

PITNEY BOWES INC /DE/  
Form 10-Q  
May 03, 2013

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2013

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number: 1-3579

PITNEY BOWES INC.

(Exact name of registrant as specified in its charter)

Delaware 06-0495050  
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

1 Elmcroft Road, Stamford, Connecticut 06926-0700  
(Address of principal executive offices) (Zip Code)

(203) 356-5000  
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of April 22, 2013, 201,473,817 shares of common stock, par value \$1 per share, of the registrant were outstanding.

PITNEY BOWES INC.  
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## PART I. FINANCIAL INFORMATION

## Item 1: Financial Statements

## PITNEY BOWES INC.

## CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(Unaudited; in thousands, except per share data)

|  | Three Months Ended |           |
|--|--------------------|-----------|
|  | March 31,          |           |
|  | 2013               | 2012      |
| Revenue:   |                    |           |
| Equipment sales  | \$214,999          | \$220,179 |
| Supplies   | 74,287             | 76,365    |
| Software   | 87,012             | 104,350   |
| Rentals  | 136,379            | 140,389   |
| Financing  | 116,762            | 126,748   |
| Support services   | 165,486            | 173,518   |
| Business services  | 372,031            | 378,587   |
| Total revenue  | 1,166,956          | 1,220,136 |
| Costs and expenses:  |                    |           |
| Cost of equipment sales  | 109,337            | 96,916    |
| Cost of supplies   | 23,262             | 23,871    |
| Cost of software   | 20,706             | 21,093    |
| Cost of rentals  | 27,755             | 30,225    |
| Financing interest expense   | 19,875             | 21,139    |
| Cost of support services   | 108,009            | 115,087   |
| Cost of business services  | 291,648            | 286,817   |
| Selling, general and administrative  | 377,206            | 405,486   |
| Research and development   | 33,335             | 34,073    |
| Other interest expense   | 30,739             | 29,367    |
| Interest income  | (1,748             | ) (1,733  |
| Other expense (income), net  | 25,121             | (3,234    |
| Total costs and expenses   | 1,065,245          | 1,059,107 |
| Income from continuing operations before income taxes                                    | 101,711            | 161,029   |
| Provision for income taxes   | 27,549             | 15,493    |
| Income from continuing operations  | 74,162             | 145,536   |
| (Loss) income from discontinued operations, net of tax                                   | (2,062             | ) 17,728  |
| Net income before attribution of noncontrolling interests                                | 72,100             | 163,264   |
| Less: Preferred stock dividends of subsidiaries attributable to noncontrolling interests | 4,594              | 4,594     |
| Net income - Pitney Bowes Inc.   | \$67,506           | \$158,670 |
| Amounts attributable to common stockholders:   |                    |           |
| Net income from continuing operations  | \$69,568           | \$140,942 |
| (Loss) income from discontinued operations, net of tax                                   | (2,062             | ) 17,728  |
| Net income - Pitney Bowes Inc.   | \$67,506           | \$158,670 |
| Basic earnings per share attributable to common stockholders:                            |                    |           |
| Continuing operations  | \$0.35             | \$0.70    |
| Discontinued operations  | (0.01              | ) 0.09    |
| Net income - Pitney Bowes Inc.   | \$0.34             | \$0.79    |

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|   |        |        |
|---|--------|--------|
| Diluted earnings per share attributable to common stockholders: |        |        |
| Continuing operations   | \$0.34 | \$0.70 |
| Discontinued operations   | (0.01  | ) 0.09 |
| Net income - Pitney Bowes Inc.                                  | \$0.33 | \$0.79 |

See Notes to Condensed Consolidated Financial Statements

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PITNEY BOWES INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
 (Unaudited; in thousands)

|   | Three Months Ended<br>March 31, |           |
|---|---------------------------------|-----------|
|   | 2013                            | 2012      |
| Net income  | \$72,100                        | \$163,264 |
| Other comprehensive income, net of tax:   |                                 |           |
| Net unrealized gain on cash flow hedges, net of tax of \$344 and \$32, respectively               | 538                             | 49        |
| Net unrealized gain on investment securities, net of tax of \$175 and \$(548), respectively       | 274                             | (857)     |
| Amortization of pension and postretirement costs, net of tax of \$6,139 and \$6,886, respectively | 10,631                          | 11,988    |
| Foreign currency translations   | (42,204)                        | ) 33,359  |
| Other comprehensive (loss) income   | (30,761)                        | ) 44,539  |
| Comprehensive income  | 41,339                          | 207,803   |
| Less: Preferred stock dividends of subsidiaries attributable to noncontrolling interests          | 4,594                           | 4,594     |
| Total comprehensive income - Pitney Bowes Inc.  | \$36,745                        | \$203,209 |

