

FIFTH THIRD BANCORP
 Form 10-K
 February 24, 2014
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2013 ANNUAL REPORT

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This report contains statements that we believe are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Rule 175 promulgated thereunder, and Section 21E of the Securities Exchange Act of 1934, as amended, and Rule 3b-6 promulgated thereunder. These statements relate to our financial condition, results of operations, plans, objectives, future performance or business. They usually can be identified by the use of forward-looking language such as will likely result, may, are expected to, is anticipated, estimate, projected, intends to, or may include other similar words or phrases such as believes, plans, trend, objective, remain, or similar expressions, or future or conditional verbs such as will, would, should, could, might, can, verbs. When considering these forward-looking statements, you should keep in mind these risks and uncertainties, as well as any cautionary statements we may make. Moreover, you should treat these statements as speaking only as of the date they are made and based only on information then actually known to us. There are a number of important factors that could cause future results to differ materially from historical performance and these forward-looking statements. Factors that might cause such a difference include, but are not limited to: (1) general economic conditions and weakening in the economy, specifically the real estate market, either nationally or in the states in which Fifth Third, one or more acquired entities and/or the combined company do business, are less favorable than expected; (2) deteriorating credit quality; (3) political developments, wars or other hostilities may disrupt or increase volatility in securities markets or other economic conditions; (4) changes in the interest rate environment reduce interest margins; (5) prepayment speeds, loan origination and sale volumes, charge-offs and loan loss provisions; (6) Fifth Third's ability to maintain required capital levels and adequate sources of funding and liquidity; (7) maintaining capital requirements may limit Fifth Third's operations and potential growth; (8) changes and trends in capital markets; (9) problems encountered by larger or similar financial institutions may adversely affect the banking industry and/or Fifth Third; (10) competitive pressures among depository institutions increase significantly; (11) effects of critical accounting policies and judgments; (12) changes in accounting policies or procedures as may be required by the Financial Accounting Standards Board (FASB) or other regulatory agencies; (13) legislative or regulatory changes or actions, or significant litigation, adversely affect Fifth Third, one or more acquired entities and/or the combined company or the businesses in which Fifth Third, one or more acquired entities and/or the combined company are engaged, including the Dodd-Frank Wall Street Reform and Consumer Protection Act; (14) ability to maintain favorable ratings from rating agencies; (15) fluctuation of Fifth Third's stock price; (16) ability to attract and retain key personnel; (17) ability to receive dividends from its subsidiaries; (18) potentially dilutive effect of future acquisitions on current shareholders' ownership of Fifth Third; (19) effects of accounting or financial results of one or more acquired entities; (20) difficulties from Fifth Third's investment in or the results of operations of Vantiv, LLC; (21) loss of income from any sale or potential sale of businesses that could have an adverse effect on Fifth Third's earnings and future growth; (22) ability to secure confidential information and deliver products and services through the use of computer systems and telecommunications networks; and (23) the impact of reputational risk created by these developments on such matters as business generation and retention, funding and liquidity.

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GLOSSARY OF ABBREVIATIONS AND ACRONYMS

Fifth Third Bancorp provides the following list of abbreviations and acronyms as a tool for the reader that are used in Management's Discussion and Analysis of Financial Condition and Results of Operations, the Consolidated Financial Statements and the Notes to Consolidated Financial Statements.

| | |
|---|--|
| ALCO: Asset Liability Management Committee | IPO: Initial Public Offering |
| ALLL: Allowance for Loan and Lease Losses | IRC: Internal Revenue Code |
| AOCI: Accumulated Other Comprehensive Income | IRLC: Interest Rate Lock Commitment |
| ARM: Adjustable Rate Mortgage | IRS: Internal Revenue Service |
| ATM: Automated Teller Machine | ISDA: International Swaps and Derivatives Association, Inc. |
| BBA: British Bankers' Association | LCR: Liquidity Coverage Ratio |
| BCBS: Basel Committee on Banking Supervision | LIBOR: London InterBank Offered Rate |
| BHC: Bank Holding Company | LLC: Limited Liability Company |
| BOLI: Bank Owned Life Insurance | LTV: Loan-to-Value |
| bps: Basis points | MD&A: Management's Discussion and Analysis of Financial Condition and Results of Operations |
| BPO: Broker Price Opinion | MSR: Mortgage Servicing Right |
| CapPR: Capital Plan Review | N/A: Not Applicable |
| CCAR: Comprehensive Capital Analysis and Review | NASDAQ: National Association of Securities Dealers Automated Quotations |
| CD: Certificate of Deposit | NII: Net Interest Income |
| CDC: Fifth Third Community Development Corporation | NM: Not Meaningful |
| CFPB: United States Consumer Financial Protection Bureau | NPR: Notice of Proposed Rulemaking |
| C&I: Commercial and Industrial | NSFR: Net Stable Funding Ratio |
| CPP: Capital Purchase Program | OCC: Office of the Comptroller of the Currency |
| CRA: Community Reinvestment Act | |

| | |
|---|--|
| DCF: Discounted Cash Flow | OCI: Other Comprehensive Income |
| DIF: Deposit Insurance Fund | OIS: Overnight Index Swap Rate |
| ERISA: Employee Retirement Income Security Act | OREO: Other Real Estate Owned |
| ERM: Enterprise Risk Management | OTTI: Other-Than-Temporary Impairment |
| ERMC: Enterprise Risk Management Committee | PMI: Private Mortgage Insurance |
| EVE: Economic Value of Equity | RSAs: Restricted Stock Awards |
| FASB: Financial Accounting Standards Board | SARs: Stock Appreciation Rights |
| FDIC: Federal Deposit Insurance Corporation | SBA: Small Business Administration |
| FHLB: Federal Home Loan Bank | SCAP: Supervisory Capital Assessment Program |
| FHLMC: Federal Home Loan Mortgage Corporation | SEC: United States Securities and Exchange Commission |
| FICO: Fair Isaac Corporation (credit rating) | TARP: Troubled Asset Relief Program |
| FNMA: Federal National Mortgage Association | TBA: To Be Announced |
| FRB: Federal Reserve Bank | TDR: Troubled Debt Restructuring |
| FSOC: Financial Stability Oversight Council | TruPS: Trust Preferred Securities |
| FTAM: Fifth Third Asset Management, Inc. | TSA: Transition Service Agreement |
| FTE: Fully Taxable Equivalent | U.S.: United States of America |
| FTP: Funds Transfer Pricing | U.S. GAAP: United States Generally Accepted Accounting Principles |
| FTS: Fifth Third Securities | UST: United States Treasury |
| GNMA: Government National Mortgage Association | VaR: Value-at-Risk |
| GSE: Government Sponsored Enterprise | VIE: Variable Interest Entity |
| HAMP: Home Affordable Modification Program | VRDN: Variable Rate Demand Note |
| HARP: Home Affordable Refinance Program | |
| HFS: Held for Sale | |

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Table of Contents**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following is MD&A of certain significant factors that have affected Fifth Third Bancorp's (the Bancorp or Fifth Third) financial condition and results of operations during the periods included in the Consolidated Financial Statements, which are a part of this filing. Reference to the Bancorp incorporates the parent holding company and all consolidated subsidiaries.

TABLE 1: SELECTED FINANCIAL DATA

For the years ended December 31 (\$ in millions, except for per share data)

| | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|-----------|--------|--------|--------|--------|
| Income Statement Data | | | | | |
| Net interest income ^(a) | \$ 3,581 | 3,613 | 3,575 | 3,622 | 3,373 |
| Noninterest income | 3,227 | 2,999 | 2,455 | 2,729 | 4,782 |
| Total revenue ^(a) | 6,808 | 6,612 | 6,030 | 6,351 | 8,155 |
| Provision for loan and lease losses | 229 | 303 | 423 | 1,538 | 3,543 |
| Noninterest expense | 3,961 | 4,081 | 3,758 | 3,855 | 3,826 |
| Net income attributable to Bancorp | 1,836 | 1,576 | 1,297 | 753 | 737 |
| Net income available to common shareholders | 1,799 | 1,541 | 1,094 | 503 | 511 |
| Common Share Data | | | | | |
| Earnings per share, basic | \$ 2.05 | 1.69 | 1.20 | 0.63 | 0.73 |
| Earnings per share, diluted | 2.02 | 1.66 | 1.18 | 0.63 | 0.67 |
| Cash dividends per common share | 0.47 | 0.36 | 0.28 | 0.04 | 0.04 |
| Book value per share | 15.85 | 15.10 | 13.92 | 13.06 | 12.44 |
| Market value per share | 21.03 | 15.20 | 12.72 | 14.68 | 9.75 |
| Financial Ratios (%) | | | | | |
| Return on average assets | 1.48 % | 1.34 | 1.15 | 0.67 | 0.64 |
| Return on average common equity | 13.1 | 11.6 | 9.0 | 5.0 | 5.6 |
| Dividend payout ratio | 22.9 | 21.3 | 23.3 | 6.3 | 5.5 |
| Average Bancorp shareholders' equity as a percent of average assets | 11.56 | 11.65 | 11.41 | 12.22 | 11.36 |
| Tangible common equity ^(b) | 8.63 | 8.83 | 8.68 | 7.04 | 6.45 |
| Net interest margin ^(a) | 3.32 | 3.55 | 3.66 | 3.66 | 3.32 |
| Efficiency ^(a) | 58.2 | 61.7 | 62.3 | 60.7 | 46.9 |
| Credit Quality | | | | | |
| Net losses charged off | \$ 501 | 704 | 1,172 | 2,328 | 2,581 |
| Net losses charged off as a percent of average loans and leases ^(d) | 0.58 % | 0.85 | 1.49 | 3.02 | 3.20 |
| ALLL as a percent of portfolio loans and leases | 1.79 | 2.16 | 2.78 | 3.88 | 4.88 |
| Allowance for credit losses as a percent of portfolio loans and leases ^(c) | 1.97 | 2.37 | 3.01 | 4.17 | 5.27 |
| Nonperforming assets as a percent of portfolio loans, leases and other assets, including other real estate owned ^(d) | 1.10 | 1.49 | 2.23 | 2.79 | 4.22 |
| Average Balances | | | | | |
| Loans and leases, including held for sale | \$ 89,093 | 84,822 | 80,214 | 79,232 | 83,391 |

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| | | | | | |
|---|----------------|---------|---------|---------|---------|
| Total securities and other short-term investments | 18,861 | 16,814 | 17,468 | 19,699 | 18,135 |
| Total assets | 123,732 | 117,614 | 112,666 | 112,434 | 114,856 |
| Transaction deposits ^(e) | 82,915 | 78,116 | 72,392 | 65,662 | 55,235 |
| Core deposits ^(f) | 86,675 | 82,422 | 78,652 | 76,188 | 69,338 |
| Wholesale funding ^(g) | 17,797 | 16,978 | 16,939 | 18,917 | 28,539 |
| Bancorp shareholders equity | 14,302 | 13,701 | 12,851 | 13,737 | 13,053 |
| Regulatory Capital Ratios (%) | | | | | |
| Tier I risk-based capital | 10.36 % | 10.65 | 11.91 | 13.89 | 13.30 |
| Total risk-based capital | 14.08 | 14.42 | 16.09 | 18.08 | 17.48 |
| Tier I leverage | 9.64 | 10.05 | 11.10 | 12.79 | 12.34 |
| Tier I common equity ^(b) | 9.39 | 9.51 | 9.35 | 7.48 | 6.99 |

(a) Amounts presented on an FTE basis. The FTE adjustment for years ended **December 31, 2013, 2012, 2011, 2010, and 2009** were **\$20, \$18, \$18, \$18 and \$19**, respectively.

(b) The tangible common equity and Tier I common equity ratios are non-GAAP measures. For further information, see the Non-GAAP Financial Measures section of the MD&A.

(c) The allowance for credit losses is the sum of the ALLL and the reserve for unfunded commitments.

(d) Excludes nonaccrual loans held for sale.

(e) Includes demand, interest checking, savings, money market and foreign office deposits.

(f) Includes transaction deposits plus other time deposits.

(g) Includes certificates \$100,000 and over, other deposits, federal funds purchased, other short-term borrowings and long-term debt.

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

OVERVIEW

Fifth Third Bancorp is a diversified financial services company headquartered in Cincinnati, Ohio. At December 31, 2013, the Bancorp had \$130.4 billion in assets, operated 17 affiliates with 1,320 full-service Banking Centers, including 104 Bank Mart® locations open seven days a week inside select grocery stores, and 2,586 ATMs in 12 states throughout the Midwestern and Southeastern regions of the U.S. The Bancorp reports on four business segments: Commercial Banking, Branch Banking, Consumer Lending and Investment Advisors. The Bancorp also has a 25% interest in Vantiv Holding, LLC. The carrying value of the Bancorp's investment in Vantiv Holding, LLC was \$423 million as of December 31, 2013.

This overview of MD&A highlights selected information in the financial results of the Bancorp and may not contain all of the information that is important to you. For a more complete understanding of trends, events, commitments, uncertainties, liquidity, capital resources and critical accounting policies and estimates, you should carefully read this entire document. Each of these items could have an impact on the Bancorp's financial condition, results of operations and cash flows. In addition, see the Glossary of Abbreviations and Acronyms in this report for a list of terms included as a tool for the reader of this annual report on Form 10-K. The abbreviations and acronyms identified therein are used throughout this MD&A, as well as the Consolidated Financial Statements and Notes to Consolidated Financial Statements.

The Bancorp believes that banking is first and foremost a relationship business where the strength of the competition and challenges for growth can vary in every market. The Bancorp believes its affiliate operating model provides a competitive advantage by emphasizing individual relationships. Through its affiliate operating model, individual managers at all levels within the affiliates are given the opportunity to tailor financial solutions for their customers.

Net interest income, net interest margin and the efficiency ratio are presented in MD&A on an FTE basis. The FTE basis adjusts for the tax-favored status of income from certain loans and securities held by the Bancorp that are not taxable for federal income tax purposes. The Bancorp believes this presentation to be the preferred industry measurement of net interest income as it provides a relevant comparison between taxable and non-taxable amounts.

The Bancorp's revenues are dependent on both net interest income and noninterest income. For the year ended December 31, 2013, net interest income, on a FTE basis, and noninterest income provided 53% and 47% of total revenue, respectively. The Bancorp derives the majority of its revenues within the U.S. from customers domiciled in the United States. Revenue from foreign countries and external customers domiciled in foreign countries is immaterial to the Bancorp's Consolidated Financial Statements. Changes in interest rates, credit quality, economic trends and the capital markets are primary factors that drive the performance of the Bancorp. As discussed later in the Risk Management section, risk identification, measurement, monitoring, control and reporting are important to the management of risk and to the financial performance and capital strength of the Bancorp.

Net interest income is the difference between interest income earned on assets such as loans, leases and securities, and interest expense incurred on liabilities such as deposits, short-term borrowings and long-term debt. Net interest income is affected by the general level of interest rates, the relative level of short-term and long-term interest rates,

changes in interest rates and changes in the amount and composition of interest-earning assets and interest-bearing liabilities. Generally, the rates of interest the Bancorp earns on its assets and pays on its liabilities are established for a period of

time. The change in market interest rates over time exposes the Bancorp to interest rate risk through potential adverse changes to net interest income and financial position. The Bancorp manages this risk by continually analyzing and adjusting the composition of its assets and liabilities based on their payment streams and interest rates, the timing of their maturities and their sensitivity to changes in market interest rates. Additionally, in the ordinary course of business, the Bancorp enters into certain derivative transactions as part of its overall strategy to manage its interest rate and prepayment risks. The Bancorp is also exposed to the risk of losses on its loan and lease portfolio as a result of changing expected cash flows caused by borrower credit events, such as loan defaults and inadequate collateral due to a weakened economy within the Bancorp's footprint.

Noninterest income is derived primarily from mortgage banking net revenue, service charges on deposits, corporate banking revenue, investment advisory revenue, card and processing revenue and other noninterest income. Noninterest expense is primarily driven by personnel costs, net occupancy expenses, and technology and communication costs.

Vantiv, Inc. Share Sales

The Bancorp's ownership position in Vantiv Holding, LLC was reduced in the second quarter of 2013 when the Bancorp sold an approximate five percent interest and recognized a \$242 million gain. The Bancorp's ownership position was further reduced in the third quarter of 2013 when the Bancorp sold an approximate three percent interest and recognized an \$85 million gain. The Bancorp's remaining approximate 25% ownership in Vantiv Holding, LLC continues to be accounted for as an equity method investment in the Bancorp's Consolidated Financial Statements and had a carrying value of \$423 million as of December, 31, 2013.

As of December 31, 2013, the Bancorp continued to hold approximately 48.8 million Class B units of Vantiv Holding, LLC and a warrant to purchase approximately 20.4 million Class C non-voting units of Vantiv Holding, LLC, both of which may be exchanged for Class A Common Stock of Vantiv, Inc. on a one for one basis or at Vantiv, Inc.'s option for cash. In addition, the Bancorp holds approximately 48.8 million Class B common shares of Vantiv, Inc. The Class B common shares give the Bancorp voting rights, but no economic interest in Vantiv, Inc. The voting rights attributable to the Class B common shares are limited to 18.5% of the voting power in Vantiv, Inc. at any time other than in connection with a stockholder vote with respect to a change in control in Vantiv, Inc. These securities are subject to certain terms and restrictions.

Redemption of TruPS

The Bancorp redeemed all \$750 million of the outstanding TruPS issued by Fifth Third Capital Trust IV on December 30, 2013. For more information on the redemption of these instruments, see the Capital Management section of MD&A.

Accelerated Share Repurchase Transactions

During 2013 and 2012, the Bancorp entered into a number of accelerated share repurchase transactions. As part of these transactions, the Bancorp entered into forward contracts in which the final number of shares to be delivered at settlement was or will be based generally on a discount to the average daily volume-weighted average price of the Bancorp's common stock during the term of the Repurchase Agreement. For more information on the accounting for these instruments, see the Capital Management section of the MD&A. For a summary of all accelerated share repurchase transactions during 2013 and 2012 please refer to Table 2.

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Shares Received from Forward

| Repurchase Date | Amount (\$ in millions) | Shares Repurchased | Contract Settlement | Settlement Date |
|-------------------|-------------------------|--------------------|---------------------|-------------------|
| April 26, 2012 | \$ 75 | 4,838,710 | 631,986 | June 1, 2012 |
| August 28, 2012 | 350 | 21,531,100 | 1,444,047 | October 24, 2012 |
| November 9, 2012 | 125 | 7,710,761 | 657,914 | February 12, 2013 |
| December 19, 2012 | 100 | 6,267,410 | 127,760 | February 27, 2013 |
| January 31, 2013 | 125 | 6,953,028 | 849,037 | April 5, 2013 |
| May 24, 2013 | 539 | 25,035,519 | 4,270,250 | October 1, 2013 |
| November 18, 2013 | 200 | 8,538,423 | (a) | (a) |
| December 13, 2013 | 456 | 19,084,195 | (b) | (b) |
| January 31, 2014 | 99 | 3,950,705 | (b) | (b) |

(a) The Bancorp expects the settlement of this transaction to occur on or before February 28, 2014.

(b) The Bancorp expects the settlement of these transactions to occur on or before March 26, 2014.

Preferred Stock Offerings and Conversion

During 2013, the Bancorp had two preferred stock offerings and converted the outstanding Series G preferred stock into Fifth Third common stock. A description of the preferred stock offerings and conversion is below. For more information, see Note 23 in the Notes to Consolidated Financial Statements.

As contemplated by the 2013 CCAR, on May 16, 2013 the Bancorp issued in a registered public offering 600,000 depositary shares, representing 24,000 shares of 5.10% fixed-to-floating rate non-cumulative Series H perpetual preferred stock, for net proceeds of \$593 million. The Series H preferred shares are not convertible into Bancorp common shares or any other securities. On June 11, 2013, the Bancorp's Board of Directors authorized the conversion into common stock, no par value, of all outstanding shares of the Bancorp's 8.50% non-cumulative convertible perpetual preferred stock, Series G. On July 1, 2013, the Bancorp converted the remaining 16,442 outstanding shares of Series G preferred stock, which represented 4,110,500 depositary shares, into shares of Fifth Third's common stock. On December 9, 2013, the Bancorp issued, in a registered public offering, 18,000,000 depositary shares, representing 18,000 shares of 6.625% fixed-to-floating rate non-cumulative Series I perpetual preferred stock, for net proceeds of \$441 million. The Series I preferred shares are not convertible into Bancorp common shares or any other securities.

Senior Notes and Subordinated Notes Offering

On February 25, 2013, the Bancorp's banking subsidiary updated and amended its existing global bank note program. The amended global bank note program increased the Bank's capacity to issue its senior and subordinated unsecured bank notes from \$20 billion to \$25 billion. Additionally, on February 28, 2013, the Bank issued and sold, under its amended bank notes program, \$1.3 billion in aggregate principal amount of unsecured senior bank notes. The bank

notes consisted of: \$600 million of 1.45% senior fixed rate notes due on February 28, 2018; \$400 million of 0.90% senior fixed rate notes due on February 26, 2016; and \$300 million of senior floating rate notes. Interest on the floating rate notes is 3-month LIBOR plus 41 bps due on February 26, 2016. The bank notes will be redeemable by the Bank, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal to 100% of the principal amount plus accrued and unpaid interest through the redemption date.

On November 20, 2013, the Bancorp issued and sold \$750 million of 4.30% unsecured subordinated fixed rate notes with a maturity date of January 16, 2024. These fixed rate notes will be redeemable by the Bancorp, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal to 100% of the principal amount plus accrued and unpaid interest

up to, but excluding, the redemption date.

Additionally, on November 20, 2013, the Bank issued and sold, under its amended bank notes program, \$1.8 billion in aggregate principal amount of unsecured senior bank notes. The bank notes consisted of: \$1 billion of 1.15% senior fixed rate notes due on November 18, 2016 and \$750 million of senior floating rate notes due on November 18, 2016. Interest on the floating rate notes is 3-month LIBOR plus 51 bps. These bank notes will be redeemable by the Bank, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal to 100% of the principal amount plus accrued and unpaid interest through the redemption date.

Automobile Loan Securitizations

In March of 2013, the Bancorp recognized an immaterial loss on the securitization and sale of certain automobile loans with a carrying amount of approximately \$509 million. As part of the sale, the Bancorp obtained servicing responsibilities and recognized a servicing asset with an initial fair value of \$6 million.

In August of 2013, the Bancorp transferred approximately \$1.3 billion in fixed-rate consumer automobile loans to a bankruptcy remote trust which was deemed to be a VIE. The Bancorp concluded that it is the primary beneficiary of the VIE and, therefore, has consolidated this VIE. For additional information on the automobile loan securitizations, refer to the Liquidity Risk Management section of MD&A.

Legislative Developments

On July 21, 2010, the Dodd-Frank Act was signed into federal law. This act implements changes to the financial services industry and affects the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. The legislation establishes a CFPB responsible for implementing and enforcing compliance with consumer financial laws, changes the methodology for determining deposit insurance assessments, gives the FRB the ability to regulate and limit interchange rates charged to merchants for the use of debit cards, enacts new limitations on proprietary trading, broadens the scope of derivative instruments subject to regulation, requires on-going stress tests and the submission of annual capital plans for certain organizations and requires changes to regulatory capital ratios. This act also calls for federal regulatory agencies to conduct multiple studies over the next several years in order to implement its provisions. While the total impact of the fully implemented Dodd-Frank Act on the Bancorp is not currently known, the impact is expected to be substantial and may have an adverse impact on the Bancorp's financial performance and growth opportunities.

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The Bancorp was impacted by a number of components of the Dodd-Frank Act which were implemented in 2012 and 2013. On October 9, 2012, the FRB published final stress testing rules that implement section 165(i)(1) and (i)(2) of the Dodd-Frank Act. The BHCs that participated in the 2009 SCAP and subsequent CCAR, which includes the Bancorp, are subject to the final stress testing rules. The rules require both supervisory and company-run stress tests, which provide forward-looking information to supervisors to help assess whether institutions have sufficient capital to absorb losses and support operations during adverse economic conditions.

The FRB launched the 2013 capital planning and stress testing program on November 9, 2012. The program includes the CCAR, which included the 19 BHCs that participated in the 2009 SCAP, as well as the CapPR which includes an additional 11 BHCs with \$50 billion or more of total consolidated assets. The mandatory elements of the capital plan were an assessment of the expected use and sources of capital over the planning horizon, a description of all planned capital actions over the planning horizon, a discussion of any expected changes to the Bancorp's business plan that are likely to have a material impact on its capital adequacy or liquidity, a detailed description of the Bancorp's process for assessing capital adequacy and the Bancorp's capital policy. The stress testing results and capital plan were submitted by the Bancorp to the FRB on January 7, 2013. In March of 2013, the FRB disclosed its estimates of participating institutions' results under the FRB supervisory stress scenario, including capital results, which assume all banks take certain consistently applied future capital actions. In addition, the FRB disclosed its estimates of participating institutions' results under the FRB supervisory severe stress scenarios including capital results based on each company's own base scenario capital actions.

The FRB's review of the capital plan assessed the comprehensiveness of the capital plan, the reasonableness of the assumptions and the analysis underlying the capital plan. Additionally, the FRB reviewed the robustness of the capital adequacy process, the capital policy and the Bancorp's ability to maintain capital above the minimum regulatory capital ratios and above a Tier I common ratio of five percent on a pro forma basis under expected and stressful conditions throughout the planning horizon. The FRB assessed the Bancorp's strategies for addressing proposed revisions to the regulatory capital framework agreed upon by the BCBS and requirements arising from the Dodd-Frank Act.

In March 2013, the FRB announced it had completed the 2013 CCAR. For BHCs that proposed capital distributions in their plan, the FRB either objected to the plan or provided a non-objection whereby the FRB concurred with the proposed 2013 capital distributions. The FRB indicated to the Bancorp that it did not object to the following proposed capital actions for the period beginning April 1, 2013 and ending March 31, 2014:

- Increase in the quarterly common stock dividend to \$0.12 per share;
- Repurchase of up to \$750 million in TruPS subject to the determination of a regulatory capital event and replacement with the issuance of a similar amount of Tier II-qualifying subordinated debt;
- Conversion of the \$398 million in outstanding Series G 8.5% convertible preferred stock into approximately 35.5 million common shares issued to the holders. The Bancorp would intend to repurchase common shares equivalent to those issued in the conversion up to \$550 million in market value, and issue \$550 million in preferred stock;
- Repurchase of common shares in an amount up to \$984 million, including any shares issued in a Series G preferred stock conversion;

Incremental repurchase of common shares in the amount of any after-tax gains from the sale of Vantiv, Inc. stock; and

Issuance of an additional \$500 million in preferred stock.

Beginning in 2013, the Bancorp and other large bank holding companies were required to conduct a separate mid-year stress test using financial data as of March 31st under three company-derived macro-economic scenarios (base, adverse and severely adverse). The Bancorp submitted the results of its mid-year stress test to the FRB in July of 2013 and the Bancorp published a summary of the results under the severely adverse scenario in September of 2013 which is available on Fifth Third's website at <https://www.53.com>. The FRB launched the 2014 stress testing program and CCAR on November 1, 2013. The stress testing results and capital plan were submitted by the Bancorp to the FRB on January 6, 2014. For further discussion on the 2013 and 2014 Stress Tests and CCAR, see the Capital Management section in MD&A.

Fifth Third offers qualified deposit customers a deposit advance product if they choose to avail themselves of this service to meet short term, small-dollar financial needs. In April of 2013, the CFPB issued a White Paper which studied financial services industry offerings and customer use of deposit advance products as well as payday loans and is considering whether rules governing these products are warranted. At the same time, the OCC and FDIC each issued proposed supervisory guidance for public comment to institutions they supervise which supplements existing OCC and FDIC guidance, detailing the principles they expect financial institutions to follow in connection with deposit advance products and supervisory expectations for the use of deposit advance products. The Federal Reserve also issued a statement in April to state member banks like Fifth Third for whom the Federal Reserve is the primary regulator. This statement encouraged state member banks to respond to customers' small-dollar credit needs in a responsible manner; emphasized that they should take into consideration the risks associated with deposit advance products, including potential consumer harm and potential elevated compliance risk; and reminded them that these product offerings must comply with applicable laws and regulations. Fifth Third's deposit advance product is designed to fully comply with the applicable federal and state laws and use of this product is subject to strict eligibility requirements and advance restriction guidelines to limit dependency on this product as a borrowing source. Fifth Third believes this product provides customers with a relatively low-cost alternative for such needs. On January 17, 2014, given developments in industry practice, Fifth Third announced that it will no longer enroll new customers in its deposit advance product and will phase out the service to existing customers by the end of 2014. These advance balances are included in other consumer loans and leases in the Bancorp's Consolidated Balance Sheets and represent substantially all of the revenue reported in interest and fees on other consumer loans and leases in the Bancorp's Consolidated Statements of Income and in Table 5 in the Statements of Income Analysis section of the MD&A. Fifth Third has been monitoring industry developments and is working to develop and implement alternative products and services in order to address the needs of its customers. The Bancorp is currently in the process of evaluating the impact to the Bancorp's Consolidated Financial Statements of both the phase out of our deposit advance product and our development of alternative products and services.

In December of 2010 and revised in June of 2011, the BCBS issued Basel III, a global regulatory framework, to enhance international capital standards. In June of 2012, U.S. banking regulators proposed enhancements to the regulatory capital requirements for U.S. banks, which implement aspects of Basel III,

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such as re-defining the regulatory capital elements and minimum capital ratios, introducing regulatory capital buffers above those minimums, revising the agencies' rules for calculating risk-weighted assets and introducing a new Tier I common equity ratio. In July of 2013, U.S. banking regulators approved the final enhanced regulatory capital rules (Basel III Final Rule), which included modifications to the proposed rules. The Bancorp continues to evaluate the Basel III Final Rule and its potential impact. For more information on the impact of the regulatory capital enhancements, refer to the Capital Management section of MD&A.

On December 10, 2013, the banking agencies finalized section 619 of the DFA known as the Volcker Rule, which becomes effective April 1, 2014. Though the final rule is effective April 1, 2014, the Federal Reserve has granted the industry an extension of time until July 21, 2015 to conform activities to be in compliance with the Volcker Rule. It is possible that additional conformance period extensions could be granted either to the entire industry, or, upon request, to requesting banking organizations on a case-by-case basis. The final rule prohibits banks and bank holding companies from engaging in short-term proprietary trading of certain securities, derivatives, commodity futures and options on these instruments for their own account. The Volcker Rule also restricts banks and their affiliated entities from owning, sponsoring or having certain relationships with private equity and hedge funds. Exemptions are provided for certain activities such as underwriting, market making, hedging, trading in certain government obligations and organizing and offering a hedge fund or private equity fund. Fifth Third does not sponsor any private equity or hedge funds that, under the final rule, it is prohibited from sponsoring. As of December 31, 2013, the Bancorp had approximately \$181 million in interests and approximately \$80 million in binding commitments to invest in private equity funds that are affected by the Volcker Rule. It is expected that over time the Bancorp may need to sell or redeem these investments although it is likely that these investments will be reduced over time in the ordinary course before compliance is required.

In November 2010, the FDIC implemented a final rule amending its deposit insurance regulations to implement section 343 of the Dodd-Frank Act providing for unlimited deposit insurance for noninterest-bearing transaction accounts for two years starting December 31, 2010. The FDIC did not charge a separate assessment for the insurance unlike the previous Transaction

Account Guarantee Program. Beginning January 1, 2013, noninterest-bearing transaction accounts are no longer insured separately from depositors' other accounts at the same insured depository institution.

On January 7, 2013, the BCBS issued a final international standard for the LCR for large, internationally active banks, which would phase in the LCR beginning in 2015 with full implementation in 2019. In addition, the BCBS plans on introducing the NSFR final standard in the next two years. On October 24, 2013, the U.S. banking agencies issued an NPR that would implement a LCR requirement for U.S. banks that is generally consistent with the international LCR standards for large, internationally active banking organizations, generally those with \$250 billion or more in total consolidated assets or \$10 billion or more in on-balance sheet foreign exposure, and a Modified LCR for BHCs with at least \$50 billion in total consolidated assets that are not internationally active, like Fifth Third. The NPR was open for public comment until January 31, 2014. Refer to the Liquidity Risk Management section in MD&A for further discussion on these ratios.

On July 31, 2013, the U.S. District Court for the District of Columbia issued an order granting summary judgment to the plaintiffs in a case challenging certain provisions of the FRB's rule concerning electronic debit card transaction

fees and network exclusivity arrangements (the Current Rule) that were adopted to implement Section 1075 of the Dodd-Frank Act, known as the Durbin Amendment. The Court held that, in adopting the Current Rule, the FRB violated the Durbin Amendment's provisions concerning which costs are allowed to be taken into account for purposes of setting fees that are reasonable and proportional to the costs incurred by the issuer and therefore the Current Rule's maximum permissible fees were too high. In addition, the Court held that the Current Rule's network non-exclusivity provisions concerning unaffiliated payment networks for debit cards also violated the Durbin Amendment. The Court vacated the Current Rule, but stayed its ruling to provide the FRB an opportunity to replace the invalidated portions. The FRB has appealed this decision. If this decision is ultimately upheld and/or the FRB re-issues rules for purposes of implementing the Durbin Amendment in a manner consistent with this decision, the amount of debit card interchange fees the Bancorp would be permitted to charge likely would be reduced. Refer to the Noninterest Income subsection of the Statements of Income Analysis section of MD&A for further information regarding the Bancorp's debit card interchange revenue.

TABLE 3: CONDENSED CONSOLIDATED STATEMENTS OF INCOME

For the years ended December 31 (\$ in millions, except per share data)

| | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|-----------------|--------------|--------------|--------------|--------------|
| Interest income (FTE) | \$ 3,993 | 4,125 | 4,236 | 4,507 | 4,687 |
| Interest expense | 412 | 512 | 661 | 885 | 1,314 |
| Net interest income (FTE) | 3,581 | 3,613 | 3,575 | 3,622 | 3,373 |
| Provision for loan and lease losses | 229 | 303 | 423 | 1,538 | 3,543 |
| Net interest income (loss) after provision for loan and lease losses (FTE) | 3,352 | 3,310 | 3,152 | 2,084 | (170) |
| Noninterest income | 3,227 | 2,999 | 2,455 | 2,729 | 4,782 |
| Noninterest expense | 3,961 | 4,081 | 3,758 | 3,855 | 3,826 |
| Income before income taxes (FTE) | 2,618 | 2,228 | 1,849 | 958 | 786 |
| Fully taxable equivalent adjustment | 20 | 18 | 18 | 18 | 19 |
| Applicable income tax expense | 772 | 636 | 533 | 187 | 30 |
| Net income | 1,826 | 1,574 | 1,298 | 753 | 737 |
| Less: Net income attributable to noncontrolling interests | (10) | (2) | 1 | - | - |
| Net income attributable to Bancorp | 1,836 | 1,576 | 1,297 | 753 | 737 |
| Dividends on preferred stock | 37 | 35 | 203 | 250 | 226 |
| Net income available to common shareholders | \$ 1,799 | 1,541 | 1,094 | 503 | 511 |
| Earnings per share | \$ 2.05 | 1.69 | 1.20 | 0.63 | 0.73 |
| Earnings per diluted share | 2.02 | 1.66 | 1.18 | 0.63 | 0.67 |
| Cash dividends declared per common share | \$ 0.47 | 0.36 | 0.28 | 0.04 | 0.04 |

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Earnings Summary

The Bancorp's net income available to common shareholders for the year ended December 31, 2013 was \$1.8 billion, or \$2.02 per diluted share, which was net of \$37 million in preferred stock dividends. The Bancorp's net income available to common shareholders for the year ended December 31, 2012 was \$1.5 billion, or \$1.66 per diluted share, which was net of \$35 million in preferred stock dividends. Pre-provision net revenue was \$2.8 billion and \$2.5 billion for the years ended 2013 and 2012, respectively. Pre-provision net revenue is a non-GAAP measure. For further information, see the Non-GAAP Financial Measures section in the MD&A.

Net interest income was \$3.6 billion for the years ended December 31, 2013 and 2012. Net interest income was negatively impacted by a decline of 36 bps in yields on the Bancorp's interest-earning assets, partially offset by a \$4.3 billion increase in average loans and leases due primarily to increases in average commercial and industrial loans and average residential mortgage loans. In addition, interest expense decreased primarily due to a decrease in rates paid on average long-term debt and a reduction in higher cost average long-term debt. Net interest margin was 3.32% and 3.55% for the years ended December 31, 2013 and 2012, respectively.

Noninterest income increased \$228 million, or eight percent, in 2013 compared to 2012. The increase from the prior year was primarily due to increases in other noninterest income partially offset by decreases in mortgage banking net revenue. Other noninterest income increased \$305 million compared to the prior year, primarily due to positive valuation adjustments on the stock warrant associated with Vantiv Holding, LLC. In addition, the Bancorp recognized gains of \$242 million and \$85 million, on the sales of Vantiv, Inc. shares in the second and third quarters of 2013, respectively, compared to gains of \$115 million related to the Vantiv, Inc. IPO recorded in the first quarter of 2012 and a \$157 million gain on the sale of Vantiv shares during the fourth quarter of 2012. Mortgage banking net revenue decreased \$145 million for the year ended December 31, 2013 compared to the prior year primarily due to a decrease in origination fees and gains on loan sales partially offset by an increase in positive net valuation adjustments on mortgage servicing rights and free-standing derivatives entered into to economically hedge the MSR portfolio.

Noninterest expense decreased \$120 million, or three percent, in 2013 compared to 2012 primarily due to a decrease in other noninterest expense driven by a decrease in debt extinguishment costs and a decrease in the provision for representation and warranty claims partially offset by an increase in litigation expense.

Credit Summary

The Bancorp does not originate subprime mortgage loans and does not hold asset-backed securities backed by subprime mortgage loans in its securities portfolio. However, the Bancorp has exposure to disruptions in the capital markets and weakened economic conditions. During 2013, credit trends have improved, and as a result, the provision for loan and lease losses decreased to \$229 million in 2013 compared to \$303 million in 2012. In addition, net charge-offs as a percent of average portfolio loans and leases decreased to 0.58% during 2013 compared to 0.85% during 2012. At December 31, 2013, nonperforming assets as a percent of loans, leases and other assets, including OREO (excluding nonaccrual loans held for sale) decreased to 1.10%, compared to 1.49% at December 31, 2012. For further discussion on credit quality, see the Credit Risk Management section in MD&A.

Capital Summary

The Bancorp's capital ratios exceed the well-capitalized guidelines as defined by the Board of Governors of the Federal Reserve

System. As of December 31, 2013, the Tier I risk-based capital ratio was 10.36%, the Tier I leverage ratio was 9.64% and the total risk-based capital ratio was 14.08%.

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NON-GAAP FINANCIAL MEASURES

The Bancorp considers various measures when evaluating capital utilization and adequacy, including the tangible equity ratio, tangible common equity ratio and Tier I common equity ratio, in addition to capital ratios defined by banking regulators. These calculations are intended to complement the capital ratios defined by banking regulators for both absolute and comparative purposes. Because U.S. GAAP does not include capital ratio measures, the Bancorp believes there are no comparable U.S. GAAP financial measures to these ratios. These ratios are not formally defined by U.S. GAAP or codified in the federal banking regulations and, therefore, are considered to be non-GAAP financial measures. Since analysts and banking regulators may assess the Bancorp's capital adequacy using these ratios, the Bancorp believes they are useful to provide investors the ability to assess its capital adequacy on the same basis.

The Bancorp believes these non-GAAP measures are important because they reflect the level of capital available to withstand unexpected market conditions. Additionally, presentation of these measures allows readers to compare certain aspects of the Bancorp's capitalization to other organizations. However, because

there are no standardized definitions for these ratios, the Bancorp's calculations may not be comparable with other organizations, and the usefulness of these measures to investors may be limited. As a result, the Bancorp encourages readers to consider its Consolidated Financial Statements in their entirety and not to rely on any single financial measure.

U.S. banking regulators approved final capital rules (Basel III Final Rule) in July of 2013 that substantially amend the existing risk-based capital rules (Basel I) for banks. The Bancorp believes providing an estimate of its capital position based upon the final rules is important to complement the existing capital ratios and for comparability to other financial institutions. Since these rules are not effective for the Bancorp until January 1, 2015, they are considered non-GAAP measures and therefore are included in the following non-GAAP financial measures table.

Pre-provision net revenue is net interest income plus noninterest income minus noninterest expense. The Bancorp believes this measure is important because it provides a ready view of the Bancorp's earnings before the impact of provision expense.

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The following table reconciles non-GAAP financial measures to U.S. GAAP as of and for the years ended December 31:

TABLE 4: NON-GAAP FINANCIAL MEASURES

| (\$ in millions) | 2013 | 2012 |
|---|------------|---------|
| Income before income taxes (U.S. GAAP) | \$ 2,598 | 2,210 |
| Add: Provision expense (U.S. GAAP) | 229 | 303 |
| Pre-provision net revenue | 2,827 | 2,513 |
| Net income available to common shareholders (U.S. GAAP) | \$ 1,799 | 1,541 |
| Add: Intangible amortization, net of tax | 5 | 9 |
| Tangible net income available to common shareholders | 1,804 | 1,550 |
| Total Bancorp shareholders equity (U.S. GAAP) | \$ 14,589 | 13,716 |
| Less: Preferred stock | (1,034) | (398) |
| Goodwill | (2,416) | (2,416) |
| Intangible assets | (19) | (27) |
| Tangible common equity, including unrealized gains / losses | 11,120 | 10,875 |
| Less: Accumulated other comprehensive income | (82) | (375) |
| Tangible common equity, excluding unrealized gains / losses (1) | 11,038 | 10,500 |
| Add: Preferred stock | 1,034 | 398 |
| Tangible equity (2) | 12,072 | 10,898 |
| Total assets (U.S. GAAP) | \$ 130,443 | 121,894 |
| Less: Goodwill | (2,416) | (2,416) |
| Intangible assets | (19) | (27) |
| Accumulated other comprehensive income, before tax | (126) | (577) |
| Tangible assets, excluding unrealized gains / losses (3) | \$ 127,882 | 118,874 |
| Total Bancorp shareholders equity (U.S. GAAP) | \$ 14,589 | 13,716 |
| Less: Goodwill and certain other intangibles | (2,492) | (2,499) |
| Accumulated other comprehensive income | (82) | (375) |
| Add: Qualifying TruPS | 60 | 810 |
| Other | 19 | 33 |
| Tier I risk-based capital | 12,094 | 11,685 |
| Less: Preferred stock | (1,034) | (398) |
| Qualifying TruPS | (60) | (810) |
| Qualified noncontrolling interests in consolidated subsidiaries | (37) | (48) |
| Tier I common equity (4) | \$ 10,963 | 10,429 |
| Risk-weighted assets (5) ^(a) | \$ 116,736 | 109,699 |

Ratios:

| | | |
|----------------------------------|--------------|------|
| Tangible equity (2) / (3) | 9.44% | 9.17 |
| Tangible common equity (1) / (3) | 8.63% | 8.83 |
| Tier I common equity (4) / (5) | 9.39% | 9.51 |

Basel III Final Rule - Estimated Tier I common equity ratio

| | | |
|---|----|----------------|
| Tier I common equity (Basel I) | \$ | 10,963 |
| Add: Adjustment related to capital components ^(b) | | 82 |
| Estimated Tier I common equity under Basel III Final Rule without AOCI (opt out) (6) | | 11,045 |
| Add: Adjustment related to AOCI ^(c) | | 82 |
| Estimated Tier I common equity under Basel III Final Rule with AOCI (non opt out) (7) | | 11,127 |
| Estimated risk-weighted assets under Basel III Final Rule (8) ^(d) | | 122,851 |
| Estimated Tier I common equity ratio under Basel III Final Rule (opt out) (6) / (8) | | 8.99% |
| Estimated Tier I common equity ratio under Basel III Final Rule (non opt out) (7) / (8) | | 9.06% |

(a) Under the banking agencies' risk-based capital guidelines, assets and credit equivalent amounts of derivatives and off-balance sheet exposures are assigned to broad risk categories. The aggregate dollar amount in each risk category is multiplied by the associated risk weight of the category. The resulting weighted values are added together, along with the measure for market risk, resulting in the Bancorp's total risk-weighted assets.

(b) Adjustments related to capital components include MSRs and deferred tax assets subject to threshold limitations and deferred tax liabilities related to intangible assets, which were deductions to capital under Basel I capital rules.

(c) Under final Basel III rules, non-advanced approach banks are permitted to make a one-time election to opt out of the requirement to include AOCI in Tier I common equity.

(d) Key differences under Basel III in the calculation of risk-weighted assets compared to Basel I include: (1) Risk weighting for commitments under 1 year; (2) Higher risk weighting for exposures to securitizations, past due loans, foreign banks and certain commercial real estate; (3) Higher risk weighting for MSRs and deferred tax assets that are under certain thresholds as a percent of Tier I capital; and (4) Derivatives are differentiated between exchange clearing and over-the-counter and the 50% risk-weight cap is removed.

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RECENT ACCOUNTING STANDARDS

Note 1 of the Notes to Consolidated Financial Statements provides a discussion of the significant new accounting standards adopted by

the Bancorp during 2013 and the expected impact of significant accounting standards issued, but not yet required to be adopted.

CRITICAL ACCOUNTING POLICIES

The Bancorp's Consolidated Financial Statements are prepared in accordance with U.S. GAAP. Certain accounting policies require management to exercise judgment in determining methodologies, economic assumptions and estimates that may materially affect the Bancorp's financial position, results of operations and cash flows. The Bancorp's critical accounting policies include the accounting for the ALLL, reserve for unfunded commitments, income taxes, valuation of servicing rights, fair value measurements and goodwill. No material changes were made to the valuation techniques or models described below during the year ended December 31, 2013.

ALLL

The Bancorp disaggregates its portfolio loans and leases into portfolio segments for purposes of determining the ALLL. The Bancorp's portfolio segments include commercial, residential mortgage, and consumer. The Bancorp further disaggregates its portfolio segments into classes for purposes of monitoring and assessing credit quality based on certain risk characteristics. Classes within the commercial portfolio segment include commercial and industrial, commercial mortgage owner occupied, commercial mortgage non-owner occupied, commercial construction, and commercial leasing. The residential mortgage portfolio segment is also considered a class. Classes within the consumer portfolio segment include home equity, automobile, credit card, and other consumer loans and leases. For an analysis of the Bancorp's ALLL by portfolio segment and credit quality information by class, see Note 6 of the Notes to Consolidated Financial Statements.

The Bancorp maintains the ALLL to absorb probable loan and lease losses inherent in its portfolio segments. The ALLL is maintained at a level the Bancorp considers to be adequate and is based on ongoing quarterly assessments and evaluations of the collectability and historical loss experience of loans and leases. Credit losses are charged and recoveries are credited to the ALLL. Provisions for loan and lease losses are based on the Bancorp's review of the historical credit loss experience and such factors that, in management's judgment, deserve consideration under existing economic conditions in estimating probable credit losses. The Bancorp's strategy for credit risk management includes a combination of conservative exposure limits significantly below legal lending limits and conservative underwriting,

documentation and collections standards. The strategy also emphasizes diversification on a geographic, industry and customer level, regular credit examinations and quarterly management reviews of large credit exposures and loans experiencing deterioration of credit quality.

The Bancorp's methodology for determining the ALLL is based on historical loss rates, current credit grades, specific allocation on loans modified in a TDR and impaired commercial credits above specified thresholds and other qualitative adjustments. Allowances on individual commercial loans, TDRs and historical loss rates are reviewed quarterly and adjusted as necessary based on changing borrower and/or collateral conditions and actual collection and charge-off experience. An unallocated allowance is maintained to recognize the imprecision in estimating and measuring losses when evaluating allowances for individual loans or pools of loans.

Larger commercial loans included within aggregate borrower relationship balances exceeding \$1 million that exhibit probable or observed credit weaknesses, as well as loans that have been

modified in a TDR, are subject to individual review for impairment. The Bancorp considers the current value of collateral, credit quality of any guarantees, the guarantor's liquidity and willingness to cooperate, the loan structure, and other factors when evaluating whether an individual loan is impaired. Other factors may include the industry and geographic region of the borrower, size and financial condition of the borrower, cash flow and leverage of the borrower, and the Bancorp's evaluation of the borrower's management. When individual loans are impaired, allowances are determined based on management's estimate of the borrower's ability to repay the loan given the availability of collateral and other sources of cash flow, as well as an evaluation of legal options available to the Bancorp. Allowances for impaired loans are measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, fair value of the underlying collateral or readily observable secondary market values. The Bancorp evaluates the collectability of both principal and interest when assessing the need for a loss accrual.

Historical credit loss rates are applied to commercial loans that are not impaired or are impaired, but smaller than the established threshold of \$1 million and thus not subject to specific allowance allocations. The loss rates are derived from a migration analysis, which tracks the historical net charge-off experience sustained on loans according to their internal risk grade. The risk grading system utilized for allowance analysis purposes encompasses ten categories.

Homogenous loans and leases in the residential mortgage and consumer portfolio segments are not individually risk graded. Rather, standard credit scoring systems and delinquency monitoring are used to assess credit risks, and allowances are established based on the expected net charge-offs. Loss rates are based on the trailing twelve month net charge-off history by loan category. Historical loss rates may be adjusted for certain prescriptive and qualitative factors that, in management's judgment, are necessary to reflect losses inherent in the portfolio. Factors that management considers in the analysis include the effects of the national and local economies; trends in the nature and volume of delinquencies, charge-offs and nonaccrual loans; changes in loan mix; credit score migration comparisons; asset quality trends; risk management and loan administration; changes in the internal lending policies and credit standards; collection practices; and examination results from bank regulatory agencies and the Bancorp's internal credit reviewers.

The Bancorp's primary market areas for lending are the Midwestern and Southeastern regions of the United States. When evaluating the adequacy of allowances, consideration is given to these regional geographic concentrations and the closely associated effect changing economic conditions have on the Bancorp's customers.

Reserve for Unfunded Commitments

The reserve for unfunded commitments is maintained at a level believed by management to be sufficient to absorb estimated probable losses related to unfunded credit facilities and is included in other liabilities in the Consolidated Balance Sheets. The determination of the adequacy of the reserve is based upon an evaluation of the unfunded credit facilities, including an assessment of historical commitment utilization experience, credit risk grading and historical

loss rates based on credit grade migration. This process takes into consideration the same risk elements that are analyzed in the determination of the adequacy of the Bancorp's

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ALLL, as discussed above. Net adjustments to the reserve for unfunded commitments are included in other noninterest expense in the Consolidated Statements of Income.

Income Taxes

The Bancorp estimates income tax expense based on amounts expected to be owed to the various tax jurisdictions in which the Bancorp conducts business. On a quarterly basis, management assesses the reasonableness of its effective tax rate based upon its current estimate of the amount and components of net income, tax credits and the applicable statutory tax rates expected for the full year. The estimated income tax expense is recorded in the Consolidated Statements of Income.

Deferred income tax assets and liabilities are determined using the balance sheet method and are reported in other assets and accrued taxes, interest and expenses, respectively, in the Consolidated Balance Sheets. Under this method, the net deferred tax asset or liability is based on the tax effects of the differences between the book and tax basis of assets and liabilities, and reflects enacted changes in tax rates and laws. Deferred tax assets are recognized to the extent they exist and are subject to a valuation allowance based on management's judgment that realization is more likely than not. This analysis is performed on a quarterly basis and includes an evaluation of all positive and negative evidence, such as the limitation on the use of any net operating losses, to determine whether realization is more likely than not.

Accrued taxes represent the net estimated amount due to taxing jurisdictions and are reported in accrued taxes, interest and expenses in the Consolidated Balance Sheets. The Bancorp evaluates and assesses the relative risks and appropriate tax treatment of transactions and filing positions after considering statutes, regulations, judicial precedent and other information and maintains tax accruals consistent with its evaluation of these relative risks and merits. Changes to the estimate of accrued taxes occur periodically due to changes in tax rates, interpretations of tax laws, the status of examinations being conducted by taxing authorities and changes to statutory, judicial and regulatory guidance that impact the relative risks of tax positions. These changes, when they occur, can affect deferred taxes and accrued taxes as well as the current period's income tax expense and can be significant to the operating results of the Bancorp. For additional information on income taxes, see Note 20 of the Notes to Consolidated Financial Statements.

Valuation of Servicing Rights

When the Bancorp sells loans through either securitizations or individual loan sales in accordance with its investment policies, it often obtains servicing rights. Servicing rights resulting from loan sales are initially recorded at fair value and subsequently amortized in proportion to, and over the period of, estimated net servicing revenue. Servicing rights are assessed for impairment monthly, based on fair value, with temporary impairment recognized through a valuation allowance and permanent impairment recognized through a write-off of the servicing asset and related valuation allowance. Key economic assumptions used in measuring any potential impairment of the servicing rights include the prepayment speeds of the underlying loans, the weighted-average life, the discount rate and the weighted-average coupon rate, as applicable. The primary risk of material changes to the value of the servicing rights resides in the potential volatility in the economic assumptions used, particularly the prepayment speeds. The Bancorp monitors risk and adjusts its valuation allowance as necessary to adequately reserve for impairment in the servicing portfolio. For purposes of measuring impairment, the mortgage servicing rights are stratified into classes based on the financial asset

type (fixed rate vs.

adjustable rate) and interest rates. For additional information on servicing rights, see Note 11 of the Notes to Consolidated Financial Statements.

Fair Value Measurements

The Bancorp measures certain financial assets and liabilities at fair value in accordance with U.S. GAAP, which defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Valuation techniques the Bancorp uses to measure fair value include the market approach, income approach and cost approach. The market approach uses prices or relevant information generated by market transactions involving identical or comparable assets or liabilities. The income approach involves discounting future amounts to a single present amount and is based on current market expectations about those future amounts. The cost approach is based on the amount that currently would be required to replace the service capacity of the asset.

U.S. GAAP establishes a fair value hierarchy, which prioritizes the inputs to valuation techniques used to measure fair value into three broad levels. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). A financial instrument's categorization within the fair value hierarchy is based upon the lowest level of input that is significant to the instrument's fair value measurement. The three levels within the fair value hierarchy are described as follows:

Level 1 Quoted prices (unadjusted) in active markets for identical assets or liabilities that the Bancorp has the ability to access at the measurement date.

Level 2 Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Level 2 inputs include: quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in markets that are not active; inputs other than quoted prices that are observable for the asset or liability; and inputs that are derived principally from or corroborated by observable market data by correlation or other means.

Level 3 Unobservable inputs for the asset or liability for which there is little, if any, market activity at the measurement date. Unobservable inputs reflect the Bancorp's own assumptions about what market participants would use to price the asset or liability. The inputs are developed based on the best information available in the circumstances, which might include the Bancorp's own financial data such as internally developed pricing models and discounted cash flow methodologies, as well as instruments for which the fair value determination requires significant management judgment.

The Bancorp's fair value measurements involve various valuation techniques and models, which involve inputs that are observable, when available. Valuation techniques and parameters used for measuring assets and liabilities are reviewed and validated by the Bancorp on a quarterly basis. Additionally, the Bancorp monitors the fair values of significant assets and liabilities using a variety of methods including the evaluation of pricing runs and exception reports based on certain analytical criteria, comparison to previous trades and overall review and assessments for reasonableness. The following is a summary of valuation techniques utilized by the Bancorp for its significant assets and liabilities measured at fair value on a recurring basis.

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Available-for-sale and trading securities

Where quoted prices are available in an active market, securities are classified within Level 1 of the valuation hierarchy. Level 1 securities include government bonds and exchange traded equities. If quoted market prices are not available, then fair values are estimated using pricing models, quoted prices of securities with similar characteristics, or discounted cash flows. Examples of such instruments, which are classified within Level 2 of the valuation hierarchy, include agency and non-agency mortgage-backed securities, other asset-backed securities, obligations of U.S. Government sponsored agencies, and corporate and municipal bonds. Agency mortgage-backed securities, obligations of U.S. Government sponsored agencies, and corporate and municipal bonds are generally valued using a market approach based on observable prices of securities with similar characteristics. Non-agency mortgage-backed securities and other asset-backed securities are generally valued using an income approach based on discounted cash flows, incorporating prepayment speeds, performance of underlying collateral and specific tranche-level attributes. In certain cases where there is limited activity or less transparency around inputs to the valuation, securities are classified within Level 3 of the valuation hierarchy.

Residential mortgage loans held for sale and held for investment

For residential mortgage loans held for sale, fair value is estimated based upon mortgage-backed securities prices and spreads to those prices or, for certain ARM loans, discounted cash flow models that may incorporate the anticipated portfolio composition, credit spreads of asset-backed securities with similar collateral, and market conditions. The anticipated portfolio composition includes the effect of interest rate spreads and discount rates due to loan characteristics such as the state in which the loan was originated, the loan amount and the ARM margin. Residential mortgage loans held for sale that are valued based on mortgage-backed securities prices are classified within Level 2 of the valuation hierarchy as the valuation is based on external pricing for similar instruments. ARM loans classified as held for sale are also classified within Level 2 of the valuation hierarchy due to the use of observable inputs in the discounted cash flow model. These observable inputs include interest rate spreads from agency mortgage-backed securities market rates and observable discount rates. For residential mortgage loans reclassified from held for sale to held for investment, the fair value estimation is based on mortgage-backed securities prices, interest rate risk and an internally developed credit component. Therefore, these loans are classified within Level 3 of the valuation hierarchy.

Derivatives

Exchange-traded derivatives valued using quoted prices and certain over-the-counter derivatives valued using active bids are classified within Level 1 of the valuation hierarchy. Most of the Bancorp's derivative contracts are valued using discounted cash flow or other models that incorporate current market interest rates, credit spreads assigned to the derivative counterparties, and other market parameters and, therefore, are classified within Level 2 of

the valuation hierarchy. Such derivatives include basic and structured interest rate swaps and options. Derivatives that are valued based upon models with significant unobservable market parameters are classified within Level 3 of the valuation hierarchy. At December 31, 2013, derivatives classified as Level 3, which are valued using an option-pricing model containing unobservable inputs, consisted primarily of the warrant associated with the initial sale of the Bancorp's 51% interest in Vantiv Holding, LLC to Advent International and a total return swap associated with the Bancorp's sale of its Visa, Inc. Class B shares. Level 3 derivatives also include interest rate lock commitments,

which utilize internally generated loan closing rate assumptions as a significant unobservable input in the valuation process.

In addition to the assets and liabilities measured at fair value on a recurring basis, the Bancorp measures servicing rights, certain loans and long-lived assets at fair value on a nonrecurring basis. Refer to Note 27 of the Notes to Consolidated Financial Statements for further information on fair value measurements.

Goodwill

Business combinations entered into by the Bancorp typically include the acquisition of goodwill. U.S. GAAP requires goodwill to be tested for impairment at the Bancorp's reporting unit level on an annual basis, which for the Bancorp is September 30, and more frequently if events or circumstances indicate that there may be impairment. The Bancorp has determined that its segments qualify as reporting units under U.S. GAAP.

Impairment exists when a reporting unit's carrying amount of goodwill exceeds its implied fair value. In testing goodwill for impairment, U.S. GAAP permits the Bancorp to first assess qualitative factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount. In this qualitative assessment, the Bancorp evaluates events and circumstances which may include, but are not limited to, the general economic environment, banking industry and market conditions, the overall financial performance of the Bancorp, the performance of the Bancorp's stock, the key financial performance metrics of the reporting units, and events affecting the reporting units. If, after assessing the totality of events and circumstances, the Bancorp determines it is not more likely than not that the fair value of a reporting unit is less than its carrying amount, then performing the two-step impairment test would be unnecessary. However, if the Bancorp concludes otherwise, it would then be required to perform the first step (Step 1) of the goodwill impairment test, and continue to the second step (Step 2), if necessary. Step 1 compares the fair value of a reporting unit with its carrying amount, including goodwill. If the carrying amount of the reporting unit exceeds its fair value, Step 2 of the goodwill impairment test is performed to measure the amount of impairment loss, if any.

The fair value of a reporting unit is the price that would be received to sell the unit as a whole in an orderly transaction between market participants at the measurement date. Since none of the Bancorp's reporting units are publicly traded, individual reporting unit fair value determinations cannot be directly correlated to the Bancorp's stock price. To determine the fair value of a reporting unit, the Bancorp employs an income-based approach, utilizing the reporting unit's forecasted cash flows (including a terminal value approach to estimate cash flows beyond the final year of the forecast) and the reporting unit's estimated cost of equity as the discount rate. Additionally, the Bancorp determines its market capitalization based on the average of the closing price of the Bancorp's stock during the month including the measurement date,

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incorporating an additional control premium, and compares this market-based fair value measurement to the aggregate fair value of the Bancorp's reporting units in order to corroborate the results of the income approach.

When required to perform Step 2, the Bancorp compares the implied fair value of a reporting unit's goodwill with the carrying amount of that goodwill. If the carrying amount exceeds the implied fair value, an impairment loss equal to that excess amount is recognized. A recognized impairment loss cannot exceed the carrying amount of that goodwill and cannot be reversed in future periods even if the fair value of the reporting unit recovers.

During Step 2, the Bancorp determines the implied fair value of goodwill for a reporting unit by assigning the fair value of the reporting unit to all of the assets and liabilities of that unit (including any unrecognized intangible assets) as if the reporting unit had been acquired in a business combination. The excess of the fair value of the reporting unit over the amounts assigned to its assets and liabilities is the implied fair value of goodwill. This assignment process is only performed for purposes of testing goodwill for impairment. The Bancorp does not adjust the carrying values of recognized assets or liabilities (other than goodwill, if appropriate), nor recognize previously unrecognized intangible assets in the Consolidated Financial Statements as a result of this assignment process. Refer to Note 8 of the Notes to Consolidated Financial Statements for further information regarding the Bancorp's goodwill.

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RISK FACTORS

The risks listed below present risks that could have a material impact on the Bancorp's financial condition, the results of its operations, or its business.

RISKS RELATING TO ECONOMIC AND MARKET CONDITIONS

Weakness in the U.S. economy and in the real estate market, including specific weakness within Fifth Third's geographic footprint, has adversely affected Fifth Third and may continue to adversely affect Fifth Third.

If the strength of the U.S. economy in general or the strength of the local economies in which Fifth Third conducts operations declines this could result in, among other things, a deterioration in credit quality or a reduced demand for credit, including a resultant effect on Fifth Third's loan portfolio and ALLL and in the receipt of lower proceeds from the sale of loans and foreclosed properties. A portion of Fifth Third's residential mortgage and commercial real estate loan portfolios are comprised of borrowers in Florida, whose markets have been particularly adversely affected by job losses, declines in real estate value, declines in home sale volumes, and declines in new home building. These factors could result in higher delinquencies, greater charge-offs and increased losses on foreclosed real estate in future periods, which could materially adversely affect Fifth Third's financial condition and results of operations.

The global financial markets continue to be strained as a result of economic slowdowns and concerns, especially about the creditworthiness of the European Union member states and financial institutions in the European Union. These factors could have international implications, which could hinder the U.S. economic recovery and affect the stability of global financial markets.

Certain European Union member states have fiscal obligations greater than their fiscal revenue, which has caused investor concern over such countries' ability to continue to service their debt and foster economic growth in their economies. The European debt crisis and measures adopted to address it have significantly weakened European economies. A weaker European economy may cause investors to lose confidence in the safety and soundness of European financial institutions and the stability of European member economies. A failure to adequately address sovereign debt concerns in Europe could hamper economic recovery or contribute to recessionary economic conditions and severe stress in the financial markets, including in the United States. Should the U.S. economic recovery be adversely impacted by these factors, the likelihood for loan and asset growth at U.S. financial institutions, like Fifth Third, may deteriorate.

Changes in interest rates could affect Fifth Third's income and cash flows.

Fifth Third's income and cash flows depend to a great extent on the difference between the interest rates earned on interest-earning assets such as loans and investment securities, and the interest rates paid on interest-bearing liabilities such as deposits and borrowings. These rates are highly sensitive to many factors that are beyond Fifth Third's control, including general economic conditions and the policies of various governmental and regulatory agencies (in particular, the FRB). Changes in monetary policy, including changes in interest rates, will influence the origination of loans, the

prepayment speed of loans, the purchase of investments, the generation of deposits and the rates received on loans and investment securities and paid on deposits or other sources of

funding. The impact of these changes may be magnified if Fifth Third does not effectively manage the relative sensitivity of its assets and liabilities to changes in market interest rates. Fluctuations in these areas may adversely affect Fifth Third and its shareholders.

Changes and trends in the capital markets may affect Fifth Third's income and cash flows.

Fifth Third enters into and maintains trading and investment positions in the capital markets on its own behalf and manages investment positions on behalf of its customers. These investment positions include derivative financial instruments. The revenues and profits Fifth Third derives from managing proprietary and customer trading and investment positions are dependent on market prices. Market changes and trends may result in a decline in investment advisory revenue or investment or trading losses that may materially affect Fifth Third. Losses on behalf of its customers could expose Fifth Third to litigation, credit risks or loss of revenue from those customers. Additionally, substantial losses in Fifth Third's trading and investment positions could lead to a loss with respect to those investments and may adversely affect cash flows and funding costs.

The removal or reduction in stimulus activities sponsored by the Federal Government and its agents may have a negative impact on Fifth Third's results and operations.

The Federal Government has intervened in an unprecedented manner to stimulate economic growth. The expiration or rescission of any of these programs and actions may have an adverse impact on Fifth Third's operating results by increasing interest rates, increasing the cost of funding, and reducing the demand for loan products, including mortgage loans.

Problems encountered by financial institutions larger than or similar to Fifth Third could adversely affect financial markets generally and have indirect adverse effects on Fifth Third.

The commercial soundness of many financial institutions may be closely interrelated as a result of credit, trading, clearing or other relationships between the institutions. As a result, concerns about, or a default or threatened default by, one institution could lead to significant market-wide liquidity and credit problems, losses or defaults by other institutions. This is sometimes referred to as "systemic risk" and may adversely affect financial intermediaries, such as clearing agencies, clearing houses, banks, securities firms and exchanges, with which the Bancorp interacts on a daily basis, and therefore could adversely affect Fifth Third.

Fifth Third's stock price is volatile.

Fifth Third's stock price has been volatile in the past and several factors could cause the price to fluctuate substantially in the future. These factors include:

- Actual or anticipated variations in earnings;
- Changes in analysts' recommendations or projections;
- Fifth Third's announcements of developments related to its businesses;
- Operating and stock performance of other companies deemed to be peers;
- Actions by government regulators;
- New technology used or services offered by traditional and non-traditional competitors;
- News reports of trends, concerns and other issues related to the financial services industry;
- Natural disasters;

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Geopolitical conditions such as acts or threats of terrorism or military conflicts.

The price for shares of Fifth Third's common stock may fluctuate significantly in the future, and these fluctuations may be unrelated to Fifth Third's performance. General market price declines or market volatility in the future could adversely affect the price for shares of Fifth Third's common stock, and the current market price of such shares may not be indicative of future market prices.

RISKS RELATING TO FIFTH THIRD'S GENERAL BUSINESS

Deteriorating credit quality, particularly in real estate loans, has adversely impacted Fifth Third and may continue to adversely impact Fifth Third.

When Fifth Third lends money or commits to lend money the Bancorp incurs credit risk or the risk of losses if borrowers do not repay their loans. The credit performance of the loan portfolios significantly affects the Bancorp's financial results and condition. If the current economic environment were to deteriorate, more customers may have difficulty in repaying their loans or other obligations which could result in a higher level of credit losses and reserves for credit losses. Fifth Third reserves for credit losses by establishing reserves through a charge to earnings. The amount of these reserves is based on Fifth Third's assessment of credit losses inherent in the loan portfolio (including unfunded credit commitments). The process for determining the amount of the allowance for loan and lease losses and the reserve for unfunded commitments is critical to Fifth Third's financial results and condition. It requires difficult, subjective and complex judgments about the environment, including analysis of economic or market conditions that might impair the ability of borrowers to repay their loans.

Fifth Third might underestimate the credit losses inherent in its loan portfolio and have credit losses in excess of the amount reserved. Fifth Third might increase the reserve because of changing economic conditions, including falling home prices or higher unemployment, or other factors such as changes in borrower's behavior. As an example, borrowers may strategically default, or discontinue making payments on their real estate-secured loans if the value of the real estate is less than what they owe, even if they are still financially able to make the payments.

Fifth Third believes that both the allowance for loan and lease losses and reserve for unfunded commitments are adequate to cover inherent losses at December 31, 2013; however, there is no assurance that they will be sufficient to cover future credit losses, especially if housing and employment conditions worsen. In the event of significant deterioration in economic conditions, Fifth Third may be required to increase reserves in future periods, which would reduce earnings.

For more information, refer to the Risk Management - Credit Risk Management, Critical Accounting Policies - Allowance for Loan and Leases, and Reserve for Unfunded Commitments of the MD&A.

Fifth Third must maintain adequate sources of funding and liquidity.

Fifth Third must maintain adequate funding sources in the normal course of business to support its operations and fund outstanding liabilities, as well as meet regulatory expectations. Fifth Third primarily relies on bank deposits to be a low cost and stable source of funding for the loans Fifth Third makes and the operations of Fifth Third's business. Core customer deposits, which include transaction deposits and other time deposits, have historically

provided Fifth Third with a sizeable source of relatively stable and low-cost funds (average core deposits funded 70% of average total assets at December 31, 2013). In addition to customer deposits, sources of liquidity include investments in the securities portfolio, Fifth Third's ability to sell or securitize loans in secondary markets and to pledge loans to access secured borrowing facilities through the FHLB and the FRB, and Fifth Third's ability to raise funds in domestic and international money and capital markets.

Fifth Third's liquidity and ability to fund and run the business could be materially adversely affected by a variety of conditions and factors, including financial and credit market disruptions and volatility or a lack of market or customer confidence in financial markets in general similar to what occurred during the financial crisis in 2008 and early 2009, which may result in a loss of customer deposits or outflows of cash or collateral and/or ability to access capital markets on favorable terms.

Other conditions and factors that could materially adversely affect Fifth Third's liquidity and funding include a lack of market or customer confidence in Fifth Third or negative news about Fifth Third or the financial services industry generally which also may result in a loss of deposits and/or negatively affect the ability to access the capital markets; the loss of customer deposits to alternative investments; inability to sell or securitize loans or other assets, increased regulatory requirements, and reductions in one or more of Fifth Third's credit ratings. A reduced credit rating could adversely affect Fifth Third's ability to borrow funds and raise the cost of borrowings substantially and could cause creditors and business counterparties to raise collateral requirements or take other actions that could adversely affect Fifth Third's ability to raise capital. Many of the above conditions and factors may be caused by events over which Fifth Third has little or no control such as what occurred during the financial crisis. While market conditions have stabilized and, in many cases, improved, there can be no assurance that significant disruption and volatility in the financial markets will not occur in the future.

If Fifth Third is unable to continue to fund assets through customer bank deposits or access capital markets on favorable terms or if Fifth Third suffers an increase in borrowing costs or otherwise fails to manage liquidity effectively; liquidity, operating margins, financial results and condition may be materially adversely affected. As Fifth Third did during the financial crisis, it may also need to raise additional capital through the issuance of stock, which could dilute the ownership of existing stockholders, or reduce or even eliminate common stock dividends to preserve capital.

Fifth Third may have more credit risk and higher credit losses to the extent loans are concentrated by location of the borrowers or collateral.

Fifth Third's credit risk and credit losses can increase if its loans are concentrated to borrowers engaged in the same or similar activities or to borrowers who as a group may be uniquely or disproportionately affected by economic or market conditions. Deterioration in economic conditions, housing conditions and real estate values in these states and generally across the country could result in materially higher credit losses.

Fifth Third may be required to repurchase residential mortgage loans or reimburse investors and others as a result of breaches in contractual representations and warranties.

Fifth Third sells residential mortgage loans to various parties, including GSEs and other financial institutions that purchase residential mortgage loans for investment or private label securitization. Fifth Third may be required to repurchase residential mortgage loans, indemnify the securitization trust, investor or insurer, or reimburse the securitization trust, investor or insurer for

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credit losses incurred on loans in the event of a breach of contractual representations or warranties that is not remedied within a period (usually 60 days or less) after Fifth Third receives notice of the breach. Contracts for residential mortgage loan sales to the GSEs include various types of specific remedies and penalties that could be applied to inadequate responses to repurchase requests. If economic conditions and the housing market deteriorate or future investor repurchase demand and success at appealing repurchase requests differ from past experience, Fifth Third could have increased repurchase obligations and increased loss severity on repurchases, requiring material additions to the repurchase reserve.

If Fifth Third does not adjust to rapid changes in the financial services industry, its financial performance may suffer.

Fifth Third's ability to deliver strong financial performance and returns on investment to shareholders will depend in part on its ability to expand the scope of available financial services to meet the needs and demands of its customers. In addition to the challenge of competing against other banks in attracting and retaining customers for traditional banking services, Fifth Third's competitors also include securities dealers, brokers, mortgage bankers, investment advisors, specialty finance and insurance companies who seek to offer one-stop financial services that may include services that banks have not been able or allowed to offer to their customers in the past or may not be currently able or allowed to offer. This increasingly competitive environment is primarily a result of changes in regulation, changes in technology and product delivery systems, as well as the accelerating pace of consolidation among financial service providers.

If Fifth Third is unable to grow its deposits, it may be subject to paying higher funding costs.

The total amount that Fifth Third pays for funding costs is dependent, in part, on Fifth Third's ability to grow its deposits. If Fifth Third is unable to sufficiently grow its deposits to meet liquidity objectives, it may be subject to paying higher funding costs. Fifth Third competes with banks and other financial services companies for deposits. If competitors raise the rates they pay on deposits, Fifth Third's funding costs may increase, either because Fifth Third raises rates to avoid losing deposits or because Fifth Third loses deposits and must rely on more expensive sources of funding. Higher funding costs reduce our net interest margin and net interest income. Fifth Third's bank customers could take their money out of the bank and put it in alternative investments, causing Fifth Third to lose a lower cost source of funding. Checking and savings account balances and other forms of customer deposits may decrease when customers perceive alternative investments, such as the stock market, as providing a better risk/return tradeoff.

The Bancorp's ability to receive dividends from its subsidiaries accounts for most of its revenue and could affect its liquidity and ability to pay dividends.

Fifth Third Bancorp is a separate and distinct legal entity from its subsidiaries. Fifth Third Bancorp typically receives substantially all of its revenue from dividends from its subsidiaries. These dividends are the principal source of funds to pay dividends on Fifth Third Bancorp's stock and interest and principal on its debt. Various federal and/or state laws and regulations, as well as regulatory expectations, limit the amount of dividends that the Bancorp's banking subsidiary and certain nonbank subsidiaries may pay. Regulatory scrutiny of capital levels at bank holding companies and insured depository institution subsidiaries has increased since the financial crisis and has resulted in increased regulatory focus on all aspects of capital planning, including dividends and other distributions to shareholders of

banks such as the parent bank

holding companies. Also, Fifth Third Bancorp's right to participate in a distribution of assets upon a subsidiary's liquidation or reorganization is subject to the prior claims of that subsidiary's creditors. Limitations on the Bancorp's ability to receive dividends from its subsidiaries could have a material adverse effect on its liquidity and ability to pay dividends on stock or interest and principal on its debt.

The financial services industry is highly competitive and creates competitive pressures that could adversely affect Fifth Third's revenue and profitability.

The financial services industry in which Fifth Third operates is highly competitive. Fifth Third competes not only with commercial banks, but also with insurance companies, mutual funds, hedge funds, and other companies offering financial services in the U.S., globally and over the internet. Fifth Third competes on the basis of several factors, including capital, access to capital, revenue generation, products, services, transaction execution, innovation, reputation and price. Over time, certain sectors of the financial services industry have become more concentrated, as institutions involved in a broad range of financial services have been acquired by or merged into other firms. These developments could result in Fifth Third's competitors gaining greater capital and other resources, such as a broader range of products and services and geographic diversity. Fifth Third may experience pricing pressures as a result of these factors and as some of its competitors seek to increase market share by reducing prices.

Fifth Third and/or the holders of its securities could be adversely affected by unfavorable ratings from rating agencies.

Fifth Third's ability to access the capital markets is important to its overall funding profile. This access is affected by the ratings assigned by rating agencies to Fifth Third, certain of its subsidiaries and particular classes of securities they issue. The interest rates that Fifth Third pays on its securities are also influenced by, among other things, the credit ratings that it, its subsidiaries and/or its securities receive from recognized rating agencies. A downgrade to Fifth Third or its subsidiaries' credit rating could affect its ability to access the capital markets, increase its borrowing costs and negatively impact its profitability. A ratings downgrade to Fifth Third, its subsidiaries or their securities could also create obligations or liabilities to Fifth Third under the terms of its outstanding securities that could increase Fifth Third's costs or otherwise have a negative effect on its results of operations or financial condition. Additionally, a downgrade of the credit rating of any particular security issued by Fifth Third or its subsidiaries could negatively affect the ability of the holders of that security to sell the securities and the prices at which any such securities may be sold.

Fifth Third could suffer if it fails to attract and retain skilled personnel.

Fifth Third's success depends, in large part, on its ability to attract and retain key individuals. Competition for qualified candidates in the activities and markets that Fifth Third serves is great and Fifth Third may not be able to hire these candidates and retain them. If Fifth Third is not able to hire or retain these key individuals, Fifth Third may be unable to execute its business strategies and may suffer adverse consequences to its business, operations and financial condition.

In June 2010, the federal banking agencies issued joint guidance on executive compensation designed to help ensure that a banking organization's incentive compensation policies do not encourage imprudent risk taking and are consistent with the safety and soundness of the organization. In addition, the Dodd-Frank Act requires those agencies, along with the SEC, to adopt rules to

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require reporting of incentive compensation and to prohibit certain compensation arrangements. The federal banking agencies and the SEC proposed such rules in April 2011. In addition, in June 2012, the SEC issued final rules to implement Dodd-Frank's requirement that the SEC direct the national securities exchanges to adopt certain listing standards related to the compensation committee of a company's board of directors as well as its compensation advisers. If Fifth Third is unable to attract and retain qualified employees, or do so at rates necessary to maintain its competitive position, or if compensation costs required to attract and retain employees become more expensive, Fifth Third's performance, including its competitive position, could be materially adversely affected.

Fifth Third's mortgage banking revenue can be volatile from quarter to quarter.

Fifth Third earns revenue from the fees it receives for originating mortgage loans and for servicing mortgage loans. When rates rise, the demand for mortgage loans tends to fall, reducing the revenue Fifth Third receives from loan originations. At the same time, revenue from MSR's can increase through increases in fair value. When rates fall, mortgage originations tend to increase and the value of MSR's tends to decline, also with some offsetting revenue effect. Even though the origination of mortgage loans can act as a natural hedge, the hedge is not perfect, either in amount or timing. For example, the negative effect on revenue from a decrease in the fair value of residential MSR's is immediate, but any offsetting revenue benefit from more originations and the MSR's relating to the new loans would accrue over time. It is also possible that, because of the recession and deteriorating housing market, even if interest rates were to fall, mortgage originations may also fall or any increase in mortgage originations may not be enough to offset the decrease in the MSR's value caused by the lower rates.

Fifth Third typically uses derivatives and other instruments to hedge its mortgage banking interest rate risk. Fifth Third generally does not hedge all of its risks, and the fact that Fifth Third attempts to hedge any of the risks does not mean Fifth Third will be successful. Hedging is a complex process, requiring sophisticated models and constant monitoring. Fifth Third may use hedging instruments tied to U.S. Treasury rates, LIBOR or Eurodollars that may not perfectly correlate with the value or income being hedged. Fifth Third could incur significant losses from its hedging activities. There may be periods where Fifth Third elects not to use derivatives and other instruments to hedge mortgage banking interest rate risk.

Fifth Third uses financial models for business planning purposes that may not adequately predict future results.

Fifth Third uses financial models to aid in its planning for various purposes including its capital and liquidity needs, potential charge-offs, reserves, and other purposes. The models used may not accurately account for all variables that could affect future results, may fail to predict outcomes accurately and/or may overstate or understate certain effects. As a result of these potential failures, Fifth Third may not adequately prepare for future events and may suffer losses or other setbacks due to these failures.

Changes in interest rates could also reduce the value of MSR's.

Fifth Third acquires MSR's when it keeps the servicing rights after the sale or securitization of the loans that have been originated or when it purchases the servicing rights to mortgage loans originated by other lenders. Fifth Third initially measures all residential MSR's at fair value and subsequently amortizes the MSR's in proportion to, and over the period of, estimated net servicing income. Fair value is the present value of estimated future net servicing income, calculated

based on a number of variables, including assumptions about the likelihood of prepayment by borrowers. Servicing rights

are assessed for impairment monthly, based on fair value, with temporary impairment recognized through a valuation allowance and permanent impairment recognized through a write-off of the servicing asset and related valuation allowance.

Changes in interest rates can affect prepayment assumptions and thus fair value. When interest rates fall, borrowers are usually more likely to prepay their mortgage loans by refinancing them at a lower rate. As the likelihood of prepayment increases, the fair value of MSRs can decrease. Each quarter Fifth Third evaluates the fair value of MSRs, and decreases in fair value below amortized cost reduce earnings in the period in which the decrease occurs.

The preparation of Fifth Third's financial statements requires the use of estimates that may vary from actual results.

The preparation of consolidated financial statements in conformity with U.S. GAAP requires management to make significant estimates that affect the financial statements. See the Critical Accounting Policies section of the MD&A for more information regarding management's significant estimates. Additionally, Fifth Third's litigation reserve is a management estimate which is regularly reviewed for accuracy.

Fifth Third regularly reviews its litigation reserve for adequacy considering its litigation and regulatory investigation risks and probability of incurring losses related to litigation and regulatory investigations. However, Fifth Third cannot be certain that its current litigation reserves will be adequate over time to cover its losses in litigation or regulatory proceedings due to higher than anticipated settlement costs, prolonged litigation, adverse judgments, or other factors that are largely outside of Fifth Third's control. If Fifth Third's litigation reserves are not adequate, Fifth Third's business, financial condition, including its liquidity and capital, and results of operations could be materially adversely affected. Additionally, in the future, Fifth Third may increase its litigation reserves, which could have a material adverse effect on its capital and results of operations. In addition, if a material change to a reserve amount is made to reflect new information, such a change could result in a change to previously announced financial results.

Changes in accounting standards or interpretations could impact Fifth Third's reported earnings and financial condition.

The accounting standard setters, including the FASB, the SEC and other regulatory agencies, periodically change the financial accounting and reporting standards that govern the preparation of Fifth Third's consolidated financial statements. These changes can be hard to predict and can materially impact how Fifth Third records and reports its financial condition and results of operations. In some cases, Fifth Third could be required to apply a new or revised standard retroactively, which would result in the recasting of Fifth Third's prior period financial statements.

Future acquisitions may dilute current shareholders' ownership of Fifth Third and may cause Fifth Third to become more susceptible to adverse economic events.

Future business acquisitions could be material to Fifth Third and it may issue additional shares of stock to pay for those acquisitions, which would dilute current shareholders' ownership interests. Acquisitions also could require Fifth Third to use substantial cash or other liquid assets or to incur debt. In those events, Fifth Third could become more susceptible to economic downturns and competitive pressures.

Difficulties in combining the operations of acquired entities with Fifth Third's own operations may prevent Fifth Third from achieving the expected benefits from its acquisitions.

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Inherent uncertainties exist when integrating the operations of an acquired entity. Fifth Third may not be able to fully achieve its strategic objectives and planned operating efficiencies in an acquisition. In addition, the markets and industries in which Fifth Third and its potential acquisition targets operate are highly competitive. Fifth Third may lose customers or the customers of acquired entities as a result of an acquisition. Future acquisition and integration activities may require Fifth Third to devote substantial time and resources and as a result Fifth Third may not be able to pursue other business opportunities.

After completing an acquisition, Fifth Third may find certain items are not accounted for properly in accordance with financial accounting and reporting standards. Fifth Third may also not realize the expected benefits of the acquisition due to lower financial results pertaining to the acquired entity. For example, Fifth Third could experience higher charge-offs than originally anticipated related to the acquired loan portfolio.

Fifth Third may sell or consider selling one or more of its businesses. Should it determine to sell such a business, it may not be able to generate gains on sale or related increase in shareholders' equity commensurate with desirable levels. Moreover, if Fifth Third sold such businesses, the loss of income could have an adverse effect on its earnings and future growth.

Fifth Third owns several non-strategic businesses that are not significantly synergistic with its core financial services businesses. Fifth Third has, from time to time, considered the sale of such businesses. If it were to determine to sell such businesses, Fifth Third would be subject to market forces that may make completion of a sale unsuccessful or may not be able to do so within a desirable time frame. If Fifth Third were to complete the sale of non-core businesses, it would suffer the loss of income from the sold businesses, and such loss of income could have an adverse effect on its future earnings and growth.

Fifth Third relies on its systems and certain service providers, and certain failures could materially adversely affect operations.

Fifth Third collects, processes and stores sensitive consumer data by utilizing computer systems and telecommunications networks operated by both Fifth Third and third party service providers. Fifth Third has security, backup and recovery systems in place, as well as a business continuity plan to ensure the system will not be inoperable. Fifth Third also has security to prevent unauthorized access to the system. In addition, Fifth Third requires its third party service providers to maintain similar controls. However, Fifth Third cannot be certain that the measures will be successful. A security breach in the system and loss of confidential information such as credit card numbers and related information could result in losing the customers' confidence and thus the loss of their business as well as additional significant costs for privacy monitoring activities.

Fifth Third's necessary dependence upon automated systems to record and process its transaction volume poses the risk that technical system flaws or employee errors, tampering or manipulation of those systems will result in losses and may be difficult to detect. Fifth Third may also be subject to disruptions of its operating systems arising from events that are beyond its control (for example, computer viruses or electrical or telecommunications outages). Fifth Third is further exposed to the risk that its third party service providers may be unable to fulfill their contractual obligations (or will be subject to the same risk of fraud or operational errors as Fifth Third). These disruptions may interfere with service to Fifth Third's customers and result in a financial loss or liability.

Fifth Third is exposed to cyber-security risks, including denial of service, hacking, and identity theft.

There has been a well-publicized series of apparently related distributed denial of service attacks on large financial services companies, including Fifth Third Bank. Distributed denial of service attacks are designed to saturate the targeted online network with excessive amounts of network traffic, resulting in slow response times, or in some cases, causing the site to be temporarily unavailable. To date these attacks have not been intended to steal financial data, but meant to interrupt or suspend a company's Internet service. These events did not result in a breach of Fifth Third's client data and account information remained secure; however, the attacks did adversely affect the performance of Fifth Third's website and in some instances prevented customers from accessing Fifth Third's website. While the event was resolved in a timely fashion and primarily resulted in inconvenience to our customers, future cyber-attacks could be more disruptive and damaging. Hacking and identity theft risks, in particular, could cause serious reputational harm. Cyber threats are rapidly evolving and Fifth Third may not be able to anticipate or prevent all such attacks. Fifth Third may incur increasing costs in an effort to minimize these risks and could be held liable for any security breach or loss.

Fifth Third is exposed to operational and reputational risk.

Fifth Third is exposed to many types of operational risk, including reputational risk, legal and compliance risk, environmental risks from its properties, the risk of fraud or theft by employees, customers or outsiders, unauthorized transactions by employees, operating system disruptions or operational errors.

Negative public opinion can result from Fifth Third's actual or alleged conduct in activities, such as lending practices, data security, corporate governance and acquisitions, and may damage Fifth Third's reputation. Additionally, actions taken by government regulators and community organizations may also damage Fifth Third's reputation. This negative public opinion can adversely affect Fifth Third's ability to attract and keep customers and can expose it to litigation and regulatory action.

The results of Vantiv Holding, LLC could have a negative impact on Fifth Third's operating results and financial condition.

In 2009, Fifth Third sold an approximate 51% interest in its processing business, Vantiv Holding, LLC (formerly Fifth Third Processing Solutions). As a result of additional share sales completed by Fifth Third in 2012 and 2013, the Bancorp's current ownership share in Vantiv Holding, LLC is approximately 25%. Vantiv Holding, LLC is accounted for under the equity method and is not consolidated based on Fifth Third's remaining ownership share in Vantiv Holding, LLC. Vantiv Holding, LLC's operating results could be poor or favorable and could disproportionately affect the operating results of Fifth Third. In addition, Fifth Third participates in a multi-lender credit facility to Vantiv Holding, LLC and repayment of these loans is contingent on future cash flows from Vantiv Holding, LLC.

Weather related events or other natural disasters may have an effect on the performance of Fifth Third's loan portfolios, especially in its coastal markets, thereby adversely impacting its results of operations.

Fifth Third's footprint stretches from the upper Midwestern to lower Southeastern regions of the United States. This area has experienced weather events including hurricanes and other natural disasters. The nature and level of these events and the impact of global climate change upon their frequency and severity cannot be

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predicted. If large scale events occur, they may significantly impact its loan portfolios by damaging properties pledged as collateral as well as impairing its borrowers' ability to repay their loans.

RISKS RELATED TO THE LEGAL AND REGULATORY ENVIRONMENT

As a regulated entity, the Bancorp is subject to certain capital requirements that may limit its operations and potential growth.

The Bancorp is a bank holding company and a financial holding company. As such, it is subject to the comprehensive, consolidated supervision and regulation of the FRB, including risk-based and leverage capital requirements. The Bancorp must maintain certain risk-based and leverage capital ratios as required by the FRB which can change depending upon general economic conditions and the Bancorp's particular condition, risk profile and growth plans. Compliance with the capital requirements, including leverage ratios, may limit operations that require the intensive use of capital and could adversely affect the Bancorp's ability to expand or maintain present business levels.

In June 2012, Federal banking agencies proposed enhancements to the regulatory capital requirements for U.S. banking organizations, which implemented aspects of Basel III, such as re-defining the regulatory capital elements and minimum capital ratios, introducing regulatory capital buffers above those minimums, revising the agencies' rules for calculating risk-weighted assets and introducing a new Tier 1 common equity ratio. In July 2013, the Federal banking agencies issued final rules for the enhanced regulatory capital requirements, which included modifications to the proposed rules. The final rules provide the option for certain banking organizations, including the Bancorp, to opt out of including AOCI in Tier 1 capital and retain the treatment of residential mortgage exposures consistent with the current Basel I capital rules. The new capital rules are effective for the Bancorp on January 1, 2015, subject to phase-in periods for certain components and other provisions. The need to maintain more and higher quality capital as well as greater liquidity going forward could limit our business activities, including lending, and our ability to expand, either organically or through acquisitions. In addition, the new liquidity standards could require us to increase our holdings of highly liquid short-term investments, thereby reducing our ability to invest in longer-term assets even if more desirable from a balance sheet management perspective. Moreover, although these new requirements are being phased in over time, U.S. Federal banking agencies have been taking into account expectations regarding the ability of banks to meet these new requirements, including under stressed conditions, in approving actions that represent uses of capital, such as dividend increases and share repurchases.

The Bancorp's banking subsidiary must remain well-capitalized, well-managed and maintain at least a Satisfactory CRA rating for the Bancorp to retain its status as a financial holding company. Failure to meet these requirements could result in the FRB placing limitations or conditions on the Bancorp's activities (and the commencement of new activities) and could ultimately result in the loss of financial holding company status. In addition, failure by the Bancorp's banking subsidiary to meet applicable capital guidelines could subject the bank to a variety of enforcement remedies available to the federal regulatory authorities. These include limitations on the ability to pay dividends, the issuance by the regulatory authority of a capital directive to increase capital, and the termination of deposit insurance by the FDIC.

Fifth Third's business, financial condition and results of operations could be adversely affected by new or changed

regulations and by the manner in which such regulations are applied by regulatory authorities.

Current economic conditions, particularly in the financial markets, have resulted in government regulatory agencies placing increased focus on and scrutiny of the financial services industry. The U.S. government has intervened on an unprecedented scale, responding to what has been commonly referred to as the financial crisis, by introducing various actions and passing legislation such as the Dodd-Frank Act. Such programs and legislation subject Fifth Third and other financial institutions to restrictions, oversight and/or costs that may have an impact on Fifth Third's business, financial condition, results of operations or the price of its common stock.

New proposals for legislation and regulations continue to be introduced that could further substantially increase regulation of the financial services industry. Fifth Third cannot predict whether any pending or future legislation will be adopted or the substance and impact of any such new legislation on Fifth Third. Additional regulation could affect Fifth Third in a substantial way and could have an adverse effect on its business, financial condition and results of operations.

On November 21, 2013, the OCC and FDIC separately issued guidance on deposit advance loans. The guidance establishes numerous expectations for institutions that offer such products. It covers matters such as consumer eligibility, capital adequacy, fees, compliance, management oversight, and third-party relationships. Fifth Third's deposit advance product was designed to fully comply with all applicable federal and state laws. However, given industry developments, Fifth Third determined to cease enrolling customers in its deposit advance product as of January 31, 2014 and will phase out its service to existing deposit advance customers by December 31, 2014.

Fifth Third is subject to various regulatory requirements that may limit its operations and potential growth.

Under federal and state laws and regulations pertaining to the safety and soundness of insured depository institutions and their holding companies, the FRB, the FDIC, the CFPB and the Ohio Division of Financial Institutions have the authority to compel or restrict certain actions by Fifth Third and its banking subsidiary. Fifth Third and its banking subsidiary are subject to such supervisory authority and, more generally, must, in certain instances, obtain prior regulatory approval before engaging in certain activities or corporate decisions. There can be no assurance that such approvals, if required, would be forthcoming or that such approvals would be granted in a timely manner. Failure to receive any such approval, if required, could limit or impair Fifth Third's operations, restrict its growth and/or affect its dividend policy. Such actions and activities subject to prior approval include, but are not limited to, increasing dividends paid by Fifth Third or its banking subsidiary, entering into a merger or acquisition transaction, acquiring or establishing new branches, and entering into certain new businesses.

In addition, Fifth Third, as well as other financial institutions more generally, have recently been subjected to increased scrutiny from regulatory authorities stemming from broader systemic regulatory concerns, including with respect to stress testing, capital levels, asset quality, provisioning and other prudential matters, arising as a result of the recent financial crisis and efforts to ensure that financial institutions take steps to improve their risk management and prevent future crises.

In some cases, regulatory agencies may take supervisory actions that may not be publicly disclosed, which restrict or limit a financial institution. Finally, as part of Fifth Third's regular examination process, Fifth Third's and its banking subsidiary's respective regulators may advise it and its banking subsidiary to operate under various restrictions as a prudential matter. Such supervisory actions

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or restrictions, if and in whatever manner imposed, could have a material adverse effect on Fifth Third's business and results of operations and may not be publicly disclosed.

Fifth Third and/or its affiliates are or may become involved from time to time in information-gathering requests, investigations and proceedings by various governmental regulatory agencies and law enforcement authorities, as well as self-regulatory agencies which may lead to adverse consequences.

Fifth Third and/or its affiliates are or may become involved from time to time in information-gathering requests, reviews, investigations and proceedings (both formal and informal) by governmental regulatory agencies and law enforcement authorities, as well as self-regulatory agencies, including the SEC, regarding their respective businesses. Such matters may result in material adverse consequences, including without limitation, adverse judgments, settlements, fines, penalties, injunctions or other actions, amendments and/or restatements of Fifth Third's SEC filings and/or financial statements, as applicable, and/or determinations of material weaknesses in its disclosure controls and procedures.

Deposit insurance premiums levied against Fifth Third Bank may increase if the number of bank failures increase or the cost of resolving failed banks increases.

The FDIC maintains a DIF to protect insured depositors in the event of bank failures. The DIF is funded by fees assessed on insured depository institutions including Fifth Third Bank. The magnitude and cost of resolving an increased number of bank failures have reduced the DIF. Future deposit premiums paid by Fifth Third Bank depend on the level of the DIF and the magnitude and cost of future bank failures. Fifth Third Bank also may be required to pay significantly higher FDIC premiums because market developments have significantly depleted the DIF of the FDIC and reduced the ratio of reserves to insured deposits.

Legislative or regulatory compliance, changes or actions or significant litigation, could adversely impact Fifth Third or the businesses in which Fifth Third is engaged.

Fifth Third is subject to extensive state and federal regulation, supervision and legislation that govern almost all aspects of its operations and limit the businesses in which Fifth Third may engage. These laws and regulations may change from time to time and are primarily intended for the protection of consumers, depositors and the deposit insurance funds. The impact of any changes to laws and regulations or other actions by regulatory agencies may negatively impact Fifth Third or its ability to increase the value of its business. Additionally, actions by regulatory agencies or significant litigation against Fifth Third could cause it to devote significant time and resources to defending itself and may lead to penalties that materially affect Fifth Third and its shareholders. Future changes in the laws, including tax laws, or regulations or their interpretations or enforcement may also be materially adverse to Fifth Third and its shareholders or may require Fifth Third to expend significant time and resources to comply with such requirements.

On July 21, 2010 the President of the United States signed into law the Dodd-Frank Act. Many parts of the Dodd-Frank Act are now in effect, while others are in an implementation stage likely to continue for several years. A number of reform provisions are likely to significantly impact the ways in which banks and bank holding companies, including Fifth Third and its bank subsidiary, conduct their business:

The CFPB has been given authority to regulate consumer financial products and services sold by banks and non-bank companies and to supervise banks with assets of more than \$10 billion and their affiliates for compliance with Federal consumer protection laws. Any new regulatory requirements promulgated by the CFPB could require changes to our consumer businesses, result in increased compliance costs and affect the streams of revenue of such businesses. The FSOC has been charged with identifying systemic risks, promoting stronger financial regulation and identifying those non-bank companies that are systemically important and thus should be subject to regulation by the Federal Reserve.

The Dodd-Frank Act Volcker Rule provisions and implementing final rule generally prohibit any banking entity from (i) engaging in short-term proprietary trading for its own account and (ii) sponsoring or acquiring ownership interests in private equity or hedge funds. The Volcker Rule, however, contains a number of exceptions to these prohibitions. For example, transactions on behalf of customers or in connection with certain underwriting and market making activities, as well as risk-mitigating hedging activities and certain foreign banking activities are permitted. The risk-mitigating hedging exemption applies to hedging activities that are designed to reduce or significantly mitigate specific, identifiable risks of individual or aggregated positions. Fifth Third is required to conduct an analysis supporting its hedging strategy and the effectiveness of hedges must be monitored and recalibrated as necessary. Fifth Third will be required to document, contemporaneously with the transaction, the hedging rationale for certain transactions that present heightened compliance risks. Under the market-making exemption, a trading desk is required to routinely stand ready to purchase and sell one or more types of financial instruments. The trading desk's inventory in these types of financial instruments has to be designed not to exceed, on an ongoing basis, the reasonably expected near-term demands of customers.

The Volcker Rule and the rulemakings promulgated thereunder restrict banks and their affiliated entities from investing in or sponsoring certain private equity and hedge funds. Fifth Third does not sponsor any private equity or hedge funds that it is prohibited from sponsoring. As of December 31, 2013, the Bancorp had approximately \$181 million in interests and approximately \$80 million in binding commitments to invest in private equity funds likely to be affected by the Volcker rule. It is expected that over time the Bancorp may need to eliminate these investments although it is likely that these investments will be reduced over time in the ordinary course before compliance is required. Fifth Third expects to be able to hold these investments until July 2015 with no restriction, and be eligible to obtain up to two one-year extension periods, subject to regulatory approvals. A forced sale of some of these investments could result in Fifth Third receiving less value than it would otherwise have received.

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The FDIC and the Federal Reserve adopted a final rule that requires bank holding companies that have \$50 billion or more in assets, like Fifth Third, to periodically submit to the Federal Reserve, the FDIC and the FSOC a plan discussing how the company could be resolved in a rapid and orderly fashion if the company were to fail or experience material financial distress. In a related rulemaking, the FDIC adopted a final rule that requires insured depository institutions with \$50 billion or more in assets, like Fifth Third, to annually prepare and submit a resolution plan to the FDIC, which would include, among other things, an analysis of how the institution could be resolved under the Federal Deposit Insurance Act, as amended (the FDIA) in a manner that protects depositors and limits losses or costs to creditors of the bank. Initial plans for Fifth Third and its bank subsidiary have been submitted, in accordance with the final regulatory rules, for review by the FDIC, the Federal Reserve, and the FSOC. The Federal Reserve and the FDIC may jointly impose restrictions on Fifth Third or its bank subsidiary, including additional capital requirements or limitations on growth, if the agencies determine that the institution's plan is not credible or would not facilitate a rapid and orderly resolution of Fifth Third under the U.S. Bankruptcy Code, or Fifth Third Bank under the FDIA, and additionally could require Fifth Third to divest assets or take other actions if it did not submit an acceptable resolution within two years after any such restrictions were imposed.

Title VII of Dodd-Frank imposes a new regulatory regime on the U.S. derivatives markets. While some of the provisions related to derivatives markets went into effect on July 16, 2011, most of the new requirements await final regulations from the relevant regulatory agencies for derivatives, the Commodities Futures Trading Commission (CFTC) and the SEC. One aspect of this new regulatory regime for derivatives is that substantial oversight responsibility has been provided to the CFTC, which, as a result, will for the first time have a meaningful supervisory role with respect to some of our businesses. Although the ultimate impact will depend on the final regulations, Fifth Third expects that its derivatives business will likely be subject to new substantive requirements, including registration with the CFTC, margin requirements in excess of current market practice, capital requirements specific to this business, real time trade reporting and robust record keeping requirements, business conduct requirements (including daily valuations, disclosure of material risks associated with swaps and disclosure of material incentives and conflicts of interest), and mandatory clearing and exchange trading of all standardized swaps designated by the relevant regulatory agencies as required to be cleared. These requirements will collectively impose implementation and ongoing compliance burdens on Fifth Third and will introduce additional legal risk (including as a result of newly applicable antifraud and anti-manipulation provisions and private rights of action). Depending on the final rules that relate to Fifth Third's swaps businesses, the nature and extent of those businesses may change.

Financial institutions may be required, regardless of risk, to pay taxes or other fees to the U.S. Treasury. Such taxes or other fees could be designed to reimburse the U.S. Treasury for the many government programs and initiatives it has taken or may undertake as part of its economic stimulus efforts. The Department of Treasury issued an interim final rule in 2012 to establish an assessment schedule for the collection of fees from bank holding companies with at least \$50 billion in assets and foreign banks with

at least \$50 billion in assets in the U.S. to cover the expenses of the Office of Financial Research and FSOC. In August 2013, the FRB also adopted a final rule to implement an assessment provision under the Dodd-Frank Act equal to the expense the FRB estimates are necessary or appropriate to supervise and regulate bank holding companies with \$50 billion or more in assets.

On July 31, 2013, the U.S. District Court for the District of Columbia issued an order granting summary judgment to the plaintiffs in a case challenging certain provisions of the FRB's rule concerning electronic debit card transaction fees and network exclusivity arrangements that were adopted to implement Section 1075 of the Dodd-Frank Act, known as the Durbin Amendment. The Court held that, in adopting the Current Rule, the FRB violated the Durbin Amendment's provisions concerning which costs are allowed to be taken into account for purposes of setting fees that are reasonable and proportional to the costs incurred by the issuer and therefore, the Current Rule's maximum permissible fees were too high. In addition, the Court held that the Current Rule's network non-exclusivity provisions concerning unaffiliated payment networks for debit cards also violated the Durbin Amendment. The Court vacated the Current Rule, but stayed its ruling to provide the FRB an opportunity to replace invalidated portions. The FRB has appealed this decision. If this decision is ultimately upheld and/or the FRB re-issues rules for purposes of implementing the Durbin Amendment in a manner consistent with this decision, the amount of debit card interchange fees the Bancorp would be permitted to charge would likely be reduced, thereby negatively affecting the Bancorp's financial performance.

It is clear that the reforms, both under the Dodd-Frank Act and otherwise, will have a significant effect on the entire financial industry. Although it is difficult to predict the magnitude and extent of these effects at this stage, Fifth Third believes compliance with the Dodd-Frank Act and its implementing regulations and other initiatives will likely negatively impact revenue and increase the cost of doing business, both in terms of transition expenses and on an ongoing basis, and may also limit Fifth Third's ability to pursue certain desirable business opportunities. Any new regulatory requirements or changes to existing requirements could require changes to Fifth Third's businesses, result in increased compliance costs and affect the profitability of such businesses. Additionally, reform could affect the behaviors of third parties that we deal with

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in the course of our business, such as rating agencies, insurance companies and investors. The extent to which Fifth Third can adjust its strategies to offset such adverse impacts also is not known at this time.

Fifth Third and/or its affiliates are or may become the subject of litigation which could result in legal liability and damage to Fifth Third's reputation.

Fifth Third and certain of its directors and officers have been named from time to time as defendants in various class actions and other litigation relating to Fifth Third's business and activities. Past, present and future litigation have included or could include claims for substantial compensatory and/or punitive damages or claims for indeterminate amounts of damages. These matters could result in material adverse judgments, settlements, fines, penalties, injunctions or other relief, amendments and/or restatements of Fifth Third's SEC filings and/or financial statements, as applicable and/or determinations of material weaknesses in its disclosure controls and procedures. Like other large financial institutions and companies, Fifth Third is also subject to risk from potential employee misconduct, including non-compliance with policies and improper use or disclosure of confidential information. Substantial legal liability or significant regulatory action against Fifth Third could materially adversely affect its business, financial condition or results of operations and/or cause significant reputational harm to its business.

Fifth Third's ability to pay or increase dividends on its common stock or to repurchase its capital stock is restricted.

Fifth Third's ability to pay dividends or repurchase stock is subject to regulatory requirements and the need to meet regulatory expectations. Fifth Third is subject to an annual assessment by the FRB as part of CCAR. The mandatory elements of the capital plan are an assessment of the expected use and sources of capital over the planning horizon, a description of all planned capital actions over the planning horizon, a discussion of any expected changes to the Bancorp's business plan that are likely to have a material impact on its capital adequacy or liquidity, a detailed description of the Bancorp's process for assessing capital adequacy and the Bancorp's capital policy. The capital plan must reflect the revised capital framework that the FRB adopted in connection with the implementation of the Basel III accord, including the framework's minimum regulatory capital ratios and transition arrangements. Fifth Third's stress testing results and 2014 capital plan were submitted to the FRB on January 6, 2014.

The FRB's review of the capital plan will assess the comprehensiveness of the capital plan, the reasonableness of the assumptions and the analysis underlying the capital plan. Additionally, the FRB will review the robustness of the capital adequacy process, the capital policy and the Bancorp's ability to maintain capital above the minimum regulatory capital ratios and above a Tier 1 common ratio of 5 percent under baseline and stressful conditions throughout a nine-quarter planning horizon.

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STATEMENTS OF INCOME ANALYSIS

Net Interest Income

Net interest income is the interest earned on securities, loans and leases (including yield-related fees) and other interest-earning assets less the interest paid for core deposits (includes transaction deposits and other time deposits) and wholesale funding (includes certificates of deposit \$100,000 and over, other deposits, federal funds purchased, short-term borrowings and long-term debt). The net interest margin is calculated by dividing net interest income by average interest-earning assets. Net interest rate spread is the difference between the average yield earned on interest-earning assets and the average rate paid on interest-bearing liabilities. Net interest margin is typically greater than net interest rate spread due to the interest income earned on those assets that are funded by noninterest-bearing liabilities, or free funding, such as demand deposits or shareholders' equity.

Table 5 presents the components of net interest income, net interest margin and net interest rate spread for the years ended December 31, 2013, 2012 and 2011. Nonaccrual loans and leases and loans held for sale have been included in the average loan and lease balances. Average outstanding securities balances are based on amortized cost with any unrealized gains or losses on available-for-sale securities included in other assets. Table 6 provides the relative impact of changes in the balance sheet and changes in interest rates on net interest income.

Net interest income was \$3.6 billion for the years ended December 31, 2013 and 2012. Included within net interest income are amounts related to the amortization and accretion of premiums and discounts on acquired loans and deposits, primarily as a result of acquisitions in previous years, which increased net interest income by \$17 million during 2013 and \$31 million during 2012. The original purchase accounting discounts reflected the high discount rates in the market at the time of the acquisitions; the total loan discounts are being accreted into net interest income over the remaining period to maturity of the loans acquired. Based upon the remaining period to maturity, and excluding the impact of prepayments, the Bancorp anticipates recognizing approximately \$5 million in additional net interest income during 2014 as a result of the amortization and accretion of premiums and discounts on acquired loans and deposits.

For the year ended December 31, 2013, net interest income was negatively impacted by a 36 bps decline in yields on the Bancorp's interest-earning assets compared to the year ended December 31, 2012. The decrease in yields on interest earning assets was partially offset by an increase in average loans and leases of \$4.3 billion as well as a decrease in interest expense compared to the prior year. The decrease in interest expense was primarily the result of a 59 bps decrease in the rate paid on average long-term debt coupled with a \$1.1 billion decrease in average long-term debt for the year ended December 31, 2013 compared to the year ended December 31, 2012. For the year ended December 31, 2013, the net interest rate spread decreased to 3.15% from 3.35% in 2012 as the benefit of the decreases in rates on interest-bearing liabilities was more than offset by a decrease in yield on average interest-earning assets.

Net interest margin was 3.32% for the year ended December 31, 2013 compared to 3.55% for the year ended December 31, 2012. Net interest margin was impacted by the amortization and accretion of premiums and discounts on acquired loans and deposits that resulted in an increase in net interest margin of 2 bps during 2013 compared to 3

bps during 2012. Exclusive of these amounts, net interest margin decreased 22 bps for the year ended December 31, 2013 compared to the prior year driven primarily by the previously mentioned decline in the yield on average interest-earning assets coupled with an increase in average interest-earning assets, partially

offset by a decrease in interest expense primarily related to long-term debt.

Interest income from loans and leases decreased \$126 million, or four percent, compared to the year ended December 31, 2012 primarily due to a decrease of 34 bps in yields on average loans and leases partially offset by an increase of five percent in average loans and leases for the year ended December 31, 2013 compared to 2012. The increase in average loans and leases for the year ended December 31, 2013 was driven primarily by an increase of 15% in average commercial and industrial loans and an increase of eight percent in average residential mortgage loans compared to the year ended December 31, 2012. For more information on the Bancorp's loan and lease portfolio, see the Loans and Leases section of the Balance Sheet Analysis of the MD&A. In addition, interest income from investment securities and other short-term investments decreased \$6 million, or one percent, compared to the year ended 2012 primarily due to a 29 bps decrease in the average yield on taxable securities partially offset by an increase of \$1.1 billion in average taxable securities.

Average core deposits increased \$4.3 billion, or five percent, compared to the year ended December 31, 2012 primarily due to an increase in average money market deposits and average demand deposits partially offset by a decrease in average savings deposits. The cost of interest bearing core deposits decreased to 27 bps for the year ended December 31, 2013 from 31 bps for the year ended December 31, 2012. This decrease was primarily the result of a mix shift to lower cost interest bearing core deposits as a result of run-off of higher priced CDs combined with decreases of 5 bps in the rate paid on average savings deposits and a decrease of 26 bps on average other time deposits compared to the year ended December 31, 2012.

Interest expense on average wholesale funding for the year ended December 31, 2013 decreased \$83 million, or 24%, compared to the prior year, primarily due to a decrease in the rates paid on average long-term debt of 59 bps for the year ended December 31, 2013 compared to 2012 coupled with a decrease of \$1.1 billion in average long-term debt. The reduction in higher cost long-term debt was primarily the result of the full year impact of the redemption of outstanding TruPS and FHLB debt in the second half of 2012. In the third quarter of 2012, the Bancorp redeemed \$1.4 billion of outstanding TruPS which had a 7.25% distribution rate. Additionally, in the fourth quarter of 2012, the Bancorp terminated \$1.0 billion of FHLB debt with a fixed rate of 4.56%. These decreases were partially offset by the issuance of \$1.3 billion of unsecured senior bank notes in the first quarter of 2013. Refer to the Borrowings section of MD&A for additional information on the Bancorp's changes in average borrowings. During the years ended December 31, 2013 and 2012, wholesale funding represented 24% of interest-bearing liabilities. For more information on the Bancorp's interest rate risk management, including estimated earnings sensitivity to changes in market interest rates, see the Market Risk Management section of MD&A.

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| For the years ended December 31 | 2013 | | | 2012 | | | 2011 | | |
|---|-----------------|--------------|--------------------|-----------------|--------------|--------------------|-----------------|--------------|--------------------|
| | Average Balance | Revenue/Cost | Average Yield/Rate | Average Balance | Revenue/Cost | Average Yield/Rate | Average Balance | Revenue/Cost | Average Yield/Rate |
| (in millions) | | | | | | | | | |
| Assets | | | | | | | | | |
| Interest-earning assets: | | | | | | | | | |
| Loans and leases: ^(a) | | | | | | | | | |
| Commercial and industrial loans | \$ 37,770 | \$ 1,361 | 3.60% | \$ 32,911 | \$ 1,349 | 4.10% | \$ 28,546 | \$ 1,240 | 4.35% |
| Commercial mortgage | 8,481 | 306 | 3.60 | 9,686 | 369 | 3.81 | 10,447 | 417 | 3.99 |
| Commercial construction | 793 | 27 | 3.45 | 835 | 25 | 2.99 | 1,740 | 53 | 3.05 |
| Commercial leases | 3,565 | 116 | 3.26 | 3,502 | 127 | 3.62 | 3,341 | 133 | 3.98 |
| Total commercial | 50,609 | 1,810 | 3.58 | 46,934 | 1,870 | 3.98 | 44,074 | 1,843 | 4.18 |
| Residential mortgage loans | 14,428 | 564 | 3.91 | 13,370 | 543 | 4.06 | 11,318 | 503 | 4.44 |
| Real estate equity | 9,554 | 355 | 3.71 | 10,369 | 393 | 3.79 | 11,077 | 433 | 3.91 |
| Automobile loans | 12,021 | 373 | 3.10 | 11,849 | 439 | 3.70 | 11,352 | 530 | 4.67 |
| Debit card | 2,121 | 209 | 9.87 | 1,960 | 192 | 9.79 | 1,864 | 184 | 9.87 |
| Other consumer loans/leases | 360 | 155 | 42.93 | 340 | 155 | 45.32 | 529 | 136 | 25.71 |
| Total consumer | 38,484 | 1,656 | 4.30 | 37,888 | 1,722 | 4.54 | 36,140 | 1,786 | 4.94 |
| Loans and leases | 89,093 | 3,466 | 3.89 | 84,822 | 3,592 | 4.23 | 80,214 | 3,629 | 4.53 |
| Securities: | | | | | | | | | |
| Available for sale | 16,395 | 518 | 3.16 | 15,262 | 527 | 3.45 | 15,334 | 596 | 3.90 |
| Exempt from income taxes ^(a) | 49 | 3 | 5.29 | 57 | 2 | 3.29 | 103 | 6 | 5.82 |
| Other short-term investments | 2,417 | 6 | 0.26 | 1,495 | 4 | 0.26 | 2,031 | 5 | 0.25 |
| Other interest-earning assets | 107,954 | 3,993 | 3.70 | 101,636 | 4,125 | 4.06 | 97,682 | 4,236 | 4.34 |
| Due from banks | 2,482 | | | 2,355 | | | 2,352 | | |
| Other assets | 15,053 | | | 15,695 | | | 15,335 | | |
| Advance for loan and lease losses | (1,757) | | | (2,072) | | | (2,703) | | |
| Other assets | \$ 123,732 | | | \$ 117,614 | | | \$ 112,666 | | |
| Liabilities and Equity | | | | | | | | | |
| Interest-bearing liabilities: | | | | | | | | | |
| Interest checking | \$ 23,582 | \$ 53 | 0.23% | \$ 23,096 | \$ 49 | 0.22% | \$ 18,707 | \$ 49 | 0.26% |
| Time deposits | 18,440 | 22 | 0.12 | 21,393 | 37 | 0.17 | 21,652 | 67 | 0.31 |
| Money market | 9,467 | 23 | 0.25 | 4,903 | 11 | 0.22 | 5,154 | 14 | 0.27 |
| Foreign office deposits | 1,501 | 4 | 0.28 | 1,528 | 4 | 0.27 | 3,490 | 10 | 0.29 |
| Other time deposits | 3,760 | 50 | 1.33 | 4,306 | 68 | 1.59 | 6,260 | 140 | 2.24 |
| Certificates - \$100,000 and over | 6,339 | 50 | 0.78 | 3,102 | 46 | 1.48 | 3,656 | 72 | 1.94 |
| Other deposits | 17 | - | 0.11 | 27 | - | 0.13 | 7 | - | 0.18 |
| Central funds purchased | 503 | 1 | 0.12 | 560 | 1 | 0.14 | 345 | - | 0.14 |
| Other short-term borrowings | 3,024 | 5 | 0.18 | 4,246 | 8 | 0.18 | 2,777 | 3 | 0.11 |
| Other short-term debt | 7,914 | 204 | 2.58 | 9,043 | 288 | 3.17 | 10,154 | 306 | 3.01 |
| Other interest-bearing liabilities | 74,547 | 412 | 0.55 | 72,204 | 512 | 0.71 | 72,202 | 661 | 0.91 |

| | | | |
|--|-------------------|------------|------------|
| and deposits | 29,925 | 27,196 | 23,389 |
| r liabilities | 4,917 | 4,462 | 4,189 |
| liabilities | 109,389 | 103,862 | 99,780 |
| equity | 14,343 | 13,752 | 12,886 |
| liabilities and equity | \$ 123,732 | \$ 117,614 | \$ 112,666 |
| interest income | \$ 3,581 | \$ 3,613 | \$ 3,575 |
| interest margin | 3.32% | 3.55% | 3.32% |
| interest rate spread | 3.15 | 3.35 | 3.15 |
| est-bearing liabilities to interest-earning assets | 69.05 | 71.04 | 73.04 |

(a) The FTE adjustments included in the above table are \$20 for the year ended **December 31, 2013** and \$18 for the years ended 2012 and 2011. The federal statutory rate utilized was 35% for all periods presented.

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Table of Contents**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****TABLE 6: CHANGES IN NET INTEREST INCOME ATTRIBUTABLE TO VOLUME AND YIELD/RATE^(a)**

| For the years ended December 31 (\$ in millions) | 2013 Compared to 2012 | | | 2012 Compared to 2011 | | |
|--|-----------------------|------------|-------|-----------------------|------------|-------|
| | Volume | Yield/Rate | Total | Volume | Yield/Rate | Total |
| Assets | | | | | | |
| Interest-earning assets: | | | | | | |
| Loans and leases: | | | | | | |
| Commercial and industrial loans | \$ 187 | (175) | 12 | \$ 180 | (71) | 109 |
| Commercial mortgage | (44) | (19) | (63) | (30) | (18) | (48) |
| Commercial construction | (2) | 4 | 2 | (27) | (1) | (28) |
| Commercial leases | 2 | (13) | (11) | 7 | (13) | (6) |
| Subtotal commercial loans and leases | 143 | (203) | (60) | 130 | (103) | 27 |
| Residential mortgage loans | 42 | (21) | 21 | 87 | (47) | 40 |
| Home equity | (31) | (7) | (38) | (27) | (13) | (40) |
| Automobile loans | 6 | (72) | (66) | 23 | (114) | (91) |
| Credit card | 15 | 2 | 17 | 9 | (1) | 8 |
| Other consumer loans/leases | 8 | (8) | - | (59) | 78 | 19 |
| Subtotal consumer loans and leases | 40 | (106) | (66) | 33 | (97) | (64) |
| Total loans and leases | 183 | (309) | (126) | 163 | (200) | (37) |
| Securities: | | | | | | |
| Taxable | 38 | (47) | (9) | (2) | (67) | (69) |
| Exempt from income taxes | 1 | - | 1 | (2) | (2) | (4) |
| Other short-term investments | 2 | - | 2 | (1) | - | (1) |
| Subtotal securities and other short-term investments | 41 | (47) | (6) | (5) | (69) | (74) |
| Total change in interest income | \$ 224 | (356) | (132) | \$ 158 | (269) | (111) |
| Liabilities | | | | | | |
| Interest-bearing liabilities: | | | | | | |
| Interest checking | \$ - | 4 | 4 | \$ 9 | (9) | - |
| Savings | (4) | (11) | (15) | - | (30) | (30) |
| Money market | 11 | 1 | 12 | (1) | (2) | (3) |
| Foreign office deposits | - | - | - | (6) | - | (6) |
| Other time deposits | (8) | (10) | (18) | (38) | (34) | (72) |
| Certificates - \$100,000 and over | 33 | (29) | 4 | (10) | (16) | (26) |
| Federal funds purchased | - | - | - | 1 | - | 1 |
| Other short-term borrowings | (3) | - | (3) | 3 | 2 | 5 |
| Long-term debt | (34) | (50) | (84) | (34) | 16 | (18) |
| Total change in interest expense | (5) | (95) | (100) | (76) | (73) | (149) |
| Total change in net interest income | \$ 229 | (261) | (32) | \$ 234 | (196) | 38 |

(a) Changes in interest not solely due to volume or yield/rate are allocated in proportion to the absolute dollar amount of change in volume and yield/rate.

Provision for Loan and Lease Losses

The Bancorp provides as an expense an amount for probable loan and lease losses within the loan and lease portfolio that is based on factors previously discussed in the Critical Accounting Policies section. The provision is recorded to bring the ALLL to a level deemed appropriate by the Bancorp to cover losses inherent in the portfolio. Actual credit losses on loans and leases are charged against the ALLL. The amount of loans actually removed from the Consolidated Balance Sheets is referred to as charge-offs. Net charge-offs include current period charge-offs less recoveries on previously charged-off loans and leases.

The provision for loan and lease losses decreased to \$229 million in 2013 compared to \$303 million in 2012. The decrease in provision expense for 2013 compared to the prior year was due to

decreases in nonperforming loans and leases, improved delinquency metrics in commercial and consumer loans and leases, and improvement in underlying loss trends. The ALLL declined \$272 million from \$1.9 billion at December 31, 2012 to \$1.6 billion at December 31, 2013. As of December 31, 2013, the ALLL as a percent of portfolio loans and leases decreased to 1.79%, compared to 2.16% at December 31, 2012.

Refer to the Credit Risk Management section of the MD&A as well as Note 6 of the Notes to Consolidated Financial Statements for more detailed information on the provision for loan and lease losses, including an analysis of loan portfolio composition, nonperforming assets, net charge-offs, and other factors considered by the Bancorp in assessing the credit quality of the loan and lease portfolio and the ALLL.

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Noninterest income increased \$228 million, or eight percent, for the year ended December 31, 2013 compared to the year ended December 31, 2012. The components of noninterest income are as follows:

TABLE 7: NONINTEREST INCOME

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|----------|-------|-------|-------|-------|
| Mortgage banking net revenue | \$ 700 | 845 | 597 | 647 | 553 |
| Service charges on deposits | 549 | 522 | 520 | 574 | 632 |
| Corporate banking revenue | 400 | 413 | 350 | 364 | 372 |
| Investment advisory revenue | 393 | 374 | 375 | 361 | 326 |
| Card and processing revenue | 272 | 253 | 308 | 316 | 615 |
| Gain on sale of the processing business | - | - | - | - | 1,758 |
| Other noninterest income | 879 | 574 | 250 | 406 | 479 |
| Securities gains (losses), net | 21 | 15 | 46 | 47 | (10) |
| Securities gains, net, non-qualifying hedges on mortgage servicing rights | 13 | 3 | 9 | 14 | 57 |
| Total noninterest income | \$ 3,227 | 2,999 | 2,455 | 2,729 | 4,782 |
| <i>Mortgage banking net revenue</i> | | | | | |

Mortgage banking net revenue decreased \$145 million, or 17%, in 2013 compared to 2012. The components of mortgage banking net revenue are as follows:

TABLE 8: COMPONENTS OF MORTGAGE BANKING NET REVENUE

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|-------|-------|
| Origination fees and gains on loan sales | \$ 453 | 821 | 396 |
| Net mortgage servicing revenue: | | | |
| Gross mortgage servicing fees | 251 | 250 | 234 |
| Mortgage servicing rights amortization | (166) | (186) | (135) |
| Net valuation adjustments on servicing rights and free-standing derivatives entered into to economically hedge MSR | 162 | (40) | 102 |
| Net mortgage servicing revenue | 247 | 24 | 201 |
| Mortgage banking net revenue | \$ 700 | 845 | 597 |

Origination fees and gains on loan sales decreased \$368 million in 2013 compared to 2012 primarily as the result of a decrease in profit margins on sold residential mortgage loans coupled with an 11% decrease in residential mortgage loan originations. Residential mortgage loan originations decreased to \$22.3 billion in 2013 from \$25.2 billion in

2012. The decrease in originations is primarily due to a decrease in refinancing activity during the second half of 2013 as mortgage rates continued to rise and fewer borrowers were able to achieve savings by refinancing their mortgages.

Net servicing revenue is comprised of gross servicing fees and related servicing rights amortization as well as valuation adjustments on MSR's and mark-to-market adjustments on both settled and outstanding free-standing derivative financial instruments used to economically hedge the MSR portfolio. Net servicing revenue increased \$223 million in 2013 compared to 2012 driven primarily by increases of \$202 million in net valuation adjustments. Additionally, servicing rights amortization decreased by \$20 million in 2013 compared to 2012 driven by lower prepayments due to an increase in interest rates in 2013 compared to 2012.

The net valuation adjustment gain of \$162 million during 2013 included a recovery of temporary impairment of \$192 million on MSR's partially offset by \$30 million in losses from derivatives economically hedging the MSR's. The net valuation adjustment loss of \$40 million during 2012 included \$103 million of temporary impairment on the MSR's partially offset by \$63 million in gains from derivatives economically hedging the MSR's. Servicing rights are deemed impaired when a borrower's loan rate is distinctly higher than prevailing rates. Impairment on servicing rights is reversed when the prevailing rates return to a level commensurate with the borrower's loan rate. Mortgage rates increased during 2013 which caused modeled prepayments speeds to slow, and led to the

recovery of temporary impairment on servicing rights during the year. Mortgage rates decreased in 2012 causing modeled prepayment speeds to increase, which led to the temporary impairment on servicing rights in 2012. Further detail on the valuation of MSR's can be found in Note 11 of the Notes to Consolidated Financial Statements. The Bancorp maintains a non-qualifying hedging strategy to manage a portion of the risk associated with changes in the valuation on the MSR portfolio. See Note 12 of the Notes to Consolidated Financial Statements for more information on the free-standing derivatives used to economically hedge the MSR portfolio.

In addition to the derivative positions used to economically hedge the MSR portfolio, the Bancorp acquires various securities as a component of its non-qualifying hedging strategy. The Bancorp recognized net gains of \$13 million and \$3 million during the years ended 2013 and 2012, respectively, recorded in securities gains, net, non-qualifying hedges on mortgage servicing rights in the Bancorp's Consolidated Statement of Income.

The Bancorp's total residential loans serviced as of December 31, 2013 and 2012 was \$82.7 billion and \$77.3 billion, respectively, with \$69.2 billion and \$62.5 billion, respectively, of residential mortgage loans serviced for others.

Service charges on deposits

Service charges on deposits increased \$27 million in 2013 compared to 2012. Commercial deposit revenue increased \$17 million in 2013 compared to 2012 primarily due to increased treasury management fees as a result of pricing changes implemented in the third quarter of 2012 and the third quarter of 2013 and the acquisition of new customers. Consumer deposit revenue increased \$10 million due to an increase in consumer checking fees due to new deposit product

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offerings partially offset by the elimination of daily overdraft fees on continuing consumer overdraft positions which took effect in the second quarter of 2012.

Corporate banking revenue

Corporate banking revenue decreased \$13 million in 2013 compared to 2012. The decrease from the prior year was primarily the result of a decrease in lease remarketing fees partially offset by an increase in syndication fees. The decline in lease remarketing fees was driven by a \$9 million write-down of equipment value on an operating lease during the fourth quarter of 2013.

Investment advisory revenue

Investment advisory revenue increased \$19 million in 2013 compared to 2012. The increase was primarily due to an increase of \$17 million in securities and brokerage fees due to strong production and an increase in equity and bond market values

coupled with an increase of \$15 million in private client service fees, partially offset by a decrease in mutual fund fees. Due to the sale of certain funds by ClearArc Capital, Inc., formerly Fifth Third Asset Management, during the third quarter of 2012, mutual fund fees decreased \$13 million in 2013 compared to 2012. The Bancorp had approximately \$302 billion and \$308 billion in total assets under care as of December 31, 2013 and December 31, 2012, respectively, and managed \$27 billion in assets for individuals, corporations and not-for-profit organizations as of December 31, 2013 and 2012.

Card and processing revenue

Card and processing revenue increased \$19 million in 2013 compared to 2012. The increase was primarily the result of higher transaction volumes. Debit card interchange revenue, included in card and processing revenue, was \$122 million and \$119 million for the years ended December 31, 2013 and 2012, respectively.

Other noninterest income

The major components of other noninterest income are as follows:

TABLE 9: COMPONENTS OF OTHER NONINTEREST INCOME

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|------|------|
| Gain on sale of Vantiv, Inc. shares and Vantiv, Inc. IPO | \$ 336 | 272 | - |
| Valuation adjustments on the warrant and put options associated with Vantiv Holding, LLC | 206 | 67 | 39 |

| | | | |
|--|--------|------|------|
| Equity method income from interest in Vantiv Holding, LLC | 77 | 61 | 57 |
| Operating lease income | 75 | 60 | 58 |
| BOLI income | 52 | 35 | 41 |
| Cardholder fees | 47 | 46 | 41 |
| Banking center income | 34 | 32 | 27 |
| Consumer loan and lease fees | 27 | 27 | 31 |
| Insurance income | 25 | 28 | 28 |
| Gain on loan sales | 3 | 20 | 37 |
| TSA revenue | 1 | 1 | 21 |
| Loss on OREO | (26) | (57) | (71) |
| Loss on swap associated with the sale of Visa, Inc. class B shares | (31) | (45) | (83) |
| Other, net | 53 | 27 | 24 |
| Total other noninterest income | \$ 879 | 574 | 250 |

Other noninterest income increased \$305 million in 2013 compared to 2012. The positive valuation adjustments on the stock warrant associated with Vantiv Holding, LLC increased \$139 million in 2013 compared to 2012. In addition, gains of \$242 million and \$85 million on the sale of Vantiv, Inc. shares were recorded in the second and third quarters of 2013, respectively, compared to gains of \$115 million related to the Vantiv, Inc. IPO recorded in the first quarter of 2012 and a \$157 million gain from the sale of Vantiv, Inc. shares during the fourth quarter of 2012. The Bancorp recognized a gain of \$9 million associated with a tax receivable agreement with Vantiv, Inc. in the fourth quarter of 2013. The equity method earnings from the Bancorp's interest in Vantiv Holding, LLC increased \$16 million from 2012.

BOLI income increased \$17 million in 2013 compared to 2012 primarily due to a \$10 million settlement in the second quarter of 2013 related to a previously surrendered BOLI policy. The loss on OREO decreased \$31 million from 2012 due to a decrease in OREO balances year over year and a decrease in losses on

commercial real estate in 2013 relating to fair value adjustments on OREO. Additionally, the Bancorp recognized \$31 million and \$45 million in negative valuation adjustments related to the Visa total return swap for the years ended December 31, 2013 and 2012, respectively. For additional information on the valuation of the swap associated with the sale of Visa, Inc. Class B shares and the valuation of the warrant and put options associated with the sale of Vantiv Holding, LLC, see Note 27 of the Notes to Consolidated Financial Statements.

The other caption increased \$26 million for the year ended 2013 compared to 2012. The increase was primarily due to a decrease in lower of cost or market adjustments associated with the bank premises as the Bancorp recorded \$6 million in lower of cost or market adjustments in 2013 compared to \$21 million in 2012. Additionally, in response to the issuance of the Volcker Rule, the Bancorp recognized \$4 million of OTTI on certain investments in private equity funds in 2013.

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| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|--|----------|-------|-------|-------|-------|
| Salaries, wages and incentives | \$ 1,581 | 1,607 | 1,478 | 1,430 | 1,339 |
| Employee benefits | 357 | 371 | 330 | 314 | 311 |
| Net occupancy expense | 307 | 302 | 305 | 298 | 308 |
| Technology and communications | 204 | 196 | 188 | 189 | 181 |
| Card and processing expense | 134 | 121 | 120 | 108 | 193 |
| Equipment expense | 114 | 110 | 113 | 122 | 123 |
| Other noninterest expense | 1,264 | 1,374 | 1,224 | 1,394 | 1,371 |
| Total noninterest expense | \$ 3,961 | 4,081 | 3,758 | 3,855 | 3,826 |
| Efficiency ratio | 58.2 % | 61.7 | 62.3 | 60.7 | 46.9 |

Noninterest Expense

Total noninterest expense decreased \$120 million, or three percent, in 2013 compared to 2012 primarily due to a decrease in total personnel costs (salaries, wages and incentives plus employee benefits) and other noninterest expense. Total personnel costs decreased \$40 million, or two percent, in 2013 compared to 2012

primarily due to a decrease in incentive compensation driven by the mortgage business due to lower production levels in 2013, a decrease in base compensation, and a decrease in the number of full time equivalent employees from 2012. Full time equivalent employees totaled 19,446 at December 31, 2013 compared to 20,798 at December 31, 2012.

The major components of other noninterest expense are as follows:

TABLE 11: COMPONENTS OF OTHER NONINTEREST EXPENSE

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|------|------|
| Losses and adjustments | \$ 221 | 187 | 129 |
| Loan and lease | 158 | 183 | 195 |
| FDIC insurance and other taxes | 127 | 114 | 201 |
| Marketing | 114 | 128 | 115 |
| Impairment of affordable housing investments | 108 | 90 | 85 |
| Professional service fees | 76 | 56 | 58 |
| Operating lease | 57 | 43 | 41 |
| Travel | 54 | 52 | 52 |
| Postal and courier | 48 | 48 | 49 |
| Data processing | 42 | 40 | 29 |
| Recruitment and education | 26 | 28 | 31 |

| | | | |
|---|----------|-------|-------|
| Insurance | 17 | 18 | 25 |
| OREO expense | 16 | 21 | 34 |
| Supplies | 16 | 17 | 18 |
| Intangible asset amortization | 8 | 13 | 22 |
| Loss (gain) on debt extinguishment | 8 | 169 | (8) |
| Benefit from the reserve for unfunded commitments and letters of credit | (17) | (2) | (46) |
| Other, net | 185 | 169 | 194 |
| Total other noninterest expense | \$ 1,264 | 1,374 | 1,224 |

Total other noninterest expense decreased \$110 million, or eight percent, in 2013 compared to 2012 primarily due to a decline in debt extinguishment costs, decreases in loan and lease expenses and an increase in the benefit from the reserve for unfunded commitments and letters of credit, partially offset by increases in losses and adjustments and FDIC insurance and other taxes.

Debt extinguishment costs decreased \$161 million in 2013 compared to 2012. During the fourth quarter of 2013, the Bancorp incurred \$8 million of debt extinguishment costs associated with the redemption of outstanding TruPS issued by Fifth Third Capital Trust IV. During the third quarter of 2012, the Bancorp incurred \$26 million of debt extinguishment costs associated with the redemption of the outstanding TruPS issued by Fifth Third Capital Trust V and Fifth Third Capital Trust VI. In addition, during the fourth quarter of 2012, the Bancorp incurred \$134 million of debt extinguishment costs associated with the termination of \$1 billion of FHLB debt. Loan and lease expenses decreased \$25 million in 2013 compared to 2012 primarily due to a decrease in legal costs related to OREO and a decrease in loan closing fees due to a decline in mortgage originations. The benefit from the reserve for unfunded commitments and letters of credit was \$17 million and \$2 million in

2013 and 2012, respectively. The increase in the benefit recognized reflects a decrease in estimated loss rates related to unfunded commitments and letters of credit due to improved credit trends partially offset by an increase in unfunded commitments for which the Bancorp holds reserves.

Losses and adjustments increased \$34 million in 2013 compared to 2012 primarily due to an increase in litigation expense partially offset by a decrease in representation and warranty expense. Litigation expense increased \$127 million in 2013 compared to 2012 due to increased litigation and regulatory activity. The provision for representation and warranty claims decreased \$92 million in 2013 compared to 2012 due to the Bancorp recording significant additions to the reserve in 2012 as the result of additional information obtained from FHLMC regarding their file selection criteria which enabled the Bancorp to better estimate the losses that were probable on loans sold to FHLMC with representation and warranty provisions. In addition, 2013 included a decrease in the representation and warranty reserve due to improving underlying repurchase metrics and the settlement with FHLMC.

Additionally, FDIC insurance and other taxes increased \$13 million in 2013 compared to 2012 primarily due to a \$23 million

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reduction in other taxes in the first quarter of 2012 from an agreement reached on certain disputes for non-income tax related assessments.

The Bancorp continues to focus on efficiency initiatives as part of its core emphasis on operating leverage and expense control. The efficiency ratio (noninterest expense divided by the sum of net interest income (FTE) and noninterest income) was 58.2% for 2013 compared to 61.7% in 2012.

Applicable Income Taxes

Applicable income tax expense for all periods includes the benefit from tax-exempt income, tax-advantaged investments, certain gains on sales of leveraged leases that are exempt from federal taxation, and tax credits, partially offset by the effect of certain nondeductible expenses. The tax credits are associated with the Low-Income Housing Tax Credit program established under Section 42 of the IRC, the New Markets Tax Credit program established under Section 45D of the IRC, the Rehabilitation Investment Tax Credit program established under Section 47 of the IRC, and the Qualified Zone Academy Bond program established under Section 1397E of the IRC.

The effective tax rates for the years ended December 31, 2013 and December 31, 2012 were primarily impacted by \$155 million and \$149 million, respectively, in tax credits, \$9 million and \$19 million, respectively, of non-cash charges relating to previously recognized tax benefits associated with stock-based compensation that were not realized, and \$27 million and \$46 million, respectively, of tax-exempt income, which includes net interest income on tax-exempt investments, income on life insurance policies held by the

Bancorp, and certain gains on the sale of leases that are exempt from federal taxation.

As required under U.S. GAAP, the Bancorp established a deferred tax asset for stock-based awards granted to its employees. When the actual tax deduction for these stock-based awards is less than the expense previously recognized for financial reporting or when the awards expire unexercised, the Bancorp is required to write-off the deferred tax asset previously established for these stock-based awards. As a result of the expiration of certain stock options and SARs and the lapse of restrictions on certain shares of restricted stock during the year ended December 31, 2013, the Bancorp recorded additional income tax expense of approximately \$9 million related to the write-off of a portion of the deferred tax asset previously established.

As a result of the Bancorp's stock price at December 31, 2013, the Bancorp does not believe it will need to recognize a material non-cash charge to income tax expense over the next twelve months related to stock-based awards. However, the Bancorp cannot predict its stock price or whether its employees will exercise other stock-based awards with lower exercise prices in the future. Therefore, it is possible the Bancorp may need to recognize a non-cash charge to income tax expense in the future.

The Bancorp's income before income taxes, applicable income tax expense and effective tax rate are as follows:

TABLE 12: APPLICABLE INCOME TAXES

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 | 2010 | 2009 |
|-------------------------------|-----------------|-------|-------|------|------|
| Income before income taxes | \$ 2,598 | 2,210 | 1,831 | 940 | 767 |
| Applicable income tax expense | 772 | 636 | 533 | 187 | 30 |
| Effective tax rate | 29.7 % | 28.8 | 29.1 | 19.8 | 3.9 |

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

BUSINESS SEGMENT REVIEW

The Bancorp reports on four business segments: Commercial Banking, Branch Banking, Consumer Lending and Investment Advisors. Additional detailed financial information on each business segment is included in Note 30 of the Notes to Consolidated Financial Statements. Results of the Bancorp's business segments are presented based on its management structure and management accounting practices. The structure and accounting practices are specific to the Bancorp; therefore, the financial results of the Bancorp's business segments are not necessarily comparable with similar information for other financial institutions. The Bancorp refines its methodologies from time to time as management's accounting practices or businesses change.

The Bancorp manages interest rate risk centrally at the corporate level and employs a FTP methodology at the business segment level. This methodology insulates the business segments from interest rate volatility, enabling them to focus on serving customers through loan and deposit products. The FTP system assigns charge rates and credit rates to classes of assets and liabilities, respectively, based on expected duration and the U.S. swap curve. Matching duration allocates interest income and interest expense to each segment so its resulting net interest income is insulated from interest rate risk. In a rising rate environment, the Bancorp benefits from the widening spread between deposit costs and wholesale funding costs. However, the Bancorp's FTP system credits this benefit to deposit-providing businesses, such as Branch Banking and Investment Advisors, on a duration-adjusted basis. The

net impact of the FTP methodology is captured in General Corporate and Other.

The Bancorp adjusts the FTP charge and credit rates as dictated by changes in interest rates for various interest-earning assets and interest-bearing liabilities. The credit rate provided for demand deposit accounts is reviewed annually based upon the account type, its estimated duration and the corresponding fed funds, U.S. swap curve or swap rate. The credit rates for several deposit products were reset January 1, 2013 to reflect the current market rates and updated duration assumptions. These rates were generally higher than those in place during 2012, thus net interest income for deposit providing businesses was positively impacted during 2013.

The business segments are charged provision expense based on the actual net charge-offs experienced on the loans and leases owned by each segment. Provision expense attributable to loan and lease growth and changes in ALLL factors are captured in General Corporate and Other. The financial results of the business segments include allocations for shared services and headquarters expenses. Even with these allocations, the financial results are not necessarily indicative of the business segments' financial condition and results of operations as if they existed as independent entities. Additionally, the business segments form synergies by taking advantage of cross-sell opportunities and when funding operations, by accessing the capital markets as a collective unit.

Net income by business segment is summarized in the following table:

TABLE 13: BUSINESS SEGMENT NET INCOME AVAILABLE TO COMMON SHAREHOLDERS

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 |
|---|-----------------|-------|-------|
| Income Statement Data | | | |
| Commercial Banking | \$ 766 | 694 | 441 |
| Branch Banking | 255 | 186 | 190 |
| Consumer Lending | 183 | 223 | 56 |
| Investment Advisors | 68 | 43 | 24 |
| General Corporate & Other | 554 | 428 | 587 |
| Net income | 1,826 | 1,574 | 1,298 |
| Less: Net income attributable to noncontrolling interests | (10) | (2) | 1 |
| Net income attributable to Bancorp | 1,836 | 1,576 | 1,297 |
| Dividends on preferred stock | 37 | 35 | 203 |
| Net income available to common shareholders | \$ 1,799 | 1,541 | 1,094 |

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Table of Contents**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****Commercial Banking**

Commercial Banking offers credit intermediation, cash management and financial services to large and middle-market businesses and government and professional customers. In addition to the traditional lending and depository offerings, Commercial Banking

products and services include global cash management, foreign exchange and international trade finance, derivatives and capital markets services, asset-based lending, real estate finance, public finance, commercial leasing and syndicated finance.

The following table contains selected financial data for the Commercial Banking segment:

TABLE 14: COMMERCIAL BANKING

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|-----------|--------|--------|
| Income Statement Data | | | |
| Net interest income (FTE) ^(a) | \$ 1,507 | 1,449 | 1,374 |
| Provision for loan and lease losses | 187 | 223 | 490 |
| Noninterest income: | | | |
| Corporate banking revenue | 386 | 395 | 332 |
| Service charges on deposits | 242 | 225 | 207 |
| Other noninterest income | 152 | 117 | 102 |
| Noninterest expense: | | | |
| Salaries, incentives and benefits | 273 | 268 | 240 |
| Other noninterest expense | 870 | 838 | 833 |
| Income before taxes | 957 | 857 | 452 |
| Applicable income tax expense ^{(a)(b)} | 191 | 163 | 11 |
| Net income | \$ 766 | 694 | 441 |
| Average Balance Sheet Data | | | |
| Commercial loans, including held for sale | \$ 45,035 | 41,364 | 38,384 |
| Demand deposits | 15,255 | 15,046 | 13,130 |
| Interest checking | 6,908 | 7,613 | 7,901 |
| Savings and money market | 4,284 | 2,669 | 2,776 |
| Other time and certificates - \$100,000 and over | 1,299 | 1,793 | 1,778 |
| Foreign office deposits and other deposits | 1,467 | 1,282 | 1,581 |

(a) Includes FTE adjustments of \$20 for the year ended December 31, 2013 and \$17 for the years ended December 31, 2012 and 2011.

(b) Applicable income tax expense for all periods includes the tax benefit from tax-exempt income and business tax credits, partially offset by the effect of certain nondeductible expenses. Refer to the Applicable Income Taxes

section of the MD&A for additional information.

Comparison of 2013 with 2012

Net income was \$766 million for the year ended December 31, 2013, compared to net income of \$694 million for the year ended December 31, 2012. The increase in net income was primarily driven by increases in net interest income and noninterest income and a decrease in the provision for loan and lease losses, partially offset by higher noninterest expense.

Net interest income increased \$58 million primarily due to an increase in interest income related to an increase in average commercial and industrial portfolio loans, a decrease in the FTP charges on loans and an increase in FTP credits due to an increase in savings and money market deposits, partially offset by a decrease in yields of 29 bps on average commercial loans and a decrease in average commercial mortgage portfolio loans.

Provision for loan and lease losses decreased \$36 million from 2012 as a result of improved credit trends. Net charge-offs as a percent of average portfolio loans and leases decreased to 42 bps for 2013 compared to 54 bps for 2012.

Noninterest income increased \$43 million from 2012 to 2013, due to increases in service charges on deposits and other noninterest income, partially offset by a decrease in corporate banking revenue. Service charges on deposits increased \$17 million from 2012 primarily driven by commercial deposit revenue which increased due to fee repricing and the acquisition of new customers. The increase in other noninterest income was primarily due to decreases in negative valuation adjustments on OREO, increases in operating lease income, and decreases in negative valuation adjustments on loans held for sale, partially offset by decreases in gains on loan sales. The decrease in corporate banking revenue was primarily driven by a decrease in lease remarketing and letter of credit fees,

partially offset by increases in syndication, business lending and foreign exchange fees.

Noninterest expense increased \$37 million from the prior year as a result of increases in salaries, incentives and benefits and other noninterest expense. The increase in salaries, incentives and benefits of \$5 million was primarily the result of an increase in base compensation primarily driven by improved production levels. The increase from 2012 to 2013 in other noninterest expense was driven by increases in both impairment on affordable housing investments and operating lease expense. These increases were partially offset by a decrease in loan and lease expense, primarily due to a decrease in legal costs related to OREO, and a decrease in corporate overhead allocations.

Average commercial loans increased \$3.7 billion compared to the prior year primarily due to an increase in average commercial and industrial loans, partially offset by a decrease in average commercial mortgage loans. Average commercial and industrial portfolio loans increased \$4.8 billion as a result of an increase in new origination activity from an increase in demand due to a strengthening economy and targeted marketing efforts. Average commercial mortgage portfolio loans decreased \$1.1 billion due to continued run-off as the level of new originations was less than the repayments of the existing portfolio.

Average core deposits increased \$1.3 billion compared to 2012. The increase was primarily driven by strong growth in savings and money market deposits, which increased \$1.6 billion, and demand deposits, which increased \$209 million, compared to the prior year, partially offset by a decrease in interest checking deposits of \$705 million.

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Comparison of 2012 with 2011

Net income was \$694 million for the year ended December 31, 2012, compared to net income of \$441 million for the year ended December 31, 2011. The increase in net income was primarily driven by a decrease in the provision for loan and lease losses and increases in noninterest income and net interest income, partially offset by higher noninterest expense.

Net interest income increased \$75 million primarily due to an increase in interest income related to an increase in average commercial and industrial portfolio loans and a decrease in the FTP charges on loans, partially offset by a decrease in yields of 12 bps on average commercial loans. Provision for loan and lease losses decreased \$267 million from 2011 as a result of improved credit trends. Net charge-offs as a percent of average portfolio loans and leases decreased to 54 bps for 2012 compared to 128 bps for 2011.

Noninterest income increased \$96 million from 2011 to 2012, due to increases in corporate banking revenue, service charges on deposits and other noninterest income. The increase in corporate banking revenue was primarily driven by increases in syndication fees, business lending fees, lease remarketing fees and institutional sales. Service charges on deposits increased from 2011 primarily due to new customer relationships. The increase in other noninterest income was primarily due to a decrease in net losses and valuation adjustments recognized on the sale of loans and OREO.

Noninterest expense increased \$33 million from 2011 as a result of increases in salaries, incentives and benefits and other noninterest expense. The increase in salaries, incentives and benefits of \$28 million was primarily the result of increased base and incentive compensation due to improved production levels. The increase from 2011 to 2012 in other noninterest expense was due to higher corporate overhead allocations as a result of strategic growth initiatives, partially offset by a decrease in loan and lease expenses and recognized derivative credit losses.

Average commercial loans increased \$3.0 billion compared to the prior year. Average commercial and industrial loans increased \$4.5 billion from 2011 as a result of an increase in new loan origination activity, partially offset by decreases in average commercial mortgage and construction loans. Average commercial mortgage loans decreased \$827 million and average commercial construction loans decreased \$836 million due to continued run-off as the level of new originations was below the level of repayments on the current portfolio.

Average core deposits increased \$1.2 billion compared to 2011. The increase was primarily driven by strong growth in demand deposit accounts, which increased \$1.9 billion compared to the prior year. The increase in demand deposit accounts was partially offset by decreases in interest-bearing deposits of \$698 million as customers opted to maintain their balances in more liquid accounts due to interest rates remaining near historical lows.

Branch Banking

Branch Banking provides a full range of deposit and loan and lease products to individuals and small businesses through 1,320 full-service Banking Centers. Branch Banking offers depository and loan products, such as checking

and savings accounts, home equity loans

and lines of credit, credit cards and loans for automobiles and other personal financing needs, as well as products designed to meet the specific needs of small businesses, including cash management services.

The following table contains selected financial data for the Branch Banking segment:

TABLE 15: BRANCH BANKING

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 |
|--|-----------|--------|--------|
| Income Statement Data | | | |
| Net interest income | \$ 1,461 | 1,362 | 1,423 |
| Provision for loan and lease losses | 217 | 294 | 393 |
| Noninterest income: | | | |
| Service charges on deposits | 304 | 294 | 309 |
| Card and processing revenue | 291 | 279 | 305 |
| Investment advisory revenue | 148 | 129 | 117 |
| Other noninterest income | 111 | 110 | 106 |
| Noninterest expense: | | | |
| Salaries, incentives and benefits | 584 | 573 | 581 |
| Net occupancy and equipment expense | 243 | 241 | 235 |
| Card and processing expense | 126 | 115 | 114 |
| Other noninterest expense | 752 | 663 | 645 |
| Income before taxes | 393 | 288 | 292 |
| Applicable income tax expense | 138 | 102 | 102 |
| Net income | \$ 255 | 186 | 190 |
| Average Balance Sheet Data | | | |
| Consumer loans, including held for sale | \$ 15,223 | 14,926 | 14,151 |
| Commercial loans, including held for sale | 4,534 | 4,569 | 4,621 |
| Demand deposits | 12,611 | 10,087 | 8,408 |
| Interest checking | 9,028 | 9,262 | 8,086 |
| Savings and money market | 22,813 | 22,729 | 22,241 |
| Other time and certificates - \$100,000 and over | 4,712 | 5,389 | 7,778 |

Comparison of 2013 with 2012

Net income was \$255 million for the year ended December 31, 2013, compared to net income of \$186 million for the year ended December 31, 2012. The increase in net income of \$69 million was

driven by an increase in net interest income and noninterest income and a decline in the provision for loan and lease losses, partially offset by an increase in noninterest expense.

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Net interest income increased \$99 million compared to the prior year primarily driven by an increase in the FTP credits due to an increase in savings and money market and interest checking deposits, a decrease in the FTP charges on loans and leases, a decline in interest expense on core deposits due to favorable shifts from certificates of deposit to lower cost transaction deposits and an increase in average consumer loans and leases. These increases to net interest income were partially offset by lower yields on average commercial loans.

Provision for loan and lease losses for 2013 decreased \$77 million compared to the prior year as a result of improved credit trends. Net charge-offs as a percent of average portfolio loans and leases decreased to 110 bps for 2013 compared to 151 bps for 2012.

Noninterest income increased \$42 million compared to the prior year. The increase was primarily driven by increases in investment advisory revenue, card and processing revenue and service charges on deposits. Investment advisory revenue increased \$19 million from 2012 primarily due to increased securities and brokerage fees due to an increase in equity and bond market values. Card and processing revenue increased \$12 million compared to the prior year due to higher transaction volumes, higher levels of consumer spending and the benefit of new products. Service charges on deposits increased \$10 million from 2012 primarily due to an increase in account maintenance fees due to the full year impact of new deposit product offerings.

Noninterest expense increased \$113 million compared to the prior year, primarily driven by increases in salaries, incentives and benefits, card and processing expense and other noninterest expense. Salaries, incentives and benefits increased compared to the prior year primarily due to an increase in bonus and incentive compensation associated with improved securities and brokerage revenue. Card and processing expense increased from 2012 due primarily to increases in debit and credit card transaction volumes, consumer spending, fraud insurance costs and credit card rewards expense. The increase in other noninterest expense was primarily due to increases in corporate overhead allocations during 2013 compared to 2012.

Average consumer loans increased \$297 million in 2013 primarily due to increases in average residential mortgage portfolio loans of \$942 million compared to the prior year as a result of continued retention of certain shorter term residential mortgage loans. In addition, average credit card loans increased due to increases in average balances per account and the volume of new customers. These increases were partially offset by decreases in average home equity portfolio loans of \$743 million from 2012 as payoffs exceeded new loan production.

Average core deposits increased \$1.8 billion compared to the prior year as the growth in demand deposits due to excess customer liquidity and a continued low interest rate environment was partially offset by the run-off of higher priced other time deposits.

Comparison of 2012 with 2011

Net income decreased \$4 million compared to 2011, driven by a decrease in net interest income and noninterest income and an increase in noninterest expense, partially offset by a decline in the provision for loan and lease losses. Net interest income decreased

\$61 million compared to 2011 primarily driven by decreases in the FTP credits for checking and savings products and lower yields on average commercial and consumer loans. These decreases were partially offset by higher consumer loan balances and a decline in interest expense on core deposits due to favorable shifts from certificates of deposit to lower cost transaction and savings products.

Provision for loan and lease losses for 2012 decreased \$99 million compared to 2011 as a result of improved credit trends. Net charge-offs as a percent of average portfolio loans and leases decreased to 151 bps for 2012 compared to 210 bps for 2011. The decrease was primarily due to decreases in home equity net charge-offs as a result of improvements in several key markets. In addition, net charge-offs were positively impacted by lower commercial net charge-offs due to improved delinquency trends, aggressive line management, and stabilization in unemployment levels.

Noninterest income decreased \$25 million compared to 2011. The decrease was primarily driven by lower card and processing revenue, which declined \$26 million from 2011 due to the implementation of the Dodd-Frank Act's debit card interchange fee cap in the fourth quarter of 2011, partially offset by higher debit and credit card transaction volumes and the impact of the Bancorp's initial mitigation activity, and allocated commission revenue associated with merchant sales. Service charges on deposits declined \$15 million primarily due to the elimination of daily overdraft fees on continuing customer overdraft positions in the second quarter of 2012. These decreases were partially offset by a \$12 million increase in investment advisory revenue due to increased amounts from revenue sharing agreements between investment advisors and branch banking.

Noninterest expense increased \$17 million, primarily driven by increases in other noninterest expense due to an increase in allocated costs related to higher merchant sales and corporate overhead allocations as a result of strategic growth initiatives, partially offset by a decrease in FDIC insurance expense.

Average consumer loans increased \$775 million in 2012 primarily due to increases in average residential mortgage portfolio loans of \$1.3 billion due to the retention of certain shorter-term originated mortgage loans. The increases in average residential mortgage portfolio loans was partially offset by decreases in average home equity portfolio loans of \$560 million as payoffs exceeded new loan production. Average core deposits increased \$1.4 billion compared to 2011 as the growth in transaction accounts due to excess customer liquidity and historically low interest rates outpaced the runoff of higher priced other time deposits.

Consumer Lending

Consumer Lending includes the Bancorp's mortgage, home equity, automobile and other indirect lending activities. Mortgage and home equity lending activities include the origination, retention and servicing of mortgage and home equity loans or lines of credit, sales and securitizations of those loans, pools of loans or lines of credit, and all associated hedging activities. Indirect lending activities include loans to consumers through mortgage brokers and automobile dealers.

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The following table contains selected financial data for the Consumer Lending segment:

TABLE 16: CONSUMER LENDING

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 |
|---|-----------|--------|--------|
| Income Statement Data | | | |
| Net interest income | \$ 312 | 314 | 343 |
| Provision for loan and lease losses | 92 | 176 | 261 |
| Noninterest income: | | | |
| Mortgage banking net revenue | 687 | 830 | 585 |
| Other noninterest income | 61 | 46 | 45 |
| Noninterest expense: | | | |
| Salaries, incentives and benefits | 215 | 231 | 183 |
| Other noninterest expense | 470 | 439 | 443 |
| Income before taxes | 283 | 344 | 86 |
| Applicable income tax expense | 100 | 121 | 30 |
| Net income | \$ 183 | 223 | 56 |
| Average Balance Sheet Data | | | |
| Residential mortgage loans, including held for sale | \$ 10,222 | 10,143 | 9,348 |
| Home equity | 560 | 643 | 730 |
| Automobile loans, including held for sale | 11,409 | 11,191 | 10,665 |
| Other consumer loans and leases | 16 | 30 | 156 |

Comparison of 2013 with 2012

Net income was \$183 million in 2013 compared to net income of \$223 million in 2012. The decrease was driven by a decrease in noninterest income and an increase in noninterest expense, partially offset by a decline in the provision for loan and lease losses.

Net interest income decreased \$2 million from 2012 due primarily to lower yields on average residential mortgage and automobile loans, partially offset by a decrease in FTP charges on loans and leases and increases in average residential mortgage and average automobile loans.

The provision for loan and lease losses decreased \$84 million compared to the prior year as delinquency metrics and underlying loss trends improved across all consumer loan types. Net charge-offs as a percent of average loans and leases decreased to 46 bps for 2013 compared to 88 bps for 2012.

Noninterest income decreased \$128 million from 2012 primarily due to a decrease in mortgage banking net revenue of \$143 million, partially offset by an increase in other noninterest income of \$15 million. The decrease in mortgage banking net revenue was primarily due to a decrease in gains on loan sales of \$368 million as a result of a decrease in profit margins on sold residential mortgage loans coupled with a decrease in residential mortgage loan originations,

partially offset by a \$223 million increase in net residential mortgage servicing revenue. The increase in net residential mortgage servicing revenue was driven by an increase of \$202 million in net valuation adjustments on MSR and free-standing derivatives entered into to economically hedge the MSR and a decrease of \$20 million in servicing rights amortization. The increase in other noninterest income was primarily due to a \$12 million increase in securities gains and a \$7 million decline in losses on the sale of OREO.

Noninterest expense increased \$15 million driven by an increase of \$31 million in other noninterest expense, partially offset by a decrease of \$16 million in salaries, incentives and benefits compared to the prior year. The increase in other noninterest expense was primarily due to higher litigation expense and an increase in corporate overhead allocations, partially offset by a decrease in loan and lease expense due to lower appraisal costs. The decrease in salaries, incentives and benefits was due to a decline in incentive compensation driven primarily by a decline in originations during 2013 compared to 2012, partially offset by an increase in deferred compensation for 2013 compared to 2012.

Average consumer loans and leases increased \$200 million from the prior year. Average residential mortgage loans, including held for sale, increased \$79 million for 2013 compared to 2012 due to strong refinancing activity that occurred in the first half of 2013. Average automobile loans increased \$218 million for the current year compared to the prior year due to an increase in originations primarily driven by modest improvement in general economic conditions and a continued low interest rate environment. Average home equity portfolio loans decreased \$83 million for 2013 compared to 2012 as payoffs exceeded new loan production. Average other consumer loans and leases decreased \$14 million in the current year resulting from a decrease in average consumer leases due to run-off as the Bancorp discontinued automobile leasing in 2008, partially offset by an increase in average other consumer loans.

Comparison of 2012 with 2011

Net income was \$223 million in 2012 compared to net income of \$56 million in 2011. The increase was driven by an increase in noninterest income and a decline in the provision for loan and lease losses, partially offset by an increase in noninterest expense and a decrease in net interest income. Net interest income decreased \$29 million due to lower yields on average residential mortgage and automobile loans, partially offset by increases in average residential mortgage and average automobile loans and favorable decreases in the FTP charge applied to the segment.

Provision for loan and lease losses decreased \$85 million compared to 2011 as delinquency metrics and underlying loss trends improved across all consumer loan types. Net charge-offs as a percent of average loans and leases decreased to 88 bps for 2012 compared to 134 bps for 2011.

Noninterest income increased \$246 million primarily due to increases in mortgage banking net revenue of \$245 million driven by an increase in gains on residential mortgage loan sales of \$424 million due to an increase in profit margins on sold loans coupled with higher origination volumes. This increase was partially offset by a decrease in net residential mortgage servicing revenue of \$178 million, primarily driven by a decrease of \$142 million in net valuation adjustments on MSR and free-standing derivatives entered into to economically hedge the MSR.

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Noninterest expense increased \$44 million driven by salaries, incentives and benefits which increased \$48 million primarily as a result of higher mortgage loan originations.

Average consumer loans and leases increased \$1.1 billion from 2011. Average automobile loans increased \$526 million due to a strategic focus to increase automobile lending throughout 2011 and 2012 through consistent and competitive pricing, disciplined sales execution, and enhanced customer service with our dealership network. Average residential mortgage loans increased \$795 million as a result of higher origination volumes. Average home equity loans decreased \$87 million due to continued runoff in the discontinued brokered home equity product. Average consumer leases decreased \$126 million due to runoff as the Bancorp discontinued this product in the fourth quarter of 2008.

Investment Advisors

Investment Advisors provides a full range of investment alternatives for individuals, companies and not-for-profit organizations. Investment Advisors is made up of four main businesses: FTS, an indirect wholly-owned subsidiary of the Bancorp; ClearArc Capital, Inc. (formerly FTAM), an indirect wholly-owned subsidiary of the Bancorp; Fifth Third Private Bank; and Fifth Third Institutional Services. FTS offers full service retail brokerage services to individual clients and broker dealer services to the institutional marketplace. ClearArc Capital, Inc. provides asset management services and previously advised the Bancorp's proprietary family of mutual funds. Fifth Third Private Bank offers holistic strategies to affluent clients in wealth planning, investing, insurance and wealth protection. Fifth Third Institutional Services provides advisory services for institutional clients including states and municipalities.

The following table contains selected financial data for the Investment Advisors segment:

TABLE 17: INVESTMENT ADVISORS

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|------|------|
| Income Statement Data | | | |
| Net interest income | \$ 154 | 117 | 113 |
| Provision for loan and lease losses | 2 | 10 | 27 |
| Noninterest income: | | | |
| Investment advisory revenue | 384 | 366 | 364 |
| Other noninterest income | 22 | 30 | 9 |
| Noninterest expense: | | | |
| Salaries, incentives and benefits | 159 | 161 | 164 |
| Other noninterest expense | 294 | 276 | 257 |
| Income before taxes | 105 | 66 | 38 |
| Applicable income tax expense | 37 | 23 | 14 |
| Net income | \$ 68 | 43 | 24 |

Average Balance Sheet Data

| | | | | |
|------------------|----|--------------|-------|-------|
| Loans and leases | \$ | 2,014 | 1,877 | 2,037 |
| Core deposits | | 8,815 | 7,709 | 6,798 |

Comparison of 2013 with 2012

Net income was \$68 million in 2013 compared to net income of \$43 million for 2012. The increase in net income was primarily due to increases in net interest income and noninterest income and a decrease in the provision for loan and lease losses, partially offset by an increase in noninterest expense.

Net interest income increased \$37 million from 2012 due to an increase in FTP credits resulting from an increase in interest checking deposits.

Provision for loan and lease losses decreased \$8 million from the prior year. Net charge-offs as a percent of average loans and leases decreased to 9 bps compared to 53 bps for the prior year reflecting improved credit trends during 2013.

Noninterest income increased \$10 million compared to 2012 due to an increase in investment advisory revenue, partially offset a decrease in other noninterest income. The increase in investment advisory revenue was primarily driven by increases in securities and brokerage fees and private client service fees due to strong production and an increase in equity and bond market values. The decrease in other noninterest income was due to a decrease in gains on sales of held for sale loans and the impact of the gain on the sale of certain FTAM funds in the third quarter of 2012.

Noninterest expense increased \$16 million compared to 2012 due to an increase in other noninterest expense primarily driven by increases in corporate allocations and fraud losses.

Average loans and leases increased \$137 million compared to the prior year primarily driven by increases in average residential mortgage, average other consumer and average commercial and industrial loans, partially offset by a decrease in average commercial mortgage loans. Average core deposits increased \$1.1 billion compared to 2012 due to growth in interest checking as customers have opted to maintain excess funds in liquid transaction accounts as a result of the low interest rate environment.

Comparison of 2012 with 2011

Net income increased \$19 million compared to 2011 primarily due to an increase in noninterest income and a decrease in the provision for loan and lease losses, partially offset by an increase in noninterest expense. Net interest income increased \$4 million from 2011 due to a decrease in interest expense on core deposits and favorable decreases in the FTP charge applied to the segment, partially offset by a decline in average loan and lease balances and declines in yields of 27 bps on loans and leases.

Provision for loan and lease losses decreased \$17 million from 2011. Net charge-offs as a percent of average loans and leases decreased to 53 bps compared to 132 bps for 2011 reflecting improved credit trends during 2012.

Noninterest income increased \$23 million compared to 2011 primarily due to increases in other noninterest income. The increase in other noninterest income was primarily driven by the \$13 million

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gain on the sale of certain funds previously mentioned and an increase in gains on the sale of loans of \$5 million.

Noninterest expense increased \$16 million compared to 2011 due to increases in other noninterest expense primarily driven by an increase in corporate allocations.

Average loans and leases decreased \$160 million compared to 2011. The decrease was primarily driven by declines in home equity loans of \$55 million, commercial mortgage loans of \$45 million and commercial and industrial loans of \$30 million. Average core deposits increased \$911 million compared to 2011 due to growth in interest checking as customers have opted to maintain excess funds in liquid transaction accounts as a result of interest rates remaining near historic lows, partially offset by account migration from foreign office deposits.

General Corporate and Other

General Corporate and Other includes the unallocated portion of the investment securities portfolio, securities gains and losses, certain non-core deposit funding, unassigned equity, provision expense in excess of net charge-offs or a benefit from the reduction of the ALLL, representation and warranty expense in excess of actual losses or a benefit from the reduction of representation and warranty reserves, the payment of preferred stock dividends and certain support activities and other items not attributed to the business segments.

Comparison of 2013 with 2012

Results for 2013 and 2012 were impacted by a benefit of \$269 million and \$400 million, respectively, due to reductions in the ALLL. The decrease in provision expense was primarily due to a decrease in nonperforming loans and leases and improvements in delinquency metrics and underlying loss trends. Net interest income decreased from \$370 million in 2012 to \$147 million for 2013 primarily due to a decrease in FTP charges partially offset by a decrease in interest expense on long-term debt. Noninterest income increased \$278 million compared to the prior year primarily due to positive valuation adjustments on the stock warrant associated with Vantiv Holding, LLC which increased \$139 million in 2013 compared to 2012. In addition, gains of \$242 million and \$85 million were recognized on the sales of Vantiv, Inc. shares in the second and third quarters of 2013, respectively, compared to gains of \$115 million related to the Vantiv, Inc. IPO and \$157 million on the sale of Vantiv, Inc. shares in 2012. The Bancorp also recognized a gain of \$9 million associated with a tax receivable agreement with Vantiv, Inc. in the fourth quarter of 2013. The equity method earnings from the Bancorp's interest in Vantiv Holding, LLC increased \$16 million from 2012.

Noninterest expense decreased \$284 million compared to 2012 due to decreases in other noninterest expense and total personnel costs. Other noninterest expense decreased due to a decrease in debt extinguishment costs, an increase in corporate overhead allocations assigned to the segments, a decrease in loan and lease expense and a decrease in losses and adjustments. Debt extinguishment costs decreased \$161 million during 2013 compared to the prior year. During the fourth quarter of 2013, the Bancorp incurred \$8 million of debt extinguishment costs associated with the redemption of outstanding TruPS issued by Fifth Third Capital Trust IV. During 2012, the Bancorp incurred \$160 million of debt extinguishment costs associated with the redemption of certain TruPS and the termination of certain FHLB debt. Loan and lease expense decreased \$72 million during 2013 compared to 2012 primarily due to a decrease in loan closing fees due to a decline in mortgage originations. Losses and adjustments decreased \$17 million

compared to 2012 primarily driven by a decline in the provision for representation and warranty claims partially offset by

an increase in litigation expense. The provision for representation and warranty claims changed from a \$49 million expense for the year ended December 31, 2012 to a benefit of \$39 million for the year ended December 31, 2013 due to the Bancorp recording significant additions to the reserve in 2012 as the result of additional information obtained from FHLMC regarding their file selection criteria which enabled the Bancorp to better estimate the losses that were probable on loans sold to FHLMC with representation and warranty provisions. In addition, 2013 included a decrease in the representation and warranty reserve due to improving underlying repurchase metrics and the settlement with FHLMC. The decrease in representation and warranty expense was partially offset by a \$54 million increase in litigation expense. Total personnel costs decreased \$38 million from 2012 due primarily to decreases in incentive compensation and employee benefits.

Comparison of 2012 with 2011

Results for 2012 and 2011 were impacted by a benefit of \$400 million and \$748 million, respectively, due to reductions in the ALLL. The decrease in provision expense was driven by general improvements in credit quality and declines in net charge-offs. Net interest income increased from \$321 million in 2011 to \$370 million in 2012 due to a benefit in the FTP rate. The change in net income for 2012 compared to 2011 was impacted by a \$157 million gain on the sale of Vantiv, Inc. shares and \$115 million in gains on the initial public offering of Vantiv, Inc. In addition, the results for 2012 were impacted by dividends on preferred stock of \$35 million compared to \$203 million in 2011.

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FOURTH QUARTER REVIEW

The Bancorp's 2013 fourth quarter net income available to common shareholders was \$383 million, or \$0.43 per diluted share, compared to net income available to common shareholders of \$421 million, or \$0.47 per diluted share, for the third quarter of 2013 and net income available to common shareholders of \$390 million, or \$0.43 per diluted share, for the fourth quarter of 2012. Fourth quarter 2013 earnings included a \$91 million positive adjustment on the valuation of the warrant associated with the sale of Vantiv Holding, LLC, \$69 million in net charges to increase litigation reserves, an \$18 million charge related to the valuation of the total return swap entered into as part of the 2009 sale of Visa, Inc. Class B shares and \$8 million of debt extinguishment costs associated with the redemption of TruPS issued by Fifth Third Capital Trust IV. Third quarter 2013 results included an \$85 million gain on the sale of Vantiv Inc. shares, \$30 million in net charges to increase litigation reserves and a \$6 million positive adjustment on the valuation of the warrant associated with the sale of Vantiv Holding, LLC. Fourth quarter 2012 earnings included a \$157 million gain on the sale of Vantiv Inc. shares, \$134 million in debt extinguishment costs associated with the termination of \$1.0 billion of FHLB borrowings and \$38 million of mortgage representation and warranty provision expense primarily due to additional information obtained from FHLMC regarding future mortgage repurchase file requests. The ALLL as a percentage of portfolio loans and leases was 1.79% as of December 31, 2013, compared to 1.92% as of September 30, 2013 and 2.16% as of December 31, 2012.

Fourth quarter 2013 net interest income of \$905 million increased \$7 million from the third quarter of 2013 and \$2 million from the same period a year ago. Interest income increased \$10 million from the third quarter of 2013 primarily driven by higher balances and yields on investment securities. Interest expense increased \$3 million from the third quarter of 2013 primarily driven by the issuance of \$2.5 billion of long-term debt during the quarter, partially offset by the benefit from high-priced CDs that matured during the quarter. The increase in net interest income in comparison to the fourth quarter of 2012 was driven by higher average loan balances, lower long-term debt expense due to a reduction in higher cost average long-term debt and run-off of higher priced CDs, partially offset by lower yields on interest-earning assets.

Fourth quarter 2013 noninterest income of \$703 million decreased \$18 million compared to the third quarter of 2013 and \$177 million compared to the fourth quarter of 2012. The decrease from the third quarter of 2013 was primarily due to lower corporate banking revenue and other noninterest income. The year-over year decline was primarily the result of lower mortgage banking net revenue, corporate banking revenue and other noninterest income.

Mortgage banking net revenue was \$126 million in the fourth quarter of 2013, compared to \$121 million in the third quarter of 2013 and \$258 million in the fourth quarter of 2012. Fourth quarter 2013 originations were \$2.6 billion, compared with \$4.8 billion in the previous quarter and \$7.0 billion in the fourth quarter of 2012. Fourth quarter 2013 originations resulted in gains of \$60 million on mortgages sold, compared with gains of \$74 million during the previous quarter and \$239 million during the fourth quarter of 2012. The decrease from the prior quarter reflected the lower production partially offset by increased gain on sale margins, while the decrease from the prior year reflected lower production and lower gain on sale margins. Mortgage servicing fees were \$63 million in both the fourth and third quarters of 2013 compared with \$64 million in the fourth quarter of 2012. Mortgage banking net revenue is also affected by net servicing asset valuation adjustments, which include MSR amortization and MSR valuation

adjustments, including mark-to-market adjustments on free-standing derivatives used to

economically hedge the MSR portfolio. These net servicing asset valuation adjustments were positive \$2 million in the fourth quarter of 2013, negative \$16 million in the third quarter of 2013 and negative \$45 million in the fourth quarter of 2012. Net gains on nonqualifying hedges on MSRs were zero in the fourth quarter of 2013, compared with net gains of \$5 million in the third quarter of 2013 and net losses of \$2 million in the fourth quarter of 2012.

Service charges on deposits of \$142 million increased \$2 million from the previous quarter and \$8 million compared to the fourth quarter of 2012. Retail service charges were flat compared to the previous quarter and increased six percent from the fourth quarter of 2012. The year over-year increase was primarily related to the transition to the Bancorp's new and simplified deposit product offerings. Commercial service charges increased two percent from the previous quarter and six percent from a year ago primarily as a result of new customer accounts and higher treasury management fees.

Corporate banking revenue of \$94 million decreased \$8 million from the previous quarter and \$20 million from the fourth quarter of 2012. The decrease from the third quarter of 2013 was primarily driven by lower lease remarketing fees and syndication fees, partially offset by higher institutional sales revenue, foreign exchange fees and business lending fees. The year-over-year decline was primarily driven by lower lease remarketing fees, syndication fees, derivative fees and letter of credit fees, which benefited the year-ago quarter due to higher activity in anticipation of changes to tax rules. The decline in lease remarketing fees was driven by a \$9 million write-down of equipment value on an operating lease during the fourth quarter of 2013.

Investment advisory revenue of \$98 million increased \$1 million from the previous quarter and \$5 million from the fourth quarter of 2012. The increase from the third quarter of 2013 and from the previous year was attributable to higher brokerage fees and private client services revenue reflecting strong production and market performance. These increases were partially offset by a decrease in institutional trust fees.

Card and processing revenue of \$71 million increased \$2 million compared to the third quarter of 2013 and \$5 million from the fourth quarter of 2012. Both increases were driven by higher transaction volumes.

Other noninterest income of \$170 million decreased \$15 million compared to the third quarter of 2013 and \$45 million from the fourth quarter of 2012. Fourth quarter 2013 results included a \$91 million positive valuation adjustment on the Vantiv Holding, LLC warrant as well as \$9 million in payments received pursuant to Fifth Third's tax receivable agreement with Vantiv Holding, LLC. This compares with an \$85 million gain on the sale of Vantiv Inc. shares and a \$6 million positive warrant valuation adjustment in the third quarter of 2013, and a \$157 million gain on the sale of Vantiv Inc. shares and a \$19 million negative warrant valuation adjustment in the fourth quarter of 2012. Quarterly results also included charges related to the valuation of the total return swap entered into as part of the 2009 sale of Visa, Inc. Class B shares. Negative valuation adjustments on this swap were \$18 million, \$2 million, and \$15 million in the fourth quarter of 2013, the third quarter of 2013 and the fourth quarter of 2012, respectively.

The net gain on investment securities was \$2 million in the fourth and third quarters of 2013 and the fourth quarter of 2012.

Noninterest expense of \$989 million increased \$30 million from the previous quarter and decreased \$174 million from the fourth quarter of 2012. Fourth quarter 2013 expenses included \$69 million in charges to increase litigation reserves, a \$25 million benefit associated with the mortgage representation and warranty reserve, \$8 million of debt extinguishment costs associated with the

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redemption of Fifth Third Capital Trust IV TruPS, an \$8 million contribution to Fifth Third Foundation, and \$8 million in severance expense. Third quarter 2013 expenses included \$30 million in charges to increase litigation reserves, \$5 million in severance expense, \$5 million in large bank assessment fees and a \$3 million benefit associated with the mortgage representation and warranty reserve due to improving underlying purchase metrics. Fourth quarter 2012 expenses included \$134 million of debt extinguishment costs associated with the termination of \$1 billion of FHLB debt, \$38 million of expenses associated with the mortgage representation and warranty reserve and \$13 million in charges to increase litigation reserves.

Net charge-offs were \$148 million in the fourth quarter of 2013, or 67 bps of average loans on an annualized basis, compared with net charge-offs of \$109 million in the third quarter 2013 and \$147 million in the fourth quarter 2012. During the fourth quarter of 2013, the Bancorp restructured a single large credit resulting in a charge-off of \$43 million. Additionally, during the fourth quarter of 2013, the Bancorp modified its charge-off policy for home equity loans and lines of credit to assess for a charge-off when such loans have been past due 120 days if the senior lien is also 120 or more days past due. This resulted in additional home equity net charge-offs of \$6 million.

TABLE 18: QUARTERLY INFORMATION (unaudited)

| For the three months ended (\$ in millions, except per share data) | 2013 | | | | 2012 | | | |
|--|--------|------|-------|------|-------|-------|------|------|
| | 12/31 | 9/30 | 6/30 | 3/31 | 12/31 | 9/30 | 6/30 | 3/31 |
| Net interest income (FTE) | \$ 905 | 898 | 885 | 893 | 903 | 907 | 899 | 903 |
| Provision for loan and lease losses | 53 | 51 | 64 | 62 | 76 | 65 | 71 | 91 |
| Noninterest income | 703 | 721 | 1,060 | 743 | 880 | 671 | 678 | 769 |
| Noninterest expense | 989 | 959 | 1,035 | 978 | 1,163 | 1,006 | 937 | 973 |
| Net income attributable to Bancorp | 402 | 421 | 591 | 422 | 399 | 363 | 385 | 430 |
| Net income available to common shareholders | 383 | 421 | 582 | 413 | 390 | 354 | 376 | 421 |
| Earnings per share, basic | 0.44 | 0.47 | 0.67 | 0.47 | 0.44 | 0.39 | 0.41 | 0.46 |
| Earnings per share, diluted | 0.43 | 0.47 | 0.65 | 0.46 | 0.43 | 0.38 | 0.40 | 0.45 |

COMPARISON OF THE YEAR ENDED 2012 WITH 2011

The Bancorp's net income available to common shareholders for the year ended December 31, 2012 was \$1.5 billion, or \$1.66 per diluted share, which was net of \$35 million in preferred stock dividends. The Bancorp's net income available to common shareholders for the year ended December 31, 2011 was \$1.1 billion, or \$1.18 per diluted share, which was net of \$203 million in preferred stock dividends. The preferred stock dividends during 2011 included \$153 million in discount accretion resulting from the Bancorp's repurchase of Series F preferred stock. Overall, credit trends improved in 2012, and as a result, the provision for loan and lease losses decreased to \$303 million in 2012 compared to \$423 million in 2011.

Net interest income was \$3.6 billion for the years ended December 31, 2012 and 2011. Net interest income was positively impacted in 2012 by an increase in average loans and leases of \$4.6 billion as well as a decrease in interest expense compared to the year ended December 31, 2011. Average interest-earning assets increased \$4.0 billion in 2012 while average interest-bearing liabilities were relatively flat compared to the prior year. In addition, net interest income in 2012 compared to the prior year was negatively impacted by a 28 bps decrease in average yield on average interest-earning assets partially offset by a 21 bps decrease in the average rate paid on interest bearing liabilities, coupled with a mix shift to lower cost deposits.

Noninterest income increased \$544 million, or 22%, in 2012 compared to 2011. The increase from the prior year was primarily due to an increase in mortgage banking net revenue, corporate banking revenue and other noninterest income partially offset by a decrease in card and processing revenue. Mortgage banking net revenue increased \$248 million, or 41%, primarily due to an increase in origination fees and gains on loan sales partially offset by an increase in losses on net valuation adjustments on servicing rights and free-standing derivatives entered into to economically hedge the MSR portfolio. Corporate banking revenue increased \$63 million, or 18%, primarily due to increases in syndication fees, business lending fees, lease remarketing fees and institutional sales. Other noninterest income increased \$324 million primarily due to a \$115 million gain from the Vantiv, Inc. IPO recognized in the first quarter of 2012

and a \$157 million gain from the sale of Vantiv, Inc. shares in the fourth quarter of 2012. Card and processing revenue decreased \$55 million, or 18%, primarily as the result of the full year impact of the implementation of the Dodd-Frank Act's debit card interchange fee cap in the fourth quarter of 2011.

Noninterest expense increased \$323 million, or nine percent, in 2012 compared to 2011 primarily due to an increase of \$170 million in total personnel costs (salaries, wages and incentives plus employee benefits); an increase of \$53 million in the provision for representation and warranty claims related to residential mortgage loans sold to third parties; an increase of \$177 million in debt extinguishment costs; and a \$44 million decrease in the benefit from the provision for unfunded commitments and letters of credit. This activity was partially offset by an \$87 million decrease in FDIC insurance and other taxes.

Net charge-offs as a percent of average portfolio loans and leases decreased to 0.85% during 2012 compared to 1.49% during 2011 largely due to improved credit trends across all commercial and consumer loan types, excluding commercial leases.

The Bancorp took a number of actions that impacted its capital position in 2012. On March 13, 2012, the Bancorp announced the results of its capital plan submitted to the FRB as part of the 2012 CCAR. The FRB indicated to the Bancorp that it did not object to the following capital actions: a continuation of its quarterly common dividend of \$0.08 per share; the redemption of up to \$1.4 billion in certain TruPS and the repurchase of common shares in an amount equal to any after-tax gains realized by the Bancorp from the sale of Vantiv, Inc. common shares by either the Bancorp or Vantiv, Inc. The FRB indicated to the Bancorp that it did object to other elements of its capital plan, including potential increases in its quarterly common dividend and the initiation of other common share repurchases.

The Bancorp resubmitted its capital plan to the FRB in the second quarter of 2012. The resubmitted plan included capital actions and distributions for the covered period through March 31, 2013 that were substantially similar to those included in the original submission, with adjustments primarily reflecting the change in the expected timing of capital actions and distributions relative to the timing assumed in the original submission. On August 21, 2012, the

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Bancorp announced the FRB did not object to the Bancorp's resubmitted capital plan which included potential increases to the quarterly common stock dividend and potential repurchases of common shares of up to \$600 million through the first quarter of 2013, in addition to any incremental repurchase of common shares related to any after-tax gains realized by the Bancorp from the sale of Vantiv, Inc. common shares by either the Bancorp or Vantiv, Inc. As a result, the Board of Directors authorized the Bancorp to repurchase up to 100 million common shares in the open market or in privately negotiated transactions. In addition, in the third quarter of 2012 the Bancorp declared a quarterly common dividend of \$0.10 per share, an increase of \$0.02 per share from the second quarter of 2012.

On August 8, 2012, consistent with the 2012 CCAR plan, the Bancorp redeemed all \$862.5 million of the outstanding TruPS issued by Fifth Third Capital Trust VI. The Bancorp recognized a \$9 million loss on extinguishment of these TruPS within other noninterest expense in the Bancorp's Consolidated Statements of Income. Additionally, on August 15, 2012, the Bancorp redeemed all \$575 million of the outstanding TruPS issued by Fifth Third Capital Trust V. The Bancorp recognized a \$17 million loss on extinguishment within other noninterest expense in the Bancorp's Consolidated Statements of Income.

Additionally, the Bancorp entered into a number of accelerated share repurchase transactions in 2012. See Note 23 of the Notes to Consolidated Financial Statements for more information on the accelerated share repurchase transactions.

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The Bancorp classifies its loans and leases based upon the primary purpose of the loan. Table 19 summarizes end of period loans and

leases, including loans held for sale and Table 20 summarizes average total loans and leases, including loans held for sale.

TABLE 19: COMPONENTS OF TOTAL LOANS AND LEASES (INCLUDES HELD FOR SALE)

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|-----------|--------|--------|--------|--------|
| Commercial: | | | | | |
| Commercial and industrial loans | \$ 39,347 | 36,077 | 30,828 | 27,275 | 25,687 |
| Commercial mortgage loans | 8,069 | 9,116 | 10,214 | 10,992 | 11,936 |
| Commercial construction loans | 1,041 | 707 | 1,037 | 2,111 | 3,871 |
| Commercial leases | 3,626 | 3,549 | 3,531 | 3,378 | 3,535 |
| Subtotal commercial | 52,083 | 49,449 | 45,610 | 43,756 | 45,029 |
| Consumer: | | | | | |
| Residential mortgage loans | 13,570 | 14,873 | 13,474 | 10,857 | 9,846 |
| Home equity | 9,246 | 10,018 | 10,719 | 11,513 | 12,174 |
| Automobile loans | 11,984 | 11,972 | 11,827 | 10,983 | 8,995 |
| Credit card | 2,294 | 2,097 | 1,978 | 1,896 | 1,990 |
| Other consumer loans and leases | 381 | 312 | 364 | 702 | 812 |
| Subtotal consumer | 37,475 | 39,272 | 38,362 | 35,951 | 33,817 |
| Total loans and leases | \$ 89,558 | 88,721 | 83,972 | 79,707 | 78,846 |
| Total portfolio loans and leases (excludes loans held for sale) | \$ 88,614 | 85,782 | 81,018 | 77,491 | 76,779 |

Loans and leases, including loans held for sale, increased \$837 million, or one percent, from December 31, 2012. The increase in loans and leases from December 31, 2012 was the result of a \$2.6 billion, or five percent, increase in commercial loans and leases partially offset by a \$1.8 billion, or five percent, decrease in consumer loans and leases.

The increase in commercial loans and leases from December 31, 2012 was primarily due to an increase in commercial and industrial loans and commercial construction loans partially offset by a decrease in commercial mortgage loans. Commercial and industrial loans increased \$3.3 billion, or nine percent, from December 31, 2012 and commercial construction loans increased \$334 million, or 47%, from December 31, 2012 as a result of an increase in new loan

origination activity from an increase in demand due to a strengthening economy and targeted marketing efforts. Commercial mortgage loans decreased \$1.0 billion, or 11%, from December 31, 2012 due to continued runoff as the level of new originations was less than the repayments on the current portfolio.

The decrease in consumer loans and leases from December 31, 2012 was primarily due to a decrease in residential mortgage and home equity loans partially offset by an increase in credit card loans. Residential mortgage loans decreased \$1.3 billion, or nine percent, from December 31, 2012 primarily due to a decline in loans held for sale of \$2.0 billion from reduced origination volumes driven by higher mortgage rates. This decline was partially offset by an increase in portfolio residential mortgage loans which increased \$663 million from December 31, 2012 due to the continued retention of certain shorter term residential mortgage loans originated through the Bancorp's retail branches. Home equity loans decreased \$772 million, or eight percent, from December 31, 2012 as payoffs exceeded new loan production. Credit card loans increased \$197 million, or nine percent, from December 31, 2012 due to an increase in average balances per account and the volume of new customer accounts.

TABLE 20: COMPONENTS OF AVERAGE TOTAL LOANS AND LEASES (INCLUDES HELD FOR SALE)

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|-----------|--------|--------|--------|--------|
| Commercial: | | | | | |
| Commercial and industrial loans | \$ 37,770 | 32,911 | 28,546 | 26,334 | 27,556 |
| Commercial mortgage loans | 8,481 | 9,686 | 10,447 | 11,585 | 12,511 |
| Commercial construction loans | 793 | 835 | 1,740 | 3,066 | 4,638 |
| Commercial leases | 3,565 | 3,502 | 3,341 | 3,343 | 3,543 |
| Subtotal commercial | 50,609 | 46,934 | 44,074 | 44,328 | 48,248 |
| Consumer: | | | | | |
| Residential mortgage loans | 14,428 | 13,370 | 11,318 | 9,868 | 10,886 |
| Home equity | 9,554 | 10,369 | 11,077 | 11,996 | 12,534 |
| Automobile loans | 12,021 | 11,849 | 11,352 | 10,427 | 8,807 |
| Credit card | 2,121 | 1,960 | 1,864 | 1,870 | 1,907 |
| Other consumer loans and leases | 360 | 340 | 529 | 743 | 1,009 |
| Subtotal consumer | 38,484 | 37,888 | 36,140 | 34,904 | 35,143 |
| Total average loans and leases | \$ 89,093 | 84,822 | 80,214 | 79,232 | 83,391 |
| Total average portfolio loans and leases (excludes loans held for sale) | \$ 86,950 | 82,733 | 78,533 | 77,045 | 80,681 |

Average loans and leases, including held for sale, increased \$4.3 billion, or five percent, from December 31, 2012. The increase from December 31, 2012 was comprised of an increase of \$3.7 billion, or

eight percent, in average commercial loans and leases and an increase of \$596 million, or two percent, in average consumer loans and leases.

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The increase in average commercial loans and leases was primarily driven by an increase in average commercial and industrial loans partially offset by a decrease in average commercial mortgage loans. Average commercial and industrial loans increased \$4.9 billion, or 15%, from December 31, 2012 due to an increase in new loan origination activity from an increase in demand due to a strengthening economy and targeted marketing efforts. Average commercial mortgage loans decreased \$1.2 billion, or 12%, from December 31, 2012 due to continued runoff as the level of new originations was less than the repayments on the current portfolio.

The increase in average consumer loans and leases from December 31, 2012 was driven by an increase in average residential mortgage loans, average automobile loans, and average credit card loans partially offset by a decrease in average home equity loans.

Average residential mortgage loans increased \$1.1 billion, or eight percent, from December 31, 2012 due to strong refinancing activity during the first half of 2013 and due to the continued retention of certain shorter term residential mortgage loans originated through the Bancorp's retail branches. Average automobile loans increased \$172 million, or one percent, from December 31, 2012 due to loan originations exceeding runoff, partially offset by the impact of the securitization and sale of \$509 million of automobile loans in the first quarter of 2013. Average credit card loans increased \$161 million, or eight percent, from December 31, 2012 due to an increase in average balances per account and the volume of new customer accounts. Average home equity loans decreased \$815 million, or eight percent, from December 31, 2012 as payoffs exceeded new loan production.

Investment Securities

The Bancorp uses investment securities as a means of managing interest rate risk, providing liquidity support and providing collateral for pledging purposes. As of December 31, 2013, total investment securities were \$19.1 billion compared to \$15.7 billion at December 31, 2012. See Note 1 of the Notes to Consolidated Financial Statements for the Bancorp's methodology for both classifying investment securities and management's evaluation of securities in an unrealized loss position for OTTI.

At December 31, 2013, the Bancorp's investment portfolio consisted primarily of AAA-rated available-for-sale securities. The Bancorp did not hold asset-backed securities backed by subprime

mortgage loans in its investment portfolio. Additionally, securities classified as below investment grade were immaterial as of December 31, 2013 and had a carrying value of \$31 million as of December 31, 2012.

The Bancorp's management has evaluated the securities in an unrealized loss position in the available-for-sale and held-to-maturity portfolios for OTTI. During the years ended December 31, 2013, 2012, and 2011, the Bancorp recognized \$74 million, \$58 million and \$19 million of OTTI on its available-for-sale and other investment securities portfolio, respectively. The Bancorp did not recognize any OTTI on any of its held-to-maturity investment securities during the years ended December 31, 2013, 2012 or 2011.

TABLE 21: COMPONENTS OF INVESTMENT SECURITIES

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|--|-----------|--------|--------|--------|--------|
| Available-for-sale and other: (amortized cost basis) | | | | | |
| U.S. Treasury and government agencies | \$ 26 | 41 | 171 | 225 | 464 |
| U.S. Government sponsored agencies | 1,523 | 1,730 | 1,782 | 1,564 | 2,143 |
| Obligations of states and political subdivisions | 187 | 203 | 96 | 170 | 240 |
| Agency mortgage-backed securities | 12,294 | 8,403 | 9,743 | 10,570 | 11,074 |
| Other bonds, notes and debentures ^(a) | 3,514 | 3,161 | 1,792 | 1,338 | 2,541 |
| Other securities ^(b) | 865 | 1,033 | 1,030 | 1,052 | 1,417 |
| Total available-for-sale and other securities | \$ 18,409 | 14,571 | 14,614 | 14,919 | 17,879 |
| Held-to-maturity: (amortized cost basis) | | | | | |
| Obligations of states and political subdivisions | \$ 207 | 282 | 320 | 348 | 350 |
| Other bonds, notes and debentures | 1 | 2 | 2 | 5 | 5 |
| Total held-to-maturity | \$ 208 | 284 | 322 | 353 | 355 |
| Trading: (fair value) | | | | | |
| U.S. Treasury and government agencies | \$ 1 | 1 | - | 1 | - |
| U.S. Government sponsored agencies | 4 | 6 | - | - | - |
| Obligations of states and political subdivisions | 13 | 17 | 9 | 21 | 57 |
| Agency mortgage-backed securities | 3 | 7 | 11 | 8 | 24 |
| Other bonds, notes and debentures | 7 | 15 | 13 | 120 | 205 |
| Other securities | 315 | 161 | 144 | 144 | 69 |
| Total trading | \$ 343 | 207 | 177 | 294 | 355 |

(a) Other bonds, notes, and debentures consist of non-agency mortgage backed securities, certain other asset backed securities (primarily automobile and commercial loan backed securities) and corporate bond securities.

(b) Other securities consist of FHLB and FRB restricted stock holdings that are carried at par, FHLMC and FNMA preferred stock holdings and certain mutual fund holdings and equity security holdings.

As of December 31, 2013, available-for-sale securities on an amortized cost basis increased \$3.8 billion, or 26%, from December 31, 2012 due to a increase in agency mortgage-backed securities and other bonds, notes and debentures partially offset by an decrease in U.S. Government sponsored agencies. Agency mortgage-backed securities increased \$3.9 billion, or 46%, from December 31, 2012 due to \$15.0 billion in purchases of agency mortgage-backed securities partially offset by \$8.4 billion in sales and \$2.7 billion in paydowns on the portfolio during the year ended December 31, 2013. Other bonds, notes, and debentures increased \$353 million, or 11%, due to the purchase of \$1.6 billion of asset backed securities,

collateralized loan obligations and collateralized mortgage backed securities partially offset by the sale of \$1.1 billion of asset backed securities, collateralized loan obligations and corporate bonds and \$126 million of paydowns and TruPS that were called during the year ended December 31, 2013. U.S. Government sponsored agencies securities decreased \$207 million, or 12%, primarily due to approximately \$204 million of agency debentures that were called in 2013.

At December 31, 2013 and 2012, available-for-sale securities were 16% and 14% of total interest-earning assets. The estimated weighted-average life of the debt securities in the available-for-sale

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portfolio was 6.7 years at December 31, 2013, compared to 3.8 years at December 31, 2012. In addition, at December 31, 2013, the available-for-sale securities portfolio had a weighted-average yield of 3.39%, compared to 3.30% at December 31, 2012.

Information presented in Table 22 is on a weighted-average life basis, anticipating future prepayments. Yield information is presented on an FTE basis and is computed using historical cost balances. Maturity and yield calculations for the total available-for-sale portfolio exclude equity securities that have no stated yield or

maturity. Total net unrealized gains on the available-for-sale securities portfolio were \$188 million at December 31, 2013, compared to \$636 million at December 31, 2012. The decrease from December 31, 2012 was primarily due to an increase in interest rates during 2013. The fair value of investment securities is impacted by interest rates, credit spreads, market volatility and liquidity conditions. The fair value of investment securities generally decreases when interest rates increase or when credit spreads widen.

TABLE 22: CHARACTERISTICS OF AVAILABLE-FOR-SALE AND OTHER SECURITIES

| As of December 31, 2013 (\$ in millions) | Amortized Cost | Fair Value | Weighted-Average Life (in years) | Weighted-Average Yield |
|--|----------------|------------|----------------------------------|------------------------|
| U.S. Treasury and government agencies: | | | | |
| Average life 1 - 5 years | \$ 25 | 25 | 2.7 | 0.82 % |
| Average life 5 - 10 years | 1 | 1 | 5.4 | 1.50 |
| Total | 26 | 26 | 2.7 | 0.83 |
| U.S. Government sponsored agencies: | | | | |
| Average life 1 - 5 years | 1,523 | 1,644 | 3.0 | 3.64 |
| Total | 1,523 | 1,644 | 3.0 | 3.64 |
| Obligations of states and political subdivisions:^(a) | | | | |
| Average life 1 - 5 years | 123 | 125 | 2.7 | 2.40 |
| Average life 5 - 10 years | 55 | 57 | 6.6 | 4.00 |
| Average life greater than 10 years | 9 | 10 | 10.9 | 3.87 |
| Total | 187 | 192 | 4.3 | 2.95 |
| Agency mortgage-backed securities: | | | | |
| Average life of one year or less | 118 | 121 | 0.6 | 6.03 |
| Average life 1 - 5 years | 1,564 | 1,616 | 4.3 | 4.03 |
| Average life 5 - 10 years | 9,547 | 9,480 | 7.2 | 3.47 |
| Average life greater than 10 years | 1,065 | 1,067 | 14.4 | 3.94 |
| Total | 12,294 | 12,284 | 7.4 | 3.61 |

| Other bonds, notes and debentures: | | | | |
|---|-----------|--------|------|--------|
| Average life of one year or less | 225 | 230 | 0.1 | 1.68 |
| Average life 1 - 5 years | 1,529 | 1,569 | 3.1 | 2.84 |
| Average life 5 - 10 years | 1,188 | 1,193 | 7.1 | 2.61 |
| Average life greater than 10 years | 572 | 590 | 15.1 | 1.92 |
| Total | 3,514 | 3,582 | 6.2 | 2.54 |
| Other securities | 865 | 869 | | |
| Total available-for-sale and other securities | \$ 18,409 | 18,597 | 6.7 | 3.39 % |

(a) Taxable-equivalent yield adjustments included in the above table are 0.01%, 0.89%, 2.06% and 0.37% for securities with an average life of 1-5 years, 5-10 years, greater than 10 years and in total, respectively.

Deposits

The Bancorp's deposit balances represent an important source of funding and revenue growth opportunity. The Bancorp continues to focus on core deposit growth in its retail and commercial franchises

by improving customer satisfaction, building full relationships and offering competitive rates. Core deposits represented 71% of the Bancorp's asset funding base for both of the years ended December 31, 2013 and 2012.

TABLE 23: DEPOSITS

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|------------------------------------|-----------|--------|--------|--------|--------|
| Demand | \$ 32,634 | 30,023 | 27,600 | 21,413 | 19,411 |
| Interest checking | 25,875 | 24,477 | 20,392 | 18,560 | 19,935 |
| Savings | 17,045 | 19,879 | 21,756 | 20,903 | 17,898 |
| Money market | 11,644 | 6,875 | 4,989 | 5,035 | 4,431 |
| Foreign office | 1,976 | 885 | 3,250 | 3,721 | 2,454 |
| Transaction deposits | 89,174 | 82,139 | 77,987 | 69,632 | 64,129 |
| Other time | 3,530 | 4,015 | 4,638 | 7,728 | 12,466 |
| Core deposits | 92,704 | 86,154 | 82,625 | 77,360 | 76,595 |
| Certificates - \$100,000 and over | 6,571 | 3,284 | 3,039 | 4,287 | 7,700 |
| Other | - | 79 | 46 | 1 | 10 |
| Total deposits | \$ 99,275 | 89,517 | 85,710 | 81,648 | 84,305 |

Core deposits increased \$6.6 billion, or eight percent, compared to December 31, 2012, driven by an increase of \$7.0 billion, or nine percent, in transaction deposits, partially offset by a decrease of

\$485 million, or 12%, in other time deposits. Total transaction deposits increased from December 31, 2012 due to increases in money market deposits, demand deposits, interest checking deposits

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and foreign office deposits partially offset by a decrease in savings deposits. Money market deposits increased \$4.8 billion, or 69%, from December 31, 2012 partially driven by account migration from savings deposits which decreased \$2.8 billion, or 14%. The remaining increase in money market deposits was due to new customer accounts, an increase in average balance per account, and account migration from interest checking deposits. Demand deposits increased \$2.6 billion, or nine percent, from December 31, 2012 due to an increase in the average balance per account for consumer customers, new product offerings, and new commercial deposit growth. Interest checking deposits increased \$1.4 billion, or six percent, from December 31, 2012 due to new commercial customer growth, partially offset by the previously mentioned account migration to money market deposits. Foreign office deposits increased \$1.1 billion from December 31, 2012 due to new

customer accounts. The foreign office deposits are primarily Eurodollar sweep accounts from the Bancorp's commercial customers. These accounts bear interest rates at slightly higher than money market accounts and unlike repurchase agreements the Bancorp does not have to pledge collateral. The decrease in other time deposits from December 31, 2012 was primarily the result of continued run-off of certificates of deposits due to the low interest rate environment, as customers have opted to maintain balances in more liquid transaction accounts.

The Bancorp uses certificates \$100,000 and over as a method to fund earning assets. At December 31, 2013, certificates \$100,000 and over increased \$3.3 billion compared to December 31, 2012 due to the diversification of funding sources through the issuance of retail and institutional certificates of deposits in 2013.

The following table presents average deposits for the years ended December 31:

TABLE 24: AVERAGE DEPOSITS

| (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|-----------------------------------|-----------|--------|--------|--------|--------|
| Demand | \$ 29,925 | 27,196 | 23,389 | 19,669 | 16,862 |
| Interest checking | 23,582 | 23,096 | 18,707 | 18,218 | 15,070 |
| Savings | 18,440 | 21,393 | 21,652 | 19,612 | 16,875 |
| Money market | 9,467 | 4,903 | 5,154 | 4,808 | 4,320 |
| Foreign office | 1,501 | 1,528 | 3,490 | 3,355 | 2,108 |
| Transaction deposits | 82,915 | 78,116 | 72,392 | 65,662 | 55,235 |
| Other time | 3,760 | 4,306 | 6,260 | 10,526 | 14,103 |
| Core deposits | 86,675 | 82,422 | 78,652 | 76,188 | 69,338 |
| Certificates - \$100,000 and over | 6,339 | 3,102 | 3,656 | 6,083 | 10,367 |
| Other | 17 | 27 | 7 | 6 | 157 |
| Total average deposits | \$ 93,031 | 85,551 | 82,315 | 82,277 | 79,862 |

On an average basis, core deposits increased \$4.3 billion, or five percent, compared to December 31, 2012 due to an increase of \$4.8 billion, or six percent, in average transaction deposits partially offset by a decrease of \$546 million, or 13%, in average other time deposits. The increase in average transaction deposits was driven by an increase in average money market deposits, average demand deposits and average interest checking deposits, partially offset by a decrease in average savings deposits. Average money market deposits increased \$4.6 billion, or 93%, from December 31, 2012 primarily due to account migration from savings deposits which decreased \$3.0 billion, or 14%. The remaining increase in average money market deposits is due to new customer accounts, an increase in average balances per account, and account migration from interest checking deposits. Average demand deposits increased

\$2.7 billion, or 10%, from December 31, 2012 due to an increase in average balances per account for consumer customers, new product offerings, and new commercial deposit growth. Average interest checking deposits increased \$486 million, or two percent from December 31, 2012 due to new commercial customer growth, partially offset by the previously mentioned account migration to money market deposits. Average other time deposits decreased \$546 million, or 13%, from December 31, 2012 primarily as a result of continued run-off of certificates of deposits due to the low interest rate environment, as customers have opted to maintain balances in more liquid transaction accounts. Average certificates \$100,000 and over increased \$3.2 billion from 2012 due to the diversification of funding sources through the issuance of retail and institutional certificates of deposits during 2013.

The contractual maturities of certificates \$100,000 and over as of December 31, 2013 are summarized in the following table:

TABLE 25: CONTRACTUAL MATURITIES OF CERTIFICATES \$100,000 AND OVER

| (\$ in millions) | 2013 |
|---------------------------------------|----------|
| Three months or less | \$ 2,922 |
| After three months through six months | 1,561 |
| After six months through 12 months | 1,032 |
| After 12 months | 1,056 |
| Total | \$ 6,571 |

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The contractual maturities of other time deposits and certificates \$100,000 and over as of December 31, 2013 are summarized in the following table:

TABLE 26: CONTRACTUAL MATURITIES OF OTHER TIME DEPOSITS AND CERTIFICATES \$100,000 AND OVER

| (\$ in millions) | 2013 | |
|------------------|------|--------|
| Next 12 months | \$ | 7,424 |
| 13-24 months | | 1,200 |
| 25-36 months | | 702 |
| 37-48 months | | 488 |
| 49-60 months | | 232 |
| After 60 months | | 55 |
| Total | \$ | 10,101 |

Borrowings

Total borrowings decreased \$3.0 billion, or 21%, from December 31, 2012 due to decreases in other short-term borrowings and

federal funds purchased, partially offset by an increase in long-term debt. Total borrowings as a percentage of interest-bearing liabilities were 14% and 19% at December 31, 2013 and 2012, respectively.

TABLE 27: BORROWINGS

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|------------------------------------|-----------|--------|--------|--------|--------|
| Federal funds purchased | \$ 284 | 901 | 346 | 279 | 182 |
| Other short-term borrowings | 1,380 | 6,280 | 3,239 | 1,574 | 1,415 |
| Long-term debt | 9,633 | 7,085 | 9,682 | 9,558 | 10,507 |
| Total borrowings | \$ 11,297 | 14,266 | 13,267 | 11,411 | 12,104 |

Federal funds purchased decreased by \$617 million, or 68%, from December 31, 2012 driven by a decrease in excess balances in reserve accounts held at Federal Reserve Banks that the Bancorp purchased from other member banks on an overnight basis. Other short-term borrowings decreased \$4.9 billion, or 78%, from December 31, 2012 driven by a decrease of \$4.7 billion in short-term FHLB borrowings. The Bancorp decreased its reliance on short-term funding in 2013 in anticipation of future regulatory standards which require a greater dependency on long-term and stable funding. Long-term debt increased by \$2.5 billion, or 36%,

from December 31, 2012 primarily driven by the issuance of \$3.1 billion of unsecured senior bank notes, \$750 million of subordinated notes and the issuance of asset-backed securities by a consolidated VIE of \$1.3 billion related to an automobile loan securitization during 2013. These issuances were partially offset by the maturity of \$1.3 billion of senior notes, the redemption of \$750 million of outstanding TruPS and \$277 million of declines due to fair value adjustments on hedged debt. For additional information regarding long-term debt, see Note 16 of the Notes to Consolidated Financial Statements.

TABLE 28: AVERAGE BORROWINGS

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|------------------------------------|-----------|--------|--------|--------|--------|
| Federal funds purchased | \$ 503 | 560 | 345 | 291 | 517 |
| Other short-term borrowings | 3,024 | 4,246 | 2,777 | 1,635 | 6,463 |
| Long-term debt | 7,914 | 9,043 | 10,154 | 10,902 | 11,035 |
| Total average borrowings | \$ 11,441 | 13,849 | 13,276 | 12,828 | 18,015 |

Average total borrowings decreased \$2.4 billion, or 17%, compared to December 31, 2012, due to decreases in average federal funds purchased, average other short-term borrowings and average long-term debt. Average federal funds purchased decreased \$57 million, or 10%, primarily due to a decrease in excess balances in reserve accounts held at Federal Reserve Banks that the Bancorp purchased from other member banks on an overnight basis. Average other short-term borrowings decreased \$1.2 billion, or 29%, primarily due to the previously mentioned decrease in short-term FHLB borrowings. The level of average federal funds purchased and average other short-term borrowings can fluctuate significantly from period to period depending on funding needs and which sources are used to satisfy those needs. Additionally, The Bancorp decreased its reliance on short-term funding in 2013 in anticipation of future regulatory standards which require a greater dependency on long-term and stable funding. Average long-term debt decreased \$1.1 billion, or 12%, driven by the maturity of \$1.3 billion of unsecured senior bank notes in the second quarter of 2013, the redemption of \$1.4 billion of TruPS during the third quarter of 2012 and the extinguishment of \$1.0 billion of long-term FHLB advances during

the fourth quarter of 2012 partially offset by the issuance of \$1.3 billion of unsecured senior bank notes in the first quarter of 2013 and the issuance of \$1.8 billion of unsecured senior bank notes and \$750 million of subordinated notes in the fourth quarter of 2013.

Information on the average rates paid on borrowings is discussed in the net interest income section of the MD&A. In addition, refer to the Liquidity Risk Management section for a discussion on the role of borrowings in the Bancorp's liquidity management.

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RISK MANAGEMENT

Managing risk is an essential component of successfully operating a financial services company. The Bancorp's risk management approach includes processes for identifying, assessing, managing, monitoring and reporting risks. The ERM division and the Bancorp Credit division, led by the Bancorp's Chief Risk and Credit Officer, ensure the consistency and adequacy of the Bancorp's risk management approach within the structure of the Bancorp's affiliate operating model. In addition, the Internal Audit division provides an independent assessment of the Bancorp's internal control structure and related systems and processes.

The assumption of risk requires robust and active risk management practices that comprise an integrated and comprehensive set of activities, measures and strategies that apply to the entire organization. The Bancorp has established a Risk Appetite Framework that provides the foundations of corporate risk capacity, risk appetite and risk tolerances. The Bancorp's risk capacity is represented by its available financial resources. Risk capacity sets an absolute limit on risk-assumption in the Bancorp's annual and strategic plans. The Bancorp understands that not all financial resources may persist as viable loss buffers over time. Further, consideration must be given to planned or foreseeable events that would reduce risk capacity. Those factors take the form of capacity adjustments to arrive at an Operating Risk Capacity which represents the operating risk level the Bancorp can assume while maintaining its solvency standard. The Bancorp's policy currently discounts its Operating Risk Capacity by a minimum of five percent to provide a buffer; as a result, the Bancorp's risk appetite is limited by policy to, at most, 95% of its Operating Risk Capacity.

Economic capital is the amount of unencumbered financial resources required to support the Bancorp's risks. The Bancorp measures economic capital under the assumption that it expects to maintain debt ratings at strong investment grade levels over time. The Bancorp's capital policies require that the Operating Risk Capacity less the aforementioned buffer exceed the calculated economic capital required in its business.

Risk appetite is the aggregate amount of risk the Bancorp is willing to accept in pursuit of its strategic and financial objectives. By establishing boundaries around risk taking and business decisions, and by incorporating the needs and goals of its shareholders, regulators, rating agencies and customers, the Bancorp's risk appetite is aligned with its priorities and goals. Risk tolerance is the maximum amount of risk applicable to each of the eight specific risk categories included in its Enterprise Risk Management Framework. This is expressed primarily in qualitative terms. The Bancorp's risk appetite and risk tolerances are supported by risk targets and risk limits. Those limits are used to monitor the amount of risk assumed at a granular level.

The risks faced by the Bancorp include, but are not limited to, credit, market, liquidity, operational, regulatory compliance, legal, reputational and strategic. Each of these risks is managed through the Bancorp's risk program which includes the following key functions:

Enterprise Risk Management Programs is responsible for developing and overseeing the implementation of risk programs and reporting that facilitate a broad integrated view of risk. The department also leads the continual fostering of a strong risk management culture and the framework, policies and committees that support effective risk governance, including the oversight of Sarbanes-Oxley compliance;

Commercial Credit Risk Management provides safety and soundness within an independent portfolio management

framework that supports the Bancorp's commercial loan growth strategies and underwriting practices, ensuring portfolio optimization and appropriate risk controls;

Risk Strategies and Reporting is responsible for quantitative analysis needed to support the commercial dual rating methodology, ALLL methodology and analytics needed to assess credit risk and develop mitigation strategies related to that risk. The department also provides oversight, reporting and monitoring of commercial underwriting and credit administration processes. The Risk Strategies and Reporting department is also responsible for the economic capital program;

Consumer Credit Risk Management provides safety and soundness within an independent management framework that supports the Bancorp's consumer loan growth strategies, ensuring portfolio optimization, appropriate risk controls and oversight, reporting, and monitoring of underwriting and credit administration processes;

Operational Risk Management works with affiliates and lines of business to maintain processes to monitor and manage all aspects of operational risk, including ensuring consistency in application of operational risk programs;

Bank Protection oversees and manages fraud prevention and detection and provides investigative and recovery services for the Bancorp;

Capital Markets Risk Management is responsible for instituting, monitoring, and reporting appropriate trading limits, monitoring liquidity, interest rate risk and risk tolerances within Treasury, Mortgage, and Capital Markets groups and utilizing a value at risk model for Bancorp market risk exposure;

Regulatory Compliance Risk Management ensures that processes are in place to monitor and comply with federal and state banking regulations, including processes related to fiduciary, community reinvestment act and fair lending compliance. The function also has the responsibility for maintenance of an enterprise-wide compliance framework; and

The ERM division creates and maintains other functions, committees or processes as are necessary to effectively manage risk throughout the Bancorp.

Risk management oversight and governance is provided by the Risk and Compliance Committee of the Board of Directors and through multiple management committees whose membership includes a broad cross-section of line-of-business, affiliate and support representatives. The Risk and Compliance Committee of the Board of Directors consists of five outside directors and has the responsibility for the oversight of risk management for the Bancorp, as well as for the Bancorp's overall aggregate risk profile. The Risk and Compliance Committee of the Board of Directors has approved the formation of key management governance committees that are responsible for evaluating risks and controls. The primary committee responsible for the oversight of risk management is the ERMC. Committees accountable to the ERMC, which support the core risk programs, are the Corporate Credit Committee, the Operational Risk Committee, the Management Compliance Committee, the Asset/Liability Committee and the Enterprise Marketing Committee. Other committees accountable to the ERMC oversee the ALLL, capital and community reinvestment act/fair lending functions. There are also new products and initiatives processes applicable to every line of business to ensure an appropriate standard readiness assessment is

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performed before launching a new product or initiative. Significant risk policies approved by the management governance committees are also reviewed and approved by the Risk and Compliance Committee of the Board of Directors.

Credit Risk Review is an independent function responsible for evaluating the sufficiency of underwriting, documentation and

approval processes for consumer and commercial credits, the accuracy of risk grades assigned to commercial credit exposure, nonaccrual status, specific reserves and monitoring for charge-offs. Credit Risk Review reports directly to the Risk and Compliance Committee of the Board of Directors and administratively to the Chief Auditor.

CREDIT RISK MANAGEMENT

The objective of the Bancorp's credit risk management strategy is to quantify and manage credit risk on an aggregate portfolio basis, as well as to limit the risk of loss resulting from the failure of a borrower or counterparty to honor its financial or contractual obligations to the Bancorp. The Bancorp's credit risk management strategy is based on three core principles: conservatism, diversification and monitoring. The Bancorp believes that effective credit risk management begins with conservative lending practices. These practices include conservative exposure and counterparty limits and conservative underwriting, documentation and collection standards. The Bancorp's credit risk management strategy also emphasizes diversification on a geographic, industry and customer level as well as ongoing portfolio monitoring and timely management reviews of large credit exposures and credits experiencing deterioration of credit quality. Credit officers with the authority to extend credit are delegated specific authority amounts, the utilization of which is closely monitored. Underwriting activities are centrally managed,

and ERM manages the policy and the authority delegation process directly. The Credit Risk Review function provides objective assessments of the quality of underwriting and documentation, the accuracy of risk grades and the charge-off, nonaccrual and reserve analysis process. The Bancorp's credit review process and overall assessment of the adequacy of the allowance for credit losses is based on quarterly assessments of the probable estimated losses inherent in the loan and lease portfolio. The Bancorp uses these assessments to promptly identify potential problem loans or leases within the portfolio, maintain an adequate reserve and take any necessary charge-offs. The Bancorp defines potential problem loans as those rated substandard that do not meet the definition of a nonperforming asset or a restructured loan. See Note 6 of the Notes to the Consolidated Financial Statements for further information on the Bancorp's credit grade categories, which are derived from standard regulatory rating definitions.

The following tables provide a summary of potential problem loans as of December 31:

TABLE 29: POTENTIAL PROBLEM LOANS

| | Carrying | Unpaid | |
|------------------------------|-----------------|--------------|--------------|
| | Value | Principal | Exposure |
| 2013 (\$ in millions) | | | |
| Commercial and industrial | \$ 1,032 | 1,034 | 1,323 |
| Commercial mortgage | 517 | 520 | 520 |
| Commercial construction | 44 | 44 | 50 |
| Commercial leases | 18 | 18 | 18 |
| Total | \$ 1,611 | 1,616 | 1,911 |

TABLE 30: POTENTIAL PROBLEM LOANS

| | Carrying | Unpaid | |
|------------------------------|-----------------|--------------|--------------|
| | Value | Principal | Exposure |
| 2012 (\$ in millions) | | | |
| Commercial and industrial | \$ 1,015 | 1,017 | 1,212 |
| Commercial mortgage | 848 | 849 | 851 |
| Commercial construction | 87 | 87 | 100 |
| Commercial leases | 9 | 9 | 9 |
| Total | \$ 1,959 | 1,962 | 2,172 |

In addition to the individual review of larger commercial loans that exhibit probable or observed credit weaknesses, the commercial credit review process includes the use of two risk grading systems. The risk grading system currently utilized for reserve analysis purposes encompasses ten categories. The Bancorp also maintains a dual risk rating system for credit approval and pricing, portfolio monitoring and capital allocation that includes a through-the-cycle rating philosophy for modeling expected losses. The dual risk rating system includes thirteen probabilities of default grade categories and an additional six grade categories for estimating losses given an event of default. The probability of default and loss given default evaluations are not separated in the ten-category risk rating system. The Bancorp has completed significant validation and testing of the dual risk rating system as a commercial credit risk management tool. The Bancorp is assessing the necessary modifications to the dual risk rating system outputs to develop a U.S. GAAP compliant

ALLL model and will make a decision on the use of modified dual risk ratings for purposes of determining the Bancorp's ALLL once the FASB has issued a final standard regarding proposed methodology changes to the determination of credit impairment as outlined in the FASB's proposed Accounting Standard Update *Financial Instruments - Credit Losses* (Subtopic 825-15) issued on December 20, 2012. Scoring systems, various analytical tools and portfolio performance monitoring are used to assess the credit risk in the Bancorp's homogenous consumer and small business loan portfolios.

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Overview

The economy grew slightly during 2013. Domestic economic risks remain elevated as several weak economic factors persist (including continued high unemployment, sluggish economic growth, weak job creation), and could be further compounded by an extended European recession. Other global issues include slower growth in China and persistent fears regarding the Middle East. Housing prices have largely stabilized and are increasing in many markets, but overall current economic conditions are causing weaker than desirable qualified loan demand and a relatively low interest rate environment, which directly impacts the Bancorp's growth and profitability. Geographically, the Bancorp continues to experience the most stress in Michigan and Florida due to previous declines in real estate values. Real estate value deterioration, as measured by the Home Price Index, was most prevalent in Florida due to past real estate price appreciation and related over-development, and in Michigan due in part to cutbacks in automobile manufacturing and the state's economic downturn.

Among consumer portfolios, residential mortgage and brokered home equity portfolios exhibited the most stress. Management suspended homebuilder and developer lending in 2007 and new commercial non-owner occupied real estate lending in 2008, discontinued the origination of brokered home equity products at the end of 2007 and tightened underwriting standards across both the commercial and consumer loan product offerings. As of December 31, 2013, consumer real estate loans originated from 2005 through 2008 represent approximately 30% of the consumer real estate portfolio and approximately 68% of total losses in 2013. Loss rates continue to improve as newer vintages are performing within expectations. With the stabilization of certain real estate markets, the Bancorp began to selectively originate new homebuilder and developer lending and non-owner occupied commercial lending real estate in the third quarter of 2011. However, the level of new fundings are below the amortization and pay-off of the current portfolio. Since the fourth quarter of 2008, in an effort to reduce loan exposure to the real estate and construction industries, the Bancorp has sold certain consumer loans and sold or transferred to held for sale certain commercial loans. The Bancorp continues to aggressively engage in other loss mitigation strategies such as reducing credit commitments, restructuring certain commercial and consumer loans, as well as utilizing commercial and consumer loan workout teams. For commercial and consumer loans owned by the Bancorp, loan modification strategies are developed that are workable for both the borrower and the Bancorp when the borrower displays a willingness to cooperate. These strategies typically involve either a reduction of the stated interest rate of the loan, an extension of the loan's maturity date(s) with a stated rate lower than the current market rate for a new loan with similar risk, or in limited circumstances, a reduction of the principal balance of the loan or the loan's accrued interest. For residential mortgage loans serviced for FHLMC and FNMA, the Bancorp participates in the HAMP and HARP 2.0 programs. For loans refinanced under the HARP 2.0 program, the Bancorp strictly adheres to the underwriting requirements of the program and promptly sells the refinanced loan back to the agencies. Loan restructuring under the HAMP program is performed on behalf of FHLMC or FNMA and the Bancorp does not take possession of these loans during the modification process. Therefore, participation in these programs does not significantly impact the Bancorp's credit quality statistics. The Bancorp participates in trial modifications in conjunction with the HAMP program for loans it services for FHLMC and FNMA. As these trial modifications relate to loans serviced for others, they are not included in the Bancorp's troubled debt restructurings as they are not assets of the Bancorp. In the event there is a representation and warranty violation on loans sold through the

programs, the Bancorp may be required to repurchase the sold loan. As of December 31, 2013, repurchased loans restructured or refinanced under these programs were immaterial to the Bancorp's Consolidated Financial Statements.

Additionally, as of December 31, 2013 and 2012, \$111 million and \$475 million, respectively, of loans refinanced under HARP 2.0 were included in loans held for sale in the Bancorp's Consolidated Balance Sheets. For the years ended December 31, 2013 and 2012, the Bancorp recognized \$97 million and \$218 million, respectively, of noninterest income in mortgage banking net revenue in the Bancorp's Consolidated Statements of Income related to the sale of loans restructured or refinanced under the HAMP and HARP 2.0 programs.

In the financial services industry, there has been heightened focus on foreclosure activity and processes. The Bancorp actively works with borrowers experiencing difficulties and has regularly modified or provided forbearance to borrowers where a workable solution could be found. Foreclosure is a last resort, and the Bancorp undertakes foreclosures only when it believes they are necessary and appropriate and is careful to ensure that customer and loan data are accurate.

During the fourth quarter of 2013, the Bancorp settled certain repurchase claims related to mortgage loans originated and sold to FHLMC prior to January 1, 2009 for \$25 million, after paid claim credits and other adjustments. The settlement removes the Bancorp's responsibility to repurchase or indemnify FHLMC for representation and warranty violations on any loan sold prior to January 1, 2009 except in limited circumstances.

Commercial Portfolio

The Bancorp's credit risk management strategy includes minimizing concentrations of risk through diversification. The Bancorp has commercial loan concentration limits based on industry, lines of business within the commercial segment, geography and credit product type.

The risk within the commercial loan and lease portfolio is managed and monitored through an underwriting process utilizing detailed origination policies, continuous loan level reviews, monitoring of industry concentration and product type limits and continuous portfolio risk management reporting. The origination policies for commercial real estate outline the risks and underwriting requirements for owner and non-owner occupied and construction lending. Included in the policies are maturity and amortization terms, maximum LTVs, minimum debt service coverage ratios, construction loan monitoring procedures, appraisal requirements, pre-leasing requirements (as applicable) and sensitivity and pro-forma analysis requirements. The Bancorp requires a valuation of real estate collateral, which may include third-party appraisals, be performed at the time of origination and renewal in accordance with regulatory requirements and on an as needed basis when market conditions justify. Although the Bancorp does not back test these collateral value assumptions, the Bancorp maintains an appraisal review department to order and review third-party appraisals in accordance with regulatory requirements. Collateral values on criticized assets with relationships exceeding \$1 million are reviewed quarterly to assess the appropriateness of the value ascribed in the assessment of charge-offs and specific reserves. In addition, the Bancorp applies incremental valuation adjustments to older appraisals that relate to collateral dependent loans, which can

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currently be up to 20-30% of the appraised value based on the type of collateral. These incremental valuation adjustments generally reflect the age of the most recent appraisal as well as collateral type. Trends in collateral values, such as home price indices and recent asset dispositions, are monitored in order to determine whether changes to the appraisal adjustments are warranted. Other factors such as local market conditions or location may also be considered as necessary.

The Bancorp assesses all real estate and non-real estate collateral securing a loan and considers all cross collateralized loans in the calculation of the LTV ratio. The following table provides detail on the most recent LTV ratios for commercial mortgage loans greater than \$1 million, excluding impaired commercial mortgage loans individually evaluated. The Bancorp does not typically aggregate the LTV ratios for commercial mortgage loans less than \$1 million.

TABLE 31: COMMERCIAL MORTGAGE LOANS OUTSTANDING BY LTV, LOANS GREATER THAN \$1 MILLION

| As of December 31, 2013 (\$ in millions) | LTV > 100% | LTV 80-100% | LTV ≤ 80% |
|--|------------|-------------|-----------|
| Commercial mortgage owner occupied loans | \$ 240 | 345 | 2,152 |
| Commercial mortgage non-owner occupied loans | 274 | 353 | 1,798 |
| Total | \$ 514 | 698 | 3,950 |

TABLE 32: COMMERCIAL MORTGAGE LOANS OUTSTANDING BY LTV, LOANS GREATER THAN \$1 MILLION

| As of December 31, 2012 (\$ in millions) | LTV > 100% | LTV 80-100% | LTV ≤ 80% |
|--|------------|-------------|-----------|
| Commercial mortgage owner occupied loans | \$ 390 | 302 | 2,325 |
| Commercial mortgage non-owner occupied loans | 450 | 605 | 1,955 |
| Total | \$ 840 | 907 | 4,280 |

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The following table provides detail on commercial loan and leases by industry classification (as defined by the North American Industry Classification System), by loan size and by state, illustrating the diversity and granularity of the Bancorp's commercial loans and leases:

TABLE 33: COMMERCIAL LOAN AND LEASE PORTFOLIO (EXCLUDING LOANS HELD FOR SALE)

| As of December 31 (\$ in millions) | 2013 | | | 2012 | | |
|------------------------------------|------------------|---------------|------------|------------------|---------------|------------|
| | Outstanding | Exposure | Nonaccrual | Outstanding | Exposure | Nonaccrual |
| By industry: | | | | | | |
| Manufacturing | \$ 10,299 | 19,955 | 55 | \$ 9,982 | 18,414 | 58 |
| Financial services and insurance | 5,998 | 14,010 | 25 | 4,886 | 12,062 | 54 |
| Real estate | 5,027 | 7,302 | 70 | 5,588 | 6,840 | 198 |
| Business services | 4,910 | 7,411 | 55 | 4,600 | 6,917 | 56 |
| Wholesale trade | 4,407 | 8,406 | 35 | 4,042 | 7,401 | 26 |
| Healthcare | 4,038 | 6,220 | 26 | 4,079 | 6,094 | 14 |
| Retail trade | 3,301 | 6,673 | 18 | 2,624 | 5,699 | 38 |
| Transportation and warehousing | 3,134 | 4,416 | 1 | 3,105 | 4,222 | 3 |
| Construction | 1,865 | 3,196 | 36 | 1,995 | 3,254 | 105 |
| Communication and information | 1,801 | 3,295 | 2 | 1,547 | 2,631 | 19 |
| Accommodation and food | 1,668 | 2,556 | 12 | 1,478 | 2,160 | 17 |
| Mining | 1,580 | 3,206 | 55 | 1,683 | 2,767 | - |
| Entertainment and recreation | 1,149 | 1,955 | 12 | 914 | 1,393 | 11 |
| Other services | 1,013 | 1,362 | 24 | 1,156 | 1,517 | 42 |
| Utilities | 773 | 2,332 | - | 608 | 2,009 | - |
| Public administration | 541 | 734 | - | 441 | 693 | - |
| Agribusiness | 356 | 504 | 26 | 376 | 527 | 44 |
| Individuals | 174 | 218 | 6 | 281 | 335 | 12 |
| Other | 12 | 12 | - | 3 | 2 | - |
| Total | \$ 52,046 | 93,763 | 458 | \$ 49,388 | 84,937 | 697 |
| By loan size: | | | | | | |
| Less than \$200,000 | 1% | 1 | 8 | 2% | 1 | 9 |
| \$200,000 to \$1 million | 5 | 4 | 18 | 6 | 5 | 22 |
| \$1 million to \$5 million | 13 | 10 | 23 | 15 | 12 | 28 |
| \$5 million to \$10 million | 10 | 8 | 10 | 11 | 9 | 13 |
| \$10 million to \$25 million | 27 | 23 | 34 | 27 | 25 | 24 |
| Greater than \$25 million | 44 | 54 | 7 | 39 | 48 | 4 |

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| | | | | | | |
|------------------|-------------|------------|------------|------|-----|-----|
| Total | 100% | 100 | 100 | 100% | 100 | 100 |
| By state: | | | | | | |
| Ohio | 19% | 22 | 16 | 20% | 24 | 13 |
| Michigan | 10 | 8 | 11 | 11 | 10 | 17 |
| Illinois | 7 | 7 | 8 | 8 | 8 | 8 |
| Florida | 7 | 6 | 19 | 7 | 6 | 19 |
| Indiana | 5 | 5 | 9 | 5 | 5 | 11 |
| Kentucky | 3 | 3 | 2 | 4 | 3 | 4 |
| North Carolina | 3 | 3 | 1 | 3 | 3 | 2 |
| Tennessee | 3 | 3 | 1 | 3 | 3 | 5 |
| Pennsylvania | 3 | 3 | 7 | 3 | 2 | 1 |
| All other states | 40 | 40 | 26 | 36 | 36 | 20 |
| Total | 100% | 100 | 100 | 100% | 100 | 100 |

The Bancorp has identified certain categories of loans which it believes represent a higher level of risk compared to the rest of the

Bancorp's loan portfolio, due to economic or market conditions within the Bancorp's key lending areas.

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The following table provides analysis of each of the categories of loans (excluding loans held for sale) by state as of December 31, 2013 and 2012:

TABLE 34: NON-OWNER OCCUPIED COMMERCIAL REAL ESTATE^(a)

| By State: | Outstanding | Exposure | 90 Days | | | For the Year Ended |
|------------------|-------------|----------|----------|------------|-----------------|--------------------|
| | | | Past Due | Nonaccrual | Net Charge-offs | |
| | | | | | | December 31, 2013 |
| Ohio | \$ 1,086 | 1,377 | - | 14 | 12 | |
| Michigan | 851 | 925 | - | 17 | 5 | |
| Florida | 508 | 629 | - | 7 | 3 | |
| Illinois | 353 | 593 | - | 6 | 4 | |
| North Carolina | 248 | 428 | - | 2 | 1 | |
| Indiana | 161 | 253 | - | 4 | 1 | |
| All other states | 1,270 | 2,173 | - | 7 | 1 | |
| Total | \$ 4,477 | 6,378 | - | 57 | 27 | |

(a) Included in commercial mortgage and commercial construction loans on the Consolidated Balance Sheets.

TABLE 35: NON-OWNER OCCUPIED COMMERCIAL REAL ESTATE^(a)

| By State: | Outstanding | Exposure | 90 Days | | | For the Year Ended |
|------------------|-------------|----------|----------|------------|-----------------|--------------------|
| | | | Past Due | Nonaccrual | Net Charge-offs | |
| | | | | | | December 31, 2012 |
| Ohio | \$ 1,236 | 1,351 | - | 39 | 19 | |
| Michigan | 1,098 | 1,123 | - | 49 | 32 | |
| Florida | 596 | 632 | - | 42 | 20 | |
| Illinois | 430 | 481 | - | 21 | 11 | |
| North Carolina | 205 | 228 | - | 12 | 6 | |
| Indiana | 283 | 303 | - | 14 | 2 | |
| All other states | 972 | 1,250 | - | 33 | (3) | |
| Total | \$ 4,820 | 5,368 | - | 210 | 87 | |

(a) Included in commercial mortgage and commercial construction loans on the Consolidated Balance Sheets.

TABLE 36: HOMEBUILDER AND DEVELOPER^(a)

(\$ in millions) For the Year Ended

| By State: | 90 Days | | | | December 31, 2013 |
|------------------|-------------|----------|----------|------------|---------------------------------|
| | Outstanding | Exposure | Past Due | Nonaccrual | Net Charge-offs (Recoveries) |
| Ohio | \$ 106 | 173 | - | 7 | - |
| Michigan | 33 | 40 | - | 4 | (2) |
| North Carolina | 18 | 25 | - | - | - |
| Indiana | 10 | 11 | - | 2 | 1 |
| Illinois | 5 | 8 | - | 2 | 4 |
| Florida | 3 | 14 | - | - | - |
| All other states | 19 | 73 | - | 1 | 1 |
| Total | \$ 194 | 344 | - | 16 | 4 |

(a) Homebuilder and Developer loans, exclusive of commercial and industrial loans with an outstanding balance of \$51 and a total exposure of \$135 are also included in Table 34: Non-Owner Occupied Commercial Real Estate.

TABLE 37: HOMEBUILDER AND DEVELOPER^(a)

| By State: | 90 Days | | | | For the Year Ended December 31, 2012 |
|------------------|-------------|----------|----------|------------|---|
| | Outstanding | Exposure | Past Due | Nonaccrual | Net Charge-offs |
| Ohio | \$ 133 | 199 | - | 11 | 7 |
| Michigan | 52 | 60 | - | 6 | 7 |
| North Carolina | 24 | 34 | - | 4 | 1 |
| Indiana | 18 | 21 | - | 8 | - |
| Illinois | 28 | 31 | - | 8 | 3 |
| Florida | 32 | 59 | - | 3 | 10 |
| All other states | 31 | 35 | - | 2 | - |
| Total | \$ 318 | 439 | - | 42 | 28 |

(a) Homebuilder and Developer loans, exclusive of commercial and industrial loans with an outstanding balance of \$73 and a total exposure of \$132 are also included in Table 35: Non-Owner Occupied Commercial Real Estate.

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The Bancorp's consumer portfolio is materially comprised of three categories of loans: residential mortgage, home equity, and automobile. The Bancorp has identified certain categories within these loan types which it believes represent a higher level of risk compared to the rest of the consumer loan portfolio due to high loan amount to collateral value. The Bancorp does not update LTV ratios for the consumer portfolio subsequent to origination except as part of the charge-off process for real estate secured loans.

Residential Mortgage Portfolio

The Bancorp manages credit risk in the residential mortgage portfolio through conservative underwriting and documentation standards and geographic and product diversification. The Bancorp may also package and sell loans in the portfolio.

The Bancorp does not originate mortgage loans that permit customers to defer principal payments or make payments that are

less than the accruing interest. The Bancorp originates both fixed and adjustable rate residential mortgage loans. Resets of rates on adjustable rate mortgages are not expected to have a material impact on credit costs in the current interest rate environment, as approximately \$975 million of adjustable rate residential mortgage loans will have rate resets during the next twelve months, with less than one percent of those resets expected to experience an increase in monthly payments in comparison to the monthly payment at the time of origination.

Certain residential mortgage products have contractual features that may increase credit exposure to the Bancorp in the event of a decline in housing values. These types of mortgage products offered by the Bancorp include loans with high LTV ratios, multiple loans on the same collateral that when combined result in an LTV greater than 80% and interest-only loans. The Bancorp monitors residential mortgage loans with greater than 80% LTV ratios and no mortgage insurance as it believes these loans represent a higher level of risk.

The following table provides an analysis of the residential mortgage portfolio loans outstanding by LTV at origination:

TABLE 38: RESIDENTIAL MORTGAGE PORTFOLIO LOANS BY LTV AT ORIGINATION

| | 2013 | | 2012 | |
|------------------------------------|-------------|-------------|-------------|-------------|
| | Outstanding | Average LTV | Outstanding | Average LTV |
| As of December 31 (\$ in millions) | | | | |
| LTV ≤ 80% | \$ 9,507 | 65.2% | \$ 8,993 | 65.8% |

| | | | | | |
|------------------------------------|------------------|--------------|----|--------|-------|
| LTV > 80%, with mortgage insurance | 1,242 | 93.7 | | 1,165 | 93.6 |
| LTV > 80%, no mortgage insurance | 1,931 | 95.9 | | 1,859 | 95.6 |
| Total | \$ 12,680 | 72.7% | \$ | 12,017 | 73.1% |

The following tables provide analysis of the residential mortgage portfolio loans outstanding with a greater than 80% LTV ratio and no mortgage insurance:

TABLE 39: RESIDENTIAL MORTGAGE PORTFOLIO LOANS, LTV GREATER THAN 80%, NO MORTGAGE INSURANCE

| | | For the Year Ended | | | |
|---|-----------------|---------------------------|------------|-------------|-----|
| | | December 31, | | | |
| | | 2013 | | | |
| As of December 31, 2013 (\$ in millions) | | | | | |
| | | 90 Days | | | Net |
| By State: | Outstanding | Past Due | Nonaccrual | Charge-offs | |
| Ohio | \$ 583 | 3 | 20 | 10 | |
| Michigan | 305 | 2 | 7 | 5 | |
| Florida | 260 | 1 | 11 | 3 | |
| Illinois | 236 | - | 5 | 2 | |
| Indiana | 120 | 1 | 4 | 1 | |
| North Carolina | 94 | - | 2 | - | |
| Kentucky | 83 | - | 3 | 2 | |
| All other states | 250 | 1 | 2 | 1 | |
| Total | \$ 1,931 | 8 | 54 | 24 | |

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| As of December 31, 2012 (\$ in millions) | For the Year Ended | | | |
|--|--------------------|------------------|------------|-------------|
| | December 31, 2012 | | | Net |
| | Outstanding | 90 Days Past Due | Nonaccrual | Charge-offs |
| By State: | | | | |
| Ohio | \$ 600 | 4 | 24 | 13 |
| Michigan | 310 | 1 | 10 | 10 |
| Florida | 262 | - | 17 | 15 |
| Illinois | 193 | 1 | 5 | 3 |
| Indiana | 115 | 1 | 5 | 2 |
| North Carolina | 111 | 1 | 5 | 3 |
| Kentucky | 89 | 1 | 2 | 1 |
| All other states | 179 | - | 5 | 5 |
| Total | \$ 1,859 | 9 | 73 | 52 |

Home Equity Portfolio

The Bancorp's home equity portfolio is primarily comprised of home equity lines of credit. Beginning in the first quarter of 2013, the Bancorp's newly originated home equity lines of credit have a 10-year interest only draw period followed by a 20-year amortization period. The home equity line of credit previously offered by the Bancorp was a revolving facility with a 20-year term, minimum payments of interest only and a balloon payment of principal at maturity.

The ALLL provides coverage for probable and estimable losses in the home equity portfolio. The allowance attributable to the portion of the home equity portfolio that has not been restructured in a TDR is calculated on a pooled basis with first lien and junior-lien categories segmented in the determination of the probable credit losses in the home equity portfolio. The modeled loss factor for the home equity portfolio is based on the trailing twelve month historical loss rate for each category, as adjusted for certain prescriptive loss rate factors and certain qualitative adjustment factors to reflect risks associated with current conditions and trends. The prescriptive loss rate factors include adjustments for delinquency trends, LTV trends, refreshed FICO score trends and product mix. The qualitative factors include adjustments for credit administration and portfolio management, credit policy and underwriting and the national and local economy. The Bancorp considers home price index trends when determining the national and local economy qualitative factor.

The home equity portfolio is managed in two primary groups: loans outstanding with a LTV greater than 80% and those loans with a LTV 80% or less based upon appraisals at origination. The carrying value of the greater than 80% LTV home equity loans and 80% or less LTV home equity loans were \$3.2 billion and \$6.0 billion, respectively, as of

December 31, 2013. Of the total \$9.2 billion of outstanding home equity loans:

82% reside within the Bancorp's Midwest footprint of Ohio, Michigan, Kentucky, Indiana and Illinois;

33% are in senior lien positions and 67% are in junior lien positions at December 31, 2013;

Over 90% of non-delinquent borrowers made at least one payment greater than the minimum payment during the year ended December 31, 2013; and

The portfolio had an average refreshed FICO score of 736 and 735 at December 31, 2013 and 2012, respectively.

The Bancorp actively manages lines of credit and makes reductions in lending limits when it believes it is necessary based on FICO score deterioration and property devaluation. The Bancorp does not routinely obtain appraisals on performing loans to update LTV ratios after origination. However, the Bancorp monitors the local housing markets by reviewing various home price indices and incorporates the impact of the changing market conditions in its on-going credit monitoring processes. For junior lien home equity loans which become 60 days or more past due, the Bancorp tracks the performance of the senior lien loans in which the Bancorp is the servicer and utilizes consumer credit bureau attributes to monitor the status of the senior lien loans that the Bancorp does not service. If the senior lien loan is found to be 120 days or more past due, the junior lien home equity loan is placed on nonaccrual status unless both loans are well-secured and in the process of collection. Additionally, if the junior lien home equity loan becomes 120 days or more past due and the senior lien loan is also 120 days or more past due, the junior lien home equity loan is assessed for charge-off, unless it is well-secured and in the process of collection. Refer to the Analysis of Nonperforming Assets section of the MD&A for more information.

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The following table provides an analysis of home equity loans outstanding disaggregated based upon refreshed FICO score:

TABLE 41: HOME EQUITY LOANS OUTSTANDING BY REFRESHED FICO SCORE

| (\$ in millions) | December 31, | | December 31, | |
|----------------------|--------------|------------|--------------|------------|
| | 2013 | % of Total | 2012 | % of Total |
| Senior Liens: | | | | |
| FICO < 620 | \$ 201 | 2% | \$ 224 | 2% |
| FICO 621-719 | 638 | 7 | 653 | 6 |
| FICO > 720 | 2,253 | 24 | 2,374 | 24 |
| Total Senior Liens | 3,092 | 33 | 3,251 | 32 |
| Junior Liens: | | | | |
| FICO < 620 | 565 | 6 | 661 | 7 |
| FICO 621-719 | 1,662 | 18 | 1,817 | 18 |
| FICO > 720 | 3,927 | 43 | 4,289 | 43 |
| Total Junior Liens | 6,154 | 67 | 6,767 | 68 |
| Total | \$ 9,246 | 100% | \$ 10,018 | 100% |

The Bancorp believes that home equity loans with a greater than 80% combined LTV ratio present a higher level of risk. The following table provides an analysis of the home equity loans outstanding in a first and second lien position by LTV at origination:

TABLE 42: HOME EQUITY LOANS OUTSTANDING BY LTV AT ORIGINATION

| As of December 31 (\$ in millions) | 2013 | | 2012 | |
|------------------------------------|-------------|----------------------|-------------|----------------------|
| | Outstanding | Weighted Average LTV | Outstanding | Weighted Average LTV |
| Senior Liens: | | | | |
| LTV ≤ 80% | \$ 2,645 | 54.9% | \$ 2,763 | 54.9% |
| LTV > 80% | 447 | 89.2 | 488 | 88.9 |
| Total Senior Liens | 3,092 | 60.1 | 3,251 | 60.2 |
| Junior Liens: | | | | |
| LTV ≤ 80% | 3,353 | 67.3 | 3,602 | 67.3 |
| LTV > 80% | 2,801 | 91.4 | 3,165 | 91.6 |
| Total Junior Liens | 6,154 | 80.2 | 6,767 | 80.5 |
| Total | \$ 9,246 | 72.9% | \$ 10,018 | 73.4% |

The following tables provide analysis of home equity loans by state with LTV greater than 80%:

TABLE 43: HOME EQUITY LOANS OUTSTANDING WITH LTV GREATER THAN 80%
For the Year Ended

| As of December 31, 2013 (\$ in millions) | | | | | | December 31, 2013 |
|--|-------------|----------|------------------------|---------------------------|-----------------------------------|----------------------|
| By State: | Outstanding | Exposure | 90 Days Past Due | Nonaccrual ^(a) | Net Charge-offs ^(b) | |
| Ohio | \$ 1,161 | 1,868 | - | 10 | 18 | |
| Michigan | 697 | 987 | - | 7 | 14 | |
| Illinois | 383 | 554 | - | 6 | 9 | |
| Indiana | 296 | 454 | - | 3 | 4 | |
| Kentucky | 278 | 436 | - | 2 | 3 | |
| Florida | 116 | 157 | - | 3 | 4 | |
| All other states | 317 | 425 | - | 4 | 7 | |
| Total | \$ 3,248 | 4,881 | - | 35 | 59 | |

(a) During the fourth quarter of 2013, the Bancorp modified its nonaccrual policy for home equity loans and lines of credit. For further information, refer to the Analysis of Nonperforming Assets section of MD&A.

(b) During the fourth quarter of 2013, the Bancorp modified its charge-off policy for home equity loans and lines of credit. For further information, refer to the Analysis of Net Loan Charge-offs section of MD&A.

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For the Year Ended

| By State: | Outstanding | Exposure | 90 Days | | Net Charge-offs |
|------------------|-------------|----------|----------|------------|-----------------|
| | | | Past Due | Nonaccrual | |
| Ohio | \$ 1,254 | 1,927 | 8 | 6 | 24 |
| Michigan | 795 | 1,108 | 6 | 4 | 24 |
| Illinois | 428 | 611 | 5 | 3 | 17 |
| Indiana | 348 | 521 | 2 | 2 | 5 |
| Kentucky | 327 | 499 | 2 | 1 | 6 |
| Florida | 130 | 175 | 2 | 3 | 8 |
| All other states | 371 | 491 | 4 | 2 | 17 |
| Total | \$ 3,653 | 5,332 | 29 | 21 | 101 |

Automobile Portfolio

The automobile portfolio is characterized by direct and indirect lending products to consumers. As of December 31, 2013, 51% of the automobile loan portfolio is comprised of loans collateralized by

new automobiles. It is a common practice to advance on automobile loans an amount in excess of the automobile value due to the inclusion of taxes, title, and other fees paid at closing. The Bancorp monitors its exposure to these higher risk loans.

The following table provides an analysis of automobile loans outstanding by LTV at origination:

TABLE 45: AUTOMOBILE LOANS OUTSTANDING WITH LTV AT ORIGINATION

| As of December 31 (\$ in millions) | 2013 | | 2012 | |
|------------------------------------|-------------|----------------------|-------------|----------------------|
| | Outstanding | Weighted Average LTV | Outstanding | Weighted Average LTV |
| LTV ≤ 100% | \$ 8,306 | 81.4% | \$ 8,123 | 81.5% |
| LTV > 100% | 3,678 | 110.7 | 3,849 | 110.8 |
| Total | \$ 11,984 | 90.7% | \$ 11,972 | 91.2% |

The following tables provide analysis of the Bancorp's automobile loans with a LTV at origination greater than 100%:

TABLE 46: AUTOMOBILE LOANS OUTSTANDING WITH LTV GREATER THAN 100%
For the Year Ended

| As of December 31, 2013 (\$ in millions) | | December 31, 2013 | | |
|--|-------------|-------------------|------------|-----------------|
| By State: | Outstanding | 90 Days Past Due | Nonaccrual | Net Charge-offs |
| Ohio | \$ 371 | 1 | - | 1 |
| Illinois | 201 | - | - | 1 |
| Michigan | 185 | - | - | 1 |
| Florida | 185 | - | - | 1 |
| Indiana | 147 | - | - | - |
| Kentucky | 119 | - | - | - |
| All other states | 2,470 | 4 | 1 | 10 |
| Total | \$ 3,678 | 5 | 1 | 14 |

TABLE 47: AUTOMOBILE LOANS OUTSTANDING WITH LTV GREATER THAN 100%
For the Year Ended

| As of December 31, 2012 (\$ in millions) | | December 31, 2012 | | |
|--|-------------|-------------------|------------|-----------------|
| By State: | Outstanding | 90 Days Past Due | Nonaccrual | Net Charge-offs |
| Ohio | \$ 409 | - | - | 2 |
| Illinois | 232 | - | - | 2 |
| Michigan | 221 | - | - | 2 |
| Florida | 194 | - | - | 1 |
| Indiana | 158 | - | - | 1 |
| Kentucky | 141 | - | - | 1 |
| All other states | 2,494 | 4 | 2 | 15 |
| Total | \$ 3,849 | 4 | 2 | 24 |

European Exposure

The Bancorp has no direct sovereign exposure to any European government as of December 31, 2013. In providing services to our customers, the Bancorp routinely enters into financial transactions

with foreign domiciled and U.S. subsidiaries of foreign businesses as well as foreign financial institutions. These financial transactions are in the form of loans, loan commitments, letters of credit, derivatives and securities. The Bancorp's risk appetite for foreign country

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exposure is managed by having established country exposure limits. The Bancorp's total exposure to European domiciled or owned businesses and European financial institutions was \$3.3 billion and funded exposure was \$1.8 billion as of December 31, 2013. Additionally, the Bancorp was within its established country exposure limits for all European countries.

Certain European countries have been experiencing increased levels of stress throughout 2012 and 2013 including Greece, Ireland, Italy, Portugal and Spain. The Bancorp's total exposure to businesses domiciled or owned by companies and financial institutions in these countries was approximately \$212 million and funded exposure was \$103 million as of December 31, 2013.

The following table provides detail about the Bancorp's exposure to all European domiciled and owned businesses and financial institutions as of December 31, 2013:

TABLE 48: EUROPEAN EXPOSURE

| (\$ in millions) | Non-Financial | | | | | | | |
|----------------------------------|----------------|-----------------|------------------------|-----------------|----------------|-----------------|-------------------------------|-----------------|
| | Sovereigns | | Financial Institutions | | Institutions | | Total | |
| | Total Exposure | Funded Exposure | Total Exposure | Funded Exposure | Total Exposure | Funded Exposure | Total Exposure ^(a) | Funded Exposure |
| Peripheral Europe ^(b) | \$ - | - | 10 | - | 202 | 103 | 212 | 103 |
| Other Eurozone ^(c) | - | - | 56 | 14 | 2,031 | 1,161 | 2,087 | 1,175 |
| Total Eurozone | - | - | 66 | 14 | 2,233 | 1,264 | 2,299 | 1,278 |
| Other Europe ^(d) | - | - | 83 | 23 | 889 | 500 | 972 | 523 |
| Total Europe | \$ - | - | 149 | 37 | 3,122 | 1,764 | 3,271 | 1,801 |

(a) Total exposure includes funded exposure and unfunded commitments, reported net of collateral.

(b) Peripheral Europe includes Greece, Ireland, Italy, Portugal and Spain.

(c) Eurozone includes countries participating in the European common currency (Euro).

(d) Other Europe includes European countries not part of the Euro (primarily the United Kingdom and Switzerland).

Analysis of Nonperforming Assets

Nonperforming assets include nonaccrual loans and leases for which ultimate collectability of the full amount of the principal and/or interest is uncertain; restructured commercial and credit card loans which have not yet met the requirements to be classified as a performing asset; restructured consumer loans which are 90 days past due based on the restructured terms unless the loan is both well-secured and in the process of collection; and certain other assets, including OREO and other repossessed property. A summary of nonperforming assets is included in Table 49.

Residential mortgage loans are typically placed on nonaccrual status when principal and interest payments have become past due 150 days unless such loans are both well secured and in the process of collection. Residential mortgage loans may stay on nonaccrual status for an extended time as the foreclosure process typically lasts longer than 180 days. During the fourth quarter of 2013, the Bancorp modified its nonaccrual policy for home equity loans and lines of credit. Home equity loans and lines of credit are reported on nonaccrual status if principal or interest has been in default for 90 days or more unless the loan is both well secured and in the process of collection. Home equity loans and lines of credit that have been in default for 60 days or more are also reported on nonaccrual status if the senior lien has been in default 120 days or more, unless the loan is both well secured and in the process of collection. As a result of the modification of the nonaccrual policy for home equity loans and lines of credit, \$46 million of home equity loans and lines of credit were reclassified from accrual to nonaccrual status during the fourth quarter of 2013. Residential mortgage, home equity, automobile and other consumer loans and leases that have been modified in a TDR and subsequently become past due 90 days are placed on nonaccrual status unless the loan is both well secured and in the process of collection. Commercial and credit card loans that have been modified in a TDR are classified as nonaccrual unless such loans have a sustained repayment performance of six months or greater and the Bancorp is reasonably assured of repayment in accordance with the restructured terms. Well secured loans are collateralized by perfected security interests in real and/or personal property for which the Bancorp estimates proceeds from sale would be sufficient to recover the outstanding principal and accrued interest balance of the loan and pay all costs to sell the collateral.

The Bancorp considers a loan in the process of collection if collection efforts or legal action is proceeding and the Bancorp expects to collect funds sufficient to bring the loan current or recover the entire outstanding principal and accrued interest balance. When a loan is placed on nonaccrual status, the accrual of interest, amortization of loan premiums, accretion of loan discounts and amortization or accretion of deferred net loan fees or costs are discontinued and previously accrued, but unpaid interest is reversed. Commercial loans on nonaccrual status are reviewed for impairment at least quarterly. If the principal or a portion of the principal is deemed a loss, the loss amount is charged off to the ALLL.

Total nonperforming assets, including loans held for sale, were \$986 million at December 31 2013 compared to \$1.3 billion at December 31, 2012. At December 31, 2013, \$6 million of nonaccrual loans, consisting primarily of real estate secured loans, were held for sale, compared to \$29 million at December 31, 2012.

Total nonperforming assets, including loans held for sale, as a percentage of total loans, leases and other assets, including OREO as of December 31, 2013 were 1.10%, compared to 1.48% as of December 31, 2012. Excluding nonaccrual loans held for sale, nonperforming assets as a percentage of portfolio loans, leases and other assets, including OREO were 1.10% as of December 31, 2013, compared to 1.49% as of December 31, 2012. The composition of nonaccrual loans and leases continues to be concentrated in real estate as 60% of nonaccrual loans and leases were secured by real estate as of December 31, 2013 compared to 67% as of December 31, 2012.

Commercial nonperforming loans and leases were \$464 million at December 31, 2013, a decrease of \$262 million from December 31, 2012 due primarily to the impact of loss mitigation actions and modest improvement in general economic conditions. Excluding commercial nonperforming loans and leases held for sale, commercial nonperforming loans and leases at December 31, 2013 decreased \$239 million compared to December 31, 2012.

Consumer nonperforming loans and leases were \$293 million at December 31, 2013, a decrease of \$39 million from December 31, 2012. The decrease is primarily due to a decline in new nonaccrual levels due to modest improvement in general economic conditions in 2013. Home equity nonaccrual levels increased \$39 million from the prior year due to the aforementioned nonaccrual policy change

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which occurred during the fourth quarter of 2013. Geographical market conditions continue to be a large driver of nonaccrual activity as Florida properties represent approximately 13% and 8% of residential mortgage and home equity balances, respectively, but represent 38% and 15% of nonaccrual loans for each category. Refer to Table 50 for a rollforward of the nonperforming loans and leases.

OREO and other repossessed property, excluding OREO related to government insured loans, was \$229 million at December 31, 2013, compared to \$257 million at December 31, 2012. The decrease from December 31, 2012 was primarily due to the sale of OREO properties coupled with a decrease in new OREO properties reflecting the changes made to the Bancorp's underwriting of real estate loans in prior periods as well as modest improvements in general economic conditions during 2013. The Bancorp recognized \$45 million and \$74 million in losses on the sale or write-down of OREO properties in 2013 and 2012, respectively. These losses are primarily reflective of the continued stress in the Michigan and Florida markets for commercial real estate and residential mortgage loans as Michigan and Florida represented 15% and 15%, respectively, of total OREO losses in 2013 compared with 14% and 17%, respectively, in 2012. Properties in Michigan and Florida accounted for 36% of OREO at December 31, 2013, compared to 38% at December 31, 2012.

In 2013 and 2012, approximately \$71 million and \$102 million, respectively, of interest income would have been recorded if the nonaccrual and renegotiated loans and leases on nonaccrual status had been current in accordance with their original terms. Although these values help demonstrate the costs of carrying nonaccrual credits, the Bancorp does not expect to recover the full amount of interest as nonaccrual loans and leases are generally carried below their principal balance.

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| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|--|--------|-------|-------|-------|-------|
| Nonaccrual loans and leases: | | | | | |
| Commercial and industrial loans | \$ 127 | 234 | 408 | 473 | 734 |
| Commercial mortgage loans | 90 | 215 | 358 | 407 | 898 |
| Commercial construction loans | 10 | 70 | 123 | 182 | 646 |
| Commercial leases | 3 | 1 | 9 | 11 | 67 |
| Residential mortgage loans | 83 | 114 | 134 | 152 | 275 |
| Home equity | 74 | 30 | 25 | 23 | 21 |
| Automobile loans | - | - | - | 1 | 1 |
| Other consumer loans and leases | - | 1 | 1 | 84 | - |
| Restructured loans and leases: | | | | | |
| Commercial and industrial loans | 154 | 96 | 79 | 95 | 35 |
| Commercial mortgage loans ^(f) | 53 | 67 | 63 | 28 | 4 |
| Commercial construction loans | 19 | 6 | 15 | 10 | 8 |
| Commercial leases | 2 | 8 | 3 | 8 | - |
| Residential mortgage loans | 83 | 123 | 141 | 116 | 137 |
| Home equity | 19 | 23 | 29 | 33 | 33 |
| Automobile loans | 1 | 2 | 2 | 2 | 1 |
| Credit card and other | 33 | 39 | 48 | 55 | 87 |
| Total nonperforming loans and leases ^(d) | 751 | 1,029 | 1,438 | 1,680 | 2,947 |
| OREO and other repossessed property ^(c) | 229 | 257 | 378 | 494 | 297 |
| Total nonperforming assets | 980 | 1,286 | 1,816 | 2,174 | 3,244 |
| Nonaccrual loans held for sale | 6 | 29 | 138 | 294 | 224 |
| Total nonperforming assets including loans held for sale | \$ 986 | 1,315 | 1,954 | 2,468 | 3,468 |
| Loans and leases 90 days past due and accruing: | | | | | |
| Commercial and industrial loans | \$ - | 1 | 4 | 16 | 118 |
| Commercial mortgage loans | - | 22 | 3 | 11 | 59 |
| Commercial construction loans | - | 1 | 1 | 3 | 17 |
| Commercial leases | - | - | - | - | 4 |
| Residential mortgage loans ^(b) | 66 | 75 | 79 | 100 | 189 |
| Home equity | - | 58 | 74 | 89 | 99 |
| Automobile loans | 8 | 8 | 9 | 13 | 17 |
| Credit card and other | 29 | 30 | 30 | 42 | 64 |
| Total loans and leases 90 days past due and accruing ^(e) | \$ 103 | 195 | 200 | 274 | 567 |
| Nonperforming assets as a percent of portfolio loans, leases and other assets, including OREO ^(a) | | | | | |
| | 1.10% | 1.49 | 2.23 | 2.79 | 4.22 |
| | 161 | 144 | 124 | 138 | 116 |

Allowance for loan and lease losses as a percent of nonperforming assets^(a)

- (a) Excludes nonaccrual loans held for sale.
- (b) Information for all periods presented excludes advances made pursuant to servicing agreements to GNMA mortgage loan pools whose repayments are insured by the Federal Housing Administration or guaranteed by the Department of Veterans Affairs. As of **December 31, 2013**, 2012, 2011, 2010, and 2009 these advances were **\$378**, **\$414**, **\$309**, **\$279** and **\$130**, respectively. The Bancorp recognized credit losses of **\$5** for the year ended **December 31, 2013** and **\$2** for 2012 due to claim denials and curtailments associated with these advances.
- (c) Excludes **\$77**, **\$72**, **\$64**, **\$38** and **\$15** of OREO related to government insured loans at **December 31, 2013**, 2012, 2011, 2010, and 2009, respectively.
- (d) Includes **\$10**, **\$10**, **\$17**, **\$24**, and **\$32** of nonaccrual government insured commercial loans whose repayments are insured by the SBA at **December 31, 2013**, 2012, 2011, 2010, and 2009, respectively, and **\$2**, **\$1**, **\$2**, **\$0**, and **\$0** of restructured nonaccrual government insured commercial loans at **December 31, 2013**, 2012, 2011, 2010, and 2009, respectively.
- (e) Includes an immaterial amount of government insured commercial loans 90 days past due and accruing whose repayments are insured by the SBA at **December 31, 2013**, 2012, 2011, 2010, and 2009.
- (f) Excludes **\$21** of restructured nonaccrual loans at **December 31, 2013** associated with a consolidated variable interest entity in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party.

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The following table provides a rollforward of portfolio nonperforming loans and leases, by portfolio segment:

TABLE 50: ROLLFORWARD OF PORTFOLIO NONPERFORMING LOANS AND LEASES

For the year ended December 31, 2013 (\$ in millions)

| | | Commercial | Residential Mortgage | Consumer | Total |
|--|----|------------|-------------------------|----------|-------|
| Beginning Balance | \$ | 697 | 237 | 95 | 1,029 |
| Transfers to nonperforming | | 409 | 204 | 297 | 910 |
| Transfers to performing | | (9) | (52) | (60) | (121) |
| Transfers to performing (restructured) | | (15) | (41) | (62) | (118) |
| Transfers to held for sale | | (3) | - | - | (3) |
| Loans sold from portfolio | | (38) | - | - | (38) |
| Loan paydowns/payoffs | | (295) | (112) | (11) | (418) |
| Transfers to other real estate owned | | (81) | (73) | (13) | (167) |
| Charge-offs (recoveries) | | (221) | 3 | (122) | (340) |
| Draws/other extensions of credit | | 14 | - | 3 | 17 |
| Ending Balance | \$ | 458 | 166 | 127 | 751 |

For the year ended December 31, 2012 (\$ in millions)

| | | | | | |
|--|----|-------|-------|-------|-------|
| Beginning Balance | \$ | 1,058 | 275 | 105 | 1,438 |
| Transfers to nonperforming | | 560 | 318 | 354 | 1,232 |
| Transfers to performing | | (22) | (45) | (73) | (140) |
| Transfers to performing (restructured) | | (31) | (57) | (90) | (178) |
| Transfers to held for sale | | (13) | - | - | (13) |
| Loans sold from portfolio | | (36) | (4) | - | (40) |
| Loan paydowns/payoffs | | (466) | (121) | (12) | (599) |
| Transfers to other real estate owned | | (108) | (71) | - | (179) |
| Charge-offs | | (297) | (58) | (194) | (549) |
| Draws/other extensions of credit | | 52 | - | 5 | 57 |
| Ending Balance | \$ | 697 | 237 | 95 | 1,029 |

Troubled Debt Restructurings

If a borrower is experiencing financial difficulty, the Bancorp may consider, in certain circumstances, modifying the terms of their loan to maximize collection of amounts due. Typically, these modifications reduce the loan interest rate, extend the loan term, reduce the accrued interest or in limited circumstances, reduce the principal balance of the loan. These modifications are classified as TDRs.

At the time of modification, the Bancorp maintains certain consumer loan TDRs (including residential mortgage loans, home equity loans, and other consumer loans) on accrual status, provided there is reasonable assurance of

repayment and performance according to the modified terms based upon a current, well-documented credit evaluation. Commercial loans modified as part

of a TDR are maintained on accrual status provided there is a sustained payment history of six months or greater prior to the modification in accordance with the modified terms and all remaining contractual payments under the modified terms are reasonably assured of collection. TDRs of commercial loans and credit card loans that do not have a sustained payment history of six months or greater in accordance with the modified terms remain on nonaccrual status until a six-month payment history is sustained.

Consumer restructured loans on accrual status totaled \$1.7 billion at December 31, 2013 and December 31, 2012. As of December 31, 2013, the percentage of restructured residential mortgage loans, home equity loans, and credit card loans that are past due 30 days or more were 17%, 11% and 16%, respectively.

The following table summarizes TDRs by loan type and delinquency status:

TABLE 51: PERFORMING AND NONPERFORMING TDRs

| As of December 31, 2013 (\$ in millions) | Performing | | | | Nonaccrual | Total |
|--|------------|---------------------|--------------------------|-----|------------|-------|
| | Current | 30-89 Days Past Due | 90 Days or More Past Due | | | |
| Commercial ^{(b)(c)} | \$ 869 | - | - | 228 | \$ 1,097 | |
| Residential mortgages ^(a) | 1,045 | 82 | 114 | 84 | 1,325 | |
| Home equity | 368 | 26 | - | 18 | 412 | |
| Credit card | 25 | - | - | 33 | 58 | |
| Automobile and other consumer loans and leases | 24 | 1 | - | 1 | 26 | |
| Total | \$ 2,331 | 109 | 114 | 364 | \$ 2,918 | |

(a) Information includes advances made pursuant to servicing agreements for GNMA mortgage pools whose repayments are insured by the Federal Housing Administration or guaranteed by the Department of Veterans Affairs. As of December 31, 2013, these advances represented \$155 of current loans, \$31 of 30-89 days past due loans and \$88 of 90 days or more past due loans.

(b) Excludes \$8 of restructured accruing loans and \$21 of restructured nonaccrual loans associated with a consolidated variable interest entity in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party.

(c) Excludes restructured nonaccrual loans held for sale.

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Analysis of Net Loan Charge-offs

Net charge-offs were 58 bps and 85 bps of average portfolio loans and leases for the years ended December 31, 2013 and 2012, respectively. Table 52 provides a summary of credit loss experience and net charge-offs as a percentage of average portfolio loans and leases outstanding by loan category.

The ratio of commercial loan and lease net charge-offs to average portfolio commercial loans and leases decreased to 44 bps during 2013 compared to 63 bps in 2012, as a result of decreases in net charge-offs of \$77 million coupled with an increase in average portfolio commercial loan and lease balances of \$3.7 billion. Decreases in net charge-offs were realized across all commercial loan types, excluding commercial and industrial loans which increased primarily due to a \$43 million charge-off on a single large credit during the fourth quarter of 2013, and were primarily due to improvements in general economic conditions and previous actions taken by the Bancorp to address problem loans. Actions taken by the Bancorp included suspending homebuilder and developer lending in 2007 and non-owner occupied commercial real estate lending in 2008 and tightened underwriting standards across all commercial loan product offerings. The Bancorp resumed homebuilder and developer lending and non-owner occupied commercial real estate lending in the third quarter of 2011. Net charge-offs for 2013 related to non-owner occupied commercial real estate were \$27 million compared to \$87 million in 2012. Net charge-offs related to non-owner occupied commercial real estate are recorded in the commercial mortgage loans and commercial construction loans captions in Table 52. Net charge-offs on these loans represented 12% of total commercial loan and lease net charge-offs in 2013 and 29% in 2012.

The ratio of consumer loan and lease net charge-offs to average consumer loans and leases decreased to 77 bps in 2013 compared to 113 bps in 2012. Net charge-offs on residential

mortgage loans, which typically involve partial charge-offs based upon appraised values of underlying collateral, decreased \$62 million from the prior year as a result of improvements in delinquencies and a decrease in the average loss recorded per charge-off. The Bancorp's Florida and Michigan markets, in aggregate, accounted for 42% and 66% of net charge-offs on residential mortgage loans in the portfolio in 2013 and 2012, respectively. The Bancorp expects the composition of the residential mortgage portfolio to improve as it continues to retain high quality, shorter duration residential mortgage loans that are originated through its branch network as a low-cost, refinance product of conforming residential mortgage loans.

Home equity net charge-offs decreased \$60 million compared to the prior year, primarily due to improvements in loss severities and delinquencies, partially offset by the impact of the change in the home equity charge-off policy during the fourth quarter of 2013. Home equity loans and lines of credit that have been in default 120 days or more are assessed for a charge-off if the senior lien has been in default 120 days or more. In addition, management actively manages lines of credit and makes reductions in lending limits when it believes it is necessary based on FICO score deterioration and property devaluation.

Automobile loan net charge-offs decreased \$9 million compared to 2012, due to the origination of high credit quality loans and higher resale on automobiles sold at auction.

Credit card and other consumer loans and leases net charge-offs increased \$5 million from 2012. Credit card net charge-offs increased \$4 million from the prior year. The Bancorp utilizes a risk-adjusted pricing methodology to ensure adequate compensation is received for those products that have higher credit costs. Other consumer loan net charge-offs remained relatively flat compared to the same period in the prior year.

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Table of Contents**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****TABLE 52: SUMMARY OF CREDIT LOSS EXPERIENCE**

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 | 2010 | 2009 |
|--|-----------------|--------------|----------------|----------------|----------------|
| Losses charged off: | | | | | |
| Commercial and industrial loans | \$ (207) | (194) | (314) | (631) | (768) |
| Commercial mortgage loans | (66) | (120) | (211) | (541) | (436) |
| Commercial construction loans | (9) | (34) | (89) | (265) | (420) |
| Commercial leases | (2) | (10) | (1) | (7) | (11) |
| Residential mortgage loans | (70) | (129) | (180) | (441) | (359) |
| Home equity | (114) | (172) | (234) | (276) | (330) |
| Automobile loans | (44) | (55) | (85) | (132) | (189) |
| Credit card | (92) | (90) | (114) | (164) | (178) |
| Other consumer loans and leases | (33) | (33) | (86) | (28) | (28) |
| Total losses | (637) | (837) | (1,314) | (2,485) | (2,719) |
| Recoveries of losses previously charged off: | | | | | |
| Commercial and industrial loans | 39 | 29 | 38 | 45 | 50 |
| Commercial mortgage loans | 19 | 21 | 16 | 17 | 14 |
| Commercial construction loans | 5 | 9 | 4 | 13 | 4 |
| Commercial leases | 1 | 2 | 3 | 5 | 4 |
| Residential mortgage loans | 10 | 7 | 7 | 2 | 2 |
| Home equity | 17 | 15 | 14 | 12 | 8 |
| Automobile loans | 22 | 24 | 32 | 44 | 41 |
| Credit card | 14 | 16 | 16 | 9 | 8 |
| Other consumer loans and leases | 9 | 10 | 12 | 10 | 7 |
| Total recoveries | 136 | 133 | 142 | 157 | 138 |
| Net losses charged off: | | | | | |
| Commercial and industrial loans | (168) | (165) | (276) | (586) | (718) |
| Commercial mortgage loans | (47) | (99) | (195) | (524) | (422) |
| Commercial construction loans | (4) | (25) | (85) | (252) | (416) |
| Commercial leases | (1) | (8) | 2 | (2) | (7) |
| Residential mortgage loans | (60) | (122) | (173) | (439) | (357) |
| Home equity | (97) | (157) | (220) | (264) | (322) |
| Automobile loans | (22) | (31) | (53) | (88) | (148) |
| Credit card | (78) | (74) | (98) | (155) | (170) |
| Other consumer loans and leases | (24) | (23) | (74) | (18) | (21) |
| Total net losses charged off | \$ (501) | (704) | (1,172) | (2,328) | (2,581) |
| Net charge-offs as a percent of average loans and leases (excluding held for sale): | | | | | |
| Commercial and industrial loans | 0.44% | 0.50 | 0.97 | 2.23 | 2.61 |
| Commercial mortgage loans | 0.56 | 1.02 | 1.89 | 4.58 | 3.43 |
| Commercial construction loans | 0.51 | 3.08 | 4.96 | 8.48 | 9.24 |
| Commercial leases | 0.04 | 0.22 | (0.08) | 0.05 | 0.22 |
| Total commercial loans | 0.44 | 0.63 | 1.26 | 3.10 | 3.27 |

| | | | | | |
|---------------------------------|--------------|------|-------|------|------|
| Residential mortgage loans | 0.48 | 1.07 | 1.75 | 5.49 | 4.15 |
| Home equity | 1.02 | 1.51 | 1.97 | 2.20 | 2.57 |
| Automobile loans | 0.18 | 0.26 | 0.47 | 0.85 | 1.68 |
| Credit card | 3.67 | 3.79 | 5.19 | 8.28 | 8.87 |
| Other consumer loans and leases | 6.71 | 7.02 | 15.29 | 2.58 | 2.14 |
| Total consumer loans and leases | 0.77 | 1.13 | 1.79 | 2.92 | 3.10 |
| Total net losses charged off | 0.58% | 0.85 | 1.49 | 3.02 | 3.20 |

Allowance for Credit Losses

The allowance for credit losses is comprised of the ALLL and the reserve for unfunded commitments. The ALLL provides coverage for probable and estimable losses in the loan and lease portfolio. The Bancorp evaluates the ALLL each quarter to determine its adequacy to cover inherent losses. Several factors are taken into consideration in the determination of the overall ALLL, including an unallocated component. These factors include, but are not limited to, the overall risk profile of the loan and lease portfolios, net charge-off experience, the extent of impaired loans and leases, the level of nonaccrual loans and leases, the level of 90 days past due loans and leases and the overall percentage level of the ALLL relative to portfolio loans and leases. The Bancorp also considers overall asset quality trends, credit administration and portfolio management practices, risk identification practices, credit policy and underwriting practices, overall portfolio growth, portfolio

concentrations and current national and local economic conditions that might impact the portfolio. See the Critical Accounting Policies section for more information.

In 2013, the Bancorp did not substantively change any material aspect of its overall approach in the determination of the ALLL and there have been no material changes in assumptions or estimation techniques as compared to prior periods that impacted the determination of the current period allowance. In addition to the ALLL, the Bancorp maintains a reserve for unfunded commitments recorded in other liabilities in the Consolidated Balance Sheets. The methodology used to determine the adequacy of this reserve is similar to the Bancorp's methodology for determining the ALLL. The provision for unfunded commitments is included in other noninterest expense in the Consolidated Statements of Income.

The ALLL attributable to the portion of the residential mortgage and consumer loan and lease portfolio that has not been

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restructured is determined on a pooled basis with the segmentation being based on the similarity of credit risk characteristics. Loss factors for real estate backed consumer loans are developed for each pool based on the trailing twelve month historical loss rate, as adjusted for certain prescriptive loss rate factors and certain qualitative adjustment factors. The prescriptive loss rate factors and qualitative adjustments are designed to reflect risks associated with current conditions and trends which are not believed to be fully reflected in the trailing twelve month historical loss rate. For real estate backed consumer loans, the prescriptive loss rate factors include adjustments for delinquency trends, LTV trends, refreshed FICO score trends and product mix, and the qualitative factors include adjustments for credit administration and portfolio management practices, credit policy and underwriting practices and the national and local economy. The Bancorp considers home price index trends in its footprint when determining the national and local economy qualitative factor. The Bancorp also considers the volatility of collateral valuation trends when determining the unallocated component of the ALLL.

The Bancorp's determination of the ALLL for commercial loans is sensitive to the risk grades it assigns to these loans. In the event that 10% of commercial loans in each risk category would experience a downgrade of one risk category, the allowance for commercial loans would increase by approximately \$152 million at December 31, 2013. In addition, the Bancorp's determination of the allowance for residential and consumer loans is sensitive to changes in estimated loss rates. In the event that estimated loss rates would increase by 10%, the allowance for residential and consumer loans would increase by approximately \$41 million at December 31, 2013. As several qualitative and quantitative factors are considered in determining the ALLL, these sensitivity analyses do not necessarily reflect the nature and extent of future changes in the ALLL. They are intended to provide insights into the impact of adverse changes to risk grades and estimated loss rates and do not imply any expectation of future deterioration in the risk ratings or loss rates. Given current processes employed by the Bancorp, management believes the risk grades and estimated loss rates currently assigned are appropriate.

TABLE 53: CHANGES IN ALLOWANCE FOR CREDIT LOSSES

For the years ended December 31 (\$ in millions)

| | 2013 | 2012 | 2011 | 2010 | 2009 |
|--|----------|-------|---------|---------|---------|
| ALLL: | | | | | |
| Balance, beginning of period | \$ 1,854 | 2,255 | 3,004 | 3,749 | 2,787 |
| Impact of change in accounting principle | - | - | - | 45 | - |
| Losses charged off | (637) | (837) | (1,314) | (2,485) | (2,719) |
| Recoveries of losses previously charged off | 136 | 133 | 142 | 157 | 138 |
| Provision for loan and lease losses | 229 | 303 | 423 | 1,538 | 3,543 |
| Balance, end of period | \$ 1,582 | 1,854 | 2,255 | 3,004 | 3,749 |
| Reserve for unfunded commitments and letters of credit: | | | | | |
| Balance, beginning of period | \$ 179 | 181 | 227 | 294 | 195 |

| | | | | | |
|--|--------|-----|------|------|-----|
| Impact of change in accounting principle | - | - | - | (43) | - |
| Provision (benefit) for unfunded commitments and letters of credit | (17) | (2) | (46) | (24) | 99 |
| Balance, end of period | \$ 162 | 179 | 181 | 227 | 294 |

Certain inherent, but unconfirmed losses are probable within the loan and lease portfolio. The Bancorp's current methodology for determining the level of losses is based on historical loss rates, current credit grades, specific allocation on impaired commercial credits above specified thresholds and restructured residential mortgage, consumer and commercial loans and other qualitative adjustments. Due to the heavy reliance on realized historical losses and the credit grade rating process, the model-derived estimate of ALLL tends to slightly lag behind the deterioration in the portfolio, in a stable or deteriorating credit environment, and tend not to be as responsive when improved conditions have presented themselves. Given these model limitations, the qualitative adjustment factors may be incremental or decremental to the quantitative model results.

An unallocated component to the ALLL is maintained to recognize the imprecision in estimating and measuring loss. The unallocated allowance as a percent of total portfolio loans and leases at December 31, 2013 and 2012 was 0.12% and 0.13%, respectively. The unallocated allowance was seven percent of the total allowance as of December 31, 2013 compared to six percent as of December 31, 2012.

As shown in Table 54, the ALLL as a percent of portfolio loan and leases was 1.79% at December 31, 2013, compared to 2.16% at December 31, 2012. The ALLL was \$1.6 billion as of December 31, 2013, compared to \$1.9 billion at December 31, 2012. The decrease is reflective of a number of factors including decreases in nonperforming loans and leases, improved delinquency metrics in commercial and consumer loans and leases and improvement in underlying loss trends.

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| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|-----------|--------|--------|--------|--------|
| Allowance attributed to: | | | | | |
| Commercial and industrial loans | \$ 767 | 802 | 929 | 1,123 | 1,282 |
| Commercial mortgage loans | 212 | 333 | 441 | 597 | 734 |
| Commercial construction loans | 26 | 33 | 77 | 158 | 380 |
| Commercial leases | 53 | 68 | 80 | 111 | 121 |
| Residential mortgage loans | 189 | 229 | 227 | 310 | 375 |
| Home equity | 94 | 143 | 195 | 265 | 294 |
| Automobile loans | 23 | 28 | 43 | 73 | 127 |
| Credit card | 92 | 87 | 106 | 158 | 199 |
| Other consumer loans and leases | 16 | 20 | 21 | 59 | 44 |
| Unallocated | 110 | 111 | 136 | 150 | 193 |
| Total ALLL | \$ 1,582 | 1,854 | 2,255 | 3,004 | 3,749 |
| Portfolio loans and leases: | | | | | |
| Commercial and industrial loans | \$ 39,316 | 36,038 | 30,783 | 27,191 | 25,683 |
| Commercial mortgage loans | 8,066 | 9,103 | 10,138 | 10,845 | 11,803 |
| Commercial construction loans | 1,039 | 698 | 1,020 | 2,048 | 3,784 |
| Commercial leases | 3,625 | 3,549 | 3,531 | 3,378 | 3,535 |
| Residential mortgage loans | 12,680 | 12,017 | 10,672 | 8,956 | 8,035 |
| Home equity | 9,246 | 10,018 | 10,719 | 11,513 | 12,174 |
| Automobile loans | 11,984 | 11,972 | 11,827 | 10,983 | 8,995 |
| Credit card | 2,294 | 2,097 | 1,978 | 1,896 | 1,990 |
| Other consumer loans and leases | 364 | 290 | 350 | 681 | 780 |
| Total portfolio loans and leases | \$ 88,614 | 85,782 | 81,018 | 77,491 | 76,779 |
| Attributed allowance as a percent of respective portfolio loans and leases: | | | | | |
| Commercial and industrial loans | 1.95 % | 2.23 | 3.02 | 4.13 | 4.99 |
| Commercial mortgage loans | 2.63 | 3.66 | 4.35 | 5.50 | 6.22 |
| Commercial construction loans | 2.50 | 4.73 | 7.55 | 7.71 | 10.04 |
| Commercial leases | 1.46 | 1.92 | 2.27 | 3.29 | 3.42 |
| Residential mortgage loans | 1.49 | 1.91 | 2.13 | 3.46 | 4.67 |
| Home equity | 1.02 | 1.43 | 1.82 | 2.30 | 2.41 |
| Automobile loans | 0.19 | 0.23 | 0.36 | 0.66 | 1.41 |
| Credit card | 4.01 | 4.15 | 5.36 | 8.33 | 10.00 |
| Other consumer loans and leases | 4.40 | 6.90 | 6.00 | 8.66 | 5.64 |
| Unallocated (as a percent of total portfolio loans and leases) | 0.12 | 0.13 | 0.17 | 0.19 | 0.25 |
| Total portfolio loans and leases | 1.79 % | 2.16 | 2.78 | 3.88 | 4.88 |

MARKET RISK MANAGEMENT

Market risk arises from the potential for market fluctuations in interest rates, foreign exchange rates and equity prices that may result in potential reductions in net income. Interest rate risk, a component of market risk, is the exposure to adverse changes in net interest income or financial position due to changes in interest rates. Management considers interest rate risk a prominent market risk in terms of its potential impact on earnings. Interest rate risk can occur for any one or more of the following reasons:

Assets and liabilities may mature or reprice at different times;

Short-term and long-term market interest rates may change by different amounts; or

The expected maturity of various assets or liabilities may shorten or lengthen as interest rates change.

In addition to the direct impact of interest rate changes on net interest income, interest rates can indirectly impact earnings through their effect on loan demand, credit losses, mortgage originations, the value of servicing rights and other sources of the Bancorp's earnings. Stability of the Bancorp's net income is largely dependent upon the effective management of interest rate risk. Management continually reviews the Bancorp's balance sheet composition and earnings flows and models the interest rate risk, and possible actions to reduce this risk, given numerous possible future interest rate scenarios.

Interest Rate Risk Management Oversight

The Bancorp's Executive ALCO, which includes senior management representatives and is accountable to the ERM Committee, monitors and manages interest rate risk within Board approved policy limits. In addition to the risk management activities of ALCO, the Bancorp has a Market Risk Management function as part of ERM that provides independent oversight of market risk activities. In 2012, the NII and EVE ALCO policy limits were lowered to reflect the Bancorp's current risk appetite and due to significant uncertainty with respect to the economic environment, market interest rates and balance sheet and deposit pricing behaviors. The policy limits were updated in conjunction with the Market Risk Management group and were approved by ALCO.

Net Interest Income Sensitivity

The Bancorp utilizes a variety of measurement techniques to identify and manage its interest rate risk, including the use of an NII simulation model to analyze the sensitivity of net interest income to changing interest rates. The model is based on contractual and assumed cash flows and repricing characteristics for all of the Bancorp's assets, liabilities and off-balance sheet exposures and incorporates market-based assumptions regarding the effect of changing interest rates on the prepayment rates of certain assets and attrition rates for certain liabilities. The model also includes senior management's projections of the future volume and pricing of each of the product lines offered by the Bancorp as well as other pertinent assumptions. Actual results may differ from these

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simulated results due to timing, magnitude and frequency of interest rate changes as well as changes in market conditions and management strategies.

The Bancorp's interest rate risk exposure is currently evaluated by measuring the anticipated change in net interest income over 12-month and 24-month horizons assuming 100 bps and 200 bps parallel ramped increases in interest rates. The analysis would

typically include 100 bps and 200 bps parallel ramped decreases in interest rates; however, this analysis is currently omitted due to the current low levels of short-term interest rates. Applying the ramps would result in certain short-term interest rates becoming negative in the parallel ramped decrease scenarios. In accordance with the current policy, the rate movements are assumed to occur over one year and are sustained thereafter.

The following table shows the Bancorp's estimated net interest income sensitivity profile and ALCO policy limits as of December 31:

TABLE 55: ESTIMATED NII SENSITIVITY PROFILE

| Change in Interest Rates (bps) | 2013 | | | | | 2012 | | | |
|--------------------------------|-----------------------------|-----------------|---------------|--------------------|-----------|-----------------------------|-----------|-----------------|--------------------|
| | Percent Change in NII (FTE) | | | ALCO Policy Limits | | Percent Change in NII (FTE) | | | ALCO Policy Limits |
| | 12 Months | 13 to 24 Months | 12 Months | 13 to 24 Months | 12 Months | 13 to 24 Months | 12 Months | 13 to 24 Months | |
| + 200 | 1.73 % | 6.89 | (4.00) | (6.00) | 1.78 % | 7.75 | (4.00) | (6.00) | |
| + 100 | 0.77 | 3.37 | - | - | 0.90 | 3.78 | - | - | |

At December 31, 2013, the Bancorp's net interest income would benefit modestly in year one and year two due to these parallel ramp increases. The benefit is attributable to the combination of floating-rate assets, including our predominantly floating-rate commercial loan portfolio, and certain intermediate-term fixed rate liabilities. The benefit is down modestly when compared to December 31, 2012. The lower net interest income benefit is attributable to an increase in fixed-rate securities balances and the realization of slower prepayments on the available-for-sale security portfolio in 2013. At December 31, 2012, prepayments speeds on certain available-for-sale securities were projected to slow in a rising rate environment, which provided a benefit to net interest income sensitivity at that time. During 2013, these slowing prepayments were realized as a result of an increase in the level of market interest rates and mortgage rates. Further increases in interest rates will not have the same impact on net interest income, which results in a modest reduction in the benefit. The impacts of the slowing prepayments and the increase in the fixed-rate securities portfolio were partly offset by an increase in core deposit balances and an increase in actual and projected fixed-rate borrowings and shareholder's equity.

Economic Value of Equity Sensitivity

The Bancorp also utilizes EVE as a measurement tool in managing interest rate risk. Whereas the net interest income sensitivity analysis highlights the impact on forecasted NII over 1- and 2-year time horizons, the EVE analysis is a point in time analysis of the current positions and incorporates all cash flows over their estimated remaining lives. The EVE of the balance sheet is defined as the discounted present value of all remaining asset and net derivative cash flows less the discounted value of all remaining liability cash flows. Due to this longer horizon, the sensitivity of EVE to changes in the level of interest rates is a measure of longer-term interest rate risk. EVE values only the current balance sheet and does not incorporate the growth assumptions used in the NII sensitivity analysis. As with the NII simulation model, assumptions about the timing and variability of existing balance sheet cash flows are critical in the EVE analysis. Particularly important are assumptions driving loan and security prepayments and the expected balance attrition and pricing of transaction deposits.

The following table shows the Bancorp's EVE sensitivity profile as of December 31:

TABLE 56: ESTIMATED EVE SENSITIVITY PROFILE

| Change in Interest Rates (bps) | 2013 | | 2012 | |
|--------------------------------|---------------|-------------------|---------------|-------------------|
| | Change in EVE | ALCO Policy Limit | Change in EVE | ALCO Policy Limit |
| +200 | (5.78)% | (12.00) | 2.16 % | (12.00) |
| +100 | (2.91) | | 1.50 | |
| +25 | (0.70) | | 0.43 | |
| -25 | 0.63 | | (0.52) | |

At December 31, 2013, the EVE sensitivity was modestly negative, compared to a small benefit at December 31, 2012. The primary factors contributing to the change are an increase in the average life of mortgage loan and securities positions as a result of slowing prepayments due to increases in the levels of market interest rates and mortgage rates, growth in fixed-rate securities balances, and a decreased benefit related to MSR. At December 31, 2012, the MSR valuation was projected to benefit from slowing prepayments that would occur with rising interest rates. Slowing prepayments were realized during 2013 due to increased market rates, and consequently, future increases in interest rates will have a smaller benefit to the MSR valuation.

While an instantaneous shift in interest rates is used in this analysis to provide an estimate of exposure, the Bancorp believes that a gradual shift in interest rates would have a much more modest impact. Since EVE measures the discounted present value of cash flows over the estimated lives of instruments, the change in EVE does not directly correlate to the degree that earnings would be impacted over a shorter time horizon (e.g., the current fiscal year). Further, EVE does not take into account factors such as future balance sheet growth, changes in product mix, changes in yield curve relationships and changing product spreads that could mitigate or exacerbate the impact of changes in interest rates. The NII simulations and EVE analyses do not necessarily include certain

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actions that management may undertake to manage risk in response to anticipated changes in interest rates.

The Bancorp regularly evaluates its exposures to LIBOR and Prime basis risks, nonparallel shifts in the yield curve and embedded options risk. In addition, the impact on NII and EVE of more extreme changes in interest rates is modeled, wherein the Bancorp employs the use of yield curve shocks and environment-specific scenarios.

Use of Derivatives to Manage Interest Rate Risk

An integral component of the Bancorp's interest rate risk management strategy is its use of derivative instruments to minimize significant fluctuations in earnings caused by changes in market interest rates. Examples of derivative instruments that the Bancorp may use as part of its interest rate risk management strategy include interest rate swaps, interest rate floors, interest rate caps, forward contracts, options, swaptions and TBA securities.

As part of its overall risk management strategy relative to its mortgage banking activity, the Bancorp enters into forward contracts accounted for as free-standing derivatives to economically hedge interest rate lock commitments that are also considered free-standing derivatives. Additionally, the Bancorp economically hedges

its exposure to mortgage loans held for sale through the use of forward contracts and mortgage options.

The Bancorp also establishes derivative contracts with major financial institutions to economically hedge significant exposures assumed in commercial customer accommodation derivative contracts. Generally, these contracts have similar terms in order to protect the Bancorp from market volatility. Credit risk arises from the possible inability of counterparties to meet the terms of their contracts, which the Bancorp minimizes through collateral arrangements, approvals, limits and monitoring procedures. For further information including the notional amount and fair values of these derivatives, see Note 12 of the Notes to Consolidated Financial Statements.

Portfolio Loans and Leases and Interest Rate Risk

Although the Bancorp's portfolio loans and leases contain both fixed and floating/adjustable rate products, the rates of interest earned by the Bancorp on the outstanding balances are generally established for a period of time. The interest rate sensitivity of loans and leases is directly related to the length of time the rate earned is established. The following table summarizes the expected principal cash flows of the Bancorp's portfolio loans and leases as of December 31, 2013.

TABLE 57: PORTFOLIO LOAN AND LEASE EXPECTED MATURITIES

| (\$ in millions) | Less than 1 year | 1-5 years | Over 5 years | Total |
|---------------------------------|------------------|-----------|--------------|--------|
| Commercial and industrial loans | \$ 18,523 | 19,785 | 1,008 | 39,316 |
| Commercial mortgage loans | 3,569 | 4,054 | 443 | 8,066 |
| Commercial construction loans | 457 | 557 | 25 | 1,039 |
| Commercial leases | 669 | 1,608 | 1,348 | 3,625 |

| | | | | |
|--|-----------|--------|--------|--------|
| Subtotal - commercial loans and leases | 23,218 | 26,004 | 2,824 | 52,046 |
| Residential mortgage loans | 2,160 | 4,298 | 6,222 | 12,680 |
| Home equity | 1,352 | 5,088 | 2,806 | 9,246 |
| Automobile loans | 4,684 | 7,104 | 196 | 11,984 |
| Credit card | 661 | 1,633 | - | 2,294 |
| Other consumer loans and leases | 312 | 51 | 1 | 364 |
| Subtotal - consumer loans and leases | 9,169 | 18,174 | 9,225 | 36,568 |
| Total | \$ 32,387 | 44,178 | 12,049 | 88,614 |

Additionally, the following table displays a summary of expected principal cash flows occurring after one year for both fixed and floating or adjustable rate loans, as of December 31, 2013:

TABLE 58: PORTFOLIO LOAN AND LEASE PRINCIPAL CASH FLOWS OCCURRING AFTER ONE YEAR

| (\$ in millions) | | Interest Rate | |
|--|----|---------------|------------------------|
| | | Fixed | Floating or Adjustable |
| Commercial and industrial loans | \$ | 2,839 | 17,954 |
| Commercial mortgage loans | | 1,167 | 3,330 |
| Commercial construction loans | | 27 | 555 |
| Commercial leases | | 2,956 | - |
| Subtotal - commercial loans and leases | | 6,989 | 21,839 |
| Residential mortgage loans | | 7,682 | 2,838 |
| Home equity | | 951 | 6,943 |
| Automobile loans | | 7,252 | 48 |
| Credit card | | 694 | 939 |
| Other consumer loans and leases | | 35 | 17 |
| Subtotal - consumer loans and leases | | 16,614 | 10,785 |
| Total | \$ | 23,603 | 32,624 |

Residential Mortgage Servicing Rights and Interest Rate Risk

The net carrying amount of the residential MSR portfolio was \$967 million and \$697 million as of December 31, 2013 and 2012, respectively. The value of servicing rights can fluctuate sharply depending on changes in interest rates and other factors. Generally,

as interest rates decline and loans are prepaid to take advantage of refinancing, the total value of existing servicing rights declines because no further servicing fees are collected on repaid loans. The Bancorp maintains a non-qualifying hedging strategy relative to its mortgage banking activity in order to manage a portion of the risk

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associated with changes in the value of its MSR portfolio as a result of changing interest rates.

Mortgage rates increased during 2013 and decreased during 2012. The increase in interest rates during 2013 caused modeled prepayment speeds to slow, which led to a recovery of \$192 million in temporary impairment on servicing rights during the year ended December 31, 2013. The decrease in interest rates during 2012 caused modeled prepayment speeds to increase, which led to \$103 million in temporary impairment on servicing rights during the year ended December 31, 2012. Servicing rights are deemed temporarily impaired when a borrower's loan rate is distinctly higher than prevailing rates. Temporary impairment on servicing rights is reversed when the prevailing rates return to a level commensurate with the borrower's loan rate. In addition to the mortgage servicing rights valuation, the Bancorp recognized net losses of \$17 million and net gains of \$66 million on its non-qualifying hedging strategy for the years ended 2013 and 2012, respectively. These amounts include net gains on securities related to the Bancorp's non-qualifying hedging strategy of \$13 million and \$3 million for 2013 and 2012, respectively. The Bancorp may adjust its hedging strategy to reflect its assessment of the composition of its MSR portfolio, the cost of hedging and the anticipated effectiveness of the hedges

given the economic environment. See Note 11 of the Notes to Consolidated Financial Statements for further discussion on servicing rights and the instruments used to hedge interest rate risk on MSRs.

Foreign Currency Risk

The Bancorp may enter into foreign exchange derivative contracts to economically hedge certain foreign denominated loans. The derivatives are classified as free-standing instruments with the revaluation gain or loss being recorded in other noninterest income in the Consolidated Statements of Income. The balance of the Bancorp's foreign denominated loans at December 31, 2013 and 2012 was \$581 million and \$549 million, respectively. The Bancorp also enters into foreign exchange contracts for the benefit of commercial customers involved in international trade to hedge their exposure to foreign currency fluctuations. The Bancorp has internal controls in place to help ensure excessive risk is not being taken in providing this service to customers. These controls include an independent determination of currency volatility and credit equivalent exposure on these contracts, counterparty credit approvals and country limits.

LIQUIDITY RISK MANAGEMENT

The goal of liquidity management is to provide adequate funds to meet changes in loan and lease demand, unexpected levels of deposit withdrawals and other contractual obligations. Mitigating liquidity risk is accomplished by maintaining liquid assets in the form of investment securities, maintaining sufficient unused borrowing capacity in the debt markets and delivering consistent growth in core deposits. A summary of certain obligations and commitments to make future payments under contracts is included in Note 17 of the Notes to Consolidated Financial Statements.

The Bancorp maintains a contingency funding plan that assesses the liquidity needs under various scenarios of market conditions, asset growth and credit rating downgrades. The plan includes liquidity stress testing which measures various sources and uses of funds under the different scenarios. The contingency plan provides for ongoing

monitoring of unused borrowing capacity and available sources of contingent liquidity to prepare for unexpected liquidity needs and to cover unanticipated events that could affect liquidity.

Sources of Funds

The Bancorp's primary sources of funds relate to cash flows from loan and lease repayments, payments from securities related to sales and maturities, the sale or securitization of loans and leases and funds generated by core deposits, in addition to the use of public and private debt offerings.

Projected contractual maturities from loan and lease repayments are included in Table 57 of the Market Risk Management section of MD&A. Of the \$18.6 billion of securities in the Bancorp's available-for-sale and other portfolio at December 31, 2013, \$3.7 billion in principal and interest is expected to be received in the next 12 months and an additional \$2.0 billion is expected to be received in the next 13 to 24 months. For further information on the Bancorp's securities portfolio, see the Securities section of MD&A.

Asset-driven liquidity is provided by the Bancorp's ability to sell or securitize loans and leases. In order to reduce the exposure to interest rate fluctuations and to manage liquidity, the Bancorp has developed securitization and sale procedures for several types of interest-sensitive assets. A majority of the long-term, fixed-rate single-family residential mortgage loans underwritten according to FHLMC or FNMA guidelines are sold for cash upon origination.

Additional assets such as certain other residential mortgages, certain commercial loans, home equity loans, automobile loans and other consumer loans are also capable of being securitized or sold. For the years ended December 31, 2013 and 2012, the Bancorp sold or securitized loans totaling \$23.4 billion and \$21.7 billion, respectively. For further information on the transfer of financial assets, see Note 11 of the Notes to Consolidated Financial Statements.

Core deposits have historically provided the Bancorp with a sizeable source of relatively stable and low cost funds. The Bancorp's average core deposits and shareholders' equity funded 82% of its average total assets during both 2013 and 2012. In addition to core deposit funding, the Bancorp also accesses a variety of other short-term and long-term funding sources, which include the use of the FHLB system. Certificates of deposit carrying a balance of \$100,000 or more and deposits in the Bancorp's foreign branch located in the Cayman Islands are wholesale funding tools utilized to fund asset growth. Management does not rely on any one source of liquidity and manages availability in response to changing balance sheet needs.

As of December 31, 2013, \$3.8 billion of debt or other securities were available for issuance under the current Bancorp's Board of Directors' authorizations and the Bancorp is authorized to file any necessary registration statements with the SEC to permit ready access to the public securities markets; however, access to these markets may depend on market conditions. Additionally, the Bancorp has approximately \$40.8 billion of borrowing capacity available through secured borrowing sources including the FHLB and FRB.

In February of 2013, the Bancorp's banking subsidiary updated and amended its existing global bank note program to increase the capacity from \$20 billion to \$25 billion. On February 28, 2013, the Bank issued and sold, under its amended bank notes program, \$1.3 billion in aggregate principal amount of bank notes. On November 20, 2013, the Bank issued and sold, under its amended bank notes program, \$1.8 billion in aggregate principal amount of bank notes. The Bancorp has \$21.5 billion of funding available for issuance under the global bank note program as of December 31, 2013.

In March of 2013, the Bancorp recognized an immaterial loss on the securitization and sale of certain automobile loans with a carrying amount of approximately \$509 million. The Bancorp utilized a securitization trust to facilitate the securitization process. The trust issued asset-backed securities in the form of notes and

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equity certificates, with varying levels of credit subordination and payment priority. The Bancorp does not hold any of the notes or equity certificates issued by the trust, and the investors in these securities have no credit recourse to the Bancorp's assets for failure of debtors to pay when due.

In August of 2013, the Bancorp transferred approximately \$1.3 billion in fixed-rate consumer automobile loans to a bankruptcy remote trust which was deemed to be a VIE. The Bancorp concluded that it is the primary beneficiary of the VIE and, therefore, has consolidated this VIE. The primary purposes for which the VIE was created were to issue asset backed securities with varying levels of credit subordination and payment priority and to provide the Bancorp with access to liquidity for its originated loans. The assets of the VIE are restricted to the settlement of the notes and other obligations of the VIE. Third-party holders of the notes do not have recourse to the general assets of the Bancorp.

Liquidity Coverage Ratio and Net Stable Funding Ratio

The BCBS' key reform within the Basel III framework to strengthen international liquidity standards was the introduction of the LCR and NSFR. On January 7, 2013, the BCBS issued a final standard for the LCR applicable to large internationally active banking organizations, which would phase in the LCR beginning in 2015 with full implementation in 2019. The BCBS plans on introducing the NSFR final standard in the next two years.

The BCBS' LCR would promote the short-term resilience of a bank's liquidity profile by ensuring an adequate level of unencumbered high-quality liquid assets that can be converted into cash easily and immediately in private markets to meet its liquidity needs within 30 calendar days. Financial institutions subject to the LCR generally would be expected to hold unencumbered high-quality assets of at least 100% of net cash flows over the next 30 calendar days upon full implementation in 2019.

The BCBS' NSFR is intended to promote medium and long-term funding of the assets and activities of financial institutions. This ratio would establish a minimum acceptable amount of stable funding based on the liquidity characteristics of a financial institution's assets and activities over a one year horizon. Management is currently monitoring the progress of the BCBS' work on the NSFR.

Section 165 of the Dodd-Frank Act requires the FRB to establish enhanced liquidity standards for BHCs with total assets of \$50 billion or greater. On October 24, 2013, the U.S. Banking Agencies issued an NPR that would implement a LCR requirement that is generally consistent with the international LCR standards published by the BCBS for large internationally active banking organizations, generally those with \$250 billion or more in total consolidated assets or \$10 billion or more in on-balance sheet foreign exposure. Additionally, a Modified LCR requirement was proposed for BHCs with total consolidated assets of at least \$50 billion that are not large internationally active banking organizations, like Fifth Third. The Modified LCR requirement incorporates a shorter (21-calendar days) stress scenario for calculating total net cash outflows than the LCR's 30 calendar day requirement. Therefore, the estimated net cash outflows for the Modified LCR generally would be 70% of the LCR's estimated net cash outflows. The NPR's transition period will begin on January 1, 2015 whereby LCR and Modified LCR entities must comply with a minimum ratio of 80%. On January 1, 2016 and 2017, the minimum ratio would increase to 90% and 100%, respectively. The NPR was open for public comment until January 31, 2014. Management is currently reviewing the NPR and evaluating its impact upon the Bancorp's Consolidated Financial Statements.

Credit Ratings

The cost and availability of financing to the Bancorp are impacted by its credit ratings. A downgrade to the Bancorp's credit ratings could affect its ability to access the credit markets and increase its borrowing costs, thereby adversely impacting the Bancorp's financial condition and liquidity. Key factors in maintaining high credit ratings include a stable and diverse earnings stream, strong credit quality, strong capital ratios and diverse funding sources, in addition to disciplined liquidity monitoring procedures.

The Bancorp's credit ratings are summarized in Table 59. The ratings reflect the ratings agencies view on the Bancorp's capacity to meet financial commitments. *

** As an investor, you should be aware that a security rating is not a recommendation to buy, sell or hold securities, that it may be subject to revision or withdrawal at any time by the assigning rating organization and that each rating should be evaluated independently of any other rating. Additional information on the credit rating ranking within the overall classification system is located on the website of each credit rating agency.*

TABLE 59: AGENCY RATINGS

| As of February 24, 2014 | Moody's | Standard and Poor's | Fitch | DBRS |
|--------------------------------|-----------|---------------------|-------|------|
| Fifth Third Bancorp: | | | | |
| Short-term | No rating | A-2 | F1 | R-1L |
| Senior debt | Baa1 | BBB+ | A | AL |
| Subordinated debt | Baa2 | BBB | A- | BBBH |
| Fifth Third Bank: | | | | |
| Short-term | P-2 | A-2 | F1 | R-1L |
| Long-term deposit | A3 | No rating | A+ | A |
| Senior debt | A3 | A- | A | A |
| Subordinated debt | Baa1 | BBB+ | A- | AL |

CAPITAL MANAGEMENT

Management regularly reviews the Bancorp's capital levels to help ensure it is appropriately positioned under various operating environments. The Bancorp has established a Capital Committee which is responsible for making capital plan recommendations to management. These recommendations are reviewed by the ERM Committee and the capital plan is approved by the board. The Capital Committee is responsible for execution oversight of the capital actions of the capital plan.

Capital Ratios

The U.S. banking agencies established quantitative measures that assign risk weightings to assets and off-balance sheet items and also define and set minimum regulatory capital requirements. The U.S. banking agencies define well-capitalized ratios for Tier I and total risk-based capital as 6% and 10%, respectively. The Bancorp exceeded these well-capitalized ratios for all periods presented.

The Basel II advanced approach framework was finalized by U.S. banking agencies in 2007. Core banks, defined as those with consolidated total assets in excess of \$250 billion or on balance

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sheet foreign exposures of \$10 billion were required to adopt the advanced approach effective April 1, 2008. The Bancorp does not meet these thresholds and, therefore, is not subject to the requirements of Basel II.

The Dodd-Frank Act requires more stringent prudential standards, including capital and liquidity requirements, for larger institutions. It addresses the quality of capital components by limiting the degree to which certain hybrid instruments can be included. The Dodd-Frank Act will phase out the inclusion of certain TruPS as a component of Tier I risk-based capital when the Bancorp implements the revised regulatory capital rules known as Basel III.

In December of 2010 and revised in June of 2011, the BCBS issued Basel III, a global regulatory framework, to enhance international capital standards. In June of 2012, U.S. banking regulators proposed enhancements to the regulatory capital requirements for U.S. banks, which implement aspects of Basel III, such as re-defining the regulatory capital elements and minimum capital ratios, introducing regulatory capital buffers above those minimums, revising the agencies' rules for calculating risk-weighted assets and introducing a new Tier I common equity ratio. In July of 2013, U.S. banking regulators approved final enhanced regulatory capital requirements (Basel III Final Rule), which included modifications to the proposed rules. The Basel III Final Rule provides for certain banks, including the Bancorp, to opt out of including AOCI in Tier I capital and retain the treatment of residential mortgage exposures consistent with the current Basel I capital rules. The Basel III Final Rule will phase out the inclusion of certain TruPS as a component of Tier I capital. Under these provisions, these TruPS would qualify as a component of Tier II capital. At December 31, 2013 the Bancorp's Tier I capital included \$60 million of TruPS representing approximately 5 bps of risk weighted assets. The Basel III Final Rule is effective for the Bancorp on January 1, 2015, subject to phase-in periods for certain of its components and other provisions. The Bancorp is in the process of evaluating the Basel III Final Rule and its potential impact. The Bancorp's current estimate of the pro-forma fully phased in Tier I common equity ratio at December 31, 2013 under the Basel III Final Rule is approximately 8.99% compared with 9.39% as calculated under the existing Basel I capital framework. The primary drivers of the change from the existing Basel I capital framework to the Basel III Final Rule are an increase in Tier I

common equity of approximately 75 bps (primarily from the elimination of the current 10% deduction of mortgage servicing rights from capital), which would be more than offset by the impact of increases in risk-weighted assets (primarily from the treatment of securitizations, mortgage servicing rights and commitments with an original maturity of one year or less). If the Bancorp elects to include AOCI components in capital, the December 31, 2013 pro forma Basel III Final Rule Tier 1 common ratio would be increased by approximately 7 bps. The pro-forma Tier I common equity ratio exceeds the proposed minimum Tier I common equity ratio of 7% comprised of a minimum of 4.5% plus a capital conservation buffer of 2.5%. The pro-forma Tier I common equity ratio does not include the effect of any mitigating actions the Bancorp may undertake to offset the impact of the proposed capital enhancements. Additionally, pursuant to the Basel III Final Rule, the minimum capital ratios as of January 1, 2015 will be 6% for the Tier I capital ratio, 8% for the total risk-based capital ratio and 4% for the Tier I capital to average consolidated assets (leverage ratio). For further discussion on the Basel I and Basel III Tier I common equity ratios, see the Non-GAAP Financial Measures section of MD&A.

Market Risk Rule

On June 7, 2012, banking agencies approved a final rule effective January 1, 2013, titled as Risk-Based Capital Guidelines: Market Risk, to implement enhancements to the market risk framework adopted by the BCBS. The final

rule, to which the Bancorp is subject, requires banking organizations with significant trading activities to adjust their capital requirements to better account for the market risks of those activities. The rule introduces new measures of market risk, establishes a charge related to stressed VaR for covered trading positions and replaces references to credit ratings in the market risk rules with alternative methodologies for assessing risk. The intention of the rule is to better capture positions for which the market risk capital rule is appropriate, reduce procyclicality in market risk capital requirements, enhance sensitivity to risks that are not adequately captured by the current regulatory methodologies and increase transparency through enhanced disclosures. Upon the adoption of the market risk final rule in the first quarter of 2013, the Bancorp's Tier I and total risk-based capital ratios decreased 1 bp and adoption had an immaterial impact to the Tier I common equity ratio.

TABLE 60: CAPITAL RATIOS

| As of December 31 (\$ in millions) | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|------------------|---------|---------|---------|---------|
| Average equity as a percent of average assets | 11.56 % | 11.65 | 11.41 | 12.22 | 11.36 |
| Tangible equity as a percent of tangible assets ^(a) | 9.44 | 9.17 | 9.03 | 10.42 | 9.71 |
| Tangible common equity as a percent of tangible assets ^(a) | 8.63 | 8.83 | 8.68 | 7.04 | 6.45 |
| Tier I capital | \$ 12,094 | 11,685 | 12,503 | 13,965 | 13,428 |
| Total risk-based capital | 16,440 | 15,816 | 16,885 | 18,178 | 17,648 |
| Risk-weighted assets ^(b) | 116,736 | 109,699 | 104,945 | 100,561 | 100,933 |
| Regulatory capital ratios: | | | | | |
| Tier I risk-based capital | 10.36 % | 10.65 | 11.91 | 13.89 | 13.30 |
| Total risk-based capital | 14.08 | 14.42 | 16.09 | 18.08 | 17.48 |
| Tier I leverage | 9.64 | 10.05 | 11.10 | 12.79 | 12.34 |
| Tier I common equity ^(a) | 9.39 | 9.51 | 9.35 | 7.48 | 6.99 |

(a) For further information on these ratios, see the Non-GAAP Financial Measures section of MD&A.

(b) Under the banking agencies' risk-based capital guidelines, assets and credit equivalent amounts of derivatives and off-balance sheet exposures are assigned to broad risk categories. The aggregate dollar amount in each risk category is multiplied by the associated risk weight of the category. The resulting weighted values are added together resulting in the Bancorp's total risk-weighted assets.

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Preferred Stock Offering and Conversion

As contemplated by the 2013 CCAR, on May 16, 2013 the Bancorp issued in a registered public offering 600,000 depositary shares, representing 24,000 shares of 5.10% fixed-to-floating rate non-cumulative Series H perpetual preferred stock, for net proceeds of \$593 million. Each preferred share has a \$25,000 liquidation preference. The preferred stock accrues dividends, on a non-cumulative semi-annual basis, at an annual rate of 5.10% through but excluding June 30, 2023, at which time it converts to a quarterly floating rate dividend of three-month LIBOR plus 3.033%. Subject to any required regulatory approval, the Bancorp may redeem the Series H preferred shares at its option in whole or in part, at any time on or after June 30, 2023 and may redeem in whole, but not in part, following a regulatory capital event at any time prior to June 30, 2023. The Series H preferred shares are not convertible into Bancorp common shares or any other securities.

On June 11, 2013, the Bancorp's Board of Directors authorized the conversion into common stock, no par value, of all outstanding shares of the Bancorp's 8.50% non-cumulative convertible perpetual preferred stock, Series G, which shares are represented by depositary shares each representing 1/250th of a share of Series G preferred stock, pursuant to the Amended Articles of Incorporation. The Articles grant the Bancorp the right, at its option, to convert all outstanding shares of Series G preferred stock if the closing price of common stock exceeded 130% of the applicable conversion price for 20 trading days within any period of 30 consecutive trading days. The closing price of shares of common stock satisfied such threshold for the 30 trading days ended June 10, 2013, and the Bancorp gave the required notice of its exercise of its conversion right.

On July 1, 2013, the Bancorp converted the remaining 16,442 outstanding shares of Series G preferred stock, which represented 4,110,500 depositary shares, into shares of Fifth Third's common stock. Each share of Series G preferred stock was converted into 2,159.8272 shares of common stock, representing a total of 35,511,740 issued shares. The common shares issued in the conversion are exempt securities pursuant to Section 3(a)(9) of the Securities Act of 1933, as amended, as the securities exchanged were exclusively with Bancorp's existing security holders where no commission or other remuneration was paid. Upon conversion, the depositary shares were delisted from the NASDAQ Global Select Market and withdrawn from the Exchange.

On December 9, 2013, the Bancorp issued, in a registered public offering, 18,000,000 depositary shares, representing 18,000 shares of 6.625% fixed-to-floating rate non-cumulative Series I perpetual preferred stock, for net proceeds of \$441 million. Each preferred share has a \$25,000 liquidation preference. The preferred stock accrues dividends, on a non-cumulative quarterly basis, at an annual rate of 6.625% through but excluding December 31, 2023, at which time it converts to a quarterly floating rate dividend of three-month LIBOR plus 3.71%. Subject to any required regulatory approval, the Bancorp may redeem the Series I preferred shares at its option in whole or in part, at any time on or after December 31, 2023 and may redeem in whole, but not in part, following a regulatory capital event at any time prior to December 31, 2023. The Series I preferred shares are not convertible into Bancorp common shares or any other securities.

Redemption of TruPS

The Bancorp redeemed all \$750 million of the outstanding TruPS issued by Fifth Third Capital Trust IV on December 30, 2013. These securities had a distribution rate of 6.50% and a scheduled maturity date of April 1, 2067. Pursuant to

the terms of the TruPS, the securities of Fifth Third Capital Trust IV were redeemable within ninety days of a Capital Treatment Event. The Bancorp determined that a Capital Treatment Event occurred upon the publication of a Final Rule regarding Regulatory Capital Rules jointly by the Federal Reserve System and the Office of the Comptroller of the Currency. The redemption price was \$1,000 per security, which reflected 100% of the liquidation amount, plus accrued and unpaid distributions to the actual redemption date of \$10 million. The Bancorp recognized an \$8 million loss on the extinguishment of this debt within other noninterest expense in the Consolidated Statements of Income.

Dividend Policy and Stock Repurchase Program

The Bancorp's common stock dividend policy and stock repurchase program reflect its earnings outlook, desired payout ratios, the need to maintain adequate capital levels, the ability of its subsidiaries to pay dividends, the need to comply with safe and sound banking practices as well as meet regulatory requirements and expectations. The Bancorp declared dividends per common share of \$0.47 and

\$0.36 during the years ended December 31, 2013 and 2012, respectively.

On November 6, 2012, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 7,710,761 shares, or approximately \$125 million, of its outstanding common stock on November 9, 2012. The Bancorp repurchased the shares as part of its 100 million share repurchase program announced in August of 2012. As part of this transaction and all subsequent accelerated share repurchases, the Bancorp entered into a forward contract in which the final number of shares to be delivered at settlement of the accelerated share repurchase transaction will be based generally on a discount to the average daily volume-weighted average price of the Bancorp's common stock during the term of the Repurchase Agreement. The accelerated share repurchase was treated as two separate transactions (i) the acquisition of treasury shares on the acquisition date and (ii) a forward contract indexed to the Bancorp's stock. At settlement of the forward contract on February 12, 2013, the Bancorp received an additional 657,914 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

Following the sale of a portion of the Bancorp's shares of Class A Vantiv, Inc. common stock in 2012, the Bancorp entered into an accelerated share repurchase transaction on December 14, 2012 with a counterparty pursuant to which the Bancorp purchased 6,267,410 shares, or approximately \$100 million, of its outstanding common stock on December 19, 2012. The Bancorp repurchased the shares of its common stock as part of its previously announced 100 million share repurchase program in August of 2012. At settlement of the forward contract on February 27, 2013, the Bancorp received an additional 127,760 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On January 28, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 6,953,028 shares, or approximately \$125 million of its outstanding common stock on January 31, 2013. The Bancorp repurchased the shares of its common stock as part of its August of 2012 Board approved 100 million share repurchase program. This repurchase transaction concluded the \$600 million of common share repurchases not objected to by the FRB in the 2012 CCAR process. At settlement of the forward contract on April 5, 2013, the Bancorp received an additional 849,037 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

As a result of the FRB's non-objection to the Bancorp's capital plan under the 2013 CCAR process, on March 19, 2013, Fifth Third's Board of Directors authorized the Bancorp to repurchase up to 100 million shares of its outstanding common stock in the open market or in privately negotiated transactions, and to utilize any derivative or similar instrument to affect share repurchase transactions. This share repurchase authorization replaced the Board's previous authorization.

On May 21, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 25,035,519 shares, or approximately \$539 million, of its outstanding common stock on May 24, 2013. The Bancorp repurchased the shares of its common stock as part of its 100 million share repurchase program previously announced on March 19, 2013. At settlement of the forward contract on October 1, 2013, the Bancorp received an additional 4,270,250 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On November 13, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty

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pursuant to which the Bancorp purchased 8,538,423 shares, or approximately \$200 million, of its outstanding common stock on November 18, 2013. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before February 28, 2014.

On December 10, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 19,084,195 shares, or approximately \$456 million, of its outstanding common stock on December 13, 2013. The Bancorp repurchased the shares of its

common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before March 26, 2014.

On January 28, 2014, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 3,950,705 shares, or approximately \$99 million, of its outstanding common stock on January 31, 2014. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before March 26, 2014.

TABLE 61: SHARE REPURCHASES

| For the years ended December 31 | 2013 | 2012 | 2011 |
|---|--------------|--------------|------------|
| Shares authorized for repurchase at January 1 | 63,046,682 | 19,201,518 | 19,201,518 |
| Additional authorizations ^(a) | 45,541,057 | 86,269,178 | - |
| Share repurchases ^(b) | (65,516,126) | (42,424,014) | - |
| Shares authorized for repurchase at December 31 | 43,071,613 | 63,046,682 | 19,201,518 |
| Average price paid per share | \$18.80 | \$14.82 | N/A |

(a) In March 2013, the Bancorp announced that its Board of Directors had authorized management to purchase 100 million shares of the Bancorp's common stock through the open market or in any private transaction. The authorization does not include specific price targets or an expiration date. This share repurchase authorization replaces the Board's previous authorization pursuant to which approximately 54 million shares remained available for repurchase by the Bancorp.

(b) Excludes 1,863,097, 2,059,003 and 1,164,254 shares repurchased during 2013, 2012, and 2011, respectively, in connection with various employee compensation plans. These repurchases are not included in the calculation for average price paid and do not count against the maximum number of shares that may yet be repurchased under the Board of Directors' authorization.

Stress Tests and CCAR

The FRB issued guidelines known as CCAR, which provide a common, conservative approach to ensure BHCs, including the Bancorp, hold adequate capital to maintain ready access to funding, continue operations and meet their

obligations to creditors and counterparties, and continue to serve as credit intermediaries, even in adverse conditions. The CCAR process requires the submission of a comprehensive capital plan that assumes a minimum planning horizon of nine quarters under various economic scenarios.

The mandatory elements of the capital plan are an assessment of the expected use and sources of capital over the planning horizon, a description of all planned capital actions over the planning horizon, a discussion of any expected changes to the Bancorp's business plan that are likely to have a material impact on its capital adequacy or liquidity, a detailed description of the Bancorp's process for assessing capital adequacy and the Bancorp's capital policy. The capital plan must reflect the revised capital framework that the FRB adopted in connection with the implementation of the Basel III accord, including the framework's minimum regulatory capital ratios and transition arrangements.

The FRB's review of the capital plan will assess the comprehensiveness of the capital plan, the reasonableness of the assumptions and the analysis underlying the capital plan. Additionally, the FRB reviews the robustness of the capital adequacy process, the capital policy and the Bancorp's ability to maintain capital above the minimum regulatory capital ratios as they transition to Basel III and above a Basel I Tier 1 common ratio of 5 percent under baseline and stressful conditions throughout a nine-quarter planning horizon.

The FRB issued stress testing rules that implement section 165(i)(1) and (i)(2) of the DFA. Large BHCs, including the Bancorp, are subject to the final stress testing rules. The rules require both supervisory and company-run stress tests, which provide forward-looking information to supervisors to help assess whether institutions have sufficient capital to absorb losses and support operations during adverse economic conditions.

In March of 2013, the FRB announced it had completed the 2013 CCAR. For BHCs that proposed capital distributions in their plan, the FRB either objected to the plan or provided a non-

objection whereby the FRB concurred with the proposed 2013 capital distributions. The FRB indicated to the Bancorp that it did not object to the following proposed capital actions for the period beginning April 1, 2013 and ending March 31, 2014:

- Increase in the quarterly common stock dividend to \$0.12 per share;

- Repurchase of up to \$750 million in TruPS subject to the determination of a regulatory capital event and replacement with the issuance of a similar amount of Tier II-qualifying subordinated debt;

- Conversion of the \$398 million in outstanding Series G 8.5% convertible preferred stock into approximately 35.5 million common shares issued to the holders. If this conversion were to occur, the Bancorp would intend to repurchase common shares equivalent to those issued in the conversion up to \$550 million in market value, and issue \$550 million in preferred stock;

- Repurchase of common shares in an amount up to \$984 million, including any shares issued in a Series G preferred stock conversion;

- Incremental repurchase of common shares in the amount of any after-tax gains from the sale of Vantiv, Inc stock; and

- Issuance of an additional \$500 million in preferred stock.

The capital plan also included the assumption that the Bancorp would issue approximately 3.5 million shares in restricted stock under employee compensation plans in 2013. The above potential capital actions are subject to Board approval and other factors including regulatory developments and market conditions. Actions consistent with the above proposed capital actions were substantially completed in 2013.

The DFA requires that BHCs with over \$50 billion in consolidated assets that participated in the 2009 Supervisory Capital Assessment Program, including the Bancorp, conduct two stress tests each year. On May 13, 2013, the FRB launched the 2013 Mid-Cycle Stress Tests, which was submitted to the FRB in July of 2013. The stress tests required the BHCs to develop their own baseline,

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

adverse and severely adverse scenarios to reflect its individual operations and risks. Each BHC was required to release its results under the severely adverse scenario, which the Bancorp disclosed on its website on September 24, 2013.

The FRB launched the 2014 stress testing program and CCAR on November 1, 2013. The stress testing results and capital plan were submitted by the Bancorp to the FRB on January 6, 2014.

The FRB expects to release summary results of the 2014 stress testing program and CCAR in March of 2014. The results will include supervisory projections of capital ratios, losses and revenues under the supervisory adverse and supervisory severely adverse scenarios. The FRB will also issue an objection or non-objection to each participating institution's capital plan submitted under CCAR. Additionally, as a CCAR institution, Fifth Third is required to disclose its own estimates of results under the supervisory severely adverse scenario using the same consistently applied capital actions noted above, and to provide information related to risks included in its stress testing; a summary description of the methodologies used; estimates of aggregate pre-provision net revenue, losses, provisions, and pro forma capital ratios at the end of the forward-looking planning horizon of at least nine quarters; and an explanation of the most significant causes of changes in regulatory capital ratios. These disclosures are required to be sent to the FRB and publicly disclosed by March 31, 2014.

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

OFF-BALANCE SHEET ARRANGEMENTS

In the ordinary course of business, the Bancorp enters into financial transactions to extend credit and various forms of commitments and guarantees that may be considered off-balance sheet arrangements. These transactions involve varying elements of market, credit and liquidity risk. Refer to Note 17 of the Notes to Consolidated Financial Statements for additional information. A discussion of these transactions is as follows:

Residential Mortgage Loan Sales

Conforming residential mortgage loans sold to unrelated third parties are generally sold with representation and warranty recourse provisions. Such provisions include the loan's compliance with applicable loan criteria, including certain documentation standards per agreements with unrelated third parties. Additional reasons for the Bancorp having to repurchase the loans include compliance with collateral appraisal standards, fraud related to the loan application and the rescission of mortgage insurance. Under these provisions, the Bancorp is required to repurchase any previously sold loan for which the representation or warranty of the Bancorp proves to be inaccurate, incomplete or misleading.

During the fourth quarter of 2013, the Bancorp settled certain repurchase claims related to mortgage loans originated and sold to FHLMC prior to January 1, 2009 for \$25 million after paid claim credits and other adjustments. The settlement removes the Bancorp's responsibility to repurchase or indemnify FHLMC for representation and warranty violations on any loan sold prior to January 1, 2009 except in limited circumstances.

As of December 31, 2013 and 2012, the Bancorp maintained reserves related to loans sold with representation and warranty recourse provisions totaling \$44 million and \$110 million, respectively, included in other liabilities in the Bancorp's Consolidated Balance Sheets.

During 2013 and 2012, the Bancorp paid \$64 million and \$34 million, respectively, in the form of make whole payments and repurchased \$89 million and \$114 million, respectively, in outstanding principal of loans to satisfy investor demands. Total repurchase demand requests during 2013 and 2012 were \$263 million and \$340 million, respectively. Total outstanding repurchase demand inventory was \$46 million at December 31, 2013 compared to \$67 million at December 31, 2012.

The Bancorp sold certain residential mortgage loans in the secondary market with credit recourse. In the event of any customer default, pursuant to the credit recourse provided, the Bancorp is required to reimburse the third party. The maximum amount of credit risk in the event of nonperformance by the underlying borrowers is equivalent to the total outstanding balance. In the event of nonperformance, the Bancorp has rights to the underlying collateral value securing the loan. At December 31, 2013, the outstanding balances on these loans sold with credit recourse was \$579 million compared to \$662 million at December 31, 2012. The Bancorp maintained an estimated credit loss reserve on these loans sold with credit recourse of \$16 million and \$20 million at December 31, 2013 and 2012, respectively, included in other liabilities in the Consolidated Balance Sheets. To determine the credit loss reserve, the Bancorp used an approach that is consistent with its overall approach in estimating credit losses for various categories of residential

mortgage loans held in its loan portfolio.

Private Mortgage Insurance

For certain mortgage loans originated by the Bancorp, borrowers may be required to obtain PMI provided by third-party insurers. In some instances, these insurers cede a portion of the PMI premiums to the Bancorp, and the Bancorp provides reinsurance coverage within a specified range of the total PMI coverage. The Bancorp's

reinsurance coverage typically ranges from 5% to 10% of the total PMI coverage.

The Bancorp's maximum exposure in the event of nonperformance by the underlying borrowers is equivalent to the Bancorp's total outstanding reinsurance coverage, which was \$37 million at December 31, 2013 and \$58 million at December 31, 2012. The Bancorp maintained a reserve, included in other liabilities in the Bancorp's Consolidated Balance Sheets, related to exposures within the reinsurance portfolio of \$10 million as of December 31, 2013 and \$18 million as of December 31, 2012. In 2009, the Bancorp suspended the practice of providing reinsurance of private mortgage insurance for newly originated mortgage loans. In the second quarter of 2011, the Bancorp allowed one of its third-party insurers to terminate its reinsurance agreement with the Bancorp, resulting in the Bancorp releasing collateral to the insurer in the form of investment securities and other assets with a carrying value of \$5 million, and the insurer assuming the Bancorp's obligations under the reinsurance agreement, resulting in a decrease to the Bancorp's reserve liability of \$11 million and decrease in the Bancorp's maximum exposure of \$27 million. In the fourth quarter of 2012, the Bancorp allowed one of its third-party insurers to terminate its reinsurance agreement with the Bancorp, resulting in the insurer assuming the Bancorp's obligations under the reinsurance agreement, resulting in a decrease to the Bancorp's reserve liability of \$2 million and decrease in the Bancorp's maximum exposure of \$3 million.

Automobile Loan Securitization

In March of 2013, the Bancorp recognized an immaterial loss on the securitization and sale of certain automobile loans with a carrying amount of approximately \$509 million. The Bancorp utilized a securitization trust to facilitate the securitization process. The trust issued asset-backed securities in the form of notes and equity certificates, with varying levels of credit subordination and payment priority. The Bancorp does not hold any of the notes or equity certificates issued by the trust, and the investors in these securities have no credit recourse to the Bancorp's assets for failure of debtors to pay when due. As part of the sale, the Bancorp obtained servicing responsibilities and recognized a servicing asset with an initial fair value of \$6 million. For further information on this automobile securitization, see Notes 10 and 11 of the Notes to Consolidated Financial Statements.

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Table of Contents**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****CONTRACTUAL OBLIGATIONS AND OTHER COMMITMENTS**

The Bancorp has certain obligations and commitments to make future payments under contracts. The aggregate contractual obligations and commitments at December 31, 2013 are shown in Table 62. As of December 31, 2013, the Bancorp has unrecognized tax benefits that, if recognized, would impact the effective tax rate in future periods. Due to the uncertainty of the amounts to be

ultimately paid as well as the timing of such payments, all uncertain tax liabilities that have not been paid have been excluded from the Contractual Obligations and Other Commitments table. For further detail on the impact of income taxes see Note 20 of the Notes to Consolidated Financial Statements.

TABLE 62: CONTRACTUAL OBLIGATIONS AND OTHER COMMITMENTS

| As of December 31, 2013 (\$ in millions) | Less than 1 | | | Greater than | | Total |
|--|-------------|-----------|-----------|--------------|---------|-------|
| | year | 1-3 years | 3-5 years | 5 years | | |
| Contractually obligated payments due by period: | | | | | | |
| Deposits with a stated maturity of less than one year ^(a) | \$ 89,174 | - | - | - | 89,174 | |
| Time deposits ^(c) | 7,424 | 1,902 | 720 | 55 | 10,101 | |
| Short-term borrowings ^(e) | 1,664 | - | - | - | 1,664 | |
| Long-term debt ^(b) | 157 | 4,617 | 2,095 | 2,764 | 9,633 | |
| Forward contracts related to held for sale mortgage loans ^(d) | 1,448 | - | - | - | 1,448 | |
| Noncancelable lease obligations ^(f) | 91 | 170 | 146 | 339 | 746 | |
| Partnership investment commitments ^(g) | 261 | 103 | 22 | 21 | 407 | |
| Pension benefit payments ⁽ⁱ⁾ | 18 | 34 | 29 | 63 | 144 | |
| Purchase obligations and capital expenditures ^(h) | 52 | 30 | 24 | 11 | 117 | |
| Capital lease obligations | 8 | 11 | - | - | 19 | |
| Total contractually obligated payments due by period | \$ 100,297 | 6,867 | 3,036 | 3,253 | 113,453 | |
| Other commitments by expiration period | | | | | | |
| Commitments to extend credit ^(j) | \$ 33,180 | 10,884 | 17,937 | 139 | 62,140 | |
| Letters of credit ^(k) | 1,899 | 1,969 | 204 | 57 | 4,129 | |
| Total other commitments by expiration period | \$ 35,079 | 12,853 | 18,141 | 196 | 66,269 | |

(a) Includes demand, interest checking, savings, money market and foreign office deposits. For additional information, see the Deposits discussion in the Balance Sheet Analysis section of MD&A.

- (b) In the banking industry, interest-bearing obligations are principally used to fund interest-earning assets. As such, interest charges on contractual obligations were excluded from reported amounts, as the potential cash outflows would have corresponding cash inflows from interest-earning assets. See Note 16 of the Notes to Consolidated Financial Statements for additional information on these debt instruments.*
- (c) Includes other time and certificates \$100,000 and over. For additional information, see the Deposits discussion in the Balance Sheet Analysis section of MD&A.*
- (d) See Note 12 of the Notes to Consolidated Financial Statements for additional information on forward contracts to sell residential mortgage loans.*
- (e) Includes federal funds purchased and borrowings with an original maturity of less than one year. For additional information, see Note 15 of the Notes to Consolidated Financial Statements.*
- (f) Includes rental commitments.*
- (g) Includes low-income housing, historic tax investments and market tax credits. For additional information, see Note 10 of the Notes to Consolidated Financial Statements.*
- (h) Represents agreements to purchase goods or services and includes commitments to various general contractors for work related to banking center construction.*
- (i) See Note 21 of the Notes to Consolidated Financial Statements for additional information on pension obligations.*
- (j) Commitments to extend credit are agreements to lend, typically having fixed expiration dates or other termination clauses that may require payment of a fee. Many of the commitments to extend credit may expire without being drawn upon. The total commitment amounts include capital commitments for private equity investments and do not necessarily represent future cash flow requirements. For additional information, see Note 17 of the Notes to Consolidated Financial Statements.*
- (k) Letters of credit are conditional commitments issued to guarantee the performance of a customer to a third party. For additional information, see Note 17 of the Notes to Consolidated Financial Statements.*

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MANAGEMENT'S ASSESSMENT AS TO THE EFFECTIVENESS OF INTERNAL CONTROL OVER FINANCIAL REPORTING

The Bancorp conducted an evaluation, under the supervision and with the participation of the Bancorp's management, including the Bancorp's Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Bancorp's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act). Based on the foregoing, as of the end of the period covered by this report, the Bancorp's Chief Executive Officer and Chief Financial Officer concluded that the Bancorp's disclosure controls and procedures were effective, in all material respects, to ensure that information required to be disclosed in the reports the Bancorp files and submits under the Exchange Act is recorded, processed, summarized and reported as and when required and information is accumulated and communicated to management on a timely basis.

The management of Fifth Third Bancorp is responsible for establishing and maintaining adequate internal control, designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with accounting principles generally accepted in the United States of America. The Bancorp's management assessed the effectiveness of the Bancorp's internal control over financial reporting as of December 31, 2013. Management's assessment is based on the criteria established in the *1992 Internal Control - Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission and was designed to provide reasonable assurance that the Bancorp maintained effective internal control over financial reporting as of December 31, 2013. Based on this assessment, management believes that the Bancorp maintained effective internal control over financial reporting as of December 31, 2013. The Bancorp's independent registered public accounting firm, that audited the Bancorp's consolidated financial statements included in this annual report, has issued an audit report on our internal control over financial reporting as of December 31, 2013. This report appears on page 87 of the annual report.

The Bancorp's management also conducted an evaluation of internal control over financial reporting to determine whether any changes occurred during the year covered by this report that have materially affected, or are reasonably likely to materially affect, the Bancorp's internal control over financial reporting. Based on this evaluation, there has been no such change during the year covered by this report.

Kevin T. Kabat
Vice Chairman and Chief Executive Officer
February 24, 2014

Tayfun Tuzun
Executive Vice President and Chief Financial Officer
February 24, 2014

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REPORTS OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and Board of Directors of Fifth Third Bancorp:

We have audited the internal control over financial reporting of Fifth Third Bancorp and subsidiaries (the Bancorp) as of December 31, 2013, based on criteria established in *Internal Control – Integrated Framework (1992)* issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Bancorp s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management s Assessment as to the Effectiveness of Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Bancorp s internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company s internal control over financial reporting is a process designed by, or under the supervision of, the company s principal executive and principal financial officers, or persons performing similar functions, and effected by the company s board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company s internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company s assets that could have a material effect on the financial statements.

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the Bancorp maintained, in all material respects, effective internal control over financial reporting as of December 31, 2013, based on the criteria established in *Internal Control – Integrated Framework (1992)* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated financial statements as of and for the year ended December 31, 2013 of the Bancorp and our report dated February 24, 2014 expressed an unqualified opinion on those consolidated financial statements.

Cincinnati, Ohio

February 24, 2014

To the Shareholders and Board of Directors of Fifth Third Bancorp:

We have audited the accompanying consolidated balance sheets of Fifth Third Bancorp and subsidiaries (the Bancorp) as of December 31, 2013 and 2012, and the related consolidated statements of income, comprehensive income, equity, and cash flows for each of the three years in the period ended December 31, 2013. These consolidated financial statements are the responsibility of the Bancorp s management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the financial position of Fifth Third Bancorp and subsidiaries at December 31, 2013 and 2012, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2013, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Bancorp s internal control over financial reporting as of December 31, 2013, based on the criteria established in *Internal Control Integrated Framework (1992)* issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated February 24, 2014 expressed an unqualified opinion on the Bancorp s internal control over financial reporting.

Cincinnati, Ohio

February 24, 2014

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Table of Contents**CONSOLIDATED BALANCE SHEETS**

| As of December 31 (\$ in millions, except share data) | 2013 | 2012 |
|--|-------------------|----------------|
| Assets | | |
| Cash and due from banks ^(a) | \$ 3,178 | 2,441 |
| Available-for-sale and other securities ^(b) | 18,597 | 15,207 |
| Held-to-maturity securities ^(c) | 208 | 284 |
| Trading securities | 343 | 207 |
| Other short-term investments | 5,116 | 2,421 |
| Loans held for sale ^(d) | 944 | 2,939 |
| Portfolio loans and leases: | | |
| Commercial and industrial loans | 39,316 | 36,038 |
| Commercial mortgage loans ^(a) | 8,066 | 9,103 |
| Commercial construction loans | 1,039 | 698 |
| Commercial leases | 3,625 | 3,549 |
| Residential mortgage loans ^(e) | 12,680 | 12,017 |
| Home equity | 9,246 | 10,018 |
| Automobile loans ^(a) | 11,984 | 11,972 |
| Credit card | 2,294 | 2,097 |
| Other consumer loans and leases | 364 | 290 |
| Portfolio loans and leases | 88,614 | 85,782 |
| Allowance for loan and lease losses ^(a) | (1,582) | (1,854) |
| Portfolio loans and leases, net | 87,032 | 83,928 |
| Bank premises and equipment | 2,531 | 2,542 |
| Operating lease equipment | 730 | 581 |
| Goodwill | 2,416 | 2,416 |
| Intangible assets | 19 | 27 |
| Servicing rights | 971 | 697 |
| Other assets ^(a) | 8,358 | 8,204 |
| Total Assets | \$ 130,443 | 121,894 |
| Liabilities | | |
| Deposits: | | |
| Demand | \$ 32,634 | 30,023 |
| Interest checking | 25,875 | 24,477 |
| Savings | 17,045 | 19,879 |
| Money market | 11,644 | 6,875 |
| Other time | 3,530 | 4,015 |
| Certificates - \$100,000 and over | 6,571 | 3,284 |
| Foreign office and other | 1,976 | 964 |
| Total deposits | 99,275 | 89,517 |
| Federal funds purchased | 284 | 901 |
| Other short-term borrowings | 1,380 | 6,280 |
| Accrued taxes, interest and expenses | 1,758 | 1,708 |
| Other liabilities ^(a) | 3,487 | 2,639 |

| | | |
|--|-------------------|----------------|
| Long-term debt ^(a) | 9,633 | 7,085 |
| Total Liabilities | 115,817 | 108,130 |
| Equity | | |
| Common stock ^(f) | 2,051 | 2,051 |
| Preferred stock ^(g) | 1,034 | 398 |
| Capital surplus | 2,561 | 2,758 |
| Retained earnings | 10,156 | 8,768 |
| Accumulated other comprehensive income | 82 | 375 |
| Treasury stock ^(f) | (1,295) | (634) |
| Total Bancorp shareholders equity | 14,589 | 13,716 |
| Noncontrolling interests | 37 | 48 |
| Total Equity | 14,626 | 13,764 |
| Total Liabilities and Equity | \$ 130,443 | 121,894 |

(a) At **December 31, 2013** and 2012, includes \$49 and \$0 of cash and due from banks, \$48 and \$50 of commercial mortgage loans, \$ 1,010 and \$0 of automobile loans, \$(15) and \$(5) of ALLL, \$13 and \$3 of other assets, \$1 and \$0 of other liabilities, \$ 1,048 and \$0 of long-term debt from consolidated VIEs that are included in their respective captions. See Note 10.

(b) Amortized cost of \$18,409 and \$ 14,571 at **December 31, 2013** and 2012, respectively.

(c) Fair value of \$208 and \$284 at **December 31, 2013** and 2012, respectively.

(d) Includes \$890 and \$2,856 of residential mortgage loans held for sale measured at fair value at **December 31, 2013**, and 2012, respectively.

(e) Includes \$92 and \$76 of residential mortgage loans measured at fair value at **December 31, 2013** and 2012, respectively.

(f) Common shares: Stated value \$2.22 per share; authorized 2,000,000,000; outstanding at **December 31, 2013** 855,305,745 (excludes 68,586,836 treasury shares) and December 31, 2012 882,152,057 (excludes 41,740,524 treasury shares).

(g) 458,000 shares of undesignated no par value preferred stock are authorized and unissued at **December 31, 2013**; fixed-to-floating rate non-cumulative Series H perpetual preferred stock with a \$25,000 liquidation preference: 24,000 authorized, issued and outstanding at **December 31, 2013**; fixed-to-floating rate non-cumulative Series I perpetual preferred stock with a \$25,000 liquidation preference: 18,000 authorized, issued and outstanding at **December 31, 2013** and 8.5% non-cumulative Series G convertible (into 2,159.8272 common shares) perpetual preferred stock with a \$25,000 liquidation preference: 46,000 authorized and 16,450 issued and outstanding at December 31, 2012.

See Notes to Consolidated Financial Statements.

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Table of Contents**CONSOLIDATED STATEMENTS OF INCOME**

For the years ended December 31 (\$ in millions, except per share data)

| | 2013 | 2012 | 2011 |
|--|-----------------|--------------|--------------|
| Interest Income | | | |
| Interest and fees on loans and leases | \$ 3,447 | 3,574 | 3,613 |
| Interest on securities | 520 | 529 | 600 |
| Interest on other short-term investments | 6 | 4 | 5 |
| Total interest income | 3,973 | 4,107 | 4,218 |
| Interest Expense | | | |
| Interest on deposits | 202 | 216 | 352 |
| Interest on other short-term borrowings | 6 | 8 | 4 |
| Interest on long-term debt | 204 | 288 | 305 |
| Total interest expense | 412 | 512 | 661 |
| Net Interest Income | 3,561 | 3,595 | 3,557 |
| Provision for loan and lease losses | 229 | 303 | 423 |
| Net Interest Income After Provision for Loan and Lease Losses | 3,332 | 3,292 | 3,134 |
| Noninterest Income | | | |
| Mortgage banking net revenue | 700 | 845 | 597 |
| Service charges on deposits | 549 | 522 | 520 |
| Corporate banking revenue | 400 | 413 | 350 |
| Investment advisory revenue | 393 | 374 | 375 |
| Card and processing revenue | 272 | 253 | 308 |
| Other noninterest income | 879 | 574 | 250 |
| Securities gains, net | 21 | 15 | 46 |
| Securities gains, net - non-qualifying hedges on mortgage servicing rights | 13 | 3 | 9 |
| Total noninterest income | 3,227 | 2,999 | 2,455 |
| Noninterest Expense | | | |
| Salaries, wages and incentives | 1,581 | 1,607 | 1,478 |
| Employee benefits | 357 | 371 | 330 |
| Net occupancy expense | 307 | 302 | 305 |
| Technology and communications | 204 | 196 | 188 |
| Card and processing expense | 134 | 121 | 120 |
| Equipment expense | 114 | 110 | 113 |
| Other noninterest expense | 1,264 | 1,374 | 1,224 |
| Total noninterest expense | 3,961 | 4,081 | 3,758 |
| Income Before Income Taxes | 2,598 | 2,210 | 1,831 |
| Applicable income tax expense | 772 | 636 | 533 |
| Net Income | 1,826 | 1,574 | 1,298 |
| Less: Net income attributable to noncontrolling interests | (10) | (2) | 1 |
| Net Income Attributable to Bancorp | 1,836 | 1,576 | 1,297 |
| Dividends on preferred stock | 37 | 35 | 203 |
| Net Income Available to Common Shareholders | \$ 1,799 | 1,541 | 1,094 |
| Earnings Per Share | \$ 2.05 | 1.69 | 1.20 |

| | | | | |
|---|-----------|--------------------|-------------|-------------|
| Earnings Per Diluted Share | \$ | 2.02 | 1.66 | 1.18 |
| Average common shares - basic | | 869,462,977 | 904,425,226 | 906,460,550 |
| Average common shares - diluted | | 894,736,445 | 945,554,102 | 949,545,420 |
| Cash dividends declared per common share | \$ | 0.47 | 0.36 | 0.28 |

See Notes to Consolidated Financial Statements.

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Table of Contents**CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME**

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|-----------------|--------------|--------------|
| Net income | \$ 1,826 | 1,574 | 1,298 |
| Other comprehensive (loss) income, net of tax: | | | |
| Unrealized gains on available-for-sale securities: | | | |
| Unrealized holding (losses) gains on available-for-sale securities arising during the year | (295) | (63) | 201 |
| Reclassification adjustment for net losses (gains) included in net income | 4 | (10) | (37) |
| Unrealized gains on cash flow hedge derivatives: | | | |
| Unrealized holding (losses) gains on cash flow hedge derivatives arising during the year | (8) | 24 | 58 |
| Reclassification adjustment for net gains included in net income | (29) | (54) | (45) |
| Defined benefit pension plans: | | | |
| Net actuarial gain (loss) arising during the year | 25 | (5) | (33) |
| Reclassification of amounts to net periodic benefit costs | 10 | 13 | 12 |
| Other comprehensive (loss) income | (293) | (95) | 156 |
| Comprehensive income | 1,533 | 1,479 | 1,454 |
| Less: Comprehensive income attributable to noncontrolling interests | (10) | (2) | 1 |
| Comprehensive income attributable to Bancorp | \$ 1,543 | 1,481 | 1,453 |

See Notes to Consolidated Financial Statements.

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Table of Contents**CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY**

| (\$ in millions, except per share data) | Bancorp Shareholders Equity | | | | | | Total Bancorp Shareholder Equity | Non-Controlling Interests | Total Equity |
|--|-----------------------------|-----------------|-----------------|-------------------|--|----------------|----------------------------------|---------------------------|--------------|
| | Common Stock | Preferred Stock | Capital Surplus | Retained Earnings | Accumulated Other Comprehensive Income | Treasury Stock | | | |
| Balance at December 31, 2010 | \$ 1,779 | 3,654 | 1,715 | 6,719 | 314 | (130) | 14,051 | 29 | 14,080 |
| Net income | | | | 1,297 | | | 1,297 | 1 | 1,298 |
| Other comprehensive income | | | | | 156 | | 156 | | 156 |
| Cash dividends declared: | | | | | | | | | |
| Common stock at \$0.28 per share | | | | (257) | | | (257) | | (257) |
| Preferred stock | | | | (50) | | | (50) | | (50) |
| Issuance of common stock | 272 | | 1,376 | | | | 1,648 | | 1,648 |
| Redemption of preferred shares, Series F | | (3,408) | | | | | (3,408) | | (3,408) |
| Redemption of stock warrant | | | (280) | | | | (280) | | (280) |
| Accretion of preferred dividends, Series F | | 153 | | (153) | | | - | | - |
| Impact of stock transactions under stock compensation plans, net | | | (21) | | | 65 | 44 | | 44 |
| Noncontrolling interest | | | | | | | - | 21 | 21 |
| Other | | (1) | 2 | (2) | | 1 | - | (1) | (1) |
| Balance at December 31, 2011 | 2,051 | 398 | 2,792 | 7,554 | 470 | (64) | 13,201 | 50 | 13,251 |
| Net income | | | | 1,576 | | | 1,576 | (2) | 1,574 |
| Other comprehensive loss | | | | | (95) | | (95) | | (95) |
| Cash dividends declared: | | | | | | | | | |
| Common stock at \$0.36 per share | | | | (325) | | | (325) | | (325) |
| Preferred stock | | | | (35) | | | (35) | | (35) |
| | | | (23) | | | (627) | (650) | | (650) |

| | | | | | | | | | |
|--|-----------------|--------------|--------------|---------------|--------------|----------------|----------------|-------------|----------------|
| Shares acquired for treasury | | | | | | | | | |
| Impact of stock transactions under stock compensation plans, net | | | (11) | | | 54 | 43 | | 43 |
| Other | | | (2) | | | 3 | 1 | | 1 |
| Balance at | | | | | | | | | |
| December 31, 2012 | 2,051 | 398 | 2,758 | 8,768 | 375 | (634) | 13,716 | 48 | 13,764 |
| Net income | | | | 1,836 | | | 1,836 | (10) | 1,826 |
| Other comprehensive loss | | | | | (293) | | (293) | | (293) |
| Cash dividends declared: | | | | | | | | | |
| Common stock at \$0.47 per share | | | | (407) | | | (407) | | (407) |
| Preferred stock | | | | (37) | | | (37) | | (37) |
| Shares acquired for treasury | | | (78) | | | (1,242) | (1,320) | | (1,320) |
| Issuance of preferred stock | | 1,034 | | | | | 1,034 | | 1,034 |
| Redemption of preferred stock, Series G | | (398) | (142) | | | 540 | - | | - |
| Impact of stock transactions under stock compensation plans, net | | | | 22 | | 38 | 60 | | 60 |
| Other | | | | 1 | (4) | 3 | - | (1) | (1) |
| Balance at | | | | | | | | | |
| December 31, 2013 | \$ 2,051 | 1,034 | 2,561 | 10,156 | 82 | (1,295) | 14,589 | 37 | 14,626 |

See Notes to Consolidated Financial Statements.

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| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|---|--------------|--------------|--------------|
| Operating Activities | | | |
| Net income | \$ 1,826 | 1,574 | 1,298 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Provision for loan and lease losses | 229 | 303 | 423 |
| Depreciation, amortization and accretion | 507 | 531 | 455 |
| Stock-based compensation expense | 78 | 69 | 59 |
| Provision for deferred income taxes | 253 | 271 | 437 |
| Securities gains | (199) | (69) | (58) |
| Securities gains non-qualifying hedges on mortgage servicing rights | (13) | (10) | (24) |
| Securities losses | 178 | 54 | 12 |
| Securities losses non-qualifying hedges on mortgage servicing rights | - | 7 | 15 |
| (Recovery of) provision for MSR impairment | (192) | 103 | 242 |
| Net gains on sales of loans and fair value adjustments on loans held for sale | (372) | (278) | (145) |
| Bank premises and equipment impairment | 6 | 21 | - |
| Capitalized servicing rights | (250) | (305) | (236) |
| Loss on extinguishment of debt | 8 | 169 | - |
| Proceeds from sales of loans held for sale | 22,047 | 22,044 | 14,783 |
| Loans originated for sale, net of repayments | (19,003) | (21,439) | (15,199) |
| Dividends representing return on equity method investments | 54 | 45 | 13 |
| Gain on sales of Vantiv, Inc. shares and Vantiv, Inc. IPO | (336) | (272) | - |
| Net change in: | | | |
| Trading securities | (131) | (28) | 115 |
| Other assets | (672) | 4 | (67) |
| Accrued taxes, interest and expenses | 8 | 1 | 79 |
| Other liabilities | 569 | (238) | 164 |
| Net Cash Provided by Operating Activities | 4,595 | 2,557 | 2,366 |
| Investing Activities | | | |
| Sales: | | | |
| Available-for-sale securities | 9,328 | 2,521 | 2,471 |
| Loans | 657 | 275 | 371 |
| Disposal of bank premises and equipment | 33 | 13 | 35 |
| Repayments / maturities: | | | |
| Available-for-sale securities | 3,191 | 4,100 | 3,502 |
| Held-to-maturity securities | 74 | 36 | 29 |
| Purchases: | | | |
| Available-for-sale securities | (16,216) | (6,813) | (5,689) |
| Bank premises and equipment | (274) | (362) | (319) |
| | 674 | 393 | 63 |

Proceeds from sales and dividends representing return of equity method investments

| | | | |
|--|-----------------|----------------|----------------|
| Net change in: | | | |
| Other short-term investments | (2,695) | (640) | (267) |
| Loans and leases | (4,750) | (5,930) | (5,422) |
| Operating lease equipment | (206) | (126) | (59) |
| Net Cash Used in Investing Activities | (10,184) | (6,533) | (5,285) |

Financing Activities

| | | | |
|---|-----------------|--------------|--------------|
| Net change in: | | | |
| Core deposits | 6,550 | 3,529 | 5,264 |
| Certificates - \$100,000 and over, including foreign office and other | 3,208 | 279 | (1,202) |
| Federal funds purchased | (618) | 555 | 67 |
| Other short-term borrowings | (4,900) | 3,041 | 1,665 |
| Dividends paid on common stock | (393) | (309) | (192) |
| Dividends paid on preferred stock | (37) | (35) | (50) |
| Proceeds from issuance of long-term debt | 5,044 | 523 | 1,500 |
| Repayment of long-term debt | (2,225) | (3,159) | (1,607) |
| Repurchases of treasury shares and related forward contracts | (1,320) | (650) | - |
| Issuance of common stock | - | - | 1,648 |
| Issuance of preferred stock | 1,034 | - | - |
| Redemption of preferred stock, Series F | - | - | (3,408) |
| Redemption of stock warrant | - | - | (280) |
| Capital contributions from noncontrolling interests | - | - | 21 |
| Other | (17) | (20) | (3) |
| Net Cash Provided By Financing Activities | 6,326 | 3,754 | 3,423 |
| Increase (Decrease) in Cash and Due from Banks | 737 | (222) | 504 |
| Cash and Due from Banks at Beginning of Period | 2,441 | 2,663 | 2,159 |
| Cash and Due from Banks at End of Period | \$ 3,178 | 2,441 | 2,663 |

See Notes to Consolidated Financial Statements. Note 2 contains cash payments related to interest and income taxes in addition to noncash investing and financing activities.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

1. SUMMARY OF SIGNIFICANT ACCOUNTING AND REPORTING POLICIES

Nature of Operations

Fifth Third Bancorp, an Ohio corporation, conducts its principal lending, deposit gathering, transaction processing and service advisory activities through its banking and non-banking subsidiaries from banking centers located throughout the Midwestern and Southeastern regions of the United States.

Basis of Presentation

The Consolidated Financial Statements include the accounts of the Bancorp and its majority-owned subsidiaries and VIEs in which the Bancorp has been determined to be the primary beneficiary. Other entities, including certain joint ventures, in which the Bancorp has the ability to exercise significant influence over operating and financial policies of the investee, but upon which the Bancorp does not possess control, are accounted for by the equity method and not consolidated. The investments in those entities in which the Bancorp does not have the ability to exercise significant influence are generally carried at the lower of cost or fair value. Intercompany transactions and balances have been eliminated.

Use of Estimates

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Cash and Due From Banks

Cash and due from banks consist of currency and coin, cash items in the process of collection and due from banks. Currency and coin includes both U.S. and foreign currency owned and held at Fifth Third offices and that is in-transit to the FRB. Cash items in the process of collection include checks and drafts that are drawn on another depository institution or the FRB that are payable immediately upon presentation in the U.S. Balances due from banks include non-interest bearing balances that are funds on deposit at other depository institutions or the FRB.

Securities

Securities are classified as held-to-maturity, available-for-sale or trading on the date of purchase. Only those securities which management has the intent and ability to hold to maturity are classified as held-to-maturity and reported at amortized cost. Securities are classified as available-for-sale when, in management's judgment, they may be sold in response to, or in anticipation of, changes in market conditions. Securities are classified as trading when bought and held principally for the purpose of selling them in the near term. Available-for-sale securities are reported at fair value with unrealized gains and losses, net of related deferred income taxes, included in other comprehensive income. Trading securities are reported at fair value with unrealized gains and losses included in noninterest income. The fair value of a security is determined based on quoted market prices. If quoted market prices are not available, fair value is determined based on quoted prices of similar instruments or discounted cash flow models that incorporate market inputs and assumptions including discount rates, prepayment speeds, and loss rates. Realized securities gains or losses

are reported within noninterest income in the Consolidated Statements of Income. The cost of securities sold is based on the specific identification method.

Available-for-sale and held-to-maturity securities with unrealized losses are reviewed quarterly for possible OTTI. For debt securities, if the Bancorp intends to sell the debt security or will more likely than not be required to sell the debt security before recovery of the entire amortized cost basis, then an OTTI has

occurred. However, even if the Bancorp does not intend to sell the debt security and will not likely be required to sell the debt security before recovery of its entire amortized cost basis, the Bancorp must evaluate expected cash flows to be received and determine if a credit loss has occurred. In the event of a credit loss, the credit component of the impairment is recognized within noninterest income and the non-credit component is recognized through other comprehensive income. For equity securities, the Bancorp's management evaluates the securities in an unrealized loss position in the available-for-sale portfolio for OTTI on the basis of the duration of the decline in value of the security and severity of that decline as well as the Bancorp's intent and ability to hold these securities for a period of time sufficient to allow for any anticipated recovery in the market value. If it is determined that the impairment on an equity security is other than temporary, an impairment loss equal to the difference between the carrying value of the security and its fair value is recognized within noninterest income.

Portfolio Loans and Leases

Basis of Accounting

Portfolio loans and leases are generally reported at the principal amount outstanding, net of unearned income, deferred loan fees and costs, and any direct principal charge-offs. Direct loan origination fees and costs are deferred and the net amount is amortized over the estimated life of the related loans as a yield adjustment. Interest income is recognized based on the principal balance outstanding computed using the effective interest method.

Loans acquired by the Bancorp through a purchase business combination are recorded at fair value as of the acquisition date. The Bancorp does not carry over the acquired company's ALLL, nor does the Bancorp add to its existing ALLL as part of purchase accounting.

Purchased loans are evaluated for evidence of credit deterioration at acquisition and recorded at their initial fair value. For loans acquired with no evidence of credit deterioration, the fair value discount or premium is amortized over the contractual life of the loan as an adjustment to yield. For loans acquired with evidence of credit deterioration, the Bancorp determines at the acquisition date the excess of the loan's contractually required payments over all cash flows expected to be collected as an amount that should not be accreted into interest income (nonaccretable difference). The remaining amount representing the difference in the expected cash flows of acquired loans and the initial investment in the acquired loans is accreted into interest income over the remaining life of the loan or pool of loans (accretable yield). Subsequent to the purchase date, increases in expected cash flows over those expected at the purchase date are recognized prospectively as interest income over the remaining life of the loan. The present value of any decreases in expected cash flows resulting directly from a change in the contractual interest rate are recognized prospectively as a reduction of the accretable yield. The present value of any decreases in expected cash flows after the purchase date as a result of credit deterioration is recognized by recording an ALLL or a direct charge-off. Subsequent to the purchase date, the methods utilized to estimate the required ALLL are similar to originated loans. Loans carried at fair value, mortgage loans held for sale and loans under revolving credit agreements are excluded from the scope of this guidance on loans acquired with deteriorated credit quality.

The Bancorp's lease portfolio consists of both direct financing and leveraged leases. Direct financing leases are carried at the aggregate of lease payments plus estimated residual value of the leased property, less unearned income. Interest income on direct financing leases is recognized over the term of the lease to achieve a constant periodic rate of return on the outstanding investment.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Leveraged leases are carried at the aggregate of lease payments (less nonrecourse debt payments) plus estimated residual value of the leased property, less unearned income. Interest income on leveraged leases is recognized over the term of the lease to achieve a constant rate of return on the outstanding investment in the lease, net of the related deferred income tax liability, in the years in which the net investment is positive.

Nonaccrual Loans

When a loan is placed on nonaccrual status, the accrual of interest, amortization of loan premium, accretion of loan discount, and amortization/accretion of deferred net loan fees are discontinued and all previously accrued and unpaid interest is charged against income. Commercial loans are placed on nonaccrual status when there is a clear indication that the borrower's cash flows may not be sufficient to meet payments as they become due. Such loans are also placed on nonaccrual status when the principal or interest is past due 90 days or more, unless the loan is both well secured and in the process of collection. The Bancorp classifies residential mortgage loans that have principal and interest payments that have become past due 150 days as nonaccrual unless the loan is both well secured and in the process of collection. Residential mortgage loans may stay on nonperforming status for an extended time as the foreclosure process typically lasts longer than 180 days. During the fourth quarter of 2013, the Bancorp modified its nonaccrual policy for home equity loans and lines of credit. Home equity loans and lines of credit are reported on nonaccrual status if principal or interest has been in default for 90 days or more unless the loan is both well secured and in the process of collection. Home equity loans and lines of credit that have been in default for 60 days or more are also reported on nonaccrual status if the senior lien has been in default 120 days or more, unless the loan is both well secured and in the process of collection. Residential mortgage, home equity, automobile and other consumer loans and leases that have been modified in a TDR and subsequently become past due 90 days are placed on nonaccrual status unless the loan is both well secured and in the process of collection. Commercial and credit card loans that have been modified in a TDR are classified as nonaccrual unless such loans have sustained repayment performance of six months or greater and are reasonably assured of repayment in accordance with the restructured terms. Well secured loans are collateralized by perfected security interests in real and/or personal property for which the Bancorp estimates proceeds from sale would be sufficient to recover the outstanding principal and accrued interest balance of the loan and pay all costs to sell the collateral. The Bancorp considers a loan in the process of collection if collection efforts or legal action is proceeding and the Bancorp expects to collect funds sufficient to bring the loan current or recover the entire outstanding principal and accrued interest balance.

Nonaccrual commercial loans, other than those modified in a TDR and nonaccrual credit card loans, are generally accounted for on the cost recovery method. The Bancorp believes the cost recovery method is appropriate for nonaccrual commercial loans and nonaccrual credit card loans because the assessment of collectability of the remaining recorded investment of these loans involves a high degree of subjectivity and uncertainty due to the nature or absence of underlying collateral. Under the cost recovery method, any payments received are applied to reduce principal. Once the entire recorded investment is collected, additional payments received are treated as recoveries of amounts previously charged-off until recovered in full, and any subsequent payments are treated as interest income. Nonaccrual residential mortgage loans and other nonaccrual consumer loans are generally accounted for on the cash basis method. The Bancorp believes the cash basis method

is appropriate for nonaccrual residential mortgage and other nonaccrual consumer loans because such loans have generally been written down to estimated collateral values and the collectability of the remaining investment involves only an assessment of the fair value of the underlying collateral, which can be measured more objectively with a lesser

degree of uncertainty than assessments of typical commercial loan collateral. Under the cash basis method, interest income is recognized upon cash receipt to the extent to which it would have been accrued on the loan's remaining balance at the contractual rate. Nonaccrual loans may be returned to accrual status when all delinquent interest and principal payments become current in accordance with the loan agreement or when the loan is both well-secured and in the process of collection.

Commercial loans on nonaccrual status, including those modified in a troubled debt restructuring, as well as criticized commercial loans with aggregate borrower relationships exceeding \$1 million, are subject to an individual review to identify charge-offs. The Bancorp does not have an established delinquency threshold for partially or fully charging off commercial loans. Residential mortgage loans and credit card loans that have principal and interest payments that have become past due 180 days are assessed for a charge-off to the ALLL, unless such loans are both well-secured and in the process of collection. The Bancorp modified its charge-off policy for home equity loans and lines of credit in the fourth quarter of 2013 to assess for a charge-off to the ALLL when such loans or lines of credit have become past due 120 days if the senior lien is also 120 days past due, unless such loans are both well-secured and in the process of collection. Automobile and other consumer loans and leases that have principal and interest payments that have become past due 120 days are assessed for a charge-off to the ALLL, unless such loans are both well-secured and in the process of collection.

Restructured Loans

A loan is accounted for as a TDR if the Bancorp, for economic or legal reasons related to the borrower's financial difficulties, grants a concession to the borrower that it would not otherwise consider. A TDR typically involves a modification of terms such as a reduction of the stated interest rate or face amount of the loan, a reduction of accrued interest, or an extension of the maturity date(s) at a stated interest rate lower than the current market rate for a new loan with similar risk. During the third quarter of 2012, the OCC, a national bank regulatory agency, issued interpretive guidance that requires non-reaffirmed loans included in Chapter 7 bankruptcy filings to be accounted for as nonperforming TDRs and collateral dependent loans regardless of their payment history and capacity to pay in the future. The Bancorp's banking subsidiary is a state chartered bank which therefore is not subject to guidance of the OCC. The Bancorp does not consider the bankruptcy court's discharge of the borrower's debt a concession when the discharged debt is not reaffirmed, and as such these loans are classified as TDRs only if one or more of the previously mentioned concessions are granted.

The Bancorp measures the impairment loss of a TDR based on the difference between the original loan's carrying amount and the present value of expected future cash flows discounted at the original, effective yield of the loan. Residential mortgage loans, home equity loans, automobile loans and other consumer loans modified as part of a TDR are maintained on accrual status, provided there is reasonable assurance of repayment and of performance according to the modified terms based upon a current, well-documented credit evaluation. Commercial loans and credit card loans modified as part of a TDR are maintained on accrual status provided there is a sustained payment history of six-months or greater prior to the modification in accordance with the modified terms and all remaining contractual payments under the modified

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terms are reasonably assured of collection. TDRs of commercial loans and credit cards that do not have a sustained payment history of six months or greater in accordance with their modified terms remain on nonaccrual status until a six-month payment history is sustained. During the nonaccrual period, TDRs of commercial loans are accounted for using the cash basis method for income recognition, provided that full repayment of principal under the modified terms of the loan is reasonably assured.

Impaired Loans

A loan is considered to be impaired when, based on current information and events, it is probable that the Bancorp will be unable to collect all amounts due (including both principal and interest) according to the contractual terms of the loan agreement. Impaired loans generally consist of nonaccrual loans and leases, loans modified in a TDR and loans over \$1 million that are currently on accrual status and not yet modified in a TDR, but for which the Bancorp has determined that it is probable that it will grant a payment concession in the near term due to the borrower's financial difficulties. For loans modified in a TDR, the contractual terms of the loan agreement refer to the terms specified in the original loan agreement. A loan restructured in a TDR is no longer considered impaired in years after the restructuring if the restructuring agreement specifies a rate equal to or greater than the rate the Bancorp was willing to accept at the time of the restructuring for a new loan with comparable risk and the loan is not impaired based on the terms specified by the restructuring agreement. Refer to the ALLL section for discussion regarding the Bancorp's methodology for identifying impaired loans and determination of the need for a loss accrual.

Loans Held for Sale

Loans held for sale primarily represent conforming fixed rate residential mortgage loans originated or acquired with the intent to sell in the secondary market and jumbo residential mortgage loans, commercial loans and other consumer loans that management has the intent to sell. Loans held for sale may be carried at the lower of cost or fair value, or carried at fair value where the Bancorp has elected the fair value option of accounting under U.S. GAAP. The Bancorp has elected to measure residential mortgage loans originated as held for sale under the fair value option. For loans in which the Bancorp has not elected the fair value option, the lower of cost or fair value is determined at the individual loan level.

The fair value of residential mortgage loans held for sale is estimated based upon mortgage-backed securities prices and spreads to those prices or, for certain ARM loans, discounted cash flow models that may incorporate the anticipated portfolio composition, credit spreads of asset-backed securities with similar collateral, and market conditions. The anticipated portfolio composition includes the effects of interest rate spreads and discount rates due to loan characteristics such as the state in which the loan was originated, the loan amount and the ARM margin. These fair value marks are recorded as a component of noninterest income in mortgage banking net revenue. The Bancorp generally has commitments to sell residential mortgage loans held for sale in the secondary market. Gains or losses on sales are recognized in mortgage banking net revenue upon delivery.

Management's intent to sell residential mortgage loans classified as held for sale may change over time due to such factors as changes in the overall liquidity in markets or changes in characteristics specific to certain loans held for sale. Consequently, these loans may be reclassified to loans held for investment and, thereafter, reported within the Bancorp's residential mortgage class of portfolio loans and leases. In such cases, the residential mortgage loans will continue to be measured at fair value, which is based on

mortgage-backed securities prices, interest rate risk and an internally developed credit component.

Loans held for sale are placed on nonaccrual status consistent with the Bancorp's nonaccrual policy for portfolio loans and leases.

Other Real Estate Owned

OREO, which is included in other assets, represents property acquired through foreclosure or other proceedings and is carried at the lower of cost or fair value, less costs to sell. All OREO property is periodically evaluated for impairment and decreases in carrying value are recognized as reductions in other noninterest income in the Consolidated Statements of Income.

ALLL

The Bancorp disaggregates its portfolio loans and leases into portfolio segments for purposes of determining the ALLL. The Bancorp's portfolio segments include commercial, residential mortgage, and consumer. The Bancorp further disaggregates its portfolio segments into classes for purposes of monitoring and assessing credit quality based on certain risk characteristics. Classes within the commercial portfolio segment include commercial and industrial, commercial mortgage owner-occupied, commercial mortgage non-owner occupied, commercial construction, and commercial leasing. The residential mortgage portfolio segment is also considered a class. Classes within the consumer portfolio segment include home equity, automobile, credit card, and other consumer loans and leases. For an analysis of the Bancorp's ALLL by portfolio segment and credit quality information by class, see Note 6.

The Bancorp maintains the ALLL to absorb probable loan and lease losses inherent in its portfolio segments. The ALLL is maintained at a level the Bancorp considers to be adequate and is based on ongoing quarterly assessments and evaluations of the collectability and historical loss experience of loans and leases. Credit losses are charged and recoveries are credited to the ALLL. Provisions for loan and lease losses are based on the Bancorp's review of the historical credit loss experience and such factors that, in management's judgment, deserve consideration under existing economic conditions in estimating probable credit losses. The Bancorp's strategy for credit risk management includes a combination of conservative exposure limits significantly below legal lending limits and conservative underwriting, documentation and collections standards. The strategy also emphasizes diversification on a geographic, industry and customer level, regular credit examinations and quarterly management reviews of large credit exposures and loans experiencing deterioration of credit quality.

The Bancorp's methodology for determining the ALLL is based on historical loss rates, current credit grades, specific allocation on loans modified in a TDR and impaired commercial credits above specified thresholds and other qualitative adjustments. Allowances on individual commercial loans, TDRs and historical loss rates are reviewed quarterly and adjusted as necessary based on changing borrower and/or collateral conditions and actual collection and charge-off experience. An unallocated allowance is maintained to recognize the imprecision in estimating and measuring losses when evaluating allowances for individual loans or pools of loans.

Larger commercial loans included within aggregate borrower relationship balances exceeding \$1 million that exhibit probable or observed credit weaknesses, as well as loans that have been modified in a TDR, are subject to individual review for impairment. The Bancorp considers the current value of collateral, credit quality of any guarantees, the guarantor's liquidity and willingness to cooperate, the loan structure, and other factors when evaluating whether an individual loan is impaired. Other factors may include

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

the industry and geographic region of the borrower, size and financial condition of the borrower, cash flow and leverage of the borrower, and the Bancorp's evaluation of the borrower's management. When individual loans are impaired, allowances are determined based on management's estimate of the borrower's ability to repay the loan given the availability of collateral and other sources of cash flow, as well as an evaluation of legal options available to the Bancorp. Allowances for impaired loans are measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, fair value of the underlying collateral or readily observable secondary market values. The Bancorp evaluates the collectability of both principal and interest when assessing the need for a loss accrual.

Historical credit loss rates are applied to commercial loans that are not impaired or are impaired, but smaller than the established threshold of \$1 million and thus not subject to specific allowance allocations. The loss rates are derived from a migration analysis, which tracks the historical net charge-off experience sustained on loans according to their internal risk grade. The risk grading system utilized for allowance analysis purposes encompasses ten categories.

Homogenous loans and leases in the residential mortgage and consumer portfolio segments are not individually risk graded. Rather, standard credit scoring systems and delinquency monitoring are used to assess credit risks, and allowances are established based on the expected net charge-offs. Loss rates are based on the trailing twelve month net charge-off history by loan category. Historical loss rates may be adjusted for certain prescriptive and qualitative factors that, in management's judgment, are necessary to reflect losses inherent in the portfolio. Factors that management considers in the analysis include the effects of the national and local economies; trends in the nature and volume of delinquencies, charge-offs and nonaccrual loans; changes in loan mix; credit score migration comparisons; asset quality trends; risk management and loan administration; changes in the internal lending policies and credit standards; collection practices; and examination results from bank regulatory agencies and the Bancorp's internal credit reviewers.

The Bancorp's primary market areas for lending are the Midwestern and Southeastern regions of the United States. When evaluating the adequacy of allowances, consideration is given to these regional geographic concentrations and the closely associated effect changing economic conditions have on the Bancorp's customers.

In the current year, the Bancorp has not substantively changed any material aspect to its overall approach to determining its ALLL for any of its portfolio segments. There have been no material changes in criteria or estimation techniques as compared to prior periods that impacted the determination of the current period ALLL for any of the Bancorp's portfolio segments.

Reserve for Unfunded Commitments

The reserve for unfunded commitments is maintained at a level believed by management to be sufficient to absorb estimated probable losses related to unfunded credit facilities and is included in other liabilities in the Consolidated Balance Sheets. The determination of the adequacy of the reserve is based upon an evaluation of the unfunded credit facilities, including an assessment of historical commitment utilization experience, credit risk grading and historical loss rates based on credit grade migration. This process takes into consideration the same risk elements that are analyzed in the determination of the adequacy of the Bancorp's ALLL, as discussed above. Net adjustments to the reserve for unfunded commitments are included in other noninterest expense in the Consolidated Statements of Income.

Loan Sales and Securitizations

The Bancorp periodically sells loans through either securitizations

or individual loan sales in accordance with its investment policies. The sold loans are removed from the balance sheet and a net gain or loss is recognized in the Bancorp's Consolidated Financial Statements at the time of sale. The Bancorp typically isolates the loans through the use of a VIE and thus is required to assess whether the entity holding the sold or securitized loans is a VIE and whether the Bancorp is the primary beneficiary and therefore consolidator of that VIE. If the Bancorp holds the power to direct activities most significant to the economic performance of the VIE and has the obligation to absorb losses or right to receive benefits that could potentially be significant to the VIE, then the Bancorp will generally be deemed the primary beneficiary of the VIE. If the Bancorp is determined not to be the primary beneficiary of a VIE but holds a variable interest in the entity, such variable interests are accounted for under the equity method of accounting or other accounting standards as appropriate. See Note 10 for further information on consolidated and non-consolidated VIEs.

The Bancorp's loan sales and securitizations are generally structured with servicing retained. As a result, servicing rights resulting from residential mortgage loan sales are initially recorded at fair value and subsequently amortized in proportion to and over the period of estimated net servicing revenues and are reported as a component of mortgage banking net revenue, in the Consolidated Statements of Income. Servicing rights are assessed for impairment monthly, based on fair value, with temporary impairment recognized through a valuation allowance and permanent impairment recognized through a write-off of the servicing asset and related valuation allowance. Key economic assumptions used in measuring any potential impairment of the servicing rights include the prepayment speeds of the underlying loans, the weighted-average life, the discount rate, and the weighted-average coupon, as applicable. The primary risk of material changes to the value of the servicing rights resides in the potential volatility in the economic assumptions used, particularly the prepayment speeds. The Bancorp monitors risk and adjusts its valuation allowance as necessary to adequately reserve for impairment in the servicing portfolio. For purposes of measuring impairment, the mortgage servicing rights are stratified into classes based on the financial asset type (fixed rate vs. adjustable rate) and interest rates. Fees received for servicing loans owned by investors are based on a percentage of the outstanding monthly principal balance of such loans and are included in noninterest income in the Consolidated Statements of Income as loan payments are received. Costs of servicing loans are charged to expense as incurred.

Reserve for Representation and Warranty Provisions

Conforming residential mortgage loans sold to unrelated third parties are generally sold with representation and warranty provisions. A contractual liability arises only in the event of a breach of these representations and warranties and, in general, only when a loss results from the breach. The Bancorp may be required to repurchase any previously sold loan or indemnify (make whole) the investor or insurer for which the representation or warranty of the Bancorp proves to be inaccurate, incomplete or misleading. The Bancorp establishes a residential mortgage repurchase reserve related to various representations and warranties that reflects management's estimate of losses based on a combination of factors.

The Bancorp's estimation process requires management to make subjective and complex judgments about matters that are inherently uncertain, such as future demand expectations, economic factors and the specific characteristics of the loans subject to repurchase. Such factors incorporate historical investor audit and repurchase demand rates, appeals success rates, historical loss severity, and any additional information obtained from the GSEs regarding future mortgage repurchase and file request criteria. At the

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time of a loan sale, the Bancorp records a representation and warranty reserve at the estimated fair value of the Bancorp's guarantee and continually updates the reserve during the life of the loan as losses in excess of the reserve become probable and reasonably estimable. The provision for the estimated fair value of the representation and warranty guarantee arising from the loan sales is recorded as an adjustment to the gain on sale, which is included in other noninterest income at the time of sale. Updates to the reserve are recorded in other noninterest expense.

Bank Premises and Equipment

Bank premises and equipment, including leasehold improvements, are carried at cost less accumulated depreciation and amortization. Depreciation is calculated using the straight-line method based on estimated useful lives of the assets for book purposes, while accelerated depreciation is used for income tax purposes. Amortization of leasehold improvements is computed using the straight-line method over the lives of the related leases or useful lives of the related assets, whichever is shorter. Whenever events or changes in circumstances dictate, the Bancorp tests its long-lived assets for impairment by determining whether the sum of the estimated undiscounted future cash flows attributable to a long-lived asset or asset group is less than the carrying amount of the long-lived asset or asset group through a probability-weighted approach. In the event the carrying amount of the long-lived asset or asset group is not recoverable, an impairment loss is measured as the amount by which the carrying amount of the long-lived asset or asset group exceeds its fair value. Maintenance, repairs and minor improvements are charged to noninterest expense in the Consolidated Statements of Income as incurred.

Derivative Financial Instruments

The Bancorp accounts for its derivatives as either assets or liabilities measured at fair value through adjustments to accumulated other comprehensive income and/or current earnings, as appropriate. On the date the Bancorp enters into a derivative contract, the Bancorp designates the derivative instrument as either a fair value hedge, cash flow hedge or as a free-standing derivative instrument. For a fair value hedge, changes in the fair value of the derivative instrument and changes in the fair value of the hedged asset or liability or of an unrecognized firm commitment attributable to the hedged risk are recorded in current period net income. For a cash flow hedge, changes in the fair value of the derivative instrument, to the extent that it is effective, are recorded in accumulated other comprehensive income and subsequently reclassified to net income in the same period(s) that the hedged transaction impacts net income. For free-standing derivative instruments, changes in fair values are reported in current period net income.

Prior to entering into a hedge transaction, the Bancorp formally documents the relationship between hedging instruments and hedged items, as well as the risk management objective and strategy for undertaking various hedge transactions. This process includes linking all derivative instruments that are designated as fair value or cash flow hedges to specific assets or liabilities on the balance sheet or to specific forecasted transactions, along with a formal assessment at both inception of the hedge and on an ongoing basis as to the effectiveness of the derivative instrument in offsetting changes in fair values or cash flows of the hedged item. If it is determined that the derivative instrument is not highly effective as a hedge, hedge accounting is discontinued and the adjustment to fair value of the derivative instrument is recorded in net income.

Income Taxes

The Bancorp estimates income tax expense based on amounts expected to be owed to the various tax jurisdictions in which the

Bancorp conducts business. On a quarterly basis, management assesses the reasonableness of its effective tax rate based upon its current estimate of the amount and components of net income, tax credits and the applicable statutory tax rates expected for the full year. The estimated income tax expense is recorded in the Consolidated Statements of Income.

Deferred income tax assets and liabilities are determined using the balance sheet method and the net deferred tax asset or liability is reported in other assets or accrued taxes, interest and expenses in the Consolidated Balance Sheets. Under this method, the net deferred tax asset or liability is based on the tax effects of the differences between the book and tax basis of assets and liabilities, and reflects enacted changes in tax rates and laws. Deferred tax assets are recognized to the extent they exist and are subject to a valuation allowance based on management's judgment that realization is more likely than not. This analysis is performed on a quarterly basis and includes an evaluation of all positive and negative evidence, such as the limitation on the use of any net operating losses, to determine whether realization is more likely than not.

Accrued taxes represent the net estimated amount due to taxing jurisdictions and are reported in accrued taxes, interest and expenses in the Consolidated Balance Sheets. The Bancorp evaluates and assesses the relative risks and appropriate tax treatment of transactions and filing positions after considering statutes, regulations, judicial precedent and other information and maintains tax accruals consistent with its evaluation of these relative risks and merits. Changes to the estimate of accrued taxes occur periodically due to changes in tax rates, interpretations of tax laws, the status of examinations being conducted by taxing authorities and changes to statutory, judicial and regulatory guidance that impact the relative risks of tax positions. These changes, when they occur, can affect deferred taxes and accrued taxes as well as the current period's income tax expense and can be significant to the operating results of the Bancorp. Any interest and penalties incurred in connection with income taxes are recorded as a component of income tax expense in the Consolidated Financial Statements. For additional information on income taxes, see Note 20.

Earnings Per Share

Basic earnings per share is computed by dividing net income available to common shareholders by the weighted-average number of shares of common stock outstanding during the period. Earnings per diluted share is computed by dividing adjusted net income available to common shareholders by the weighted-average number of shares of common stock and common stock equivalents outstanding during the period. Dilutive common stock equivalents represent the assumed conversion of dilutive convertible preferred stock, the exercise of dilutive stock-based awards and warrants and the dilutive effect of the settlement of outstanding forward contracts.

The Bancorp calculates earnings per share pursuant to the two-class method. The two-class method is an earnings allocation formula that determines earnings per share separately for common stock and participating securities according to dividends declared and participation rights in undistributed earnings. For purposes of calculating earnings per share under the two-class method, restricted shares that contain nonforfeitable rights to dividends are considered participating securities until vested. While the dividends declared per share on such restricted shares are the same as dividends declared per common share outstanding, the dividends recognized on such restricted shares may be less because dividends paid on restricted shares that are expected to be forfeited are reclassified to compensation expense during the period when forfeiture is expected.

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Goodwill

Business combinations entered into by the Bancorp typically include the acquisition of goodwill. Goodwill is required to be tested for impairment at the Bancorp's reporting unit level on an annual basis, which for the Bancorp is September 30, and more frequently if events or circumstances indicate that there may be impairment. The Bancorp has determined that its segments qualify as reporting units under U.S. GAAP.

Impairment exists when a reporting unit's carrying amount of goodwill exceeds its implied fair value. In testing goodwill for impairment, U.S. GAAP permits the Bancorp to first assess qualitative factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount (Step 0). In this qualitative assessment, the Bancorp evaluates events and circumstances which may include, but are not limited to, the general economic environment, banking industry and market conditions, the overall financial performance of the Bancorp, the performance of the Bancorp's stock, the key financial performance metrics of the reporting units, and events affecting the reporting units. If, after assessing the totality of events and circumstances, the Bancorp determines it is not more likely than not that the fair value of a reporting unit is less than its carrying amount, then performing the two-step impairment test would be unnecessary. However, if the Bancorp concludes otherwise, it would then be required to perform the first step (Step 1) of the goodwill impairment test, and continue to the second step (Step 2), if necessary. Step 1 of the goodwill impairment test compares the fair value of a reporting unit with its carrying amount, including goodwill. If the carrying amount of the reporting unit exceeds its fair value, Step 2 of the goodwill impairment test is performed to measure the amount of impairment loss, if any.

The fair value of a reporting unit is the price that would be received to sell the unit as a whole in an orderly transaction between market participants at the measurement date. Since none of the Bancorp's reporting units are publicly traded, individual reporting unit fair value determinations cannot be directly correlated to the Bancorp's stock price. To determine the fair value of a reporting unit, the Bancorp employs an income-based approach, utilizing the reporting unit's forecasted cash flows (including a terminal value approach to estimate cash flows beyond the final year of the forecast) and the reporting unit's estimated cost of equity as the discount rate. Additionally, the Bancorp determines its market capitalization based on the average of the closing price of the Bancorp's stock during the month including the measurement date, incorporating an additional control premium, and compares this market-based fair value measurement to the aggregate fair value of the Bancorp's reporting units in order to corroborate the results of the income approach.

When required to perform Step 2, the Bancorp compares the implied fair value of a reporting unit's goodwill with the carrying amount of that goodwill. If the carrying amount exceeds the implied fair value, an impairment loss equal to that excess amount is recognized. A recognized impairment loss cannot exceed the carrying amount of that goodwill and cannot be reversed in future periods even if the fair value of the reporting unit subsequently recovers.

During Step 2, the Bancorp determines the implied fair value of goodwill for a reporting unit by assigning the fair value of the reporting unit to all of the assets and liabilities of that unit (including any unrecognized intangible assets) as if the reporting unit had been acquired in a business combination. The excess of the fair value of the reporting unit over the amounts assigned to its assets and liabilities is the implied fair value of goodwill. This assignment process is only performed for purposes of testing goodwill for impairment. The Bancorp does not adjust the carrying values of

recognized assets or liabilities (other than goodwill, if appropriate), nor recognize previously unrecognized intangible assets in the Consolidated Financial Statements as a result of this assignment process. Refer to Note 8 for further information regarding the Bancorp's goodwill.

Fair Value Measurements

The Bancorp measures certain financial assets and liabilities at fair value in accordance with U.S. GAAP, which defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Valuation techniques the Bancorp uses to measure fair value include the market approach, income approach and cost approach. The market approach uses prices or relevant information generated by market transactions involving identical or comparable assets or liabilities. The income approach involves discounting future amounts to a single present amount and is based on current market expectations about those future amounts. The cost approach is based on the amount that currently would be required to replace the service capacity of the asset.

U.S. GAAP establishes a fair value hierarchy, which prioritizes the inputs to valuation techniques used to measure fair value into three broad levels. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). A financial instrument's categorization within the fair value hierarchy is based upon the lowest level of input that is significant to the instrument's fair value measurement. The three levels within the fair value hierarchy are described as follows:

Level 1 Quoted prices (unadjusted) in active markets for identical assets or liabilities that the Bancorp has the ability to access at the measurement date.

Level 2 Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Level 2 inputs include: quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in markets that are not active; inputs other than quoted prices that are observable for the asset or liability; and inputs that are derived principally from or corroborated by observable market data by correlation or other means.

Level 3 Unobservable inputs for the asset or liability for which there is little, if any, market activity at the measurement date. Unobservable inputs reflect the Bancorp's own assumptions about what market participants would use to price the asset or liability. The inputs are developed based on the best information available in the circumstances, which might include the Bancorp's own financial data such as internally developed pricing models and discounted cash flow methodologies, as well as instruments for which the fair value determination requires significant management judgment.

The Bancorp's fair value measurements involve various valuation techniques and models, which involve inputs that are observable, when available. Valuation techniques and parameters used for measuring assets and liabilities are reviewed and validated by the Bancorp on a quarterly basis. Additionally, the Bancorp monitors the fair values of significant assets and liabilities using a variety of methods including the evaluation of pricing runs and exception reports based on certain analytical criteria, comparison to previous trades and overall review and assessments for reasonableness. See Note 27 for further information on fair value measurements.

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Stock-Based Compensation

The Bancorp recognizes compensation expense for the grant-date fair value of stock-based awards that are expected to vest over the requisite service period. All awards, both those with cliff vesting and graded vesting, are expensed on a straight-line basis. Awards to employees that meet eligible retirement status are expensed immediately. As compensation expense is recognized, a deferred tax asset is recorded that represents an estimate of the future tax deduction from exercise or release of restrictions. At the time awards are exercised, cancelled, expire, or restrictions are released, the Bancorp may be required to recognize an adjustment to income tax expense for the difference between the previously estimated tax deduction and the actual tax deduction realized. For further information on the Bancorp's stock-based compensation plans, see Note 24.

Pension Plans

The Bancorp uses an expected long-term rate of return applied to the fair market value of assets as of the beginning of the year and the expected cash flow during the year for calculating the expected investment return on all pension plan assets. Amortization of the net gain or loss resulting from experience different from that assumed and from changes in assumptions (excluding asset gains and losses not yet reflected in market-related value) is included as a component of net periodic benefit cost. If, as of the beginning of the year, that net gain or loss exceeds 10% of the greater of the projected benefit obligation and the market-related value of plan assets, the amortization is that excess divided by the average remaining service period of participating employees expected to receive benefits under the plan. The Bancorp uses a third-party actuary to compute the remaining service period of participating employees. This period reflects expected turnover, pre-retirement mortality, and other applicable employee demographics.

Other

Securities and other property held by Fifth Third Investment Advisors, a division of the Bancorp's banking subsidiary, in a fiduciary or agency capacity are not included in the Consolidated Balance Sheets because such items are not assets of the subsidiaries. Investment advisory revenue in the Consolidated Statements of Income is recognized on the accrual basis. Investment advisory service revenues are recognized monthly based on a fee charged per transaction processed and/or a fee charged on the market value of average account balances associated with individual contracts.

The Bancorp recognizes revenue from its card and processing services on an accrual basis as such services are performed, recording revenues net of certain costs (primarily interchange fees charged by credit card associations) not controlled by the Bancorp.

The Bancorp purchases life insurance policies on the lives of certain directors, officers and employees and is the owner and beneficiary of the policies. The Bancorp invests in these policies, known as BOLI, to provide an efficient form of funding for long-term retirement and other employee benefits costs. The Bancorp records these BOLI policies within other assets in the Consolidated Balance Sheets at each policy's respective cash surrender value, with changes recorded in other noninterest income in the Consolidated Statements of Income.

Other intangible assets consist of core deposit intangibles, customer lists, non-compete agreements and cardholder relationships. Other intangible assets are amortized on either a straight-line or an accelerated basis over their estimated useful lives. The Bancorp reviews other intangible assets for impairment whenever events or changes in circumstances

indicate that carrying amounts may not be recoverable.

Securities sold under repurchase agreements are accounted for as collateralized financing transactions and included in other short-term borrowings in the Consolidated Balance Sheets at the amounts which the securities were sold plus accrued interest.

Acquisitions of treasury stock are carried at cost. Reissuance of shares in treasury for acquisitions, exercises of stock-based awards or other corporate purposes is recorded based on the specific identification method.

Advertising costs are generally expensed as incurred.

Accounting and Reporting Developments

Disclosures about Offsetting Assets and Liabilities

In December 2011, and clarified in January 2013, the FASB issued amended guidance related to disclosures about offsetting assets and liabilities. The amended guidance requires the Bancorp to disclose both gross information and net information about financial instruments, including derivatives, and transactions eligible for offset in the Consolidated Balance Sheets as well as financial instruments and transactions subject to agreements similar to a master netting arrangement. The amended guidance was required to be applied retrospectively and was effective for fiscal years, and interim periods within those years, beginning on or after January 1, 2013. The amended guidance was adopted by the Bancorp on January 1, 2013 and the required disclosures are included in Note 13.

Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income

In February 2013, the FASB issued amended guidance related to amounts reclassified out of AOCI. The amended guidance requires the Bancorp to present, either on the face of the Consolidated Statements of Income or in the Notes to Consolidated Financial Statements, significant amounts reclassified out of AOCI by the respective line items of net income but only if the amount reclassified is required under U.S. GAAP to be reclassified to net income in its entirety in the same reporting period. For other amounts that are not required to be reclassified in their entirety, the Bancorp is required to cross-reference to other disclosures required under U.S. GAAP that provide additional detail about those amounts. The amended guidance was effective prospectively for reporting periods beginning after December 15, 2012 and was adopted by the Bancorp on January 1, 2013. The required disclosures are included in Note 22.

Obligations Resulting from Joint and Several Liability Arrangements for Which the Total Amount of the Obligation is Fixed at the Reporting Date

In February 2013, the FASB issued amended guidance relating to the measurement of obligations resulting from joint and several liability arrangements for which the total amount under the arrangement is fixed at the reporting date. For the total amount of an obligation under an arrangement to be considered fixed at the reporting date, there can be no measurement uncertainty relating to the total amount of the obligation. The obligation resulting from joint and several liability arrangements would be measured initially as the sum of 1) the amount the Bancorp has agreed to pay on the basis of its arrangement among its co-obligors and 2) any additional amount the Bancorp expects to pay on behalf of its co-obligors. The amended guidance also would require the Bancorp to disclose the nature and amount of the obligation as well as information about the risks that such obligations pose to future cash flows. The amended guidance is effective for reporting periods beginning after December 15, 2013 and will be applied retrospectively to all prior periods presented for those obligations resulting from joint and several liability arrangements that exist at the beginning of the fiscal year of adoption. The Bancorp adopted the amended guidance on

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January 1, 2014 and the adoption did not have a material impact on the Bancorp's Consolidated Financial Statements.

Inclusion of the Fed Funds Effective Swap Rate (or Overnight Index Swap Rate) as a Benchmark Interest Rate for Hedge Accounting Purposes

In July 2013, the FASB issued amended guidance which permits the OIS to be used as a U.S. benchmark interest rate for hedge accounting purposes, in addition to UST and LIBOR. The amended guidance also removed a previous scope reference that required the same benchmark interest rate be used for similar hedges and that using different rates be rare and justified. The amended guidance was effective prospectively for qualifying new or redesignated hedging relationships entered into on or after July 17, 2013 (i.e., the issuance date). The Bancorp's adoption of the amended guidance did not have a material impact on the Bancorp's Consolidated Financial Statements.

Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists

In July 2013, the FASB issued amended guidance to clarify that an unrecognized tax benefit, or a portion of an unrecognized tax benefit, should be presented in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss, or a tax credit carryforward, except as follows. To the extent a net operating loss carryforward, a similar tax loss, or a tax credit carryforward is not available at the reporting date under the tax law of the applicable jurisdiction to settle any income taxes that would result from the disallowance of a tax position or the tax law of the applicable jurisdiction does not require the entity to use, and the entity does not intend to use, the deferred tax asset for such purpose, the unrecognized tax benefit should be presented in the financial statements as a liability and should not be combined with deferred tax assets. The assessment of whether a deferred tax asset is available is based on the unrecognized tax benefit and deferred tax asset that exist at the reporting date and should be made presuming disallowance of the tax position at the reporting date. The amended guidance is effective for fiscal years, and interim periods within those years, beginning after December 15, 2013, with early adoption permitted. The Bancorp adopted the amended guidance on January 1, 2014 and the adoption of the amended guidance did not have a material impact on the Bancorp's Consolidated Financial Statements.

Accounting for Investments in Qualified Affordable Housing Projects

In January 2014, the FASB issued amended guidance which would permit the Bancorp to make an accounting policy election to account for its investments in qualified affordable housing projects using a proportional amortization method if certain conditions are met. Under the proportional amortization method, the Bancorp would amortize the initial cost of the investment in proportion to the tax credits and other tax benefits received and recognize the net investment performance in the income statement as a component of income tax expense (benefit). The amended guidance would require disclosure of the nature of the Bancorp's investments in qualified affordable housing projects, and the effect of the measurement of the investments in qualified affordable housing projects and the related tax credits on the Bancorp's financial position and results of operation. The amended guidance would be applied retrospectively to all periods presented and is effective for fiscal years, and interim periods within those years, beginning after December 15, 2014, with early adoption permitted. The Bancorp is currently in the process of evaluating the impact of adopting the amended guidance on the Bancorp's Consolidated Financial Statements.

Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure

In January 2014, the FASB issued amended guidance that clarifies when a creditor should be considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan such that the loan receivable should be derecognized and the real estate property recognized. The amended guidance clarifies that an in substance repossession or foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (1) the creditor obtaining legal title to the residential real estate property upon completion of a foreclosure or (2) the borrower conveying all interest in the residential real estate property to the creditor to satisfy that loan through completion of a deed in lieu of foreclosure or through a similar legal agreement. In addition, the amended guidance requires interim and annual disclosures of both (1) the amount of foreclosed residential real estate property held by the creditor and (2) the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure according to local requirements of the applicable jurisdiction. The amended guidance may be applied prospectively or through a modified retrospective approach and is effective for fiscal years, and interim periods within those years, beginning after December 15, 2014, with early adoption permitted. The adoption of the amended guidance is not expected to have a material impact on the Bancorp's Consolidated Financial Statements.

100 Fifth Third Bancorp

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Cash payments related to interest and income taxes, in addition to noncash investing and financing activities, are presented in the following table for the years ended December 31:

| (\$ in millions) | | 2013 | 2012 | 2011 |
|--|----|------|------|------|
| Cash payments: | | | | |
| Interest | \$ | 406 | 524 | 658 |
| Income taxes | | 535 | 383 | 102 |
| Noncash Investing and Financing Activities: | | | | |
| Portfolio loans to loans held for sale | | 641 | 62 | 143 |
| Loans held for sale to portfolio loans | | 44 | 77 | 32 |
| Portfolio loans to OREO | | 204 | 272 | 342 |
| Loans held for sale to OREO | | 4 | 23 | 43 |

3. RESTRICTIONS ON CASH AND DIVIDENDS

The FRB, under Regulation D, requires that banks hold cash in reserve against deposit liabilities, known as the reserve requirement. The reserve requirement is calculated based on a two-week average of daily net transaction account deposits as defined by the FRB and may be satisfied with vault cash. When vault cash is not sufficient to meet the reserve requirement, the remaining amount must be satisfied with funds held at the FRB. At December 31, 2013 and 2012, the Bancorp's banking subsidiary reserve requirement was \$1.6 billion and \$1.5 billion, respectively. Vault cash was not sufficient to meet the total reserve requirement; therefore, as of December 31, 2013 and 2012, the Bancorp's banking subsidiary satisfied the remaining reserve requirement with \$942 million and \$1.1 billion, respectively, of the Bancorp's total deposit at the FRB. The Bancorp's total deposit at the FRB is held in other short-term investments in the Consolidated Balance Sheets.

The dividends paid by the Bancorp's banking subsidiary are subject to regulations and limitations prescribed by state and federal supervisory agencies. Due to the regulations and limitations, the Bancorp's banking subsidiary was prohibited from declaring dividends without also obtaining prior approval from supervisory agencies at December 31, 2013 and 2012. The Bancorp's banking subsidiary paid the Bancorp's nonbank subsidiary holding company, which in turn paid the Bancorp \$859 million and \$2.0 billion in dividends during the years ended December 31, 2013 and 2012, respectively.

The FRB issued guidelines known as CCAR, which provide a common, conservative approach to ensure BHCs, including the Bancorp, hold adequate capital to maintain ready access to funding, continue operations and meet their obligations to creditors and counterparties, and continue to serve as credit intermediaries, even in adverse conditions. The CCAR process requires the submission of a comprehensive capital plan that assumes a minimum planning

horizon of nine quarters under various economic scenarios.

The mandatory elements of the capital plan are an assessment of the expected use and sources of capital over the planning horizon, a description of all planned capital actions over the planning horizon, a discussion of any expected changes to the Bancorp's business plan that are likely to have a material impact on its capital adequacy or liquidity, a detailed description of the Bancorp's process for assessing capital adequacy and the Bancorp's capital policy. The capital plan must reflect the revised capital framework that the FRB adopted in connection with the implementation of the Basel III accord, including the framework's minimum regulatory capital ratios and transition arrangements.

The FRB's review of the capital plan will assess the comprehensiveness of the capital plan, the reasonableness of the assumptions and the analysis underlying the capital plan.

Additionally, the FRB reviews the robustness of the capital adequacy process, the capital policy and the Bancorp's ability to maintain capital above the minimum regulatory capital ratios as they transition to Basel III and above a Basel I Tier 1 common ratio of five percent under baseline and stressful conditions throughout a nine-quarter planning horizon.

The FRB issued stress testing rules that implement section 165(i)(1) and (i)(2) of the DFA. Large BHCs, including the Bancorp, are subject to the final stress testing rules. The rules require both supervisory and company-run stress tests, which provide forward-looking information to supervisors to help assess whether institutions have sufficient capital to absorb losses and support operations during adverse economic conditions.

In March 2013, the FRB announced it had completed the 2013 CCAR. For BHCs that proposed capital distributions in their plan, the FRB either objected to the plan or provided a non-objection whereby the FRB concurred with the proposed 2013 capital distributions. The FRB indicated to the Bancorp that it did not object to the following proposed capital actions for the period beginning April 1, 2013 and ending March 31, 2014: the potential increase in its quarterly common stock dividend to \$0.12 per share; the potential repurchase of up to \$750 million in TruPS, subject to the determination of a regulatory capital event and replacement with the issuance of a similar amount of Tier II-qualifying subordinated debt; the potential conversion of the \$398 million in outstanding Series G 8.5% convertible preferred stock into approximately 35.5 million common shares issued to the holders and the repurchase an equivalent amount of common shares issued in the conversion up to \$550 million in market value, and the issuance of \$550 million in preferred shares; the potential repurchase of common shares in an amount up to \$984 million, including any shares issued in a Series G preferred stock conversion; incremental repurchase of common shares in the amount of any after-tax gains from the sale of Vantiv, Inc stock and the potential issuance of an additional \$500 million in preferred stock. Actions consistent with these proposed capital actions were substantially completed in 2013.

The DFA requires that BHCs with over \$50 billion in consolidated assets that participated in the 2009 Supervisory Capital Assessment Program, including the Bancorp, conduct two stress tests each year. On May 13, 2013, the FRB launched the 2013 Mid-Cycle Stress Tests, which was submitted to the FRB in July 2013. The stress tests required the BHCs to develop their own baseline, adverse and severely adverse scenarios to reflect its individual operations and risks. Each BHC was required to release its results under the severely adverse scenario, which the Bancorp disclosed on its website on September 24, 2013.

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The FRB launched the 2014 stress testing program and CCAR on November 1, 2013. The stress testing results and capital plan were submitted by the Bancorp to the FRB on January 6, 2014.

The FRB expects to release summary results of the 2014 stress testing program and CCAR in March 2014. The results will include supervisory projections of capital ratios, losses and revenues under the supervisory adverse and supervisory severely adverse scenarios. The FRB will also issue an objection or non-objection to each participating institution's capital plan submitted under CCAR. Additionally, as a CCAR institution Fifth Third is required to

disclose its own estimates of results under the supervisory severely adverse scenario using the same consistently applied capital actions noted above, and to provide information related to risks included in its stress testing; a summary description of the methodologies used; estimates of aggregate pre-provision net revenue, losses, provisions, and pro forma capital ratios at the end of the forward-looking planning horizon of at least nine quarters; and an explanation of the most significant causes of changes in regulatory capital ratios. These disclosures are required by March 31, 2014 and are to be sent to the FRB and publicly disclosed.

4. SECURITIES

The following table provides the amortized cost, fair value and unrealized gains and losses for the major categories of the available-for-sale and other and held-to-maturity securities portfolios as of December 31:

| (\$ in millions) | 2013 | | | | 2012 | | | |
|--|----------------|------------------|-------------------|------------|----------------|------------------|-------------------|------------|
| | Amortized Cost | Unrealized Gains | Unrealized Losses | Fair Value | Amortized Cost | Unrealized Gains | Unrealized Losses | Fair Value |
| Available-for-sale and other: | | | | | | | | |
| U.S. Treasury and government agencies | \$ 26 | - | - | 26 | 41 | - | - | 41 |
| U.S. Government sponsored agencies | 1,523 | 121 | - | 1,644 | 1,730 | 181 | - | 1,911 |
| Obligations of states and political subdivisions | 187 | 5 | - | 192 | 203 | 9 | - | 212 |
| Agency mortgage-backed securities ^(a) | 12,294 | 140 | (150) | 12,284 | 8,403 | 345 | (18) | 8,730 |
| | 3,514 | 76 | (8) | 3,582 | 3,161 | 119 | (3) | 3,277 |

Other bonds, notes and debentures

| | | | | | | | | |
|---------------------------------|------------------|------------|--------------|---------------|--------|-----|------|--------|
| Other securities ^(b) | 865 | 5 | (1) | 869 | 1,033 | 3 | - | 1,036 |
| Total | \$ 18,409 | 347 | (159) | 18,597 | 14,571 | 657 | (21) | 15,207 |

Held-to-maturity:

Obligations of states

and political

subdivisions

| | | | | | | | | |
|--|---------------|---|---|------------|-----|---|---|-----|
| | \$ 207 | - | - | 207 | 282 | - | - | 282 |
|--|---------------|---|---|------------|-----|---|---|-----|

Other debt securities

| | | | | | | | | |
|--|----------|---|---|----------|---|---|---|---|
| | 1 | - | - | 1 | 2 | - | - | 2 |
|--|----------|---|---|----------|---|---|---|---|

| | | | | | | | | |
|-------|---------------|---|---|------------|-----|---|---|-----|
| Total | \$ 208 | - | - | 208 | 284 | - | - | 284 |
|-------|---------------|---|---|------------|-----|---|---|-----|

(a) Includes interest-only mortgage backed securities of \$262 and \$408 as of **December 31, 2013** and 2012, respectively, recorded at fair value with fair value changes recorded in securities gains, net and securities gains, net non-qualifying hedges on mortgage servicing rights in the Consolidated Statements of Income.

(b) Other securities consist of FHLB and FRB restricted stock holdings of **\$402** and **\$349**, respectively, at **December 31, 2013** and, \$497 and \$347, respectively, at December 31, 2012, that are carried at cost, and certain mutual fund and equity security holdings.

The following table presents realized gains and losses that were recognized in income from available-for-sale securities for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|--|----------------|------|------|
| Realized gains | \$ 77 | 75 | 75 |
| Realized losses | (102) | (2) | - |
| OTTI | (74) | (58) | (19) |
| Net realized (losses) gains ^(a) | \$ (99) | 15 | 56 |

(a) Excludes net gains on interest-only mortgage-backed securities of \$129 for the year ended December 31, 2013.

Trading securities totaled \$343 million as of December 31, 2013, compared to \$207 million at December 31, 2012. Gross realized gains on trading securities were \$1 million, \$2 million and \$1 million for the years ended December 31, 2013, 2012 and 2011, respectively. Gross realized losses on trading securities were immaterial to the Bancorp for the years ended December 31, 2013 and 2012 and \$7 million for the year ended December 31, 2011. Net

unrealized gains on trading securities were \$3 million, \$1 million and \$5 million at December 31, 2013, 2012 and 2011, respectively.

At December 31, 2013 and 2012 securities with a fair value of \$11.6 billion and \$12.6 billion, respectively, were pledged to secure borrowings, public deposits, trust funds, derivative contracts and for other purposes as required or permitted by law.

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The expected maturity distribution of the Bancorp's agency mortgage-backed securities and the contractual maturity distribution of the Bancorp's available-for-sale and other and held-to-maturity securities as of December 31, 2013 are shown in the following table:

| (\$ in millions) | Available-for-Sale and Other | | Held-to-Maturity | |
|---------------------------------|------------------------------|------------|------------------|------------|
| | Amortized Cost | Fair Value | Amortized Cost | Fair Value |
| Debt securities: ^(a) | | | | |
| Under 1 year | \$ 120 | 123 | 19 | 19 |
| 1-5 years | 3,703 | 3,893 | 170 | 170 |
| 5-10 years | 9,765 | 9,701 | 17 | 17 |
| Over 10 years | 3,956 | 4,011 | 2 | 2 |
| Other securities | 865 | 869 | - | - |
| Total | \$ 18,409 | 18,597 | 208 | 208 |

(a) Actual maturities may differ from contractual maturities when there exists a right to call or prepay obligations with or without call or prepayment penalties.

The following table provides the fair value and gross unrealized losses on available-for-sale and other securities in an unrealized loss position, aggregated by investment category and length of time the individual securities have been in a continuous unrealized loss position as of December 31:

| (\$ in millions) | Less than 12 months | | 12 months or more | | Total | |
|-----------------------------------|---------------------|-------------------|-------------------|-------------------|------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| 2013 | | | | | | |
| Agency mortgage-backed securities | \$ 7,221 | (150) | 1 | - | 7,222 | (150) |
| Other bonds, notes and debentures | 595 | (5) | 132 | (3) | 727 | (8) |
| Other securities | 33 | (1) | 4 | - | 37 | (1) |
| Total | \$ 7,849 | (156) | 137 | (3) | 7,986 | (159) |
| 2012 | | | | | | |
| Agency mortgage-backed securities | \$ 1,784 | (18) | - | - | 1,784 | (18) |
| Other bonds, notes and debentures | 454 | (3) | - | - | 454 | (3) |
| Other securities | 1 | - | - | - | 1 | - |
| Total | \$ 2,239 | (21) | - | - | 2,239 | (21) |

Other-Than-Temporary Impairments

The Bancorp recognized \$74 million, \$58 million, and \$19 million of OTTI on its available-for-sale and other debt securities, included in securities gains, net and securities gains, net non-qualifying hedges on mortgage servicing rights, in the Bancorp's Consolidated Statements of Income during the years ended December 31, 2013, 2012, and 2011, respectively. The Bancorp did not recognize OTTI on its held-to-maturity debt securities for the years ended December 31, 2013, 2012, and 2011. Less than one percent of unrealized losses in the available-for-sale securities portfolio were represented by non-rated securities at December 31, 2013 and 2012.

During the years ended December 31, 2013, 2012 and 2011, the Bancorp did not recognize OTTI on any of its available-for-sale equity securities.

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The Bancorp diversifies its loan and lease portfolio by offering a variety of loan and lease products with various payment terms and rate structures. Lending activities are concentrated within those states in which the Bancorp has banking centers and are primarily located in the Midwestern and Southeastern regions of the United States. The Bancorp's commercial loan portfolio consists of lending to various industry types. Management periodically reviews the

performance of its loan and lease products to evaluate whether they are performing within acceptable interest rate and credit risk levels and changes are made to underwriting policies and procedures as needed. The Bancorp maintains an allowance to absorb loan and lease losses inherent in the portfolio. For further information on credit quality and the ALLL, see Note 6.

The following table provides a summary of the total loans and leases classified by primary purpose as of December 31:

| (\$ in millions) | 2013 | 2012 |
|--------------------------------------|-----------|--------|
| Loans and leases held for sale: | | |
| Commercial and industrial loans | \$ 31 | 39 |
| Commercial mortgage loans | 3 | 13 |
| Commercial construction loans | 2 | 9 |
| Commercial leases | 1 | - |
| Residential mortgage loans | 890 | 2,856 |
| Other consumer loans and leases | 17 | 22 |
| Total loans and leases held for sale | \$ 944 | 2,939 |
| Portfolio loans and leases: | | |
| Commercial and industrial loans | \$ 39,316 | 36,038 |
| Commercial mortgage loans | 8,066 | 9,103 |
| Commercial construction loans | 1,039 | 698 |
| Commercial leases | 3,625 | 3,549 |
| Total commercial loans and leases | 52,046 | 49,388 |
| Residential mortgage loans | 12,680 | 12,017 |
| Home equity | 9,246 | 10,018 |
| Automobile loans | 11,984 | 11,972 |
| Credit card | 2,294 | 2,097 |
| Other consumer loans and leases | 364 | 290 |
| Total consumer loans and leases | 36,568 | 36,394 |
| Total portfolio loans and leases | \$ 88,614 | 85,782 |

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Total portfolio loans and leases are recorded net of unearned income, which totaled \$700 million as of December 31, 2013 and \$758 million as of December 31, 2012. Additionally, portfolio loans and leases are recorded net of unamortized premiums and discounts, deferred loan fees and costs, and fair value adjustments (associated with acquired loans or loans designated as fair value

upon origination) which totaled a net premium of \$111 million and \$73 million as of December 31, 2013 and 2012, respectively.

The Bancorp's FHLB and FRB advances are generally secured by loans. The Bancorp had loans of \$10.9 billion and \$12.7 billion at December 31, 2013 and 2012, respectively, pledged at the FHLB, and loans of \$33.5 billion and \$30.9 billion at December 31, 2013 and 2012, respectively, pledged at the FRB.

The following table presents a summary of the total loans and leases owned by the Bancorp as of and for the years ended December 31:

| (\$ in millions) | Balance | | 90 Days Past Due and Still Accruing | | Net Charge-Offs | |
|----------------------------------|-----------|--------|--|------|--------------------|------|
| | 2013 | 2012 | 2013 | 2012 | 2013 | 2012 |
| Commercial and industrial loans | \$ 39,347 | 36,077 | \$ - | 1 | \$ 168 | 165 |
| Commercial mortgage loans | 8,069 | 9,116 | - | 22 | 47 | 99 |
| Commercial construction loans | 1,041 | 707 | - | 1 | 4 | 25 |
| Commercial leases | 3,626 | 3,549 | - | - | 1 | 8 |
| Residential mortgage loans | 13,570 | 14,873 | 66 | 75 | 60 | 122 |
| Home equity | 9,246 | 10,018 | - | 58 | 97 | 157 |
| Automobile loans | 11,984 | 11,972 | 8 | 8 | 22 | 31 |
| Credit card | 2,294 | 2,097 | 29 | 30 | 78 | 74 |
| Other consumer loans and leases | 381 | 312 | - | - | 24 | 23 |
| Total loans and leases | \$ 89,558 | 88,721 | \$ 103 | 195 | \$ 501 | 704 |
| Less: Loans held for sale | \$ 944 | 2,939 | | | | |
| Total portfolio loans and leases | \$ 88,614 | 85,782 | | | | |

The Bancorp engages in commercial lease products primarily related to the financing of commercial equipment. The Bancorp had \$3.0 billion of direct financing leases and \$1.3 billion of leveraged leases at both of the years ended December 31, 2013 and 2012.

Pre-tax income from leveraged leases for 2013 was \$25 million compared to pre-tax income in 2012 of \$37 million. The tax effect of this income was an expense of \$9 million in 2013 and a benefit of \$6 million in 2012.

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The components of the investment in lease financing at December 31:

| (\$ in millions) | 2013 | 2012 |
|---|----------|-------|
| Rentals receivable, net of principal and interest on nonrecourse debt | \$ 3,556 | 3,543 |
| Estimated residual value of leased assets | 754 | 760 |
| Initial direct cost, net of amortization | 15 | 16 |
| Gross investment in lease financing | 4,325 | 4,319 |
| Unearned income | (700) | (758) |
| Net investment in lease financing ^(a) | \$ 3,625 | 3,561 |

(a) The accumulated allowance for uncollectible minimum lease payments was \$53 million and \$67 million at December 31, 2013 and 2012, respectively.

The Bancorp periodically reviews residual values associated with its leasing portfolio. Declines in residual values that are deemed to be other-than-temporary are recognized as a loss. The Bancorp recognized \$13 million and \$9 million of residual value write-downs related to commercial leases for the years ended December 31, 2013 and 2012, respectively. The residual value write-downs related to

commercial leases are recorded in corporate banking revenue in the Consolidated Statements of Income. At December 31, 2013, the minimum future lease payments receivable for each of the years 2014 through 2018 was \$664 million, \$591 million, \$505 million, \$389 million and \$289 million, respectively.

6. CREDIT QUALITY AND THE ALLOWANCE FOR LOAN AND LEASE LOSSES

The Bancorp disaggregates ALLL balances and transactions in the ALLL by portfolio segment. Credit quality related disclosures for loans and leases are further disaggregated by class.

Allowance for Loan and Lease Losses

The following tables summarize transactions in the ALLL by portfolio segment:

For the year ended December 31, 2013

| (\$ in millions) | Commercial | Residential Mortgage | Consumer | Unallocated | Total |
|---------------------------|------------|-------------------------|----------|-------------|-------|
| Transactions in the ALLL: | | | | | |

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| | | | | | | |
|---|----|--------------|-------------|--------------|------------|--------------|
| Balance at January 1 | \$ | 1,236 | 229 | 278 | 111 | 1,854 |
| Losses charged off | | (284) | (70) | (283) | - | (637) |
| Recoveries of losses previously charged off | | 64 | 10 | 62 | - | 136 |
| Provision for loan and lease losses | | 42 | 20 | 168 | (1) | 229 |
| Balance at December 31 | \$ | 1,058 | 189 | 225 | 110 | 1,582 |

For the year ended December 31, 2012

| (\$ in millions) | | Residential | | | Total | |
|---|----|-------------|----------|---------------------|-------|-------|
| | | Commercial | Mortgage | ConsumerUnallocated | | |
| Transactions in the ALLL: | | | | | | |
| Balance at January 1 | \$ | 1,527 | 227 | 365 | 136 | 2,255 |
| Losses charged off | | (358) | (129) | (350) | - | (837) |
| Recoveries of losses previously charged off | | 61 | 7 | 65 | - | 133 |
| Provision for loan and lease losses | | 6 | 124 | 198 | (25) | 303 |
| Balance at December 31 | \$ | 1,236 | 229 | 278 | 111 | 1,854 |

For the year ended December 31, 2011

| (\$ in millions) | | Residential | | | Total | |
|---|----|-------------|----------|---------------------|-------|---------|
| | | Commercial | Mortgage | ConsumerUnallocated | | |
| Transactions in the ALLL: | | | | | | |
| Balance at January 1 | \$ | 1,989 | 310 | 555 | 150 | 3,004 |
| Losses charged off | | (615) | (180) | (519) | - | (1,314) |
| Recoveries of losses previously charged off | | 61 | 7 | 74 | - | 142 |
| Provision for loan and lease losses | | 92 | 90 | 255 | (14) | 423 |
| Balance at December 31 | \$ | 1,527 | 227 | 365 | 136 | 2,255 |

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The following tables provide a summary of the ALLL and related loans and leases classified by portfolio segment:

| As of December 31, 2013 (\$ in millions) | Residential | | | | Total |
|---|-------------------------|---------------|---------------|-------------|---------------|
| | Commercial | Mortgage | Consumer | Unallocated | |
| ALLL:^(a) | | | | | |
| Individually evaluated for impairment | \$ 186 ^(c) | 139 | 53 | - | 378 |
| Collectively evaluated for impairment | 872 | 50 | 172 | - | 1,094 |
| Unallocated | - | - | - | 110 | 110 |
| Total ALLL | \$ 1,058 | 189 | 225 | 110 | 1,582 |
| Loans and leases:^(b) | | | | | |
| Individually evaluated for impairment | \$ 1,560 ^(c) | 1,325 | 496 | - | 3,381 |
| Collectively evaluated for impairment | 50,486 | 11,259 | 23,392 | - | 85,137 |
| Loans acquired with deteriorated credit quality | - | 4 | - | - | 4 |
| Total portfolio loans and leases | \$ 52,046 | 12,588 | 23,888 | - | 88,522 |

(a) Includes \$9 related to leveraged leases.

(b) Excludes \$92 of residential mortgage loans measured at fair value, and includes \$881 of leveraged leases, net of unearned income.

(c) Includes five restructured nonaccrual loans at **December 31, 2013** associated with a consolidated variable interest entity, in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party, with a recorded investment of \$28 and an allowance of \$11.

| As of December 31, 2012 (\$ in millions) | Residential | | | | Total |
|---|------------------|---------------|---------------|-------------|---------------|
| | Commercial | Mortgage | Consumer | Unallocated | |
| ALLL:^(a) | | | | | |
| Individually evaluated for impairment | \$ 95 | 137 | 62 | - | 294 |
| Collectively evaluated for impairment | 1,140 | 91 | 216 | - | 1,447 |
| Loans acquired with deteriorated credit quality | 1 | 1 | - | - | 2 |
| Unallocated | - | - | - | 111 | 111 |
| Total ALLL | \$ 1,236 | 229 | 278 | 111 | 1,854 |
| Loans and leases:^(b) | | | | | |
| Individually evaluated for impairment | \$ 980 | 1,298 | 544 | - | 2,822 |
| Collectively evaluated for impairment | 48,407 | 10,637 | 23,833 | - | 82,877 |
| Loans acquired with deteriorated credit quality | 1 | 6 | - | - | 7 |
| Total portfolio loans and leases | \$ 49,388 | 11,941 | 24,377 | - | 85,706 |

(a) Includes \$11 related to leveraged leases.

(b)

Excludes \$76 of residential mortgage loans measured at fair value, and includes \$862 of leveraged leases, net of unearned income.

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CREDIT RISK PROFILE

Commercial Portfolio Segment

For purposes of monitoring the credit quality and risk characteristics of its commercial portfolio segment, the Bancorp disaggregates the segment into the following classes: commercial and industrial, commercial mortgage owner-occupied, commercial mortgage non-owner occupied, commercial construction and commercial leasing.

To facilitate the monitoring of credit quality within the commercial portfolio segment, and for purposes of analyzing historical loss rates used in the determination of the ALLL for the commercial portfolio segment, the Bancorp utilizes the following categories of credit grades: pass, special mention, substandard, doubtful or loss. The five categories, which are derived from standard regulatory rating definitions, are assigned upon initial approval of credit to borrowers and updated periodically thereafter. Pass ratings, which are assigned to those borrowers that do not have identified potential or well defined weaknesses and for which there is a high likelihood of orderly repayment, are updated periodically based on the size and credit characteristics of the borrower. All other categories are updated on a quarterly basis during the month preceding the end of the calendar quarter.

The Bancorp assigns a special mention rating to loans and leases that have potential weaknesses that deserve management's close attention. If left uncorrected, these potential weaknesses may, at some future date, result in the deterioration of the repayment

prospects for the loan or lease or the Bancorp's credit position.

The Bancorp assigns a substandard rating to loans and leases that are inadequately protected by the current sound worth and paying capacity of the borrower or of the collateral pledged. Substandard loans and leases have well defined weaknesses or weaknesses that could jeopardize the orderly repayment of the debt. Loans and leases in this grade also are characterized by the distinct possibility that the Bancorp will sustain some loss if the deficiencies noted are not addressed and corrected.

The Bancorp assigns a doubtful rating to loans and leases that have all the attributes of a substandard rating with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable. The possibility of loss is extremely high, but because of certain important and reasonable specific pending factors that may work to the advantage of and strengthen the credit quality of the loan or lease, its classification as an estimated loss is deferred until its more exact status may be determined. Pending factors may include a proposed merger or acquisition, liquidation proceeding, capital injection, perfecting liens on additional collateral or refinancing plans.

Loans and leases classified as loss are considered uncollectible and are charged off in the period in which they are determined to be uncollectible. Because loans and leases in this category are fully charged down, they are not included in the following tables.

The following table summarizes the credit risk profile of the Bancorp's commercial portfolio segment, by class:

| As of December 31, 2013 (\$ in millions) | Pass | Special Mention | Substandard | Doubtful | Total |
|---|------------------|--------------------|--------------|-----------|---------------|
| Commercial and industrial loans | \$ 36,776 | 1,118 | 1,419 | 3 | 39,316 |
| Commercial mortgage owner occupied loans | 3,866 | 209 | 415 | 17 | 4,507 |
| Commercial mortgage non-owner occupied loans | 2,879 | 248 | 431 | 1 | 3,559 |
| Commercial construction loans | 855 | 32 | 152 | - | 1,039 |
| Commercial leases | 3,546 | 56 | 23 | - | 3,625 |
| Total | \$ 47,922 | 1,663 | 2,440 | 21 | 52,046 |

| As of December 31, 2012 (\$ in millions) | Pass | Special Mention | Substandard | Doubtful | Total |
|---|------------------|--------------------|--------------|-----------|---------------|
| Commercial and industrial loans | \$ 33,521 | 1,113 | 1,379 | 25 | 36,038 |
| Commercial mortgage owner occupied loans | 3,934 | 338 | 603 | 1 | 4,876 |
| Commercial mortgage non-owner occupied loans | 2,958 | 449 | 815 | 5 | 4,227 |
| Commercial construction loans | 444 | 59 | 195 | - | 698 |
| Commercial leases | 3,483 | 48 | 18 | - | 3,549 |
| Total | \$ 44,340 | 2,007 | 3,010 | 31 | 49,388 |

Consumer Portfolio Segment

For purposes of monitoring the credit quality and risk characteristics of its consumer portfolio segment, the Bancorp disaggregates the segment into the following classes: home equity, automobile loans, credit card, and other consumer loans and leases. The Bancorp's residential mortgage portfolio segment is also a separate class. The Bancorp considers repayment performance as the best indicator of credit quality for residential mortgage and consumer loans, which includes both the delinquency status and performing versus nonperforming status of the loans. The delinquency status of all residential mortgage and consumer loans is presented by class in the age analysis section below while the performing versus nonperforming status is presented in the table below. Residential mortgage loans that have principal and interest payments that have become past due 150 days are classified as

nonperforming unless such loans are both well secured and in the process of collection. During the fourth quarter of 2013, the Bancorp modified its nonaccrual policy for home equity loans and lines of credit. Home equity loans and lines of credit are reported as nonperforming if principal or interest has been in default for 90 days or more unless the loan is both well secured and in the process of collection. Home equity loans and lines of credit that have been in default for 60 days or more are also reported as nonperforming if the senior lien has been in default 120 days or more, unless the loan is both well secured and in the process of collection. As a result of the modification of the nonaccrual policy for home equity loans and lines of credit, \$46 million of home equity loans and lines of credit were reclassified from performing to nonperforming status during the fourth quarter of 2013. In addition, the Bancorp modified its charge-off policy during the fourth quarter of 2013. Home equity loans and lines of credit that have been in default 120 days or more are assessed for a charge-off if the senior lien has been in default

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120 days or more. Residential mortgage, home equity, automobile and other consumer loans and leases that have been modified in a TDR and subsequently become past due 90 days are classified as nonperforming, unless the loan is both well secured and in the process of collection. Credit card loans that have been modified in a TDR are classified as nonperforming unless such loans have a sustained repayment performance of six months or greater and are reasonably assured of repayment in accordance with the restructured terms. Well secured loans are collateralized by

perfected security interests in real and/or personal property for which the Bancorp estimates proceeds from sale would be sufficient to recover the outstanding principal and accrued interest balance of the loan and pay all costs to sell the collateral. The Bancorp considers a loan in the process of collection if collection efforts or legal action is proceeding and the Bancorp expects to collect funds sufficient to bring the loan current or recover the entire outstanding principal and accrued interest balance.

The following table presents a summary of the Bancorp's residential mortgage and consumer portfolio segments disaggregated into performing versus nonperforming status as of December 31:

| | 2013 | | 2012 | |
|---|------------|---------------|------------|---------------|
| (\$ in millions) | Performing | Nonperforming | Performing | Nonperforming |
| Residential mortgage loans ^(a) | \$ 12,423 | 165 | 11,704 | 237 |
| Home equity | 9,153 | 93 | 9,965 | 53 |
| Automobile loans | 11,982 | 2 | 11,970 | 2 |
| Credit card | 2,261 | 33 | 2,058 | 39 |
| Other consumer loans and leases | 364 | - | 289 | 1 |
| Total | \$ 36,183 | 293 | 35,986 | 332 |

(a) Excludes \$92 and \$76 of loans measured at fair value at **December 31, 2013** and 2012, respectively.

Age Analysis of Past Due Loans and Leases

The following tables summarize the Bancorp's recorded investment in portfolio loans and leases by age and class:

| As of December 31, 2013 | Current Loans and Leases ^(c) | 30-89 Days ^(c) | Past Due 90 Days and Greater ^(c) | Total Past Due | Total Loans and Leases | 90 Days Past Due and Still Accruing |
|---|---|------------------------------|--|-------------------|------------------------------|--|
| (\$ in millions) | | | | | | |
| Commercial: | | | | | | |
| Commercial and industrial loans | \$ 39,118 | 53 | 145 | 198 | 39,316 | - |
| Commercial mortgage owner occupied loans | 4,423 | 15 | 69 | 84 | 4,507 | - |

| | | | | | | |
|---|-----------|-----|-----|-----|--------|-----|
| Commercial mortgage non-owner occupied loans | 3,515 | 9 | 35 | 44 | 3,559 | - |
| Commercial construction loans | 1,010 | - | 29 | 29 | 1,039 | - |
| Commercial leases | 3,620 | - | 5 | 5 | 3,625 | - |
| Residential mortgage loans ^{(a)(b)} | 12,284 | 73 | 231 | 304 | 12,588 | 66 |
| Consumer: | | | | | | |
| Home equity | 9,058 | 102 | 86 | 188 | 9,246 | - |
| Automobile loans | 11,919 | 55 | 10 | 65 | 11,984 | 8 |
| Credit card | 2,225 | 36 | 33 | 69 | 2,294 | 29 |
| Other consumer loans and leases | 362 | 2 | - | 2 | 364 | - |
| Total portfolio loans and leases ^(a) | \$ 87,534 | 345 | 643 | 988 | 88,522 | 103 |

(a) Excludes \$92 of loans measured at fair value.

(b) Information for current residential mortgage loans includes advances made pursuant to servicing agreements for GNMA mortgage pools whose repayments are insured by the Federal Housing Administration or guaranteed by the Department of Veterans Affairs. As of December 31, 2013, \$81 of these loans were 30-89 days past due and \$378 were 90 days or more past due. The Bancorp recognized \$5 million of losses for the year ended December 31, 2013 due to claim denials and curtailments associated with these advances.

(c) Includes accrual and nonaccrual loans and leases.

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| As of December 31, 2012 (\$ in millions) | Current Loans and Leases ^(c) | 30-89 Days ^(c) | Past Due 90 Days and Greater ^(c) | Total Past Due | Total Loans and Leases | 90 Days Past Due and Still Accruing |
|---|---|------------------------------|--|-------------------|------------------------------|---|
| Commercial: | | | | | | |
| Commercial and industrial loans | \$ 35,826 | 46 | 166 | 212 | 36,038 | 1 |
| Commercial mortgage owner occupied loans | 4,752 | 29 | 95 | 124 | 4,876 | 22 |
| Commercial mortgage non-owner occupied loans | 4,094 | 21 | 112 | 133 | 4,227 | - |
| Commercial construction loans | 622 | - | 76 | 76 | 698 | 1 |
| Commercial leases | 3,546 | 2 | 1 | 3 | 3,549 | - |
| Residential mortgage loans ^{(a)(b)} | 11,547 | 87 | 307 | 394 | 11,941 | 75 |
| Consumer: | | | | | | |
| Home equity | 9,782 | 126 | 110 | 236 | 10,018 | 58 |
| Automobile loans | 11,900 | 62 | 10 | 72 | 11,972 | 8 |
| Credit card | 2,025 | 38 | 34 | 72 | 2,097 | 30 |
| Other consumer loans and leases | 287 | 2 | 1 | 3 | 290 | - |
| Total portfolio loans and leases^(a) | \$ 84,381 | 413 | 912 | 1,325 | 85,706 | 195 |

(a) Excludes \$76 of loans measured at fair value.

(b) Information for current residential mortgage loans includes advances made pursuant to servicing agreements for GNMA mortgage pools whose repayments are insured by the Federal Housing Administration or guaranteed by the Department of Veterans Affairs. As of December 31, 2012, \$80 of these loans were 30-89 days past due and \$414 were 90 days or more past due. The Bancorp recognized \$2 million of losses for the year ended December 31, 2012 due to claim denials and curtailments associated with these advances.

(c) Includes accrual and nonaccrual loans and leases.

Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS****Impaired Loans and Leases**

Larger commercial loans and leases included within aggregate borrower relationship balances exceeding \$1 million that exhibit probable or observed credit weaknesses are subject to individual review for impairment. The Bancorp also performs an individual review on loans and leases that are restructured in a troubled debt restructuring. The Bancorp considers the current value of collateral, credit quality of any guarantees, the loan structure, and

other factors when evaluating whether an individual loan or lease is impaired. Other factors may include the geography and industry of the borrower, size and financial condition of the borrower, cash flow and leverage of the borrower, and the Bancorp's evaluation of the borrower's management. Smaller balance homogenous loans or leases that are collectively evaluated for impairment are not included in the following tables.

The following table summarizes the Bancorp's impaired loans and leases (by class) that were subject to individual review, which includes all loans and leases restructured in a troubled debt restructuring as December 31:

| 2013 | Unpaid Principal Balance | Recorded Investment | Allowance |
|--|--------------------------------|------------------------|-----------|
| (\$ in millions) | | | |
| With a related allowance recorded: | | | |
| Commercial: | | | |
| Commercial and industrial loans | \$ 870 | 759 | 145 |
| Commercial mortgage owner occupied loans ^(b) | 85 | 74 | 11 |
| Commercial mortgage non-owner occupied loans | 154 | 134 | 14 |
| Commercial construction loans | 68 | 54 | 5 |
| Commercial leases | 12 | 12 | - |
| Restructured residential mortgage loans | 1,081 | 1,052 | 139 |
| Restructured consumer: | | | |
| Home equity | 377 | 373 | 39 |
| Automobile loans | 23 | 23 | 3 |
| Credit card | 59 | 58 | 11 |
| Total impaired loans and leases with a related allowance | \$ 2,729 | 2,539 | 367 |
| With no related allowance recorded: | | | |
| Commercial: | | | |
| Commercial and industrial loans | \$ 181 | 177 | - |
| Commercial mortgage owner occupied loans | 106 | 98 | - |
| Commercial mortgage non-owner occupied loans | 154 | 147 | - |
| Commercial construction loans | 77 | 63 | - |
| Commercial leases | 14 | 14 | - |
| Restructured residential mortgage loans | 313 | 273 | - |

Restructured consumer:

| | | | |
|---|----------|----------------------|-----|
| Home equity | 43 | 39 | - |
| Automobile loans | 3 | 3 | - |
| Total impaired loans and leases with no related allowance | 891 | 814 | - |
| Total impaired loans and leases | \$ 3,620 | 3,353 ^(a) | 367 |

(a) Includes \$869, \$1,241 and \$444, respectively, of commercial, residential mortgage and consumer TDRs on accrual status; \$228, \$84 and \$52, respectively, of commercial, residential mortgage and consumer TDRs on nonaccrual status.

(b) Excludes five restructured nonaccrual loans at **December 31, 2013** associated with a consolidated variable interest entity, in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party, with an unpaid principal balance of \$28, a recorded investment of \$28, and an allowance of \$11.

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| 2012 | Unpaid Principal Balance | Recorded Investment | Allowance |
|---|--------------------------------|------------------------|-----------|
| (\$ in millions) | | | |
| With a related allowance recorded: | | | |
| Commercial: | | | |
| Commercial and industrial loans | \$ 263 | 194 | 65 |
| Commercial mortgage owner occupied loans | 54 | 43 | 5 |
| Commercial mortgage non-owner occupied loans | 215 | 160 | 16 |
| Commercial construction loans | 48 | 37 | 5 |
| Commercial leases | 8 | 8 | 5 |
| Restructured residential mortgage loans | 1,067 | 1,023 | 137 |
| Restructured consumer: | | | |
| Home equity | 400 | 396 | 46 |
| Automobile loans | 31 | 30 | 4 |
| Credit card | 74 | 74 | 12 |
| Other consumer loans and leases | 2 | 2 | - |
| Total impaired loans and leases with a related allowance | \$ 2,162 | 1,967 | 295 |
| With no related allowance recorded: | | | |
| Commercial: | | | |
| Commercial and industrial loans | \$ 207 | 169 | - |
| Commercial mortgage owner occupied loans | 107 | 99 | - |
| Commercial mortgage non-owner occupied loans | 209 | 199 | - |
| Commercial construction loans | 109 | 67 | - |
| Commercial leases | 5 | 5 | - |
| Restructured residential mortgage loans | 326 | 275 | - |
| Restructured consumer: | | | |
| Home equity | 40 | 39 | - |
| Automobile loans | 3 | 3 | - |
| Total impaired loans and leases with no related allowance | 1,006 | 856 | - |
| Total impaired loans and leases | \$ 3,168 | 2,823 ^(a) | 295 |

(a) Includes \$431, \$1,175 and \$480, respectively, of commercial, residential mortgage and consumer TDRs on accrual status; \$177, \$123 and \$64, respectively, of commercial, residential mortgage and consumer TDRs on nonaccrual status.

The following table summarizes the Bancorp's average impaired loans and leases and interest income by class for the year ended December 31:

| (\$ in millions) | 2013 Average | | 2012 | |
|------------------|------------------------|----------------------------------|-----------------------------------|----------------------------------|
| | Recorded Investment | Interest Income Recognized | Average Recorded Investment | Interest Income Recognized |
| | | | | |

| | | | | | |
|---|----|-------|-----|-------|----|
| Commercial: | | | | | |
| Commercial and industrial loans | \$ | 517 | 16 | 448 | 4 |
| Commercial mortgage owner occupied loans ^(a) | | 146 | 4 | 156 | 4 |
| Commercial mortgage non-owner occupied loans | | 321 | 8 | 361 | 10 |
| Commercial construction loans | | 108 | 4 | 160 | 2 |
| Commercial leases | | 11 | - | 10 | - |
| Restructured residential mortgage loans | | 1,311 | 53 | 1,276 | 47 |
| Restructured consumer: | | | | | |
| Home equity | | 429 | 23 | 439 | 24 |
| Automobile loans | | 29 | 1 | 38 | 1 |
| Credit card | | 68 | 4 | 80 | 4 |
| Other consumer loans and leases | | 2 | - | 1 | - |
| Total impaired loans and leases | \$ | 2,942 | 113 | 2,969 | 96 |

(a) Excludes five restructured nonaccrual loans at **December 31, 2013** associated with a consolidated variable interest entity, in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party, with an unpaid principal balance of **\$28**, an average recorded investment of **\$29**, and an allowance of **\$11**.

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Nonperforming Assets

Nonperforming assets include nonaccrual loans and leases for which ultimate collectability of the full amount of the principal and/or interest is uncertain; commercial and credit card TDRs which have not yet met the requirements to be classified as a performing asset; consumer TDRs which are 90 days past due based on the restructured terms unless the loan is both well-secured and in the process of collection; and certain other assets, including OREO and other repossessed property. The following table summarizes the Bancorp's nonperforming loans and leases, by class, as of December 31:

| (\$ in millions) | 2013 | 2012 |
|---|--------|-------|
| Commercial: | | |
| Commercial and industrial loans | \$ 281 | 330 |
| Commercial mortgage owner occupied loans ^(a) | 95 | 125 |
| Commercial mortgage non-owner occupied loans | 48 | 157 |
| Commercial construction loans | 29 | 76 |
| Commercial leases | 5 | 9 |
| Total commercial loans and leases | 458 | 697 |
| Residential mortgage loans | 166 | 237 |
| Consumer: | | |
| Home equity | 93 | 53 |
| Automobile loans | 1 | 2 |
| Credit card | 33 | 39 |
| Other consumer loans and leases | - | 1 |
| Total consumer loans and leases | 127 | 95 |
| Total nonperforming loans and leases ^{(b)(c)} | \$ 751 | 1,029 |
| OREO and other repossessed property ^(d) | 229 | 257 |

(a) Excludes \$21 of restructured nonaccrual loans at **December 31, 2013** associated with a consolidated variable interest entity in which the Bancorp has no continuing credit risk due the risk being assumed by a third party.

(b) Excludes \$6 and \$29 of nonaccrual loans held for sale at **December 31, 2013** and 2012, respectively.

(c) Includes \$10 of nonaccrual government insured commercial loans whose repayments are insured by the SBA at both **December 31, 2013** and 2012, and \$2 and \$1 of restructured nonaccrual government insured commercial loans at **December 31, 2013** and 2012, respectively.

(d) Excludes \$77 and \$72 of OREO related to government insured loans at **December 31, 2013** and 2012, respectively.

Troubled Debt Restructurings

If a borrower is experiencing financial difficulty, the Bancorp may consider, in certain circumstances, modifying the terms of their loan to maximize collection of amounts due. Within each of the Bancorp's loan classes, TDRs typically involve either a reduction of the stated interest rate of the loan, an extension of the loan's maturity date(s) with a stated rate lower than the current market rate for a new loan with similar risk, or in limited circumstances, a reduction of the

principal balance of the loan or the loan's accrued interest. Modifying the terms of loans may result in an increase or decrease to the ALLL depending upon the terms modified, the method used to measure the ALLL for a loan prior to modification, and whether any charge-offs were recorded on the loan before or at the time of modification. Refer to the ALLL section of Note 1 for information on the Bancorp's ALLL methodology. Upon modification of a loan, the Bancorp measures the related impairment as the difference between the estimated future cash

flows, discounted at the original effective yield of the loan, expected to be collected on the modified loan and the carrying value of the loan. The resulting measurement may result in the need for minimal or no valuation allowance because it is probable that all cash flows will be collected under the modified terms of the loan. In addition, if the stated interest rate was increased in a TDR, the cash flows on the modified loan, using the pre-modification interest rate as the discount rate, often exceed the recorded investment of the loan. Conversely, the Bancorp often recognizes an impairment loss as an increase to ALLL upon a modification that reduces the stated interest rate on a loan. If a TDR involves a reduction of the principal balance of the loan or the loan's accrued interest, that amount is charged off to the ALLL. At December 31, 2013, the Bancorp had \$46 million in line of credit commitments and \$40 million in letter of credit commitments to lend additional funds to borrowers whose terms have been modified in a TDR compared to \$28 million and \$25 million, respectively, at December 31, 2012.

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The following table provides a summary of loans modified in a TDR by the Bancorp during the year ended December 31:

| | Number of loans modified in a TDR during the year ^(b) | Recorded investment in loans modified in a TDR during the year | Increase (Decrease) to ALLL upon modification | Charge-offs recognized upon modification |
|---|---|--|--|--|
| 2013 (\$ in millions)^(a) | | | | |
| Commercial: | | | | |
| Commercial and industrial loans | 146 | \$ 604 | 39 | 44 |
| Commercial mortgage owner occupied loans ^(c) | 65 | 19 | (2) | - |
| Commercial mortgage non-owner occupied loans | 59 | 72 | (7) | - |
| Commercial construction loans | 4 | 34 | (2) | - |
| Commercial leases | 1 | 2 | (5) | - |
| Residential mortgage loans | 1,620 | 249 | 28 | - |
| Consumer: | | | | |
| Home equity | 695 | 37 | (1) | - |
| Automobile loans | 499 | 14 | 1 | - |
| Credit card | 8,202 | 50 | 7 | - |
| Total portfolio loans and leases | 11,291 | \$ 1,081 | 58 | 44 |
| | | | | |
| | Number of loans modified in a TDR during the year ^(b) | Recorded investment in loans modified in a TDR during the year | Increase (Decrease) to ALLL upon modification | Charge-offs recognized upon modification |
| 2012 (\$ in millions)^(a) | | | | |
| Commercial: | | | | |
| Commercial and industrial loans | 108 | \$ 84 | (7) | 9 |
| Commercial mortgage owner occupied loans | 67 | 53 | (8) | 2 |
| Commercial mortgage non-owner occupied loans | 67 | 91 | (7) | - |
| Commercial construction loans | 17 | 38 | (4) | - |
| Commercial leases | 8 | 7 | 1 | - |
| Residential mortgage loans | 1,758 | 340 | 35 | - |
| Consumer: | | | | |
| Home equity | 1,343 | 82 | 1 | - |
| Automobile loans | 1,289 | 23 | 2 | - |
| Credit card | 11,407 | 75 | 11 | - |

| | | | | | |
|----------------------------------|--------|----|-----|----|----|
| Total portfolio loans and leases | 16,064 | \$ | 793 | 24 | 11 |
|----------------------------------|--------|----|-----|----|----|

(a) Excludes all loans and leases held for sale and loans acquired with deteriorated credit quality.

(b) Represents number of loans post-modification.

(c) Excludes five loans modified in a TDR during the year ended **December 31, 2013** associated with a consolidated variable interest entity in which the Bancorp has no continuing credit risk due to the risk being assumed by a third party. The TDR resulted in a \$7 increase to the ALLL and a \$2 charge-off at modification and has a recorded investment of \$28.

The Bancorp considers TDRs that become 90 days or more past due under the modified terms as subsequently defaulted. For commercial loans not subject to individual review for impairment, the historical loss rates that are applied to such commercial loans for purposes of determining the allowance include historical losses associated with subsequent defaults on loans previously modified in a TDR. For consumer loans, the Bancorp performs a qualitative assessment of the adequacy of the consumer ALLL by comparing the consumer ALLL to forecasted consumer losses over the projected loss emergence period (the forecasted losses include the impact of subsequent defaults of consumer TDRs). When a

residential mortgage, home equity, auto or other consumer loan that has been modified in a TDR subsequently defaults, the present value of expected cash flows used in the measurement of the potential impairment loss is generally limited to the expected net proceeds from the sale of the loan's underlying collateral and any resulting impairment loss is reflected as a charge-off or an increase in ALLL. When a credit card loan that has been modified in a TDR subsequently defaults, the calculation of the impairment loss is consistent with the Bancorp's calculation for other credit card loans that have become 90 days or more past due.

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The following table provides a summary of subsequent defaults that occurred during the years ended December 31, 2013 and 2012 and within 12 months of the restructuring date:

| December 31, 2013 (\$ in millions)^(a) | Number of Contracts | Recorded Investment |
|---|------------------------------------|--------------------------------|
| Commercial: | | |
| Commercial and industrial loans | 6 | \$ 11 |
| Commercial mortgage owner occupied loans | 7 | 1 |
| Residential mortgage loans | 375 | 58 |
| Consumer: | | |
| Home equity | 65 | 4 |
| Automobile loans | 4 | - |
| Credit card | 1,768 | 11 |
| Total portfolio loans and leases | 2,225 | \$ 85 |

| December 31, 2012 (\$ in millions)^(a) | Number of Contracts | Recorded Investment |
|---|--------------------------------|--------------------------------|
| Commercial: | | |
| Commercial and industrial loans | 2 | \$ 3 |
| Commercial mortgage owner occupied loans | 3 | 2 |
| Commercial mortgage non-owner occupied loans | 2 | 1 |
| Commercial construction loans | 2 | 3 |
| Residential mortgage loans | 332 | 57 |
| Consumer: | | |
| Home equity | 101 | 7 |
| Automobile loans | 42 | - |
| Credit card (revised) | 1,832 | 13 |
| Total portfolio loans and leases | 2,316 | \$ 86 |

(a) Excludes all loans and leases held for sale and loans acquired with deteriorated credit quality.

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7. BANK PREMISES AND EQUIPMENT

The following is a summary of bank premises and equipment at December 31:

| (\$ in millions) | Estimated Useful Life | 2013 | 2012 |
|---|-----------------------|----------|---------|
| Land and improvements | | \$ 838 | 841 |
| Buildings | 2 to 30 yrs. | 1,763 | 1,692 |
| Equipment | 1 to 30 yrs. | 1,581 | 1,460 |
| Leasehold improvements | 5 to 30 yrs. | 397 | 386 |
| Construction in progress | | 118 | 141 |
| Accumulated depreciation and amortization | | (2,166) | (1,978) |
| Total | | \$ 2,531 | 2,542 |

Depreciation and amortization expense related to bank premises and equipment was \$245 million in 2013, \$233 million in 2012 and \$224 million in 2011.

For the years ended 2013 and 2012, the Bancorp recorded charges of \$6 million and \$21 million, respectively, of lower of cost or market adjustments associated with bank premises. These adjustments were generally based on appraisals of the underlying bank premises less estimated selling costs. The recognized

impairment losses were recorded in other noninterest income in the Consolidated Statements of Income.

Gross occupancy expense for cancelable and noncancelable leases was \$98 million in 2013 and \$99 million in 2012 and 2011, which was reduced by rental income from leased premises of \$16 million in 2013, \$17 million in 2012 and \$19 million in 2011. The Bancorp's subsidiaries have entered into a number of noncancelable and capital lease agreements with respect to bank premises and equipment.

The following table provides the annual future minimum payments under capital leases and noncancelable operating leases at December 31, 2013:

| (\$ in millions) | Operating Leases | Capital Leases |
|--------------------------|------------------|----------------|
| Year ending December 31, | | |
| 2014 | \$ 91 | 8 |
| 2015 | 88 | 7 |

| | | | |
|---|----|-----|----|
| 2016 | | 82 | 4 |
| 2017 | | 75 | - |
| 2018 | | 71 | - |
| Thereafter | | 339 | - |
| Total minimum lease payments | \$ | 746 | 19 |
| Less: Amounts representing interest | | - | 1 |
| Present value of net minimum lease payments | | - | 18 |

8. GOODWILL

Business combinations entered into by the Bancorp typically include the acquisition of goodwill. Acquisition activity includes acquisitions in the respective period in addition to purchase accounting adjustments related to previous acquisitions. During the fourth quarter of 2008, the Bancorp determined that the Commercial Banking and Consumer Lending segments' goodwill carrying

amounts exceeded their associated implied fair values by \$750 million and \$215 million, respectively. The resulting \$965 million goodwill impairment charge was recorded in the fourth quarter of 2008 and represents the total amount of accumulated impairment losses as of December 31, 2013.

Changes in the net carrying amount of goodwill, by reporting unit, for the years ended December 31, 2013 and 2012 were as follows:

| (\$ in millions) | Commercial Branch | | | | Total |
|---|-------------------|--------------|-----------------------------|------------|--------------|
| | Banking | Banking | Consumer Investment Lending | Advisors | |
| Net carrying value as of December 31, 2011 | \$ 613 | 1,656 | - | 148 | 2,417 |
| Acquisition activity | - | (1) | - | - | (1) |
| Net carrying value as of December 31, 2012 | \$ 613 | 1,655 | - | 148 | 2,416 |
| Acquisition activity | - | - | - | - | - |
| Net carrying value as of December 31, 2013 | \$ 613 | 1,655 | - | 148 | 2,416 |

The Bancorp completed its annual goodwill impairment test as of September 30, 2013 by performing a qualitative assessment of goodwill at the reporting unit level to determine whether any indicators of impairment existed. In performing this qualitative assessment, the Bancorp evaluated events and circumstances since the date of the last quantitative impairment test including the results of that test, macroeconomic conditions, banking industry and market conditions, and key financial metrics of the Bancorp as well

as segment and overall Bancorp financial performance. After assessing the totality of the events and circumstances, the Bancorp determined that it was not more likely than not that the fair value of each of its reporting units was less than their carrying amounts and, therefore, the first and second steps of the quantitative goodwill impairment test were deemed unnecessary.

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Intangible assets consist of core deposit intangibles, customer lists, non-compete agreements and cardholder relationships. Intangible assets are amortized on either a straight-line or an accelerated basis

over their estimated useful lives. Intangible assets have an estimated remaining weighted-average life at December 31, 2013 of 4.1 years.

The details of the Bancorp's intangible assets are shown in the following table:

| (\$ in millions) | Gross Carrying Amount | Accumulated Amortization | Valuation Allowance | Net Carrying Amount |
|--------------------------------|--------------------------|-----------------------------|------------------------|------------------------|
| As of December 31, 2013 | | | | |
| Core deposit intangibles | \$ 154 | (141) | - | 13 |
| Other | 45 | (39) | - | 6 |
| Total intangible assets | \$ 199 | (180) | - | 19 |
| As of December 31, 2012 | | | | |
| Core deposit intangibles | \$ 180 | (160) | - | 20 |
| Other | 44 | (37) | - | 7 |
| Total intangible assets | \$ 224 | (197) | - | 27 |

As of December 31, 2013, all of the Bancorp's intangible assets were being amortized. Amortization expense recognized on

intangible assets for the years ended December 31, 2013, 2012 and 2011 was \$8 million, \$13 million and \$22 million, respectively.

The Bancorp's projections of amortization expense shown below are based on existing asset balances as of December 31, 2013. Future amortization expense may vary from these projections. Estimated amortization expense for the years ending December 31, 2014 through 2018 is as follows:

| (\$ in millions) | Total |
|------------------|-------|
| 2014 | \$ 5 |
| 2015 | 2 |
| 2016 | 2 |
| 2017 | 2 |
| 2018 | 2 |

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The Bancorp, in the normal course of business, engages in a variety of activities that involve VIEs, which are legal entities that lack sufficient equity to finance their activities, or the equity investors of the entities as a group lack any of the characteristics of a controlling interest. The primary beneficiary of a VIE is generally the enterprise that has both the power to direct the activities most significant to the economic performance of the VIE and the obligation to absorb losses or receive benefits that could potentially be significant to the VIE. For certain investment funds, the primary beneficiary is the enterprise that will absorb a majority of the fund's expected losses or receive a majority of the fund's expected residual returns. The

Bancorp evaluates its interest in certain entities to determine if these entities meet the definition of a VIE and whether the Bancorp is the primary beneficiary and should consolidate the entity based on the variable interests it held both at inception and when there is a change in circumstances that requires a reconsideration. If the Bancorp is determined to be the primary beneficiary of a VIE, it must account for the VIE as a consolidated subsidiary. If the Bancorp is determined not to be the primary beneficiary of a VIE but holds a variable interest in the entity, such variable interests are accounted for under the equity method of accounting or other accounting standards as appropriate.

Consolidated VIEs

The following table provides a summary of the classifications of consolidated VIE assets, liabilities and noncontrolling interests included in the Bancorp's Consolidated Balance Sheets as of:

| December 31, 2013 (\$ in millions) | Automobile Loan | CDC | Total |
|---|-----------------|-------------|--------------|
| | Securitization | Investments | |
| Assets: | | | |
| Cash and due from banks | \$ 49 | - | 49 |
| Commercial mortgage loans | - | 48 | 48 |
| Automobile loans ^(a) | 1,010 | - | 1,010 |
| ALLL | (2) | (13) | (15) |
| Other assets | 11 | 2 | 13 |
| Total assets | \$ 1,068 | 37 | 1,105 |
| Liabilities: | | | |
| Other liabilities | \$ 1 | - | 1 |
| Long-term debt | 1,048 | - | 1,048 |
| Total liabilities | \$ 1,049 | - | 1,049 |
| Noncontrolling interests | - | 37 | 37 |

(a) *Net of \$52 of unamortized fees and discounts.*

| December 31, 2012 (\$ in millions) | CDC | |
|------------------------------------|-------------|-------|
| | Investments | Total |
| Assets: | | |
| Commercial mortgage loans | \$ 50 | 50 |
| ALLL | (5) | (5) |
| Other assets | 3 | 3 |
| Total assets | \$ 48 | 48 |
| Noncontrolling interests | 48 | 48 |

Automobile Loan Securitization

In August of 2013, the Bancorp transferred approximately \$1.3 billion in fixed-rate consumer automobile loans to a bankruptcy remote trust which was deemed to be a VIE. The primary purposes for which the VIE was created were to issue asset-backed securities with varying levels of credit subordination and payment priority, as well as residual interests, and to provide the Bancorp with access to liquidity for its originated loans. The Bancorp retained residual interests in the VIE and, therefore, has an obligation to absorb losses and a right to receive benefits from the VIE that could potentially be significant to the VIE. In addition, the Bancorp retained servicing rights for the underlying loans and, therefore, holds the power to direct the activities of the VIE that most significantly impact the economic performance of the VIE. As a result, the Bancorp concluded that it is the primary beneficiary of the VIE and, therefore, has consolidated this VIE. The assets of the VIE are restricted to the settlement of the notes and other obligations of the VIE. Third-party holders of the notes do not have recourse to the general assets of the Bancorp.

The economic performance of the VIE is most significantly impacted by the performance of the underlying loans. The principal

risks to which the VIE are exposed include credit risk and prepayment risk. The credit and prepayment risks are managed through credit enhancements in the form of reserve accounts, overcollateralization, excess interest on the loans and the subordination of certain classes of asset-backed securities to other classes.

CDC Investments

CDC, a wholly owned indirect subsidiary of the Bancorp, was created to invest in projects to create affordable housing, revitalize business and residential areas, and preserve historic landmarks. CDC generally co-invests with other unrelated companies and/or individuals and typically makes investments in a separate legal entity that owns the property under development. The entities are usually formed as limited partnerships and LLCs, and CDC typically invests as a limited partner/investor member in the form of equity contributions. The economic performance of the VIEs is driven by the performance of their underlying investment projects as well as the VIEs' ability to operate in compliance with the rules and regulations necessary for the qualification of tax credits generated by equity investments. Typically, the general partner or managing

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member will be the party that has the right to make decisions that will most significantly impact the economic performance of the entity. CDC serves as the managing member of certain LLCs invested in business revitalization projects. The Bancorp has provided an indemnification guarantee to the investor member of these LLCs related to the qualification of tax credits generated by the investor member's investment. Accordingly, the Bancorp concluded that it is the primary beneficiary and, therefore, has consolidated these VIEs. As a result, the investor members' interests in these VIEs are presented as noncontrolling interests in the Bancorp's Consolidated Financial Statements. This presentation

includes reporting separately the equity attributable to the noncontrolling interests in the Consolidated Balance Sheets and Consolidated Statements of Changes in Equity and reporting separately the comprehensive income attributable to the noncontrolling interests in the Consolidated Statements of Comprehensive Income and the net income attributable to the noncontrolling interests in the Consolidated Statements of Income. The Bancorp's maximum exposure related to these indemnifications at December 31, 2013 and 2012 was \$21 million and \$18 million, respectively, which is based on an amount required to meet the investor members' defined target rate of return.

Non-consolidated VIEs

The following tables provide a summary of assets and liabilities carried on the Bancorp's Consolidated Balance Sheets related to non-consolidated VIEs for which the Bancorp holds an interest, but is not the primary beneficiary of the VIE, as well as the Bancorp's maximum exposure to losses associated with its interests in the entities:

| As of December 31, 2013 (\$ in millions) | Total Assets | Total Liabilities | Maximum Exposure |
|---|-----------------|----------------------|---------------------|
| CDC investments | \$ 1,436 | 407 | 1,436 |
| Private equity investments | 204 | - | 294 |
| Loans provided to VIEs | 1,830 | - | 2,792 |
| Automobile loan securitization | 4 | - | 4 |
| Restructured loans | 1 | - | 1 |

| As of December 31, 2012 (\$ in millions) | Total Assets | Total Liabilities | Maximum Exposure |
|---|-----------------|----------------------|---------------------|
| CDC investments | \$ 1,442 | 394 | 1,442 |
| Private equity investments | 189 | - | 310 |
| Loans provided to VIEs | 1,622 | - | 2,465 |
| Restructured loans | 2 | - | 2 |

CDC Investments

As noted previously, CDC typically invests in VIEs as a limited partner or investor member in the form of equity contributions. The Bancorp has determined that it is not the primary beneficiary of these VIEs because it lacks the power to direct the activities that most significantly impact the economic performance of the underlying project or the VIEs' ability to operate in compliance with the rules and regulations necessary for the qualification of tax credits generated by equity investments. This power is held by the general partners/managing members who exercise full and exclusive control of the operations of the VIEs. Accordingly, the Bancorp accounts for these investments under the equity method of accounting.

The Bancorp's funding requirements are limited to its invested capital and any additional unfunded commitments for future equity contributions. The Bancorp's maximum exposure to loss as a result of its involvement with the VIEs is limited to the carrying amounts of the investments, including the unfunded commitments. The carrying amounts of these investments, which are included in other assets in the Consolidated Balance Sheets, and the liabilities related to the unfunded commitments, which are included in other liabilities in the Consolidated Balance Sheets, are included in the previous tables for all periods presented. The Bancorp has no other liquidity arrangements or obligations to purchase assets of the VIEs that would expose the Bancorp to a loss. In certain arrangements, the general partner/managing member of the VIE has guaranteed a level of projected tax credits to be received by the limited partners/investor members, thereby minimizing a portion of the Bancorp's risk.

Private Equity Investments

The Bancorp, through a wholly owned subsidiary, invests as a limited partner in private equity funds which provide the Bancorp an opportunity to obtain higher rates of return on invested capital, while also creating cross-selling opportunities for the Bancorp's commercial products. Each of the limited partnerships has an unrelated third-party general partner responsible for appointing the fund manager. The Bancorp has not been appointed fund manager for any of these private equity funds. The funds finance primarily all of their activities from the partners' capital contributions and investment returns. Under the VIE consolidation guidance still applicable to the funds, the Bancorp has determined that it is not the primary beneficiary of the funds because it does not absorb a majority of the funds' expected losses or receive a majority of the funds' expected residual returns. Therefore, the Bancorp accounts for its investments in these limited partnerships under the equity method of accounting.

The Bancorp is exposed to losses arising from negative performance of the underlying investments in the private equity funds. As a limited partner, the Bancorp's maximum exposure to loss is limited to the carrying amounts of the investments plus unfunded commitments. The carrying amounts of these investments, which are included in other assets in the Consolidated Balance Sheets, are included in the previous tables. Also, as of December 31, 2013 and 2012, the unfunded commitment amounts to the funds were \$90 million and \$121 million, respectively. The Bancorp made capital contributions of \$31 million and \$61 million to private equity funds during 2013 and 2012, respectively. Additionally, in response to the issuance of the Volcker Rule in the fourth quarter of 2013, the Bancorp recognized \$4 million of OTTI on its investments in private equity funds. See Note 27 for further information.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Loans Provided to VIEs

The Bancorp has provided funding to certain unconsolidated VIEs sponsored by third parties. These VIEs are generally established to finance certain consumer and small business loans originated by third parties. The entities are primarily funded through the issuance of a loan from the Bancorp or syndication through which the Bancorp is involved. The sponsor/administrator of the entities is responsible for servicing the underlying assets in the VIEs. Because the sponsor/administrator, not the Bancorp, holds the servicing responsibilities, which include the establishment and employment of default mitigation policies and procedures, the Bancorp does not hold the power to direct the activities most significant to the economic performance of the entity and, therefore, is not the primary beneficiary.

The principal risk to which these entities are exposed is credit risk related to the underlying assets. The Bancorp's maximum exposure to loss is equal to the carrying amounts of the loans and unfunded commitments to the VIEs. The Bancorp's outstanding loans to these VIEs, included in commercial loans in the Consolidated Balance Sheets, are included in the previous tables for all periods presented. Also, as of December 31, 2013 and 2012, the Bancorp's unfunded commitments to these entities were \$962 million and \$843 million, respectively. The loans and unfunded commitments to these VIEs are included in the Bancorp's overall analysis of the ALLL and reserve for unfunded commitments, respectively. The Bancorp does not provide any implicit or explicit liquidity guarantees or principal value guarantees to these VIEs.

Automobile Loan Securitization

In March of 2013, the Bancorp recognized an immaterial loss on the securitization and sale of certain automobile loans with a carrying amount of approximately \$509 million. The securitization and the resulting sale of all underlying securities qualified for sale accounting. The Bancorp has concluded that it is not the primary beneficiary of the trust because it has neither the obligation to absorb losses of the entity that could potentially be significant to the VIE nor the right to receive benefits from the entity that could potentially be significant to the VIE. The Bancorp is not required and does not currently intend to provide any additional financial support to the trust. Investors and creditors only have recourse to the assets held by the trust. The interest the Bancorp holds in the VIE relates to servicing rights that are included in the Bancorp's Consolidated Balance Sheets. The maximum exposure to loss is equal to the carrying value of the servicing asset.

Restructured Loans

As part of loan restructuring efforts, the Bancorp received equity capital from certain borrowers to facilitate the restructuring of the borrower's debt. These borrowers meet the definition of a VIE because the Bancorp was involved in their refinancing and because their equity capital is insufficient to fund ongoing operations. These restructurings were intended to provide the VIEs with serviceable debt levels while providing the Bancorp an opportunity to maximize the recovery of the loans. The VIEs finance their operations from earned income, capital contributions, and through restructured debt agreements. Assets of the VIEs are used to settle their specific obligations, including loan payments due to the Bancorp. The Bancorp continues to maintain its relationship with these VIEs as a lender and minority shareholder, however, it is not involved in management decisions and does not have sufficient voting rights to control the membership of the respective boards. Therefore, the Bancorp accounts for its equity investments in these VIEs under the

equity method or cost method based on its percentage of ownership and ability to exercise significant influence.

The Bancorp's maximum exposure to loss as a result of its involvement with these VIEs is limited to the equity investments, the principal and accrued interest on the outstanding loans, and any unfunded commitments. Due to the VIEs' short-term cash deficit projections at the restructuring dates, the Bancorp determined that the initial fair value of its equity investments in these VIEs was zero. As of December 31, 2013 and 2012, the Bancorp's carrying value of these equity investments was immaterial to the Bancorp's Consolidated Balance Sheets. Additionally, the Bancorp had outstanding loans to these VIEs, included in commercial loans in the Consolidated Balance Sheets, which are included in the previous tables for all periods presented. The Bancorp had no unfunded loan commitments to these VIEs as of December 31, 2013 and 2012. The loans to these VIEs are included in the Bancorp's overall analysis of the ALLL. The Bancorp does not provide any implicit or explicit liquidity guarantees or principal value guarantees to these VIEs.

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Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS****11. SALES OF RECEIVABLES AND SERVICING RIGHTS****Automobile Loan Securitization**

In March of 2013, the Bancorp recognized an immaterial loss on the securitization and sale of certain automobile loans with a carrying amount of approximately \$509 million. The Bancorp utilized a securitization trust to facilitate the securitization process. The trust issued asset-backed securities in the form of notes and equity certificates, with varying levels of credit subordination and payment priority. The Bancorp does not hold any of the notes or equity certificates issued by the trust, and the investors in these securities have no credit recourse to the Bancorp's assets for failure of debtors to pay when due. As part of the sale, the Bancorp obtained servicing

responsibilities and recognized a servicing asset with an initial fair value of \$6 million.

Residential Mortgage Loan Sales

The Bancorp sold fixed and adjustable rate residential mortgage loans during 2013, 2012, and 2011. In those sales, the Bancorp obtained servicing responsibilities and the investors have no recourse to the Bancorp's other assets for failure of debtors to pay when due. The Bancorp receives annual servicing fees based on a percentage of the outstanding balance. The Bancorp identifies classes of servicing assets based on financial asset type and interest rates.

Information related to residential mortgage loan sales and the Bancorp's mortgage banking activity, which is included in mortgage banking net revenue in the Consolidated Statements of Income, for the years ended December 31 is as follows:

| (\$ in millions) | 2013 | 2012 | 2011 |
|--|------------------|--------|--------|
| Residential mortgage loan sales | \$ 21,529 | 21,574 | 14,733 |
| Origination fees and gains on loan sales | 453 | 821 | 396 |
| Servicing fees | 251 | 250 | 234 |

Servicing Assets

The following table presents changes in the servicing assets related to residential mortgage and automobile loans for the years ended December 31:

| (\$ in millions) | 2013 | 2012 |
|------------------|-------------|------|
|------------------|-------------|------|

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| | | | |
|---|----|--------------|-------|
| Carrying amount before valuation allowance as of the beginning of the period | \$ | 1,358 | 1,239 |
| Servicing obligations that result from the transfer of residential mortgage loans | | 244 | 305 |
| Servicing obligations that result from the transfer of automobile loans | | 6 | - |
| Amortization | | (168) | (186) |
| Carrying amount before valuation allowance | | 1,440 | 1,358 |
| Valuation allowance for servicing assets: | | | |
| Beginning balance | | (661) | (558) |
| Recovery of (provision for) MSR impairment | | 192 | (103) |
| Ending balance | | (469) | (661) |
| Carrying amount as of the end of the period | \$ | 971 | 697 |

Amortization expense recognized on servicing rights for the years ended December 31, 2013, 2012 and 2011 was \$168 million, \$186 million and \$135 million, respectively. The Bancorp's projections of

amortization expense shown below are based on existing asset balances as of December 31, 2013. Future amortization expense may vary from these projections.

Estimated amortization expense for the years ending December 31, 2014 through 2018 is as follows:

| (\$ in millions) | Total |
|------------------|-------|
| 2014 | \$ 95 |
| 2015 | 88 |
| 2016 | 81 |
| 2017 | 76 |
| 2018 | 71 |

Temporary impairment or impairment recovery, affected through a change in the MSR valuation allowance, is captured as a component of mortgage banking net revenue in the Consolidated Statements of Income. The Bancorp maintains a non-qualifying hedging strategy to manage a portion of the risk associated with changes in the value of the MSR portfolio. This strategy includes the purchase of free-standing derivatives and various available-for-sale securities. The

interest income, mark-to-market adjustments and gain or loss from sale activities associated with these portfolios are expected to economically hedge a portion of the change in value of the MSR portfolio caused by fluctuating discount rates, earnings rates and prepayment speeds. The fair value of the servicing asset is based on the present value of expected future cash flows.

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The following table displays the beginning and ending fair value of the servicing assets for the years ended December 31:

| (\$ in millions) | 2013 | 2012 |
|--|--------|------|
| Fixed rate residential mortgage loans: | | |
| Beginning balance | \$ 664 | 649 |
| Ending balance | 929 | 664 |
| Adjustable rate residential mortgage loans: | | |
| Beginning balance | 33 | 32 |
| Ending balance | 38 | 33 |
| Fixed rate automobile loans: | | |
| Beginning balance | - | - |
| Ending balance | 4 | - |

The following table presents activity related to valuations of the MSR portfolio and the impact of the non-qualifying hedging strategy, which is included in the Consolidated Statements of Income for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|--|-------|-------|-------|
| Securities gains, net - non-qualifying hedges on MSRs | \$ 13 | 3 | 9 |
| Changes in fair value and settlement of free-standing derivatives purchased to economically hedge the MSR portfolio (Mortgage banking net revenue) | (30) | 63 | 344 |
| Recovery of (provision for) MSR impairment (Mortgage banking net revenue) | 192 | (103) | (242) |

As of December 31, 2013 and 2012, the key economic assumptions used in measuring the interests in residential mortgage loans that continued to be held by the Bancorp at the date of sale or securitization resulting from transactions completed during the years ended December 31 were as follows:

| | | 2013 | | | 2012 | | | | |
|------------------------------------|------------|----------------------------------|------------------------|--------------|----------------------------------|------------------------|--------------|--------|-----|
| | | Weighted-Average Life (in years) | Discount Rate (annual) | Default rate | Weighted-Average Life (in years) | Discount Rate (annual) | Default rate | | |
| Residential mortgage loans: | | | | | | | | | |
| Servicing assets | Fixed | 7.3 | 9.1 % | 10.2 % | N/A | 6.9 | 9.6 % | 10.4 % | N/A |
| Servicing assets | Adjustable | 3.6 | 22.8 | 11.5 | N/A | 3.8 | 22.0 | 11.4 | N/A |

Based on historical credit experience, expected credit losses for residential mortgage loan servicing assets have been deemed immaterial, as the Bancorp sold the majority of the underlying loans without recourse. At December 31, 2013 and 2012, the Bancorp

serviced \$69.2 billion and \$62.5 billion, respectively, of residential mortgage loans for other investors. The value of MSR's that continue to be held by the Bancorp is subject to credit, prepayment and interest rate risks on the sold financial assets.

At December 31, 2013, the sensitivity of the current fair value of residual cash flows to immediate 10%, 20% and 50% adverse changes in prepayment speed assumptions and immediate 10% and 20% adverse changes in other assumptions are as follows:

| (\$ in millions) ^(a) | Rate | Fair Value | Weighted-Average Life (in years) | Rate | Prepayment Speed Assumption | | | Residual Servicing Cash Flows | | | |
|---------------------------------|------------|------------|----------------------------------|--------|--|------|-------|-------------------------------|--|------|--|
| | | | | | Impact of Adverse Change on Fair Value | | | Discount Rate | Impact of Adverse Change on Fair Value | | |
| | | | | | 10% | 20% | 50% | | 10% | 20% | |
| Residential mortgage loans: | | | | | | | | | | | |
| Servicing assets | Fixed | \$ 929 | 6.8 | 10.3 % | \$ (36) | (69) | (157) | 10.4 % | \$ (37) | (72) | |
| Servicing assets | Adjustable | 38 | 3.2 | 25.6 | (2) | (3) | (7) | 11.6 | (1) | (2) | |

(a) The impact of the weighted-average default rate on the current fair value of residual cash flows for all scenarios is immaterial.

These sensitivities are hypothetical and should be used with caution. As the figures indicate, changes in fair value based on these variations in the assumptions typically cannot be extrapolated because the relationship of the change in assumption to the change in fair value may not be linear. The Bancorp believes variations of these levels are reasonably possible; however, there is the potential that adverse changes in key assumptions could be even greater. Also, in the previous table, the effect of a variation in a particular

assumption on the fair value of the interests that continue to be held by the Bancorp is calculated without changing any other assumption; in reality, changes in one factor may result in changes in another (for example, increases in market interest rates may result in lower prepayments), which might magnify or counteract these sensitivities.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

12. DERIVATIVE FINANCIAL INSTRUMENTS

The Bancorp maintains an overall risk management strategy that incorporates the use of derivative instruments to reduce certain risks related to interest rate, prepayment and foreign currency volatility. Additionally, the Bancorp holds derivative instruments for the benefit of its commercial customers and for other business purposes. The Bancorp does not enter into unhedged speculative derivative positions.

The Bancorp's interest rate risk management strategy involves modifying the repricing characteristics of certain financial instruments so that changes in interest rates do not adversely affect the Bancorp's net interest margin and cash flows. Derivative instruments that the Bancorp may use as part of its interest rate risk management strategy include interest rate swaps, interest rate floors, interest rate caps, forward contracts, options and swaptions. Interest rate swap contracts are exchanges of interest payments, such as fixed-rate payments for floating-rate payments, based on a stated notional amount and maturity date. Interest rate floors protect against declining rates, while interest rate caps protect against rising interest rates. Forward contracts are contracts in which the buyer agrees to purchase, and the seller agrees to make delivery of, a specific financial instrument at a predetermined price or yield. Options provide the purchaser with the right, but not the obligation, to purchase or sell a contracted item during a specified period at an agreed upon price. Swaptions are financial instruments granting the owner the right, but not the obligation, to enter into or cancel a swap.

Prepayment volatility arises mostly from changes in fair value of the largely fixed-rate MSR portfolio, mortgage loans and mortgage-backed securities. The Bancorp may enter into various free-standing derivatives (principal-only swaps, interest rate swaptions, interest rate floors, mortgage options, TBAs and interest rate swaps) to economically hedge prepayment volatility. Principal-only swaps are total return swaps based on changes in the value of the underlying mortgage principal-only trust. TBAs are a forward purchase agreement for a mortgage-backed securities trade whereby the terms of the security are undefined at the time the trade is made.

Foreign currency volatility occurs as the Bancorp enters into certain loans denominated in foreign currencies. Derivative instruments that the Bancorp may use to economically hedge these foreign denominated loans include foreign exchange swaps and forward contracts.

The Bancorp also enters into derivative contracts (including foreign exchange contracts, commodity contracts and interest rate contracts) for the benefit of commercial customers and other business purposes. The Bancorp may economically hedge significant exposures related to these free-standing derivatives by entering into offsetting third-party contracts with approved, reputable counterparties with substantially matching terms and currencies. Credit risk arises from the possible inability of counterparties to meet the terms of their contracts. The Bancorp's exposure is limited to the replacement value of the contracts rather than the notional, principal or contract amounts. Credit risk is minimized through

credit approvals, limits, counterparty collateral and monitoring procedures.

The Bancorp's derivative assets include certain contractual features in which the Bancorp requires the counterparties to provide collateral in the form of cash and securities to offset changes in the fair value of the derivatives, including

changes in the fair value due to credit risk of the counterparty. As of December 31, 2013 and 2012, the balance of collateral held by the Bancorp for derivative assets was \$514 million and \$927 million, respectively. The credit component negatively impacting the fair value of derivative assets associated with customer accommodation contracts as of December 31, 2013 and 2012 was \$12 million and \$18 million, respectively.

In measuring the fair value of derivative liabilities, the Bancorp considers its own credit risk, taking into consideration collateral maintenance requirements of certain derivative counterparties and the duration of instruments with counterparties that do not require collateral maintenance. When necessary, the Bancorp posts collateral primarily in the form of cash and securities to offset changes in fair value of the derivatives, including changes in fair value due to the Bancorp's credit risk. As of December 31, 2013 and 2012, the balance of collateral posted by the Bancorp for derivative liabilities was \$559 million and \$785 million, respectively. Certain of the Bancorp's derivative liabilities contain credit-risk related contingent features that could result in the requirement to post additional collateral upon the occurrence of specified events. As of December 31, 2013 and 2012, the fair value of the additional collateral that could be required to be posted as a result of the credit-risk related contingent features being triggered was not material to the Bancorp's Consolidated Financial Statements. The posting of collateral has been determined to remove the need for further consideration of credit risk. As a result, the Bancorp determined that the impact of the Bancorp's credit risk to the valuation of its derivative liabilities was immaterial to the Bancorp's Consolidated Financial Statements.

The Bancorp holds certain derivative instruments that qualify for hedge accounting treatment and are designated as either fair value hedges or cash flow hedges. Derivative instruments that do not qualify for hedge accounting treatment, or for which hedge accounting is not established, are held as free-standing derivatives. All customer accommodation derivatives are held as free-standing derivatives.

The fair value of derivative instruments is presented on a gross basis, even when the derivative instruments are subject to master netting arrangements. Derivative instruments with a positive fair value are reported in other assets in the Consolidated Balance Sheets while derivative instruments with a negative fair value are reported in other liabilities in the Consolidated Balance Sheets. Cash collateral payables and receivables associated with the derivative instruments are not added to or netted against the fair value amounts. For further information on offsetting derivatives, see Note 13 of the Notes to Consolidated Financial Statements.

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The following tables reflect the notional amounts and fair values for all derivative instruments included in the Consolidated Balance Sheets as of:

| December 31, 2013 (\$ in millions) | Notional Amount | Fair Value | |
|---|--------------------|----------------------|---------------------------|
| | | Derivative Assets | Derivative Liabilities |
| Qualifying hedging instruments | | | |
| Fair value hedges: | | | |
| Interest rate swaps related to long-term debt | \$ 3,205 | 292 | 13 |
| Total fair value hedges | | 292 | 13 |
| Cash flow hedges: | | | |
| Interest rate swaps related to C&I loans | 2,200 | 40 | 21 |
| Total cash flow hedges | | 40 | 21 |
| Total derivatives designated as qualifying hedging instruments | | 332 | 34 |
| Derivatives not designated as qualifying hedging instruments | | | |
| Free-standing derivatives - risk management and other business purposes: | | | |
| Interest rate contracts related to MSR's | 4,092 | 141 | 14 |
| Forward contracts related to held for sale mortgage loans | 1,448 | 13 | 1 |
| Stock warrant associated with Vantiv Holding, LLC | 664 | 384 | - |
| Swap associated with the sale of Visa, Inc. Class B shares | 947 | - | 48 |
| Total free-standing derivatives - risk management and other business purposes | | 538 | 63 |
| Free-standing derivatives - customer accommodation: | | | |
| Interest rate contracts for customers | 28,112 | 329 | 339 |
| Interest rate lock commitments | 924 | 12 | 1 |
| Commodity contracts | 3,300 | 66 | 65 |
| Foreign exchange contracts | 19,688 | 276 | 252 |
| Total free-standing derivatives - customer accommodation | | 683 | 657 |
| Total derivatives not designated as qualifying hedging instruments | | 1,221 | 720 |
| Total | | \$ 1,553 | 754 |

| December 31, 2012 (\$ in millions) | Notional Amount | Fair Value | |
|---|--------------------|----------------------|---------------------------|
| | | Derivative Assets | Derivative Liabilities |
| Qualifying hedging instruments | | | |
| Fair value hedges: | | | |
| Interest rate swaps related to long-term debt | \$ 2,880 | 558 | - |
| Total fair value hedges | | 558 | - |
| Cash flow hedges: | | | |
| Interest rate floors related to C&I loans | 1,500 | 22 | - |

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| | | | |
|---|--------|----------|-----|
| Interest rate swaps related to C&I loans | 1,000 | 60 | - |
| Interest rate caps related to long-term debt | 500 | - | - |
| Interest rate swaps related to long-term debt | 250 | - | 1 |
| Total cash flow hedges | | 82 | 1 |
| Total derivatives designated as qualifying hedging instruments | | 640 | 1 |
| Derivatives not designated as qualifying hedging instruments | | | |
| Free-standing derivatives - risk management and other business purposes: | | | |
| Interest rate contracts related to MSRs | 10,177 | 219 | - |
| Forward contracts related to held for sale mortgage loans | 5,322 | 2 | 14 |
| Stock warrant associated with Vantiv Holding, LLC | 416 | 177 | - |
| Swap associated with the sale of Visa, Inc. Class B shares | 644 | - | 33 |
| Total free-standing derivatives - risk management and other business purposes | | 398 | 47 |
| Free-standing derivatives - customer accommodation: | | | |
| Interest rate contracts for customers | 27,354 | 586 | 602 |
| Interest rate lock commitments | 4,894 | 60 | - |
| Commodity contracts | 3,084 | 87 | 82 |
| Foreign exchange contracts | 17,297 | 201 | 183 |
| Derivative instruments related to equity linked CDs | 5 | - | - |
| Total free-standing derivatives - customer accommodation | | 934 | 867 |
| Total derivatives not designated as qualifying hedging instruments | | 1,332 | 914 |
| Total | | \$ 1,972 | 915 |

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The Bancorp may enter into interest rate swaps to convert its fixed-rate funding to floating-rate. Decisions to convert fixed-rate funding to floating are made primarily through consideration of the asset/liability mix of the Bancorp, the desired asset/liability sensitivity and interest rate levels. As of December 31, 2013 and 2012, certain interest rate swaps met the criteria required to qualify for the shortcut method of accounting. Based on this shortcut method of accounting treatment, no ineffectiveness is assumed. For interest rate swaps that do not meet the shortcut requirements, an assessment of hedge effectiveness using regression analysis was

performed and such swaps were accounted for using the long-haul method. The long-haul method requires a quarterly assessment of hedge effectiveness and measurement of ineffectiveness. For interest rate swaps accounted for as a fair value hedge using the long-haul method, ineffectiveness is the difference between the changes in the fair value of the interest rate swap and changes in fair value of the related hedged item attributable to the risk being hedged. The ineffectiveness on interest rate swaps hedging fixed-rate funding is reported within interest expense in the Consolidated Statements of Income.

The following table reflects the change in fair value of interest rate contracts, designated as fair value hedges, as well as the change in fair value of the related hedged items attributable to the risk being hedged, included in the Consolidated Statements of Income:

| For the year ended December 31 (\$ in millions) | Consolidated Statements of Income | | | |
|---|-----------------------------------|----------|-------|-------|
| | Caption | 2013 | 2012 | 2011 |
| Interest rate contracts: | | | | |
| Change in fair value of interest rate swaps hedging long-term debt | Interest on long-term debt | \$ (279) | (104) | 220 |
| Change in fair value of hedged long-term debt attributable to the risk being hedged | Interest on long-term debt | 276 | 107 | (227) |

Cash Flow Hedges

The Bancorp may enter into interest rate swaps to convert floating-rate assets and liabilities to fixed rates or to hedge certain forecasted transactions. The assets or liabilities may be grouped in circumstances where they share the same risk exposure that the Bancorp desires to hedge. The Bancorp may also enter into interest rate caps and floors to limit cash flow variability of floating rate assets and liabilities. As of December 31, 2013, all hedges designated as cash flow hedges were assessed for effectiveness using regression analysis. Ineffectiveness is generally measured as the amount by which the cumulative change in the fair value of the hedging instrument exceeds the present value of the

cumulative change in the hedged item's expected cash flows attributable to the risk being hedged. Ineffectiveness is reported within other noninterest income in the Consolidated Statements of Income. The effective portion of the cumulative gains or losses on cash flow hedges are reported within accumulated other comprehensive income and are reclassified from accumulated other comprehensive income to current period earnings when the forecasted transaction affects earnings. As of December 31, 2013, the maximum length of time over which the Bancorp is hedging its exposure to the variability in future cash flows is 71 months.

Reclassified gains and losses on interest rate contracts related to commercial and industrial loans are recorded within interest income while reclassified gains and losses on interest rate contracts related to long-term debt are recorded within interest expense in the Consolidated Statements of Income. As of December 31, 2013 and 2012, \$13 million and \$50 million, respectively, of net deferred gains, net of tax, on cash flow hedges were recorded in accumulated other comprehensive income in the Consolidated Balance Sheets. As of December 31, 2013, \$25 million in net deferred gains, net of tax, recorded in accumulated other comprehensive income are expected to be reclassified into earnings during the next twelve months. This amount could differ from amounts actually recognized due to changes in interest rates, hedge de-designations, and the addition of other hedges subsequent to December 31, 2013.

During 2013, there were no gains or losses reclassified from accumulated other comprehensive income into earnings associated with the discontinuance of cash flow hedges because it was probable that the original forecasted transaction would not occur by the end of the originally specified time period or within the additional period of time as defined by U.S. GAAP.

The following table presents the net gains (losses) recorded in the Consolidated Statements of Income and the Consolidated Statements of Comprehensive Income relating to derivative instruments designated as cash flow hedges:

| For the year ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|---------|------|------|
| Amount of net (losses) gains recognized in OCI | \$ (13) | 37 | 89 |
| Amount of net gains reclassified from OCI into net income | 44 | 83 | 69 |
| Amount of ineffectiveness recognized in other noninterest income | - | - | 1 |

Free-Standing Derivative Instruments Risk Management and Other Business Purposes

As part of its overall risk management strategy relative to its mortgage banking activity, the Bancorp may enter into various free-standing derivatives (principal-only swaps, interest rate swaptions, interest rate floors, mortgage options, TBAs and interest rate swaps) to economically hedge changes in fair value of its largely fixed-rate MSR portfolio. Principal-only swaps hedge the mortgage-LIBOR spread because these swaps appreciate in value as a result of tightening spreads. Principal-only swaps also provide prepayment protection by increasing in value when prepayment speeds increase, as opposed to MSRs that lose value in a faster prepayment

environment. Receive fixed/pay floating interest rate swaps and swaptions increase in value when interest rates do not increase as quickly as expected.

The Bancorp enters into forward contracts and mortgage options to economically hedge the change in fair value of certain residential mortgage loans held for sale due to changes in interest rates. Interest rate lock commitments issued on residential mortgage loan commitments that will be held for sale are also considered free-standing derivative instruments and the interest rate exposure on these commitments is economically hedged primarily with forward

contracts. Revaluation gains and losses from free-standing derivatives related to mortgage banking activity are recorded as a

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component of mortgage banking net revenue in the Consolidated Statements of Income.

Additionally, as part of the Bancorp's overall risk management strategy with respect to minimizing significant fluctuations in earnings and cash flows caused by interest rate and prepayment volatility, the Bancorp may enter into free-standing derivative instruments (options, swaptions and interest rate swaps). The gains and losses on these derivative contracts are recorded within other noninterest income in the Consolidated Statements of Income.

In conjunction with the initial sale of the Bancorp's 51% interest in Vantiv Holding, LLC, the Bancorp received a warrant and issued a put option, which are accounted for as free-standing

derivatives. The put option expired as a result of the Vantiv, Inc. initial public offering in March of 2012. Refer to Note 27 for further discussion of significant inputs and assumptions used in the valuation of the warrant.

In conjunction with the sale of Visa, Inc. Class B shares in 2009, the Bancorp entered into a total return swap in which the Bancorp will make or receive payments based on subsequent changes in the conversion rate of the Class B shares into Class A shares. This total return swap is accounted for as a free-standing derivative. See Note 27 for further discussion of significant inputs and assumptions used in the valuation of this instrument.

The net gains (losses) recorded in the Consolidated Statements of Income relating to free-standing derivative instruments used for risk management and other business purposes are summarized in the following table:

| | | Consolidated Statements of Income | | |
|---|------------------------------|-----------------------------------|------|-------|
| For the year ended December 31 (\$ in millions) | Caption | 2013 | 2012 | 2011 |
| Interest rate contracts: | | | | |
| Forward contracts related to mortgage loans held for sale | Mortgage banking net revenue | \$ 24 | 28 | (128) |
| Interest rate contracts related to MSR portfolio | Mortgage banking net revenue | (30) | 63 | 345 |
| Interest rate swaps related to long-term debt | Other noninterest income | - | 2 | 7 |
| Foreign exchange contracts: | | | | |
| Foreign exchange contracts for risk management purposes | Other noninterest income | 5 | - | - |
| Equity contracts: | | | | |
| Stock warrant associated with Vantiv Holding, LLC | Other noninterest income | 206 | 66 | 32 |
| Put option associated with Vantiv Holding, LLC | Other noninterest income | - | 1 | 7 |

| | | | | |
|---|--------------------------|------|------|------|
| Swap associated with sale of Visa, Inc. Class B shares | Other noninterest income | (31) | (45) | (83) |
|---|--------------------------|------|------|------|

Free-Standing Derivative Instruments Customer Accommodation

The majority of the free-standing derivative instruments the Bancorp enters into are for the benefit of its commercial customers. These derivative contracts are not designated against specific assets or liabilities on the Bancorp's Consolidated Balance Sheets or to forecasted transactions and, therefore, do not qualify for hedge accounting. These instruments include foreign exchange derivative contracts entered into for the benefit of commercial customers involved in international trade to hedge their exposure to foreign currency fluctuations and commodity contracts to hedge such items as natural gas and various other derivative contracts. The Bancorp may economically hedge significant exposures related to these derivative contracts entered into for the benefit of customers by entering into offsetting contracts with approved, reputable, independent counterparties with substantially matching terms. The Bancorp hedges its interest rate exposure on commercial customer transactions by executing offsetting swap agreements with primary dealers. Revaluation gains and losses on interest rate, foreign exchange, commodity and other commercial customer derivative contracts are recorded as a component of corporate banking revenue in the Consolidated Statements of Income.

The Bancorp enters into risk participation agreements, under which the Bancorp assumes credit exposure relating to certain underlying interest rate derivative contracts. The Bancorp only enters into these risk participation agreements in instances in which the Bancorp has participated in the loan that the underlying interest rate derivative contract was designed to hedge. The Bancorp will make payments under these agreements if a customer defaults on its obligation to perform under the terms of the underlying interest rate derivative contract. As of December 31, 2013 and 2012, the total notional amount of the risk participation agreements was \$1.2 billion and \$1.0 billion, respectively, and the fair value was a liability of \$3 million at December 31, 2013 and \$2 million at December 31, 2012, which is included in interest rate contracts for customers. As of December 31, 2013, the risk participation agreements had an average remaining life of 3.0 years.

The Bancorp's maximum exposure in the risk participation agreements is contingent on the fair value of the underlying interest rate derivative contracts in an asset position at the time of default. The Bancorp monitors the credit risk associated with the underlying customers in the risk participation agreements through the same risk grading system currently utilized for establishing loss reserves in its loan and lease portfolio.

Risk ratings of the notional amount of risk participation agreements under this risk rating system are summarized in the following table:

| At December 31 (\$ in millions) | 2013 | 2012 |
|---------------------------------|----------|-------|
| Pass | \$ 1,153 | 993 |
| Special mention | 38 | - |
| Substandard | 12 | 13 |
| Total | \$ 1,203 | 1,006 |

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The net gains (losses) recorded in the Consolidated Statements of Income relating to free-standing derivative instruments used for customer accommodation are summarized in the following table:

For the year ended December 31

| (\$ in millions) | Consolidated Statements of Income Caption | 2013 | 2012 | 2011 |
|--|--|-------|------|------|
| Interest rate contracts: | | | | |
| Interest rate contracts for customers (contract revenue) | Corporate banking revenue | \$ 29 | 30 | 28 |
| Interest rate contracts for customers (credit losses) | Other noninterest expense | (3) | (2) | (13) |
| Interest rate contracts for customers (credit portion of fair value adjustment) | Other noninterest expense | 7 | 6 | 13 |
| Interest rate lock commitments | Mortgage banking net revenue | 58 | 417 | 206 |
| Commodity contracts: | | | | |
| Commodity contracts for customers (contract revenue) | Corporate banking revenue | 7 | 7 | 8 |
| Commodity contracts for customers (credit portion of fair value adjustment) | Other noninterest expense | - | 2 | - |
| Foreign exchange contracts: | | | | |
| Foreign exchange contracts - customers (contract revenue) | Corporate banking revenue | 69 | 65 | 47 |
| Foreign exchange contracts - customers (credit portion of fair value adjustment) | Other noninterest expense | (2) | 2 | 1 |

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13. OFFSETTING DERIVATIVE FINANCIAL INSTRUMENTS

The Bancorp's derivative transactions are generally governed by ISDA Master Agreements and similar arrangements, which include provisions governing the setoff of assets and liabilities between the parties. When the Bancorp has more than one outstanding derivative transaction with a single counterparty, the setoff provisions contained within these agreements generally allow the non-defaulting party the right to reduce its liability to the defaulting party by amounts eligible for setoff, including the collateral received

as well as eligible offsetting transactions with that counterparty, irrespective of the currency, place of payment, or booking office. The Bancorp's policy is to present its derivative assets and derivative liabilities on the Consolidated Balance Sheets on a gross basis, even when provisions allowing for setoff are in place.

Collateral amounts included in the table below consist primarily of cash and highly-rated government-backed securities.

| December 31, 2013 (\$ in millions) | Gross Amount Recognized in the Consolidated Balance Sheet ^(a) | Gross Amounts Not Offset in the | | |
|------------------------------------|--|---------------------------------|--|------------|
| | | Derivatives | Consolidated Balance Sheet Collateral ^(b) | Net Amount |
| Assets | | | | |
| Derivatives | \$ 1,157 | (321) | (390) | \$ 446 |
| Total assets | 1,157 | (321) | (390) | 446 |
| Liabilities | | | | |
| Derivatives | 753 | (321) | (302) | 130 |
| Total liabilities | \$ 753 | (321) | (302) | \$ 130 |

| December 31, 2012 (\$ in millions) | Gross Amount Recognized in the Consolidated Balance Sheet ^(a) | Gross Amounts Not Offset in the | | |
|------------------------------------|---|---------------------------------|--|---------------|
| | | Derivatives | Consolidated Balance Sheet Collateral ^(b) | Net Amount |
| Assets | | | | |
| Derivatives | \$ 1,735 | (291) | (794) | \$ 650 |

| | | | | | |
|--------------------|----|-------|-------|-------|--------|
| Total assets | | 1,735 | (291) | (794) | 650 |
| Liabilities | | | | | |
| Derivatives | | 915 | (291) | (505) | 119 |
| Total liabilities | \$ | 915 | (291) | (505) | \$ 119 |

(a) Amount does not include the stock warrant associated with Vantiv Holding, LLC and interest rate lock commitments because these instruments are not subject to master netting or similar arrangement.

(b) Amount of collateral received as an offset to asset positions or pledged as an offset to liability positions. Collateral values in excess of related derivative amounts recognized in the Consolidated Balance Sheets were excluded from this table.

14. OTHER ASSETS

The following table provides the components of other assets included in the Consolidated Balance Sheets as of December 31:

| (\$ in millions) | | 2013 | 2012 |
|--|----|-------|-------|
| Partnership investments | \$ | 1,687 | 1,657 |
| Bank owned life insurance | | 1,587 | 1,547 |
| Derivative instruments | | 1,553 | 1,972 |
| Accounts receivable and drafts-in-process | | 1,433 | 1,155 |
| Bankers acceptances | | 763 | 398 |
| Investment in Vantiv Holding, LLC | | 423 | 563 |
| Accrued interest receivable | | 361 | 369 |
| OREO and other repossessed personal property | | 306 | 329 |
| Prepaid expenses | | 94 | 80 |
| Income tax receivable | | 12 | 10 |
| Other | | 139 | 124 |
| Total | \$ | 8,358 | 8,204 |

CDC, a wholly owned subsidiary of the Bancorp, was created to invest in projects to create affordable housing, revitalize business and residential areas, and preserve historic landmarks, which are included above in partnership investments. In addition, Fifth Third Capital Holdings, a wholly owned subsidiary of the Bancorp, invests as a direct private equity investor and as a limited partner in private

equity funds, which are included above as partnership investments. The Bancorp has determined that these partnership investments are VIEs and the Bancorp's investments represent variable interests. See Note 10 for further information. Additionally, in response to the issuance of the Volcker Rule in the fourth quarter of 2013, the

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Bancorp recognized \$4 million of OTTI on its investments in private equity funds. See Note 27 for further information.

The Bancorp purchases life insurance policies on the lives of certain directors, officers and employees and is the owner and beneficiary of the policies. Certain BOLI policies have a stable value agreement through either a large, well-rated bank or multi-national insurance carrier that provides limited cash surrender value protection from declines in the value of each policy's underlying investments. See Note 1 for further information.

The Bancorp utilizes derivative instruments as part of its overall risk management strategy to reduce certain risks related to interest rate, prepayment and foreign currency volatility. The Bancorp also holds derivatives instruments for the benefit of its commercial customers and for other business purposes. For further information on derivative instruments, see Note 12.

A banker's acceptance is created when a time draft is drawn on and accepted by a bank. By accepting the draft, the bank assumes

the credit risk of the underlying obligor, usually the buyer or the seller of goods or their bank, and makes an unconditional promise to pay the holder of the draft the amount of the draft at maturity, which is generally less than one year from the date of the draft. When the Bancorp is the accepting bank, it records the full amount of the acceptance in both other assets and other liabilities in the Consolidated Balance Sheets.

In 2009, the Bancorp sold an approximate 51% interest in its processing business, Vantiv Holding, LLC. As a result of additional share sales completed by the Bancorp in 2012 and 2013, the Bancorp's current ownership share in Vantiv Holding, LLC is approximately 25%. The Bancorp's ownership in Vantiv Holding, LLC is accounted for under the equity method of accounting. See Note 19 for further information.

OREO represents property acquired through foreclosure or other proceedings and is carried at the lower of cost or fair value, less costs to sell. See Note 1 for further information.

15. SHORT-TERM BORROWINGS

Borrowings with original maturities of one year or less are classified as short term, and include federal funds purchased and other short-term borrowings. Federal funds purchased are excess balances in reserve accounts held at FRBs that the Bancorp purchased from

other member banks on an overnight basis. Other short-term borrowings include securities sold under repurchase agreements, derivative collateral, FHLB advances and other borrowings with original maturities of one year or less.

A summary of short-term borrowings and weighted-average rates follows:

| (\$ in millions) | 2013 | | 2012 | |
|--|--------|-------|--------|-------|
| | Amount | Rate | Amount | Rate |
| As of December 31: | | | | |
| Federal funds purchased | \$ 284 | 0.03% | \$ 901 | 0.10% |
| Other short-term borrowings | 1,380 | 0.09 | 6,280 | 0.15 |
| Average for the years ended December 31: | | | | |
| Federal funds purchased | \$ 503 | 0.12% | \$ 560 | 0.14% |
| Other short-term borrowings | 3,024 | 0.18 | 4,246 | 0.18 |
| Maximum month-end balance for the years ended December 31: | | | | |
| Federal funds purchased | \$ 925 | | \$ 901 | |
| Other short-term borrowings | 8,001 | | 6,330 | |

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The following table is a summary of the Bancorp's long-term borrowings at December 31:

| (\$ in millions) | Maturity | Interest Rate | 2013 | 2012 |
|---|-----------|---------------|-----------------|--------------|
| Parent Company | | | | |
| Senior: | | | | |
| Fixed-rate notes | | | \$ - | 758 |
| Fixed-rate notes | 2016 | 3.625% | 999 | 999 |
| Fixed-rate notes | 2022 | 3.50% | 497 | 497 |
| Subordinated: ^(b) | | | | |
| Floating-rate notes | 2016 | 0.67% | 250 | 250 |
| Fixed-rate notes | 2017 | 5.45% | 558 | 583 |
| Fixed-rate notes | 2018 | 4.50% | 555 | 584 |
| Fixed-rate notes | 2024 | 4.30% | 748 | - |
| Fixed-rate notes | 2038 | 8.25% | 1,150 | 1,330 |
| Junior subordinated: ^(a) | | | | |
| Fixed-rate notes | | | - | 750 |
| Subsidiaries | | | | |
| Senior: | | | | |
| Floating-rate bank notes | | | - | 500 |
| Fixed-rate notes | 2016 | 1.15% | 1,000 | - |
| Fixed-rate notes | 2016 | 0.90% | 400 | - |
| Floating-rate notes | 2016 | 0.75% | 750 | - |
| Floating-rate notes | 2016 | 0.67% | 300 | - |
| Fixed-rate notes | 2018 | 1.45% | 587 | - |
| Subordinated: ^(b) | | | | |
| Fixed-rate bank notes | 2015 | 4.75% | 524 | 546 |
| Junior subordinated: ^(a) | | | | |
| Floating-rate debentures | 2035 | 1.67% - 1.94% | 51 | 50 |
| FHLB advances | 2015-2041 | 0.05% - 6.87% | 44 | 53 |
| Notes associated with consolidated VIE: | | | | |
| Automobile loan securitization: | | | | |
| Fixed-rate notes | 2014-2020 | 0.25% - 1.30% | 1,048 | - |
| Other | 2014-2039 | Varies | 172 | 185 |
| Total | | | \$ 9,633 | 7,085 |

(a) Qualify as Tier I capital for regulatory capital purposes. See Note 28 for further information.

(b) Qualify as Tier II capital for regulatory capital purposes.

The Bancorp pays down long-term debt in accordance with contractual terms over maturity periods summarized in the above table. The aggregate annual maturities of long-term debt obligations (based on final maturity dates) as of

December 31, 2013, are presented in the following table:

| (\$ in millions) | Parent | Subsidiaries | Total |
|------------------|----------|--------------|-------|
| 2014 | \$ - | 157 | 157 |
| 2015 | - | 526 | 526 |
| 2016 | 1,249 | 2,842 | 4,091 |
| 2017 | 558 | 390 | 948 |
| 2018 | 555 | 592 | 1,147 |
| Thereafter | 2,395 | 369 | 2,764 |
| Total | \$ 4,757 | 4,876 | 9,633 |

At December 31, 2013, the Bancorp had outstanding principal balances of \$9.4 billion, net discounts of \$21 million and additions for mark-to-market adjustments on its hedged debt of \$278 million. At December 31, 2012, the Bancorp had outstanding principal balances of \$6.5 billion, net discounts of \$20 million and additions for mark-to-market adjustments on its hedged debt of \$555 million. The Bancorp was in compliance with all debt covenants at December 31, 2013.

PARENT COMPANY LONG-TERM BORROWINGS

Senior Notes

On January 25, 2011, the Bancorp issued \$1.0 billion of senior notes to third party investors. The senior notes bear a fixed rate of interest

of 3.625% per annum. The notes are unsecured, senior obligations of the Bancorp. Payment of the full principal amounts of the notes is due upon maturity on January 25, 2016. The notes are not subject to redemption at the Bancorp's option at any time prior to maturity.

On March 7, 2012, the Bancorp issued \$500 million of senior notes to third party investors, and entered into a Supplemental Indenture dated March 7, 2012 with the Trustee, which modified the existing Indenture for Senior Debt Securities dated April 30, 2008. The Supplemental Indenture and the Indenture define the rights of the senior notes, which senior notes are represented by a Global Security dated as of March 7, 2012. The senior notes bear a fixed rate of interest of 3.50% per annum. The notes are unsecured, senior obligations of the Bancorp. Payment of the full principal

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amounts of the notes will be due upon maturity on March 15, 2022. The notes are not subject to redemption at the Bancorp's option at any time until 30 days prior to maturity.

Subordinated Debt

The subordinated floating-rate notes due in 2016 pay interest at three-month LIBOR plus 42 bps. The Bancorp has entered into interest rate swaps to convert its subordinated fixed-rate notes due in 2017 and 2018 to floating-rate, which pay interest at three-month LIBOR plus 42 bps and 25 bps, respectively, at December 31, 2013. The rates paid on the swaps hedging the subordinated floating-rate notes due in 2017 and 2018 were 0.66% and 0.49%, respectively, at December 31, 2013. Of the \$1.0 billion in 8.25% subordinated fixed rate notes due in 2038, \$705 million were subsequently hedged to floating and paid a rate of 3.29% at December 31, 2013.

On November 20, 2013, the Bancorp issued and sold \$750 million of 4.30% unsecured subordinated fixed rate notes with a maturity date of January 16, 2024. These fixed rate notes will be redeemable by the Bancorp, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal to 100% of the principal amount plus accrued and unpaid interest up to, but excluding, the redemption date.

Junior Subordinated Debt

The Bancorp redeemed all \$750 million of the outstanding TruPS issued by Fifth Third Capital Trust IV on December 30, 2013. These securities had a distribution rate of 6.50% and a scheduled maturity date of April 1, 2067. Pursuant to the terms of the TruPS, the securities of Fifth Third Capital Trust IV were redeemable within ninety days of a Capital Treatment Event. The Bancorp determined that a Capital Treatment Event occurred upon the publication of a Final Rule regarding Regulatory Capital Rules jointly by the Federal Reserve System and the Office of the Comptroller of the Currency. The redemption price was \$1,000 per security, which reflected 100% of the liquidation amount, plus accrued and unpaid distributions to the actual redemption date of \$10 million. The Bancorp recognized an \$8 million loss on the extinguishment of this debt within other noninterest expense in the Consolidated Statements of Income.

SUBSIDIARY LONG-TERM BORROWINGS***Senior and Subordinated Debt***

Medium-term senior notes and subordinated bank notes with maturities ranging from one year to 30 years can be issued by the Bancorp's banking subsidiary. On February 25, 2013, the Bancorp's banking subsidiary updated and amended its existing global bank note program. The amended global bank note program increased the Bank's capacity to issue its senior and subordinated unsecured bank notes from \$20 billion to \$25 billion. As of December 31, 2013, \$21.5 billion was available for future issuance under the global bank note program. For the subordinated fixed-rate bank notes due in 2015, the Bancorp entered into interest rate swaps to convert the fixed-rate debt into floating rate. At December 31, 2013, the weighted-average rate paid on the swaps was 0.34%.

On February 28, 2013, the Bank issued and sold, under its amended bank notes program, \$1.3 billion in aggregate principal amount of unsecured senior bank notes. The bank notes consisted of: \$600 million of 1.45% senior fixed rate notes due on February 28, 2018; \$400 million of 0.90% senior fixed rate notes due on February 26, 2016; and \$300

million of senior floating rate notes due on February 26, 2016. Interest on the floating rate notes is 3-month LIBOR plus 41 bps. These bank notes will be redeemable by the Bank, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal

to 100% of the principal amount plus accrued and unpaid interest through the redemption date. The Bank has entered into interest rate swaps to convert its fixed-rate senior notes due in 2016 and 2018 to floating-rate, which pay interest at one-month LIBOR. The rates paid on the swaps hedging the fixed-rate notes due in 2016 and 2018 were 0.65% and 0.77%, respectively, at December 31, 2013.

On November 20, 2013, the Bank issued and sold, under its amended bank notes program, \$1.8 billion in aggregate principal amount of unsecured senior bank notes. The bank notes consisted of \$1.0 billion of 1.15% senior fixed rate notes due on November 18, 2016 and \$750 million of senior floating rate notes due on November 18, 2016. Interest on the floating rate notes is 3-month LIBOR plus 51 bps. These bank notes will be redeemable by the Bank, in whole or in part, on or after the date that is 30 days prior to the maturity date at a redemption price equal to 100% of the principal amount plus accrued and unpaid interest up to, but excluding, the redemption date.

Junior Subordinated Debt

The junior subordinated floating-rate bank notes due in 2035 were assumed by the Bancorp's banking subsidiary as part of the acquisition of First Charter in May 2008. The obligation was issued to First Charter Capital Trust I and II, respectively. The notes of First Charter Capital Trust I and II pay a floating rate at three-month LIBOR plus 169 bps and 142 bps, respectively. The Bank has fully and unconditionally guaranteed all obligations under the acquired trust preferred securities issued by First Charter Capital Trust I and II.

FHLB Advances

At December 31, 2013, FHLB advances have rates ranging from 0.05% to 6.87%, with interest payable monthly. The advances are secured by certain residential mortgage loans and securities totaling \$17.2 billion. The \$44 million in remaining advances mature as follows: \$2 million in 2015, \$3 million in 2016, \$1 million in 2017, \$5 million in 2018 and \$33 million thereafter.

Notes Associated with Consolidated VIE

As previously discussed in Note 10, the Bancorp was determined to be the primary beneficiary of a VIE associated with an automobile loan securitization completed in the third quarter of 2013. As such, \$1.0 billion of long-term debt related to this VIE was consolidated in the Bancorp's Consolidated Financial Statements as of December 31, 2013. Third-party holders of this debt do not have recourse to the general assets of the Bancorp.

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Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS****17. COMMITMENTS, CONTINGENT LIABILITIES AND GUARANTEES**

The Bancorp, in the normal course of business, enters into financial instruments and various agreements to meet the financing needs of its customers. The Bancorp also enters into certain transactions and agreements to manage its interest rate and prepayment risks, provide funding, equipment and locations for its operations and invest in its communities. These instruments and agreements involve, to varying degrees, elements of credit risk, counterparty risk and market risk in

excess of the amounts recognized in the Bancorp's Consolidated Balance Sheets. The creditworthiness of counterparties for all instruments and agreements is evaluated on a case-by-case basis in accordance with the Bancorp's credit policies. The Bancorp's significant commitments, contingent liabilities and guarantees in excess of the amounts recognized in the Consolidated Balance Sheets are discussed in further detail below:

Commitments

The Bancorp has certain commitments to make future payments under contracts. The following table reflects a summary of significant commitments as of December 31:

| (\$ in millions) | 2013 | 2012 |
|---|-----------|--------|
| Commitments to extend credit | \$ 62,050 | 53,403 |
| Letters of credit | 4,129 | 4,281 |
| Forward contracts related to held for sale mortgage loans | 1,448 | 5,322 |
| Noncancelable lease obligations | 746 | 769 |
| Capital commitments for private equity investments | 90 | 121 |
| Purchase obligations | 84 | 87 |
| Capital expenditures | 33 | 29 |
| Capital lease obligations | 19 | 24 |

Commitments to extend credit

Commitments to extend credit are agreements to lend, typically having fixed expiration dates or other termination clauses that may require payment of a fee. Since many of the commitments to extend credit may expire without being drawn upon, the total commitment amounts do not necessarily represent future cash flow requirements. The Bancorp is exposed to credit risk in the event of nonperformance by the counterparty for the amount of the contract. Fixed-rate commitments are also subject to market risk

resulting from fluctuations in interest rates and the Bancorp's exposure is limited to the replacement value of those commitments. As of December 31, 2013 and 2012, the Bancorp had a reserve for unfunded commitments, including letters of credit, totaling \$162 million and \$179 million, respectively, included in other liabilities in the Consolidated Balance Sheets. The Bancorp monitors the credit risk associated with commitments to extend credit using the same risk rating system utilized within its loan and lease portfolio.

Risk ratings under this risk rating system are summarized in the following table as of December 31:

| (\$ in millions) | 2013 | 2012 |
|------------------|-----------|--------|
| Pass | \$ 61,364 | 52,812 |
| Special mention | 369 | 370 |
| Substandard | 316 | 221 |
| Doubtful | 1 | - |
| Total | \$ 62,050 | 53,403 |

Letters of credit

Standby and commercial letters of credit are conditional commitments issued to guarantee the performance of a customer to a third party and as summarized in the following table expire as of December 31, 2013:

| (\$ in millions) | | |
|---------------------------------|----|-------|
| Less than 1 year ^(a) | \$ | 1,899 |
| 1 - 5 years ^(a) | | 2,173 |
| Over 5 years | | 57 |
| Total | \$ | 4,129 |

(a) Includes \$121 and \$4 issued on behalf of commercial customers to facilitate trade payments in U.S. dollars and foreign currencies which expire less than one year and between one and five years, respectively.

Standby letters of credit accounted for 97% of total letters of credit at December 31, 2013 compared to 99% at December 31, 2012 and are considered guarantees in accordance with U.S. GAAP. Approximately 48% and 49% of the total standby letters of credit were fully secured as of December 31, 2013 and 2012, respectively. In the event of nonperformance by the customers, the Bancorp has rights to the underlying collateral, which can include commercial

real estate, physical plant and property, inventory, receivables, cash and marketable securities. At December 31, 2013 and 2012 the reserve related to these standby letters of credit was \$2 million and \$4 million, respectively, and is included in the total reserve for unfunded commitments. The Bancorp monitors the credit risk associated with letters of credit using the same risk rating system utilized within its loan and lease portfolio.

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Risk ratings under this risk rating system are summarized in the following table as of December 31:

| (\$ in millions) | | 2013 | 2012 |
|------------------|----|-------|-------|
| Pass | \$ | 3,651 | 3,902 |
| Special mention | | 99 | 129 |
| Substandard | | 355 | 223 |
| Doubtful | | 24 | 27 |
| Total | \$ | 4,129 | 4,281 |

At December 31, 2013 and 2012, the Bancorp had outstanding letters of credit that were supporting certain securities issued as VRDNs. The Bancorp facilitates financing for its commercial customers, which consist of companies and municipalities, by marketing the VRDNs to investors. The VRDNs pay interest to holders at a rate of interest that fluctuates based upon market demand. The VRDNs generally have long-term maturity dates, but can be tendered by the holder for purchase at par value upon proper advance notice. When the VRDNs are tendered, a remarketing agent generally finds another investor to purchase the VRDNs to keep the securities outstanding in the market. As of December 31, 2013 and 2012, total VRDNs in which the Bancorp was the remarketing agent or were supported by a Bancorp letter of credit were \$2.1 billion and \$2.8 billion of which FTS acted as the remarketing agent to issuers on \$1.8 billion and \$2.5 billion, respectively. As remarketing agent, FTS is responsible for finding purchasers for VRDNs that are put by investors. The Bancorp issued letters of credit, as a credit enhancement, on \$1.5 billion and \$2.0 billion to the VRDNs remarketed by FTS, in addition to \$300 million and \$345 million in VRDNs remarketed by third parties at December 31, 2013 and 2012, respectively. These letters of credit are included in the total letters of credit balance provided in the previous table.

Forward contracts to sell mortgage loans

The Bancorp enters into forward contracts to economically hedge the change in fair value of certain residential mortgage loans held for sale due to changes in interest rates. The outstanding notional amounts of these forward contracts are included in the summary of significant commitments table above for all periods presented.

Noncancelable lease obligations and other commitments

The Bancorp's subsidiaries have entered into a number of noncancelable lease agreements. The minimum rental commitments under noncancelable lease agreements are shown in the summary of significant commitments table. The Bancorp has also entered into a limited number of agreements for work related to banking center construction and to purchase goods or services.

*Contingent Liabilities**Private mortgage reinsurance*

For certain mortgage loans originated by the Bancorp, borrowers may be required to obtain PMI provided by third-party insurers. In some instances, these insurers cede a portion of the PMI premiums to the Bancorp, and the Bancorp provides reinsurance coverage within a specified range of the total PMI coverage. The Bancorp's reinsurance coverage typically ranges from 5% to 10% of the total PMI coverage. The Bancorp's maximum exposure in the event of nonperformance by the underlying borrowers is equivalent to the Bancorp's total outstanding reinsurance coverage, which was \$37 million at December 31, 2013 and \$58 million at December 31, 2012. As of December 31, 2013 and 2012, the Bancorp maintained a reserve of \$10 million and \$18 million, respectively, related to exposures within the reinsurance portfolio which was included in other liabilities in the Consolidated Balance Sheets. During 2009, the

Bancorp suspended the practice of providing reinsurance of private mortgage insurance for newly originated mortgage loans. In the second quarter of 2011, the Bancorp allowed one of its third-party insurers to terminate its reinsurance agreement with the Bancorp, resulting in the Bancorp releasing collateral to the insurer in the form of investment securities and other assets with a carrying value of \$5 million, and the insurer assuming the Bancorp's obligations under the reinsurance agreement, resulting in a decrease to the Bancorp's reserve liability of \$11 million and a decrease in the Bancorp's maximum exposure of \$27 million. In the fourth quarter of 2012, the Bancorp allowed one of its third-party insurers to terminate its reinsurance agreement with the Bancorp, resulting in the insurer assuming the Bancorp's obligations under the reinsurance agreement, resulting in a decrease to the Bancorp's reserve liability of \$2 million and a decrease in the Bancorp's maximum exposure of \$3 million.

Legal claims

There are legal claims pending against the Bancorp and its subsidiaries that have arisen in the normal course of business. See Note 18 for additional information regarding these proceedings.

Guarantees

The Bancorp has performance obligations upon the occurrence of certain events under financial guarantees provided in certain contractual arrangements as discussed in the following sections.

Residential mortgage loans sold with representation and warranty provisions

Conforming residential mortgage loans sold to unrelated third parties are generally sold with representation and warranty provisions. A contractual liability arises only in the event of a breach of these representations and warranties and, in general, only when a loss results from the breach. The Bancorp may be required to repurchase any previously sold loan or indemnify (make whole) the investor or insurer for which the representation or warranty of the Bancorp proves to be inaccurate, incomplete or misleading.

The Bancorp establishes a residential mortgage repurchase reserve related to various representations and warranties that reflects management's estimate of losses based on a combination of factors. The Bancorp's estimation process requires management to make subjective and complex judgments about matters that are inherently uncertain, such as, future demand expectations, economic factors and the specific characteristics of the loans subject to repurchase. Such factors incorporate historical investor audit and repurchase demand rates, appeals success rates, historical loss severity and any additional information obtained from the GSEs regarding future mortgage repurchase and file request criteria. At the time of a loan sale, the Bancorp records a representation and warranty reserve at the estimated fair value of the Bancorp's guarantee and continually updates the reserve during the life of the loan as losses in excess of the reserve become probable and reasonably estimable. The provision for the estimated fair value of the representation and warranty guarantee arising from the loan sales is recorded as an adjustment to the gain on sale, which is included in other noninterest income at the time of sale. Updates to the reserve are recorded in other noninterest expense.

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During the fourth quarter of 2013, the Bancorp settled certain repurchase claims related to mortgage loans originated and sold to FHLMC prior to January 1, 2009 for \$25 million, after paid claim credits and other adjustments. The settlement removes the Bancorp's responsibility to repurchase or indemnify FHLMC for representation and warranty violations on any loan sold prior to January 1, 2009 except in limited circumstances.

As of December 31, 2013 and 2012, the Bancorp maintained reserves related to loans sold with representation and warranty provisions totaling \$44 million and \$110 million, respectively, included in other liabilities in the Consolidated Balance Sheets.

The Bancorp uses the best information available to it in estimating its mortgage representation and warranty reserve,

however, the estimation process is inherently uncertain and imprecise and, accordingly, losses in excess of the amounts accrued as of December 31, 2013, are reasonably possible. The Bancorp currently estimates that it is reasonably possible that it could incur losses related to mortgage representation and warranty provisions in an amount up to approximately \$47 million in excess of amounts reserved. This estimate was derived by modifying the key assumptions discussed above to reflect management's judgment regarding reasonably possible adverse changes to those assumptions. The actual repurchase losses could vary significantly from the recorded mortgage representation and warranty reserve or this estimate of reasonably possible losses, depending on the outcome of various factors, including those noted above.

The following table summarizes activity in the reserve for representation and warranty provisions:

| (\$ in millions) | 2013 | 2012 |
|------------------------------------|--------|------|
| Balance, beginning of period | \$ 110 | 55 |
| Net additions to the reserve | 7 | 107 |
| Losses charged against the reserve | (73) | (52) |
| Balance, end of period | \$ 44 | 110 |

The following table provides a rollforward of unresolved claims by claimant type for the year ended December 31, 2013:

| (\$ in millions) | GSE | | Private Label | |
|------------------------------|---------|---------|---------------|---------|
| | Units | Dollars | Units | Dollars |
| Balance, beginning of period | 294 | \$ 48 | 124 | \$ 19 |
| New demands | 1,962 | 259 | 237 | 4 |
| Loan paydowns/payoffs | (20) | (3) | (6) | (1) |
| Resolved demands | (1,972) | (263) | (322) | (17) |
| Balance, end of period | 264 | \$ 41 | 33 | \$ 5 |

The following table provides a rollforward of unresolved claims by claimant type for the year ended December 31, 2012:

| (\$ in millions) | GSE | | Private Label | |
|------------------------------|---------|---------|---------------|---------|
| | Units | Dollars | Units | Dollars |
| Balance, beginning of period | 328 | \$ 47 | 109 | \$ 19 |
| New demands | 2,519 | 333 | 230 | 7 |
| Loan paydowns/payoffs | (42) | (7) | (2) | - |
| Resolved demands | (2,511) | (325) | (213) | (7) |
| Balance, end of period | 294 | \$ 48 | 124 | \$ 19 |

Residential mortgage loans sold with credit recourse

The Bancorp sold certain residential mortgage loans in the secondary market with credit recourse. In the event of any customer default, pursuant to the credit recourse provided, the Bancorp is required to reimburse the third party. The maximum amount of credit risk in the event of nonperformance by the underlying borrowers is equivalent to the total outstanding balance. In the event of nonperformance, the Bancorp has rights to the underlying collateral value securing the loan. The outstanding balances on these loans sold with credit recourse were \$579 million and \$662 million at December 31, 2013 and 2012, respectively, and the delinquency rates were 4.4% at December 31, 2013 and 5.9% at December 31, 2012. The Bancorp maintained an estimated credit loss reserve on these loans sold with credit recourse of \$16 million at December 31, 2013 and \$20 million at December 31, 2012 recorded in other liabilities in the Consolidated Balance Sheets. To determine the credit loss reserve, the Bancorp used an approach that is consistent with its overall approach in estimating credit losses for various categories of residential mortgage loans held in its loan portfolio.

Margin accounts

FTS, a subsidiary of the Bancorp, guarantees the collection of all margin account balances held by its brokerage clearing agent for the benefit of its customers. FTS is responsible for payment to its brokerage clearing agent for any loss, liability, damage, cost or expense incurred as a result of customers failing to comply with margin or margin maintenance calls on all margin accounts. The margin account balance held by the brokerage clearing agent was \$12 million at December 31, 2013 and \$17 million at December 31, 2012. In the event of any customer default, FTS has rights to the underlying collateral provided. Given the existence of the underlying collateral provided and negligible historical credit losses, the Bancorp does not maintain a loss reserve related to the margin accounts.

Long-term borrowing obligations

The Bancorp had certain fully and unconditionally guaranteed long-term borrowing obligations issued by wholly-owned issuing trust entities of \$50 million and \$800 million as of December 31, 2013 and 2012, respectively. See Note 16 for further information on these long-term borrowing obligations.

Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS***Visa litigation*

The Bancorp, as a member bank of Visa prior to Visa's reorganization and IPO (the "IPO") of its Class A common shares in 2008, had certain indemnification obligations pursuant to Visa's certificate of incorporation and by-laws and in accordance with their membership agreements. In accordance with Visa's by-laws prior to the IPO, the Bancorp could have been required to indemnify Visa for the Bancorp's proportional share of losses based on the pre-IPO membership interests. As part of its reorganization and IPO, the Bancorp's indemnification obligation was modified to include only certain known litigation (the "Covered Litigation") as of the date of the restructuring. This modification triggered a requirement to recognize a \$3 million liability for the year ended December 31, 2007 equal to the fair value of the indemnification obligation. Additionally during 2007, the Bancorp recorded \$169 million for its share of litigation formally settled by Visa and for probable future litigation settlements. In conjunction with the IPO, the Bancorp received 10.1 million of Visa's Class B shares based on the Bancorp's membership percentage in Visa prior to the IPO. The Class B shares are not transferable (other than to another member bank) until the later of the third anniversary of the IPO closing or the date which the Covered Litigation has been resolved; therefore, the Bancorp's Class B shares were classified in other assets and accounted for at their carryover basis of \$0. Visa deposited \$3 billion of the proceeds from the IPO into a litigation escrow account, established for the purpose of funding judgments in, or settlements of, the Covered Litigation. If Visa's litigation committee determines that the escrow account is insufficient, then Visa will issue additional Class A shares and deposit the proceeds from the sale of the shares into the litigation escrow account. When Visa funds the litigation escrow account, the Class B shares are subject to dilution through an adjustment in the conversion rate of Class B shares into Class A shares. During 2008, the Bancorp recorded additional reserves of \$71 million for probable future settlements related to the Covered Litigation and recorded its proportional share of \$169 million of the Visa escrow account net against the Bancorp's litigation reserve.

During 2009, Visa announced it had deposited an additional \$700 million into the litigation escrow account. As a result of this funding, the Bancorp recorded its proportional share of \$29 million of these additional funds as a reduction to its net Visa litigation reserve liability and a reduction to noninterest expense. Later in 2009, the Bancorp completed the sale of Visa, Inc. Class B shares for proceeds of \$300 million. As part of this transaction the Bancorp entered into a total return swap in which the Bancorp will make or receive payments based on subsequent changes in the conversion rate of the Class B shares into Class A shares. The swap terminates on the later of the third anniversary of Visa's IPO or the date on which the Covered Litigation is settled. The Bancorp calculates the fair value of the swap based on its estimate of the probability and timing of certain Covered Litigation settlement scenarios and the resulting payments related to the swap. The counterparty to the swap as a result of its ownership of the Class B shares will be impacted by dilutive adjustments to the conversion rate of the Class B shares into Class A shares caused by any Covered Litigation losses in excess of the litigation escrow account. If actual judgments in, or settlements of, the Covered Litigation significantly exceed current expectations, then additional funding by Visa of the litigation escrow account and the resulting dilution of the Class B shares could result in a scenario where the Bancorp's ultimate exposure associated with the Covered Litigation (the "Visa Litigation Exposure") exceeds the value of the Class B shares owned by the swap counterparty (the "Class B Value"). In the event the Bancorp concludes that it is probable that the Visa Litigation

Exposure exceeds the Class B Value, the Bancorp would record a litigation reserve liability and a corresponding amount of other noninterest expense for the amount of the excess. Any such litigation reserve liability would be separate and distinct from the fair value derivative liability associated with the total return swap.

As of the date of the Bancorp's sale of Visa Class B shares and through December 31, 2013, the Bancorp has concluded that it is not probable that the Visa Litigation Exposure will exceed the Class B value. Based on this determination, upon the sale of Class B shares, the Bancorp reversed its net Visa litigation reserve liability and recognized a free-standing derivative liability associated with the total return swap with an initial fair value of \$55 million. The sale of the Class B shares, recognition of the derivative liability and reversal of the net litigation reserve liability resulted in a pre-tax benefit of \$288 million (\$187 million after-tax) recognized by the Bancorp for the year ended December 31, 2009. In the second and fourth quarters of 2010, Visa funded an additional \$500 million and \$800 million, respectively, into the escrow account which resulted in further dilution in the conversion of Class B shares into Class A shares and required the Bancorp to make cash payments of \$20 million and \$35 million, respectively, (each of which reduced the swap liability) to the swap counterparty in accordance with the terms of the swap contract. In the second quarter of 2011, Visa funded an additional \$400 million into the litigation escrow account. Upon Visa's funding of the litigation escrow account in the second quarter of 2011, along with additional terms of the total return swap, the Bancorp made a \$19 million cash payment (which reduced the swap liability) to the swap counterparty. During the fourth quarter of 2011, Visa announced it decided to fund an additional \$1.565 billion into the litigation escrow account which increased the swap liability approximately \$54 million. Upon Visa's funding of the litigation escrow account in the first quarter of 2012, along with additional terms of the total return swap, the Bancorp made a \$75 million cash payment (which reduced the swap liability) to the swap counterparty. On July 24, 2012, Visa funded an additional \$150 million into the litigation escrow account which resulted in further dilution in the conversion of Class B shares into Class A shares and required the Bancorp to make a \$6 million cash payment (which reduced the swap liability) to the swap counterparty during the quarter ended September 30, 2012. The fair value of the swap liability was \$48 million and \$33 million as of December 31, 2013 and 2012, respectively. Refer to Note 18 for further information.

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During April 2006, the Bancorp was added as a defendant in a consolidated antitrust class action lawsuit originally filed against Visa®, MasterCard® and several other major financial institutions in the United States District Court for the Eastern District of New York. The plaintiffs, merchants operating commercial businesses throughout the U.S. and trade associations, claim that the interchange fees charged by card-issuing banks are unreasonable and seek injunctive relief and unspecified damages. In addition to being a named defendant, the Bancorp is also subject to a possible indemnification obligation of Visa as discussed in Note 17 and has also entered into judgment and loss sharing agreements with Visa, MasterCard and certain other named defendants. In October 2012, the parties to the litigation entered into a settlement agreement. The court entered a Class Settlement Preliminary Approval Order in November 2012. Pursuant to the terms of the settlement agreement, the Bancorp paid \$46 million into a class settlement escrow account. Previously, the Bancorp paid an additional \$4 million in another settlement escrow in connection with the settlement of claims from plaintiffs not included in the class action. More than 7,900 merchants have requested exclusion from the class settlement. Pursuant to the terms of the settlement agreement, 25% of the funds paid into the class settlement escrow account will be returned to the control of the defendants through Class Exclusion Takedown Payments. Approximately 460 of the merchants who requested exclusion from the class have filed separate federal lawsuits against Visa, MasterCard and certain other defendants alleging similar antitrust violations. The federal lawsuits have been tentatively transferred to the United States District Court for the Eastern District of New York. The Bancorp was not named as a defendant in any of the federal lawsuits, but may have obligations pursuant to indemnification arrangements and/or the judgment or loss sharing agreements noted above. In addition, one merchant filed a separate state court lawsuit against Visa, MasterCard and certain other defendants, including the Bancorp, alleging similar antitrust violations. On January 14, 2014, the court entered a final order approving the class settlement. A number of merchants have filed appeals from that approval. Refer to Note 17 for further information.

In September 2007, Ronald A. Katz Technology Licensing, L.P. (Katz) filed a suit in the United States District Court for the Southern District of Ohio against the Bancorp and its Ohio banking subsidiary. In the suit, Katz alleged that the Bancorp and its Ohio bank infringed on Katz's patents for interactive call processing technology by offering certain automated telephone banking and other services. On December 23, 2013 the parties to the litigation entered into a settlement agreement. The settlement amount was immaterial to the Bancorp's Consolidated Financial Statements. Pursuant to the settlement agreement, the Bank paid the agreed upon settlement proceeds to Katz resulting in the dismissal of the lawsuit with prejudice on January 8, 2014.

For the year ended December 31, 2008, five putative securities class action complaints were filed against the Bancorp and its Chief Executive Officer, among other parties. The five cases have been consolidated under the caption Local 295/Local 851 IBT Employer Group Pension Trust and Welfare Fund v. Fifth Third Bancorp. et al., Case No. 1:08CV00421, and are currently pending in the United States District Court for the Southern District of Ohio. On December 18, 2012, the Bancorp entered into a settlement agreement to resolve these cases. Under the terms of the settlement, the Bancorp and its insurer paid a total of \$16 million to a fund to settle all the claims of the class members. In the settlement the Bancorp has denied any liability and has agreed to the settlement in order to avoid potential future litigation costs and uncertainty. The

Bancorp does not consider the impact of the settlement to be material to its financial condition or results of operations. On November 20, 2013, the Court entered a Final Judgment and Order of Dismissal approving the settlement. No appeal was filed and the matter now is concluded.

In addition to the foregoing, in 2008 two similar cases were filed in the United States District Court for the Southern District of Ohio against the Bancorp and certain officers styled *Dudenhoeffer v Fifth Third Bancorp et al. Case No. 1:08-cv-538*. The complaints alleged violations of ERISA based on allegations similar to those set forth in the securities class action cases. The ERISA actions were dismissed by the trial court, but the Sixth Circuit Court of Appeals reversed the trial court decision. The Bancorp petitioned the United States Supreme Court to review and reverse the Sixth Circuit decision and sought a stay of proceedings in the trial court pending appeal. On March 25, 2013 the Supreme Court issued an order directing the Solicitor General to file a brief stating the views of the United States on the issues raised in the Bancorp petition and this brief was filed on November 12, 2013. On December 13, 2013 the Supreme Court granted certiorari and agreed to hear the appeal. Oral argument is set for April 2, 2014.

The Bancorp and its subsidiaries are not parties to any other material litigation. However, there are other litigation matters that arise in the normal course of business. While it is impossible to ascertain the ultimate resolution or range of financial liability with respect to these contingent matters, management believes any resulting liability from these other actions would not have a material effect upon the Bancorp's consolidated financial position, results of operations or cash flows.

The Bancorp and/or its affiliates are involved in information-gathering requests, reviews, investigations and proceedings (both formal and informal) by various governmental regulatory agencies and law enforcement authorities, as well as self-regulatory bodies regarding their respective businesses. Additional matters will likely arise from time to time. Any of these matters may result in material adverse consequences to the Bancorp, its affiliates and/or their respective directors, officers and other personnel, including adverse judgments, findings, settlements, fines, penalties, orders, injunctions or other actions, amendments and/or restatements of the Bancorp's SEC filings and/or financial statements, as applicable, and/or determinations of material weaknesses in our disclosure controls and procedures. Investigations by regulatory authorities may from time to time result in civil or criminal referrals to law enforcement authorities such as the Department of Justice or a United States Attorney. Among other matters, the Bancorp has been cooperating with the Department of Justice and the Office of the Inspector General for the Department of Housing and Urban Development in a civil investigation regarding compliance with requirements relating to certain Federal Housing Agency-insured loans originated by affiliates of the Bancorp. The investigation is ongoing, and no demand or claim has been made of the Bancorp. The investigation could lead to a demand under the federal False Claims Act and the federal Financial Institutions Reform, Recovery and Enforcement Act of 1989, which allow up to treble and other special damages substantially in excess of actual losses.

As previously disclosed the SEC had been investigating the Bancorp's historical accounting and reporting with respect to certain commercial loans that were sold or reclassified as held-for-sale in the fourth quarter of 2008. At dispute in the matter was whether certain of those loans should have been moved to held for sale in the third quarter rather than the fourth quarter of that year. The Bancorp and the SEC staff agreed to a settlement of that investigation, pursuant to which the Bancorp, without admitting or

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denying any factual allegations, consented to the SEC's issuance of an administrative order containing findings that the Bancorp did not properly account for a portion of its commercial real estate loan portfolio in its Form 10-Q for the third quarter of 2008 in violation of certain provisions of the securities laws, including Sections 17(a)(2) and 17(a)(3) of the Securities Act of 1933 and Sections 13(a), 13(b)(2)(A), and 13(b)(2)(B) of the Securities Exchange Act of 1934. The settlement also ordered the Bancorp to cease and desist from committing or causing any such violations in the future and to pay a civil penalty of \$6.5 million. Daniel T. Poston, the Bancorp's interim chief financial officer during the relevant time, agreed to a separate settlement with the SEC staff pursuant to which Mr. Poston, without admitting or denying any factual allegations, consented to an administrative order containing similar findings and charges against him, a cease and desist order, a separate civil money penalty of \$100,000, and a one-year ban from practicing before the SEC. The SEC approved the settlement on December 4, 2013 and this matter is now concluded.

The Bancorp is party to numerous claims and lawsuits as well as threatened or potential actions or claims concerning matters arising from the conduct of its business activities. The outcome of claims or litigation and the timing of ultimate resolution are inherently difficult to predict. The following factors, among others, contribute to this lack of predictability: plaintiff claims often include significant legal uncertainties, damages alleged by plaintiffs are often unspecified or overstated, discovery may not have started or may not be complete and material facts may be disputed or unsubstantiated. As a result of these factors, the Bancorp is not always able to provide an estimate of the range of reasonably possible outcomes for each claim. A reserve for a potential litigation loss is established when information related to the loss contingency indicates both that a loss is probable and that the amount of loss can be reasonably estimated. Any such reserve is adjusted from time to time thereafter as appropriate to reflect changes in circumstances. The Bancorp also determines, when possible (due to the uncertainties described above), estimates of reasonably possible losses or ranges of reasonably possible losses, in excess of amounts reserved. Under U.S. GAAP, an event is reasonably possible if the chance of the future event or events occurring is more than remote but less than likely and an event is remote if the chance of the future event or events occurring is slight. Thus, references to the upper end of the range of reasonably possible loss for cases in which the Bancorp is able to estimate a range of reasonably possible loss mean the upper end of the range of loss for cases for which the Bancorp believes the risk of loss is more than slight. For matters where the Bancorp is able to estimate such possible losses or ranges of possible losses, the Bancorp currently estimates that it is reasonably possible that it could incur losses related to legal proceedings including the matters discussed above in an aggregate amount up to approximately \$113 million in excess of amounts reserved, with it also being reasonably possible that no losses will be incurred in these matters. The estimates included in this amount are based on the Bancorp's analysis of currently available information, and as new information is obtained the Bancorp may change its estimates.

For these matters and others where an unfavorable outcome is reasonably possible but not probable, there may be a range of possible losses in excess of the established reserve that cannot be estimated. Based on information currently available, advice of counsel, available insurance coverage and established reserves, the Bancorp believes that the eventual outcome of the actions against the Bancorp and/or its subsidiaries, including the matters described above, will not, individually or in the aggregate, have a material adverse effect on the Bancorp's consolidated financial position. However, in the event of unexpected future developments, it is

possible that the ultimate resolution of those matters, if unfavorable, may be material to the Bancorp's results of operations for any particular period, depending, in part, upon the size of the loss or liability imposed and the operating results for the applicable period.

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The Bancorp maintains written policies and procedures covering related party transactions to principal shareholders, directors and executives of the Bancorp. These procedures cover transactions such as employee-stock purchase loans, personal lines of credit, residential secured loans, overdrafts, letters of credit and increases in indebtedness. Such transactions are subject to the Bancorp's normal underwriting and approval procedures. Prior to the closing of a loan to a related party, Compliance Risk Management must approve and

determine whether the transaction requires approval from or a post notification be sent to the Bancorp's Board of Directors. At December 31, 2013 and 2012, certain directors, executive officers, principal holders of Bancorp common stock, associates of such persons, and affiliated companies of such persons were indebted, including undrawn commitments to lend, to the Bancorp's banking subsidiary.

The following table summarizes the Bancorp's activities with its principal shareholders, directors and executives at December 31:

| (\$ in millions) | 2013 | 2012 |
|---|--------|------|
| Commitments to lend, net of participations: | | |
| Directors and their affiliated companies | \$ 586 | 364 |
| Executive officers | 2 | 3 |
| Total | \$ 588 | 367 |
| Outstanding balance on loans, net of participations and undrawn commitments | \$ 86 | 93 |

The commitments to lend are in the form of loans and guarantees for various business and personal interests. This indebtedness was incurred in the ordinary course of business on substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with unrelated parties. This indebtedness does not involve more than the normal risk of repayment or present other features unfavorable to the Bancorp.

On June 30, 2009, the Bancorp completed the sale of a majority interest in its processing business, Vantiv Holding, LLC. Advent International acquired an approximate 51% interest in Vantiv Holding, LLC for cash and a warrant. The Bancorp retained the remaining approximate 49% interest in Vantiv Holding, LLC.

During the first quarter of 2012, Vantiv, Inc. priced an IPO of its shares and contributed the net proceeds to Vantiv Holding, LLC for additional ownership interests. As a result of this offering, the Bancorp's ownership of Vantiv Holding, LLC was reduced to approximately 39%. The impact of the capital contributions to Vantiv Holding, LLC and the resulting dilution in the Bancorp's interest resulted in a gain of \$115 million recognized by the Bancorp in the first quarter of 2012. The Bancorp's ownership share in Vantiv Holding, LLC was further reduced during the fourth

quarter of 2012 when the Bancorp sold an approximate six percent interest and recognized a \$157 million gain. The Bancorp's ownership of Vantiv Holding, LLC was reduced to 33% as a result of this sale and had a carrying value of \$563 million as of December 31, 2012.

The Bancorp's ownership position in Vantiv Holding, LLC was reduced in the second quarter of 2013 when the Bancorp sold an approximate five percent interest and recognized a \$242 million gain. The Bancorp's ownership percentage was further reduced in the third quarter of 2013 when the Bancorp sold an approximate three percent interest and recognized an \$85 million gain. The Bancorp's remaining approximate 25% ownership in Vantiv Holding, LLC was accounted for as an equity method investment in the Bancorp's Consolidated Financial Statements and had a carrying value of \$423 million as of December 31, 2013.

As of December 31, 2013, the Bancorp continued to hold approximately 48.8 million Class B units of Vantiv Holding, LLC and a warrant to purchase approximately 20.4 million Class C non-voting units of Vantiv Holding, LLC, both of which may be exchanged for Class A Common Stock of Vantiv, Inc. on a one for one basis or at Vantiv, Inc.'s option for cash. In addition, the Bancorp holds approximately 48.8 million Class B common shares of Vantiv, Inc. The Class B common shares give the Bancorp voting rights, but no economic interest in Vantiv, Inc. The voting rights

attributable to the Class B common shares are limited to 18.5% of the voting power in Vantiv, Inc. at any time other than in connection with a stockholder vote with respect to a change in control in Vantiv, Inc. These securities are subject to certain terms and restrictions.

The Bancorp recognized \$77 million, \$61 million and \$57 million respectively, in noninterest income as part of its equity method investment in Vantiv Holding, LLC for the years ended December 31, 2013, 2012 and 2011 and received cash distributions totaling \$40 million and \$30 million during 2013 and 2012, respectively.

The Bancorp and Vantiv Holding, LLC have various agreements in place covering services relating to the operations of Vantiv Holding, LLC. The services provided by the Bancorp to Vantiv Holding, LLC were initially required to support Vantiv Holding, LLC as a standalone entity during the deconversion period. The majority of services previously provided by the Bancorp to support Vantiv Holding, Inc. as a standalone entity are no longer necessary and are now limited to certain general business resources. Vantiv Holding, LLC paid the Bancorp \$1 million for these services for the years ended December 31, 2013 and 2012 and \$21 million for the year ended December 31, 2011. Other services provided to Vantiv Holding, LLC by the Bancorp, have continued beyond the deconversion period, include clearing, settlement and sponsorship. Vantiv Holding, LLC paid the Bancorp \$34 million for these services for the years ended December 31, 2013 and 2012 and \$37 million for the year ended December 31, 2011. In addition to the previously mentioned services, the Bancorp entered into an agreement under which Vantiv Holding, LLC will provide processing services to the Bancorp. The total amount of fees relating to the processing services provided to the Bancorp by Vantiv Holding, LLC totaled \$88 million, \$83 million and \$74 million for the years ended December 31, 2013, 2012 and 2011, respectively.

As part of the sale, Vantiv Holding, LLC assumed loans totaling \$1.25 billion owed to the Bancorp, which were refinanced in 2010 into a larger syndicated loan structure that included the Bancorp. The outstanding balance of loans to Vantiv Holding, LLC was \$348 million and \$325 million at December 31, 2013 and 2012, respectively. Interest income relating to the loans was \$7 million, \$11 million and \$18 million, respectively, for the years ended December 31, 2013, 2012 and 2011 and is included in interest and fees on loans and leases in the Consolidated Statements of Income. Vantiv Holding, LLC's line of credit was \$50 million as of

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December 31, 2013 and 2012. Vantiv Holding, LLC did not draw or 2012.

upon its lines of credit during the years ended December 31, 2013

20. INCOME TAXES

The Bancorp and its subsidiaries file a consolidated federal income tax return. The following is a summary of applicable income taxes included in the Consolidated Statements of Income for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|---------------------------------------|--------|------|------|
| Current income tax expense (benefit): | | | |
| U.S. Federal income taxes | \$ 494 | 327 | 82 |
| State and local income taxes | 23 | 38 | 14 |
| Foreign income taxes | 2 | - | - |
| Total current tax expense | 519 | 365 | 96 |
| Deferred income tax expense | | | |
| U.S. Federal income taxes | 232 | 252 | 411 |
| State and local income taxes | 23 | 19 | 26 |
| Foreign income taxes | (2) | - | - |
| Total deferred income tax expense | 253 | 271 | 437 |
| Applicable income tax expense | \$ 772 | 636 | 533 |

The following is a reconciliation between the statutory U.S. Federal income tax rate and the Bancorp's effective tax rate for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|-------|-------|
| Statutory tax rate | 35.0 % | 35.0 | 35.0 |
| Increase (decrease) resulting from: | | | |
| State taxes, net of federal benefit | 1.2 | 1.7 | 1.4 |
| Tax-exempt income | (1.1) | (2.1) | (1.4) |
| Credits | (6.0) | (6.7) | (7.3) |
| Unrealized stock-based compensation benefits | 0.3 | 0.8 | 1.3 |
| Other, net | 0.3 | 0.1 | 0.1 |
| Effective tax rate | 29.7 % | 28.8 | 29.1 |

Tax-exempt income in the rate reconciliation table includes interest on municipal bonds, interest on tax-exempt lending, income/charges on life insurance policies held by the Bancorp, and

certain gains on sales of leases that are exempt from federal taxation.

The following table provides a summary of the Bancorp's unrecognized tax benefits as of December 31:

| (\$ in millions) | 2013 | 2012 |
|--|------|------|
| Tax positions that would impact the effective tax rate, if recognized | \$ 7 | 18 |
| Tax positions where the ultimate deductibility is highly certain, but for which there is uncertainty about the timing of the deduction | - | - |
| Unrecognized tax benefits | \$ 7 | 18 |

The following table provides a reconciliation of the beginning and ending amounts of the Bancorp's unrecognized tax benefits:

| (\$ in millions) | 2013 | 2012 | 2011 |
|---|-------|------|------|
| Unrecognized tax benefits at January 1 | \$ 18 | 14 | 16 |
| Gross increases for tax positions taken during prior period | 1 | 6 | 1 |
| Gross decreases for tax positions taken during prior period | (7) | (3) | (2) |
| Gross increases for tax positions taken during current period | 1 | 2 | - |
| Settlements with taxing authorities | (5) | - | - |
| Lapse of applicable statute of limitations | (1) | (1) | (1) |
| Unrecognized tax benefits at December 31 | \$ 7 | 18 | 14 |

The Bancorp's unrecognized tax benefits as of December 31, 2013, 2012, and 2011 relate largely to state income tax exposures from taking tax positions where the Bancorp believes it is likely that, upon examination, a state will take a position contrary to the position taken by the Bancorp.

While it is reasonably possible that the amount of the unrecognized tax benefits with respect to certain of the Bancorp's uncertain tax positions could increase or decrease during the next 12 months, the Bancorp believes it is unlikely that its unrecognized tax benefits will change by a material amount during the next 12 months.

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Deferred income taxes are comprised of the following items at December 31:

| (\$ in millions) | 2013 | 2012 |
|---|-----------------|-------|
| Deferred tax assets: | | |
| Allowance for loan and lease losses | \$ 554 | 649 |
| Deferred compensation | 109 | 105 |
| Reserves | 101 | 63 |
| Reserve for unfunded commitments | 57 | 47 |
| Impairment reserves | 31 | 74 |
| State net operating losses | 22 | 33 |
| Other | 149 | 191 |
| Total deferred tax assets | \$ 1,023 | 1,162 |
| Deferred tax liabilities: | | |
| Lease financing | \$ 865 | 844 |
| Investments in joint ventures and partnership interests | 381 | 470 |
| MSRs | 254 | 162 |
| Bank premises and equipment | 114 | 108 |
| Qualifying hedges and free-standing derivatives | 97 | 31 |
| State deferred taxes | 76 | 64 |
| Other comprehensive income | 44 | 202 |
| Other | 130 | 124 |
| Total deferred tax liabilities | \$ 1,961 | 2,005 |
| Total net deferred tax liability | \$ (938) | (843) |

At December 31, 2013 and 2012, the Bancorp had recorded deferred tax assets of \$22 million and \$33 million, respectively, related to state net operating loss carryforwards. The deferred tax assets relating to state net operating losses (primarily resulting from leasing operations) are presented net of specific valuation allowances of \$19 million and \$20 million at December 31, 2013 and 2012, respectively. If these carryforwards are not utilized, they will expire in varying amounts through 2030.

The Bancorp has determined that a valuation allowance is not needed against the remaining deferred tax assets as of December 31, 2013 or 2012. The Bancorp considered all of the positive and negative evidence available to determine whether it is more likely than not that the deferred tax assets will ultimately be realized and, based upon that evidence, the Bancorp believes it is more likely than not that the deferred tax assets recorded at December 31, 2013 and 2012 will ultimately be realized. The Bancorp reached this conclusion as the Bancorp has taxable income in the carryback period and it is expected that the Bancorp's remaining deferred tax assets will be realized through the reversal of its existing taxable temporary differences and its projected future taxable income.

The IRS concluded its audit for 2008 and 2009 during the first quarter of 2012. As a result, all issues have been resolved with the IRS through 2009. The IRS is currently examining the Bancorp's 2010 and 2011 federal income tax returns. The statute of limitations

for the Bancorp's federal income tax returns remains open for tax years 2010-2013. On occasion, as various state and local taxing jurisdictions examine the returns of the Bancorp and its subsidiaries, the Bancorp may agree to extend the statute of limitations for a short period of time. Otherwise, with the exception of a few states with insignificant uncertain tax positions, the statutes of limitations for state income tax returns remain open only for tax years in accordance with each state's statutes.

Any interest and penalties incurred in connection with income taxes are recorded as a component of income tax expense in the Consolidated Financial Statements. During the years ended December 31, 2013, 2012 and 2011, the Bancorp recognized an immaterial amount of interest expense in connection with income taxes. At December 31, 2013 and 2012, the Bancorp had accrued interest liabilities, net of the related tax benefits, of \$1 million and \$3 million, respectively. No material liabilities were recorded for penalties.

Retained earnings at December 31, 2013 and 2012 included \$157 million in allocations of earnings for bad debt deductions of former thrift subsidiaries for which no income tax has been provided. Under current tax law, if certain of the Bancorp's subsidiaries use these bad debt reserves for purposes other than to absorb bad debt losses, they will be subject to federal income tax at the current corporate tax rate.

21. RETIREMENT AND BENEFIT PLANS

The Bancorp's qualified defined benefit plan's benefits were frozen in 1998, except for grandfathered employees. The Bancorp's other retirement plans consist of nonqualified, supplemental retirement plans, which are funded on an as needed basis. A majority of these

plans were obtained in acquisitions from prior years. The Bancorp recognizes the overfunded and underfunded status of its pension plans as an asset and liability in the Consolidated Balance Sheets.

The overfunded and underfunded amounts recognized in other assets and other liabilities, respectively, on the Consolidated Balance Sheets were as follows as of December 31:

| (\$ in millions) | | 2013 | 2012 |
|---------------------------|----|------|------|
| Prepaid benefit cost | \$ | 6 | - |
| Accrued benefit liability | | (27) | (71) |
| Net underfunded status | \$ | (21) | (71) |

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The following tables summarize the defined benefit retirement plans as of and for the years ended December 31:

Plans with an Overfunded Status^(a)

| (\$ in millions) | | 2013 | 2012 |
|--|----|-------------|------|
| Fair value of plan assets at January 1 | \$ | 185 | - |
| Actual return on assets | | 30 | - |
| Contributions | | 5 | - |
| Settlement | | (13) | - |
| Benefits paid | | (7) | - |
| Fair value of plan assets at December 31 | \$ | 200 | - |
| Projected benefit obligation at January 1 | \$ | 224 | - |
| Service cost | | - | - |
| Interest cost | | 10 | - |
| Settlement | | (13) | - |
| Actuarial gain | | (20) | - |
| Benefits paid | | (7) | - |
| Projected benefit obligation at December 31 | \$ | 194 | - |
| Overfunded projected benefit obligation at December 31 | \$ | 6 | - |

(a) The Bancorp's defined benefit plan had an Overfunded status at December 31, 2013. The plan was Underfunded at December 31, 2012 and is reflected in the Underfunded Status table.

Plans with an Underfunded Status

| (\$ in millions) | | 2013 | 2012 |
|--|----|-------------|------|
| Fair value of plan assets at January 1 | \$ | - | 181 |
| Actual return on assets | | - | 21 |
| Contributions | | 4 | 4 |
| Settlement | | - | (10) |
| Benefits paid | | (4) | (11) |
| Fair value of plan assets at December 31 | \$ | - | 185 |
| Projected benefit obligation at January 1 | \$ | 32 | 253 |
| Service cost | | - | - |
| Interest cost | | 1 | 10 |
| Settlement | | - | (10) |
| Actuarial (gain)/loss | | (2) | 14 |
| Benefits paid | | (4) | (11) |
| Projected benefit obligation at December 31 | \$ | 27 | 256 |
| Unfunded projected benefit obligation at December 31 | \$ | (27) | (71) |

The estimated net actuarial loss for the defined benefit pension plans that will be amortized from accumulated other comprehensive income into net periodic benefit cost during 2014 is \$7 million. The estimated net prior service cost for

the defined benefit pension plan

that will be amortized from accumulated other comprehensive income into net periodic benefit cost during 2014 is immaterial to the Consolidated Financial Statements.

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The following table summarizes net periodic benefit cost and other changes in plan assets and benefit obligations recognized in other comprehensive income for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|---|----------------|------|------|
| Components of net periodic benefit cost: | | | |
| Service cost | \$ - | - | - |
| Interest cost | 10 | 10 | 11 |
| Expected return on assets | (13) | (13) | (15) |
| Amortization of net actuarial loss | 11 | 14 | 11 |
| Amortization of net prior service cost | - | - | 1 |
| Settlement | 5 | 6 | 6 |
| Net periodic benefit cost | \$ 13 | 17 | 14 |
| Other changes in plan assets and benefit obligations recognized in other comprehensive income: | | | |
| Net actuarial (gain)/loss | \$ (38) | 7 | 50 |
| Net prior service cost | - | - | - |
| Amortization of net actuarial loss | (11) | (14) | (11) |
| Amortization of prior service cost | - | - | (1) |
| Settlement | (5) | (6) | (6) |
| Total recognized in other comprehensive income | (54) | (13) | 32 |
| Total recognized in net periodic benefit cost and other comprehensive income | \$ (41) | 4 | 46 |

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The following table summarizes plan assets measured at fair value on a recurring basis as of December 31:

| 2013 (\$ in millions) | Fair Value Measurements Using ^(a) | | | Total Fair Value |
|--|--|---------|---------|------------------|
| | Level 1 | Level 2 | Level 3 | |
| Equity securities: | | | | |
| Equity securities (Value) | \$ 8 | - | - | \$ 8 |
| Equity securities (Blended) ^(b) | 40 | - | - | 40 |
| Total equity securities | 48 | - | - | 48 |
| Mutual and exchange traded funds: | | | | |
| Money market funds | 7 | - | - | 7 |
| International funds | - | 43 | - | 43 |
| Domestic funds | - | 41 | - | 41 |
| Debt funds | - | 20 | - | 20 |
| Alternative strategies | - | 17 | - | 17 |
| Commodity funds | 6 | - | - | 6 |
| Total mutual and exchange traded funds | 13 | 121 | - | 134 |
| Debt securities: | | | | |
| U.S. Treasury obligations | 3 | - | - | 3 |
| Agency mortgage backed | - | 13 | - | 13 |
| Non-agency mortgage backed | - | 2 | - | 2 |
| Corporate bonds ^(c) | - | - | - | - |
| Total debt securities | 3 | 15 | - | 18 |
| Total plan assets | \$ 64 | 136 | - | \$ 200 |

| 2012 (\$ in millions) | Fair Value Measurements Using ^(a) | | | Total Fair Value |
|---|--|---------|---------|------------------|
| | Level 1 | Level 2 | Level 3 | |
| Equity Securities: | | | | |
| Equity securities (Growth) ^(b) | \$ 50 | - | - | \$ 50 |
| Equity securities (Value) | 52 | - | - | 52 |
| Equity securities (Blended) | 4 | - | - | 4 |
| Total equity securities | 106 | - | - | 106 |
| Mutual and exchange traded funds: | | | | |
| Money market funds | 4 | - | - | 4 |
| International funds | 29 | - | - | 29 |
| Commodity funds | 9 | - | - | 9 |
| Total mutual and exchange traded funds | 42 | - | - | 42 |
| Debt securities: | | | | |

| | | | | |
|--------------------------------|--------|----|---|--------|
| U.S. Treasury obligations | 13 | - | - | 13 |
| Agency mortgage backed | - | 21 | - | 21 |
| Non-agency mortgage backed | - | 2 | - | 2 |
| Corporate bonds ^(c) | - | 1 | - | 1 |
| Total debt securities | 13 | 24 | - | 37 |
| Total plan assets | \$ 161 | 24 | - | \$ 185 |

(a) For further information on fair value hierarchy levels, see Note 1.

(b) Includes holdings in Bancorp common stock.

(c) Includes private label asset backed securities.

The following is a description of the valuation methodologies used for instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy.

Equity securities

The plan measures common stock using quoted prices which are available in an active market and classifies these investments within Level 1 of the valuation hierarchy.

Mutual and exchange traded funds

All of the plan's mutual and exchange traded funds are publicly traded. The plan measures the value of these investments using the fund's quoted prices that are available in an active market and classifies these investments within Level 1 of the valuation hierarchy. Where quotes prices are not available, the plan measures the fair value of these investments based on the redemption price of units held, which is based on the current fair value of the fund's underlying assets. Unit values are determined by dividing the fund's net assets at fair value by its units outstanding at the valuation dates to obtain the investment's net asset value. Therefore, these investments are classified within Level 2 of the valuation hierarchy.

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Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS***Debt securities*

For certain U.S. Treasury obligations and federal agency securities, the plan measures the fair value based on quoted prices, which are available in an active market and classifies these investments within Level 1 of the valuation hierarchy. Where quoted prices are not available, the plan measures the fair value of these investments based on matrix pricing models that include the bid price, which factors in the yield curve and other characteristics of the security including the interest rate, prepayment speeds and length of maturity. Therefore, these investments are classified within Level 2 of the valuation hierarchy.

Plan Assumptions

The plan assumptions are evaluated annually and are updated as necessary. The discount rate assumption reflects the yield on a portfolio of high quality fixed-income instruments that have a similar duration to the plan's liabilities. The expected long-term rate of return assumption reflects the average return expected on the assets invested to provide for the plan's liabilities. In determining the expected long-term rate of return, the Bancorp evaluated actuarial and economic inputs, including long-term inflation rate assumptions and broad equity and bond indices long-term return projections, as well as actual long-term historical plan performance.

The following table summarizes the plan assumptions for the years ended December 31:

| Weighted-Average Assumptions | 2013 | 2012 | 2011 |
|--|---------------|------|------|
| For measuring benefit obligations at year end: | | | |
| Discount rate | 4.72 % | 3.83 | 4.27 |
| Rate of compensation increase | 4.00 | 4.00 | 5.00 |
| Expected return on plan assets | 7.50 | 8.00 | 8.25 |
| For measuring net periodic benefit cost: | | | |
| Discount rate | 3.83 | 4.27 | 5.39 |
| Rate of compensation increase | 4.00 | 5.00 | 5.00 |
| Expected return on plan assets | 7.50 | 8.00 | 8.25 |

Lowering both the expected rate of return on the plan assets and the discount rate by 0.25% would have increased the 2013 pension expense by approximately \$1 million. Lowering the rate of compensation increase by 0.25% would have an immaterial impact on the Bancorp's Consolidated Financial Statements.

Based on the actuarial assumptions, the Bancorp expects to contribute \$4 million to the plan in 2014. Estimated pension benefit payments, which reflect expected future service, are \$18 million in 2014, \$18 million in 2015, \$16 million in 2016, \$15 million in 2017 and \$14 million in 2018. The total estimated payments for the years

2019 through 2023 is \$63 million.

Investment Policies and Strategies

The Bancorp's policy for the investment of plan assets is to employ investment strategies that achieve a range of weighted-average target asset allocations relating to equity securities (including the Bancorp's common stock), fixed income securities (including federal agency obligations, corporate bonds and notes), alternative strategies (including traditional mutual funds, precious metals and commodities) and cash.

The following table provides the Bancorp's targeted and actual weighted-average asset allocations by asset category for the years ended December 31:

| Weighted-average asset allocation | Targeted range | 2013 | 2012 |
|--|----------------|--------------|------|
| Equity securities | | 65 % | 76 |
| Bancorp common stock | | 2 | 1 |
| Total equity securities ^(a) | 39-78 % | 67 | 77 |
| Total fixed income securities | 11-41 | 22 | 20 |
| Alternative strategies | 0-18 | 7 | - |
| Cash ^(b) | 0-10 | 4 | 3 |
| Total | | 100 % | 100 |

(a) Includes mutual and exchange traded funds

(b) Cash was held in a Federated Prime Cash Obligation Fund in 2013 and in a Fifth Third Money Market Fund in 2012.

The risk tolerance for the plan is determined by management to be moderate to aggressive, recognizing that higher returns involve some volatility and that periodic declines in the portfolio's value are tolerated in an effort to achieve real capital growth. There were no significant concentrations of risk associated with the investments of the Bancorp's benefit and retirement plan at December 31, 2013 and 2012.

Permitted asset classes of the plan include cash and cash equivalents, fixed income (domestic and non-U.S. bonds), equities (U.S., non-U.S., emerging markets and REITS), equipment leasing, precious metals, commodity transactions and mortgages. The plan utilizes derivative instruments including puts, calls, straddles or other option strategies, as approved by management. Per ERISA,

the Bancorp's common stock cannot exceed ten percent of the fair value of plan assets.

Fifth Third Bank, as Trustee, is expected to manage the plan assets in a manner consistent with the plan agreement and other regulatory, federal and state laws. The Fifth Third Bank Pension, Profit Sharing and Medical Plan Committee (the Committee) is the plan administrator. The Trustee is required to provide to the Committee monthly and quarterly reports covering a list of plan assets, portfolio performance, transactions and asset allocation. The Trustee is also required to keep the Committee apprised of any material changes in the Trustee's outlook and recommended investment policy.

Other Information on Retirement and Benefit Plans

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The accumulated benefit obligation for all defined benefit plans was \$221 million and \$256 million at December 31, 2013 and 2012,

respectively.

Amounts relating to the Bancorp's defined benefit plans with assets exceeding benefit obligations were as follows at December 31:

| (\$ in millions) | 2013 | 2012 |
|--------------------------------|--------|------|
| Projected benefit obligation | \$ 194 | - |
| Accumulated benefit obligation | 194 | - |
| Fair value of plan assets | 200 | - |

Amounts relating to the Bancorp's defined benefit plans with benefit obligations exceeding assets were as follows at December 31:

| (\$ in millions) | 2013 | 2012 |
|--------------------------------|-------|------|
| Projected benefit obligation | \$ 27 | 256 |
| Accumulated benefit obligation | 27 | 256 |
| Fair value of plan assets | - | 185 |

As of December 31, 2013 and 2012, \$200 million and \$123 million, respectively, of plan assets were managed by Fifth Third Bank, a subsidiary of the Bancorp. Plan assets included \$4 million and \$3 million of Bancorp common stock as of December 31, 2013 and 2012, respectively. Plan assets are not expected to be returned to the Bancorp during 2014.

The Bancorp's profit sharing plan expense was \$32 million, \$46 million and \$35 million for the years ended December 31, 2013, 2012, and 2011, respectively. Expenses recognized for matching contributions to the Bancorp's defined contribution savings plans were \$43 million, \$42 million and \$40 million for the years ended December 31, 2013, 2012, and 2011, respectively.

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22. ACCUMULATED OTHER COMPREHENSIVE INCOME

The activity of the components of other comprehensive income and accumulated other comprehensive income for the years ended December 31:

| (\$ in millions) | Total Other | | | Total Accumulated Other | | |
|---|--------------------|---------------|-----------------|-------------------------|-----------------|-------------------|
| | Pretax Activity | Tax Effect | Net Activity | Beginning Balance | Net Activity | Ending Balance |
| 2013 | | | | | | |
| Unrealized holding losses on available-for-sale securities arising during period | \$ (454) | 159 | (295) | | | |
| Reclassification adjustment for net losses included in net income | 6 | (2) | 4 | | | |
| Net unrealized gains (losses) on available-for-sale securities | (448) | 157 | (291) | 412 | (291) | 121 |
| Unrealized holding losses on cash flow hedge derivatives arising during period | (13) | 5 | (8) | | | |
| Reclassification adjustment for net gains on cash flow hedge derivatives included in net income | (44) | 15 | (29) | | | |
| Net unrealized gains (losses) on cash flow hedge derivatives | (57) | 20 | (37) | 50 | (37) | 13 |
| Net actuarial gain arising during the period | 38 | (13) | 25 | | | |
| Reclassification of amounts to net periodic benefit costs | 16 | (6) | 10 | | | |
| Defined benefit plans, net | 54 | (19) | 35 | (87) | 35 | (52) |
| Total | \$ (451) | 158 | (293) | 375 | (293) | 82 |
| 2012 | | | | | | |
| Unrealized holding losses on available-for-sale securities arising during period | \$ (97) | 34 | (63) | | | |
| Reclassification adjustment for net gains included in net income | (15) | 5 | (10) | | | |
| | (112) | 39 | (73) | 485 | (73) | 412 |

| | | | | | | |
|---|----------|-------|------|------|------|------|
| Net unrealized gains (losses) on available-for-sale securities | | | | | | |
| Unrealized holding gains on cash flow hedge derivatives arising during period | 37 | (13) | 24 | | | |
| Reclassification adjustment for net gains on cash flow hedge derivatives included in net income | (83) | 29 | (54) | | | |
| Net unrealized gains (losses) on cash flow hedge derivatives | (46) | 16 | (30) | 80 | (30) | 50 |
| Net actuarial loss arising during the period | | | | | | |
| Reclassification of amounts to net periodic benefit costs | 20 | (7) | 13 | | | |
| Defined benefit plans, net | 13 | (5) | 8 | (95) | 8 | (87) |
| Total | \$ (145) | 50 | (95) | 470 | (95) | 375 |
| 2011 | | | | | | |
| Unrealized holding gains on available-for-sale securities arising during period | \$ 309 | (108) | 201 | | | |
| Reclassification adjustment for net gains included in net income | (56) | 19 | (37) | | | |
| Net unrealized gains (losses) on available-for-sale securities | 253 | (89) | 164 | 321 | 164 | 485 |
| Unrealized holding gains on cash flow hedge derivatives arising during period | 89 | (31) | 58 | | | |
| Reclassification adjustment for net gains on cash flow hedge derivatives included in net income | (69) | 24 | (45) | | | |
| Net unrealized gains (losses) on cash flow hedge derivatives | 20 | (7) | 13 | 67 | 13 | 80 |
| Net actuarial loss arising during the period | | | | | | |
| Reclassification of amounts to net periodic benefit costs | 18 | (6) | 12 | | | |
| Defined benefit plans, net | (32) | 11 | (21) | (74) | (21) | (95) |
| Total | \$ 241 | (85) | 156 | 314 | 156 | 470 |

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The table below presents reclassifications out of accumulated other comprehensive income for the year ended December 31, 2013:

| Components of AOCI: (\$ in millions) | Amount Reclassified from AOCI ^(b) | Affected Line Item in the Consolidated Statements of Income |
|--|---|--|
| Net unrealized gains on available-for-sale securities | | |
| Net losses included in net income | \$ (6) | Securities gains, net |
| | (6) | Income before income taxes |
| | 2 | Applicable income tax expense |
| | (4) | Net income |
| Net unrealized gains on cash flow hedge derivatives | | |
| Interest rate contracts related to C&I loans | 45 | Interest and fees on loans and leases |
| Interest rate contracts related to long-term debt | (1) | Interest on long-term debt |
| | 44 | Income before income taxes |
| | (15) | Applicable income tax expense |
| | 29 | Net income |
| Net periodic benefit costs | | |
| Amortization of net actuarial loss | (11) | Employee benefits expense (a) |
| Settlements | (5) | Employee benefits expense (a) |
| | (16) | Income before income taxes |
| | 6 | Applicable income tax expense |
| | (10) | Net income |
| Total reclassifications for the period | \$ | 15 Net income |

(a) This AOCI component is included in the computation of net periodic benefit cost. Refer to Note 21 for information on the computation of net periodic benefit cost.

(b) Amounts in parentheses indicate reductions to net income.

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23. COMMON, PREFERRED AND TREASURY STOCK

The following is a summary of the share activity within common, preferred and treasury stock for the years ended:

| (\$ in millions, except share data) | Common Stock | | Preferred Stock | | Treasury Stock | |
|--|-----------------|--------------------|-----------------|---------------|-----------------|-------------------|
| | Value | Shares | Value | Shares | Value | Shares |
| December 31, 2010 | \$ 1,779 | 801,504,188 | \$ 3,654 | 152,771 | \$ 130 | 5,231,666 |
| Issuance of common shares | 272 | 122,388,393 | - | - | - | - |
| Exchange of preferred shares, Series G | - | - | - | (1) | - | - |
| Redemption of preferred shares, Series F | - | - | (3,408) | (136,320) | - | - |
| Accretion from dividends on preferred shares, Series F | - | - | 153 | - | - | - |
| Impact of stock transactions under stock compensation plans, net | - | - | - | - | (65) | (1,093,116) |
| Other | - | - | (1) | - | (1) | (50,405) |
| December 31, 2011 | \$ 2,051 | 923,892,581 | \$ 398 | 16,450 | \$ 64 | 4,088,145 |
| Shares acquired for treasury | - | - | - | - | 627 | 42,424,014 |
| Impact of stock transactions under stock compensation plans, net | - | - | - | - | (54) | (4,654,165) |
| Other | - | - | - | - | (3) | (117,470) |
| December 31, 2012 | \$ 2,051 | 923,892,581 | \$ 398 | 16,450 | \$ 634 | 41,740,524 |
| Shares acquired for treasury | - | - | - | - | 1,242 | 65,516,126 |
| Issuance of preferred shares, Series I | - | - | 441 | 18,000 | - | - |
| Issuance of preferred shares, Series H | - | - | 593 | 24,000 | - | - |
| Redemption of preferred shares, Series G | - | - | (398) | (16,450) | (540) | (35,529,018) |
| Impact of stock transactions under stock compensation plans, net | - | - | - | - | (38) | (3,697,042) |
| Other | - | - | - | - | (3) | 556,246 |
| December 31, 2013 | \$ 2,051 | 923,892,581 | \$ 1,034 | 42,000 | \$ 1,295 | 68,586,836 |

Common Stock

On January 25, 2011, the Bancorp raised \$1.7 billion in new common equity through the issuance of common stock in an underwritten offering with an initial price of \$14.00 per share. 121,428,572 shares were issued, which included

12,142,857 shares issued to the underwriters, who exercised their option to purchase additional shares at the offering price of \$14.00 per share on January 24, 2011. In connection with this exercise, the Bancorp entered into a forward sale agreement which resulted in a final net payment of 959,821 shares on February 4, 2011.

Preferred Stock Series I

On December 9, 2013, the Bancorp issued, in a registered public offering, 18,000,000 depositary shares, representing 18,000 shares of 6.625% fixed-to-floating rate non-cumulative Series I perpetual preferred stock, for net proceeds of \$441 million. Each preferred share has a \$25,000 liquidation preference. The preferred stock accrues dividends, on a non-cumulative quarterly basis, at an annual rate of 6.625% through but excluding December 31, 2023, at which time it converts to a quarterly floating rate dividend of three-month LIBOR plus 3.71%. Subject to any required regulatory approval, the Bancorp may redeem the Series I preferred shares at its option in whole or in part, at any time on or after December 31, 2023 and may redeem in whole but not in part, following a regulatory capital event at any time prior to December 31, 2023. The Series I preferred shares are not convertible into Bancorp common shares or any other securities.

Preferred Stock Series H

On May 16, 2013, the Bancorp issued, in a registered public offering, 600,000 depositary shares, representing 24,000 shares of 5.10% fixed-to-floating rate non-cumulative Series H perpetual preferred stock, for net proceeds of \$593 million. Each preferred share has a \$25,000 liquidation preference. The preferred stock accrues dividends, on a non-cumulative semi-annual basis, at an annual rate of 5.10% through but excluding June 30, 2023, at which time it converts to a quarterly floating rate dividend of three-month LIBOR plus 3.033%. Subject to any required regulatory approval, the Bancorp may redeem the Series H preferred shares at its option

in whole or in part, at any time on or after June 30, 2023 and may redeem in whole but not in part, following a regulatory capital event at any time prior to June 30, 2023. The Series H preferred shares are not convertible into Bancorp common shares or any other securities.

Preferred Stock Series G

In 2008, the Bancorp issued 8.50% non-cumulative Series G convertible preferred stock. The depositary shares represented 1/250th of a share of Series G convertible preferred stock and had a liquidation preference of \$25,000 per preferred share of Series G stock. The preferred stock was convertible at any time, at the option of the shareholder, into 2,159.8272 shares of common stock, representing a conversion price of approximately \$11.575 per share of common stock.

On June 11, 2013, pursuant to the Amended Articles of Incorporation, the Bancorp's Board of Directors authorized the conversion into common stock, no par value, of all outstanding shares of the Bancorp's Series G perpetual preferred stock. The Articles grant the Bancorp the right, at its option, to convert all outstanding shares of Series G preferred stock if the closing price of common stock exceeded 130% of the applicable conversion price for 20 trading days within any period of 30 consecutive trading days. The closing price of shares of common stock satisfied such threshold for the 30 trading days ended June 10, 2013, and the Bancorp gave the required notice of its exercise of its conversion right.

On July 1, 2013, the Bancorp converted the remaining 16,442 outstanding shares of Series G preferred stock, which represented 4,110,500 depositary shares, into shares of Fifth Third's common stock. Each share of Series G preferred stock was converted into 2,159.8272 shares of common stock, representing a total of 35,511,740 issued shares. The common shares issued in the conversion are exempt securities pursuant to Section 3(a)(9) of the Securities Act of 1933, as amended, as the securities exchanged were exclusively with the Bancorp's existing security holders where no commission or other remuneration was paid. Upon conversion, the depositary shares were delisted from the NASDAQ

Global Select Market and withdrawn from the Exchange.

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On December 31, 2008, the U.S. Treasury purchased \$3.4 billion, or 136,320 shares, of the Bancorp's fixed rate cumulative perpetual preferred stock, Series F, with a liquidation preference of \$25,000 per share and related 10-year warrant in the amount of 15% of the preferred stock investment. The warrant gave the U.S. Treasury the right to purchase 43,617,747 shares of the Bancorp's common stock at \$11.72 per share. The Series F senior preferred stock was issued complying with the terms established by the CPP. Per the program terms, the U.S. Treasury's investment consisted of senior preferred stock with a five percent dividend for each of the first five years of investment and nine percent thereafter, unless the shares were redeemed. The shares were callable by the Bancorp at par after three years and could be repurchased at any time under certain circumstances. The terms also included restrictions on the repurchase of common stock and increases in common stock dividends, which required the U.S. Treasury's consent, for a period of three years from the date of investment unless the preferred shares were redeemed in whole or the U.S. Treasury had transferred all of the preferred shares to a third party.

The proceeds from issuance of the Series F preferred stock were allocated to the preferred stock and to the warrant based on their relative fair values, which resulted in an initial book value of \$3.2 billion for the preferred stock and \$239 million for the warrant. The resulting discount to the preferred stock was being accreted over five years through retained earnings as a preferred stock dividend, resulting in an effective yield of 6.7% for the Series F preferred stock for the first five years.

On February 2, 2011, the Bancorp used proceeds from the issuance of common shares along with proceeds from a senior debt offering and other available resources to repurchase all 136,320 Series F preferred shares. In connection with the redemption of the Series F preferred stock, the Bancorp accelerated the accretion of the remaining issuance discount on the Series F preferred stock and recorded a reduction in retained earnings and a corresponding increase in preferred stock of \$153 million in the Bancorp's Consolidated Balance Sheet. On March 16, 2011, the Bancorp repurchased the warrant issued to the U.S. Treasury in connection with the CPP preferred stock investment at an agreed upon price of \$280 million, which was recorded as a reduction to capital surplus in the Bancorp's Consolidated Financial Statements.

Treasury Stock

On March 13, 2012, the Bancorp announced the results of its capital plan submitted to the FRB as part of the 2012 CCAR. The FRB indicated to the Bancorp that it did not object to the repurchase of common shares in an amount equal to any after-tax gains realized by the Bancorp from the sale of Vantiv, Inc. common shares by either the Bancorp or Vantiv, Inc. Following the Vantiv Inc. IPO, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 4,838,710 shares, or approximately \$75 million, of its outstanding common stock on April 26, 2012. As part of this transaction and all subsequent accelerated share repurchase transactions in 2012 and 2013, the Bancorp entered into forward contracts in which the final number of shares to be delivered at settlement of the accelerated share repurchase transaction was based on a discount to the average daily volume-weighted average price of the Bancorp's common stock during the term of the Repurchase Agreements. Each of the accelerated share repurchases was treated as two separate transactions (i) the acquisition of treasury shares on the acquisition date and (ii) a forward contract indexed to the Bancorp's stock. At settlement of the April 2012 forward contract on June 1, 2012, the Bancorp received an additional 631,986 shares which were recorded

as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On August 21, 2012, the Bancorp announced that the FRB did not object to its capital plan resubmitted under the 2012 CCAR process, which included the repurchases of common shares of up to \$600 million through the first quarter of 2013, in addition to any incremental repurchase of common shares related to any after-tax gains realized by the Bancorp from the sale of Vantiv, Inc. common shares by either the Bancorp or Vantiv, Inc. As a result, on August 21, 2012, Fifth Third's Board of Directors authorized the Bancorp to repurchase up to 100 million shares of its outstanding common stock in the open market or in privately negotiated transactions, and to utilize any derivative or similar instrument to affect share repurchase transactions. This share repurchase authorization replaced the Board's previous authorization pursuant to which approximately 14 million shares remained available for repurchase by the Bancorp.

On August 23, 2012, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 21,531,100 shares, or approximately \$350 million, of its outstanding common stock on August 28, 2012. At settlement of the forward contract on October 24, 2012, the Bancorp received an additional 1,444,047 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On November 6, 2012, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 7,710,761 shares, or approximately \$125 million, of its outstanding common stock on November 9, 2012. At settlement of the forward contract on February 12, 2013, the Bancorp received an additional 657,914 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

Following the sale of a portion of the Bancorp's shares of Class A Vantiv, Inc. common stock, the Bancorp entered into an accelerated share repurchase transaction on December 14, 2012 with a counterparty pursuant to which the Bancorp purchased 6,267,410 shares, or approximately \$100 million, of its outstanding common stock on December 19, 2012. The Bancorp repurchased the shares of its common stock as part of its previously announced 100 million share repurchase program. At settlement of the transaction on February 27, 2013, the Bancorp received an additional 127,760 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On January 28, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 6,953,028 shares, or approximately \$125 million, of its outstanding common stock on January 31, 2013. The Bancorp repurchased the shares of its common stock as part of its previously announced Board approved 100 million share repurchase program. This repurchase transaction concluded the \$600 million of common share repurchases not objected to by the FRB in the 2012 CCAR process. At settlement of the forward contract on April 5, 2013, the Bancorp received an additional 849,037 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On March 14, 2013, the Bancorp announced the results of its capital plan submitted to the FRB as part of the 2013 CCAR. The FRB indicated to the Bancorp that it did not object to the repurchase of common shares in an amount up to \$984 million, including any shares issued in a Series G preferred stock conversion, and the repurchase of common shares in an amount equal to any after-tax gains realized by the Bancorp from the sale of Vantiv, Inc. common stock, which totaled \$157 million and \$55 million in after-tax gains during the second and third quarters of 2013, respectively.

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On March 19, 2013, the Board of Directors authorized the Bancorp to repurchase up to 100 million common shares in the open market or in privately negotiated transactions, and to utilize any derivative or similar instrument to effect share repurchase transactions. This share repurchase authorization replaced the Board's previous authorization from August of 2012.

On May 21, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 25,035,519 shares, or approximately \$539 million, of its outstanding common stock on May 24, 2013. The Bancorp repurchased the shares of its common stock as part of its 100 million share repurchase program previously announced on March 19, 2013. At settlement of the forward contract on October 1, 2013, the Bancorp received an additional 4,270,250 shares which were recorded as an adjustment to the basis in the treasury shares purchased on the acquisition date.

On November 13, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 8,538,423 shares, or approximately \$200 million, of its outstanding common stock on November 18, 2013. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share

repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before February 28, 2014.

On December 10, 2013, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 19,084,195 shares, or approximately \$456 million, of its outstanding common stock on December 13, 2013. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before March 26, 2014.

On January 28, 2014, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 3,950,705 shares, or approximately \$99 million, of its outstanding common stock on January 31, 2014. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before March 26, 2014.

During 2011, the Bancorp repurchased an immaterial amount of common stock.

24. STOCK-BASED COMPENSATION

The Bancorp has historically emphasized employee stock ownership. The following table provides detail of the number of shares to be issued upon exercise of outstanding stock-based awards

and remaining shares available for future issuance under all of the Bancorp's equity compensation plans as of December 31, 2013:

| Plan Category (shares in thousands) | Number of Shares to be Issued Upon Exercise | Weighted-Average Exercise Price | Shares Available for Future Issuance |
|--|---|---------------------------------|--------------------------------------|
| Equity compensation plans approved by shareholders | | | 5,393 (a) |
| SARs | (b) | (b) | (a) |
| Restricted stock | 6,710 | N/A | (a) |
| Stock options ^(c) | 22 | \$45.82 | (a) |
| Phantom stock units | (d) | N/A | N/A |
| Performance units | (e) | N/A | (a) |
| Employee stock purchase plan | | | 8,030 (f) |
| Total shares | 6,732 | | 13,423 |

(a) Under the 2011 Incentive Compensation Plan, 39 million shares plus up to 4.5 million shares from the 2008 Incentive Compensation Plan (the Predecessor Plan) of stock were authorized for issuance as incentive and nonqualified stock options, SARs, restricted stock and restricted stock units, performance units and performance restricted stock awards.

(b) The number of shares to be issued upon exercise will be determined at vesting based on the difference between the grant price and the market price at the date of exercise.

(c) Excludes 0.5 million outstanding options awarded under plans assumed by the Bancorp in connection with certain mergers and acquisitions. The Bancorp has not made any awards under these plans and will make no additional awards under these plans. The weighted-average exercise price of the outstanding options is \$19.69 per share.

(d) Phantom stock units are settled in cash.

(e) The number of shares to be issued is dependent upon the Bancorp achieving certain predefined performance targets and ranges from zero shares to approximately 2 million shares.

(f) Represents remaining shares of Fifth Third common stock under the Bancorp's 1993 Stock Purchase Plan, as amended and restated, including an additional 1.5 million shares approved by shareholders on March 28, 2007 and an additional 12 million shares approved by shareholders on April 21, 2009.

Stock-based awards are eligible for issuance under the Bancorp's Incentive Compensation Plan to key employees and directors of the Bancorp and its subsidiaries. The Incentive Compensation Plan was approved by shareholders on April 19, 2011, and authorized the issuance of up to 39 million shares plus up to 4.5 million shares under the Predecessor Plan for Full Value Awards as equity compensation and provides for incentive and nonqualified stock options, stock appreciation rights, restricted stock awards and restricted stock units, and performance shares. Full Value Awards are defined as awards with no cash outlay for the employee to obtain the full value. Based on total stock-based awards outstanding (including stock options, stock appreciation rights, restricted stock and performance units) and shares remaining for future grants under the 2011 Incentive Compensation Plan, the potential dilution to which the Bancorp's shareholders of common stock are exposed due to the potential that stock-based compensation will be awarded

to executives, directors or key employees of the Bancorp is seven percent. SARs, restricted stock, stock options and performance units outstanding represent seven percent of the Bancorp's issued shares at December 31, 2013.

All of the Bancorp's stock-based awards are to be settled with stock with the exception of phantom stock units that are to be settled in cash. The Bancorp has historically used treasury stock to settle stock-based awards, when available. SARs, issued at fair value based on the closing price of the Bancorp's common stock on the date of grant, have up to ten-year terms and vest and become exercisable either ratably or fully over a four year period of continued employment. The Bancorp does not grant discounted SARs or stock options, re-price previously granted SARs or stock options, or grant reload stock options. Restricted stock grants vest after four years, or ratably over three or four years or ratably after three years of continued employment and include dividend and

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voting rights. Stock options were previously issued at fair value based on the closing price of the Bancorp's common stock on the date of grant, have up to ten-year terms and vested and became fully exercisable ratably over a three or four year period of continued employment. Performance unit awards have three-year cliff vesting terms with market conditions as defined by the plan. All of the Bancorp's executive stock-based awards contain a performance hurdle of two percent return on tangible common equity. If this threshold is not met all awards that would vest in the next year are forfeited. The Bancorp met this threshold as of December 31, 2013.

Stock-based compensation expense was \$78 million, \$69 million and \$59 million for the years ended December 31, 2013, 2012 and 2011, respectively, and is included in salaries, wages, and incentives in the Consolidated Statements of Income. The total related income tax benefit recognized was \$28 million, \$24 million and \$21 million for the years ended December 31, 2013, 2012 and 2011, respectively.

Stock Appreciation Rights

The Bancorp uses assumptions, which are evaluated and revised as necessary, in estimating the grant-date fair value of each SAR grant.

The weighted-average assumptions were as follows for the years ended December 31:

| | 2013 | 2012 | 2011 |
|--------------------------|-------------|------|------|
| Expected life (in years) | 6 | 6 | 6 |
| Expected volatility | 36% | 37% | 35% |
| Expected dividend yield | 3.0% | 2.8% | 2.0% |
| Risk-free interest rate | 1.0% | 1.2% | 2.6% |

The expected life is derived from historical exercise patterns and represents the amount of time that SARs granted are expected to be outstanding. The expected volatility is based on a combination of historical and implied volatilities of the Bancorp's common stock. The expected dividend yield is based on annual dividends divided by the Bancorp's stock price. Annual dividends are based on projected dividends, estimated using a historical long-term dividend payout ratio, over the estimated life of the awards. The risk-free interest rate for periods within the contractual life of the SARs is based on the U.S. Treasury yield curve in effect at the time of grant.

The grant-date fair value of SARs is measured using the Black-Scholes option-pricing model. The weighted-average grant-date fair value of SARs granted was \$4.56, \$4.23 and \$4.29 per share for the years ended 2013, 2012 and 2011, respectively. The total grant-date fair value of SARs that vested during 2013, 2012 and 2011 was \$29 million, \$22 million, and \$20 million, respectively.

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At December 31, 2013, there was \$68 million of stock-based compensation expense related to nonvested SARs not yet recognized. The expense is expected to be recognized over a remaining weighted-average period of approximately 2.6 years.

| SARs (Number of SARs in thousands) | 2013 | | | 2012 | | | 2011 | | |
|------------------------------------|----------------|------------------------------|----------------|------------------------------|----------------|------------------------------|------|--|--|
| | Number of SARs | Weighted-Average Grant Price | Number of SARs | Weighted-Average Grant Price | Number of SARs | Weighted-Average Grant Price | | | |
| Outstanding at January 1 | 44,120 | \$ 20.41 | 36,502 | \$ 22.20 | 31,152 | \$ 24.67 | | | |
| Granted | 10,267 | 16.16 | 12,179 | 14.36 | 8,633 | 13.36 | | | |
| Exercised | (2,904) | 11.18 | (1,271) | 6.29 | (521) | 3.96 | | | |
| Forfeited or expired | (2,884) | 21.78 | (3,290) | 23.33 | (2,762) | 25.76 | | | |
| Outstanding at December 31 | 48,599 | \$ 19.98 | 44,120 | \$ 20.41 | 36,502 | \$ 22.20 | | | |
| Exercisable at December 31 | 26,462 | \$ 24.14 | 23,248 | \$ 26.76 | 20,070 | \$ 30.29 | | | |

The following table summarizes outstanding and exercisable SARs by grant price at December 31, 2013:

| Grant price per share | Outstanding SARs | | | Exercisable SARs | | |
|-----------------------|-----------------------------------|------------------------------|--|-----------------------------------|------------------------------|--|
| | Number of SARs at Year End (000s) | Weighted-Average Grant Price | Weighted-Average Remaining Contractual Life (in years) | Number of SARs at Year End (000s) | Weighted-Average Grant Price | Weighted-Average Remaining Contractual Life (in years) |
| Under \$10.00 | 4,096 | \$ 4.08 | 5.3 | 4,096 | \$ 4.08 | 5.3 |
| \$10.01-\$20.00 | 34,077 | 15.36 | 7.6 | 11,940 | 16.00 | 6.2 |
| \$20.01-\$30.00 | 33 | 22.85 | 4.0 | 33 | 22.85 | 4.0 |
| \$30.01-\$40.00 | 6,713 | 38.68 | 2.7 | 6,713 | 38.68 | 2.7 |
| Over \$40.00 | 3,680 | 46.32 | 1.2 | 3,680 | 46.32 | 1.2 |
| All SARs | 48,599 | \$ 19.98 | 6.2 | 26,462 | \$ 24.14 | 4.5 |

Restricted Stock Awards

The total grant-date fair value of RSAs that vested during 2013, 2012 and 2011 was \$40 million, \$32 million and \$37 million, respectively. At December 31, 2013, there was \$69 million of stock-based

compensation expense related to nonvested restricted stock not yet recognized. The expense is expected to be recognized over a remaining weighted-average period of approximately 2.6 years.

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| RSAs (shares in thousands) | Shares | 2013 | Shares | 2012 | Shares | 2011 |
|----------------------------|----------------|--|---------|--|---------|--|
| | | Weighted-Average Grant - Date Fair Value | | Weighted-Average Grant - Date Fair Value | | Weighted-Average Grant - Date Fair Value |
| Nonvested at January 1 | 6,379 | \$ 14.32 | 4,764 | \$ 15.95 | 5,158 | \$ 18.89 |
| Granted | 3,583 | 16.21 | 3,863 | 14.33 | 1,702 | 13.19 |
| Exercised | (2,720) | 14.71 | (1,826) | 18.37 | (1,646) | 22.52 |
| Forfeited | (532) | 14.97 | (422) | 15.35 | (450) | 15.34 |
| Nonvested at December 31 | 6,710 | \$ 15.11 | 6,379 | \$ 14.32 | 4,764 | \$ 15.95 |

The following table summarizes unvested RSAs by grant-date fair value at December 31, 2013:

| Grant-Date Fair Value Per Share | Nonvested RSAs | |
|---------------------------------|----------------------------|---|
| | Number of RSAs at Year End | Weighted-Average Remaining Contractual Life |
| | (000s) | (in years) |
| \$5.01-\$10.00 | 62 | 1.7 |
| \$10.01-\$15.00 | 3,363 | 1.1 |
| \$15.01-\$20.00 | 3,285 | 1.8 |
| All RSAs | 6,710 | 1.4 |

Stock options

The grant-date fair value of stock options is measured using the Black-Scholes option-pricing model. There were no stock options granted during 2013, 2012 and 2011.

The total intrinsic value of options exercised was \$1 million in 2013 and 2012 and was immaterial to the Bancorp's Consolidated Financial Statements in 2011. Cash received from options exercised

was \$2 million in 2013 and 2012 and \$1 million in 2011. The tax benefit realized from exercised options was immaterial to the Bancorp's Consolidated Financial Statements during 2013, 2012, and 2011. All stock options were vested as of December 31, 2008, therefore, no stock options vested during 2013, 2012, or 2011. As of December 31, 2013, the aggregate intrinsic value of both outstanding options and exercisable options was \$3 million.

| Stock Options (Number of Options in thousands) | Number of Options | 2013 | Number of Options | 2012 | Number of Options | 2011 |
|--|-------------------|------------------|-------------------|------------------|-------------------|------------------|
| | | Weighted-Average | | Weighted-Average | | Weighted-Average |

| | Exercise Price | | Exercise Price | | Grant Price | |
|----------------------------|----------------|----------|----------------|----------|-------------|----------|
| Outstanding at January 1 | 3,877 | \$ 45.00 | 7,584 | \$ 53.88 | 11,859 | \$ 52.01 |
| Exercised | (190) | 11.88 | (205) | 10.32 | (96) | 9.25 |
| Forfeited or expired | (3,141) | 51.23 | (3,502) | 66.25 | (4,179) | 49.61 |
| Outstanding at December 31 | 546 | \$ 20.72 | 3,877 | \$ 45.00 | 7,584 | \$ 53.88 |
| Exercisable at December 31 | 546 | \$ 20.72 | 3,877 | \$ 45.00 | 7,584 | \$ 53.88 |

The following table summarizes outstanding and exercisable stock options by exercise price at December 31, 2013:

| Exercise price per share | Outstanding and Exercisable Stock Options | | |
|--------------------------|---|---------------------------------|--|
| | Number of Options at Year End (000s) | Weighted-Average Exercise Price | Weighted-Average Remaining Contractual Life (in years) |
| Under \$10.00 | 1 | \$ 8.59 | 5.0 |
| \$10.01-\$20.00 | 385 | 13.42 | 1.6 |
| \$20.01-\$30.00 | 1 | 24.41 | 4.0 |
| \$30.01-\$40.00 | 133 | 36.38 | 0.3 |
| Over \$40.00 | 26 | 49.46 | 1.1 |
| All stock options | 546 | \$ 20.72 | 1.3 |

Other stock-based compensation

The Bancorp's Board of Directors previously approved the use of phantom stock units as part of its compensation for executives in connection with changes made in reaction to the TARP compensation rules. On February 22, 2011, the Bancorp redeemed its Series F preferred stock held by the U.S. Treasury under the CPP. As a result of this redemption, the last payment of phantom

stock occurred in April of 2011. The phantom stock units were issued under the Bancorp's 2008 Incentive Compensation Plan. The number of phantom stock units was determined each pay period by dividing the amount of salary to be paid in phantom stock units for that pay period, by the reported closing price of the Bancorp's common stock on the pay date for such pay period. The phantom stock units vested immediately on issuance. Phantom stock was

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expensed based on the number of outstanding units multiplied by the closing price of the Bancorp's stock at period end. The phantom stock units did not include any rights to receive dividends or dividend equivalents. Phantom stock units issued on or before June 12, 2010 were settled in cash upon the earlier to occur of June 15, 2011 or the executive's death. Units issued thereafter were settled in cash with 50% settled on June 15, 2012 and 50% settled on June 15, 2013. The amount paid on settlement of the phantom stock units was equal to the total amount of phantom stock units settled at the reported closing price of the Bancorp's common stock on the settlement date. Under the phantom stock program, no phantom stock units were granted during the years ended December 31, 2013 and 2012, and phantom stock units of 132,649 were granted with a weighted average grant price of \$14.40 during the year ended December 31, 2011. During 2013, 2012 and 2011, 200,130, 199,813, and 521,091 phantom stock units were settled, respectively.

Performance units are payable contingent upon the Bancorp achieving certain predefined performance targets over the three-year measurement period. Awards granted during 2013, 2012 and 2011 will be entirely settled in stock. The performance targets are based on the Bancorp's performance relative to a defined peer group. During 2013, 2012 and 2011, 348,595, 344,741, and 328,061 performance units, respectively, were granted by the Bancorp. These awards were granted at a weighted-average grant-date fair value of \$16.15, \$14.36 and \$13.36 per unit during 2013, 2012 and 2011, respectively.

The Bancorp sponsors a stock purchase plan that allows qualifying employees to purchase shares of the Bancorp's common stock with a 15% match. During the years ended December 31, 2013, 2012 and 2011, there were 690,039, 827,709 and 886,447 shares, respectively, purchased by participants and the Bancorp recognized stock-based compensation expense of \$1 million in each of the respective years.

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The following table presents the major components of other noninterest income and other noninterest expense for the years ended December 31:

| (\$ in millions) | 2013 | 2012 | 2011 |
|--|--------|------|------|
| Other noninterest income: | | | |
| Gain on Vantiv, Inc. IPO and sale of Vantiv, Inc. shares | \$ 336 | 272 | - |
| Net gain from warrant and put option associated with sale of the processing business | 206 | 67 | 39 |
| Equity method income from interest in Vantiv Holding, LLC | 77 | 61 | 57 |
| Operating lease income | 75 | 60 | 58 |
| BOLI income | 52 | 35 | 41 |
| Cardholder fees | 47 | 46 | 41 |
| Banking center income | 34 | 32 | 27 |
| Consumer loan and lease fees | 27 | 27 | 31 |
| Insurance income | 25 | 28 | 28 |
| Gain on loan sales | 3 | 20 | 37 |
| TSA revenue | 1 | 1 | 21 |
| Loss on OREO | (26) | (57) | (71) |
| Loss on swap associated with the sale of Visa, Inc. class B shares | (31) | (45) | (83) |
| Other, net | 53 | 27 | 24 |
| Total | \$ 879 | 574 | 250 |
| Other noninterest expense: | | | |
| Losses and adjustments | \$ 221 | 187 | 129 |
| Loan and lease | 158 | 183 | 195 |
| FDIC insurance and other taxes | 127 | 114 | 201 |
| Marketing | 114 | 128 | 115 |
| Impairment of affordable housing investments | 108 | 90 | 85 |
| Professional services fees | 76 | 56 | 58 |
| Operating lease | 57 | 43 | 41 |
| Travel | 54 | 52 | 52 |
| Postal and courier | 48 | 48 | 49 |
| Data processing | 42 | 40 | 29 |
| Recruitment and education | 26 | 28 | 31 |
| Insurance | 17 | 18 | 25 |
| OREO expense | 16 | 21 | 34 |
| Supplies | 16 | 17 | 18 |
| Intangible asset amortization | 8 | 13 | 22 |
| Loss (gain) on debt extinguishment | 8 | 169 | (8) |

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| | | | | |
|---|----|--------------|-------|-------|
| Benefit from the reserve for unfunded commitments and letters of credit | | (17) | (2) | (46) |
| Other, net | | 185 | 169 | 194 |
| Total | \$ | 1,264 | 1,374 | 1,224 |

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26. EARNINGS PER SHARE

The calculation of earnings per share and the reconciliation of earnings per share and earnings per diluted share for the years ended December 31:

| (in millions, except per share data) | 2013 | | | 2012 | | | 2011 | | |
|--|----------|--------------------------|--------|--------|--------------------------|--------|--------|--------------------------|--------|
| | Income | Average Per Share Shares | Amount | Income | Average Per Share Shares | Amount | Income | Average Per Share Shares | Amount |
| Earnings per share: | | | | | | | | | |
| Net income attributable to Bancorp | \$ 1,836 | | | 1,576 | | | 1,297 | | |
| Dividends on preferred stock | 37 | | | 35 | | | 203 | | |
| Net income available to common shareholders | 1,799 | | | 1,541 | | | 1,094 | | |
| Less: Income allocated to participating securities | 14 | | | 10 | | | 6 | | |
| Net income allocated to common shareholders | \$ 1,785 | 869 | 2.05 | 1,531 | 904 | 1.69 | 1,088 | 906 | 1.20 |
| Earnings per diluted share: | | | | | | | | | |
| Net income available to common shareholders | \$ 1,799 | | | 1,541 | | | 1,094 | | |
| Effect of dilutive securities: | | | | | | | | | |
| Stock-based awards | - | 8 | | - | 6 | | - | 6 | |
| Series G convertible preferred stock | 18 | 18 | | 35 | 36 | | 35 | 36 | |
| Warrants related to Series F preferred stock | - | - | | - | - | | - | 2 | |
| Net income available to common shareholders plus assumed conversions | 1,817 | | | 1,576 | | | 1,129 | | |
| Less: Income allocated to participating securities | 14 | | | 10 | | | 6 | | |
| Net income allocated to common shareholders plus assumed conversions | \$ 1,803 | 895 | 2.02 | 1,566 | 946 | 1.66 | 1,123 | 950 | 1.18 |

Shares are excluded from the computation of net income per diluted share when their inclusion has an anti-dilutive effect on earnings per share. The diluted earnings per share computation for 2013, 2012, and 2011 excludes 24 million, 36 million, and 29 million, respectively, of stock appreciation rights and 1 million, 5 million, and 8 million, respectively, of stock options because their inclusion would have been anti-dilutive.

The diluted earnings per share computation for the year ended December 31, 2013 excludes the impact of the forward contracts related to the November 18, 2013 and December 13, 2013 accelerated share repurchase transactions. Based on the average daily volume-weighted average price of the Bancorp's common stock during the fourth quarter of 2013, the counterparty to the transactions would have been required to deliver approximately 5 million shares as of December 31, 2013, and thus the impact of the two accelerated share repurchase transactions would have been anti-dilutive to earnings per share. The diluted earnings per share computation for the year ended December 31, 2012 excludes the impact of the forward contracts related to the November 6, 2012 and December 14, 2012 accelerated share repurchase transactions because, based upon the average daily volume-weighted average price of the Bancorp's common stock during the fourth quarter of 2012, the counterparty to the transactions would have been required to deliver approximately 1 million shares as of December 31, 2012, and thus the impact of the two accelerated share repurchase transactions would have been anti-dilutive to earnings per share.

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The Bancorp measures certain financial assets and liabilities at fair value in accordance with U.S. GAAP, which defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. U.S. GAAP also establishes a fair value hierarchy, which prioritizes the inputs to valuation techniques used to measure fair value into three broad levels. The fair value

hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). A financial instrument's categorization within the fair value hierarchy is based upon the lowest level of input that is significant to the instrument's fair value measurement. For more information regarding the fair value hierarchy and how the Bancorp measures fair value, see Note 1.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following tables summarize assets and liabilities measured at fair value on a recurring basis, including residential mortgage loans held for sale for which the Bancorp has elected the fair value option as of:

| December 31, 2013 (\$ in millions) | Fair Value Measurements Using | | | Total Fair Value |
|--|-------------------------------|------------------------|---------|------------------|
| | Level 1 ^(c) | Level 2 ^(c) | Level 3 | |
| Assets: | | | | |
| Available-for-sale securities: | | | | |
| U.S. Treasury and Government agencies | \$ 26 | - | - | 26 |
| U.S. Government sponsored agencies | - | 1,644 | - | 1,644 |
| Obligations of states and political subdivisions | - | 192 | - | 192 |
| Agency mortgage-backed securities | - | 12,284 | - | 12,284 |
| Other bonds, notes and debentures | - | 3,582 | - | 3,582 |
| Other securities ^(a) | 89 | 29 | - | 118 |
| Available-for-sale securities ^(a) | 115 | 17,731 | - | 17,846 |
| Trading securities: | | | | |
| U.S. Treasury and Government agencies | 1 | - | - | 1 |
| U.S. Government sponsored agencies | - | 4 | - | 4 |

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| | | | | |
|--|--------|--------|-----|--------|
| Obligations of states and political subdivisions | - | 12 | 1 | 13 |
| Agency mortgage-backed securities | - | 3 | - | 3 |
| Other bonds, notes and debentures | - | 7 | - | 7 |
| Other securities | 315 | - | - | 315 |
| Trading securities | 316 | 26 | 1 | 343 |
| Residential mortgage loans held for sale | - | 890 | - | 890 |
| Residential mortgage loans ^(b) | - | - | 92 | 92 |
| Derivative assets: | | | | |
| Interest rate contracts | 13 | 802 | 12 | 827 |
| Foreign exchange contracts | - | 276 | - | 276 |
| Equity contracts | - | - | 384 | 384 |
| Commodity contracts | 18 | 48 | - | 66 |
| Derivative assets | 31 | 1,126 | 396 | 1,553 |
| Total assets | \$ 462 | 19,773 | 489 | 20,724 |
| Liabilities: | | | | |
| Derivative liabilities: | | | | |
| Interest rate contracts | \$ 1 | 384 | 4 | 389 |
| Foreign exchange contracts | - | 252 | - | 252 |
| Equity contracts | - | - | 48 | 48 |
| Commodity contracts | 9 | 56 | - | 65 |
| Derivative liabilities | 10 | 692 | 52 | 754 |
| Short positions | 4 | 4 | - | 8 |
| Total liabilities | \$ 14 | 696 | 52 | 762 |

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| December 31, 2012 (\$ in millions) | Fair Value Measurements Using | | | Total Fair Value |
|--|-------------------------------|------------------------|---------|------------------|
| | Level 1 ^(c) | Level 2 ^(c) | Level 3 | |
| Assets: | | | | |
| Available-for-sale securities: | | | | |
| U.S. Treasury and Government agencies | \$ 41 | - | - | 41 |
| U.S. Government sponsored agencies | - | 1,911 | - | 1,911 |
| Obligations of states and political subdivisions | - | 212 | - | 212 |
| Agency mortgage-backed securities | - | 8,730 | - | 8,730 |
| Other bonds, notes and debentures | - | 3,277 | - | 3,277 |
| Other securities ^(a) | 79 | 113 | - | 192 |
| Available-for-sale securities ^(a) | 120 | 14,243 | - | 14,363 |
| Trading securities: | | | | |
| U.S. Treasury and Government agencies | 1 | - | - | 1 |
| U.S. Government sponsored agencies | - | 6 | - | 6 |
| Obligations of states and political subdivisions | - | 16 | 1 | 17 |
| Agency mortgage-backed securities | - | 7 | - | 7 |
| Other bonds, notes and debentures | - | 15 | - | 15 |
| Other securities | 161 | - | - | 161 |
| Trading securities | 162 | 44 | 1 | 207 |
| Residential mortgage loans held for sale | - | 2,856 | - | 2,856 |
| Residential mortgage loans ^(b) | - | - | 76 | 76 |
| Derivative assets: | | | | |
| Interest rate contracts | 2 | 1,445 | 60 | 1,507 |
| Foreign exchange contracts | - | 201 | - | 201 |
| Equity contracts | - | - | 177 | 177 |
| Commodity contracts | - | 87 | - | 87 |
| Derivative assets | 2 | 1,733 | 237 | 1,972 |
| Total assets | \$ 284 | 18,876 | 314 | 19,474 |
| Liabilities: | | | | |
| Derivative liabilities: | | | | |
| Interest rate contracts | \$ 14 | 600 | 3 | 617 |
| Foreign exchange contracts | - | 183 | - | 183 |
| Equity contracts | - | - | 33 | 33 |
| Commodity contracts | - | 82 | - | 82 |

| | | | | | |
|------------------------|----|----|-----|----|-----|
| Derivative liabilities | | 14 | 865 | 36 | 915 |
| Short positions | | 8 | 2 | - | 10 |
| Total liabilities | \$ | 22 | 867 | 36 | 925 |

(a) Excludes FHLB and FRB restricted stock totaling \$402 and \$349, respectively, at December 31, 2013 and \$497 and \$347, respectively, at December 31, 2012.

(b) Includes residential mortgage loans originated as held for sale and subsequently transferred to held for investment.

(c) During the years ended December 31, 2013 and 2012, no assets or liabilities were transferred between Level 1 and Level 2.

The following is a description of the valuation methodologies used for significant instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy.

Available-for-sale and trading securities

Where quoted prices are available in an active market, securities are classified within Level 1 of the valuation hierarchy. Level 1 securities include government bonds and exchange traded equities. If quoted market prices are not available, then fair values are estimated using quoted prices of securities with similar characteristics, or pricing models, such as discounted cash flows. Examples of such instruments, which are classified within Level 2 of the valuation hierarchy, include agency and non-agency mortgage-backed securities, other asset-backed securities, obligations of U.S. Government sponsored agencies, and corporate and municipal bonds. Corporate bonds are included in other bonds, notes and debentures in the previous table. Agency mortgage-backed securities, obligations of U.S. Government sponsored agencies, and corporate and municipal bonds are generally valued using a market

approach based on observable prices of securities with similar characteristics.

Residential mortgage loans held for sale

For residential mortgage loans held for sale, fair value is estimated based upon mortgage-backed securities prices and spreads to those prices or, for certain ARM loans, DCF models that may incorporate the anticipated portfolio composition, credit spreads of asset-backed securities with similar collateral and market conditions. The anticipated portfolio composition includes the effect of interest rate spreads and discount rates due to loan characteristics such as the state in which the loan was originated, the loan amount and the ARM margin. Residential mortgage loans held for sale that are valued based on mortgage backed securities prices are classified within Level 2 of the valuation hierarchy as the valuation is based on external pricing for similar instruments. ARM loans classified as held for sale are also classified within Level 2 of the valuation hierarchy due to the use of observable inputs in the DCF model. These observable inputs include interest rate spreads from agency

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mortgage-backed securities market rates and observable discount rates.

Residential mortgage loans

Residential mortgage loans held for sale that are reclassified to held for investment are transferred from Level 2 to Level 3 of the fair value hierarchy. It is the Bancorp's policy to value any transfers between levels of the fair value hierarchy based on end of period fair values.

For residential mortgage loans reclassified from held for sale to held for investment, the fair value estimation is based on mortgage-backed securities prices, interest rate risk and an internally developed credit component. Therefore, these loans are classified within Level 3 of the valuation hierarchy. An adverse change in the loss rate or severity assumption would result in a decrease in fair value of the related loan. The Secondary Marketing Department, which reports to the Bancorp's Chief Operating Officer, in conjunction with the Consumer Credit Risk Department, which reports to the Bancorp's Chief Risk and Credit Officer, are responsible for determining the valuation methodology for residential mortgage loans held for investment. The Secondary Marketing Department reviews loss severity assumptions quarterly to determine if adjustments are necessary based on decreases in observable housing market data. This group also reviews trades in comparable benchmark securities and adjusts the values of loans as necessary. Consumer Credit Risk is responsible for the credit component of the fair value which is based on internally developed loss rate models that take into account historical loss rates and loss severities based on underlying collateral values.

Derivatives

Exchange-traded derivatives valued using quoted prices and certain over-the-counter derivatives valued using active bids are classified within Level 1 of the valuation hierarchy. Most of the Bancorp's derivative contracts are valued using discounted cash flow or other models that incorporate current market interest rates, credit spreads assigned to the derivative counterparties and other market parameters and, therefore, are classified within Level 2 of the valuation hierarchy. Such derivatives include basic and structured interest rate swaps and options. Derivatives that are valued based upon models with significant unobservable market parameters are classified within Level 3 of the valuation hierarchy. At December 31, 2013 and 2012, derivatives classified as Level 3, which are valued using models containing unobservable inputs, consisted primarily of a warrant associated with the initial sale of the Bancorp's 51% interest in Vantiv Holding, LLC to Advent International and a total return swap associated with the Bancorp's sale of Visa, Inc. Class B shares. Level 3 derivatives also include interest rate lock commitments, which utilize internally generated loan closing rate assumptions as a significant unobservable input in the valuation process.

The warrant allows the Bancorp to purchase approximately 20 million incremental nonvoting units in Vantiv Holding, LLC under certain defined conditions involving change of control. The fair value of the warrant is calculated in conjunction with a third party valuation provider by applying Black-Scholes option valuation models using probability weighted scenarios which contain the following inputs: Vantiv, Inc. stock price, strike price per the Warrant Agreement and several unobservable inputs, such as expected term, expected volatility, and expected dividend rate.

For the warrant, an increase in the expected term (years) and the expected volatility assumptions would result in an increase in the fair value; correspondingly, a decrease in these assumptions would result in a decrease in the fair value. The Accounting and Treasury Departments, both of which report to the Bancorp's Chief Financial Officer, determined the valuation methodology for the warrant. Accounting and Treasury review changes in fair value on a quarterly basis

for reasonableness based on changes in historical and implied volatilities, expected terms, probability weightings of the related scenarios, and other assumptions.

Under the terms of the total return swap, the Bancorp will make or receive payments based on subsequent changes in the conversion rate of the Visa, Inc. Class B shares into Class A shares. Additionally, the Bancorp will make a quarterly payment based on Visa's stock price and the conversion rate of the Visa, Inc. Class B shares into Class A shares until the date on which the Covered Litigation is settled. The fair value of the total return swap was calculated using a discounted cash flow model based on unobservable inputs consisting of management's estimate of the probability of certain litigation scenarios, the timing of the resolution of the Covered Litigation and Visa litigation loss estimates in excess, or shortfall, of the Bancorp's proportional share of escrow funds.

An increase in the loss estimate or a delay in the resolution of the Covered Litigation would result in an increase in fair value; correspondingly, a decrease in the loss estimate or an acceleration of the resolution of the Covered Litigation would result in a decrease in fair value. The Accounting and Treasury Departments determined the valuation methodology for the total return swap. Accounting and Treasury review the changes in fair value on a quarterly basis for reasonableness based on Visa stock price changes, litigation contingencies, and escrow funding.

The net fair value asset of the interest rate lock commitments at December 31, 2013 was \$11 million. Immediate decreases in current interest rates of 25 bps and 50 bps would result in increases in the fair value of the interest rate lock commitments of approximately \$8 million and \$15 million, respectively. Immediate increases of current interest rates of 25 bps and 50 bps would result in decreases in the fair value of the interest rate lock commitments of approximately \$9 million and \$18 million, respectively. The decrease in fair value of interest rate lock commitments due to immediate 10% and 20% adverse changes in the assumed loan closing rates would be approximately \$1 million and \$2 million, respectively, and the increase in fair value due to immediate 10% and 20% favorable changes in the assumed loan closing rates would be approximately \$1 million and \$2 million, respectively. These sensitivities are hypothetical and should be used with caution, as changes in fair value based on a variation in assumptions typically cannot be extrapolated because the relationship of the change in assumptions to the change in fair value may not be linear.

The Secondary Marketing Department and the Consumer Line of Business Finance Department, which reports to the Bancorp's Chief Financial Officer, are responsible for determining the valuation methodology for IRLCs. Secondary Marketing, in conjunction with a third party valuation provider, periodically review loan closing rate assumptions and recent loan sales to determine if adjustments are needed for current market conditions not reflected in historical data.

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The following tables are a reconciliation of assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3):

| For the year ended December 31, 2013 | Fair Value Measurements Using Significant Unobservable Inputs (Level 3) | | | | |
|--|---|----------------------------|---|--|------------------|
| | Trading Securities | Residential Mortgage Loans | Interest Rate Derivatives, Net ^(a) | Equity Derivatives, Net ^(a) | Total Fair Value |
| (\$ in millions) | | | | | |
| Beginning balance | \$ 1 | 76 | 57 | 144 | \$ 278 |
| Total gains or losses (realized/unrealized): | | | | | |
| Included in earnings | - | (1) | 59 | 175 | 233 |
| Purchases | - | - | (2) | - | (2) |
| Settlements | - | (17) | (106) | 17 | (106) |
| Transfers into Level 3 ^(b) | - | 34 | - | - | 34 |
| Ending balance | \$ 1 | 92 | 8 | 336 | \$ 437 |

The amount of total gains (losses) for the period included in earnings attributable to the change in unrealized gains or losses relating to assets still held at

| | | | | | |
|----------------------------------|------|-----|----|-----|--------|
| December 31, 2013 ^(c) | \$ - | (1) | 11 | 175 | \$ 185 |
|----------------------------------|------|-----|----|-----|--------|

| For the year ended December 31, 2012 | Fair Value Measurements Using Significant Unobservable Inputs (Level 3) | | | | |
|--|---|----------------------------|---|--|------------------|
| | Trading Securities | Residential Mortgage Loans | Interest Rate Derivatives, Net ^(a) | Equity Derivatives, Net ^(a) | Total Fair Value |
| (\$ in millions) | | | | | |
| Beginning balance | \$ 1 | 65 | 32 | 32 | \$ 130 |
| Total gains or losses (realized/unrealized): | | | | | |
| Included in earnings | - | - | 418 | 22 | 440 |
| Settlements | - | (15) | (393) | 90 | (318) |
| Transfers into Level 3 ^(b) | - | 26 | - | - | 26 |
| Ending balance | \$ 1 | 76 | 57 | 144 | \$ 278 |

The amount of total gains (losses) for the period included in earnings attributable to the change in unrealized gains or losses relating to assets still held at

| | | | | | |
|----------------------------------|------|---|-----|----|--------|
| December 31, 2012 ^(c) | \$ - | - | 233 | 22 | \$ 255 |
|----------------------------------|------|---|-----|----|--------|

| For the year ended December 31, 2011 | Fair Value Measurements Using Significant Unobservable Inputs (Level 3) | | | | |
|--------------------------------------|---|----------------------------|---|--|------------------|
| | Trading Securities | Residential Mortgage Loans | Interest Rate Derivatives, Net ^(a) | Equity Derivatives, Net ^(a) | Total Fair Value |
| (\$ in millions) | | | | | |

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| | | | | | |
|--|------|-----|-------|------|--------|
| Beginning balance | \$ 6 | 46 | 2 | 53 | \$ 107 |
| Total gains or losses (realized/unrealized): | | | | | |
| Included in earnings | - | 4 | 205 | (43) | 166 |
| Purchases | - | - | - | 2 | 2 |
| Sales | (5) | - | - | - | (5) |
| Settlements | - | (9) | (175) | 20 | (164) |
| Transfers into Level 3 ^(b) | - | 24 | - | - | 24 |
| Ending balance | \$ 1 | 65 | 32 | 32 | \$ 130 |
| The amount of total gains (losses) for the period included in earnings attributable to the change in unrealized gains or losses relating to assets still held at | | | | | |
| December 31, 2011 ^(c) | \$ - | 4 | 32 | (43) | \$ (7) |

(a) Net interest rate derivatives include derivative assets and liabilities of \$12 and \$4, respectively, as of **December 31, 2013**, \$60 and \$3, respectively as of December 31, 2012 and \$34 and \$2, respectively, as of December 31, 2011. Net equity derivatives include derivative assets and liabilities of \$384 and \$48, respectively, as of **December 31, 2013**, \$177 and \$33, respectively, as of December 31, 2012, and \$113 and \$81, respectively, as of December 31, 2011.

(b) Includes residential mortgage loans held for sale that were transferred to held for investment.

(c) Includes interest income and expense.

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The total gains and losses included in earnings for assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) were recorded in the Consolidated Statements of Income as follows:

| (\$ in millions) | 2013 | 2012 | 2011 |
|------------------------------|--------|------|------|
| Mortgage banking net revenue | 57 | 418 | 210 |
| Corporate banking revenue | 1 | 1 | 2 |
| Other noninterest income | 175 | 21 | (46) |
| Total gains | \$ 233 | 440 | 166 |

The total gains and losses included in earnings attributable to changes in unrealized gains and losses related to Level 3 assets and liabilities still held at December 31, 2013, 2012 and 2011 were recorded in the Consolidated Statements of Income as follows:

| (\$ in millions) | 2013 | 2012 | 2011 |
|------------------------------|--------|------|------|
| Mortgage banking net revenue | 10 | 233 | 37 |
| Corporate banking revenue | - | 1 | 1 |
| Other noninterest income | 175 | 21 | (45) |
| Total (losses) gains | \$ 185 | 255 | (7) |

The following table presents information as of December 31, 2013 about significant unobservable inputs related to the Bancorp's material categories of Level 3 financial assets and liabilities measured on a recurring basis:

| (\$ in millions) | | | Significant Unobservable | Ranges of | |
|--|------------|--------------------------------------|--|-------------------------|------------------|
| Financial Instrument | Fair Value | Valuation Technique | Inputs | Inputs | Weighted-Average |
| Residential mortgage loans | \$ 92 | Loss rate model | Interest rate risk factor | (23.7) - 16.5% | 2.3% |
| | | | Credit risk factor | 0 - 63.4% | 2.6% |
| IRLCs, net | 11 | Discounted cash flow | Loan closing rates | 14.9 - 98.7% | 68.5% |
| Stock warrant associated with Vantiv Holding, LLC | 384 | Black-Scholes option valuation model | Expected term (years) | 2.00 - 15.50 | 5.1 |
| | | | Expected volatility ^(a) | 18.5 - 33.2% | 25.4% |
| Swap associated with the sale of Visa, Inc. Class B shares | (48) | Discounted cash flow | Expected dividend rate | - | - |
| | | | Timing of the resolution of the Covered Litigation | 12/31/2014 - 12/31/2019 | NM |

(a) Based on historical and implied volatilities of comparable companies assuming similar expected terms.

The following table presents information as of December 31, 2012 about significant unobservable inputs related to the Bancorp's material categories of Level 3 financial assets and liabilities measured on a recurring basis:

(\$ in millions)

| Financial Instrument | Fair Value | Valuation Technique | Significant Unobservable | Ranges of | Weighted-Average |
|--|------------|--------------------------------------|------------------------------------|----------------|------------------|
| | | | Inputs | Inputs | |
| Residential mortgage loans | \$ 76 | Loss rate model | Interest rate risk factor | (91.2) - 17.0% | 5.8% |
| | | | Credit risk factor | 0 - 68.4% | 4.3% |
| IRLCs, net | 60 | Discounted cash flow | Loan closing rates | 9.9 - 95.0% | 58.3% |
| Stock warrant associated with Vantiv Holding, LLC | 177 | Black-Scholes option valuation model | Expected term (years) | 2.00 - 16.50 | 6.2 |
| | | | Expected volatility ^(a) | 27.2 - 40.0% | 33.8% |
| | | | Expected dividend rate | - | - |
| Swap associated with the sale of Visa, Inc. Class B shares | (33) | Discounted cash flow | Timing of the resolution | 12/31/2013 - | NM |
| | | | of the Covered Litigation | 12/31/2016 | |

(a) Based on historical and implied volatilities of comparable companies assuming similar expected terms.

Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

Certain assets and liabilities are measured at fair value on a nonrecurring basis. These assets and liabilities are not measured at

fair value on an ongoing basis; however, they are subject to fair value adjustments in certain circumstances, such as when there is evidence of impairment.

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The following tables represent those assets that were subject to fair value adjustments during the years ended December 31, 2013 and 2012 and still held as of the end of the period, and the related losses from fair value adjustments on assets sold during the period as well as assets still held as of the end of the period:

| As of December 31, 2013 (\$ in millions) | Fair Value Measurements Using | | | | Total Losses |
|---|-------------------------------|---------|---------|-------|--------------|
| | Level 1 | Level 2 | Level 3 | Total | 2013 |
| Commercial loans held for sale ^(a) | \$ - | - | 3 | 3 | (7) |
| Commercial and industrial loans | - | - | 443 | 443 | (281) |
| Commercial mortgage loans | - | - | 61 | 61 | (41) |
| Commercial construction loans | - | - | 16 | 16 | (10) |
| MSRs | - | - | 967 | 967 | 192 |
| OREO | - | - | 87 | 87 | (45) |
| Private equity investment funds | - | - | 181 | 181 | (4) |
| Total | \$ - | - | 1,758 | 1,758 | (196) |

| As of December 31, 2012 (\$ in millions) | Fair Value Measurements Using | | | | Total Losses |
|---|-------------------------------|---------|---------|-------|--------------|
| | Level 1 | Level 2 | Level 3 | Total | 2012 |
| Commercial loans held for sale ^(a) | \$ - | - | 9 | 9 | (13) |
| Commercial and industrial loans | - | - | 83 | 83 | (122) |
| Commercial mortgage loans | - | - | 46 | 46 | (50) |
| Commercial construction loans | - | - | 4 | 4 | (22) |
| MSRs | - | - | 697 | 697 | (103) |
| OREO | - | - | 165 | 165 | (74) |
| Total | \$ - | - | 1,004 | 1,004 | (384) |

(a) Includes commercial nonaccrual loans held for sale.

The following tables present information as of December 31, 2013 and 2012 about significant unobservable inputs related to the Bancorp's material categories of Level 3 financial assets and liabilities measured on a nonrecurring basis:

December 31, 2013 (\$ in millions)

| Financial Instrument | Fair Value | Valuation Technique | Significant Unobservable | Ranges of | Weighted-Average |
|---------------------------------|------------|---------------------|--------------------------|-----------|------------------|
| | | | Inputs | Inputs | |
| Commercial loans held for sale | \$ 3 | Appraised value | Appraised value | NM | |
| | | | Cost to sell | NM | |
| Commercial and industrial loans | 443 | Appraised value | Collateral value | NM | |
| Commercial mortgage loans | 61 | Appraised value | Collateral value | NM | |

| | | | | | |
|-----------------------|-------------------------|---|-----------------------------------|---------------------------------|--------------|
| al construction loans | 16 | Appraised value | Collateral value | NM | (Fixed) |
| | 967 | Discounted cash flow | Prepayment speed | 0 -100% | (Adjustable) |
| | 87 | Appraised value | Discount rates Appraised value | 9.4 - 18.0% NM | (Adjustable) |
| uity investment funds | 44^(a) | Liquidity discount applied to fund s net asset value | Liquidity discount | 0 - 18% | (Fixed) |

(a) Includes funds the Bancorp will be prohibited from retaining after the July 21, 2015 end of the conformance period for the final rules, adopted under the Bank Holding Company Act, that implemented the provision of the Dodd-Frank Wall Street Reform and Consumer Protection Act, commonly referred to as the Volcker Rule.

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As of
December 31,
2012 (\$ in
millions)

| Financial Instrument | Fair Value | Valuation Technique | Significant Unobservable Inputs | Ranges of Inputs | Weighted-Average |
|---------------------------------|------------|----------------------|---------------------------------|------------------|--------------------|
| Commercial loans held for sale | \$ 9 | Appraised value | Appraised value | NM | NM |
| Commercial and industrial loans | 83 | Appraised value | Cost to sell | NM | 10.0% |
| Commercial mortgage loans | 46 | Appraised value | Default rates | 100% | NM |
| Commercial construction loans | 4 | Appraised value | Collateral value | NM | NM |
| | | | | | (Fixed) 16.1% |
| | | | | | (Adjustable) 26.9% |
| MSRs | 697 | Discounted cash flow | Prepayment speed | 0 - 100% | (Fixed) 10.5% |
| | | | Discount rates | 9.4 - 18.0% | (Adjustable) 11.7% |
| OREO | 165 | Appraised value | Appraised value | NM | NM |

Commercial loans held for sale

During 2013 and 2012, the Bancorp transferred \$5 million and \$16 million, respectively, of commercial loans from the portfolio to loans held for sale that upon transfer were measured at fair value using significant unobservable inputs. These loans had fair value adjustments in 2013 and 2012 totaling \$4 million and \$1 million, respectively, and were generally based on appraisals of the underlying collateral and were therefore, classified within Level 3 of the valuation hierarchy. Additionally, during 2013 and 2012 there were fair value adjustments on existing commercial loans held for sale of \$3 million and \$12 million, respectively. The fair value adjustments were also based on appraisals of the underlying collateral and were therefore classified within Level 3 of the valuation hierarchy. An adverse change in the fair value of the underlying collateral would result in a decrease in the fair value measurement. The Accounting Department determines the procedures for valuation of commercial HFS loans which may include a comparison to recently executed transactions of similar type loans. A monthly review of the portfolio is performed for reasonableness. Quarterly, appraisals approaching a year old are updated and the Real Estate Valuation group, which reports to the Chief Risk and Credit Officer, in conjunction with the Commercial Line of Business review the third

party appraisals for reasonableness. Additionally, the Commercial Line of Business Finance Department, which reports to the Bancorp Chief Financial Officer, in conjunction with Accounting review all loan appraisal values, carrying values and vintages.

Commercial loans held for investment

During 2013 and 2012, the Bancorp recorded nonrecurring impairment adjustments to certain commercial and industrial, commercial mortgage and commercial construction loans held for investment. Larger commercial loans included within aggregate borrower relationship balances exceeding \$1 million that exhibit probable or observed credit weaknesses are subject to individual review for impairment. The Bancorp considers the current value of collateral, credit quality of any guarantees, the guarantor's liquidity and willingness to cooperate, the loan structure and other factors when evaluating whether an individual loan is impaired. When the loan is collateral dependent, the fair value of the loan is generally based on the fair value of the underlying collateral supporting the loan and therefore these loans were classified within Level 3 of the valuation hierarchy. In cases where the carrying value exceeds the fair value, an impairment loss is recognized.

An adverse change in the fair value of the underlying collateral would result in a decrease in the fair value measurement. The fair

values and recognized impairment losses are reflected in the previous table. Commercial Credit Risk, which reports to the Chief Risk and Credit Officer, is responsible for preparing and reviewing the fair value estimates for commercial loans held for investment.

MSRs

Mortgage interest rates increased during the year ended December 31, 2013 and the Bancorp recognized a recovery of temporary impairment on servicing rights. The Bancorp recognized temporary impairments in certain classes of the MSR portfolio during the year ended December 31, 2012 and the carrying value was adjusted to the fair value. MSRs do not trade in an active, open market with readily observable prices. While sales of MSRs do occur, the precise terms and conditions typically are not readily available. Accordingly, the Bancorp estimates the fair value of MSRs using internal discounted cash flow models with certain unobservable inputs, primarily prepayment speed assumptions, discount rates and weighted average lives, resulting in a classification within Level 3 of the valuation hierarchy. Refer to Note 11 for further information on the assumptions used in the valuation of the Bancorp's MSRs. The Secondary Marketing Department and Treasury Department are responsible for determining the valuation methodology for MSRs. Representatives from Secondary Marketing, Treasury, Accounting and Risk Management are responsible for reviewing key assumptions used in the internal discounted cash flow model. Two external valuations of the MSR portfolio are obtained from third parties that use valuation models in order to assess the reasonableness of the internal discounted cash flow model. Additionally, the Bancorp participates in peer surveys that provide additional confirmation of the reasonableness of key assumptions utilized in the MSR valuation process and the resulting MSR prices.

OREO

During 2013 and 2012, the Bancorp recorded nonrecurring adjustments to certain commercial and residential real estate properties classified as OREO and measured at the lower of carrying amount or fair value. These nonrecurring losses are primarily due to declines in real estate values of the properties recorded in OREO. For the years ended December 31, 2013 and 2012, these losses include \$19 million and \$17 million, respectively, recorded as charge-offs, on new OREO properties transferred from loans during the respective periods and \$26 million and \$57 million, respectively, recorded as negative fair value adjustments on OREO in other noninterest income subsequent to their transfer from loans. As discussed in the following paragraphs, the fair value amounts are generally based on appraisals of the property values, resulting in a

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classification within Level 3 of the valuation hierarchy. In cases where the carrying amount exceeds the fair value, less costs to sell, an impairment loss is recognized. The previous tables reflect the fair value measurements of the properties before deducting the estimated costs to sell.

The Real Estate Valuation department, which reports to the Chief Risk and Credit Officer, is solely responsible for managing the appraisal process and evaluating the appraisal for all commercial properties transferred to OREO. All appraisals on commercial OREO properties are updated on at least an annual basis.

The Real Estate Valuation department reviews the BPO data and internal market information to determine the initial charge-off on residential real estate loans transferred to OREO. Once the foreclosure process is completed, the Bancorp performs an interior inspection to update the initial fair value of the property. These properties are reviewed at least every 30 days after the initial interior inspections are completed. The Asset Manager receives a monthly status report for each property which includes the number of showings, recently sold properties, current comparable listings and overall market conditions.

Private equity investment funds

The Volcker Rule, which was approved by the respective federal agencies on December 10, 2013 and becomes effective July 21, 2015, prohibits the Bancorp from retaining an interest in certain of its private equity fund investments. Therefore, while the Bancorp has not approved a formal plan to sell any of the private equity funds, the Bancorp has determined that it may be forced to sell certain of these funds prior to their scheduled redemption dates. As a result, the Bancorp has performed nonrecurring fair value measurements on a fund by fund basis to determine whether OTTI exists. The Bancorp estimated the fair value of a fund by using the net asset value reported by the fund manager, and in some cases, applying an estimated market discount to the reported net asset value of the fund. Because the length of time until the investment will become redeemable is generally not certain, these funds were classified within Level 3 of the valuation hierarchy. An adverse change in the reported net asset values or estimated market

discounts where applicable, would result in a decrease in the fair value estimate. In cases where the carrying value exceeds the fair value, an impairment loss is recognized. The Bancorp's private equity department, which reports to the Chief Operating Officer, in conjunction with Accounting, is responsible for preparing and reviewing the fair value estimates.

Fair Value Option

The Bancorp elected to measure certain residential mortgage loans held for sale under the fair value option as allowed under U.S. GAAP. Electing to measure residential mortgage loans held for sale at fair value reduces certain timing differences and better matches changes in the value of these assets with changes in the value of derivatives used as economic hedges for these assets. Management's intent to sell residential mortgage loans classified as held for sale may change over time due to such factors as changes in the overall liquidity in markets or changes in characteristics specific to certain loans held for sale. Consequently, these loans may be reclassified to loans held for investment and maintained in the Bancorp's loan portfolio. In such cases, the loans will continue to be measured at fair value.

Fair value changes recognized in earnings for instruments held at December 31, 2013 and 2012 for which the fair value option was elected as well as the changes in fair value of the underlying IRLCs, included gains of \$20 million and \$157 million, respectively. Additionally, fair value changes included in earnings for instruments for which the fair value option was elected but are no longer held by the Bancorp at December 31, 2013 and 2012 included gains of \$431 million and \$849 million during 2013 and 2012, respectively. These gains are reported in mortgage banking net revenue in the Consolidated Statements of Income.

Valuation adjustments related to instrument-specific credit risk for residential mortgage loans measured at fair value negatively impacted the fair value of those loans by \$2 million and \$3 million at December 31, 2013 and 2012, respectively. Interest on residential mortgage loans measured at fair value is accrued as it is earned using the effective interest method and is reported as interest income in the Consolidated Statements of Income.

The following table summarizes the difference between the fair value and the principal balance for residential mortgage loans measured at fair value as of:

| (\$ in millions) | Aggregate Fair Value | Aggregate Unpaid Principal Balance | Difference |
|---|-------------------------|---------------------------------------|------------|
| December 31, 2013 | | | |
| Residential mortgage loans measured at fair value | \$ 982 | 962 | 20 |
| Past due loans of 90 days or more | 1 | 2 | (1) |
| Nonaccrual loans | 2 | 2 | - |
| December 31, 2012 | | | |
| Residential mortgage loans measured at fair value | \$ 2,932 | 2,775 | 157 |
| Past due loans of 90 days or more | 3 | 4 | (1) |
| Nonaccrual loans | - | 1 | (1) |

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Fair Value of Certain Financial Instruments

The following tables summarize the carrying amounts and estimated fair values for certain financial instruments, excluding financial instruments measured at fair value on a recurring basis:

| As of December 31, 2013 (\$ in millions) | Net Carrying | Fair Value Measurements Using | | | Total |
|--|--------------|-------------------------------|---------|---------|------------|
| | Amount | Level 1 | Level 2 | Level 3 | Fair Value |
| Financial assets: | | | | | |
| Cash and due from banks | \$ 3,178 | 3,178 | - | - | 3,178 |
| Other securities | 751 | - | 751 | - | 751 |
| Held-to-maturity securities | 208 | - | - | 208 | 208 |
| Other short-term investments | 5,116 | 5,116 | - | - | 5,116 |
| Loans held for sale | 54 | - | - | 54 | 54 |
| Portfolio loans and leases: | | | | | |
| Commercial and industrial loans | 38,549 | - | - | 39,804 | 39,804 |
| Commercial mortgage loans | 7,854 | - | - | 7,430 | 7,430 |
| Commercial construction loans | 1,013 | - | - | 856 | 856 |
| Commercial leases | 3,572 | - | - | 3,261 | 3,261 |
| Residential mortgage loans ^(a) | 12,399 | - | - | 11,541 | 11,541 |
| Home equity | 9,152 | - | - | 9,181 | 9,181 |
| Automobile loans | 11,961 | - | - | 11,748 | 11,748 |
| Credit card | 2,202 | - | - | 2,380 | 2,380 |
| Other consumer loans and leases | 348 | - | - | 361 | 361 |
| Unallocated allowance for loan and lease losses | (110) | - | - | - | - |
| Total portfolio loans and leases, net ^(a) | 86,940 | - | - | 86,562 | 86,562 |
| Financial liabilities: | | | | | |
| Deposits | 99,275 | - | 99,288 | - | 99,288 |
| Federal funds purchased | 284 | 284 | - | - | 284 |
| Other short-term borrowings | 1,380 | - | 1,380 | - | 1,380 |
| Long-term debt | 9,633 | 9,645 | 577 | - | 10,222 |

(a) Excludes \$92 of residential mortgage loans measured at fair value on a recurring basis.

| As of December 31, 2012 (\$ in millions) | Net Carrying | Fair Value Measurements Using | | | Total |
|--|--------------|-------------------------------|---------|---------|------------|
| | Amount | Level 1 | Level 2 | Level 3 | Fair Value |

| | | | | | | |
|--|----|--------|-------|--------|--------|--------|
| Financial assets: | | | | | | |
| Cash and due from banks | \$ | 2,441 | 2,441 | - | - | 2,441 |
| Other securities | | 844 | - | 844 | - | 844 |
| Held-to-maturity securities | | 284 | - | - | 284 | 284 |
| Other short-term investments | | 2,421 | 2,421 | - | - | 2,421 |
| Loans held for sale | | 83 | - | - | 83 | 83 |
| Portfolio loans and leases: | | | | | | |
| Commercial and industrial loans | | 35,236 | - | - | 36,496 | 36,496 |
| Commercial mortgage loans | | 8,770 | - | - | 8,020 | 8,020 |
| Commercial construction loans | | 665 | - | - | 505 | 505 |
| Commercial leases | | 3,481 | - | - | 3,310 | 3,310 |
| Residential mortgage loans ^(a) | | 11,712 | - | - | 11,532 | 11,532 |
| Home equity | | 9,875 | - | - | 9,798 | 9,798 |
| Automobile loans | | 11,944 | - | - | 12,076 | 12,076 |
| Credit card | | 2,010 | - | - | 2,139 | 2,139 |
| Other consumer loans and leases | | 270 | - | - | 288 | 288 |
| Unallocated allowance for loan and lease losses | | (111) | - | - | - | - |
| Total portfolio loans and leases, net ^(a) | | 83,852 | - | - | 84,164 | 84,164 |
| Financial liabilities: | | | | | | |
| Deposits | | 89,517 | - | 85,592 | - | 85,592 |
| Federal funds purchased | | 901 | 901 | - | - | 901 |
| Other short-term borrowings | | 6,280 | - | 6,280 | - | 6,280 |
| Long-term debt | | 7,085 | 6,925 | 884 | - | 7,809 |

(a) Excludes \$76 of residential mortgage loans measured at fair value on a recurring basis.

Cash and due from banks, other securities, other short-term investments, deposits, federal funds purchased and other short-term borrowings

For financial instruments with a short-term or no stated maturity, prevailing market rates and limited credit risk, carrying amounts approximate fair value. Those financial instruments include cash and due from banks, FHLB and FRB restricted stock, other short-term

investments, certain deposits (demand, interest checking, savings, money market and foreign office deposits), and federal funds purchased. Fair values for other time deposits, certificates of deposit \$100,000 and over and other short-term borrowings were estimated using a discounted cash flow calculation that applied prevailing LIBOR/swap interest rates for the same maturities.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Held-to-maturity securities

The Bancorp's held-to-maturity securities are primarily composed of instruments that provide income tax credits as the economic return on the investment. The fair value of these instruments is estimated based on current U.S. Treasury tax credit rates.

Loans held for sale

Fair values for commercial loans held for sale were valued based on executable bids when available, or on discounted cash flow models incorporating appraisals of the underlying collateral, as well as assumptions about investor return requirements and amounts and timing of expected cash flows. Fair values for other consumer loans held for sale are based on contractual values upon which the loans may be sold to a third party, and approximate their carrying value.

Portfolio loans and leases, net

Fair values were estimated by discounting future cash flows using the current market rates of loans to borrowers with similar credit characteristics and similar remaining maturities.

Long-term debt

Fair values for long-term debt were based on quoted market prices, when available, or a discounted cash flow calculation using LIBOR/swap interest rates and, in some cases, a spread for new issuances with similar terms.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

28. CERTAIN REGULATORY REQUIREMENTS AND CAPITAL RATIOS

The principal source of income and funds for the Bancorp (parent company) are dividends from its subsidiaries. The dividends paid by the Bancorp's banking subsidiary are subject to regulations and limitations prescribed by the appropriate state and federal supervisory authorities. The Bancorp's nonbank subsidiaries are also limited by certain federal and state statutory provisions and regulations covering the amount of dividends that may be paid in any given year.

The Bancorp's banking subsidiary must maintain cash reserve balances when total reservable deposit liabilities are greater than the regulatory exemption. These reserve requirements may be satisfied with vault cash and balances on deposit with the FRB. In 2013 and 2012, the banking subsidiary was required to maintain average cash reserve balances of \$1.6 billion and \$1.5 billion, respectively.

The Board of Governors of the Federal Reserve System issued capital adequacy guidelines pursuant to which it assesses the adequacy of capital in examining and supervising a bank holding company and in analyzing applications to it under the Bank Holding Company Act of 1956, as amended. These guidelines include quantitative measures that assign risk weightings to assets and off-balance sheet items, as well as define and set minimum regulatory capital requirements. All bank holding companies are required to maintain Tier I capital (core capital) of at least four percent of risk-weighted assets (Tier I capital ratio), total capital (Tier I plus Tier II capital) of at least eight percent of risk-weighted assets (Total risk-based capital ratio), and Tier I capital of at least three percent of adjusted quarterly average assets (Tier I leverage ratio). Failure to meet the minimum capital requirements can initiate certain actions by regulators that could have a direct material effect on the Consolidated Financial Statements of the Bancorp.

Tier I capital consists principally of shareholders' equity including Tier I qualifying TruPS. It excludes unrealized gains and losses on available-for-sale securities and unrecognized pension actuarial gains and losses and prior service cost, goodwill, certain other intangibles and unrealized gains and losses on cash flow hedges. The revised regulatory capital rules known as Basel III will phase out the inclusion of certain TruPS as a component of Tier I capital when the rules become effective for the Bancorp beginning January 1, 2015. Under these provisions, these TruPS would qualify

as a component of Tier II capital. At December 31, 2013, the Bancorp's Tier I capital included \$60 million of TruPS representing approximately 5 bps of risk-weighted assets.

Tier II capital consists principally of term subordinated debt, redeemable preferred stock and, subject to limitations, allowances for credit losses.

Assets and credit equivalent amounts of off-balance-sheet items are assigned to one of several broad risk categories, according to the obligor, guarantor or nature of collateral. The aggregate dollar value of the amount of each category is multiplied by the associated risk weighting of that category. The resulting weighted values from each of the risk categories in sum is the total risk-weighted assets. Quarterly average assets for this purpose do not include goodwill and any other intangible assets and other investments that the FRB determines should be deducted from Tier I capital.

The Board of Governors of the Federal Reserve System issued capital adequacy guidelines for banking subsidiaries substantially similar to those adopted for bank holding companies, as described previously. In addition, the federal banking agencies have issued substantially similar regulations to implement the system of prompt corrective action established by Section 38 of the Federal Deposit Insurance Act. Under the regulations, a bank generally shall be deemed to be well-capitalized if it has a Total risk-based capital ratio of 10% or more, a Tier I capital ratio of six percent or more, a Tier I leverage ratio of five percent or more and is not subject to any written capital order or directive. If an institution becomes undercapitalized, it would become subject to significant additional oversight, regulations and requirements as mandated by the Federal Deposit Insurance Act.

The Bancorp and its banking subsidiary, Fifth Third Bank, had Tier I capital, Total risk-based capital and Tier I leverage ratios above the well-capitalized levels at December 31, 2013 and 2012. As of December 31, 2013, the most recent notification from the FRB categorized the Bancorp and its banking subsidiary as well-capitalized under the regulatory framework for prompt corrective action. To continue to qualify for financial holding company status pursuant to the Gramm-Leach-Bliley Act of 1999, the Bancorp's banking subsidiary must, among other things, maintain well-capitalized capital ratios.

The following table presents capital and risk-based capital and leverage ratios for the Bancorp and its banking subsidiary at December 31:

| (\$ in millions) | 2013 | | 2012 | |
|--|-----------|--------|-----------|--------|
| | Amount | Ratio | Amount | Ratio |
| Tier I risk-based capital (to risk-weighted assets): | | | | |
| Fifth Third Bancorp (Consolidated) | \$ 12,094 | 10.36% | \$ 11,685 | 10.65% |
| Fifth Third Bank | 13,245 | 11.52 | 12,145 | 11.28 |
| Total risk-based capital (to risk-weighted assets): | | | | |
| Fifth Third Bancorp (Consolidated) | 16,441 | 14.08 | 15,816 | 14.42 |
| Fifth Third Bank | 14,795 | 12.86 | 13,721 | 12.74 |
| Tier I leverage (to average assets): | | | | |
| Fifth Third Bancorp (Consolidated) | 12,094 | 9.64 | 11,685 | 10.05 |
| Fifth Third Bank | 13,245 | 10.73 | 12,145 | 10.65 |

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29. PARENT COMPANY FINANCIAL STATEMENTS

Condensed Statements of Income (Parent Company Only)

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|-----------------|--------------|--------------|
| Income | | | |
| Dividends from subsidiaries: | | | |
| Consolidated bank subsidiaries ^(a) | \$ - | - | - |
| Consolidated nonbank subsidiary | 859 | 1,959 | 1,677 |
| Interest on loans to subsidiaries | 14 | 17 | 29 |
| Total income | 873 | 1,976 | 1,706 |
| Expenses | | | |
| Interest | 178 | 215 | 216 |
| Other | 36 | 61 | 25 |
| Total expenses | 214 | 276 | 241 |
| Income Before Income Taxes and Change in Undistributed Earnings of Subsidiaries | 659 | 1,700 | 1,465 |
| Applicable income tax benefit | 74 | 96 | 79 |
| Income Before Change in Undistributed Earnings of Subsidiaries | 733 | 1,796 | 1,544 |
| Change in undistributed earnings | 1,103 | (220) | (247) |
| Net Income | \$ 1,836 | 1,576 | 1,297 |

(a) The Bancorp's indirect banking subsidiary paid dividends to the Bancorp's direct nonbank subsidiary holding company of \$859 million, \$2.0 billion and \$2.0 billion for the years ended 2013, 2012, and 2011, respectively.

Condensed Statements of Comprehensive Income (Parent Company Only)

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|--|----------|-------|-------|
| Net income | \$ 1,836 | 1,576 | 1,297 |
| Other comprehensive income, net of tax: | | | |
| Unrealized gains on cash flow hedge derivatives | - | 3 | 2 |
| Other comprehensive income | - | 3 | 2 |
| Comprehensive income attributable to Parent | \$ 1,836 | 1,579 | 1,299 |

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Table of Contents**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS****Condensed Balance Sheets (Parent Company Only)**

| As of December 31 (\$ in millions) | 2013 | 2012 |
|---|------------------|---------------|
| Assets | | |
| Cash | \$ - | - |
| Short-term investments | 2,505 | 3,481 |
| Loans to subsidiaries: | | |
| Bank subsidiaries | - | - |
| Nonbank subsidiaries | 974 | 1,021 |
| Total loans to subsidiaries | 974 | 1,021 |
| Investment in subsidiaries | | |
| Nonbank subsidiaries | 16,254 | 15,376 |
| Total investment in subsidiaries | 16,254 | 15,376 |
| Goodwill | 80 | 80 |
| Other assets | 323 | 579 |
| Total Assets | \$ 20,136 | 20,537 |
| Liabilities | | |
| Other short-term borrowings | 311 | 566 |
| Accrued expenses and other liabilities | 442 | 456 |
| Long-term debt (external) | 4,757 | 5,751 |
| Total Liabilities | 5,510 | 6,773 |
| Parent Company Shareholders Equity | 14,626 | 13,764 |
| Total Liabilities and Parent Company Shareholders Equity | \$ 20,136 | 20,537 |

Condensed Statements of Cash Flows (Parent Company Only)

| For the years ended December 31 (\$ in millions) | 2013 | 2012 | 2011 |
|---|--------------|--------------|--------------|
| Operating Activities | | | |
| Net income | \$ 1,836 | 1,576 | 1,297 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| (Benefit from) provision for deferred income taxes | (1) | 2 | (3) |
| Net change in undistributed earnings | (1,103) | 220 | 247 |
| Net change in: | | | |
| Other assets | 13 | 57 | 39 |
| Accrued expenses and other liabilities | (28) | 18 | 3 |
| Net Cash Provided by Operating Activities | 717 | 1,873 | 1,583 |
| Investing Activities | | | |
| Net change in: | | | |
| Short-term investments | 976 | 107 | (635) |
| Loans to subsidiaries | 47 | 11 | 489 |
| Net Cash Provided by (Used in) Investing Activities | 1,023 | 118 | (146) |

| Financing Activities | | | |
|--|----------------|----------------|----------------|
| Net change in other short-term borrowings | (255) | (89) | 241 |
| Proceeds from issuance of long-term debt | 750 | 500 | 1,000 |
| Repayment of long-term debt | (1,500) | (1,440) | (400) |
| Dividends paid on common shares | (393) | (309) | (192) |
| Dividends paid on preferred shares | (37) | (35) | (50) |
| Issuance of common shares | - | - | 1,648 |
| Issuance of preferred stock | 1,034 | - | - |
| Repurchases of treasury shares and related forward contracts | (1,320) | (650) | - |
| Redemption of Series F preferred shares and related warrants | - | - | (3,688) |
| Other, net | (19) | (18) | (6) |
| Net Cash Used in Financing Activities | (1,740) | (2,041) | (1,447) |
| Net (Decrease) Increase in Cash | - | (50) | (10) |
| Cash at Beginning of Year | - | 50 | 60 |
| Cash at End of Year | \$ - | - | 50 |

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30. BUSINESS SEGMENTS

The Bancorp reports on four business segments: Commercial Banking, Branch Banking, Consumer Lending and Investment Advisors. Results of the Bancorp's business segments are presented based on its management structure and management accounting practices. The structure and accounting practices are specific to the Bancorp; therefore, the financial results of the Bancorp's business segments are not necessarily comparable with similar information for other financial institutions. The Bancorp refines its methodologies from time to time as management's accounting practices are improved and businesses change.

The Bancorp manages interest rate risk centrally at the corporate level by employing an FTP methodology. This methodology insulates the business segments from interest rate volatility, enabling them to focus on serving customers through loan originations and deposit taking. The FTP system assigns charge rates and credit rates to classes of assets and liabilities, respectively, based on expected duration and the U.S. swap curve. Matching duration allocates interest income and interest expense to each segment so its resulting net interest income is insulated from interest rate risk. In a rising rate environment, the Bancorp benefits from the widening spread between deposit costs and wholesale funding costs. However, the Bancorp's FTP system credits this benefit to deposit-providing businesses, such as Branch Banking and Investment Advisors, on a duration-adjusted basis. The net impact of the FTP methodology is captured in General Corporate and Other.

The Bancorp adjusts the FTP charge and credit rates as dictated by changes in interest rates for various interest-earning assets and interest-bearing liabilities and by the review of the estimated durations for the indeterminate-lived deposits. The credit rate provided for demand deposit accounts is reviewed annually based upon the account type, its estimated duration and the corresponding fed funds, U.S. swap curve or swap rate. The credit rates for several deposit products were reset January 1, 2013 to reflect the current market rates and updated market assumptions. These rates were generally higher than those in place during 2012, thus net interest income for deposit providing businesses was positively impacted during 2013.

The business segments are charged provision expense based on the actual net charge-offs experienced by the loans and leases owned by each segment. Provision expense attributable to loan and leases growth and changes in ALLL factors are captured in General Corporate and Other. The financial results of the business segments include allocations for shared services and headquarters expenses. Even with these allocations, the financial results are not necessarily indicative of the business segments' financial condition and results of operations as if they existed as independent entities. Additionally, the business segments form synergies by taking advantage of cross-sell opportunities and when funding operations, by accessing the capital markets as a collective unit.

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Results of operations and assets by segment for each of the three years ended December 31 are:

| 2013 (\$ in millions) | Commercial Banking | Branch Banking | