

INDEPENDENT BANK CORP
Form 10-K
February 27, 2015
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United States Securities and Exchange Commission
Washington, D.C. 20549
FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
OF 1934

For the fiscal year ended December 31, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
OF 1934

For the transition period from _____ to _____

Commission File Number: 1-9047

Independent Bank Corp.

(Exact name of registrant as specified in its charter)

Massachusetts

04-2870273

(State or other jurisdiction of

(I.R.S. Employer

incorporation or organization)

Identification No.)

Office Address: 2036 Washington Street,

02339

Hanover, Massachusetts

Mailing Address: 288 Union Street,

02370

Rockland, Massachusetts

(Zip Code)

(Address of principal executive offices)

Registrant's telephone number, including area code:

(781) 878-6100

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

Name of each exchange on which registered

Common Stock, \$.01 par value per share

NASDAQ Global Select Market

Securities registered pursuant to section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of “large accelerated filer;,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act. (check one):

Large Accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The aggregate market value of the voting common stock held by non-affiliates of the registrant, computed by reference to the closing price of such stock on June 30, 2014, was approximately \$871,400,514.

Indicate the number of shares outstanding of each of the registrant’s classes of common stock, as of the latest practicable date. February 1, 2015 - 24,019,698

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DOCUMENTS INCORPORATED BY REFERENCE

List hereunder the following documents if incorporated by reference and the Part of the Form 10-K (e.g., Part I, Part II, etc.) into which the document is incorporated: (1) Any annual report to security holders; (2) Any proxy or information statement; and (3) Any prospectus filed pursuant to Rule 424(b) or (c) under the Securities Act of 1933. The listed documents should be clearly described for identification purposes (e.g., annual report to security holders for fiscal year ended December 24, 1980).

Portions of the Registrant's definitive proxy statement for its 2015 Annual Meeting of Stockholders are incorporated into Part III, Items 10-13 of this Form 10-K. The 2015 definitive proxy statement will be filed within 120 days of December 31, 2014.

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Cautionary Statement Regarding Forward-Looking Statements

This Annual Report on Form 10-K, both in the MD&A and elsewhere, contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are not historical facts and include expressions about management's confidence and strategies and management's expectations about new and existing programs and products, acquisitions, relationships, opportunities, taxation, technology, market conditions and economic expectations. These statements may be identified by such forward-looking terminology as "should," "expect," "believe," "view," "opportunity," "allow," "continues," "reflects," "typically," "usually," "anticipate," or similar statements or of such terms. Such forward-looking statements involve certain risks and uncertainties and our actual results may differ materially from such forward-looking statements. Factors that may cause actual results to differ materially from those contemplated by such forward-looking statements in addition to those risk factors listed under the "Risk Factors" section of this Annual Report on Form 10-K include, but are not limited to:

- a weakening in the United States economy in general and the regional and local economies within the New England region and the Company's market area;
- adverse changes in the local real estate market;
- a deterioration of the credit rating for U.S. long-term sovereign debt;
- acquisitions may not produce results at levels or within time frames originally anticipated and may result in unforeseen integration issues or impairment of goodwill and/or other intangibles;
- changes in trade, monetary and fiscal policies and laws, including interest rate policies of the Board of Governors of the Federal Reserve System;
- higher than expected tax expense, resulting from failure to comply with general tax laws, changes in tax laws or failure to comply with requirements of the federal New Markets Tax Credit program;
- unexpected changes in market interest rates for interest earning assets and/or interest bearing liabilities;
- adverse changes in asset quality including an unanticipated credit deterioration in our loan portfolio;
- unexpected increased competition in the Company's market area;
- unanticipated loan delinquencies, loss of collateral, decreased service revenues, and other potential negative effects on our business caused by severe weather or other external events;
- a deterioration in the conditions of the securities markets;
- our inability to adapt to changes in information technology;
- electronic fraudulent activity within the financial services industry, especially in the commercial banking sector;
- adverse changes in consumer spending and savings habits;
- the inability to realize expected revenue synergies from the Peoples Federal Bancshares merger in the amounts or in the timeframe anticipated;
- costs or difficulties relating to the Peoples Federal Bancshares integration matters might be greater than expected;
- inability to retain customers and employees, including those of Peoples Federal Bancshares;
- the effect of laws and regulations regarding the financial services industry including, but not limited to, the Dodd-Frank Wall Street Reform and Consumer Protection Act;
- changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) generally applicable to the Company's business;
- changes in accounting policies, practices and standards, as may be adopted by the regulatory agencies as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board, and other accounting standard setters;
- cyber security attacks or intrusions that could adversely impact our businesses; and
- other unexpected material adverse changes in our operations or earnings.

Except as required by law, the Company disclaims any intent or obligation to update publicly any such forward-looking statements, whether in response to new information, future events or otherwise. Any public statements or disclosures by the Company following this Annual Report on Form 10-K which modify or impact any of

the forward-looking statements contained in this Annual Report on Form 10-K will be deemed to modify or supersede such statements in this Annual Report on Form 10-K.

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PART I.

ITEM 1. BUSINESS

General

Independent Bank Corp. (the “Company”) is a state chartered, federally registered bank holding company headquartered in Rockland, Massachusetts that was incorporated under Massachusetts law in 1985. The Company is the sole stockholder of Rockland Trust Company (“Rockland” or the “Bank”), a Massachusetts trust company chartered in 1907. Rockland is a community-oriented commercial bank, and the community banking business is the Company’s only reportable operating segment. The community banking business is managed as a single strategic unit and derives its revenues from a wide range of banking services, including lending activities, acceptance of demand, savings, and time deposits, and investment management. At December 31, 2014, the Company had total assets of \$6.4 billion, total deposits of \$5.2 billion, stockholders’ equity of \$640.5 million, and 980 full-time equivalent employees.

During the third quarter of 2014 the Company announced the signing of a definitive merger agreement for the acquisition of Peoples Federal Bancshares, Inc. (“Peoples”). On February 20, 2015, the Company completed the Peoples acquisition, adding eight full service bank branches. The Company paid total consideration of \$141.8 million to Peoples shareholders using stock and cash, issuing 2,052,137 shares of common stock and paying \$55.4 million in cash, in the aggregate. See Note 22 “Subsequent Events” to the Consolidated Financial Statements in Item 8 hereof for further discussion of the acquisition.

The Company is currently the sponsor of Independent Capital Trust V, a Delaware statutory trust, Slade's Ferry Statutory Trust I, a Connecticut statutory trust, Central Bancorp Capital Trust I, a Delaware statutory trust, and Central Bancorp Statutory Trust II, a Connecticut statutory trust, each of which was formed to issue trust preferred securities. These statutory trusts are not included in the Company's consolidated financial statements in accordance with the requirements of the consolidation topic of the Financial Accounting Standards Board (“FASB”) Accounting Standards Codification (“ASC”).

As of December 31, 2014, the Bank had the following corporate subsidiaries, all of which were wholly-owned by the Bank and included in the Company’s consolidated financial statements:

Six Massachusetts security corporations, namely Rockland Borrowing Collateral Securities Corp., Rockland Deposit Collateral Securities Corp., Taunton Avenue Securities Corp., Goddard Ave Securities Corp., Central Securities Corporation, and MFLR Securities Corporation;

Rockland Trust Community Development Corporation, which has two wholly-owned subsidiaries, Rockland Trust Community Development LLC and Rockland Trust Community Development Corporation II, and which also serves as the manager of three Limited Liability Company subsidiaries wholly-owned by the Bank, Rockland Trust Community Development III LLC, Rockland Trust Community Development IV LLC, and Rockland Trust Community Development V LLC, which are all qualified as community development entities under federal New Markets Tax Credit Program criteria;

Rockland MHEF Fund LLC was established as a wholly-owned subsidiary of Rockland Trust. Massachusetts Housing Equity Fund, Inc. is the third party nonmember manager of Rockland MHEF Fund LLC which was established to invest in certain low-income housing tax credit projects;

RTC LIHTC Investments LLC, which was established to invest primarily in Massachusetts based low-income housing tax credit projects;

•

Rockland Trust Phoenix LLC, formed for the purpose of holding, maintaining, and disposing of certain foreclosed properties;

Compass Exchange Advisors LLC, which provides like-kind exchange services pursuant to section 1031 of the Internal Revenue Code;

Bright Rock Capital Management LLC, which was established to act as a registered investment advisor under the Investment Advisors Act of 1940; and,

Mayflower Plaza LLC, a subsidiary of a bank acquired in 2013 which owns a small retail plaza in Lakeville, Massachusetts.

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Periodically, Compass Exchange Advisors LLC, a wholly-owned subsidiary of the Bank, acts as an Exchange Accommodation Titleholder (“EAT”) in connection with customers' like-kind exchanges under Section 1031 of the Internal Revenue Code. When Compass Exchange Advisors LLC provides EAT services, it establishes an EAT entity to hold title to property for its customers for up to 180 days in accordance with Internal Revenue Service guidelines. EAT entities are considered the property owner solely for federal income tax purposes, and in no other instances, in order to facilitate a customer's like kind exchange. A typical EAT entity is a Massachusetts corporation whose directors are all Rockland Trust officers and which has Compass Exchange Advisors LLC as its sole shareholder. The EAT entity owns all of the membership interest in a LLC which holds title to the property and is managed by the customer. All financial benefits and burdens of property ownership are borne by the customer. EAT entities are therefore not consolidated onto Compass Exchange Advisors LLC's balance sheet in accordance with requirements of the consolidation topic of the Financial Accounting Standards Board (“FASB”) Accounting Standards Codification (“ASC”).

Market Area and Competition

The Bank contends with considerable competition both in generating loans and attracting deposits. The Bank's competition for generating loans is primarily from other commercial banks, savings banks, credit unions, mortgage banking companies, finance companies, and other institutional lenders. Competitive factors considered for loan generation include interest rates, terms offered, loan fees charged, loan products offered, services provided, and geographic locations.

In attracting deposits, the Bank's primary competitors are savings banks, commercial and co-operative banks, credit unions, internet banks, as well as other nonbank institutions that offer financial alternatives such as brokerage firms and insurance companies. Competitive factors considered in attracting and retaining deposits include deposit and investment products and their respective rates of return, liquidity, and risk, among other factors, such as convenient branch locations and hours of operation, personalized customer service, online and mobile access to accounts, and automated teller machines.

The Bank's market area is attractive and entry into the market by financial institutions previously not competing in the market area may continue to occur which could impact the Bank's growth or profitability. The Bank's market area is generally comprised of Eastern Massachusetts, including Cape Cod, and Rhode Island.

Lending Activities

The Bank's gross loan portfolio (loans before allowance for loan losses) amounted to \$5.0 billion on December 31, 2014, or 78.1% of total assets. The Bank classifies loans as commercial, consumer real estate, or other consumer. Commercial loans consist of commercial and industrial loans, asset-based loans, commercial real estate, commercial construction, and small business loans. Commercial and industrial loans generally consist of loans with credit needs in excess of \$250,000 and revenue in excess of \$2.5 million, for working capital and other business-related purposes and floor plan financing. Asset-based loans consist primarily of revolving lines of credit but also include term loans. Asset-based revolving lines of credit are typically structured as committed lines with terms of three to five years, have variable rates of interest, and are collateralized by accounts receivable and inventory. Asset based term loans are typically secured by owner occupied commercial real estate and machinery and equipment. Commercial real estate loans are comprised of commercial mortgages, including mortgages for construction purposes that are secured by nonresidential properties, multifamily properties, or one-to-four family rental properties. Small business loans, including real estate loans, generally consist of loans to businesses with commercial credit needs of less than or equal to \$250,000 and revenues of less than \$2.5 million. Consumer real estate consists of residential mortgages and home equity loans and lines that are secured primarily by owner-occupied residences and mortgages for the construction of residential properties. Other consumer loans are mainly personal loans and automobile loans.

The Bank's borrowers consist of small-to-medium sized businesses and consumers. Substantially all of the Bank's commercial, consumer real estate, and other consumer loan portfolios consist of loans made to residents of and

businesses located in the Bank's market area. The majority of the real estate loans in the Bank's loan portfolio are secured by properties located within this market area.

Interest rates charged on loans may be fixed or variable and vary with the degree of risk, loan term, underwriting and servicing costs, loan amount, and the extent of other banking relationships maintained with customers. Rates are further subject to competitive pressures, the current interest rate environment, availability of funds, and government regulations.

The Bank's principal earning assets are its loans. Although the Bank judges its borrowers' creditworthiness, the risk of deterioration in borrowers' abilities to repay their loans in accordance with their existing loan agreements is inherent in any lending function. Participating as a lender in the credit market requires a strict underwriting and monitoring process to minimize credit risk. This process requires substantial analysis of the loan application, an evaluation of the customer's capacity to repay according

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to the loan's contractual terms, and an objective determination of the value of the collateral. The Bank also utilizes the services of an independent third-party to provide loan review services, which consist of a variety of monitoring techniques performed after a loan becomes part of the Bank's portfolio.

The Bank's Controlled Asset and Consumer Collections departments are responsible for the management and resolution of nonperforming loans. Nonperforming loans consist of nonaccrual loans and loans that are more than 90 days past due but still accruing interest. In the course of resolving nonperforming loans, the Bank may choose to foreclose on the loan or restructure the contractual terms of certain loans, by modifying the terms of the loan to fit the ability of the borrower to repay in line with its current financial status.

Other Real Estate Owned ("OREO") includes real estate properties, which have served as collateral to secure loans, that are controlled or owned by the Bank. In order to facilitate the disposition of OREO, the Bank may finance the purchase of such properties at market rates if the borrower qualifies under the Bank's standard underwriting guidelines.

The Bank had eighteen properties held as OREO at December 31, 2014 with a balance of \$7.7 million.

Origination of Loans Commercial and industrial, asset-based, commercial real estate, and construction loan applications are obtained through existing customers, solicitation by Bank personnel, referrals from current or past customers, or walk-in customers. Small business loan applications are typically originated by the Bank's retail staff, through a dedicated team of business officers, by referrals from other areas of the Bank, referrals from current or past customers, or through walk-in customers. Residential real estate loan applications primarily result from referrals by real estate brokers, homebuilders, and existing or walk-in customers. Other consumer loan applications are directly obtained through existing or walk-in customers who have been made aware of the Bank's consumer loan services through advertising, direct mail, and other media.

Loans are approved based upon a hierarchy of authority, predicated upon the size of the loan. Levels within the hierarchy of lending authorities range from individual lenders to the Executive Committee of the Board of Directors. In accordance with governing banking statutes, the Bank is permitted, with certain exceptions, to make loans and commitments to any one borrower, including related entities, in the aggregate amount of not more than 20% of the Bank's stockholders' equity, or \$137.8 million, at December 31, 2014, which is the Bank's legal lending limit. Notwithstanding the foregoing, the Bank has established a more restrictive limit of not more than 75% of the Bank's legal lending limit, or \$103.4 million, at December 31, 2014, which may only be exceeded with the approval of the Board of Directors. There were no borrowers whose total indebtedness in aggregate exceeded the Bank's self-imposed restrictive limit. The Bank's largest relationship as of December 31, 2014 consisted of forty-seven loans with an aggregate of \$69.6 million in exposure.

Sale of Loans The Bank's residential mortgage loans are generally originated in compliance with terms, conditions and documentation which permit the sale of such loans to investors, such as the Federal Home Loan Mortgage Corporation ("FHLMC"), Federal National Mortgage Association ("Fannie Mae"), and other investors in the secondary market. Loan sales in the secondary market provide funds for additional lending and other banking activities. Depending on market conditions, the Bank may sell the servicing of the sold loans for a servicing released premium, simultaneous with the sale of the loan. For the remainder of the sold loans for which the Company retains the servicing, a mortgage servicing rights asset is recognized. As part of its asset/liability management strategy, the Bank may retain a portion of the adjustable rate and fixed rate residential real estate loan originations for its portfolio. During 2014, the Bank originated \$215.5 million in residential real estate loans of which \$67.9 million were retained in its portfolio.

Loan Portfolio The following table shows the balance of the loans, the percentage of the gross loan portfolio, and the percentage of total interest income that the loans generated, by category, for the fiscal years indicated:

| | As of December 31, 2014 (Dollars in thousands) | % of Total Loans | % of Total Interest Income Generated For the Years Ended December 31, | | | |
|------------|--|---------------------|---|--------|--------|---|
| | | | 2014 | 2013 | 2012 | |
| Commercial | \$ 3,559,403 | 71.7 | % 66.6 | % 66.9 | % 65.8 | % |

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|----------------------|--------------|-------|--------|--------|--------|---|
| Consumer real estate | 1,394,122 | 28.0 | % 23.6 | % 24.2 | % 23.7 | % |
| Other consumer | 17,208 | 0.3 | % 0.8 | % 1.0 | % 1.4 | % |
| Total | \$ 4,970,733 | 100.0 | % 91.0 | % 92.1 | % 90.9 | % |

Commercial Loans Commercial loans consist of commercial and industrial loans, asset-based loans, commercial real estate loans, commercial construction loans and small business loans. The Bank offers secured and unsecured commercial loans for business purposes. Commercial loans may be structured as term loans or as revolving or nonrevolving lines of credit including

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overdraft protection, credit cards, automatic clearinghouse (“ACH”) exposure, owner and nonowner-occupied commercial mortgages as well as issuing standby letters of credit.

The following pie chart shows the diversification of the commercial and industrial portfolio as of December 31, 2014: Select Statistics Regarding the Commercial and Industrial Portfolio

| | (Dollars in thousands) | |
|---|------------------------|---|
| Average loan size | \$234 | |
| Largest individual commercial and industrial loan outstanding | \$24,000 | |
| Commercial and industrial nonperforming loans/commercial and industrial loans | 0.33 | % |

Commercial and industrial term loans generally have a repayment schedule of five years or less and, although the Bank occasionally originates some commercial term loans with interest rates which float in accordance with a designated index rate, the majority of commercial term loans have fixed rates of interest and are collateralized by equipment, machinery or other corporate assets. In addition, the Bank generally obtains personal guarantees from the principals of the borrower for virtually all of its commercial loans. At December 31, 2014, there were \$483.9 million of term loans in the commercial and industrial loan portfolio.

Collateral for commercial and industrial revolving lines of credit may consist of accounts receivable, inventory, or both, as well as other business assets. Commercial revolving lines of credit generally are reviewed on an annual basis and usually require substantial repayment of principal during the course of a year. The vast majority of these revolving lines of credit have variable rates of interest. At December 31, 2014, there were \$376.9 million of revolving lines of credit in the commercial and industrial loan portfolio.

Also included in the commercial and industrial portfolio are automobile and, to a lesser extent, boat, recreational vehicle, and other vehicle floor plan financing. Floor plan loans are secured by the automobiles, boats, or other vehicles, which constitute the dealer’s inventory. Upon the sale of a floor plan unit, the proceeds of the sale are applied to reduce the loan balance. In the event a unit financed under a floor plan line of credit remains in the dealer’s inventory for an extended period, the Bank requires the dealer to pay-down the outstanding balance associated with such unit. Contractors hired by the Bank make unannounced periodic inspections of each dealer to review the condition of the underlying collateral and ensure that each unit that the Company has financed is accounted for. At December 31, 2014, there were \$72.4 million in floor plan loans, all of which have variable rates of interest.

Small business lending caters to all of the banking needs of businesses with commercial credit requirements and revenues typically less than or equal to \$250,000 and \$2.5 million, respectively, and uses partially automated loan underwriting capabilities. Additionally, the Company makes use of the Bank’s authority as a preferred lender with the U.S. Small Business Administration (“SBA”). At December 31, 2014, there were \$30.5 million of SBA guaranteed loans in the commercial and industrial and commercial real estate loan categories, and \$4.8 million of SBA guaranteed loans in the small business loan category.

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The Bank's commercial real estate portfolio, inclusive of commercial construction, is the Bank's largest loan type concentration. This portfolio is well-diversified with loans secured by a variety of property types, such as owner-occupied and nonowner-occupied commercial, retail, office, industrial, warehouse, industrial development bonds, and other special purpose properties, such as hotels, motels, nursing homes, restaurants, churches, recreational facilities, marinas, and golf courses. Commercial real estate also includes loans secured by certain residential-related property types including multi-family apartment buildings, residential development tracts and condominiums.

The following pie chart shows the diversification of the commercial real estate portfolio as of December 31, 2014:

Select Statistics Regarding the Commercial Real Estate Portfolio

| | (Dollars in thousands) | |
|--|------------------------|---|
| Average loan size | \$779 | |
| Largest individual commercial real estate mortgage outstanding | \$28,000 | |
| Commercial real estate nonperforming loans/commercial real estate loans | 0.29 | % |
| Owner occupied commercial real estate loans/commercial real estate loans | 17.5 | % |

Although terms vary, commercial real estate loans typically are underwritten with maturities of five to ten years.

These loans generally have amortization periods of 20 to 25 years, with interest rates that float in accordance with a designated index or that are fixed during the origination process. For loans with terms greater than five years, with certain exceptions, interest rates may be fixed for no longer than five years and are reset typically on the fifth anniversary of the loan. It is the Bank's policy to obtain personal guarantees from the principals of the borrower on commercial real estate loans and to obtain financial statements at least annually from all actively managed commercial and multi-family borrowers.

Commercial real estate lending entails additional risks as compared to residential real estate lending. Commercial real estate loans typically involve larger loan balances to single borrowers or groups of related borrowers. Development of commercial real estate projects also may be subject to numerous land use and environmental issues. The payment experience on such loans is typically dependent on the successful operation of the real estate project, which can be significantly impacted by supply and demand conditions within the markets for commercial, retail, office, industrial/warehouse and multi-family tenancy.

Also included in the commercial real estate portfolio are industrial developmental bonds. The Bank owns certain bonds issued by various state agencies, municipalities and nonprofit organizations that it categorizes as loans. This categorization is made on the basis that another entity (i.e. the Bank's customer), not the issuing agency, is responsible for the payment to the Bank of the principal and interest on the debt. Furthermore, credit underwriting is based solely on the credit of the customer (and guarantors, if any), the banking relationship is with the customer and not the agency, there is no active secondary market for the bonds, and the bonds are not available for sale, but are intended to be held by the Bank until maturity. Therefore, the Bank believes

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that such bonds are more appropriately characterized as loans, rather than securities. At December 31, 2014, the balance of industrial development bonds was \$71.3 million.

Construction loans are intended to finance the construction of residential and commercial properties, including loans for the acquisition and development of land or rehabilitation of existing properties. Nonpermanent construction loans generally have terms of at least six months, but not more than two years. They usually do not provide for amortization of the loan balance during the construction term. The majority of the Bank's commercial construction loans have floating rates of interest. At December 31, 2014 the commercial construction portfolio amounted to \$266.0 million. Construction loans are generally considered to present a higher degree of risk than permanent real estate loans and may be affected by a variety of factors, such as adverse changes in interest rates and the borrower's ability to control costs and adhere to time schedules. Other construction-related risks may include market risk, that is, the risk that "for-sale" or "for-lease" units may or may not be absorbed by the market within a developer's anticipated time-frame or at a developer's anticipated price. When the Company enters into a loan agreement with a borrower on a construction loan, an interest reserve may be included in the amount of the loan commitment to the borrower and it allows the lender to periodically advance loan funds to pay interest charges on the outstanding balance of the loan. The interest may be capitalized and added to the loan balance. Management actively tracks and monitors these accounts. At December 31, 2014 the amount of interest reserves relating to construction loans was approximately \$4.0 million.

Consumer Real Estate Loans The Bank's consumer real estate loans consist of loans and lines secured by one-to-four family residential properties.

The Bank originates both fixed-rate and adjustable-rate residential real estate loans. The Bank will lend up to 97% of the lesser of the appraised value of the residential property securing the loan or the purchase price, and generally requires borrowers to obtain private mortgage insurance when the amount of the loan exceeds 80% of the value of the property. In certain instances for loans that qualify for the Fannie Mae Home Affordable Refinance Initiative and other similar programs, the Bank will lend up to 125% of the appraised value of the residential property, and such loans are then subsequently sold by the Bank. The rates of these loans are typically competitive with market rates. The Bank's residential real estate loans are generally originated only under terms, conditions and documentation which permit sale in the secondary market. The Bank generally requires title insurance protecting the priority of its mortgage lien, as well as fire, extended coverage casualty and flood insurance, when necessary, in order to protect the properties securing its residential and other real estate loans. Independent appraisers assess properties securing all of the Bank's first mortgage real estate loans, as required by regulatory standards.

Home equity loans and lines may be made as a fixed rate term loan or under a variable rate revolving line of credit secured by a first or second mortgage on the borrower's residence or second home. At December 31, 2014, 59.4% of the home equity portfolio was in first lien position and 40.6% of the portfolio was in second lien position. At December 31, 2014, \$352.1 million, or 40.8%, of the home equity portfolio were term loans and \$511.8 million, or 59.2%, of the home equity portfolio was comprised of revolving lines of credit. The Bank will typically originate home equity loans and lines in an amount up to 80% of the appraised value or on-line valuation, reduced for any loans outstanding which are secured by such collateral. Home equity loans and lines are underwritten in accordance with the Bank's loan policy, which includes a combination of credit score, loan-to-value ("LTV") ratio, employment history and debt-to-income ratio.

The Bank does supplement performance data with current Fair Isaac Corporation ("FICO") and LTV estimates. Current FICO data is purchased and appended to all consumer loans on a quarterly basis. In addition, automated valuation services and broker opinions of value are used to supplement original value data for the residential and home equity portfolios. Use of re-score and re-value data enables the Bank to better understand the current credit risk associated with these loans, but is not the only factor relied upon in determining a borrower's creditworthiness. See Note 4, "Loans, Allowance for Loan Losses and Credit Quality" within Notes to the Consolidated Financial Statements included in Item 8 hereof for more information regarding FICO and LTV estimates.

Other Consumer Loans The Bank makes loans for a wide variety of personal needs. Consumer loans primarily consist of installment loans and overdraft protection. The Bank's consumer loans also include auto, unsecured loans, loans secured by deposit accounts and loans to purchase motorcycles, recreational vehicles, or boats. Effective January 1, 2015, the Bank no longer offers consumer unsecured loans, or loans to purchase or refinance automobiles,

motorcycles, boats or recreational vehicles.

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Investment Activities

The Bank's securities portfolio consists of U.S. Treasury securities, U.S. Government agency securities, agency mortgage-backed securities, agency collateralized mortgage obligations, state, county, and municipal securities, corporate debt, single issuer and pooled trust preferred securities issued by banks and insurers and equity securities, comprised primarily of investments in mutual funds. The majority of these securities are investment grade debt obligations with average lives of five years or less. U.S. Treasury and U.S. Government Agency securities entail a lesser degree of risk than loans made by the Bank by virtue of the guarantees that back them, require less capital under risk-based capital rules than noninsured or nonguaranteed mortgage loans, are more liquid than individual mortgage loans, and may be used to collateralize borrowings or other obligations of the Bank. The Bank views its securities portfolio as a source of income and liquidity. Interest and principal payments generated from securities provide a source of liquidity to fund loans and meet short-term cash needs. The Bank's securities portfolio is managed in accordance with the Rockland Trust Company Investment Policy ("Investment Policy") adopted by the Board of Directors. The Chief Executive Officer or the Chief Financial Officer may make investments with the approval of one additional member of the Asset/Liability Management Committee, subject to limits on the type, size and quality of all investments, which are specified in the Investment Policy. The Bank's Asset/Liability Management Committee, or its appointee, is required to evaluate any purchase from the standpoint of overall diversification of the portfolio. At December 31, 2014, the Company's securities totaled \$724.0 million, and generated interest and dividends of 8.7%, 7.4%, and 8.5% of total interest income for the fiscal years ended December 31, 2014, 2013, and 2012, respectively. The Company reviews its security portfolio for impairment and to ensure collection of principal and interest. If any securities are deferring interest payments, as they may be contractually entitled to do, the Company would place these securities on nonaccrual status and reverse any accrued but uncollected interest. The Company held five nonaccrual securities with a fair value of \$3.6 million at December 31, 2014.

Sources of Funds

Deposits At December 31, 2014, total deposits were \$5.2 billion. Deposits obtained through the Bank's branch banking network have traditionally been the principal source of the Bank's funds for use in lending and for other general business purposes. The Bank has built a stable base of in-market core deposits from consumers, businesses, and municipalities. The Bank offers a range of demand deposits, interest checking, money market accounts, savings accounts, and time certificates of deposit. Interest rates on deposits are based on factors that include loan demand, deposit maturities, alternative costs of funds, and interest rates offered by competing financial institutions in the Bank's market area. The Bank believes it has been able to attract and maintain satisfactory levels of deposits based on the level of service it provides to its customers, the convenience of its banking locations, its electronic banking options, and its interest rates, that are generally competitive with those of competing financial institutions. Additionally, the Bank has a municipal banking department that focuses on providing core depository services to local municipalities. As of December 31, 2014, municipal deposits totaled \$535.5 million. Occasionally when rates and terms are favorable, and in keeping with the Bank's interest rate risk and liquidity strategy, the Bank will supplement its customer deposit base with brokered deposits. As of December 31, 2014, brokered deposits totaled \$65.9 million. Included in this amount are balances associated with the Bank's participation in the Certificate of Deposit Account Registry Service ("CDARS") program, which allows the Bank to provide easy access to multi-million dollar Federal Deposit Insurance Corporation ("FDIC") insurance protection on Certificate of Deposit investments for consumers, businesses and public entities. As of December 31, 2014, CDARS deposits totaled \$44.9 million, or 68.1% of total brokered deposits.

