Dolan Co. Form 10-Q November 02, 2011

### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549 FORM 10-Q

## **DESCRIPTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the Quarterly Period Ended: September 30, 2011

OR

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period From to

### Commission File Number: 001-33603 The Dolan Company

(Exact name of registrant as specified in its charter)

#### Delaware

43-2004527

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

#### 222 South Ninth Street, Suite 2300, Minneapolis, Minnesota 55402

(Address, including zip code, of registrant s principal executive offices)

#### (612) 317-9420

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  $\flat$  No o Indicate by check mark whether the registrant has submitted electronically and posted on its corporate web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  $\flat$  No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer o

Accelerated filer b

Non-accelerated filer o

Smaller reporting company o

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No b

On October 31, 2011, there were 30,577,191 shares of the registrant s common stock outstanding.

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#### PART I FINANCIAL INFORMATION

#### **Item 1. Financial Statements**

## The Dolan Company Condensed Consolidated Balance Sheets (in thousands, except share data)

		eptember 30, 2011 naudited)	De	cember 31, 2010
ASSETS				
Current assets Cash and cash equivalents Accounts receivable, current, including unbilled services (net of allowances for doubtful accounts of \$1,190 and \$1,578 as of September 30, 2011, and	\$	2,115	\$	4,862
December 31, 2010, respectively)		80,788		59,801
Unbilled pass-through costs		5,197 4,943		7,140 4,186
Prepaid expenses and other current assets Income tax receivable		4,943		4,183
Total current assets Accounts receivable, long-term		93,043 2,729		80,172
Investments		11,881		13,808
Property and equipment, net		19,948		17,333
Finite-life intangible assets, net		220,463		195,959
Indefinite-lived intangible assets		287,696		225,373
Other assets		2,702		3,143
Total assets	\$	638,462	\$	535,788
LIABILITIES AND STOCKHOLDERS EQUITY Current liabilities				
Current portion of long-term debt	\$	7,834	\$	7,578
Accounts payable	Ψ	20,027	Ψ	15,589
Accrued pass-through liabilities		9,557		18,271
Accrued compensation		7,640		5,409
Accrued liabilities		5,780		5,537
Due to sellers of acquired businesses		29,450		3,943
Deferred revenue		20,882		21,689
Total current liabilities		101,170		78,016
Long-term debt, less current portion		179,890		131,568
Deferred income taxes		10,866		7,794
Other liabilities		6,159		5,939
Due to sellers of acquired businesses		32,383		7,033
Total liabilities		330,468		230,350
Redeemable noncontrolling interest		14,232		26,580

Commitments and contingencies (Note 14)

Stockholders equity

Common stock, \$0.001 par value; authorized: 70,000,000 shares; outstanding: 30,578,999 and 30,511,408 shares as of September 30, 2011, and December 31,

2010, respectively
Preferred stock, \$0.001 par value; authorized: 5,000,000 shares; designated:

Preferred stock, \$0.001 par value; authorized: 5,000,000 shares; designated 5,000 shares of Series A Junior Participating Preferred Stock; no shares

outstanding

Other comprehensive loss (net of tax)

Additional paid-in capital

Retained earnings (accumulated deficit)

(1,427)

(1,298)

292,045

286,148

(6,022)

30

30

Total stockholders equity 293,762 278,858

Total liabilities and stockholders equity \$ 638,462 \$ 535,788

See Notes to Unaudited Condensed Consolidated Interim Financial Statements

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# The Dolan Company Unaudited Condensed Consolidated Statements of Operations (in thousands, except share and per share data)

	Three Mon Septem 2011		Nine Mont Septem 2011		
Revenues Professional Services Business Information	\$ 55,402 19,892	\$ 56,337 22,122	\$ 155,775 61,507	\$	168,817 65,829
<b>Total revenues</b>	75,294	78,459	217,282		234,646
Operating expenses Direct operating: Professional Services Direct operating: Business Information Selling, general and administrative Amortization Depreciation	25,416 7,832 27,671 4,939 2,104	22,790 7,229 26,758 3,981 2,413	71,854 24,543 82,273 13,822 5,841		68,841 21,769 77,585 11,947 7,872
<b>Total operating expenses</b> Equity in earnings of affiliates	67,962 383	63,171 1,142	198,333 1,572		188,014 3,654
Operating income	7,715	16,430	20,521		50,286
Non-operating income (expense) Interest expense, net of interest income Non-cash interest income related to interest rate swaps	(1,744)	(1,589) 228	(4,717) 286		(4,939) 893
Other (expense) income	(107)	197	287		197
<b>Total non-operating expense</b>	(1,851)	(1,164)	(4,144)		(3,849)
Income before income taxes Income tax expense	5,864 (2,558)	15,266 (5,545)	16,377 (6,637)		46,437 (17,208)
Net income	3,306	9,721	9,740		29,229
Less: Net income attributable to redeemable noncontrolling interests	(217)	(681)	(604)		(2,400)
Net income attributable to The Dolan Company	\$ 3,089	\$ 9,040	\$ 9,136	\$	26,829
Earnings per share basic and diluted: Net income attributable to The Dolan Company Decrease (increase) in redeemable	\$ 0.10	\$ 0.30	\$ 0.30	\$	0.89
noncontrolling interest in NDeX	0.09	(0.01)	0.17		0.03

Net income attributable to The Dolan Company

common stockholders \$ 0.19 \$ 0.29 \$ 0.47 \$ 0.92

Weighted average shares outstanding:

Basic 30,141,832 30,174,798 30,125,979 30,139,681 Diluted 30,208,472 30,316,660 30,218,680 30,296,544

See Notes to Unaudited Condensed Consolidated Interim Financial Statements

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## The Dolan Company Unaudited Condensed Consolidated Statements of Stockholders Equity and Comprehensive Income (in thousands, except share data)

	Common Shares	Stock Amount	Additional Paid-In Capital	Retained Earnings (Accumulated Deficit)	Other Comprehensive Loss	Total
Balance at December 31, 2009	30,326,437	\$ 30	\$ 287,210	\$ (38,377)	\$	\$ 248,863
Net income attributable to The Dolan Company Decrease in redeemable noncontrolling interest in NDeX, net of tax			217	32,355		32,355 217
Net income attributable to The Dolan Company common stockholders Unrealized loss on interest rate swap, net of tax					(1,298)	32,572 (1,298)
Total comprehensive income Issuance of common stock pursuant to the exercise of stock options Share-based compensation	13,848		26			31,274 26
expense, including issuance of restricted stock (shares are net of forfeitures) Increase in redeemable noncontrolling interest in DiscoverReady, net of tax Other	171,123		3,242 (4,560) 13			3,242 (4,560) 13
Balance at December 31, 2010	30,511,408	\$ 30	\$ 286,148	\$ (6,022)	\$ (1,298)	\$ 278,858
Net income attributable to The Dolan Company Decrease in redeemable noncontrolling interest in				9,136		9,136
NDeX , net of tax  Net income attributable to The Dolan Company			5,206			5,206 14,342

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common stockholders Unrealized loss on interest rate swap, net of tax					(129)	(129)
Total comprehensive income Share-based compensation expense, including issuance of restricted stock						14,213
(shares are net of						
forfeitures)	205,091		3,041			3,041
Repurchase of common stock Increase in redeemable	(137,500)		(1,691)			(1,691)
noncontrolling interest in DiscoverReady, net of tax			(659)			(659)
Balance at September 30, 2011	30,578,999	\$ 30	\$ 292,045	\$ 3,114	\$ (1,427)	\$ 293,762

See Notes to Unaudited Condensed Consolidated Interim Financial Statements

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## The Dolan Company Unaudited Condensed Consolidated Statements of Cash Flows (in thousands)

		Nine Mon		
		Septem	ber .	,
		2011		2010
Cash flows from operating activities	ф	0.740	Ф	20.220
Net income	\$	9,740	\$	29,229
Distributions received from The Detroit Legal News Publishing, LLC		3,500		4,900
Distributions paid to holders of noncontrolling interests		(566)		(1,374)
Gain on sale of investment		(394)		(197)
Non-cash operating activities:		12.022		11.047
Amortization		13,822		11,947
Depreciation C. CCIII.		5,841		7,872
Equity in earnings of affiliates		(1,572)		(3,654)
Stock-based compensation expense		3,041		2,330
Deferred income taxes		286		(463)
Change in value of interest rate swap		(286)		(893)
Amortization of debt issuance costs		280		244
Non-cash fair value adjustment on earnouts recorded in connection with acquisitions		610		882
Changes in operating assets and liabilities, net of effects of business combinations:		(0.404)		(6.050)
Accounts receivable and unbilled pass-through costs		(9,494)		(6,958)
Prepaid expenses and other current assets		3,995		(1,271)
Other assets		97		360
Accounts payable and accrued liabilities		(4,751)		(816)
Deferred revenue and other liabilities		(660)		1,884
Net cash provided by operating activities		23,489		44,022
Cash flows from investing activities				
Acquisitions and investments		(67,065)		(2,587)
Capital expenditures		(6,168)		(6,011)
Escrow payment received on sale of investment		394		197
Other		77		17,
Not each used in investing activities		(72.762)		(9.401)
Net cash used in investing activities		(72,762)		(8,401)
Cash flaves from financing activities				
Cash flows from financing activities  Not harrowings (neumants) on sonior revolving note		54,000		(0,000)
Net borrowings (payments) on senior revolving note		54,000		(8,000)
Payments on senior long-term debt		(3,750)		(9,775)
Payments on unsecured notes payable		(1,802)		(10,986)
Payments for repurchase of common stock		(1,691)		20
Proceeds from stock option exercises		(221)		(202)
Other		(231)		(202)
Net cash provided by (used in) financing activities		46,526		(28,943)

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Net change in cash and cash equivalents  Cash and cash equivalents at beginning of the period	(2,747) 4,862	6,678 2,894
Cash and cash equivalents at end of the period	\$ 2,115	\$ 9,572

See Notes to Unaudited Condensed Consolidated Interim Financial Statements

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#### Notes to Unaudited Condensed Consolidated Interim Financial Statements

#### **Note 1. Basis of Presentation**

Basis of Presentation: The condensed consolidated balance sheet as of December 31, 2010, which has been derived from audited financial statements, and the unaudited condensed consolidated interim financial statements of The Dolan Company (the Company) have been prepared in accordance with accounting principles generally accepted in the United States for interim financial information and the instructions to the quarterly report on Form 10-Q and Rule 10-01 of Regulation S-X. Certain information and footnote disclosures normally included in financial statements prepared in accordance with generally accepted accounting principles have been condensed or omitted pursuant to these rules and regulations. Accordingly, these unaudited condensed consolidated interim financial statements should be read in conjunction with the Company s audited consolidated financial statements and related notes for the year ended December 31, 2010, included in the Company s annual report on Form 10-K filed on March 11, 2011, with the Securities and Exchange Commission (SEC).

In the opinion of management, these unaudited condensed consolidated interim financial statements reflect all adjustments necessary for a fair presentation of the Company s interim financial results. All such adjustments are of a normal and recurring nature. The results of operations for any interim period are not necessarily indicative of results for the full calendar year.

The accompanying unaudited condensed consolidated interim financial statements include the accounts of the Company, its wholly-owned subsidiaries and its majority ownership interests in American Processing Company, LLC d/b/a NDeX ( NDeX ), DiscoverReady LLC ( DiscoverReady ) and Legislative Information Services of America ( LISA ) The Company accounts for the percentage interests in NDeX, DiscoverReady and LISA that it does not own as noncontrolling interest.

All significant intercompany accounts and transactions have been eliminated in consolidation.

When the Company refers to Albertelli sellers in these notes, it means James E. Albertelli, P.A., The Albertelli Firm, P.C., Albertelli Title, Inc. and James E. Albertelli, as a group.

*New Accounting Pronouncements*: In June 2011, the Federal Accounting Standards Board (FASB) amended its accounting guidance to increase the prominence of items reported in other comprehensive income (OCI). The guidance requires the presentation of the components of net income, the components of OCI and total OCI either in a single continuous statement of comprehensive income or in two separate but consecutive statements. The guidance is effective for the Company beginning with its March 31, 2012, financial statements. The Company plans to elect presentation of a single continuous statement.

#### Note 2. Basic and Diluted Income Per Share

Basic per share amounts are computed, generally, by dividing net income attributable to The Dolan Company by the weighted-average number of common shares outstanding. The Company has employed the two-class method to calculate earnings per share, as it relates to the redeemable noncontrolling interest in NDeX, based on net income attributable to its common stockholders. At September 30, 2011, and December 31, 2010, there were no shares of preferred stock issued and outstanding. Diluted per share amounts assume the conversion, exercise, or issuance of all potential common stock instruments (see Note 13 for information on stock options and restricted stock) unless their effect is anti-dilutive, thereby reducing the loss per share or increasing the income per share.

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The following table computes basic and diluted net income attributable to The Dolan Company per share (in thousands except for per share amounts):

	Three Months Ended September 30, 2011 2010			Nine Months Ended September 30, 2011 2010		
Net income attributable to The Dolan Company Decrease (increase) in redeemable noncontrolling	\$ 3,089	\$	9,040	\$ 9,136	\$	26,829
interest in NDeX, net of tax	2,683		(251)	5,206		843
Net income attributable to The Dolan Company common stockholders	\$ 5,772	\$	8,789	\$ 14,342	\$	27,672
Basic: Weighted average common shares outstanding Weighted average common shares of unvested	30,578		30,504	30,515		30,419
restricted stock	(436)		(329)	(389)		(279)
Shares used in the computation of basic net income per share	30,142		30,175	30,126		30,140
Net income attributable to The Dolan Company common stockholders per share basic	\$ 0.19	\$	0.29	\$ 0.47	\$	0.92
Diluted: Shares used in the computation of basic net income						
per share	30,142		30,175	30,126		30,140
Stock options and restricted stock	66		142	93		157
Shares used in the computation of dilutive net income per share	30,208		30,317	30,219		30,297
Net income attributable to The Dolan Company common stockholders per share diluted	\$ 0.19	\$	0.29	\$ 0.46	\$	0.92

For the three and nine months ended September 30, 2011, options to purchase approximately 2.3 million and 1.8 million weighted shares of common stock, respectively, were excluded from the computation because their effect would have been anti-dilutive. For the three and nine months ended September 30, 2010, options to purchase approximately 1.9 million and 1.7 million weighted shares of common stock, respectively, were excluded from the computation because their effect would have been anti-dilutive.