See Notes to Condensed Consolidated Financial Statements

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PITNEY BOWES INC.  
CONDENSED CONSOLIDATED BALANCE SHEETS  
(Unaudited; in thousands, except share and per share data)

|   | March 31, 2013 | December 31,<br>2012 |
|---|----------------|----------------------|
| <b>ASSETS</b>   |                |                      |
| Current assets:   |                |                      |
| Cash and cash equivalents   | \$909,664      | \$913,276            |
| Short-term investments  | 37,712         | 36,611               |
| Accounts receivable, gross  | 663,357        | 748,469              |
| Allowance for doubtful accounts receivables                               | (15,739        | ) (20,219            |
| Accounts receivable, net  | 647,618        | 728,250              |
| Finance receivables   | 1,160,865      | 1,213,776            |
| Allowance for credit losses   | (23,774        | ) (25,484            |
| Finance receivables, net  | 1,137,091      | 1,188,292            |
| Inventories   | 167,469        | 179,678              |
| Current income taxes  | 49,082         | 51,836               |
| Other current assets and prepayments                                      | 113,142        | 114,184              |
| Total current assets  | 3,061,778      | 3,212,127            |
| Property, plant and equipment, net  | 377,246        | 385,377              |
| Rental property and equipment, net  | 236,026        | 241,192              |
| Finance receivables   | 993,242        | 1,041,099            |
| Allowance for credit losses   | (13,206        | ) (14,610            |
| Finance receivables, net  | 980,036        | 1,026,489            |
| Investment in leveraged leases  | 34,236         | 34,546               |
| Goodwill  | 2,115,450      | 2,136,138            |
| Intangible assets, net  | 153,440        | 166,214              |
| Non-current income taxes  | 93,391         | 94,434               |
| Other assets  | 564,503        | 563,374              |
| Total assets  | \$7,616,106    | \$7,859,891          |
| <b>LIABILITIES, NONCONTROLLING INTERESTS AND STOCKHOLDERS' EQUITY</b>     |                |                      |
| Current liabilities:  |                |                      |
| Accounts payable and accrued liabilities                                  | \$1,586,957    | \$1,809,226          |
| Current income taxes  | 207,081        | 240,681              |
| Notes payable and current portion of long-term obligations                | 375,000        | 375,000              |
| Advance billings  | 466,677        | 452,130              |
| Total current liabilities   | 2,635,715      | 2,877,037            |
| Deferred taxes on income  | 94,883         | 69,222               |
| Tax uncertainties and other income tax liabilities                        | 144,739        | 145,881              |
| Long-term debt  | 3,657,634      | 3,642,375            |
| Other non-current liabilities   | 713,578        | 718,375              |
| Total liabilities   | 7,246,549      | 7,452,890            |
| Noncontrolling interests (Preferred stockholders' equity in subsidiaries) | 296,370        | 296,370              |
| Commitments and contingencies (See Note 12)                               |                |                      |
| Stockholders' equity:   |                |                      |
| Cumulative preferred stock, \$50 par value, 4% convertible                | 4              | 4                    |
| Cumulative preference stock, no par value, \$2.12 convertible             | 648            | 648                  |
|   | 323,338        | 323,338              |

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|  |             |              |   |
|--|-------------|--------------|---|
| Common stock, \$1 par value (480,000,000 shares authorized; 323,337,912 shares issued) |             |              |   |
| Additional paid-in capital   | 203,454     | 223,847      |   |
| Retained earnings  | 4,736,961   | 4,744,802    |   |
| Accumulated other comprehensive loss   | (711,974    | ) (681,213   | ) |
| Treasury stock, at cost (121,867,606 and 122,453,865 shares, respectively)             | (4,479,244  | ) (4,500,795 | ) |
| Total Pitney Bowes Inc. stockholders' equity   | 73,187      | 110,631      |   |
| Total liabilities, noncontrolling interests and stockholders' equity                   | \$7,616,106 | \$7,859,891  |   |
| See Notes to Condensed Consolidated Financial Statements                               |             |              |   |

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PITNEY BOWES INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
 (Unaudited; in thousands)

