

PORTFOLIO RECOVERY ASSOCIATES INC
Form 10-Q
August 09, 2010

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended **June 30, 2010**.

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 000-50058

Portfolio Recovery Associates, Inc.

(Exact name of registrant as specified in its charter)

Delaware

75-3078675

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

120 Corporate Boulevard, Norfolk, Virginia

23502

(Address of principal executive offices)

(zip code)

(888) 772-7326

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

YES NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

YES NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller Reporting Company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

YES NO

The number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Class

Outstanding as of August 5, 2010

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Common Stock, \$0.01 par value

17,056,625

PORTFOLIO RECOVERY ASSOCIATES, INC.
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Part I. FINANCIAL INFORMATION**Item 1. Financial Statements**

PORTFOLIO RECOVERY ASSOCIATES, INC.
CONSOLIDATED BALANCE SHEETS
June 30, 2010 and December 31, 2009
(unaudited)
(Amounts in thousands, except per share amounts)

Assets	June 30, 2010	December 31, 2009
Cash and cash equivalents	\$ 18,250	\$ 20,265
Finance receivables, net	775,606	693,462
Accounts receivable, net	8,159	9,169
Income taxes receivable	1,877	4,460
Property and equipment, net	23,230	21,864
Goodwill	61,665	29,299
Intangible assets, net	21,425	10,756
Other assets	4,809	5,158
Total assets	\$ 915,021	\$ 794,433
Liabilities and Stockholders Equity		
Liabilities:		
Accounts payable	\$ 5,445	\$ 4,108
Accrued expenses and other liabilities	6,227	4,506
Accrued payroll and bonuses	9,124	11,633
Deferred tax liability	139,111	117,206
Line of credit	289,500	319,300
Long-term debt	1,167	1,499
Derivative instrument	640	701
Total liabilities	451,214	458,953
Commitments and contingencies (Note 14)		
Redeemable noncontrolling interest	15,080	
Stockholders equity:		
Portfolio Recovery Associates, Inc. stockholders equity:		
Preferred stock, par value \$0.01, authorized shares, 2,000, issued and outstanding shares - 0		
	170	155

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Common stock, par value \$0.01, authorized shares, 30,000, 17,049 issued and outstanding shares at June 30, 2010, and 15,596 issued and 15,514 outstanding shares at December 31, 2009

Additional paid-in capital	161,267	82,400
Retained earnings	287,681	253,353
Accumulated other comprehensive loss, net of taxes	(391)	(428)
Total stockholders' equity	448,727	335,480
Total liabilities and stockholders' equity	\$ 915,021	\$ 794,433

The accompanying notes are an integral part of these consolidated financial statements.

PORTFOLIO RECOVERY ASSOCIATES, INC.
CONSOLIDATED INCOME STATEMENTS
For the three and six months ended June 30, 2010 and 2009
(unaudited)
(Amounts in thousands, except per share amounts)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2010	2009	2010	2009
Revenues:				
Income recognized on finance receivables, net	\$ 76,920	\$ 54,038	\$ 144,871	\$ 105,314
Fee income	16,109	17,069	31,536	33,996
Total revenues	93,029	71,107	176,407	139,310
Operating expenses:				
Compensation and employee services	30,872	26,434	60,513	53,097
Legal and agency fees and costs	13,488	11,047	26,826	23,164
Outside fees and services	3,155	2,459	5,984	4,570
Communications	4,102	4,213	9,160	7,685
Rent and occupancy	1,297	1,163	2,549	2,245
Depreciation and amortization	3,206	2,330	5,756	4,605
Other operating expenses	2,580	2,236	4,854	4,224
Total operating expenses	58,700	49,882	115,642	99,590
Income from operations	34,329	21,225	60,765	39,720
Other income and (expense):				
Interest income			35	3
Interest expense	(2,177)	(1,949)	(4,357)	(3,928)
Income before income taxes	32,152	19,276	56,443	35,795
Provision for income taxes	12,474	7,554	21,960	14,001
Net income	\$ 19,678	\$ 11,722	\$ 34,483	\$ 21,794
Less net income attributable to redeemable noncontrolling interest	(150)		(155)	
Net income attributable to Portfolio Recovery Associates, Inc.	\$ 19,528	\$ 11,722	\$ 34,328	\$ 21,794

Net income per common share attributable to Portfolio

Recovery Associates, Inc:

Basic	\$ 1.15	\$ 0.76	\$ 2.07	\$ 1.42
Diluted	\$ 1.14	\$ 0.76	\$ 2.06	\$ 1.42

Weighted average number of shares outstanding:

Basic	16,970	15,377	16,581	15,355
Diluted	17,080	15,415	16,641	15,391

The accompanying notes are an integral part of these consolidated financial statements.

PORTFOLIO RECOVERY ASSOCIATES, INC.
CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS EQUITY AND
COMPREHENSIVE INCOME

For the six months ended June 30, 2010

(unaudited)

(Amounts in thousands)

	Portfolio Recovery Associates, Inc. Stockholders				Equity
	Common	Additional Paid-in	Retained	Accumulated Other Comprehensive	Total
	Stock	Capital	Earnings	Loss, Net of Taxes	Stockholders Equity
Balance at December 31, 2009	\$ 155	\$ 82,400	\$ 253,353	\$ (428)	\$ 335,480
Net income			34,328		34,328
Net unrealized change in: Interest rate swap derivative, net of tax				37	37
Comprehensive income					34,365
Vesting of nonvested shares	1	56			57
Proceeds from stock offering, net of offering costs	14	71,674			71,688
Amortization of share-based compensation		2,074			2,074
Income tax benefit from share-based compensation		113			113
Issuance of common stock for acquisition		4,950			4,950
Balance at June 30, 2010	\$ 170	\$ 161,267	\$ 287,681	\$ (391)	\$ 448,727

The accompanying notes are an integral part of these consolidated financial statements.

PORTFOLIO RECOVERY ASSOCIATES, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
For the six months ended June 30, 2010 and 2009
(unaudited)
(Amounts in thousands)

	Six Months Ended	
	June 30,	
	2010	2009
Cash flows from operating activities:		
Net income	\$ 34,483	\$ 21,794
Adjustments to reconcile net income to net cash provided by operating activities:		
Amortization of share-based compensation	2,074	2,652
Depreciation and amortization	5,756	4,605
Deferred tax expense	21,881	14,015
Changes in operating assets and liabilities:		
Other assets	351	(741)
Accounts receivable	1,010	963
Accounts payable	1,337	(157)
Income taxes	2,583	(626)
Accrued expenses	325	(687)
Accrued payroll and bonuses	(2,509)	(2,067)
 Net cash provided by operating activities	 67,291	 39,751
 Cash flows from investing activities:		
Purchases of property and equipment	(4,784)	(1,497)
Acquisition of finance receivables, net of buybacks	(184,874)	(135,798)
Collections applied to principal on finance receivables	102,730	75,036
Business acquisitions, net of cash acquired	(23,000)	
Contingent payments made for business acquisition	(104)	(100)
 Net cash used in investing activities	 (110,032)	 (62,359)
 Cash flows from financing activities:		
Proceeds from exercise of options	57	725
Income tax benefit from share-based compensation	113	324
Payment of liability-classified contingent consideration	(1,000)	
Proceeds from line of credit	99,000	51,000
Principal payments on line of credit	(128,800)	(29,500)
Proceeds from stock offering, net of offering costs	71,688	
Proceeds from long-term debt		2,036
Principal payments on long-term debt	(332)	(212)
Principal payments on capital lease obligations		(5)

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Net cash provided by financing activities	40,726	24,368
Net (decrease)/increase in cash and cash equivalents	(2,015)	1,760
Cash and cash equivalents, beginning of period	20,265	13,901
Cash and cash equivalents, end of period	\$ 18,250	\$ 15,661
Supplemental disclosure of cash flow information:		
Cash paid for interest	\$ 4,318	\$ 4,069
Cash paid for income taxes	73	321
Noncash investing and financing activities:		
Net unrealized change in fair value of derivative instrument	\$ 61	\$ (304)
Common stock issued for acquisition	4,950	1,170

The accompanying notes are an integral part of these consolidated financial statements.

PORTFOLIO RECOVERY ASSOCIATES, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(unaudited)

1. Organization and Business:

Portfolio Recovery Associates, LLC (PRA) was formed on March 20, 1996. Portfolio Recovery Associates, Inc. (PRA Inc) was formed in August 2002. On November 8, 2002, PRA Inc completed its initial public offering (IPO) of common stock. In connection with the IPO, all of the membership units and warrants of PRA were exchanged on a one to one basis for shares of a single class of common stock of PRA Inc and warrants to purchase shares of PRA Inc common stock, respectively. PRA Inc owns all outstanding membership units of PRA, PRA Holding I, LLC (PRA Holding I), PRA Holding II, LLC (PRA Holding II), PRA Holding III, LLC (PRA Holding III), PRA Receivables Management, LLC (formerly d/b/a Anchor Receivables Management) (Anchor), PRA Location Services, LLC (d/b/a IGS Nevada) (IGS), PRA Government Services, LLC (d/b/a RDS) (RDS) and MuniServices, LLC (d/b/a PRA Government Services) (MuniServices). On March 15, 2010, PRA Inc acquired 62% of the membership units of Claims Compensation Bureau, LLC (CCB). The business of PRA Inc, a Delaware corporation, and its subsidiaries (collectively, the Company) revolves around the detection, collection, and processing of both unpaid and normal-course receivables originally owed to credit grantors, governments, retailers and others. The Company s primary business is the purchase, collection and management of portfolios of defaulted consumer receivables. These accounts are purchased from sellers of finance receivables and collected by a highly skilled staff whose purpose is to locate and contact customers and arrange payment or resolution of their debts. The Company, through its Litigation Department, collects accounts judicially, either by using its own attorneys, or by contracting with independent attorneys throughout the country through whom the Company takes legal action to satisfy consumer debts. The Company also services receivables on behalf of clients on either a commission or transaction-fee basis. Clients include entities in the financial services, auto, retail, utility, health care and government sectors. Services provided to these clients include obtaining location information for clients in support of their collection activities (known as skip tracing), and the management of both delinquent and non-delinquent receivables for government entities. In addition, through its newly acquired CCB subsidiary, the Company provides class action claims settlement recovery services and related payment processing to its corporate clients.

The consolidated financial statements of the Company include the accounts of PRA Inc, PRA, PRA Holding I, PRA Holding II, PRA Holding III, Anchor, IGS, RDS, MuniServices and CCB. Under the guidance of ASC Topic 280 Segment Reporting (ASC 280), the Company has determined that it has several operating segments that meet the aggregation criteria of ASC 280, and therefore, it has one reportable segment, receivables management, based on similarities among the operating units including homogeneity of services, service delivery methods and use of technology.

The accompanying unaudited consolidated financial statements of the Company have been prepared in accordance with Rule 10-01 of Regulation S-X promulgated by the Securities and Exchange Commission (SEC) and, therefore, do not include all information and disclosures required by U.S. generally accepted accounting principles for complete financial statements. In the opinion of the Company, however, the accompanying unaudited consolidated financial statements contain all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the Company s consolidated balance sheet as of June 30 2010, its consolidated income statements for the three and six months ended June 30, 2010 and 2009, its consolidated statement of changes in stockholders equity and comprehensive income for the six months ended June 30, 2010, and its consolidated statements of cash flows for the six months ended June 30, 2010 and 2009. The consolidated income statement of the Company for the six months ended June 30, 2010 may not be indicative of future results. These unaudited consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto included in the Company s Annual Report on Form 10-K, as filed for the year ended December 31, 2009.