#### **Note 3. Business Combinations**

Management is responsible for determining the fair value of the assets acquired and liabilities assumed at the acquisition date. The fair values of the assets acquired and liabilities assumed represent management s estimate of fair values. Management determines valuations through a combination of methods, which include discounted cash flow models, outside valuations and appraisals and market conditions. The results of the business combinations are included in the accompanying consolidated statement of operations from the respective transaction dates forward.

#### 2011 Acquitions/Equity Transaction:

Acquisition of ACT Litigation Services, Inc.: On July 25, 2011, the Company, through DiscoverReady, completed the acquisition of substantially all of the assets of ACT Litigation Services, Inc. ( ACT ) for (i) an upfront payment of approximately \$60.0 million in cash that was paid in full at closing, plus (ii) up to \$5.0 million in potential additional purchase price that will be held back by the Company for a period of 20 months (subject to partial early release) to secure certain obligations of ACT and its shareholders, plus (iii) an earnout payment based primarily upon the extent to which an agreed-upon multiple of ACT s pro forma EBITDA for the year ended December 31, 2011, exceeds the base purchase price of \$65.0 million, plus (iv) two additional earnout payments of up to a maximum of \$15.0 million in the aggregate that are contingent upon reaching certain revenue milestones for the years ended December 31, 2012, and 2013. All of the earnout payments are subject to certain set-off rights of the Company under the purchase agreement. The Company paid approximately \$0.6 million in deal costs associated with this transaction.

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In connection with this acquisition, the Company estimated the earnouts payable and recorded the estimated fair value for such earnouts, or \$41.9 million in the aggregate, on its balance sheet. The Company has determined that this liability is a Level 3 fair value measurement within the FASB s fair value hierarchy, and such liability is adjusted to fair value at each reporting date, with the adjustment reflected in selling, general and administrative expenses. See Note 5 for information pertaining to changes in the fair value of this liability during the nine months ended September 30, 2011.

ACT specializes in providing technology and process solutions to clients with electronic discovery needs, and also provides hosting and review services. The Company completed this acquisition because it is a strategic fit with DiscoverReady. ACT generated revenues of \$19.9 million for the year ended December 31, 2010, and on a trailing 12 month basis for the 12 months ended June 30, 2011, generated \$30.5 million in revenues.

Management estimated the fair value of the assets acquired and liabilities assumed and was assisted by a business valuation done by an independent third-party valuation firm. The fair value of acquired intangible assets and consideration transferred is not yet finalized as management is completing the fair value estimation due to the timing of the acquisition. The total provisional fair value of \$106.5 million was estimated using a discounted cash flow analysis (income approach). Fair values of acquired assets and liabilities include: \$2.3 million to fixed assets; \$1.1 million to trade names; \$38.3 million to customer lists; and \$60.8 million to goodwill. The actual working capital acquired was \$9.7 million, and consisted primarily of \$12.1 million of accounts receivable and \$3.0 million of accounts payable and accrued liabilities. The excess working capital of \$5.7 million over the target of \$4.0 million is being paid to the sellers in regular installments through November 30, 2011.

The Company paid a premium over the fair value of the net tangible and identified intangible assets acquired in the acquisition (i.e., goodwill) because the Company anticipates revenue synergies and operational efficiencies through combined general and administrative and corporate functions. Such goodwill is deductible for tax purposes, and has been allocated to the Litigation Support Services segment.

Acquisition of Noncontrolling Interest in DiscoverReady: In May 2011, the Company purchased approximately one-third of the outstanding membership units of DiscoverReady held by its minority partner, DR Holdco LLC, for approximately \$5.0 million in cash. The Company accounted for this acquisition as an equity transaction by reducing redeemable noncontrolling interest on the Company s balance sheet by \$5.0 million. No deal costs were incurred on this transaction. As a result of this transaction, the Company s ownership percentage in DiscoverReady increased from 85.3% to 90.0%, and the noncontrolling interest decreased from 14.7% to 10.0%.

In connection with this purchase, the terms of the DiscoverReady limited liability company agreement were amended. Under the terms of the amended agreement, DR Holdco has the right, for a period of 90 days following November 2, 2012, to require DiscoverReady to repurchase approximately 50% of DR Holdco s equity interest in DiscoverReady, and for a period of 90 days following November 2, 2013, to require DiscoverReady to purchase DR Holdco s remaining equity interest in DiscoverReady. In addition, for a period of 90 days following November 2, 2013, DiscoverReady also has the right to require DR Holdco to sell its entire equity interest in DiscoverReady. In each case, if either party timely exercises its right, DiscoverReady would pay DR Holdco an amount based on the fair market value of the equity interest. These rights may be exercised earlier under certain circumstances.

#### 2010 Acquisition:

Acquisition of DataStream Content Solutions, LLC: On December 1, 2010, the Company acquired DataStream Content Solutions, LLC (DataStream). In connection with this acquisition, the Company paid the sellers \$15.0 million in cash at closing, held back \$1.5 million payable 18 months after closing to secure indemnification claims, and is obligated to pay up to an additional \$4.0 million in earnouts in two annual installments. The amount of the two annual earnout payments is based upon the acquired business achieving certain EBITDA targets during the years ended December 31, 2011, and 2012. These assets are part of the Company s Business Information segment. The Company paid approximately \$0.3 million in deal costs associated with this transaction.

Management estimated the fair value of the assets acquired and liabilities assumed and was assisted by a business valuation done by an independent third-party valuation firm. The total fair value of \$19.8 million was estimated using a discounted cash flow analysis (income approach) using a discount rate of 16.0% and a compound annual growth rate through 2030 of 6.1%. The Company finalized its estimation of fair value in the first quarter of 2011. The fair value of assets acquired was estimated as follows: \$0.2 million to fixed assets; \$0.4 million to various working capital items; \$5.6 million to various technology, including both existing technology and technology in process, to be amortized over five to 15 years; \$8.0 million to customer relationships (preliminary allocation at December 31, 2010, was \$9.2 million), to be amortized over 12 years; \$0.2 million to a license agreement, to be amortized over six months; \$1.7 million to trademarks (preliminary allocation at December 31, 2010, was \$1.6 million); and \$3.6 million to goodwill (preliminary allocation at December 31, 2010, was \$2.6 million). The trademarks were determined to have an indefinite life and therefore will not be amortized, but rather will be reviewed annually for impairment. The December 31, 2010, balance sheet and statement of operations were not retroactively adjusted for this measurement period adjustment as the amount of the change was not significant to the 2010 financial statements.

At the time of the acquisition, the Company determined that the earnouts of \$4.0 million, in the aggregate, were likely to be achieved through the end of 2012, and therefore included the present value of these payments in its

At the time of the acquisition, the Company determined that the earnouts of \$4.0 million, in the aggregate, were likely to be achieved through the end of 2012, and therefore included the present value of these payments in its determination of consideration transferred. The Company has determined that this liability is a Level 3 fair value measurement within the FASB s fair value hierarchy, and such liability is adjusted to fair value at each reporting date, with the adjustment reflected in selling, general and administrative expenses. See Note 5 for information pertaining to changes in the fair value of this liability during the nine months ended September 30, 2011.

The Company paid a premium over the fair value of the net tangible and identified intangible assets acquired in the acquisition (i.e., goodwill) because the Company anticipates revenue synergies and operational efficiencies through combined general and administrative and corporate functions. Such goodwill is deductible for tax purposes, and has been allocated to the Business Information segment.

**Pro Forma Information:** Actual results of operations reflecting the equity interests and assets acquired in 2011 and 2010 are included in the unaudited condensed consolidated interim financial statements from the dates of the applicable business combination, including revenues from ACT in the amount of \$8.7 million for the three and nine months ended September 30, 2011. The unaudited pro forma condensed consolidated statement of operations of the Company, set forth below, gives effect to the Company s 2011 acquisitions of ACT and noncontrolling interest in DiscoverReady and its 2010 acquisitions of noncontrolling interest in NDeX, as well as its acquisitions of DataStream and Federal News Service, using the purchase method as if they occurred on January 1, 2010. These amounts are not necessarily indicative of the consolidated results of operations for future years or actual results that would have been realized had the business combinations occurred as of the beginning of each such year (in thousands, except per share data):

	Pro Forma									
	Three Months En September 30					Nine Months Ended September 30,				
		2011	2010		2011		2010			
Total revenues  Net income attributable to The Dolan Company  Net income attributable to The Dolan Company	\$	79,228 2,765	\$	86,245 8,922	\$	239,486 10,620	\$	253,388 26,107		
per share: Basic	\$	0.09	\$	0.30	\$	0.35	\$	0.87		
Diluted	\$	0.09	\$	0.29	\$	0.35	\$	0.86		
Actual/Pro forma weighted average shares outstanding: Basic		30,142		30,175		30,126		30,140		

Diluted 30,208 30,317 30,219 30,297

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#### **Note 4. Derivative Instruments**

The Company has entered into an interest rate swap agreement to manage the risk associated with a portion of its floating-rate long-term debt. The Company does not utilize derivative instruments for speculative purposes. The interest rate swap involves the exchange of fixed-rate and variable-rate payments without the exchange of the underlying notional amount on which the interest payments are calculated. The notional amount of the swap agreement is \$50 million through December 30, 2012, \$35 million from December 31, 2012, through December 30, 2013, and \$25 million from December 31, 2013, through June 30, 2014. The Company has designated this swap as a cash flow hedge and has determined that it qualifies for hedge accounting treatment. Changes in fair value of the cash flow hedge are recorded in other comprehensive loss (net of tax) until income or loss from the cash flows of the hedged item is realized. In addition to this swap, the Company held a swap agreement with a notional amount of \$25 million, which matured on March 31, 2011. This swap was not designated for hedge accounting treatment and therefore any changes in the fair value were recorded through the statement of operations.

As of September 30, 2011, and December 31, 2010, the Company had \$1.4 million and 1.3 million, respectively, in other comprehensive loss related to unrealized losses (net of tax) on the cash flow hedge for both periods. Unrealized gains and losses are reflected in net income attributable to The Dolan Company when the related cash flows or hedged transactions occur and offset the related performance of the hedged item.

This cash flow hedge was highly effective for the nine months ended September 30, 2011, and is expected to remain highly effective in future periods. The occurrence of these related cash flows and hedged transaction remains probable.

The Company had liabilities of \$2.3 million and \$2.4 million resulting from interest rate swaps at September 30, 2011, and December 31, 2010, respectively, which are included in accrued liabilities or other liabilities on the balance sheet, depending on the time of the expiration of the swap agreement. Total floating-rate borrowings not offset by the swap agreements at September 30, 2011, totaled \$134.3 million.

By their nature, derivative instruments are subject to market risk. Derivative instruments are also subject to credit risk associated with counterparties to the derivative contracts. Credit risk associated with derivatives is measured based on the replacement cost should the counterparty with a contract in a gain position to the Company fail to perform under the terms of the contract. The Company does not anticipate nonperformance by the counterparty.

#### **Note 5. Fair Value of Financial Instruments**

The Company s financial assets and liabilities are measured at fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (exit price). The Company classifies the inputs used to measure fair value into the following hierarchy:

- Level 1 Quoted prices in active markets for identical assets or liabilities.
- Level 2 Quoted prices in active markets for similar assets or liabilities, or quoted prices for identical or similar assets or liabilities in markets that are not active, or inputs other than quoted prices that are observable or can be corroborated by observable market data for the asset or liability.
- Level 3 Unobservable inputs for the asset or liability that are supported by little or no market activity. These fair values are determined using pricing models for which the assumptions utilize management s estimates or market participant assumptions.

Assets and Liabilities Measured at Fair Value on a Recurring Basis. The fair value hierarchy requires the use of observable market data when available. In instances where inputs used to measure fair value fall into different levels of the fair value hierarchy, the fair value measurement has been determined based on the lowest level input that is significant to the fair value measurement in its entirety. The Company s assessment of the significance of a particular item to the fair value measurement in its entirety requires judgment, including the consideration of inputs specific to the asset or liability.

The fair value of interest rate swaps are determined by the counterparty based on interest rate changes. Interest rate swaps are valued based on observable interest rate yield curves for similar instruments. The fair value of the earnout liability recorded in connection with the NDeX Florida operations acquired from the Albertelli sellers, the earnout

liability recorded in connection with the DataStream acquisition and the earnout liability recorded in connection with the ACT acquisition are determined by management based on projected financial performance and an estimated discount rate. The fair value of the redeemable noncontrolling interest in DiscoverReady is determined by management using a market approach.

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The following table summarizes the balances of liabilities measured at fair value on a recurring basis as of September 30, 2011 (in thousands):

	Level 1	Level 2		Level 3		Total
Interest rate swaps	\$	\$	2,316	\$		\$ 2,316
Earnout liability recorded in connection with the						
NDeX Florida operations acquired from the						
Albertelli sellers					5,461	5,461
Earnout liability recorded in connection with the						
DataStream acquisition					3,293	3,293
Earnout liability recorded in connection with the						
ACT acquisition					42,144	42,144
Redeemable noncontrolling interest in						
DiscoverReady					10,257	10,257
Total	\$	\$	2,316	\$	61,155	\$ 63,471

The following table summarizes the balances of liabilities measured at fair value on a recurring basis as of December 31, 2010 (in thousands):

	Level 1	L	Level 2		Level 3		Total
Interest rate swaps	\$	\$	2,400	\$		\$	2,400
Earnout liability recorded in connection with the							
NDeX Florida operations acquired from the							
Albertelli sellers					5,069		5,069
Earnout liability recorded in connection with the							
DataStream acquisition					3,171		3,171
Redeemable noncontrolling interest in							
DiscoverReady					13,652		13,652
Total	\$	\$	2,400	\$	21,892	\$	24,292

The following table summarizes the changes in fair value for all liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) for the three months ended September 30, 2011 (in thousands):

	Ea	rnout						
	lia	bility						
	reco	rded in						
	con	nection	Ea	rnout	Earnout			
	•	with	lia	bility	liability			
	the	NDeX						
	Fl	orida		orded in nection	recorded in connection	Red	eemable	
	-	rations red from		with the	with	nonce	ontrolling	
		the pertelli	DataStream		the ACT	interest in		
	Se	ellers	acq	uisition	acquisition	Disco	verReady	Total
Balance at June 30, 2011	\$	5,447	\$	3,152	\$	\$	9,014	\$ 17,613

Provisional Acquisition Fair					
Value			41,935		41,935
Fair Value Adjustment					
Included in Net Income					
Attributable to The Dolan					
Company	14	141	209		364
Minority Partners Share of					
Earnings				395	395
Distributions to Minority					
Partners / Redemptions				(91)	(91)
Fair Value Adjustment					
Included in Additional					
Paid-in Capital and Deferred					
Taxes				949	949
Balance at September 30,					
2011	\$ 5,461	\$ 3,293	\$ 42,144	\$ 10,267	\$ 61,165

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The following table summarizes the changes in fair value for all liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) for the nine months ended September 30, 2011 (in thousands):

	lia reco con	arnout ability orded in nection with NDeX		arnout ability	Earnout liability				
	Florida operations acquired from		recorded in connection with the		recorded in connection with	Redeemable noncontrolling			
	Alk	the pertelli		aStream	the ACT	interest in  DiscoverReady		Total	
Balance at December 31,	S	ellers	acq	uisition	acquisition	Disc	overKeady		1 otai
2010	\$	5,069	\$	3,171	\$	\$	13,652	\$	21,892
Provisional Acquisition Fair Value		,		,	41,935		,		41,935
Fair Value Adjustment Included in Net Income Attributable to The Dolan					11,233				11,733
Company		392		122	209				723
Minority Partners Share of Earnings							841		841
Distributions to Minority Partners / Redemptions Fair Value Adjustment Included in Additional							(5,299)		(5,299)
Paid-in Capital and Deferred Taxes							1,073		1,073
Balance at September 30, 2011	\$	5,461	\$	3,293	\$ 42,144	\$	10,267	\$	61,165

In May 2011, the Company repurchased approximately one-third of the outstanding membership units in DiscoveryReady from DR Holdco (see Note 3 for more information on this transaction). The Company paid approximately \$5.0 million for the membership units in DiscoverReady, which is included in *Distributions to Minority Partners/Redemptions* in the tables above, along with \$0.3 million in distributions to minority partners.

\*Non-Financial Assets and Liabilities Measured at Fair Value on a Non-Recurring Basis. Certain assets and liabilities are measured at fair value on a nonrecurring basis and are subject to fair value adjustments in certain circumstances (e.g., when there is evidence of impairment). No such fair value adjustments were required during the quarter.

\*Fair Value of Financial Instruments: The carrying value of cash equivalents, accounts receivable, accounts payable and accrued expenses approximate fair value because of the short-term nature of these instruments. The carrying value of the Company s debt is the remaining amount due to its debtors under borrowing arrangements. To estimate the fair value of its variable-rate debt issues that are not quoted on an exchange, the Company estimates an interest rate it would be required to pay if it had to refinance its debt. The Company noted no significant changes in interest rates between December 31, 2010, and September 30, 2011, and as such, the carrying value of variable-rate debt under the

Company s senior credit facility of \$184.3 million approximates its estimated fair value.

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#### Note 6. Investments

Investments consisted of the following at September 30, 2011, and December 31, 2010 (in thousands):

	Accounting Method	Percent Ownership	Se	ptember 30, 2011	December 31, 2010		
The Detroit Legal News Publishing, LLC	Equity	35.0%	\$	11,282	\$	13,154	
Other	Equity	19.5%		599		654	
Total			\$	11,881	\$	13,808	

For the three and nine months ended September 30, 2011, and 2010, the equity (loss) in earnings of affiliates is as follows (in thousands):

	Three Months Ended September 30,			Nine Months Ended September 30,				
	2	2011		2010		2011		2010
The Detroit Legal News Publishing, LLC Other	\$	411 (28)	\$	1,154 (12)	\$	1,627 (55)	\$	3,666 (12)
Total	\$	383	\$	1,142	\$	1,572	\$	3,654

The Detroit Legal News Publishing, LLC: The Company owns a 35% membership interest in The Detroit Legal News Publishing, LLC, or (DLNP). DLNP publishes ten legal newspapers, along with one quarterly magazine, all located in southern Michigan. The Company accounts for this investment using the equity method. Under DLNP s membership operating agreement, the Company receives quarterly distributions based on its ownership percentage. The difference between the Company s carrying value and its 35% share of the members equity of DLNP relates principally to an underlying customer list at DLNP that is being amortized over its estimated economic life through 2015.

The following tables summarize certain key information relating to the Company s investment in DLNP as of September 30, 2011, and December 31, 2010, and for the three and nine months ended September 30, 2011 and 2010 (in thousands):

	As of September 30, 2011		As o	As of December		
				31, 2010		
		2011		2010		
Carrying value of investment	\$	11,282	\$	13,154		
Underlying finite-lived customer list, net of amortization		6,283		7,143		

	Three Months Ended September 30,			Nine Months Ended September 30,				
	2	2011		2010		2011		2010
Equity in earnings of DLNP, net of amortization of								
customer list	\$	411	\$	1,154	\$	1,627	\$	3,666
Distributions received		1,400		1,400		3,500		4,900
Amortization expense		377		377		1,131		1,131

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#### Note 7. Intangible Assets

*Indefinite-Lived Intangible Assets:* Indefinite-lived intangible assets consist of trade names and goodwill. The Company has determined that these assets have an indefinite life and therefore will not be amortized. The Company reviews indefinite-lived intangible assets annually on November 30 for impairment or whenever an indicator is identified which suggests an impairment may be present.

The following table represents the balances of indefinite-lived intangible assets by segment as of September 30, 2011, and December 31, 2010 (in thousands):

	September						
	30	), ]	December 31,				
Goodwill	201	11	2010				
Mortgage Default Processing Services	\$ 1	31,709	\$ 131,709				
Litigation Support Services		84,929	23,651				
Business Information		62,844	61,833				
Total goodwill	2	79,482	217,193				
Tradenames							
Mortgage Default Processing Services		6,537	6,537				
Business Information		1,677	1,643				
Total tradenames		8,214	8,180				
Total indefinite-lived intangible assets	\$ 2	87,696	\$ 225,373				

The change in goodwill in the Litigation Support Services segment resulted from the Company s acquisition of ACT in the third quarter of 2011, which valuation is preliminary as management s estimate of fair value is not yet complete. The change in goodwill and tradenames in the Business Information segment resulted from the Company s finalization in the first quarter of 2011 of its estimate of fair value of the December 2010 Datastream acquisition. The December 31, 2010, balance sheet was not retroactively adjusted as the change was not significant.

*Finite-Life Intangible Assets:* Total amortization expense for finite-lived intangible assets for the three months ended September 30, 2011, and 2010, was approximately \$4.9 million and \$4.0 million, respectively, and for the nine months ended September 30, 2011, and 2010, was approximately \$13.8 million and \$11.9 million, respectively.

## Note 8. Long-Term Debt, Capital Lease Obligation

A summary of long-term debt is as follows (in thousands):

	September 30, 2011			December 31, 2010		
Senior secured debt (see below):	ф	46.050	Ф	50,000		
Senior variable-rate term note	\$	46,250	\$	50,000		
Senior variable-rate revolving note		138,000		84,000		
Total senior secured debt		184,250		134,000		
Unsecured notes payable		3,084		4,886		
Capital lease obligations		390		260		
		187,724		139,146		
Less current portion		7,834		7,578		

Long-term debt, less current portion

\$ 179,890 \$ 131,568

Senior Secured Debt: As of September 30, 2011, the Company and its consolidated subsidiaries have a credit agreement with a syndicate of banks for a \$205.0 million senior secured credit facility comprised of a term loan facility in an initial aggregate amount of \$50.0 million due and payable in quarterly installments with a final maturity date of December 6, 2015, and a revolving credit facility in an aggregate amount of up to \$155.0 million, which may be increased pursuant to an accordion feature to up to \$200.0 million, with a final maturity date of December 6, 2015. In the third quarter of 2011, the company borrowed \$60.0 million to fund, in part, the acquisition of ACT.

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At September 30, 2011, the Company had net unused available capacity of approximately \$17.0 million on its revolving credit facility, after taking into account the senior leverage ratio requirements under the credit facility. The Company expects to use the remaining availability under this credit facility, if needed, for working capital, potential acquisitions, stock buy-backs and other general corporate purposes.

#### **Note 9. Common Stock**

In December 2010, the Company s board of directors approved a stock buy-back plan. This plan allows the Company to repurchase up to 2 million shares of issued and outstanding common stock at prevailing market prices or negotiated prices at any time through December 31, 2013. The number of shares and the timing of the purchases will be determined at the discretion of management. During the nine months ended September 30, 2011, the Company repurchased 137,500 shares under this plan at an average price of \$12.27 per share, for a total of \$1.7 million, all of which were repurchased in the first quarter.

#### **Note 10. Income Taxes**

The provision for income taxes for the nine months ended September 30, 2011, and 2010, was \$6.6 million and \$17.2 million, respectively, or 40.3% and 37.1% of income before income taxes. The provision for income taxes during interim quarterly reporting periods is based on our estimates of the effective tax rates for the respective full fiscal year.

#### Note 11. Major Customers, Related Parties and Concentration of Credit Risk

NDeX has eight law firm customers and, of those customers, Trott & Trott and the Barrett law firms (both related parties) both comprised greater than 10% the Company s total revenues for the three and nine months ended September 30, 2011, and together comprised approximately 29% and 33%, respectively, of such revenues. Amounts due from NDeX s eight law firm customers totaled \$43.0 million, or 51.4%, of the Company s consolidated net accounts receivable balance at September 30, 2011. This includes both billed and unbilled amounts. One of those customers comprised 19.4% of the total consolidated net accounts receivable balance.

NDeX has entered into long-term services agreements with its law firm customers, including Trott & Trott and the Barrett law firm, that provide for the exclusive referral of mortgage default and other files for processing, and provide for the possibility of annual increases in the fixed fee per file that NDeX charges its law firm customers.

#### **Note 12. Reportable Segments**

The Company has two operating divisions: Professional Services and Business Information. Its Professional Services Division, which provides professional services supporting primarily attorneys and/or their clients, comprises two reporting segments: Mortgage Default Processing Services and Litigation Support Services. The Mortgage Default Processing Services segment generates revenue from NDeX, which provides mortgage default processing and related services to its customers. The Litigation Support Services segment generates revenue by providing discovery management and document review services through DiscoverReady (including newly acquired ACT) and appellate services through Counsel Press, LLC. Both of these operating segments generate revenues through fee-based arrangements. The Business Information segment provides products, data and certain services through subscription-based products and a variety of media, including court and commercial newspapers, weekly business journals and the Internet. The Business Information segment generates revenues primarily from display and classified advertising (including events), public notices, and subscriptions and other. The Company determined its reportable segments based on the types of products sold and services performed.

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The tables below reflect summarized financial information concerning the Company s reportable segments for the three and nine months ended September 30, 2011, and 2010 (in thousands):

	Profession Mortgage	al Services			
	Default Processing	Litigation Support	Business Information	Corporate	Total
Three Months Ended September 30, 2011					
Revenues	\$ 31,158	\$ 24,244	\$ 19,892	\$	\$ 75,294
Direct operating expenses	16,030	9,386	7,832	Ψ	33,248
Selling, general and administrative	10,000	,,,,,,	,,002		22,213
expenses	9,795	7,405	8,968	1,503	27,671
Amortization and depreciation	3,339	2,001	1,533	170	7,043
Equity in earnings of affiliates	3,337	2,001	383	1,0	383
Equity in carmings of arrinaces			303		303
Operating income (loss)	\$ 1,994	\$ 5,452	\$ 1,942	\$ (1,673)	\$ 7,715
Three Months Ended September 30,					
2010					
Revenues	\$ 41,201	\$ 15,136	\$ 22,122	\$	\$ 78,459
Direct operating expenses	17,383	5,407	7,229		30,019
Selling, general and administrative					
expenses	10,117	5,124	8,943	2,574	26,758
Amortization and depreciation	4,139	864	1,222	169	6,394
Equity in earnings of affiliates			1,142		1,142
Operating income (loss)	\$ 9,562	\$ 3,741	\$ 5,870	\$ (2,743)	\$ 16,430
		al Services			
	Mortgage				
	Default	Litigation	Business		
	<b>Processing</b>	Support	Information	Corporate	Total
Nine Months Ended September 30, 2011					
Revenues	\$ 101,702	\$ 54,073	\$ 61,507	\$	\$217,282
Direct operating expenses	50,290	21,564	24,543		96,397
Selling, general and administrative					
expenses	30,719	17,047	28,705	5,802	82,273
Amortization and depreciation	10,283	3,943	4,927	510	19,663
Equity in earnings of affiliates			1,572		1,572
Operating income (loss)	\$ 10,410	\$ 11,519	\$ 4,904	\$ (6,312)	\$ 20,521
Nine Months Ended September 30, 2010					
Revenues	\$123,342	\$ 45,475	\$ 65,829	\$	\$ 234,646

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Direct operating expenses Selling, general and administrative	51,188	17,653	21,769		90,610
expenses	29,920	13,543	27,197	6,925	77,585
1	*	13,343	,	0,923	*
Amortization and depreciation	13,016	2,549	3,739	515	19,819
Equity in earnings of affiliates			3,654		3,654
Operating income (loss)	\$ 29,218	\$ 11,730	\$ 16,778	\$ (7,440)	\$ 50,286

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#### **Note 13. Share-Based Compensation**

Total share-based compensation expense for both the three months ended September 30, 2011, and 2010, was approximately \$1.0 million before income taxes. Total share-based compensation expense for the nine months ended September 30, 2011, and 2010, was approximately \$3.0 million and \$2.3 million, respectively, before income taxes. The Company has reserved 4.8 million shares of its common stock for issuance under its incentive compensation plan of which there were 1.7 million shares available for issuance as of September 30, 2011.

*Stock Options:* Share-based compensation expense related to stock options for both the three months ended September 30, 2011, and 2010, was approximately \$0.6 million and for the nine months ended September 30, 2011, and 2010, was approximately \$1.7 million and \$1.5 million, respectively.

The following assumptions were used to estimate the fair value of stock options granted in 2011:

Dividend yield

Expected volatility

Risk free interest rate

Expected term of options

Grant date fair value

0.0%

47-50%

1.25 - 2.1%

4.25 - 5.5 years

3.73 - 5.15

The following table represents stock option activity for the nine months ended September 30, 2011:

			Veighted Average	Weighted		Weighted Average	
	Number		Grant Date Fair		verage xercise	Remaining Contractual Life (in	
	of Shares	Value		Price		years)	
Outstanding options at December 31, 2010	1,945,770	\$	4.83	\$	13.50	4.82	
Granted	457,987		4.60		10.46		
Canceled or forfeited	(57,706)		4.98		13.36		
Outstanding options at September 30, 2011	2,346,051	\$	4.78	\$	12.91	4.56	
Options exercisable at September 30, 2011	1,319,550	\$	4.69	\$	13.72	3.60	

At September 30, 2011, the aggregate intrinsic value of both options outstanding and options exercisable was approximately \$0.6 million. At September 30, 2011, there was approximately \$3.9 million of unrecognized compensation cost related to outstanding options, which is expected to be recognized over a weighted-average period of 2.8 years.

