

C & F FINANCIAL CORP  
Form 10-K  
March 08, 2018  
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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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FORM 10-K

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(Mark One)

Annual Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the fiscal year ended December 31, 2017

or

Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 000-23423

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C&F FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

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Virginia 54-1680165  
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

802 Main Street

West Point, VA 23181

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (804) 843-2360

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Securities registered pursuant to Section 12(b) of the Act:

|  |   |
|--|---|
| Common Stock, \$1.00 par value per share | The NASDAQ Stock Market LLC               |
| Title of each class                      | Name of each exchange on which registered |

Securities registered pursuant to Section 12(g) of the Act:

NONE

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Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such

files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

|   |                           |
|---|---------------------------|
| Large accelerated filer   | Accelerated Filer         |
| Non-accelerated filer (Do not check if a smaller reporting company) | Smaller reporting company |
|   | Emerging growth company   |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

The aggregate market value of common stock held by non-affiliates of the registrant as of June 30, 2017 was \$153,465,477.

There were 3,502,307 shares of common stock, \$1.00 par value per share, outstanding as of February 28, 2018.

#### DOCUMENTS INCORPORATED BY REFERENCE

Portions of the definitive Proxy Statement to be delivered to shareholders in connection with the Annual Meeting of Shareholders to be held April 17, 2018 are incorporated by reference in Part III of this report.

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PART I

ITEM 1. BUSINESS

General

C&F Financial Corporation (the Corporation) is a bank holding company that was incorporated in March 1994 under the laws of the Commonwealth of Virginia. The Corporation owns all of the stock of Citizens and Farmers Bank (the Bank or C&F Bank), which is an independent commercial bank chartered under the laws of the Commonwealth of Virginia. C&F Bank originally opened for business under the name Farmers and Mechanics Bank on January 22, 1927. C&F Bank has the following five wholly-owned subsidiaries, all incorporated under the laws of the Commonwealth of Virginia:

- C&F Mortgage Corporation and its wholly-owned subsidiary Certified Appraisals LLC
- C&F Finance Company
- C&F Wealth Management Corporation
- C&F Insurance Services, Inc.
- CVB Title Services, Inc.

On October 1, 2013, the Corporation acquired all of the outstanding common stock of Central Virginia Bankshares, Inc. (CVBK) in an all-cash transaction in which CVBK shareholders received \$0.32 for each share of CVBK common stock they owned, or approximately \$846,000 in the aggregate. In addition, the Corporation purchased from the U.S. Treasury for \$3.4 million all of CVBK's preferred stock and warrants issued to the U.S. Treasury under the Capital Purchase Program (CPP). CVBK was a one-bank holding company incorporated under the laws of the Commonwealth of Virginia. CVBK owned all of the stock of Central Virginia Bank (CVB), which was an independent commercial bank chartered under the laws of the Commonwealth of Virginia. On March 22, 2014, CVBK was merged with and into C&F Financial Corporation and CVB was merged with and into C&F Bank.

The Corporation operates in a decentralized manner in three principal business activities: (1) retail banking through C&F Bank, (2) mortgage banking through C&F Mortgage Corporation (C&F Mortgage) and (3) consumer finance through C&F Finance Company (C&F Finance). For detailed information about the financial condition and results of operations of these segments, see “Note 18: Business Segments” in Item 8. “Financial Statements and Supplementary Data” in this report. In addition, the Corporation conducts brokerage activities through C&F Wealth Management Corporation, insurance activities through C&F Insurance Services, Inc. and title insurance services through CVB Title Services, Inc. The financial position and operating results of any one of these subsidiaries are not significant to the Corporation as a whole and are not considered principal activities of the Corporation at this time.

The Corporation also owns three non-operating subsidiaries, C&F Financial Statutory Trust II (Trust II) formed in December 2007, C&F Financial Statutory Trust I (Trust I) formed in July 2005, and Central Virginia Bankshares Statutory Trust I (CVBK Trust I) formed in December 2003. These trusts were formed for the purpose of issuing \$10.0 million each for Trust II and Trust I of the Corporation’s junior subordinated debt securities and \$5.0 million for CVBK Trust I of junior subordinated debt securities originally issued by CVBK, and assumed by the Corporation when CVBK was merged into the Corporation on March 22, 2014, with all such issuances occurring in private placements to institutional investors. All three trusts are unconsolidated subsidiaries of the Corporation. The principal assets of these trusts are \$10.3 million each for Trust II and Trust I and \$5.2 million for CVBK Trust I of the Corporation’s junior subordinated debt securities (such securities of the Corporation referred to herein as “trust preferred capital notes”) that are reported as liabilities of the consolidated Corporation.

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### Retail Banking

We provide retail banking services through C&F Bank. C&F Bank provides retail banking services at its main office in West Point, Virginia, and 25 Virginia branches located one each in Cartersville, Charlottesville, Chester, Cumberland, Hampton, Mechanicsville, Newport News, Norge, Powhatan, Providence Forge, Quinton, Saluda, Sandston, West Point and Yorktown, two in Williamsburg, four in Richmond and four in Midlothian. These branches provide a wide range of banking services to individuals and businesses. These services include various types of checking and savings deposit accounts, as well as business, real estate, development, mortgage, home equity and installment loans. The Bank also offers ATMs, internet and mobile banking and debit and credit cards, as well as safe deposit box rentals, notary public, electronic transfer and other customary bank services to its customers. Revenues from retail banking operations consist primarily of interest earned on loans and investment securities and fees related to deposit services. At December 31, 2017, assets of the Retail Banking segment totaled \$1.3 billion. For the year ended December 31, 2017, net income for this segment totaled \$5.0 million. Net income was reduced by additional tax expense of \$3.5 million recognized in connection with the enactment of the Tax Cuts and Jobs Act (the Act) on December 22, 2017. For more information about the Act, see Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" under the heading "Financial Performance Measures."

### Mortgage Banking

We conduct mortgage banking activities through C&F Mortgage, which was organized in September 1995. C&F Mortgage provides mortgage loan origination services through 11 locations in Virginia, two in Maryland, two in North Carolina, one in South Carolina, and one in West Virginia. The Virginia offices are located one each in Charlottesville, Chesapeake, Fishersville, Fredericksburg, Glen Allen, Harrisonburg, Lynchburg, Newport News and Williamsburg and two in Midlothian. The Maryland offices are located in Annapolis and Waldorf. The North Carolina offices are located in Gastonia and Moyock. The South Carolina office is located in Fort Mill. The West Virginia office is located in Keyser. C&F Mortgage offers a wide variety of residential mortgage loans, which are originated for sale generally to the following investors: Penny Mac Corporation; Wells Fargo Home Mortgage; the Virginia Housing Development Authority (VHDA); Franklin American Mortgage Company; and Freedom Mortgage Corporation. C&F Mortgage does not securitize loans. C&F Bank may also purchase mortgage loans from C&F Mortgage. C&F Mortgage originates conventional mortgage loans, mortgage loans insured by the Federal Housing Administration (the FHA), and mortgage loans guaranteed by the United States Department of Agriculture (the USDA) and the Veterans Administration (the VA). A majority of the conventional loans are conforming loans that qualify for purchase by the Federal National Mortgage Association (Fannie Mae) or the Federal Home Loan Mortgage Corporation (Freddie Mac). The remainder of the conventional loans are non-conforming in that they do not meet Fannie Mae or Freddie Mac guidelines, but are eligible for sale to various other investors. C&F Mortgage also has a division, Lender Solutions, that provides certain mortgage loan origination functions to third parties and through its subsidiary, Certified Appraisals LLC, provides ancillary mortgage loan origination services for residential appraisals. Revenues from mortgage banking operations consist principally of gains on sales of loans to investors in the secondary mortgage market, loan origination fee income and interest earned on mortgage loans held for sale. At December 31, 2017, assets of the Mortgage Banking segment totaled \$69.5 million. For the year ended December 31, 2017, net income for this segment totaled \$985,000. Net income was reduced by additional tax expense of \$589,000



recognized in connection with the enactment of the Act on December 22, 2017.

#### Consumer Finance

We conduct consumer finance activities through C&F Finance. C&F Finance is a regional finance company purchasing automobile loans throughout Virginia and in portions of Alabama, Florida, Georgia, Illinois, Indiana, Kentucky, Maryland, Missouri, New Jersey, North Carolina, Ohio, Pennsylvania, Tennessee, Texas and West Virginia through its offices in Richmond and Hampton, Virginia, and in Nashville, Tennessee. C&F Finance is an indirect lender that provides automobile financing through lending programs that are designed to serve customers in the “non-prime” market who have limited access to traditional automobile financing. C&F Finance generally purchases automobile retail installment sales contracts from manufacturer-franchised dealerships with used-car operations and through selected independent dealerships. C&F Finance selects these dealers based on the types of vehicles sold. Specifically, C&F Finance prefers to finance later model, low mileage used vehicles because the initial depreciation on new vehicles is extremely high. The typical borrowers on the retail installment sales contracts purchased have experienced prior credit difficulties. Because C&F Finance serves customers who are unable to meet the credit standards imposed by most traditional

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automobile financing sources, C&F Finance typically charges interest at higher rates than those charged by traditional financing sources. In addition, because C&F Finance provides financing in a relatively high-risk market, it expects to experience a higher level of credit losses than traditional automobile financing sources. Revenues from consumer finance operations consist principally of interest earned on automobile loans. At December 31, 2017, assets of the Consumer Finance segment totaled \$292.4 million. For the year ended December 31, 2017, net income for this segment totaled \$2.3 million. Net income was reduced by additional tax expense of \$1.7 million recognized in connection with the enactment of the Act on December 22, 2017.

## Employees

At December 31, 2017, we employed 650 full-time equivalent employees. We consider relations with our employees to be excellent.

## Competition

### Retail Banking

In the Bank's market area, we compete with large national and regional financial institutions, savings associations and other independent community banks, as well as credit unions, mutual funds, brokerage firms and insurance companies. Increased competition has come from out-of-state banks through their acquisition of Virginia-based banks and interstate branching, and expansion of community and regional banks into our service areas.

The banking business in Virginia, and specifically in the Bank's primary service area in the Hampton to Charlottesville corridor, is highly competitive for both loans and deposits, and is dominated by a relatively small number of large banks with many offices operating over a wide geographic area. Among the advantages such large banks have are their ability to finance wide-ranging advertising campaigns, to maximize efficiencies through economies of scale and, by virtue of their greater total capitalization, to have substantially higher lending limits than the Bank.

Factors such as interest rates offered, the number and location of branches and the types of products offered, as well as the reputation of the institution, affect competition for deposits and loans. We compete by emphasizing customer service, establishing long-term customer relationships, building customer loyalty and providing traditional and digital products and services to address the specific needs of our customers. We target individual customers, small-to-medium size business customers and acquisition, development and construction loan customers in our

markets.

No material part of the Bank's business is dependent upon a single or a few customers, and the loss of any single customer would not have a materially adverse effect upon the Bank's business.

#### Mortgage Banking

C&F Mortgage competes with large national and regional banks, credit unions, smaller regional mortgage lenders and small local broker operations. Due to the increased regulatory and compliance burden, the industry has seen a consolidation in the number of competitors in the marketplace. The agency guidelines for sales of mortgages in the secondary market business continue to be stringent.

The competitive factors faced by C&F Mortgage continue to evolve because of regulatory reforms and initiatives, including but not limited to the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act). The Dodd-Frank Act affects many aspects of mortgage finance regulation, which has changed and may continue to result in changes to the competitive landscape in the future. The full effect of the regulatory reforms and initiatives associated with the Dodd-Frank Act, including as the result of on-going rulemaking processes, and the related compliance burden continues to evolve. The reforms to mortgage lending encompass broad new restrictions on lending practices and loan terms, amend price thresholds for certain lending segments, require new disclosure forms and procedures for all mortgages and mandate stronger legal liabilities in connection with real estate finance. In addition, the Dodd-Frank Act authorized the Consumer Financial Protection Bureau (the CFPB) to establish certain minimum standards for the origination of residential mortgages, including a determination of the borrower's ability to repay, and allows borrowers to raise certain defenses to foreclosure if they receive any loan other than a "qualified mortgage" as defined by the Dodd-Frank Act and

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CFPB regulations. While C&F Mortgage has kept pace with all aspects of the regulations issued pursuant to the Dodd-Frank Act and by the CFPB, such legislation and regulations and other regulatory initiatives could materially and adversely affect the manner in which it conducts its mortgage business, result in heightened federal regulation and oversight of its business activities, and result in increased costs and potential litigation associated with its business activities. Given the far-reaching effect of the Dodd-Frank Act and CFPB regulations on mortgage finance, compliance with the requirements of the Dodd-Frank Act and CFPB regulations has required and may continue to require substantial changes to mortgage lending systems and processes and other implementation efforts.

To operate profitably in this competitive and regulatory environment, lenders must have a high level of operational and risk management skills and be able to attract and retain top mortgage origination talent. C&F Mortgage competes by attracting the top people in sales and operations in the industry, expanding into new markets that offer strategic growth opportunities, providing an infrastructure that manages regulatory changes efficiently and effectively, offering a product menu that is both competitive in loan parameters as well as price, and providing consistently high quality customer service.

No material part of C&F Mortgage's business is dependent upon a single customer and the loss of any single customer would not have a materially adverse effect upon C&F Mortgage's business. Further, C&F Mortgage has implemented strategies to mitigate potential disruption in C&F Mortgage's direct or indirect access to the secondary market for residential mortgage loans. C&F Mortgage, like all residential mortgage lenders, would be affected by the inability of Fannie Mae, Freddie Mac, the FHA or the VA to purchase or guarantee loans. Although C&F Mortgage sells loans to various third-party counterparties (i.e., investors), the ability of these aggregators to purchase or guarantee loans would be limited if these government-sponsored entities cease to exist or materially limit their purchases or guarantees of mortgage loans or suffer deteriorations in their financial condition.

## Consumer Finance

The non-prime automobile finance business is highly competitive. The automobile finance market is highly fragmented and is served by a variety of financial entities, including the captive finance affiliates of major automotive manufacturers, banks, savings associations, credit unions and independent finance companies. Many of these competitors have substantially greater financial resources and lower costs of funds than our finance subsidiary. In addition, competitors often provide financing on terms that are more favorable to automobile purchasers or dealers than the terms C&F Finance offers. Many of these competitors also have long-standing relationships with automobile dealerships and may offer dealerships or their customers other forms of financing, including dealer floor plan financing and leasing, which we do not.

Over the past several years, a number of financial institutions and other lenders have increased focus on operations in the non-prime automobile finance markets resulting in intensified competition for loans and qualified personnel. In

addition, certain competitors in the industry have (i) relaxed underwriting standards resulting in higher delinquencies and charge-offs for the industry and (ii) used loan pricing strategies resulting in lower loan yields. To continue to operate profitably, lenders must have a high level of operational and risk management skills and access to competitive costs of funds.

Providers of automobile financing traditionally have competed on the basis of interest rates charged, the quality of credit accepted, the flexibility of loan terms offered and the quality of service provided to dealers and customers. To establish C&F Finance as one of the principal financing sources for the dealers it serves, we compete predominately by providing a high level of dealer service, building strong dealer relationships, offering flexible loan terms and quickly funding loans purchased from dealers.

No material part of C&F Finance's business is dependent upon any single dealer relationship, and the loss of any single dealer relationship would not have a materially adverse effect upon C&F Finance's business.

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### Regulation and Supervision

#### General

Bank holding companies, banks and their affiliates are extensively regulated under both federal and state law. The following summary briefly describes significant provisions of currently applicable federal and state laws and certain regulations and the potential impact of such provisions. This summary is not complete, and we refer you to the particular statutory or regulatory provisions or proposals for more information. Because regulation of financial institutions changes regularly and is the subject of constant legislative and regulatory debate, we cannot forecast how federal and state regulation and supervision of financial institutions may change in the future and affect the Corporation's and the Bank's operations.

#### Regulatory Reform

The financial crisis of 2008, including the downturn of global economic, financial and money markets and the threat of collapse of numerous financial institutions, and other events led to the adoption of numerous laws and regulations that apply to, and focus on, financial institutions. The most significant of these laws is the Dodd-Frank Act, which was adopted on July 21, 2010 and, in part, was intended to implement significant structural reforms to the financial services industry. The Dodd-Frank Act is discussed in more detail below.

The Corporation continues to experience constant regulatory reform. These regulatory changes could have a significant effect on how the Corporation conducts its business. The specific implications of the Dodd-Frank Act and other potential regulatory reforms cannot yet be fully predicted and will depend to a large extent on the specific regulations that are adopted in the future.

#### Regulation of the Corporation

As a bank holding company, the Corporation is subject to the Bank Holding Company Act of 1956 (the BHCA) and regulation and supervision by the Board of Governors of the Federal Reserve System (the Federal Reserve Board). Pursuant to the BHCA the Federal Reserve Board has the power to order any bank holding company or its subsidiaries to terminate any activity or to terminate its ownership or control of any subsidiary when the Federal Reserve Board has reasonable grounds to believe that continuation of such activity or ownership constitutes a serious risk to the financial soundness, safety or stability of any bank subsidiary of the bank holding company. The Federal Reserve

Board and the Federal Deposit Insurance Corporation (the FDIC) have adopted guidelines and released interpretative materials that establish operational and managerial standards to promote the safe and sound operation of banks and bank holding companies. These standards relate to the institution's key operating functions, including but not limited to capital management, internal controls, internal audit system, information systems, data and cybersecurity, loan documentation, credit underwriting, interest rate exposure and risk management, vendor management, executive management and its compensation, corporate governance, asset growth, asset quality, earnings, liquidity and risk management.

The BHCA generally limits the activities of a bank holding company and its subsidiaries to that of banking, managing or controlling banks, or any other activity that is closely related to banking or to managing or controlling banks, and permits interstate banking acquisitions subject to certain conditions, including national and state concentration limits. The Federal Reserve Board has jurisdiction under the BHCA to approve any bank or non-bank acquisition, merger or consolidation proposed by a bank holding company. A bank holding company must be well capitalized and well managed to engage in an interstate bank acquisition or merger, and banks may branch across state lines provided that the law of the state in which the branch is to be located would permit establishment of the branch if the bank were a state bank chartered by such state. Bank holding companies and their subsidiaries are also subject to restrictions on transactions with insiders and affiliates.

Each of the Bank's depository accounts is insured by the FDIC against loss to the depositor to the maximum extent permitted by applicable law, and federal law and regulatory policy impose a number of obligations and restrictions on the Corporation and the Bank to reduce potential loss exposure to depositors and to the FDIC Deposit Insurance Fund (DIF). For example, pursuant to the Dodd-Frank Act and Federal Reserve Board policy, a bank holding company must commit resources to support its subsidiary depository institutions, which is referred to as serving as a "source of strength." In

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addition, insured depository institutions under common control must reimburse the FDIC for any loss suffered or reasonably anticipated by the DIF as a result of the default of a commonly controlled insured depository institution. The FDIC may decline to enforce the provisions if it determines that a waiver is in the best interest of the DIF. An FDIC claim for damages is superior to claims of stockholders of an insured depository institution or its holding company but is subordinate to claims of depositors, secured creditors and holders of subordinated debt, other than affiliates, of the commonly controlled insured depository institution.

The Federal Deposit Insurance Act (the FDIA) provides that amounts received from the liquidation or other resolution of any insured depository institution must be distributed, after payment of secured claims, to pay the deposit liabilities of the institution before payment of any other general creditor or stockholder of that institution – including that institution’s parent holding company. This provision would give depositors a preference over general and subordinated creditors and stockholders if a receiver is appointed to distribute the assets of a bank.

The Corporation also is subject to regulation and supervision by the State Corporation Commission of Virginia. The Corporation also must file annual, quarterly and other periodic reports with, and comply with other regulations of, the Securities and Exchange Commission (the SEC).

## Capital Requirements

The Federal Reserve Board and the FDIC have adopted rules to implement the Basel III capital framework as outlined by the Basel Committee on Banking Supervision and standards for calculating risk-weighted assets and risk-based capital measurements (collectively, the Basel III Final Rules) that apply to banking institutions they supervise. For the purposes of these capital rules, (i) common equity tier 1 capital (CET1) consists principally of common stock (including surplus) and retained earnings; (ii) Tier 1 capital consists principally of CET1 plus non-cumulative preferred stock and related surplus, and certain grandfathered cumulative preferred stocks and trust preferred securities; and (iii) Tier 2 capital consists principally of Tier 1 capital plus qualifying subordinated debt and preferred stock, and limited amounts of an institution’s allowance for loan losses. Each regulatory capital classification is subject to certain adjustments and limitations, as implemented by the Basel III Final Rules. The Basel III Final Rules also establish risk weightings that are applied to many classes of assets held by community banks, importantly including applying higher risk weightings to certain commercial real estate loans. The Basel III Final Rules were effective January 1, 2015, and the Basel III Final Rules capital conservation buffer will be phased in from 2015 to 2019.

When fully phased in, the Basel III Final Rules require banks to maintain (i) a minimum ratio of CET1 to risk-weighted assets of at least 4.5 percent, plus a 2.5 percent “capital conservation buffer” (which is added to the 4.5 percent CET1 ratio as that buffer is phased in, effectively resulting in a minimum ratio of CET1 to risk-weighted assets of at least 7 percent), (ii) a minimum ratio of Tier 1 capital to risk-weighted assets of at least 6.0 percent, plus



the capital conservation buffer (which is added to the 6.0 percent Tier 1 capital ratio as that buffer is phased in, effectively resulting in a minimum Tier 1 capital ratio of 8.5 percent upon full implementation), (iii) a minimum ratio of total (that is, Tier 1 plus Tier 2) capital to risk-weighted assets of at least 8.0 percent, plus the capital conservation buffer (which is added to the 8.0 percent total capital ratio as that buffer is phased in, effectively resulting in a minimum total capital ratio of 10.5 percent upon full implementation) and (iv) a minimum leverage ratio of 4 percent, calculated as the ratio of Tier 1 capital to balance sheet exposures plus certain off-balance sheet exposures (computed as the average for each quarter of the month-end ratios for the quarter).

The Basel III Final Rules provide deductions from and adjustments to regulatory capital measures, primarily to CET1, including deductions and adjustments that were not applied to reduce CET1 under historical regulatory capital rules. For example, mortgage servicing rights, deferred tax assets dependent upon future taxable income, and significant investments in non-consolidated financial entities must be deducted from CET1 to the extent that any one such category exceeds 10 percent of CET1 or all such categories in the aggregate exceed 15 percent of CET1. These deductions from and adjustments to regulatory capital are being phased in from 2015 through 2018.

The Basel III Final Rules permanently include in Tier 1 capital trust preferred securities issued prior to May 19, 2010 by bank holding companies with less than \$15 billion in total assets, subject to a limit of 25 percent of Tier 1 capital. The Corporation expects that its trust preferred securities will be included in the Corporation's Tier 1 capital until their maturity.

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Limits on Dividends

The Corporation is a legal entity that is separate and distinct from the Bank. A significant portion of the revenues of the Corporation result from dividends paid to it by the Bank. Both the Corporation and C&F Bank are subject to laws and regulations that limit the payment of dividends, including limits on the sources of dividends and requirements to maintain capital at or above regulatory minimums. Banking regulators have indicated that Virginia banking organizations should generally pay dividends only (1) from net undivided profits of the bank, after providing for all expenses, losses, interest and taxes accrued or due by the bank and (2) if the prospective rate of earnings retention appears consistent with the organization's capital needs, asset quality and overall financial condition. In addition, Federal Reserve Board supervisory guidance indicates that the Federal Reserve Board may have safety and soundness concerns if a bank holding company pays dividends that exceed earnings for the period in which the dividend is being paid. Further, the FDIA prohibits insured depository institutions such as C&F Bank from making capital distributions, including paying dividends, if, after making such distribution, the institution would become undercapitalized as defined in the statute. We do not expect that any of these laws, regulations or policies will materially affect the ability of the Corporation or C&F Bank to pay dividends.

The Dodd-Frank Act

The Dodd-Frank Act implemented far-reaching changes across the financial regulatory landscape, including changes that have affected all bank holding companies and banks, including the Corporation and the Bank. Provisions that significantly affect the business of the Corporation and the Bank include the following:

- Insurance of Deposit Accounts. The Dodd-Frank Act changed the assessment base for federal deposit insurance from the amount of insured deposits to consolidated assets less tangible capital. The Dodd-Frank Act also made permanent the \$250,000 limit for federal deposit insurance and increased the cash limit of Securities Investor Protection Corporation protection from \$100,000 to \$250,000.
- Payment of Interest on Demand Deposits. The Dodd-Frank Act repealed the federal prohibitions on the payment of interest on demand deposits, thereby permitting depository institutions to pay interest on business transaction and other accounts.
- Creation of the Consumer Financial Protection Bureau. The Dodd-Frank Act centralized significant aspects of consumer financial protection by creating a new agency, the CFPB, which is discussed in more detail below.

- Debit Card Interchange Fees. The Dodd-Frank Act imposed limits for debit card interchange fees for issuers that have over \$10 billion in assets, which could affect the amount of interchange fees collected by financial institutions with less than \$10 billion in assets.

In addition, the Dodd-Frank Act implements other changes to financial regulations, including provisions that:

- Restrict the preemption of state law by federal law and disallow subsidiaries and affiliates of national banks from availing themselves of such preemption.
- Impose comprehensive regulation of the over-the-counter derivatives market, subject to significant rulemaking processes, which would include certain provisions that would effectively prohibit insured depository institutions from conducting certain derivatives businesses in the institution itself.
- Require depository institutions with total consolidated assets of more than \$10 billion to conduct regular stress tests and require large, publicly traded bank holding companies to create a risk committee responsible for the oversight of enterprise risk management.
- Require loan originators to retain 5 percent of any loan sold or securitized, unless it is a “qualified residential mortgage,” subject to certain exceptions.

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- Prohibit banks and their affiliates from engaging in proprietary trading and investing in and sponsoring certain unregistered investment companies (the Volcker Rule).
- Implement corporate governance revisions that apply to all public companies not just financial institutions.

Some of the rules that have been proposed and, in some cases, adopted to comply with the Dodd-Frank Act's mandates are discussed further below.

### Insurance of Accounts, Assessments and Regulation by the FDIC

The Bank's deposits are insured by the DIF of the FDIC up to the standard maximum insurance amount for each deposit insurance ownership category. The basic limit on FDIC deposit insurance coverage is \$250,000 per depositor. Under the FDIA, the FDIC may terminate deposit insurance upon a finding that the institution has engaged in unsafe and unsound practices, is in an unsafe or unsound condition to continue operations as an insured institution, or has violated any applicable law, regulation, rule, order or condition imposed by the FDIC, subject to administrative and potential judicial hearing and review processes.

**Deposit Insurance Assessments.** The DIF is funded by assessments on banks and other depository institutions calculated based on average consolidated total assets minus average tangible equity (defined as Tier 1 capital). As required by the Dodd-Frank Act, the FDIC has adopted a large-bank pricing assessment scheme, set a target "designated reserve ratio" (described in more detail below) of 2 percent for the DIF and, in lieu of dividends, provides for a lower assessment rate schedule when the reserve ratio reaches 2 percent and 2.5 percent. An institution's assessment rate is based on a statistical analysis of financial ratios that estimates the likelihood of failure over a three year period, which considers the institution's weighted average CAMELS component rating, and is subject to further adjustments including those related to levels of unsecured debt and brokered deposits (not applicable to banks with less than \$10 billion in assets). At December 31, 2017, total base assessment rates for institutions that have been insured for at least five years range from 1.5 to 40 basis points, with rates of 1.5 to 30 basis points applying to banks with less than \$10 billion in assets.

The Dodd-Frank Act transferred to the FDIC increased discretion with regard to managing the required amount of reserves for the DIF, or the "designated reserve ratio." Among other changes, the Dodd-Frank Act (i) raised the minimum designated reserve ratio to 1.35 percent and removed the upper limit on the designated reserve ratio, (ii) requires that the reserve ratio reach 1.35 percent by September 2020, and (iii) requires the FDIC to offset the effect on institutions with total consolidated assets of less than \$10 billion of raising the reserve ratio from 1.15 percent to 1.35 percent – which requirement was met by rules adopted by the FDIC during 2016. On June 30, 2016, the reserve ratio rose to 1.17 percent, which triggered three major changes to deposit insurance assessments beginning for the third quarter of 2016: (i) the range of initial assessment rates for all institutions declined from 5 to 35 basis points to 3 to 30

basis points (which are included in the total base assessment rates in the above paragraph); (ii) surcharges equal to an annual rate of 4.5 basis points began for insured depository institutions with total consolidated assets of \$10 billion or more; and (iii) the revised assessment method described above was implemented. The FDIA requires that the FDIC consider the appropriate level for the designated reserve ratio on at least an annual basis. At June 30, 2017, the reserve ratio was 1.24 percent. The FDIC has adopted a DIF restoration plan to ensure that the fund reserve ratio reaches 1.35 percent by September 30, 2020, as required by the Dodd-Frank Act.

#### Regulation of the Bank and Other Subsidiaries

The Bank is subject to supervision, regulation and examination by the Virginia State Corporation Commission Bureau of Financial Institutions (VBFI) and its primary federal regulator, the FDIC. The various laws and regulations issued and administered by the regulatory agencies (including the CFPB) affect corporate practices, such as the payment of dividends, the incurrence of debt and the acquisition of financial institutions and other companies, and affect business practices and operations, such as the payment of interest on deposits, the charging of interest on loans, the types of business conducted, the products and terms offered to customers and the location of offices. Prior approval of the applicable primary federal regulator and the VBFI is required for a Virginia chartered bank or bank holding company to merge with another bank or bank holding company, or purchase the assets or assume the deposits of another bank or bank holding company, or acquire control of another bank or bank holding company. In reviewing applications seeking approval of merger and acquisition transactions, the bank regulatory authorities will consider, among other things, the competitive effect and

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public benefits of the transactions, the financial condition, managerial resources, capital position and any asset concentrations (including commercial real estate loan concentrations) of the constituent organizations and the combined organization, the risks to the stability of the U.S. banking or financial system, the applicant's performance record under the Community Reinvestment Act (CRA) and fair housing initiatives, the data security and cybersecurity infrastructure of the constituent organizations and the combined organization, the applicant's risk management programs and processes, and the applicant's compliance with and the effectiveness of the subject organizations in combating money laundering activities and complying with Bank Secrecy Act requirements.

Community Reinvestment Act. The CRA imposes on financial institutions an affirmative and ongoing obligation to meet the credit needs of their local communities, including low and moderate-income neighborhoods, consistent with the safe and sound operation of those institutions. A financial institution's efforts in meeting community credit needs are assessed based on specified factors. These factors also are considered in evaluating mergers, acquisitions and applications to open a branch or facility. In 2017, the Bank received a "Satisfactory" CRA rating.

Federal Home Loan Bank of Atlanta. The Bank is a member of the Federal Home Loan Bank (FHLB) of Atlanta, which is one of 12 regional FHLBs that provide funding to their members for making housing loans as well as for affordable housing and community development loans. Each FHLB serves as a reserve, or central bank, for the members within its assigned region. Each FHLB makes loans to members in accordance with policies and procedures established by the Board of Directors of the FHLB. As a member, the Bank must purchase and maintain stock in the FHLB. At December 31, 2017, the Bank owned \$3.3 million of FHLB stock.

Consumer Protection. The CFPB is the federal regulatory agency that is responsible for implementing, examining and enforcing compliance with federal consumer financial laws for institutions with more than \$10 billion of assets and, to a lesser extent, smaller institutions. The CFPB supervises and regulates providers of consumer financial products and services, and has rulemaking authority in connection with numerous federal consumer financial protection laws (for example, but not limited to, the Truth-in-Lending Act (TILA) and the Real Estate Settlement Procedures Act (RESPA)).

Because the Corporation and the Bank are smaller institutions (i.e., with assets of \$10 billion or less), most consumer protection aspects of the Dodd-Frank Act will continue to be applied to the Corporation by the Federal Reserve Board and to the Bank by the FDIC. However, the CFPB may include its own examiners in regulatory examinations by a smaller institution's principal regulators and may require smaller institutions to comply with certain CFPB reporting requirements. In addition, regulatory positions taken by the CFPB and administrative and legal precedents established by CFPB enforcement activities, including in connection with supervision of larger bank holding companies and banks, could influence how the Federal Reserve Board and FDIC apply consumer protection laws and regulations to financial institutions that are not directly supervised by the CFPB. The precise effect of the CFPB's consumer protection activities on the Corporation and the Bank cannot be determined with certainty.

Mortgage Banking Regulation. In connection with making mortgage loans, the Bank and C&F Mortgage are subject to rules and regulations that, among other things, establish standards for loan origination, prohibit discrimination, provide for inspections and appraisals of property, require credit reports on prospective borrowers, in some cases restrict certain loan features and fix maximum interest rates and fees, require the disclosure of certain basic information to mortgagors concerning credit and settlement costs, limit payment for settlement services to the reasonable value of the services rendered and require the maintenance and disclosure of information regarding the disposition of mortgage applications based on race, gender, geographical distribution and income level. The Bank's mortgage origination activities are subject to the Equal Credit Opportunity Act (ECOA), TILA, Home Mortgage Disclosure Act, RESPA, and Home Ownership Equity Protection Act, and the regulations promulgated under these acts, among other additional state and federal laws, regulations and rules.

The Bank's mortgage origination activities are also subject to Regulation Z, which implements TILA. Certain provisions of Regulation Z require mortgage lenders to make a reasonable and good faith determination, based on verified and documented information, that a consumer applying for a mortgage loan has a reasonable ability to repay the loan according to its terms. Alternatively, a mortgage lender can originate "qualified mortgages", which are generally defined as mortgage loans without negative amortization, interest-only payments, balloon payments, terms exceeding 30 years, and points and fees paid by a consumer equal to or less than 3 percent of the total loan amount. Higher-priced qualified mortgages (e.g., sub-prime loans) receive a rebuttable presumption of compliance with ability-to-repay rules, and other

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qualified mortgages (e.g., prime loans) are deemed to comply with the ability-to-repay rules. The Corporation's Mortgage Banking segment predominately originates mortgage loans that comply with Regulation Z's "qualified mortgage" rules.

In addition to certain regulations applicable to the Bank's mortgage origination activities, C&F Mortgage is subject to the rules and regulations of, and examination by, the Department of Housing and Urban Development (HUD), the FHA, the USDA, the VA and state regulatory authorities with respect to originating, processing and selling mortgage loans. Those rules and regulations, among other things, establish standards for loan origination, prohibit discrimination, provide for inspections and appraisals of property, require credit reports on prospective borrowers and, in some cases, restrict certain loan features and fix maximum interest rates and fees.

Consumer Financing Regulation. C&F Finance also is regulated by the VBFI and the states and jurisdictions in which it operates, and its lending operations are subject to numerous federal regulations over which the CFPB has rulemaking authority and regarding which enforcement authority is shared by the Federal Reserve Board, the FDIC, the Department of Justice and the Federal Trade Commission. The VBFI regulates and enforces laws relating to consumer lenders and sales finance agencies such as C&F Finance. Such rules and regulations generally provide for licensing of sales finance agencies; limitations on amounts, duration and charges, including interest rates, for various categories of loans; requirements as to the form and content of finance contracts and other documentation; and restrictions on collection practices and creditors' rights.

Certain federal regulatory agencies, and in particular, the CFPB, the Federal Trade Commission, and the Federal Reserve Board, have recently become more active in investigating the products, services and operations of banks and other finance companies engaged in auto finance activities. These investigations have extended to banks that engage in indirect automobile lending, and the CFPB has released regulatory guidance that deems automobile lenders within the CFPB's jurisdiction responsible for ECOA noncompliance even if such noncompliance is a result of dealer lending practices. As of January 1, 2018, the Corporation and C&F Finance are not subject to supervision by the CFPB.

## Other Regulations

Prompt Corrective Action. The federal banking agencies have broad powers under current federal law to take prompt corrective action to resolve problems of insured depository institutions. The extent of these powers depends upon whether the institution in question is "well capitalized," "adequately capitalized," "undercapitalized," "significantly undercapitalized" or "critically undercapitalized." These terms are defined under uniform regulations issued by each of the federal banking agencies regulating these institutions. An insured depository institution which is less than adequately capitalized must adopt an acceptable capital restoration plan, is subject to increased regulatory oversight and is increasingly restricted in the scope of its permissible activities. As of December 31, 2017, the Bank was considered "well capitalized."



Incentive Compensation. The Federal Reserve Board, the Office of the Comptroller of the Currency (OCC) and the FDIC have issued regulatory guidance (the Incentive Compensation Guidance) intended to ensure that the incentive compensation policies of banking organizations do not undermine the safety and soundness of such organizations by encouraging excessive risk-taking. The Federal Reserve will review, as part of the regular, risk-focused examination process, the incentive compensation arrangements of banking organizations, such as the Corporation, that are not “large, complex banking organizations.” The findings will be included in reports of examination, and deficiencies will be incorporated into the organization’s supervisory ratings. Enforcement actions may be taken against a banking organization if its incentive compensation arrangements, or related risk-management control or governance processes, pose a risk to the organization’s safety and soundness and the organization is not taking prompt and effective measures to correct the deficiencies.

In 2016, the SEC and the federal banking agencies proposed rules that prohibit covered financial institutions (including bank holding companies and banks) from establishing or maintaining incentive-based compensation arrangements that encourage inappropriate risk taking by providing covered persons (consisting of senior executive officers and significant risk takers, as defined in the rules) with excessive compensation, fees or benefits that could lead to material financial loss to the financial institution. The proposed rules outline factors to be considered when analyzing whether compensation is excessive and whether an incentive-based compensation arrangement encourages inappropriate risks that could lead to material loss to the covered financial institution, and establishes minimum requirements that incentive-based compensation arrangements must meet to be considered to not encourage inappropriate risks and to

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appropriately balance risk and reward. The proposed rules also impose additional corporate governance requirements on the boards of directors of covered financial institutions and impose additional record-keeping requirements. The comment period for these proposed rules has closed and a final rule has not yet been published.

Confidentiality and Required Disclosures of Customer Information. The Corporation is subject to various laws and regulations that address the privacy of nonpublic personal financial information of consumers. The Gramm-Leach-Bliley Act and certain regulations issued thereunder protect against the transfer and use by financial institutions of consumer nonpublic personal information. A financial institution must provide to its customers, at the beginning of the customer relationship and annually thereafter, the institution's policies and procedures regarding the handling of customers' nonpublic personal financial information. These privacy provisions generally prohibit a financial institution from providing a customer's personal financial information to unaffiliated third parties unless the institution discloses to the customer that the information may be so provided and the customer is given the opportunity to opt out of such disclosure. In 2016, the CFPB proposed rules that provide an exception to the requirement to deliver an annual privacy notice if a financial institution only provides nonpublic personal information to unaffiliated third parties under limited exceptions under the Gramm-Leach-Bliley Act and related regulations, and has not changed its policies and practices regarding disclosure of nonpublic personal financial information from those disclosed in the most recent privacy notice provided to the customer. The comment period for these proposed rules has closed and a final rule has not been published.

The Corporation is also subject to various laws and regulations that attempt to combat money laundering and terrorist financing. The Bank Secrecy Act requires all financial institutions to, among other things, create a system of controls designed to prevent money laundering and the financing of terrorism, and imposes recordkeeping and reporting requirements. The USA Patriot Act added regulations to facilitate information sharing among governmental entities and financial institutions for the purpose of combating terrorism and money laundering, and requires financial institutions to establish anti-money laundering programs. The Office of Foreign Assets Control (OFAC), which is a division of the Treasury, is responsible for helping to ensure that United States entities do not engage in transactions with "enemies" of the United States, as defined by various Executive Orders and Acts of Congress. If the Bank finds a name of an "enemy" of the United States on any transaction, account or wire transfer that is on an OFAC list, it must freeze such account or place transferred funds into a blocked account, and report it to OFAC.

Although these laws and programs impose compliance costs and create privacy obligations and, in some cases, reporting obligations, and compliance with all of the laws, programs, and privacy and reporting obligations may require significant resources of the Corporation and the Bank, these laws and programs do not materially affect the Bank's products, services or other business activities.

Cybersecurity. The federal banking agencies have adopted guidelines for establishing information security standards and cybersecurity programs for implementing safeguards under the supervision of a financial institution's board of directors. These guidelines, along with related regulatory materials, increasingly focus on risk management and processes related to information technology and the use of third parties in the provision of financial products and

services. The federal banking agencies expect financial institutions to establish lines of defense and ensure that their risk management processes also address the risk posed by compromised customer credentials, and also expect financial institutions to maintain sufficient business continuity planning processes to ensure rapid recovery, resumption and maintenance of the institution's operations after a cyber-attack. If the Corporation or the Bank fails to meet the expectations set forth in this regulatory guidance, the Corporation or the Bank could be subject to various regulatory actions and any remediation efforts may require significant resources of the Corporation or the Bank.

In October 2016, the federal banking agencies issued proposed rules on enhanced cybersecurity risk-management and resilience standards that would apply to very large financial institutions and to services provided by third parties to these institutions. The comment period for these proposed rules has closed and a final rule has not been published. Although the proposed rules would apply only to bank holding companies and banks with \$50 billion or more in total consolidated assets, these rules could influence the federal banking agencies' expectations and supervisory requirements for information security standards and cybersecurity programs of smaller financial institutions, such as the Corporation and the Bank.

**Stress Testing.** As required by the Dodd-Frank Act, the federal banking agencies have implemented stress testing requirements for certain financial institutions, including bank holding companies and state chartered banks, with more

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than \$10 billion in total consolidated assets. Although these requirements do not apply to institutions with less than \$10 billion in total consolidated assets, the federal banking agencies emphasize that all banking organizations, regardless of size, should have the capacity to analyze the potential effect of adverse market conditions or outcomes on the organization's financial condition. Based on existing regulatory guidance, the Corporation and the Bank will be expected to consider the institution's interest rate risk management, commercial real estate loan concentrations and other credit-related information, and funding and liquidity management during this analysis of adverse market conditions or outcomes.

**Volcker Rule.** The Dodd-Frank Act prohibits bank holding companies and their subsidiary banks from engaging in proprietary trading except in limited circumstances, and places limits on ownership of equity investments in private equity and hedge funds (the Volcker Rule). The Corporation believes that its financial condition and its operations are not and will not be significantly affected by the Volcker Rule or its implementing regulations.

## Future Regulation

From time to time, various legislative and regulatory initiatives are introduced in Congress and state legislatures, as well as by regulatory agencies. Such initiatives may include proposals to expand or contract the powers of bank holding companies and depository institutions or proposals to substantially change the financial institution regulatory system. Such legislation could change banking statutes and the operating environment of the Corporation in substantial and unpredictable ways. If enacted, such legislation could increase or decrease the cost of doing business, limit or expand permissible activities or affect the competitive balance among banks, savings associations, credit unions, and other financial institutions. The Corporation cannot predict whether any such legislation will be enacted, and, if enacted, the effect that it, or any implementing regulations, would have on the financial condition or results of operations of the Corporation. A change in statutes, regulations or regulatory policies applicable to the Corporation or any of its subsidiaries could have a material effect on the business of the Corporation.

## Available Information

The Corporation's SEC filings are filed electronically and are available to the public over the Internet at the SEC's web site at <http://www.sec.gov>. In addition, any document filed by the Corporation with the SEC can be read and copied at the SEC's public reference facilities at 100 F Street, N.E., Room 1580, Washington, D.C. 20549. Copies of documents can be obtained at prescribed rates by writing to the Public Reference Section of the SEC at 100 F Street, N.E., Washington, D.C. 20549. The public may obtain information on the operation of the Public Reference Room by calling the SEC at 1 800-SEC-0330. The Corporation's SEC filings also are available through our web site at <http://www.cffc.com> under "Investor Relations/SEC Filings" as of the day they are filed with the SEC. Copies of documents also can be obtained free of charge by writing to the Corporation's secretary at P.O. Box 391, West Point, VA 23181 or by calling 804-843-2360.



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ITEM 1A.RISK FACTORS

Risks Related to the Corporation's Operations

We are subject to interest rate risk and fluctuations in interest rates may negatively affect our financial performance.

Our profitability depends in substantial part on our net interest margin, which is the difference between the interest earned on loans, securities and other interest-earning assets, and interest paid on deposits and borrowings divided by total interest-earning assets. Changes in interest rates will affect our net interest margin in diverse ways, including the pricing of loans and deposits, the levels of prepayments and asset quality. We are unable to predict actual fluctuations of market interest rates because many factors influencing interest rates are beyond our control. We believe that our current interest rate exposure is manageable and does not indicate any significant exposure to interest rate changes. On December 13, 2017, the Federal Open Market Committee (FOMC) announced its third increase during 2017 for the federal funds rate, which is the interest rate at which depository institutions lend reserve balances to other depository institutions overnight, to 1.25 percent-1.50 percent. The FOMC's monetary policy remains accommodative after this increase, thereby supporting strong labor market conditions and a sustained return to two percent inflation. Financial markets expect three more quarter-point rate increases to the federal funds rate during 2018. Therefore, we are expecting continued pressure on our net interest margin due to continued low market rates and intense competition for loans and deposits from both local and national financial institutions. In addition, a significant portion of C&F Finance's funding is indexed to short-term interest rates and reprices as short-term interest rates change. An upward movement in interest rates may result in an unfavorable pricing disparity between C&F Finance's fixed rate loan portfolio and its adjustable-rate borrowings. Continued pressure on our net interest margin could adversely affect our results of operations.

Our business is subject to various lending and other economic risks that could adversely affect our results of operations and financial condition.

Deterioration in economic conditions could adversely affect our business. Our business is directly affected by general economic and market conditions; broad trends in industry and finance; legislative and regulatory changes; changes in governmental monetary and fiscal policies; and inflation, all of which are beyond our control. A deterioration in economic conditions, in particular a prolonged economic slowdown within our geographic region, could result in the following consequences, any of which could hurt our business materially: an increase in loan delinquencies; an increase in problem assets and foreclosures; a decline in demand for our products and services; and a deterioration in the value of collateral for loans made by our various business segments.

Adverse changes in economic conditions in our market areas or adverse conditions in an industry on which a local market in which we do business is dependent could adversely affect our results of operations and financial condition.

We provide full service banking and other financial services in the Hampton to Charlottesville corridor in Virginia. Our loan and deposit activities are directly affected by, and our financial success depends on, economic conditions within these markets, as well as conditions in the industries on which those markets are economically dependent. A deterioration in local economic conditions or in the condition of an industry on which a local market depends, such as the U.S. military and related defense contractors and industries, could adversely affect such factors as unemployment rates, business formations and expansions and housing market conditions. Adverse developments in any of these factors could result in among other things, a decline in loan demand, a reduction in the number of creditworthy borrowers seeking loans, an increase in delinquencies, defaults and foreclosures, an increase in classified and nonaccrual loans, a decrease in the value of loan collateral, and a decline in the financial condition of borrowers and guarantors, any of which could adversely affect our financial condition or business.

Our risk management framework may not be effective in mitigating risk and loss.

We maintain an enterprise risk management program that is designed to identify, quantify, monitor report and control the risks we face. These risks include, but are not limited to, interest rate, credit, liquidity, operational, reputation, legal, compliance, economic and litigation risk. Although we assess our risk management program on an ongoing basis and make identified improvements to it, we can give no assurance that this approach and risk management framework (including related controls) will effectively mitigate the risks listed above or limit losses that we may incur. If our risk

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management program has flaws or gaps, or if our risk management controls do not function effectively, our results of operations, financial condition or business may be adversely affected.

Our level of credit risk is higher due to the concentration of our loan portfolio in commercial loans and in consumer finance loans.

At December 31, 2017, 43 percent of our loan portfolio consisted of commercial, financial and agricultural loans, which include loans secured by real estate for builder lines, acquisition and development and commercial development, as well as commercial loans secured by personal property. These loans generally carry larger loan balances and involve a greater degree of financial and credit risk than home equity and residential loans. The increased financial and credit risk associated with these types of loans is a result of several factors, including the concentration of principal in a limited number of loans and to borrowers in similar lines of business, the size of loan balances, the effects of general economic conditions on income-producing properties and the increased difficulty of evaluating and monitoring these types of loans.

At December 31, 2017, 28 percent of our loan portfolio consisted of consumer finance loans that provide automobile financing for customers in the non-prime market. During periods of economic slowdown or recession, delinquencies, defaults, repossessions and losses may increase in this portfolio. Significant increases in the inventory of used automobiles during periods of economic recession may also depress the prices at which we may sell repossessed vehicles or delay the timing of these sales. Because we focus on non-prime borrowers, the actual rates of delinquencies, defaults, repossessions and losses on these loans are higher than those experienced in the general automobile finance industry and could be dramatically affected by a general economic downturn. In addition, our servicing costs may increase without a corresponding increase in our finance charge income. While we manage the higher risk inherent in loans made to non-prime borrowers through our underwriting criteria for installment sales contracts we purchase and collection methods, we cannot guarantee that these criteria or methods will ultimately provide adequate protection against these risks.

Competition from other financial institutions and financial intermediaries may adversely affect our profitability.

We face substantial competition in originating loans and in attracting deposits. Our competition in originating loans and attracting deposits comes principally from other banks, mortgage banking companies, consumer finance companies, savings associations, credit unions, brokerage firms, insurance companies and other institutional lenders and purchasers of loans. Additionally, banks and other financial institutions with larger capitalization and financial intermediaries not subject to bank regulatory restrictions have larger lending limits and are thereby able to serve the credit needs of larger clients. These institutions may be able to offer the same loan products and services that we offer at more competitive rates and prices. Increased competition could require us to increase the rates we pay on deposits or lower the rates we offer on loans, which could adversely affect our profitability.



Weakness in the secondary residential mortgage loan markets will adversely affect income from our mortgage company.

One of the components of our strategic plan is to generate significant noninterest income from C&F Mortgage, which originates a variety of residential loan products for sale into the secondary market. Interest rates, low housing inventory, cash buyers, new mortgage lending regulations and other market conditions have a direct effect on loan originations across the industry.

In addition, deterioration in economic conditions may also cause borrowers to default on their mortgages. This may result in potential repurchase or indemnification liability to C&F Mortgage on residential mortgage loans originated and sold into the secondary market in the event of claims by investors of borrower misrepresentation, fraud, early-payment default, or underwriting error, as investors attempt to minimize their losses. We cannot be assured that a prolonged period of payment defaults and foreclosures will not result in an increase in requests for repurchases or indemnifications, or that established reserves will be adequate, which could adversely affect the Corporation's net income.

Our home lending profitability could be significantly reduced if we are not able to originate and sell a high volume of mortgage loans.

The existence of an active secondary market is a critical component of C&F Mortgage's ability to generate income from the sale of loans to investors. Active secondary markets for residential mortgages depend upon the continuation of

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programs currently offered by government-sponsored enterprises (GSEs) (such as Fannie Mae and Freddie Mac), the FHA, the VA, the USDA, and state bond programs, which account for a substantial portion of the secondary market in residential mortgage loans. Because the largest participants in the secondary market are GSEs whose activities are governed by federal law, any future changes in laws that significantly affect the activity of the GSEs could adversely affect our mortgage company's operations. Further, in September 2008, Fannie Mae and Freddie Mac were placed into conservatorship by the U.S. government. Although to date, the conservatorship has not had a significant or adverse effect on our operations, it is unclear whether further changes or reforms would adversely affect our operations. Although we sell loans to various third-party counterparties (i.e., investors), the ability of these aggregators to purchase loans would be limited if the GSEs cease to exist or materially limit their purchases of mortgage loans.

Compliance with the CFPB regulations aimed at the mortgage banking industry may require substantial changes to mortgage lending systems and processes that may adversely affect income from our mortgage company.

In June 2015, the CFPB issued rules that combined disclosures previously established by TILA and RESPA into a single disclosure referred to as the TILA-RESPA Integrated Disclosure, or TRID. During 2015, C&F Mortgage implemented drastically new processes and systems in order to comply with TRID. TRID applies to most closed-end mortgage loans and overhauls the manner in which mortgage loan origination disclosures are made pursuant to TILA (Regulation Z) and RESPA. In October 2015, the CFPB issued a final rule implementing the Dodd-Frank Act's changes to the Home Mortgage Disclosure Act (the HMDA Rule), with most of such changes effective January 1, 2018. The HMDA Rule significantly expands the types of reportable loans and the data collected. C&F Bank and C&F Mortgage will be required to collect, record and report 48 unique data points for each loan application, of which 25 are new, 14 are modified from the current rule and nine are mostly unchanged. Along with other reporting options available to loan applicants, there is a potential of 110 reportable data points on any one loan. Compliance with the HMDA Rule requires a coordinated effort for (i) training all consumer, small business and commercial lending personnel, (ii) updating internal and third-party software used for loan underwriting, document preparation and data collection, and (iii) preparing and communicating new/revised policies and procedures that incorporate the requirements of the HMDA Rule. These CFPB rules, in addition to other previously-issued and to-be-issued CFPB regulations, could materially affect our regulatory compliance costs, which could adversely affect our financial condition and results of operations.

An increase in interest rates may reduce our mortgage revenues, which would negatively affect our noninterest income.

Our Mortgage Banking segment provides a significant portion of our noninterest income. We generate gains on sales of mortgage loans primarily from sales of mortgage loans that we originate. In a rising or higher interest rate environment, our originations of mortgage loans may decrease, resulting in fewer loans that are available to be sold to investors. This would result in a decrease in noninterest income. In addition, our results of operations are affected by the amount of noninterest expenses (including for personnel and systems infrastructure) associated with mortgage banking activities. During periods of reduced loan demand, our results of operations may be adversely affected to the

extent that we are unable to reduce expenses commensurate with the decline in mortgage loan origination activity.

If our allowance for loan losses becomes inadequate, our results of operations may be adversely affected.

Making loans is an essential element of our business. The risk of nonpayment is affected by a number of factors, including but not limited to: the duration of the credit; credit risks of a particular customer; changes in economic and industry conditions; and, in the case of a collateralized loan, risks resulting from uncertainties about the future value of the collateral. Although we seek to mitigate risks inherent in lending by adhering to specific underwriting practices, our loans may not be repaid. We attempt to maintain an appropriate allowance for loan losses to provide for losses in our loan portfolio. Our allowance for loan losses at our Retail Banking segment is determined by analyzing numerous factors about the loan portfolio including historical loan losses for relevant periods of time, current trends in delinquencies and charge-offs, current economic conditions that may affect a borrower's ability to repay and the value of collateral, changes in the size and composition of the loan portfolio and industry information. Also included in our estimates for loan losses at this segment are qualitative considerations with respect to the effect of potential economic events, the outcomes of which are uncertain.

Our allowance for loan losses at our Consumer Finance segment is determined by analyzing delinquency rates, trends in deferrals, defaults, repossessions and used car sales, and charge-off history for relevant periods of time, which

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can vary depending on economic conditions, and our judgment based on the overall analysis of the current lending environment. Also included in our estimates for loan losses at this segment are qualitative considerations with respect to the effect of potential economic events, the outcomes of which are uncertain.

Because any estimate of loan losses is necessarily subjective and the accuracy of any estimate depends on the outcome of future events, we face the risk that charge-offs in future periods will exceed our allowance for loan losses and that additional increases in the allowance for loan losses will be required. Additions to the allowance for loan losses would result in a decrease of our net income. Although we believe our allowance for loan losses is adequate to absorb losses that are inherent in our loan portfolio, we cannot predict such losses or that our allowance will be adequate in the future.

The Financial Accounting Standards Board (FASB) has adopted a new accounting standard that will be effective for the Corporation for the fiscal year beginning January 1, 2020. This standard, referred to as Current Expected Credit Loss, or CECL, will require financial institutions to determine periodic estimates of lifetime expected credit losses on loans, and recognize the expected credit loss in its allowance for loan losses. This will change the current method of providing an allowance for loan losses that are inherent in the loan portfolio, which may require us to increase our allowance for loan losses, and to greatly increase the types of data we would need to collect and review to determine the appropriate level of the allowance for loan losses. The Corporation has established a working group that is in the process of gathering historical data and evaluating appropriate portfolio segmentation and modeling methods. Any increase in our allowance for loan losses or expenses incurred to determine the appropriate level of the allowance for loan losses may have a material adverse effect on our financial condition and results of operations.

Our real estate lending business can result in increased costs associated with Other Real Estate Owned (OREO).

Because we originate loans secured by real estate, we may have to foreclose on the collateral property to protect our investment and may thereafter own and operate such property, in which case we are exposed to the risks inherent in the ownership of real estate. The amount that we may realize after a default is dependent upon factors outside of our control, including, but not limited to, general or local economic conditions, environmental cleanup liability, neighborhood values, interest rates, real estate tax rates, operating expenses of the mortgaged properties, and supply of and demand for properties. Certain expenditures associated with the ownership of income-producing real estate, principally real estate taxes and maintenance costs, may adversely affect the net cash flows generated by the real estate. Therefore, the cost of operating income-producing real property may exceed the rental income earned from such property, and we may have to advance funds in order to protect our investment or we may be required to dispose of the real property at a loss.

Our deposit insurance premiums could increase in the future, which may adversely affect our future financial performance.

The FDIC insures deposits at FDIC insured financial institutions, including the Bank. The FDIC charges insured financial institutions premiums to maintain the DIF at a certain level. Economic conditions that began with the financial crisis of 2008 increased the rate of bank failures through 2014, requiring the FDIC to make payments for insured deposits from the DIF and prepare for future payments from the DIF. A depository institution's deposit insurance assessment is calculated based on the institution's total assets less tangible equity, rather than the previous base of total deposits. The Bank's FDIC insurance premiums could increase in future periods if the Bank's asset size increases, if the FDIC raises base assessment rates, or if the FDIC takes other actions to replenish the DIF.

Acquisition of assets and assumption of liabilities may expose us to intangible asset risk, which could affect our result of operations and financial condition.

In connection with accounting for the acquisitions of C&F Finance Company in 2002 and CVBK in 2013, we recorded assets acquired and liabilities assumed at their fair value, which resulted in the recognition of certain intangible assets, including goodwill. Adverse conditions in our business climate, including a significant decline in future operating cash flows, a significant change in our stock price or market capitalization, or a deviation from our expected growth rate and performance, may significantly affect the fair value of any goodwill and may trigger impairment losses, which could be materially adverse to our results of operations and financial condition.

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We rely substantially on deposits obtained from customers in our target markets to provide liquidity and support growth.

Our business strategies are based on access to funding from local customer deposits. Deposit levels may be affected by a number of factors, including interest rates paid by competitors, general interest rate levels, returns available to customers on alternative investments and general economic conditions. If our deposit levels fall, we could lose a relatively low cost source of funding and our interest expense would likely increase as we obtain alternative funding to replace lost deposits. If local customer deposits are not sufficient to fund our normal operations and growth, we will look to outside sources, such as borrowings from the FHLB, which is a secured funding source. Our ability to access borrowings from the FHLB will be dependent upon whether and the extent to which we can provide collateral to secure FHLB borrowings. We may also look to federal funds purchased and brokered deposits, although the use of brokered deposits may be limited or discouraged by our banking regulators. We may also seek to raise funds through the issuance of shares of our common stock, or other equity or equity-related securities, or debt securities including subordinated notes as additional sources of liquidity. If we are unable to access funding sufficient to support our business operations and growth strategies or are only able to access such funding on unattractive terms, we may not be able to implement our business strategies which may negatively affect our financial performance.

We are subject to security and operational risks relating to our use of technology that could damage our reputation and our business.

In the ordinary course of business, the Corporation collects and stores sensitive data, including proprietary business information and personally identifiable information of our customers and employees, in systems and on networks. The secure processing, maintenance and use of this information is critical to operations and the Corporation's business strategy. The Corporation has invested in information security technologies and continually reviews processes and practices that are designed to protect its networks, computers and data from damage or unauthorized access. Despite these security measures, the Corporation's computer systems and infrastructure may be vulnerable to attacks by hackers or breached due to employee error, malfeasance or other disruptions. Security breaches, including cyber incidents and hacking events, have been experienced by several of the world's largest financial institutions that utilize sophisticated security tools to prevent such breaches, incidents and events. Any security breach that we experience could expose us to possible liability and damage our reputation. We rely on standard security systems and procedures to provide the security and authentication necessary to effect secure collection, transmission and storage of sensitive data. These systems and procedures include but are not limited to (i) regular penetration testing of our network perimeter, (ii) regular employee training programs on sound security practices, (iii) deployment of tools to monitor our network including intrusion prevention and detection systems, electronic mail spam filters, anti-virus and anti-malware, resource logging and patch management, (iv) multifactor authentication for customers using treasury management tools, and (v) enforcement of security policies and procedures for the additions and maintenance of user access and rights to resources.

While most of our core data processing is conducted internally, certain key applications are outsourced to third party providers. If our third party providers encounter difficulties or if we have difficulty in communicating with such third parties, it will significantly affect our ability to adequately process and account for customer transactions, which would significantly affect our business operations and reputation. Additionally, in recent years banking regulators have focused on the responsibilities of financial institutions to supervise vendors and other third-party service providers. We may have to dedicate significant resources to manage risks and regulatory burdens presented by our relationship with vendors and third-party service providers, including our data processing and cybersecurity service providers.

Business counterparties, over which the Corporation may have limited or no control, may experience disruptions that could adversely affect the Corporation.

Multiple major U.S. retailers and a major consumer credit reporting agency have experienced data systems incursions in recent years reportedly resulting in the thefts of credit and debit card information, online account information, and other personal and financial data of hundreds of millions of individuals. Retailer incursions may affect debit cards issued and deposit accounts maintained by many banks, including C&F Bank. Although the Corporation is not aware of any instance in which the Corporation's or the Bank's systems have been breached in a retailer incursion, these events can cause the Bank to reissue a significant number of cards and take other costly steps to avoid significant theft loss to the Bank and its customers. In some cases, the Bank may be required to reimburse customers for the losses they incur. Credit reporting agency intrusions affect the Bank's customers and can require these customers and the Bank to increase account

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monitoring and take remedial action to prevent unauthorized account activity or access. Other possible points of intrusion or disruption outside the Corporation's and the Bank's control include internet service providers, electronic mail portal providers, social media portals, distant-server (or "cloud") service providers, electronic data security providers, telecommunications companies and smart phone manufacturers.

Our business is technology dependent and an inability to invest in technological improvements may adversely affect results of operations and financial condition.

The financial services industry is undergoing rapid technological changes with frequent introductions of new technology-driven products and services, which may require substantial capital expenditures to modify or adapt existing products and services. In addition to enhancing customer service, the effective use of technology increases efficiency and results in reduced costs, although a financial institution's initial investment in a technology product or service may represent a significant incremental cost. Our future success will depend in part upon our ability to create synergies in our operations through the use of technology and to facilitate the ability of customers to engage in financial transactions in a manner that enhances the customer experience. We cannot assure that technological improvements will increase operational efficiency or that we will be able to effectively implement new technology-driven products and services or be successful in marketing these products and services to our customers, which may cause the Corporation to lose market share or incur additional expense.

Changes in accounting standards and management's selection of accounting methods, including assumptions and estimates, could materially affect our financial statements.

From time to time, the SEC and FASB change the financial accounting and reporting standards that govern the preparation of the Corporation's financial statements. These changes can be hard to predict and can materially affect how the Corporation records and reports its financial condition and results of operations. In some cases, the Corporation could be required to apply a new or revised standard retroactively, resulting in changes to previously reported financial results, or a cumulative charge to retained earnings. In addition, management is required to use certain assumptions and estimates in preparing our financial statements, including determining the fair value of certain assets and liabilities, among other items. If the assumptions or estimates are incorrect, the Corporation may experience unexpected material consequences.

We rely heavily on our management team and the unexpected loss of key officers may adversely affect our operations.

We believe that our growth and future success will depend in large part on the skills of our executive officers. We also depend upon the experience of the officers of our subsidiaries and on their relationships with the communities they



serve. The loss of the services of one or more of these officers could disrupt our operations and impair our ability to implement our business strategy, which could adversely affect our business, financial condition and results of operations.

The success of our business strategies depends on our ability to identify and recruit individuals with experience and relationships in our primary markets.

The successful implementation of our business strategy will require us to continue to attract, hire, motivate and retain skilled personnel to develop new customer relationships as well as new financial products and services. The market for qualified management personnel is competitive. In addition, the process of identifying and recruiting individuals with the combination of skills and attributes required to carry out our strategy is often lengthy, and we may not be able to effectively integrate these individuals into our operations. Our inability to identify, recruit and retain talented personnel to manage our operations effectively and in a timely manner could limit our growth, which could materially adversely affect our business.

Our corporate culture has contributed to our success, and if we cannot maintain this culture as we grow, we could lose the beneficial aspects fostered by our culture, which could harm our business.

We believe that a critical contributor to our success has been our corporate culture, which focuses on building personal relationships with our customers. As our organization grows, and we are required to implement more complex organizational management structures, we may find it increasingly difficult to maintain the beneficial aspects of our corporate culture. This could negatively affect our future success.

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Risks Related to the Regulation of the Corporation

Compliance with laws, regulations and supervisory guidance, both new and existing, may adversely affect our business, financial condition and results of operations.

We are subject to numerous laws, regulations and supervision from both federal and state agencies. Failure to comply with these laws and regulations could result in financial, structural and operational penalties, including receivership. In addition, establishing systems and processes to achieve compliance with these laws and regulations may increase our costs and/or limit our ability to pursue certain business opportunities.

Laws and regulations, and any interpretations and applications with respect thereto, generally are intended to benefit consumers, borrowers and depositors, but not stockholders. The legislative and regulatory environment is beyond our control, may change rapidly and unpredictably and may negatively influence our revenues, costs, earnings, and capital levels. Our success depends on our ability to maintain compliance with both existing and new laws and regulations.

Future legislation, regulation and government policy could affect the banking industry as a whole, including the Corporation's business and results of operations, in ways that are difficult to predict. In addition, the Corporation's results of operations could be adversely affected by changes in the way in which existing statutes and regulations are interpreted or applied by courts and government agencies.

The Dodd-Frank Act could continue to increase our regulatory compliance burden and associated costs, place restrictions on certain products and services, and limit our future capital raising strategies.

A wide range of regulatory initiatives directed at the financial services industry have been proposed in recent years. One of those initiatives, the Dodd-Frank Act, represents a sweeping overhaul of the financial services industry regulatory environment within the United States and implements significant changes in the financial regulatory landscape, including through regulations issued pursuant to the Dodd-Frank Act, that will affect all financial institutions, including the Corporation. The Dodd-Frank Act and regulations adopted pursuant and related thereto have increased and will likely continue to increase our regulatory compliance burden and may have a material adverse effect on us, by increasing the costs associated with our regulatory examinations and compliance measures. The federal regulatory agencies, and particularly bank regulatory agencies, have been given significant discretion in drafting the Dodd-Frank Act's implementing rules and regulations, some of which have not been finalized. Consequently, the complete effect of the Dodd-Frank Act will depend on the final implementing rules and regulations,

and it remains too early to fully assess the complete effect of the Dodd-Frank Act and related regulatory rulemaking processes on our business, financial condition or results of operations.

The Dodd-Frank Act increases regulatory supervision and examination of bank holding companies and their banking and non-banking subsidiaries, which could increase our regulatory compliance burden and costs and restrict our ability to generate revenues from non-banking operations. The Dodd-Frank Act imposes more stringent capital requirements on bank holding companies, which when considered in connection with the Basel III Final Rules and related regulatory capital rules could significantly limit our future capital strategies. The Dodd-Frank Act also increases regulation of derivatives and hedging transactions, which could limit our ability to enter into, or increase the costs associated with, interest rate hedging transactions.

The CFPB may increase our regulatory compliance burden and could affect the consumer financial products and services that we offer.

Among the Dodd-Frank Act's significant regulatory changes, it created a new financial consumer protection agency, the CFPB. The CFPB is reshaping the consumer financial laws through rulemaking and enforcement of the Dodd-Frank Act's prohibitions against unfair, deceptive and abusive consumer finance products or practices, which are directly affecting the business operations of financial institutions offering consumer financial products or services, including the Corporation. This agency's broad rulemaking authority includes identifying practices or acts that are unfair, deceptive or abusive in connection with any consumer financial transaction, financial product or service. Although the CFPB has jurisdiction over banks with \$10 billion or greater in assets, rules, regulations and policies issued by the CFPB may also

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apply to the Corporation or its subsidiaries by virtue of the adoption of such policies and best practices by the Federal Reserve and the FDIC. Further, the CFPB may include its own examiners in regulatory examinations by the Corporation's primary regulators. The total costs and limitations related to this additional regulatory agency and the limitations and restrictions that will be placed upon the Corporation with respect to its consumer product and service offerings have yet to be determined in their entirety. However, these costs, limitations and restrictions are producing, and may continue to produce, significant, material effects on our business, financial condition and results of operations.

The Basel III Final Rules require higher levels of capital and liquid assets, which could adversely affect the Corporation's net income and return on equity.

The Basel III Final Rules and related changes to the standardized calculations of risk-weighted assets are complex and create additional compliance burdens, especially for community banks. The Basel III Final Rules require bank holding companies and their subsidiaries, such as the Corporation and C&F Bank, to maintain significantly more capital as a result of higher required capital levels and more demanding regulatory capital risk weightings and calculations. As a result of the Basel III Final Rules, many community banks could be forced to limit banking operations, activities and growth of loan portfolios, in order to focus on retention of earnings to improve capital levels. The Corporation believes that it maintains sufficient levels of Tier 1 and Common Equity Tier 1 capital to comply with the Basel III Final Rules as fully implemented. However, the Corporation can offer no assurances with regard to the ultimate effect of the Basel III Final Rules, and satisfying increased capital requirements imposed by the Basel III Final Rules may require the Corporation to limit its banking operations, retain net income or reduce dividends to improve regulatory capital levels, which could negatively affect our business, financial condition and results of operations.

Our earnings are significantly affected by the fiscal and monetary policies of the federal government and its agencies.

The policies of the Federal Reserve affect us significantly. The Federal Reserve regulates the supply of money and credit in the United States. Its policies directly and indirectly influence the rate of interest earned on loans and paid on borrowings and interest-bearing deposits and can also affect the value of financial instruments we hold. Those policies determine to a significant extent our cost of funds for lending and investing. Changes in those policies are beyond our control and are difficult to predict. Federal Reserve policies can also affect our borrowers, potentially increasing the risk that they may fail to repay their loans. For example, a tightening of the money supply by the Federal Reserve could reduce the demand for a borrower's products and services. This could adversely affect the borrower's earnings and ability to repay a loan, which could have a material adverse effect on our financial condition and results of operations.

Risks Related to the Corporation's Common Stock

Our common stock price may be volatile, which could result in losses to our investors.

Our common stock price has been volatile in the past, and several factors could cause the price to fluctuate in the future. These factors include, but are not limited to, actual or anticipated variations in earnings, changes in analysts' recommendations or projections with regard to our common stock or the markets and businesses in which we operate, operations and stock performance of other companies deemed to be our peers, and reports of trends and concerns and other issues related to the financial services industry. Fluctuations in our common stock price may be unrelated to our performance. General market declines or market volatility in the future, especially in the financial institutions sector, could adversely affect the price of our common stock, and the current market price may not be indicative of future market prices.

Future sales of our common stock by shareholders or the perception that those sales could occur may cause our common stock price to decline.

Although our common stock is listed for trading on NASDAQ Global Select Market, the trading volume in our common stock may be lower than that of other larger financial institutions. A public trading market having the desired characteristics of depth, liquidity and orderliness depends on the presence in the marketplace of willing buyers and sellers of the common stock at any given time. This presence depends on the individual decisions of investors and general economic and market conditions over which we have no control. Given the potential for lower relative trading volume in our common stock, significant sales of the common stock in the public market, or the perception that those sales may

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occur, could cause the trading price of our common stock to decline or to be lower than it otherwise might be in the absence of these sales or perceptions.

Future issuances of our common stock could adversely affect the market price of our common stock and could be dilutive.

We may issue additional shares of common stock or securities that are convertible into or exchangeable for, or that represent the right to receive, shares of our common stock. Issuances of a substantial number of shares of our common stock, or the expectation that such issuances might occur, including in connection with acquisitions, could materially adversely affect the market price of the shares of our common stock and could be dilutive to shareholders. Any decision we make to issue common stock in the future will depend on market conditions and other factors, and we cannot predict or estimate the amount, timing, or nature of possible future issuances of our common stock. Accordingly, our shareholders bear the risk that future issuances of our securities will reduce the market price of the common stock and dilute their stock holdings in the Corporation.

The Corporation relies on dividends from its subsidiary for substantially all of its revenue.

The Corporation is a bank holding company that conducts substantially all of its operations through the Bank and the Bank's subsidiaries. As a result, the Corporation relies on dividends from the Bank for substantially all of its revenues. There are various regulatory restrictions on the ability of the Bank to pay dividends or make other payments to the Corporation, and the Corporation's right to participate in a distribution of assets upon the Bank's liquidation or reorganization is subject to the prior claims of the Bank's creditors. If the Bank is unable to pay dividends to the Corporation, the Corporation may not be able to service its outstanding borrowings and other debt, pay its other obligations or pay a cash dividend to the holders of the Corporation's common stock, and the Corporation's business, financial condition and results of operations may be materially adversely affected. Further, although the Corporation has historically paid cash dividends to holders of its common stock, holders of common stock are not entitled to receive dividends and regulatory or economic factors may cause the Corporation's Board of Directors to consider, among other actions, the reduction of dividends paid on the Corporation's common stock even if the Bank continues to pay dividends to the Corporation.

ITEM 1B.UNRESOLVED STAFF COMMENTS

The Corporation has no unresolved comments from the SEC staff.

## ITEM 2.PROPERTIES

The following describes the location and general character of the principal offices and other materially important physical properties of the Corporation.

C&F Bank owns a building located at Eighth and Main Streets in the business district of West Point, Virginia. The building, originally constructed in 1923, has three floors totaling 15,000 square feet. This building houses C&F Bank's Main Office and the main office of C&F Wealth Management Corporation.

C&F Bank owns a building located at 3600 LaGrange Parkway in Toano, Virginia. The building was acquired in 2004 and has 85,000 square feet. Portions of the building were renovated in 2005, 2014, and 2016 in order to house C&F Bank's operations center, which consists of C&F Bank's loan, deposit and administrative functions and staff.

C&F Bank owns a building located at 1400 Alverser Drive in Midlothian, Virginia. The building provides space for a branch office of C&F Bank and for a C&F Mortgage branch office, as well as C&F Mortgage's main administrative offices. This two-story building has 25,000 square feet and was constructed in 2001.

C&F Bank owns 23 other retail banking branch locations and leases two retail banking branch locations and two regional commercial lending offices in Virginia. Rental expense for leased locations totaled \$323,000 for the year ended December 31, 2017.

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C&F Mortgage's Newport News and Williamsburg loan production offices are located on the second floor of C&F Bank's Newport News and Williamsburg branch buildings, respectively. In addition, C&F Mortgage has 14 loan production offices leased from nonaffiliates including 8 in Virginia, two in North Carolina, two in Maryland, one in South Carolina and one in West Virginia. Rental expense for leased locations totaled \$710,000 for the year ended December 31, 2017.

The Hampton office of C&F Finance is located on the second floor of C&F Bank's Hampton branch building. C&F Finance leases approximately 17,000 square feet of office space from an unrelated third party in Richmond, Virginia, which provides space for C&F Finance's headquarters and its loan and administrative functions and staff. C&F Finance has one leased office in Tennessee. Rental expense for leased locations totaled \$450,000 for the year ended December 31, 2017. Rental expense in 2017 included the lease for C&F Finance's office in Maryland, which was closed in December 2017 and consolidated into C&F Finance's headquarters.

All of the Corporation's properties are in good operating condition and are adequate for the Corporation's present and anticipated future needs.

ITEM 3.LEGAL PROCEEDINGS

The Corporation and its subsidiaries may be involved in certain litigation matters arising in the ordinary course of business. Although the ultimate outcome of these matters cannot be ascertained at this time, and the results of legal proceedings cannot be predicted with certainty, we believe, based on current knowledge, that the resolution of any such matters arising in the ordinary course of business will not have a material adverse effect on the Corporation.

ITEM 4.MINE SAFETY DISCLOSURES

None.



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EXECUTIVE OFFICERS OF THE REGISTRANT

| Name (Age)   | Business Experience   |
|--|---|
| Present Position   | During Past Five Years  |
| <p>Larry G. Dillon (65)</p> <p>Chairman and<br/>Chief Executive<br/>Officer</p>                          | <p>Chairman and Chief Executive Officer of the Corporation and C&amp;F Bank since December 2014; Chairman, President and Chief Executive Officer of the Corporation and C&amp;F Bank from 1989 to December 2014; Chairman, President and Chief Executive Officer of CVBK and CVB from September 2013 through March 2014</p>   |
| <p>Thomas F. Cherry<br/>(49)</p> <p>President and<br/>Secretary</p>                                      | <p>Secretary of the Corporation and C&amp;F Bank since 2002; Director of the Corporation and C&amp;F Bank since April 2015; President of the Corporation and C&amp;F Bank since April 2016; President and Chief Financial Officer of the Corporation and C&amp;F Bank from December 2014 to March 2016; Executive Vice President and Chief Financial Officer of the Corporation and C&amp;F Bank from December 2004 to December 2014; Executive Vice President and Chief Financial Officer of CVBK and CVB from September 2013 through March 2014</p> |
| <p>Jason E. Long (39)</p> <p>Senior Vice<br/>President and<br/>Chief Financial<br/>Officer</p>           | <p>Senior Vice President and Chief Financial Officer of the Corporation and C&amp;F Bank since March 2016; First Vice President of C&amp;F Bank from October 2014 to March 2016; Various positions, most recently Principal from April 2013 through September 2014, at the accounting firm of Yount, Hyde &amp; Barbour, P.C. since 2002 focusing on the financial services industry</p>  |
| <p>Bryan E. McKernon<br/>(61)</p> <p>President and Chief<br/>Executive Officer,<br/>C&amp;F Mortgage</p> | <p>President and Chief Executive Officer of C&amp;F Mortgage since 1995; Director of C&amp;F Bank since 1998</p>  |
| <p>S. Dustin Crone (49)</p> <p>President, C&amp;F<br/>Finance</p>  | <p>President of C&amp;F Finance since 2010</p>  |

John A. Seaman, III  
(60)

Senior Vice  
President and Chief  
Credit Officer,

Senior Vice President and Chief Credit Officer of C&F Bank since October 2011 and of  
CVB from September 2013 through March 2014

C&F Bank

## PART II

### ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

The Corporation's common stock is listed for trading on the NASDAQ Global Select Market of the NASDAQ Stock Market under the symbol "CFFI." As of February 28, 2018, there were approximately 2,200 shareholders of record. As of that date, the closing price of our common stock on the NASDAQ Global Select Stock Market was \$46.35.

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Following are the high and low sales prices as reported by the NASDAQ Stock Market, along with the dividends that were declared quarterly in 2017 and 2016.

| Quarter | 2017     |          |           | 2016     |          |           |
|---------|----------|----------|-----------|----------|----------|-----------|
|         | High     | Low      | Dividends | High     | Low      | Dividends |
| First   | \$ 50.10 | \$ 42.25 | \$ 0.33   | \$ 41.05 | \$ 37.02 | \$ 0.32   |
| Second  | 52.00    | 45.50    | 0.33      | 46.28    | 37.64    | 0.32      |
| Third   | 55.80    | 46.45    | 0.33      | 47.00    | 40.22    | 0.32      |
| Fourth  | 65.05    | 53.66    | 0.34      | 53.40    | 40.01    | 0.33      |

Payment of dividends is at the discretion of the Corporation's Board of Directors and is subject to various federal and state regulatory limitations. For further information regarding payment of dividends refer to Item 1. "Business," under the heading "Limits on Dividends."

#### Issuer Purchases of Equity Securities

The Corporation's Board of Directors authorized a share repurchase program for the Corporation's outstanding common stock (the Repurchase Program) in May 2014, which initially expired in May 2015. In May of 2015, 2016 and 2017, the Corporation's Board of Directors reauthorized the Repurchase Program to authorize repurchases of up to \$5.0 million of the Corporation's common stock through May 2016, May 2017 and May 2018, respectively. Repurchases under the Repurchase Program may be made through privately-negotiated transactions, or open-market transactions, including pursuant to a trading plan in accordance with Rule 10b5-1 of the Securities Exchange Act of 1934 (the Exchange Act) and/or Rule 10b-18 of the Exchange Act. As of December 31, 2017, \$5.0 million of the Corporation's common stock may be purchased under the Repurchase Program.

The following table summarizes repurchases of the Corporation's common stock that occurred during the three months ended December 31, 2017.

| Total Number of<br>Shares Purchased as | Maximum<br>(or Appro<br>Dollar Va<br>Shares tha |
|--|---|
|--|---|

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| (Dollars in thousands, except for per share amounts) | Total Number of Shares Purchased | Average Price per Share | Part of Publicly Announced Plans or Programs | Be Purchased Under the Programs |
|--|----------------------------------|-------------------------|--|---------------------------------|
| October 1, 2017 - October 31, 2017                   | —                                | \$ —                    | —  | \$ 5,000                        |
| November 1, 2017 - November 30, 2017                 | —                                | —                       | —  | 5,000                           |
| December 1, 2017 - December 31, 2017 <sup>1</sup>    | 5,850                            | 64.00                   | —  | 5,000                           |
| Total  | 5,850                            | \$ 64.00                | —  |                                 |

<sup>1</sup> These shares were withheld to satisfy tax withholding obligations arising upon the vesting of restricted shares. Accordingly, these shares are not included in the calculation of approximate dollar value of shares that may yet be purchased under the Repurchase Program.

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## ITEM 6. SELECTED FINANCIAL DATA

## Five Year Financial Summary

| (Dollars in thousands,<br>except per share amounts)<br>Selected Year-End<br>Balances: | 2017         | 2016         | 2015         | 2014         | 2013         |
|---|--------------|--------------|--------------|--------------|--------------|
| Total assets  | \$ 1,509,056 | \$ 1,451,992 | \$ 1,405,076 | \$ 1,338,187 | \$ 1,312,536 |
| Total shareholders' equity  | 141,702      | 139,214      | 131,059      | 123,610      | 113,180      |
| Loans (net)   | 992,062      | 962,674      | 865,892      | 800,198      | 785,532      |
| Total deposits  | 1,171,429    | 1,119,921    | 1,073,633    | 1,026,101    | 1,008,292    |
| Summary of Operations:  |              |              |              |              |              |
| Interest income   | \$ 89,593    | \$ 89,439    | \$ 87,049    | \$ 86,495    | \$ 80,212    |
| Interest expense  | 9,601        | 8,968        | 8,694        | 8,525        | 8,623        |
| Net interest income   | 79,992       | 80,471       | 78,355       | 77,970       | 71,589       |
| Provision for loan losses   | 16,435       | 18,040       | 15,512       | 16,330       | 15,085       |
| Net interest income after<br>provision for loan losses                                | 63,557       | 62,431       | 62,843       | 61,640       | 56,504       |
| Noninterest income  | 26,739       | 25,627       | 20,714       | 19,405       | 21,668       |
| Noninterest expenses  | 72,330       | 70,140       | 66,174       | 63,557       | 56,599       |
| Income before taxes   | 17,966       | 17,918       | 17,383       | 17,488       | 21,573       |

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|   |           |           |           |           |           |
|---|-----------|-----------|-----------|-----------|-----------|
| Income tax expense <sup>1</sup>                     | 11,394    | 4,459     | 4,853     | 5,144     | 7,129     |
| Net income <sup>1</sup>                             | \$ 6,572  | \$ 13,459 | \$ 12,530 | \$ 12,344 | \$ 14,444 |
| Per share:  |           |           |           |           |           |
| Earnings per share—basic <sup>1</sup>               | \$ 1.89   | \$ 3.90   | \$ 3.68   | \$ 3.63   | \$ 4.37   |
| Earnings per share—assuming dilution <sup>1</sup>   | 1.88      | 3.89      | 3.68      | 3.59      | 4.19      |
| Dividends per share                                 | 1.33      | 1.29      | 1.22      | 1.19      | 1.16      |
| Weighted average number of shares—assuming dilution | 3,486,589 | 3,455,883 | 3,401,834 | 3,436,278 | 3,443,982 |
| Significant Ratios:                                 |           |           |           |           |           |
| Return on average assets <sup>1</sup>               | 0.45      | % 0.96    | % 0.92    | % 0.93    | % 1.35    |
| Return on average common equity <sup>1</sup>        | 4.58      | 9.90      | 9.87      | 10.32     | 13.39     |
| Dividend payout ratio                               | 70.37     | 33.08     | 33.20     | 32.80     | 26.61     |
| Average common equity to average assets             | 9.82      | 9.65      | 9.29      | 9.02      | 10.07     |

<sup>1</sup> Income tax expense and net income for 2017 include the effect of the enactment of the Act on December 22, 2017, whereby income tax expense increased by \$6.6 million in connection with the revaluation of the Corporation's net deferred tax asset. See Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" under the heading "Use of Certain Non-U. S. GAAP Financial Measures" for a presentation of 2017 adjusted net income, adjusted earnings per share, adjusted return on average equity and adjusted return on average assets.

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ITEM 7.MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Cautionary Statement Regarding Forward-Looking Statements

This report contains statements concerning the Corporation’s expectations, plans, objectives, future financial performance and other statements that are not historical facts. These statements may constitute “forward-looking statements” as defined by federal securities laws and may include, but are not limited to, statements regarding future financial performance including the effect on future results of lower corporate income tax rates, strategic business initiatives including personnel additions, expansion into new markets, development of our digital platform and the utilization of scorecard models, liquidity and capital levels, the effect of future market and industry trends including competitive trends in the non-prime consumer finance markets, the Corporation’s and each business segment’s loan portfolio and business prospects related to each segment’s loan portfolio, asset quality and adequacy of the allowance for loan losses and the level of future charge-offs, trends regarding the provision for loan losses, trends regarding net loan charge-offs, trends with respect to the levels of nonperforming assets and troubled debt restructurings (TDRs) and expenses associated with nonperforming assets, and the effects of future interest rate levels and fluctuations, the amount and timing of accretion associated with the fair value accounting adjustments recorded in connection with the 2013 acquisition of CVBK, adequacy of the allowance for indemnification losses, levels of noninterest income and expense, interest rates and yields including possible future rising interest rate environments, the deposit portfolio including trends in deposit maturities and rates, interest rate sensitivity, market risk, regulatory developments, monetary policy implemented by the Federal Reserve Board including changes to the federal funds rate, capital requirements, growth strategy, hedging strategy and financial and other goals. These statements may address issues that involve estimates and assumptions made by management and risks and uncertainties. Actual results could differ materially from historical results or those anticipated or implied by such statements. Factors that could have a material adverse effect on the operations and future prospects of the Corporation include, but are not limited to, changes in:

- interest rates, such as volatility in yields on U.S. Treasury bonds and increases or volatility in mortgage rates
- general business conditions, as well as conditions within the financial markets
- general economic conditions, including unemployment levels
- the legislative/regulatory climate with respect to financial institutions, including the Dodd-Frank Act and regulations promulgated thereunder, the CFPB and the regulatory and enforcement activities of the CFPB and the application of the Basel III capital standards to the Corporation and the Bank
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the effect of the Act, including but not limited to, the effect of the lower corporate income tax rate on the valuation of the Corporation's tax assets and liabilities and changes in the effect of the Act due to issuance of interpretive regulatory guidance or enactment of corrective or supplemental legislation

- monetary and fiscal policies of the U.S. Government, including policies of the U.S. Department of the Treasury and the Federal Reserve Board, and the effect of these policies on interest rates and business in our markets
  
- the value of securities held in the Corporation's investment portfolios
  
- demand for loan products
  - the quality or composition of the loan portfolios and the value of the collateral securing those loans
  
- the commercial and residential real estate markets
  
- the inventory level and pricing of new and used automobiles, including sales prices of repossessed vehicles
  
- the level of net charge-offs on loans and the adequacy of our allowance for loan losses



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- deposit flows
  
- demand in the secondary residential mortgage loan markets
  
- the level of indemnification losses related to mortgage loans sold
  
- the strength of the Corporation's counterparties and the economy in general
  
- competition from both banks and non-banks, including competition in the non-prime automobile finance markets
  
- demand for financial services in the Corporation's market area
  
- the Corporation's branch and market expansions and technology initiatives
  
- reliance on third parties for key services
  
- accounting principles, policies and guidelines and elections made by the Corporation thereunder

These risks and uncertainties, and the risks discussed in more detail in Item 1A. "Risk Factors," should be considered in evaluating the forward-looking statements contained herein. We caution readers not to place undue reliance on those statements, which speak only as of the date of this report.

The following discussion supplements and provides information about the major components of the results of operations, financial condition, liquidity and capital resources of the Corporation. This discussion and analysis should be read in conjunction with the accompanying consolidated financial statements.

#### CRITICAL ACCOUNTING POLICIES

The preparation of financial statements requires us to make estimates and assumptions. Those accounting policies with the greatest uncertainty and that require management's most difficult, subjective or complex judgments affecting the application of these policies, and the likelihood that materially different amounts would be reported under different conditions, or using different assumptions, are described below.

Allowance for Loan Losses: We establish the allowance for loan losses through charges to earnings in the form of a provision for loan losses. Loan losses are charged against the allowance when we believe that the collection of the principal is unlikely. Subsequent recoveries of losses previously charged against the allowance are credited to the allowance. The allowance represents an amount that, in our judgment, will be adequate to absorb probable losses inherent in the loan portfolio. Our judgment in determining the level of the allowance is based on evaluations of the collectibility of loans while taking into consideration such factors as trends in delinquencies and charge-offs for relevant periods of time, changes in the nature and volume of the loan portfolio, current economic conditions that may affect a borrower's ability to repay and the value of collateral, overall portfolio quality and review of specific potential losses. This evaluation is inherently subjective because it requires estimates that are susceptible to significant revision as more information becomes available. For more information see the section titled "Asset Quality" within Item 7.

Allowance for Indemnifications: The allowance for indemnifications is established through charges to earnings in the form of a provision for indemnifications, which is included in other noninterest expenses. A loss is charged against the allowance for indemnifications when a purchaser (investor) of a loan sold by C&F Mortgage incurs a validated indemnified loss due to borrower misrepresentation, fraud, early default, or underwriting error. The allowance represents an amount that, in management's judgment, will be adequate to absorb any losses arising from valid indemnification requests. Management's judgment in determining the level of the allowance is based on the volume of loans sold, historical experience, current economic conditions and information provided by investors. This evaluation is inherently subjective, as it requires estimates that are susceptible to significant revision as more information becomes available. For more information see the section titled "Off-Balance-Sheet Arrangements" within Item 7.

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**Impairment of Loans:** We consider a loan impaired when it is probable that the Corporation will be unable to collect all interest and principal payments as scheduled in the loan agreement. We do not consider a loan impaired during a period of delay in payment if we expect the ultimate collection of all amounts due. We measure impairment on a loan-by-loan basis for commercial, construction and residential loans in excess of \$500,000 by either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent. Large groups of smaller balance homogeneous loans are collectively evaluated for impairment. We maintain a valuation allowance to the extent that the measure of the impaired loan is less than the recorded investment. TDRs are also considered impaired loans, even if the loan balance is less than \$500,000. A TDR occurs when we agree to significantly modify the original terms of a loan by granting a concession due to the deterioration in the financial condition of the borrower. For more information see the section titled "Asset Quality" within Item 7.

**Loans Acquired in a Business Combination:** Loans acquired in the acquisition of CVBK and its subsidiary CVB were segregated between (i) purchased credit-impaired (PCI) loans and (ii) purchased performing loans and were recorded at estimated fair value on the date of acquisition without the carryover of the related allowance for loan losses.

PCI loans are those for which there is evidence of credit deterioration since origination and for which it is probable at the date of acquisition that the Corporation will not collect all contractually required principal and interest payments. When determining fair value, PCI loans were aggregated into pools of loans based on common risk characteristics as of the date of acquisition such as loan type, date of origination, and evidence of credit quality deterioration such as internal risk grades and past due and nonaccrual status. The difference between contractually required payments at acquisition and the cash flows expected to be collected at acquisition is referred to as the "nonaccretable difference." Any excess of cash flows expected at acquisition over the estimated fair value is referred to as the "accretable yield" and is recognized as interest income over the remaining life of the loan when there is a reasonable expectation about the amount and timing of such cash flows.

On a quarterly basis, we evaluate our estimate of cash flows expected to be collected on PCI loans. Estimates of cash flows for PCI loans require significant judgment. Subsequent decreases to the expected cash flows will generally result in a provision for loan losses resulting in an increase to the allowance for loan losses. Subsequent significant increases in cash flows may result in a reversal of post-acquisition provision for loan losses or a transfer from nonaccretable difference to accretable yield that increases interest income over the remaining life of the loan, or pool(s) of loans. Disposals of loans, which may include sale of loans to third parties, receipt of payments in full or in part from the borrower or foreclosure of the collateral, result in removal of the loan from the PCI loan portfolio at its carrying amount.

The Corporation's PCI loans currently consist of loans acquired in connection with the acquisition of CVB. PCI loans that were classified as nonperforming loans by CVB are no longer classified as nonperforming so long as, at quarterly re-estimation periods, we believe we will fully collect the new carrying value of the pools of loans.

The Corporation accounts for purchased performing loans using the contractual cash flows method of recognizing discount accretion based on the acquired loans' contractual cash flows. Purchased performing loans are recorded at fair value, including a credit discount. The fair value discount is accreted as an adjustment to yield over the estimated lives of the loans. Because there is no allowance for loan losses established at the acquisition date, a provision for loan losses may be required in future periods for any deterioration in these loans subsequent to the acquisition.

**Impairment of Securities:** Impairment of securities occurs when the fair value of a security is less than its amortized cost. For debt securities, impairment is considered other-than-temporary and recognized in its entirety in net income if either (i) we intend to sell the security or (ii) it is more-likely-than-not that we will be required to sell the security before recovery of its amortized cost basis. If, however, we do not intend to sell the security and it is not more-likely-than-not that we will be required to sell the security before recovery, we must determine what portion of the impairment is attributable to a credit loss, which occurs when the amortized cost basis of the security exceeds the present value of the cash flows expected to be collected from the security. If there is no credit loss, there is no other-than-temporary impairment. If there is a credit loss, other-than-temporary impairment exists, and the credit loss must be recognized in net income and the remaining portion of impairment must be recognized in other comprehensive income. For equity securities, impairment is considered to be other-than-temporary based on our ability and intent to hold the investment until a recovery of fair value. Other-than-temporary impairment of an equity security results in a write-down that must be included in net income.

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We regularly review each investment security for other-than-temporary impairment based on criteria that includes the extent to which cost exceeds market price, the duration of that market decline, the financial health of and specific prospects for the issuer, our best estimate of the present value of cash flows expected to be collected from debt securities, our intention with regard to holding the security to maturity and the likelihood that we would be required to sell the security before recovery.

OREO: Assets acquired through, or in lieu of, foreclosure are held for sale and are initially recorded at the fair value less estimated costs to sell at the date of foreclosure. Subsequent to foreclosure, management periodically performs valuations of the foreclosed assets based on updated appraisals, general market conditions, recent sales of similar properties, length of time the properties have been held, and our ability and intention with regard to continued ownership of the properties. The Corporation may incur additional write-downs of foreclosed assets to fair value less estimated costs to sell if valuations indicate a further deterioration in market conditions.

Goodwill: The Corporation's goodwill was recognized in connection with the Corporation's acquisitions of CVBK in October 2013 and C&F Bank's acquisition of C&F Finance Company in September 2002. The Corporation reviews the carrying value of goodwill at least annually or more frequently if certain impairment indicators exist. In assessing the recoverability of the Corporation's goodwill, major assumptions used in determining impairment are increases in future income, sales multiples in determining terminal value and the discount rate applied to future cash flows. If an impairment test is performed, we will prepare a sensitivity analysis by increasing the discount rate, lowering sales multiples and reducing increases in future income.

Retirement Plan: C&F Bank maintains a non-contributory, defined benefit pension plan for eligible full-time employees as specified by the plan. Plan assets, which consist primarily of mutual funds invested in marketable equity securities and corporate and government fixed income securities, are valued using market quotations. C&F Bank's actuary determines plan obligations and annual pension expense using a number of key assumptions. Key assumptions may include the discount rate, the interest crediting rate, the estimated future return on plan assets and the anticipated rate of future salary increases. Changes in these assumptions in the future, if any, or in the method under which benefits are calculated may affect pension assets, liabilities or expense.

Derivative Financial Instruments: The Corporation uses derivatives primarily to manage risk associated with changing interest rates and to assist customers with their risk management objectives. The Corporation's derivative financial instruments may include (1) interest rate lock commitments (IRLCs) on mortgage loans that will be held for sale and related forward sales commitments, (2) interest rate swaps with certain qualifying commercial loan customers and dealer counterparties and (3) interest rate swaps that qualify as cash flow hedges of the Corporation's trust preferred capital notes. The Corporation recognizes derivative financial instruments at fair value as either an other asset or other liability in the consolidated balance sheet. Because the IRLCs, forward sales commitments and interest rate swaps with loan customers and dealer counterparties are classified as free standing derivatives, adjustments to reflect unrealized gains and losses resulting from changes in fair value of these instruments are reported in the income statement. The effective portion of the gain or loss on the Corporation's cash flow hedges is reported as a component

of other comprehensive income, net of deferred income taxes, and is reclassified into earnings in the same period or periods during which the hedged transactions affect earnings. For more information see the section titled “Off-Balance-Sheet Arrangements” within Item 7.

**Income Taxes:** Determining the Corporation’s effective tax rate requires judgment. The Corporation’s net deferred tax asset is determined annually for differences between the financial statement and tax bases of assets and liabilities that will result in taxable or deductible amounts in the future based on enacted tax laws and rates applicable to the periods in which the differences are expected to affect taxable income. In addition, there may be transactions and calculations for which the ultimate tax outcomes are uncertain and the Corporation’s tax returns are subject to audit by various tax authorities. Although we believe that the estimates are reasonable, no assurance can be given that the final tax outcome will not be materially different than that which is reflected in the income tax provision and accrual.

For further information concerning accounting policies, refer to Item 8. “Financial Statements and Supplementary Data” under the heading “Note 1: Summary of Significant Accounting Policies.”

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OVERVIEW

Our primary financial goals are to maximize the Corporation's earnings and to deploy capital in profitable growth initiatives that will enhance long-term shareholder value. We track three primary financial performance measures in order to assess the level of success in achieving these goals: (i) return on average assets (ROA), (ii) return on average common equity (ROE), and (iii) growth in earnings. In addition to these financial performance measures, we track the performance of the Corporation's three principal business segments: Retail Banking, Mortgage Banking, and Consumer Finance. We also actively manage our capital through growth, dividends and share repurchases, while considering the need to maintain a strong regulatory capital position.

Financial Performance Measures

Net income for the Corporation was \$6.6 million in 2017, or \$1.88 per share assuming dilution. The results for 2017 included the effect of the Act, which was signed into law on December 22, 2017. Among other things, the Act permanently lowers the federal corporate income tax rate to 21 percent from the maximum rate prior to the passage of the Act of 35 percent, effective January 1, 2018. As a result of the reduction of the federal corporate income tax rate, U.S. generally accepted accounting principles (U. S. GAAP) require companies to re-measure their deferred tax assets and deferred tax liabilities, including those accounted for in accumulated other comprehensive income, as of the date of the Act's enactment and record the corresponding effects in income tax expense in the fourth quarter of 2017. As a result of the permanent reduction in the corporate income tax rate, the Corporation recognized a \$6.6 million reduction in the value of its net deferred tax asset and recorded a corresponding incremental income tax expense of \$6.6 million in the Corporation's consolidated results of operations for the fourth quarter of 2017. Excluding the effect of the Act, adjusted net income for 2017 was \$13.2 million, or \$3.79 per share assuming dilution, compared to net income of \$13.5 million, or \$3.89 per share assuming dilution, for 2016. Management expects the negative effect of the Act on the Corporation's results of operations in 2017 will be recovered over future periods when the lower corporate income tax rate of 21 percent will be used to calculate income tax expense, which is expected to positively affect the Corporation's net income. The Corporation's evaluation of the effect of the Act is subject to refinement for up to one year after enactment.

The Corporation's ROE and ROA were 4.58 percent and 0.45 percent, respectively, for the year ended December 31, 2017, compared to 9.90 percent and 0.96 percent, respectively, for the year ended December 31, 2016. Excluding the effect of the revaluation of the Corporation's net deferred tax asset, for the year ended December 31, 2017, the Corporation's adjusted ROE and adjusted ROA were 9.20 percent and 0.90 percent, respectively.

2018 Outlook

Management believes the Corporation's financial performance in 2018 will be affected by (i) lower accretion income related to the fair value accounting adjustments for the CVBK acquisition, partially offset by an increase in interest income from growth in average loans outstanding, (ii) an uncertain interest rate environment and potential fluctuations in interest rates that may depress loan production levels in the Mortgage Banking segment, and (iii) continued competition and higher borrowing costs in the Consumer Finance segment. In addition, management expects that the lower corporate income tax rate beginning in 2018 will have a positive effect on financial results. The following additional factors could influence the Corporation's financial performance in 2018:

- Retail Banking: Growth in higher-yielding earning assets, specifically loans, will be our primary focus at the Bank during 2018. With commercial and small business lending teams already in our targeted markets in Charlottesville, Hampton, Newport News, Richmond and Williamsburg, Virginia and the continued resurgence in the real estate development and construction sectors in our markets, we expect to continue to grow our loan portfolio during 2018. However, it will be challenging to maintain the Retail Banking segment's net interest margin at its current level as the net accretion of the fair value accounting adjustments recorded in connection with the CVB acquisition declines and as the recent and anticipated further increases in the federal funds rate provides stimulus for higher-costing deposits. Also in 2018, we expect to continue to focus on our digital strategy because online and mobile access are quickly becoming the primary means of banking for many businesses and individuals, and we believe our digital strategy commitment is critical to remaining competitive within the financial services industry.



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- **Mortgage Banking:** C&F Mortgage generates significant noninterest income from the sale of residential loan products into the secondary market. Increasing future profitability at the current origination levels will be challenging due to the fixed costs of maintaining the personnel, compliance and technology infrastructure required to support mortgage banking activities. While our goal is to increase origination volume through internal growth in existing markets and through strategic initiatives, such as our recent expansion in Chesapeake, Virginia, our ability to maintain a level of loan production in 2018 sufficient to sustain profitability will be dependent on market factors beyond our control, such as the interest rate environment and changes in interest rates, housing starts and loan demand. If mortgage interest rates continue to rise during 2018, C&F Mortgage may experience a lower loan demand, particularly for mortgage refinancings, which could negatively affect earnings of the Mortgage Banking segment in 2018. In addition, during 2018, C&F Mortgage anticipates it will continue to (i) compete to retain and attract qualified loan officers, (ii) incur costs associated with updating and enhancing our compliance management system and processes for originating residential loans to mitigate compliance and regulatory risks, as well as improving the quality of our loan origination process and (iii) utilize systems to their fullest capacity in order to realize efficiencies overall in our mortgage banking processes and to create opportunities for revenue generation.
- **Consumer Finance:** C&F Finance provides automobile financing through programs that are designed to serve customers in the non-prime market. As has been the case for the last several years, competition in the non-prime automobile loan business remains aggressive, resulting in lower interest rates and in many cases, less restrictive underwriting standards by several of our competitors. As a result, our consumer finance loan portfolio declined during 2017, and we expect organic loan growth to be equally as challenging in 2018. However, C&F Finance's scorecard model, which was implemented in 2016 and results in the purchase of loans with higher credit metrics, should help reduce future charge-offs at C&F Finance and improve underwriting and pricing efficiencies. However, we believe it will be challenging to maintain the Consumer Finance segment's net interest margin at its current level as competition in the non-prime market causes yields to decline and the projected increase in the federal funds rate triggers higher-costing variable-rate borrowings. During 2018, we expect to expand our indirect lending programs to include boats and recreational vehicles (RVs), which will be prime contracts priced at lower rates. While these loans may contribute to net interest margin compression, they should require a lower allowance for loan losses and provisions for loan losses than automobile loans currently in the Consumer Finance segment loan portfolio. We also expect to continue investing in technology at C&F Finance in order to capture more business, improve efficiencies, and manage the rigorous regulatory burdens and evolving compliance issues in the indirect auto lending industry.

## Principal Business Segments

An overview of the financial results for each of the Corporation's principal segments is presented below. A more detailed discussion is included in the section "Results of Operations."

**Retail Banking:** The Retail Banking segment reported net income of \$5.0 million for the year ended December 31, 2017, compared to net income of \$8.2 million for the year ended December 31, 2016. The Retail Banking segment's results for the year ended December 31, 2017 included income tax expense of \$3.5 million associated with the revaluation of the Retail Banking segment's net deferred tax asset. The Retail Banking segment's income before income taxes for the year ended December 31, 2017 was \$10.7 million, compared to \$9.6 million for the year ended

December 31, 2016.

The primary factor positively influencing the Retail Banking segment's income before income taxes for the year ended December 31, 2017 was the effect of loan growth on interest income and net interest margin, as average loans at the Retail Banking segment increased \$57.3 million or 8.8 percent during the year ended December 31, 2017 over 2016. Partially offsetting the positive effect of loan growth during 2017 were (1) a decline in the yield on the investment portfolio as a result of replacing matured and called securities with lower-yielding securities, (2) a higher provision for loan losses resulting from loan growth, (3) higher operating expenses associated with strengthening the Retail Banking segment's technology infrastructure, growing its branch network and commercial lending teams, implementing its digital initiatives and promoting brand awareness and (4) one-time revenue items totaling \$991,000 before taxes during 2016 associated with the Bank's debit card program, bank-owned life insurance program and a gain on sale of Bank-owned property.

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The results for both 2017 and 2016 for the Retail Banking segment included the acquisition accounting adjustments recorded in connection with the 2013 acquisition of CVB. The pre-tax net accretion attributable to these adjustments recognized for the years ended December 31, 2017 and 2016 was \$1.1 million and \$1.9 million, respectively.

The Retail Banking segment's total nonperforming assets were \$5.4 million at December 31, 2017, compared to \$4.4 million at December 31, 2016. Nonperforming assets at December 31, 2017 included \$5.3 million in nonaccrual loans, compared to \$4.2 million at December 31, 2016, and \$168,000 in OREO, compared to \$195,000 at December 31, 2016. The increase in nonaccrual loans during 2017 was due to one commercial relationship totaling \$3.8 million, which was classified as nonaccrual in the first quarter of 2017. This relationship was restructured in 2017 and is reported in TDRs at December 31, 2017. The loans associated with this relationship were previously identified as problem credits and classified accordingly. Management believes the current level of the allowance for loan losses, including the specific reserves for the relationship previously mentioned, is adequate to absorb probable losses inherent in the loan portfolio, based on the relevant history of charge-offs and recoveries, current economic conditions, overall portfolio quality, review of specific criticized loans and other factors analyzed by management. If loan concentrations within the Bank's loan portfolio result in higher credit risk or if economic conditions decline, a higher loan loss allowance may be warranted in future periods, which may require a provision for loan losses.

Mortgage Banking: The Mortgage Banking segment reported net income of \$985,000 for the year ended December 31, 2017, compared to \$1.7 million for the year ended December 31, 2016. The Mortgage Banking segment's results for the year ended December 31, 2017 included income tax expense of \$589,000 associated with the revaluation of the Mortgage Banking segment's net deferred tax asset. The Mortgage Banking segment's income before income taxes for the year ended December 31, 2017 was \$2.6 million, compared to \$2.8 million for the year ended December 31, 2016.

Loan production increased 10.4 percent during the year ended December 31, 2017, compared to 2016. The higher loan production during 2017 resulted in higher gains on sales of loans and higher production-based fee income. However, there has been a decline in the interest margin on loans held for sale as a result of the flattening of the yield curve during 2017 whereby short-term interest rates, which affect the segment's borrowing costs, have been rising while long-term rates have remained relatively unchanged. Income before income taxes also declined because of fixed personnel and overhead costs associated with the segment's branch expansion in the Chesapeake, Virginia market, which began in late 2016. Loan origination volume for the year ended December 31, 2017 increased to \$744.8 million from \$674.3 million for the year ended December 31, 2016. The amount of loan originations during 2017 for refinancings and home purchases were \$104.3 million and \$640.5 million, respectively, compared to \$152.7 million and \$521.6 million, respectively, during 2016.

Consumer Finance: The Consumer Finance segment reported net income of \$2.3 million for the year ended December 31, 2017, compared to \$4.5 million for the year ended December 31, 2016. The Consumer Finance segment's results for the year ended December 31, 2017 included income tax expense of \$1.7 million associated with the revaluation of the Consumer Finance segment's net deferred tax asset. The Consumer Finance segment's income before income taxes for the year ended December 31, 2017 was \$6.5 million, compared to \$7.4 million for the year ended December 31,

2016.

The decline in income before income taxes for the year ended December 31, 2017, compared to 2016, was principally due to (1) lower interest income attributable to a decline in average loans and (2) net interest margin compression attributable to lower loan yields resulting from competition in the non-prime automobile loan business and the acquisition of loan contracts with higher credit metrics, coupled with higher-cost variable-rate borrowings resulting from increases in short-term interest rates since December 31, 2015. The negative effect of these factors was offset in part by a decrease in the provision for loan losses mainly resulting from a decrease in outstanding loans during 2017 and a decline in repossessed vehicles.

The net charge-off ratio for 2017 increased to 5.82 percent from 5.55 percent for 2016 because of the higher level of charge-offs during 2017 resulting from the lower resale value of repossessed automobiles. The combination of the lower provision and higher charge-offs during 2017 resulted in a decline in the allowance for loan losses to \$24.4 million at December 31, 2017 from \$25.4 million at December 31, 2016. The ratio of the allowance for loan losses to total loans increased to 8.34 percent at December 31, 2017, compared to 8.33 percent at December 31, 2016, because loans declined to \$292.0 million at December 31, 2017 from \$304.4 million at December 31, 2016. At December 31, 2017, total delinquent loans as a percentage of total loans declined to 5.17 percent from 5.87 percent at December 31, 2016. Management believes that the current allowance for loan losses is adequate to absorb probable losses in the loan portfolio.

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If factors influencing the Consumer Finance segment result in a higher net charge-off ratio in the future, the Consumer Finance segment may need to increase the level of its allowance for loan losses, which could negatively affect future earnings.

**Other and Eliminations:** The other segment, which principally includes the Corporation's holding company operations and wealth management subsidiary, reported an aggregate net loss of \$1.7 million for the year ended December 31, 2017, compared to a net loss of \$975,000 for the year ended December 31, 2016. The other segment's results for the year ended December 31, 2017 included income tax expense of \$874,000 associated with the revaluation of their net deferred tax assets. The other segment's loss before income taxes was \$1.9 million for each of the years ended December 31, 2017 and 2016, which during 2017 included an increase in earnings at the Corporation's wealth management subsidiary resulting from the addition of a new wealth management group in Williamsburg and Newport News, Virginia during the fourth quarter of 2016.

## Capital Management

Total shareholders' equity was \$141.7 million at December 31, 2017, compared to \$139.2 million at December 31, 2016. Capital growth resulted primarily from earnings for the year ended December 31, 2017, offset in part by dividends during the year.

The Corporation's Board of Directors continued its policy of paying dividends in 2017. For the year ended December 31, 2017, the Corporation declared dividends of \$1.33 per share, which was a 3.1 percent increase over dividends of \$1.29 per share declared in 2016. The Board of Directors of the Corporation continually reviews the amount of cash dividends per share and the resulting dividend payout ratio in light of changes in economic conditions, current and future capital levels and requirements and expected future earnings.

During the second quarter of 2017, the Corporation's Board of Directors reauthorized a share repurchase program for the Corporation's outstanding common stock (the Repurchase Program) to purchase up to \$5.0 million of the Corporation's common stock through May 2018. As of December 31, 2017, the Corporation had not used any of this authority and remained authorized to purchase up to \$5.0 million of the Corporation's common stock under the Repurchase Program.

## RESULTS OF OPERATIONS

## NET INTEREST INCOME

The following table shows the average balance sheets, the amounts of interest earned on earning assets, with related yields, and interest expense on interest-bearing liabilities, with related rates, for each of the years ended December 31, 2017, 2016 and 2015. Loans include loans held for sale. Loans placed on a nonaccrual status are included in the balances and are included in the computation of yields, but had no material effect. Accretion and amortization of fair value purchase adjustments are included in the computation of yields on loans and investments and on the cost of deposits and borrowings acquired in connection with the purchase of CVB. The CVB accretion contributed approximately 14 basis points to the yield on loans and 11 basis points to both the yield on interest earning assets and net interest margin for the year ended December 31, 2017, compared to approximately 24 basis points to the yield on loans and 17 basis points to both the yield on interest earning assets and the net interest margin for the year ended December 31, 2016 and approximately 25 basis points to the yield on loans and 18 basis points to both the yield on interest earning assets and the net interest margin for the year ended December 31, 2015. Interest on tax-exempt loans and securities is presented on a taxable-equivalent basis (which converts the income on loans and investments for which no income taxes are paid to the equivalent yield as if income taxes were paid using the federal corporate income tax rate of 34 percent in all three years presented).

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TABLE 1: Average Balances, Income and Expense, Yields and Rates

|   | 2017         |          |        | 2016         |          |        | 2015         |          |
|---|--------------|----------|--------|--------------|----------|--------|--------------|----------|
| (Dollars in thousands)                      | Average      | Income/  | Yield/ | Average      | Income/  | Yield/ | Average      | Income/  |
|   | Balance      | Expense  | Rate   | Balance      | Expense  | Rate   | Balance      | Expense  |
| <b>Assets</b>                               |              |          |        |              |          |        |              |          |
| <b>Securities:</b>                          |              |          |        |              |          |        |              |          |
| Taxable                                     | \$ 115,392   | \$ 2,517 | 2.18 % | \$ 99,564    | \$ 2,237 | 2.25 % | \$ 99,611    | \$ 2,420 |
| Tax-exempt                                  | 98,526       | 4,868    | 4.94   | 109,979      | 5,670    | 5.16   | 116,414      | 6,300    |
| Total securities                            | 213,918      | 7,385    | 3.45   | 209,543      | 7,907    | 3.77   | 216,025      | 8,720    |
| Total loans                                 | 1,043,418    | 82,789   | 7.93   | 994,808      | 83,036   | 8.35   | 905,616      | 80,100   |
| Interest-bearing deposits in other banks    | 107,629      | 1,128    | 1.05   | 105,293      | 509      | 0.48   | 146,622      | 364      |
| Total earning assets                        | 1,364,965    | 91,302   | 6.69   | 1,309,644    | 91,452   | 6.98   | 1,268,263    | 89,200   |
| Allowance for loan losses                   | (36,101)     |          |        | (36,192)     |          |        | (35,349)     |          |
| Total non-earning assets                    | 134,275      |          |        | 135,615      |          |        | 133,030      |          |
| Total assets                                | \$ 1,463,139 |          |        | \$ 1,409,067 |          |        | \$ 1,365,944 |          |
| <b>Liabilities and Shareholders' Equity</b> |              |          |        |              |          |        |              |          |
| Time and savings deposits:                  |              |          |        |              |          |        |              |          |
| Interest-bearing demand deposits            | \$ 215,627   | \$ 482   | 0.22 % | \$ 211,441   | \$ 425   | 0.20 % | \$ 203,614   | \$ 448   |
| Money market deposit accounts               | 221,279      | 606      | 0.27   | 213,793      | 571      | 0.27   | 204,597      | 563      |
| Savings accounts                            | 109,789      | 87       | 0.08   | 102,899      | 82       | 0.08   | 99,585       | 79       |
| Certificates of deposit, \$100 or more      | 163,100      | 1,839    | 1.13   | 142,115      | 1,496    | 1.04   | 139,878      | 1,280    |
|   | 181,746      | 1,734    | 0.95   | 198,061      | 1,818    | 0.91   | 209,909      | 1,820    |

|  |              |           |        |              |           |        |              |         |
|--|--------------|-----------|--------|--------------|-----------|--------|--------------|---------|
| Other certificates of deposit              |              |           |        |              |           |        |              |         |
| Total time and savings deposits            | 891,541      | 4,748     | 0.53   | 868,309      | 4,392     | 0.50   | 857,583      | 4,19    |
| Borrowings                                 | 165,662      | 4,853     | 2.93   | 170,490      | 4,576     | 2.68   | 173,187      | 4,50    |
| Total interest-bearing liabilities         | 1,057,203    | 9,601     | 0.91   | 1,038,799    | 8,968     | 0.86   | 1,030,770    | 8,69    |
| Demand deposits                            | 236,937      |           |        | 210,520      |           |        | 185,774      |         |
| Other liabilities                          | 25,353       |           |        | 23,842       |           |        | 22,491       |         |
| Total liabilities                          | 1,319,493    |           |        | 1,273,161    |           |        | 1,239,035    |         |
| Shareholders' equity                       | 143,646      |           |        | 135,906      |           |        | 126,909      |         |
| Total liabilities and shareholders' equity | \$ 1,463,139 |           |        | \$ 1,409,067 |           |        | \$ 1,365,944 |         |
| Net interest income                        |              | \$ 81,701 |        |              | \$ 82,484 |        |              | \$ 80,5 |
| Interest rate spread                       |              |           | 5.78 % |              |           | 6.12 % |              |         |
| Interest expense to average earning assets |              |           | 0.70 % |              |           | 0.68 % |              |         |
| Net interest margin                        |              |           | 5.99 % |              |           | 6.30 % |              |         |

Interest income and expense are affected by fluctuations in interest rates, by changes in the volume of earning assets and interest-bearing liabilities, and by the interaction of rate and volume factors. The following table shows the direct causes of the year-to-year changes in the components of net interest income on a taxable-equivalent basis. The Corporation calculates the rate and volume variances using a formula prescribed by the SEC. Rate/volume variances, the third element in the calculation, are not shown separately in the table, but are allocated to the rate and volume variances in proportion to the relationship of the absolute dollar amounts of the change in each.



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TABLE 2: Rate-Volume Recap

| (Dollars in thousands)                   | 2017 from 2016      |          | Total      | 2016 from 2015      |                     | Total      |
|--|---------------------|----------|------------|---------------------|---------------------|------------|
|  | Increase (Decrease) |          |            | Increase (Decrease) | Increase (Decrease) |            |
|  | Due to              | Volume   | (Decrease) | Due to              | Volume              | (Decrease) |
|  | Rate                |          |            | Rate                |                     |            |
| Interest income:                         |                     |          |            |                     |                     |            |
| Loans                                    | \$ (4,205)          | \$ 3,958 | \$ (247)   | \$ (4,731)          | \$ 7,590            | \$ 2,859   |
| Securities:                              |                     |          |            |                     |                     |            |
| Taxable                                  | (67)                | 347      | 280        | (184)               | (1)                 | (185)      |
| Tax-exempt                               | (229)               | (573)    | (802)      | (298)               | (337)               | (635)      |
| Interest-bearing deposits in other banks | 607                 | 12       | 619        | 270                 | (125)               | 145        |
| Total interest income                    | (3,894)             | 3,744    | (150)      | (4,943)             | 7,127               | 2,184      |
| Interest expense:                        |                     |          |            |                     |                     |            |
| Time and savings deposits:               |                     |          |            |                     |                     |            |
| Interest-bearing demand deposits         | 49                  | 8        | 57         | (40)                | 17                  | (23)       |
| Money market deposit accounts            | 10                  | 25       | 35         | (22)                | 30                  | 8          |
| Savings accounts                         | (1)                 | 6        | 5          | —                   | 3                   | 3          |
| Certificates of deposit, \$100 or more   | 125                 | 218      | 343        | 191                 | 23                  | 214        |
| Other certificates of deposit            | 79                  | (163)    | (84)       | 91                  | (95)                | (4)        |
| Total time and savings deposits          | 262                 | 94       | 356        | 220                 | (22)                | 198        |
| Borrowings                               | 411                 | (134)    | 277        | 146                 | (70)                | 76         |
| Total interest expense                   | 673                 | (40)     | 633        | 366                 | (92)                | 274        |
| Change in net interest income            | \$ (4,567)          | \$ 3,784 | \$ (783)   | \$ (5,309)          | \$ 7,219            | \$ 1,910   |

## 2017 Compared to 2016

Net interest income, on a taxable-equivalent basis, for 2017 decreased to \$81.7 million, compared to \$82.5 million for 2016. The net interest margin for 2017 decreased 31 basis points to 5.99 percent, compared to 6.30 percent for 2016. The net interest margin decline resulted from declines in the yield on interest-earning assets of 29 basis points and an increase in the cost of funds of five basis points for the year ended December 31, 2017, compared to the year ended December 31, 2016. The decline in yield on interest-earning assets for the year ended December 31, 2017 was primarily attributable to decreases in the yields on the loan and investment securities portfolios. These decreases were offset in part by earning asset growth of \$55.3 million for the year ended December 31, 2017.

Average loans, which includes both loans held for investment and loans held for sale, increased \$48.6 million to \$1.04 billion for the year ended December 31, 2017, compared to 2016. Average loans held for investment of the Retail Banking segment increased \$57.3 million, or 8.8 percent, for the year ended December 31, 2017, compared to 2016. Average loans at the Retail Banking segment increased for 2017 because of growth in the commercial real estate and real estate mortgage segments of the loan portfolio, which was driven by successfully recruiting experienced commercial lending personnel over the past several years and the continued strong loan demand in the real estate development and construction sectors of our markets. Average loans held for investment at the Consumer Finance segment decreased \$3.4 million, or 1.1 percent, during 2017, compared to 2016, which was the result of competition within the non-prime automobile finance industry. Average loans held for sale decreased \$5.2 million, or 11.9 percent for 2017, compared to 2016, because of the shorter duration between loan closings and fundings during 2017.

The overall yield on average loans decreased 42 basis points to 7.93 percent during 2017, compared to 2016. The decrease in the average loan yield was due to (1) the increased concentration of lower-yielding loans at the Retail Banking segment relative to the higher-yielding loans at the Consumer Finance segment, (2) the lower accretion of fair value purchase adjustments in connection with the purchase of CVB and (3) the decline in the average yield on loans at the Consumer Finance segment due to the continued competitive pressure on loan pricing strategies and a strategic decision to purchase loans with higher credit quality metrics, but lower yields.

Average securities available for sale increased \$4.4 million during 2017, compared to 2016, while the overall yield declined 32 basis points, due to the purchase of lower-yielding shorter-term securities to replace maturities and calls of longer-term, higher yielding securities. The Corporation has shortened the security portfolio's duration by investing in lower-yielding, short-term securities in order to mitigate interest-rate risk of an anticipated rising interest rate environment.

Average interest-bearing deposits in other banks, consisting primarily of excess reserves maintained at the Federal Reserve Bank, increased \$2.3 million during 2017, compared to 2016, because of the lower loan funding requirements at

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the Mortgage Banking and Consumer Finance segments, coupled with customer deposit growth, the effects of which were offset in part by loan growth at the Retail Banking segment, as previously described. The average yield on these overnight funds increased 57 basis points during 2017 because of the Federal Reserve Bank's increases in the interest rate on excess reserve balances from 0.75 percent in December 2016 to 1.50 percent by the end of 2017.

Average interest-bearing time deposits increased \$4.7 million during 2017, compared to 2016, and average savings and interest-bearing demand deposits increased \$18.6 million during 2017, compared to 2016. Although interest rates have risen since December 31, 2016, the increase in the average cost of interest-bearing time and savings deposits was only three basis points during the year ended December 31, 2017 because growth in lower-cost non-term interest-bearing deposits exceeded growth in higher-cost time deposits and the repricing of our deposit accounts lagged market interest rate increases.

Average borrowings decreased \$4.8 million for the ended December 31, 2017, compared to 2016. The decrease resulted from the repayment during 2016 of the borrowings used to purchase a consumer finance loan portfolio at the end of the second quarter of 2015. The average cost of borrowings increased 25 basis points during the year ended December 31, 2017, compared to 2016, because of increases in one-month LIBOR, to which variable-rate borrowing at the Consumer Finance segment is indexed, resulting from the rising interest rate environment, the effect of which was offset in part by the Retail Banking segment's restructuring of borrowings from the FHLB.

The Corporation believes that it will be challenging to maintain the Retail Banking segment's net interest margin at its current level, even with anticipated loan growth during 2018, as the net accretion of the fair value accounting adjustments recorded in connection with the CVB acquisition declines. In addition, the recent increases in the federal funds rate may provide stimulus for higher-costing deposits, which may reprice faster than loans and investments. The net interest margin at the Consumer Finance segment will be most affected by continued market competition, lower yields on higher-quality loans (including boat and RV loans) and anticipated increases in one-month LIBOR triggering higher-costing variable-rate borrowings.

2016 Compared to 2015

Net interest income, on a taxable-equivalent basis, for 2016 increased to \$82.5 million, compared to \$80.6 million for 2015. The net interest margin for 2016 decreased five basis points to 6.30 percent, compared to 6.35 percent for 2015. The net interest margin decrease resulted from a decline in the yield on interest-earning assets of six basis points, which was primarily attributable to decreases in the yields on the loan and investment securities portfolios, which was somewhat offset by a shift in the composition of earning assets as growth in the higher-yielding loan portfolio was funded in part by a decline in lower-yielding deposits in other banks.

Average loans, which includes both loans held for investment and loans held for sale, increased \$89.2 million to \$994.8 million for the year ended December 31, 2016, compared to 2015. Average loans held for investment for the Retail Banking segment increased \$72.9 million, or 12.6 percent, during 2016 because of growth in the commercial real estate, real estate mortgage and real estate construction segments of the loan portfolio. Average loans held for investment at the Consumer Finance segment increased \$13.7 million, or 4.8 percent, during 2016 because of the purchase of a consumer finance loan portfolio at the end the second quarter of 2015, along with organic loan growth during 2016. Average loans held for sale increased \$2.6 million, or 6.2 percent, during 2016, compared to 2015.

The overall yield on average loans decreased 50 basis points to 8.35 percent during 2016, compared to 2015. The decrease in the average loan yield was due to (1) loan growth at the Retail Banking and Mortgage Banking segments, which have lower average yields, outpacing growth in higher-yielding loans at the Consumer Finance segment and (2) the decline in the average yield on loans at the Retail Banking and Consumer Finance segments.

Average securities available for sale decreased \$6.5 million during 2016, compared to 2015, because securities maturities, sales and calls outpaced purchases of investment securities. The average yield on the securities portfolio decreased due to the (1) purchase of lower-yielding shorter-term securities to replace maturities and calls of longer-term, higher yielding securities and (2) the low interest rate environment.

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Average interest-bearing deposits in other banks, consisting primarily of excess reserves maintained at the Federal Reserve Bank, decreased \$41.3 million during 2016, compared to 2015, because the Corporation used these funds to partially fund loan growth during 2016. The average yield on these overnight funds increased 23 basis points during 2016 because of the Federal Reserve Bank's increase in the interest rate on excess reserve balances.

Average interest-bearing time and savings deposits and average interest-bearing demand deposits increased \$10.7 million and \$24.7 million, respectively, during 2016, compared to 2015. The average cost of interest-bearing deposits increased one basis point during 2016. The increase in the cost of jumbo certificates of deposit during 2016, compared to 2015, was due to the accretion in 2015 of the CVB fair value accounting adjustment, which lowered the cost of jumbo certificates of deposit during that year. This acquisition adjustment was fully accreted in the second quarter of 2015 and had no effect on the average cost of interest-bearing deposits during 2016. However, the average cost of interest-bearing deposits during 2016 benefited from a shift in composition from time deposits to non-term savings, money market and interest-bearing demand deposits, which pay lower interest rates.

Average borrowings decreased \$2.7 million for the year ended December 31, 2016, compared to 2015. The decrease resulted from the repayment during 2016 of the borrowings used to purchase a consumer finance loan portfolio at the end of the second quarter of 2015. The average cost of borrowings increased eight basis points during 2016, compared to 2015, because of increases in one-month LIBOR to which variable-rate borrowing at the Consumer Finance segment is indexed, which was offset in part by a lower cost of borrowings at the Retail Banking segment resulting from the maturity and restructuring of higher-rate FHLB advances.

## NONINTEREST INCOME

TABLE 3: Noninterest Income

| (Dollars in thousands)  | Year Ended December 31, 2017 |                  |                  |                        | Total    |
|---|------------------------------|------------------|------------------|------------------------|----------|
|   | Retail Banking               | Mortgage Banking | Consumer Finance | Other and Eliminations |          |
| Gains on sales of loans                                       | \$ —                         | \$ 8,553         | \$ —             | \$ —                   | \$ 8,553 |
| Service charges on deposit accounts                           | 4,458                        | —                | —                | —                      | 4,458    |
| Other service charges and fees                                | 4,812                        | 3,885            | 7                | —                      | 8,704    |
| Net gains on calls and sales of available for sale securities | 10                           | —                | —                | —                      | 10       |
| Wealth management services income                             | —                            | —                | —                | 1,619                  | 1,619    |

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|                          |           |           |        |          |           |
|--------------------------|-----------|-----------|--------|----------|-----------|
| BOLI income              | 328       | —         | 105    | —        | 433       |
| Swap fee income          | 193       | —         | —      | —        | 193       |
| Other income             | 832       | 768       | 883    | 286      | 2,769     |
| Total noninterest income | \$ 10,633 | \$ 13,206 | \$ 995 | \$ 1,905 | \$ 26,739 |

| (Dollars in thousands)  | Year Ended December 31, 2016 |                  |                  |                        | Total     |
|---|------------------------------|------------------|------------------|------------------------|-----------|
|   | Retail Banking               | Mortgage Banking | Consumer Finance | Other and Eliminations |           |
| Gains on sales of loans                                       | \$ —                         | \$ 8,120         | \$ —             | \$ —                   | \$ 8,120  |
| Service charges on deposit accounts                           | 4,262                        | —                | —                | —                      | 4,262     |
| Other service charges and fees                                | 5,139                        | 3,404            | 10               | —                      | 8,553     |
| Net gains on calls and sales of available for sale securities | 52                           | —                | —                | —                      | 52        |
| Wealth management services income                             | —                            | —                | —                | 1,165                  | 1,165     |
| BOLI income   | 828                          | —                | 99               | —                      | 927       |
| Swap fee income   | 418                          | —                | —                | —                      | 418       |
| Other income  | 701                          | 509              | 812              | 108                    | 2,130     |
| Total noninterest income                                      | \$ 11,400                    | \$ 12,033        | \$ 921           | \$ 1,273               | \$ 25,627 |

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| (Dollars in thousands)                              | Year Ended December 31, 2015 |                  |                  |                        | Total     |
|---|------------------------------|------------------|------------------|------------------------|-----------|
|   | Retail Banking               | Mortgage Banking | Consumer Finance | Other and Eliminations |           |
| Gains on sales of loans                             | \$ —                         | \$ 6,336         | \$ —             | \$ —                   | \$ 6,336  |
| Service charges on deposit accounts                 | 4,322                        | —                | —                | —                      | 4,322     |
| Other service charges and fees                      | 4,176                        | 2,597            | 14               | —                      | 6,787     |
| Net gains on calls of available for sale securities | 29                           | —                | —                | —                      | 29        |
| BOLI income   | 345                          | —                | 109              | —                      | 454       |
| Swap fee income                                     | —                            | —                | —                | —                      | —         |
| Wealth management services income                   | —                            | —                | —                | 1,481                  | 1,481     |
| Other income  | 211                          | 24               | 972              | 98                     | 1,305     |
| Total noninterest income                            | \$ 9,083                     | \$ 8,957         | \$ 1,095         | \$ 1,579               | \$ 20,714 |

## 2017 Compared to 2016

Total noninterest income increased \$1.1 million, or 4.3 percent, for the year ended December 31, 2017, compared to 2016. Total noninterest income for 2017 increased primarily due to higher (1) gains on sales of loans and ancillary loan origination fees at the Mortgage Banking segment because of higher loan production, (2) debit card interchange income and overdraft charges at the Retail Banking segment, and (3) wealth management income at C&F Wealth Management because of the addition of a new wealth management group in Williamsburg and Newport News, Virginia in the fourth quarter of 2016, which were offset in part at the Retail Banking segment by lower swap fee income. In addition, noninterest income of the Retail Banking segment for 2016 included one-time revenue items of \$359,000 in other service charges and fees associated with one of the Bank's debit card programs, \$493,000 associated with bank-owned life insurance, and a \$139,000 gain on sale of a Bank-owned property in other income.

## 2016 Compared to 2015

Total noninterest income increased \$4.9 million, or 23.7 percent, for the year ended December 31, 2016, compared to 2015. The increase in total noninterest income for 2016 was attributable to (1) a higher volume of loans originated and sold during 2016 at the Mortgage Banking segment, which resulted in higher gains on sales of loans and ancillary loan origination fees, (2) higher debit card interchange income at the Retail Banking segment, and (3) swap fee income at the Retail Banking segment related to the new interest rate swap program initiated in 2016. Also contributing to the

increase in noninterest income during 2016 were one-time revenue items at the Retail Banking segment in the second quarter of 2016 totaling \$991,000. Other income for both the Retail Banking and Mortgage Banking segments increased due to the inclusion of net unrealized appreciation in noninterest income related to the non-qualified deferred compensation plan during 2016, compared to net depreciation recognized in noninterest expense during 2015. These increases were partially offset by (1) declines in overdraft fees at the Retail Banking segment, (2) lower loan servicing fees at the Consumer Finance segment and (3) lower wealth management income at the Corporation's wealth management subsidiary due to stock market volatility during 2016.

## NONINTEREST EXPENSE

TABLE 4: Noninterest Expense

| (Dollars in thousands)               | Year Ended December 31, 2017 |                  |                  |                        | Total     |
|--------------------------------------|------------------------------|------------------|------------------|------------------------|-----------|
|                                      | Retail Banking               | Mortgage Banking | Consumer Finance | Other and Eliminations |           |
| Salaries and employee benefits       | \$ 25,264                    | \$ 6,503         | \$ 9,389         | \$ 1,948               | \$ 43,104 |
| Occupancy expense                    | 7,719                        | 1,957            | 1,035            | 67                     | 10,778    |
| OREO expenses                        | 72                           | —                | —                | —                      | 72        |
| Provision for indemnification losses | —                            | 186              | —                | —                      | 186       |
| Other expenses                       | 10,160                       | 3,042            | 4,386            | 602                    | 18,190    |
| Total noninterest expense            | \$ 43,215                    | \$ 11,688        | \$ 14,810        | \$ 2,617               | \$ 72,330 |



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| (Dollars in thousands)               | Year Ended December 31, 2016 |                     |                     |                           |           |
|--------------------------------------|------------------------------|---------------------|---------------------|---------------------------|-----------|
|                                      | Retail<br>Banking            | Mortgage<br>Banking | Consumer<br>Finance | Other and<br>Eliminations | Total     |
| Salaries and employee benefits       | \$ 24,613                    | \$ 5,664            | \$ 10,102           | \$ 1,546                  | \$ 41,925 |
| Occupancy expense                    | 6,916                        | 1,820               | 907                 | 17                        | 9,660     |
| OREO expenses                        | 158                          | —                   | —                   | —                         | 158       |
| Provision for indemnification losses | —                            | 290                 | —                   | —                         | 290       |
| Other expenses                       | 10,359                       | 2,705               | 4,530               | 513                       | 18,107    |
| Total noninterest expense            | \$ 42,046                    | \$ 10,479           | \$ 15,539           | \$ 2,076                  | \$ 70,140 |

| (Dollars in thousands)               | Year Ended December 31, 2015 |                     |                     |                           |           |
|--------------------------------------|------------------------------|---------------------|---------------------|---------------------------|-----------|
|                                      | Retail<br>Banking            | Mortgage<br>Banking | Consumer<br>Finance | Other and<br>Eliminations | Total     |
| Salaries and employee benefits       | \$ 23,185                    | \$ 4,594            | \$ 9,758            | \$ 1,389                  | \$ 38,926 |
| Occupancy expense                    | 6,255                        | 1,850               | 713                 | 10                        | 8,828     |
| OREO expenses                        | 71                           | —                   | —                   | —                         | 71        |
| Provision for indemnification losses | —                            | 274                 | —                   | —                         | 274       |
| Other expenses                       | 10,829                       | 2,439               | 4,257               | 550                       | 18,075    |
| Total noninterest expense            | \$ 40,340                    | \$ 9,157            | \$ 14,728           | \$ 1,949                  | \$ 66,174 |

## 2017 Compared to 2016

Total noninterest expenses increased \$2.2 million, or 3.1 percent, for the year ended December 31, 2017, compared to 2016. The increase in noninterest expenses resulted primarily from higher personnel costs at (1) the Bank principally because of increased staff levels and support positions associated with the Bank's retail banking and commercial lending growth and expansion into Charlottesville, Virginia, (2) C&F Mortgage because of higher loan production and the Mortgage Banking segment's expansion in Chesapeake, Virginia, which began in the fourth quarter of 2016, and (3) the Corporation's wealth management subsidiary because of the addition of a new wealth management group in Williamsburg and Newport News, Virginia in the fourth quarter of 2016. Occupancy expense increased (1) at the Bank, C&F Mortgage, and at C&F Finance due to expenses associated with strengthening the technology infrastructure and (2) at the Bank, C&F Mortgage, and C&F Wealth Management due to higher rent expense for the addition of locations in Charlottesville, Chesapeake, and Williamsburg, respectively. These increases in noninterest expenses were offset in part at C&F Finance by lower (1) personnel costs due to fewer sales contracts purchased during 2017, (2) repossession expenses due to normal fluctuations in the timing of repossessed asset sales, (3) data processing fees due to a lower volume of loan activity and (4) collection expenses due to costs associated with the transition to new systems that were incurred during the first quarter of 2016.

2016 Compared to 2015

Total noninterest expenses increased \$4.0 million, or 6.0 percent, for the year ended December 31, 2016, compared to 2015. The increase in total noninterest expenses for 2016 resulted primarily from higher personnel costs during 2016 (1) at C&F Bank because of increased staff levels and support positions associated with personnel dedicated to growing C&F Bank's commercial and small business loan portfolios, including its expansion in Charlottesville, Virginia in June 2016, (2) at C&F Mortgage because of higher loan production and the Mortgage Banking segment's expansion in Chesapeake, Virginia, which began in the fourth quarter of 2016, (3) at C&F Finance because of personnel additions in certain major markets, competition for qualified personnel and staffing increases for compliance and asset quality processes, and (4) at the Corporation's wealth management subsidiary because of its expansion initiatives in Williamsburg and Newport News, Virginia beginning in the fourth quarter of 2016. Noninterest expense also increased because of operating expenses associated with (1) strengthening the Bank's technology infrastructure and expanding its product offerings and promoting brand awareness, (2) updating and enhancing C&F Mortgage's compliance management system and processes for originating residential loans and improving the quality of its loan origination process and (3) investing in technology at C&F Finance to improve efficiencies, help manage the rigorous regulatory burdens, and strengthen its compliance management system, which the Corporation anticipates will contribute to capturing more business. These increases were offset in part because noninterest expenses for both the Retail Banking and Mortgage Banking segments included net unrealized depreciation related to the non-qualified deferred compensation plan during 2015, compared to net appreciation included in noninterest income during 2016.

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INCOME TAXES

Income tax expense on 2017 earnings was \$11.4 million, resulting in an effective tax rate of 63.4 percent, compared with \$4.5 million, or 24.9 percent, in 2016 and \$4.9 million, or 27.9 percent, in 2015. As described previously, the results for the year ended December 31, 2017 include the effect of the Act, which permanently lowers the federal corporate income tax rate to 21 percent from the maximum rate prior to the passage of the Act of 35 percent, effective January 1, 2018. As a result of the permanent reduction in the corporate income tax rate, the Corporation recognized a \$6.6 million reduction in the value of its net deferred tax asset and recorded a corresponding incremental income tax expense of \$6.6 million in the Corporation's consolidated results of operations for the fourth quarter of 2017.

As described in Item 8. "Financial Statement and Supplementary Data" under the heading "Note 2: Adoption of New Accounting Standards," during the fourth quarter of 2016, the Corporation began recognizing excess tax benefits and deficiencies related to share-based payments, including tax benefits of dividends on share-based payment awards, within income tax expense.

ASSET QUALITY

Allowance and Provision for Loan Losses

Allowance for Loan Losses Methodology – Retail Banking and Mortgage Banking. We conduct an analysis of the collectibility of the loan portfolio on a regular basis. This analysis does not apply to PCI loans, loans carried at fair value, loans held for sale or off-balance sheet credit exposure (e.g., unfunded loan commitments and standby letters of credit). We use this analysis to assess the sufficiency of the allowance for loan losses and to determine the necessary provision for loan losses.

The analysis, at a minimum, considers the following factors:

- Changes in lending policies and procedures, including underwriting, collection, charge-off and recovery;
- Changes in international, national, regional and local economic and business conditions and developments that affect the collectability of the portfolio, including the condition of various market segments;
- Changes in the nature and volume of the portfolio and in the terms of loans;
  - Changes in the experience, ability and depth of lending management and other relevant staff;

- Changes in the volume and severity of past due loans, the volume of nonaccrual loans and the volume and severity of adversely classified or graded loans;
- Changes in the quality of our loan review system;
- Changes in the value of the underlying collateral for collateral-dependent loans;
- The existence and effect of any concentrations of credit and changes in the level of such concentrations;
- The effect of other external factors, such as competition;
- Historical trends of actual loan losses based on volume and types of loans; and
- Significant one-time transactions affecting the allowance for loan losses.

In conjunction with the factors described above, we consider the following risk elements that are inherent in the loan portfolio as part of the analysis:

- Real estate residential mortgage loans carry risks associated with the continued credit-worthiness of the borrower and changes in the value of the collateral.
- Real estate construction loans carry risks that the project will not be finished according to schedule, the project will not be finished according to budget and the value of the collateral may, at any point in time, be less than the principal amount of the loan. Construction loans also bear the risk that the general contractor, who may or may not be a loan customer, may be unable to finish the construction project as planned because of financial pressure unrelated to the project.
- Commercial, financial and agricultural loans carry risks associated with the successful operation of a business or a real estate project, in addition to other risks associated with the ownership of real estate, because the repayment of

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these loans may be dependent upon the profitability and cash flows of the business or project. In addition, there is risk associated with the value of collateral other than real estate which may depreciate over time and cannot be appraised with as much precision.

- Equity lines of credit carry risks associated with the continued credit-worthiness of the borrower and changes in the value of the collateral.
- Consumer loans carry risks associated with the continued credit-worthiness of the borrower and the value of the collateral (e.g., rapidly-depreciating assets such as automobiles), or lack thereof. Consumer loans are more likely than real estate loans to be immediately adversely affected by job loss, divorce, illness or personal bankruptcy.

The review process generally begins with loan officers or management identifying problem loans to be reviewed on an individual basis for impairment. In addition to these loans, all substandard commercial, construction and residential loans in excess of \$500,000 and all troubled debt restructurings are considered for individual impairment testing. We consider a loan impaired when it is probable that we will be unable to collect all interest and principal payments as scheduled in the loan agreement. A loan is not considered impaired during a period of delay in payment if the ultimate collectibility of all amounts due is expected. If a loan is considered impaired, impairment is measured by either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent. When a loan is determined to be impaired, we follow a consistent process to measure that impairment in our loan portfolio. We then establish a specific allowance for impaired loans based on the difference between the carrying value of the loan and its estimated fair value. For collateral dependent loans we obtain an updated appraisal if we do not have a current one on file. Appraisals are performed by independent third party appraisers with relevant industry experience. We may make adjustments to the appraised value based on recent sales of similar properties or general market conditions when appropriate. We also estimate costs to sell collateral in the measurement of impairment if those costs are expected to reduce the cash flows available to repay or otherwise satisfy the loan.

The remaining non-impaired loans are grouped by loan type (e.g., commercial real estate, commercial, residential mortgage, consumer). We assign each loan type an allowance factor based on the historical loss rate for that type of loan and an evaluation of the qualitative factors mentioned above to determine a general allowance. We assign classified loans (i.e., special mention, substandard, doubtful, loss) a higher allowance factor than non-classified loans within a particular loan type based on our concerns regarding collectibility. Our allowance factors increase with the severity of classification. Allowance factors used for unclassified loans are based on our analysis of charge-off history for relevant periods of time which can vary depending on economic conditions, and our judgment based on the overall analysis of the lending environment including the general economic conditions. Our analysis of charge-off history also considers economic cycles and the trends during those cycles. Those cycles that more closely match the current environment are considered more relevant during our review. The allowance for loan losses is the aggregate of specific allowances and the general allowance for each portfolio type.

As discussed above we segregate loans meeting the criteria for special mention, substandard, doubtful and loss from non-classified, or pass rated, loans. We review the characteristics of each rating at least annually, generally during the first quarter. The characteristics of these loan ratings are as follows:

- Pass rated loans are to persons or business entities with an acceptable financial condition, appropriate collateral margins, appropriate cash flow to service the existing loan, and an appropriate leverage ratio. The borrower has paid all obligations as agreed and it is expected that this type of payment history will continue. When necessary, acceptable personal guarantors support the loan.
- Special mention loans have a specific, identified weakness in the borrower's operations and in the borrower's ability to generate positive cash flow on a sustained basis. The borrower's recent payment history is characterized by late payments. The Corporation's risk exposure is mitigated by collateral supporting the loan. The collateral is considered to be well-margined, well maintained, accessible and readily marketable.
- Substandard loans are considered to have specific and well-defined weaknesses that jeopardize the viability of the Corporation's credit extension. The payment history for the loan has been inconsistent and the expected or projected

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primary repayment source may be inadequate to service the loan. The estimated net liquidation value of the collateral pledged and/or ability of the personal guarantor(s) to pay the loan may not adequately protect the Corporation. There is a distinct possibility that the Corporation will sustain some loss if the deficiencies associated with the loan are not corrected in the near term. A substandard loan would not automatically meet the Corporation's definition of impaired unless the loan is significantly past due and the borrower's performance and financial condition provide evidence that it is probable that the Corporation will be unable to collect all amounts due.

- Substandard nonaccrual loans have the same characteristics as substandard loans; however, they have a nonaccrual classification because it is probable that the Corporation will not be able to collect all amounts due.
- Doubtful rated loans have all the weaknesses inherent in a loan that is classified substandard but with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable. The possibility of loss is extremely high.
- Loss rated loans are not considered collectible under normal circumstances and there is no realistic expectation for any future payment on the loan. Loss rated loans are fully charged off.

Allowance for Loan Losses Methodology - PCI Loans - As previously described, on a quarterly basis we evaluate our estimate of cash flows expected to be collected on PCI loans. These evaluations require the continued assessment of key assumptions and estimates similar to the initial estimate of fair value, such as the effect of collateral value changes, changing loss severities, estimated and experienced prepayment speeds and other relevant factors. Subsequent decreases to the expected cash flows to be collected on a PCI loan will generally result in a provision for loan losses resulting in an increase to the allowance for loan losses. For a more detailed description, see "Critical Accounting Policies" in this Item 7.

Allowance for Loan Losses Methodology – Consumer Finance. The Consumer Finance segment's loans consist of non-prime automobile loans. These loans carry risks associated with (1) the continued credit-worthiness of borrowers who may be unable to meet the credit standards imposed by most traditional automobile financing sources and (2) the value of rapidly-depreciating collateral. These loans do not lend themselves to a classification process because of the short duration of time between delinquency and repossession. Therefore, the loan loss allowance review process generally focuses on an analysis of charge-off history for relevant periods of time, which can vary depending on economic conditions. Further consideration is given to the following factors:

- An overall analysis of the lending environment;
- Changes in the volume and severity of past due loans;
- Changes in the value of the underlying collateral;
- Changes in lending policies and procedures, including underwriting, collection and recovery;
- Changes in the composition of the portfolio; and
- The effect of external factors, such as competition.

Loans are segregated between performing and nonperforming loans. Performing loans are those that have made timely payments in accordance with the terms of the loan agreement and that are not past due 90 days or more. Nonperforming loans are those that do not accrue interest and are greater than 90 days past due.

In accordance with its policies and guidelines and consistent with industry practices, C&F Finance, at times, offers payment deferrals to borrowers, whereby the borrower is allowed to move up to two payments within a twelve-month rolling period to the end of the loan. A fee will be collected for extensions only in states that permit it. An account for which all delinquent payments are deferred is classified as current at the time the deferment is granted and therefore is not included as a delinquent account. Thereafter, such an account is aged based on the timely payment of future installments in the same manner as any other account. We evaluate the results of this deferment strategy based upon the amount of cash installments that are collected on accounts after they have been deferred versus the extent to which the collateral underlying the deferred accounts has depreciated over the same period of time. Based on this evaluation, we believe that payment deferrals granted according to our policies and guidelines are an effective portfolio management technique and result in higher ultimate cash collections. Payment deferrals may affect the ultimate timing of when an account is charged off. Increased use of deferrals may result in a lengthening of the loss confirmation period, which would increase expectations



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of credit losses inherent in the portfolio and therefore increase the allowance for loan losses and related provision for loan losses. The average amounts deferred on a monthly basis, as a percentage of average loans outstanding, was 2.58 percent in 2017, 2.21 percent in 2016 and 2.13 percent in 2015.

The allowance for loan losses represents an amount that, in our judgment, will be adequate to absorb probable losses inherent in the loan portfolio. The provision for loan losses increases the allowance, and loans charged off, net of recoveries, reduce the allowance. The following table presents the Corporation's loan loss experience for the periods indicated:

TABLE 5: Allowance for Loan Losses

| (Dollars in thousands)                              | Year Ended December 31, |           |           |           |           |
|---|-------------------------|-----------|-----------|-----------|-----------|
|   | 2017                    | 2016      | 2015      | 2014      | 2013      |
| Balance at the beginning of the year                | \$ 37,066               | \$ 35,569 | \$ 35,606 | \$ 34,852 | \$ 35,907 |
| Provision for loan losses:                          |                         |           |           |           |           |
| Retail Banking segment                              | 200                     | —         | —         | —         | 1,030     |
| Mortgage Banking segment                            | —                       | —         | 45        | 60        | 90        |
| Consumer Finance segment                            | 16,235                  | 18,040    | 15,467    | 16,270    | 13,965    |
| Total provision for loan losses                     | 16,435                  | 18,040    | 15,512    | 16,330    | 15,085    |
| Loans charged off:                                  |                         |           |           |           |           |
| Real estate—residential mortgage                    | (179)                   | (82)      | (144)     | (161)     | (849)     |
| Real estate—construction <sup>1</sup>               | —                       | —         | —         | —         | —         |
| Commercial, financial and agricultural <sup>2</sup> | (349)                   | (87)      | (21)      | (271)     | (2,298)   |
| Equity lines  | (42)                    | (57)      | (19)      | (80)      | (126)     |
| Consumer  | (301)                   | (281)     | (317)     | (312)     | (399)     |
| Consumer finance                                    | (21,525)                | (20,663)  | (19,816)  | (19,022)  | (16,398)  |
| Total loans charged off                             | (22,396)                | (21,170)  | (20,317)  | (19,846)  | (20,070)  |
| Recoveries of loans previously charged off:         |                         |           |           |           |           |
| Real estate—residential mortgage                    | 118                     | 163       | 257       | 59        | 106       |
| Real estate—construction <sup>1</sup>               | —                       | —         | —         | —         | 3         |
| Commercial, financial and agricultural <sup>2</sup> | 21                      | 206       | 31        | 210       | 227       |
| Equity lines  | 2                       | —         | 1         | —         | 28        |
| Consumer  | 189                     | 236       | 268       | 250       | 173       |
| Consumer finance                                    | 4,291                   | 4,022     | 4,211     | 3,751     | 3,393     |
| Total recoveries                                    | 4,621                   | 4,627     | 4,768     | 4,270     | 3,930     |

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|   |           |           |           |           |           |   |      |   |      |   |
|---|-----------|-----------|-----------|-----------|-----------|---|------|---|------|---|
| Net loans charged off   | (17,775)  | (16,543)  | (15,549)  | (15,576)  | (16,140)  |   |      |   |      |   |
| Balance at the end of the year  | \$ 35,726 | \$ 37,066 | \$ 35,569 | \$ 35,606 | \$ 34,852 |   |      |   |      |   |
| Ratio of net charge-offs (recoveries)<br>to average total loans outstanding<br>during period for Retail Banking   | 0.08      | %         | (0.02)    | %         | (0.01)    | % | 0.06 | % | 0.73 | % |
| Ratio of net charge-offs to average<br>total loans outstanding during period<br>for Consumer Finance <sup>3</sup> | 5.82      | %         | 5.55      | %         | 5.50      | % | 5.39 | % | 4.59 | % |

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<sup>1</sup>Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>2</sup>Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

<sup>3</sup> The consumer finance loan portfolio purchased during the second quarter of 2015 had the effect of increasing the net charge-off ratio by six basis points, 38 basis points and 58 basis points for the years ended December 31, 2017, 2016 and 2015, respectively.

For further information regarding the adequacy of our allowance for loan losses, refer to "Nonperforming Assets" within this Item 7.

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The allocation of the allowance for loan losses at December 31 for the years indicated and the ratio of corresponding outstanding loan balances to total loans are as follows:

TABLE 6: Allocation of Allowance for Loan Losses

| (Dollars in thousands)                    | December 31, |           | 2015      | 2014      | 2013      |
|---|--------------|-----------|-----------|-----------|-----------|
|   | 2017         | 2016      |           |           |           |
| Allocation of allowance for loan losses:  |              |           |           |           |           |
| Real estate—residential mortgage          | \$ 2,371     | \$ 2,559  | \$ 2,471  | \$ 2,313  | \$ 2,355  |
| Real estate—construction 1                | 605          | 816       | 94        | 434       | 434       |
| Commercial, financial and agricultural 2  | 7,478        | 7,393     | 7,755     | 7,744     | 7,805     |
| Equity lines                              | 688          | 685       | 1,052     | 812       | 892       |
| Consumer                                  | 231          | 261       | 243       | 211       | 273       |
| Consumer finance                          | 24,353       | 25,352    | 23,954    | 24,092    | 23,093    |
| Total allowance for loan losses           | \$ 35,726    | \$ 37,066 | \$ 35,569 | \$ 35,606 | \$ 34,852 |
| Ratio of loans to total period-end loans: |              |           |           |           |           |
| Real estate—residential mortgage          | 19           | % 19      | % 21      | % 21      | % 23      |
| Real estate—construction 1                | 4            | 6         | 1         | 1         | 1         |
| Commercial, financial and agricultural 2  | 43           | 39        | 39        | 37        | 35        |
| Equity lines                              | 5            | 5         | 6         | 6         | 6         |
| Consumer                                  | 1            | 1         | 1         | 1         | 1         |
| Consumer finance                          | 28           | 30        | 32        | 34        | 34        |
|   | 100          | % 100     | % 100     | % 100     | % 100     |

<sup>1</sup> Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>2</sup> Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

Loans by credit quality indicators as of December 31, 2017 were as follows:

TABLE 7A: Credit Quality Indicators \*

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| (Dollars in thousands)                              | Pass       | Special<br>Mention | Substandard | Substandard<br>Nonaccrual | Total      |
|---|------------|--------------------|-------------|---------------------------|------------|
| Real estate – residential mortgage                  | \$ 179,963 | \$ 1,235           | \$ 2,835    | \$ 830                    | \$ 184,863 |
| Real estate – construction <sup>2</sup>             | 44,782     | —                  | —           | —                         | 44,782     |
| Commercial, financial and agricultural <sup>3</sup> | 410,890    | 2,908              | 20,256      | 3,830                     | 437,884    |
| Equity lines  | 53,870     | 465                | 251         | 651                       | 55,237     |
| Consumer  | 12,693     | 3                  | 322         | —                         | 13,018     |
|   | \$ 702,198 | \$ 4,611           | \$ 23,664   | \$ 5,311                  | \$ 735,784 |

\*Included in the table above are loans purchased in connection with the acquisition of CVB of \$42.7 million pass rated, \$1.1 million special mention, \$2.0 million substandard and \$161,000 substandard nonaccrual.

| (Dollars in thousands) | Performing | Non-<br>Performing | Total      |
|------------------------|------------|--------------------|------------|
| Consumer finance       | \$ 291,240 | \$ 764             | \$ 292,004 |

<sup>1</sup> At December 31, 2017, the Corporation did not have any loans classified as Doubtful or Loss.

<sup>2</sup> Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>3</sup> Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

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Loans by credit quality indicators as of December 31, 2016 were as follows:

TABLE 7B: Credit Quality Indicators \*

| (Dollars in thousands)                              | Pass       | Special<br>Mention | Substandard | Substandard<br>Nonaccrual | Total <sup>1</sup> |
|---|------------|--------------------|-------------|---------------------------|--------------------|
| Real estate – residential mortgage                  | \$ 181,814 | \$ 2,037           | \$ 2,761    | \$ 1,652                  | \$ 188,264         |
| Real estate – construction <sup>2</sup>             | 55,732     | —                  | —           | —                         | 55,732             |
| Commercial, financial and agricultural <sup>3</sup> | 356,301    | 7,469              | 24,868      | 1,750                     | 390,388            |
| Equity lines  | 51,186     | 480                | 177         | 757                       | 52,600             |
| Consumer  | 7,870      | 2                  | 409         | 118                       | 8,399              |
|   | \$ 652,903 | \$ 9,988           | \$ 28,215   | \$ 4,277                  | \$ 695,383         |

\*Included in the table above are loans purchased in connection with the acquisition of CVB of \$54.1 million pass rated, \$2.6 million special mention, \$5.7 million substandard and \$196,000 substandard nonaccrual.

| (Dollars in thousands) | Performing | Non-<br>Performing | Total      |
|------------------------|------------|--------------------|------------|
| Consumer finance       | \$ 303,142 | \$ 1,215           | \$ 304,357 |

<sup>1</sup> At December 31, 2016, the Corporation did not have any loans classified as Doubtful or Loss.

<sup>2</sup> Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>3</sup> Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

The Retail Banking segment's allowance for loan losses decreased \$340,000 since December 31, 2016 as a result of net charge-offs, which was offset in part by a \$200,000 provision for loan losses during the year ended December 31, 2017 resulting from loan growth. The ratio of the allowance for loan losses to total loans, excluding purchased credit impaired loans, declined to 1.48 percent at December 31, 2017, compared to 1.63 percent at December 31, 2016, because of loan growth during 2017 and overall better credit quality. We believe that the current level of the allowance for loan losses at the Retail Banking segment is adequate to absorb probable losses inherent in the loan

portfolio, based on the relevant history of charge-offs and recoveries, current economic conditions, overall portfolio quality and review of specific criticized loans. If loan concentrations within the Retail Banking segment's loan portfolio result in higher credit risk or if economic conditions deteriorate in future periods, a higher level of nonperforming loans may be experienced, which may then require a higher provision for loan losses.

The Consumer Finance segment's allowance for loan losses decreased by \$1.0 million to \$24.4 million at December 31, 2017 from \$25.4 million at December 31, 2016, and its provision for loan losses decreased \$1.8 million for the year ended December 31, 2017, as compared to 2016. The combination of the lower provision and higher charge-offs during 2017 resulted in a decline in the allowance for loan losses at December 31, 2017, as compared to December 31, 2016. The net charge-off ratio increased for the year ended December 31, 2017 to 5.82 percent, compared to 5.55 percent for the year ended December 31, 2016 because of the higher level of charge-offs during 2017 resulting from the lower resale value of repossessed vehicles. The ratio of the allowance for loan losses to total loans increased to 8.34 percent at December 31, 2017, compared to 8.33 percent at December 31, 2016, because loans declined during 2017. The inclusion of the purchased consumer finance loans, which were recorded at a discount, had the effect of reducing this ratio six and 14 basis points at December 31, 2017 and 2016, respectively. At December 31, 2017, total delinquent loans as a percentage of total loans declined to 5.17 percent from 5.87 percent at December 31, 2016. As previously described, the Consumer Finance segment, at times, offers payment deferrals to borrowers as a management technique to achieve higher ultimate cash collections on select loan accounts. Payment deferrals may affect the ultimate timing of when an account is charged off. A significant reliance on deferrals as a means of managing collections may result in a lengthening of the loss confirmation period, which would increase expectations of credit losses inherent in the portfolio. The average amounts deferred on a monthly basis, as a percentage of average loans outstanding during 2017 was 2.58 percent, compared to 2.21 percent during 2016.

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We believe that the current level of the allowance for loan losses at the Consumer Finance segment is adequate to absorb probable losses inherent in the loan portfolio. However, if factors influencing the Consumer Finance segment result in higher net charge-off ratios in future periods, the Consumer Finance segment may need to increase the level of its allowance for loan losses through additional provisions for loan losses, which could negatively affect future earnings of the Consumer Finance segment.

### Nonperforming Assets

A loan's past due status is based on the contractual due date of the most delinquent payment due. Loans are generally placed on nonaccrual status when the collection of principal or interest is 90 days or more past due, or earlier, if collection is uncertain based on an evaluation of the net realizable value of the collateral and the financial strength of the borrower. Loans greater than 90 days past due may remain on accrual status if management determines it has adequate collateral to cover the principal and interest. For those loans that are carried on nonaccrual status, payments are first applied to principal outstanding. A loan may be returned to accrual status if the borrower has demonstrated a sustained period of repayment performance in accordance with the contractual terms of the loan and there is reasonable assurance the borrower will continue to make payments as agreed. These policies are applied consistently across our loan portfolio, including purchased loans.

Assets acquired through, or in lieu of, foreclosure are held for sale and are initially recorded at fair value less estimated costs to sell at the date of foreclosure. Subsequent to foreclosure, management periodically performs valuations of the foreclosed assets based on updated appraisals, general market conditions, recent sales of like properties, length of time the properties have been held, and our ability and intention with regard to continued ownership of the properties. We may incur additional write-downs of foreclosed assets to fair value less estimated costs to sell if valuations indicate a further deterioration in market conditions. Revenue and expenses from operations and changes in the property valuations are included in net expenses from foreclosed assets and improvements are capitalized.

Because C&F Finance focuses on non-prime borrowers, the anticipated rates of delinquencies, defaults, repossessions and losses on the consumer finance loans are higher than those experienced in the general automobile finance industry and could be more dramatically affected by a general economic downturn. During periods of economic slowdown or recession, delinquencies, defaults, repossessions and losses generally increase at the Consumer Finance segment. These periods also may be accompanied by decreased consumer demand for used automobiles and declining values of automobiles securing outstanding loans, which weakens collateral coverage and increases the amount of a loss in the event of default. Significant increases in the inventory of used automobiles during periods of economic recession may also depress the prices at which we may sell repossessed automobiles or delay the timing of these sales. While we manage the higher risk inherent in loans made to non-prime borrowers through the underwriting criteria, portfolio management and collection methods employed by C&F Finance, we cannot guarantee that these criteria or methods will afford adequate protection against these risks. However, we believe that the current allowance for loan losses is appropriate to absorb any losses on existing Consumer Finance segment loans that may become uncollectible.

At the Consumer Finance segment, the repossession process is generally initiated after a loan becomes more than 60 days delinquent. Most customers have an opportunity to redeem their repossessed vehicles by paying all outstanding balances, including finance charges and fees. Vehicles that are not redeemed within the prescribed waiting period before which C&F Finance has the legal right to sell are considered available-for-sale and are reclassified from loans to other assets and are recorded initially at fair value less estimated costs to sell. The difference between the carrying amount of each loan and the fair value of the vehicle (i.e. the deficiency) is charged against the allowance for loan losses. Accounts still in process of collection or for which the Corporation does not have the legal right to sell continue to be classified as loans until such legal authority is obtained. After the vehicles have been sold in third-party auctions, we credit the proceeds from the sale of the vehicles, and any other recoveries, to the carrying value of the repossessed vehicles. C&F Finance pursues collection of deficiencies, as allowed by state law, when it deems such action to be appropriate.



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Table 8 summarizes nonperforming assets at December 31 of each of the past five years.

TABLE 8: Nonperforming Assets

## Retail Banking Segment

| (Dollars in thousands)   | 2017       | 2016       | 2015       | 2014       | 2013       |
|--|------------|------------|------------|------------|------------|
| Loans, excluding purchased loans   | \$ 686,605 | \$ 629,523 | \$ 525,283 | \$ 447,614 | \$ 402,755 |
| Purchased performing loans <sup>1</sup>                                    | 42,793     | 53,329     | 67,022     | 80,146     | 104,471    |
| Purchased credit impaired loans <sup>1</sup>                               | 3,103      | 9,256      | 13,908     | 21,424     | 32,520     |
| Total loans  | \$ 732,501 | \$ 692,108 | \$ 606,213 | \$ 549,184 | \$ 539,746 |
| Nonaccrual loans <sup>2</sup>  | \$ 5,111   | \$ 4,039   | \$ 5,615   | \$ 4,114   | \$ 3,740   |
| Purchased performing-nonaccrual loans <sup>3</sup>                         | 161        | 196        | 542        | 603        | 651        |
| Total nonaccrual loans   | 5,272      | 4,235      | 6,157      | 4,717      | 4,391      |
| OREO <sup>4</sup>  | 168        | 195        | 942        | 786        | 2,768      |
| Total nonperforming assets <sup>5</sup>                                    | \$ 5,440   | \$ 4,430   | \$ 7,099   | \$ 5,503   | \$ 7,159   |
| Accruing loans past due for 90 days or more <sup>6</sup>                   | \$ 306     | \$ 6       | \$ 761     | \$ 14      | \$ 75      |
| Troubled debt-restructurings (TDRs) <sup>2</sup>                           | \$ 9,748   | \$ 4,964   | \$ 5,080   | \$ 5,549   | \$ 5,217   |
| Purchased performing TDRs <sup>7</sup>                                     | \$ 1,148   | \$ 861     | \$ 264     | \$ 278     | \$ 403     |
| Allowance for loan losses (ALL)  | \$ 10,775  | \$ 11,115  | \$ 11,017  | \$ 10,961  | \$ 11,266  |
| Nonperforming assets to total loans and OREO                               | 0.74       | % 0.64     | % 1.17     | % 1.00     | % 1.34     |
| ALL to total loans, excluding purchased credit impaired loans <sup>8</sup> | 1.48       | 1.63       | 1.86       | 2.08       | 2.22       |
| ALL to total nonaccrual loans  | 204.38     | 262.46     | 178.93     | 232.37     | 256.57     |
| Net (recoveries) charge-offs to average total loans                        | 0.08       | (0.02)     | (0.01)     | 0.06       | 0.73       |

<sup>1</sup> The loans acquired from CVB are tracked in two separate categories – “purchased performing” and “purchased credit impaired.” The remaining discount for the purchased performing loans was \$2.3 million at December 31, 2017, \$2.9 million at December 31, 2016, and \$4.0 million at December 31, 2015. The remaining discount for the purchased credit impaired loans was \$9.8 million at December 31, 2017, \$10.5 million at December 31, 2016 and \$11.8 million

at December 31, 2015.

- <sup>2</sup> Total nonaccrual loans include nonaccrual TDRs of \$3.9 million at December 31, 2017, \$2.0 million at December 31, 2016, \$2.5 million at December 31, 2015, \$2.0 million at December 31, 2014 and \$2.6 million at December 31, 2013.
- <sup>3</sup> Purchased performing-nonaccrual loans are presented net of the remaining interest and credit marks totaling \$137,000 at December 31, 2017, \$137,000 at December 31, 2016 and \$247,000 December 31, 2015.
- <sup>4</sup> OREO is recorded at its estimated fair value less cost to sell.
- <sup>5</sup> As required by acquisition accounting, purchased credit impaired loans that were considered nonaccrual and TDRs prior to the acquisition lose these designations and are not included in post-acquisition nonperforming assets as presented in this table.
- <sup>6</sup> Accruing loans past due for 90 days or more include purchased credit impaired loans of \$90,000 at December 31, 2017, \$0 at December 31, 2016 and \$172,000 at December 31, 2015.
- <sup>7</sup> Purchased performing TDRs are presented net of the remaining interest and credit marks totaling \$18,000 at December 31, 2017, \$11,300 at December 31, 2016 and \$8,300 at December 31, 2015.
- <sup>8</sup> For the purpose of calculating this ratio, purchased performing loans are included in total loans. Purchased performing loans were marked to fair value on acquisition date; therefore, no allowance for loan losses was recorded at the acquisition date for these loans.

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## Mortgage Banking Segment

| (Dollars in thousands)                        | 2017     | 2016     | 2015     | 2014     | 2013     |
|---|----------|----------|----------|----------|----------|
| Nonaccrual loans                              | \$ 39    | \$ 41    | \$ —     | \$ 187   | \$ —     |
| Total loans                                   | \$ 3,283 | \$ 3,275 | \$ 3,493 | \$ 3,288 | \$ 2,914 |
| Allowance for loan losses                     | \$ 598   | \$ 598   | \$ 598   | \$ 553   | \$ 493   |
| Nonaccrual loans to total loans               | 1.19 %   | 1.25 %   | — %      | 5.69 %   | — %      |
| Allowance for loan losses to total loans      | 18.22    | 18.26    | 17.12    | 16.82    | 16.92    |
| Allowance for loan losses to nonaccrual loans | 15.33    | 14.59    | —        | 295.72   | —        |

## Consumer Finance Segment

| (Dollars in thousands)                                | 2017       | 2016       | 2015       | 2014       | 2013       |
|---|------------|------------|------------|------------|------------|
| Nonaccrual loans                                      | \$ 764     | \$ 1,215   | \$ 1,321   | \$ 1,040   | \$ 1,187   |
| Accruing loans past due for 90 days or more           | \$ —       | \$ —       | \$ —       | \$ —       | \$ —       |
| Reposessed assets                                     | \$ 250     | \$ 566     | \$ 392     | \$ 312     | \$ 390     |
| Total loans   | \$ 292,004 | \$ 304,357 | \$ 293,480 | \$ 283,333 | \$ 277,724 |
| Allowance for loan losses                             | \$ 24,353  | \$ 25,353  | \$ 23,954  | \$ 24,092  | \$ 23,093  |
| Nonaccrual loans to total loans                       | 0.26 %     | 0.40 %     | 0.28 %     | 0.37 %     | 0.43 %     |
| Allowance for loan losses to total loans <sup>1</sup> | 8.34       | 8.33       | 8.21       | 8.50       | 8.32       |
| Net charge-offs to average total loans                | 5.82       | 5.55       | 5.50       | 5.39       | 4.59       |

<sup>1</sup>The consumer finance loan portfolio purchased during the second quarter of 2015 had the effect of decreasing the allowance to total loans ratio by six basis points at December 31, 2017, 14 basis points at December 31, 2016 and 32 basis points at December 31, 2015.

Table 9 presents the changes in the OREO balance for 2017 and 2016.

TABLE 9: OREO Changes

| (Dollars in thousands)                              | Year Ended December 31, |         |
|---|-------------------------|---------|
|   | 2017                    | 2016    |
| Balance at the beginning of year, gross             | \$ 281                  | \$ 998  |
| Transfers between loans and other real estate owned | 208                     | 618     |
| Capitalized expenses                                | —                       | 21      |
| Charge-offs   | (29)                    | (106)   |
| Sales proceeds                                      | (245)                   | (1,384) |
| Gain on disposition                                 | 10                      | 134     |
| Balance at the end of year, gross                   | 225                     | 281     |
| Less valuation allowance                            | (57)                    | (86)    |
| Balance at the end of year, net                     | \$ 168                  | \$ 195  |

Nonperforming assets of the Retail Banking segment totaled \$5.4 million at December 31, 2017, compared to \$4.4 million at December 31, 2016. The increase in nonperforming assets was due to one commercial relationship totaling \$3.8 million, which was classified as nonaccrual in the first quarter of 2017. This relationship was restructured in 2017 and is reported in TDRs at December 31, 2017. The loans associated with this relationship were previously identified as problem credits and classified accordingly. Specific reserves have also been established, which management believes are adequate to absorb probable losses on these loans.

Nonaccrual loans at the Consumer Finance segment decreased to \$764,000 at December 31, 2017 from \$1.2 million at December 31, 2016. As noted above, the allowance for loan losses at the Consumer Finance segment decreased from \$25.4 million at December 31, 2016 to \$24.4 million at December 31, 2017, and the ratio of the allowance for loan losses to total consumer finance loans was 8.34 percent as of December 31, 2017, compared to 8.33 percent at December 31, 2016. Nonaccrual consumer finance loans remain low relative to the allowance for loan losses and the total consumer

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finance loan portfolio because the Consumer Finance segment generally initiates repossession of loan collateral once a loan becomes more than 60 days delinquent. Repossessed vehicles of the Consumer Finance segment are classified as other assets and consist only of vehicles the Corporation has the legal right to sell. Prior to the reclassification from loans to repossessed vehicles, the difference between the carrying amount of each loan and the fair value of each vehicle (i.e. the deficiency) is charged against the allowance for loan losses. At December 31, 2017, repossessed vehicles at fair value less estimated costs to sell included in other assets totaled \$250,000, compared to \$566,000 at December 31, 2016.

If interest on nonaccrual loans had been recognized, we would have recorded additional gross interest income of \$462,000 for 2017, \$304,000 for 2016, and \$531,000 for 2015. Interest received on nonaccrual loans was \$89,000 for 2017, \$247,000 in 2016, \$246,000 in 2015.

As discussed above, we measure impaired loans based on the present value of expected future cash flows discounted at the effective interest rate of the loan or, as a practical expedient, at the loan's observable market price or the fair value of the collateral if the loan is collateral dependent. We maintain a valuation allowance to the extent that the measure of the impaired loan is less than the recorded investment. TDRs occur when we agree to significantly modify the original terms of a loan by granting a concession due to the deterioration in the financial condition of the borrower. These concessions typically are made for loss mitigation purposes and could include reductions in the interest rate, payment extensions, forgiveness of principal, forbearance or other actions. TDRs are considered impaired loans.

Impaired loans, which consisted solely of TDRs, and the related allowance at December 31, 2017, were as follows:

TABLE 10A: Impaired Loans

|  | Unpaid<br>Principal<br>Balance | Recorded<br>Investment<br>in Loans<br>without<br>Specific<br>Reserve | Recorded<br>Investment<br>in Loans<br>with<br>Specific<br>Reserve | Related<br>Allowance | Average<br>Balance-<br>Impaired<br>Loans | Interest<br>Income<br>Recognized |
|--|--------------------------------|--|---|----------------------|--|----------------------------------|
| (Dollars in thousands)                     |                                |  |   |                      |  |                                  |
| Real estate – residential mortgage         | \$ 3,745                       | \$ 1,603   | \$ 2,033  | \$ 214               | \$ 3,743                                 | \$ 184                           |
| Commercial, financial and<br>agricultural: |                                |  |   |                      |  |                                  |
| Commercial real estate lending             | 6,981                          | 2,841  | 4,031   | 615                  | 7,818                                    | 168                              |
| Commercial business lending                | 41                             | 35   | —   | —                    | 45                                       | —                                |

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|              |           |          |          |        |           |        |
|--------------|-----------|----------|----------|--------|-----------|--------|
| Equity lines | 32        | 31       | —        | —      | 32        | 2      |
| Consumer     | 321       | 322      | —        | —      | 321       | 13     |
| Total        | \$ 11,120 | \$ 4,832 | \$ 6,064 | \$ 829 | \$ 11,959 | \$ 367 |

Impaired loans, which consisted solely of TDRs, and the related allowance at December 31, 2016, were as follows:

TABLE 10B: Impaired Loans

| (Dollars in thousands)                     | Unpaid<br>Principal<br>Balance | Recorded<br>Investment<br>in Loans<br>without<br>Specific<br>Reserve | Recorded<br>Investment<br>in Loans<br>with<br>Specific<br>Reserve | Related<br>Allowance | Average<br>Balance-<br>Impaired<br>Loans | Interest<br>Income<br>Recognized |
|--|--------------------------------|--|---|----------------------|--|----------------------------------|
| Real estate – residential mortgage         | \$ 3,539                       | \$ 1,676   | \$ 1,732  | \$ 251               | \$ 3,446                                 | \$ 122                           |
| Commercial, financial and<br>agricultural: |                                |  |   |                      |  |                                  |
| Commercial real estate lending             | 1,967                          | 430  | 1,272   | 261                  | 1,746                                    | 29                               |
| Commercial business lending                | 167                            | 89   | 74  | 46                   | 181                                      | 8                                |
| Equity lines                               | 32                             | 32   | —   | —                    | 32                                       | 1                                |
| Consumer                                   | 520                            | —  | 520   | 94                   | 521                                      | 8                                |
| Total                                      | \$ 6,225                       | \$ 2,227   | \$ 3,598  | \$ 652               | \$ 5,926                                 | \$ 168                           |

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TDRs at December 31, 2017 and 2016 were as follows:

TABLE 11: Troubled Debt Restructurings

| (Dollars in thousands)       | December 31, |          |
|------------------------------|--------------|----------|
|                              | 2017         | 2016     |
| Accruing TDRs                | \$ 7,015     | \$ 3,851 |
| Nonaccrual TDRs <sup>1</sup> | 3,881        | 1,974    |
| Total TDRs <sup>2</sup>      | \$ 10,896    | \$ 5,825 |

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<sup>1</sup> Included in nonaccrual loans in Table 8: Nonperforming Assets.

<sup>2</sup> Included in impaired loans in Tables 10A and 10B: Impaired Loans.

The increase in impaired loans during 2017 consisted primarily of two TDR commercial relationships, one for \$1.8 million that was in accruing status and one for \$3.8 million that was in nonaccrual status at December 31, 2017. While TDRs are considered impaired loans, not all TDRs are on nonaccrual status. If a loan was on nonaccrual status at the time of the TDR modification, the loan will remain on nonaccrual status following the modification and may be returned to accrual status based on the Corporation's policy for returning loans to accrual status. If a loan was accruing prior to being modified as a TDR and if management concludes that the borrower is able to make such modified payments, and there are no other factors or circumstances that would cause management to conclude otherwise, the TDR will remain on an accruing status.

## FINANCIAL CONDITION

### SUMMARY

A financial institution's primary sources of revenue are generated by its earning assets and sales of financial assets, while its major expenses are produced by the funding of those assets with interest-bearing liabilities, provisions for loan losses and compensation to employees. Effective management of these sources and uses of funds is essential in attaining a financial institution's maximum profitability while maintaining an acceptable level of risk.

At December 31, 2017, the Corporation had total assets of \$1.51 billion compared to \$1.45 billion at December 31, 2016. The significant components of the Corporation's balance sheet are discussed below.

## LOAN PORTFOLIO

### General

Through the Retail Banking segment, we engage in a wide range of lending activities, which include the origination, primarily in the Retail Banking segment's market area, of (1) one-to-four family and multi-family residential mortgage loans, (2) commercial real estate loans, (3) construction loans, (4) land acquisition and development loans, (5) consumer loans and (6) commercial business loans. We engage in non-prime automobile lending through the Consumer Finance segment and in residential mortgage lending through the Mortgage Banking segment with the majority of the loans originated through the Mortgage Banking segment sold to third-party investors. At December 31, 2017, the Corporation's loans held for investment in all categories, net of the allowance for loan losses, totaled \$992.1 million and loans held for sale had a fair value of \$55.4 million.



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Tables 12 and 13 present information pertaining to the composition of loans held for investment and maturity/repricing of certain loans held for investment.

TABLE 12: Summary of Loans Held for Investment

| (Dollars in thousands)                    | December 31, |            |            |            |            |
|---|--------------|------------|------------|------------|------------|
|   | 2017         | 2016       | 2015       | 2014       | 2013       |
| Real estate—residential mortgage          | \$ 184,863   | \$ 188,264 | \$ 186,763 | \$ 179,817 | \$ 188,455 |
| Real estate—construction 1                | 44,782       | 55,732     | 7,759      | 7,325      | 5,810      |
| Commercial, financial, and agricultural 2 | 437,884      | 390,388    | 356,062    | 306,845    | 288,593    |
| Equity lines                              | 55,237       | 52,600     | 50,111     | 50,321     | 50,795     |
| Consumer                                  | 13,018       | 8,399      | 9,011      | 8,163      | 9,007      |
| Consumer finance                          | 292,004      | 304,357    | 291,755    | 283,333    | 277,724    |
| Total loans                               | 1,027,788    | 999,740    | 901,461    | 835,804    | 820,384    |
| Less allowance for loan losses            | (35,726)     | (37,066)   | (35,569)   | (35,606)   | (34,852)   |
| Total loans, net                          | \$ 992,062   | \$ 962,674 | \$ 865,892 | \$ 800,198 | \$ 785,532 |

<sup>1</sup> Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>2</sup> Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

TABLE 13: Maturity/Repricing Schedule of Loans Held for Investment

| (Dollars in thousands) | December 31, 2017                             |                             |
|------------------------|---|-----------------------------|
|                        | Commercial,<br>Financial,<br>and Agricultural | Real Estate<br>Construction |
| Variable Rate:         |   |                             |
| Within 1 year          | \$ 90,212                                     | \$ 11,338                   |
| 1 to 5 years           | 31,157  | 25,243                      |
| After 5 years          | 45,720  | —                           |
| Fixed Rate:            |   |                             |

|               |           |          |
|---------------|-----------|----------|
| Within 1 year | \$ 49,134 | \$ 3,784 |
| 1 to 5 years  | 124,205   | 4,417    |
| After 5 years | 97,456    | —        |

The increase in total loans from December 31, 2016 to December 31, 2017 was primarily due to commercial loan growth at the Retail Banking segment resulting from additions of experienced lenders to our commercial lending team over the past several years and demand for commercial lending in our local markets, as well as expansion into new markets.

Total loans at December 31, 2017 and 2016 included loans purchased in connection with the Corporation's acquisition of CVB on October 1, 2013. These loans were recorded at estimated fair value on the date of acquisition without the carryover of the related allowance for loan losses. On the date of acquisition, the Corporation acquired PCI loans with a fair value of \$35.3 million and purchased performing loans with a fair value of \$111.8 million. The following tables present the outstanding principal balance and the carrying amount of purchased loans that are included in the Corporation's balance sheet at December 31, 2017 and 2016.

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TABLE 14: PCI and Purchased Performing Loans

| (Dollars in thousands)                 | December 31, 2017  |                         |           |
|--|--------------------|-------------------------|-----------|
|  | Purchased          |                         | Total     |
|  | Credit<br>Impaired | Purchased<br>Performing |           |
| Outstanding principal balance          | \$ 12,856          | \$ 45,083               | \$ 57,939 |
| Carrying amount                        |                    |                         |           |
| Real estate – residential mortgage     | \$ 492             | \$ 10,855               | \$ 11,347 |
| Commercial, financial and agricultural | 2,472              | 22,305                  | 24,777    |
| Equity lines                           | 139                | 9,621                   | 9,760     |
| Consumer                               | —                  | 12                      | 12        |
| Total acquired loans                   | \$ 3,103           | \$ 42,793               | \$ 45,896 |

| (Dollars in thousands)                 | December 31, 2016  |                         |           |
|--|--------------------|-------------------------|-----------|
|  | Purchased          |                         | Total     |
|  | Credit<br>Impaired | Purchased<br>Performing |           |
| Outstanding principal balance          | \$ 19,770          | \$ 56,213               | \$ 75,983 |
| Carrying amount                        |                    |                         |           |
| Real estate – residential mortgage     | \$ 1,219           | \$ 13,422               | \$ 14,641 |
| Commercial, financial and agricultural | 7,759              | 28,615                  | 36,374    |
| Equity lines                           | 278                | 11,178                  | 11,456    |
| Consumer                               | —                  | 114                     | 114       |
| Total acquired loans                   | \$ 9,256           | \$ 53,329               | \$ 62,585 |

For a description of the Corporation's accounting for purchased performing and PCI loans, see "Critical Accounting Policies" in this Item 7.

## Credit Policy

The Corporation's credit policy establishes minimum requirements and provides for appropriate limitations on overall concentration of credit within the Corporation. The policy provides guidance in general credit policies, underwriting

policies and risk management, credit approval, and administrative and problem asset management policies. The overall goal of the Corporation's credit policy is to ensure that loan growth is accompanied by acceptable asset quality with uniform and consistently applied approval, administration, and documentation practices and standards.

#### Residential Mortgage Lending – Held for Sale

The Mortgage Banking segment's guidelines for underwriting conventional conforming loans comply with the underwriting criteria established by Fannie Mae, Freddie Mac and/or the applicable third party investor. The guidelines for non-conforming conventional loans are based on the requirements of private investors and information provided by third-party investors. The guidelines used by C&F Mortgage to originate FHA-insured, USDA-guaranteed and VA-guaranteed loans comply with the criteria established by HUD, the USDA, the VA and/or the applicable third party investor. The conventional loans that C&F Mortgage originates that have loan-to-value ratios greater than 80 percent at origination are generally insured by private mortgage insurance.

#### Residential Mortgage Lending – Held for Investment

The Retail Banking segment originates residential mortgage loans secured by first and second liens on properties located in its primary market area in the Hampton to Charlottesville corridor in Virginia. The Bank offers various types of residential first mortgage loans in addition to traditional long-term, fixed-rate loans. The majority of such loans include

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10, 15 and 30 year amortizing mortgage loans with fixed rates of interest and fixed-rate mortgage loans with terms of 20, 25 and 30 years but subject to call after five years at the Bank's option. Second mortgage loans are offered with fixed and adjustable rates. Second mortgage loans are granted for a fixed period of time, usually between five and 20 years. Call option provisions are included in the loan documents for some longer-term, fixed-rate second mortgage loans, and these provisions allow the Bank to make interest rate adjustments for such loans.

Loans associated with residential mortgage lending are included in the real estate—residential mortgage category in Table 12: Summary of Loans Held for Investment.

Construction Lending

The Retail Banking segment has a real estate construction lending program. We make loans primarily for the construction of one-to-four family residences and, to a lesser extent, multi-family dwellings. The Bank also makes construction loans for office and warehouse facilities and other nonresidential projects, generally limited to borrowers that present other business opportunities for the Retail Banking segment.

The amounts, interest rates and terms for construction loans vary, depending upon market conditions, the size and complexity of the project, and the financial strength of the borrower and any guarantors of the loan. The term for a typical construction loan ranges from nine months to 15 months for the construction of an individual residence and from 15 months to a maximum of three years for larger residential or commercial projects. We do not typically amortize construction loans, and the borrower pays interest monthly on the outstanding principal balance of the loan. The Bank offers fixed and variable interest rates on construction loans. We do not generally finance the construction of commercial real estate projects built on a speculative basis. For residential builder loans, we limit the number of models and/or speculative units allowed depending on market conditions, the builder's financial strength and track record and other factors. Generally, the maximum loan-to-value ratio for one-to-four family residential construction loans is 80 percent of the property's fair market value, or 85 percent of the property's fair market value if the property will be the borrower's primary residence. The fair market value of a project is determined on the basis of an appraisal of the project conducted by an appraiser approved by the Bank. For larger projects where unit absorption or leasing is a concern, we may also obtain a feasibility study or other acceptable information from the borrower or other sources about the likely disposition of the property following the completion of construction.

Construction loans for nonresidential projects and multi-unit residential projects are generally larger and involve a greater degree of risk to the Bank than residential mortgage loans. We attempt to minimize such risks (1) by making construction loans in accordance with our underwriting standards and to established customers in our primary market area and (2) by monitoring the quality, progress and cost of construction. Generally, our maximum loan-to-value ratio for non-residential projects and multi-unit residential projects is 80 percent; however, this maximum can be waived for particularly strong borrowers on an exception basis.

Loans associated with construction lending are included in the real estate—construction category in Table 12: Summary of Loans Held for Investment.

#### Consumer Lot Lending

The Retail Banking segment's consumer lot loans are made to individuals for the purpose of acquiring an unimproved building site for the construction of a residence that generally will be occupied by the borrower. Consumer lot loans are made only to individual borrowers, and each borrower generally must certify his or her intention to build and occupy a single-family residence on the lot. These loans typically have a maximum term of either three or five years with a balloon payment of the entire balance of the loan being due in full at the end of the initial term. The interest rate for these loans is fixed or variable at a rate that is slightly higher than prevailing rates for one-to-four family residential mortgage loans. We do not believe consumer lot loans bear as much risk as land acquisition and development loans because such loans are not made for the construction of residences for immediate resale, are not made to developers and builders, and are not concentrated in any one subdivision or community.

Loans associated with consumer lot lending are included in the real estate—construction category in Table 12: Summary of Loans Held for Investment.

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Commercial Real Estate Lending

The Retail Banking segment's commercial real estate loans are primarily secured by the value of real property. The proceeds of commercial real estate loans are generally used by the borrower to finance or refinance the cost of acquiring and/or improving a commercial property. The properties that typically secure these loans are office and warehouse facilities, hotels, apartment complexes, retail facilities, restaurants and other commercial properties. Present policy authorizes commercial real estate loans to borrowers who will occupy or use the financed property in connection with their normal business operations. We also will consider making commercial real estate loans secured by non-owner-occupied properties under the following two conditions: (1) the borrower is in strong financial condition and presents a substantial business opportunity for the Corporation and (2) the borrower has substantially pre-leased the property to high-caliber tenants.

Our commercial real estate loans are usually amortized over a period of time ranging from 15 years to 25 years and usually have a term to maturity ranging from five years to 15 years. These loans normally have provisions for interest rate adjustments after the loan is three to five years old. The maximum loan-to-value ratio for a commercial real estate loan is 80 percent; however, this maximum can be waived for particularly strong borrowers on an exception basis. Most commercial real estate loans are further secured by one or more unconditional personal guarantees.

In recent years, we have structured a portion of our commercial real estate loans as mini-permanent loans. The amortization period, term and interest rates for these loans vary based on borrower preferences and our assessment of the loan and the degree of risk involved. If the borrower prefers a fixed rate of interest, we usually offer a loan with a fixed rate of interest for a term of three to ten years with an amortization period of up to 25 years. The remaining balance of the loan is due and payable in a single balloon payment at the end of the initial term. We believe these loan terms provide some protection from changes in the borrower's business and income as well as changes in general economic conditions. In the case of fixed-rate commercial real estate loans, shorter maturities also provide an opportunity to adjust the interest rate on this type of interest-earning asset in accordance with our asset and liability management strategies. Certain commercial customers qualify for participation in an interest rate swap program that was initiated in 2016. This program provides flexible pricing structures for our larger borrowers who wish to pay a fixed rate of interest, while preserving a floating rate for the Bank thus protecting C&F Bank from exposure to rising interest rates.

Loans secured by commercial real estate are generally larger and involve a greater degree of risk than residential mortgage loans. Because payments on loans secured by commercial real estate are usually dependent on successful operation or management of the properties securing such loans, repayment of such loans is subject to changes in both general and local economic conditions and the borrower's business and income. As a result, events beyond our control, such as a downturn in the local economy, could adversely affect the performance of the commercial real estate loan portfolio. We seek to minimize these risks by lending to established customers and generally restricting our

commercial real estate loans to our primary market area. Emphasis is placed on the income producing characteristics and quality of the collateral.

Loans associated with commercial real estate lending are included in the commercial, financial and agricultural category in Table 12: Summary of Loans Held for Investment.

#### Land Acquisition and Development Lending

The Retail Banking segment makes land acquisition and development loans to builders and developers for the purpose of acquiring unimproved land to be developed for residential building sites, residential housing subdivisions, multi-family dwellings and a variety of commercial uses. Our policy is to make land acquisition loans to borrowers for the purpose of acquiring developed lots for single-family, townhouse or condominium construction. We will make both land acquisition and development loans to residential builders, experienced developers and others in strong financial condition to provide additional construction and mortgage lending opportunities for the Bank.

We underwrite and process land acquisition and development loans in much the same manner as commercial construction loans and commercial real estate loans. For land acquisition and development loans, we use lower loan-to-value ratios, which are a maximum of 65 percent for raw land, 75 percent for land development and improved lots and 80



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percent of the discounted appraised value of the property as determined in accordance with the appraisal policies for developed lots for single-family or townhouse construction. We can waive the maximum loan-to-value ratio for particularly strong borrowers on an exception basis. The term of land acquisition and development loans ranges from a maximum of two years for loans relating to the acquisition of unimproved land to, generally, a maximum of three years for other types of projects. All land acquisition and development loans generally are further secured by one or more unconditional personal guarantees. Because these loans are usually larger in amount and involve more risk than consumer lot loans, we carefully evaluate the borrower's assumptions and projections about market conditions and absorption rates in the community in which the property is located and the borrower's ability to carry the loan if the borrower's assumptions prove inaccurate.

Loans associated with land acquisition and development lending are included in the commercial, financial and agricultural category in Table 12: Summary of Loans Held for Investment.

### Builder Line Lending

The Retail Banking segment offers builder lines of credit to residential home builders to support their land and lot inventory needs. A construction loan facility for a builder will typically have an expiration of 12 months or less. Each loan that is made under the master loan facility will have a stated maturity that allows time for the residential unit to be constructed and sold to a homebuyer under prevailing market conditions. Specific terms vary based on the purpose of the loan (e.g., lot inventory, spec or non pre-sold units, pre-sold units) and previous sales activity to new homebuyers in the particular development. Repayment relies upon the successful performance of the underlying residential real estate project. This type of lending carries a higher level of risk related to residential real estate market conditions, a functioning first and secondary market in which to sell residential properties, and the borrower's ability to manage inventory and run projects. We manage this risk by lending to experienced builders and by using specific underwriting policies and procedures for these types of loans.

Loans associated with builder line lending are included in the commercial, financial and agricultural category in Table 12: Summary of Loans Held for Investment.

### Commercial Business Lending

The Retail Banking segment's commercial business loan products include revolving lines of credit to provide working capital, term loans to finance the purchase of vehicles and equipment, letters of credit to guarantee payment and performance, and other commercial loans. In general, these credit facilities carry the unconditional guaranty of the owners and/or stockholders.

Revolving and operating lines of credit are typically secured by all current assets of the borrower, provide for the acceleration of repayment upon any event of default, are monitored monthly or quarterly to ensure compliance with loan covenants, and are re-underwritten or renewed annually. Interest rates generally will float at a spread tied to the Bank's prime lending rate. Term loans are generally advanced for the purchase of, and are secured by, vehicles and equipment and are normally fully amortized over a term of two to five years, on either a fixed or floating rate basis.

Loans associated with commercial business lending are included in the commercial, financial and agricultural category in Table 12: Summary of Loans Held for Investment.

#### Equity Line Lending

The Retail Banking segment offers its customers home equity lines of credit that enable customers to borrow funds secured by the equity in their homes. Currently, home equity lines of credit are offered with adjustable rates of interest that are generally priced at a spread to the prime lending rate. Home equity lines of credit are made on an open-end, revolving basis. Home equity loans generally do not present as much risk to the Bank as other types of consumer loans. These loans must satisfy our underwriting criteria, including loan-to-value and credit score guidelines.

Loans associated with equity line lending are included in the equity lines category in Table 12: Summary of Loans Held for Investment.

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### Consumer Lending

The Retail Banking segment offers a variety of consumer loans, including automobile, personal secured and unsecured, and loans secured by savings accounts or certificates of deposit. The shorter terms and generally higher interest rates on consumer loans help the Bank maintain a profitable spread between its average loan yield and its cost of funds. Consumer loans secured by collateral other than a personal residence generally involve more credit risk than residential mortgage loans because of the type and nature of the collateral or, in certain cases, the absence of collateral. However, we believe the higher yields generally earned on such loans compensate for the increased credit risk associated with such loans. These loans must satisfy our underwriting criteria, including loan-to-value, debt ratio and credit score guidelines.

Loans associated with consumer lending are included in the consumer category in Table 12: Summary of Loans Held for Investment.

### Consumer Finance

The Consumer Finance segment has an extensive automobile dealer network through which it purchases installment contracts throughout its markets. Credit approval is centralized in two locations, which along with the application processing system, ensures that contract purchase decisions comply with C&F Finance's underwriting policies and procedures.

Finance contract application packages completed by prospective borrowers are submitted by the automobile dealers electronically through a third-party online automotive sales and finance platform to C&F Finance's automated origination and application system, which processes the credit bureau report, generates all relevant loan calculations and displays the requested contract structure. C&F Finance personnel with credit authority review the transaction and determine whether to approve or deny the purchase of the contract. The purchase decision is based primarily on the applicant's credit history with emphasis on prior auto loan history, current employment status, income, collateral type and mileage, and the loan-to-value ratio. In 2016, C&F Finance implemented a scorecard model that improved underwriting and pricing efficiencies.

The Consumer Finance segment's underwriting and collateral guidelines form the basis for the purchase decision. Exceptions to credit policies and authorities must be approved by a designated credit officer. C&F Finance's typical customers have experienced prior credit difficulties. Because C&F Finance serves customers who are unable to meet the credit standards imposed by most traditional automobile financing sources, we expect C&F Finance to sustain a higher level of credit losses than traditional automobile financing sources. However, C&F Finance generally

purchases contracts with interest at higher rates than those charged by traditional financing sources. These higher rates should more than offset the increase in the provision for loan losses for this segment of the Corporation's loan portfolio.

Loans associated with automobile sales finance are included in the consumer finance category in Table 12: Summary of Loans Held for Investment.

## SECURITIES

The investment portfolio plays a primary role in the management of the Corporation's interest rate sensitivity. In addition, the portfolio serves as a source of liquidity and is used as needed to meet collateral requirements. The investment portfolio consists of securities available for sale, which may be sold in response to changes in market interest rates, changes in prepayment risk, increases in loan demand, general liquidity needs and other similar factors. These securities are carried at estimated fair value. At December 31, 2017 and 2016, all securities in the Corporation's investment portfolio were classified as available for sale.

Table 15 sets forth the composition of the Corporation's securities available for sale in dollar amounts at fair value and as a percentage of the Corporation's total securities available for sale at the dates indicated.

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TABLE 15: Securities Available for Sale

| (Dollars in thousands)                            | December 31, 2017 |         | December 31, 2016 |         |
|---|-------------------|---------|-------------------|---------|
|   | Amount            | Percent | Amount            | Percent |
| U.S. government agencies and corporations         | \$ 16,173         | 8 %     | \$ 16,112         | 8 %     |
| Mortgage-backed securities                        | 97,058            | 44      | 76,816            | 36      |
| Obligations of states and political subdivisions  | 105,745           | 48      | 117,098           | 56      |
| Total available for sale securities at fair value | \$ 218,976        | 100 %   | \$ 210,026        | 100 %   |

The Corporation seeks to diversify its portfolio to minimize risk, including by purchasing shorter-duration mortgage-backed securities to reduce interest rate risk and for cash flow and reinvestment opportunities and securities issued by states and political subdivisions due to the tax benefits and the higher tax-adjusted yield obtained from these securities. All of the Corporation's mortgage-backed securities are direct issues of United States government agencies or government-sponsored enterprises. The municipal bond sector, which is included in the Corporation's obligations of states and political subdivisions category of securities, is the largest component within the securities portfolio. At December 31, 2017, approximately 98 percent of the Corporation's obligations of states and political subdivisions, as measured by market value, were rated "A" or better by Standard & Poor's or Moody's Investors Service.

Table 16 presents additional information pertaining to the composition of the securities portfolio, at amortized cost, by the earlier of contractual maturity or expected maturity. Expected maturities will differ from contractual maturities because borrowers may have the right to prepay obligations with or without call or prepayment penalties.

TABLE 16: Maturity of Securities

| (Dollars in thousands) | Year Ended December 31, 2017 |                        | 2016           |                        | 2015           |                        |
|------------------------|------------------------------|------------------------|----------------|------------------------|----------------|------------------------|
|                        | Amortized Cost               | Weighted Average Yield | Amortized Cost | Weighted Average Yield | Amortized Cost | Weighted Average Yield |

|   |            |      |   |            |      |   |            |      |   |
|---|------------|------|---|------------|------|---|------------|------|---|
| U.S. government agencies and corporations:      |            |      |   |            |      |   |            |      |   |
| Maturing within 1 year                          | \$ 6,770   | 2.23 | % | \$ 7,032   | 1.61 | % | \$ 8,600   | 2.35 | % |
| Maturing after 1 year, but within 5 years       | 3,099      | 1.88 |   | 1,849      | 1.65 |   | —          | —    |   |
| Maturing after 5 years, but within 10 years     | 6,645      | 2.10 |   | 7,645      | 2.04 |   | 10,159     | 2.23 |   |
| Maturing after 10 years                         | —          | —    |   | —          | —    |   | —          | —    |   |
| Total U.S. government agencies and corporations | 16,514     | 2.11 |   | 16,526     | 1.81 |   | 18,759     | 2.29 |   |
| Mortgage-backed securities:                     |            |      |   |            |      |   |            |      |   |
| Maturing within 1 year                          | 77         | 4.36 |   | 304        | 1.96 |   | 1          | 6.23 |   |
| Maturing after 1 year, but within 5 years       | 97,061     | 2.10 |   | 71,740     | 2.03 |   | 64,549     | 2.13 |   |
| Maturing after 5 years, but within 10 years     | 537        | 3.19 |   | 3,890      | 2.87 |   | 10,947     | 3.02 |   |
| Maturing after 10 years                         | 2          | 3.25 |   | 1,276      | 2.72 |   | 1,460      | 2.71 |   |
| Total mortgage-backed securities                | 97,677     | 2.11 |   | 77,210     | 2.08 |   | 76,957     | 2.27 |   |
| States and municipals:1                         |            |      |   |            |      |   |            |      |   |
| Maturing within 1 year                          | 33,398     | 5.09 |   | 20,703     | 5.03 |   | 18,023     | 4.67 |   |
| Maturing after 1 year, but within 5 years       | 59,285     | 4.04 |   | 75,898     | 4.54 |   | 71,710     | 5.02 |   |
| Maturing after 5 years, but within 10 years     | 8,072      | 6.32 |   | 10,587     | 5.77 |   | 16,208     | 5.50 |   |
| Maturing after 10 years                         | 3,222      | 5.52 |   | 6,969      | 6.11 |   | 12,448     | 6.35 |   |
| Total states and municipals                     | 103,977    | 4.60 |   | 114,157    | 4.84 |   | 118,389    | 5.17 |   |
| Total securities:                               |            |      |   |            |      |   |            |      |   |
| Maturing within 1 year                          | 40,245     | 4.61 |   | 28,039     | 4.14 |   | 26,624     | 3.92 |   |
| Maturing after 1 year, but within 5 years       | 159,445    | 2.82 |   | 149,487    | 3.30 |   | 136,259    | 3.65 |   |
| Maturing after 5 years, but within 10 years     | 15,254     | 4.37 |   | 22,122     | 3.97 |   | 37,314     | 3.88 |   |
| Maturing after 10 years                         | 3,224      | 5.52 |   | 8,245      | 5.59 |   | 13,908     | 5.97 |   |
| Total securities                                | \$ 218,168 | 3.30 | % | \$ 207,893 | 3.58 | % | \$ 214,105 | 3.87 | % |

1. Yields on tax-exempt securities have been computed on a taxable-equivalent basis using the federal corporate income tax rate of 34 percent.

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## DEPOSITS

The Corporation's predominant source of funds is depository accounts, which are comprised of demand deposits, savings and money market accounts, and time deposits. The Corporation's deposits are principally provided by individuals and businesses located within the communities served.

Deposits totaled \$1.17 billion at December 31, 2017, compared to \$1.12 billion at December 31, 2016. This increase primarily consisted of a \$29.0 million increase in non-interest bearing demand deposits and a \$19.0 million increase in savings, money market and interest-bearing demand deposits, which reflected depositors' preferences for maintaining flexibility regarding their investment options and the availability of their funds as interest rates are expected to continue to rise.

The Corporation had \$3.3 million in brokered money market deposits outstanding at December 31, 2017, compared to \$3.6 million in brokered money market deposits at December 31, 2016. The source of these brokered deposits is uninvested cash balances held in third-party brokerage sweep accounts. The Corporation uses brokered deposits as a means of diversifying liquidity sources, as opposed to a long-term deposit gathering strategy.

Table 17 presents the average deposit balances and average rates paid for the years 2017, 2016 and 2015.

TABLE 17: Average Deposits and Rates Paid

| (Dollars in thousands)                   | Year Ended December 31,<br>2017 |                 | 2016               |                 | 2015               |                 |
|--|---------------------------------|-----------------|--------------------|-----------------|--------------------|-----------------|
|  | Average<br>Balance              | Average<br>Rate | Average<br>Balance | Average<br>Rate | Average<br>Balance | Average<br>Rate |
| Noninterest-bearing<br>demand deposits   | \$ 236,937                      |                 | \$ 210,520         |                 | \$ 185,774         |                 |
| Interest-bearing<br>transaction accounts | 215,627                         | 0.22 %          | 211,441            | 0.22 %          | 203,614            | 0.22 %          |
| Money market deposit<br>accounts         | 221,279                         | 0.27            | 213,793            | 0.27            | 204,597            | 0.28            |
| Savings accounts                         | 109,789                         | 0.08            | 102,899            | 0.08            | 99,585             | 0.08            |

|  |              |      |   |              |      |   |              |      |   |
|--|--------------|------|---|--------------|------|---|--------------|------|---|
| Certificates of deposit,<br>\$100 thousand or more | 163,100      | 1.13 |   | 142,115      | 1.04 |   | 139,878      | 0.92 |   |
| Other certificates of<br>deposit                   | 181,746      | 0.95 |   | 198,061      | 0.91 |   | 209,909      | 0.87 |   |
| Total interest-bearing<br>deposits                 | 891,541      | 0.53 | % | 868,309      | 0.50 | % | 857,583      | 0.49 | % |
| Total deposits                                     | \$ 1,128,478 |      |   | \$ 1,078,829 |      |   | \$ 1,043,357 |      |   |

Table 18 details maturities of certificates of deposit with balances of \$100,000 or more at December 31, 2017.

TABLE 18: Maturities of Certificates of Deposit with Balances of \$100,000 or More

|                        |                   |
|------------------------|-------------------|
| (Dollars in thousands) | December 31, 2017 |
| 3 months or less       | \$ 26,797         |
| 3-6 months             | 18,977            |
| 6-12 months            | 48,203            |
| Over 12 months         | 74,265            |
| Total                  | \$ 168,242        |

## BORROWINGS

In addition to deposits, the Corporation utilizes short-term and long-term borrowings as sources of funds. Short-term borrowings from the Federal Reserve Bank and the FHLB may be used to fund the Corporation's day-to-day operations. Short-term borrowings also include securities sold under agreements to repurchase, which are secured transactions with (i) customers and generally mature the day following the day sold and (ii) a third-party correspondent bank that matures in 2018, as well as overnight unsecured fed funds lines with correspondent banks. Long-term borrowings consist of advances from the FHLB and advances under a non-recourse revolving bank line of credit. All FHLB advances are secured by a blanket floating lien on all of C&F Bank's qualifying closed-end and revolving open-end loans secured by 1-4 family residential properties. All Federal Reserve Bank advances are secured by loan-specific liens on certain



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qualifying loans of C&F Bank that are not otherwise pledged. The bank line of credit is non-recourse and is secured by loans at C&F Finance.

In December, 2007, Trust II, a wholly-owned subsidiary of the Corporation, was formed for the purpose of issuing trust preferred capital securities for general corporate purposes including the refinancing of existing debt. On December 14, 2007, Trust II issued \$10.0 million of trust preferred capital securities in a private placement to an institutional investor and \$310,000 in common equity to the Corporation. The principal asset of Trust II is \$10.3 million of the Corporation's trust preferred capital notes. In July 2005, Trust I, a wholly-owned subsidiary of the Corporation, was formed for the purpose of issuing trust preferred capital securities to partially fund the Corporation's purchase of 427,186 shares of its common stock. On July 21, 2005, Trust I issued \$10.0 million of trust preferred capital securities in a private placement to an institutional investor and \$310,000 in common equity to the Corporation. The principal asset of Trust I is \$10.3 million of the Corporation's trust preferred capital notes. In December 2003, CVBK Trust I was formed for the purpose of issuing \$5.0 million of trust preferred capital securities in private placements to institutional investors. The principal asset of CVBK Trust I is \$5.2 million of trust preferred capital notes originally issued by CVBK and then assumed by the Corporation.

For further information concerning the Corporation's borrowings, refer to Item 8. "Financial Statements and Supplementary Data" under the heading "Note 9: Borrowings."

OFF-BALANCE-SHEET ARRANGEMENTS

To meet the financing needs of customers, the Corporation is a party, in the normal course of business, to financial instruments with off-balance-sheet risk. These financial instruments include commitments to extend credit, commitments to sell loans and standby letters of credit. These instruments involve elements of credit and interest rate risk in addition to the amount on the balance sheet. The Corporation's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit written is represented by the contractual amount of these instruments. We use the same credit policies in making these commitments and conditional obligations as we do for on-balance-sheet instruments. We obtain collateral based on our credit assessment of the customer in each circumstance.

Loan commitments are agreements to extend credit to a customer provided that there are no violations of the terms of the contract prior to funding. Commitments have fixed expiration dates or other termination clauses and may require payment of a fee by the customer. Since many of the commitments may expire without being completely drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The total amount of unused loan commitments was \$227.5 million at December 31, 2017, and \$225.0 million at December 31, 2016.

Standby letters of credit are written conditional commitments issued by the Bank to guarantee the performance of a customer to a third party. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loans to customers. The total contract amount of standby letters of credit was \$15.5 million at December 31, 2017 and \$14.8 million at December 31, 2016.

At December 31, 2017, C&F Mortgage had interest rate lock commitments (or IRLCs) to originate mortgage loans aggregating \$45.6 million and loans held for sale of \$53.5 million. At December 31, 2017, each IRLC and loan held for sale by C&F Mortgage was subject to a forward sales agreement on a best efforts basis. C&F Mortgage enters into IRLCs with customers and will sell the underlying loans to investors on either a best efforts or a mandatory delivery basis. C&F Mortgage mitigates interest rate risk on IRLCs and loans held for sale by (a) entering into forward loan sales contracts with investors for loans to be delivered on a best efforts basis or (b) entering into forward sales contracts of mortgage-backed to-be-announced securities (TBAs) for loans to be delivered on a mandatory basis. Both the IRLCs with customers and the forward sales contracts are considered derivative financial instruments. At December 31, 2017, C&F Mortgage had best efforts forward sales contracts with a notional value of \$99.1 million. The fair value of these derivative instruments at December 31, 2017 was \$528,000, which was included in other assets. There were no loans to be delivered on a mandatory basis at December 31, 2017.

C&F Mortgage sells substantially all of the residential mortgage loans it originates to third-party counterparties (i.e., investors). As is customary in the industry, the agreements with these counterparties require C&F Mortgage to extend

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representations and warranties with respect to lending program compliance, borrower misrepresentation, fraud, and early payment performance. Under the agreements, the counterparties are entitled to make loss claims and repurchase requests of C&F Mortgage for loans that contain covered deficiencies. C&F Mortgage has obtained early payment default recourse waivers for a significant portion of its business. Recourse periods for early payment default for the remaining counterparties vary from 90 days up to one year. Recourse periods for borrower misrepresentation or fraud, or underwriting error do not have a stated time limit. C&F Mortgage maintains an indemnification reserve for potential claims that, in management's judgment, will be adequate to absorb any losses arising from valid indemnification requests. Payments made under these recourse provisions were \$350,000 in 2016. There were no payments made in 2017 and 2015. Payments made during 2016 primarily resulted from an agreement with a third-party counterparty that resolved all known and unknown indemnification obligations for loans sold to this counterparty prior to August 2016.

Risks also arise from the possible inability of counterparties to meet the terms of their contracts. C&F Mortgage has procedures in place to evaluate the credit risk of investors and does not expect any counterparty to fail to meet its obligations.

The Corporation uses derivatives to manage exposure to interest rate risk through the use of interest rate swaps. Interest rate swaps involve the exchange of fixed and variable rate interest payments between two parties, based on a common notional principal amount and maturity date with no exchange of underlying principal amounts.

The Corporation has interest rate swaps that qualify as cash flow hedges. The Corporation's cash flow hedges effectively modify the Corporation's exposure to interest rate risk by converting variable rates of interest on \$10.0 million and \$15.0 million of the Corporation's trust preferred capital notes to fixed rates of interest until September 2020 and December 2019, respectively. The cash flow hedges' total notional amount is \$25.0 million. At December 31, 2017, the cash flow hedges had a fair value of \$166,000, which is recorded in other assets. The cash flow hedges were fully effective at December 31, 2017. Therefore, the net gain on the cash flow hedges was recognized as a component of other comprehensive income (loss), net of deferred income taxes.

Pursuant to a program the Corporation initiated during 2016, the Corporation also enters into interest rate swaps with certain qualifying commercial loan customers to meet their interest rate risk management needs. The Corporation simultaneously enters into interest rate swaps with dealer counterparties, with identical notional amounts and terms. The net result of these interest rate swaps is that the customer pays a fixed rate of interest and the Corporation receives a floating rate. The total notional amount of the interest rate swaps on loans is \$82.6 million. At December 31, 2017, the interest rate swaps had a net fair value of zero, with \$1.3 million recognized in other assets and \$1.3 million recognized in other liabilities. These swaps are not designated as hedging instruments; therefore, changes in fair value are recorded in other noninterest expense.

## LIQUIDITY

The objective of the Corporation's liquidity management is to ensure the continuous availability of funds to satisfy the credit needs of our customers and the demands of our depositors, creditors and investors. Stable core deposits and a strong capital position are the components of a solid foundation for the Corporation's liquidity position. Additional sources of liquidity available to the Corporation include cash flows from operations, loan payments and payoffs, deposit growth, sales of securities, the issuance of brokered certificates of deposit and the capacity to borrow additional funds.

Liquid assets, which include cash and due from banks, interest-bearing deposits at other banks, federal funds sold and nonpledged securities available for sale, totaled \$219.1 million at December 31, 2017. The Corporation's funding sources, including capacity, amount outstanding and amount available at December 31, 2017 are presented in Table 19.

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TABLE 19: Funding Sources

| (Dollars in thousands)               | December 31, 2017 |             |            |
|--------------------------------------|-------------------|-------------|------------|
|                                      | Capacity          | Outstanding | Available  |
| Unsecured federal funds agreements   | \$ 65,000         | \$ —        | \$ 65,000  |
| Repurchase lines of credit           | 50,000            | —           | 50,000     |
| Borrowings from FHLB                 | 144,037           | 47,000      | 97,037     |
| Borrowings from Federal Reserve Bank | 13,429            | —           | 13,429     |
| Revolving line of credit             | 120,000           | 75,029      | 44,971     |
| Total                                | \$ 392,466        | \$ 122,029  | \$ 270,437 |

We have no reason to believe these arrangements will not be renewed at maturity. Additional loans and securities are available that can be pledged as collateral for future borrowings from the Federal Reserve Bank or the FHLB above the current lendable collateral value. Our ability to maintain sufficient liquidity may be affected by numerous factors, including economic conditions nationally and in our markets. Depending on our liquidity levels, our capital position, conditions in the capital markets, our business operations and initiatives, and other factors, we may from time to time consider the issuance of debt, equity or other securities or other possible capital market transactions, the proceeds of which could provide additional liquidity for our operations.

Time deposits of \$100,000 or more, maturing in less than a year, totaled \$94.0 million at December 31, 2017; time deposits of \$100,000 or more, maturing in more than one year, totaled \$74.3 million.

The Corporation's contractual obligations and scheduled payment amounts due at various intervals over the next five years and beyond as of December 31, 2017 are presented in Table 20.

Table 20: Contractual Obligations

| (Dollars in thousands) | Payments Due by Period |                     |           |           |                      |
|------------------------|------------------------|---------------------|-----------|-----------|----------------------|
|                        | Total                  | Less than<br>1 Year | 1 3 Years | 3 5 Years | More than<br>5 Years |

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|  |            |          |           |          |           |
|--|------------|----------|-----------|----------|-----------|
| Bank lines of credit                           | \$ 75,029  | \$ —     | \$ 75,029 | \$ —     | \$ —      |
| FHLB advances 1                                | 47,000     | 2,500    | 14,500    | 7,500    | 22,500    |
| Trust preferred capital notes                  | 25,210     | —        | —         | —        | 25,210    |
| Securities sold under agreements to repurchase | 5,000      | 5,000    | —         | —        | —         |
| Operating leases                               | 3,708      | 1,407    | 1,850     | 401      | 50        |
| Total2   | \$ 155,947 | \$ 8,907 | \$ 91,379 | \$ 7,901 | \$ 47,760 |

<sup>1</sup> FHLB advances include convertible advances of \$7.5 million, \$7.5 million, \$5.0 million, \$5.0 million, and \$5.0 million maturing in 2022, 2023, 2024, 2025 and 2026, respectively. These advances have fixed rates of interest unless the FHLB exercises its option to convert the interest on these advances from fixed-rate to variable-rate (i.e., the conversion date). We can elect to repay the advances in whole or in part on their respective conversion dates and on any interest payment dates thereafter without the payment of a fee if the FHLB elects to convert the advances. However, we would incur a fee if we repay the advances (1) prior to their respective conversion dates, (2) if the FHLB does not convert the advance on the conversion date, or, (3) after notification of conversion, on any date other than the conversion date or any interest payment date thereafter. FHLB advances also include fixed rate hybrid advances of \$2.5 million, \$7.0 million, and \$7.5 million maturing in 2018, 2019, and 2020, respectively. These advances provide fixed-rate funding until the stated maturity date. We may add interest rate caps or floors at a future date, at which time the cost of the caps or floors will be added to the advance rate. For further information concerning the Corporation's FHLB borrowings, refer to Item 8, "Financial Statements and Supplementary Data," under the heading "Note 9. Borrowings."

<sup>2</sup> At December 31, 2017, there were no outstanding federal funds purchased or borrowings from the Federal Reserve Bank.

As a result of the Corporation's management of liquid assets and the ability to generate liquidity through liability funding, management believes that the Corporation maintains overall liquidity sufficient to satisfy its operational requirements and contractual obligations.

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CAPITAL RESOURCES

Shareholders' equity was \$141.7 million at year-end 2017, compared with \$139.2 million at year-end 2016. During 2017, the Corporation declared common stock dividends of \$1.33 per share, compared to \$1.29 per share declared in 2016 and \$1.22 per share declared in 2015.

The assessment of capital adequacy depends on such factors as asset quality, liquidity, earnings performance, and changing competitive conditions and economic forces. We regularly review the adequacy of the Corporation's capital. We maintain a structure that will assure an adequate level of capital to support anticipated asset growth and to absorb potential losses. While we will continue to look for opportunities to invest capital in profitable growth, share purchases are another tool that facilitates improving shareholder return, as measured by ROE and earnings per share.

The Corporation's CET1 to total risk-weighted assets ratio was 11.1 percent and 10.5 percent at December 31, 2017 and 2016, respectively. The Corporation's Tier 1 capital to risk-weighted assets ratio was 13.2 percent and 12.6 percent at December 31, 2017 and 2016, respectively. The total capital to risk-weighted assets ratio was 14.4 percent at December 31, 2017, compared with 13.9 percent at December 31, 2016. The Tier 1 leverage ratio was 10.5 percent at December 31, 2017, compared with 10.3 percent at December 31, 2016. These ratios are in excess of the mandated minimum requirements. These ratios include the trust preferred securities issued by the Corporation in December 2007 and July 2005, as well as issued by CVBK in 2003 and assumed by the Corporation in March 2014.

In addition to the regulatory risk-based capital amounts presented above, the Corporation and the Bank must maintain a capital conservation buffer of additional total capital and CET1 as required by the Basel III Final Rule. The buffer began applying to the Corporation and the Bank on January 1, 2016, and is subject to phase-in from 2016 to 2019 in equal annual installments of 0.625 percent. Accordingly, the Corporation and the Bank were required to maintain a capital conservation buffer of 1.250 percent at December 31, 2017 and 0.625 percent at December 31, 2016. At December 31, 2017, the Corporation exceeded the total capital conservation buffer by 519 basis points, and the Bank exceeded the total capital conservation buffer by 531 basis points. Also at December 31, 2017, the Corporation and the Bank exceeded the CET1 capital conservation buffer by 499 basis points and 722 basis points, respectively. At December 31, 2016, the Corporation and the Bank exceeded the total capital conservation buffer by 529 basis points and 541 basis points, respectively, and exceeded the CET1 capital conservation buffer by 535 basis points and 763 basis points, respectively.

RECENT ACCOUNTING PRONOUNCEMENTS

Recent accounting pronouncements affecting the Corporation are described in Item 8. "Financial Statements and Supplementary Data" under the heading "Note 1: Summary of Significant Accounting Policies-Recent Significant Accounting Pronouncements."

#### EFFECTS OF INFLATION AND CHANGING PRICES

The Corporation's financial statements included herein have been prepared in accordance with U. S. GAAP. U. S. GAAP presently requires the Corporation to measure financial position and operating results primarily in terms of historic dollars. Changes in the relative value of money due to inflation or recession are generally not considered. The primary effect of inflation on the operations of the Corporation is reflected in increased operating costs. In management's opinion, changes in interest rates affect the financial condition of a financial institution to a far greater degree than changes in the inflation rate. While interest rates are greatly influenced by changes in the inflation rate, they do not necessarily change at the same rate or in the same magnitude as the inflation rate. Interest rates are highly sensitive to many factors that are beyond the control of the Corporation, including changes in the expected rate of inflation, the influence of general and local economic conditions and the monetary and fiscal policies of the United States government, its agencies and various other governmental regulatory authorities.

#### USE OF CERTAIN NON-U. S. GAAP FINANCIAL MEASURES

The accounting and reporting policies of the Corporation conform to U. S. GAAP and prevailing practices in the banking industry. However, certain non-U. S. GAAP measures are used by management to supplement the evaluation of the Corporation's performance. These include adjusted net income, adjusted earnings per share, adjusted ROE and adjusted



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ROA excluding the one-time effect of the revaluation of deferred tax assets and liabilities and the corresponding effect on income tax expense associated with the enactment of the Act on December 22, 2017.

Management believes that the exclusion of the significant one-time effect of the Act provides users of the Corporation's financial information a presentation of the Corporation's financial results that is representative of its ongoing operations. Management uses these non-U. S. GAAP measures to evaluate the Corporation's operating performance on a basis comparable to other financial periods. In this non-U. S. GAAP presentation, the income tax expense related to the revaluation of the Corporation's net deferred tax asset is added to the Corporation's net income. The resulting adjusted net income is used in the calculations of adjusted earnings per share, adjusted ROE and adjusted ROA.

These non-U. S. GAAP financial measures should not be considered an alternative to U. S. GAAP-basis financial statements, and other bank holding companies may define or calculate these or similar measures differently. A reconciliation of the non-U. S. GAAP financial measures used by the Corporation to evaluate and measure the Corporation's performance to the most directly comparable U. S. GAAP financial measures is presented below.

|   | (1) | For The<br>Year Ended<br>12/31/2017 |   |
|---|-----|-------------------------------------|---|
| Adjusted Net Income and Earnings Per Share          |     |                                     |   |
| Net income, as reported                             | A   | \$ 6,572                            |   |
| Net deferred tax asset revaluation adjustment       |     | 6,643                               |   |
| Adjusted net income                                 | B   | \$ 13,215                           |   |
| Weighted average shares - assuming dilution         | C   | 3,487                               |   |
| Weighted average shares - basic                     | D   | 3,486                               |   |
| Earnings per share - assuming dilution              |     |                                     |   |
| Earnings per share - assuming dilution, as reported | A/C | \$ 1.88                             |   |
| Adjusted earnings per share - assuming dilution     | B/C | \$ 3.79                             |   |
| Earnings per share - basic                          |     |                                     |   |
| Earnings per share - basic, as reported             | A/D | \$ 1.89                             |   |
| Adjusted earnings per share - basic                 | B/D | \$ 3.79                             |   |
| Adjusted ROE  |     |                                     |   |
| Average shareholders' equity                        | E   | \$ 143,646                          |   |
| ROE, as reported                                    | A/E | 4.58                                | % |
| Adjusted ROE  | B/E | 9.20                                | % |

|                  |     |              |   |
|------------------|-----|--------------|---|
| Adjusted ROA     |     |              |   |
| Average assets   | F   | \$ 1,463,139 |   |
| ROA, as reported | A/F | 0.45         | % |
| Adjusted ROA     | B/F | 0.90         | % |

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(1) The letters included in this column are provided to show how certain non-U. S. GAAP amounts presented herein are calculated.

#### ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The Corporation's primary component of market risk is interest rate volatility. Fluctuations in interest rates will affect the amount of interest income and expense the Corporation receives or pays on a significant portion of its assets and liabilities and the market value of its interest-earning assets and interest-bearing liabilities, excluding those which have a very short term until maturity. The Corporation does not subject itself to foreign currency exchange rate risk or commodity price risk due to the current nature of its operations.

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The Corporation uses interest rate swaps to manage select exposures to interest rate risk. Interest rate swaps involve the exchange of fixed and variable rate interest payments between two parties, based on a common notional principal amount and maturity date with no exchange of underlying principal amounts. The Corporation has interest rate swaps that qualify as cash flow hedges. The cash flow hedges effectively modify the Corporation's exposure to interest rate risk associated with the Corporation's trust preferred capital notes by converting variable rates of interest on the trust preferred capital notes to fixed rates of interest until September 2020 or December 2019, as applicable.

The primary objective of the Corporation's asset/liability management process is to maximize current and future net interest income within acceptable levels of interest rate risk while satisfying liquidity and capital requirements. Management recognizes that a certain amount of interest rate risk is inherent and appropriate. Thus the goal of interest rate risk management is to maintain a balance between risk and reward such that net interest income is maximized while risk is maintained at an acceptable level.

The Corporation assumes interest rate risk in the normal course of operations. The fair values of most of the Corporation's financial instruments will change when interest rates change and that change may be either favorable or unfavorable to the Corporation. Management attempts to match maturities and repricing dates of assets and liabilities to the extent believed necessary to balance minimizing interest rate risk and increasing net interest income in current market conditions. However, borrowers with fixed rate obligations are less likely to prepay in a rising rate environment and more likely to prepay in a falling rate environment. Conversely, depositors who are receiving fixed rates are more likely to withdraw funds before maturity in a rising rate environment and less likely to do so in a falling rate environment. Management monitors rates, maturities and repricing dates of assets and liabilities and attempts to manage interest rate risk by adjusting terms of new loans, deposits and borrowings and by investing in securities with terms that manage the Corporation's overall interest rate risk.

We use simulation analysis to assess earnings at risk and economic value of equity (EVE) analysis to assess economic value at risk. These methods allow management to regularly monitor both the direction and magnitude of the Corporation's interest rate risk exposure. These modeling techniques involve assumptions and estimates that inherently cannot be measured with complete precision. Key assumptions in the analyses include maturity and repricing characteristics of both assets and liabilities, prepayments on amortizing assets, other embedded options, non-maturity deposit sensitivity and loan and deposit pricing. These assumptions are inherently uncertain due to the timing, magnitude and frequency of rate changes and changes in market conditions and management strategies, among other factors. However, the analyses are useful in quantifying risk and provide a relative gauge of the Corporation's interest rate risk position over time.

Simulation analysis evaluates the potential effect of upward and downward changes in market interest rates on future net interest income. The analysis involves changing the interest rates used in determining net interest income over the next twelve months. The resulting percentage change in net interest income in various rate scenarios is an indication of the Corporation's shorter-term interest rate risk. The analysis utilizes a "static" balance sheet approach, which assumes changes in interest rates without any management response to change the composition of the balance sheet. The

measurement date balance sheet composition is maintained over the simulation time period with maturing and repayment dollars being rolled back into like instruments for new terms at current market rates. Additional assumptions are applied to modify volumes and pricing under the various rate scenarios. These assumptions include loan prepayments, time deposit early withdrawals, the sensitivity of deposit repricing to changes in market rates, withdrawal behavior of non-maturing deposits, and other factors that management deems significant.

The simulation analysis results are presented in the table below. These results, based on a measurement date balance sheet as of December 31, 2017, indicate that the Corporation would expect net interest income to decrease over the next twelve months 8.39 percent assuming an immediate downward shift in market interest rates of 200 basis points (BP) and to increase 4.57 percent if rates shifted upward to the same degree.

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## One-Year Net Interest Income Simulation (dollars in thousands)

| Assumed Market Interest Rate Shift | Hypothetical Change in Net<br>Interest Income<br>Over the Next Twelve<br>Months as of<br>December 31, 2017 |            |   |
|------------------------------------|--|------------|---|
|                                    | Dollars  | Percentage |   |
| -200 BP shock                      | \$ (6,742)   | (8.39)     | % |
| +200 BP shock                      | \$ 3,671   | 4.57       | % |

The EVE analysis provides information on the risk inherent in the balance sheet that might not be taken into account in the simulation analysis due to the shorter time horizon used in that analysis. The EVE of the balance sheet is defined as the discounted present value of expected asset cash flows minus the discounted present value of the expected liability cash flows. The analysis involves changing the interest rates used in determining the expected cash flows and in discounting the cash flows. The resulting percentage change in net present value in various rate scenarios is an indication of the longer term repricing risk and options embedded in the balance sheet.

The EVE analysis results are presented in the table below. These results as of December 31, 2017 indicate that the EVE would decrease 18.86 percent assuming an immediate downward shift in market interest rates of 200 BP and would increase 10.88 percent if rates shifted upward to the same degree.

## Static EVE Change (dollars in thousands)

| Assumed Market Interest Rate Shift | Hypothetical Change in EVE |            |   |
|------------------------------------|----------------------------|------------|---|
|                                    | Dollars                    | Percentage |   |
| -200 BP shock                      | \$ (44,093)                | (18.86)    | % |
| +200 BP shock                      | \$ 25,439                  | 10.88      | % |

In the net interest income simulation above, net interest income increases over the next twelve months in the event of an immediate upward shift in interest rates, but declines in the event of an immediate downward shift in interest rates. In a rising rate environment, the Corporation's assets would reprice quicker than what the Corporation pays on its borrowings and deposits primarily due to the shorter maturity or repricing dates of its interest-bearing deposits in other

banks and loan portfolios. However, in a falling rate environment the simulation assumes that adjustable-rate assets will continue to reprice downward, subject to floors on certain loans, and fixed-rate assets with prepayment or callable options will reprice at lower rates while certain deposits cannot reprice any lower.

The EVE analysis above indicates an increase in the EVE in an immediate upward shift in interest rates, and a decrease in the EVE in an immediate downward shift in interest rates. The Corporation's assets would reprice quicker over time than what the Corporation pays on its borrowings and deposits due to the shorter maturity or repricing dates of its interest-bearing deposits in other banks and investment and loan portfolios as compared to time deposits and borrowings and the longer average life of non-maturing deposits, such as interest checking and money market accounts. During 2017, the Corporation entered into interest-rate swaps on loans to certain commercial borrowers in order to retain the variable-rate feature of the loans, the maturity or repricing dates in the Corporation's investment portfolio were shortened, and the maturity or repricing dates in the Corporation's borrowings were lengthened.

We believe that our current interest rate exposure is manageable and does not indicate any significant exposure to interest rate changes.

C&F Mortgage enters into IRLCs with customers to originate loans for which the interest rates are determined prior to funding. C&F Mortgage then mitigates interest rate risk on these IRLCs and loans held for sale by (a) entering into forward loan sales contracts with investors for loans to be delivered on a best efforts basis or (b) entering into forward sales contracts of mortgage-backed securities for loans to be delivered on a mandatory basis. Both the IRLCs with customers and the forward sales contracts are considered derivative financial instruments. At December 31, 2017, each loan held for sale and IRLC held by C&F Mortgage was subject to a forward sales agreement on a best efforts basis. The fair value of these derivative instruments is reported in "Other assets" in the Consolidated Balance Sheet.

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## ITEM 8.FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

## CONSOLIDATED BALANCE SHEETS

| (Dollars in thousands, except per share amounts)   | December 31, |              |
|--|--------------|--------------|
|  | 2017         | 2016         |
| <b>Assets</b>  |              |              |
| Cash and due from banks  | \$ 14,070    | \$ 12,892    |
| Interest-bearing deposits in other banks   | 105,353      | 90,309       |
| Total cash and cash equivalents  | 119,423      | 103,201      |
| Securities—available for sale at fair value, amortized cost of \$218,168 and \$207,893, respectively | 218,976      | 210,026      |
| Loans held for sale, at fair value   | 55,384       | 52,027       |
| Loans, net of allowance for loan losses of \$35,726 and \$37,066, respectively                       | 992,062      | 962,674      |
| Restricted stocks, at cost   | 3,443        | 3,403        |
| Corporate premises and equipment, net  | 36,969       | 35,804       |
| Other real estate owned, net of valuation allowance of \$57 and \$86, respectively                   | 168          | 195          |
| Accrued interest receivable  | 7,589        | 7,261        |
| Goodwill   | 14,425       | 14,425       |
| Core deposit and other amortizable intangibles, net  | 1,594        | 2,269        |
| Bank-owned life insurance  | 15,589       | 15,103       |
| Net deferred tax asset   | 12,093       | 21,539       |
| Other assets   | 31,341       | 24,065       |
| Total assets   | \$ 1,509,056 | \$ 1,451,992 |
| <b>Liabilities</b>   |              |              |
| <b>Deposits</b>  |              |              |
| Noninterest-bearing demand deposits  | \$ 247,669   | \$ 218,655   |
| Savings and interest-bearing demand deposits   | 575,807      | 556,851      |
| Time deposits  | 347,953      | 344,415      |
| Total deposits   | 1,171,429    | 1,119,921    |
| Short-term borrowings  | 20,621       | 12,363       |
| Long-term borrowings   | 122,029      | 127,029      |
| Trust preferred capital notes  | 25,210       | 25,175       |
| Accrued interest payable   | 838          | 703          |
| Other liabilities  | 27,227       | 27,587       |
| Total liabilities  | 1,367,354    | 1,312,778    |
| Commitments and contingent liabilities   |              |              |

Shareholders' Equity

|  |              |              |
|--|--------------|--------------|
| Common stock (\$1.00 par value, 8,000,000 shares authorized, 3,495,845 and 3,472,561 shares issued and outstanding, respectively, includes 137,880 and 141,755 of unvested shares, respectively) | 3,358        | 3,331        |
| Additional paid-in capital   | 12,800       | 11,705       |
| Retained earnings  | 127,431      | 125,162      |
| Accumulated other comprehensive loss, net  | (1,887)      | (984)        |
| Total shareholders' equity   | 141,702      | 139,214      |
| Total liabilities and shareholders' equity   | \$ 1,509,056 | \$ 1,451,992 |

See notes to consolidated financial statements.



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## CONSOLIDATED STATEMENTS OF INCOME

| (Dollars in thousands, except per share amounts)                          | Year Ended December 31, |           |           |
|---|-------------------------|-----------|-----------|
|   | 2017                    | 2016      | 2015      |
| Interest income   |                         |           |           |
| Interest and fees on loans  | \$ 82,734               | \$ 82,951 | \$ 80,102 |
| Interest on interest-bearing deposits and federal funds sold              | 1,128                   | 509       | 364       |
| Interest and dividends on securities                                      |                         |           |           |
| U.S. government agencies and corporations                                 | 340                     | 327       | 466       |
| Mortgage-backed securities  | 1,491                   | 1,235     | 1,233     |
| Tax-exempt obligations of states and political subdivisions               | 3,214                   | 3,742     | 4,162     |
| Taxable obligations of states and political subdivisions                  | 242                     | 192       | 184       |
| Corporate bonds and other   | 444                     | 483       | 538       |
| Total interest income   | 89,593                  | 89,439    | 87,049    |
| Interest expense  |                         |           |           |
| Savings and interest-bearing deposits                                     | 1,175                   | 1,078     | 1,090     |
| Time deposits   | 3,573                   | 3,314     | 3,104     |
| Borrowings  | 3,702                   | 3,433     | 3,338     |
| Trust preferred capital notes   | 1,151                   | 1,143     | 1,162     |
| Total interest expense  | 9,601                   | 8,968     | 8,694     |
| Net interest income   | 79,992                  | 80,471    | 78,355    |
| Provision for loan losses   | 16,435                  | 18,040    | 15,512    |
| Net interest income after provision for loan losses                       | 63,557                  | 62,431    | 62,843    |
| Noninterest income  |                         |           |           |
| Gains on sales of loans   | 8,553                   | 8,120     | 6,336     |
| Service charges on deposit accounts                                       | 4,458                   | 4,262     | 4,322     |
| Other service charges and fees  | 8,704                   | 8,553     | 6,787     |
| Net gains on maturities, calls and sales of available for sale securities | 10                      | 52        | 29        |
| Wealth management services income   | 1,619                   | 1,165     | 1,481     |
| Other   | 3,395                   | 3,475     | 1,759     |
| Total noninterest income  | 26,739                  | 25,627    | 20,714    |
| Noninterest expenses  |                         |           |           |
| Salaries and employee benefits  | 43,104                  | 41,925    | 38,926    |
| Occupancy   | 10,778                  | 9,660     | 8,828     |
| Other   | 18,448                  | 18,555    | 18,420    |
| Total noninterest expenses  | 72,330                  | 70,140    | 66,174    |
| Income before income taxes  | 17,966                  | 17,918    | 17,383    |
| Income tax expense  | 11,394                  | 4,459     | 4,853     |
| Net income  | \$ 6,572                | \$ 13,459 | \$ 12,530 |
| Net income per share - basic  | \$ 1.89                 | \$ 3.90   | \$ 3.68   |
| Net income per share - assuming dilution                                  | \$ 1.88                 | \$ 3.89   | \$ 3.68   |

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|   |           |           |           |
|---|-----------|-----------|-----------|
| Weighted average number of shares outstanding - basic             | 3,486,510 | 3,454,282 | 3,401,426 |
| Weighted average number of shares outstanding - assuming dilution | 3,486,589 | 3,455,883 | 3,401,834 |

See notes to consolidated financial statements.

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## CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

| (Dollars in thousands)  | Year Ended December 31, |           |           |
|---|-------------------------|-----------|-----------|
|   | 2017                    | 2016      | 2015      |
| Net income  | \$ 6,572                | \$ 13,459 | \$ 12,530 |
| Other comprehensive income (loss):  |                         |           |           |
| Changes in defined benefit plan assets and benefit obligations            |                         |           |           |
| Changes in net gain (loss) arising during the period <sup>1</sup>         | 303                     | (129)     | (728)     |
| Tax effect  | (106)                   | 45        | 255       |
| Amortization of prior service cost arising during the period <sup>1</sup> | (61)                    | (60)      | (61)      |
| Tax effect  | 21                      | 21        | 21        |
| Net of tax amount   | 157                     | (123)     | (513)     |
| Unrealized gains (losses) on cash flow hedging instruments                |                         |           |           |
| Unrealized holding gains (losses) arising during the period               | 223                     | 119       | (72)      |
| Tax effect  | (88)                    | (46)      | 28        |
| Net of tax amount   | 135                     | 73        | (44)      |
| Unrealized holding losses on securities                                   |                         |           |           |
| Unrealized holding losses arising during the period                       | (1,315)                 | (3,186)   | (2,061)   |
| Tax effect  | 460                     | 1,115     | 722       |
| Reclassification adjustment for gains included in net income <sup>2</sup> | (10)                    | (52)      | (29)      |
| Tax effect  | 4                       | 18        | 10        |
| Net of tax amount   | (861)                   | (2,105)   | (1,358)   |
| Other comprehensive (loss)  | (569)                   | (2,155)   | (1,915)   |
| Comprehensive income  | \$ 6,003                | \$ 11,304 | \$ 10,615 |

<sup>1</sup> These items are included in the computation of net periodic benefit cost, which is a component of "Salaries and employee benefits" on the consolidated statements of income. See "Note 12: Employee Benefit Plans," for additional information.

<sup>2</sup> Gains are included in "Net gains on calls and sales of available for sale securities" on the consolidated statements of income.

See notes to consolidated financial statements.

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## CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

|  | Common   | Additional<br>Paid - In | Retained   | Accumulated<br>Other<br>Comprehensive | Total<br>Shareholders' |
|--|----------|-------------------------|------------|---------------------------------------|------------------------|
| (Dollars in thousands, except per share<br>amounts)          | Stock    | Capital                 | Earnings   | Income (Loss)                         | Equity                 |
| Balance December 31, 2014                                    | \$ 3,283 | \$ 9,456                | \$ 107,785 | \$ 3,086                              | \$ 123,610             |
| Comprehensive income:  |          |                         |            |                                       |                        |
| Net income   | —        | —                       | 12,530     | —                                     | 12,530                 |
| Other comprehensive loss                                     | —        | —                       | —          | (1,915)                               | (1,915)                |
| Stock options exercised                                      | 34       | 1,269                   | —          | —                                     | 1,303                  |
| Share-based compensation                                     | —        | 1,060                   | —          | —                                     | 1,060                  |
| Restricted stock vested                                      | 27       | 144                     | —          | —                                     | 171                    |
| Common stock issued  | 4        | 131                     | —          | —                                     | 135                    |
| Common stock purchased                                       | (47)     | (1,640)                 | —          | —                                     | (1,687)                |
| Cash dividends declared – common stock<br>(\$1.22 per share) | —        | —                       | (4,148)    | —                                     | (4,148)                |
| Balance December 31, 2015                                    | 3,301    | 10,420                  | 116,167    | 1,171                                 | 131,059                |
| Comprehensive income:  |          |                         |            |                                       |                        |
| Net income   | —        | —                       | 13,459     | —                                     | 13,459                 |
| Other comprehensive loss                                     | —        | —                       | —          | (2,155)                               | (2,155)                |
| Stock options exercised                                      | 10       | 352                     | —          | —                                     | 362                    |
| Share-based compensation                                     | —        | 1,218                   | —          | —                                     | 1,218                  |
| Restricted stock vested                                      | 26       | (26)                    | —          | —                                     | —                      |
| Common stock issued  | 3        | 146                     | —          | —                                     | 149                    |
| Common stock purchased                                       | (9)      | (405)                   | —          | —                                     | (414)                  |
| Cash dividends declared – common stock<br>(\$1.29 per share) | —        | —                       | (4,464)    | —                                     | (4,464)                |
| Balance December 31, 2016                                    | 3,331    | 11,705                  | 125,162    | (984)                                 | 139,214                |
| Comprehensive income:  |          |                         |            |                                       |                        |
| Net income   | —        | —                       | 6,572      | —                                     | 6,572                  |
| Other comprehensive loss                                     | —        | —                       | —          | (569)                                 | (569)                  |
| Reclassification of certain tax effects <sup>1</sup>         | —        | —                       | 334        | (334)                                 | —                      |
| Stock options exercised                                      | 2        | 82                      | —          | —                                     | 84                     |
| Share-based compensation                                     | —        | 1,451                   | —          | —                                     | 1,451                  |
| Restricted stock vested                                      | 32       | (32)                    | —          | —                                     | —                      |
| Common stock issued  | 3        | 144                     | —          | —                                     | 147                    |
| Common stock purchased                                       | (10)     | (550)                   | —          | —                                     | (560)                  |
| Cash dividends declared – common stock<br>(\$1.33 per share) | —        | —                       | (4,637)    | —                                     | (4,637)                |
| Balance December 31, 2017                                    | \$ 3,358 | \$ 12,800               | \$ 127,431 | \$ (1,887)                            | \$ 141,702             |

<sup>1</sup> Reclassification relates to the adoption of ASU 2018-02 for the year ending December 31, 2017 for stranded tax effects related to the Act. See “Note 2-: Adoption of New Accounting Standards” for additional information.

See notes to consolidated financial statements.

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## CONSOLIDATED STATEMENTS OF CASH FLOWS

| (Dollars in thousands)  | Year Ended December 31, |           |           |
|---|-------------------------|-----------|-----------|
|   | 2017                    | 2016      | 2015      |
| Operating activities:   |                         |           |           |
| Net income  | \$ 6,572                | \$ 13,459 | \$ 12,530 |
| Adjustments to reconcile net income to net cash provided by operating activities:                                     |                         |           |           |
| Depreciation  | 2,677                   | 2,573     | 2,511     |
| Deferred income taxes   | 9,405                   | (23)      | 1,378     |
| Provision for loan losses   | 16,435                  | 18,040    | 15,512    |
| Provision for indemnifications  | 186                     | 290       | 274       |
| Provision for other real estate owned losses  | —                       | 135       | 90        |
| Share-based compensation  | 1,451                   | 1,218     | 1,231     |
| Net accretion of certain acquisition-related fair value adjustments   | (1,096)                 | (1,446)   | (1,918)   |
| Net amortization of discounts and amortization of premiums on securities  | 1,928                   | 1,458     | 1,551     |
| Amortization of other intangibles   | 160                     | 13        | —         |
| Realized gains on maturities, calls and sales of securities   | (10)                    | (52)      | (29)      |
| Net realized gains on sales of other real estate owned  | (10)                    | (134)     | (242)     |
| Net realized gains on sale of corporate premises and equipment  | (45)                    | (246)     | (26)      |
| Income from bank-owned life insurance   | (433)                   | (927)     | (454)     |
| Origination of loans held for sale  | (744,780)               | (674,317) | (549,287) |
| Proceeds from sales of loans held for sale  | 749,976                 | 674,410   | 539,902   |
| Gains on sales of loans held for sale   | (8,553)                 | (8,120)   | (6,336)   |
| Change in other assets and liabilities:   |                         |           |           |
| Accrued interest receivable   | (328)                   | (432)     | (408)     |
| Other assets  | (6,589)                 | (3,650)   | (2,429)   |
| Accrued interest payable  | 135                     | 5         | (42)      |
| Other liabilities   | (490)                   | 4,991     | 1,524     |
| Net cash provided by operating activities   | 26,591                  | 27,245    | 15,332    |
| Investing activities:   |                         |           |           |
| Proceeds from maturities, calls and sales of securities available for sale and payments on mortgage-backed securities | 41,520                  | 57,355    | 36,450    |
| Purchases of securities available for sale  | (53,461)                | (52,547)  | (37,211)  |
| Net purchases of restricted stocks  | (40)                    | (58)      | 97        |
| Purchase of loan portfolio  | —                       | —         | (16,258)  |
| Net increase in loans   | (44,541)                | (110,601) | (65,639)  |
| Other real estate owned improvements  | —                       | (20)      | —         |
| Proceeds from sales of other real estate owned  | 245                     | 1,384     | 706       |
| Purchases of corporate premises and equipment, net  | (3,891)                 | (1,691)   | (1,808)   |
| Net cash used in investing activities   | (60,168)                | (106,178) | (83,663)  |

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Financing activities:

|   |            |            |            |
|---|------------|------------|------------|
| Net increase in demand, interest-bearing demand and savings deposits  | 47,970     | 41,605     | 74,307     |
| Net increase (decrease) in time deposits                              | 3,538      | 4,683      | (26,450)   |
| Net increase (decrease) in borrowings                                 | 3,257      | (12,730)   | 10,198     |
| Issuance of common stock  | 147        | 149        | 135        |
| Purchase of common stock, including shares withheld to pay taxes      | (560)      | (414)      | (1,687)    |
| Proceeds from exercise of stock options                               | 84         | 362        | 1,303      |
| Cash dividends  | (4,637)    | (4,464)    | (4,148)    |
| Net cash provided by financing activities                             | 49,799     | 29,191     | 53,658     |
| Net increase (decrease) in cash and cash equivalents                  | 16,222     | (49,742)   | (14,673)   |
| Cash and cash equivalents at beginning of year                        | 103,201    | 152,943    | 167,616    |
| Cash and cash equivalents at end of year                              | \$ 119,423 | \$ 103,201 | \$ 152,943 |
| Supplemental disclosure   |            |            |            |
| Interest paid   | \$ 9,430   | \$ 8,927   | \$ 9,026   |
| Income taxes paid   | 5,133      | 2,311      | 560        |
| Supplemental disclosure of noncash investing and financing activities |            |            |            |
| Unrealized losses on securities available for sale                    | \$ (1,325) | \$ (3,238) | \$ (2,090) |
| Transfers from loans to other real estate owned                       | (208)      | (618)      | (824)      |
| Pension adjustment  | 242        | (189)      | (789)      |
| Unrealized gains (losses) on cash flow hedging instruments            | 223        | 119        | (72)       |

See notes to consolidated financial statements.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

NOTE 1: Summary of Significant Accounting Policies

**Principles of Consolidation:** The accompanying consolidated financial statements include the accounts of C&F Financial Corporation (the Corporation) and its wholly-owned subsidiary, Citizens and Farmers Bank (the Bank or C&F Bank). All significant intercompany accounts and transactions have been eliminated in consolidation. In addition, the Corporation owns C&F Financial Statutory Trust I, C&F Financial Statutory Trust II, and Central Virginia Bankshares Statutory Trust I, all of which are unconsolidated subsidiaries. The subordinated debt owed to these trusts is reported as a liability of the Corporation. The accounting and reporting policies of C&F Financial Corporation and Subsidiary conform to accounting principles generally accepted in the United States of America (U.S. GAAP) and to predominant practices within the banking industry.

**Nature of Operations:** The Corporation is a bank holding company incorporated under the laws of the Commonwealth of Virginia. The Corporation owns all of the stock of its subsidiary, C&F Bank, which is an independent commercial bank chartered under the laws of the Commonwealth of Virginia.

C&F Bank has five wholly-owned subsidiaries: C&F Mortgage Corporation and Subsidiary (C&F Mortgage), C&F Finance Company (C&F Finance), C&F Wealth Management Corporation (C&F Wealth Management), C&F Insurance Services, Inc., and CVB Title Services, Inc., all incorporated under the laws of the Commonwealth of Virginia. C&F Mortgage, organized in September 1995, was formed to originate and sell residential mortgages and through its subsidiary, Certified Appraisals LLC, provides ancillary mortgage loan production services for residential appraisals. C&F Finance, acquired on September 1, 2002, is a finance company purchasing automobile loans through indirect lending programs. C&F Wealth Management, organized in April 1995, is a full-service brokerage firm offering a comprehensive range of wealth management services and insurance products through an alliance with an independent broker/dealer. C&F Insurance Services, Inc., organized in July 1999, owns an equity interest in an insurance agency that sells insurance products to customers of C&F Bank, C&F Mortgage and other financial institutions that have an equity interest in the agency. CVB Title Services, Inc. was organized for the primary purpose of owning membership interests in two insurance-related limited liability companies. Business segment data is presented in Note 18.

**Basis of Presentation:** The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates. Material estimates that are particularly susceptible to significant change in the near term relate to the determination of the allowance for loan losses, the allowance for indemnifications, impairment of loans, impairment of securities, the valuation of other real estate



owned, the projected benefit obligation under the defined benefit pension plan, the valuation of deferred taxes, and goodwill impairment. In the opinion of management, all adjustments, consisting only of normal recurring adjustments, which are necessary for a fair presentation of the results of operations in these financial statements, have been made.

Reclassification: Certain reclassifications have been made to the prior period financial statements to conform to the current period presentation. None of these reclassifications are considered material. Additional information about reclassifications related to the adoption of accounting standards is presented in Note 2.

Significant Group Concentrations of Credit Risk: The Corporation invests in a variety of securities, principally obligations of U.S. government agencies and obligations of states and political subdivisions. At December 31, 2017, securities issued by the Commonwealth of Virginia and its political subdivisions comprised 12.8 percent of its state and political subdivision portfolio and securities issued by the Virginia State Housing Authority comprised 4.2 percent of its state and political subdivision portfolio. There are no other concentrations in any one state greater than 10.0 percent and no other individual issuers greater than 1.8 percent. The Corporation does not have any other significant securities concentrations in any one industry or geographic region, or to any one issuer. Additional information about the Corporation's securities portfolio and investment activities is presented in Note 3.

Substantially all of the Corporation's lending activities are with customers located in Virginia, Tennessee, Georgia and Ohio. At December 31, 2017, 42.6 percent of the Corporation's loan portfolio consisted of commercial, financial and

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agricultural loans, which include loans secured by real estate for builder lines, acquisition and development and commercial development, as well as commercial loans secured by personal property. In addition, 28.4 percent of the Corporation's loan portfolio consisted of non-prime consumer finance loans to individuals, secured by automobiles. The Corporation does not have any significant loan concentrations to any one customer. Additional information about the Corporation's lending activities is presented in Note 4.

**Business Combination:** On October 1, 2013, the Corporation acquired Central Virginia Bankshares, Inc. (CVBK) and its wholly-owned subsidiary Central Virginia Bank (CVB). This acquisition was accounted for using the acquisition method of accounting, meaning the assets and liabilities of CVBK were recorded at their respective fair values as of October 1, 2013.

**Cash and Cash Equivalents:** For purposes of the consolidated statements of cash flows, cash and cash equivalents include cash, balances due from banks, interest-bearing deposits in banks and federal funds sold, all of which mature within 90 days. The Bank is required to maintain average balances on hand or with the Federal Reserve Bank (FRB). At December 31, 2017 and 2016, the minimum requirement was \$783,000 and \$833,000, respectively. The Corporation is required to maintain collateral against all loss positions in its interest rate swaps which are described in Note 19. At December 31, 2017 and 2016, the Corporation was required to maintain collateral of zero and \$323,000, respectively, in connection with its interest rate swaps.

**Securities:** Investments in debt and equity securities with readily determinable fair values are classified as either held to maturity, available for sale, or trading, based on management's intent. Currently all of the Corporation's investment securities are classified as available for sale. Available for sale securities are carried at estimated fair value with the corresponding unrealized gains and losses excluded from earnings and reported in other comprehensive income. Gains or losses are recognized in earnings on the trade date using the amortized cost of the specific security sold. Purchase premiums and discounts are recognized in interest income using the interest method over the terms of the securities.

Impairment of securities occurs when the fair value of a security is less than its amortized cost. For debt securities, impairment is considered other-than-temporary and recognized in its entirety in net income if either (i) we intend to sell the security or (ii) it is more-likely-than-not that we will be required to sell the security before recovery of its amortized cost basis. If, however, the Corporation does not intend to sell the security and it is not more-likely-than-not that the Corporation will be required to sell the security before recovery, the Corporation must determine what portion of the impairment is attributable to a credit loss, which occurs when the amortized cost basis of the security exceeds the present value of the cash flows expected to be collected from the security. If there is no credit loss, there is no other-than-temporary impairment. If there is a credit loss, other-than-temporary impairment exists, and the credit loss must be recognized in net income and the remaining portion of impairment must be recognized in other comprehensive income. For equity securities, impairment is considered to be other-than-temporary based on the Corporation's ability and intent to hold the investment until a recovery of fair value. Other-than-temporary impairment of an equity security results in a write-down that must be included in net income. The Corporation regularly reviews each investment security for other-than-temporary impairment based on criteria that include the extent to which cost

exceeds market price, the duration of that market decline, the financial health of and specific prospects for the issuer, the Corporation's best estimate of the present value of cash flows expected to be collected from debt securities, the Corporation's intention with regard to holding the security to maturity and the likelihood that the Corporation would be required to sell the security before recovery.

**Loans Held for Sale:** The Corporation uses fair value accounting for its entire portfolio of loans held for sale (LHFS) in accordance with Accounting Standards Codification (ASC) Topic 820 - Fair Value Measurement. Fair value of the Corporation's LHFS is based on observable market prices for similar instruments traded in the secondary mortgage loan markets in which the Corporation conducts business. Substantially all loans originated by C&F Mortgage are held for sale to outside investors.

**Loans Acquired in a Business Combination:** Loans acquired in a business combination, such as the Corporation's acquisition of CVB, are recorded at estimated fair value on the date of acquisition without the carryover of the related allowance for loan losses. Purchased credit-impaired (PCI) loans are those for which there is evidence of credit deterioration since origination and for which it is probable at the date of acquisition that the Corporation will not collect all contractually required principal and interest payments. When determining fair value, PCI loans were aggregated into pools of loans based on common risk characteristics as of the date of acquisition such as loan type, date of origination,

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and evidence of credit quality deterioration such as internal risk grades and past due and nonaccrual status. The difference between contractually required payments at acquisition and the cash flows expected to be collected at acquisition is referred to as the “nonaccretable difference,” and is not recorded. Any excess of cash flows expected at acquisition over the estimated fair value is referred to as the accretable yield and is recognized as interest income over the remaining life of the loan when there is a reasonable expectation about the amount and timing of such cash flows. On a quarterly basis, the Corporation evaluates its estimate of cash flows expected to be collected. Estimates of cash flows for PCI loans require significant judgment. Subsequent decreases to the expected cash flows will generally result in a provision for loan losses, while subsequent increases in cash flows may result in a reversal of post-acquisition provision for loan losses, or a transfer from nonaccretable difference to accretable yield that increases interest income over the remaining life of the loan or pool(s) of loans. Disposals of loans, which may include sale of loans to third parties, receipt of payments in full or part from the borrower or foreclosure of the collateral, result in removal of the loan from the PCI loan portfolio at its carrying amount.

The Corporation’s PCI loans currently consist of loans acquired in connection with the acquisition of CVB. PCI loans that were classified as nonperforming by CVB are no longer classified as nonperforming so long as, at quarterly re-estimation periods, we believe we will fully collect the new carrying value of the pools of loans.

Loans not designated PCI loans as of the acquisition date are designated purchased performing loans. The Corporation accounts for purchased performing loans using the contractual cash flows method of recognizing discount accretion based on the acquired loans’ contractual cash flows. Purchased performing loans are recorded at fair value, including a credit discount. The fair value discount is accreted as an adjustment to yield over the estimated lives of the loans. There is no allowance for loan losses established at the acquisition date for purchased performing loans. A provision for loan losses may be required in future periods for any deterioration in these loans subsequent to the acquisition.

Originated Loans: The Corporation makes mortgage, commercial and consumer loans to customers. The Corporation’s recorded investment in loans that management has the intent and ability to hold for the foreseeable future or until maturity or pay-off generally is reported at the unpaid principal balances adjusted for charges-offs, unearned discounts, any deferred fees or costs on originated loans, and the allowance for loan losses. Interest on loans is credited to operations based on the principal amount outstanding. Loan fees and origination costs are deferred and the net amount is amortized as an adjustment of the related loan’s yield using the level-yield method. The Corporation is amortizing these amounts over the contractual life of the related loans.

A loan’s past due status is based on the contractual due date of the most delinquent payment due. Loans are generally placed on nonaccrual status when the collection of principal or interest is 90 days or more past due, or earlier, if collection is uncertain based on an evaluation of the net realizable value of the collateral and the financial strength of the borrower. Loans greater than 90 days past due may remain on accrual status if management determines it has adequate collateral to cover the principal and interest. For those loans that are carried on nonaccrual status, payments are first applied to principal outstanding. A loan may be returned to accrual status if the borrower has demonstrated a sustained period of repayment performance in accordance with the contractual terms of the loan and there is

reasonable assurance the borrower will continue to make payments as agreed. These policies are applied consistently across our loan portfolio.

The Corporation considers a loan impaired when it is probable that the Corporation will be unable to collect all interest and principal payments as scheduled in the loan agreement. A loan is not considered impaired during a period of delay in payment if the ultimate collectibility of all amounts due is expected. Impairment is measured on a loan by loan basis for commercial, construction and residential loans in excess of \$500,000 by either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral, if the loan is collateral dependent. Large groups of smaller balance homogeneous loans are collectively evaluated for impairment. Accordingly, the Corporation does not separately identify individual consumer, residential and certain small commercial loans that are less than \$500,000 for impairment disclosures, except for troubled debt restructurings (TDRs) as noted below.

TDRs occur when the Corporation agrees to significantly modify the original terms of a loan due to the deterioration in the financial condition of the borrower. TDRs are considered impaired loans. Upon designation as a TDR, the Corporation evaluates the borrower's payment history, past due status and ability to make payments based on the revised terms of the loan. If a loan was accruing prior to being modified as a TDR and if the Corporation concludes that the borrower is able

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to make such payments, and there are no other factors or circumstances that would cause it to conclude otherwise, the loan will remain on an accruing status. If a loan was on nonaccrual status at the time of the TDR, the loan will remain on nonaccrual status following the modification and may be returned to accrual status based on the policy for returning loans to accrual status as noted above. As of December 31, 2017 and 2016, the Corporation had \$10.90 million and \$5.83 million, respectively, of loans classified as TDRs.

**Allowance for Loan Losses:** The allowance for loan losses is established through charges to earnings in the form of a provision for loan losses. Loan losses are charged against the allowance for loan losses for the difference between the carrying value of the loan and the estimated net realizable value or fair value of the collateral, if collateral dependent, when:

- Management believes that the collectibility of the principal is unlikely regardless of delinquency status.
- The loan is a consumer loan and is 120 days past due.
- The loan is a non-consumer loan and is 180 days past due, unless the loan is well secured and recovery is probable.
- The borrower is in bankruptcy, unless the debt has been reaffirmed, is well secured and recovery is probable.

Subsequent recoveries, if any, are credited to the allowance.

The allowance represents an amount that, in management's judgment, will be adequate to absorb probable losses inherent in the loan portfolio. Management's judgment in determining the level of the allowance is based on evaluations of the collectibility of loans while taking into consideration such factors as trends in delinquencies and charge-offs, changes in the nature and volume of the loan portfolio, current economic conditions that may affect a borrower's ability to repay and the value of collateral, overall portfolio quality and review of specific potential losses. This evaluation is inherently subjective, as it requires estimates that are susceptible to significant revision as more information becomes available. The evaluation also considers the following risk characteristics of each loan portfolio:

- Real estate residential mortgage loans carry risks associated with the continued credit-worthiness of the borrower and changes in the value of the collateral.
- Real estate construction loans carry risks that the project will not be finished according to schedule, the project will not be finished according to budget and the value of the collateral may, at any point in time, be less than the principal amount of the loan. Construction loans also bear the risk that the general contractor, who may or may not be a loan customer, may be unable to finish the construction project as planned because of financial pressure unrelated to the project.
- Commercial, financial and agricultural loans carry risks associated with the successful operation of a business or a real estate project, in addition to other risks associated with the ownership of real estate, because the repayment of these loans may be dependent upon the profitability and cash flows of the business or project. In addition, there is risk associated with the value of collateral other than real estate which may depreciate over time and cannot be appraised with as much precision.

- Consumer loans carry risks associated with the continued credit-worthiness of the borrower and the value of the collateral (e.g., rapidly-depreciating assets such as automobiles), or lack thereof. Consumer loans are more likely than real estate loans to be immediately adversely affected by job loss, divorce, illness or personal bankruptcy.
- Equity lines of credit carry risks associated with the continued credit-worthiness of the borrower and changes in the value of the collateral.
- Consumer finance loans carry risks associated with the continued credit-worthiness of borrowers who may be unable to meet the credit standards imposed by most traditional automobile financing sources and the value of rapidly-depreciating collateral.

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The allowance consists of specific and general components. The specific component relates to loans that are classified as impaired, and is established when the discounted cash flows (or collateral value or observable market price) of the impaired loan is lower than the carrying value of that loan. For collateral dependent loans, an updated appraisal will be ordered if a current one is not on file. Appraisals are performed by independent third-party appraisers with relevant industry experience. Adjustments to the appraised value may be made based on recent sales of similar properties or general market conditions when appropriate. The general component covers non-classified loans and those loans classified as substandard or special mention that are not impaired. The general component is based on historical loss experience adjusted for qualitative factors, such as current economic conditions, including current home sales and foreclosures, unemployment rates and retail sales. Relative to non-classified loans, non-impaired classified loans are assigned a higher allowance factor which increases with the severity of classification. The characteristics of these loan ratings are as follows:

- Pass rated loans are to persons or business entities with an acceptable financial condition, appropriate collateral margins, appropriate cash flow to service the existing loan, and an appropriate leverage ratio. The borrower has paid all obligations as agreed and it is expected that this type of payment history will continue. When necessary, acceptable personal guarantors support the loan.
- Special mention loans have a specific identified weakness in the borrower's operations and in the borrower's ability to generate positive cash flow on a sustained basis. The borrower's recent payment history may be characterized by late payments. The Corporation's risk exposure is mitigated by collateral supporting the loan. The collateral is considered to be well-margined, well maintained, accessible and readily marketable.
- Substandard loans are considered to have specific and well-defined weaknesses that jeopardize the viability of the Corporation's credit extension. The payment history for the loan has been inconsistent and the expected or projected primary repayment source may be inadequate to service the loan. The estimated net liquidation value of the collateral pledged and/or ability of the personal guarantor(s) to pay the loan may not adequately protect the Corporation. There is a distinct possibility that the Corporation will sustain some loss if the deficiencies associated with the loan are not corrected in the near term. A substandard loan would not automatically meet the Corporation's definition of impaired unless the loan is significantly past due and the borrower's performance and financial condition provide evidence that it is probable that the Corporation will be unable to collect all amounts due.
- Substandard nonaccrual loans have the same characteristics as substandard loans; however, they have a nonaccrual classification because it is probable that the Corporation will not be able to collect all amounts due.
- Doubtful rated loans have all the weaknesses inherent in a loan that is classified substandard but with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable. The possibility of loss is extremely high.
- Loss rated loans are not considered collectible under normal circumstances and there is no realistic expectation for any future payment on the loan. Loss rated loans are fully charged off.

On a quarterly basis the Corporation evaluates its estimate of cash flows to be collected on PCI loans. These evaluations require the continued assessment of key assumptions and estimates similar to the initial estimate of fair value as of the acquisition date, such as the effect of collateral value changes, changing loss severities, estimated and experienced prepayment speeds and other relevant factors. Subsequent decreases to the expected cash flows to be collected on a PCI loan will generally result in a provision for loan losses.



The consumer finance loans are segregated between performing and nonperforming loans. Performing loans are those that have made timely payments in accordance with the terms of the loan agreement and are not past due 90 days or more. Nonperforming loans are those that do not accrue interest and are greater than 90 days past due.

Allowance for Indemnifications: The allowance for indemnifications is established through charges to earnings in the form of a provision for indemnifications, which is included in other noninterest expenses. A loss is charged against the allowance for indemnifications when a purchaser of a loan (investor) sold by C&F Mortgage incurs a validated indemnified loss due to borrower misrepresentation, fraud, early payment default or underwriting error.

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The allowance represents an amount that, in management's judgment, will be adequate to absorb any losses arising from valid indemnification requests. Management's judgment in determining the level of the allowance is based on the volume of loans sold, current economic conditions and information provided by investors. This evaluation is inherently subjective, as it requires estimates that are susceptible to significant revision as more information becomes available.

**Restricted Stocks:** Restricted stocks include Federal Home Loan Bank (FHLB) stock and Community Bankers Bank (CBB) stock owned by C&F Bank. FHLB stock and CBB stock are carried at cost. No ready market exists for this stock and it has no quoted market value. For presentation purposes, such stock is assumed to have a market value that is equal to cost. Management reviews FHLB stock and CBB stock for impairment based on the ultimate recoverability of the cost basis.

**Other Real Estate Owned (OREO):** Assets acquired through, or in lieu of, foreclosure are held for sale and are initially recorded at fair value less costs to sell at the date of foreclosure. Physical possession of residential real estate securing consumer mortgage loans occurs when legal title is obtained upon completion of foreclosure or when the borrower conveys all interest in the property to satisfy the loan through completion of a deed in lieu of foreclosure or similar legal agreement. Subsequent to foreclosure, management periodically performs valuations of the foreclosed assets based on updated appraisals, general market conditions, recent sales of similar properties, length of time the properties have been held, and our ability and intention with regard to continued ownership of the properties. The Corporation may incur additional write-downs of foreclosed assets to fair value less costs to sell if valuations indicate a further deterioration in market conditions. Revenue and expenses from operations and changes in the property valuations are included in net OREO expenses and improvements are capitalized.

**Repossessed Assets:** Repossessed assets primarily consist of vehicles repossessed by C&F Finance due to borrowers' payment defaults. The repossession process is generally initiated after a loan becomes more than 60 days delinquent. Most customers have an opportunity to redeem their repossessed vehicles by paying all outstanding balances, including finance charges and fees. Vehicles that are not redeemed within the prescribed waiting period before which C&F Finance has the legal right to sell are considered available-for-sale and are reclassified from loans to other assets and recorded initially at fair value less estimated costs to sell. The difference between the carrying amount of each loan and the fair value of the vehicle (i.e., the deficiency) is charged against the allowance for loan losses. Accounts still in process of collection or for which the Corporation does not have the legal right to sell continue to be classified as loans until such legal authority is obtained. At December 31, 2017, repossessed vehicles at fair value less estimated costs to sell included in other assets totaled \$250,000, compared to \$566,000 at December 31, 2016.

Repossession expense includes the costs to repossess and sell vehicles. These costs include transportation, storage, rekeying, condition reports, legal fees, fees paid to repossession agents and auction fees. These costs are included in noninterest expenses.

Corporate Premises and Equipment: Land is carried at cost. Buildings and equipment are carried at cost less accumulated depreciation computed using a straight-line method over the estimated useful lives of the assets. Estimated useful lives range from ten to forty years for buildings and from three to ten years for equipment, furniture and fixtures. Maintenance and repairs are charged to expense as incurred and major improvements are capitalized. Upon sale or retirement of depreciable properties, the cost and related accumulated depreciation are netted against proceeds and any resulting gain or loss is included in income. Depreciation expense for the years ended December 31, 2017, 2016 and 2015 was \$2.68 million, \$2.57 million and \$2.51 million, respectively.

Goodwill: The Corporation's goodwill was recognized in connection with its acquisition of CVBK in October 2013 and its acquisition of C&F Finance in September 2002. In accordance with ASC 350, Intangibles-Goodwill and Other, the Corporation reviews the carrying value of indefinite lived intangible assets at least annually or more frequently if certain impairment indicators exist. The Corporation performed its annual impairment testing in the fourth quarter of 2017 and determined that there was no impairment to its goodwill or intangible assets.

Other Intangibles: During the fourth quarter of 2016, C&F Wealth Management acquired the assets of a registered investment advisor with approximately \$91.40 million in assets under management at the time of the acquisition. In connection with the transaction, the Corporation recorded \$1.40 million of amortizable assets, which primarily relate to the value of the customer relationships. The Corporation is amortizing these intangible assets over the period of expected

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benefit, which ranges from five to nine years using a straight-line method. The Corporation also recognized \$685,000 of contingent consideration, which is reported as a component of “Other liabilities” in the Consolidated Balance Sheet and is contingent on achieving certain performance and service metrics.

**Core Deposit Intangible:** The Corporation’s core deposit intangible (CDI) was recognized in connection with the Corporation’s acquisition of CVB in October 2013, and represents the value of long-term deposit relationships acquired in this transaction. The Corporation is amortizing the CDI over an estimated weighted average life of six years using the sum-of-the-years digits method.

**Transfer of Financial Assets:** Transfers of loans are accounted for as sales when control over the loans has been surrendered. Control over transferred loans is deemed to be surrendered when (1) the loans have been isolated from the Corporation, (2) the transferee obtains the right (free of conditions that constrain it from taking advantage of that right) to pledge or exchange the transferred loans and (3) the Corporation does not maintain effective control over the transferred loans through an agreement to repurchase them before their maturity.

**Income Taxes:** The Corporation determines deferred income tax assets and liabilities using the liability (or balance sheet) method. Under this method, the net deferred tax asset or liability is determined annually for differences between the financial statement and tax bases of assets and liabilities that will result in taxable or deductible amounts in the future based on enacted tax laws and rates applicable to the periods in which the differences are expected to affect taxable income. Income tax expense is the tax payable or refundable for the period plus or minus the change during the period in deferred tax assets and liabilities.

The results for the year ended December 31, 2017 include the effect of the Act, which was signed into law on December 22, 2017. Among other things, the Act permanently lowers the federal corporate income tax rate to 21 percent from the maximum rate prior to the passage of the Act of 35 percent, effective January 1, 2018. As a result of the reduction of the federal corporate income tax rate, U.S. GAAP requires companies to re-measure their deferred tax assets and deferred tax liabilities, including those accounted for in accumulated other comprehensive income, as of the date of the Act’s enactment and record the corresponding effects in income tax expense in the fourth quarter of 2017. As a result of the permanent reduction in the corporate income tax rate, the Corporation recognized a \$6.64 million reduction in the value of its net deferred tax asset and recorded a corresponding incremental income tax expense of \$6.64 million in the Corporation’s consolidated results of operations for the fourth quarter of 2017. The Corporation’s evaluation of the effect of the Act is subject to refinement for up to one year after enactment.

When tax returns are filed, it is highly certain that some positions taken will be sustained upon examination by the taxing authorities, while others are subject to uncertainty about the merits of the position taken or the amount of the position that will be ultimately sustained. The benefit of a tax position is recognized in the financial statements in the period during which, based on all available evidence, management believes it is more likely than not that the position

will be sustained upon examination, including the resolution of appeals or litigation processes, if any. Tax positions taken are not offset or aggregated with other positions. Tax positions that meet the more-likely-than-not recognition threshold are measured as the largest amount of tax benefit that is more than 50 percent likely of being realized upon settlement with the applicable taxing authority. The portion of the benefits associated with tax positions taken that exceeds the amount measured as described above is reflected as a liability for unrecognized tax benefits in the accompanying balance sheet along with any associated interest and penalties that would be payable to the taxing authorities upon examination. The Corporation did not have any liabilities resulting from unrecognized tax benefits as of December 31, 2017 and December 31, 2016. Interest and penalties associated with unrecognized tax benefits, which the Corporation did not have, would be classified as additional income taxes in the statements of income.

Retirement Plan: The Corporation recognizes the overfunded or underfunded status of its defined benefit postretirement plan as an asset or liability in the balance sheet and recognizes a change in the plan's funded status in the year in which the change occurs through other comprehensive income. The funded status of a benefit plan is measured as the difference between plan assets at fair value and the benefit obligation. For the Corporation's pension plan, the benefit obligation is the projected benefit obligation as of December 31. In addition, enhanced disclosures about certain effects on net periodic benefit cost for the next fiscal year that arise from delayed recognition of the gains or losses, prior service costs or credits and transition asset or obligation are presented in the notes to financial statements. Valuations at December 31, 2017 and 2016 determined that the Corporation's pension plan was overfunded. As a result, the Corporation recognized a pension

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asset of \$1.45 million and \$332,000 at December 31, 2017 and 2016. In addition, net income (loss) of \$157,000, \$(123,000) and \$(513,000) in 2017, 2016 and 2015, respectively, were recognized as components of other comprehensive income (loss). Additional information about the Corporation's pension plan is presented in Note 12.

**Share-Based Compensation:** Share-based compensation expense for grants of restricted shares is accounted for using the fair value of the Corporation's common stock on the date the restricted shares are awarded. Compensation expense for restricted shares is charged to income ratably over the vesting period. Compensation expense for restricted shares for the years ended December 31, 2017, 2016 and 2015 was \$1.45 million (\$899,000 after tax), \$1.22 million (\$755,000 after tax) and \$1.06 million (\$658,000 after tax), respectively. As of December 31, 2017, there was \$3.01 million of total unrecognized compensation expense related to unvested restricted stock that will be recognized over the remaining vesting periods. Forfeitures reduce compensation expense for the periods in which forfeitures actually occur. Additional information about the Corporation's share-based compensation plans is presented in Note 14.

**Earnings Per Share:** The Financial Accounting Standards Board (FASB) guidance requires that all outstanding unvested share-based payment awards that contain rights to nonforfeitable dividends participate in undistributed earnings with shareholders. This conclusion affects entities that accrue cash dividends on share-based payment awards during the awards' service period when the dividends do not need to be returned if the employees forfeit the awards. Because the awards are considered participating securities, the issuing entity is required to apply the two-class method of computing basic and diluted earnings per share (EPS). The Corporation has applied the two-class method of computing basic and diluted EPS for each of the years ended December 31, 2017, 2016 and 2015 because the Corporation's unvested restricted shares outstanding contain rights to nonforfeitable dividends. Accordingly, the weighted average number of shares used in the calculation of basic and diluted EPS includes both vested and unvested shares outstanding. EPS calculations are presented in Note 10.

**Comprehensive Income:** Accounting principles generally require that recognized revenue, expenses, gains and losses be included in net income. Although certain changes in assets and liabilities, such as unrealized gains and losses on available for sale securities, changes in defined benefit plan assets and liabilities, and unrealized gains and losses on cash flow hedging instruments are reported as a separate component of the equity section of the balance sheet, such items, along with net income, are components of comprehensive income. These components are presented in the Corporation's Consolidated Statements of Comprehensive Income and in Note 10.

**Off-Balance-Sheet Credit Related Financial Instruments:** In the ordinary course of business, the Corporation has entered into commitments to extend credit and standby letters of credit. Such financial instruments are recorded when they are funded.

**Interest Rate Lock Commitments:** C&F Mortgage enters into interest rate lock commitments (IRLCs) to originate residential mortgage loans for sale in the secondary market whereby the interest rate on the loan is determined prior to

funding. The period of time between issuance of a rate lock commitment and closing and sale of the loan generally ranges from 15 to 75 days. C&F Mortgage protects itself from changes in interest rates by (a) entering into forward loan sales contracts with investors for loans to be delivered on a best efforts basis or (b) entering into forward sales contracts of mortgage-backed to-be-announced securities (TBAs) for loans to be delivered on a mandatory basis. Both the IRLCs with customers and the forward sales contracts are considered derivative financial instruments, which are discussed below.

Derivative Financial Instruments: The Corporation recognizes derivative financial instruments at fair value as either an other asset or other liability in the consolidated balance sheet. The Corporation's derivative financial instruments may include (1) IRLCs on mortgage loans that will be sold in the secondary market on a best efforts basis and the related forward commitments to sell mortgage loans, (2) interest rate swaps with certain qualifying commercial loan customers and dealer counterparties and (3) interest rate swaps that qualify as cash flow hedges on the Corporation's trust preferred capital notes. Because the IRLCs, forward sales commitments and interest rate swaps with loan customers and dealer counterparties are not designated as hedging instruments, adjustments to reflect unrealized gains and losses resulting from changes in fair value of these instruments are reported as noninterest income or noninterest expense, as applicable. The Corporation's IRLCs, forward loan sales commitments and interest rate swaps with loan customers and dealer counterparties are described more fully in Note 16 and Note 17. The effective portion of the gain or loss on the Corporation's cash flow hedges is reported as a component of other comprehensive income, net of deferred income taxes,

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and reclassified into earnings in the same period(s) during which the hedged transactions affect earnings. The Corporation's derivative financial instruments are described more fully in Note 19.

Recent Significant Accounting Pronouncements:

In May 2014, FASB issued ASU 2014-09, "Revenue from Contracts with Customers (Topic 606)." There have been several clarifying amendments issued by the FASB since the original issuance of this guidance. The core principle of ASU 2014-09 is that an entity should recognize revenue to reflect the transfer of goods and services to customers in an amount equal to the consideration the entity receives or expects to receive. This guidance also includes expanded disclosure requirements that result in an entity providing users of financial statements with comprehensive information about the nature, amount, timing and uncertainty of revenue and cash flows arising from the entity's contracts with customers. The guidance will be effective for public companies for reporting periods beginning after December 15, 2017, including interim reporting periods within that reporting period. The number of years that revenue and the direct effects of change in accounting principle associated with ASU 2014-09 will be restated is dependent upon whether an entity uses a full retrospective approach or a modified retrospective approach. Most revenue associated with financial instruments, including interest income, is outside the scope of the guidance. Gains and losses on investment securities, derivatives and sales of financial instruments are similarly excluded from the scope. Based on the evaluation to date, management believes that for most revenue streams within the scope of ASU 2014-09, the amendments will not change the timing of when the revenue is recognized by the Corporation. Management has substantially completed an evaluation of the effect ASU 2014-09 will have on the Corporation's consolidated financial statements, focusing on noninterest income sources within the scope of ASU 2014-09, new disclosures required by these amendments and the most appropriate transition method. The adoption of ASU 2014-09 is not expected to have a material effect on the Corporation's consolidated financial statements.

In January 2016, the FASB issued ASU 2016-01, "Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities." The amendments in ASU 2016-01 require, among other things, equity investments (except those accounted for under the equity method of accounting, or those that result in consolidation of the investee) to be measured at fair value with changes in fair value recognized in net income; public business entities to use the exit price notion when measuring the fair value of financial instruments for disclosure purposes; and separate presentation of financial assets and financial liabilities by measurement category and form of financial asset (i.e., securities or loans and receivables). It also eliminates the requirement for public business entities to disclose the method(s) and significant assumptions used to estimate the fair value that is required to be disclosed for financial instruments measured at amortized cost. The amendments in this ASU are effective for public companies for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. The Corporation is currently working with third-party valuation experts to develop a process and methodology to provide fair value measurements consistent with ASU 2016-01 beginning in the first quarter of 2018.

In February 2016, the FASB issued ASU 2016-02, "Leases (Topic 842)." Among other things, in the amendments in ASU 2016-02, lessees will be required to recognize the following for all leases (with the exception of short-term



leases) at the commencement date: (1) a lease liability, which is a lessee's obligation to make lease payments arising from a lease, measured on a discounted basis; and (2) a right-of-use asset, which is an asset that represents the lessee's right to use, or control the use of, a specified asset for the lease term. Under the new guidance, lessor accounting is largely unchanged. Certain targeted improvements were made to align, where necessary, lessor accounting with the lessee accounting model and Topic 606, Revenue from Contracts with Customers. The amendments in this ASU are effective for fiscal years beginning after December 15, 2018, including interim periods within those fiscal years. Early application is permitted upon issuance. Lessees (for capital and operating leases) and lessors (for sales-type, direct financing, and operating leases) must apply a modified retrospective transition approach for leases existing at, or entered into after, the beginning of the earliest comparative period presented in the financial statements. The modified retrospective approach would not require any transition accounting for leases that expired before the earliest comparative period presented. Lessees and lessors may not apply a full retrospective transition approach. The Corporation has completed an inventory of all buildings and equipment it leases from third parties. The Corporation has not yet determined an estimate of the effect that ASU 2016-02 will have on its financial statements.

In June 2016, the FASB issued ASU 2016-13, "Financial Instruments – Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments", as part of its project on financial instruments. ASU 2016-13 introduces an approach based on expected losses to estimate credit losses on certain types of financial instruments. It also modifies the impairment

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model for available-for-sale debt securities and provides for a simplified accounting model for purchased financial assets with credit deterioration since their origination. For public business entities that are SEC filers, the new standard is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2019. Early adoption will be permitted for all organizations for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018. The Corporation has established a working group that is in the process of gathering historical data and evaluating appropriate portfolio segmentation and modeling methods. The Corporation has not yet determined an estimate of the effect that ASU 2016-13 will have on its financial statements.

In August 2016, the FASB issued ASU 2016-15, “Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments”, to address diversity in how certain cash receipts and cash payments are presented and classified in the statement of cash flows. The amendments are effective for public business entities for fiscal years beginning after December 15, 2017, and interim periods within those fiscal years. The amendments should be applied using a retrospective transition method to each period presented. If retrospective application is impractical for some of the issues addressed by the update, the amendments for those issues would be applied prospectively as of the earliest date practicable. Early adoption is permitted, including adoption in an interim period. The Corporation does not expect the adoption of ASU 2016-15 to have a material effect on its financial statements.

In January 2017, the FASB issued ASU 2017-04, “Intangibles – Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment”, which removes the requirement to compare the implied fair value of goodwill with its carrying amount as part of step 2 of the goodwill impairment test. As a result, under ASU 2017-04, an entity should perform its annual, or interim, goodwill impairment test by comparing the fair value of a reporting unit with its carrying amount and should recognize an impairment charge for the amount by which the carrying amount exceeds the reporting unit’s fair value; however, the loss recognized should not exceed the total amount of goodwill allocated to that reporting unit. ASU 2017-04 is effective for public business entities that are SEC filers for annual and interim periods beginning after December 15, 2019. Early adoption is permitted. The Corporation does not expect the adoption of ASU 2017-04 to have a material effect on its financial statements.

In March 2017, the FASB issued ASU 2017-07, “Compensation – Retirement Benefits (Topic 715)”, which requires an employer to disaggregate the service cost component from the other components of net benefit cost. ASU 2017-07 provides explicit guidance on how to present the service cost component and the other components of net benefit cost in the income statement and allow only the service cost component of net benefit cost to be eligible for capitalization. ASU 2017-07 is effective for public business entities for annual periods beginning after December 15, 2017, including interim periods within those annual periods. Early adoption is permitted. The Corporation does not expect the adoption of ASU 2017-07 to have a material effect on its financial statements.

In March 2017, the FASB issued ASU 2017-08, “Receivables – Nonrefundable Fees and Other Costs (Subtopic 310-20)”, which requires all entities that hold investments in callable debt securities at a premium to amortize the premium to the earliest call date. ASU 2017-08 does not require an accounting change for securities held at a discount. ASU 2017-08 is effective for public business entities for fiscal years, and interim periods within those fiscal years,

beginning after December 15, 2018. Early adoption is permitted. The Corporation does not expect the adoption of ASU 2017-08 to have a material effect on its financial statements.

In May 2017, the FASB issued ASU 2017-09, "Compensation – Stock Compensation (Topic 718): Scope of Modification Accounting." The amendments provide guidance on determining which changes to the terms and conditions of share-based payment awards require an entity to apply modification accounting under Topic 718. The amendments are effective for all entities for annual periods, including interim periods within those annual periods, beginning after December 15, 2017. Early adoption is permitted, including adoption in any interim period, for reporting periods for which financial statements have not yet been issued. The Corporation does not expect the adoption of ASU 2017-09 to have a material effect on its financial statements.

In August 2017, the FASB issued ASU 2017-12, "Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities." The amendments in this ASU modify the designation and measurement guidance for hedge accounting as well as provide for increased transparency regarding the presentation of economic results on both the financial statements and related footnotes. Certain aspects of hedge effectiveness assessments will also be simplified upon implementation of this update. The amendments are effective for annual periods, including interim periods within those

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annual periods, beginning after December 15, 2018. Early adoption is permitted, including adoption in any interim period. The Corporation does not expect the adoption of ASU 2017-12 to have a material effect on its financial statements.

Other accounting standards that have been issued by the FASB or other standards-setting bodies are not expected to have a material effect on the Corporation's financial position, results of operations or cash flows.

NOTE 2: Adoption of New Accounting Standards

During the fourth quarter of 2016, the Corporation adopted ASU 2016-09 "Compensation-Stock Compensation (Topic 718): Improvements to Employer Share-Based Payment Accounting." This ASU simplifies several aspects of the accounting for share-based payment award transactions, one of which is the recognition of excess tax benefits and deficiencies related to share-based payments, including tax benefits of dividends on share-based payment awards. Prior to the adoption of ASU 2016-09, such tax consequences were recognized as components of additional paid-in capital. With the adoption of this ASU, tax benefits and deficiencies are recognized within income tax expense.

During the fourth quarter of 2017, the Corporation adopted ASU 2018-02 "Income Statement – Reporting Comprehensive Income (Topic 220) Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income." The amendments in this ASU provide financial statement preparers with an option to reclassify the stranded tax effects resulting from the Act from within accumulated other comprehensive income to retained earnings. The amendments are effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years. Early adoption is permitted. Therefore, the Corporation elected to recognize the reclassification of \$334,000 of stranded tax effects from within accumulated other comprehensive income to retained earnings in the financial statements for the year ending December 31, 2017.

NOTE 3: Securities

The Corporation's debt and equity securities, all of which are classified as available for sale, at December 31, 2017 and 2016 are summarized as follows:

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| (Dollars in thousands)                           | December 31, 2017 |                        |                         | Fair Value |
|--|-------------------|------------------------|-------------------------|------------|
|  | Amortized Cost    | Gross Unrealized Gains | Gross Unrealized Losses |            |
| U.S. government agencies and corporations        | \$ 16,514         | \$ —                   | \$ (341)                | \$ 16,173  |
| Mortgage-backed securities                       | 97,677            | 142                    | (761)                   | 97,058     |
| Obligations of states and political subdivisions | 103,977           | 2,022                  | (254)                   | 105,745    |
|  | \$ 218,168        | \$ 2,164               | \$ (1,356)              | \$ 218,976 |

| (Dollars in thousands)                           | December 31, 2016 |                        |                         | Fair Value |
|--|-------------------|------------------------|-------------------------|------------|
|  | Amortized Cost    | Gross Unrealized Gains | Gross Unrealized Losses |            |
| U.S. government agencies and corporations        | \$ 16,526         | \$ —                   | \$ (414)                | \$ 16,112  |
| Mortgage-backed securities                       | 77,210            | 228                    | (622)                   | 76,816     |
| Obligations of states and political subdivisions | 114,157           | 3,265                  | (324)                   | 117,098    |
|  | \$ 207,893        | \$ 3,493               | \$ (1,360)              | \$ 210,026 |

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The amortized cost and estimated fair value of securities at December 31, 2017 and 2016, by the earlier of contractual maturity or expected maturity, are shown below. Expected maturities will differ from contractual maturities because borrowers may have the right to prepay obligations with or without call or prepayment penalties.

| (Dollars in thousands)                 | December 31, 2017 |            | December 31, 2016 |            |
|--|-------------------|------------|-------------------|------------|
|  | Amortized         |            | Amortized         |            |
|  | Cost              | Fair Value | Cost              | Fair Value |
| Due in one year or less                | \$ 40,247         | \$ 40,460  | \$ 28,039         | \$ 28,042  |
| Due after one year through five years  | 159,444           | 159,571    | 149,487           | 151,102    |
| Due after five years through ten years | 15,254            | 15,452     | 22,122            | 22,271     |
| Due after ten years                    | 3,223             | 3,493      | 8,245             | 8,611      |
|  | \$ 218,168        | \$ 218,976 | \$ 207,893        | \$ 210,026 |

The following table presents the gross realized gains and losses on and the proceeds from the (1) sale of securities and (2) maturities and calls of securities for the years ended December 31, 2017, 2016 and 2015.

| (Dollars in thousands)                                     | Year Ended December 31, |           |           |
|--|-------------------------|-----------|-----------|
|  | 2017                    | 2016      | 2015      |
| Realized gains (losses) from sales of securities:          |                         |           |           |
| Gross realized gains                                       | \$ —                    | \$ 61     | \$ —      |
| Gross realized losses                                      | —                       | (26)      | —         |
| Net realized gains   | \$ —                    | \$ 35     | \$ —      |
| Proceeds from sales of securities                          | \$ —                    | \$ 917    | \$ —      |
| Realized gains from maturities and calls of securities:    |                         |           |           |
| Gross realized gains                                       | \$ 10                   | \$ 17     | \$ 29     |
| Gross realized losses                                      | —                       | —         | —         |
| Net realized gains   | \$ 10                   | \$ 17     | \$ 29     |
| Proceeds from maturities, calls and paydowns of securities | \$ 41,520               | \$ 56,438 | \$ 36,450 |

The Corporation pledges securities to primarily secure public deposits and repurchase agreements. Securities with an aggregate amortized cost of \$118.70 million and an aggregate fair value of \$119.26 million were pledged at December 31, 2017. Securities with an aggregate amortized cost of \$113.07 million and an aggregate fair value of \$114.16 million were pledged at December 31, 2016.

Securities in an unrealized loss position at December 31, 2017, by duration of the period of the unrealized loss, are shown below.

| (Dollars in thousands)                           | Less Than 12 Months |                 | 12 Months or More |                 | Total      |                 |
|--|---------------------|-----------------|-------------------|-----------------|------------|-----------------|
|  | Fair Value          | Unrealized Loss | Fair Value        | Unrealized Loss | Fair Value | Unrealized Loss |
| U.S. government agencies and corporations        | \$ 2,972            | \$ 31           | \$ 13,201         | \$ 310          | \$ 16,173  | \$ 341          |
| Mortgage-backed securities                       | 57,116              | 341             | 22,545            | 420             | 79,661     | 761             |
| Obligations of states and political subdivisions | 18,644              | 117             | 9,363             | 137             | 28,007     | 254             |
| Total temporarily impaired securities            | \$ 78,732           | \$ 489          | \$ 45,109         | \$ 867          | \$ 123,841 | \$ 1,356        |

There were 200 debt securities totaling \$123.84 million considered temporarily impaired at December 31, 2017. The primary cause of the temporary impairments in the Corporation's investments in debt securities was fluctuations in interest rates. Interest rates increased during 2017, more significantly in the short-term portion of the United States Treasury security yield curve, thereby increasing unrealized losses on the Corporation's debt securities. At December 31, 2017, approximately 98 percent of the Corporation's obligations of states and political subdivisions, as measured by market value, were rated "A" or better by Standard & Poor's or Moody's Investors Service. Of those in a net unrealized loss position, approximately 99 percent were rated "A" or better, as measured by market value, at December 31, 2017. For the approximately one percent not rated "A" or better, as measured by market value at December 31, 2017, the Corporation

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considers these to meet regulatory credit quality standards, meaning the securities have low risk of default by the obligor, and the full and timely repayment of principal and interest is expected over the expected life of the investment. Because the Corporation intends to hold these investments in debt securities to maturity and it is more likely than not that the Corporation will not be required to sell these investments before a recovery of unrealized losses, the Corporation does not consider these investments to be other-than-temporarily impaired at December 31, 2017 and no other-than-temporary impairment has been recognized.

Securities in an unrealized loss position at December 31, 2016, by duration of the period of the unrealized loss, are shown below.

| (Dollars in thousands)                           | Less Than 12 Months |                 | 12 Months or More |                 | Total      |                 |
|--|---------------------|-----------------|-------------------|-----------------|------------|-----------------|
|  | Fair Value          | Unrealized Loss | Fair Value        | Unrealized Loss | Fair Value | Unrealized Loss |
| U.S. government agencies and corporations        | \$ 16,111           | \$ 414          | \$ —              | \$ —            | \$ 16,111  | \$ 414          |
| Mortgage-backed securities                       | 54,227              | 621             | 671               | 1               | 54,898     | 622             |
| Obligations of states and political subdivisions | 21,835              | 283             | 1,891             | 41              | 23,726     | 324             |
| Total temporarily impaired securities            | \$ 92,173           | \$ 1,318        | \$ 2,562          | \$ 42           | \$ 94,735  | \$ 1,360        |

The Corporation's investment in restricted stocks totaled \$3.44 million at December 31, 2017 and consisted of both FHLB stock and CBB stock. Restricted stocks are generally viewed as long-term investments, which are carried at cost because there is no market for the stock other than the FHLBs with respect to FHLB stock, or member institutions with respect to CBB stock. Therefore, when evaluating restricted stock for impairment, their respective values are based on the ultimate recoverability of the par value rather than by recognizing temporary declines in value. The Corporation does not consider its investment in restricted stocks to be other-than-temporarily impaired at December 31, 2017 and no impairment has been recognized. Total restricted stocks is shown as a separate line item on the balance sheet and is not a part of the available for sale securities portfolio.

## NOTE 4: Loans

Major classifications of loans are summarized as follows:



| (Dollars in thousands)                   | December 31, |            |
|--|--------------|------------|
|  | 2017         | 2016       |
| Real estate – residential mortgage       | \$ 184,863   | \$ 188,264 |
| Real estate – construction 1             | 44,782       | 55,732     |
| Commercial, financial and agricultural 2 | 437,884      | 390,388    |
| Equity lines                             | 55,237       | 52,600     |
| Consumer                                 | 13,018       | 8,399      |
| Consumer finance                         | 292,004      | 304,357    |
|  | 1,027,788    | 999,740    |
| Less allowance for loan losses           | (35,726)     | (37,066)   |
| Loans, net                               | \$ 992,062   | \$ 962,674 |

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<sup>1</sup> Includes the Corporation's real estate construction lending and consumer real estate lot lending.

<sup>2</sup> Includes the Corporation's commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

Consumer loans included \$290,000 and \$284,000 of demand deposit overdrafts at December 31, 2017 and 2016, respectively.

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The outstanding principal balance and the carrying amount of loans acquired pursuant to the Corporation's acquisition of CVB on October 1, 2013 (or acquired loans) that were recorded at fair value at the acquisition date and are included in the consolidated balance sheet at December 31, 2017 and 2016 were as follows:

| (Dollars in thousands)                              | December 31, 2017                                |   |                           |
|---|--|---|---------------------------|
|   | Acquired Loans -<br>Purchased<br>Credit Impaired | Acquired Loans -<br>Purchased<br>Performing | Acquired Loans -<br>Total |
| Outstanding principal balance                       | \$ 12,856  | \$ 45,083                                   | \$ 57,939                 |
| Carrying amount                                     |  |   |                           |
| Real estate – residential mortgage                  | \$ 492   | \$ 10,855                                   | \$ 11,347                 |
| Commercial, financial and agricultural <sup>1</sup> | 2,472  | 22,305                                      | 24,777                    |
| Equity lines  | 139  | 9,621                                       | 9,760                     |
| Consumer  | —  | 12  | 12                        |
| Total acquired loans                                | \$ 3,103   | \$ 42,793                                   | \$ 45,896                 |

<sup>1</sup> Includes acquired loans classified by the Corporation as commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

| (Dollars in thousands)                              | December 31, 2016                                |   |                           |
|---|--|---|---------------------------|
|   | Acquired Loans -<br>Purchased<br>Credit Impaired | Acquired Loans -<br>Purchased<br>Performing | Acquired Loans -<br>Total |
| Outstanding principal balance                       | \$ 19,770  | \$ 56,213                                   | \$ 75,983                 |
| Carrying amount                                     |  |   |                           |
| Real estate – residential mortgage                  | \$ 1,219   | \$ 13,422                                   | \$ 14,641                 |
| Commercial, financial and agricultural <sup>1</sup> | 7,759  | 28,615                                      | 36,374                    |
| Equity lines  | 278  | 11,178                                      | 11,456                    |
| Consumer  | —  | 114   | 114                       |
| Total acquired loans                                | \$ 9,256   | \$ 53,329                                   | \$ 62,585                 |

<sup>1</sup> Includes acquired loans classified by the Corporation as commercial real estate lending, land acquisition and development lending, builder line lending and commercial business lending.

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The following table presents a summary of the change in the accretable yield of the PCI loan portfolio for the years ended December 31, 2017 and 2016:

| (Dollars in thousands)   | Year Ended December 31, |           |
|--|-------------------------|-----------|
|  | 2017                    | 2016      |
| Accretable yield, balance at beginning of period                                       | \$ 8,636                | \$ 10,419 |
| Accretion  | (2,273)                 | (2,268)   |
| Reclassification of nonaccretable difference due to improvement in expected cash flows | 1,457                   | 1,165     |
| Other changes, net   | (516)                   | (680)     |
| Accretable yield, balance at end of period   | \$ 7,304                | \$ 8,636  |

Loans on nonaccrual status at December 31, 2017 and 2016 were as follows:

| (Dollars in thousands)                  | December 31, |          |
|---|--------------|----------|
|   | 2017         | 2016     |
| Real estate – residential mortgage      | \$ 830       | \$ 1,652 |
| Commercial, financial and agricultural: |              |          |
| Commercial real estate lending          | 3,796        | 1,619    |
| Commercial business lending             | 34           | 131      |
| Equity lines                            | 651          | 757      |
| Consumer                                | —            | 118      |
| Consumer finance                        | 764          | 1,215    |
| Total loans on nonaccrual status        | \$ 6,075     | \$ 5,492 |

If interest income had been recognized on nonaccrual loans at their stated rates during years 2017, 2016 and 2015, interest income would have increased by approximately \$462,000, \$304,000 and \$531,000, respectively.

The past due status of loans as of December 31, 2017 was as follows:

| (Dollars in thousands)                   | 30 - 59 Days | 60 - 89 Days | 90+ Days | Total     | PCI      | Current <sup>1</sup> | Total Loans  | 90+ Days                           |
|--|--------------|--------------|----------|-----------|----------|----------------------|--------------|------------------------------------|
|  | Past Due     | Past Due     | Past Due | Past Due  |          |                      |              | Past Due and Accruing <sup>2</sup> |
| Real estate – residential mortgage       | \$ 1,905     | \$ 14        | \$ 245   | \$ 2,164  | \$ 492   | \$ 182,207           | \$ 184,863   | \$ 90                              |
| Real estate – construction:              |              |              |          |           |          |                      |              |                                    |
| Construction lending                     | —            | —            | —        | —         | —        | 41,449               | 41,449       | —                                  |
| Consumer lot lending                     | —            | —            | —        | —         | —        | 3,333                | 3,333        | —                                  |
| Commercial, financial and agricultural:  |              |              |          |           |          |                      |              |                                    |
| Commercial real estate lending           | 241          | —            | 3,874    | 4,115     | 2,472    | 297,903              | 304,490      | 78                                 |
| Land acquisition and development lending | —            | —            | —        | —         | —        | 39,844               | 39,844       | —                                  |
| Builder line lending                     | 685          | —            | —        | 685       | —        | 28,911               | 29,596       | —                                  |
| Commercial business lending              | —            | —            | 2        | 2         | —        | 63,952               | 63,954       | 2                                  |
| Equity lines                             | 550          | —            | 136      | 686       | 139      | 54,412               | 55,237       | 136                                |
| Consumer                                 | 9            | —            | —        | 9         | —        | 13,009               | 13,018       | —                                  |
| Consumer finance                         | 12,273       | 2,061        | 764      | 15,098    | —        | 276,906              | 292,004      | —                                  |
| Total                                    | \$ 15,663    | \$ 2,075     | \$ 5,021 | \$ 22,759 | \$ 3,103 | \$ 1,001,926         | \$ 1,027,788 | \$ 306                             |

<sup>1</sup> For the purposes of the table above, “Current” includes loans that are 1-29 days past due.

<sup>2</sup> Includes purchased credit impaired (PCI) loans of \$90,000.

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The table above includes the following:

- nonaccrual loans that are current of \$890,000, 30-59 days past due of \$458,000, 60 - 89 days past due of \$14,000 and 90+ days past due of \$4.7 million.
- performing loans purchased in the acquisition of CVB that are current of \$42.53 million, 30-59 days past due of \$137,000, 60-89 days past due of \$14,000 and 90+ days past due of \$115,000.

The past due status of loans as of December 31, 2016 was as follows:

| (Dollars in thousands)                   | 30 - 59 Days<br>Past Due | 60 - 89 Days<br>Past Due | 90+ Days<br>Past Due | Total<br>Past Due | PCI      | Current <sup>1</sup> | Total Loans | 90+ Days<br>Past Due and<br>Accruing |
|--|--------------------------|--------------------------|----------------------|-------------------|----------|----------------------|-------------|--------------------------------------|
| Real estate – residential mortgage       | \$ 848                   | \$ 233                   | \$ 184               | \$ 1,265          | \$ 1,219 | \$ 185,780           | \$ 188,264  | \$ —                                 |
| Real estate – construction:              |                          |                          |                      |                   |          |                      |             |                                      |
| Construction lending                     | —                        | —                        | —                    | —                 | —        | 47,062               | 47,062      | —                                    |
| Consumer lot lending                     | —                        | —                        | —                    | —                 | —        | 8,670                | 8,670       | —                                    |
| Commercial, financial and agricultural:  |                          |                          |                      |                   |          |                      |             |                                      |
| Commercial real estate lending           | 5,121                    | 12                       | —                    | 5,133             | 7,245    | 249,408              | 261,786     | —                                    |
| Land acquisition and development lending | —                        | —                        | —                    | —                 | —        | 43,472               | 43,472      | —                                    |
| Builder line lending                     | —                        | —                        | —                    | —                 | —        | 22,391               | 22,391      | —                                    |
| Commercial business lending              | 75                       | —                        | —                    | 75                | 514      | 62,150               | 62,739      | —                                    |
| Equity lines                             | 853                      | 138                      | —                    | 991               | 278      | 51,331               | 52,600      | —                                    |
| Consumer                                 | 22                       | —                        | 118                  | 140               | —        | 8,259                | 8,399       | 6                                    |
| Consumer finance                         | 13,434                   | 3,203                    | 1,215                | 17,852            | —        | 286,505              | 304,357     | —                                    |
| Total                                    | \$ 20,353                | \$ 3,586                 | \$ 1,517             | \$ 25,456         | \$ 9,256 | \$ 965,028           | \$ 999,740  | \$ 6                                 |

<sup>1</sup> For the purposes of the table above, “Current” includes loans that are 1-29 days past due.

The table above includes the following:

- nonaccrual loans that are current of \$3.04 million, 30-59 days past due of \$570,000, 60 - 89 days past due of \$370,000 and 90+ days past due of \$1.52 million.

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performing loans purchased in the acquisition of CVB that are current of \$52.64 million, 30-59 days past due of \$532,000, 60-89 days past due of \$143,000 and 90+ days past due of \$17,000.

Loan modifications that were classified as TDRs during the years ended December 31, 2017 and 2016 were as follows:

| (Dollars in thousands)   | Year Ended December 31,<br>2017 |  | 2016  |                    | Pre-<br>Modification<br>Recorded<br>Investment | Post-<br>Modification<br>Recorded<br>Investment |
|--|---------------------------------|--|---|--------------------|--|---|
|  | Number of<br>Loans              | Pre-<br>Modification<br>Recorded<br>Investment | Post-<br>Modification<br>Recorded<br>Investment | Number of<br>Loans |  |   |
| Real estate – residential mortgage – interest rate concession      | 2                               | \$ 365   | \$ 365  | 5                  | \$ 1,136                                       | \$ 1,161  |
| Commercial, financial and agricultural:                            |                                 |  |   |                    |  |   |
| Commercial real estate lending – interest rate and term concession | 3                               | 4,646  | 4,646   | —                  | —  | —   |
| Commercial real estate lending – interest rate concession          | 4                               | 2,154  | 2,154   | 3                  | 227  | 227   |
| Commercial business lending – interest rate concession             | —                               | —  | —   | 1                  | 100  | 100   |
| Commercial business lending – term concession                      | —                               | —  | —   | 1                  | 25   | 25  |
| Consumer – interest rate concession                                | —                               | —  | —   | 1                  | 291  | 291   |
| Total  | 9                               | \$ 7,165                                       | \$ 7,165  | 11                 | \$ 1,779                                       | \$ 1,804  |

A TDR payment default occurs when, within 12 months of the original TDR modification, either a full or partial charge-off occurs or a TDR becomes 90 days or more past due. TDR defaults during 2017 totaled \$3.79 million, which consisted of three loans for one commercial relationship that were more than 90 days past due. There were no TDR payment defaults during the year ended December 31, 2016.

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Impaired loans, which consisted solely of TDRs, and the related allowance at December 31, 2017 were as follows:

|  | Unpaid<br>Principal<br>Balance | Recorded<br>Investment<br>in Loans<br>without<br>Specific<br>Reserve | Recorded<br>Investment<br>in Loans<br>with<br>Specific<br>Reserve | Related<br>Allowance | Average<br>Balance-<br>Impaired<br>Loans | Interest<br>Income<br>Recognized |
|--|--------------------------------|--|---|----------------------|--|----------------------------------|
| (Dollars in thousands)                     |                                |  |   |                      |  |                                  |
| Real estate – residential mortgage         | \$ 3,745                       | \$ 1,603   | \$ 2,033  | \$ 214               | \$ 3,743                                 | \$ 184                           |
| Commercial, financial and<br>agricultural: |                                |  |   |                      |  |                                  |
| Commercial real estate lending             | 6,981                          | 2,841  | 4,031   | 615                  | 7,818                                    | 168                              |
| Commercial business lending                | 41                             | 35   | —   | —                    | 45                                       | —                                |
| Equity lines                               | 32                             | 31   | —   | —                    | 32                                       | 2                                |
| Consumer                                   | 321                            | 322  | —   | —                    | 321                                      | 13                               |
| Total                                      | \$ 11,120                      | \$ 4,832   | \$ 6,064  | \$ 829               | \$ 11,959                                | \$ 367                           |

Impaired loans, which consisted solely of TDRs, and the related allowance at December 31, 2016 were as follows:

|  | Unpaid<br>Principal<br>Balance | Recorded<br>Investment<br>in Loans<br>without<br>Specific<br>Reserve | Recorded<br>Investment<br>in Loans<br>with<br>Specific<br>Reserve | Related<br>Allowance | Average<br>Balance-<br>Impaired<br>Loans | Interest<br>Income<br>Recognized |
|--|--------------------------------|--|---|----------------------|--|----------------------------------|
| (Dollars in thousands)                     |                                |  |   |                      |  |                                  |
| Real estate – residential mortgage         | \$ 3,539                       | \$ 1,676   | \$ 1,732  | \$ 251               | \$ 3,446                                 | \$ 122                           |
| Commercial, financial and<br>agricultural: |                                |  |   |                      |  |                                  |
| Commercial real estate lending             | 1,967                          | 430  | 1,272   | 261                  | 1,746                                    | 29                               |
| Commercial business lending                | 167                            | 89   | 74  | 46                   | 181                                      | 8                                |
| Equity lines                               | 32                             | 32   | —   | —                    | 32                                       | 1                                |
| Consumer                                   | 520                            | —  | 520   | 94                   | 521                                      | 8                                |
| Total                                      | \$ 6,225                       | \$ 2,227   | \$ 3,598  | \$ 652               | \$ 5,926                                 | \$ 168                           |

The increase in TDRs during 2017 consisted primarily of two commercial relationships totaling \$5.57 million.

## NOTE 5: Allowance for Loan Losses

Changes in the allowance for loan losses were as follows:

| (Dollars in thousands)                     | Year Ended December 31, |           |           |
|--|-------------------------|-----------|-----------|
|  | 2017                    | 2016      | 2015      |
| Balance at the beginning of year           | \$ 37,066               | \$ 35,569 | \$ 35,606 |
| Provision charged to operations            | 16,435                  | 18,040    | 15,512    |
| Loans charged off                          | (22,396)                | (21,170)  | (20,317)  |
| Recoveries of loans previously charged off | 4,621                   | 4,627     | 4,768     |
| Balance at the end of year                 | \$ 35,726               | \$ 37,066 | \$ 35,569 |



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The following table presents, as of and for the year ended December 31, 2017, the total allowance for loan losses, the allowance by impairment methodology (individually evaluated for impairment, collectively evaluated for impairment or PCI loans), the total loans and loans by impairment methodology (individually evaluated for impairment, collectively evaluated for impairment or PCI loans) and a rollforward of the allowance for loan losses.

| (Dollars in thousands)                                | Real Estate Residential Mortgage | Real Estate Construction | Commercial, Financial & Agricultural | Equity Lines | Consumer  | Consumer Finance | Total        |
|---|----------------------------------|--------------------------|--------------------------------------|--------------|-----------|------------------|--------------|
| Allowance for loan losses:                            |                                  |                          |                                      |              |           |                  |              |
| Balance at the beginning of year                      | \$ 2,559                         | \$ 816                   | \$ 7,393                             | \$ 685       | \$ 261    | \$ 25,352        | \$ 37,066    |
| Provision charged to operations                       | (127)                            | (211)                    | 413                                  | 43           | 82        | 16,235           | 16,435       |
| Loans charged off                                     | (179)                            | —                        | (349)                                | (42)         | (301)     | (21,525)         | (22,396)     |
| Recoveries of loans previously charged off            | 118                              | —                        | 21                                   | 2            | 189       | 4,291            | 4,621        |
| Ending balance at December 31, 2017                   | \$ 2,371                         | \$ 605                   | \$ 7,478                             | \$ 688       | \$ 231    | \$ 24,353        | \$ 35,726    |
| Ending balance: individually evaluated for impairment | \$ 214                           | \$ —                     | \$ 615                               | \$ —         | \$ —      | \$ —             | \$ 829       |
| Ending balance: collectively evaluated for impairment | \$ 2,157                         | \$ 605                   | \$ 6,863                             | \$ 688       | \$ 231    | \$ 24,353        | \$ 34,897    |
| Ending balance: acquired loans - PCI                  | \$ —                             | \$ —                     | \$ —                                 | \$ —         | \$ —      | \$ —             | \$ —         |
| Loans:  |                                  |                          |                                      |              |           |                  |              |
| Ending balance at December 31, 2017                   | \$ 184,863                       | \$ 44,782                | \$ 437,884                           | \$ 55,237    | \$ 13,018 | \$ 292,004       | \$ 1,027,788 |
| Ending balance: individually evaluated for impairment | \$ 3,636                         | \$ —                     | \$ 6,907                             | \$ 31        | \$ 322    | \$ —             | \$ 10,896    |
| Ending balance: collectively evaluated for impairment | \$ 180,735                       | \$ 44,782                | \$ 428,505                           | \$ 55,067    | \$ 12,696 | \$ 292,004       | \$ 1,013,789 |
| Ending balance: acquired loans - PCI                  | \$ 492                           | \$ —                     | \$ 2,472                             | \$ 139       | \$ —      | \$ —             | \$ 3,103     |

The following table presents, as of and for the year ended December 31, 2016, the total allowance for loan losses, the allowance by impairment methodology (individually evaluated for impairment, collectively evaluated for impairment

or PCI loans), the total loans and loans by impairment methodology (individually evaluated for impairment, collectively evaluated for impairment or PCI loans) and a rollforward of the allowance for loan losses.

| (Dollars in thousands)                                | Real Estate<br>Residential<br>Mortgage | Real Estate<br>Construction | Commercial,<br>Financial &<br>Agricultural | Equity<br>Lines | Consumer | Consumer<br>Finance | Total      |
|---|--|-----------------------------|--|-----------------|----------|---------------------|------------|
| Allowance for loan losses:                            |  |                             |  |                 |          |                     |            |
| Balance at the beginning of year                      | \$ 2,471                               | \$ 94                       | \$ 7,755                                   | \$ 1,052        | \$ 243   | \$ 23,954           | \$ 35,569  |
| Provision charged to operations                       | 7                                      | 722                         | (481)                                      | (310)           | 63       | 18,039              | 18,040     |
| Loans charged off                                     | (82)                                   | —                           | (87)                                       | (57)            | (281)    | (20,663)            | (21,170)   |
| Recoveries of loans previously charged off            | 163                                    | —                           | 206  | —               | 236      | 4,022               | 4,627      |
| Ending balance at December 31, 2016                   | \$ 2,559                               | \$ 816                      | \$ 7,393                                   | \$ 685          | \$ 261   | \$ 25,352           | \$ 37,066  |
| Ending balance: individually evaluated for impairment | \$ 251                                 | \$ —                        | \$ 307                                     | \$ —            | \$ 94    | \$ —                | \$ 652     |
| Ending balance: collectively evaluated for impairment | \$ 2,308                               | \$ 816                      | \$ 7,086                                   | \$ 685          | \$ 167   | \$ 25,352           | \$ 36,414  |
| Ending balance: acquired loans - PCI                  | \$ —                                   | \$ —                        | \$ —                                       | \$ —            | \$ —     | \$ —                | \$ —       |
| Loans:  |  |                             |  |                 |          |                     |            |
| Ending balance at December 31, 2016                   | \$ 188,264                             | \$ 55,732                   | \$ 390,388                                 | \$ 52,600       | \$ 8,399 | \$ 304,357          | \$ 999,740 |
| Ending balance: individually evaluated for impairment | \$ 3,408                               | \$ —                        | \$ 1,865                                   | \$ 32           | \$ 520   | \$ —                | \$ 5,825   |
| Ending balance: collectively evaluated for impairment | \$ 183,637                             | \$ 55,732                   | \$ 380,764                                 | \$ 52,290       | \$ 7,879 | \$ 304,357          | \$ 984,659 |
| Ending balance: acquired loans - PCI                  | \$ 1,219                               | \$ —                        | \$ 7,759                                   | \$ 278          | \$ —     | \$ —                | \$ 9,256   |

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Loans by credit quality indicators as of December 31, 2017 were as follows:

| (Dollars in thousands)                      | Pass       | Special<br>Mention | Substandard | Substandard<br>Nonaccrual | Total <sup>1</sup> |
|---|------------|--------------------|-------------|---------------------------|--------------------|
| Real estate – residential mortgage          | \$ 179,963 | \$ 1,235           | \$ 2,835    | \$ 830                    | \$ 184,863         |
| Real estate – construction:                 |            |                    |             |                           |                    |
| Construction lending                        | 41,449     | —                  | —           | —                         | 41,449             |
| Consumer lot lending                        | 3,333      | —                  | —           | —                         | 3,333              |
| Commercial, financial and agricultural:     |            |                    |             |                           |                    |
| Commercial real estate lending              | 293,292    | 2,874              | 4,528       | 3,796                     | 304,490            |
| Land acquisition and development<br>lending | 24,253     | —                  | 15,591      | —                         | 39,844             |
| Builder line lending                        | 29,596     | —                  | —           | —                         | 29,596             |
| Commercial business lending                 | 63,749     | 34                 | 137         | 34                        | 63,954             |
| Equity lines                                | 53,870     | 465                | 251         | 651                       | 55,237             |
| Consumer                                    | 12,693     | 3                  | 322         | —                         | 13,018             |
|   | \$ 702,198 | \$ 4,611           | \$ 23,664   | \$ 5,311                  | \$ 735,784         |

<sup>1</sup> At December 31, 2017, the Corporation did not have any loans classified as Doubtful or Loss.

Included in the table above are loans purchased in connection with the acquisition of CVB of \$42.67 million pass rated, \$1.09 million special mention, \$1.98 million substandard and \$161,000 substandard nonaccrual.

| (Dollars in thousands) | Performing | Non-<br>Performing | Total      |
|------------------------|------------|--------------------|------------|
| Consumer finance       | \$ 291,240 | \$ 764             | \$ 292,004 |

Loans by credit quality indicators as of December 31, 2016 were as follows:

Special

Substandard

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| (Dollars in thousands)                   | Pass       | Mention  | Substandard | Nonaccrual | Total      |
|--|------------|----------|-------------|------------|------------|
| Real estate – residential mortgage       | \$ 181,814 | \$ 2,037 | \$ 2,761    | \$ 1,652   | \$ 188,264 |
| Real estate – construction:              |            |          |             |            |            |
| Construction lending                     | 47,062     | —        | —           | —          | 47,062     |
| Consumer lot lending                     | 8,670      | —        | —           | —          | 8,670      |
| Commercial, financial and agricultural:  |            |          |             |            |            |
| Commercial real estate lending           | 243,427    | 5,860    | 10,880      | 1,619      | 261,786    |
| Land acquisition and development lending | 29,595     | 565      | 13,312      | —          | 43,472     |
| Builder line lending                     | 21,235     | 789      | 367         | —          | 22,391     |
| Commercial business lending              | 62,044     | 255      | 309         | 131        | 62,739     |
| Equity lines                             | 51,186     | 480      | 177         | 757        | 52,600     |
| Consumer                                 | 7,870      | 2        | 409         | 118        | 8,399      |
|  | \$ 652,903 | \$ 9,988 | \$ 28,215   | \$ 4,277   | \$ 695,383 |

<sup>1</sup> At December 31, 2016, the Corporation did not have any loans classified as Doubtful or Loss.

Included in the table above are loans purchased in connection with the acquisition of CVB of \$54.06 million pass rated, \$2.59 million special mention, \$5.74 million substandard and \$196,000 substandard nonaccrual.

| (Dollars in thousands) | Performing | Non-Performing | Total      |
|------------------------|------------|----------------|------------|
| Consumer finance       | \$ 303,142 | \$ 1,215       | \$ 304,357 |

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## NOTE 6: OREO

At December 31, 2017 and 2016, OREO was \$168,000 and \$195,000, respectively. OREO is primarily comprised of residential properties and non-residential properties associated with commercial relationships, and are located primarily in the state of Virginia. Changes in the balance for OREO are as follows:

| (Dollars in thousands)                              | Year Ended December 31, |         |
|---|-------------------------|---------|
|   | 2017                    | 2016    |
| Balance at the beginning of year, gross             | \$ 281                  | \$ 998  |
| Transfers between loans and other real estate owned | 208                     | 618     |
| Capitalized expenses                                | —                       | 21      |
| Charge-offs   | (29)                    | (106)   |
| Sales proceeds                                      | (245)                   | (1,384) |
| Gain on disposition                                 | 10                      | 134     |
| Balance at the end of year, gross                   | 225                     | 281     |
| Less valuation allowance                            | (57)                    | (86)    |
| Balance at the end of year, net                     | \$ 168                  | \$ 195  |

Changes in the allowance for OREO losses are as follows:

| (Dollars in thousands)           | Year Ended December 31, |       |       |
|----------------------------------|-------------------------|-------|-------|
|                                  | 2017                    | 2016  | 2015  |
| Balance at the beginning of year | \$ 86                   | \$ 56 | \$ 29 |
| Provision for losses             | —                       | 135   | 90    |
| Charge-offs, net                 | (29)                    | (105) | (63)  |
| Balance at the end of year       | \$ 57                   | \$ 86 | \$ 56 |

Other net noninterest (expense) income applicable to OREO, other than the provision for losses, were \$(72,000), \$(22,000) and \$19,000 for the years ended December 31, 2017, 2016 and 2015, respectively.

## NOTE 7: Corporate Premises and Equipment

Major classifications of corporate premises and equipment are summarized as follows:

| (Dollars in thousands)            | December 31, |           |
|-----------------------------------|--------------|-----------|
|                                   | 2017         | 2016      |
| Land                              | \$ 8,340     | \$ 8,340  |
| Buildings                         | 35,586       | 35,352    |
| Equipment, furniture and fixtures | 32,486       | 30,254    |
|                                   | 76,412       | 73,946    |
| Less accumulated depreciation     | (39,443)     | (38,142)  |
|                                   | \$ 36,969    | \$ 35,804 |

NOTE 8: Time Deposits

Time deposits are summarized as follows:

| (Dollars in thousands)              | December 31, |            |
|-------------------------------------|--------------|------------|
|                                     | 2017         | 2016       |
| Certificates of deposit, over \$250 | \$ 70,034    | \$ 67,543  |
| Other time deposits                 | 277,919      | 276,872    |
|                                     | \$ 347,953   | \$ 344,415 |



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Remaining maturities on time deposits are as follows:

| (Dollars in thousands) | December 31, 2017 |
|------------------------|-------------------|
| 2018                   | \$ 181,126        |
| 2019                   | 91,877            |
| 2020                   | 34,252            |
| 2021                   | 17,566            |
| 2022                   | 16,553            |
| Thereafter             | 6,579             |
|                        | \$ 347,953        |

## NOTE 9: Borrowings

The table below presents selected information on short-term borrowings:

| (Dollars in thousands)                           | December 31, |           |
|--|--------------|-----------|
|  | 2017         | 2016      |
| Balance outstanding at year end <sup>1</sup>     | \$ 20,621    | \$ 12,363 |
| Maximum balance at any month end during the year | \$ 21,032    | \$ 13,195 |
| Average balance for the year                     | \$ 18,416    | \$ 12,079 |
| Weighted average rate for the year               | 1.32 %       | 0.43 %    |
| Weighted average rate on borrowings at year end  | 1.29 %       | 0.44 %    |
| Estimated fair value at year end                 | \$ 20,621    | \$ 12,363 |

<sup>1</sup> Consists of (1) repurchase transactions with customers, which generally mature the day following the day sold and (2) during 2017 a repurchase agreement with a third-party correspondent bank, both types of which are secured by investment securities. The interest rate on the repurchase agreement, which matures in 2018, is 3.55 percent (7.00 percent minus three-month LIBOR with a maximum rate of 3.55 percent) and the outstanding balance as of December 31, 2017 was \$5.00 million. This repurchase agreement was considered a long-term borrowing at December 31, 2016, and had an outstanding balance of \$5.00 million.



Long-term borrowings at December 31, 2017 consist of advances under a non-recourse revolving bank line of credit secured by loans at C&F Finance and advances from the FHLB, which are secured by a blanket floating lien on all qualifying closed-end and revolving, open-end loans secured by 1-4 family residential properties. The interest rate on the revolving bank line of credit, which matures in 2020, floats at the one-month LIBOR rate plus a range of 200 to 225 basis points, depending upon the average balance outstanding on the line. The outstanding balance on this line was \$75.03 million as of December 31, 2017. C&F Finance's revolving bank line of credit agreement contains covenants regarding C&F Finance's capital adequacy, collateral performance, adequacy of the allowance for loan losses and interest expense coverage. C&F Finance satisfied all such covenants during 2017. Long-term advances from the FHLB at December 31, 2017 consist of \$30.00 million of convertible advances and \$17.00 million of fixed rate hybrid advances. The convertible advances have fixed rates of interest unless the FHLB exercises its option to convert the interest on these advances from fixed rate to variable rate. The fixed rate hybrid advances provide fixed-rate funding until the stated maturity date. C&F Bank may add interest rate caps or floors at a future date, at which time the cost of the caps or floors will be added to the advance rate. The table below presents selected information for the FHLB advances at December 31, 2017:

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| (Dollars in thousands)     | Interest Rate | Maturity Date | Next Conversion Option Date |
|----------------------------|---------------|---------------|-----------------------------|
| Fixed Rate Hybrid Advances |               |               |                             |
| \$ 2,500                   | 1.28          | % 08/30/18    |                             |
| \$ 7,000                   | 1.95          | 12/04/19      |                             |
| \$ 7,500                   | 1.78          | 08/21/20      |                             |
| Convertible Advances       |               |               |                             |
| \$ 7,500                   | 1.48          | 09/19/22      | 09/20/21                    |
| \$ 7,500                   | 1.96          | 09/29/23      | 09/29/22                    |
| \$ 5,000                   | 2.32          | 10/25/24      | 10/25/23                    |
| \$ 5,000                   | 2.53          | 11/28/25      | 11/29/24                    |
| \$ 5,000                   | 2.83          | 12/29/26      | 12/29/25                    |

The contractual maturities of long-term borrowings at December 31, 2017 are as follows:

| (Dollars in thousands) | Fixed Rate | Floating Rate | Total      |
|------------------------|------------|---------------|------------|
| 2018                   | \$ 2,500   | \$ —          | \$ 2,500   |
| 2019                   | 7,000      | —             | 7,000      |
| 2020                   | 7,500      | 75,029        | 82,529     |
| 2021                   | —          | —             | —          |
| 2022                   | —          | 7,500         | 7,500      |
| Thereafter             | —          | 22,500        | 22,500     |
|                        | \$ 17,000  | \$ 105,029    | \$ 122,029 |

The Corporation's unused lines of credit for future borrowings total approximately \$270.44 million at December 31, 2017, which consists of \$97.04 million available from the FHLB, \$44.97 million on C&F Finance's revolving bank line of credit, \$13.43 million available from the FRB, \$65.00 million under unsecured federal funds agreements with third party financial institutions, \$50.00 million in repurchase lines of credit with third party financial institutions. Additional loans and securities are available that can be pledged as collateral for future borrowings from the FRB or the FHLB above the current lendable collateral value.

In December 2007, C&F Financial Statutory Trust II (Trust II), a wholly-owned non-operating subsidiary of the Corporation, was formed for the purpose of issuing trust preferred capital securities for general corporate purposes including the refinancing of existing debt. On December 14, 2007, Trust II issued \$10.00 million of trust preferred capital securities in a private placement to an institutional investor and \$310,000 in common equity to the Corporation in exchange for cash. The securities mature in December 2037, are redeemable at the Corporation's option, and require quarterly distributions by Trust II to the holder of the securities at a rate equal to the three-month LIBOR rate plus 3.15 percent. During 2014, in order to mitigate the potential effects of rising interest rates, the Corporation entered into an interest rate swap agreement whereby the effective fixed interest rate on all \$10.00 million of the securities became 4.82 percent. The interest rate swap matures in December 2019. The principal asset of Trust II is \$10.31 million of the Corporation's trust preferred capital notes with like maturities and like interest rates to the trust preferred capital securities. The interest payments by the Corporation on the debt securities will be used by Trust II to pay the quarterly distributions payable by Trust II to the holders of the trust preferred capital securities.

In July 2005, C&F Financial Statutory Trust I (Trust I), a wholly-owned non-operating subsidiary of the Corporation, was formed for the purpose of issuing trust preferred capital securities to partially fund the Corporation's purchase of 427,186 shares of its common stock. On July 21, 2005, Trust I issued \$10.00 million of trust preferred capital securities in a private placement to an institutional investor and \$310,000 in common equity to the Corporation in exchange for cash. The securities mature in September 2035, are redeemable at the Corporation's option, and require quarterly distributions by Trust I to the holder of the securities at a rate equal to the three-month LIBOR rate plus 1.57 percent. During 2015, in order to mitigate the potential effects of rising interest rates, the Corporation entered into an interest rate swap agreement

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whereby the effective fixed interest rate on all \$10.00 million of the securities became 3.44 percent. The interest rate swap matures in September 2020. The principal asset of Trust I is \$10.31 million of the Corporation's trust preferred capital notes with like maturities and like interest rates to the trust preferred capital securities. The interest payments by the Corporation on the debt securities will be used by Trust I to pay the quarterly distributions payable by Trust I to the holders of the trust preferred capital securities.

In December 2003, Central Virginia Bankshares Statutory Trust I (CVBK Trust I) was formed as a wholly-owned non-operating subsidiary of CVBK for the purpose of issuing trust preferred capital securities for general corporate purposes. On December 17, 2003, CVBK Trust I issued \$5.00 million of trust preferred capital securities in a private placement to an institutional investor and \$155,000 in common equity to CVBK in exchange for cash. CVBK Trust I became a wholly-owned non-consolidated non-operating subsidiary of the Corporation pursuant to the merger of CVBK with and into the Corporation in March 2014, and the Corporation assumed CVBK's obligations on the underlying trust preferred capital notes. The securities mature in December 2033, are redeemable at the Corporation's option, and require quarterly distributions by CVBK Trust I to the holder of the securities at a rate equal to the three-month LIBOR plus 2.85 percent. During 2014, in order to mitigate the potential effects of rising interest rates, the Corporation entered into an interest rate swap agreement whereby the effective fixed interest rate on all \$5.00 million of the securities became 4.54 percent. The interest rate swap matures in December 2019. The principal asset of CVBK Trust I is \$5.16 million of trust preferred capital notes originally issued by CVBK and assumed by the Corporation with like maturities and like interest rates to the trust preferred capital securities. The interest payments by the Corporation on the debt securities will be used by CVBK Trust I to pay the quarterly distributions payable by CVBK Trust I to the holders of the trust preferred capital securities. The trust preferred capital securities issued by CVBK Trust I were adjusted to fair value on the date of acquisition of CVBK. The resulting fair value adjustment was a discount of \$716,000, which is being amortized over 20 years on a straight-line basis, and the balance of which was \$565,000 as of December 31, 2017.

Subject to certain exceptions and limitations, the Corporation may elect from time to time to defer interest payments on the junior subordinated debt securities, which would result in a deferral of distribution payments on the related capital securities.

NOTE 10: Shareholders' Equity, Other Comprehensive Income and Earnings Per Share

Shareholders' Equity

The Corporation did not repurchase any of its shares of common stock during the years ended December 31, 2017, 2016, or 2015, respectively, under the Repurchase Program authorized by the Corporation's Board of Directors. During the years ended December 31, 2017, 2016 and 2015, the Corporation withheld 9,899 shares, 9,169 shares and 8,745 shares of its common stock, respectively, from employees to satisfy tax withholding obligations resulting from the vesting of restricted shares.

## Accumulated Other Comprehensive Income (Loss)

The following table presents the cumulative balances of the components of accumulated other comprehensive income (loss), net of deferred taxes of \$491,000, \$535,000 and \$620,000 as of December 31, 2017, 2016 and 2015, respectively.

| (Dollars in thousands)                              | December 31, |          |          |
|---|--------------|----------|----------|
|   | 2017         | 2016     | 2015     |
| Net unrealized gains on securities                  | \$ 638       | \$ 1,386 | \$ 3,491 |
| Net unrecognized gains (losses) on cash flow hedges | 124          | (34)     | (107)    |
| Net unrecognized losses on defined benefit plan     | (2,649)      | (2,336)  | (2,213)  |
| Total accumulated other comprehensive (loss) income | \$ (1,887)   | \$ (984) | \$ 1,171 |

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## Earnings Per Share (EPS)

The components of the Corporation's EPS calculations are as follows:

| (Dollars in thousands)   | December 31, |           |           |
|--|--------------|-----------|-----------|
|  | 2017         | 2016      | 2015      |
| Net income   | \$ 6,572     | \$ 13,459 | \$ 12,530 |
| Weighted average number of shares used in earnings per share—basic             | 3,486,510    | 3,454,282 | 3,401,426 |
| Effect of dilutive securities:   |              |           |           |
| Stock option awards  | 79           | 1,601     | 408       |
| Weighted average number of shares used in earnings per share—assuming dilution | 3,486,589    | 3,455,883 | 3,401,834 |

The Corporation has applied the two-class method of computing basic and diluted EPS for each period presented because the Corporation's unvested restricted shares outstanding contain rights to nonforfeitable dividends. Accordingly, the weighted average number of shares used in the calculation of basic and diluted EPS includes both vested and unvested shares outstanding.

Potential shares that may be issued by the Corporation for its stock option awards were determined using the treasury stock method. Accordingly, anti-dilutive shares are not included in computing diluted earnings per share. Approximately 3,000 and 70,000 shares issuable upon exercise of options for the years ended December 31, 2016 and 2015, respectively, were not included in computing diluted earnings per share because they were anti-dilutive. There were no anti-dilutive stock options outstanding for the year ended December 31, 2017.

## NOTE 11: Income Taxes

Principal components of income tax expense as reflected in the consolidated statements of income are as follows:

| (Dollars in thousands) | Year Ended December 31, |      |      |
|------------------------|-------------------------|------|------|
|                        | 2017                    | 2016 | 2015 |

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|                |           |          |          |
|----------------|-----------|----------|----------|
| Current taxes  | \$ 1,989  | \$ 4,482 | \$ 3,475 |
| Deferred taxes | 9,405     | (23)     | 1,378    |
|                | \$ 11,394 | \$ 4,459 | \$ 4,853 |

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Income tax expense is comprised of the following items:

| (Dollars in thousands)   | Year Ended December 31, |                                 |          |                                 |          |                                 |  |  |
|--|-------------------------|---------------------------------|----------|---------------------------------|----------|---------------------------------|--|--|
|  | 2017                    | Percent of<br>Pre-tax<br>Income | 2016     | Percent of<br>Pre-tax<br>Income | 2015     | Percent of<br>Pre-tax<br>Income |  |  |
| Income tax computed at federal statutory rates   | \$ 6,288                | 35.0 %                          | \$ 6,272 | 35.0 %                          | \$ 6,084 | 35.0 %                          |  |  |
| Tax effect of exclusion of interest income on obligations of states and political subdivisions   | (1,125)                 | (6.3)                           | (1,310)  | (7.3)                           | (1,456)  | (8.4)                           |  |  |
| Reduction of interest expense incurred to carry tax-exempt assets                                | 32                      | 0.2                             | 36       | 0.2                             | 38       | 0.2                             |  |  |
| Increase in bank-owned life insurance  | (151)                   | (0.8)                           | (324)    | (1.8)                           | (159)    | (0.9)                           |  |  |
| State income taxes, net of federal tax benefit   | 348                     | 1.9                             | 403      | 2.2                             | 563      | 3.3                             |  |  |
| Amortization of investments in qualified affordable housing projects, net of federal tax benefit | 255                     | 1.4                             | 217      | 1.2                             | 264      | 1.5                             |  |  |
| Tax credit on investments in qualified affordable housing projects                               | (390)                   | (2.2)                           | (364)    | (2.0)                           | (400)    | (2.3)                           |  |  |
| Share-based compensation   | (597)                   | (3.3)                           | (476)    | (2.7)                           | —        | —                               |  |  |
| Reduction in net deferred tax asset due to change in federal statutory rate                      | 6,643                   | 37.0                            | —        | —                               | —        | —                               |  |  |
| Other  | 91                      | 0.5                             | 5        | —                               | (81)     | (0.5)                           |  |  |
|  | \$ 11,394               | 63.4 %                          | \$ 4,459 | 24.8 %                          | \$ 4,853 | 27.9 %                          |  |  |

The Corporation's net deferred income taxes totaled \$12.1 million and \$21.5 million at December 31, 2017 and 2016, respectively. The tax effects of each type of significant item that gave rise to deferred taxes are:



| (Dollars in thousands)                               | December 31, |           |
|--|--------------|-----------|
|  | 2017         | 2016      |
| Deferred tax asset                                   |              |           |
| Allowances for loan losses and OREO losses           | \$ 9,004     | \$ 14,035 |
| Fair value adjustments related to CVBK acquisition   | 2,123        | 3,953     |
| Reserve for indemnification losses                   | 641          | 875       |
| Deferred compensation                                | 1,383        | 2,005     |
| Share-based compensation                             | 769          | 1,036     |
| Interest on nonaccrual loans                         | 475          | 1,088     |
| Cash flow hedges                                     | —            | 22        |
| Other  | 2,363        | 3,722     |
| Deferred tax asset                                   | 16,758       | 26,736    |
| Deferred tax liability                               |              |           |
| Goodwill and other intangible assets                 | (2,810)      | (3,848)   |
| Core deposit intangible                              | (76)         | (307)     |
| Defined benefit plan                                 | (934)        | (116)     |
| Depreciation   | (632)        | (180)     |
| Cash flow hedges                                     | (43)         | —         |
| Net unrealized gain on securities available for sale | (170)        | (746)     |
| Deferred tax liability                               | (4,665)      | (5,197)   |
| Net deferred tax asset                               | \$ 12,093    | \$ 21,539 |

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<sup>1</sup> The deferred tax asset and liability values at December 31, 2017 have been re-measured as a result of the Act and the 21 percent federal corporate income tax rate that will apply to the Corporation's future fiscal years.

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The Corporation files income tax returns in the U.S. federal jurisdiction and several states. With few exceptions, the Corporation is no longer subject to U.S. federal, state and local income tax examinations by tax authorities for years prior to 2014.

NOTE 12: Employee Benefit Plans

C&F Bank maintains a Defined Contribution Profit-Sharing Plan (the Profit-Sharing Plan) sponsored by the Virginia Bankers Association (VBA). The Profit-Sharing Plan includes a 401(k) savings provision that authorizes a maximum voluntary deferral of up to 95 percent of covered compensation (with a partial company match), subject to statutory limitations. The Profit-Sharing Plan provides for an annual discretionary contribution to the account of each eligible employee based in part on C&F Bank's profitability for a given year and on each participant's yearly earnings. All full-time employees who have attained the age of eighteen and have at least three months of service are eligible to participate. Contributions and earnings may be invested in various investment vehicles offered through the VBA. All employee contributions are fully vested upon contribution. An employee is 20 percent vested in C&F Bank's contributions after two years of service, 40 percent after three years, 60 percent after four years, 80 percent after five years and fully vested after six years, or earlier in the event of retirement, death or attainment of age 65 while an employee. The amounts charged to expense under this plan were \$799,000, \$653,000 and \$633,000 in 2017, 2016 and 2015, respectively.

C&F Mortgage maintains a Defined Contribution 401(k) Savings Plan that authorizes a voluntary salary deferral of from 1 percent to 100 percent of compensation (with a discretionary company match), subject to statutory limitations. Substantially all employees who have attained the age of eighteen are eligible to participate on the first day of the next month following employment date. The plan provides for an annual discretionary contribution to the account of each eligible employee based in part on C&F Mortgage's profitability for a given year, and on each participant's contributions to the plan. Contributions may be invested in various investment funds offered under the plan. All employee contributions are fully vested upon contribution. An employee is vested 25 percent in the employer's contributions after two years of service, 50 percent after three years, 75 percent after four years, and fully vested after five years. The amounts charged to expense under this plan were \$216,000, \$163,000 and \$59,000 in 2017, 2016 and 2015, respectively.

C&F Finance maintains a Defined Contribution 401(k) and Profit-Sharing Plan sponsored by the VBA with plan features similar to the Profit-Sharing Plan of C&F Bank. The amounts charged to expense under this plan were \$223,000, \$239,000 and \$211,000 in 2017, 2016 and 2015, respectively.

Individual performance bonuses are awarded annually to certain senior members of management of C&F Bank and C&F Finance under the Corporation's Management Incentive Plan (MIP). The Corporation's Compensation Committee determines the bonuses to be paid to the Chief Executive Officer and the President of the Corporation. The Chief Executive Officer recommends the bonuses to be paid to the remaining officers participating in the MIP. In determining the awards, individual performance and the Corporation's performance, including growth rate, returns on average assets and equity, asset quality measures and absolute levels of income are considered. In addition, the Compensation Committee, based on the recommendations of the Chief Executive Officer, determines the bonuses to be paid to other members of management of C&F Bank and C&F Finance who do not participate in the MIP. The expense for these bonus awards is accrued in the year of performance. Expenses under these plans were \$1.70 million, \$1.44 million and \$1.50 million in 2017, 2016 and 2015, respectively. In accordance with employment agreements for certain senior officers of C&F Mortgage, performance bonuses of \$759,000, \$780,000 and \$338,000 were expensed in 2017, 2016 and 2015, respectively. Performance used in determining the awards is directly related to the profitability of C&F Mortgage.

C&F Bank has a non-contributory, defined benefit pension plan (Cash Balance Plan) for all full-time employees over 21 years of age. Under the Cash Balance Plan, the benefit account for each participant will grow each year with annual pay credits based on age and years of service and monthly interest credits based on the prior year's December average yield on 30-year Treasuries plus 150 basis points. C&F Bank funds pension costs in accordance with the funding provisions of the Employee Retirement Income Security Act.

The Corporation has a nonqualified deferred contribution plan for certain executives. The plan allows for elective salary and bonus deferrals. The plan also allows for employer contributions to make up for limitations on covered compensation imposed by the Internal Revenue Code with respect to the Profit-Sharing Plan and Cash Balance Plan and to enhance

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retirement benefits by providing supplemental contributions from time to time. Expenses under this plan were \$253,000, \$268,000 and \$226,000 in 2017, 2016 and 2015, respectively. Investments for this plan are held in a Rabbi trust. These investments are included in other assets and the related liability is included in other liabilities.

On December 16, 2014, the Corporation approved an additional compensation benefit for the Corporation's Chief Executive Officer to provide post-retirement medical and dental insurance premiums for him and his spouse for life. Expense under this arrangement was \$81,000, \$75,000, and \$69,000 in 2017, 2016 and 2015, respectively, and the related liability is included in other liabilities.

The following table summarizes the projected benefit obligations, plan assets, funded status and rate assumptions associated with the Cash Balance Plan based upon actuarial valuations.

| (Dollars in thousands)  | December 31, |           |           |   |     |   |
|---|--------------|-----------|-----------|---|-----|---|
|   | 2017         | 2016      | 2015      |   |     |   |
| Change in benefit obligation  |              |           |           |   |     |   |
| Projected benefit obligation, beginning                               | \$ 15,870    | \$ 14,518 | \$ 13,582 |   |     |   |
| Service cost  | 1,120        | 1,076     | 1,040     |   |     |   |
| Interest cost   | 552          | 528       | 468       |   |     |   |
| Actuarial loss (gain)   | 1,194        | 276       | (347)     |   |     |   |
| Benefits paid   | (928)        | (528)     | (351)     |   |     |   |
| Prior service cost attributed to CVB participation                    | —            | —         | 126       |   |     |   |
| Projected benefit obligation, ending                                  | 17,808       | 15,870    | 14,518    |   |     |   |
| Change in plan assets   |              |           |           |   |     |   |
| Fair value of plan assets, beginning                                  | 16,202       | 14,697    | 14,084    |   |     |   |
| Actual return on plan assets  | 2,480        | 1,033     | (36)      |   |     |   |
| Employer contributions  | 1,500        | 1,000     | 1,000     |   |     |   |
| Benefits paid   | (928)        | (528)     | (351)     |   |     |   |
| Fair value of plan assets, ending                                     | 19,254       | 16,202    | 14,697    |   |     |   |
| Funded status   | \$ 1,446     | \$ 332    | \$ 179    |   |     |   |
| Amounts recognized as an other asset                                  | \$ 1,446     | \$ 332    | \$ 179    |   |     |   |
| Amounts recognized in accumulated other comprehensive loss            |              |           |           |   |     |   |
| Net loss  | \$ 3,987     | \$ 4,290  | \$ 4,160  |   |     |   |
| Prior service cost  | (634)        | (695)     | (755)     |   |     |   |
| Deferred taxes  | (704)        | (1,259)   | (1,192)   |   |     |   |
| Total recognized in accumulated other comprehensive loss              | \$ 2,649     | \$ 2,336  | \$ 2,213  |   |     |   |
| Weighted-average assumptions for benefit obligation at valuation date |              |           |           |   |     |   |
| Discount rate   | 3.3          | %         | 3.7       | % | 3.8 | % |

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|                                |     |     |     |
|--------------------------------|-----|-----|-----|
| Expected return on plan assets | 7.3 | 7.5 | 7.5 |
| Rate of compensation increase  | 3.0 | 3.0 | 3.0 |

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The accumulated benefit obligation was \$17.81 million and \$15.87 million as of the actuarial valuation dates December 31, 2017 and 2016, respectively.

| (Dollars in thousands)   | Year Ended December 31, |          |          |
|--|-------------------------|----------|----------|
|  | 2017                    | 2016     | 2015     |
| Components of net periodic benefit cost:   |                         |          |          |
| Service cost   | \$ 1,120                | \$ 1,076 | \$ 1,040 |
| Interest cost  | 552                     | 528      | 468      |
| Expected return on plan assets   | (1,138)                 | (1,045)  | (1,043)  |
| Amortization of prior service cost   | (61)                    | (61)     | (61)     |
| Recognized net actuarial loss  | 154                     | 158      | 130      |
| Net periodic benefit cost  | 627                     | 656      | 534      |
| Other changes in plan assets and benefit obligations recognized in other comprehensive (income) loss |                         |          |          |
| Net (gain) loss  | (303)                   | 129      | 602      |
| Prior service cost   | —                       | —        | 126      |
| Amortization of prior service costs  | 61                      | 60       | 61       |
| Deferred taxes   | 85                      | (66)     | (276)    |
| Total recognized in other comprehensive (income) loss  | (157)                   | 123      | 513      |
| Total recognized in net periodic benefit cost and other comprehensive loss                           | \$ 470                  | \$ 779   | \$ 1,047 |

| Weighted-average assumptions for net periodic benefit cost | January 1, |   |      |   |      |   |
|--|------------|---|------|---|------|---|
|  | 2017       |   | 2016 |   | 2015 |   |
| Discount rate  | 3.7        | % | 3.8  | % | 3.6  | % |
| Expected return on plan assets                             | 7.3        |   | 7.5  |   | 7.5  |   |
| Rate of compensation increase                              | 3.0        |   | 3.0  |   | 3.0  |   |

The benefits expected to be paid by the plan in the next ten years are as follows:

(Dollars in thousands)

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|             |           |
|-------------|-----------|
| 2018        | \$ 3,499  |
| 2019        | 801       |
| 2020        | 668       |
| 2021        | 803       |
| 2022        | 1,515     |
| 2023 – 2027 | 6,611     |
|             | \$ 13,897 |

C&F Bank selects the expected long-term rate of return on assets in consultation with its investment advisors and actuary. This rate is intended to reflect the average rate of earnings expected to be earned on the funds invested or to be invested to provide plan benefits. Historical performance is reviewed, especially with respect to real rates of return (net of inflation), for the major asset classes held or anticipated to be held by the trust and for the trust itself. Undue weight is not given to recent experience, which may not continue over the measurement period. Higher significance is placed on current forecasts of future long-term economic conditions.

Because assets are held in a qualified trust, anticipated returns are not reduced for taxes. Further, solely for this purpose, the plan is assumed to continue in force and not terminate during the period during which assets are invested. However, consideration is given to the potential impact of current and future investment policy, cash flow into and out of the trust, and expenses (both investment and non-investment) typically paid from plan assets (to the extent such expenses are not explicitly within periodic costs).

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C&F Bank's defined benefit pension plan's weighted average asset allocations by asset category are as follows:

|                           | December 31, |   |      |   |
|---------------------------|--------------|---|------|---|
|                           | 2017         |   | 2016 |   |
| Mutual funds-fixed income | 39           | % | 39   | % |
| Mutual funds-equity       | 61           |   | 61   |   |
| Cash and equivalents      | *            |   | *    |   |
|                           | 100          | % | 100  | % |

\* Less than one percent.

The following table summarizes the fair value of the defined benefit plan assets as of December 31, 2017 and 2016. For more information about fair value measurements, see "Note 17: Fair Value of Assets and Liabilities."

| (Dollars in thousands)      | December 31, 2017             |         |         | Assets at Fair Value |
|-----------------------------|-------------------------------|---------|---------|----------------------|
|                             | Fair Value Measurements Using |         |         |                      |
|                             | Level 1                       | Level 2 | Level 3 |                      |
| Mutual funds-fixed income 1 | \$ 7,510                      | \$ —    | \$ —    | \$ 7,510             |
| Mutual funds-equity 2       | 11,744                        | —       | —       | 11,744               |
| Cash and equivalents 3      | —                             | —       | —       | —                    |
| Total pension plan assets   | \$ 19,254                     | \$ —    | \$ —    | \$ 19,254            |

| (Dollars in thousands)      | December 31, 2016             |         |         | Assets at Fair Value |
|-----------------------------|-------------------------------|---------|---------|----------------------|
|                             | Fair Value Measurements Using |         |         |                      |
|                             | Level 1                       | Level 2 | Level 3 |                      |
| Mutual funds-fixed income 1 | \$ 6,273                      | \$ —    | \$ —    | \$ 6,273             |
| Mutual funds-equity 2       | 9,929                         | —       | —       | 9,929                |
| Cash and equivalents 3      | —                             | —       | —       | —                    |
| Total pension plan assets   | \$ 16,202                     | \$ —    | \$ —    | \$ 16,202            |



- <sup>1</sup> This category includes investments in mutual funds focused on fixed income securities with both short-term and long-term investments. The funds are valued using the net asset value method in which an average of the market prices for the underlying investments is used to value the funds.
- <sup>2</sup> This category includes investments in mutual funds focused on equity securities with a diversified portfolio and includes investments in large cap and small cap funds, growth funds, international focused funds and value funds. The funds are valued using the net asset value method in which an average of the market prices for the underlying investments is used to value the funds.
- <sup>3</sup> This category comprises cash and short-term cash equivalent funds. The funds are valued at cost which approximates fair value.

The trust fund is sufficiently diversified to maintain a reasonable level of risk without imprudently sacrificing return, with a targeted asset allocation of 40 percent fixed income and 60 percent equities. The investment advisor selects investment fund managers with demonstrated experience and expertise, and funds with demonstrated historical performance, for the implementation of the plan's investment strategy. The investment manager will consider both actively and passively managed investment strategies and will allocate funds across the asset classes to develop an efficient investment structure.

It is the responsibility of the trustee to administer the investments of the trust within reasonable costs, being careful to avoid sacrificing quality. These costs include, but are not limited to, management and custodial fees, consulting fees, transaction costs and other administrative costs chargeable to the trust.

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NOTE 13: Related Party Transactions

Loans outstanding to directors and executive officers and certain of their affiliates totaled \$2.28 million and \$3.57 million at December 31, 2017 and 2016, respectively. Loan advances totaled \$17,000 and repayments totaled \$1.31 million in the year ended December 31, 2017. Total deposits for directors and executive officers and certain of their affiliates were \$6.87 million and \$4.80 million at December 31, 2017 and 2016, respectively. In the opinion of management, these transactions were made in the ordinary course of business on substantially the same terms and conditions, including interest rates, collateral and repayment terms, as those prevailing at the same time for comparable transactions with unrelated persons, and, in the opinion of management and the Corporation's Board of Directors, do not involve more than normal risk or present other unfavorable features.

NOTE 14: Share-Based Plans

On April 16, 2013, the Corporation's shareholders approved the C&F Financial Corporation 2013 Stock and Incentive Compensation Plan (the 2013 Plan) for the grant of equity awards to certain key employees of the Corporation, as well as non-employee directors (including non-employee regional or advisory directors). The 2013 Plan authorizes an aggregate of 500,000 shares of the Corporation's common stock to be issued as equity awards in the form of stock options, tandem stock appreciation rights, restricted stock, restricted stock units and/or other stock-based awards. Since the 2013 Plan's approval, equity awards have only been issued in the form of restricted stock, which are accounted for using the fair market value of the Corporation's common stock on the date the restricted shares are awarded.

Prior to the approval of the 2013 Plan, the Corporation granted equity awards under the Amended and Restated C&F Financial Corporation 2004 Incentive Stock Plan (the Amended 2004 Plan). The Amended 2004 Plan authorized an aggregate of 500,000 shares of Corporation common stock to be issued as equity awards in the form of stock options, stock appreciation rights, restricted stock and/or restricted stock units to key employees and non-employee directors. Since 2006, all equity awards that were issued under the Amended 2004 Plan were in the form of restricted stock, which were accounted for using the fair market value of the Corporation's common stock on the date the restricted shares are awarded. Stock options issued under the Amended 2004 Plan prior to 2006 were issued to employees at a price equal to the fair market value of the Corporation's common stock on the date granted. All options outstanding under the Amended 2004 Plan were exercised as of December 31, 2017.

Stock option transactions under the various plans for the periods indicated were as follows:

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|  | 2017    |                 | 2016            |          | 2015            |          |                 |
|--|---------|-----------------|-----------------|----------|-----------------|----------|-----------------|
| (Dollars in thousands, except for per share amounts) | Shares  | Exercise Price* | Intrinsic Value | Shares   | Exercise Price* | Shares   | Exercise Price* |
| Outstanding at beginning of year                     | 2,250   | \$ 37.17        |                 | 24,000   | \$ 38.39        | 100,762  | \$ 37.17        |
| Granted  | —       | —               |                 | —        | —               | —        | —               |
| Exercised  | (2,250) | 37.17           |                 | (9,750)  | 37.17           | (34,000) | 37.17           |
| Cancelled  | —       | —               |                 | (12,000) | 39.60           | (42,762) | 37.17           |
| Outstanding and exercisable at end of year           | —       | \$ —            | \$ —            | 2,250    | \$ 37.17        | 24,000   | \$ 38.39        |

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\*Weighted average

The total intrinsic value of in-the-money options exercised in 2017 was \$24,000. Cash received from option exercises during 2017 was \$84,000, and a \$2,000 tax benefit was recognized in connection with nonqualified option exercises. The Corporation has a policy of issuing new shares to satisfy the exercise of stock options.

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As permitted under the 2013 Plan and Amended 2004 Plan, the Corporation awards shares of restricted stock to certain key employees and non-employee directors. Restricted shares awarded to employees generally vest on the fifth anniversary of the grant date and restricted shares awarded to non-employee directors generally vest on the third anniversary of the grant date. A summary of the activity for restricted stock awards for the periods indicated is presented below:

|                                | 2017     |  | 2016     |  | 2015     |  |
|--------------------------------|----------|--|----------|--|----------|--|
|                                | Shares   | Weighted-Average Grant Date Fair Value | Shares   | Weighted-Average Grant Date Fair Value | Shares   | Weighted-Average Grant Date Fair Value |
| Nonvested at beginning of year | 141,755  | \$ 39.77                               | 137,200  | \$ 36.50                               | 135,600  | \$ 34.34                               |
| Granted                        | 29,625   | 52.73                                  | 32,630   | 43.48                                  | 33,925   | 38.33                                  |
| Vested                         | (31,810) | 35.42                                  | (26,000) | 27.30                                  | (27,250) | 26.57                                  |
| Cancelled                      | (1,690)  | 43.16                                  | (2,075)  | 38.59                                  | (5,075)  | 44.44                                  |
| Nonvested at end of year       | 137,880  | \$ 43.52                               | 141,755  | \$ 39.77                               | 137,200  | \$ 36.50                               |

Compensation is accounted for using the fair value of the Corporation's common stock on the date the restricted shares are awarded. The weighted-average grant date fair value per share of restricted stock granted for the years 2017, 2016 and 2015 was \$52.73, \$43.48 and \$38.33, respectively. Compensation expense is charged to income ratably over the vesting periods, and was \$1.45 million in 2017, \$1.22 million in 2016 and \$1.06 million in 2015. As of December 31, 2017, there was \$3.01 million of total unrecognized compensation cost related to restricted stock granted under the 2013 Plan and the Amended 2004 Plan. This amount is expected to be recognized through 2022.

## NOTE 15: Regulatory Requirements and Restrictions

The Corporation (on a consolidated basis) and the Bank are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory, and possibly additional discretionary, actions by regulators that, if undertaken, could have a direct material effect on the Corporation's and the Bank's financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Corporation and the Bank must meet specific capital guidelines that involve quantitative measures of the Corporation's and the Bank's assets, liabilities, and certain off-balance-sheet items

as calculated under regulatory accounting practices. The Corporation's and the Bank's capital amounts and classification are subject to qualitative judgments by the regulators about components, risk weightings, and other factors. Prompt corrective action provisions are not applicable to bank holding companies. For additional information about the regulatory capital standards that apply to the Corporation and the Bank, including the Basel III Final Rules, see "Item 1. Business" under the heading "Regulation and Supervision" in this report.

As of December 31, 2017, the most recent notification from the FDIC, for the Bank, categorized the Bank as well capitalized under the regulatory framework for prompt corrective action. To be categorized as well capitalized under regulations applicable at December 31, 2017, the Bank was required to maintain minimum total risk-based, Tier 1 risk-based, CET1 risk-based and Tier 1 leverage ratios as set forth in the table below.

The Corporation's and the Bank's actual capital amounts and ratios as of December 31, 2017 and 2016 are presented in the following table. Risk-weighted assets for both the Corporation and C&F Bank were \$1.18 billion at December 31, 2017 and \$1.15 billion at December 31, 2016. Management believes that, as of December 31, 2017, the Corporation and C&F Bank met all capital adequacy requirements to which they are subject.

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| (Dollars in thousands)                                 | Actual     |        | Minimum Capital Requirements |       | Minimum To Be Well Capitalized Under Prompt Corrective Action Provisions |        |
|--|------------|--------|------------------------------|-------|--|--------|
|  | Amount     | Ratio  | Amount                       | Ratio | Amount   | Ratio  |
| As of December 31, 2017:                               |            |        |                              |       |  |        |
| Total Capital (to Risk-Weighted Assets)                |            |        |                              |       |  |        |
| Corporation  | \$ 170,376 | 14.4 % | \$ 94,383                    | 8.0 % | N/A  | N/A    |
| C&F Bank   | 167,657    | 14.2   | 94,163                       | 8.0   | \$ 117,704   | 10.0 % |
| Tier 1 Capital (to Risk-Weighted Assets)               |            |        |                              |       |  |        |
| Corporation  | 155,370    | 13.2   | 70,787                       | 6.0   | N/A  | N/A    |
| C&F Bank   | 152,684    | 13.0   | 70,622                       | 6.0   | 94,163   | 8.0    |
| Common Equity Tier 1 Capital (to Risk-Weighted Assets) |            |        |                              |       |  |        |
| Corporation  | 130,445    | 11.1   | 53,091                       | 4.5   | N/A  | N/A    |
| C&F Bank   | 152,684    | 13.0   | 52,967                       | 4.5   | 76,507   | 6.5    |
| Tier 1 Capital (to Average Assets)                     |            |        |                              |       |  |        |
| Corporation  | 155,370    | 10.5   | 59,083                       | 4.0   | N/A  | N/A    |
| C&F Bank   | 152,684    | 10.4   | 58,934                       | 4.0   | 73,667   | 5.0    |
| As of December 31, 2016:                               |            |        |                              |       |  |        |
| Total Capital (to Risk-Weighted Assets)                |            |        |                              |       |  |        |
| Corporation  | \$ 159,525 | 13.9 % | \$ 91,695                    | 8.0 % | N/A  | N/A    |
| C&F Bank   | 160,971    | 14.0   | 91,772                       | 8.0   | \$ 114,716   | 10.0 % |
| Tier 1 Capital (to Risk-Weighted Assets)               |            |        |                              |       |  |        |
| Corporation  | 144,819    | 12.6   | 68,772                       | 6.0   | N/A  | N/A    |
| C&F Bank   | 146,307    | 12.8   | 68,829                       | 6.0   | 91,772   | 8.0    |
| Common Equity Tier 1 Capital (to Risk-Weighted Assets) |            |        |                              |       |  |        |
| Corporation  | 120,085    | 10.5   | 51,579                       | 4.5   | N/A  | N/A    |
| C&F Bank   | 146,307    | 12.8   | 51,622                       | 4.5   | 74,565   | 6.5    |
| Tier 1 Capital (to Average Tangible Assets)            |            |        |                              |       |  |        |
| Corporation  | 144,819    | 10.3   | 56,463                       | 4.0   | N/A  | N/A    |
| C&F Bank   | 146,307    | 10.2   | 57,097                       | 4.0   | 71,371   | 5.0    |

In addition to the regulatory risk-based capital amounts presented above, the Corporation and the Bank must maintain a capital conservation buffer of additional total capital and CET1 as required by the Basel III final rules. The buffer began applying to the Corporation and the Bank on January 1, 2016, and is subject to phase-in from 2016 to 2019 in

equal annual installments of 0.625 percent. Accordingly, at December 31, 2017, the Corporation and the Bank were required to maintain a capital conservation buffer of 1.250 percent. At December 31, 2017, the Corporation exceeded the total capital conservation buffer and the CET1 capital conservation buffer by 519 and 531 basis points, respectively. Also at December 31, 2017, the Bank exceeded the total capital conservation buffer and the CET1 capital conservation buffer by 499 and 722 basis points, respectively. At December 31, 2016, the Corporation and the Bank were required to maintain a capital conservation buffer of 0.625 percent. At December 31, 2016, the Corporation and the Bank exceeded the total capital conservation buffer by 529 basis points and 541 basis points, respectively, and exceeded the CET1 capital conservation buffer by 535 basis points and 763 basis points, respectively.

On December 14, 2007, the Corporation issued \$10.00 million of trust preferred securities through a statutory business trust for general corporate purposes including the refinancing of existing debt. On July 21, 2005, the Corporation issued \$10.00 million of trust preferred securities through a statutory business trust to partially fund the purchase of 427,186 shares of the Corporation's common stock at \$41 per share on July 27, 2005. On December 17, 2003, CVBK issued \$5.00

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million of trust preferred securities through a statutory business trust for general corporate purposes, which was assumed by the Corporation when CVBK was merged into the Corporation on March 22, 2014. Based on the Corporation's Tier 1 capital levels, the entire \$25.00 million of trust preferred securities was eligible for inclusion in the Corporation's Tier 1 capital as of December 31, 2017 and 2016.

Federal and state banking regulations place certain restrictions on dividends paid and loans or advances made by C&F Bank to the Corporation. The total amount of dividends that may be paid at any date by C&F Bank is generally limited to the retained earnings of C&F Bank, and loans or advances are limited to 10 percent of C&F Bank's capital stock and surplus on a secured basis.

NOTE 16: Commitments and Financial Instruments with Off-Balance-Sheet Risk

The Corporation is a party to financial instruments with off-balance-sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit and standby letters of credit. These instruments involve elements of credit and interest rate risk in excess of the amount on the balance sheet. The contract amounts of these instruments reflect the extent of involvement the Corporation has in particular classes of financial instruments. The Corporation's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit written is represented by the contractual amount of these instruments. The Corporation uses the same credit policies in making commitments and conditional obligations as it does for on-balance-sheet instruments. Collateral is obtained based on management's credit assessment of the customer.

Loan commitments are agreements to extend credit to a customer provided that there are no violations of the terms of the contract prior to funding. Commitments have fixed expiration dates or other termination clauses and may require payment of a fee by the customer. Since many of the commitments may expire without being completely drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The Bank evaluates each customer's creditworthiness on a case-by-case basis. The amount of loan commitments was \$224.50 million at December 31, 2017 and \$224.99 million at December 31, 2016.

Standby letters of credit are written conditional commitments issued by the Bank to guarantee the performance of a customer to a third party. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loans to customers. The total contract amount of standby letters of credit, whose contract amounts represent credit risk, was \$15.46 million at December 31, 2017 and \$14.82 million at December 31, 2016.



C&F Mortgage sells substantially all of the residential mortgage loans it originates to third-party counterparties (i.e., investors). As is customary in the industry, the agreements with these counterparties require C&F Mortgage to extend representations and warranties with respect to program compliance, borrower misrepresentation, fraud, and early payment performance. Under the agreements, the counterparties are entitled to make loss claims and repurchase requests of C&F Mortgage for loans that contain covered deficiencies. C&F Mortgage has obtained early payment default recourse waivers for a significant portion of its business. Recourse periods for early payment default for the remaining counterparties vary from 90 days up to one year. Recourse periods for borrower misrepresentation or fraud, or underwriting error do not have a stated time limit. C&F Mortgage maintains an indemnification reserve for potential claims made under these recourse provisions. C&F Mortgage has adopted a reserve methodology whereby provisions are made to an expense account to fund a reserve maintained as a liability account on the balance sheet for potential losses. The loan performance data of sold loans is not made available to C&F Mortgage by the counterparties making the evaluation of potential losses inherently subjective as it requires estimates that are susceptible to significant revision as more information becomes available. A schedule of expected losses on loans with claims or indemnifications is maintained to ensure the reserve is adequate to cover estimated losses. Often times, claims are not factually validated and they are rescinded. Once claims are validated and the actual or potential loss is agreed upon with the counterparties, the reserve is charged and a cash payment is made to settle the claim. The balance of the indemnification reserve has adequately provided for all claims in each of the three years ended December 31, 2017. During 2016, C&F Mortgage reached an agreement with one of its third-party counterparties that resolved all known and unknown indemnification obligations for loans sold to this counterparty prior to August 2016. In connection with this agreement, C&F Mortgage made a payment of \$350,000 to this counterparty that

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was recorded as a reduction to the allowance for indemnification losses. The following table presents the changes in the allowance for indemnification losses for the periods presented:

| (Dollars in thousands)               | Year Ended December 31, |          |          |
|--------------------------------------|-------------------------|----------|----------|
|                                      | 2017                    | 2016     | 2015     |
| Allowance, beginning of period       | \$ 2,303                | \$ 2,363 | \$ 2,089 |
| Provision for indemnification losses | 186                     | 290      | 274      |
| Payments                             | —                       | (350)    | —        |
| Allowance, end of period             | \$ 2,489                | \$ 2,303 | \$ 2,363 |

Risks also arise from the possible inability of counterparties to meet the terms of their contracts. C&F Mortgage has procedures in place to evaluate the credit risk of investors and does not expect any counterparty to fail to meet its obligations.

The Corporation is committed under noncancelable operating leases for certain office locations. Rent expense associated with the Corporation's operating leases was \$1.53 million, \$1.41 million and \$1.37 million for the years ended December 31, 2017, 2016 and 2015, respectively.

Future minimum lease payments due under the Corporation's operating leases as of December 31, 2017 are as follows:

| (Dollars in thousands) |          |
|------------------------|----------|
| 2018                   | \$ 1,407 |
| 2019                   | 1,010    |
| 2020                   | 840      |
| 2021                   | 349      |
| 2022                   | 52       |
| Thereafter             | 50       |
|                        | \$ 3,708 |

NOTE 17: Fair Value of Assets and Liabilities

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. U.S. GAAP requires that valuation techniques maximize the use of observable inputs and minimize the use of unobservable inputs. U.S. GAAP also establishes a fair value hierarchy which prioritizes the valuation inputs into three broad levels. Based on the underlying inputs, each fair value measurement in its entirety is reported in one of the three levels. These levels are:

- Level 1—Valuation is based upon quoted prices for identical instruments traded in active markets. Level 1 assets and liabilities include debt and equity securities traded in an active exchange market, as well as U.S. Treasury securities.
- Level 2—Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model based valuation techniques for which all significant assumptions are observable in the market or can be corroborated by observable market data for substantially the full term of the assets or liabilities.
- Level 3—Valuation is determined using model-based techniques that use at least one significant assumption not observable in the market. These unobservable assumptions reflect the Corporation's estimates of assumptions that market participants would use in pricing the respective asset or liability. Valuation techniques may include the use of pricing models, discounted cash flow models and similar techniques.

U.S. GAAP allows an entity the irrevocable option to elect fair value (the fair value option) for the initial and subsequent measurement for certain financial assets and liabilities on a contract-by-contract basis. The Corporation has elected to use fair value accounting for its entire portfolio of LHFS.

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Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following describes the valuation techniques and inputs used by the Corporation in determining the fair value of certain assets recorded at fair value on a recurring basis in the financial statements.

Securities available for sale. The Corporation primarily values its investment portfolio using Level 2 fair value measurements, but may also use Level 1 or Level 3 measurements if required by the composition of the portfolio. At December 31, 2017 and 2016, the Corporation's entire investment securities portfolio was comprised of securities available for sale, which were valued using Level 2 fair value measurements. The Corporation has contracted with third party portfolio accounting service vendors for valuation of its securities portfolio. The vendors' sources for security valuation are ICE Data Services (ICE) and Thomson Reuters Pricing Service (TRPS). Each source provides opinions, known as evaluated prices, as to the value of individual securities based on model-based pricing techniques that are partially based on available market data, including prices for similar instruments in active markets and prices for identical assets in markets that are not active. ICE provides evaluated prices for the Corporation's obligations of states and political subdivisions category of securities. ICE uses proprietary pricing models and pricing systems, mathematical tools and judgment to determine an evaluated price for a security based upon a hierarchy of market information regarding that security or securities with similar characteristics. TRPS provides evaluated prices for the Corporation's U.S. government agencies and corporations and mortgage-backed categories of securities. Fixed-rate callable securities of the U.S. government agencies and corporations category are individually evaluated on an option adjusted spread basis for callable issues or on a nominal spread basis incorporating the term structure of agency market spreads and the appropriate risk free benchmark curve for non-callable issues. Fixed-rate securities issued by the Small Business Association in the U.S. government agencies and corporations category are individually evaluated based upon a hierarchy of security specific information and market data regarding that security or securities with similar characteristics. Pass-through mortgage-backed securities (MBS) in the mortgage-backed category are grouped into aggregate categories defined by issuer program, weighted average coupon, and weighted average maturity. Each aggregate is benchmarked to a relative mortgage-backed to-be-announced (TBA) or other benchmark price. TBA prices are obtained from market makers and live trading systems. Collateralized mortgage obligations in the mortgage-backed category are individually evaluated based upon a hierarchy of security specific information and market data regarding that security or securities with similar characteristics. Each evaluation is determined using an option adjusted spread and prepayment model based on volatility-driven, multi-dimensional spread tables.

Loans held for sale. Fair value of the Corporation's LHFS is based on observable market prices for similar instruments traded in the secondary mortgage loan markets in which the Corporation conducts business. The Corporation's portfolio of LHFS is classified as Level 2.

Derivative asset (liability) - IRLCs. The Corporation recognizes IRLCs at fair value. Fair value of IRLCs is based on either (i) the price of the underlying loans obtained from an investor for loans that will be delivered on a best efforts basis or (ii) the observable price for individual loans traded in the secondary market for loans that will be delivered on a mandatory basis. All of the Corporation's IRLCs are classified as Level 2.

Derivative asset (liability) – interest rate swaps on loans. As discussed in “Note 19: Derivative Financial Instruments”, the Corporation recognizes interest rate swaps at fair value on a recurring basis. The Corporation has contracted with a third party vendor to provide valuations for these interest rate swaps using standard valuation techniques and therefore classifies such interest rate swaps as Level 2.

Derivative asset (liability) - cash flow hedges. The fair value of the Corporation’s cash flow hedges is determined using the discounted cash flow method. All of the Corporation’s cash flow hedges are classified as Level 2.

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The following table presents the balances of financial assets and liabilities measured at fair value on a recurring basis.

| (Dollars in thousands)                              | December 31, 2017                        |            |         | Assets/Liabilities at<br>Fair Value |
|---|--|------------|---------|-------------------------------------|
|   | Fair Value Measurements Using<br>Level 1 | Level 2    | Level 3 |                                     |
| <b>Assets:</b>                                      |  |            |         |                                     |
| Securities available for sale                       |  |            |         |                                     |
| U.S. government agencies and corporations           | \$ —                                     | \$ 16,173  | \$ —    | \$ 16,173                           |
| Mortgage-backed securities                          | —  | 97,058     | —       | 97,058                              |
| Obligations of states and political subdivisions    | —  | 105,745    | —       | 105,745                             |
| Total securities available for sale                 | —  | 218,976    | —       | 218,976                             |
| Loans held for sale                                 | —  | 55,384     | —       | 55,384                              |
| Derivative asset - IRLC                             | —  | 528        | —       | 528                                 |
| Derivative asset - interest rate swaps on loans     | —  | 1,261      | —       | 1,261                               |
| Derivative asset - cash flow hedges                 | —  | 166        | —       | 166                                 |
| Total assets  | \$ —                                     | \$ 276,315 | \$ —    | \$ 276,315                          |
| <b>Liabilities:</b>                                 |  |            |         |                                     |
| Derivative liability - interest rate swaps on loans | \$ —                                     | \$ 1,261   | \$ —    | \$ 1,261                            |
| Total liabilities                                   | \$ —                                     | \$ 1,261   | \$ —    | \$ 1,261                            |

| (Dollars in thousands)                              | December 31, 2016                        |            |         | Assets/Liabilities at<br>Fair Value |
|---|--|------------|---------|-------------------------------------|
|   | Fair Value Measurements Using<br>Level 1 | Level 2    | Level 3 |                                     |
| <b>Assets:</b>                                      |  |            |         |                                     |
| Securities available for sale                       |  |            |         |                                     |
| U.S. government agencies and corporations           | \$ —                                     | \$ 16,112  | \$ —    | \$ 16,112                           |
| Mortgage-backed securities                          | —  | 76,816     | —       | 76,816                              |
| Obligations of states and political subdivisions    | —  | 117,098    | —       | 117,098                             |
| Total securities available for sale                 | —  | 210,026    | —       | 210,026                             |
| Loans held for sale                                 | —  | 52,027     | —       | 52,027                              |
| Derivative asset - IRLC                             | —  | 663        | —       | 663                                 |
| Derivative asset - interest rate swaps on loans     | —  | 1,032      | —       | 1,032                               |
| Total assets  | \$ —                                     | \$ 263,748 | \$ —    | \$ 263,748                          |
| <b>Liabilities:</b>                                 |  |            |         |                                     |
| Derivative liability - cash flow hedges             | \$ —                                     | \$ 56      | \$ —    | \$ 56                               |
| Derivative liability - interest rate swaps on loans | —  | 1,032      | —       | 1,032                               |

|                   |      |          |      |          |
|-------------------|------|----------|------|----------|
| Total liabilities | \$ — | \$ 1,088 | \$ — | \$ 1,088 |
|-------------------|------|----------|------|----------|

#### Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

The Corporation may be required, from time to time, to measure and recognize certain assets at fair value on a nonrecurring basis in accordance with U. S. GAAP. The following describes the valuation techniques and inputs used by the Corporation in determining the fair value of certain assets recorded at fair value on a nonrecurring basis in the financial statements.

Impaired loans. The Corporation does not record loans held for investment at fair value on a recurring basis. However, there are instances when a loan is considered impaired and an allowance for loan losses is established. A loan is considered impaired when it is probable that the Corporation will be unable to collect all interest and principal payments as scheduled in the loan agreement. All TDRs are considered impaired loans. The Corporation measures impairment on a loan-by-loan basis for commercial, construction and residential loans in excess of \$500,000 by either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent. Additionally, management reviews current market conditions, borrower history, past experience with similar loans and economic conditions. Based on management's review, additional write-

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downs to fair value may be incurred. The Corporation maintains a valuation allowance to the extent that the measure of the impaired loan is less than the recorded investment. When the fair value of an impaired loan is based solely on observable cash flows, market price or a current appraisal, the Corporation records the impaired loan as nonrecurring Level 2. However, if based on management's review, additional write-downs to fair value are required or if the impaired loan otherwise does not meet the standards for Level 2 classification, the Corporation records the impaired loan as nonrecurring Level 3.

The measurement of impaired loans of less than \$500,000, with the exception of Commercial loan TDRs, is based on each loan's future cash flows discounted at the loan's effective interest rate rather than the market rate of interest, which is not a fair value measurement and is therefore excluded from fair value disclosure requirements.

OREO. Assets acquired through, or in lieu of, loan foreclosure are held for sale and are initially recorded at fair value less estimated costs to sell at the date of foreclosure. Initial fair value is based upon appraisals the Corporation obtains from independent licensed appraisers. Subsequent to foreclosure, management periodically performs valuations of the foreclosed assets based on updated appraisals, general market conditions, recent sales of similar properties, length of time the properties have been held, and our ability and intent with regard to continued ownership of the properties. The Corporation may incur additional write-downs of foreclosed assets to fair value less estimated costs to sell if valuations indicate a further deterioration in market conditions. As such, the Corporation records OREO as nonrecurring Level 3.

The following table presents the balances of financial assets measured at fair value on a non-recurring basis.

| (Dollars in thousands)       | December 31, 2017             |         |          |                      |
|------------------------------|-------------------------------|---------|----------|----------------------|
|                              | Fair Value Measurements Using |         |          | Assets at Fair Value |
|                              | Level 1                       | Level 2 | Level 3  |                      |
| Impaired loans, net          | \$ —                          | \$ —    | \$ 3,438 | \$ 3,438             |
| Other real estate owned, net | —                             | —       | 168      | 168                  |
| Total                        | \$ —                          | \$ —    | \$ 3,606 | \$ 3,606             |

| (Dollars in thousands) | December 31, 2016             |         |         |                      |
|------------------------|-------------------------------|---------|---------|----------------------|
|                        | Fair Value Measurements Using |         |         | Assets at Fair Value |
|                        | Level 1                       | Level 2 | Level 3 |                      |



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|                              |      |      |          |          |
|------------------------------|------|------|----------|----------|
| Impaired loans, net          | \$ — | \$ — | \$ 2,303 | \$ 2,303 |
| Other real estate owned, net | —    | —    | 195      | 195      |
| Total                        | \$ — | \$ — | \$ 2,498 | \$ 2,498 |

The following table presents quantitative information about Level 3 fair value measurements for financial assets measured at fair value on a non-recurring basis as of December 31, 2017:

| (Dollars in thousands)       | Fair Value Measurements at December 31, 2017 |                        |   |                 |
|------------------------------|--|------------------------|---|-----------------|
|                              | Fair Value                                   | Valuation Technique(s) | Unobservable Inputs   | Range of Inputs |
| Impaired loans, net          | \$ 3,438                                     | Appraisals             | Discount to reflect current market conditions and estimated selling costs | 18% - 30%       |
| Other real estate owned, net | 168  | Appraisals             | Discount to reflect current market conditions and estimated selling costs | 28%             |
| Total                        | \$ 3,606                                     |                        |   |                 |

Fair Value of Financial Instruments

FASB ASC 825, Financial Instruments, requires disclosure about fair value of financial instruments, including those financial assets and financial liabilities that are not required to be measured and reported at fair value on a recurring or nonrecurring basis. ASC 825 excludes certain financial instruments and all nonfinancial instruments from its disclosure

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requirements. Accordingly, the aggregate fair value amounts presented may not necessarily represent the underlying fair value of the Corporation.

The following describes the valuation techniques used by the Corporation to measure certain of its financial instruments at fair value as of December 31, 2017 and 2016.

Cash and short-term investments. The nature of these instruments and their relatively short maturities provide for the reporting of fair value equal to the historical cost.

Loans, net. The fair value of performing loans is estimated using a discounted expected future cash flows analysis based on current rates being offered on similar products in the market. An overall valuation adjustment is made for specific credit risks as well as general portfolio risks. Based on the valuation methodologies used in assessing the fair value of loans and the associated valuation allowance, these loans are considered Level 3. See Note 1 for more information on the valuation methodologies used in creating the valuation allowance for performing loans.

Loan totals, as listed in the table below, include impaired loans. For valuation techniques used in relation to impaired loans, see the “Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis” section in this Note 17.

Loans held for sale, net. As described in the “Assets and Liabilities Measured at Fair Value on a Recurring Basis” section in this Note 17, the Corporation has elected to carry its portfolio of loans held for sale at fair value, measured on a recurring basis.

Accrued interest receivable. The carrying amount of accrued interest receivable approximates fair value.

Bank-owned life insurance (BOLI). The fair value of BOLI is estimated using information provided by insurance carriers. These policies are carried at their cash surrender value, which approximates the fair value.

Deposits. The fair value of all demand deposit accounts is the amount payable at the report date. For all other deposits, the fair value is determined using the discounted cash flow method. The discount rate was equal to the rate currently offered on similar products in active markets (Level 2).

Borrowings. The fair value of borrowings is determined using the discounted cash flow method. The discount rate was equal to the rate currently offered on similar products in active markets (Level 2).

Accrued interest payable. The carrying amount of accrued interest payable approximates fair value.

Letters of credit. The estimated fair value of letters of credit is based on estimated fees the Corporation would pay to have another entity assume its obligation under the outstanding arrangements. These fees are not considered material.

Unused portions of lines of credit. The estimated fair value of unused portions of lines of credit is based on estimated fees the Corporation would pay to have another entity assume its obligation under the outstanding arrangements. These fees are not considered material.

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The following tables reflect the carrying amounts and estimated fair values of the Corporation's financial instruments whether or not recognized on the balance sheet at fair value.

| (Dollars in thousands)                              | Carrying Value | Fair Value Measurements at December 31, 2017 |         |         | Total Fair Value |
|---|----------------|--|---------|---------|------------------|
|   |                | Level 1                                      | Level 2 | Level 3 |                  |
| <b>Financial assets:</b>                            |                |  |         |         |                  |
| Cash and short-term investments                     | \$ 119,423     | \$ 119,423                                   | \$ —    | \$ —    | \$ 119,423       |
| Securities available for sale                       | 218,976        | —  | 218,976 | —       | 218,976          |
| Loans, net  | 992,062        | —  | —       | 983,620 | 983,620          |
| Loans held for sale                                 | 55,384         | —  | 55,384  | —       | 55,384           |
| Derivative asset - IRLC                             | 528            | —  | 528     | —       | 528              |
| Derivative asset - interest rate swaps on loans     | 1,261          | —  | 1,261   | —       | 1,261            |
| Derivative asset - cash flow hedges                 | 166            | —  | 166     | —       | 166              |
| Bank-owned life insurance                           | 15,589         | —  | 15,589  | —       | 15,589           |
| Accrued interest receivable                         | 7,589          | 7,589  | —       | —       | 7,589            |
| <b>Financial liabilities:</b>                       |                |  |         |         |                  |
| Demand deposits                                     | \$ 823,476     | \$ 823,476                                   | \$ —    | \$ —    | \$ 823,476       |
| Time deposits                                       | 347,953        | —  | 350,681 | —       | 350,681          |
| Borrowings  | 167,860        | —  | 159,670 | —       | 159,670          |
| Derivative liability - interest rate swaps on loans | 1,261          | —  | 1,261   | —       | 1,261            |
| Accrued interest payable                            | 838            | 838  | —       | —       | 838              |

| (Dollars in thousands)                          | Carrying Value | Fair Value Measurements at December 31, 2016 |         |         | Total Fair Value |
|---|----------------|--|---------|---------|------------------|
|   |                | Level 1                                      | Level 2 | Level 3 |                  |
| <b>Financial assets:</b>                        |                |  |         |         |                  |
| Cash and short-term investments                 | \$ 103,201     | \$ 103,201                                   | \$ —    | \$ —    | \$ 103,201       |
| Securities available for sale                   | 210,026        | —  | 210,026 | —       | 210,026          |
| Loans, net                                      | 962,674        | —  | —       | 964,127 | 964,127          |
| Loans held for sale                             | 52,027         | —  | 52,027  | —       | 52,027           |
| Derivative asset - IRLC                         | 663            | —  | 663     | —       | 663              |
| Derivative asset - interest rate swaps on loans | 1,032          | —  | 1,032   | —       | 1,032            |
| Bank-owned life insurance                       | 15,103         | —  | 15,103  | —       | 15,103           |
| Accrued interest receivable                     | 7,261          | 7,261  | —       | —       | 7,261            |
| <b>Financial liabilities:</b>                   |                |  |         |         |                  |
| Demand deposits                                 | \$ 775,506     | \$ 775,506                                   | \$ —    | \$ —    | \$ 775,506       |

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|   |         |     |         |   |         |
|---|---------|-----|---------|---|---------|
| Time deposits                                       | 344,415 | —   | 346,648 | — | 346,648 |
| Borrowings  | 164,567 | —   | 157,138 | — | 157,138 |
| Derivative liability - cash flow hedges             | 56      | —   | 56      | — | 56      |
| Derivative liability - interest rate swaps on loans | 1,032   | —   | 1,032   | — | 1,032   |
| Accrued interest payable                            | 703     | 703 | —       | — | 703     |

The Corporation assumes interest rate risk (the risk that general interest rate levels will change) in the normal course of operations. As a result, the fair values of the Corporation's financial instruments will change when interest rate levels change and that change may be either favorable or unfavorable to the Corporation. Management attempts to match maturities of assets and liabilities to the extent believed necessary to balance minimizing interest rate risk and increasing net interest income in current market conditions. However, borrowers with fixed rate obligations are less likely to prepay in a rising rate environment and more likely to prepay in a falling rate environment. Conversely, depositors who are receiving fixed rates are more likely to withdraw funds before maturity in a rising rate environment and less likely to do so in a falling rate environment. Management monitors interest rates, maturities and repricing dates of assets and liabilities and attempts to manage interest rate risk by adjusting terms of new loans, deposits and borrowings and by investing in securities with terms that mitigate the Corporation's overall interest rate risk.

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## NOTE 18: Business Segments

The Corporation operates in a decentralized fashion in three principal business segments: Retail Banking, Mortgage Banking and Consumer Finance. Revenues from Retail Banking operations consist primarily of interest earned on loans and investment securities and service charges on deposit accounts. Mortgage Banking operating revenues consist principally of gains on sales of loans in the secondary market, loan origination fee income and interest earned on mortgage loans held for sale. Revenues from Consumer Finance consist primarily of interest earned on purchased automobile retail installment sales contracts.

The Corporation's other segment includes a full-service brokerage firm that derives revenues from offering wealth management services and insurance products through an alliance with an independent broker/dealer and an insurance company that derives revenues from owning an equity interest in an insurance agency that offers insurance products and services. The results of the other segment are not significant to the Corporation as a whole and have been included in "Other." Revenue and expenses of the Corporation are also included in "Other," and consist primarily of interest expense associated with the Corporation's trust preferred capital notes and other general corporate expenses.

| (Dollars in thousands)               | Year Ended December 31, 2017 |                     |                     |         |              |              |
|--------------------------------------|------------------------------|---------------------|---------------------|---------|--------------|--------------|
|                                      | Retail<br>Banking            | Mortgage<br>Banking | Consumer<br>Finance | Other   | Eliminations | Consolidated |
| <b>Revenues:</b>                     |                              |                     |                     |         |              |              |
| Interest income                      | \$ 49,564                    | \$ 1,660            | \$ 44,745           | \$ 1    | \$ (6,377)   | \$ 89,593    |
| Gains on sales of loans              | —                            | 8,553               | —                   | —       | —            | 8,553        |
| Other noninterest<br>income          | 10,633                       | 4,653               | 995                 | 1,905   | —            | 18,186       |
| Total operating income               | 60,197                       | 14,866              | 45,740              | 1,906   | (6,377)      | 116,332      |
| <b>Expenses:</b>                     |                              |                     |                     |         |              |              |
| Provision for loan<br>losses         | 200                          | —                   | 16,235              | —       | —            | 16,435       |
| Interest expense                     | 6,076                        | 587                 | 8,164               | 1,151   | (6,377)      | 9,601        |
| Salaries and employee<br>benefits    | 25,264                       | 6,503               | 9,389               | 1,948   | —            | 43,104       |
| Other noninterest<br>expenses        | 17,951                       | 5,185               | 5,421               | 669     | —            | 29,226       |
| Total operating<br>expenses          | 49,491                       | 12,275              | 39,209              | 3,768   | (6,377)      | 98,366       |
| Income (loss) before<br>income taxes | 10,706                       | 2,591               | 6,531               | (1,862) | —            | 17,966       |
|                                      | 5,727                        | 1,606               | 4,198               | (137)   | —            | 11,394       |

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|                              |              |           |            |            |              |              |
|------------------------------|--------------|-----------|------------|------------|--------------|--------------|
| Income tax expense (benefit) |              |           |            |            |              |              |
| Net income (loss)            | \$ 4,979     | \$ 985    | \$ 2,333   | \$ (1,725) | \$ —         | \$ 6,572     |
| Total assets                 | \$ 1,341,879 | \$ 69,537 | \$ 292,438 | \$ (604)   | \$ (194,194) | \$ 1,509,056 |
| Goodwill                     | \$ 3,702     | \$ —      | \$ 10,723  | \$ —       | \$ —         | \$ 14,425    |
| Capital expenditures         | \$ 3,352     | \$ 410    | \$ 232     | \$ 14      | \$ —         | \$ 4,008     |

| (Dollars in thousands)            | Year Ended December 31, 2016 |                  |                  |          |              |              |
|-----------------------------------|------------------------------|------------------|------------------|----------|--------------|--------------|
|                                   | Retail Banking               | Mortgage Banking | Consumer Finance | Other    | Eliminations | Consolidated |
| Revenues:                         |                              |                  |                  |          |              |              |
| Interest income                   | \$ 46,071                    | \$ 1,689         | \$ 47,150        | \$ 2     | \$ (5,473)   | \$ 89,439    |
| Gains on sales of loans           | —                            | 8,120            | —                | —        | —            | 8,120        |
| Other noninterest income          | 11,400                       | 3,913            | 921              | 1,273    | —            | 17,507       |
| Total operating income            | 57,471                       | 13,722           | 48,071           | 1,275    | (5,473)      | 115,066      |
| Expenses:                         |                              |                  |                  |          |              |              |
| Provision for loan losses         | —                            | —                | 18,040           | —        | —            | 18,040       |
| Interest expense                  | 5,790                        | 435              | 7,073            | 1,143    | (5,473)      | 8,968        |
| Salaries and employee benefits    | 24,613                       | 5,664            | 10,102           | 1,546    | —            | 41,925       |
| Other noninterest expenses        | 17,433                       | 4,815            | 5,437            | 530      | —            | 28,215       |
| Total operating expenses          | 47,836                       | 10,914           | 40,652           | 3,219    | (5,473)      | 97,148       |
| Income (loss) before income taxes | 9,635                        | 2,808            | 7,419            | (1,944)  | —            | 17,918       |
| Income tax expense (benefit)      | 1,425                        | 1,121            | 2,882            | (969)    | —            | 4,459        |
| Net income (loss)                 | \$ 8,210                     | \$ 1,687         | \$ 4,537         | \$ (975) | \$ —         | \$ 13,459    |
| Total assets                      | \$ 1,290,733                 | \$ 65,351        | \$ 306,012       | \$ 6,005 | \$ (216,109) | \$ 1,451,992 |
| Goodwill                          | \$ 3,702                     | \$ —             | \$ 10,723        | \$ —     | \$ —         | \$ 14,425    |
| Capital expenditures              | \$ 2,376                     | \$ 314           | \$ 386           | \$ 42    | \$ —         | \$ 3,118     |

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| (Dollars in thousands)            | Year Ended December 31, 2015 |                  |                  |          |              |              |
|-----------------------------------|------------------------------|------------------|------------------|----------|--------------|--------------|
|                                   | Retail Banking               | Mortgage Banking | Consumer Finance | Other    | Eliminations | Consolidated |
| <b>Revenues:</b>                  |                              |                  |                  |          |              |              |
| Interest income                   | \$ 42,960                    | \$ 1,698         | \$ 47,053        | \$ —     | \$ (4,662)   | \$ 87,049    |
| Gains on sales of loans           | —                            | 6,336            | —                | —        | —            | 6,336        |
| Other noninterest income          | 9,083                        | 2,621            | 1,095            | 1,579    | —            | 14,378       |
| Total operating income            | 52,043                       | 10,655           | 48,148           | 1,579    | (4,662)      | 107,763      |
| <b>Expenses:</b>                  |                              |                  |                  |          |              |              |
| Provision for loan losses         | —                            | 45               | 15,467           | —        | —            | 15,512       |
| Interest expense                  | 5,682                        | 310              | 6,201            | 1,163    | (4,662)      | 8,694        |
| Salaries and employee benefits    | 23,185                       | 4,594            | 9,758            | 1,389    | —            | 38,926       |
| Other noninterest expenses        | 17,155                       | 4,563            | 4,970            | 560      | —            | 27,248       |
| Total operating expenses          | 46,022                       | 9,512            | 36,396           | 3,112    | (4,662)      | 90,380       |
| Income (loss) before income taxes | 6,021                        | 1,143            | 11,752           | (1,533)  | —            | 17,383       |
| Income tax expense (benefit)      | 392                          | 466              | 4,573            | (578)    | —            | 4,853        |
| Net income (loss)                 | \$ 5,629                     | \$ 677           | \$ 7,179         | \$ (955) | \$ —         | \$ 12,530    |
| Total assets                      | \$ 1,233,976                 | \$ 58,206        | \$ 295,430       | \$ 4,973 | \$ (187,509) | \$ 1,405,076 |
| Goodwill                          | \$ 3,702                     | \$ —             | \$ 10,723        | \$ —     | \$ —         | \$ 14,425    |
| Capital expenditures              | \$ 1,597                     | \$ 100           | \$ 211           | \$ 1     | \$ —         | \$ 1,909     |

The Retail Banking segment extends a warehouse line of credit to the Mortgage Banking segment, providing a portion of the funds needed to originate mortgage loans. The Retail Banking segment charges the Mortgage Banking segment interest at the daily FHLB advance rate plus 50 basis points. The Retail Banking segment also provides the Consumer Finance segment with a portion of the funds needed to purchase loan contracts by means of variable rate notes that carry interest at one-month LIBOR plus 200 basis points and fixed rate notes that carry interest rates ranging from 3.7 percent to 8.0 percent. The Retail Banking segment acquires certain residential real estate loans from the Mortgage Banking segment at prices similar to those paid by third-party investors. These transactions are eliminated to reach consolidated totals. Certain corporate overhead costs incurred by the Retail Banking segment are not allocated to the Mortgage Banking, Consumer Finance and Other segments.

## NOTE 19: Derivative Financial Instruments



The Corporation uses derivative financial instruments (or “derivatives”) primarily to manage risks to the Corporation associated with changing interest rates, and to assist customers with their risk management objectives. The Corporation designates certain derivatives as hedging instruments in a qualifying hedge accounting relationship (cash flow or fair value hedge). The remaining derivatives are classified as free standing derivatives consisting of customer accommodation loan swaps (or “loan swaps”) and interest rate lock commitments.

Cash flow hedges. The Corporation designates derivatives as cash flow hedges when they are used to manage exposure to variability in cash flows on variable rate borrowings such as the Corporation’s trust preferred capital notes. The Corporation uses interest rate swap agreements as part of its hedging strategy by exchanging variable-rate interest payments on a notional amount equal to the principal amount of the borrowings for fixed-rate interest payments, with such interest rates set based on benchmarked interest rates.

All interest rate swaps were entered into with counterparties that met the Corporation’s credit standards and the agreements contain collateral provisions protecting the at-risk party. The Corporation believes that the credit risk inherent in these derivative contracts is not significant.

The terms and conditions of the interest rate swaps vary and amounts receivable or payable are recognized as accrued under the terms of the agreements. The Corporation assesses the effectiveness of each hedging relationship on a periodic basis. In accordance with ASC 815, Derivatives and Hedging, the effective portions of the derivatives’ unrealized gains or losses are recorded as a component of other comprehensive income. Based on the Corporation’s assessment its cash flow hedges are highly effective, but to the extent that any ineffectiveness exists in the hedge relationships, the amounts would be recorded in interest income and interest expense in the Corporation’s consolidated statements of income.

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Loan swaps. The Bank also enters into interest rate swaps with certain qualifying commercial loan customers to meet their interest rate risk management needs. The Bank simultaneously enters into interest rate swaps with dealer counterparties, with identical notional amounts and terms. The net result of these interest rate swaps is that the customer pays a fixed rate of interest and the Corporation receives a floating rate. These back-to-back loan swaps qualify as financial derivatives with fair values reported in “Other assets” and “Other liabilities” in the Consolidated Balance Sheet. Changes in fair value are recorded in other noninterest expense and net to zero because of the identical amounts and terms of the swaps.

IRLCs. C&F Mortgage enters into IRLCs with customers to originate loans for which the interest rates are determined prior to funding. C&F Mortgage then mitigates interest rate risk on these IRLCs and loans held for sale by (a) entering into forward loan sales contracts with investors for loans to be delivered on a best efforts basis or (b) entering into forward sales contracts of mortgage backed securities for loans to be delivered on a mandatory basis. At December 31, 2017, each loan held for sale by C&F Mortgage was subject to a forward sales agreement on a best efforts basis. The fair value of these derivative instruments is reported in “Other assets” in the Consolidated Balance Sheet.

The following tables summarize key elements of the Corporation’s derivative instruments as of December 31, 2017 and December 31, 2016, segregated by derivatives that are considered to be hedging instruments and those that are not:

| (Dollars in thousands)                              | December 31, 2017            |           |                     |                          | Collateral Pledged <sup>3</sup> |
|---|------------------------------|-----------|---------------------|--------------------------|---------------------------------|
|   | Notional Amount <sup>1</sup> | Positions | Assets <sup>2</sup> | Liabilities <sup>2</sup> |                                 |
| Cash flow hedges:                                   |                              |           |                     |                          |                                 |
| Interest rate swaps:                                |                              |           |                     |                          |                                 |
| Variable-rate to fixed-rate swaps with counterparty | \$ 25,000                    | 3         | \$ 166              | \$ —                     | \$ —                            |
| Not designated as hedges:                           |                              |           |                     |                          |                                 |
| Customer-related interest rate contracts:           |                              |           |                     |                          |                                 |
| Matched interest rate swaps with borrower           | 41,295                       | 6         | 284                 | 977                      | —                               |
| Matched interest rate swaps with counterparty       | 41,295                       | 6         | 977                 | 284                      | —                               |
| Other contracts:                                    |                              |           |                     |                          |                                 |
| Interest rate lock commitments                      | 99,140                       | 440       | 528                 | —                        | —                               |

<sup>1</sup> Notional amounts are not recorded on the balance sheet and are generally used only as a basis on which interest and other payments are determined.

<sup>2</sup> Balances represent the fair value of derivative financial instruments.

<sup>3</sup> Collateral pledged may be comprised of cash or securities.

| (Dollars in thousands)                                 | December 31, 2016               |           |                     |                          |                                    |
|--|---------------------------------|-----------|---------------------|--------------------------|------------------------------------|
|  | Notional<br>Amount <sup>1</sup> | Positions | Assets <sup>2</sup> | Liabilities <sup>2</sup> | Collateral<br>Pledged <sup>3</sup> |
| Cash flow hedges:                                      |                                 |           |                     |                          |                                    |
| Interest rate swaps:                                   |                                 |           |                     |                          |                                    |
| Variable-rate to fixed-rate swaps with<br>counterparty | \$ 25,000                       | 3         | \$ —                | \$ 56                    | \$ 323                             |
| Not designated as hedges:                              |                                 |           |                     |                          |                                    |
| Customer-related interest rate contracts:              |                                 |           |                     |                          |                                    |
| Matched interest rate swaps with borrower              | 25,151                          | 4         | —                   | 1,032                    | —                                  |
| Matched interest rate swaps with counterparty          | 25,151                          | 4         | 1,032               | —                        | —                                  |
| Other contracts:                                       |                                 |           |                     |                          |                                    |
| Interest rate lock commitments                         | 106,612                         | 504       | 663                 | —                        | —                                  |

<sup>1</sup> Notional amounts are not recorded on the balance sheet and are generally used only as a basis on which interest and other payments are determined.

<sup>2</sup> Balances represent the fair value of derivative financial instruments.

<sup>3</sup> Collateral pledged may be comprised of cash or securities.

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## NOTE 20: Parent Company Condensed Financial Information

Financial information for the parent company is as follows:

| (Dollars in thousands)                     | December 31, |            |
|--|--------------|------------|
|  | 2017         | 2016       |
| Balance Sheets                             |              |            |
| Assets                                     |              |            |
| Cash                                       | \$ 407       | \$ 611     |
| Other assets                               | 3,147        | 3,333      |
| Investments in subsidiaries                | 163,892      | 161,114    |
| Total assets                               | \$ 167,446   | \$ 165,058 |
| Liabilities and shareholders' equity       |              |            |
| Trust preferred capital notes              | \$ 25,210    | \$ 25,175  |
| Other liabilities                          | 534          | 669        |
| Shareholders' equity                       | 141,702      | 139,214    |
| Total liabilities and shareholders' equity | \$ 167,446   | \$ 165,058 |

| (Dollars in thousands)                             | Year Ended December 31, |            |            |
|--|-------------------------|------------|------------|
|  | 2017                    | 2016       | 2015       |
| Statements of Income                               |                         |            |            |
| Interest expense on borrowings                     | \$ (1,151)              | \$ (1,143) | \$ (1,162) |
| Dividends received from C&F Bank                   | 5,008                   | 4,464      | 5,255      |
| Equity in undistributed net income of subsidiaries | 3,482                   | 10,618     | 8,568      |
| Other income                                       | 31                      | 26         | 22         |
| Other expenses                                     | (798)                   | (506)      | (153)      |
| Net income   | \$ 6,572                | \$ 13,459  | \$ 12,530  |

| (Dollars in thousands)  | Year Ended December 31, |           |           |
|---|-------------------------|-----------|-----------|
|   | 2017                    | 2016      | 2015      |
| Statements of Cash Flows  |                         |           |           |
| Operating activities:   |                         |           |           |
| Net income  | \$ 6,572                | \$ 13,459 | \$ 12,530 |
| Adjustments to reconcile net income to net cash provided by operating activities: |                         |           |           |
| Equity in undistributed earnings of subsidiaries                                  | (3,482)                 | (10,618)  | (8,568)   |
| Share-based compensation  | 1,451                   | 1,218     | 1,231     |
| Amortization of acquisition-related fair value adjustment                         | 36                      | 35        | 36        |
| Decrease (increase) in other assets   | 265                     | (224)     | (661)     |
| (Decrease) increase in other liabilities  | (80)                    | 340       | (65)      |
| Net cash provided by operating activities   | 4,762                   | 4,210     | 4,503     |
| Financing activities:   |                         |           |           |
| Net proceeds from issuance of common stock  | 147                     | 149       | 135       |
| Common stock repurchases  | (560)                   | (414)     | (1,687)   |
| Cash dividends  | (4,637)                 | (4,464)   | (4,148)   |
| Proceeds from exercise of stock options   | 84                      | 362       | 1,303     |
| Net cash used in financing activities   | (4,966)                 | (4,367)   | (4,397)   |
| Net (decrease) increase in cash and cash equivalents                              | (204)                   | (157)     | 106       |
| Cash at beginning of year   | 611                     | 768       | 662       |
| Cash at end of year   | \$ 407                  | \$ 611    | \$ 768    |

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## NOTE 21: Other Noninterest Expenses

The following table presents the significant components in the statements of income line “Noninterest Expenses-Other Expenses.”

| (Dollars in thousands)             | Year Ended December 31, |           |           |
|------------------------------------|-------------------------|-----------|-----------|
|                                    | 2017                    | 2016      | 2015      |
| Data processing expenses           | \$ 3,639                | \$ 3,891  | \$ 3,704  |
| Professional fees                  | 2,416                   | 2,323     | 2,222     |
| Marketing and advertising expenses | 1,522                   | 1,633     | 1,407     |
| Telecommunication expenses         | 1,300                   | 1,264     | 1,437     |
| Travel and educational expenses    | 1,077                   | 1,101     | 1,064     |
| All other noninterest expenses     | 8,494                   | 8,343     | 8,586     |
| Total other noninterest expenses   | \$ 18,448               | \$ 18,555 | \$ 18,420 |

## NOTE 22: Quarterly Condensed Statements of Income—Unaudited

| Dollars in thousands (except per share amounts)     | 2017 Quarter Ended |           |              |             |
|---|--------------------|-----------|--------------|-------------|
|   | March 31           | June 30   | September 30 | December 31 |
| Total interest income                               | \$ 22,021          | \$ 22,423 | \$ 22,703    | \$ 22,446   |
| Net interest income after provision for loan losses | 15,351             | 16,978    | 15,777       | 15,451      |
| Other income  | 6,146              | 7,289     | 6,726        | 6,578       |
| Other expenses                                      | 17,845             | 18,280    | 18,255       | 17,950      |
| Income before income taxes                          | 3,652              | 5,987     | 4,248        | 4,079       |

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|   |       |       |       |         |
|---|-------|-------|-------|---------|
| Net income (loss)                             | 2,731 | 4,139 | 3,017 | (3,315) |
| Net income (loss) per share—assuming dilution | 0.78  | 1.19  | 0.87  | (0.95)  |
| Dividends declared per share                  | 0.33  | 0.33  | 0.33  | 0.34    |

| Dollars in thousands (except per share amounts)     | 2016 Quarter Ended |           |              |             |
|---|--------------------|-----------|--------------|-------------|
|   | March 31           | June 30   | September 30 | December 31 |
| Total interest income                               | \$ 21,965          | \$ 22,303 | \$ 22,678    | \$ 22,493   |
| Net interest income after provision for loan losses | 15,103             | 16,485    | 15,521       | 15,322      |
| Other income  | 5,163              | 7,723     | 6,727        | 6,014       |
| Other expenses                                      | 17,090             | 17,647    | 17,933       | 17,470      |
| Income before income taxes                          | 3,176              | 6,561     | 4,315        | 3,866       |
| Net income  | 2,484              | 4,706     | 3,187        | 3,082       |
| Net income per share—assuming dilution              | 0.70               | 1.36      | 0.92         | 0.87        |
| Dividends declared per share                        | 0.32               | 0.32      | 0.32         | 0.33        |

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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and Board of Directors

C&F Financial Corporation

West Point, Virginia

Opinion on the Financial Statements

We have audited the accompanying consolidated balance sheets of C&F Financial Corporation and Subsidiary (the Corporation) as of December 31, 2017 and 2016, and the related consolidated statements of income, comprehensive income, shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2017, and the related notes to the consolidated financial statements (collectively, the financial statements). In our opinion, the financial statements present fairly, in all material respects, the financial position of the Corporation as of December 31, 2017 and 2016, and the results of its operations and its cash flows for each of the three years in the period ended December 31, 2017, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), C&F Financial Corporation and Subsidiary's internal control over financial reporting as of December 31, 2017, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013, and our report dated March 8, 2018 expressed an unqualified opinion on the effectiveness of C&F Financial Corporation and Subsidiary's internal control over financial reporting.

Basis for Opinion

These financial statements are the responsibility of the Corporation's management. Our responsibility is to express an opinion on the Corporation's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Corporation in accordance with U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.



We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

We have served as the Corporation's auditor since 1997.

/s/ Yount, Hyde & Barbour, P.C.

Richmond, Virginia

March 8, 2018

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ITEM 9.CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A.CONTROLS AND PROCEDURES

Disclosure Controls and Procedures. The Corporation's management, including the Corporation's Chief Executive Officer and the Chief Financial Officer, has evaluated the effectiveness of the Corporation's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Exchange Act) as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and the Chief Financial Officer have concluded that the Corporation's disclosure controls and procedures were effective as of December 31, 2017 to ensure that information required to be disclosed by the Corporation in reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in SEC rules and forms and that such information is accumulated and communicated to the Corporation's management, including the Corporation's Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that the Corporation's disclosure controls and procedures will detect or uncover every situation involving the failure of persons within the Corporation or its subsidiaries to disclose material information required to be set forth in the Corporation's periodic reports.

Management's Report on Internal Control over Financial Reporting. Management of the Corporation is also responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rule 13a-15(f) under the Exchange Act). Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation.

Management assessed the effectiveness of the Corporation's internal control over financial reporting as of December 31, 2017. In making this assessment, management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control – Integrated Framework (2013). Based on our assessment, we believe that, as of December 31, 2017, the Corporation's internal control over financial reporting was effective based on those criteria.

The effectiveness of the Corporation's internal control over financial reporting as of December 31, 2017 has been audited by Yount, Hyde & Barbour, P.C., the independent registered public accounting firm who also audited the

Corporation's consolidated financial statements included in this Annual Report on Form 10-K. Yount, Hyde & Barbour, P.C.'s attestation report on the Corporation's internal control over financial reporting appears on the following page.

Changes in Internal Controls. There were no changes in the Corporation's internal control over financial reporting during the Corporation's fourth quarter ended December 31, 2017 that have materially affected, or are reasonably likely to materially affect, the Corporation's internal control over financial reporting.

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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and Board of Directors

C&F Financial Corporation

West Point, Virginia

Opinion on the Internal Control Over Financial Reporting

We have audited C&F Financial Corporation and Subsidiary's (the Corporation's) internal control over financial reporting as of December 31, 2017, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013. In our opinion, the Corporation maintained, in all material respects, effective internal control over financial reporting as of December 31, 2017, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheets as of December 31, 2017 and 2016, and the related consolidated statements of income, comprehensive income, shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2017 of C&F Financial Corporation and Subsidiary, and our report dated March 8, 2018 expressed an unqualified opinion.

Basis for Opinion

The Corporation's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Corporation's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Corporation in accordance with U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

## Definition and Limitations of Internal Control Over Financial Reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company's assets that could have a material effect on the financial statements.

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Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate..

/s/ Yount, Hyde & Barbour, P.C.

Richmond, Virginia

March 8, 2018

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ITEM 9B.OTHER INFORMATION

None.

PART III

ITEM 10.DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The information with respect to the directors of the Corporation is contained in the 2018 Proxy Statement under the caption, "Election of Directors," and is incorporated herein by reference. The information regarding the Section 16(a) reporting requirements of the directors and executive officers is contained in the 2018 Proxy Statement under the caption, "Section 16(a) Beneficial Ownership Reporting Compliance," and is incorporated herein by reference. The information concerning executive officers of the Corporation is included after Item 4 of this Form 10-K under the caption, "Executive Officers of the Registrant." The information regarding the Corporation's Audit Committee is contained in the 2018 Proxy Statement under the caption "Report of the Audit Committee" and is incorporated herein by reference.

The Corporation has adopted a Code of Business Conduct and Ethics (Code) that applies to its directors, executives and employees including the principal executive officer, principal financial officer, principal accounting officer and controller, or persons performing similar functions. This Code is posted on our Internet website at <http://www.cffc.com> under "Investor Relations." The Corporation will provide a copy of the Code to any person without charge upon written request to C&F Financial Corporation, c/o Secretary, P.O. Box 391, West Point, Virginia 23181. The Corporation intends to provide any required disclosure of any amendment to or waiver of the Code that applies to its principal executive officer, principal financial officer, principal accounting officer or controller, or persons performing similar functions, on <http://www.cffc.com> under "Investor Relations" promptly following the amendment or waiver. The Corporation may elect to disclose any such amendment or waiver in a report on Form 8-K filed with the SEC either in addition to or in lieu of the website disclosure. The information contained on or connected to the Corporation's Internet website is not incorporated by reference in this report and should not be considered part of this or any other report that we file or furnish to the SEC.

The Corporation provides an informal process for security holders to send communications to its Board of Directors. Security holders who wish to contact the Board of Directors or any of its members may do so by addressing their written correspondence to C&F Financial Corporation, Board of Directors, c/o Corporate Secretary, P.O. Box 391,

West Point, Virginia 23181. Correspondence directed to an individual board member will be referred, unopened, to that member. Correspondence not directed to a particular board member will be referred, unopened, to the Chairman of the Board.

#### ITEM 11.EXECUTIVE COMPENSATION

The information contained in the 2018 Proxy Statement under the captions, “Compensation Committee Interlocks and Insider Participation,” “Compensation Policies and Practices as They Relate to Risk Management,” “Executive Compensation” and “Compensation Committee Report,” and the compensation tables that follow the Compensation Committee Report in the 2018 Proxy Statement are incorporated herein by reference. The information regarding director compensation contained in the 2018 Proxy Statement under the caption, “Director Compensation,” is incorporated herein by reference.

#### ITEM 12.SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

The information contained in the 2018 Proxy Statement under the caption, “Security Ownership of Certain Beneficial Owners and Management,” is incorporated herein by reference.

The information contained in the 2018 Proxy Statement under the caption, “Equity Compensation Plan Information,” is incorporated herein by reference.



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ITEM 13.CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information contained in the 2018 Proxy Statement under the caption, “Interest of Management in Certain Transactions,” is incorporated herein by reference. The information contained in the 2018 Proxy Statement under the caption, “Director Independence,” is incorporated herein by reference.

ITEM 14.PRINCIPAL ACCOUNTANT FEES AND SERVICES

The information contained in the 2018 Proxy Statement under the captions, “Principal Accountant Fees” and “Audit Committee Pre-Approval Policy,” is incorporated herein by reference.

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PART IV

ITEM 15.EXHIBITS, FINANCIAL STATEMENT SCHEDULES

(a) Exhibits:

- 2.1 Agreement and Plan of Merger dated as of June 10, 2013 by and among C&F Financial Corporation, Special Purpose Sub, Inc. and Central Virginia Bankshares, Inc. (incorporated by reference to Exhibit 2.1 to Form 8-K filed June 14, 2013)
- 3.1 Amended and Restated Articles of Incorporation of C&F Financial Corporation, effective March 7, 1994 (incorporated by reference to Exhibit 3.1 to Form 10-Q filed November 8, 2017)
- 3.1.1 Amendment to Articles of Incorporation of C&F Financial Corporation (incorporated by reference to Exhibit 3.1.1 to Form 8-K filed January 14, 2009)
- 3.2 Amended and Restated Bylaws of C&F Financial Corporation, as adopted February 23, 2016 (incorporated by reference to Exhibit 3.1 to Form 8-K filed February 29, 2016)

Certain instruments relating to trust preferred securities not being registered have been omitted in accordance with Item 601(b)(4)(iii) of Regulation S-K. The registrant will furnish a copy of any such instrument to the Securities and Exchange Commission upon its request.

- \*10.1 Amended and Restated Change in Control Agreement dated December 30, 2008 between C&F Financial Corporation and Larry G. Dillon (incorporated by reference to Exhibit 10.1 to Form 10-K filed March 9, 2009)
- \*10.3 Amended and Restated Change in Control Agreement dated December 30, 2008 between C&F Financial Corporation and Thomas F. Cherry (incorporated by reference to Exhibit 10.3 to Form 10-K filed March 9, 2009)
- \*10.3.1 Amendment to Amended and Restated Change in Control Agreement dated March 1, 2012 between C&F Financial Corporation and Thomas F. Cherry (incorporated by reference to Exhibit 10.3.1 to Form 10-K filed March 5, 2012)

- \*10.4 C&F Financial Corporation Non-Qualified Deferred Compensation Plan for Executives
- \*10.4.1 Adoption agreement for the C&F Financial Corporation Non-Qualified Deferred Compensation Plan for Executives (As Restated Effective January 1, 2018)
- \*10.4.2 Attachment to the Adoption Agreement for C&F Financial Corporation Non-Qualified Deferred Compensation Plan for Executives (As Restated Effective January 1, 2018)
- \*10.5 C&F Financial Corporation Non-Qualified Deferred Compensation Plan for Directors
- \*10.5.1 Adoption agreement for the C&F Financial Corporation Non-Qualified Deferred Compensation Plan for Directors (As Restated Effective January 1, 2018)
- \*10.9 C&F Financial Corporation Management Incentive Plan dated February 20, 2018 (incorporated by reference to Exhibit 10.9 to Form 8-K filed February 26, 2018)
- \*10.10 Amended and Restated C&F Financial Corporation 2004 Incentive Stock Plan (incorporated by reference to Exhibit 10.10 to Form 10-K filed March 7, 2008)

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- Form of C&F Financial Corporation Restricted Stock Agreement (incorporated by reference to Exhibit \*10.10.2 10.10.2 to Form 8-K filed December 8, 2009)
- \*10.10.4 Form of C&F Financial Corporation Restricted Stock Agreement (approved May 2012) (incorporated by reference to Exhibit 10.10.4 to Form 10-K filed March 5, 2013)
- \*10.12 Employment Agreement (Amended and Restated) between C&F Mortgage Corporation and Bryan McKernon, dated January 1, 2013 (incorporated by reference to Exhibit 10.12 to Form 10-K filed March 5, 2013)
- \*10.14 Amended and Restated Change in Control Agreement dated December 30, 2008 between C&F Financial Corporation and Bryan McKernon (incorporated by reference to Exhibit 10.14 to Form 10-K filed March 9, 2009)
- \*10.14.1 Amendment to Amended and Restated Change in Control Agreement dated March 1, 2012 between C&F Financial Corporation and Bryan McKernon (incorporated by reference to Exhibit 10.14.1 to Form 10-K filed March 5, 2012)
- \*10.15 Schedule of C&F Financial Corporation Non-Employee Directors' Annual Compensation
- \*10.16 Base Salaries for Executive Officers of C&F Financial Corporation
- \*10.17 Form of C&F Financial Corporation Restricted Stock Agreement (incorporated by reference to Exhibit 10.16 to Form 8-K filed December 18, 2006)
- 10.19 Amended and Restated Loan and Security Agreement by and between Wells Fargo Preferred Capital, Inc., various financial institutions and C&F Finance Company dated as of August 25, 2008 (incorporated by reference to Exhibit 10.19 to Form 8-K filed August 28, 2008)
- 10.19.1 First Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Preferred Capital, Inc., various financial institutions and C&F Finance Company dated as of July 1, 2010 (incorporated by reference to Exhibit 10.19.1 to Form 10-Q filed August 6, 2010)
- 10.19.2 Second Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of September 17, 2012 (incorporated by reference to Exhibit 10.19.2 to Form 10-Q filed November 8, 2012)
- 10.19.3 Third Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of November 12, 2013 (incorporated by reference to Exhibit 10.19.3 to Form 10-K filed March 7, 2014)
- 10.19.4 Fourth Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of September 2, 2015 (incorporated by reference to Exhibit 10.19.4 to Form 10-Q filed November 6, 2015)
- 10.19.5 Fifth Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of November 1, 2016 (incorporated by reference to Exhibit 10.19.5 to Form 10-Q filed November 7, 2016)

- 10.19.6 Sixth Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of June 28, 2017 (incorporated by reference to Exhibit 10.19.6 to Form 10-Q filed August 8, 2017)
- 10.19.7 Seventh Amendment to Amended and Restated Loan and Security Agreement by and among Wells Fargo Bank, N.A., various financial institutions and C&F Finance Company dated as of December 21, 2017

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| *10.29   | <u>C&amp;F Financial Corporation 2013 Stock and Incentive Compensation Plan (incorporated by reference to Appendix A to the Corporation's Proxy Statement filed March 15, 2013)</u>  |
| *10.29.1 | <u>Form of C&amp;F Financial Corporation Restricted Stock Agreement for Chief Executive Officer (approved December 15, 2015)</u>   |
| *10.29.2 | <u>Form of C&amp;F Financial Corporation Restricted Stock Agreement for Key Employees (approved December 15, 2015)</u>   |
| *10.29.3 | <u>Form of C&amp;F Financial Corporation Restricted Stock Agreement for Non-Employee Directors (approved December 15, 2015)</u>  |
| *10.30   | <u>Form of C&amp;F Financial Corporation Restricted Stock Agreement under 2013 Stock and Incentive Compensation Plan (approved May 21, 2013) (incorporated by reference to Exhibit 10.30 to Form 8-K filed May 24, 2013)</u> |
| *10.33   | <u>Change in Control Agreement dated October 9, 2012 between C&amp;F Financial Corporation and John Anthony Seaman (incorporated by reference to Exhibit 10.33 to Form 10-K filed March 7, 2014)</u>                         |
| *10.34   | <u>Change in Control Agreement dated August 5, 2015 between C&amp;F Financial Corporation and S. Dustin Crone (incorporated by reference to Exhibit 10.34 to Form 10-Q filed August 7, 2015)</u>                             |
| *10.35   | <u>Change in Control Agreement dated May 5, 2016 between C&amp;F Financial Corporation and Jason E. Long (incorporated by reference to Exhibit 10.35 to Form 10-Q filed May 9, 2016)</u>                                     |
| 21       | <u>Subsidiaries of the Registrant</u>  |
| 23       | <u>Consent of Yount, Hyde &amp; Barbour, P.C.</u>  |
| 31.1     | <u>Certification of CEO pursuant to Rule 13a-14(a)</u>   |
| 31.2     | <u>Certification of CFO pursuant to Rule 13a-14(a)</u>   |
| 32       | <u>Certification of CEO/CFO pursuant to 18 U.S.C. Section 1350</u>   |
| 101.INS  | XBRL Instance Document   |
| 101.SCH  | XBRL Taxonomy Extension Schema Document  |
| 101.CAL  | XBRL Taxonomy Extension Calculation Linkbase Document  |
| 101.DEF  | XBRL Taxonomy Extension Definition Linkbase Document   |
| 101.LAB  | XBRL Taxonomy Extension Label Linkbase Document  |
| 101.PRE  | XBRL Taxonomy Presentation Linkbase Document   |

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\*Indicates management contract

ITEM 16.FORM 10-K SUMMARY

Not applicable.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

C&F FINANCIAL CORPORATION  
(Registrant)

Date: March 8, 2018 By: /S/ LARRY G. DILLON  
Larry G. Dillon  
Chairman and Chief Executive Officer  
(Principal Executive Officer)

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

/S/ LARRY G. DILLON  
Larry G. Dillon, Chairman and  
Chief Executive Officer  
(Principal Executive Officer) Date: March 8, 2018

/S/ JASON E. LONG  
Jason E. Long,  
Senior Vice President and Chief Financial Officer  
(Principal Financial and Accounting Officer) Date: March 8, 2018

/S/ DR. JULIE R. AGNEW  
Dr. Julie R. Agnew, Director Date: March 8, 2018

/S/ J. P. CAUSEY JR.  
J. P. Causey Jr., Director Date: March 8, 2018

/S/ BARRY R. CHERNACK  
Barry R. Chernack, Director Date: March 8, 2018

/S/ THOMAS F. CHERRY  
Thomas F. Cherry, Director and President Date: March 8, 2018



/S/ AUDREY D. HOLMES  
Audrey D. Holmes, Director

Date: March 8, 2018

/S/ JAMES H. HUDSON III  
James H. Hudson III, Director

Date: March 8, 2018

/S/ ELIZABETH R. KELLEY  
Elizabeth R. Kelley, Director

Date: March 8, 2018

/S/ JAMES T. NAPIER  
James T. Napier, Director

Date: March 8, 2018

/S/ C. ELIS OLSSON  
C. Elis Olsson, Director

Date: March 8, 2018

/S/ PAUL C. ROBINSON  
Paul C. Robinson, Director

Date: March 8, 2018