2. Finance Receivables, net:

The Company s principal business consists of the acquisition and collection of pools of accounts that have experienced deterioration of credit quality between origination and the Company s acquisition of the accounts. The amount paid for any pool reflects the Company s determination that it is probable the Company will be unable to

PORTFOLIO RECOVERY ASSOCIATES, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(unaudited)

collect all amounts due according to an account's contractual terms. At acquisition, the Company reviews the portfolio both by account and aggregate pool to determine whether there is evidence of deterioration of credit quality since origination and if it is probable that the Company will be unable to collect all amounts due according to the account's contractual terms. If both conditions exist, the Company determines whether each such account is to be accounted for individually or whether such accounts will be assembled into pools based on common risk characteristics. The Company considers expected prepayments and estimates the amount and timing of undiscounted expected principal, interest and other cash flows for each acquired portfolio and subsequently aggregates pools of accounts. The Company determines the excess of the pool's scheduled contractual principal and contractual interest payments over all cash flows expected at acquisition as an amount that should not be accreted (nonaccretable difference) based on the Company's proprietary acquisition models. The remaining amount, representing the excess of the pool's cash flows expected to be collected over the amount paid, is accreted into income recognized on finance receivables over the remaining life of the pool (accretable yield).

The Company accounts for its investment in finance receivables under the guidance of FASB ASC Topic 310-30 Loans and Debt Securities Acquired with Deteriorated Credit Quality (ASC 310-30). Under ASC 310-30, static pools of accounts may be established. These pools are aggregated based on certain common risk criteria. Each static pool is recorded at cost, which includes certain direct costs of acquisition paid to third parties, and is accounted for as a single unit for the recognition of income, principal payments and loss provision. Once a static pool is established for a calendar quarter, individual receivable accounts are not added to the pool (unless replaced by the seller) or removed from the pool (unless sold or returned to the seller). ASC 310-30 requires that the excess of the contractual cash flows over expected cash flows, based on the Company's estimates derived from its proprietary collection models, not be recognized as an adjustment of revenue or expense or on the balance sheet. ASC 310-30, utilizing the interest method, initially freezes the yield estimated when the accounts are purchased as the basis for subsequent impairment testing. Significant increases in actual, or expected future cash flows may be recognized prospectively through an upward adjustment of the yield over a portfolio's remaining life. Any increase to the yield then becomes the new benchmark for impairment testing. Under ASC 310-30, rather than lowering the estimated yield if the collection estimates are not received or projected to be received, the carrying value of a pool would be written down to maintain the then current yield and is shown as a reduction in revenue in the consolidated income statements with a corresponding valuation allowance offsetting finance receivables, net, on the consolidated balance sheet. Income on finance receivables is accrued quarterly based on each static pool's effective yield. Quarterly cash flows greater than the interest accrual will reduce the carrying value of the static pool. This reduction in carrying value is defined as payments applied to principal (also referred to as finance receivable amortization). Likewise, cash flows that are less than the interest accrual will accrete the carrying balance. The Company generally does not allow accretion in the first six to twelve months; accordingly, the Company utilizes either the cost recovery method or cash method when necessary to prevent accretion as permitted by ASC 310-30. The yield is estimated and periodically recalculated based on the timing and amount of anticipated cash flows using the Company's proprietary collection models. A pool can become fully amortized (zero carrying balance on the balance sheet) while still generating cash collections. In this case, all cash collections are recognized as revenue when received. Under the cash method, revenue is recognized as it would be under the interest method up to the amount of cash collections. Additionally, the Company uses the cost recovery method when collections on a particular pool of accounts cannot be reasonably predicted. These cost recovery pools are not aggregated with other portfolios. Under the cost recovery method, no revenue is recognized until the Company has fully collected the cost of the portfolio, or until such time that the Company considers the collections to be probable and estimable and begins to recognize income based on the interest method as described above. At June 30, 2010 and December 31, 2009, the Company had unamortized purchased principal (purchase price) in pools accounted for under the cost recovery method of \$2.1 million and \$2.9 million, respectively.

The Company establishes valuation allowances for all acquired accounts subject to ASC 310-30 to reflect only those losses incurred after acquisition (that is, the present value of cash flows initially expected at acquisition that are

no longer expected to be collected). Valuation allowances are established only subsequent to acquisition of the accounts. At June 30, 2010 and December 31, 2009, the Company had an allowance against its finance receivables of \$64,445,000 and \$51,255,000, respectively.

PORTFOLIO RECOVERY ASSOCIATES, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(unaudited)

The Company implements the accounting for income recognized on finance receivables under ASC 310-30 as follows. The Company creates each accounting pool using its projections of estimated cash flows and expected economic life. The Company then computes the effective yield that fully amortizes the pool to the end of its expected economic life based on the current projections of estimated cash flows using the interest method. As actual cash flow results are recorded, the Company balances those results to the data contained in its proprietary models to ensure accuracy, then reviews each accounting pool watching for trends, actual performance versus projections and curve shape, sometimes re-forecasting future cash flows utilizing the Company's statistical models. The review process is primarily performed by the Company's finance staff; however, the Company's operational and statistical staffs may also be involved depending upon actual cash flow results achieved. To the extent there is overperformance, the Company will either increase the yield or release the allowance and consider increasing future cash projections, if persuasive evidence indicates that the overperformance is considered to be a significant betterment. If the overperformance is considered more of an acceleration of cash flows (a timing difference), the Company will adjust estimated future cash flows downward which effectively extends the amortization period, or take no action at all if the amortization period is reasonable and falls within the pool's expected economic life. In either case, yield may or may not be increased due to the time value of money (accelerated cash collections). To the extent there is underperformance, the Company will record an allowance if the underperformance is significant and will also consider revising estimated future cash flows based on current period information, or take no action if the pool's amortization period is reasonable and falls within the currently projected economic life.

The Company capitalizes certain fees paid to third parties related to the direct acquisition of a portfolio of accounts. These fees are added to the acquisition cost of the portfolio and accordingly are amortized over the life of the portfolio using the interest method. The balance of the unamortized capitalized fees at June 30, 2010 and 2009 was \$3,161,505 and \$3,312,951, respectively. During the three and six months ended June 30, 2010, the Company capitalized \$285,210 and \$446,831, respectively, of these direct acquisition fees. During the three and six months ended June 30, 2009 the Company capitalized \$485,508 and \$649,714, respectively, of these direct acquisition fees. During the three and six months ended June 30, 2010, the Company amortized \$246,305 and \$517,252, respectively, of these direct acquisition fees. During the three and six months ended June 30, 2009 the Company amortized \$203,289 and \$415,323, respectively, of these direct acquisition fees.

The agreements to purchase the aforementioned receivables include general representations and warranties from the sellers covering account holder death or bankruptcy and accounts settled or disputed prior to sale. The representation and warranty period permitting the return of these accounts from the Company to the seller is typically 90 to 180 days. Any funds received from the seller of finance receivables as a return of purchase price are referred to as buybacks. Buyback funds are applied against the finance receivable balance received and are not included in the Company's cash collections from operations. In some cases, the seller will replace the returned accounts with new accounts in lieu of returning the purchase price. In that case, the old account is removed from the pool and the new account is added.

Changes in finance receivables, net for the three and six months ended June 30, 2010 and 2009 are as follows (amounts in thousands):

	Three Months Ended June 30, 2010	Three Months Ended June 30, 2009	Six Months Ended June 30, 2010	Six Months Ended June 30, 2009
Balance at beginning of period	\$ 742,484	\$ 576,600	\$ 693,462	\$ 563,830
Acquisitions of finance receivables, net of buybacks	84,608	84,433	184,874	135,798
Cash collections	(128,406)	(90,479)	(247,601)	(180,350)
	76,920	54,038	144,871	105,314

Income recognized on finance
receivables, net

Cash collections applied to principal	(51,486)	(36,441)	(102,730)	(75,036)
Balance at end of period	\$ 775,606	\$ 624,592	\$ 775,606	\$ 624,592

At the time of acquisition, the life of each pool is generally estimated to be between 84 to 96 months based on projected amounts and timing of future cash collections using the proprietary models of the Company. As of June 30, 2010, the Company had \$775.6 million in net finance receivables. Based upon current projections, cash collections applied to principal are estimated to be as follows for the twelve months in the periods ending (amounts in thousands):

PORTFOLIO RECOVERY ASSOCIATES, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(unaudited)

June 30, 2011	\$ 168,367
June 30, 2012	188,304
June 30, 2013	191,834
June 30, 2014	149,028
June 30, 2015	63,583
June 30, 2016	13,367
June 30, 2017	1,123
	\$ 775,606

During the three and six months ended June 30, 2010, the Company purchased approximately \$1.67 billion and \$3.56 billion, respectively, in face value of charged-off consumer receivables. During the three and six months ended June 30, 2009, the Company purchased approximately \$3.38 billion and \$4.35 billion, respectively, in face value of charged-off consumer receivables. At June 30, 2010, the estimated remaining collections (ERC) on the receivables purchased in the three and six months ended June 30, 2010 were \$183.6 million and \$384.7 million, respectively. At June 30, 2009, ERC on the receivables purchased in the three and six months ended June 30, 2009 were \$162.4 million and \$248.7 million, respectively.

Accretable yield represents the amount of income recognized on finance receivables the Company can expect to generate over the remaining life of its existing portfolios based on estimated future cash flows as of June 30, 2010 and 2009. Reclassifications from nonaccretable difference to accretable yield primarily result from the Company's increase in its estimate of future cash flows. Reclassifications to nonaccretable difference from accretable yield result from the Company's decrease in its estimates of future cash flows and allowance charges that exceed the Company's increase in its estimate of future cash flows. Changes in accretable yield for the three and six months ended June 30, 2010 and 2009 were as follows (amounts in thousands):

	Three Months Ended June 30, 2010	Three Months Ended June 30, 2009	Six Months Ended June 30, 2010	Six Months Ended June 30, 2009
Balance at beginning of period	\$ 793,645	\$ 549,826	\$ 721,984	\$ 551,735
Income recognized on finance receivables, net	(76,920)	(54,038)	(144,871)	(105,314)
Additions	105,365	129,658	227,875	196,836
Reclassifications from/(to) nonaccretable difference	13,813	(12,054)	30,915	(29,865)
Balance at end of period	\$ 835,903	\$ 613,392	\$ 835,903	\$ 613,392

The Company maintains a valuation allowance on pools that had underperformed the Company's most recent expectations during the three and six months ended June 30, 2010 and 2009. The following is a summary of activity, including allowance charges recorded, within the Company's valuation allowance account (amounts in thousands):

	Three Months Ended June 30, 2010	Three Months Ended June 30, 2009	Six Months Ended June 30, 2010	Six Months Ended June 30, 2009
Balance at beginning of period	\$ 58,125	\$ 29,840	\$ 51,255	\$ 23,620

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Allowance charges recorded	6,425	4,465	13,300	10,910
Reversal of previously recorded allowance charges	(105)	(545)	(110)	(770)
Net allowance charge	6,320	3,920	13,190	10,140
Balance at end of period	\$ 64,445	\$ 33,760	\$ 64,445	\$ 33,760

PORTFOLIO RECOVERY ASSOCIATES, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(unaudited)

3. Accounts Receivable, net:

Accounts receivable are recorded at the invoiced amount and do not bear interest. Amounts collected on accounts receivable are included in net cash provided by operating activities in the consolidated statements of cash flows. The Company maintains an allowance for doubtful accounts for estimated losses inherent in its accounts receivable portfolio. In establishing the required allowance, management considers historical losses adjusted to take into account current market conditions and its customers' financial condition, the amount of receivables in dispute, the current receivables aging, and current payment patterns. The Company reviews its allowance for doubtful accounts monthly. Account balances are charged off against the allowance after all means of collection have been exhausted and the potential for recovery is considered remote. The balance of the allowance for doubtful accounts at June 30, 2010 and December 31, 2009 was \$3.2 million and \$2.9 million, respectively. The Company does not have any off balance sheet credit exposure related to its customers.