**Restricted Stock Grants:** Share-based compensation expense related to grants of restricted stock for both the three months ended September 30, 2011, and 2010, was approximately \$0.4 million, and for the nine months ended September 30, 2011, and 2010, was approximately \$1.3 million and \$0.8 million, respectively.

The following table represents a summary of nonvested restricted stock activity for the nine months ended September 30, 2011:

	Number of Shares	Weighted Average Grant Date Fair Value	
Nonvested, December 31, 2010	324,906	\$	12.62
Granted	214,849		10.46
Vested	(121,235)		12.83

Canceled or forfeited	(9,758)	\$ 12.84
Nonvested, September 30, 2011	408,762	\$ 11.42

Total unrecognized compensation expense for unvested restricted shares of common stock as of September 30, 2011, was approximately \$3.7 million, which is expected to be recognized over a weighted-average period of 3.0 years.

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#### **Note 14. Contingencies and Commitments**

*Litigation:* From time to time, the Company is subject to certain claims and lawsuits that have arisen in the ordinary course of its business. Although the outcome of such existing matters cannot presently be determined, it is management s opinion that the ultimate resolution of such existing matters will not have a material adverse effect on the Company s results of operations or financial position.

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#### Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

We recommend that you read the following discussion and analysis in conjunction with our unaudited condensed consolidated interim financial statements and the related notes included in this report.

In this quarterly report on Form 10-Q, unless the context requires otherwise, the terms we, us, and our refer to The Dolan Company and its consolidated subsidiaries. When we refer to National Default Exchange or NDeX in this report, we mean all of our mortgage default processing operations in Michigan, Indiana and Minnesota and at Barrett-NDEx (collectively referred to as the existing NDeX business), as well as the Florida mortgage default and related title operations acquired from the Albertelli sellers in October 2009. When we refer to Barrett-NDEx in this report, it means the entities that constitute the mortgage default processing operations serving the Texas, California and Georgia markets that NDeX acquired on September 2, 2008. The term Barrett law firm refers to Barrett Daffin Frappier Turner & Engel, LLP and its two law firm affiliates. When we refer to the Albertelli sellers in this report, it means James E. Albertelli, P.A., The Albertelli Firm, P.C., Albertelli Title, Inc. and James E. Albertelli, as a group. We also refer to James E. Albertelli, P.A. and The Albertelli Firm, P.C., together, as the Albertelli law firm. The term Trott sellers in this report means David A. Trott, Ellen Coon, Trustee of the Ellen Coon Living Trust u/a/d 9/9/98, Marcy J. Ford, Trustee of the Marcy Ford Revocable Trust u/a/d 7/12/04, William D. Meagher, Trustee of the William D. Meagher Trust u/a/d 8/24/07, and Jeanne M. Kivi, Trustee of the Jeanne M. Kivi Trust u/a/d 8/24/07, as a group.

#### **Forward-Looking Statements**

This discussion and analysis contains forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934 and Section 27A of the Securities Act of 1933. Forward-looking statements are statements such as those contained in projections, plans, objectives, estimates, statements of future performance, and assumptions relating to any of the foregoing and can often be identified by the use of words such as may, will, expect, anticipate believe, intend, estimate, goal, continue, and similar words or expressions. By their nature, forward-looking statements are based on information currently available to us and are subject to risks, uncertainties and other factors that could cause our actual results, performance, prospects or opportunities to differ materially from those expressed in, or implied by, these forward-looking statements. These risks, uncertainties and other factors include:

our businesses operate in highly competitive markets and depend on the economies and demographics of the legal, financial and real estate markets we serve, and changes in those sectors could have an adverse effect on our revenues, cash flows, and profitability;

if the number of case files referred to us by our mortgage default processing service law firm customers (or loan servicers and mortgage lenders we serve directly for mortgage default files in California) decreases or fails to increase, or if one or more of our law firm customers fails to pay us for our mortgage default processing services, our operating results and ability to execute our growth strategy could be adversely affected;

bills introduced and laws enacted to mitigate foreclosures, voluntary relief programs and voluntary halts or moratoria by servicers or lenders, as well as governmental investigations, enforcement actions, litigation and court orders, may have an adverse impact on our mortgage default processing services and public notice operations;

growing our business may place a strain on our management and internal systems, processes and controls, may result in operating inefficiencies, and may negatively impact our operating margins; we intend to continue to pursue acquisition opportunities, which we may not do successfully and which may subject us to considerable business and financial risk or require us to raise additional capital or incur additional indebtedness;

we depend on our senior management team and other key leaders of our business segments, and the operation and growth of our business may be negatively impacted if we lose any of their services; revenues of our subsidiary NDeX and our subsidiary DiscoverReady have been very concentrated among a few customers, thus the loss of business from these customers and a failure to attract new customers could adversely affect our operating results; and

certain key personnel of our subsidiary NDeX, who are also shareholders and principal attorneys of our law firm customers, may under certain circumstances have interests that differ from or conflict with our interests.

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See Risk Factors in Item 1A of our annual report on Form 10-K for the year ended December 31, 2010, filed on March 11, 2011, with the SEC for a description of these and other risks, uncertainties and factors that could cause our actual results, performance, prospects or opportunities to differ materially from those expressed in, or implied by, any forward-looking statements. You should not place undue reliance on any forward-looking statements. Except as otherwise required by federal securities laws, we undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, changed circumstances or any other reason after the date of this report.

#### Overview

We are a leading provider of necessary professional services and business information to legal, financial and real estate sectors in the United States. We serve our customers through two complementary operating divisions: our Professional Services Division and our Business Information Division. Our Professional Services Division comprises two reporting segments: mortgage default processing services and litigation support services. Through our subsidiary, NDeX, we provide mortgage default processing services to eight law firm customers located in Florida, Georgia, Indiana, Michigan, Minnesota, and Texas, as well as directly to mortgage lenders and loan servicers on residential real estate located in California. Our subsidiaries DiscoverReady and Counsel Press comprise our litigation support services reporting segment. DiscoverReady provides outsourced discovery management and document review services to major United States and global companies and their counsel. Counsel Press provides appellate services to law firms and attorneys nationwide. Our Business Information Division publishes business journals, court and commercial media and other highly focused information products and services, operates web sites and produces events for targeted professional audiences in 21 geographic markets across the United States. Our information is delivered through a variety of methods, including more than 60 print publications and more than 80 web sites. Through subscription-based offerings, our Business Information Division also offers transcription services and access to our legislative databases which provide federal and state legislative and regulatory information.

Our total revenues decreased \$3.2 million, or 4.0%, from \$78.5 million for the three months ended September 30, 2010, to \$75.3 million for the three months ended September 30, 2011, primarily as a result of a \$10.0 million decrease in our mortgage default processing services revenues and a \$2.2 million decrease in our Business Information Division revenues, largely offset by a \$9.1 million increase in our litigation support services revenues as a result of the ACT Litigation Services, Inc. ( ACT ) acquisition. The decrease in mortgage default processing services revenues was driven primarily by a decrease in the number of foreclosure files received for processing and change in the mix of types of files, as discussed below. Net income attributable to The Dolan Company decreased to \$3.1 million for the third quarter of 2011, from \$9.0 million for the same period in 2010.

## **Recent Developments**

Acquisition of ACT Litigation Services, Inc.

On July 25, 2011, we, through DiscoverReady, completed the acquisition of substantially all of the assets of ACT Litigation Services, Inc. ( ACT ) for (i) an upfront payment of approximately \$60.0 million in cash that was paid in full at closing, plus (ii) up to \$5.0 million in potential additional purchase price that will be held back for a period of 20 months (subject to partial early release) to secure certain obligations of ACT and its shareholders, plus (iii) an earnout payment based primarily upon the extent to which an agreed-upon multiple of ACT s pro forma EBITDA for the year ended December 31, 2011, exceeds the base purchase price of \$65.0 million, plus (iv) two additional earnout payments of up to a maximum of \$15.0 million in the aggregate that are contingent upon reaching certain revenue milestones for the years ended December 31, 2012, and 2013. All of the earnout payments are subject to certain set-off rights under the purchase agreement. Management has estimated the fair value of the earnouts to be paid, in the aggregate, to be \$41.9 million at acquisition date.

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We used funds available under our revolving line of credit to fund the closing payments in connection with this acquisition. The acquired operations of ACT are part of our Litigation Support Services segment within our Professional Services Division.

ACT specializes in providing technology and process solutions to clients with electronic discovery needs. It also provides hosting and review services.

Increase in Our Ownership in DiscoverReady

In May 2011, we purchased approximately one-third of the outstanding membership units in DiscoverReady held by DR Holdco for approximately \$5.0 million in cash. As a result, our ownership percentage in DiscoverReady increased from 85.3% to 90.0%, and the noncontrolling interest decreased from 14.7% to 10.0%.

Stock Buy-Back Plan

Our board of directors approved a stock buy-back plan effective as of the closing of our new credit agreement on December 6, 2010. This plan allows us to repurchase up to 2 million shares of issued and outstanding common stock at prevailing market prices or negotiated prices through December 31, 2013. The number of shares and the timing of the purchases will be determined at the discretion of management. During the first nine months of 2011, we repurchased 137,500 shares under this plan for an aggregate of \$1.7 million, all of which were purchased in the first quarter.

# Regulatory Environment

In the federal sector, 14 major mortgage servicers signed consent orders with the Board of Governors of The Federal Reserve System and the Office of the Comptroller of the Currency (OCC) in April 2011, agreeing to submit action plans detailing how they will comply with new requirements for servicing defaulted loans. In June, the OCC issued guidance clarifying that, in addition to these 14 major mortgage servicers, all mortgage servicers under OCC supervision must assure compliance with all appropriate foreclosure management standards. The OCC s deadlines for the servicers to complete revisions in foreclosure processing to the satisfaction of the Federal Reserve and the OCC and to reorganize their related foreclosure operations to follow the amended procedures have now passed, as has the September 30 deadline for all national banks to conduct a self-assessment of foreclosure management practices and to correct any weaknesses identified. The OCC continues to review the plans and information the banks submitted. The OCC has indicated that it may require changes to the plans provided and that it is working with the United States Department of Justice and other federal and state authorities to finalize and synchronize the plans into a consistent set of servicing requirements.

At the state level, the attorneys general of all 50 states have continued to investigate the mortgage servicing industry and to negotiate with mortgage servicers in hopes of achieving changes in the foreclosure process as well as possible payment of financial penalties and an increased level of mortgage loan modifications. While these officials in most states lack direct regulatory authority over mortgage servicers, the attorneys general have indicated a willingness to act in the courts if necessary to enforce their positions. Their discussions with the mortgage servicers have not resulted in agreements although a majority of the attorneys general continue active negotiations with the servicers in hopes of reaching a settlement.

The OCC consent agreements required improvements to certain internal processes and enhanced controls related to third-party vendors that provide services related to residential default or foreclosure, including the law firm customers of NDeX. Given the OCC deadlines for reports and compliance, the attorneys general efforts, and the generally heightened scrutiny that residential mortgage foreclosure servicers have been experiencing for the past year, servicers have continued to react to this heightened scrutiny by reviewing and verifying their policies and procedures, applying more scrutiny to pending foreclosures, and then releasing into foreclosure only those cases that have been carefully reviewed. Many servicers have also reacted to this environment of increased scrutiny by requesting additional information and process verification from law firms and other third-party vendors. These servicer actions have continued to sharply reduce the number of mortgage defaults being referred to begin foreclosure. The OCC, along with the attorneys general, has not reached an agreement with the servicers on how the consent orders will be handled going forward. Until there is an agreement, servicers are reluctant to process foreclosures. Until any new procedures are made uniform and final, such new procedures cannot become automated as part of our proprietary workflow process management systems. We believe that the reduced level of foreclosure referrals is likely to continue until the

new procedures are in place, but that a large number of defaulted loans in pre-foreclosure status and pending foreclosures remain to be undertaken and completed.

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In July 2011, the Consumer Financial Protection Bureau ( CFPB ) outlined its approach to supervising large depository institutions to ensure compliance with federal consumer protection laws. This supervisory process, which applies to the 111 depository institutions with total assets of more than \$10 billion, began on July 21. More recently, the Consumer Financial Protection Bureau issued the Supervision and Examination guidance for all lenders. This guidance covers lending and servicing principals and how the CFPB will examine the lenders and servicers processes going forward. We do not see a direct impact of this process upon our operations except that it further complicates operations of the mortgage servicers, making them more concerned about compliance issues and potentially extending their current slowdown in foreclosure referrals.

For additional information about legislation and regulatory activity impacting or potentially impacting our business, please see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations Recent Developments Regulatory Environment in our annual report on Form 10-K for the year ended December 31, 2010, filed with the SEC on March 11, 2011, as well as the Regulatory Environment discussions in our prior reports filed with the SEC on Form 10-Q and Form 10-K.

## **Recent Acquisitions**

We have grown significantly since our predecessor company commenced operations in 1992, in large part due to acquisitions, such as the ACT acquisition discussed in Recent Developments above and the following two acquisitions that occurred in 2010:

DataStream Content Solutions, LLC: On December 1, 2010, we acquired DataStream Content Solutions, LLC (DataStream). In connection with this acquisition, we paid the sellers \$15.0 million in cash at closing, held back \$1.5 million payable 18 months after closing to secure indemnification claims, and are obligated to pay up to an additional \$4.0 million in earnouts in two annual installments. The amount of the two annual earnout payments is based upon the acquired business achieving certain EBITDA targets during the calendar years ending December 31, 2011, and 2012.

*Federal News Service, Inc.*: On August 9, 2010, we acquired certain assets of Federal News Service, Inc. (Federal News) for approximately \$1.7 million in cash.

## Revenues

We derive revenues from two operating divisions, our Professional Services Division and our Business Information Division, operating as three reportable segments: (1) mortgage default processing services; (2) litigation support services; and (3) business information. For the three and nine months ended September 30, 2011, our total revenues were \$75.3 million and \$217.3 million, respectively, and the percentage of our total revenues attributed to each of our divisions and segments was as follows:

74% and 72%, respectively, from our Professional Services Division (42% and 47%, respectively, from mortgage default processing services and 32% and 25%, respectively, from litigation support services); and

26% and 28%, respectively, from our Business Information Division.

*Professional Services*. Our Professional Services Division generates revenues primarily by providing mortgage default processing, outsourced discovery management and document review, and appellate services through fee-based arrangements. We further break down our Professional Services Division into two reportable segments, mortgage default processing services and litigation support services.

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Mortgage Default Processing Services. Through NDeX, we assist eight law firms in processing foreclosure, bankruptcy, eviction and, to a lesser extent, other mortgage default case files for residential mortgages that are in default. We also provide foreclosure processing services directly to mortgage lenders and loan servicers for properties located in California. In addition, NDeX provides loss mitigation support on mortgage default files to its customers and related real estate title work primarily to the Barrett and Albertelli law firms. We refer to revenues that NDeX derives from these sources collectively as mortgage default processing service revenues. Shareholders and/or principal attorneys of our law firm customers, including David A. Trott, chairman and chief executive officer of NDeX, are executive management employees of NDeX.

For the three and nine months ended September 30, 2011, we received for processing approximately 77,200 and 250,300 mortgage default case files, respectively. The mix of types of files received for processing changed as more fully described below in *Professional Services Division Results*, resulting in a shift from higher revenue files to lower revenue files. Our mortgage default processing service revenues accounted for 42% and 47%, respectively, of our total revenues and 56% and 65%, respectively, of our Professional Services Division revenues during the three and nine months ended September 30, 2011. For the nine months ended September 30, 2011, each of the Barrett Law Firm, Trott & Trott and Albertelli law firm accounted for more than 10% of our mortgage default processing services revenues, and together accounted for more than three-quarters of these revenues. We recognize mortgage default processing service revenues on a proportional basis over the period during which the services are provided, the calculation of which requires management to make estimates. For more information regarding how we recognize revenue, please see Critical Accounting Policies and Estimates Revenue Recognition in Item 7 *Management s Discussion and Analysis of Financial Condition and Results of Operations* in our annual report on Form 10-K for the year ended December 31, 2010, filed with the SEC on March 11, 2011.

NDeX s revenues are primarily driven by the number of residential mortgage defaults in each of the states in which we do business, as well as the type of files we process (e.g., foreclosures, evictions, bankruptcies or litigation) because each has a different pricing structure. Although the services agreements with our law firm customers contemplate the review and possible revision of the fees for the services we provide, price increases have not historically affected our mortgage default processing revenues materially. In some cases, our services agreements adjust the fee paid to us for the files we process on an annual basis pursuant to an agreed-upon consumer price index. In other cases, our services agreements require us to agree with our law firm customer regarding the terms and amount of any fee increase. If we are unable to negotiate fixed fee increases under these agreements that at least take into account the increases in costs associated with providing mortgage default processing services, our operating and net margins could be adversely affected. You should refer to *Management s Discussion and Analysis of Financial Condition and Results of Operations Revenues* in our annual report on Form 10-K for the year ended December 31, 2010, filed with the SEC on March 11, 2011, for more information about the conditions under which the fixed fee per file we charge our law firm customers may change.

Deferred revenue includes mortgage default processing services billed in advance that we expect to recognize in future periods due to the extended period of time it takes to process certain files. At September 30, 2011, we had such deferred revenue on our balance sheet in the amount of \$13.8 million.

Litigation Support Services. Our litigation support services segment generates revenues by providing discovery management and document review services through DiscoverReady and appellate services through Counsel Press. For the three and nine months ended September 30, 2011, our litigation support services revenues accounted for 32% and 25%, respectively, of our total revenues and 44% and 35%, respectively, of our Professional Services Division revenues. We recognize litigation support services revenues during the month in which the services are provided. In the case of Counsel Press, this is when our final appellate product is filed with the court.

DiscoverReady provides its services to major United States and global companies and their counsel and assists them in document reviews and helping them manage the discovery process. Discovery is the process by which parties use the legal system to obtain relevant information, primarily in litigation and regulatory matters. This process can be expensive and time-consuming for companies depending upon the volume of emails, electronic files and paper documents a company must review to respond to a document request. DiscoverReady also provides related technology management services. DiscoverReady bills its customers primarily based upon the number of documents reviewed and

the amount of data or other information it processes in connection with those reviews. Accordingly, our discovery management and document review services revenues are largely determined by the volume of data we process, host and review.

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Counsel Press assists law firms and attorneys throughout the United States in organizing, preparing and filing appellate briefs, records and appendices, in paper and electronic formats that comply with the applicable rules of the U.S. Supreme Court, any of the 13 federal courts of appeals and any state appellate court or appellate division. Counsel Press charges its customers primarily on a per-page basis based on the final appellate product that is filed with the court clerk. Accordingly, our appellate service revenues are largely determined by the volume of appellate cases we handle and the number of pages in the appellate cases we file.

Business Information. Our Business Information Division generates revenues primarily from display and classified advertising, public notice and subscriptions. We sell commercial advertising consisting of display and classified advertising in all of our print products and on most of our web sites. We include within our display and classified advertising revenue those revenues generated by sponsorships, advertising and ticket sales generated by our local events. Our display and classified advertising revenues accounted for 8% and 9%, respectively, of our total revenues and 32% and 31%, respectively, of our Business Information Division revenues for the three and nine months ended September 30, 2011. We recognize display and classified advertising revenues upon publication of an advertisement in one of our publications or on one of our web sites. Advertising revenues are driven primarily by the volume, price and mix of advertisements published as well as how many local events are held.

We publish more than 300 different types of public notices in our court and commercial newspapers, including foreclosure notices, probate notices, notices of fictitious business names, limited liability company and other business entity notices, unclaimed property notices, notices of governmental hearings and trustee sale notices. For the three and nine months ended September 30, 2011, our public notice revenues accounted for 40% and 41%, respectively, of our Business Information Division revenues and 11% and 12%, respectively, of our total revenues for both periods. We recognize public notice revenues upon placement of a public notice in one of our court and commercial newspapers. Public notice revenues are driven by the volume and mix of public notices published, which can be affected by the number of residential mortgage foreclosures in the markets where we are qualified to publish public notices and the rules governing publication of public notices in such states. In many of the states in which we publish public notices, the price for public notices is statutorily regulated, with market forces determining the pricing for the remaining states. We sell our business information products, including our DataStream and Federal News products, primarily through subscriptions. For the three and nine months ended September 30, 2011, our subscription and other revenues, which consist primarily of subscriptions, single-copy sales, transcriptions and access to state and federal legislative information, accounted for 28% of our Business Information Division revenues for both periods and 8% of our total revenues for both periods. We recognize subscription revenues ratably over the subscription periods, which range from three months to multiple years, with the average subscription period being twelve months. Deferred revenue includes payment for subscriptions collected in advance that we expect to recognize in future periods. At September 30, 2011, we had such deferred revenue on our balance sheet in the amount of \$8.0 million. Subscription and other revenues are driven primarily by the number of copies sold and the subscription rates charged to customers.

## **Operating Expenses**

Our operating expenses consist of the following:

Direct operating expenses, which consist primarily of the cost of compensation and employee benefits for the processing staff at NDeX, DiscoverReady, and Counsel Press and our editorial personnel in our Business Information Division, production and distribution expenses, such as compensation (including stock-based compensation expense) and employee benefits for personnel involved in the production and distribution of our business information products, the cost of newsprint and delivery of our business information products, and file-specific data services and technology fees in connection with our California foreclosure files;

Selling, general and administrative expenses, which consist primarily of the cost of compensation (including stock-based compensation expense) and employee benefits for our sales, human resources, accounting and information technology personnel, publishers and other members of management, rent, other sales and marketing-related expenses and other office-related payments;

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Depreciation expense, which represents the cost of fixed assets and software allocated over the estimated useful lives of these assets, with such useful lives ranging from two to thirty years; and

Amortization expense, which represents the cost of finite-life intangible assets acquired through business combinations allocated over the estimated useful lives of these intangibles, with such useful lives ranging from two to thirty years.

Total operating expenses as a percentage of revenues depends upon our mix of business from Professional Services, which is our higher margin revenue, and Business Information. This mix may continue to shift between fiscal periods.

## **Equity in Earnings of Affiliates**

We own 35.0% of the membership interests in DLNP, the publisher of The Detroit Legal News and 10 other publications. We account for our investment in DLNP using the equity method. For the three months ended September 30, 2011, and 2010, our share of DLNP s earnings was \$0.4 million and \$1.2 million, respectively. This is net of amortization of \$0.4 million for each period. For the nine months ended September 30, 2011, and 2010, our share of DLNP s earnings was \$1.6 million and \$3.7 million, respectively. This is net of amortization of \$1.1 million for each period. NDeX handles all public notices required to be published in connection with files it services for Trott & Trott pursuant to our services agreement with Trott & Trott and places a significant amount of these notices in The Detroit Legal News. Trott & Trott pays DLNP for these public notices. See Liquidity and Capital Resources Cash Flow Provided by Operating Activities below for information regarding distributions paid to us by DLNP.

# **Redeemable Noncontrolling Interest**

Redeemable noncontrolling interest at September 30, 2011, consisted of a 6.2% noncontrolling interest in NDeX held by the sellers of Barrett-NDEx or their transferees (as a group), a 10.0% noncontrolling interest in DiscoverReady held by DR Holdco LLC and a 50% interest in Legislative Services of America (LISA) held by Telran, Inc. During the second quarter of 2011, noncontrolling interest in DiscoverReady decreased from 14.7% to 10.0% as a result of our acquisition of approximately one-third of the membership units held by DR Holdco. See Recent Developments Increase in our Ownership in DiscoverReady above, for information regarding this transaction. Under the terms of the NDeX operating agreement, each month we are required to distribute the excess of NDeX s earnings before interest, depreciation and amortization less debt service with respect to any interest-bearing indebtedness of NDeX, capital expenditures and working capital reserves to NDeX s members on the basis of common equity interest owned. During the nine months ended September 30, 2011, and 2010, we paid distributions of \$0.2 million and \$0.5 million, respectively. No such distributions were paid during the three months ended September 30, 2011, and 2010.

There is no similar distribution obligation under the DiscoverReady limited liability company agreement; however, we are obligated to make quarterly distributions to pay tax liabilities to DR Holdco, the minority member of DiscoverReady. During the three and nine months ended September 30, 2011, we made distributions of \$0.1 million and \$0.3 million, respectively.

The sellers of Barrett-NDEx, each as members of NDeX, have the right, for a period of six months following September 2, 2012, to require NDeX to repurchase all or any portion of their respective membership interest in NDeX. To the extent any minority member of NDeX timely exercises this right, the purchase price of such membership interest will be based on 6.25 times NDeX s trailing twelve month earnings before interest, taxes, depreciation and amortization, less the aggregate amount of any interest bearing indebtedness outstanding for NDeX as of the date the repurchase occurs. The aggregate purchase price would be payable by NDeX in the form of a three-year unsecured note bearing interest at a rate equal to prime plus 2.0%.

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In connection with our purchase of approximately one-third of the outstanding membership units of DiscoverReady held by DR Holdco discussed above, the terms of the DiscoverReady limited liability company agreement were amended. Under the terms of the amended agreement, DR Holdco has the right, for a period of 90 days following November 2, 2012, to require DiscoverReady to repurchase approximately 50% of DR Holdco s equity interest in DiscoverReady, and for a period of 90 days following November 2, 2013, to require DiscoverReady to purchase DR Holdco s remaining equity interest in DiscoverReady. In addition, for a period of 90 days following November 2, 2013, DiscoverReady also has the right to require DR Holdco to sell its entire equity interest in DiscoverReady. In each case, if either party timely exercises its right, we would pay DR Holdco an amount based on the fair market value of the equity interest. These rights may be exercised earlier under certain circumstances.

DiscoverReady may engage an independent third-party valuation firm to assist it in determining the fair market value of the equity interest being repurchased by or sold to DiscoverReady if any of the above-described rights are exercised. The purchase price for any equity interests repurchased or sold pursuant to these rights, if exercised, will be paid in cash to the extent allowed by the terms of our then-existing credit agreement, or pursuant to a three year unsecured promissory note, bearing interest at a rate equal to prime plus 1.0%.

We are required to record the redeemable noncontrolling interests (NCI) in NDeX and DiscoverReady to their redemption amounts at each reporting period. The NDeX NCI is adjusted to the estimated redemption amount at each reporting period based on the formula as discussed above. The DiscoverReady NCI is adjusted to fair value each period using a market approach. During the three and nine months ended September 30, 2011, we recorded a decrease to the NCI for NDeX of \$4.4 million (\$2.7 million net of tax) and \$8.5 million (\$5.2 million net of tax), respectively, and the adjustments recorded to the NCI for DiscoverReady were an increase of \$0.9 million (\$0.6 million net of tax) and \$1.1 million (\$0.7 million net of tax), respectively. Please see our unaudited condensed consolidated statements of stockholders—equity and comprehensive income, as well as Note 7 to our unaudited condensed consolidated interim financial statements, included in this report on Form 10-Q for further information regarding accounting for noncontrolling interests and its implications to our financial statements.

# **Critical Accounting Policies and Estimates**

Please see Note 1 to our unaudited condensed consolidated interim financial statements included in this report on Form 10-Q as well as Note 1 of the Notes to Consolidated Financial Statements included in our annual report on Form 10-K for the year ended December 31, 2010, filed with the SEC on March 11, 2011. Further, we discuss our critical accounting estimates in Item 7, *Management s Discussion and Analysis of Financial Condition and Results of Operations*, in our annual report on Form 10-K for the year ended December 31, 2010. There has been no significant change in our critical accounting policies or critical accounting estimates since the end of 2010.

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# **RESULTS OF OPERATIONS**

The following table sets forth selected operating results, including as a percentage of total revenues, for the periods indicated below (in thousands, except per share data):

		Th				
		2011	% of Revenues		2010	% of Revenues
Revenues:		2011	re venues		2010	Tte venues
Professional Services	\$	55,402	73.6%	\$	56,337	71.8%
Business Information		19,892	26.4%		22,122	28.2%
Total revenues		75,294	100.0%		78,459	100.0%
Operating expenses:						
Professional Services		47,956	63.7%		43,034	54.8%
Business Information		18,333	24.3%		17,394	22.2%
Unallocated corporate operating expenses		1,673	2.2%		2,743	3.5%
Total operating expenses		67,962	90.3%		63,171	80.5%
Equity in earnings of affiliates		383	0.5%		1,142	1.5%
Operating income		7,715	10.2%		16,430	20.9%
Interest expense, net		(1,744)	(2.3)%		(1,589)	(2.0)%
Non-cash interest income related to interest rate			~		220	0.26
swaps		(107)	%		228	0.3%
Other (expense) income, net		(107)	(0.1)%		197	0.3%
Income before income taxes		5,864	7.8%		15,266	19.5%
Income tax expense		(2,558)	(3.4)%		(5,545)	(7.1)%
Net income		3,306	4.4%		9,721	12.4%
Less: Net income attributable to redeemable						
noncontrolling interests		(217)	(0.3)%		(681)	(0.9)%
Net income attributable to The Dolan Company	\$	3,089	4.1%	\$	9,040	11.5%
National Mathematical Action Comments						
Net income attributable to The Dolan Company per share basic and diluted	\$	0.10		\$	0.30	
Decrease (increase) in redeemable noncontrolling	4	0.10		Ψ	0.00	
interest in NDeX		0.09			(0.01)	
Net income attributable to The Dolan Company						
common stockholders per share basic and diluted	\$	0.19		\$	0.29	
Weighted average shares outstanding Basic		30,142			30,175	

Diluted 30,208 30,317

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		Ni				
		2011	% of Revenues		2010	% of Revenues
Revenues:		2011	Revenues		2010	Revenues
Professional Services	\$	155,775	71.7%	\$	168,817	71.9%
Business Information		61,507	28.3%		65,829	28.1%
Total revenues		217,282	100.0%		234,646	100.0%
Operating expenses:						
Professional Services		133,846	61.6%		127,869	54.5%
Business Information		58,175	26.8%		52,705	22.5%
Unallocated corporate operating expenses		6,312	2.9%		7,440	3.2%
Total operating expenses		198,333	91.3%		188,014	80.1%
Equity in earnings of affiliates		1,572	0.7%		3,654	1.6%
Operating income		20,521	9.4%		50,286	21.4%
Interest expense, net		(4,717)	(2.2)%		(4,939)	(2.1)%
Non-cash interest income related to interest rate		206	0.10		002	0.40
swaps		286	0.1%		893	0.4%
Other income, net		287	0.1%		197	0.1%
Income before income taxes		16,377	7.5%		46,437	19.8%
Income tax expense		(6,637)	(3.1)%		(17,208)	(7.3)%
Net income		9,740	4.5%		29,229	12.5%
Less: Net income attributable to redeemable						
noncontrolling interests		(604)	(0.3)%		(2,400)	(1.0)%
Net income attributable to The Dolan Company	\$	9,136	4.2%	\$	26,829	11.4%
Net income attributable to The Dolan Company per share basic and diluted	\$	0.30		\$	0.89	
Decrease in redeemable noncontrolling interest	Ψ	0.50		Ψ	0.07	
in NDeX		0.17			0.03	
Net income attributable to The Dolan Company						
common stockholders per share basic and diluted	\$	0.47		\$	0.92	
	·					
Weighted average shares outstanding:						
Basic		30,126			30,140	
Diluted		30,219			30,297	

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# Three Months Ended September 30, 2011 Compared to Three Months Ended September 30, 2010

#### Revenues

Three Months Ended
September 30,
2011 2010 Change
(in millions)

Total revenues \$ 75.3 \$ 78.5 \$ (3.2) (4.0)%

Our total revenues declined primarily as a result of a \$10.0 million decrease in our mortgage default processing services revenues, largely offset by a \$9.1 million increase in our litigation support services revenues, primarily as a result of the revenues generated from our newly acquired ACT operations. The decrease in mortgage default processing services revenues was driven largely by a decrease in the number of new foreclosure files received for processing. Our business information revenues were down \$2.2 million for the three months ended September 30, 2011, primarily due to decreased public notice revenues. You should refer to the more detailed discussions in Professional Services Division Results and Business Information Division Results below for more information regarding the causes of these changes.

We derived 73.6% and 71.8% of our total revenues from our Professional Services Division and 26.4% and 28.2% of our total revenues from our Business Information Division for the three months ended September 30, 2011, and 2010, respectively. In our Professional Services Division, revenues from our mortgage default processing services segment accounted for 56.2% and 73.1% of our total revenues for the three months ended September 30, 2011, and 2010, respectively. Revenues from our litigation support services segment (also part of our Professional Services Division) accounted for 43.8% and 26.9% of our total revenues for the three months ended September 30, 2011, and 2010, respectively. We continue to expect litigation support services to be a larger percentage of total revenues, particularly with the ACT acquisition in July 2011.

# **Operating Expenses**

	Three Months Ended									
	2011 2010					Change				
				(in mi	llions)					
Total operating expenses	\$	68.0	\$	63.2	\$	4.8	7.6%			
Direct operating expenses		33.2		30.0		3.2	10.8%			
Selling, general and administrative expenses		27.7		26.8		0.9	3.4%			
Depreciation expense		2.1		2.4		(0.3)	(12.8)%			
Amortization expense		4.9		4.0		1.0	24.1%			

Total operating expenses as a percentage of total revenues increased from 80.5% for the three months ended September 30, 2010, to 90.3% for the three months ended September 30, 2011, largely as a result of decreased revenues in our mortgage default processing services business and lower public notice revenues in our business information division.

Direct Operating Expenses. The increase in direct operating expenses consisted of a \$2.6 million increase in our Professional Services Division and a \$0.6 million increase in our Business Information Division. You should refer to the more detailed discussions in Professional Services Division Results and Business Information Division Results below for more information regarding the causes of these changes. Direct operating expenses as a percentage of total revenues increased to 44.2% for the third quarter of 2011, from 38.3% for the same period in 2010.

Selling, General and Administrative Expenses. The increase in our selling, general and administrative expenses consisted primarily of a \$2.0 million increase in our Professional Services Division, offset somewhat by a \$1.0 million decrease in costs from our corporate operations, while costs in our Business Information Division were flat year-over-year. You should refer to the more detailed discussions in Professional Services Division Results and

Business Information Division Results below for more information regarding the causes of changes in our selling, general and administrative expenses. Selling, general and administrative expense as a percentage of revenue increased to 36.8% for the three months ended September 30, 2011, from 34.1% for the same period in 2010. *Depreciation and Amortization Expense*. Our total depreciation and amortization expense increased primarily as a result of the depreciation and amortization of the assets acquired as part of the ACT acquisition, offset somewhat by a decrease in the depreciation of software in connection with the Barrett-NDeX acquisition, a large portion of which became fully depreciated in 2010. Our amortization expense also increased somewhat as a result of the intangible assets associated with the DataStream acquisition.

# Interest Expense, Net

	Three Months Ended								
	2011			2010		Change	;		
	(in millions								
Total interest expense, net	\$	1.7	\$	1.6	\$	0.2	9.8%		
Interest on bank credit facility		1.3		0.9		0.4	48.5%		
Cash interest expense on interest rate swaps		0.3		0.6		(0.2)	(43.7)%		
Amortization of deferred financing fees		0.1		0.1			15.9%		
Other				0.1			(52.2)%		

Interest expense related to our bank credit facility increased as a result of the increased borrowings under our credit facility to fund the ACT acquisition. Our average outstanding debt was \$175.1 million for the three months ended September 30, 2011, compared to \$137.2 million for the same period one year ago.

## Equity in Earnings of Affiliates

	T	hree Mo	nths Er	nded				
	20	2011 2010				Change		
				(in mi	llions)			
Equity in Earnings of Affiliates	\$	0.4	\$	1.1	\$	(0.8)	(66.5)%	

Equity in earnings of affiliates decreased primarily as a result of a reduction in earnings recorded from our 35% interest in DLNP. The reduced earnings are the result of a reduction in public notice placements in their newspapers due to decreased foreclosure and workout volumes in the markets it serves.

## Income Tax Expense

	•								
	2	2011 2010					Change		
				(in mill	ions)	ons)			
Income tax expense	\$	2.6	\$	5.5	\$	(3.0)	(53.9)%		
Effective tax rate		42.9%		36.3%					

Our effective tax rate was 42.9% and 36.3% during the quarters ended September 30, 2011, and 2010, respectively. The provision for income taxes during interim quarterly reporting periods is based on our estimates of the effective tax rates for the respective full fiscal year. The tax rate in any quarter can be affected positively or negatively by adjustments that are required to be reported in the specific quarter of resolution. Our effective tax rate for the quarter ended September 30, 2011, was negatively impacted by the adjustment of deferred tax assets associated with

stock-based compensation deductions for which the company had an insufficient additional paid-in capital (  $\,$  APIC  $\,$ ) pool to absorb the charge.

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# **Professional Services Division Results** *Revenues*

		Three Moi	nths En	ded					
	September 30,								
	2011 2010					Change			
				(in mi	llions)				
Total revenues	\$	55.4	\$	56.3	\$	(0.9)	(1.7)%		
Mortgage default processing services		31.2		41.2		(10.0)	(24.4)%		
Litigation support services revenues		24.2		15.1		9.1	60.2%		

Mortgage default processing services revenues decreased primarily due to decreased file volumes in many of the markets we serve and, to a lesser extent, a change in the mix of types of files received for processing. Our total files received for processing for the three months ended September 30, 2011, was down 22.6%, from 99,700 mortgage default case files for the three months ended September 30, 2010, to 77,200 mortgage default case files for the three months ended September 30, 2011. New foreclosure files, which tend to require more processing from NDeX and are therefore higher revenue files, were down more than 30% from 2010. This was offset somewhat by a greater number of lower revenue files, such as foreclosure restarts, mediations, and transfer files. We believe these file volume decreases and mix changes are attributed to continued marketplace and regulatory dynamics that began in 2010 that have caused many large loan servicers to temporarily slow down and reduce the referral of defaulted files for foreclosure processing while they review their processes and practices. Given the current marketplace environment, as discussed in *Regulatory Environment* above, we expect no significant improvement in the number of mortgage default files received for processing for the remainder of the year.

The Barrett law firm, Albertelli law firm and Trott & Trott each accounted for more than 10%, and together accounted for approximately 53% of our mortgage default processing services segment and 30% of our Professional Services Division revenues during the three months ended September 30, 2011. In the three months ended September 30, 2010, The Barrett law firm and Trott & Trott each accounted for more than 10%, and together accounted for approximately 40% of our mortgage default processing services segment and 23% of our Professional Services Division revenues. The increase in litigation support services revenues is primarily a result of the added revenues from the newly acquired ACT operations. On a pro forma basis, including the period of time during which ACT was under previous ownership, litigation support services revenues grew by nearly 33% from the third quarter of 2010, in large part due to revenue growth at newly acquired ACT. With the acquisition of ACT, DiscoverReady continued its efforts to diversify its customer base. Because of these efforts, along with the timing of a large project during the third quarter, we had two customers in this segment in excess of 10% of segment revenues, one of which is a customer of ACT.

# Operating Expenses Mortgage Default Processing Services

	-							
	2	2011	2	2010		Change		
	(in million				llions)	(s)		
Total operating expenses	\$	29.2	\$	31.6	\$	(2.5)	(7.8)%	
Direct operating expenses		16.0		17.4		(1.4)	(7.8)%	
Selling, general and administrative expenses		9.8		10.1		(0.3)	(3.2)%	
Depreciation expense		0.8		1.6		(0.8)	(49.2)%	
Amortization expense		2.5		2.5			%	

Direct operating expenses decreased as a result of file volume decreases as discussed above and steps taken to reduce our costs at NDeX. Selling, general and administrative expenses also decreased as a result of cost control efforts in place in the quarter. Depreciation expense decreased primarily as a result of software associated with the Barrett-NDeX acquisition, a large portion of which became fully depreciated in 2010.

Total operating expenses attributable to our mortgage default processing services segment as a percentage of segment revenues increased to 93.6% for the three months ended September 30, 2011, from 76.8% for the three months ended September 30, 2010. This increase was primarily a result of a reduction in revenues.

## Operating Expenses Litigation Support Services

	Three Months Ended									
	2011 2010					Change				
				(in mi	llions)					
Total operating expenses	\$	18.8	\$	11.4	\$	7.4	64.9%			
Direct operating expenses		9.4		5.4		4.0	73.6%			
Selling, general and administrative expenses		7.4		5.1		2.3	44.5%			
Depreciation expense		0.6		0.1		0.5	320.7%			
Amortization expense		1.4		0.7		0.7	91.9%			

The increases in operating expenses are due primarily to the increased costs associated with operating the newly acquired ACT business, as well as approximately \$0.5 million of acquisition and integration costs related to this acquisition.

Total operating expenses attributable to our litigation support services segment as a percentage of segment revenues increased to 77.5% for the three months ended September 30, 2011, from 75.3% for the three months ended September 30, 2010.

# **Business Information Division Results** *Revenues*

	Three Months Ended September 30,							
	2	011	2	2010		Change		
	(in millions				llions)	)		
Total Business Information Revenues	\$	19.9	\$	22.1	\$	(2.2)	(10.1)%	
Display and classified advertising revenues		6.4		6.0		0.4	6.5%	
Public notice revenues		7.9		12.4		(4.5)	(36.4)%	
Subscription-based and other revenues		5.7		3.8		1.9	50.3%	

We saw continued softness in public notice revenues in the third quarter of 2011, as lenders continued to place increased scrutiny on their foreclosure practices, delaying foreclosure-related public notice placements in our publications. Given the current marketplace environment surrounding foreclosures, as discussed in *Regulatory Environment* above, we expect the remainder of 2011 to be at levels relatively consistent with the current quarter. Increased revenues from our 2010 acquisitions, which account for the increase in subscription-based and other revenues, helped somewhat offset the public notice revenue declines, as did gains in advertising driven primarily by growth in our events.

## **Operating Expenses**

	Three Months Ended September 30,							
	2011			2010		Change	;	
	(in mil				llions)	ons)		
Total operating expenses	\$	18.3	\$	17.4	\$	0.9	5.4%	
Direct operating expenses		7.8		7.2		0.6	8.3%	
Selling, general and administrative expenses		9.0		8.9			0.3%	
Depreciation expense		0.5		0.5			2.1%	
Amortization expense		1.1		0.8		0.3	39.8%	

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Operating expenses increased primarily as a result of costs associated with operating the businesses we acquired in 2010. While selling, general and administrative expenses were flat year-over-year, our pre-existing businesses cut costs by \$1.4 million, largely as a result of reductions in personnel expense.

Total operating expenses attributable to our Business Information Division as a percentage of Business Information Division revenue increased to 92.2% for the three months ended September 30, 2011, from 78.6% for the three months ended September 30, 2010, due to increases in expenses related to 2010 acquisitions and the reduced foreclosure activity resulting in the decrease of our public notice revenues.

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# Nine Months Ended September 30, 2011 Compared to Nine Months Ended September 30, 2010

#### Revenues

	Nine Mor	iths En	ided			
	Septem	iber 30	),			
	2011	2	2010		Change	
			(in mi	llions)		
otal Revenues	\$ 217.3	\$	234 6	\$	(17.4)	(7.4)%

Our total year-to-date revenues declined primarily as a result of a \$21.6 million decrease in our mortgage default processing services revenues. The decrease in mortgage default processing services revenues was driven primarily by a decrease in the number of new foreclosure files received for processing. Our litigation support services revenues increased \$8.6 million primarily as a result of the newly acquired ACT operations. Our business information revenues were down \$4.3 million, primarily due to decreased public notice revenues. You should refer to the more detailed discussions in Professional Services Division Results and Business Information Division Results below for more information regarding the causes of these changes.

We derived 71.7% and 71.9% of our total revenues from our Professional Services Division and 28.3% and 28.1% of our total revenues from our Business Information Division for the nine months ended September 30, 2011, and 2010, respectively. In our Professional Services Division, revenues from our mortgage default processing services segment accounted for 65.3% and 73.1% of our total revenues for the nine months ended September 30, 2011, and 2010, respectively. Revenues from our litigation support services segment (also part of our Professional Services Division) accounted for 34.7% and 26.9% of our total revenues for the nine months ended September 30, 2011, and 2010, respectively. We continue to expect litigation support services to be a larger percentage of total revenues, particularly given the ACT acquisition in July 2011.

## **Operating Expenses**

	Nine Months Ended						
	2011		,	2010		Change	2
		(in millions)					
Total operating expenses	\$	198.3	\$	188.0	\$	10.3	5.5%
Direct operating expenses		96.4		90.6		5.8	6.4%
Selling, general and administrative expenses		82.3		77.6		4.7	6.0%
Depreciation expense		5.8		7.9		(2.0)	(25.8)%
Amortization expense		13.8		11.9		1.9	15.7%

Total operating expenses as a percentage of total revenues increased from 80.1% for the nine months ended September 30, 2010, to 91.3% for the nine months ended September 30, 2011, largely as a result of decreased revenues in our mortgage default processing services business and decreased public notice revenues in our business information division.

Direct Operating Expenses. The increase in direct operating expenses consisted of a \$3.0 million increase in our Professional Services Division and a \$2.8 million increase in our Business Information Division. You should refer to the more detailed discussions in Professional Services Division Results and Business Information Division Results below for more information regarding the causes of these changes. Direct operating expenses as a percentage of total revenues increased to 44.4% for the first nine months of 2011, from 38.6% for the same period in 2010. Selling, General and Administrative Expenses. The increase in our selling, general and administrative expenses consisted of a \$4.3 million increase in our Professional Services Division and a \$1.5 million increase in our Business Information Division; newly acquired businesses are primarily the reasons for the increases. You should refer to the more detailed discussions in Professional Services Division Results and Business Information Division Results below for more information regarding the causes of changes in our selling, general and administrative expenses. Cost

associated with our corporate operations decreased \$1.1 million year-over-year. Selling, general and administrative expense as a percentage of total revenues increased to 37.9% for the first nine months of 2011, from 33.1% for the same period in 2010.

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Depreciation and Amortization Expense. Our depreciation expense decreased primarily as a result of software in connection with the Barrett-NDeX acquisition, a large portion of which became fully depreciated in 2010. Our amortization expense increased primarily because of the intangible assets associated with the DataStream and ACT acquisitions.

# Interest Expense, Net

	1	Nine Mon	ths End	led				
	September 30,							
	2	011	2	010		Change		
	(in millions)							
Total interest expense, net	\$	4.7	\$	4.9	\$	(0.2)	(4.5)%	
Interest on bank credit facility		3.1		2.6		0.5	18.7%	
Cash interest expense on interest rate swaps		1.2		1.9		(0.6)	(34.9)%	
Amortization of deferred financing fees		0.3		0.2			14.1%	
Other		0.1		0.2		(0.1)	(50.2)%	

Interest expense related to our bank credit facility increased as a result of increased borrowings under our credit facility in the third quarter of 2011 to fund the ACT acquisition, along with increased average interest rates as compared to the first nine months of 2010. Our average outstanding debt was \$145.6 million for the nine months ended September 30, 2011, compared to \$143.1 million for the same period one year ago, and our average interest rate was 2.7% this year versus 2.4% last year. Cash interest incurred on our interest rate swaps decreased primarily as a result of a decrease in the notional amount of our swaps, due to the maturity on March 31, 2011, of a swap agreement with a notional amount of \$25 million, and, to a lesser extent, interest rate changes.

# Equity in Earnings of Affiliates

	N	Vine Mon	ths End	led			
		Septem	ber 30,				
	20	011	20	010		Change	
				(in mi	llions)		
Equity in Earnings of Affiliates	\$	1.6	\$	3.7	\$	(2.1)	(57.0)%

Equity in earnings of affiliates decreased primarily as a result of a reduction in earnings recorded from our 35% interest in DLNP. The reduced earnings are the result of a reduction in public notice placements in their newspapers due to decreased foreclosure and workout volumes in the markets it serves.

# Income Tax Expense

		Nine Mon Septem						
	2	2011		2010		Change	hange	
				(in mil	lions)			
Income tax expense	\$	6.6	\$	17.2	\$	(10.6)	(61.4)%	
Effective tax rate		40.3%		37.1%				

The provision for income taxes for the nine months ended September 30, 2011, and 2010, was 40.3% and 37.1% of income before income taxes, respectively. The provision for income taxes during interim quarterly reporting periods is based on our estimates of the effective tax rates for the respective full fiscal year. The tax rate in any quarter can be affected positively or negatively by adjustments that are required to be reported in the specific quarter of resolution. Our effective tax rate for the nine months ended September 30, 2011 was negatively affected by the adjustment of deferred tax assets associated with stock-based compensation deductions for which the company has an insufficient APIC pool available to absorb the charge.

# **Professional Services Division Results** *Revenues*

		Nine Mor	ths En	ided			
	September 30,						
	2011			2010		Change	;
				(in mi	llions)		
Total revenues	\$	155.8	\$	168.8	\$	(13.0)	(7.7)%
Mortgage default processing revenues		101.7		123.3		(21.6)	(17.5)%
Litigation support services revenues		54.1		45.5		8.6	18.9%

Our revenues declined primarily as a result of decreased revenues in our mortgage default processing services segment. Revenues in this segment were down primarily due to decreased file volumes in many of the markets we serve as well as a significant change in the mix of types of files received for processing. While our total files received for processing for the nine months ended September 30, 2011, was down only 11.3%, from 282,000 mortgage default case files for the nine months ended September 30, 2010, to 250,300 mortgage default case files for the nine months ended September 30, 2011, we experienced a change in the mix of the types of files. New foreclosure files, which tend to require more processing from NDeX and are therefore higher revenue files, were down over 20% from 2010. This was offset by a greater number of lower revenue files, such as foreclosure restarts, mediations, and transfer files. We believe these file volume decreases and mix changes are attributed to continued marketplace and regulatory dynamics that began in 2010 that have caused many large loan servicers to temporarily slow down and reduce the referral of defaulted files for foreclosure processing while they review their processes and practices. Given the current marketplace environment, as discussed in *Regulatory Environment* above, we expect no significant improvement in the number of mortgage default files received for processing for the remainder of the year.

The Barrett law firm, Albertelli law firm and Trott & Trott each accounted for more than 10%, and together accounted for approximately 74% of our mortgage default processing services segment and 48% of our Professional Services Division revenues during the nine months ended September 30, 2011. In the nine months ended September 30, 2010, The Barrett law firm and Trott & Trott each accounted for more than 10%, and together accounted for approximately 61% of our mortgage default processing services segment and 23% of our Professional Services Division revenues. The increase in litigation support services revenues resulted primarily from the newly acquired ACT operations in July 2011. On a pro forma basis, including the period of time during which ACT was under previous ownership, litigation support services revenues grew by 22% as compared to the first nine months of 2010, due entirely to increased revenues at ACT. Because of DiscoverReady s continued efforts to diversify its customer base, as well as the addition of the ACT operations, we had just one customer in excess of 10% of segment revenues for the nine months ended September 30, 2011, accounting for 36% of such revenues. We expect to have just one customer account for greater than 10% of litigation support services revenues for the year.

## Operating Expenses Mortgage Default Processing Services

		Nine Mor Septen					
	2011		2010			Change	2
				(in mi	llions)	_	
Total operating expenses	\$	91.3	\$	94.1	\$	(2.8)	(3.0)%
Direct operating expenses		50.3		51.2		(0.9)	(1.8)%
Selling, general and administrative expenses		30.7		29.9		0.8	2.7%
Depreciation expense		2.7		5.5		(2.7)	(50.2)%
Amortization expense		7.5		7.5			%

Total operating expenses decreased due to a decrease in depreciation expense as a result of software associated with the Barrett-NDeX acquisition, a large portion of which became fully depreciated in 2010. Direct expenses decreased as a result of decreased file volumes and steps taken to reduce our costs at NDeX, although the decrease was not in proportion to the file volume decrease. Even with the lower file volumes, processing costs in some of our locations have been impacted as a result of increased demands, additional tasks, time spent attending to servicer audits, and process changes required by the customers of our law firm customers, requiring additional processing work for our employees. In addition, selling, general and administrative expenses have increased largely as a result of new client requirements placed on us, primarily in terms of increased requirements as it relates to information security and technology. Also, increased personnel costs due to growing volumes in Florida, along with added headcount as we program our case management system to accommodate Florida, California and Texas files, have contributed to the increase in selling, general and administrative expenses.

Total operating expenses attributable to our mortgage default processing services segment as a percentage of segment revenues increased to 89.8% for the nine months ended September 30, 2011, from 76.3% for the nine months ended September 30, 2010. This increase was primarily a result of a reduction in revenues.

## Operating Expenses Litigation Support Services

	]	Nine Mon						
	September 30, 2011 2010			Change				
				(in mi	illions)			
Total operating expenses	\$	42.6	\$	33.7	\$	8.8	26.1%	
Direct operating expenses		21.6		17.7		3.9	22.2%	
Selling, general and administrative expenses		17.0		13.5		3.5	25.9%	
Depreciation expense		1.1		0.4		0.7	163.0%	
Amortization expense		2.8		2.1		0.7	32.4%	

The increases in operating expenses are due in large part to the increased costs associated with operating the newly acquired ACT business. In the pre-existing business, operating expenses increased \$2.6 million primarily as a result of an increase in personnel and facility costs as we continue to invest in and grow our DiscoverReady business. Included in these costs is approximately \$0.6 million related to the acquisition costs related to ACT.

Total operating expenses attributable to our litigation support services segment as a percentage of segment revenues increased to 78.7% for the nine months ended September 30, 2011, from 74.2% for the nine months ended September 30, 2010.

# **Business Information Division Results** *Revenues*

		Nine Mon					
	September 30,						
	2011		2010			Change	
				(in mi	llions)		
Total Business Information Division Revenues	\$	61.5	\$	65.8	\$	(4.3)	(6.6)%
Display and classified advertising revenues		19.1		18.5		0.6	3.1%
Public notice revenues		25.0		36.3		(11.2)	(30.9)%
Subscription-based and other revenues		17.4		11.0		6.3	57.5%

Our revenues declined primarily as a result of decreased foreclosure-related public notice revenues. In the first nine months of 2011, we experienced softness in overall public notice revenues as lenders continued to place increased scrutiny on their foreclosure practices, delaying foreclosure-related public notice placements in our publications. Given the current marketplace environment surrounding foreclosures, as discussed in *Regulatory Environment* above, we expect the remainder of 2011 to be at levels relatively consistent with the current quarter. Increased revenues from our 2010 acquisitions, which are included in subscription-based and other revenues, helped somewhat offset the public

notice revenue declines, as did modest gains in advertising revenues due in part to growth in our events.

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## **Operating Expenses**

		Nine Mon	iths En	ded			
	September 30,						
	2011		2010			Change	;
	(in millions)						
Total operating expenses	\$	58.2	\$	52.7	\$	5.5	10.4%
Direct operating expenses		24.5		21.8		2.8	12.7%
Selling, general and administrative expenses		28.7		27.2		1.5	5.5%
Depreciation expense		1.4		1.4			0.3%
Amortization expense		3.5		2.3		1.2	51.5%

Operating expenses increased primarily as a result of costs associated with operating the businesses we acquired in 2010. Total operating expenses from the pre-existing businesses were down \$2.7 million year-over-year, largely as a result of cost savings initiatives and other expense reductions put in place as a result of lower revenues, along with decreased production costs resulting from fewer public notice placements in our publications.

Total operating expenses attributable to our Business Information Division as a percentage of Business Information Division revenue increased to 94.6% for the nine months ended September 30, 2011, from 80.1% for the nine months ended September 30, 2010, due to increases in expenses related to acquisitions and the reduced foreclosure activity reflected in the decrease of our public notice revenues.

## **Off Balance Sheet Arrangements**

We have not entered into any off balance sheet arrangements.

## **Liquidity and Capital Resources**

Our primary sources of liquidity are cash flows from operations, available capacity under our credit facility, distributions received from DLNP, and available cash reserves. The following table summarizes our cash and cash equivalents, working capital and long-term debt, less current portion as of September 30, 2011, and December 31, 2010, as well as cash flows for the nine months ended September 30, 2011, and 2010 (in thousands):

	S	September 30, 2011	Dec	ember 31, 2010
Cash and cash equivalents	\$	2,115	\$	4,862
Working Capital (deficit)		(8,127)		2,156
Long-term debt, less current portion		179,890		131,568
	Nir	ne Months End		eptember
		30,	)	
		2011		2010
Net cash provided by operating activities	\$	23,489	\$	44,022
Net cash used in investing activities:				
Acquisitions and investments		(67,065)		(2,587)
Capital expenditures		(6,168)		(6,011)
Net cash provided by (used in) financing activities		46,526		(28,943)

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## Cash Flows Provided by Operating Activities

The most significant inflows of cash are cash receipts from our customers. Operating cash outflows include payments to employees, payments to vendors for services and supplies and payments of interest and income taxes. Net cash provided by operating activities for the nine months ended September 30, 2011, decreased \$20.5 million, or 46.6%, to \$23.5 million from \$44.0 million for the nine months ended September 30, 2010. This decrease was largely attributable to the decrease in net income when compared to the first nine months in 2010, as well as a decrease in distributions received from DLNP as discussed below. At the same time, our total receivables (net of the ACT acquisition) increased as a result of slower collections in some of our NDeX operating units as discussed below. Working capital changed from \$2.2 million at December 31, 2010, to a deficit of \$8.1 million at September 30, 2011. This resulted primarily from the addition of amounts recorded as due to sellers in connection with the ACT acquisition.

Our allowance for doubtful accounts, allowance for doubtful accounts as a percentage of gross receivables, and days sales outstanding (DSO), as of September 30, 2011, December 31, 2010, and September 30, 2010, is set forth in the table below:

	•	otember 30, 2011	cember 31, 2010	-	otember 30, 2010
Allowance for doubtful accounts ( <i>in thousands</i> ) Allowance for doubtful accounts as a percentage of gross	\$	1,190	\$ 1,578	\$	1,551
accounts receivable		1.4%	2.6%		2.2%
Days sales outstanding		97.8	74.8		85.0

Our allowance for doubtful accounts as a percentage of gross accounts receivable decreased for the periods shown, primarily related to the addition of the large ACT receivable balance.

We calculate DSO by dividing net receivables by average daily revenue excluding circulation. Average daily revenue is computed by dividing total revenue for the quarter by the total number of days in the quarter. Our DSO increased as a result of carrying larger receivable balances in some of our NDeX operating units as a result of an increase in the length of time it takes to process foreclosures, most notably in Florida as this is a judicial state with longer foreclosure processing cycles. Please refer to *Recent Developments Regulatory Environment* above for an explanation of some of the current factors that are contributing to the increase in time it is taking to process foreclosures. In addition, our DSO increased from December 31, 2010, somewhat as a result of early payments we received from two of NDeX s law firm customers at the end of 2010, resulting in a lower year-end balance and thus a reduced DSO. Similar prepayments were not made at the end of September 30, 2011, or 2010.

At September 30, 2011, we had a significant concentration of credit risk relating to amounts due from NDeX s eight law firm customers. Of our total consolidated net receivable balance, \$43.0 million, or 51.4%, is related to amounts due from these customers, and includes both billed and unbilled amounts. Billed amounts represent \$35.0 million, or 41.9%, of our total consolidated net receivable balance. We do not carry an allowance for doubtful accounts as it relates to these law firm customers as we have not experienced any write-offs with these customers in the past, and do not anticipate any such write-offs in the future. Additionally, we have deferred revenue related to these customers, for amounts billed but not yet earned, in the amount of \$13.8 million, which represents 32.0% of the total balances due. We own 35.0% of the membership interests in The Detroit Legal Publishing, LLC, or DLNP, the publisher of The Detroit Legal News, and received distributions of \$3.5 million and \$4.9 million in the nine months ended September 30, 2011, and 2010, respectively. This decrease in distributions received was due to decreased earnings generated by DLNP as a result of a reduction in public notice placements in their newspapers as discussed above. The operating agreement for DLNP provides for us to receive quarterly distribution payments based on our ownership percentage, which are a significant source of operating cash flow.

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## Cash Flows Used in Investing Activities

Net cash used in investing activities increased \$64.4 million to \$72.8 million during the nine months ended September 30, 2011, from \$8.4 million during the nine months ended September 30, 2010. This increase was primarily a result of cash paid in connection with the acquisition of ACT and the buy-out of approximately one-third of the outstanding membership units in DiscoverReady held by DR Holdco. Our capital spending was \$0.2 million higher in the first nine months of 2011 as compared to 2010. About 75% of our capital spending during the nine months ended September 30, 2011, was attributable to specific technology projects, including internally developed software projects, server infrastructure improvement project, and appliance upgrades. We expect the costs for capital expenditures to range between 2.5% and 3.0% of our total revenues, on an aggregated basis, for the year ending December 31, 2011.

## Cash Flows Used in Financing Activities

Cash provided by financing activities primarily includes borrowings under our revolving credit agreement and the issuance of long-term debt. Cash used in financing activities generally includes the repayment of borrowings under the revolving credit agreement and long-term debt, payments on unsecured notes, payments to repurchase our common stock and the payment of fees associated with the issuance of long-term debt.

Net cash provided by financing activities for the nine months ended September 30, 2011, totaled \$46.5 million which includes \$60.0 million to fund the acquisition of ACT, compared to cash used in financing activities of \$28.9 million during the nine months ended September 30, 2010. Long-term debt, less current portion, increased \$48.3 million, or 36.7%, to \$179.9 million as of September 30, 2011, from \$131.6 million as of December 31, 2010. Additionally, in the first nine months of 2011, we used \$1.7 million to repurchase shares of our common stock.

Credit Agreement. On December 6, 2010, we entered into a third amended and restated credit agreement, effective December 6, 2010 (the New Credit Agreement), with a syndicate of bank lenders for a \$205.0 million senior secured credit facility comprised of a term loan facility in an initial aggregate amount of \$50.0 million due and payable in quarterly installments with a final maturity date of December 6, 2015, and a revolving credit facility in an aggregate amount of up to \$155.0 million, which may be increased pursuant to an accordion feature to up to \$200.0 million, with a final maturity date of December 6, 2015. At any time after December 6, 2012, if the outstanding principal balance of revolving loans under the revolving credit facility of the New Credit Agreement exceeds \$50.0 million, \$50.0 million of such revolving loans shall convert to an amortizing term loan due and payable in quarterly installments with a final maturity date of December 6, 2015. The New Credit Agreement restated our previous credit agreement in its entirety. At September 30, 2011, we had \$46.3 million outstanding under our term loan, and \$138.0 million outstanding under our revolving line of credit and available capacity of approximately \$17.0 million, after taking into account the senior leverage ratio requirements under the credit agreement. On July 25, 2011, we drew down \$60.0 million from our revolving credit facility pursuant to the terms of the New Credit Agreement to fund closing payments in connection with the acquisition of ACT. We expect to use the remaining availability under our credit agreement, if at all, for working capital and other general corporate purposes, including the financing of acquisitions.

At September 30, 2011, the weighted average interest rate on our senior term note was 2.8%. If we elect to have interest accrue (1) based on the prime rate, then such interest is due and payable on the last day of each month and (2) based on LIBOR, then such interest is due and payable at the end of the applicable interest period that we elect, provided that if the applicable interest period is longer than three months interest will be due and payable in three month intervals. At September 30, 2011, all of the interest on our senior note was based on LIBOR.

## **Future Needs**

We expect that cash flow from operations, supplemented by short and long-term financing and the proceeds from our credit facility, as necessary, will be adequate to fund day-to-day operations and capital expenditure requirements, along with the earnout and holdback due to the Albertelli Sellers, and our payment obligations to the Trott Sellers in connection with our purchase of their ownership interest in NDeX and to Feiwell & Hannoy in connection with the exercise of its put right. However, our ability to generate sufficient cash flow in the future could be adversely impacted by regulatory, lender and other responses to the mortgage foreclosure crisis, including new and proposed legislation and lenders voluntary and required loss mitigation efforts and moratoria, including those described in Recent Developments Regulatory Environment earlier in this quarterly report.

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A decision to repurchase shares of our common stock as permitted under our stock repurchase program may impact our cash needs in the future. This program was approved by our board of directors in December 2010, permitting us to repurchase up to 2 million shares of our common stock at any time through December 31, 2013, and in the first nine months of 2011 we repurchased 137,500 shares under this program for an aggregate of \$1.7 million, all of which were purchased in the first quarter. See Recent Developments Stock Buy-Back Plan earlier in this quarterly report on Form 10-Q for a discussion of this plan.

We plan to continue to develop and evaluate potential acquisitions to expand our product and service offerings and customer base and enter new geographic markets. We intend to fund these acquisitions over the next twelve months with funds generated from operations and borrowings under our credit facility. We may also need to raise money to fund these acquisitions, as we did for the acquisition of Barrett-NDEx in 2008, through the sale of our equity securities or additional debt financing, including takedowns under our \$200 million shelf registration statement declared effective by the SEC on January 27, 2010.

Our ability to secure short-term and long-term financing in the future will depend on several factors, including our future profitability and cash flow from operations, the quality of our short and long-term assets, our relative levels of debt and equity, the financial condition and operations of acquisition targets (in the case of acquisition financing) and the overall condition of the credit markets.

## Item 3. Quantitative and Qualitative Disclosures about Market Risk

We are exposed to market risks related to interest rates. Other types of market risk, such as foreign currency risk, do not arise in the normal course of our business activities. Our exposure to changes in interest rates is limited to borrowings under our credit facility. However, as of September 30, 2011, we had a swap arrangement that converts \$50 million of our variable rate term loan into a fixed rate obligation. The aggregate notional amount of this \$50 million swap agreement will mature on various dates through June 30, 2014. In addition to this swap, we held a swap agreement with a notional amount of \$25 million, which matured on March 31, 2011. We enter into derivative financial instrument transactions, such as swaps or interest rate caps, in order to manage or reduce our exposure to risk from changes in interest rates. We do not enter into derivatives or other financial instrument transactions for speculative purposes.

We recognize all of our derivative instruments as either assets or liabilities in the consolidated balance sheet at fair value. We record the fair value of our swap agreements in accrued liabilities or other liabilities on our balance sheet, depending on the timing of the expiration of the swap agreement. The accounting for changes in the fair value of a derivative instrument, like our interest rate swap agreements, depends on whether it has been designated and qualifies for hedge accounting. As of September 30, 2011, we have designated our interest rate swap agreement that terminates on June 30, 2014, for hedge accounting treatment. Accordingly, we record changes in the fair value of this swap agreement in other comprehensive income or loss (net of tax) on our balance sheet for the period then ended. Conversely, we treated the fair value of the swap agreement that terminated on March 31, 2011, and did not qualify for hedge accounting treatment, as a component of interest income (expense) in our statement of operations for the period then ended.

During the first quarter of 2011, we recognized interest income of \$0.3 million related to the fair value of the interest rate swap agreement that did not qualify for hedge accounting and terminated on March 31, 2011. We did not hold any interest rate swap agreements that did not qualify for hedge accounting during the three months ended September 30, 2011. At September 30, 2011, and 2010, we have \$1.4 million and \$1.3 million, respectively, (net of tax) included in other comprehensive loss related to the fair value of the interest rate swap agreement that terminates on June 30, 2014, and qualifies for hedge accounting. At September 30, 2011, and 2010, the estimated fair value of our fixed interest rate swaps was a liability of \$2.3 million and \$3.4 million, respectively.

If the future interest yield curve decreases, the fair value of our interest rate swap agreements will decrease and interest expense will increase. If the future interest yield curve increases, the fair value of our interest rate swap agreements will increase and interest expense will decrease.

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Based on the variable-rate debt included in our debt portfolio, a 75 basis point increase in interest rates would have resulted in additional interest expense of \$0.2 million (pre-tax) and \$0.5 million (pre-tax) for the three and nine months ended September 30, 2011, respectively.

## **Item 4. Controls and Procedures**

## **Evaluation of Disclosure Controls and Procedures**

We carried out an evaluation, under the supervision and with the participation of our management, including our chief executive officer and chief financial officer, of the effectiveness of our disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended) as of the end of the period covered by this report. Based on such evaluation, our chief executive officer and chief financial officer have concluded that, as of the end of such period, our disclosure controls and procedures were effective and provided reasonable assurance that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported accurately and within the time frames specified in the SEC s rules and forms and accumulated and communicated to our management, including our chief executive officer and chief financial officer, as appropriate to allow timely decisions regarding required disclosure.

## **Changes in Internal Control over Financial Reporting**

There were no changes in our internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the three months ended September 30, 2011, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

# PART II OTHER INFORMATION

## **Item 1. Legal Proceedings**

We are from time to time involved in ordinary, routine litigation incidental to our normal course of business, and we do not believe that any such existing litigation is material to our financial condition or results of operations.

## **Item 1A. Risk Factors**

There have been no material changes from the risk factors we previously disclosed in Part I Item 1A. Risk Factors in our annual report on Form 10-K for the year ended December 31, 2010, filed with the SEC on March 11, 2011.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

In December 2010, our Board of Directors approved a common stock repurchase program that allows us to purchase up to 2 million shares of our common stock at market prices at the discretion of management at any time through December 31, 2013. At September 30, 2011, 1,862,500 shares remained available under the program. No repurchases were made during the third quarter of 2011.

## **Item 3. Defaults Upon Senior Securities**

None

Item 4. Reserved

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# **Item 5. Other Information**

None.

# Item 6. Exhibits

Exhibit No	Title	Method of Filing					
2	Asset Purchase Agreement, dated July 25, 2011, among The Dolan Company, DiscoverReady LLC, ACT Litigation Services, Inc. and the Persons listed on Annex A (excluding schedules and exhibits, which the Company agrees to furnish supplementally to the Securities and Exchange Commission upon request	Incorporated by reference to Exhibit 2.1 of our current report on Form 8-K filed with the SEC on July 25, 2011.					
4	Amendment No. 2 to Rights Agreement, dated as of September 15, 2011, effective as of September 16, 2011, by and between The Dolan Company and Wells Fargo Bank, as successor Rights Agent.	Incorporated by reference to Exhibit 4 of our current report on Form 8-K filed with the SEC on September 16, 2011.					
10	First Amendment to Third Amended and Restated Credit Agreement, dated as of September 30, 2011, by and among the Company, its consolidated subsidiaries, the lenders from time to time party to the Credit Agreement, U.S. Bank National Association, as a lender, LC issuer, swing line lender, and as administrative agent for the lenders, and Wells Fargo Bank, National Association, as a lender and as syndication agent.	Incorporated by reference to Exhibit 10 of our current report on Form 8-K filed with the SEC on September 30, 2011.					
31.1	Section 302 Certification of James P. Dolan	Filed herewith.					
31.2	Section 302 Certification of Vicki J. Duncomb	Filed herewith.					
32.1	Section 906 Certification of James P. Dolan	Furnished herewith.					
32.2	Section 906 Certification of Vicki J. Duncomb	Furnished herewith.					
101	Interactive Data File	Filed herewith.					
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## **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## THE DOLAN COMPANY

Dated: November 2, 2011

By: /s/ James P. Dolan James P. Dolan

Chairman, Chief Executive Officer and

President

(Principal Executive Officer)

Dated: November 2, 2011

By: /s/ Vicki J. Duncomb Vicki J. Duncomb

> Vice President and Chief Financial Officer (Principal Financial Officer and Principal

Accounting Officer)

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# **Exhibit Index**

<b>Exhibit No</b>	Title	Method of Filing
31.1	Section 302 Certification of James P. Dolan	Filed herewith.
31.2	Section 302 Certification of Vicki J. Duncomb	Filed herewith.
32.1	Section 906 Certification of James P. Dolan	Furnished herewith.
32.2	Section 906 Certification of Vicki J. Duncomb	Furnished herewith.
101	Interactive Data File	Filed herewith.

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