Rockland Trust's seventy-eight branch locations are supplemented by the Bank's internet and mobile banking services as well as automated teller machine ("ATM") cards and debit cards which may be used to conduct various banking transactions at ATMs maintained at each of the Bank's full-service offices and seven additional remote ATM locations. The ATM cards and debit cards also allow customers access to a variety of national and international ATM networks. The Bank's mobile banking services gives customers the ability to use a variety of mobile devices to check balances, track account activity, search transactions, and set up alerts for text or e-mail messages for changes in their account. Customers can also transfer funds between Rockland Trust accounts and identify the nearest branch or ATM directly

from their phone and deposit checks into their account directly from their mobile device.

Borrowings As of December 31, 2014, total borrowings were \$406.7 million. Borrowings consist of short-term and long-term obligations and may consist of Federal Home Loan Bank (“FHLB”) advances, federal funds purchased, securities sold under repurchase agreements, junior subordinated debentures, and other borrowings.

Rockland is a member of the FHLB of Boston. The primary reason for FHLB membership is to gain access to a reliable source of wholesale funding, particularly term funding, as a tool to manage interest rate risk. As a member of the FHLB of Boston, the Bank is required to purchase stock in the FHLB. Accordingly, the Company had invested \$33.2 million in FHLB stock and had \$69.9 million outstanding, exclusive of fair value marks associated with previous acquisitions, in FHLB borrowings with initial maturities ranging from 3 months to 17 years at December 31, 2014. In addition, the Bank had \$755.7 million of borrowing capacity remaining with the FHLB at December 31, 2014, inclusive of a \$5.0 million line of credit.

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The Company also has access to other forms of borrowing, such as securities repurchase agreements. In a security repurchase agreement transaction, the Bank will generally sell a security, agreeing to repurchase either the same or a substantially identical security on a specified later date, at a price greater than the original sales price. The difference between the sale price and purchase price is the cost of the proceeds, which is recorded as interest expense. The securities underlying the agreements are delivered to counterparties as security for the repurchase obligation. Since the securities are treated as collateral and the agreement does not qualify for the full transfer of effective control, the transaction does not meet the criteria to be classified as a sale and is therefore considered a secured borrowing transaction for accounting purposes. Payments on such borrowings are interest only until the scheduled repurchase date. In a repurchase agreement the Bank is subject to the risk that the purchaser may default at maturity and not return the securities underlying the agreements. In order to minimize this potential risk, the Bank either deals with established firms when entering into these transactions or with customers whose agreements stipulate that the securities underlying the agreement are not delivered to the customer and instead are held in segregated safekeeping accounts by the Bank's safekeeping agents. At December 31, 2014, the Bank had \$50.0 million and \$147.9 million of repurchase agreements with investment brokerage firms and customers, respectively.

Also included in borrowings at December 31, 2014 were \$73.2 million, exclusive of fair value marks associated with previous acquisitions, of junior subordinated debentures and \$65.0 million of subordinated debt. These instruments provide long-term funding as well as regulatory capital benefits. See Note 8, "Borrowings" within Notes to the Consolidated Financial Statements included in Item 8 hereof for more information regarding borrowings.

Subsequent to year end upon receiving regulatory approval, the Company redeemed \$30.0 million of Subordinated Debt held at the Bank. See Note 22, "Subsequent Event" within Notes to the Consolidated Financial Statements included in Item 8 hereof for more information regarding the redemption.

Investment Management

The Rockland Trust Investment Management Group provides investment management and trust services to individuals, institutions, small businesses, and charitable institutions throughout Eastern Massachusetts, including Cape Cod, and Rhode Island.

Accounts maintained by the Rockland Trust Investment Management Group consist of managed and nonmanaged accounts. Managed accounts are those for which the Bank is responsible for administration and investment management and/or investment advice, while nonmanaged accounts are those for which the Bank acts solely as a custodian or directed trustee. The Bank receives fees dependent upon the level and type of service(s) provided. For the year ended December 31, 2014, the Investment Management Group generated gross fee revenues of \$17.4 million. Total assets under administration as of December 31, 2014 were \$2.5 billion, of which \$2.3 billion was related to managed accounts. Included in these amounts as of December 31, 2014 are assets under administration of \$215.6 million, relating to the Company's registered investment advisor, Bright Rock Capital Management, LLC, which provides institutional quality investment management services to both institutional and high net worth clients. The administration of trust and fiduciary accounts is monitored by the Trust Committee of the Bank's Board of Directors. The Trust Committee has delegated administrative responsibilities to three committees, one for investments, one for administration, and one for operations, all of which are comprised of Investment Management Group officers who meet no less than quarterly.

The Bank has an agreement with LPL Financial ("LPL") and its affiliates and their insurance subsidiary, LPL Insurance Associates, Inc., to offer the sale of mutual fund shares, unit investment trust shares, general securities, fixed and variable annuities and life insurance. Registered representatives who are both employed by the Bank and licensed and contracted with LPL are onsite to offer these products to the Bank's customer base. These same agents are also approved and appointed with the Smith Companies LTD, a division of Capitas Financial, LLC, an insurance general agent, to offer term, whole and universal life insurance, disability insurance, and long term care insurance. The Bank also has an agreement with Savings Bank Life Insurance of Massachusetts ("SBLI") to enable appropriately licensed Bank employees to offer SBLI's fixed annuities and life insurance to the Bank's customer base. For the year ended December 31, 2014, the retail investments and insurance group generated gross fee revenues of \$2.2 million.

Regulation

The following discussion sets forth certain material elements of the regulatory framework applicable to bank holding companies and their subsidiaries and provides certain specific information relevant to the Company. To the extent that the following information describes statutory and regulatory provisions, it is qualified in its entirety by reference to the particular statutory and regulatory provisions. A change in applicable statutes, regulations or regulatory policy may have a material effect on the Company's business. The laws and regulations governing the Company and the Bank that are described in the following discussion generally have been promulgated to protect depositors and not for the purpose of protecting stockholders.

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General The Company is registered as a bank holding company under the Bank Holding Company Act of 1956 (“BHCA”), as amended, and as such is subject to regulation by the Board of Governors of the Federal Reserve System (“Federal Reserve”). Rockland Trust is subject to regulation and examination by the Commissioner of Banks of the Commonwealth of Massachusetts (the “Commissioner”) and the FDIC.

The Bank Holding Company Act The BHCA prohibits the Company from acquiring direct or indirect ownership or control of more than 5% of any class of voting shares of any bank, or increasing such ownership or control of any bank, without prior approval of the Federal Reserve. The BHCA also prohibits the Company from, with certain exceptions, acquiring more than 5% of any class of voting shares of any company that is not a bank and from engaging in any business other than banking or managing or controlling banks.

Under the BHCA, the Federal Reserve is authorized to approve the ownership by the Company of shares in any company, the activities of which the Federal Reserve has determined to be so closely related to banking or to managing or controlling banks as to be a proper incident thereto. The Federal Reserve has, by regulation, determined that some activities are closely related to banking within the meaning of the BHCA. These activities include, but are not limited to, operating a mortgage company, finance company, credit card company, factoring company, trust company or savings association; performing data processing operations; providing some securities brokerage services; acting as an investment or financial adviser; acting as an insurance agent for types of credit-related insurance; engaging in insurance underwriting under limited circumstances; leasing personal property on a full-payout, nonoperating basis; providing tax planning and preparation services; operating a collection agency and a credit bureau; providing consumer financial counseling and courier services. The Federal Reserve also has determined that other activities, including real estate brokerage and syndication, land development, property management and, except under limited circumstances, underwriting of life insurance not related to credit transactions, are not closely related to banking and are not a proper incident thereto.

Financial Services Modernization Legislation The Gramm-Leach-Bliley Act of 1999 (“GLB”) repealed provisions of the Glass-Steagall Act which restricted the affiliation of Federal Reserve member banks with firms “engaged principally” in specified securities activities, and which restricted officer, director, or employee interlocks between a member bank and any company or person “primarily engaged” in specified securities activities.

In addition, the GLB preempts any state law restricting the establishment of financial affiliations, primarily related to insurance. The general effect of the law has been to establish a comprehensive framework permitting affiliations among commercial banks, insurance companies, securities firms and other financial service providers, by revising and expanding the BHCA framework to permit a holding company to engage in a full range of financial activities through a new entity known as a “financial holding company.” “Financial activities” is broadly defined to include not only banking, insurance and securities activities, but also merchant banking and additional activities that the Federal Reserve Board, in consultation with the Secretary of the Treasury, determines to be financial in nature, incidental to such financial activities or complementary activities that do not pose a substantial risk to the safety and soundness of depository institutions or the financial system generally.

The GLB also permits national banks to engage in expanded activities through the formation of financial subsidiaries. A national bank may have a subsidiary engaged in any activity authorized for national banks directly or any financial activity, except for insurance underwriting, insurance investments, real estate investment or development, or merchant banking, which may only be conducted through a subsidiary of a financial holding company. Financial activities include all activities permitted under the BHCA or permitted by regulation.

Because the GLB permits banks, securities firms and insurance companies to affiliate, the financial services industry has experienced further consolidation which has increased the amount of competition that the Company faces from larger institutions and other types of companies offering financial products, many of which may have substantially more financial resources than the Company.

Interstate Banking The Riegle-Neal Interstate Banking and Branching Efficiency Act of 1994, as amended by the Riegle-Neal Amendments Act of 1997 (the “Interstate Banking Act”), permits bank holding companies to acquire banks in states other than their home state without regard to state laws that previously restricted or prohibited such acquisitions except for any state requirement that the bank has been organized and operating for a minimum period of time, not to exceed five years, and the requirement that the bank holding company, after the proposed acquisition,

controls no more than 10 percent of the total amount of deposits of insured depository institutions in the United States and no more than 30 percent or such lesser or greater amount set by state law of such deposits in that state. The Interstate Banking Act also facilitates the operation by state-chartered banks of branch networks across state lines. Pursuant to Massachusetts law, no approval to acquire a banking institution, acquire additional shares in a banking institution, acquire substantially all the assets of a banking institution, or merge or consolidate with another bank holding company, may be given if the bank being acquired has been in existence for a period less than three years or, as a result, the bank holding company

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would control, in excess of 30% of the total deposits of all state and federally chartered banks in Massachusetts, unless waived by the Commissioner. With the prior written approval of the Commissioner, Massachusetts also permits the establishment of de novo branches in Massachusetts to the full extent permitted by the Interstate Banking Act, provided the laws of the home state of such out-of-state bank expressly authorize, under conditions no more restrictive than those of Massachusetts, Massachusetts' banks to establish and operate de novo branches in such state.

Capital Requirements The Federal Reserve has adopted capital adequacy guidelines pursuant to which it assesses the adequacy of capital in examining and supervising a bank holding company and in analyzing applications to it under the BHCA. The Federal Reserve's capital adequacy guidelines which generally require bank holding companies to maintain total capital equal to 8% of total risk-weighted assets, with at least one-half of that amount consisting of Tier 1, or core capital, and up to one-half of that amount consisting of Tier 2, or supplementary capital. Tier 1 capital, for bank holding companies generally consists of the sum of common stockholders' equity and perpetual preferred stock (subject in the latter case to limitations on the kind and amount of such stocks which may be included as Tier 1 capital), less net unrealized gains and losses on available for sale securities and on cash flow hedges, post retirement adjustments recorded in accumulated other comprehensive income ("AOCI"), and goodwill and other intangible assets required to be deducted from capital. Tier 2 capital generally consists of perpetual preferred stock which is not eligible to be included as Tier 1 capital; hybrid capital instruments such as perpetual debt and mandatory convertible debt securities, and term subordinated debt and intermediate-term preferred stock; and, subject to limitations, the allowance for loan losses. Assets are adjusted under the risk-based guidelines to take into account different risk characteristics, with the categories ranging from 0% (requiring no additional capital), for assets such as cash, up to 1250%, which is a dollar-for-dollar capital charge on certain assets such as securities that are not eligible for the ratings based approach. The majority of assets held by a bank holding company are risk-weighted at 100%, including certain commercial and consumer loans. Single family residential first mortgage loans which are not 90 days or more past due or nonperforming and which have been made in accordance with prudent underwriting standards are assigned a 50% level in the risk-weighting system, as are certain privately-issued mortgage-backed securities representing indirect ownership of such loans and certain multi-family housing loans. Off-balance sheet items also are adjusted to take into account certain risk characteristics.

In addition to the risk-based capital requirements, the Federal Reserve requires bank holding companies to maintain a minimum leverage capital ratio of Tier 1 capital to total assets of 3.0%. Total assets for this purpose do not include goodwill and any other intangible assets or investments that the Federal Reserve determines should be deducted from Tier 1 capital. The Federal Reserve also limits the inclusion of restricted core capital elements, which include trust preferred securities, in Tier 1 capital of bank holding companies. The inclusion of these elements is limited to an amount equal to one-third of the sum of unrestricted core capital less goodwill, net of deferred tax liabilities. Based on these limits, the Company has not had to exclude its trust preferred securities when calculating Tier 1 capital. Additionally, the Collins Amendment of the Dodd-Frank Act, which was enacted in 2010, includes regulation regarding the inclusion of hybrid capital instruments, which includes trust preferred securities, as regulatory capital. The Collins Amendment results in a three-year phase out of such instruments from inclusion in regulatory capital; however the Company's capital position will not be impacted, as companies with less than \$15 billion in assets receive grandfathered capital treatment on its trust preferred securities issued before May 19, 2010. The Federal Reserve has announced that the 3.0% Tier 1 leverage capital ratio requirement is the minimum for the top-rated bank holding companies without any supervisory, financial or operational weaknesses or deficiencies or those which are not experiencing or anticipating significant growth. Other bank holding companies are expected to maintain Tier 1 leverage capital ratios of at least 4.0% to 5.0% or more, depending on their overall condition.

The Company currently is in compliance with the above-described regulatory capital requirements. At December 31, 2014, the Company had Tier 1 capital and total capital equal to 10.88% and 13.15% of total risk-weighted adjusted assets, respectively, and Tier 1 leverage capital equal to 8.84% of total average assets. As of such date, the Bank complied with the applicable bank federal regulatory risk based capital requirements, with Tier 1 capital and total capital equal to 10.40% and 11.98% of total risk-weighted assets, respectively, and Tier 1 leverage capital equal to 8.44% of total average assets.

The FDIC has promulgated regulations and adopted a statement of policy regarding the capital adequacy of state-chartered banks, which, like the Bank, are not members of the Federal Reserve System. These requirements are substantially similar to those adopted by the Federal Reserve regarding bank holding companies, as described above. The FDIC's capital regulations establish a minimum 3.0% Tier 1 leverage capital to total assets requirement for the most highly-rated state-chartered, nonmember banks, with an additional cushion of at least 100 to 200 basis points for all other state-chartered, nonmember banks, which effectively will increase the minimum Tier 1 leverage capital ratio for such banks to 4.0% or 5.0% or more.

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Each federal banking agency has broad powers to implement a system of prompt corrective action to resolve problems of financial institutions that it regulates which are not adequately capitalized. The current minimum levels are set forth below:

| Category | Bank | | | Holding Company | | |
|--------------------------------|------------------------|-------------------------|-------------------------------|------------------------|-------------------------|-------------------------------|
| | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Tier 1 Leverage Capital Ratio | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Tier 1 Leverage Capital Ratio |
| Well capitalized | > 10% | and > 6% | and > 5% | n/a | n/a | n/a |
| Adequately capitalized | > 8% | and > 4% | and > 4%* | > 8% | and > 4% | and > 4% |
| Undercapitalized | < 8% | or < 4% | or < 4%* | < 8% | or < 4% | or < 4% |
| Significantly undercapitalized | < 6% | or < 3% | or < 3% | n/a | n/a | n/a |

*3% for institutions with a rating of one under the regulatory CAMELS or related rating system that are not anticipating or experiencing significant growth and have well-diversified risk.

A bank is considered critically undercapitalized if it has a ratio of tangible equity to total assets that is equal to or less than 2.0%. At December 31, 2014, the Company's tangible equity ratio was 7.44% and the Bank had capital in amounts which met or exceeded the minimum amounts to be considered a "well-capitalized institution" as defined by federal banking agencies.

In July 2013, the Federal Reserve published final rules establishing a new comprehensive capital framework for U.S. banking organizations, referred to herein as the "Rules". The FDIC has adopted substantially identical rules (as interim final rules). The Rules implement the Basel Committee's December 2010 framework, commonly referred to as Basel III, for strengthening international capital standards as well as certain provisions of the Dodd-Frank Act. The Rules substantially revise the risk-based capital requirements applicable to bank holding companies and depository institutions, including the Company and the Bank, compared to the current U.S. risk-based capital rules. The Rules define the components of capital and address other issues affecting the numerator in banking institutions' regulatory capital ratios. The Rules also address risk weights and other issues affecting the denominator in banking institutions' regulatory capital ratios and replace the existing risk-weighting approach, which was derived from Basel I capital accords of the Basel Committee, with a more risk-sensitive approach based, in part, on the standardized approach in the Basel Committee's 2004 Basel II capital accords. The Rules also implement the requirements of Section 939A of the Dodd-Frank Act to remove references to credit ratings from the federal banking agencies' rules. The Rules are effective for the Company on January 1, 2015 (subject to phase-in periods for certain components).

The Rules, among other things: (i) introduce a new capital measure called "Common Equity Tier 1," or CET1; (ii) specify that Tier 1 capital consist of CET1 and "Additional Tier 1 capital" instruments meeting specified requirements; (iii) apply most deductions/adjustments to regulatory capital measures to CET1 and not to the other components of capital, thus potentially requiring higher levels of CET1 in order to meet minimum ratios; and (iv) expand the scope of the reductions/adjustments from capital as compared to existing regulations.

Under the Rules, the minimum capital ratios for the Company and the Bank as of January 1, 2015 will be as follows:

- 4.5% CET1 to risk-weighted assets.
- 6.0% Tier 1 capital (i.e., CET1 plus Additional Tier 1) to risk-weighted assets.
- 8.0% Total capital (i.e., Tier 1 plus Tier 2) to risk-weighted assets.
- 4.0% Tier 1 leverage capital ratio.

When fully phased in on January 1, 2019, the Rules will also require the Company and the Bank to maintain a "capital conservation buffer" in an amount greater than 2.5%, composed entirely of CET1, on top of the minimum risk-weighted asset ratios. The capital conservation buffer is designed to absorb losses during periods of economic stress. Banking institutions that meet the minimum capital requirements of 4.5%, 6.0% and 8.0% for CET1, Tier 1 and Total capital, respectively, but fall below the capital conservation buffer, will face constraints on capital distributions and discretionary bonus payments to executive officers based on the amount of the shortfall. The capital conservation

buffer effectively increases the minimum CET1 capital ratio to 7.0%, the minimum Tier 1 risk-based capital ratio to 8.5%, and the minimum total risk-based capital ratio to 10.5%, for banking organizations seeking to avoid the limitations on capital distributions and discretionary bonus payments to executive officers. The implementation of the capital conservation buffer will begin on January 1, 2016 at an amount of 0.625% and will increase by 0.625% on each subsequent January 1, until it reaches 2.5% on January 1, 2019.

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The Rules provide for a number of deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing rights, deferred tax assets dependent upon future taxable income, and significant investments in common equity issued by nonconsolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10% of CET1 or all such categories in the aggregate exceed 15% of CET1.

Under current capital standards, the effects of accumulated other comprehensive income items included in capital are excluded for the purposes of determining regulatory capital ratios. Under the Rules, the effects of certain accumulated other comprehensive items are not excluded; however, non-advanced approaches banking organizations, including the Company and the Bank, may make a one-time permanent election to continue to exclude these items effective as of January 1, 2015.

The deductions and other adjustments to CET1 will be phased in incrementally between January 1, 2015 and January 1, 2018.

With respect to the Bank, the Rules also revised the “prompt corrective action” regulations pursuant to Section 38 of the Federal Deposit Insurance Act, by: (i) introducing a CET1 ratio requirement at each capital quality level (other than critically undercapitalized), with the required CET1 ratio being 6.5% for well-capitalized status; (ii) increasing the minimum Tier 1 capital ratio requirement for each category, with the minimum Tier 1 capital ratio for well-capitalized status being 8% (as compared to the current 6%); and (iii) requiring a leverage ratio of 5% to be well-capitalized (as compared to the current required leverage ratio of 3 or 4%). The Rules did not change the total risk-based capital requirement for any “prompt corrective action” category. When the capital conservation buffer is fully phased in, the capital ratios applicable to depository institutions under the Rules will exceed the ratios to be considered well-capitalized under the prompt corrective action regulations.

The Rules prescribe a standardized approach for calculating risk-weighted assets that expand the risk-weighting categories from the current four Basel I-derived categories (0%, 20%, 50% and 100%) to a much larger and more risk-sensitive number of categories, depending on the nature of the assets, generally ranging from 0% for U.S. Government and agency securities, to 600% for certain equity exposures, and resulting in higher risk weights for a variety of asset categories. In addition, the Rules also provide more advantageous risk weights for derivatives and repurchase-style transactions cleared through a qualifying central counterparty and increase the scope of eligible guarantors and eligible collateral for purposes of credit risk mitigation.

The revised minimum capital levels under the Rules which are applicable to the Bank and the Company as of January 1, 2015 are set forth below:

| Category | Bank | | | | Holding Company | | |
|--------------------------------|------------------------|-------------------------|------------------------------|-------------------------------|------------------------|-------------------------|-------------------------------|
| | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Common Equity Tier 1 Capital | Tier 1 Leverage Capital Ratio | Total Risk-Based Ratio | Tier 1 Risk-Based Ratio | Tier 1 Leverage Capital Ratio |
| Well capitalized | > 10% | and > 8% | and > 6.5% | > 5% | n/a | n/a | n/a |
| Adequately capitalized | > 8% | and > 6% | and > 4.5% | > 4% | > 8% | and > 6% | and > 4% |
| Undercapitalized | < 8% | or < 6% | or > 4.5% | < 4% | < 8% | or < 6% | or < 4% |
| Significantly undercapitalized | < 6% | or < 4% | or > 3% | < 3% | n/a | n/a | n/a |

The Company believes that, as of December 31, 2014, the Company and the Bank would meet all capital adequacy requirements under the Rules on a fully phased-in basis if such requirements were currently effective, including after giving effect to the deductions described above.

Commitments to Affiliated Institutions Under Federal Reserve policy, the Company is expected to act as a source of financial strength to the Bank and to commit resources to support the Bank. This support may be required at times when the Company may not be able to provide such support. Similarly, under the cross-guarantee provisions of the Federal Deposit Insurance Act, in the event of a loss suffered or anticipated by the FDIC - either as a result of default of a banking or thrift subsidiary of a bank holding company such as the Company or related to FDIC assistance

provided to a subsidiary in danger of default - the other banking subsidiaries of such bank holding company may be assessed for the FDIC's loss, subject to certain exceptions.

Limitations on Acquisitions of Common Stock The federal Change in Bank Control Act ("CBCA") prohibits a person or group of persons from acquiring control of a bank holding company or bank unless the appropriate federal bank regulator has

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been given 60 days prior written notice of such proposed acquisition and within that time period such regulator has not issued a notice disapproving the proposed acquisition or extending for up to another 30 days the period during which such a disapproval may be issued. The acquisition of 25% or more of any class of voting securities constitutes the acquisition of control under the CBCA. In addition, under a rebuttal presumption established under the CBCA regulations, the acquisition of 10% or more of a class of voting stock of a bank holding company or a FDIC insured bank, with a class of securities registered under or subject to the requirements of Section 12 of the Securities Exchange Act of 1934 would, under the circumstances set forth in the presumption, constitute the acquisition of control.

Any company would be required to obtain the approval of the Federal Reserve under the BHCA before acquiring 25% (5% in the case of an acquirer that is a bank holding company) or more of the outstanding common stock of, or such lesser number of shares as constitute control over the company. Such approval would be contingent upon, among other things, the acquirer registering as a bank holding company, divesting all impermissible holdings and ceasing any activities not permissible for a bank holding company. The Company does not own more than 5% voting stock in any banking institution other than the Bank.

FDIC Deposit Insurance The Bank's deposit accounts are insured to the maximum extent permitted by law by the Deposit Insurance Fund which is administered by the FDIC. The FDIC offers insurance coverage on deposits up to the federally insured limit of \$250,000. At December 31, 2014 the Company held \$1.9 billion in deposits with balances over \$250,000, inclusive of time deposits greater than \$250,000 which total \$53.5 million.

The Bank is currently assessed a deposit insurance charge from the FDIC based upon the Bank's overall assessment base multiplied by an assessment rate, determined from five established risk categories. The Bank's assessment base is defined as average consolidated total assets minus average tangible equity, adjusted for the impact of the risk category factors. During 2014, the Company expensed \$3.8 million for this assessment.

Community Reinvestment Act ("CRA") Pursuant to the CRA and similar provisions of Massachusetts law, regulatory authorities review the performance of the Company and the Bank in meeting the credit needs of the communities served by the Bank. The applicable regulatory authorities consider compliance with this law in connection with applications for, among other things, approval of new branches, branch relocations, engaging in certain additional financial activities under the GLB, and acquisitions of banks and bank holding companies. The FDIC and the Massachusetts Division of Banks have assigned the Bank a CRA rating of Outstanding as of the latest examination.

Bank Secrecy Act The Bank Secrecy Act requires financial institutions to keep records and file reports that are determined to have a high degree of usefulness in criminal, tax and regulatory matters, and to implement counter-money laundering programs and compliance procedures.

USA Patriot Act of 2001 The Patriot Act strengthens U.S. law enforcement's and the intelligence communities' abilities to work cohesively to combat terrorism on a variety of fronts. The impact of the Patriot Act on financial institutions of all kinds is significant and wide ranging. The Patriot Act contains sweeping anti-money laundering and financial transparency laws and imposes various regulations, including standards for verifying client identification at account opening, and rules to promote cooperation among financial institutions, regulators and law enforcement entities in identifying parties that may be involved in terrorism or money laundering.

Sarbanes-Oxley Act of 2002 The Sarbanes-Oxley Act of 2002 ("SOX") implemented a broad range of corporate governance and accounting measures to increase corporate responsibility, to provide for enhanced penalties for accounting and auditing improprieties at public companies, and to protect investors by improving the accuracy and reliability of disclosures under federal securities laws. Among other things, SOX and/or its implementing regulations have established new membership requirements and additional responsibilities for the Company's audit committee, imposed restrictions on the relationship between the Company and its external auditors (including restrictions on the types of non-audit services the external auditors may provide), imposed additional responsibilities for the external financial statements on the Chief Executive Officer and Chief Financial Officer, expanded the disclosure requirements for corporate insiders, required management to evaluate disclosure controls and procedures, as well as internal control over financial reporting, and required the auditors to issue a report on the internal control over financial reporting.

Regulation W Transactions between a bank and its “affiliates” are quantitatively and qualitatively restricted under the Federal Reserve Act. The Federal Deposit Insurance Act applies Sections 23A and 23B to insured nonmember banks in the same manner and to the same extent as if they were members of the Federal Reserve System. The Federal Reserve Board has also issued Regulation W, which codifies prior regulations under Sections 23A and 23B of the Federal Reserve Act and interpretative guidance with respect to affiliate transactions. Regulation W incorporates the exemption from the affiliate transaction rules, but expands the exemption to cover the purchase of any type of loan or extension of credit from an affiliate. Affiliates of a bank include, among other entities, the bank’s holding company and companies that are under common control with the bank. The Company is considered

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to be an affiliate of the Bank. In general, subject to certain specified exemptions, a bank and its subsidiaries are limited in their ability to engage in “covered transactions” with affiliates:

- to an amount equal to 10% of the bank’s capital and surplus, in the case of covered transactions with any one affiliate;
- and

- to an amount equal to 20% of the bank’s capital and surplus, in the case of covered transactions with all affiliates.

In addition, a bank and its subsidiaries may engage in covered transactions and other specified transactions only on terms and under circumstances that are substantially the same, or at least as favorable to the bank or its subsidiary, as those prevailing at the time for comparable transactions with nonaffiliated companies. A “covered transaction” includes:

- a loan or extension of credit to an affiliate;
- a purchase of, or an investment in, securities issued by an affiliate;
- a purchase of assets from an affiliate, with some exceptions;
- the acceptance of securities issued by an affiliate as collateral for a loan or extension of credit to any party; and
- the issuance of a guarantee, acceptance or letter of credit on behalf of an affiliate.

In addition, under Regulation W:

- a bank and its subsidiaries may not purchase a low-quality asset from an affiliate;
- covered transactions and other specified transactions between a bank or its subsidiaries and an affiliate must be on terms and conditions that are consistent with safe and sound banking practices; and
- with some exceptions, each loan or extension of credit by a bank to an affiliate must be secured by collateral with a market value ranging from 100% to 130%, depending on the type of collateral, or the amount of the loan or extension of credit.

Regulation W generally excludes all nonbank and nonsavings association subsidiaries of banks from treatment as affiliates, except to the extent that the Federal Reserve Board decides to treat these subsidiaries as affiliates.