4. Line of Credit:

On November 29, 2005, the Company entered into a Loan and Security Agreement for a revolving line of credit. The agreement has been amended six times to add additional lenders and ultimately increase the total availability of credit under the line to \$365 million. The agreement is a line of credit in an amount equal to the lesser of \$365 million or 30% of the Company's ERC of all its eligible asset pools. Borrowings under the revolving credit facility bear interest at a floating rate equal to the one month LIBOR Market Index Rate plus 1.40%, which was 1.75% at June 30, 2010. Of the \$365 million facility, \$50 million was locked in as an interest only term loan at a rate of 6.80% and expires on May 4, 2012. The remaining \$315 million expires on May 2, 2011. The Company also pays an unused line fee equal to three-tenths of one percent, or 30 basis points, on any unused portion of the line of credit. The loan is collateralized by substantially all the tangible and intangible assets of the Company. The agreement provides as follows:

monthly borrowings may not exceed 30% of ERC;

funded debt to EBITDA (defined as net income, less income or plus loss from discontinued operations and extraordinary items, plus income taxes, plus interest expense, plus depreciation, depletion, amortization (including finance receivable amortization) and other non-cash charges) ratio must be less than 2.0 to 1.0 calculated on a rolling twelve-month average;

tangible net worth must be at least 100% of tangible net worth reported at September 30, 2005, plus 25% of cumulative positive net income since the end of such fiscal quarter, plus 100% of the net proceeds from any equity offering without giving effect to reductions in tangible net worth due to repurchases of up to \$100,000,000 of the Company's common stock; and

restrictions on change of control.

As of June 30, 2010 and 2009, outstanding borrowings under the facility totaled \$289.5 million and \$289.8 million, respectively, of which \$50.0 million was part of the non-revolving fixed rate sub-limit. As of June 30, 2010, the Company is in compliance with all of the covenants of the agreement.

5. Derivative Instrument:

The Company may periodically enter into derivative financial instruments, typically interest rate swap agreements, to reduce its exposure to fluctuations in interest rates on variable-rate debt and their impact on earnings and cash flows. The Company does not utilize derivative financial instruments with a level of complexity or with a risk greater than the exposure to be managed nor does it enter into or hold derivatives for trading or speculative purposes. The Company periodically reviews the creditworthiness of the swap counterparty to assess the counterparty's ability to honor its obligation. Counterparty default would expose the Company to fluctuations in variable interest rates. Based on the guidance of FASB ASC Topic 815 Derivatives and Hedging (ASC 815), the Company records derivative

financial instruments at fair value on the consolidated balance sheet.

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On December 16, 2008, the Company entered into an interest rate forward rate swap transaction (the Swap) with J.P. Morgan Chase Bank, National Association pursuant to an ISDA Master Agreement which contains customary representations, warranties and covenants. The Swap has an effective date of January 1, 2010, with a notional amount of \$50.0 million. Under the Swap, the Company receives a floating interest rate based on 1-month LIBOR Market Index Rate and pays a fixed interest rate of 1.89% through maturity of the Swap on May 1, 2011. Notwithstanding the terms of the Swap, the Company is ultimately obligated for all amounts due and payable under the credit facility.

The Company's financial derivative instrument is designated and qualifies as a cash flow hedge, and the effective portion of the gain or loss on such hedge is reported as a component of other comprehensive income/(loss) in the consolidated financial statements. To the extent that the hedging relationship is not effective, the ineffective portion of the change in fair value of the derivative is recorded in other income (expense). The hedge was considered effective for the twelve months ended December 31, 2009 and for the six months ended June 30, 2010. Therefore, no amount has been recorded in the consolidated income statements related to the hedge's ineffectiveness during 2009 or the six months ended June 30, 2010. Hedges that receive designated hedge accounting treatment are evaluated for effectiveness at the time that they are designated, as well as throughout the hedging period.

The following table sets forth the fair value amounts of the derivative instrument held by the Company as of the dates indicated (amounts in thousands):

	June 30, 2010		December 31, 2009	
	Asset Derivative	Liability Derivative	Asset Derivative	Liability Derivative
Derivative designated as a hedging instrument under ASC 815:				
Interest rate swap contract	\$	\$ 640	\$	\$ 701
Total derivative	\$	\$ 640	\$	\$ 701

Liability derivatives are recorded in the liability section of the accompanying consolidated balance sheets.

The following table sets forth the (loss) recorded in Accumulated Other Comprehensive Loss (AOCL), net of tax, for the three and six months ended June 30, 2010, for derivatives held by the Company as well as any loss reclassified from AOCL into expense (amounts in thousands):

For the three months ended June 30, 2010		
Amount of Loss Recognized in Other Comprehensive Loss on Derivative (Effective Portion)	Location of Loss Reclassified from AOCL into Expense (Effective Portion)	Amount of Loss Reclassified from AOCL into Expense (Effective Portion)

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Derivative designated as hedging instruments under ASC 815:

Interest rate swap contract	\$ (171)	interest expense	\$ (200)
Total derivative	\$ (171)		\$ (200)

For the six months ended June 30, 2010

	Amount of Loss Recognized in Other Comprehensive Loss on Derivative (Effective Portion)	Location of Loss Reclassified from AOCL into Expense (Effective Portion)	Amount of Loss Reclassified from AOCL into Expense (Effective Portion)
Derivative designated as hedging instruments under ASC 815:			
Interest rate swap contract	\$ (444)	interest expense	\$ (407)
Total derivative	\$ (444)		\$ (407)

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Amounts in accumulated other comprehensive loss will be reclassified into earnings under certain situations; for example, if the occurrence of the transaction is no longer probable or no longer qualifies for hedge accounting. The Company expects to reclassify approximately \$640,000 currently included in accumulated other comprehensive loss, net of taxes into interest expense within the next 12 months.

6. Long-Term Debt:

On February 6, 2009, the Company entered into a commercial loan agreement to finance computer software and equipment purchases in the amount of \$2,036,114. The loan, which matures on February 28, 2012, is collateralized by the related computer software and equipment, has a three year loan term with a fixed rate of 4.78% and provides for monthly installment payments, including interest, of \$60,823 beginning on March 31, 2009.

7. Property and Equipment, net:

Property and equipment, at cost, consist of the following as of the dates indicated (amounts in thousands):

	June 30, 2010	December 31, 2009
Software	\$ 19,117	\$ 16,542
Computer equipment	9,559	8,869
Furniture and fixtures	5,938	5,624
Equipment	7,182	6,040
Leasehold improvements	3,372	3,277
Building and improvements	6,045	6,045
Land	992	992
Accumulated depreciation and amortization	(28,975)	(25,525)
Property and equipment, net	\$ 23,230	\$ 21,864

Depreciation and amortization expense, relating to property and equipment, for the three and six months ended June 30, 2010 was \$1,787,866 and \$3,500,170, respectively. Depreciation and amortization expense, relating to property and equipment, for the three and six months ended June 30, 2009 was \$1,662,113 and \$3,268,776, respectively.

The Company, in accordance with the guidance of FASB ASC Topic 350-40 Internal-Use Software (ASC 350-40), capitalizes qualifying computer software costs incurred during the application development stage and amortizes them over their estimated useful life of three to seven years on a straight-line basis beginning when the project is completed. Costs associated with preliminary project stage activities, training, maintenance and all other post implementation stage activities are expensed as incurred. The Company's policy provides for the capitalization of certain direct payroll costs for employees who are directly associated with internal use computer software projects, as well as external direct costs of services associated with developing or obtaining internal use software. Capitalizable personnel costs are limited to the time directly spent on such projects. As of June 30, 2010, the Company has incurred and capitalized \$3,666,978 of these direct payroll costs and external direct costs related to software developed for internal use. Of these costs, \$908,962 is for projects that are in the development stage and, therefore are a component of Other Assets. Once the projects are completed, the costs will be transferred to Software and amortized over their estimated useful life of three to seven years. Amortization expense for the three and six months ended June 30, 2010 was \$103,297 and \$162,829, respectively. Amortization expense for the three and six months ended June 30, 2009 was \$22,136 and \$44,272, respectively. The remaining unamortized costs relating to internally developed software at June 30, 2010 and 2009 were \$2,356,568 and \$288,447, respectively.

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8. Business Acquisitions:

On March 15, 2010, the Company acquired 62% of the membership units of CCB. The remaining 38% of the membership units were acquired by Claims Compensation Bureau, Inc., CCB's predecessor. Claims Compensation Bureau, Inc. was founded in 1996 and is a leading provider of class action claims settlement recovery services and related payment processing to corporate clients. CCB's process allows clients to maximize settlement recoveries, in many cases participating in settlements they would otherwise not know existed. The company charges fees for its services and works with clients to identify, prepare and submit claims to class action administrators charged with dispersing class action settlement funds. In connection with the acquisition, the president and founder of CCB, as well as another member of its senior management, entered into long-term employment agreements with the Company. The consolidated income statement for the six months ended June 30, 2010 includes the results of operations of CCB from March 15, 2010 through June 30, 2010.

The Company's initial investment for the 62% ownership of CCB was paid for with \$23.0 million in cash plus \$2.0 million in deferred payments which are expected to be paid during 2010 if certain events occur. Of the \$2.0 million, \$1.0 million was paid in the second quarter of 2010 and the remaining \$1.0 million is expected to be paid by December 31, 2010. The remaining deferred payment is included in the accrued expenses and other liabilities account on the consolidated balance sheet as of June 30, 2010. As part of the agreement, the Company has the right through February 28, 2015 to purchase the remaining 38% of CCB at certain multiples of EBITDA. In addition, beginning March 1, 2012 and ending February 28, 2018, the noncontrolling interest can require the Company to purchase its units at pre-defined multiples of EBITDA. Any future acquisitions by the Company of the noncontrolling interest will be accounted for as an equity transaction.

The Company accounted for this purchase in accordance with ASC Topic 805, "Business Combinations". Under this guidance, an entity is required to recognize the assets acquired, liabilities assumed, any noncontrolling interest in the acquiree, and the consideration given at their fair value on the acquisition date. The following table summarizes the fair value of the consideration given for CCB, as well as the fair value of the assets acquired, liabilities assumed, and the noncontrolling interest in the acquiree as of the March 15, 2010 acquisition date (amounts in thousands):

Purchase price consideration given:	
Cash	\$ 23,000
Contingent consideration arrangement	2,000
Fair value of total consideration given	\$ 25,000

Recognized amounts of identifiable assets acquired and liabilities assumed are as follows (amounts in thousands):

Contractual relationships	\$ 12,000
Tradenames	400
Non-compete agreements	500
Cash	500
Software	67
Other assets	2
Total identifiable net assets acquired	13,469
Goodwill	26,854
Estimated fair value of acquired business	40,323
Redeemable noncontrolling interest in CCB	15,323

Purchase price consideration given

\$ 25,000

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The estimated fair value of the noncontrolling interest in CCB was determined as the percentage of the noncontrolling interest multiplied by the fair value of all assets which were derived from the acquisition of CCB on March 15, 2010.

At the time of the filing of the Company's first quarter Form 10-Q, the Company was evaluating the purchase price allocations and, accordingly, the valuation had not been completed. The valuation was completed during the second quarter of 2010, and the Company has adjusted the allocations relative to the fair value of the assets acquired in its consolidated financial statements as of June 30, 2010. The adjustment resulted in a reclassification of \$7.2 million from Intangible assets, net to Goodwill.

On June 11, 2010, the Company's wholly-owned subsidiary, RDS, acquired substantially all the assets of Tax Return, Inc. for \$500,000. The purchase price was allocated to a non-competition agreement, fixed assets and goodwill, all of which are included as assets of RDS. There is no contingent consideration associated with this acquisition.

The acquisition of CCB leverages the Company's competency in payment and administrative processing, while broadening its scope of services. The acquisition of Tax Return, Inc. further expands the audit expertise and capacity of the Company's government services business.

9. Redeemable Noncontrolling Interest:

In accordance with ASC 810, the Company has consolidated all financial statement accounts of CCB in its consolidated balance sheet as of June 30, 2010 and its consolidated income statement for the three and six months ended June 30, 2010. The redeemable noncontrolling interest amount is separately stated on the consolidated balance sheet and represents the 38% interest in CCB not controlled by the Company. In addition, net income attributable to the noncontrolling interest is stated separately in the consolidated income statement for the three and six months ended June 30, 2010.