|  | Three Months Ended March |           |
|--|--------------------------|-----------|
|  | 31,                      |           |
|  | 2013                     | 2012      |
| Cash flows from operating activities:  |                          |           |
| Net income before attribution of noncontrolling interests                                  | \$72,100                 | \$163,264 |
| Restructuring payments   | (16,275)                 | (26,245)  |
| Special pension plan contributions   | —                        | (95,000)  |
| Tax payments related to sale of leveraged lease assets                                     | —                        | (69,233)  |
| Adjustments to reconcile net income to net cash provided by operating activities:          |                          |           |
| Gain on sale of leveraged lease assets, net of tax   | —                        | (12,886)  |
| Proceeds from settlement of derivative instruments   | 4,838                    | —         |
| Depreciation and amortization  | 57,227                   | 64,370    |
| Stock-based compensation   | 3,704                    | 4,377     |
| Changes in operating assets and liabilities:   |                          |           |
| (Increase) decrease in accounts receivable   | 71,401                   | 34,798    |
| (Increase) decrease in finance receivables   | 76,628                   | 63,926    |
| (Increase) decrease in inventories   | 8,807                    | 925       |
| (Increase) decrease in other current assets and prepayments                                | (4,396)                  | (13,002)  |
| Increase (decrease) in accounts payable and accrued liabilities                            | (169,292)                | (141,759) |
| Increase (decrease) in current and non-current income taxes                                | (11,472)                 | 53,087    |
| Increase (decrease) in advance billings  | 23,101                   | 43,166    |
| Increase (decrease) in other operating capital, net  | 15,789                   | 1,592     |
| Net cash provided by operating activities  | 132,160                  | 71,380    |
| Cash flows from investing activities:  |                          |           |
| Short-term and other investments   | 2,143                    | (8,334)   |
| Capital expenditures   | (38,839)                 | (50,029)  |
| Proceeds from sale of leveraged lease assets   | —                        | 105,506   |
| Net investment in external financing   | (506)                    | (825)     |
| Reserve account deposits   | (27,327)                 | (25,674)  |
| Net cash (used in) provided by investing activities  | (64,529)                 | 20,644    |
| Cash flows from financing activities:  |                          |           |
| Proceeds from the issuance of long-term obligations, net of fees and discounts of \$13,387 | 411,613                  | —         |
| Principal payments of long-term obligations  | (404,637)                | (150,000) |
| Increase in commercial paper borrowings, net   | —                        | 177,830   |
| Proceeds from the issuance of common stock under employee stock-based compensation plans   | 1,876                    | 2,059     |
| Dividends paid to stockholders   | (75,347)                 | (74,938)  |
| Net cash used in financing activities  | (66,495)                 | (45,049)  |
| Effect of exchange rate changes on cash and cash equivalents                               | (4,748)                  | 12,340    |
| (Decrease) increase in cash and cash equivalents   | (3,612)                  | 59,315    |
| Cash and cash equivalents at beginning of period   | 913,276                  | 856,238   |
| Cash and cash equivalents at end of period   | \$909,664                | \$915,553 |
| Cash interest paid   | \$72,650                 | \$77,572  |

|  |          |          |
|--|----------|----------|
| Cash income tax payments, net of refunds | \$36,871 | \$28,148 |
|--|----------|----------|

See Notes to Condensed Consolidated Financial Statements

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## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 1. Description of Business and Basis of Presentation

Pitney Bowes Inc. and its subsidiaries (we, us, our or the company) is a global provider of software, hardware and services that enables and integrates both physical and digital communications. We offer a full suite of equipment, supplies, software, services and solutions for managing and integrating physical and digital communication channels. We conduct our business activities in seven reporting segments within two business groups: Small & Medium Business Solutions and Enterprise Business Solutions. See Note 13 for information regarding our reportable segments. The accompanying unaudited Condensed Consolidated Financial Statements have been prepared in accordance with accounting principles generally accepted in the United States of America (GAAP) for interim financial information and the instructions to Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In addition, the December 31, 2012 Condensed Consolidated Balance Sheet data was derived from audited financial statements, but does not include all disclosures required by GAAP. In management's opinion, all adjustments, consisting only of normal recurring adjustments, considered necessary to state fairly our financial position, results of operations and cash flows for the periods presented have been included. Operating results for the periods presented are not necessarily indicative of the results that may be expected for any other interim period or for the year ending December 31, 2013.

In January 2013, the Financial Accounting Standards Board issued Accounting Standards Update No. 2013-01, Clarifying the Scope of Disclosures about Offsetting Assets and Liabilities (ASU 2013-01), ASU 2013-01 requires an entity to disclose gross and net information about transactions that are (1) offset in the financial statements or (2) subject to an enforceable master netting arrangement or similar agreement, regardless of whether the transactions are actually offset in the statement of financial position. The disclosure requirements are effective for annual reporting periods beginning on or after January 1, 2013, and interim periods within those annual periods. The amounts impacting our disclosure were immaterial at March 31, 2013 and December 31, 2012.

In February 2013, the Financial Accounting Standards Board issued Accounting Standards Update No. 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income (ASU 2013-02). ASU 2013-02 requires an entity to present either parenthetically on the face of the financial statements, or in the notes, significant amounts reclassified from each component of accumulated other comprehensive income and the income statement line items affected by the reclassification. The new standard became effective this quarter. The adoption of this standard resulted in additional disclosures, but did not impact our financial condition, results of operations or cash flows.

During the fourth quarter of 2012, we determined that changes in certain investment-related working capital accounts that were classified as cash flows from operating activities in the Condensed Consolidated Statement of Cash Flows should have been classified as cash flows from investing activities. Accordingly, the Condensed Consolidated Statement of Cash Flows for the period ended March 31, 2012 has been revised to reflect the correct classification of cash flows, resulting in an increase in cash provided by operating activities and an increase in cash used in investing activities of \$25 million.

These statements should be read in conjunction with the financial statements and notes thereto included in our Annual Report to Stockholders on Form 10-K for the year ended December 31, 2012 (the 2012 Annual Report). Certain prior year amounts have been reclassified to conform to the current period presentation.

## 2. Inventories

Inventories at March 31, 2013 and December 31, 2012 consisted of the following:

|                                   | March 31,<br>2013 | December 31,<br>2012 |
|-----------------------------------|-------------------|----------------------|
| Raw materials and work in process | \$60,389          | \$66,221             |
| Supplies and service parts        | 70,842            | 72,551               |

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|                                    |           |   |           |   |
|------------------------------------|-----------|---|-----------|---|
| Finished products                  | 63,925    |   | 68,335    |   |
| Inventory at FIFO cost             | 195,156   |   | 207,107   |   |
| Excess of FIFO cost over LIFO cost | (27,687   | ) | (27,429   | ) |
| Total inventory, net               | \$167,469 |   | \$179,678 |   |

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## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 3. Finance Assets

## Finance Receivables

Finance receivables are comprised of sales-type lease receivables and unsecured revolving loan receivables.

Sales-type lease receivables are generally due in monthly, quarterly or semi-annual installments over periods ranging from three to five years. Loan receivables arise primarily from financing services offered to our customers for postage and related supplies. Loan receivables are generally due each month; however, customers may rollover outstanding balances.

Finance receivables at March 31, 2013 and December 31, 2012 consisted of the following:

|  | March 31, 2013    |               |             |
|--|-------------------|---------------|-------------|
|  | North<br>America  | International | Total       |
| Sales-type lease receivables                   |                   |               |             |
| Gross finance receivables                      | \$1,527,074       | \$435,822     | \$1,962,896 |
| Unguaranteed residual values                   | 139,759           | 20,190        | 159,949     |
| Unearned income                                | (307,448 )        | (98,744 )     | (406,192 )  |
| Allowance for credit losses                    | (15,572 )         | (7,767 )      | (23,339 )   |
| Net investment in sales-type lease receivables | 1,343,813         | 349,501       | 1,693,314   |
| Loan receivables                               |                   |               |             |
| Loan receivables                               | 393,283           | 44,171        | 437,454     |
| Allowance for credit losses                    | (11,829 )         | (1,812 )      | (13,641 )   |
| Net investment in loan receivables             | 381,454           | 42,359        | 423,813     |
| Net investment in finance receivables          | \$1,725,267       | \$391,860     | \$2,117,127 |
|  |                   |               |             |
|  | December 31, 2012 |               |             |
|  | North<br>America  | International | Total       |
| Sales-type lease receivables                   |                   |               |             |
| Gross finance receivables                      | \$1,581,711       | \$461,510     | \$2,043,221 |
| Unguaranteed residual values                   | 148,664           | 21,025        | 169,689     |
| Unearned income                                | (316,030 )        | (104,258 )    | (420,288 )  |
| Allowance for credit losses                    | (16,979 )         | (8,662 )      | (25,641 )   |
| Net investment in sales-type lease receivables | 1,397,366         | 369,615       | 1,766,981   |
| Loan receivables                               |                   |               |             |
| Loan receivables                               | 414,960           | 47,293        | 462,253     |
| Allowance for credit losses                    | (12,322 )         | (2,131 )      | (14,453 )   |
| Net investment in loan receivables             | 402,638           | 45,162        | 447,800     |
| Net investment in finance receivables          | \$1,800,004       | \$414,777     | \$2,214,781 |

## Allowance for Credit Losses and Aging of Receivables

We estimate our finance receivable risks and provide an allowance for credit losses accordingly. We evaluate the adequacy of the allowance for credit losses based on historical loss experience, the nature and volume of our portfolios, adverse situations that may affect a client's ability to pay, prevailing economic conditions and our ability to manage the collateral and make adjustments to the allowance as necessary. This evaluation is inherently subjective and actual results may differ significantly from estimated reserves.

We establish credit approval limits based on the credit quality of the client and the type of equipment financed. Our policy is to discontinue revenue recognition for lease receivables that are more than 120 days past due and for

unsecured loan receivables that are more than 90 days past due. We resume revenue recognition when payments reduce the account balance aging to 60 days or less past due. Finance receivables deemed uncollectible are written off against the allowance after all collection efforts have been exhausted and management deems the account to be uncollectible. We believe that our finance receivable credit risk is limited because of our large number of clients, small account balances for most of our clients, and geographic and industry diversification.

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## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

Activity in the allowance for credit losses for finance receivables for the three months ended March 31, 2013 was as follows:

|                            | Sales-type Lease Receivables |               | Loan Receivables |               | Total    |
|----------------------------|------------------------------|---------------|------------------|---------------|----------|
|                            | North America                | International | North America    | International |          |
| Balance at January 1, 2013 | \$16,979                     | \$8,662       | \$12,322         | \$2,131       | \$40,094 |
| Amounts charged to expense | 1,067                        | 360           | 2,462            | 70            | 3,959    |
| Accounts written off       | (2,474)                      | (1,255)       | (2,955)          | (389)         | (7,073)  |
| Balance at March 31, 2013  | \$15,572                     | \$7,767       | \$11,829         | \$1,812       | \$36,980 |

## Aging of Receivables

The aging of gross finance receivables at March 31, 2013 and December 31, 2012 was as follows:

|                            | Sales-type Lease Receivables |               | Loan Receivables |               | Total       |
|----------------------------|------------------------------|---------------|------------------|---------------|-------------|
|                            | North America                | International | North America    | International |             |
| March 31, 2013             |                              |               |                  |               |             |
| < 31 days                  | \$1,445,912                  | \$399,412     | \$375,470        | \$42,329      | \$2,263,123 |
| > 30 days and < 61 days    | 36,003                       | 13,952        | 9,602            | 1,126         | 60,683      |
| > 60 days and < 91 days    | 22,693                       | 11,824        | 3,647            | 341           | 38,505      |
| > 90 days and < 121 days   | 6,143                        | 3,735         | 1,845            | 187           | 11,910      |
| > 120 days                 | 16,323                       | 6,899         | 2,719            | 188           | 26,129      |
| Total                      | \$1,527,074                  | \$435,822     | \$393,283        | \$44,171      | \$2,400,350 |
| Past due amounts > 90 days |                              |               |                  |               |             |
| Still accruing interest    | \$6,143                      | \$3,735       | \$—              | \$—           | \$9,878     |
| Not accruing interest      | 16,323                       | 6,899         | 4,564            | 375           | 28,161      |
| Total                      | \$22,466                     | \$10,634      | \$4,564          | \$375         | \$38,039    |

|                            | Sales-type Lease Receivables |               | Loan Receivables |               | Total       |
|----------------------------|------------------------------|---------------|------------------|---------------|-------------|
|                            | North America                | International | North America    | International |             |
| December 31, 2012          |                              |               |                  |               |             |
| < 31 days                  | \$1,497,797                  | \$435,780     | \$392,108        | \$45,324      | \$2,371,009 |
| > 30 days and < 61 days    | 37,348                       | 9,994         | 12,666           | 1,368         | 61,376      |
| > 60 days and < 91 days    | 24,059                       | 5,198         | 4,577            | 285           | 34,119      |
| > 90 days and < 121 days   | 6,665                        | 3,327         | 2,319            | 179           | 12,490      |
| > 120 days                 | 15,842                       | 7,211         | 3,290            | 137           | 26,480      |
| Total                      | \$1,581,711                  | \$461,510     | \$414,960        | \$47,293      | \$2,505,474 |
| Past due amounts > 90 days |                              |               |                  |               |             |
| Still accruing interest    | \$6,665                      | \$3,327       | \$—              | \$—           | \$9,992     |
| Not accruing interest      | 15,842                       | 7,211         | 5,609            | 316           | 28,978      |
| Total                      | \$22,507                     | \$10,538      | \$5,609          | \$316         | \$38,970    |

## Credit Quality

The extension of credit and management of credit lines to new and existing clients uses a combination of an automated credit score, where available, and a detailed manual review of the client's financial condition and, when applicable, payment history. Once credit is granted, the payment performance of the client is managed through

automated collections processes and is supplemented with direct follow up should an account become delinquent. We have robust automated collections and extensive portfolio management processes.

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## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

The portfolio management processes ensure that our global strategy is executed, collection resources are allocated appropriately and enhanced tools and processes are implemented as needed.

We use a third party to score the majority of the North America portfolio on a quarterly basis using a commercial credit score. We do not use a third party to score our International portfolios because the cost to do so is prohibitive, it is a localized process and there is no single credit score model that covers all countries.

The table below shows the North America portfolio at March 31, 2013 and December 31, 2012 by relative risk class (low, medium, high) based on the relative scores of the accounts within each class. The relative scores are determined based on a number of factors, including the company type, ownership structure, payment history and financial information. A fourth class is shown for accounts that are not scored. Absence of a score is not indicative of the credit quality of the account. The degree of risk, as defined by the third party, refers to the relative risk that an account in the next 12 month period may become delinquent.

• Low risk accounts are companies with very good credit scores and are considered to approximate the top 30% of all commercial borrowers.

• Medium risk accounts are companies with average to good credit scores and are considered to approximate the middle 40% of all commercial borrowers.

• High risk accounts are companies with poor credit scores, are delinquent or are at risk of becoming delinquent and are considered to approximate the bottom 30% of all commercial borrowers.

|                              | March 31,<br>2013 | December 31,<br>2012 |
|------------------------------|-------------------|----------------------|
| Sales-type lease receivables |                   |                      |
| Low                          | \$ 1,030,809      | \$ 1,016,413         |
| Medium                       | 397,721           | 450,432              |
| High                         | 45,669            | 43,658               |
| Not Scored                   | 52,875            | 71,208               |
| Total                        | \$ 1,527,074      | \$ 1,581,711         |
| Loan receivables             |                   |                      |
| Low                          | \$ 248,494        | \$ 254,567           |
| Medium                       | 127,599           | 136,069              |
| High                         | 13,786            | 14,624               |
| Not Scored                   | 3,404             | 9,700                |
| Total                        | \$ 393,283        | \$ 414,960           |

## Troubled Debt

We maintain a program for U.S. clients in our North America loan portfolio who are experiencing financial difficulties, but are able to make reduced payments over an extended period of time. Upon acceptance into the program, the client's credit line is closed and interest accrual is suspended. There is generally no forgiveness of debt or reduction of balances owed. The balance of loans in this program, related loan loss allowance and write-offs are insignificant to the overall portfolio.

## Leveraged Leases

Our investment in leveraged lease assets at March 31, 2013 and December 31, 2012 consisted of the following:

|  | March 31,<br>2013 | December 31,<br>2012 |
|--|-------------------|----------------------|
| Rental receivables                           | \$ 78,287         | \$ 83,254            |
| Unguaranteed residual values                 | 13,841            | 14,177               |
| Principal and interest on non-recourse loans | (50,802           | ) (55,092            |
| Unearned income                              | (7,090            | ) (7,793             |
| Investment in leveraged leases               | 34,236            | 34,546               |

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|  |          |           |   |
|--|----------|-----------|---|
| Less: deferred taxes related to leveraged leases | (18,234  | ) (19,372 | ) |
| Net investment in leveraged leases               | \$16,002 | \$15,174  |   |

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## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 4. Intangible Assets and Goodwill

## Intangible assets

Intangible assets at March 31, 2013 and December 31, 2012 consisted of the following:

|                          | March 31, 2013        |                          |                     | December 31, 2012     |                          |                     |
|--------------------------|-----------------------|--------------------------|---------------------|-----------------------|--------------------------|---------------------|
|                          | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
| Customer relationships   | \$403,534             | \$(274,203 )             | \$129,331           | \$407,901             | \$(269,100 )             | \$138,801           |
| Supplier relationships   | 29,000                | (22,838 )                | 6,162               | 29,000                | (22,113 )                | 6,887               |
| Software & technology    | 167,873               | (152,074 )               | 15,799              | 169,632               | (151,628 )               | 18,004              |
| Trademarks & trade names | 34,554                | (32,450 )                | 2,104               | 35,078                | (32,615 )                | 2,463               |
| Non-compete agreements   | 7,372                 | (7,328 )                 | 44                  | 7,471                 | (7,412 )                 | 59                  |
| Total intangible assets  | \$642,333             | \$(488,893 )             | \$153,440           | \$649,082             | \$(482,868 )             | \$166,214           |

Amortization expense for intangible assets was \$10 million and \$12 million for the three months ended March 31, 2013 and 2012, respectively. The future amortization expense for intangible assets as of March 31, 2013 was as follows:

|  |           |
|--|-----------|
| Remaining for year ended December 31, 2013 | \$28,120  |
| Year ended December 31, 2014               | 36,919    |
| Year ended December 31, 2015               | 32,383    |
| Year ended December 31, 2016               | 24,071    |
| Year ended December 31, 2017               | 11,409    |
| Thereafter                                 | 20,538    |
| Total                                      | \$153,440 |

Actual amortization expense may differ from the amounts above due to, among other things, fluctuations in foreign currency exchange rates, impairments, future acquisitions and accelerated amortization.

## Goodwill

The changes in the carrying amount of goodwill, by reporting segment, for the three months ended March 31, 2013 were as follows:

|                                   | Gross value before accumulated impairment | Accumulated impairment | December 31, 2012 | Other (1)   | March 31, 2013 |
|-----------------------------------|---|------------------------|-------------------|-------------|----------------|
| North America Mailing             | \$355,874                                 | \$—                    | \$355,874         | \$(4,164 )  | \$351,710      |
| International Mailing             | 183,908                                   | —                      | 183,908           | (5,664 )    | 178,244        |
| Small & Medium Business Solutions | 539,782                                   | —                      | 539,782           | (9,828 )    | 529,954        |
| Production Mail                   | 131,866                                   | —                      | 131,866           | (3,773 )    | 128,093        |
| Software                          | 671,218                                   | —                      | 671,218           | (5,398 )    | 665,820        |
| Management Services               | 488,399                                   | (84,500 )              | 403,899           | (1,689 )    | 402,210        |
| Mail Services                     | 259,105                                   | (63,965 )              | 195,140           | —           | 195,140        |
| Marketing Services                | 194,233                                   | —                      | 194,233           | —           | 194,233        |
| Enterprise Business Solutions     | 1,744,821                                 | (148,465 )             | 1,596,356         | (10,860 )   | 1,585,496      |
| Total                             | \$2,284,603                               | \$(148,465 )           | \$2,136,138       | \$(20,688 ) | \$2,115,450    |

(1) Primarily foreign currency translation adjustments.



## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 5. Debt

Debt at March 31, 2013 and December 31, 2012 consisted of the following:

|   | March 31,<br>2013 | December 31,<br>2012 |
|---|-------------------|----------------------|
| Term loans                                | \$230,000         | \$230,000            |
| 3.875% notes due 2013                     | 375,000           | 375,000              |
| 4.875% notes due 2014 <sup>(1), (2)</sup> | 299,570           | 450,000              |
| 5.0% notes due 2015 <sup>(1)</sup>        | 274,879           | 400,000              |
| 4.75% notes due 2016 <sup>(1)</sup>       | 370,914           | 500,000              |
| 5.75% notes due 2017                      | 500,000           | 500,000              |
| 5.60% notes due 2018                      | 250,000           | 250,000              |
| 4.75% notes due 2018                      | 350,000           | 350,000              |
| 6.25% notes due 2019                      | 300,000           | 300,000              |
| 5.25% notes due 2022                      | 110,000           | 110,000              |
| 5.25% notes due 2037                      | 500,000           | 500,000              |
| 6.70% notes due 2043 <sup>(3)</sup>       | 425,000           | —                    |
| Other <sup>(4)</sup>                      | 47,271            | 52,375               |
| Total debt                                | 4,032,634         | 4,017,375            |
| Current portion                           | 375,000           | 375,000              |
| Long-term debt                            | \$3,657,634       | \$3,642,375          |

During the quarter, we completed a cash tender offer (the Tender Offer) for a portion of our 4.875% Notes due 2014, our 5.0% Notes due 2015, and our 4.75% Notes due 2016 (the Subject Notes). Holders who validly tendered their notes received the principal amount of the notes tendered, all accrued and unpaid interest and a premium (1) amount. An aggregate \$405 million of the Subject Notes were tendered. A net loss of \$25 million, consisting of the premium payments, the write-off of unamortized costs and fees, partially offset by a gain from the unwinding of interest rate swap agreements, was recognized as Other expense (income), net on the Condensed Consolidated Statements of Income.

Prior to the Tender Offer, we had interest rate swap agreements with an aggregate notional value of \$450 million (2) that effectively converted the fixed rate interest payments on these notes into variable interest rates. As a result of the Tender Offer, we unwound \$225 million of these swap agreements.

During the quarter, we issued \$425 million of 30-year notes with a fixed-rate of 6.7%. Interest is payable quarterly (3) commencing in June 2013. The notes mature in 2043, but may be redeemed, at our option, in whole or in part, at any time on or after March 7, 2018 at a redemption price equal to 100% of the principal amount, plus accrued and unpaid interest. The net proceeds from the notes were used to fund the repurchase of notes under the Tender Offer.

(4) Other consists of the unamortized net proceeds received from unwinding of interest rate swaps, the mark-to-market adjustment of interest rate swaps and debt discounts and premiums.

At March 31, 2013, there were no outstanding commercial paper borrowings. During the quarter, commercial paper borrowings averaged \$100 million at a weighted-average interest rate of 0.41% and the maximum amount outstanding at any time was \$300 million.

PITNEY BOWES INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

6. Noncontrolling Interests (Preferred Stockholders' Equity in Subsidiaries)

Pitney Bowes International Holdings, Inc. (PBIH), a subsidiary, has 300,000 shares, or \$300 million, of outstanding perpetual voting preferred stock (the Preferred Stock) held by certain institutional investors. The holders of the Preferred Stock are entitled as a group to 25% of the combined voting power of all classes of capital stock of PBIH. All outstanding common stock of PBIH, representing the remaining 75% of the combined voting power of all classes of capital stock, is owned directly or indirectly by the company. The Preferred Stock is entitled to cumulative dividends at a rate of 6.125% through 2016 after which it becomes callable and, if it remains outstanding, will yield a dividend that increases by 50% every six months thereafter. No dividends were in arrears at March 31, 2013 or December 31, 2012. There was no change in the carrying value of noncontrolling interests during the period ended March 31, 2013 or the year ended December 31, 2012.

7. Income Taxes

The effective tax rate for the three months ended March 31, 2013 and 2012 was 27.1% and 9.6%, respectively. The effective tax rate for the three months ended March 31, 2013 includes tax benefits of \$4 million from the retroactive effect of 2013 U.S. tax legislation. The effective tax rate for the three months ended March 31, 2012 includes tax benefits of \$17 million from the sale of non-U.S. leveraged lease assets and \$22 million from the resolution of tax examinations.

As is the case with other large corporations, our tax returns are examined each year by tax authorities in the U.S., other countries and local jurisdictions in which we have operations. We regularly assess the likelihood of tax adjustments in each of the tax jurisdictions in which we do business and account for the related financial statement implications. We believe we have established tax reserves that are appropriate given the possibility of tax adjustments. However, determining the appropriate level of tax reserves requires judgment regarding the uncertain application of tax law and the possibility of tax adjustments. Future changes in tax reserve requirements could have a material impact, positive or negative, on our results of operations, financial position and cash flows.

On August 27, 2012, the Third Circuit Court of Appeals overturned a prior Tax Court decision and ruled in favor of the IRS and adverse to the Historic Boardwalk Hall LLC, a partnership in which we had made an investment in the year 2000. The decision has been appealed and, therefore, the judgment is not yet final. Based on our partnership contractual relationship, we do not expect this matter to have a material effect on our results of operations.

## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 8. Stockholders' Equity

Changes in stockholders' equity for the three months ended March 31, 2013 and 2012 were as follows:

|                                  | Preferred<br>stock | Preference<br>stock | Common<br>stock | Additional<br>paid-in<br>capital | Retained<br>earnings | Accumulated<br>other<br>comprehensiv<br>loss | Treasury<br>stock | Total<br>equity |
|----------------------------------|--------------------|---------------------|-----------------|----------------------------------|----------------------|--|-------------------|-----------------|
| Balance at January 1, 2013       | \$4                | \$ 648              | \$323,338       | \$223,847                        | \$4,744,802          | \$ (681,213 )                                | \$(4,500,795)     | \$110,631       |
| Net income                       | —                  | —                   | —               | —                                | 67,506               | —  | —                 | 67,506          |
| Other comprehensive income       | —                  | —                   | —               | —                                | —                    | (30,761 )                                    | —                 | (30,761 )       |
| Cash dividends                   |                    |                     |                 |                                  |                      |  |                   |                 |
| Common (\$1.125 per share)       | —                  | —                   | —               | —                                | (75,334 )            | —  | —                 | (75,334 )       |
| Preference                       | —                  | —                   | —               | —                                | (13 )                | —  | —                 | (13 )           |
| Issuances of common stock        | —                  | —                   | —               | (24,097 )                        | —                    | —  | 21,551            | (2,546 )        |
| Stock-based compensation expense | —                  | —                   | —               | 3,704                            | —                    | —  | —                 | 3,704           |
| Balance at March 31, 2013        | \$4                | \$ 648              | \$323,338       | \$203,454                        | \$4,736,961          | \$ (711,974 )                                | \$(4,479,244)     | \$73,187        |

|                                  | Preferred<br>stock | Preference<br>stock | Common<br>stock | Additional<br>paid-in<br>capital | Retained<br>earnings | Accumulated<br>other<br>comprehensiv<br>loss | Treasury<br>stock | Total<br>equity |
|----------------------------------|--------------------|---------------------|-----------------|----------------------------------|----------------------|--|-------------------|-----------------|
| Balance at January 1, 2012       | \$4                | \$ 659              | \$323,338       | \$240,584                        | \$4,600,217          | \$ (661,645 )                                | \$(4,542,143)     | \$(38,986)      |
| Net income                       | —                  | —                   | —               | —                                | 158,670              | —  | —                 | 158,670         |
| Other comprehensive income       | —                  | —                   | —               | —                                | —                    | 44,539                                       | —                 | 44,539          |
| Cash dividends                   |                    |                     |                 |                                  |                      |  |                   |                 |
| Common (\$1.11 per share)        | —                  | —                   | —               | —                                | (74,925 )            | —  | —                 | (74,925 )       |
| Preference                       | —                  | —                   | —               | —                                | (13 )                | —  | —                 | (13 )           |
| Issuances of common stock        | —                  | —                   | —               | (18,931 )                        | —                    | —  | 16,352            | (2,579 )        |
| Conversions to common stock      | —                  | (6 )                | —               | (121 )                           | —                    | —  | 127               | —               |
| Stock-based compensation expense | —                  | —                   | —               | 4,337                            | —                    | —  | —                 | 4,337           |
| Balance at March 31, 2012        | \$4                | \$ 653              | \$323,338       | \$225,869                        | \$4,683,949          | \$ (617,106 )                                | \$(4,525,664)     | \$91,043        |





## PITNEY BOWES INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited; table amounts in thousands of dollars, unless otherwise noted)

## 9. Accumulated Other Comprehensive Income

Changes in accumulated other comprehensive income (AOCI) for the three months ended March 31, 2013 was as follows:

|  | Gains (losses)<br>on cash flow<br>hedges | Unrealized<br>gains (losses)<br>on available<br>for sale<br>securities | Defined benefit<br>pension plans<br>and nonpension<br>postretirement<br>benefit plans | Foreign<br>currency<br>items | Total        |
|--|--|--|---|------------------------------|--------------|
| Beginning balance  | \$(7,777 )                               | \$4,513  | \$(759,199 )  | \$81,250                     | \$(681,213 ) |
| Other comprehensive income before<br>reclassifications (a)                   | 72                                       | (1,372 )   | —   | (42,204 )                    | (43,504 )    |
| Amounts reclassified from accumulated<br>other comprehensive income (a), (b) | 466                                      | 1,646  | 10,631  | —                            | 12,743       |
| Net current period other comprehensive<br>income                             | 538                                      | 274  | 10,631  | (42,204 )                    | (30,761 )    |
| Ending balance   | \$(7,239 )                               | \$4,787  | \$(748,568 )  | \$39,046                     | \$(711,974 ) |

(a) Amounts are net of tax. Amounts in parentheses indicate debits to AOCI.

(b) See table below for additional details of these reclassifications.

Reclassifications out of accumulated other comprehensive income for the three months ended March 31, 2013 was as follows:

| AOCI Component                     | Amount<br>Reclassified<br>from AOCI<br>(a) | Affected Statement of<br>Income Line Item |
|------------------------------------|--|---|
| Gains (losses) on cash flow hedges |  |   |
| Foreign exchange contracts         | \$(382 )                                   | Revenue                                   |
| Foreign exchange contracts         | 126  | Cost of sales                             |
| Interest rate lock contracts       | (507)                                      |   |