New Markets Tax Credit Program The New Markets Tax Credit Program was created in December 2000 under federal law to provide federal tax incentives to induce private-sector, market-driven investment in businesses and real estate development projects located in low-income urban and rural communities across the nation. The New Markets Tax Credit Program is part of the United States Department of the Treasury Community Development Financial Institutions Fund. The New Markets Tax Credit Program enables investors to acquire federal tax credits by making equity investments for a period of at least seven years in qualified community development entities which have been awarded tax credit allocation authority by, and entered into an Allocation Agreement with, the United States Treasury. Community development entities must use equity investments to make loans to, or other investments in, qualified businesses and individuals in low-income communities in accordance with New Markets Tax Credit Program criteria. Investors receive an overall tax credit equal to 39% of their total equity investment, credited at a rate of 5% in each of the first 3 years and 6% in each of the final 4 years. More information on the New Markets Tax Credit Program may be obtained at www.cdfifund.gov. (The Company has included the web address only as inactive textual references and does not intend it to be an active link to the New Markets Tax Credit Programs website.) For further details about the Bank’s New Markets Tax Credit Program, see the paragraph entitled “Income Taxes” included in Item 7 below.

Dodd-Frank Wall Street Reform and Consumer Protection Act During 2010, Congress enacted the Dodd-Frank Wall Street Reform and Consumer Protection Act (the “Dodd-Frank Act”). This significant law affects the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. Various federal agencies are given significant discretion in drafting and implementing a broad range of new rules and regulations, and consequently, while many new rules and regulations have been adopted, many of the details and much of the impact of the Dodd-Frank Act may not be known for many months or years.

Key provisions of the Dodd-Frank Act are as follows:

- eliminated the federal prohibitions on paying interest on demand deposits, thus allowing businesses to have interest bearing checking accounts. Since the regulations became effective, the Company has not seen an increased demand for interest bearing checking accounts. Depending on future competitive responses, this significant change to existing law could have an adverse impact on the Company’s interest expense.

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broadened the base for Federal Deposit Insurance Corporation insurance assessments. Assessments are now based on the average consolidated total assets less tangible equity capital of a financial institution and the Company has seen a reduction in the amount of the FDIC assessment as a result of these changes. The Dodd-Frank Act also permanently increased the maximum amount of deposit insurance for banks, savings institutions and credit unions to \$250,000 per depositor.

requires publicly traded companies to give stockholders a nonbinding vote on executive compensation and so-called “golden parachute” payments. The Company provides its shareholder with the opportunity to vote on executive compensation every year. The legislation also directed the Federal Reserve Board to promulgate rules prohibiting excessive compensation paid to bank holding company executives, regardless of whether the company is publicly traded or not. Additionally, pursuant to the Dodd-Frank Act, the SEC and NASDAQ have adopted rules regarding compensation committee independence and compensation consultant conflicts of interest. As currently composed, the Company's compensation committee complies with the new independence requirements.

broadened the scope of derivative instruments, and the Company will be subject to increased regulation of its derivative business, including margin requirements, record keeping and reporting requirements, and heightened supervision. The Company is actively monitoring regulations that are likely to impact its business operations and does not believe the regulations finalized to date will materially affect the Company's business results.

created a new Consumer Financial Protection Bureau with broad powers to supervise and enforce consumer protection laws. Banks and savings institutions with \$10 billion or less in assets will continue to be examined for compliance with consumer laws by their primary bank regulators. The CFPB, along with the Department of Justice and bank regulatory authorities, also seek to enforce discriminatory lending laws. In such actions, the CFPB and others have used a disparate impact analysis, which measures discriminatory results without regard to intent.

Consequently, unintentional actions by the Bank could have a material adverse impact on our lending and results of operations if the actions are found to be discriminatory by our regulators.

debit card and interchange fees must be reasonable and proportional to the issuer's cost for processing the transaction. The Federal Reserve Board has approved a debit card interchange regulation which caps an issuer's base fee at \$0.21 per transaction plus an additional fee computed at five basis-points of the transaction value. These standards apply to issuers that, together with their affiliates, have assets of \$10 billion or more. The Company's assets are under \$10 billion and therefore it is not directly impacted by these provisions.

In January 2013, the CFPB issued a series of final rules related to mortgage loan origination and mortgage loan servicing. In particular, the CFPB issued a final rule amending Regulation Z to implement certain amendments to the Truth in Lending Act. The rule implements statutory changes that lengthen the time for which a mandatory escrow account established for a higher-priced mortgage loan must be maintained. The rule also exempts certain transactions from the statute's escrow requirement. The CFPB issued a final rule implementing amendments to the Truth in Lending Act and the Real Estate Settlement Procedures Act. The rule amends Regulation Z by expanding the types of mortgage loans that are subject to the protections of the Home Ownership and Equity Protections Act of 1994 (HOEPA), revising and expanding the tests for coverage under HOEPA, and imposing additional restrictions on mortgages that are covered by HOEPA, including a pre-loan counseling requirement. The rule also amends Regulation Z and Regulation X by imposing other requirements related to homeownership counseling.

In addition, the CFPB amended Regulation B to implement changes to the Equal Credit Opportunity Act. The revisions to Regulation B require creditors to provide applicants with free copies of all appraisals and other written valuations developed in connection with an application for a loan to be secured by a first lien on a dwelling, and require creditors to notify applicants in writing that copies of appraisals will be provided to them promptly. The CFPB also amended Regulation Z to implement requirements and restrictions to the Truth in Lending Act concerning loan originator compensation, qualifications of, and registration or licensing of loan originators, compliance procedures for depository institutions, mandatory arbitration, and the financing of single-premium credit insurance. These amendments revise or provide additional commentary on Regulation Z's restrictions on loan originator compensation, including application of these restrictions to prohibitions on dual compensation and compensation based on a term of a transaction or a proxy for a term of a transaction, and to record keeping requirements. This rule also establishes tests for when loan originators can be compensated through certain profits-based compensation arrangements.

The final rules also implement the ability-to-repay and qualified mortgage (QM) provisions of the Truth in Lending Act, as amended by the Dodd-Frank Act (the “QM Rule”). The ability-to-repay provision requires creditors to make reasonable, good faith determinations that borrowers are able to repay their mortgages before extending the credit based on a number of factors and consideration of financial information about the borrower from reasonably reliable third-party documents. Under the Dodd-Frank Act and the QM Rule, loans meeting the definition of “qualified mortgage” are entitled to a presumption that the lender satisfied the ability-to-repay requirements. The presumption is a conclusive presumption/safe harbor for prime loans meeting the QM

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requirements, and a rebuttable presumption for higher-priced/subprime loans meeting the QM requirements. The definition of a “qualified mortgage” incorporates the statutory requirements, such as not allowing negative amortization or terms longer than 30 years. The QM Rule also adds an explicit maximum 43 percent debt-to-income ratio for borrowers if the loan is to meet the QM definition, though some mortgages that meet GSE, FHA and VA underwriting and eligibility guidelines may, for a period not to exceed seven years, meet the QM definition without being subject to the 43 percent debt-to-income limits.

The CFPB has continued to issue final rules regarding mortgages. There is no assurance you that existing or future regulations will not have a material adverse impact on the Bank’s residential mortgage loan business or the housing market in which we participate.

The Dodd-Frank Act contains numerous other provisions affecting financial institutions of all types, many of which may have an impact on the Bank’s operating environment in substantial and unpredictable ways. Consequently, the Dodd-Frank Act may continue to increase the Company's cost of doing business, it may limit or expand the Bank's permissible activities, and it may affect the competitive balance within the industry and market areas. The nature and extent of future legislative and regulatory changes affecting financial institutions, including as a result of the Dodd-Frank Act, remains unpredictable at this time.

Incentive Compensation The Dodd-Frank Act requires the federal bank regulatory agencies and the SEC to establish joint regulations or guidelines prohibiting incentive-based payment arrangements at specified regulated entities, such as the Company and the Bank, with at least \$1 billion in total assets that encourage inappropriate risks by providing an executive officer, employee, director or principal shareholder with excessive compensation, fees, or benefits or that could lead to material financial loss to the entity. In addition, these regulators must establish regulations or guidelines requiring enhanced disclosure to regulators of incentive-based compensation arrangements. The agencies proposed such regulations in April 2011, but the regulations have not been finalized. If the regulations are adopted in the form initially proposed, they will impose limitations on the manner in which the Company may structure compensation for its executives.

In June 2010, the FRB, OCC and FDIC issued comprehensive final guidance on incentive compensation policies intended to ensure that the incentive compensation policies of banking organizations do not undermine the safety and soundness of such organizations by encouraging excessive risk-taking. The guidance, which covers all employees that have the ability to materially affect the risk profile of an organization, either individually or as part of a group, is based upon the key principles that a banking organization’s incentive compensation arrangements should (i) provide incentives that do not encourage risk-taking beyond the organization’s ability to effectively identify and manage risks, (ii) be compatible with effective internal controls and risk management, and (iii) be supported by strong corporate governance, including active and effective oversight by the organization’s board of directors. These three principles are incorporated into the proposed joint compensation regulations under the Dodd-Frank Act, discussed in the immediately preceding paragraph.

The FRB will review, as part of its regular, risk-focused examination process, the incentive compensation arrangements of banking organizations, such as the Company, that are not “large, complex banking organizations.” These reviews will be tailored to each organization based on the scope and complexity of the organization’s activities and the prevalence of incentive compensation arrangements. The findings of the supervisory initiatives will be included in reports of examination. Deficiencies will be incorporated into the organization’s supervisory ratings, which can affect the organization’s ability to make acquisitions and take other actions. Enforcement actions may be taken against a banking organization if its incentive compensation arrangements, or related risk-management control or governance processes, pose a risk to the organization’s safety and soundness and the organization is not taking prompt and effective measures to correct the deficiencies.

Volcker Rule On December 10, 2013, the Federal Reserve, the Office of the Comptroller of the Currency, the FDIC, the CFTC and the SEC issued final rules to implement the Volcker Rule contained in section 619 of the Dodd-Frank

Act, generally to become effective on July 21, 2015. The Volcker Rule prohibits an insured depository institution and its affiliates from: (i) engaging in “proprietary trading” and (ii) investing in or sponsoring certain types of funds (defined as “Covered Funds”) subject to certain limited exceptions. The rule also effectively prohibits short-term trading strategies by any U.S. banking entity if those strategies involve instruments other than those specifically permitted for trading and prohibits the use of some hedging strategies. The Company identified no investments held as of December 31, 2014 that meet the definition of Covered Funds and that are required to be divested by July 21, 2015 under the foregoing rules.

Consumer Protection Regulations The Bank is subject to federal consumer protection statutes and regulations, including, but not limited to the following:

• Truth-In-Lending Act and Regulation Z, governing disclosures of credit terms to consumer borrowers;
• Home Mortgage Disclosure Act and Regulation C, requiring financial institutions to provide certain information about home mortgage and refinanced loans;

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Equal Credit Opportunity Act and Regulation B, prohibiting discrimination on the basis of race, creed, or other prohibited factors in extending credit;

Fair Credit Reporting Act and Regulation V, governing the provision of consumer information to credit reporting agencies and the use of consumer information; and

Fair Debt Collection Act, governing the manner in which consumer debts may be collected by collection agencies.

The Bank's deposit operations are also subject to the following federal statutes and regulations, among others:

The Truth in Savings Act and Regulation DD, which requires disclosure of deposit terms to consumers;

Regulation CC, which relates to the availability of deposit funds to consumers;

The Right to Financial Privacy Act, which imposes a duty to maintain the confidentiality of consumer financial records and prescribes procedures for complying with administrative subpoenas of financial records; and

Electronic Funds Transfer Act and Regulation E, governing automatic deposits to, and withdrawals from, deposit accounts and customers' rights and liabilities arising from the use of automated teller machines and other electronic banking services.

Many of the foregoing laws and regulations are subject to change resulting from the provisions in the Dodd-Frank Act, which in many cases calls for revisions to implementing regulations, such as the amendments described above in the discussion on the Dodd-Frank Act.

Regulation E Federal Reserve Board Regulation E governs electronic fund transfers and provides a basic framework that establishes the rights, liabilities, and responsibilities of participants in electronic fund transfer systems such as automated teller machine transfers, telephone bill-payment services, point-of-sale terminal transfers in stores, and preauthorized transfers from or to a consumer's account (such as direct deposit and social security payments). The term "electronic fund transfer" generally refers to a transaction initiated through an electronic terminal, telephone, computer, or magnetic tape that instructs a financial institution either to credit or to debit a consumer's asset account. Regulation E describes the disclosures which financial institutions are required to make to consumers who engage in electronic fund transfers and generally limits a consumer's liability for unauthorized electronic fund transfers, such as those arising from loss or theft of an access device, to \$50 for consumers who notify their bank in a timely manner.

Employees As of December 31, 2014, the Bank had 980 full time equivalent employees. None of the Company's employees are represented by a labor union and management considers its relationship with employees to be good.

Statistical Disclosure by Bank Holding Companies

The statistical disclosure relating to Independent Bank Corp. required under the SEC's Industry Guide 3, "Statistical Disclosure by Bank Holding Companies," is included in the section of Independent Bank Corp.'s 2014 SEC Form 10-K captioned, Selected Financial Data in Item 6 hereof, Management's Discussion and Analysis of Financial Condition and Results of Operations in Item 7 hereof and Note 8, "Borrowings" within Notes to the Consolidated Financial Statements included in Item 8 hereof.

Available Information

Under Section 13 and 15(d) of the Securities Exchange Act of 1934 the Company must file periodic and current reports with the SEC. The public may read and copy any materials filed with the SEC at the SEC's Public Reference Room at 100 F Street N.E. Washington, DC 20549. The public may obtain information on the operation of the Public Reference Room by calling the Public Reference Room at 1-800-SEC-0330. The Company electronically files the following reports with the SEC: Form 10-K (Annual Report), Form 10-Q (Quarterly Report), Form 11-K (Annual Report for Employees' Savings, Profit Sharing and Stock Ownership Plan), Form 8-K (Report of Unscheduled Material Events), Forms S-4, S-3 and 8-A (Registration Statements), Form DEF 14A (Proxy Statement), and the Company may file additional forms as well. The SEC maintains a website that contains reports, proxy and information statements, and other information regarding issuers that file electronically with the SEC, at www.sec.gov, in which all forms filed electronically may be accessed. Additionally, the Company's SEC filings and additional shareholder

information are available free of charge on the Company's website: www.RocklandTrust.com (within the Investor Relations tab). Information contained on the Company's website and the SEC website is not incorporated by reference into this Form 10-K. (The Company has included the web address and the SEC website address only as inactive textual references and does not intend them to be active links to our website or the SEC website.) The Company's Code of Ethics and other Corporate Governance documents are also available on the Company's website in the Investor Relations section of the website.

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ITEM 1A. RISK FACTORS

Changes in interest rates could adversely impact the Company's financial condition and results of operations. The Company's ability to make a profit, like that of most financial institutions, substantially depends upon its net interest income, which is the difference between the interest income earned on interest earning assets, such as loans and investment securities, and the interest expense paid on interest-bearing liabilities, such as deposits and borrowings. However, certain assets and liabilities may react differently to changes in market interest rates. Further, interest rates on some types of assets and liabilities may fluctuate prior to changes in broader market interest rates, while rates on other types of assets may lag behind. Additionally, some assets such as adjustable-rate mortgages have features, such as rate caps and floors, which restrict changes in their interest rates.

Factors such as inflation, recession, unemployment, money supply, global disorder, instability in domestic and foreign financial markets, and other factors beyond the Company's control, may affect interest rates. Changes in market interest rates will also affect the level of voluntary prepayments on loans and the receipt of payments on mortgage-backed securities, resulting in the receipt of proceeds that may have to be reinvested at a lower rate than the loan or mortgage-backed security being prepaid.

The state of the financial and credit markets, and potential sovereign debt defaults may severely impact the global and domestic economies and may lead to a significantly tighter environment in terms of liquidity and availability of credit. Economic growth may slow down and the national economy may experience additional recession periods. Market disruption, government and central bank policy actions intended to counteract the effects of recession, changes in investor expectations regarding compensation for market risk, credit risk and liquidity risk and changing economic data could continue to have dramatic effects on both the volatility of and the magnitude of the directional movements of interest rates. Although the Company pursues an asset/liability management strategy designed to control its risk from changes in interest rates, changes in market interest rates can have a material adverse effect on the Company's profitability.

If the Company has higher than anticipated loan losses than it has modeled, its earnings could materially decrease. The Company's loan customers may not repay loans according to their terms, and the collateral securing the payment of loans may be insufficient to assure repayment. The Company may therefore experience significant credit losses which could have a material adverse effect on its operating results and capital ratios. The Company makes various assumptions and judgments about the collectability of its loan portfolio, including the creditworthiness of borrowers and the value of the real estate and other assets serving as collateral for the repayment of loans. In determining the amount of the allowance for loan losses, the Company relies on its experience and its evaluation of economic conditions. If its assumptions prove to be incorrect, its current allowance for loan losses may not be sufficient to cover losses inherent in its loan portfolio and an adjustment may be necessary to allow for different economic conditions or adverse developments in its loan portfolio. Consequently, a problem with one or more loans could require the Company to significantly increase the level of its provision for loan losses. In addition, federal and state regulators periodically review the Company's allowance for loan losses and may require it to increase its provision for loan losses or recognize further loan charge-offs. Material additions to the allowance would materially decrease the Company's net income.

A significant amount of the Company's loans are concentrated in the Bank's geographic footprint and adverse conditions in this area could negatively impact its operations. Substantially all of the loans the Company originates are secured by properties located in, or are made to businesses which operate in Massachusetts, and to a lesser extent Rhode Island. Because of the current concentration of the Company's loan origination activities in its geographic footprint, in the event of adverse economic conditions, including, but not limited to, increased unemployment, downward pressure on the value of residential and commercial real estate, political or business developments, that may affect the ability of property owners and businesses to make payments of principal and interest on the underlying loans in the Bank's geographic footprint. The Company would likely experience higher rates of loss and delinquency on its loans than if its loans were more geographically diversified, which could have an adverse effect on its results of operations or financial condition.

The Company operates in a highly regulated environment and may be adversely impacted by changes in law, regulations, and accounting policies. The Company is subject to extensive regulation, supervision and examination. See “Regulation” in Item 1 hereof, Business. Any change in the laws or regulations and failure by the Company to comply with applicable law and regulation, or a change in regulators’ supervisory policies or examination procedures, whether by the Massachusetts Commissioner of Banks, the FDIC, the Federal Reserve Board, other state or federal regulators, the United States Congress, or the Massachusetts legislature could have a material adverse effect on the Company’s business, financial condition, results of operations, and cash flows. Changes in accounting policies, practices and standards, as may be adopted by the regulatory agencies as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board, and other accounting standard setters, could also negatively impact the Company’s financial results.

The Dodd-Frank Act has had and will continue to have a significant impact on the regulatory structure of the financial markets and will impose additional costs on the Company. The Dodd-Frank Act could adversely affect certain of the Company’s business operations and competitive position. The Dodd-Frank Act, among other things, establishes a new Financial Stability

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Oversight Council to monitor systemic risk posed by financial institutions, restricts proprietary trading and private fund investment activities by banking institutions, creates a new framework for the regulation of derivatives and revises the FDIC's assessment base for deposit insurance. Provisions in the Dodd-Frank Act may also restrict the flexibility of financial institutions to compensate their employees. In addition, provisions in the Dodd-Frank Act have resulted in changes to existing capital rules, which could have an adverse effect on the Company's business operations, capital structure, capital ratios or financial performance. The final effects of the Dodd-Frank Act on the Company's business will depend largely on the implementation of the Dodd-Frank Act by regulatory bodies and the exercise of discretion by these regulatory bodies.

The short-term and long-term impact of the changing regulatory capital requirements and new capital rules is unknown. In 2013, the FDIC, the OCC and the Federal Reserve Board approved a new rule that will substantially amend the regulatory risk-based capital rules applicable to the Company. The final rule implements the "Basel III" regulatory capital reforms and changes required by the Dodd-Frank Act. The application of more stringent capital requirements for the Company could, among other things, result in lower returns on equity, require the raising of additional capital, and result in regulatory actions such as a prohibition on the payment of dividends or on the repurchase shares if we were unable to comply with such requirements.

The Company has strong competition within its market area which may limit the Company's growth and profitability. The Company faces significant competition both in attracting deposits and in the origination of loans. See "Market Area and Competition" in Item 1 hereof, Business. Additional mergers and acquisitions of financial institutions within the Company's market area may also occur given the current difficult banking environment and add more competitive pressure. If the Company is unable to compete effectively, it may lose market share and income generated from loans, deposits, and other financial products may decline.

The success of the Company is dependent on hiring and retaining certain key personnel. The Company's performance is largely dependent on the talents and efforts of highly skilled individuals. The Company relies on key personnel to manage and operate its business, including major revenue generating functions such as loan and deposit generation. The loss of key staff may adversely affect the Company's ability to maintain and manage these functions effectively, which could negatively affect the Company's revenues. In addition, loss of key personnel could result in increased recruiting and hiring expenses, which could cause a decrease in the Company's net income. The Company's continued ability to compete effectively depends on its ability to attract new employees and to retain and motivate its existing employees.

The Company's business strategy of growth in part through acquisitions could have an impact on its earnings and results of operations that may negatively impact the value of the Company's stock. In recent years, the Company has focused, in part, on growth through acquisitions. From time to time in the ordinary course of business, the Company engages in preliminary discussions with potential acquisition targets. The consummation of any future acquisitions may dilute stockholder value. Although the Company's business strategy emphasizes organic expansion combined with acquisitions, there can be no assurance that, in the future, the Company will successfully identify suitable acquisition candidates, complete acquisitions and successfully integrate acquired operations into our existing operations or expand into new markets. There can be no assurance that acquisitions will not have an adverse effect upon the Company's operating results while the operations of the acquired business are being integrated into the Company's operations. In addition, once integrated, acquired operations may not achieve levels of profitability comparable to those achieved by the Company's existing operations, or otherwise perform as expected. Further, transaction-related expenses may adversely affect the Company's earnings. These adverse effects on the Company's earnings and results of operations may have a negative impact on the value of the Company's stock.

Difficult market conditions have adversely affected the industry in which the Company operates. In recent years, dramatic declines in the housing market, with falling real estate values and increasing foreclosures, unemployment, and under-employment negatively impacted the credit performance of mortgage loans and resulted in significant write-downs of asset values by financial institutions, including government-sponsored entities as well as major commercial and investment banks. These write-downs, initially of mortgage-backed securities but spreading to credit default swaps and other derivative and cash securities, in turn, caused many financial institutions to seek additional

capital, to merge with larger and stronger institutions and, in some cases, to fail. Reflecting concern about the stability of the financial markets generally and the strength of counterparties, many lenders and institutional investors reduced or ceased providing funding to borrowers, including to other financial institutions. This market turmoil and tightening of credit led to an increased level of commercial and consumer delinquencies, lack of consumer confidence, increased market volatility and widespread reduction of business activity generally. A resumption of economic pressure on consumers and lack of confidence in the financial markets could materially affect the Company's business, financial condition and results of operations. A worsening of these conditions would likely have adverse effects on the Company and others in the financial services industry. In particular, the Company may face the following risks in connection with these events:

- The Company could face increased regulation of its industry. Compliance with such regulation may increase its costs and limit its ability to pursue business opportunities.

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Market developments may affect customer confidence levels and may cause increases in loan delinquencies and default rates, which the Company expects could impact its loan charge-offs and provision for loan losses.

Deterioration or defaults made by issuers of the underlying collateral of the Company's investment securities may cause credit related other-than-temporary impairment charges to the Company's income statement.

The Company's ability to borrow from other financial institutions or to access the debt or equity capital markets on favorable terms or at all could be adversely affected by further disruptions in the capital markets or other events, including actions by rating agencies and deteriorating investor expectations.

Competition in the industry could intensify as a result of the increasing consolidation of financial services companies in connection with adverse market conditions.

The Company could be required to pay significantly higher FDIC premiums if market developments significantly deplete the insurance fund of the FDIC and reduce the ratio of reserves to insured deposits.

It may become necessary or advisable for the Company, due to changes in regulatory requirements, change in market conditions, or for other reasons, to hold more capital or to alter the forms of capital it currently maintains.

The Company's securities portfolio performance in difficult market conditions could have adverse effects on the Company's results of operations. Under U.S. Generally Accepted Accounting Principles ("GAAP"), the Company is required to review the Company's investment portfolio periodically for the presence of other-than-temporary impairment of its securities, taking into consideration current market conditions, the extent and nature of changes in fair value, issuer rating changes and trends, volatility of earnings, current analysts' evaluations, the Company's ability and intent to hold investments until a recovery of amortized cost, as well as other factors. Adverse developments with respect to one or more of the foregoing factors may require the Company to deem particular securities to be other-than-temporarily impaired, with the credit related portion of the reduction in the value recognized as a charge to the Company's earnings. Market volatility may make it extremely difficult to value certain securities of the Company. Subsequent valuations, in light of factors prevailing at that time, may result in significant changes in the values of these securities in future periods. Any of these factors could require the Company to recognize further impairments in the value of the Company's securities portfolio, which may have an adverse effect on the Company's results of operations in future periods.

Impairment of goodwill and/or intangible assets could require charges to earnings, which could result in a negative impact on our results of operations. Goodwill arises when a business is purchased for an amount greater than the net fair value of its assets. The Bank has recognized goodwill as an asset on the balance sheet in connection with several acquisitions (see Note 6, "Goodwill and Identifiable Intangible Assets" within Notes to the Consolidated Financial Statements included in Item 8 hereof). When an intangible asset is determined to have an indefinite useful life, it is not amortized, and instead is evaluated for impairment. Goodwill is subject to impairment tests annually, or more frequently if necessary, and is evaluated using a two-step impairment approach. A significant and sustained decline in the Company's stock price and market capitalization, a significant decline in the Company's expected future cash flows, a significant adverse change in the business climate, slower growth rates or other factors could result in impairment of goodwill or other intangible assets. If the Company were to conclude that a future write-down of the goodwill or intangible assets is necessary, then the Company would record the appropriate charge to earnings, which could be materially adverse to the results of operations and financial position.

Deterioration in the Federal Home Loan Bank ("FHLB") of Boston's capital might restrict the FHLB of Boston's ability to meet the funding needs of its members, cause a suspension of its dividend, and cause its stock to be determined to be impaired. Significant components of the Bank's liquidity needs are met through its access to funding pursuant to its membership in the FHLB of Boston. The FHLB is a cooperative that provides services to its member banking institutions. The primary reason for joining the FHLB is to obtain funding from the FHLB of Boston. The purchase of stock in the FHLB is a requirement for a member to gain access to funding. Any deterioration in the FHLB's performance may affect the Company's access to funding and/or require the Company to deem the required investment in FHLB stock to be impaired.

Reductions in the value of the Company's deferred tax assets could affect earnings adversely. A deferred tax asset is created by the tax effect of the differences between an asset's book value and its tax basis. The Company assesses the deferred tax assets periodically to determine the likelihood of the Company's ability to realize their benefits. These

assessments consider the performance of the associated business and its ability to generate future taxable income. If the information available to the Company at the time of assessment indicates there is a greater than 50% chance that the Company will not realize the deferred tax asset benefit, the Company is required to establish a valuation allowance for it and reduce its future tax assets to the amount the Company believes could be realized in future tax returns. Recording such a valuation allowance could have a material adverse effect on the results of operations or financial position. Additionally the deferred tax asset is measured using enacted tax rates expected to apply to taxable income in the years in which the temporary differences are expected to be recovered or settled. Accordingly a change in enacted tax rates may result in a decrease/increase to the Company's deferred tax asset.

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The Company will need to keep pace with evolving information technology, guard against and react to increased cyber security risks and electronic fraud. The potential need to adapt to changes in information technology could adversely impact the Company's operations and require increased capital spending. The risk of electronic fraudulent activity within the financial services industry, especially in the commercial banking sector due to cyber criminals targeting bank accounts and other customer information, could adversely impact the Company's operations, damage its reputation and require increased capital spending. Our information technology infrastructure and systems may be vulnerable to cyber terrorism, computer viruses, system failures and other intentional or unintentional interference, negligence, fraud and other unauthorized attempts to access or interfere with these systems and proprietary information. Although we believe we have implemented and maintain reasonable security controls over proprietary information as well as information of our customers, stockholders and employees, a breach of these security controls may have a material adverse effect on our business, financial condition and results of operations and could subject us to significant regulatory actions and fines, litigation, loss, third-party damages and other liabilities.

The Company's business depends on maintaining the trust and confidence of customers and other market participants, and the resulting good reputation is critical to its business. The Company's ability to originate and maintain accounts is highly dependent upon the perceptions of consumer and commercial borrowers and deposit holders and other external perceptions of the Company's business practices or financial health. The Company's reputation is vulnerable to many threats that can be difficult or impossible to control, and costly or impossible to remediate. Regulatory inquiries, employee misconduct and rumors, among other things, can substantially damage the Company's reputation, even if they are baseless or satisfactorily addressed. Adverse perceptions regarding the Company's reputation in the consumer, commercial and funding markets could lead to difficulties in generating and maintaining accounts as well as in financing them and to decreases in the levels of deposits that consumer and commercial customers and potential customers choose to maintain with the Company, any of which could have a material adverse effect on the Company's business and financial results.