In the second quarter of 2010, the Company applied the provisions of FASB ASC Topic 480-10-S99

Distinguishing Liabilities from Equity (ASC 480-10-S99) which provides guidance on the accounting for equity securities that are subject to mandatory redemption requirements or whose redemption is outside the control of the issuer. The noncontrolling interest put arrangement is accounted for under ASC 480-10-S99, as redemption under the put arrangement is outside the control of the Company. As such, the redeemable noncontrolling interest is recorded outside of permanent equity. The Company measures the redeemable noncontrolling interest at the greater of its ASC 480-10-S99 measurement amount (estimated redemption value of the put option embedded in the noncontrolling interest) or its measurement amount under the guidance of ASC 810. The ASC 810 measurement amount includes adjustments for the noncontrolling interest's pro-rata share of earnings, losses and distributions. The Company used a present value calculation to estimate the redemption value of the put option as of the reporting date. If material, the Company adjusts the numerator of earnings per share calculations for the current period change in the excess of the noncontrolling interest's ASC 480-10-S99 measurement amount over the greater of its ASC 810 measurement amount or the estimated fair value of the noncontrolling interest. At March 31, 2010, the Company recorded the redeemable noncontrolling interest of \$15.3 million within Total Stockholders' Equity on the Consolidated Balance Sheet (permanent equity). As of June 30, 2010, the Company corrected this by presenting the redeemable noncontrolling interest amount outside of permanent equity, in accordance with ASC 480-10-S99. The Company determined this correction to be immaterial and, therefore, did not restate its prior period consolidated financial statements as of and for the three months ended March 31, 2010. Although the noncontrolling interest was redeemable by the Company as of the reporting date, it was not yet redeemable by the holder of the put option. The estimated redemption value of the noncontrolling interest, as if it were currently redeemable by the holder of the put option under the terms of the put arrangement, was \$22,800,000 as of June 30, 2010.

The following table represents the changes in the redeemable noncontrolling interest for the period from March 15, 2010 to June 30, 2010 (amounts in thousands):

Acquisition date fair value of redeemable noncontrolling interest	\$ 15,323
Net income attributable to redeemable noncontrolling interest	155
Distributions	(398)
Redeemable noncontrolling interest at June 30, 2010	\$ 15,080

10. Goodwill and Intangible Assets, net:

In connection with the Company's business acquisitions, the Company purchased certain tangible and intangible assets. Intangible assets purchased included client and customer relationships, non-compete agreements, trademarks and goodwill. In accordance FASB ASC Topic 350 Intangibles-Goodwill and Other (ASC 350), the Company is amortizing the following intangible assets over the estimated useful lives as indicated:

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	Acquisition Date	Customer Relationships	Non-Compete Agreements	Trademarks
IGS	October 1, 2004	7 years	3 years ⁽¹⁾	
RDS ⁽²⁾	July 29, 2005	10 years	3 years ⁽¹⁾	
The Palmer Group ⁽²⁾	July 25, 2007	2.4 years		
MuniServices ⁽²⁾	July 1, 2008	11 years	3 years	14 years
BPA ⁽²⁾	August 1, 2008	10 years	2.4 years	
CCB	March 15, 2010	4-7 years	3 years	14 years
Tax Return, Inc. ⁽²⁾	June 11, 2010		3.5 years	

(1) These intangible assets are fully amortized with no expense recognized in the current period.

(2) Operates as part of the Company's government services group.

The combined original weighted average amortization period is 8.1 years. The Company reviews these assets at least annually for impairment. Total amortization expense was \$1,418,211 and \$2,256,275 for the three and six months ended June 30, 2010, respectively. Total amortization expense was \$668,277 and \$1,336,554 for the three and six months ended June 30, 2009, respectively. In addition, goodwill, pursuant to ASC 350, is not amortized but rather is reviewed at least annually for impairment. During the fourth quarter of 2009, the Company underwent its annual review of goodwill. Based upon the results of this review, which was conducted as of October 1, 2009, no impairment charges to goodwill or the other intangible assets were necessary as of the date of this review. The Company believes that nothing has occurred since the review was performed through June 30, 2010 that would indicate a triggering event and thereby necessitate an impairment charge to goodwill or the other intangible assets. The Company will undergo its next annual goodwill review during the fourth quarter of 2010. At June 30, 2010 and December 31, 2009, the carrying value of goodwill was \$61.7 million and \$29.3 million, respectively. The \$32.4 million increase in the carrying value of goodwill during the six months ended June 30, 2010 mainly relates to the purchase of CCB on March 15, 2010 (see Note 8) and additional contingent purchase price of \$5.0 million paid in stock relating to the achievement of the earn-out provisions of the MuniServices acquisition.

11. Share-Based Compensation:

The Company has a stock option and nonvested share plan. The Company created the 2002 Stock Option Plan (the Plan) on November 7, 2002. The Plan was amended in 2004 (the Amended Plan) to enable the Company to issue nonvested shares of stock to its employees and directors. The Amended Plan was approved by the Company's shareholders at its Annual Meeting on May 12, 2004. On March 19, 2010 the Company adopted a 2010 Stock Plan, which was approved by its shareholders at the 2010 Annual Meeting. The 2010 Stock Plan is a further amendment to the Amended Plan, and contains, among other things, specific performance metrics with respect to performance-based stock awards. Up to 2,000,000 shares of common stock may be issued under the Amended Plan. The Amended Plan expires November 7, 2012.

The Company follows the provisions of FASB ASC Topic 718 Compensation-Stock Compensation (ASC 718). As of June 30, 2010, total future compensation costs related to nonvested awards of nonvested shares (not including nonvested shares granted under the Long-Term Incentive Program (LTI)) is estimated to be \$3.9 million with a weighted average remaining life of 2.4 years (not including nonvested shares granted under the LTI Programs). As of June 30, 2010, there are no future compensation costs related to stock options and the remaining vested stock options have a weighted average remaining life of 0.5 years. Based upon historical data, the Company used an annual forfeiture rate of 14% for stock options and 15-40% for nonvested shares for most of the employee grants. Grants made to key employee hires and directors of the Company were assumed to have no forfeiture rates associated with them due to the historically low turnover among this group.

Total share-based compensation expense was \$1,194,006 and \$2,073,886 for the three and six months ended June 30, 2010, respectively. Total share-based compensation expense was \$653,728 and \$2,651,706 for the three and six months ended June 30, 2009, respectively. The Company, in conjunction with the renewal of employment agreements with its Named Executive Officers and other senior executives, awarded nonvested shares which vested

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on January 1, 2009. As a result of the vesting of these shares, the Company recorded stock-based compensation expense in connection with these shares in the amount of approximately \$1.4 million during the first quarter of 2009. Tax benefits resulting from tax deductions in excess of share-based compensation expense recognized under the fair value recognition provisions of ASC 718 (windfall tax benefits) are credited to additional paid-in capital in the Company's Consolidated Balance Sheets. Realized tax shortfalls, if any, are first offset against the cumulative balance of windfall tax benefits, if any, and then charged directly to income tax expense. The total tax benefit realized from share-based compensation was \$343,799 and \$467,586 for the three and six months ended June 30, 2010, respectively. The total tax benefit realized from share-based compensation was \$558,726 and \$1,192,079 for the three and six months ended June 30, 2009, respectively.

Stock Options

All options issued under the Amended Plan vest ratably over five years. Granted options expire seven years from the applicable grant date. All outstanding stock options expire on January 16, 2011. Options granted to a single person cannot exceed 200,000 in a single year. At June 30, 2010, 895,000 options have been granted under the Amended Plan, of which 118,955 have been cancelled. There were no antidilutive options outstanding for the three and six months ended June 30, 2010 and 2009, respectively.

The Company granted no options during the three and six months ended June 30, 2010 and 2009. All of the stock options which have been granted under the Amended Plan were granted to employees of the Company except for 40,000 which were granted to non-employee directors. The total intrinsic value of options exercised during the three and six months ended June 30, 2010 was approximately \$76,640. The total intrinsic value of options exercised during the three and six months ended June 30, 2009 was approximately \$1,062,000 and \$1,107,000, respectively.

The following summarizes all option related transactions from December 31, 2008 through June 30, 2010 (amounts in thousands, except per share amounts):

	Options Outstanding	Weighted-Average Exercise Price Per Share	Weighted-Average Fair Value Per Share
December 31, 2008	123	\$ 17.24	\$ 3.21
Exercised	(116)	16.51	3.24
December 31, 2009	7	29.41	2.70
Exercised	(2)	28.45	2.92
June 30, 2010	5	\$ 29.79	\$ 2.62

The following information is as of June 30, 2010 (amounts in thousands, except per share amounts):

Exercise Price	Number Outstanding	Average Remaining Contractual Life	Options Outstanding		Options Exercisable		
			Weighted-Average Exercise Price Per Share	Aggregate Intrinsic Value	Number Exercisable	Weighted- Average Exercise Price Per Share	Aggregate Intrinsic Value
\$29.79	5	0.5	29.79	185	5	29.79	185
Total as of June 30, 2010	5	0.5	\$ 29.79	\$ 185	5	\$29.79	\$ 185

The Company utilizes the Black-Scholes option pricing model to calculate the value of the stock options when granted. This model was developed to estimate the fair value of traded options, which have different characteristics than employee stock options. In addition, changes to the subjective input assumptions can result in materially different fair market value estimates. Therefore, the Black-Scholes model may not necessarily provide a reliable single measure of the fair value of employee stock options.

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Nonvested Shares

With the exception of the awards made pursuant to the LTI Program and a few employee and director grants, the terms of the nonvested share awards are similar to those of the stock option awards, wherein the nonvested shares vest ratably over five years and are expensed over their vesting period.

The following summarizes all nonvested share transactions (excluding shares granted under the LTI Programs) from December 31, 2008 through June 30, 2010 (amounts in thousands, except per share amounts):

	Nonvested Shares Outstanding	Weighted-Average Price at Grant Date
December 31, 2008	98	\$ 41.60
Granted	70	34.22
Vested	(82)	36.62
Cancelled	(5)	42.20
December 31, 2009	81	40.24
Granted	52	51.46
Vested	(22)	41.10
Cancelled	(5)	39.01
June 30, 2010	106	\$ 45.60

The total grant date fair value of shares vested during the three and six months ended June 30, 2010 was \$566,754 and \$890,322, respectively. The total grant date fair value of shares vested during the three and six months ended June 30, 2009 was \$464,690 and \$2,094,180, respectively.

Long-Term Incentive Programs

Pursuant to the Amended Plan, on March 30, 2007, January 4, 2008, January 20, 2009 and January 14, 2010, the Compensation Committee approved the grant of 96,550, 80,000, 108,720 and 53,656 performance-based nonvested shares, respectively. All shares granted under the LTI Programs were granted to key employees of the Company. For both the 2007 and 2008 grants, no estimated compensation costs have been accrued or recognized because the achievements of the performance targets of the programs were either not met or deemed unlikely to be achieved. The 2009 grant is performance based and cliff vests after the requisite service period of two to three years if certain financial goals are met. The goals are based upon diluted earnings per share (EPS) totals for 2009, the return on owners equity for the three year period beginning on January 1, 2009 and ending December 31, 2011, and the relative total shareholder return as compared to a peer group for the same three year period. The number of shares vested can double if the financial goals are exceeded and no shares will vest if the financial goals are not met. The Company is expensing the nonvested share grant over the requisite service period of two to three years beginning on January 1, 2009. If the Company believes that the number of shares granted will be more or less than originally projected, an adjustment to the expense will be made at that time based on the probable outcome. The EPS component of the 2009 plan was not achieved and therefore no compensation expense was recognized during 2009 or the three and six months ended June 30, 2010. The 2010 grant is performance based and cliff vests after the requisite service period of two to three years if certain financial goals are met. The goals are based upon diluted EPS totals for 2010, the return on owners equity for the three year period beginning on January 1, 2010 and ending December 31, 2012, and the relative total shareholder return as compared to a peer group for the same three year period. The number of shares

vested can double if the financial goals are exceeded and no shares will vest if the financial goals are not met. The Company is expensing the nonvested share grant over the requisite service period of two to three years beginning on January 1, 2010. If the Company believes that the number of shares granted will be more or less than originally projected, an adjustment to the expense will be made at that time based on the probable outcome. At June 30, 2010, total future compensation costs related to nonvested share awards granted

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under the 2009 and 2010 LTI Programs are estimated to be approximately \$4.0 million. The Company assumed a 7.5% forfeiture rate for this grant and the remaining shares have a weighted average life of 1.92 years at June 30, 2010.

12. Income Taxes:

The Company follows the guidance of FASB ASC Topic 740 Income Taxes (ASC 740) as it relates to the provision for income taxes and uncertainty in income taxes. The guidance prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. There were no unrecognized tax benefits at both June 30, 2010 and 2009.

The Company was notified on June 21, 2007 that it was being examined by the Internal Revenue Service for the 2005 calendar year. The IRS has concluded its audit and on March 19, 2009 issued Form 4549-A, Income Tax Examination Changes for tax years ending December 31, 2007, 2006 and 2005. The IRS has proposed that cost recovery for tax revenue recognition does not clearly reflect taxable income and that unused line fees paid on credit facilities should be capitalized and amortized rather than taken as a current deduction. On April 22, 2009, the Company filed a formal protest of the findings contained in the examination report prepared by the IRS. The Company believes it has sufficient support for the technical merits of its positions and that it is more-likely-than-not these positions will ultimately be sustained; therefore, a reserve for uncertain tax positions is not necessary. If the Company is unsuccessful in its appeal, it might be required to pay the related deferred taxes and any potential interest in the near-term, possibly requiring additional financing from other sources.

At June 30, 2010, the tax years subject to examination by the major taxing jurisdictions, including the Internal Revenue Service, are 2003 and 2005 and subsequent years. The 2003 tax year remains open to examination because of a net operating loss that originated in that year but was not fully utilized until the 2005 tax year. The examination period for the 2005, 2006 and 2007 tax years were extended through December 31, 2011.

ASC 740 requires the recognition of interest, if the tax law would require interest to be paid on the underpayment of taxes, and recognition of penalties, if a tax position does not meet the minimum statutory threshold to avoid payment of penalties. Penalties and interest may be classified as either penalties and interest expense or income tax expense. Management has elected to classify accrued penalties and interest as income tax expense. No interest or penalties were accrued or reversed in the first three or six months of 2009 or 2010.

13. Earnings per Share:

Basic EPS are computed by dividing net income available to common shareholders of PRA Inc by weighted average common shares outstanding. Diluted EPS are computed using the same components as basic EPS with the denominator adjusted for the dilutive effect of stock options and nonvested share awards. Share-based awards that are contingent upon the attainment of performance goals are not included in the computation of diluted EPS until the performance goals have been attained. The following tables provide a reconciliation between the computation of basic EPS and diluted EPS for the three and six months ended June 30, 2010 and 2009 (amounts in thousands, except per share amounts):

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For the three months ended June 30,

	Net Income attributable to Portfolio Recovery Associates, Inc.	2010 Weighted Average Common Shares	EPS	Net Income attributable to Portfolio Recovery Associates, Inc.	2009 Weighted Average Common Shares	EPS
Basic EPS	\$19,528	16,970	\$1.15	\$ 11,722	15,377	\$0.76
Dilutive effect of stock options and nonvested share awards		110			38	
Diluted EPS	\$19,528	17,080	\$1.14	\$ 11,722	15,415	\$0.76

For the six months ended June 30,

	Net Income attributable to Portfolio Recovery Associates, Inc.	2010 Weighted Average Common Shares	EPS	Net Income attributable to Portfolio Recovery Associates, Inc.	2009 Weighted Average Common Shares	EPS
Basic EPS	\$34,328	16,581	\$2.07	\$ 21,794	15,355	\$1.42
Dilutive effect of stock options and nonvested share awards		60			36	
Diluted EPS	\$34,328	16,641	\$2.06	\$ 21,794	15,391	\$1.42

There were no antidilutive options outstanding for the three and six months ended June 30, 2010 and 2009.

14. Commitments and Contingencies:

Employment Agreements:

The Company has employment agreements with all of its executive officers and with several members of its senior management group, most of which expire on December 31, 2011. Such agreements provide for base salary payments as well as bonuses which are based on the attainment of specific management goals. Future compensation under these agreements is approximately \$11.3 million. The agreements also contain confidentiality and non-compete provisions.

Leases:

The Company is party to various operating and capital leases with respect to its facilities and equipment. For further discussion of these leases please refer to the Company's audited consolidated financial statements and notes thereto included in the Company's Annual Report on Form 10-K, as filed for the year ended December 31, 2009.

Forward Flow Agreements:

The Company is party to several forward flow agreements that allow for the purchase of defaulted consumer receivables at pre-established prices. The maximum remaining amount to be purchased under forward flow agreements at June 30, 2010 is approximately \$167.7 million.

Business Acquisition:

In connection with the Company's acquisition of 62% of the membership units of CCB on March 15, 2010, the Company acquired the right to purchase the remaining 38% of the membership units of CCB not held by the Company at a predetermined price within the next five years. Also, Claims Compensation Bureau, Inc., the holder of such remaining 38% interest in CCB can require the Company to purchase its interest during the period beginning on March 1, 2012 and ending on February 28, 2018. While the actual amount or timing of any future payment is unknown at this time, the maximum amount of consideration to be paid for such 38% interest is \$22.8 million. In addition, the Company expects to pay the remaining \$1.0 million deferred portion of the acquisition date consideration for its 62% interest in CCB by December 31, 2010, upon the expected occurrence of certain events.

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Litigation:

The Company is from time to time subject to routine legal claims and proceedings, most of which are incidental to the ordinary course of its business. The Company initiates lawsuits against consumers and is occasionally countersued by them in such actions. Also, consumers, either individually, as members of a class action, or through a governmental entity on behalf of consumers, may initiate litigation against the Company, in which they allege that the Company has violated a state or federal law in the process of collecting on an account. From time to time, other types of lawsuits are brought against the Company. While it is not expected that these or any other legal proceedings or claims in which the Company is involved will, either individually or in the aggregate, have a material adverse impact on the Company's results of operations, liquidity or its financial condition, the matter described below falls outside of the normal parameters of the Company's routine legal proceedings.

PRA is currently a defendant in two separate purported class action counterclaims entitled: (1) PRA v. Barkwell, 4:09-cv-00113-CDL, which was filed in the Superior Court of Muscogee County, Georgia on or about July 27, 2009; and (2) PRA v. Freeman, 10-CVD-1003, filed in the District Court for Wake County, North Carolina on or about March 26, 2010. The counterclaims allege that in pursuing arbitration claims against Barkwell, Freeman and other consumer debtors, pursuant to the terms and conditions of their respective cardholder agreements, PRA breached a duty of good faith and fair dealing and made negligent misrepresentations concerning its arbitration practices. The plaintiffs are seeking, among other things, to vacate the arbitration awards that PRA has obtained before the National Arbitration Forum and have PRA disgorge the amounts collected with respect to such awards. It is not possible at this time to accurately estimate the possible loss, if any. PRA believes it has meritorious defenses to the allegations made in these counterclaims and intends to defend itself vigorously against them.

As previously disclosed, PRA was a defendant in a purported enforcement action brought by the Attorney General for the State of Missouri. The action, filed in August 2009, sought relief for Missouri consumers that had allegedly been injured as a result of certain alleged collection practices of PRA. PRA denied any wrongdoing with respect to the allegations in the complaint and on June 25, 2010, the Missouri Circuit Court dismissed the matter in its entirety. On July 26, 2010, the Missouri Attorney General filed a notice of appeal.

15. Estimated Fair Value of Financial Instruments:

The accompanying consolidated financial statements include various estimated fair value information as of June 30, 2010 and December 31, 2009, as required by FASB ASC Topic 820, Fair Value Measurements and Disclosures (ASC 820). ASC 820 defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. ASC 820 also requires the consideration of differing levels of inputs in the determination of fair values. Disclosure of the estimated fair values of financial instruments often requires the use of estimates. The Company uses the following methods and assumptions to estimate the fair value of financial instruments.

Cash and cash equivalents: The carrying amount approximates fair value.

Finance receivables, net: The Company records purchased receivables at cost, which represents a significant discount from the contractual receivable balances due. The cost of the receivables is reduced as cash is received based upon the guidance of ASC 310-30. The carrying amount of finance receivables, net, as of June 30, 2010 was approximately \$776 million. Based upon the fact that there are no quoted prices in active markets or other observable market data, the Company used unobservable inputs (level three inputs) for computation of the fair value of finance receivables, net. The Company computed the estimated fair value of these receivables using proprietary pricing models that the Company utilizes to make portfolio purchase decisions. As of June 30, 2010, using the aforementioned methodology, the Company computed the approximate fair value of its finance receivables, net to be \$994 million.

Long-term debt: The carrying amount approximates fair value, as the interest rates approximate the rate currently offered to the Company for similar debt instruments of comparable maturities by the Company's bankers.

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Line of credit: The carrying amount approximates fair value, as the interest rates approximate the rate currently offered to the Company for similar debt instruments of comparable maturities by the Company's bankers.

Derivative instrument: The interest rate swap is recorded at estimated fair value, which is determined using pricing models developed based on the LIBOR swap rate and other observable market data (level two inputs), adjusted for nonperformance risk of both the counterparty and the Company.

16. Recent Accounting Pronouncements:

In June 2009, the FASB issued guidance on accounting for transfers of financial assets to improve the reporting for the transfer of financial assets. The guidance must be applied as of the beginning of each reporting entity's first annual reporting period that begins after November 15, 2009 for interim periods within that first annual reporting period and for interim and annual reporting periods thereafter. Earlier application is prohibited. The Company adopted the guidance during the first quarter of 2010, which had no material impact on its consolidated financial statements.

In June 2009, the FASB issued guidance on consolidation of variable interest entities to improve financial reporting by enterprises involved with variable interest entities and to provide more relevant and reliable information to users of financial statements. The guidance is effective as of the beginning of each reporting entity's first annual reporting period that begins after November 15, 2009 for interim periods within that first annual reporting period, and for interim and annual reporting periods thereafter. Earlier application is prohibited. The Company adopted the guidance during the first quarter of 2010, which had no material impact on its consolidated financial statements.

In January 2010, the FASB issued Accounting Standards Update (ASU) No. 2010-06, Fair Value Measurements and Disclosures (Topic 820): Improving Disclosures about Fair Value Measurements (ASU 2010-06), which clarifies and expands disclosure requirements related to fair value measurements. Disclosures are required for significant transfers between levels in the fair value hierarchy. Activity in Level 3 fair value measurements is to be presented on a gross, rather than net, basis. The update clarifies how the appropriate level of disaggregation should be determined and emphasizes that information sufficient to permit reconciliation between fair value measurements and line items on the financial statements should be provided. The update is effective for interim and annual reporting periods beginning after December 15, 2009 except for the expanded disclosures related to activity in Level 3 fair value measurements which are effective one year later. The Company adopted ASU 2010-06 during the first quarter of 2010, which had no material effect on its consolidated financial statements.

In April 2010, the FASB issued ASU No. 2010-18, Receivables (Topic 310): Effect of a Loan Modification When the Loan Is Part of a Pool that is Accounted for as a Single Asset (ASU 2010-18), which clarifies the accounting for acquired loans that have evidence of a deterioration in credit quality since origination (referred to as Subtopic 310-30 Loans). Under ASU 2010-18, an entity may not apply troubled debt restructuring (TDR) accounting guidance to individual Subtopic 310-30 loans that are part of a pool, even if the modification of those loans would otherwise be considered a troubled debt restructuring. Once a pool is established, individual loans should not be removed from the pool unless the entity sells, forecloses, or writes off the loan. Entities would continue to consider whether the pool of loans is impaired if expected cash flows for the pool change. Subtopic 310-30 loans that are accounted for individually would continue to be subject to TDR accounting guidance. A one-time election to terminate accounting for loans as a pool, which may be made on a pool-by-pool basis, is provided upon adoption of ASU 2010-18. ASU 2010-18 is effective for interim or annual periods ending on or after July 15, 2010. The adoption of ASU 2010-18 is not expected to have a material effect on its consolidated financial statements.

In July, 2010, the FASB issued ASU No. 2010-20, Receivables (Topic 310) Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses (ASU 2010-20), which requires significant new disclosures about the allowance for credit losses and the credit quality of financing receivables. The requirements are intended to enhance transparency regarding credit losses and the credit quality of loan and lease receivables. Under this statement, allowance for credit losses and fair value are to be disclosed by portfolio segment, while credit quality information, impaired financing receivables and nonaccrual status are to be presented

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by class of financing receivable. Disclosure of the nature and extent, the financial impact and segment information of troubled debt restructurings will also be required. The disclosures are to be presented at the level of disaggregation that management uses when assessing and monitoring the portfolio's risk and performance. ASU 2010-20 is effective for interim and annual reporting periods ending on or after December 15, 2010. The adoption of ASU 2010-20 is not expected to have a material effect on its consolidated financial statements.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations
Cautionary Statements Pursuant to Safe Harbor Provisions of the Private Securities Litigation Reform Act of 1995:**

This report contains forward-looking statements within the meaning of the federal securities laws. These forward-looking statements involve risks, uncertainties and assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. All statements, other than statements of historical fact, are forward-looking statements, including statements regarding overall trends, gross margin trends, operating cost trends, liquidity and capital needs and other statements of expectations, beliefs, future plans and strategies, anticipated events or trends, and similar expressions concerning matters that are not historical facts. The risks, uncertainties and assumptions referred to above may include the following:

changes in the economic or inflationary environment which have an adverse effect on the ability of consumers to pay their debts or on the stability of the financial system as a whole;

our ability to purchase defaulted consumer receivables at appropriate prices;

changes in the business practices of credit originators in terms of selling defaulted consumer receivables or outsourcing defaulted consumer receivables to third-party contingent fee collection agencies;

our ability to retain, renegotiate or replace our existing credit facility;

risks relating to the performance of our computer and telecommunications systems and our ability to successfully anticipate, manage or adopt technological advances within our industry;

changes in government regulations that affect our ability to collect sufficient amounts on our acquired or serviced receivables;

changes in or interpretation of tax laws;

deterioration in economic conditions in the United States that may have an adverse effect on our collections, results of operations, revenue and stock price;

changes in bankruptcy or collection agency laws that could negatively affect our business;

our ability to employ and retain qualified employees, especially collection and information technology personnel;

our work force could become unionized in the future, which could adversely affect the stability of our production and increase our costs;

changes in the credit or capital markets, which affect our ability to borrow money or raise capital to purchase or service defaulted consumer receivables;

the degree and nature of our competition;

our ability to comply with the provisions of the Sarbanes-Oxley Act of 2002 and the rules and regulations promulgated thereunder;

our ability to retain existing clients and obtain new clients for our fee-for-service businesses;

the sufficiency of our funds generated from operations, existing cash and available borrowings to finance our current operations; and

the risk factors listed from time to time in our filings with the Securities and Exchange Commission (the SEC).

You should assume that the information appearing in this quarterly report is accurate only as of the date it was issued. Our business, financial condition, results of operations and prospects may have changed since that date.

For a discussion of the risks, uncertainties and assumptions that could affect our future events, developments or results, you should carefully review the following Management's Discussion and Analysis of Financial Condition and Results of Operations, as well as the discussion of Business and Risk Factors described in our 2009 Annual Report on Form 10-K, filed on February 16, 2010.

Our forward-looking statements could be wrong in light of these and other risks, uncertainties and assumptions. The future events, developments or results described in this report could turn out to be materially different. We have no obligation to publicly update or revise our forward-looking statements after the date of this report and you should not expect us to do so.

Investors should also be aware that while we do, from time to time, communicate with securities analysts and others, we do not, by policy, selectively disclose to them any material nonpublic information or other confidential commercial information. Accordingly, stockholders should not assume that we agree with any statement or report issued by any analyst regardless of the content of the statement or report. We do not, by policy, confirm forecasts or projections issued by others. Thus, to the extent that reports issued by securities analysts contain any projections, forecasts or opinions, such reports are not our responsibility.

Results of Operations

Our business revolves around the detection, collection and processing of both unpaid and normal-course receivables originally owed to credit grantors, governments, retailers and others. The results of operations include the financial results of Portfolio Recovery Associates, Inc. and all of our subsidiaries, all of which are in the receivables management business. Under the guidance of the FASB ASC Topic 280 Segment Reporting (ASC 280), we have determined that we have several operating segments that meet the aggregation criteria of ASC 280, and therefore, we have one reportable segment, receivables management, based on similarities among the operating units including homogeneity of services, service delivery methods and use of technology.

The following table sets forth certain operating data as a percentage of total revenues for the periods indicated:

	For the Three Months Ended June 30,		For the Six Months Ended June 30,	
	2010	2009	2010	2009
Revenues:				
Income recognized on finance receivables, net	82.7%	76.0%	82.1%	75.6%
Fee income	17.3%	24.0%	17.9%	24.4%
Total revenues	100.0%	100.0%	100.0%	100.0%
Operating expenses:				
Compensation and employee services	33.2%	37.2%	34.3%	38.1%
Legal and agency fees and costs	14.5%	15.5%	15.2%	16.6%
Outside fees and services	3.4%	3.5%	3.4%	3.3%
Communications	4.4%	5.9%	5.2%	5.5%
Rent and occupancy	1.4%	1.6%	1.4%	1.6%
Depreciation and amortization	3.4%	3.3%	3.3%	3.4%
Other operating expenses	2.8%	3.1%	2.8%	3.0%
Total operating expenses	63.1%	70.1%	65.6%	71.5%
Income from operations	36.9%	29.9%	34.4%	28.5%
Other income and (expense):				
Interest income	0.0%	0.1%	0.0%	0.1%
Interest expense	(2.3%)	(2.7%)	(2.5%)	(2.8%)
Income before income taxes	34.6%	27.3%	31.9%	25.8%
Provision for income taxes	13.4%	10.6%	12.4%	10.1%
Net income	21.2%	16.7%	19.5%	15.7%

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Less net income attributable to redeemable noncontrolling interest	(0.2%)	0.0%	(0.1%)	0.0%
Net income attributable to Portfolio Recovery Associates, Inc.	21.0%	16.7%	19.4%	15.7%

We use the following terminology throughout our reports: Cash Receipts refers to collections on our owned portfolios together with fee income. Cash Collections refers to collections on our owned portfolios only, exclusive of fee income. Fee Income refers to revenues generated from our contingent fee and fee-for-service subsidiaries.

Three Months Ended June 30, 2010 Compared To Three Months Ended June 30, 2009

Revenues

Total revenues were \$93.0 million for the three months ended June 30, 2010, an increase of \$21.9 million or 30.8% compared to total revenues of \$71.1 million for the three months ended June 30, 2009.

Income Recognized on Finance Receivables, net

Income recognized on finance receivables, net was \$76.9 million for the three months ended June 30, 2010, an increase of \$22.9 million or 42.4% compared to income recognized on finance receivables, net of \$54.0 million for the three months ended June 30, 2009. The increase was primarily due to an increase in our cash collections on our owned defaulted consumer receivables to \$128.4 million for the three months ended June 30, 2010 compared to \$90.5 million for the three months ended June 30, 2009, an increase of \$37.9 million or 41.9%. During the three months ended June 30, 2010, we acquired defaulted consumer receivables portfolios with an aggregate face value amount of \$1.67 billion at a cost of \$86.8 million. During the three months ended June 30, 2009, we acquired defaulted consumer receivable portfolios with an aggregate face value of \$3.39 billion at a cost of \$84.7 million. In any period, we acquire defaulted consumer receivables that can vary dramatically in their age, type and ultimate collectability. We may pay significantly different purchase rates for purchased receivables within any period as a result of this quality fluctuation. In addition, market forces can drive pricing rates up or down in any period, irrespective of other quality fluctuations. As a result, the average purchase rate paid for any given period can fluctuate dramatically based on our particular buying activity in that period. However, regardless of the average purchase price and for similar time frames, we intend to target a similar internal rate of return, after direct expenses, in pricing our portfolio acquisitions; therefore, the absolute rate paid is not necessarily relevant to estimated profitability of a period's buying.

Income recognized on finance receivables, net is shown net of changes in valuation allowances recognized under FASB ASC Topic 310-30 Loans and Debt Securities Acquired with Deteriorated Credit Quality (ASC 310-30), which requires that a valuation allowance be recorded for significant decreases in expected cash flows or change in timing of cash flows which would otherwise require a reduction in the stated yield on a pool of accounts. For the three months ended June 30, 2010, we recorded net allowance charges of \$6.3 million. For the three months ended June 30, 2009, we recorded net allowance charges of \$3.9 million. In any given period, we may be required to record valuation allowances due to pools of receivables underperforming our expectations. Factors that may contribute to the recording of valuation allowances may include both internal as well as external factors. External factors which may have an impact on the collectability, and subsequently to the overall profitability of purchased pools of defaulted consumer receivables would include: overall market pricing for pools of consumer receivables (which is driven by both supply and demand), new laws or regulations relating to collections, new interpretations of existing laws or regulations, and the overall condition of the economy. Internal factors which may have an impact on the collectability, and subsequently the overall profitability of purchased pools of defaulted consumer receivables would include: necessary revisions to initial and post-acquisition scoring and modeling estimates, non-optimal operational activities (which relates to the collection and movement of accounts on both our collection floor and external channels), as well as decreases in productivity related to turnover and tenure of our collection staff.

Fee Income

Fee income was \$16.1 million for the three months ended June 30, 2010, a decrease of \$1.0 million or 5.8% compared to fee income of \$17.1 million for the three months ended June 30, 2009. Fee income decreased as a result of a decrease in revenue generated by our government services businesses, partially offset by the acquisition of CCB on March 15, 2010, which provides class action claims settlement recovery services as well as an increase in revenue generated by our IGS fee-for-service business as compared to the prior year period.

Operating Expenses

Total operating expenses were \$58.7 million for the three months ended June 30, 2010, an increase of \$8.8 million or 17.6% compared to total operating expenses of \$49.9 million for the three months ended June 30, 2009. Total operating expenses, including compensation and employee services expenses, were 40.6% of cash receipts for the three months ended June 30, 2010 compared to 46.4% for the same period in 2009.

Compensation and Employee Services

Compensation and employee services expenses were \$30.9 million for the three months ended June 30, 2010, an increase of \$4.5 million or 17.0% compared to compensation and employee services expenses of \$26.4 million for the three months ended June 30, 2009. This increase is mainly due to an overall increase in our owned portfolio collection staff as well as the hiring of non-collection personnel mainly due to the expansion of our information technology department. Compensation and employee services expenses increased as total employees grew 13.4% to 2,377 as of June 30, 2010 from 2,096 as of June 30, 2009. Compensation and employee services expenses as a percentage of cash receipts decreased to 21.4% for the three months ended June 30, 2010 from 24.6% of cash receipts for the same period in 2009.

Legal and Agency Fees and Costs

Legal and agency fees and costs expenses were \$13.5 million for the three months ended June 30, 2010, an increase of \$2.5 million or 22.7% compared to legal and agency fees and costs of \$11.0 million for the three months ended June 30, 2009. Of the \$2.5 million increase, \$3.0 million was attributable to an increase in legal fees and costs incurred resulting from accounts referred to both our in-house attorneys and outside independent contingent fee attorneys. This was offset by a \$0.5 million decrease mainly attributable to a decrease in agency fees incurred by our IGS subsidiary. Total outside legal expenses paid to independent contingent fee attorneys for the three months ended June 30, 2010 were 47.8% of legal cash collections generated by independent contingent fee attorneys compared to 38.3% for the three months ended June 30, 2009. Outside legal fees and costs paid to independent contingent fee attorneys increased from \$6.3 million for the three months ended June 30, 2009 to \$9.0 million, an increase of \$2.7 million or 42.9%, for the three months ended June 30, 2010. Additionally, as disclosed previously, we also effectuate legal collections using our own in-house attorneys. Total legal expenses incurred by our in-house attorneys for the three months ended June 30, 2010 were 13.86% of legal cash collections generated by our in-house attorneys compared to 28.2% for the three months ended June 30, 2009. Legal fees and costs incurred by our in-house attorneys increased from \$1.2 million for the three months ended June 30, 2009 to \$1.6 million for the three months ended June 30, 2010, an increase of \$0.4 million or 33.3%.

Outside Fees and Services

Outside fees and services expenses were \$3.2 million for the three months ended June 30, 2010, an increase of \$0.7 million or 28.0% compared to outside fees and services expenses of \$2.5 million for the three months ended June 30, 2009. The \$0.7 million increase was attributable to an increase in other outside fees and services and corporate legal expense.

Communications

Communications expenses were \$4.1 million for the three months ended June 30, 2010, a decrease of \$0.1 million or 2.4% compared to communications expenses of \$4.2 million for the three months ended June 30, 2009.

Rent and Occupancy

Rent and occupancy expenses were \$1.3 million for the three months ended June 30, 2010, an increase of \$0.1 million or 8.3% compared to rent and occupancy expenses of \$1.2 million for the three months ended June 30, 2009. The increase was primarily due to relocation of our IGS business to another location, the expansion of our Hampton, VA call center, the acquisition of CCB and increased utility charges.

Depreciation and Amortization

Depreciation and amortization expenses were \$3.2 million for the three months ended June 30, 2010, an increase of \$0.9 million or 39.1% compared to depreciation and amortization expenses of \$2.3 million for the three months ended June 30, 2009. The increase is mainly due to additional amortization expense incurred relating to the intangible assets of our newly acquired CCB subsidiary as well as continued capital expenditures on equipment, software, and computers related to our growth and systems upgrades.

Other Operating Expenses

Other operating expenses were \$2.6 million for the three months ended June 30, 2010, an increase of \$0.4 million or 18.2% compared to other operating expenses of \$2.2 million for the three months ended June 30, 2009. The increase was mainly due to increases in various expenses when compared to the prior year period. No individual item represents a significant portion of the overall increase.

Interest Income

Interest income was \$0 for both the three months ended June 30, 2010 and 2009.

Interest Expense

Interest expense was \$2.2 million for the three months ended June 30, 2010, a increase of \$0.3 million compared to interest expense of \$1.9 million for the three months ended June 30, 2009. The increase was mainly due to an increase in our average borrowings under our revolving credit facility for the three months ended June 30, 2010 compared to the same period in 2009 as well as the interest expense paid during 2010 relating to the interest rate swap, offset by a decrease in our weighted average interest rate which decreased to 2.44% for the three months ended June 30, 2010 as compared to 2.70% for the three months ended June 30, 2009.

Provision for Income Taxes

Income tax expense was \$12.5 million for the three months ended June 30, 2010, an increase of \$4.9 million or 64.5% compared to income tax expense of \$7.6 million for the three months ended June 30, 2009. The increase is mainly due to an increase of 66.8% in income before taxes for the three months ended June 30, 2010 when compared to the same period in 2009. This was offset by a slight decrease in the effective tax rate of 38.8% for the three months ended June 30, 2010 compared to 39.2% for the same period in 2009.

Six Months Ended June 30, 2010 Compared To Six Months Ended June 30, 2009**Revenues**

Total revenues were \$176.4 million for the six months ended June 30, 2010, an increase of \$37.1 million or 26.6% compared to total revenues of \$139.3 million for the six months ended June 30, 2009.

Income Recognized on Finance Receivables, net

Income recognized on finance receivables, net was \$144.9 million for the six months ended June 30, 2010, an increase of \$39.6 million or 37.6% compared to income recognized on finance receivables, net of \$105.3 million for the six months ended June 30, 2009. The increase was primarily due to an increase in our cash collections on our owned defaulted consumer receivables to \$247.6 million for the six months ended June 30, 2010 compared to \$180.4 million for the six months June 30, 2009, an increase of \$67.2 million or 37.3%. During the six months ended June 30, 2010, we acquired defaulted consumer receivables portfolios with an aggregate face value amount of \$3.56 billion at a cost of \$189.4 million. During the six months ended June 30, 2009, we acquired defaulted consumer receivable portfolios with an aggregate face value of \$4.35 billion at a cost of \$137.1 million. In any period, we acquire defaulted consumer receivables that can vary dramatically in their age, type and ultimate collectability. We may pay significantly different purchase rates for purchased receivables within any period as a result of this quality fluctuation. In addition, market forces can drive pricing rates up or down in any period, irrespective of other quality fluctuations. As a result, the average purchase rate paid for any given period can fluctuate dramatically based on our particular buying activity in that period. However, regardless of the average purchase price and for similar time frames, we intend to target a similar internal rate of return, after direct expenses, in pricing our portfolio acquisitions; therefore, the absolute rate paid is not necessarily relevant to estimated profitability of a period's buying.

Income recognized on finance receivables, net is shown net of changes in valuation allowances recognized under FASB ASC Topic 310-30 Loans and Debt Securities Acquired with Deteriorated Credit Quality (ASC 310-30), which requires that a valuation allowance be recorded for significant decreases in expected cash flows or

change in timing of cash flows which would otherwise require a reduction in the stated yield on a pool of accounts. For the six months ended June 30, 2010, we recorded net allowance charges of \$13.2 million. For the six months ended June 30, 2009, we recorded net allowance charges of \$10.1 million. In any given period, we may be required to record valuation allowances due to pools of receivables underperforming our expectations. Factors that may contribute to the recording of valuation allowances may include both internal as well as external factors. External factors which may have an impact on the collectability, and subsequently to the overall profitability of purchased pools of defaulted consumer receivables would include: overall market pricing for pools of consumer receivables (which is driven by both supply and demand), new laws or regulations relating to collections, new interpretations of existing laws or regulations, and the overall condition of the economy. Internal factors which may have an impact on the collectability, and, consequentially, the overall profitability of purchased pools of defaulted consumer receivables would include: necessary revisions to initial and post-acquisition scoring and modeling estimates, non-optimal operational activities (which relates to the collection and movement of accounts on both our collection floor and external channels), as well as decreases in productivity related to turnover and tenure of our collection staff.

Fee Income

Fee income was \$31.5 million for the six months ended June 30, 2010, a decrease of \$2.5 million or 7.4% compared to fee income of \$34.0 million for the six months ended June 30, 2009. Fee income decreased as a result of a decrease in revenue generated by our IGS fee-for-service business and our government services businesses, partially offset by an increase in revenue generated as compared to the prior year period as a result of the acquisition of CCB on March 15, 2010, which provides class action claims settlement recovery services.

Operating Expenses

Total operating expenses were \$115.6 million for the six months ended June 30, 2010, an increase of \$16.0 million or 16.1% compared to total operating expenses of \$99.6 million for the six months ended June 30, 2009. Total operating expenses, including compensation and employee services expenses, were 41.4% of cash receipts for the six months ended June 30, 2010 compared to 46.5% for the same period in 2009.

Compensation and Employee Services

Compensation and employee services expenses were \$60.5 million for the six months ended June 30, 2010, an increase of \$7.4 million or 13.9% compared to compensation and employee services expenses of \$53.1 million for the six months ended June 30, 2009. This increase is mainly due to an overall increase in our owned portfolio collection staff as well as the hiring of non-collection personnel mainly due to the expansion of our information technology department. Compensation and employee services expenses increased as total employees grew 13.4% to 2,377 as of June 30, 2010 from 2,096 as of June 30, 2009. Compensation and employee services expenses as a percentage of cash receipts decreased to 21.7% for the six months ended June 30, 2010 from 24.8% of cash receipts for the same period in 2009.

Legal and Agency Fees and Costs

Legal and agency fees and costs expenses were \$26.8 million for the six months ended June 30, 2010, an increase of \$3.6 million or 15.5% compared to legal and agency fees and costs of \$23.2 million for the six months ended June 30, 2009. Of the \$3.6 million increase, \$5.1 million was attributable to an increase in legal fees and costs incurred resulting from accounts referred to both our in-house attorneys and outside independent contingent fee attorneys. This was offset by a \$1.5 million decrease mainly attributable to a decrease in agency fees incurred by our IGS subsidiary. Total outside legal expenses paid to independent contingent fee attorneys for the six months ended June 30, 2010 were 48.0% of legal cash collections generated by independent contingent fee attorneys compared to 38.0% for the six months ended June 30, 2009. Outside legal fees and costs paid to independent contingent fee attorneys increased from \$13.0 million for the six months ended June 30, 2009 to \$17.8 million for the six months ended June 30, 2010, an increase of \$4.8 million or 36.9%. Additionally, as disclosed previously, we also effectuate legal collections using our own in-house attorneys. Total legal expenses incurred by our in-house attorneys for the six months ended June 30, 2010 were 11.1% of legal cash collections generated by our in-house attorneys compared to 27.5% for the six months ended June 30, 2009. Legal fees and costs incurred by our in-house attorneys increased from \$2.1 million for the six months ended June 30, 2009 to \$2.5 million for the six months ended June 30, 2010, an increase of \$0.4 million or 19.0%.

Outside Fees and Services

Outside fees and services expenses were \$6.0 million for the six months ended June 30, 2010, an increase of \$1.4 million or 30.4% compared to outside fees and services expenses of \$4.6 million for the six months ended June 30, 2009. The \$1.4 million increase was attributable to an increase in other outside fees and services and corporate legal expense.

Communications

Communications expenses were \$9.2 million for the six months ended June 30, 2010, an increase of \$1.5 million or 19.5% compared to communications expenses of \$7.7 million for the six months ended June 30, 2009. The increase was mainly due to a growth in mailings due to an increase in special letter campaigns which increased by \$1.4 million for the six months ended June 30, 2010 when compared to the year ago period.

Rent and Occupancy

Rent and occupancy expenses were \$2.5 million for the six months ended June 30, 2010, an increase of \$0.3 million or 13.6% compared to rent and occupancy expenses of \$2.2 million for the six months ended June 30, 2009. The increase was primarily due to relocation of our IGS business to another location, the expansion of our Hampton, VA call center, the acquisition of CCB and increased utility charges.

Depreciation and Amortization

Depreciation and amortization expenses were \$5.8 million for the six months ended June 30, 2010, an increase of \$1.2 million or 26.1% compared to depreciation and amortization expenses of \$4.6 million for the six months ended June 30, 2009. The increase is mainly due to additional amortization expense incurred relating to the intangible assets of our newly acquired CCB subsidiary as well as continued capital expenditures on equipment, software, and computers related to our growth and systems upgrades.

Other Operating Expenses

Other operating expenses were \$4.9 million for the six months ended June 30, 2010, an increase of \$0.7 million or 16.7% compared to other operating expenses of \$4.2 million for the six months ended June 30, 2009. The increase was mainly due to increases in various expenses when compared to the prior year period. No individual item represents a significant portion of the overall increase.

Interest Income

Interest income was \$35,000 for the six months ended June 30, 2010, an increase of \$32,000 compared to interest income of \$3,000 for the six months ended June 30, 2009. This increase is the result of interest earned and a refund received on the overpayment of federal income taxes.

Interest Expense

Interest expense was \$4.4 million for the six months ended June 30, 2010, an increase of \$0.5 million compared to interest expense of \$3.9 million for the six months ended June 30, 2009. The increase was mainly due to an increase in our average borrowings under our revolving credit facility for the six months ended June 30, 2010 compared to the same period in 2009 as well as the interest expense paid during 2010 relating to the interest rate swap, offset by a decrease in our weighted average interest rate which decreased to 2.40% for the six months ended June 30, 2010 as compared to 2.74% for the six months ended June 30, 2009.

Provision for Income Taxes

Income tax expense was \$22.0 million for the six months ended June 30, 2010, an increase of \$8.0 million or 57.1% compared to income tax expense of \$14.0 million for the six months ended June 30, 2009. The increase is mainly due to an increase of 57.7% in income before taxes for the six months ended June 30, 2010 when compared to the same period in 2009. This was offset by a slight decrease in the effective tax rate of 38.9% for the six months ended June 30, 2010 compared to 39.1% for the same period in 2009.

Supplemental Performance Data*Owned Portfolio Performance:*

The following tables show certain data related to our owned portfolio. These tables describe the purchase price, cash collections and related multiples. Further, these tables disclose our entire portfolio, the portfolio of purchased bankrupt accounts and our entire portfolio less the impact of our purchased bankrupt accounts. The accounts represented in the purchased bankruptcy tables are those portfolios of accounts that were bankrupt at the time of purchase. This contrasts with accounts that file bankruptcy after we purchase them.

The purchase price multiples for 2005 through 2008 described in the table below are lower than historical multiples in previous years. This trend is primarily, but not entirely related to pricing competition. When competition increases, and or supply decreases so that pricing becomes negatively impacted on a relative basis (total lifetime collections in relation to purchase price), yields tend to trend lower. This was the situation during 2005-2007 and this situation also extended into 2008 to the extent that deals purchased in 2008 were part of forward flow agreements priced in earlier periods.

Additionally however, the way we initially book newly acquired pools of accounts and how we forecast future estimated collections for any given portfolio of accounts has evolved over the years due to a number of factors including the current economic situation. Since our revenue recognition under ASC 310-30 is driven by both the ultimate magnitude of estimated lifetime collections as well as the timing of those collections, we have progressed towards booking new portfolio purchases using a higher confidence level for both estimated collection amounts and pace. Subsequent to the initial booking, as we gain collection experience and comfort with a pool of accounts, we continuously update ERC as time goes on. Since our inception, these processes have tended to cause the ratio of collections, including ERC, to purchase price multiple for any given year of buying to gradually increase over time. As a result, our estimate of lifetime collections to purchase price has shown relatively steady increases as pools have aged. Thus, all factors being equal in terms of pricing, one would naturally tend to see a higher collection to purchase price ratio from a pool of accounts that were six years from purchase than say a pool that was just two years from purchase.

To the extent that lower purchase price multiples are the ultimate result of more competitive pricing and lower yields, this will generally lead to higher amortization rates (payments applied to principal as a percentage of cash collections), lower operating margins and ultimately lower profitability. As portfolio pricing becomes more favorable on a relative basis, our profitability will tend to expand. It is important to consider, however, that to the extent we can improve our collection operations by extracting additional cash from a discreet quantity and quality of accounts, and/or by extracting cash at a lower cost structure, we can put upward pressure on the collection to purchase price ratio and also on our operating margins. During 2008 and continuing through all of 2009, we made significant enhancements in our analytical abilities, management personnel and automated dialing capabilities, all with the intent to collect more cash at lower cost.

Entire Portfolio (\$ in thousands)

Purchase Period	Purchase Price ⁽¹⁾	Total Estimated Collections (2)	Unamortized		Percentage of Reserve Allowance to Purchase Price Reserve		Actual Cash Including Sales	Estimated Collections Remaining (7)	Total Estimated Collections to Purchase Price ⁽⁸⁾
			Purchase Price	Life to Date Reserve Allowance (4)	Percentage of Reserve Allowance to Purchase Price Reserve (5)	Percentage of Reserve Allowance to Purchase Price Reserve (6)			
1996	\$ 3,080	\$ 10,063	\$ 0	\$ 0	0%	0%	\$ 10,005	\$ 58	327%

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1997	\$ 7,685	\$ 25,206	\$ 0	\$ 0	0%	0%	\$ 25,016	\$ 190	328%
1998	\$ 11,089	\$ 36,882	\$ 0	\$ 0	0%	0%	\$ 36,425	\$ 457	333%
1999	\$ 18,898	\$ 68,002	\$ 0	\$ 0	0%	0%	\$ 66,648	\$ 1,354	360%
2000	\$ 25,020	\$ 112,872	\$ 0	\$ 0	0%	0%	\$ 109,524	\$ 3,348	451%
2001	\$ 33,481	\$ 167,936	\$ 0	\$ 0	0%	0%	\$ 164,614	\$ 3,322	502%
2002	\$ 42,325	\$ 185,865	\$ 0	\$ 0	0%	0%	\$ 181,405	\$ 4,460	439%
2003	\$ 61,448	\$ 246,521	\$ 0	\$ 0	0%	0%	\$ 238,678	\$ 7,843	401%
2004	\$ 59,177	\$ 182,631	\$ 534	\$ 1,305	2%	71%	\$ 174,080	\$ 8,551	309%
2005	\$ 143,172	\$ 312,170	\$ 27,246	\$ 14,335	10%	34%	\$ 260,126	\$ 52,044	218%
2006	\$ 107,714	\$ 220,067	\$ 33,030	\$ 15,645	15%	32%	\$ 158,747	\$ 61,320	204%
2007	\$ 258,306	\$ 508,710	\$ 123,845	\$ 14,415	6%	10%	\$ 296,515	\$ 212,195	197%
2008	\$ 275,173	\$ 538,998	\$ 176,809	\$ 18,745	7%	10%	\$ 221,988	\$ 317,010	196%
2009	\$ 282,381	\$ 698,905	\$ 230,682	\$ 0	0%	0%	\$ 144,207	\$ 554,698	248%
YTD									
2010	\$ 188,402	\$ 403,544	\$ 183,460	\$ 0	0%	0%	\$ 18,885	\$ 384,659	214%
Total	\$ 1,517,351	\$ 3,718,372	\$ 775,606	\$ 64,445	4%	8%	\$ 2,106,863	\$ 1,611,509	245%

Purchased Bankruptcy Portfolio (\$ in thousands)

Purchase Period	Purchase Price	Total Estimated Collections (2)	Unamortized		Percentage of Reserve Allowance to		Actual Cash Collections Including Sales	Estimated Remaining Collections (7)	Total Estimated Collections to Purchase Price (8)
			Purchase Price	Life to Date Reserve Allowance (4)	Percentage of Reserve Allowance to Purchase Price (5)	Unamortized Reserve Allowance (6)			
Period	Price ⁽¹⁾	Collections (2)	June 30, 2010 ⁽³⁾	Allowance (4)	Price ⁽⁵⁾	Allowance (6)	Sales	Collections (7)	Purchase Price ⁽⁸⁾
1996-2003	\$ 0	\$ 0	\$ 0	\$ 0	0%	0%	\$ 0	\$ 0	0%
2004	\$ 7,469	\$ 14,092	\$ 7	\$ 1,285	17%	99%	\$ 14,064	\$ 28	189%
2005	\$ 29,302	\$ 43,028	\$ 569	\$ 890	3%	61%	\$ 42,277	\$ 751	147%
2006	\$ 17,643	\$ 29,393	\$ 279	\$ 1,530	9%	85%	\$ 27,585	\$ 1,808	167%
2007	\$ 78,933	\$ 113,219	\$ 36,110	\$ 1,310	2%	4%	\$ 68,485	\$ 44,734	143%
2008	\$ 108,610	\$ 183,569	\$ 77,555	\$ 0	0%	0%	\$ 68,915	\$ 114,654	169%
2009	\$ 156,377	\$ 354,836	\$ 141,780	\$ 0	0%	0%	\$ 52,137	\$ 302,699	227%
YTD 2010	\$ 114,778	\$ 225,538	\$ 114,265	\$ 0	0%	0%	\$ 7,847	\$ 217,691	196%
Total	\$ 513,112	\$ 963,675	\$ 370,565	\$ 5,015	1%	1%	\$ 281,310	\$ 682,365	188%

Entire Portfolio Less Purchased Bankruptcy Portfolio (\$ in thousands)

Purchase Period	Purchase Price	Total Estimated Collections (2)	Unamortized		Percentage of Reserve Allowance to		Actual Cash Collections Including Sales	Estimated Remaining Collections (7)	Total Estimated Collections to Purchase Price (8)
			Purchase Price	Life to Date Reserve Allowance (4)	Percentage of Reserve Allowance to Purchase Price (5)	Unamortized Reserve Allowance (6)			
Period	Price ⁽¹⁾	Collections (2)	June 30, 2010 ⁽³⁾	Allowance (4)	Price ⁽⁵⁾	Allowance (6)	Sales	Collections (7)	Purchase Price ⁽⁸⁾
1996	\$ 3,080	\$ 10,063	\$ 0	\$ 0	0%	0%	\$ 10,005	\$ 58	327%
1997	\$ 7,685	\$ 25,206	\$ 0	\$ 0	0%	0%	\$ 25,016	\$ 190	328%
1998	\$ 11,089	\$ 36,882	\$ 0	\$ 0	0%	0%	\$ 36,425	\$ 457	333%
1999	\$ 18,898	\$ 68,002	\$ 0	\$ 0	0%	0%	\$ 66,648	\$ 1,354	360%
2000	\$ 25,020	\$ 112,872	\$ 0	\$ 0	0%	0%	\$ 109,524	\$ 3,348	451%
2001	\$ 33,481	\$ 167,936	\$ 0	\$ 0	0%	0%	\$ 164,614	\$ 3,322	502%
2002	\$ 42,325	\$ 185,865	\$ 0	\$ 0	0%	0%	\$ 181,405	\$ 4,460	439%
2003	\$ 61,448	\$ 246,521	\$ 0	\$ 0	0%	0%	\$ 238,678	\$ 7,843	401%
2004	\$ 51,708	\$ 168,539	\$ 527	\$ 20	0%	4%	\$ 160,016	\$ 8,523	326%
2005	\$ 113,870	\$ 269,142	\$ 26,677	\$ 13,445	12%	34%	\$ 217,849	\$ 51,293	236%
2006	\$ 90,071	\$ 190,674	\$ 32,751	\$ 14,115	16%	30%	\$ 131,162	\$ 59,512	212%

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2007	\$ 179,373	\$ 395,491	\$ 87,735	\$ 13,105	7%	13%	\$ 228,030	\$ 167,461	220%
2008	\$ 166,563	\$ 355,429	\$ 99,254	\$ 18,745	11%	16%	\$ 153,073	\$ 202,356	213%
2009	\$ 126,004	\$ 344,069	\$ 88,902	\$ 0	0%	0%	\$ 92,070	\$ 251,999	273%
YTD									
2010	\$ 73,624	\$ 178,006	\$ 69,195	\$ 0	0%	0%	\$ 11,038	\$ 166,968	242%
Total	\$ 1,004,239	\$ 2,754,697	\$ 405,041	\$ 59,430	6%	13%	\$ 1,825,553	\$ 929,144	274%

(1) Purchase price refers to the cash paid to a seller to acquire defaulted consumer receivables, plus certain capitalized costs, less the purchase price refunded by the seller due to the return of non-compliant accounts (also defined as buybacks). Non-compliant refers to the contractual representations and warranties provided for in the purchase and sale contract between the seller and us. These representations and warranties from the sellers generally cover account holders death or bankruptcy and accounts settled or disputed prior to sale. The seller can replace or

- repurchase these accounts.
- (2) Total estimated collections refers to the actual cash collections, including cash sales, plus estimated remaining collections.
- (3) Unamortized purchase price balance refers to the purchase price less finance receivable amortization over the life of the portfolio.
- (4) Life to date reserve allowance refers to the total amount of allowance charges incurred on our owned portfolios net of any reversals.
- (5) Percentage of reserve allowance to purchase price refers to the total amount of allowance charges incurred on our owned portfolios net of any reversals, divided by the purchase price.
- (6)

Percentage of
reserve
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divided by the
sum of the
unamortized
purchase price
and the life to
date reserve
allowance.