If the Company's risk management framework does not effectively identify or mitigate the Company's risks, the Company could suffer unexpected losses and could be materially adversely affected. The Company's risk management framework seeks to mitigate risk and appropriately balance risk and return. The Company has established processes and procedures intended to identify, measure, monitor and report the types of risk to which its subject, including credit risk, operations risk, compliance risk, reputation risk, strategic risk, market risk and liquidity risk. The Company seeks to monitor and control its risk exposure through a framework of policies, procedures and reporting requirements. Management of the Company's risks in some cases depends upon the use of analytical and/or forecasting models. If the models used to mitigate these risks are inadequate, the Company may incur losses. In addition, there may be risks that exist, or that develop in the future, that the Company has not appropriately anticipated, identified or mitigated. If the Company's risk management framework does not effectively identify or mitigate its risks, the Company could suffer unexpected losses and could be materially adversely affected.

A significant portion of the Company's loan portfolio is secured by real estate, and events that negatively impact the real estate market could adversely affect the Company's asset quality and profitability for those loans secured by real property and increase the number of defaults and the level of losses within the Company's loan portfolio. The real estate collateral in each case provides an alternate source of repayment in the event of default by the borrower and could deteriorate in value during the time the credit is extended. A downturn in the real estate market in the Company's primary market areas could result in an increase in the number of borrowers who default on their loans and a reduction in the value of the collateral securing their loans, which in turn could have an adverse effect on the Company's profitability and asset quality. If the Company is required to liquidate the collateral securing a loan to satisfy the debt during a period of reduced real estate values, its earnings and shareholders' equity could be adversely affected. The declines in real estate prices in the Company's markets also may result in increases in delinquencies and losses in its loan portfolios. Unexpected decreases in real estate prices coupled with a prolonged economic recovery and elevated levels of unemployment could drive losses beyond that which is provided for in the Company's allowance for loan losses. In that event, the Company's earnings could be adversely affected.

Changes in accounting policies or accounting standards could cause the Company to change the manner in which it reports its financial results and condition in adverse ways and could subject the Company to additional costs and

expenses. The Company's accounting policies are fundamental to understanding its financial results and condition. Some of these policies require the use of estimates and assumptions that may affect the value of the Company's assets or liabilities and financial results. The Company identified its accounting policies regarding the allowance for loan losses, security valuations and impairments, goodwill and other intangible assets, and income taxes to be critical because they require management to make difficult, subjective and complex judgments about matters that are inherently uncertain. Under each of these policies, it is possible that materially different amounts would be reported under different conditions, using different assumptions, or as new information becomes available.

From time to time, the FASB and the SEC change their guidance governing the form and content of the Company's external financial statements. In addition, accounting standard setters and those who interpret U.S. GAAP, such as the FASB, SEC, and banking regulators, may change or even reverse their previous interpretations or positions on how these standards should be

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applied. Such changes are expected to continue, and may accelerate dependent upon the FASB and International Accounting Standards Board commitments to achieving convergence between U.S. GAAP and International Financial Reporting Standards. Changes in U.S. GAAP and changes in current interpretations are beyond the Company's control, can be hard to predict and could materially impact how the Company reports its financial results and condition. In certain cases, the Company could be required to apply new or revised guidance retroactively or apply existing guidance differently (also retroactively) which may result in the Company restating prior period financial statements for material amounts. Additionally, significant changes to U.S. GAAP may require costly technology changes, additional training and personnel, and other expenses that will negatively impact the Company's results of operations. The Company may be unable to adequately manage its liquidity risk, which could affect its ability to meet its obligations as they become due, capitalize on growth opportunities, or pay regular dividends on its common stock. Liquidity risk is the potential that the Company will be unable to meet its obligations as they come due, capitalize on growth opportunities as they arise, or pay regular dividends on its common stock because of an inability to liquidate assets or obtain adequate funding in a timely basis, at a reasonable cost and within acceptable risk tolerances. Liquidity is required to fund various obligations, including credit commitments to borrowers, mortgage and other loan originations, withdrawals by depositors, repayment of borrowings, dividends to shareholders, operating expenses and capital expenditures. Liquidity is derived primarily from retail deposit growth and retention; principal and interest payments on loans; principal and interest payments on investment securities; sale, maturity and prepayment of investment securities; net cash provided from operations, and access to other funding sources. The Company is subject to environmental liability risk associated with lending activities which could have a material adverse effect on its financial condition and results of operations. A significant portion of the Company's loan portfolio is secured by real property. During the ordinary course of business, the Company may foreclose on and take title to properties securing certain loans. In doing so, there is a risk that hazardous or toxic substances could be found on these properties. If hazardous or toxic substances are found, the Company may be liable for remediation costs, as well as for personal injury and property damage. Environmental laws may require the Company to incur substantial expenses and may materially reduce the affected property's value or limit the Company's ability to use or sell the affected property. In addition, future laws or more stringent interpretations or enforcement policies with respect to existing laws may increase the Company's exposure to environmental liability. Although the Company has policies and procedures to perform an environmental review prior to originating certain commercial real estate loans, as well as before initiating any foreclosure action on real property, these reviews may not be sufficient to detect all potential environmental hazards. The remediation costs and any other financial liabilities associated with an environmental hazard could have a material adverse effect on the Company's financial condition and results of operations.

ITEM 1B. UNRESOLVED STAFF COMMENTS

None

ITEM 2. PROPERTIES

At December 31, 2014, the Bank conducted its business from its main office located at 288 Union Street, Rockland, Massachusetts and seventy-four banking offices and three limited service branches located within Barnstable, Bristol, Middlesex, Norfolk, Plymouth and Worcester counties in Eastern Massachusetts. In addition to its main office, the Bank leased fifty-two of its branches (including three limited service branches) and owned the remaining twenty-five branches. Also, the Bank had seven remote ATM locations all of which were leased.

The Bank's executive administration offices are located in Hanover, Massachusetts while the remaining administrative and operations locations are housed in several different campuses. Additionally, there are a number of sales offices not associated with a branch location throughout the Bank's footprint.

For additional information regarding the Bank's premises and equipment and lease obligations, see Notes 5, "Bank Premises and Equipment" and 18, "Commitments and Contingencies," respectively, within Notes to Consolidated Financial Statements included in Item 8 hereof.

ITEM 3. LEGAL PROCEEDINGS

At December 31, 2014, Rockland Trust was involved in pending lawsuits that arose in the ordinary course of business or due to acquisitions. Management has reviewed these pending lawsuits with legal counsel and has taken into consideration the view of counsel as to their outcome. In the opinion of management, the final disposition of pending lawsuits is not expected to have a material adverse effect on the Company's financial position or results of operations.

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ITEM 4. MINE SAFETY DISCLOSURES

Not applicable

PART II

ITEM 5. MARKET FOR INDEPENDENT BANK CORP.'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

(a.) Independent Bank Corp.'s common stock trades on the NASDAQ Global Select Market under the symbol INDB. The Company declared cash dividends of \$0.96 and \$0.88 per share in 2014 and in 2013, respectively. The ratio of dividends paid to earnings in 2014 and 2013 was 38.37% and 30.09%, respectively.

Payment of dividends by the Company on its common stock is subject to various regulatory restrictions and guidelines. Since substantially all of the funds available for the payment of dividends are derived from the Bank, future dividends will depend on the earnings of the Bank, its financial condition, its need for funds, applicable governmental policies and regulations, and other such matters as the Board of Directors deem appropriate. Management believes that the Bank will continue to generate adequate earnings to continue to pay common dividends on a quarterly basis.

The following schedule summarizes the closing price range of common stock and the cash dividends paid for the fiscal years 2014 and 2013:

| | 2014 | | |
|-------------|---------|---------|----------|
| | High | Low | Dividend |
| 4th Quarter | \$43.35 | \$35.49 | \$0.24 |
| 3rd Quarter | 39.42 | 35.06 | 0.24 |
| 2nd Quarter | 40.40 | 34.96 | 0.24 |
| 1st Quarter | 40.45 | 34.66 | 0.24 |
| | 2013 | | |
| | High | Low | Dividend |
| 4th Quarter | \$39.40 | \$34.94 | \$0.22 |
| 3rd Quarter | 38.04 | 34.72 | 0.22 |
| 2nd Quarter | 34.50 | 30.00 | 0.22 |
| 1st Quarter | 32.77 | 29.68 | 0.22 |

As of December 31, 2014, there were 23,998,738 shares of common stock outstanding which were held by approximately 2,567 holders of record. The number of record-holders may not reflect the number of persons or entities holding stock in nominee name through banks, brokerage firms, and other nominees. The closing price of the Company's stock on December 31, 2014 was \$42.81.

The information required by S-K Item 201(d) is incorporated by reference from Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters hereof.

Comparative Stock Performance Graph

The stock performance graph below and associated table compare the cumulative total shareholder return of the Company's common stock from December 31, 2009 to December 31, 2014 with the cumulative total return of the NASDAQ Composite Index (U.S. Companies) and the SNL Bank NASDAQ Index. The lines in the graph and the numbers in the table below represent yearly index levels derived from compounded daily returns that include reinvestment or retention of all dividends. If the yearly interval, based on the last day of a fiscal year, was not a trading day, the preceding trading day was used. The index value for all of the series was set to 100.00 on December 31, 2009 (which assumes that \$100.00 was invested in each of the series on December 31, 2009).

The following information in this Item 5 of this Annual Report on Form 10-K is not deemed to be "soliciting material" or to be "filed" with the SEC or subject to Regulation 14A or 14C under the Securities Exchange Act of 1934 or to the liabilities of Section 18 of the Securities Exchange Act of 1934, and will not be deemed incorporated by reference into any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent we

specifically incorporate it by reference into such a filing. The stock price performance shown on the stock performance graph and associated table below is not necessarily

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indicative of future price performance. Information used in the graph and table was obtained from a third party provider, a source believed to be reliable, but the Company is not responsible for any errors or omissions in such information.

The following chart depicts the total return performance of the Company:

Source: SNL Financial LC, Charlottesville, VA

(b.) Not applicable

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(c.) The following table sets forth information regarding the Company's repurchases of its common stock during the three months ended December 31, 2014:

| Period | Issuer Purchases of Equity Securities | | | |
|---------------------------------|---------------------------------------|------------------------------|---|--|
| | Total Number of Shares Purchased(1) | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plan or Program(2) | Maximum Number of Shares That May Yet Be Purchased Under the Plan or Program |
| October 1 to October 31, 2014 | 58,446 | \$38.09 | — | — |
| November 1 to November 30, 2014 | 11,738 | 39.96 | — | — |
| December 1 to December 31, 2014 | 6,776 | 40.41 | — | — |
| Total | 76,960 | | — | — |

(1) Shares repurchased relate to the surrendering of mature shares for the exercise and/or vesting of stock compensation grants.

(2) The Company does not currently have a stock repurchase program or plan in place.

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ITEM 6. SELECTED FINANCIAL DATA

The selected consolidated financial and other data of the Company set forth below does not purport to be complete and should be read in conjunction with, and is qualified in its entirety by, the more detailed information, including the Consolidated Financial Statements and related notes, appearing elsewhere herein.

| | Years Ended December 31 | | | | | |
|---|---|------------|------------|------------|------------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in thousands, except per share data) | | | | | |
| Financial condition data | | | | | | |
| Securities available for sale | \$ 348,554 | \$ 356,862 | \$ 329,286 | \$ 305,332 | \$ 377,457 | |
| Securities held to maturity | 375,453 | 350,652 | 178,318 | 204,956 | 202,732 | |
| Loans | 4,970,733 | 4,718,307 | 4,519,011 | 3,794,390 | 3,555,679 | |
| Allowance for loan losses | (55,100) | (53,239) | (51,834) | (48,260) | (46,255) | |
| Goodwill and core deposit intangibles | 180,306 | 182,642 | 162,144 | 140,722 | 141,956 | |
| Total assets | 6,364,912 | 6,099,234 | 5,756,985 | 4,970,240 | 4,695,738 | |
| Deposits | 5,210,466 | 4,986,418 | 4,546,677 | 3,876,829 | 3,627,783 | |
| Borrowings | 406,655 | 448,488 | 591,055 | 537,686 | 565,434 | |
| Stockholders' equity | 640,527 | 591,540 | 529,320 | 469,057 | 436,472 | |
| Nonperforming loans | 27,512 | 34,659 | 28,766 | 28,953 | 23,108 | |
| Nonperforming assets | 38,894 | 43,833 | 42,427 | 37,149 | 31,493 | |
| Operating data | | | | | | |
| Interest income | \$ 216,459 | \$ 205,914 | \$ 196,192 | \$ 195,751 | \$ 202,724 | |
| Interest expense | 20,417 | 23,336 | 23,393 | 28,672 | 38,763 | |
| Net interest income | 196,042 | 182,578 | 172,799 | 167,079 | 163,961 | |
| Provision for loan losses | 10,403 | 10,200 | 18,056 | 11,482 | 18,655 | |
| Noninterest income | 69,943 | 68,009 | 62,016 | 52,700 | 46,906 | |
| Noninterest expenses | 171,838 | 173,649 | 159,459 | 145,713 | 139,745 | |
| Net income | 59,845 | 50,254 | 42,627 | 45,436 | 40,240 | |
| Per share data | | | | | | |
| Net income — basic | \$ 2.50 | \$ 2.18 | \$ 1.96 | \$ 2.12 | \$ 1.90 | |
| Net income — diluted | 2.49 | 2.18 | 1.95 | 2.12 | 1.90 | |
| Cash dividends declared | 0.96 | 0.88 | 0.84 | 0.76 | 0.72 | |
| Book value | 26.69 | 24.85 | 23.24 | 21.82 | 20.57 | |
| Performance ratios | | | | | | |
| Return on average assets | 0.95 | % 0.87 | % 0.83 | % 0.96 | % 0.88 | % |
| Return on average common equity | 9.66 | % 9.09 | % 8.66 | % 9.93 | % 9.46 | % |
| Net interest margin (on a fully tax equivalent basis) | 3.45 | % 3.51 | % 3.75 | % 3.90 | % 3.95 | % |
| Equity to assets | 10.06 | % 9.70 | % 9.19 | % 9.44 | % 9.30 | % |
| Dividend payout ratio | 38.37 | % 30.09 | % 52.77 | % 35.88 | % 37.93 | % |
| Asset quality ratios | | | | | | |
| Nonperforming loans as a percent of gross loans | 0.55 | % 0.73 | % 0.64 | % 0.76 | % 0.65 | % |
| Nonperforming assets as a percent of total assets | 0.61 | % 0.72 | % 0.74 | % 0.75 | % 0.67 | % |
| Allowance for loan losses as a percent of total loans | 1.11 | % 1.13 | % 1.15 | % 1.27 | % 1.30 | % |
| | 200.28 | % 153.61 | % 180.19 | % 166.68 | % 200.17 | % |

Allowance for loan losses as a
percent of nonperforming loans
Capital ratios

| | | | | | | |
|---------------------------------|-------|---------|---------|---------|---------|---|
| Tier 1 leverage capital ratio | 8.84 | % 8.64 | % 8.65 | % 8.61 | % 8.19 | % |
| Tier 1 risk-based capital ratio | 10.88 | % 10.78 | % 10.36 | % 10.74 | % 10.28 | % |
| Total risk-based capital ratio | 13.15 | % 12.58 | % 12.23 | % 12.78 | % 12.37 | % |

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ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The Company is a state chartered, federally registered bank holding company, incorporated in 1985. The Company is the sole stockholder of Rockland Trust, a Massachusetts trust company chartered in 1907. For a full list of corporate entities see Item 1 "Business — General."

All material intercompany balances and transactions have been eliminated in consolidation. When necessary, certain amounts in prior year financial statements have been reclassified to conform to the current year's presentation. The following should be read in conjunction with the Consolidated Financial Statements and related notes.

Executive Level Overview

Management evaluates the Company's operating results and financial condition using measures that include net income, earnings per share, return on assets and equity, return on tangible common equity, net interest margin, tangible book value per share, asset quality indicators, and many others. These metrics help management make key decisions regarding the Bank's balance sheet, liquidity, interest rate sensitivity, and capital resources and assist with identifying areas to improve. The Company is focused on organic growth, but will consider acquisition opportunities that are believed will provide a satisfactory financial return. The Company announced during 2014 the signing of a definitive merger agreement for the acquisition of Peoples Federal Bancshares, Inc., which closed subsequent to year end.

Loans and Asset Quality

Management's balance sheet strategy emphasizes commercial and home equity lending. The results depicted in the following table reflect the focus on those asset classes:

Management strives to be disciplined about loan pricing and generates loan assets with interest rate sensitivity in mind. The Company has gradually and intentionally shifted its balance sheet composition so that its interest-rate risk position is fundamentally asset-sensitive.

Management takes a disciplined approach to credit underwriting, seeking to avoid undue credit risk and loan losses as evidenced by consistently strong overall asset quality metrics.

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Funding and the Net Interest Margin

Management emphasizes core deposit growth to fund loans, as depicted by the following chart:

Core deposits increased by 7.5% during 2014 and represented 87.3% of total deposits at year end.

The net interest margin decreased to 3.45% for the year ended December 31, 2014, reflecting higher average liquid balances and a decline in overall loan yields, partially offset by reduced funding costs. The Company has countered net interest margin pressure with consistent loan growth which, when combined with asset and liability pricing discipline, has led to net interest income growth.

Noninterest Income

Management continues to focus on noninterest income growth. Noninterest income is primarily comprised of deposit account fees, interchange and ATM fees, and investment management fees. Strong performance from these categories was partially offset by a decrease in mortgage banking income. The following chart depicts noninterest income, excluding certain noncore items, as a percentage of total revenue (the sum of net noninterest income, excluding certain noncore items, and net interest income):

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Expense Control

Management takes a balanced approach to noninterest expense control by paying close attention to the management of ongoing operating expenses while making needed capital expenditures and prudently investing in growth initiatives. The Company's primary expenses arise from Rockland Trust's employee salaries and benefits and expenses associated with buildings and equipment. During 2014, noninterest expense was well contained, resulting in a further decrease to the Company's efficiency ratio, with the following chart showing the trend in the Company's efficiency ratio, on an operating basis (calculated by dividing noninterest expense excluding certain noncore items by the sum of net noninterest income, excluding certain noncore items, and net interest income), over the past five years:

Tax Effectiveness

The Company participates in federal and state tax credit programs designed to promote economic development, affordable housing, and job creation. During 2014 the Company continues to participate in the federal New Markets Tax Credit program and has also made low-income housing tax credit investments. The Company has also established security corporation subsidiaries and, through its subsidiaries, purchased tax-exempt bonds. Federal and state tax credit program participation and other tax strategies permit the Company to operate in a tax effective manner and sometimes also creates a competitive advantage for Rockland Trust and its community development subsidiaries. During 2014, the Company's effective tax rate was 28.54%.

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Capital

The Company's disciplined approach with respect to revenue, expense, and tax effectiveness is designed to promote long-term shareholder value, and is reflected in the strong capital growth experienced during 2014. The Company's consistent profitability has steadily increased tangible book value per share by 38.2% over the past five years and tangible common equity as a percentage of tangible assets has increased to 7.44% at December 31, 2014. The following chart shows the trend of the Company's tangible book value per share over the past five years:

This strong growth in capital has led to a consistent cash dividend which increased from \$0.72 per share in 2010 to \$0.96 per share in 2014, a 33.3% increase.

2014 Results

Implementation of the disciplined approach and strategies described above led the Company to 2014 net operating earnings of \$59.9 million, or \$2.50 on a diluted earnings per share basis, a record high for the Company, and an increase of 8.6% and 4.6%, respectively, when compared to net operating earnings of \$55.2 million, or \$2.39 per diluted share for 2013. Net income for 2014 computed in accordance with generally accepted accounting principles was \$59.8 million, or \$2.49 on a diluted earnings per share basis, as compared to \$50.3 million, or \$2.18 for the prior year.

2015 Earnings Outlook

The Company anticipates 2015 diluted earnings per share performance to be in a range between \$2.63 and \$2.73.

Key assumptions in the 2015 outlook include:

- Total organic loan growth of 4-6%;
- Total organic deposit growth of 3-4%;
- A net interest margin in the high 3.30%'s range;
- Stable asset quality outlook, with a provision for loan loss in the range of \$10-\$13 million and net charge-offs in the range of \$8-\$11 million;
- Noninterest income growing by 3-4%, excluding the addition of Peoples Federal;
- Noninterest expense increasing by 3-4%, excluding the addition of Peoples Federal;
- An effective tax rate slightly higher than the 28.5% realized in 2014; and,
- Tangible Common Equity ratio increasing to a range of 7.75% to 8.00% by the end of 2015.

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Non-GAAP Measures

When management assesses the Company's financial performance for purposes of making day-to-day and strategic decisions, it does so based upon the performance of its core banking business, which is primarily derived from the combination of net interest income and noninterest or fee income, reduced by operating expenses, the provision for loan losses, and income taxes, along with the impact of noncore items shown in the table that follows. The Company's financial performance is determined in accordance with Generally Accepted Accounting Principles which sometimes includes gains or losses due to items that management believes are unrelated to its core banking business and will not have a material financial impact on operating results in future periods, such as gains on life insurance benefits, merger and acquisition expenses, and other items. Management, therefore, also computes the Company's non-GAAP operating earnings, which excludes these items, to measure the strength of the Company's core banking business and to identify trends that may to some extent be obscured by such gains or losses.

Management's computation of the Company's non-GAAP operating earnings information is set forth because management believes it may be useful for investors to have access to the same analytical tool used by management to evaluate the Company's core operational performance so that investors may assess the Company's overall financial health and identify business and performance trends that may be more difficult to identify and evaluate when noncore items are included.

Non-GAAP operating earnings should not be considered a substitute for GAAP results. An item which management deems to be noncore and excludes when computing non-GAAP operating earnings can be of substantial importance to the Company's results for any particular quarter or year. The Company's non-GAAP operating earning information set forth is not necessarily comparable to non-GAAP information which may be presented by other companies.

The following tables summarizes the impact of noncore items recorded for the time periods indicated below and reconciles them in accordance with GAAP:

| | Net Income | | Diluted Earnings Per Share | |
|---|------------|----------|----------------------------|--------|
| | 2014 | 2013 | 2014 | 2013 |
| As reported (GAAP) | | | | |
| Net income | \$59,845 | \$50,254 | \$2.49 | \$2.18 |
| Non-GAAP measures | | | | |
| Noninterest income components | | | | |
| Gain on extinguishment of debt, net of tax | — | (451) | — | (0.02) |
| Gain on life insurance benefits, tax exempt | (1,964) | (227) | (0.08) | (0.01) |
| Gain on sale of fixed income securities, net of tax | (72) | (153) | — | (0.01) |
| Noninterest expense components | | | | |
| Goodwill impairment, net of tax | — | — | — | — |
| Impairment on acquired facilities, net of tax | 310 | — | 0.01 | — |
| Loss on sale of fixed income securities, net of tax | 13 | — | — | — |
| Loss on termination of derivatives, net of tax | 663 | — | 0.03 | — |
| Merger and acquisition expenses, net of tax | 1,105 | 5,564 | 0.05 | 0.24 |
| Prepayment fees on borrowings, net of tax | — | — | — | — |
| Severance, net of tax | — | 192 | — | 0.01 |
| Total impact of noncore items | 55 | 4,925 | 0.01 | 0.21 |
| As adjusted (non-GAAP) | \$59,900 | \$55,179 | \$2.50 | \$2.39 |

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The following table summarizes the impact of noncore items on the calculation of the Company's efficiency ratio for the periods indicated:

| | Years Ended December 31 | | | | | |
|--|-------------------------|-----------|-----------|-----------|-----------|-------------|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in thousands) | | | | | |
| Net interest income | \$196,042 | \$182,578 | \$172,799 | \$167,079 | \$163,961 | (a) |
| Noninterest income (GAAP) | \$69,943 | \$68,009 | \$62,016 | \$52,700 | \$46,906 | (b) |
| Gain on extinguishment of debt | — | (763) | — | — | — | |
| Gain on life insurance benefits | (1,964) | (227) | (1,307) | — | — | |
| Gain on sale of fixed income securities | (121) | (258) | (5) | (723) | (458) | |
| Noninterest income on an operating basis | \$67,858 | \$66,761 | \$60,704 | \$51,977 | \$46,448 | (c) |
| Noninterest expense (GAAP) | \$171,838 | \$173,649 | \$159,459 | \$145,713 | \$139,745 | (d) |
| Goodwill impairment | — | — | (2,227) | — | — | |
| Impairment on acquired facilities | (524) | — | — | — | — | |
| Loss on sale of fixed income securities | (21) | — | — | — | — | |
| Loss on termination of derivatives | (1,122) | — | — | — | (554) | |
| Merger & acquisition | (1,339) | (8,685) | (6,741) | — | — | |
| Severance | — | (325) | — | — | — | |
| Prepayment fees on borrowings | — | — | (7) | (757) | — | |
| Noninterest expense on an operating basis | \$168,832 | \$164,639 | \$150,484 | \$144,956 | \$139,191 | (e) |
| Total revenue (GAAP) | \$265,985 | \$250,587 | \$234,815 | \$219,779 | \$210,867 | (a+b) |
| Total operating revenue | \$263,900 | \$249,339 | \$233,503 | \$219,056 | \$210,409 | (a+c) |
| Ratios | | | | | | |
| Efficiency ratio (GAAP) | 64.60 | % 69.30 | % 67.91 | % 66.30 | % 66.27 | % (d/(a+b)) |
| Operating efficiency ratio | 63.98 | % 66.03 | % 64.45 | % 66.17 | % 66.15 | % (e/(a+c)) |
| Noninterest income as a % of revenue | 26.30 | % 27.14 | % 26.41 | % 23.98 | % 22.24 | % (b/(a+b)) |
| Noninterest income as a % of revenue on an operating basis | 25.71 | % 26.78 | % 26.00 | % 23.73 | % 22.08 | % (c/(a+c)) |

The following table summarizes the the calculation of the Company's tangible book value for the periods indicated:

| | Years Ended December 31 | | | | | |
|---------------------------------------|-------------------------|------------|------------|------------|------------|-----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in Thousands) | | | | | |
| Stockholders' equity | 640,527 | 591,540 | 529,320 | 469,057 | 436,472 | (a) |
| Goodwill and core deposit intangibles | 180,306 | 182,642 | 162,144 | 140,722 | 141,956 | (b) |
| Common shares | 23,998,738 | 23,805,984 | 22,774,009 | 21,499,768 | 21,220,801 | (c) |
| Tangible book value per share | \$19.18 | \$17.18 | \$16.12 | \$15.27 | \$13.88 | ((a-b)/c) |

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Financial Position

Securities Portfolio The Company's securities portfolio may consist of trading securities, securities available for sale, and securities which management intends to hold until maturity. Securities increased by \$16.5 million, or 2.3%, at December 31, 2014 as compared to December 31, 2013. The ratio of securities to total assets as of December 31, 2014 was 11.4%, compared to 11.6% at December 31, 2013.

The Company continually reviews investment securities for the presence of other-than-temporary impairment ("OTTI"). For debt securities, the primary consideration in determining whether impairment is OTTI is whether or not the Bank expects to collect all contractual cash flows. Further analysis of the Company's OTTI can be found in Note 3, "Securities" within Notes to Consolidated Financial Statements included in Item 8 hereof.

The following table sets forth the fair value of available for sale securities and the amortized cost of held to maturity securities along with the percentage distribution:

Table 1 — Securities Portfolio Composition

| | December 31 | | | 2013 | | | 2012 | | |
|--|-------------|---------|---|-----------|---------|---|-----------|---------|---|
| | Amount | Percent | | Amount | Percent | | Amount | Percent | |
| (Dollars in thousands) | | | | | | | | | |
| Fair value of securities available for sale | | | | | | | | | |
| U.S. government agency securities | \$41,486 | 11.9 | % | \$40,449 | 11.3 | % | \$20,822 | 6.3 | % |
| Agency mortgage-backed securities | 217,678 | 62.5 | % | 234,591 | 65.8 | % | 221,425 | 67.2 | % |
| Agency collateralized mortgage obligations | 63,035 | 18.1 | % | 58,153 | 16.3 | % | 68,376 | 20.8 | % |
| Private mortgage-backed securities | — | — | % | — | — | % | 3,532 | 1.1 | % |
| State, county and municipal securities | 5,223 | 1.5 | % | 5,412 | 1.5 | % | — | — | % |
| Single issuer trust preferred securities issued by banks | 2,909 | 0.8 | % | 2,952 | 0.8 | % | 2,240 | 0.7 | % |
| Pooled trust preferred securities issued by banks and insurers | 6,321 | 1.8 | % | 3,841 | 1.1 | % | 2,981 | 0.9 | % |
| Equity securities | 11,902 | 3.4 | % | 11,464 | 3.2 | % | 9,910 | 3.0 | % |
| Total fair value of securities available for sale | \$348,554 | 100.0 | % | \$356,862 | 100.0 | % | \$329,286 | 100.0 | % |
| Amortized Cost of Securities Held to Maturity | | | | | | | | | |
| U.S. treasury securities | \$1,010 | 0.3 | % | \$1,011 | 0.3 | % | \$1,013 | 0.6 | % |
| Agency mortgage-backed securities | 159,522 | 42.5 | % | 155,067 | 44.2 | % | 72,360 | 40.6 | % |
| Agency collateralized mortgage obligations | 207,995 | 55.4 | % | 187,388 | 53.5 | % | 97,507 | 54.6 | % |
| State, county and municipal securities | 424 | 0.1 | % | 678 | 0.2 | % | 915 | 0.5 | % |
| Single issuer trust preferred securities issued by banks | 1,500 | 0.4 | % | 1,503 | 0.4 | % | 1,516 | 0.9 | % |
| Corporate debt securities | 5,002 | 1.3 | % | 5,005 | 1.4 | % | 5,007 | 2.8 | % |
| Total amortized cost of securities held to maturity | \$375,453 | 100.0 | % | \$350,652 | 100.0 | % | \$178,318 | 100.0 | % |
| Total | \$724,007 | | | \$707,514 | | | \$507,604 | | |

The Company's available for sale securities are carried at fair value and are categorized within the fair value hierarchy based on the observability of model inputs. Securities which require inputs that are both significant to the fair value measurement and unobservable are classified as Level 3. As of December 31, 2014 and 2013, the Company had \$6.3

million and \$3.8 million of securities categorized as Level 3.

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The following tables set forth contractual maturities of the Bank's securities portfolio at December 31, 2014. Actual maturities will differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

Table 2 — Securities Portfolio, Amounts Maturing

| | Within One Year | | One year to Five Years | | Five Years to Ten Years | | Over Ten Years | | Total | |
|--|------------------------|------------------|---------------------------|------------------|----------------------------|------------------|--------------------|------------------|--------------------|------------------------------|
| | Weighted Amount | Average Yield | Weighted Amount | Average Yield | Weighted Amount | Average Yield | Weighted Amount | Average Yield | Weighted Amount | Weighted Average Yield |
| | (Dollars in thousands) | | | | | | | | | |
| Fair value of securities available for sale | | | | | | | | | | |
| U.S. government agency securities | \$— | — | \$21,359 | 1.3 % | \$20,127 | 2.1 % | \$— | — | \$41,486 | 1.7 % |
| Agency mortgage-backed securities | — | — | 13,571 | 4.5 % | 67,320 | 2.6 % | 136,787 | 3.2 % | 217,678 | 3.1 % |
| Agency collateralized mortgage obligations | — | — | 855 | 4.1 % | 147 | 0.9 % | 62,033 | 1.9 % | 63,035 | 2.0 % |
| State, county and municipal securities | — | — | 1,034 | 1.6 % | 3,466 | 2.5 % | 723 | 2.2 % | 5,223 | 2.2 % |
| Single issuer trust preferred securities issued by banks | — | — | — | — | — | — | 2,909 | 5.6 % | 2,909 | 5.6 % |
| Pooled trust preferred securities issued by banks and insurers | — | — | — | — | — | — | 6,321 | 1.0 % | 6,321 | 1.0 % |
| Equity securities(1) | — | — | — | — | — | — | 11,902 | — | 11,902 | — |
| Total fair value of securities available for sale | \$— | — % | \$36,819 | 2.6 % | \$91,060 | 2.5 % | \$220,675 | 2.8 % | \$348,554 | 2.7 % |
| Amortized cost of securities held to maturity | | | | | | | | | | |
| U.S. Treasury securities | \$— | — | \$— | — | \$1,010 | 3.0 % | \$— | — | \$1,010 | 3.0 % |
| Agency mortgage-backed securities | — | — | 228 | 5.5 % | 24,800 | 2.4 % | 134,494 | 3.0 % | 159,522 | 2.9 % |
| Agency collateralized mortgage obligations | — | — | — | — | 5,995 | 2.9 % | 202,000 | 2.3 % | 207,995 | 2.4 % |
| State, county and municipal securities | 200 | 4.7 % | 224 | 4.8 % | — | — | — | — | 424 | 4.8 % |
| Single issuer trust preferred securities issued by banks | — | — | — | — | — | — | 1,500 | 8.3 % | 1,500 | 8.3 % |
| Corporate debt securities | — | — | 5,002 | 3.4 % | — | — | — | — | 5,002 | 3.4 % |
| Total amortized cost of securities held to | \$200 | 4.7 % | \$5,454 | 3.5 % | \$31,805 | 2.5 % | \$337,994 | 2.6 % | \$375,453 | 2.6 % |

maturity

Total \$200 4.7 % \$42,273 2.7 % \$122,865 2.5 % \$558,669 4.3 % \$724,007 2.6 %

(1) Equity securities have no contractual maturity and typically do not pay contractual interest or dividend income, therefore they are reported above in the over ten year maturity column with no weighted average yield.

As of December 31, 2014, the weighted average life of the securities portfolio was 4.7 years and the modified duration was 4.2 years.

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Residential Mortgage Loan Sales The Company's primary loan sale activity arises from the sale of government sponsored enterprise eligible residential mortgage loans to government sponsored agencies and other financial institutions. During 2014 and 2013, the Bank originated residential loans with the intention of selling them in the secondary market, and to a lesser extent, to hold in the Company's residential portfolio. When a loan is sold, the Company enters into agreements that contain representations and warranties about the characteristics of the loans sold and their origination. The Company may be required to either repurchase mortgage loans or to indemnify the purchaser from losses if representations and warranties are breached. The Company has established a reserve of \$250,000 at December 31, 2014 related to such losses. At December 31, 2013 there was no reserve recognized.

The following table shows the total residential loans that were closed and whether the amounts were held in the portfolio or sold/held for sale in the secondary market during the period indicated:

Table 3 — Closed Residential Real Estate Loans

| | Years Ended December 31 | | |
|---|-------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Dollars in thousands) | | |
| Held in portfolio | \$67,888 | \$31,839 | \$47,205 |
| Sold or held for sale in the secondary market | 147,648 | 260,950 | 373,063 |
| Total closed loans | \$215,536 | \$292,789 | \$420,268 |

The table below reflects the loans which were sold during the periods indicated:

Table 4 — Residential Mortgage Loan Sales

| | December 31 | |
|-------------------------------------|------------------------|-----------|
| | 2014 | 2013 |
| | (Dollars in thousands) | |
| Sold with servicing rights released | \$30,639 | \$210,073 |
| Sold with servicing rights retained | 115,288 | 87,229 |
| Total loans sold | \$145,927 | \$297,302 |

As noted in the table above, loans may be sold with servicing rights released or with servicing rights retained. Upon sale with servicing rights retained, the mortgage servicing asset is established, which represents the then current estimated fair value based on market prices for comparable mortgage servicing contracts, when available, or alternatively is based on a valuation model that calculates the present value of estimated future net servicing income. The valuation model incorporates assumptions that market participants would use in estimating future net servicing income, such as the cost to service, the discount rate, an inflation rate, ancillary income, prepayment speeds and default rates and losses. Servicing rights are recorded in other assets in the consolidated balance sheets, are amortized in proportion to and over the period of estimated net servicing income, and are assessed for impairment based on fair value at each reporting date. Impairment is determined by stratifying the rights based on predominant characteristics, such as interest rate, loan type and investor type. Impairment is recognized through a valuation allowance, to the extent that fair value is less than the capitalized amount. If the Company later determines that all or a portion of the impairment no longer exists, a reduction of the allowance may be recorded as an increase to income. The principal balance of loans serviced by the Bank on behalf of investors amounted to \$403.0 million at December 31, 2014 and \$331.4 million at December 31, 2013.

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The following table shows the adjusted cost of the servicing rights associated with these loans and the changes for the periods indicated:

Table 5 — Mortgage Servicing Asset

| | 2014 | 2013 |
|-------------------------------|------------------------|---------|
| | (Dollars in thousands) | |
| Beginning balance | \$2,368 | \$899 |
| Additions | 1,045 | 800 |
| Acquired portfolio | — | 760 |
| Amortization | (602 |) (462 |
| Change in valuation allowance | 101 | 371 |
| Ending balance | \$2,912 | \$2,368 |

Forward sale contracts of mortgage loans and forward to-be-announced ("TBA") mortgage contracts, considered derivative instruments for accounting purposes, are utilized by the Company in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain one-to-four family residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, the Company is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans, resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments are executed, under which the Company agrees to deliver whole mortgage loans to various investors, or forward TBA mortgage contracts are entered into with a counterparty, which economically hedges this market risk. See Note 11, "Derivatives and Hedging Activities" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information on mortgage activity and mortgage related derivatives.

Loan Portfolio Management continues to focus on growth in the commercial and home equity lending categories. Management believes this emphasis is prudent, given the prevailing interest rate and economic environment, as well as strategic priorities. The following table sets forth information concerning the composition of the Bank's loan portfolio by loan type at the dates indicated:

Table 6 — Loan Portfolio Composition

| | December 31 | | | | | | | | | |
|---------------------------|------------------------|---------|-----------|---------|-----------|---------|-----------|---------|-----------|---------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | (Dollars in thousands) | | | | | | | | | |
| | Amount | Percent | Amount | Percent | Amount | Percent | Amount | Percent | Amount | Percent |
| Commercial and industrial | \$860,839 | 17.3 % | \$784,202 | 16.6 % | \$687,511 | 15.2 % | \$575,716 | 15.2 % | \$502,952 | 14.1 % |
| Commercial real estate | 2,347,323 | 47.2 % | 2,249,260 | 47.7 % | 2,122,153 | 46.9 % | 1,847,654 | 48.6 % | 1,717,118 | 48.4 % |
| Commercial construction | 265,994 | 5.4 % | 223,859 | 4.7 % | 188,768 | 4.2 % | 128,904 | 3.4 % | 129,421 | 3.6 % |
| Small business | 85,247 | 1.7 % | 77,240 | 1.6 % | 78,594 | 1.7 % | 78,509 | 2.1 % | 80,026 | 2.3 % |
| Residential real estate | 530,259 | 10.7 % | 541,443 | 11.5 % | 612,881 | 13.6 % | 426,201 | 11.3 % | 478,111 | 13.4 % |
| Home equity | 863,863 | 17.4 % | 822,141 | 17.5 % | 802,149 | 17.8 % | 696,063 | 18.3 % | 579,278 | 16.3 % |
| Other consumer | 17,208 | 0.3 % | 20,162 | 0.4 % | 26,955 | 0.6 % | 41,343 | 1.1 % | 68,773 | 1.9 % |

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| | | | | | | | | | | |
|---------------------------------|-------------|--------|-------------|--------|-------------|--------|-------------|--------|-------------|--------|
| Gross loans | 4,970,733 | 100.0% | 4,718,307 | 100.0% | 4,519,011 | 100.0% | 3,794,390 | 100.0% | 3,555,679 | 100.0% |
| Allowance for loan losses | 55,100 | | 53,239 | | 51,834 | | 48,260 | | 46,255 | |
| Net loans | \$4,915,633 | | \$4,665,068 | | \$4,467,177 | | \$3,746,130 | | \$3,509,424 | |

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The following table sets forth the scheduled contractual amortization of the Bank's loan portfolio at December 31, 2014. Loans having no schedule of repayments or no stated maturity are reported as being due in greater than five years. The following table also sets forth the rate structure of loans scheduled to mature after one year:

Table 7 — Scheduled Contractual Loan Amortization

| | December 31, 2014 | | | | | | | |
|--|------------------------|-------------|--------------|----------|-------------|-------------|----------|-------------|
| | Commercial | Commercial | Commercial | Small | Residential | | Consumer | Total |
| | | Real Estate | Construction | Business | Real Estate | Home Equity | Other | |
| | | | (1) | | | | | |
| | (Dollars in thousands) | | | | | | | |
| Amounts due in: | | | | | | | | |
| One year or less | \$247,258 | \$537,011 | \$74,430 | \$27,945 | \$17,589 | \$22,582 | \$10,834 | \$937,649 |
| After one year through five years | 385,748 | 1,235,517 | 146,401 | 33,829 | 78,312 | 94,465 | 4,776 | 1,979,048 |
| Beyond five years | 227,833 | 574,795 | 45,163 | 23,473 | 434,358 | 746,816 | 1,598 | 2,054,036 |
| Total | \$860,839 | \$2,347,323 | \$265,994 | \$85,247 | \$530,259 | \$863,863 | \$17,208 | \$4,970,733 |
| Interest rate terms on amounts due after one year: | | | | | | | | |
| Fixed rate | \$240,540 | \$590,361 | \$57,828 | \$33,309 | \$364,886 | \$330,079 | \$6,374 | 1,623,377 |
| Adjustable rate | 373,041 | 1,219,951 | 133,736 | 23,993 | 147,784 | 511,202 | — | 2,409,707 |

(1) Includes certain construction loans that will convert to commercial mortgages and will be reclassified to commercial real estate upon the completion of the construction phase.

As of December 31, 2014, \$17.2 million of loans scheduled to mature within one year were nonperforming. Generally, the actual maturity of loans is substantially shorter than their contractual maturity due to prepayments and, in the case of real estate loans, due-on-sale clauses, which generally gives the Bank the right to declare a loan immediately due and payable in the event that, among other things, the borrower sells the property subject to the mortgage and the loan is not repaid. The average life of real estate loans tends to increase when current real estate loan rates are higher than rates on mortgages in the portfolio and, conversely, tends to decrease when rates on mortgages in the portfolio are higher than current real estate loan rates. Under the latter scenario, the weighted average yield on the portfolio tends to decrease as higher yielding loans are repaid or refinanced at lower rates. Due to the fact that the Bank may, consistent with industry practice, renew a significant portion of commercial and commercial real estate loans at or immediately prior to their maturity by renewing the loans on substantially similar or revised terms, the principal repayments actually received by the Bank are anticipated to be significantly less than the amounts contractually due in any particular period. In other circumstances, a loan, or a portion of a loan, may not be repaid due to the borrower's inability to satisfy the contractual obligations of the loan.

Asset Quality The Company continually monitors the asset quality of the loan portfolio using all available information. Based on this assessment, loans demonstrating certain payment issues or other weaknesses may be categorized as delinquent, impaired, nonperforming and/or put on nonaccrual status. Additionally, in the course of resolving such loans, the Company may choose to restructure the contractual terms of certain loans to match the borrower's ability to repay the loan based on their current financial condition. If a restructured loan meets certain criteria, it may be categorized as a troubled debt restructuring (TDR).

Delinquency The Bank's philosophy toward managing its loan portfolios is predicated upon careful monitoring, which stresses early detection and response to delinquent and default situations. The Bank seeks to make arrangements to resolve any delinquent or default situation over the shortest possible time frame. Generally, the Bank requires that a delinquency notice be mailed to a borrower upon expiration of a grace period (typically no longer than 15 days beyond the due date). Reminder notices may be sent and telephone calls may be made prior to the expiration of the grace period. If the delinquent status is not resolved within a reasonable time frame following the mailing of a

delinquency notice, the Bank's personnel charged with managing its loan portfolios contact the borrower to ascertain the reasons for delinquency and the prospects for payment. Any subsequent actions taken to resolve the delinquency will depend upon the nature of the loan and the length of time that the loan has been delinquent. The borrower's needs are considered as much as reasonably possible without jeopardizing the Bank's position. A late charge is usually assessed on loans upon expiration of the grace period.

Nonaccrual Loans As a general rule, within commercial real estate or home equity categories, loans more than 90 days past due with respect to principal or interest are classified as nonaccrual loans. As permitted by banking regulations, certain consumer loans past due 90 days or more continue to accrue interest. In addition, certain commercial and real estate loans that are more than 90 days past due may be kept on an accruing status if the loans are well secured and in the process of collection. The Company may also put a junior lien mortgage on nonaccrual status as a result of delinquency with respect to the first position,

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which is held by another financial institution, while the junior lien is currently performing. Income accruals are suspended on all nonaccrual loans and all previously accrued and uncollected interest is reversed against current income. A loan remains on nonaccrual status until it becomes current with respect to principal and interest (and in certain instances remains current for up to six months), the loan is liquidated, or when the loan is determined to be uncollectible and is charged-off against the allowance for loan losses.

Troubled Debt Restructurings In the course of resolving problem loans, the Bank may choose to restructure the contractual terms of certain loans. The Bank attempts to work out an alternative payment schedule with the borrower in order to avoid or cure a default. Any loans that are modified are reviewed by the Bank to identify if a TDR has occurred, which is when, for economic or legal reasons related to a borrower's financial difficulties, the Bank grants a concession to the borrower that it would not otherwise consider. Terms may be modified to fit the ability of the borrower to repay in line with its current financial status and the restructuring of the loan may include adjustments to interest rates, extensions of maturity, consumer loans where the borrower's obligations have been effectively discharged through Chapter 7 Bankruptcy and the borrower has not reaffirmed the debt to the Bank, and other actions intended to minimize economic loss and avoid foreclosure or repossession of collateral. If such efforts by the Bank do not result in satisfactory performance, the loan is referred to legal counsel, at which time foreclosure proceedings are initiated. At any time prior to a sale of the property at foreclosure, the Bank may terminate foreclosure proceedings if the borrower is able to work out a satisfactory payment plan.

It is the Bank's policy to have any restructured loans which are on nonaccrual status prior to being modified remain on nonaccrual status for six months, subsequent to being modified, before management considers its return to accrual status. If the restructured loan is on accrual status prior to being modified, it is reviewed to determine if the modified loan should remain on accrual status. Loans that are considered TDRs are classified as performing, unless they are on nonaccrual status or greater than 90 days delinquent. Loans classified as TDRs remain classified as such for the life of the loan, except in limited circumstances, when it may be determined that the borrower is performing under modified terms and the restructuring agreement specified an interest rate greater than or equal to an acceptable market rate for a comparable new loan at the time of the restructuring.

Purchased Credit Impaired Loans Purchased Credit Impaired ("PCI") loans are acquired loans which had evidence of deterioration in credit quality at the purchase date and for which it is probable that all contractually required payments will not be collected. PCI loans are recorded at fair value without any carryover of the allowance for loan losses. The excess cash flows expected to be collected over the carrying amount of the loans, referred to as the "accretable yield," is accreted into interest income over the life of the loans using the effective yield method. Accordingly, PCI loans are not subject to classification as nonaccrual in the same manner as originated loans, rather they are generally considered to be accruing loans because their interest income recognized relates to the accretable yield and not to contractual interest payments. See Note 4, "Loans, Allowance for Loan Losses and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information.

Nonperforming Assets Nonperforming assets are comprised of nonperforming loans, nonperforming securities, other real estate owned ("OREO"), and other assets in possession. Nonperforming loans consist of nonaccrual loans and loans that are more than 90 days past due but still accruing interest.

Nonperforming securities consist of securities that are on nonaccrual status. The Company holds five collateralized debt obligation securities ("CDOs") comprised of pools of trust preferred securities issued by banks and insurance companies, which are currently deferring interest payments on certain tranches within the bonds' structures including the tranches held by the Company. The bonds are anticipated to continue to defer interest until cash flows are sufficient to satisfy certain collateralization levels designed to protect more senior tranches. As a result, the Company has placed the five securities on nonaccrual status and has reversed any previously accrued but unpaid income related to these securities.

OREO consists of real estate properties, which have served as collateral to secure loans, that are controlled or owned by the Bank. These properties are recorded at fair value less estimated costs to sell at the date control is established, resulting in a new cost basis. The amount by which the recorded investment in the loan exceeds the fair value (net of estimated costs to sell) of the foreclosed asset is charged to the allowance for loan losses. Subsequent declines in the

fair value of the foreclosed asset below the new cost basis are recorded through the use of a valuation allowance. Subsequent increases in the fair value are recorded as reductions in the valuation allowance, but not below zero. All costs incurred thereafter in maintaining the property are generally charged to noninterest expense. In the event the real estate is utilized as a rental property, net rental income and expenses are recorded as incurred within noninterest expense.

Other assets in possession typically consist of foreclosed non-real estate assets deemed to be in control of the Company.

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The following table sets forth information regarding nonperforming assets held by the Bank at the dates indicated:

Table 8 — Nonperforming Assets

| | December 31 | | | | | |
|---|------------------------|----------|----------|----------|----------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in thousands) | | | | | |
| Loans accounted for on a nonaccrual basis(1) | | | | | | |
| Commercial and industrial | \$2,822 | \$4,178 | \$2,666 | \$1,883 | \$3,123 | |
| Commercial real estate | 7,590 | 11,834 | 6,574 | 13,109 | 9,836 | |
| Small business | 246 | 633 | 570 | 542 | 887 | |
| Residential real estate | 8,697 | 10,329 | 11,472 | 9,867 | 6,728 | |
| Home equity | 8,038 | 7,068 | 7,311 | 3,130 | 1,752 | |
| Other consumer | — | 92 | 121 | 381 | 505 | |
| Total | \$27,393 | \$34,134 | \$28,714 | \$28,912 | \$22,831 | |
| Loans past due 90 days or more but still accruing | | | | | | |
| Residential real estate(2) | \$106 | \$462 | \$— | \$— | \$— | |
| Home equity | — | — | — | — | 4 | |
| Other consumer | 13 | 63 | 52 | 41 | 273 | |
| Total | \$119 | \$525 | \$52 | \$41 | \$277 | |
| Total nonperforming loans | \$27,512 | \$34,659 | \$28,766 | \$28,953 | \$23,108 | |
| Nonaccrual securities(3) | 3,639 | 1,541 | 1,511 | 1,272 | 1,051 | |
| Other assets in possession | — | 167 | 176 | 266 | 61 | |
| Other real estate owned | 7,743 | 7,466 | 11,974 | 6,658 | 7,273 | |
| Total nonperforming assets | \$38,894 | \$43,833 | \$42,427 | \$37,149 | \$31,493 | |
| Nonperforming loans as a percent of gross loans | 0.55 | % 0.73 | % 0.64 | % 0.76 | % 0.65 | % |
| Nonperforming assets as a percent of total assets | 0.61 | % 0.72 | % 0.74 | % 0.75 | % 0.67 | % |

(1) Included in these amounts were \$5.2 million, \$7.5 million, \$6.6 million, \$9.2 million, and \$4.0 million of TDRs on nonaccrual at December 31, 2014, 2013, 2012, 2011, and 2010, respectively.

(2) Represents purchased credit impaired loans that are accruing interest due to expectations of future cash collections.

(3) Amounts represent the fair value of nonaccrual securities. The Company had five nonaccrual securities in 2014 and 2013, and six nonaccrual securities in 2012, 2011, and 2010.

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The following table summarizes the changes in nonperforming assets for the periods indicated:

Table 9 — Activity in Nonperforming Assets

| | Years Ended December 31 | |
|---|-------------------------|-----------|
| | 2014 | 2013 |
| | (Dollars in thousands) | |
| Nonperforming assets beginning balance | \$43,833 | \$42,427 |
| New to nonperforming | 29,737 | 56,288 |
| Loans charged-off | (10,947) | (10,518) |
| Loans paid-off | (14,934) | (26,617) |
| Loans restored to accrual status | (5,488) | (9,808) |
| Loans transferred to other real estate owned/other assets | (5,248) | (2,869) |
| Change to other real estate owned: | | |
| New to other real estate owned | \$5,248 | \$2,869 |
| Acquired other real estate owned | — | 419 |
| Valuation write down | (736) | (1,483) |
| Sale of other real estate owned | (7,445) | (8,854) |
| Capital improvements to other real estate owned | 3,255 | 2,541 |
| Total change to other real estate owned | 322 | (4,508) |
| Net change in nonaccrual securities | 2,098 | 31 |
| Other | (479) | (593) |
| Nonperforming assets ending balance | \$38,894 | \$43,833 |

The following table sets forth information regarding troubled debt restructured loans as of the dates indicated:

Table 10 — Troubled Debt Restructurings

| | December 31 | | | | | |
|---|------------------------|----------|----------|----------|----------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in thousands) | | | | | |
| Performing troubled debt restructurings | \$38,382 | \$38,410 | \$46,764 | \$37,151 | \$26,091 | |
| Nonaccrual troubled debt restructurings | 5,248 | 7,454 | 6,554 | 9,230 | 3,982 | |
| Total | \$43,630 | \$45,864 | \$53,318 | \$46,381 | \$30,073 | |
| Performing troubled debt restructurings as a % of total loans | 0.77 | % 0.81 | % 1.03 | % 0.98 | % 0.73 | % |
| Nonaccrual troubled debt restructurings as a % of total loans | 0.11 | % 0.16 | % 0.15 | % 0.24 | % 0.11 | % |
| Total troubled debt restructurings as a % of total loans | 0.88 | % 0.97 | % 1.18 | % 1.22 | % 0.84 | % |

The following table summarizes changes in TDRs for the periods indicated:

Table 11 — Activity in Troubled Debt Restructurings

| | December 31 | |
|-------------------------------|------------------------|-----------|
| | 2014 | 2013 |
| | (Dollars in thousands) | |
| TDRs beginning balance | \$45,864 | \$53,318 |
| New to TDR status | 6,007 | 6,789 |
| Paydowns | (5,693) | (13,307) |
| Charge-offs | (2,548) | (936) |
| Loans removed from TDR status | — | — |
| TDRs ending balance | \$43,630 | \$45,864 |

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Income accruals are suspended on all nonaccrual loans and all previously accrued and uncollected interest is reversed against current income. The table below shows interest income that was recognized or collected on all nonaccrual loans and TDRs as of the dates indicated:

Table 12 — Interest Income Recognized/Collected on Nonaccrual Loans and Troubled Debt Restructurings

| | Years Ended December 31 | | |
|--|-------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| | (Dollars in thousands) | | |
| The amount of incremental gross interest income that would have been recorded if nonaccrual loans had been current in accordance with their original terms | \$1,580 | \$2,154 | \$2,022 |
| The amount of interest income on nonaccrual loans and performing TDRs that was included in net income | 2,419 | 2,510 | 2,879 |

A loan is considered impaired when, based on current information and events, it is probable that the Bank will be unable to collect the scheduled payments of principal or interest when due according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value, and the probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant payment delays and payment shortfalls generally are not classified as impaired. Management determines the significance of payment delays and payment shortfalls on a case-by-case basis, taking into consideration all of the circumstances surrounding the loan and the borrower, including the length of the delay, the reasons for the delay, the borrower's prior payment record, and the amount of the shortfall in relation to the principal and interest owed.

Impaired loans include all commercial and industrial loans, commercial real estate loans, commercial construction and small business loans that are on nonaccrual status, TDRs, and other loans that have been categorized as impaired. Impairment is measured on a loan by loan basis by comparing the loan's value to either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent. For impaired loans deemed collateral dependent, where impairment is measured using the fair value of the collateral, the Bank will either order a new appraisal or use another available source of collateral assessment such as a broker's opinion of value to determine a reasonable estimate of the fair value of the collateral.

Total impaired loans at December 31, 2014 and 2013 were \$58.0 million and \$72.1 million, respectively. For additional information regarding the Bank's asset quality, including delinquent loans, nonaccruals, TDRs, and impaired loans, see Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

Potential problem loans are any loans which are not included in nonaccrual or nonperforming loans, where known information about possible credit problems of the borrowers causes management to have concerns as to the ability of such borrowers to comply with present loan repayment terms. At December 31, 2014, there were 71 relationships, with an aggregate balance of \$61.0 million, deemed to be potential problem loans. These potential problem loans continued to perform with respect to payments. Management actively monitors these loans and strives to minimize any possible adverse impact to the Bank.

Allowance for Loan Losses The allowance for loan losses is maintained at a level that management considers appropriate to provide for probable loan losses based upon evaluation of known and inherent risks in the loan portfolio. The allowance is increased by providing for loan losses through a charge to expense and by recoveries of loans previously charged-off and is reduced by loans being charged-off.

While management uses available information to recognize losses on loans, future additions to the allowance may be necessary based on increases in nonperforming loans, changes in economic conditions, or for other reasons. Additionally, various regulatory agencies, as an integral part of the Bank's examination process, periodically assess the appropriateness of the allowance for loan losses and may require it to increase its provision for loan losses or

recognize further loan charge-offs, in accordance with U.S. GAAP.

As of December 31, 2014, the allowance for loan losses totaled \$55.1 million, or 1.11% of total loans, as compared to \$53.2 million, or 1.13% of total loans, at December 31, 2013.

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The following table summarizes changes in the allowance for loan losses and other selected statistics for the periods presented:

Table 13 — Summary of Changes in the Allowance for Loan Losses

| | December 31 | | | | | |
|---|------------------------|-------------|-------------|-------------|-------------|---|
| | 2014 | 2013 | 2012 | 2011 | 2010 | |
| | (Dollars in thousands) | | | | | |
| Average total loans | \$4,871,197 | \$4,556,351 | \$4,022,349 | \$3,681,418 | \$3,434,769 | |
| Allowance for loan losses, beginning of year | \$53,239 | \$51,834 | \$48,260 | \$46,255 | \$42,361 | |
| Charged-off loans: | | | | | | |
| Commercial and industrial | 2,097 | 2,683 | 6,191 | 2,888 | 5,170 | |
| Commercial real estate | 5,454 | 3,587 | 4,348 | 2,631 | 3,448 | |
| Commercial construction | — | 308 | — | 769 | 1,716 | |
| Small business | 605 | 773 | 616 | 1,190 | 2,279 | |
| Residential real estate | 826 | 622 | 1,094 | 559 | 557 | |
| Home equity | 750 | 1,370 | 3,178 | 1,626 | 939 | |
| Other consumer | 1,215 | 1,175 | 1,165 | 1,678 | 2,078 | |
| Total charged-off loans | 10,947 | 10,518 | 16,592 | 11,341 | 16,187 | |
| Recoveries on loans previously charged-off | | | | | | |
| Commercial and industrial | 462 | 272 | 963 | 420 | 361 | |
| Commercial real estate | 404 | 206 | 188 | 97 | 1 | |
| Commercial construction | — | 100 | — | 500 | — | |
| Small business | 275 | 279 | 134 | 160 | 217 | |
| Residential real estate | 424 | 143 | 151 | — | 59 | |
| Home equity | 249 | 135 | 93 | 52 | 131 | |
| Other consumer | 591 | 588 | 581 | 635 | 657 | |
| Total recoveries | 2,405 | 1,723 | 2,110 | 1,864 | 1,426 | |
| Net loans charged-off | | | | | | |
| Commercial and industrial | 1,635 | 2,411 | 5,228 | 2,468 | 4,809 | |
| Commercial real estate | 5,050 | 3,381 | 4,160 | 2,534 | 3,447 | |
| Commercial construction | — | 208 | — | 269 | 1,716 | |
| Small business | 330 | 494 | 482 | 1,030 | 2,062 | |
| Residential real estate | 402 | 479 | 943 | 559 | 498 | |
| Home equity | 501 | 1,235 | 3,085 | 1,574 | 808 | |
| Other consumer | 624 | 587 | 584 | 1,043 | 1,421 | |
| Total net loans charged-off | 8,542 | 8,795 | 14,482 | 9,477 | 14,761 | |
| Provision for loan losses | 10,403 | 10,200 | 18,056 | 11,482 | 18,655 | |
| Total allowances for loan losses, end of year | \$55,100 | \$53,239 | \$51,834 | \$48,260 | \$46,255 | |
| Net loans charged-off as a percent of average total loans | 0.18 | % 0.19 | % 0.36 | % 0.26 | % 0.43 | % |
| Allowance for loan losses as a percent of total loans | 1.11 | % 1.13 | % 1.15 | % 1.27 | % 1.30 | % |
| Allowance for loan losses as a percent of nonperforming loans | 200.28 | % 153.61 | % 180.19 | % 166.68 | % 200.17 | % |
| Net loans charged-off as a percent of allowance for loan losses | 15.50 | % 16.52 | % 27.94 | % 19.64 | % 31.91 | % |
| | 21.97 | % 16.38 | % 12.72 | % 16.44 | % 8.81 | % |

Recoveries as a percent of gross
charge-offs

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For purposes of the allowance for loan losses, management segregates the loan portfolio into the portfolio segments detailed in the table below. The allocation of the allowance for loan losses is made to each loan category using the analytical techniques and estimation methods described herein. While these amounts represent management's best estimate of the distribution of probable losses at the evaluation dates, they are not necessarily indicative of either the categories in which actual losses may occur or the extent of such actual losses that may be recognized within each category. Each of these loan categories possess unique risk characteristics that are considered when determining the appropriate level of allowance for each segment. The total allowance is available to absorb losses from any segment of the loan portfolio.

The following table sets forth the allocation of the allowance for loan losses by loan category at the dates indicated:

Table 14 — Summary of Allocation of Allowance for Loan Losses

| | December 31 | | | | | | | | | | | |
|---------------------------|-------------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | | | |
| | Allowance | Percent of | Allowance | Percent of | Allowance | Percent of | Allowance | Percent of | Allowance | Percent of | Allowance | Percent of |
| | Amount | Loans | Amount | Loans | Amount | Loans | Amount | Loans | Amount | Loans | Amount | Loans |
| | | Category | | Category | | Category | | Category | | Category | | Category |
| | | To Total | | To Total | | To Total | | To Total | | To Total | | To Total |
| | | Loans | | Loans | | Loans | | Loans | | Loans | | Loans |
| (Dollars in thousands) | | | | | | | | | | | | |
| Allocated Allowance | | | | | | | | | | | | |
| Commercial and industrial | \$15,573 | 17.3 % | \$15,622 | 16.6 % | \$13,461 | 15.2 % | \$11,682 | 15.2 % | \$10,423 | 14.1 % | | |
| Commercial real estate | 25,873 | 47.2 % | 24,541 | 47.7 % | 22,598 | 46.9 % | 23,514 | 48.6 % | 21,939 | 48.4 % | | |
| Commercial construction | 3,945 | 5.4 % | 3,371 | 4.7 % | 2,811 | 4.2 % | 2,076 | 3.4 % | 2,145 | 3.6 % | | |
| Small business | 1,171 | 1.7 % | 1,215 | 1.6 % | 1,524 | 1.7 % | 1,896 | 2.1 % | 3,740 | 2.3 % | | |
| Residential real estate | 2,834 | 10.7 % | 2,760 | 11.5 % | 2,930 | 13.6 % | 3,113 | 11.3 % | 2,915 | 13.4 % | | |
| Home equity | 4,956 | 17.4 % | 5,036 | 17.5 % | 7,703 | 17.8 % | 4,597 | 18.3 % | 3,369 | 16.3 % | | |
| Other consumer | 748 | 0.3 % | 694 | 0.4 % | 807 | 0.6 % | 1,382 | 1.1 % | 1,724 | 1.9 % | | |
| Total | \$55,100 | 100.0 % | \$53,239 | 100.0 % | \$51,834 | 100.0 % | \$48,260 | 100.0 % | \$46,255 | 100.0 % | | |

To determine if a loan should be charged-off, all possible sources of repayment are analyzed. Possible sources of repayment include the potential for future cash flows, the value of the Bank's collateral, and the strength of co-makers or guarantors. When available information confirms that specific loans or portions thereof are uncollectible, these amounts are promptly charged-off against the allowance for loan losses and any recoveries of such previously charged-off amounts are credited to the allowance.

Regardless of whether a loan is unsecured or collateralized, the Company charges off the amount of any confirmed loan loss in the period when the loans, or portions of loans, are deemed uncollectible. For troubled, collateral-dependent loans, loss-confirming events may include an appraisal or other valuation that reflects a shortfall between the value of the collateral and the carrying value of the loan or receivable, or a deficiency balance following the sale of the collateral.

For additional information regarding the Bank's allowance for loan losses, see Note 1, "Summary of Significant Accounting Policies" and Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

Federal Home Loan Bank Stock The Bank held an investment in Federal Home Loan Bank (“FHLB”) of Boston, of \$33.2 million at December 31, 2014 and \$39.9 million at December 31, 2013. The decline is a result of the FHLB's repurchase of excess stock from its shareholders. The FHLB is a cooperative that provides services to its member banking institutions. The primary reason for the FHLB of Boston membership is to gain access to a reliable source of wholesale funding, particularly term funding, as a tool to manage interest rate risk. The purchase of stock in the FHLB is a requirement for a member to gain access to funding. The Company purchases FHLB stock proportional to the volume of funding received and views the purchases as a necessary long-term investment for the purposes of balance sheet liquidity and not for investment return.

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Goodwill and Identifiable Intangible Assets Goodwill and Identifiable Intangible Assets were \$180.3 million and \$182.6 million at December 31, 2014 and December 31, 2013, respectively.

The Company typically performs its annual goodwill impairment testing during the third quarter of the year, unless certain indicators suggest earlier testing to be warranted. The Company performed its annual goodwill impairment testing during the third quarter of 2014 and determined that the Company's goodwill was not impaired. Identifiable intangible assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of the assets may not be recoverable. There were no events or changes that indicated impairment of identifiable intangible assets. For additional information regarding the goodwill and identifiable intangible assets, see Note 6, "Goodwill and Identifiable Intangible Assets" within Notes to Consolidated Financial Statements included in Item 8 hereof.

Cash Surrender Value of Life Insurance Policies The Bank holds life insurance policies for the purpose of offsetting its future obligations to its employees under its retirement and benefits plans. The cash surrender value of life insurance policies was \$109.9 million and \$100.4 million at December 31, 2014 and December 31, 2013, respectively, reflective of an additional \$10.0 million of policies purchased during 2014. The Bank recorded tax exempt income from the life insurance policies of \$3.1 million, \$3.2 million, and \$3.1 million in 2014, 2013, and 2012, respectively. Also during 2014, 2013, and 2012, the Company recognized gains on life insurance benefits in the amount of \$1.9 million, \$227,000, and \$1.3 million, respectively. These gains are also tax-exempt income to the Company.

Deposits As of December 31, 2014, deposits of \$5.2 billion were \$224.0 million, or 4.5%, higher than the prior year-end. The growth in deposits was fueled primarily by increases in business deposits from commercial loan customers, as well as small business customers, inflows of municipal deposits and higher consumer deposits. Time deposits decreased by 12.6%, as the Company continues to focus on core deposits. Core deposits, which the Company defines as nontime and nonbrokered deposits, increased by \$318.1 million, or 7.5%, during 2014 and now comprise 87.3% of total deposits.

The following table sets forth the average balances of the Bank's deposits for the periods indicated:

Table 15 — Average Balances of Deposits

| | December 31 | | | 2013 | | | 2012 | | |
|-------------------------------|------------------------|---------|---|-------------|---------|---|-------------|---------|---|
| | 2014 | | | Amount | Percent | | Amount | Percent | |
| | Amount | Percent | | Amount | Percent | | Amount | Percent | |
| | (Dollars in thousands) | | | | | | | | |
| Demand deposits | \$1,422,510 | 27.4 | % | \$1,271,616 | 27.5 | % | \$1,070,577 | 26.7 | % |
| Savings and interest checking | 2,087,973 | 40.3 | % | 1,735,211 | 37.6 | % | 1,484,758 | 37.1 | % |
| Money market | 972,664 | 18.8 | % | 887,936 | 19.2 | % | 803,656 | 20.1 | % |
| Time certificates of deposits | 698,070 | 13.5 | % | 724,644 | 15.7 | % | 646,873 | 16.1 | % |
| Total | \$5,181,217 | 100.0 | % | \$4,619,407 | 100.0 | % | \$4,005,864 | 100.0 | % |

The following table sets forth the maturities of the Bank's time certificates of deposits in the amount of \$100,000 or more as of December 31, 2014:

Table 16 — Maturities of Time Certificates of Deposits \$100,000 and Over

| | Balance | Percentage | |
|----------------|------------------------|------------|---|
| | (Dollars in thousands) | | |
| 1 to 3 months | \$73,776 | 29.0 | % |
| 4 to 6 months | 45,829 | 18.0 | % |
| 7 to 12 months | 64,984 | 25.5 | % |
| Over 12 months | 70,129 | 27.5 | % |
| Total | \$254,718 | 100.0 | % |

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The Bank also participates in the Certificate of Deposit Registry Service ("CDARS") program, allowing the Bank to provide easy access to multi-million dollar FDIC deposit insurance protection on certificate of deposits investments for consumers, businesses and public entities. In addition, the Bank may occasionally raise funds through brokered certificates of deposit. This channel allows the Bank to seek additional funding in potentially large quantities by attracting deposits from outside the Bank's core market.

The following table sets forth the Bank's brokered deposits as of the dates indicated:

Table 17 — Brokered Deposits

| | December 31 | |
|----------------------------------|------------------------|----------|
| | 2014 | 2013 |
| | (Dollars in thousands) | |
| CDARS | \$44,855 | \$53,748 |
| Brokered certificates of deposit | 11,058 | 13,753 |
| Brokered money market | 10,000 | 10,000 |
| Total brokered deposits | \$65,913 | \$77,501 |

Borrowings The Company's borrowings consist of both short-term and long-term borrowings and provide the Bank with one of its primary sources of funding. Maintaining available borrowing capacity provides the Bank with a contingent source of liquidity.

In June of 2014, the Company used excess liquidity to pay off \$75.0 million of FHLB borrowings and exited the associated hedge which fixed the rate on those borrowings. As represented in the financial statements, this resulted in a loss on termination of derivatives for the second quarter of approximately \$1.1 million.

The following table sets forth the balance of borrowings at the periods indicated:

Table 18 — Borrowings by Category

| | December 31 | | | % Change |
|--|------------------------|-----------|-------|----------|
| | 2014 | 2013 | | |
| | (Dollars in thousands) | | | |
| Federal home loan bank borrowings | \$70,080 | \$140,294 | (50.0 |)% |
| Customer repurchase agreements and other short-term borrowings | 147,890 | 154,288 | (4.1 |)% |
| Wholesale repurchase agreements | 50,000 | 50,000 | — | % |
| Junior subordinated debentures | 73,685 | 73,906 | (0.3 |)% |
| Subordinated debentures | 65,000 | 30,000 | 116.7 | % |
| Total | \$406,655 | \$448,488 | (9.3 |)% |

See Note 8, "Borrowings" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information regarding borrowings.

Capital Resources The Federal Reserve Board (Federal Reserve), the FDIC, and other regulatory agencies have established capital guidelines for banks and bank holding companies. Risk-based capital guidelines issued by the federal regulatory agencies require banks to meet a minimum Tier 1 risk-based capital ratio of 4.0% and a total risk-based capital ratio of 8.0%. A minimum requirement of 4.0% Tier 1 leverage capital is also mandated. At December 31, 2014, the Company and the Bank exceeded the minimum requirements for Tier 1 risk-based, total risk-based capital, and Tier 1 leverage capital. See Note 19, "Regulatory Matters" within Notes to Consolidated Financial Statements included in Item 8 hereof for more information regarding capital requirements.

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Results of Operations

Table 19 — Summary of Results of Operations

| | Years Ended December 31 | | | |
|-------------------------------------|-------------------------|----------|--|---|
| | 2014 | 2013 | | |
| | (Dollars in thousands) | | | |
| Net income | \$59,845 | \$50,254 | | |
| Diluted earnings per share | \$2.49 | \$2.18 | | |
| Return on average assets | 0.95 | % 0.87 | | % |
| Return on average equity | 9.66 | % 9.09 | | % |
| Stockholders' equity as % of assets | 10.06 | % 9.70 | | % |
| Net Interest Margin | 3.45 | % 3.51 | | % |

Net Interest Income The amount of net interest income is affected by changes in interest rates and by the volume, mix, and interest rate sensitivity of interest-earning assets and interest-bearing liabilities.

On a fully tax-equivalent basis, net interest income was \$197.4 million in 2014, a 7.5% increase from 2013 net interest income of \$183.5 million.

The following table presents the Company's average balances, net interest income, interest rate spread, and net interest margin for 2014, 2013, and 2012. Nontaxable income from loans and securities is presented on a fully tax-equivalent basis by adjusting tax-exempt income upward by an amount equivalent to the prevailing income taxes that would have been paid if the income had been fully taxable.

Table 20 — Average Balance, Interest Earned/Paid & Average Yields

| | Years Ended December 31 | | | | | | | | | |
|---|-------------------------|-----------------------------|------------------|--------------------|-----------------------------|------------------|--------------------|--------------------|-----------------------------|------------------|
| | 2014 | | | 2013 | | | 2012 | | | |
| | AVERAGE BALANCE | INTEREST EARNED/ PAID | AVERAGE YIELD | AVERAGE BALANCE | INTEREST EARNED/ PAID | AVERAGE YIELD | AVERAGE BALANCE | AVERAGE BALANCE | INTEREST EARNED/ PAID | AVERAGE YIELD |
| | (Dollars in thousands) | | | | | | | | | |
| Interest-earning assets | | | | | | | | | | |
| Interest-earning deposits with banks, federal funds sold, and short term investments | \$111,764 | \$279 | 0.25 % | \$80,349 | \$200 | 0.25 % | \$54,483 | \$132 | 0.24 % | |
| Securities | | | | | | | | | | |
| Trading assets | — | — | — % | — | — | — % | 1,365 | 37 | 2.71 % | |
| Taxable investment securities | 713,969 | 18,610 | 2.61 % | 566,764 | 15,137 | 2.67 % | 524,466 | 16,643 | 3.17 % | |
| Nontaxable investment securities(1) | 5,944 | 233 | 3.92 % | 1,523 | 88 | 5.78 % | 1,746 | 140 | 8.02 % | |
| Total securities | 719,913 | 18,843 | 2.62 % | 568,287 | 15,225 | 2.68 % | 527,577 | 16,820 | 3.19 % | |
| Loans held for sale | 11,125 | 405 | 3.64 % | 27,693 | 774 | 2.79 % | 29,928 | 988 | 3.30 % | |
| Loans(2) | | | | | | | | | | |

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| | | | | | | | | | |
|------------------------------|-------------|-----------|--------|-------------|-----------|--------|-------------|-----------|--------|
| Commercial and industrial | 837,618 | 32,442 | 3.87 % | 736,814 | 29,241 | 3.97 % | 625,789 | 25,309 | 4.04 % |
| Commercial real estate (1) | 2,306,901 | 97,971 | 4.25 % | 2,166,073 | 96,165 | 4.44 % | 1,923,602 | 93,582 | 4.86 % |
| Commercial construction | 249,389 | 10,682 | 4.28 % | 218,894 | 9,066 | 4.14 % | 159,271 | 6,698 | 4.21 % |
| Small business | 79,736 | 4,431 | 5.56 % | 76,700 | 4,272 | 5.57 % | 79,092 | 4,509 | 5.70 % |
| Total commercial | 3,473,644 | 145,526 | 4.19 % | 3,198,481 | 138,744 | 4.34 % | 2,787,754 | 130,098 | 4.67 % |
| Residential real estate | 538,171 | 21,462 | 3.99 % | 534,696 | 21,179 | 3.96 % | 436,737 | 18,330 | 4.20 % |
| Home equity | 841,710 | 29,568 | 3.51 % | 800,646 | 28,712 | 3.59 % | 765,228 | 28,124 | 3.68 % |
| Total consumer real estate | 1,379,881 | 51,030 | 3.70 % | 1,335,342 | 49,891 | 3.74 % | 1,201,965 | 46,454 | 3.86 % |
| Other consumer | 17,672 | 1,732 | 9.80 % | 22,528 | 2,047 | 9.09 % | 32,630 | 2,785 | 8.54 % |
| Total loans | 4,871,197 | 198,288 | 4.07 % | 4,556,351 | 190,682 | 4.18 % | 4,022,349 | 179,337 | 4.46 % |
| Total | | | | | | | | | |
| Interest-Earning Assets | \$5,713,999 | \$217,815 | 3.81 % | \$5,232,680 | \$206,881 | 3.95 % | \$4,634,337 | \$197,277 | 4.26 % |
| Cash and Due from Banks | 113,394 | | | 127,171 | | | 67,085 | | |
| Federal Home Loan Bank Stock | 36,467 | | | 39,416 | | | 35,155 | | |
| Other Assets | 422,598 | | | 400,805 | | | 377,450 | | |
| Total Assets | \$6,286,458 | | | \$5,800,072 | | | \$5,114,027 | | |

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Interest-bearing liabilities

Deposits

Savings and

| | | | | | | | | | |
|----------------------------|-------------|---------|--------|-------------|---------|--------|-------------|---------|--------|
| interest checking accounts | \$2,087,973 | \$3,573 | 0.17 % | \$1,735,211 | \$3,107 | 0.18 % | \$1,484,758 | \$2,820 | 0.19 % |
|----------------------------|-------------|---------|--------|-------------|---------|--------|-------------|---------|--------|

| | | | | | | | | | |
|--------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|
| Money market | 972,664 | 2,487 | 0.26 % | 887,936 | 2,271 | 0.26 % | 803,656 | 2,461 | 0.31 % |
|--------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|

| | | | | | | | | | |
|-------------------------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|
| Time certificates of deposits | 698,070 | 4,979 | 0.71 % | 724,644 | 5,246 | 0.72 % | 646,873 | 5,422 | 0.84 % |
|-------------------------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|

| | | | | | | | | | |
|---------------------------------|-----------|--------|--------|-----------|--------|--------|-----------|--------|--------|
| Total interest bearing deposits | 3,758,707 | 11,039 | 0.29 % | 3,347,791 | 10,624 | 0.32 % | 2,935,287 | 10,703 | 0.36 % |
|---------------------------------|-----------|--------|--------|-----------|--------|--------|-----------|--------|--------|

Borrowings

Federal Home

| | | | | | | | | | |
|----------------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|
| Loan Bank borrowings | 100,631 | 2,784 | 2.77 % | 245,392 | 5,446 | 2.22 % | 224,553 | 5,277 | 2.35 % |
|----------------------|---------|-------|--------|---------|-------|--------|---------|-------|--------|

Customer

| | | | | | | | | | |
|---|---------|-----|--------|---------|-----|--------|---------|-----|--------|
| repurchase agreements and other short-term borrowings | 144,358 | 200 | 0.14 % | 150,286 | 276 | 0.18 % | 160,589 | 325 | 0.20 % |
|---|---------|-----|--------|---------|-----|--------|---------|-----|--------|

Wholesale

| | | | | | | | | | |
|-----------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|
| repurchase agreements | 50,000 | 1,158 | 2.32 % | 50,000 | 1,158 | 2.32 % | 50,000 | 1,162 | 2.32 % |
|-----------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|

Junior

| | | | | | | | | | |
|-------------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|
| subordinated debentures | 73,797 | 4,008 | 5.43 % | 74,017 | 4,049 | 5.47 % | 63,549 | 3,749 | 5.90 % |
|-------------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|

| | | | | | | | | | |
|-------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|
| Subordinated debt | 34,315 | 1,228 | 3.58 % | 30,000 | 1,783 | 5.94 % | 30,000 | 2,177 | 7.26 % |
|-------------------|--------|-------|--------|--------|-------|--------|--------|-------|--------|

| | | | | | | | | | |
|------------------|---------|-------|--------|---------|--------|--------|---------|--------|--------|
| Total borrowings | 403,101 | 9,378 | 2.33 % | 549,695 | 12,712 | 2.31 % | 528,691 | 12,690 | 2.40 % |
|------------------|---------|-------|--------|---------|--------|--------|---------|--------|--------|

Total

| | | | | | | | | | |
|------------------------------|-------------|----------|--------|-------------|----------|--------|-------------|----------|--------|
| interest-bearing liabilities | \$4,161,808 | \$20,417 | 0.49 % | \$3,897,486 | \$23,336 | 0.60 % | \$3,463,978 | \$23,393 | 0.68 % |
|------------------------------|-------------|----------|--------|-------------|----------|--------|-------------|----------|--------|

| | | | | | | | | | |
|-----------------|-----------|--|--|-----------|--|--|-----------|--|--|
| Demand deposits | 1,422,510 | | | 1,271,616 | | | 1,070,577 | | |
|-----------------|-----------|--|--|-----------|--|--|-----------|--|--|

| | | | | | | | | | |
|-------------------|--------|--|--|--------|--|--|--------|--|--|
| Other liabilities | 82,310 | | | 78,392 | | | 87,104 | | |
|-------------------|--------|--|--|--------|--|--|--------|--|--|

| | | | | | | | | | |
|-------------------|-------------|--|--|-------------|--|--|-------------|--|--|
| Total liabilities | \$5,666,628 | | | \$5,247,494 | | | \$4,621,659 | | |
|-------------------|-------------|--|--|-------------|--|--|-------------|--|--|

| | | | | | | | | | |
|----------------------|---------|--|--|---------|--|--|---------|--|--|
| Stockholders' equity | 619,830 | | | 552,578 | | | 492,368 | | |
|----------------------|---------|--|--|---------|--|--|---------|--|--|

| | | | | | | | | | |
|--|-------------|--|--|-------------|--|--|-------------|--|--|
| Total liabilities and stockholders' equity | \$6,286,458 | | | \$5,800,072 | | | \$5,114,027 | | |
|--|-------------|--|--|-------------|--|--|-------------|--|--|

| | | | | | | | | | |
|------------------------|--|-----------|--|--|-----------|--|--|-----------|--|
| Net interest income(1) | | \$197,398 | | | \$183,545 | | | \$173,884 | |
|------------------------|--|-----------|--|--|-----------|--|--|-----------|--|

| | | | | | | | | | |
|-------------------------|--|--|--------|--|--|--------|--|--|--------|
| Interest rate spread(3) | | | 3.32 % | | | 3.35 % | | | 3.58 % |
|-------------------------|--|--|--------|--|--|--------|--|--|--------|

| | | | | | | | | | |
|------------------------|--|--|--------|--|--|--------|--|--|--------|
| Net interest margin(4) | | | 3.45 % | | | 3.51 % | | | 3.75 % |
|------------------------|--|--|--------|--|--|--------|--|--|--------|

| | | | | | | | | | |
|--------------------------|--|--|--|--|--|--|--|--|--|
| Supplemental Information | | | | | | | | | |
|--------------------------|--|--|--|--|--|--|--|--|--|

| | | | | | | | | | |
|----------------------------------|-------------|----------|--|-------------|----------|--|-------------|----------|--|
| Total deposits, including demand | \$5,181,217 | \$11,039 | | \$4,619,407 | \$10,624 | | \$4,005,864 | \$10,703 | |
|----------------------------------|-------------|----------|--|-------------|----------|--|-------------|----------|--|

| | | | | | | |
|--|-------------|----------|--------|-------------|----------|-------------|
| deposits | | | | | | |
| Cost of total deposits | | | 0.21 % | | 0.23 % | 0.27 % |
| Total funding liabilities, including demand deposits | \$5,584,318 | \$20,417 | | \$5,169,102 | \$23,336 | \$4,534,555 |
| Cost of total funding liabilities | | | 0.37 % | | 0.45 % | 0.52 % |

The total amount of adjustment to present interest income and yield on a fully tax-equivalent basis is \$1.4 million, \$967,000, and \$1.1 million in 2014, 2013, and 2012, respectively. The FTE adjustment relates to nontaxable (1) investment securities with average balances of \$5.9 million, \$1.5 million, and \$1.7 million, in 2014, 2013, and 2012, respectively, and nontaxable industrial development bonds with average balances of \$51.3 million, \$39.4 million, and \$36.3 million in 2014, 2013, and 2012, respectively.

(2) Average nonaccruing loans are included in loans.

(3) Interest rate spread represents the difference between the weighted average yield on interest-earning assets and the weighted average costs of interest-bearing liabilities.

(4) Net interest margin represents net interest income as a percentage of average interest-earning assets.

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The following table presents certain information on a fully-tax equivalent basis regarding changes in the Company's interest income and interest expense for the periods indicated. For each category of interest-earning assets and interest-bearing liabilities, information is provided with respect to changes attributable to (1) changes in rate (change in rate multiplied by prior year volume), (2) changes in volume (change in volume multiplied by prior year rate) and (3) changes in volume/rate (change in rate multiplied by change in volume) which is allocated to the change due to rate column:

Table 21 — Volume Rate Analysis

| | Years Ended December 31 | | | | | | | | |
|--|-------------------------|----------------------|--------------|-----------------------|----------------------|--------------|-----------------------|----------------------|--------------|
| | 2014 Compared To 2013 | | | 2013 Compared To 2012 | | | 2012 Compared To 2011 | | |
| | Change Due to Rate | Change Due to Volume | Total Change | Change Due to Rate | Change Due to Volume | Total Change | Change Due to Rate | Change Due to Volume | Total Change |
| | (Dollars in thousands) | | | | | | | | |
| Income on interest-earning assets | | | | | | | | | |
| Interest-earning deposits, federal funds sold and short term investments | \$1 | \$78 | \$79 | \$5 | \$63 | \$68 | \$(4) | \$(26) | \$(30) |
| Securities | | | | | | | | | |
| Trading assets | — | — | — | — | (37) | (37) | (10) | (238) | (248) |
| Taxable securities | (459) | 3,932 | 3,473 | (2,848) | 1,342 | (1,506) | (2,801) | (597) | (3,398) |
| Nontaxable securities(1) | (110) | 255 | 145 | (34) | (18) | (52) | 9 | (429) | (420) |
| Total securities | | | 3,618 | | | (1,595) | | | (4,066) |
| Loans held for sale | 94 | (463) | (369) | (140) | (74) | (214) | 3 | 503 | 506 |
| Loans | | | | | | | | | |
| Commercial and industrial | (799) | 4,000 | 3,201 | (558) | 4,490 | 3,932 | (1,250) | 3,692 | 2,442 |
| Commercial real estate | (4,446) | 6,252 | 1,806 | (9,213) | 11,796 | 2,583 | (6,882) | 6,860 | (22) |
| Commercial construction | 353 | 1,263 | 1,616 | (139) | 2,507 | 2,368 | (635) | 1,528 | 893 |
| Small business | (10) | 169 | 159 | (101) | (136) | (237) | (111) | 14 | (97) |
| Total commercial | | | 6,782 | | | 8,646 | | | 3,216 |
| Residential real estate | 145 | 138 | 283 | (1,262) | 4,111 | 2,849 | (1,266) | (867) | (2,133) |
| Home equity | (617) | 1,473 | 856 | (714) | 1,302 | 588 | (784) | 4,893 | 4,109 |
| Total consumer real estate | | | 1,139 | | | 3,437 | | | 1,976 |
| Total other consumer | 126 | (441) | (315) | 124 | (862) | (738) | 244 | (1,630) | (1,386) |
| Loans(1)(2) | | | 7,606 | | | 11,345 | | | 3,806 |
| Total | | | \$10,934 | | | \$9,604 | | | \$216 |
| Expense of interest-bearing liabilities | | | | | | | | | |
| Deposits | | | | | | | | | |
| Savings and interest checking accounts | \$(166) | \$632 | \$466 | \$(189) | \$476 | \$287 | \$(703) | \$307 | \$(396) |
| Money market | (1) | 217 | 216 | (448) | 258 | (190) | (904) | 315 | (589) |
| Time certificates of deposits | (75) | (192) | (267) | (828) | 652 | (176) | (1,563) | (104) | (1,667) |
| Total interest-bearing deposits | | | 415 | | | (79) | | | (2,652) |
| Borrowings | | | | | | | | | |
| Federal Home Loan Bank borrowings | 551 | (3,213) | (2,662) | (333) | 534 | 201 | (407) | (1,515) | (1,922) |
| Customer repurchase agreements and other | (65) | (11) | (76) | (54) | (27) | (81) | (273) | 62 | (211) |

| | | | | | | | | | |
|---------------------------------|--------|-------|------------|--------|-----|---------|--------|-----|-----------|
| short-term borrowings | | | | | | | | | |
| Wholesale repurchase agreements | — | — | — | (4) | — | (4) | (586) | — | (586) |
| Junior subordinated debentures | (29) | (12) | (41) | (317) | 617 | 300 | (14) | 100 | 86 |
| Subordinated debt | (811) | 256 | (555) | (394) | — | (394) | 6 | — | 6 |
| Total borrowings | | | (3,334) | | | 22 | | | (2,627) |
| Total | | | \$(2,919) | | | \$(57) | | | \$(5,279) |
| Change in net interest income | | | \$13,853 | | | \$9,661 | | | \$5,495 |

(1) The table above reflects income determined on a fully tax equivalent basis. See footnote (1) to table 20 above for the related adjustments.

(2) Loans include portfolio loans and nonaccrual loans, however unpaid interest on nonaccrual loans has not been included for purposes of determining interest income.

The increase in net interest income is driven primarily by loan growth exceeding the impact of a continued decreasing interest rate environment.

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Provision For Loan Losses The provision for loan losses represents the charge to expense that is required to maintain an appropriate level of allowance for loan losses. The provision for loan losses totaled \$10.4 million in 2014, compared with \$10.2 million in 2013, an increase of \$203,000. The Company's allowance for loan losses, as a percentage of total loans, was 1.11% at year end, as compared to 1.13% at December 31, 2013. Net charge-offs for the year ended December 31, 2014 totaled \$8.5 million, a decrease of \$253,000 from the prior year.

Regional and local general economic conditions improved during 2014, as measured by employment levels, economic activity, and other regional economic indicators. Job growth has been steady and unemployment levels have decreased. Local residential real estate market fundamentals were mixed to improving in 2014. Rising residential home prices and stable to improving inventory was observed as the residential market has shifted from under supply to approaching equilibrium in greater Boston markets. In Rhode Island, sales volume and prices were lower compared to 2013. Lower oil and gas prices are benefiting consumers and lowering business costs in the region. Commercial real estate market conditions were steady to improving, with most markets experiencing unchanged to positive trends. Leading economic indicators suggest continued growth in the near term.

Management's periodic evaluation of the appropriate allowance for loan losses considers past loan loss experience, known and inherent risks in the loan portfolio, adverse situations which may affect the borrowers' ability to repay, the estimated value of the underlying collateral, if any, and current economic conditions. Substantial portions of the Bank's loans are secured by real estate in Massachusetts and Rhode Island. Accordingly, the ultimate collectability of a substantial portion of the Bank's loan portfolio is susceptible to changes in property values within those states.

Noninterest Income The following table sets forth information regarding noninterest income for the periods shown:

Table 22 — Noninterest Income

| | Years Ended December 31 | | | | |
|---|-------------------------|----------|------------------|---------|----|
| | 2014 | 2013 | Change Amount | % | |
| | (Dollars in thousands) | | | | |
| Deposit account fees | \$18,065 | \$17,940 | \$125 | 0.7 | % |
| Interchange and ATM fees | 12,975 | 10,883 | 2,092 | 19.2 | % |
| Investment management | 19,642 | 16,832 | 2,810 | 16.7 | % |
| Mortgage banking income | 3,384 | 6,734 | (3,350) | (49.7) |)% |
| Increase in cash surrender value of life insurance policies | 3,128 | 3,229 | (101) | (3.1) |)% |
| Gain on life insurance benefits | 1,964 | 227 | 1,737 | 765.2 | % |
| Gain on extinguishment of debt | — | 763 | (763) | 100.0 | % |
| Loan level derivative income | 2,477 | 3,439 | (962) | (28.0) |)% |
| Gain on sales of fixed income securities | 121 | 258 | (137) | (53.1) |)% |
| Net gain (loss) on sale of equity securities | 91 | (28) | 119 | (425.0) |)% |
| Other noninterest income | 8,096 | 7,732 | 364 | 4.7 | % |
| Total | \$69,943 | \$68,009 | \$1,934 | 2.8 | % |

Noninterest income, which is generated by deposit account service charges, interchange and ATM fees, investment management services, mortgage banking activities, cash surrender value of life insurance, and miscellaneous other sources, amounted to \$69.9 million in 2014, a \$1.9 million, or 2.8%, increase from the prior year. The increase was partially driven by the full year impact of the Company's Mayflower acquisition, which occurred in the fourth quarter of the prior year. Additionally, the primary reasons for significant variances in the noninterest income category shown in the preceding table are noted below:

Interchange and ATM fees increased \$2.1 million, or 19.2%, due to an increase in fee structure as well as increased debit card usage by the Bank's customers, driven by increased promotion, marketing campaigns, and sales activity.

Investment management revenue increased by \$2.8 million, or 16.7%, for the year ended December 31, 2014, as compared to the same period in 2013. The increase is attributable to a 9.4% increase in assets under management, from \$2.3 billion at December 31, 2013 to \$2.5 billion at December 31, 2014, combined with strong retail sales.

Mortgage banking income decreased \$3.4 million, or 49.7%, due to significant declines in refinance related closing volumes.

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The Company recognized gains on life insurance benefits in the amount of \$2.0 million and \$227,000 during 2014 and 2013, respectively, which represented tax-exempt income to the Company.

During 2013 the Company recognized a gain on the extinguishment of debt of \$763,000 related to the repayment of \$60.0 million of Federal Home Loan Bank Advances, which were assumed as part of the acquisition of Central Bancorp, Inc. ("Central") in November 2012. During 2014 the Company did repay additional Federal Home Loan Bank Advances, but recognized no gains on the extinguishment of debt.

Loan level derivative income decreased by \$962,000, or 28.0%, for the year due to the mix of commercial loan closings during the year and related customer demand.

Noninterest Expense The following table sets forth information regarding noninterest expense for the periods shown:

Table 23 — Noninterest Expense

| | Years Ended December 31 | | Change Amount | % | |
|---|-------------------------|------------------|------------------|--------------|-----------|
| | 2014 | 2013 | | | |
| | (Dollars in thousands) | | | | |
| Salaries and employee benefits | \$94,044 | \$89,894 | \$4,150 | 4.6 | % |
| Occupancy and equipment | 21,820 | 19,650 | 2,170 | 11.0 | % |
| Data processing and facilities management | 4,765 | 4,748 | 17 | 0.4 | % |
| Advertising | 3,859 | 4,280 | (421) | (9.8) |)% |
| FDIC assessment | 3,770 | 3,579 | 191 | 5.3 | % |
| Consulting | 2,923 | 3,322 | (399) | (12.0) |)% |
| Debit card fees | 2,362 | 2,994 | (632) | -21.1 | % |
| Loss on sale of fixed income securities | 21 | — | | | |
| Merger & acquisitions | 1,339 | 8,685 | (7,346) | -84.6 | % |
| Other noninterest expense | 36,935 | 36,497 | 438 | 1.2 | % |
| Total | \$171,838 | \$173,649 | \$(1,832) | (1.1) |)% |

Inclusive of merger and acquisition costs, noninterest expense decreased by \$1.8 million, or 1.1%, during the year ended December 31, 2014 as compared to the same period in 2013. The decrease was partially driven by the full year impact of the Company's Mayflower acquisition, which occurred in the fourth quarter of the prior year. Additionally, the primary reasons for the variances in the noninterest expense category shown in the preceding tables are noted below:

Salaries and employee benefits increased by \$4.2 million, or 4.6%, for the year ended December 31, 2014, as compared to the year ended December 31, 2013, driven mainly by increases in the following categories; base salaries, commissions earned, performance based incentive compensation, post-retirement benefit expenses and payroll taxes. Occupancy and equipment expenses increased by \$2.2 million, or 11.0%, due to recognized impairment on certain fixed assets and increases in rent expense, office equipment expense and depreciation on real estates, as well as the previously noted full year impact of the Mayflower acquisition.

Advertising expenses decreased during 2014 due to a considerable media program that took place in the prior year. Consulting expense decreased during 2014 due to the timing of certain initiatives.

Merger and acquisition expenses were \$1.3 million during 2014 mainly related to the previously announced Peoples acquisition, which closed in February 2015. During 2013, the Company incurred \$6.9 million of merger and acquisition expenses related to the Mayflower acquisition and \$1.8 million related to the Central acquisition.

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Income Taxes The tax effect of all income and expense transactions is recognized by the Company in each year's consolidated statements of income, regardless of the year in which the transactions are reported for income tax purposes. The following table sets forth information regarding the Company's tax provision and applicable tax rates for the periods indicated:

Table 24 — Tax Provision and Applicable Tax Rates

| | December 31 | | | |
|--|------------------------|----------|----------|---|
| | 2014 | 2013 | 2012 | |
| | (Dollars in thousands) | | | |
| Combined federal and state income tax provisions | \$23,899 | \$16,484 | \$14,673 | |
| Effective income tax rates | 28.54 | % 24.70 | % 25.61 | % |
| Blended Statutory tax rate | 40.70 | % 40.85 | % 40.85 | % |

The effective income tax rates are lower than the blended statutory tax rate due to certain tax preference assets such as life insurance policies and tax exempt bonds, as well as federal tax credits recognized primarily in connection with the New Markets Tax Credit program and investments in Low Income Housing Project Investments. The increase in the effective income tax rate for 2014 is primarily due to a reduction in the benefits recognized from New Markets Tax Credits.

The Company's subsidiaries have received several awards of tax credit allocation authority under the federal New Markets Tax Credit Program which enable the Company to recognize federal tax credits over a seven year period totaling 39.0% of the total award. The Company recognizes federal tax credits as capital investments are made into its subsidiaries to fund below market interest rate loans to qualifying businesses in low income communities. The following table details the remaining tax credit recognition by year associated with this program:

Table 25 — New Markets Tax Credit Recognition Schedule

| | Investment | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | Total Remaining Credits |
|-------|------------|------------------------|---------|---------|---------|---------|---------|-------------------------|
| | | (Dollars in thousands) | | | | | | |
| 2008 | \$6,800 | \$408 | \$— | \$— | \$— | \$— | \$— | \$408 |
| 2009 | 10,000 | 600 | 600 | — | — | — | — | 1,200 |
| 2010 | 40,000 | 2,400 | 2,400 | 2,400 | — | — | — | 7,200 |
| 2012 | 21,400 | 1,071 | 1,285 | 1,285 | 1,285 | 1,285 | — | 6,211 |
| 2013 | 44,600 | 2,229 | 2,229 | 2,675 | 2,675 | 2,675 | 2,675 | 15,158 |
| Total | \$122,800 | \$6,708 | \$6,514 | \$6,360 | \$3,960 | \$3,960 | \$2,675 | \$30,177 |

The Company invests in various Low Income Housing Projects which are real estate limited partnerships that acquire, develop, own and operate low and moderate-income housing developments. As a limited partner in these operating partnerships, the Company will receive tax credits and tax deductions for losses incurred by the underlying properties. The investments are accounted for using the proportional amortization method and will be amortized over various periods through 2030, which represents the period that the tax credits and other tax benefits will be utilized. The total committed investment in these partnerships is \$40.5 million, of which \$12.5 million has been funded. The Company recognized a net tax benefit of approximately \$594,000 for the 2014 calendar year, and anticipates a total of net tax benefits of \$14.9 million over the remaining life of the investments.

For additional information related to the Company's income taxes see Note 13, "Income Taxes" and Note 14, "Low Income Housing Project Investments" within Notes to the Consolidated Financial Statements included in Item 8 hereof.

Dividends The Company declared cash dividends of \$0.96 per common share in 2014 and \$0.88 in 2013. The 2014 and 2013 ratio of dividends paid to earnings was 38.37% and 30.09%, respectively.

Since substantially all of the funds available for the payment of dividends are derived from the Bank, future dividends of the Company will depend on the earnings of the Bank, its financial condition, its need for funds, applicable

governmental policies and regulations, and other such matters as the Board of Directors deem appropriate.

Comparison of 2013 vs. 2012 As of December 31, 2013, the Company's total assets were \$6.1 billion, which represented an increase of \$342.2 million, or 5.9%, as compared to December 31, 2012. A large driver of this increase was the Mayflower Bancorp, Inc. acquisition that was completed on November 15, 2013. Total average assets were \$5.8 billion and \$5.1 billion in

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2013 and 2012, respectively. Total securities of \$707.5 million, at December 31, 2013, increased \$199.9 million compared to the \$507.6 million reported on December 31, 2012. Total loans of \$4.7 billion, at December 31, 2013, increased \$199.3 million compared to the prior year end. Total deposits of \$5.0 billion at December 31, 2013 reflected an increase of \$439.7 million, or 9.7%, compared to December 31, 2012. Borrowings decreased by \$142.6 million, or 24.1%, during the year ended December 31, 2013. Stockholders' equity increased by \$62.2 million in 2013. Net income for 2013 was \$50.3 million, or \$2.18 per diluted share, compared to \$42.6 million, or \$1.95 per diluted share, in 2012. Return on average assets and return on average common equity were 0.87% and 9.09%, respectively, for 2013 and 0.83% and 8.66%, respectively, for 2012.

On a fully tax-equivalent basis, net interest income was \$183.5 million in 2013, a 5.6% increase from 2012 net interest income of \$173.9 million. The increase in net interest income was impacted by the additional loans acquired during the Central acquisition, as well as by reductions in the Company's overall cost of funding, stemming from the Company's strategy to create a funding mix that focuses on core deposits. Although average loan balances increased, a reduction in loan yields, as well as a decline in the yield on the securities portfolio, reduced overall growth in interest income.

Interest expense for the year ended December 31, 2013 decreased to \$23.3 million from the \$23.4 million recorded in 2012, a decrease of \$57,000, or 0.2%. The total cost of funds decreased seven basis points to 0.45% for 2013 as compared to 0.52% for 2012. Average interest-bearing deposits increased \$412.5 million, or 14.1%, over the prior year while the cost of these deposits decreased from 0.36% in 2012 to 0.32% in 2013 primarily attributable to the active management of the Company's deposit costs.

Average borrowings increased in 2013 by \$21.0 million, or 4.0%, from the 2012 average balance, with the average cost of borrowings decreasing to 2.31% from 2.40%.

The provision for loan losses represents the charge to expense that is required to maintain an appropriate level of allowance for loan losses. The provision for loan losses totaled \$10.2 million in 2013, compared with \$18.1 million in 2012, a decrease of \$7.9 million. Net charge-offs for the year ended December 31, 2013 totaled \$8.8 million, a decrease of \$5.7 million from the prior year.

The Company's allowance for loan losses, as a percentage of total loans, was 1.13% at year end December 31, 2013, as compared to 1.15% at December 31, 2012. The decrease in this percentage is the result of combined factors, including: 1) the additional loan portfolio acquired from Mayflower, which has been recorded at fair value; 2.) the resolution of certain impaired loans that previously carried specific loan loss allocations; and 3.) improvements observed in certain portfolio asset quality measures and other qualitative factors.

Noninterest income, which is generated by deposit account service charges, interchange and ATM fees, investment management services, mortgage banking activities, cash surrender value of life insurance, and miscellaneous other sources, amounted to \$68.0 million in 2013, a \$6.0 million, or 9.7%, increase from the prior year. The primary reasons for the increase in the noninterest income category are noted below:

Deposit account fees, which represented 26.4% of total noninterest income, increased from \$15.9 million in 2012 to \$17.9 million in 2013, mainly due to an increase in customer utilization of overdraft privileges on checking accounts. Interchange and ATM fees increased \$1.1 million, or 11.2%, due to increased debit card usage by the Bank's customers, driven by increased promotion, marketing campaigns, and sales activity. The Bank's also experienced strong household growth during 2013.

Investment management revenue increased by \$2.1 million, or 13.9%, for the year ended December 31, 2013, as compared to the same period in 2012. The increase is attributable to strong sales results and general market appreciation, as well as an increase in assets under administration, which had risen to \$2.3 billion at December 31, 2013 representing a 4.1% increase from the prior year.

The Company recognized gains on life insurance benefits in the amount of \$227,000 and \$1.3 million during 2013 and 2012, respectively, which represented tax-exempt income to the Company.

During 2013 the Company recognized a gain on the extinguishment of debt of \$763,000 related to the payment of \$60.0 million of Federal Home Loan Bank Advances, which were assumed as part of the acquisition of Central Bancorp, Inc. in November 2012.

Other noninterest income increased by \$702,000, or 10.0%, for the year ended December 31, 2013, as compared to the same period in 2012, driven by gains on sale of OREO properties which increased by \$763,000, increases in asset-based lending fee income of \$260,000, merchant processing income of \$178,000, foreign currency exchange fees of \$136,000, as well as capital

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gain distributions of \$260,000 related to the Company's equity portfolio. These increases were offset by a decrease of \$798,000 associated with income in the prior year relating to the purchase of tax credits.

Inclusive of merger and acquisition costs, noninterest expense increased by \$14.2 million, or 8.9%, during the year ended December 31, 2013 as compared to the same period in 2012. The primary reasons for the variances in the noninterest expense category are noted below:

Salaries and employee benefits increased by \$5.9 million, or 7.0%, for the year ended December 31, 2013, as compared to the same period in 2012, mainly attributable to increases in base salaries and commissions earned, as well as incentive compensation.

Occupancy and equipment expenses increased by \$2.3 million, or 13.5% due partly to acquired facilities and snow removal costs during 2013, as well as the full year impact of the Central acquisition which occurred in the fourth quarter of 2012.

Consulting expense increased during 2013 due to a number of strategic initiatives and projects performed throughout the various business units during the year.

Merger and acquisition expenses associated with the Mayflower and central acquisitions were \$6.9 million and \$1.8 million, respectively, in 2013 as compared to \$6.7 million relating solely to the Central acquisition in 2012.

During 2012 the Company recorded a \$2.2 million goodwill impairment charge, which represented the total amount of goodwill relating to Compass Exchange Advisors, LLC which was acquired in January 2007. There were no goodwill impairment charges recognized by the Company during 2013.

Total other noninterest expense increased by \$4.5 million, or 14.0%, for the year ended December 31, 2013, as compared to the same period in 2012. The increase was primarily attributable to the following: mortgage operations expense increased \$1.8 million, driven by the outsourcing of various mortgage banking functions, loan workout costs increased by \$847,000, software maintenance increased by \$468,000, intangible amortization increased by \$461,000 and online banking expense increased by \$439,000. Offsetting these increases were decreases in the following accounts: contract labor by \$339,000, and other losses and charge-offs by \$364,000 and other legal expenses which decreased by \$250,000.

Risk Management

The Company's Board of Directors and Executive Management have identified significant risk categories which affect the Company. The risk categories include: credit risk, operations risk, compliance risk, reputation risk, strategic risk, market risk and liquidity risk. The Board of Directors has approved a Risk Management Policy that addresses each category of risk. The Chief Executive Officer, Chief Operating Officer, Chief Financial Officer, Chief Information Officer, Director of Residential Lending and Compliance Officer, Executive Vice President of Commercial Lending and other members of management provide regular reports to the Board of Directors, identifying key risk issues and plans to address these issues. The Board of Directors will ensure the level of risk is within limits established by both the Risk Management Policy and other previously approved policies.

Credit Risk Credit risk represents the possibility that the Company's borrowing customers or other counterparties may not repay loans or other contractual obligations according to their terms due to changes in the financial capacity and ability of such borrowing customers or counterparties to meet their obligations. In some cases, the collateral securing the payment of the loans may be sufficient to assure repayment, but in other cases the Company may experience significant credit losses which could have an adverse effect on its operating results. The Company makes various assumptions and judgments about the collectability of its loan portfolio, including the creditworthiness of its borrowers and counterparties and the value of the real estate and other assets serving as collateral for the repayment of loans. For further discussion regarding the credit risk and the credit quality of the Company's loan portfolio, see Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

Operations Risk Operations risk is the risk of loss due to human behavior, inadequate or failed internal systems and controls, and external influences such as market conditions, fraudulent activities, disasters and security risks. The Company continuously strives to strengthen its system of internal controls, operating processes and employee awareness. The Bank has an Operations Risk Management Committee that meets monthly and reports to the Board

quarterly or more frequently if warranted. The Committee is chaired by the Chief Information Officer and members of the Committee include representatives from Audit, Finance, Technology, Operations, Information Security and periodic attendance from business units throughout the organization. An operations risk management dashboard is updated quarterly and reviewed with the Board.

Compliance Risk Compliance risk represents the risk of regulatory sanctions or financial loss resulting from the Company's failure to comply with rules and regulations issued by the various banking agencies, the U.S. Securities and Exchange Commission, the NASDAQ Stock Market, and standards of good banking practice. Activities which may expose the Company to compliance risk include, but are not limited to, those dealing with the prevention of money laundering, privacy and data

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protection, adherence to all applicable laws and regulations, community reinvestment initiatives and employment and tax matters. Compliance risk is mitigated through the use of written policies and procedures, training of staff, and monitoring of activities for adherence to those procedures.

Strategic and Reputation Risk Strategic and reputation risk represent the risk of loss due to impairment of reputation, failure to fully develop and execute business plans, and failure to assess current and new opportunities and threats in business, markets, and products. Management mitigates strategic and reputational risk through robust annual strategic planning, frequent executive strategic reviews, ongoing competitive and technological observation, rigorous assessment processes of new product, new branch, and new business initiatives, adherence to ethical standards, a philosophy of customer advocacy, a structured process of customer complaint resolution, and ongoing reputational monitoring and management tools.

Market Risk Market risk is the sensitivity of income to changes in interest rates, foreign exchange rates, commodity prices and other market-driven rates or prices. Interest rate sensitivity is the most significant market risk to which the Company is exposed.

Interest rate risk is the sensitivity of income to changes in interest rates. Changes in interest rates, as well as fluctuations in the level and duration of assets and liabilities, affect net interest income, the Company's primary source of revenue. Interest rate risk arises directly from the Company's core banking activities. In addition to directly impacting net interest income, changes in the level of interest rates can also affect the amount of loans originated, the timing of cash flows on loans and securities, and the fair value of securities and derivatives, as well as other effects. The primary goal of interest rate risk management is to control this risk within limits approved by the Board of Directors. These limits reflect the Company's tolerance for interest rate risk over both short-term and long-term horizons. The Company attempts to control interest rate risk by identifying, quantifying, and where appropriate, hedging its exposure. If assets and liabilities do not re-price simultaneously and in equal volume, the potential for interest rate exposure exists. It is management's objective to maintain stability in the growth of net interest income through the maintenance of an appropriate mix of interest-earning assets and interest-bearing liabilities and, when necessary, within prudent limits, through the use of off-balance sheet hedging instruments such as interest rate swaps, floors and caps.

The Company quantifies its interest rate exposures using net interest income simulation models, as well as simpler gap analysis, and Economic Value of Equity analysis. Key assumptions in these simulation analyses relate to behavior of interest rates and behavior of the Company's deposit and loan customers. The most material assumptions relate to the prepayment of mortgage assets (including mortgage loans and mortgage-backed securities) and the life and sensitivity of nonmaturity deposits (e.g. DDA, NOW, savings and money market). In the case of prepayment of mortgage assets, assumptions are derived from published dealer median prepayment estimates for comparable mortgage loans. The risk of prepayment tends to increase when interest rates fall. Since future prepayment behavior of loan customers is uncertain, the resultant interest rate sensitivity of loans cannot be determined exactly.

The Company's policy on interest-rate risk simulation specifies that for all "core" interest rate scenarios, estimated net interest income for the subsequent one-year period should not decline by more than 10%. The Company's core scenarios for December 31, 2014 included five instantaneous parallel shifts ("shocks") to market interest rates and four gradual (12 to 24 months) shifts in interest. Additionally, for 2014, the Company analyzed a separate alternative scenario, labeled "Flat Up 200". In this scenario the short end of the yield curve increases 200 bps over the first 12 months of the simulation, while the long term end of the curve remains relatively flat. This causes the treasury yield curve to flatten within a range of 2.00% on the short end to 2.65% on the long end.

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The results of all scenarios are outlined in the table below:

Table 26 — Interest Rate Sensitivity

| | Years Ended December 31 | | | |
|-------------------------------------|-------------------------|--------|--------|--------|
| | 2014 | | 2013 | |
| | Year 1 | Year 2 | Year 1 | Year 2 |
| Parallel rate shocks (basis points) | | | | |
| -100 | (0.3)% | (4.6)% | 0.1% | (3.2)% |
| +100 | 4.8% | 7.1% | 3.4% | 5.4% |
| +200 | 9.8% | 14.6% | 7.0% | 11.0% |
| +300 | 14.7% | 22.2% | 10.6% | 16.7% |
| +400 | 19.5% | 29.6% | 14.1% | 22.4% |
| Gradual rate shifts (basis points) | | | | |
| -100 over 12 months | 0.2% | (3.0)% | 0.4% | (2.0)% |
| +200 over 12 months | 4.3% | 12.4% | 3.0% | 9.4% |
| +400 over 24 months | 4.4% | 17.1% | 3.0% | 12.8% |
| Flat +500 over 12 months | 5.4% | 20.2% | 3.6% | 14.3% |
| Alternative scenarios | | | | |
| Flat up 200 basis points scenario | 4.1% | 9.9% | n/a | n/a |

The Company's policy on interest rate risk simulation also specifies that estimated net interest income for the second year of all "core scenarios" should not decline by more than 15.0%. The Company was within policy limits at December 31, 2014 and 2013. It should be emphasized, however, that the results are dependent on material assumptions such as those discussed above. For instance, asymmetrical rate behavior can have a material impact on the simulation results. If competition for deposits forced the Company to raise rates on those liabilities more quickly than is assumed in the simulation analysis without a corresponding increase in asset yields, net interest income may be negatively impacted. Alternatively, if the Company is able to lag increases in deposit rates as loans re-price upward, net interest income would be positively impacted.

The most significant factors affecting market risk exposure of the Company's net interest income during the year ended December 31, 2014 were the shape of the U.S. Government securities and interest rate swap yield curve, the level of U.S. prime interest rate and LIBOR rates, and the level of interest rates being offered on long-term fixed rate loans. The Company manages the interest rate risk inherent in both its loan and borrowing portfolios by utilizing interest rate swap agreements and interest rate caps and floors. An interest rate swap is an agreement whereby one party agrees to pay a floating rate of interest on a notional principal amount in exchange for receiving a fixed rate of interest on the same notional amount for a predetermined period of time from a second party. Interest rate caps and floors are agreements whereby one party agrees to pay a floating rate of interest on a notional principal amount for a predetermined period of time to a second party if certain market interest rate thresholds are realized. The amounts relating to the notional principal amount are not actually exchanged. Additionally, the Company may manage the interest rate risk inherent in its mortgage banking operations by entering into forward sales contracts and forward TBA mortgage contracts. The level of hedging activity the bank engages in, with regards to its mortgage portfolio, depends on whether the investor purchases the loan with a forward rate lock commitment. Loans with a predefined commitment are not hedged as the price is fixed by the investor at commitment. For loans without a predefined commitment from an investor, a change in market interest rates between the time the Company commits to terms on a loans and the time the Company ultimately sells the loan in the secondary market could reduce the gain (or increase the loss) the Company records on the sale. The Company may attempt to mitigate this risk by entering into forward sales commitments and forward TBA mortgage contracts in amounts sufficient to cover loans not locked by the

investor. See Note 11, "Derivatives and Hedging Activities" within Notes to Consolidated Financial Statements included in Item 8 hereof for additional information regarding the Company's Derivative Financial Instruments.

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The Company's earnings are not directly or materially impacted by movements in foreign currency rates or commodity prices. Movements in equity prices may have a modest impact on earnings by affecting the volume of activity or the amount of fees from investment-related business lines. (See Note 3, "Securities" within the Notes to the Consolidated Financial Statements included in Item 8 hereof).

Liquidity Risk Liquidity risk is the risk that the Company will not have the ability to generate adequate amounts of cash in the most economical way for the institution to meet its ongoing obligations to pay deposit withdrawals, service borrowings, and to fund loan commitments. The Company's primary sources of funds are deposits, borrowings, and the amortization, prepayment and maturities of loans and securities. The Bank utilizes its extensive branch network to access retail customers who provide a stable base of in-market core deposits. These funds are principally comprised of demand deposits, interest checking accounts, savings accounts, and money market accounts. Deposit levels are greatly influenced by interest rates, economic conditions, and competitive factors.

The Company actively manages its liquidity position under the direction of the Asset Liability Committee of the Bank (ALCO). The Company's primary measure of short-term liquidity is the Total Basic Surplus/Deficit as a percentage of assets. This ratio, which is an analysis of the relationship between liquid assets plus available funding at the FHLB less short-term liabilities relative to total assets, was within policy limits at December 31, 2014. The Total Basic Surplus/Deficit measure is affected primarily by changes in deposits, securities and short-term investments, loans and borrowings. An increase in deposits, without a corresponding increase in nonliquid assets, will improve the Total Basic Surplus/Deficit measure, whereas, an increase in loans, with no increase in deposits, will decrease the measure. Other factors affecting the Total Basic Surplus/Deficit measure include collateral requirements at the FHLB, changes in the securities portfolio, and the mix of deposits.

The Bank is careful to increase deposits without adversely impacting the weighted average cost of those funds. As part of a prudent liquidity risk management practice, the Company maintains various liquidity sources, some of which are only accessed on a contingency basis. Accordingly, management has implemented funding strategies that include FHLB advances, Federal Reserve Bank borrowing capacity and repurchase agreement lines. These nondeposit funds are also viewed as a contingent source of liquidity and, when profitable lending and investment opportunities exist, access to such funds provides a means to grow the balance sheet.

Borrowing capacity at the FHLB and the Federal Reserve is impacted by the amount and type of assets available to be pledged. For example, a prime, one-to-four family, residential loan, may provide 75 cents of borrowing capacity for every \$1.00 pledged, whereas, a commercial loan may provide a lower amount. As a result, the Company's strategic lending decisions can also affect its liquidity position.

The Company can raise additional liquidity through the issuance of equity or unsecured debt privately or publicly. Additionally, the Company is able to enter into additional repurchase agreements or acquire brokered deposits at its discretion. The availability and cost of equity or debt on an unsecured basis is dependent on many factors. Some factors that will impact this source of liquidity are the Company's financial position, the market environment, and the Company's credit rating. As such, the Company is careful to monitor the various factors that could impact its ability to raise liquidity through these channels.

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The table below shows current and unused liquidity capacity from various sources as of the dates indicated:

Table 27 — Sources of Liquidity

| | December 31 2014 | | 2013 | |
|---|------------------------|----------------------------------|-------------|----------------------------------|
| | Outstanding | Additional Borrowing Capacity | Outstanding | Additional Borrowing Capacity |
| | (Dollars in thousands) | | | |
| Federal Home Loan Bank borrowings(1) | \$ 70,080 | \$ 755,712 | \$ 140,294 | \$ 668,143 |
| Federal Reserve Bank of Boston Unpledged securities | — | 801,740 | — | 856,013 |
| Wholesale repurchase agreements | 50,000 | — | (3) 50,000 | — |
| Customer repurchase agreements | 147,890 | — | (3) 149,288 | — |
| Junior subordinated debentures(1) | 73,685 | — | (3) 73,906 | — |
| Subordinated debt | 65,000 | — | (3) 30,000 | — |
| Parent Company line of credit | — | 20,000 | 5,000 | 5,000 |
| Brokered deposits(2) | 65,914 | — | (3) 77,501 | — |
| | \$ 472,569 | \$ 1,875,323 | \$ 525,989 | \$ 1,801,277 |

(1) Amounts shown are inclusive of fair value marks associated with previous acquisitions.

(2) Inclusive of \$44.9 million and \$53.7 million million of brokered deposits acquired through participation in the CDARS program as of December 31, 2014 and 2013, respectively.

(3) The additional borrowing capacity has not been assessed for these categories.

In addition to policies used for managing operational liquidity, the Board of Directors and the ALCO recognize the need to establish reasonable guidelines for managing through an environment of heightened liquidity risk. Catalysts for elevated liquidity risk can be Bank-specific issues and/or systemic industry-wide events. It is therefore the responsibility of the Board and ALCO to institute systems and controls to provide advanced detection of potentially significant funding shortages, establish methods for assessing and monitoring risk levels, and institute prompt responses that may alleviate/circumvent a potential liquidity crisis. As such, the Board of Directors and the ALCO have put a Liquidity Contingency Plan in place. The overall goal of this plan is to provide a framework for the Bank to help detect liquidity problems promptly and appropriately address potential liquidity problems in a timely manner. In a period of perceived heightened liquidity risk, the Liquidity Contingency Plan provides for the establishment of a Liquidity Crisis Task Force. The Liquidity Crisis Task Force is responsible for monitoring the potential for a liquidity crisis and for establishing and executing an appropriate response.

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Contractual Obligations, Commitments, Contingencies, and Off-Balance Sheet Financial Instruments

The Company has entered into contractual obligations, commitments, and off-balance sheet financial instruments. The following tables summarize the Company's contractual obligations, other commitments, contingencies, and off-balance sheet financial instruments at December 31, 2014:

Table 28 — Contractual Obligations, Commitments, Contingencies, and Off-Balance Sheet Financial Instruments by Maturity

| Contractual Obligations, Commitments and Contingencies | Payments Due — By Period | | | | |
|--|--------------------------|--------------------|--------------------|--------------------|------------------|
| | Total | Less than One Year | One to Three Years | Four to Five Years | After Five Years |
| | (Dollars in thousands) | | | | |
| FHLB advances(1) | \$70,080 | \$38,001 | \$31,203 | \$— | \$876 |
| Junior subordinated debentures(1) | 73,685 | — | — | — | 73,685 |
| Subordinated debt | 65,000 | — | — | 30,000 | 35,000 |
| Time certificates of deposits | 649,620 | 462,506 | 131,429 | 55,685 | — |
| All other deposits with no maturity | 4,560,846 | — | — | — | 4,560,846 |
| Lease obligations | 42,859 | 7,945 | 14,580 | 10,591 | 9,743 |
| Vendor contracts | 38,345 | 9,210 | 15,665 | 9,389 | 4,081 |
| Retirement benefit obligations(2) | 36,416 | 404 | 1,042 | 1,155 | 33,815 |
| Wholesale repurchase agreements | 50,000 | 50,000 | — | — | — |
| Customer repurchase agreements | 147,890 | 147,890 | — | — | — |
| Total Contractual Obligations | \$5,734,741 | \$715,956 | \$193,919 | \$106,820 | \$4,718,046 |

| Off-Balance Sheet Financial Instruments | Amount of Commitment Expiring — By Period | | | | |
|--|---|--------------------|--------------------|--------------------|------------------|
| | Total | Less than One Year | One to Three Years | Four to Five Years | After Five Years |
| | (Dollars in thousands) | | | | |
| Commitments to extend credit | \$1,822,369 | \$442,719 | \$174,310 | \$59,638 | \$1,145,702 |
| Standby letters of credit | 18,516 | 15,930 | 2,586 | — | — |
| Mortgage derivatives | 38,593 | 38,593 | — | — | — |
| Interest rate swaps - notional value(3) | 75,000 | — | 50,000 | 25,000 | — |
| Customer-related positions | — | — | — | — | — |
| Foreign exchange contracts - notional value(4) | 57,112 | 57,112 | — | — | — |
| Loan level interest rate swaps - notional value(5) | 617,275 | 88,147 | 87,812 | 126,712 | 314,604 |
| Total Commitments | \$2,628,865 | \$642,501 | \$314,708 | \$211,350 | \$1,460,306 |

The Company has hedged certain short-term borrowings and variable rate junior subordinated debentures, (1) effectively converting the borrowings to a fixed rate. Amounts maturing represent contractual amounts due, inclusive of fair value marks associated with acquired borrowings.

Retirement benefit obligations include expected contributions to the Company's frozen pension plan, post retirement plan, and supplemental executive retirement plans. Expected contributions for the pension plan have (2) been included only through plan year July 1, 2014 — June 30, 2015. Contributions beyond this plan year cannot be quantified as they will be determined based upon the return on the investments in the plan and the discount rate used to quantify the liability. Expected contributions for the post retirement plan and supplemental executive retirement plans include obligations that are payable over the life of the participants.

(3) Interest rate swaps on borrowings and junior subordinated debentures (Bank pays fixed, receives variable). Amounts relating to the notional principal amounts are not actually exchanged.

(4) Offsetting positions to foreign exchange contracts offered to commercial borrowers through the Company's derivative program. Amounts relating to the notional principal amounts are exchanged.

(5) Offsetting positions to Interest rate swaps offered to commercial borrowers through the Company's derivative program. Amounts relating to the notional principal amounts are not actually exchanged.

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Impact of Inflation and Changing Prices

The consolidated financial statements and related notes thereto presented elsewhere herein have been prepared in accordance with accounting principles generally accepted in the United States of America which require the measurement of financial position and operating results in terms of historical dollars without considering changes in the relative purchasing power of money over time due to inflation.

The financial nature of the Company's consolidated financial statements is more clearly affected by changes in interest rates than by inflation. Interest rates do not necessarily fluctuate in the same direction or in the same magnitude as the prices of goods and services. However, inflation does affect the Company because, as prices increase, the money supply grows and interest rates are affected by inflationary expectations. The impact on the Company is a noted increase in the size of loan requests with resulting growth in total assets. In addition, operating expenses may increase without a corresponding increase in productivity. There is no precise method, however, to measure the effects of inflation on the Company's consolidated financial statements. Accordingly, any examination or analysis of the financial statements should take into consideration the possible effects of inflation.

Critical Accounting Policies and Estimates

Critical accounting policies are defined as those that are reflective of significant judgments and uncertainties, and could potentially result in materially different results under different assumptions and conditions. Management believes that the Company's most critical accounting policies upon which the Company's financial condition depends, and which involve the most complex or subjective decisions or assessments, are as follows:

Allowance for Loan Losses The Company's allowance for loan losses provides for probable losses based upon evaluations of known and inherent risks in the loan portfolio. Arriving at an appropriate amount of allowance for loan losses involves a high degree of judgment.

The Company makes use of two types of allowances for loan losses: specific and general. A specific allowance may be assigned to a loan that is considered to be impaired. Certain loans are evaluated individually for impairment and are judged to be impaired when management believes it is probable that the Bank will not collect all of the contractual interest and principal payments as scheduled in the loan agreement. Judgment is required with respect to designating a loan as impaired and determining the amount of the required specific allowance. Management's judgment is based upon its assessment of probability of default, loss given default, and exposure at default. Changes in these estimates could be due to a number of circumstances which may have a direct impact on the provision for loan losses and may result in changes to the amount of allowance.

The general allowance is determined based upon the application of the Company's methodology for assessing the adequacy of the allowance for loan losses, which considers historical and expected loss factors, loan portfolio composition and other relevant indicators. This methodology involves management's judgment regarding the application and use of such factors, including the effects of changes to the prevailing economic environment in its estimate of the required amounts of general allowance.

The allowance is increased by provisions for loan losses and by recoveries of loans previously charged-off and is reduced by loans charged-off. For additional discussion of the Company's methodology of assessing the adequacy of the allowance for loan losses, see Note 4, "Loans, Allowance for Loan Losses, and Credit Quality" within Notes to Consolidated Financial Statements included in Item 8 hereof.

Income Taxes The Company accounts for income taxes using two components of income tax expense, current and deferred. Current taxes represent the net estimated amount due to or to be received from taxing authorities in the current year. In estimating accrued taxes, management assesses the relative merits and risks of the appropriate tax treatment of transactions taking into account statutory, judicial, and regulatory guidance in the context of the Company's tax position. Deferred tax assets and liabilities represent the future effects on income taxes that result from temporary differences between the tax basis of assets and liabilities and their reported amounts in the financial statements, and carry-forwards that exist at the end of a period. Deferred tax assets and liabilities are measured using enacted tax rates and provisions of the enacted tax law and are not discounted to reflect the time-value of money. The effect of any change in enacted tax rates on deferred tax assets and liabilities is recognized in income in the period that includes the enactment date. Deferred tax assets are assessed for recoverability and the Company would record a valuation allowance if it believes based on available evidence that it is more likely than not that the deferred tax assets

recognized will not be realized before their expiration. The amount of the deferred tax asset recognized and considered realizable could be reduced if projected income is not achieved due to various factors such as unfavorable business conditions. If projected income is not expected to be achieved, the Company would record a valuation allowance to reduce its deferred tax assets to the amount that it believes can be realized in its future tax returns. The Company had no recorded deferred tax valuation allowance as of December 31, 2014. Additionally, deferred tax assets and liabilities are calculated based on tax rates expected to be in effect in future periods. Previously recorded tax assets and liabilities need to be adjusted when the expected date of the future event is revised based upon current information. The Company may also record an unrecognized tax benefit related to uncertain tax

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positions taken by the Company on its tax returns for which there is less than a 50% likelihood of being recognized upon a tax examination. All movements in unrecognized tax benefits are recognized through the provision for income taxes. Taxes are discussed in more detail in Note 13, "Income Taxes" within Notes to the Consolidated Financial Statements included in Item 8 hereof.

Valuation of Goodwill/Intangible Assets and Analysis for Impairment The Company has increased its market share through the acquisition of entire financial institutions accounted for under the acquisition method of accounting, as well as from the acquisition of branches (not the entire institution) and other nonbanking entities. For all acquisitions, the Company is required to record assets acquired and liabilities assumed at their fair value, which is an estimate determined by the use of internal or other valuation techniques. Goodwill is evaluated for impairment at least annually, or more often if warranted, using a combined qualitative and quantitative impairment approach. The initial qualitative approach assesses whether the existence of events or circumstances led to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events and circumstances, the Company determines it is more likely than not that the fair value is less than carrying value the two step quantitative impairment test is performed. Step one of the quantitative impairment testing compares book value to the fair value of the reporting unit. If test one is failed, a more detailed analysis is performed, which involves measuring the excess of the fair value of the reporting unit, as determined in step one, over the aggregate fair value of the individual assets, liabilities, and identifiable intangibles as if the reporting unit was being acquired in a business combination. Step one of the impairment testing was passed for all reporting units during 2014. The remainder of the Company's goodwill relates to acquisitions that are fully integrated into the retail banking operations, which management does not consider to be at risk of failing step one in the near future. The Company's intangible assets are subject to amortization and are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. If applicable, the Company tests each of the intangibles by comparing the carrying value of the intangible to the sum of the undiscounted cash flows expected to result from the use and eventual disposition of the asset.

Valuation of Securities and Analysis for Impairment Securities that the Company has the ability and intent to hold until maturity are classified as securities held-to-maturity and are accounted for using historical cost, adjusted for amortization of premium and accretion of discount. Trading securities are carried at fair value, with unrealized gains and losses recorded in other noninterest income. All other securities are classified as securities available-for-sale and are carried at fair market value. The fair values of securities are based on either quoted market price or third party pricing services. In general, the third-party pricing services employ various methodologies, including but not limited to, broker quotes and proprietary models. Management does not typically adjust the prices received from third-party pricing services. Depending upon the type of security, management employs various techniques to analyze the pricing it receives from third-parties, such as reviewing model inputs, reviewing comparable trades, analyzing changes in market yields and, in certain instances, reviewing the underlying collateral of the security. Management reviews changes in fair values from period to period and performs testing to ensure that the prices received from the third parties are consistent with their expectation of the market.

Management determines if the market for a security is active primarily based upon the frequency of which the security, or similar securities, are traded. For securities which are determined to have an inactive market, fair value models are calibrated and to the extent possible, significant inputs are back tested on a quarterly basis. The third-party service provider performs calibration and testing of the models by comparing anticipated inputs to actual results, on a quarterly basis. Unrealized gains and losses on securities available-for-sale are reported, on an after-tax basis, as a separate component of stockholders' equity in accumulated other comprehensive income.

On a quarterly basis, the Company makes an assessment to determine whether there have been any events or circumstances to indicate that a security for which there is an unrealized loss is impaired on an other-than-temporary basis. The Company considers many factors, including the severity and duration of the impairment; the Company's intent to sell the security, or whether it is more likely than not that the Company will be required to sell the debt security before its anticipated recovery, recent events specific to the issuer or industry; and for debt securities, external credit ratings and recent downgrades. The term other-than-temporary is not intended to indicate that the decline is permanent. It indicates that the prospects for near-term recovery are not necessarily favorable or that there is a lack of

evidence to support fair values greater than or equal to the carrying value of the investment. Estimates of the expected cash flows for investment securities that potentially may be deemed to have OTTI begin with the contractual cash flows of the security. This amount is then reduced by an estimate of probable credit losses associated with the security. When estimating the extent of probable losses on the securities, management considers the strength of the underlying issuers of the securities. Indicators of diminished credit quality of the issuers include defaults, interest deferrals, or "payments in kind." Numerous factors are considered when estimating the ultimate realizability of the cash flow for each individual security. The resulting estimate of cash flows after considering credit is then subject to a present value computation using a discount rate equal to the current yield used to accrete the beneficial interest or, the effective interest rate implicit in the security at the date of acquisition. If the present value of the estimated cash flows is less than the current amortized cost basis, an OTTI is considered to have occurred and the security is written down to the fair value indicated by the cash flows analysis. Any portion of decline in fair value considered to be an OTTI charge that is not due to the reduction in cash flows due to credit is considered

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a decline due to other factors such as liquidity or interest rates and accordingly is recorded in other comprehensive income. Any portion of the decline which is related to credit is recorded in earnings.

Recent Accounting Developments

See Note 1, “Summary of Significant Accounting Policies” within Notes to Consolidated Financial Statements included in Item 8 hereof.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Risk Management” in Item 7 hereof.

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ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders of

Independent Bank Corp.:

We have audited the accompanying consolidated balance sheets of Independent Bank Corp. and subsidiaries ("the Company") as of December 31, 2014 and 2013, and the related consolidated statements of income, comprehensive income, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2014. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Independent Bank Corp. and subsidiaries at December 31, 2014 and 2013, and the consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2014, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework), and our report dated February 27, 2015 expressed an unqualified opinion thereon.

Boston, Massachusetts

February 27, 2015

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CONSOLIDATED BALANCE SHEETS

| | December 31 | |
|--|------------------------|-------------|
| | 2014 | 2013 |
| | (Dollars in thousands) | |
| Assets | | |
| Cash and due from banks | \$143,342 | \$168,106 |
| Interest-earning deposits with banks | 34,912 | 48,219 |
| Securities | | |
| Securities available for sale | 348,554 | 356,862 |
| Securities held to maturity (fair value \$379,699 and \$346,455) | 375,453 | 350,652 |
| Total securities | 724,007 | 707,514 |
| Loans held for sale (at fair value) | 6,888 | 8,882 |
| Loans | | |
| Commercial and industrial | 860,839 | 784,202 |
| Commercial real estate | 2,347,323 | 2,249,260 |
| Commercial construction | 265,994 | 223,859 |
| Small business | 85,247 | 77,240 |
| Residential real estate | 530,259 | 541,443 |
| Home equity - 1st position | 513,518 | 497,075 |
| Home equity - subordinate positions | 350,345 | 325,066 |
| Other consumer | 17,208 | 20,162 |
| Total loans | 4,970,733 | 4,718,307 |
| Less: allowance for loan losses | (55,100) | (53,239) |
| Net loans | 4,915,633 | 4,665,068 |
| Federal Home Loan Bank stock | 33,233 | 39,926 |
| Bank premises and equipment, net | 64,074 | 64,950 |
| Goodwill | 170,421 | 170,421 |
| Identifiable intangible assets | 9,885 | 12,221 |
| Cash surrender value of life insurance policies | 109,854 | 100,406 |
| Other real estate owned and other foreclosed assets | 7,743 | 7,633 |
| Other assets | 144,920 | 105,888 |
| Total assets | \$6,364,912 | \$6,099,234 |
| Liabilities and Stockholders' Equity | | |
| Deposits | | |
| Demand deposits | \$1,462,200 | \$1,369,432 |
| Savings and interest checking accounts | 2,108,486 | 1,940,153 |
| Money market | 990,160 | 933,205 |
| Time certificates of deposit of \$100,000 and over | 254,718 | 297,984 |
| Other time certificates of deposits | 394,902 | 445,644 |
| Total deposits | 5,210,466 | 4,986,418 |
| Borrowings | | |
| Federal home loan bank borrowings | 70,080 | 140,294 |
| Customer repurchase agreements and other short-term borrowings | 147,890 | 154,288 |
| Wholesale repurchase agreements | 50,000 | 50,000 |
| Junior subordinated debentures | 73,685 | 73,906 |
| Subordinated debentures | 65,000 | 30,000 |
| Total borrowings | 406,655 | 448,488 |
| Other liabilities | 107,264 | 72,788 |
| Total liabilities | 5,724,385 | 5,507,694 |

Commitments and contingencies

Stockholders' Equity

| | | |
|--|-------------|-------------|
| Preferred stock, \$.01 par value. authorized: 1,000,000 shares, outstanding: none | — | — |
| Common stock, \$.01 par value. authorized: 75,000,000 shares, issued and outstanding: 23,998,738 shares in 2014 and 23,805,984 shares in 2013 (includes 254,500 and 268,290 shares of unvested participating restricted stock awards, respectively) | 237 | 235 |
| Shares held in rabbi trust at cost: 176,849 shares in 2014 and 178,765 shares in 2013 | (3,666 |) (3,404 |
| Deferred compensation obligation | 3,666 | 3,404 |
| Additional paid in capital | 311,978 | 305,179 |
| Retained earnings | 330,444 | 293,560 |
| Accumulated other comprehensive loss, net of tax | (2,132 |) (7,434 |
| Total stockholders' equity | 640,527 | 591,540 |
| Total liabilities and stockholders' equity | \$6,364,912 | \$6,099,234 |

The accompanying notes are an integral part of these consolidated financial statements.

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CONSOLIDATED STATEMENTS OF INCOME

| | Years Ended December 31 | | |
|---|---|------------|------------|
| | 2014 | 2013 | 2012 |
| | (Dollars in thousands, except per share data) | | |
| Interest income | | | |
| Interest and fees on loans | \$ 197,021 | \$ 189,748 | \$ 178,309 |
| Taxable interest and dividends on securities | 18,610 | 15,137 | 16,681 |
| Nontaxable interest and dividends on securities | 144 | 55 | 82 |
| Interest on loans held for sale | 405 | 774 | 988 |
| Interest on federal funds sold and short-term investments | 279 | 200 | 132 |
| Total interest and dividend income | 216,459 | 205,914 | 196,192 |
| Interest expense | | | |
| Interest on deposits | 11,039 | 10,624 | 10,703 |
| Interest on borrowings | 9,378 | 12,712 | 12,690 |
| Total interest expense | 20,417 | 23,336 | 23,393 |
| Net interest income | 196,042 | 182,578 | 172,799 |
| Provision for loan losses | 10,403 | 10,200 | 18,056 |
| Net interest income after provision for loan losses | 185,639 | 172,378 | 154,743 |
| Noninterest income | | | |
| Deposit account fees | 18,065 | 17,940 | 15,930 |
| Interchange and ATM fees | 12,975 | 10,883 | 9,783 |
| Investment management | 19,642 | 16,832 | 14,779 |
| Mortgage banking income | 3,384 | 6,734 | 6,500 |
| Increase in cash surrender value of life insurance policies | 3,128 | 3,229 | 3,114 |
| Gain on life insurance benefits | 1,964 | 227 | 1,307 |
| Gain on extinguishment of debt | — | 763 | — |
| Loan level derivative income | 2,477 | 3,439 | 3,457 |
| Gain on sales of fixed income securities | 121 | 258 | 5 |
| Net gain (loss) on sale of equity securities | 91 | (28 |) 111 |
| Other noninterest income | 8,096 | 7,732 | 7,030 |
| Total noninterest income | 69,943 | 68,009 | 62,016 |
| Noninterest expenses | | | |
| Salaries and employee benefits | 94,044 | 89,894 | 84,014 |
| Occupancy and equipment expenses | 21,820 | 19,650 | 17,307 |
| Data processing & facilities management | 4,765 | 4,748 | 4,644 |
| FDIC assessment | 3,770 | 3,579 | 3,232 |
| Advertising expense | 3,859 | 4,280 | 3,949 |
| Consulting expense | 2,923 | 3,322 | 2,801 |
| Debit card expense | 2,362 | 2,994 | 2,510 |
| Goodwill impairment | — | — | 2,227 |
| Loss on sale of fixed income securities | 21 | — | — |
| Merger and acquisition expense | 1,339 | 8,685 | 6,741 |
| Prepayment fee on borrowings | — | — | 7 |
| Other noninterest expenses | 36,935 | 36,497 | 32,027 |
| Total noninterest expenses | 171,838 | 173,649 | 159,459 |
| Income before income taxes | 83,744 | 66,738 | 57,300 |
| Provision for income taxes | 23,899 | 16,484 | 14,673 |
| Net Income | \$ 59,845 | \$ 50,254 | \$ 42,627 |

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| | | | |
|--|------------|------------|------------|
| Basic earnings per share | \$2.50 | \$2.18 | \$1.96 |
| Diluted earnings per share | \$2.49 | \$2.18 | \$1.95 |
| Weighted average common shares (basic) | 23,899,562 | 23,011,814 | 21,782,499 |
| Common share equivalents | 93,815 | 76,764 | 29,817 |
| Weighted average common shares (diluted) | 23,993,377 | 23,088,578 | 21,812,316 |
| Cash dividends declared per common share | \$0.96 | \$0.88 | \$0.84 |

The accompanying notes are an integral part of these consolidated financial statements.

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CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

| | Years Ended December 31 | | |
|---|-------------------------|----------|----------|
| | 2014 | 2013 | 2012 |
| | (Dollars in thousands) | | |
| Net income | \$59,845 | \$50,254 | \$42,627 |
| Other comprehensive income (loss), net of tax | | | |
| Net change in fair value of securities available for sale | 5,412 | (7,501) | (1,096) |
| Net change in fair value of cash flow hedges | 2,256 | 3,735 | 1,082 |
| Net change in other comprehensive income for defined benefit postretirement plans | (2,366) | 858 | (26) |
| Total other comprehensive income (loss) | 5,302 | (2,908) | (40) |
| Total comprehensive income | \$65,147 | \$47,346 | \$42,587 |

The accompanying notes are an integral part of these consolidated financial statements.

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CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

| | Common Stock Outstanding | Common Stock | Value of Shares Held in Rabbi Trust at Cost | Deferred Compensation Obligation | Additional Paid in Capital | Retained Earnings | Accumulated Other Comprehensive Loss | Total |
|--|--------------------------------|-----------------|--|--|----------------------------------|----------------------|---|-----------|
| (Dollars in thousands, except per share data) | | | | | | | | |
| Balance December 31, 2011 | 21,499,768 | \$ 213 | \$(2,980) | \$ 2,980 | \$233,878 | \$239,452 | \$(4,486) | \$469,057 |
| Net income | — | — | — | — | — | 42,627 | — | 42,627 |
| Other comprehensive loss | — | — | — | — | — | — | (40) | (40) |
| Common dividend declared (\$0.84 per share) | — | — | — | — | — | (18,408) | — | (18,408) |
| Common stock issued for acquisition | 1,068,514 | 11 | — | — | 30,378 | — | — | 30,389 |
| Proceeds from exercise of stock options | 61,326 | 1 | — | — | 1,107 | — | — | 1,108 |
| Tax benefit related to equity award activity | — | — | — | — | 426 | — | — | 426 |
| Stock based compensation | — | — | — | — | 2,845 | — | — | 2,845 |
| Restricted stock awards issued, net of 86,254 awards surrendered | — | — | — | — | (467) | — | — | (467) |
| Shares issued under direct stock purchase plan | 58,147 | — | — | — | 1,691 | — | — | 1,691 |
| Deferred compensation obligation | — | — | (199) | 199 | — | — | — | — |
| Tax benefit related to deferred compensation distributions | — | — | — | — | 92 | — | — | 92 |
| Balance December 31, 2012 | 22,774,009 | \$ 225 | \$(3,179) | \$ 3,179 | \$269,950 | \$263,671 | \$(4,526) | \$529,320 |
| Net income | — | — | — | — | — | 50,254 | — | 50,254 |
| Other comprehensive loss | — | — | — | — | — | — | (2,908) | (2,908) |
| Common dividend declared (\$0.88 per share) | — | — | — | — | — | (20,365) | — | (20,365) |
| Common stock issued for acquisition | 818,650 | 8 | — | — | 29,382 | — | — | 29,390 |
| | 98,807 | 1 | — | — | 2,474 | — | — | 2,475 |

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| | | | | | | | | |
|--|------------|--------|----------|---|----------|-----------|-----------|----------|
| Proceeds from exercise of stock options, net of cash paid | | | | | | | | |
| Tax benefit related to equity award activity | — | — | — | — | 503 | — | — | 503 |
| Stock based compensation | — | — | — | — | 2,462 | — | — | 2,462 |
| Restricted stock awards issued, net of 86,331 awards surrendered | 1 | — | — | — | (670 |) | — | (669 |
| Shares issued under direct stock purchase plan | 28,187 | — | — | — | 969 | — | — | 969 |
| Deferred compensation obligation | — | — | (225 |) | 225 | — | — | — |
| Tax benefit related to deferred compensation distributions | — | — | — | — | 109 | — | — | 109 |
| Balance December 31, 2013 | 23,805,984 | \$ 235 | \$(3,404 |) | \$ 3,404 | \$305,179 | \$293,560 | \$(7,434 |
| Net income | — | — | — | — | — | 59,845 | — | 59,845 |
| Other comprehensive income | — | — | — | — | — | — | 5,302 | — |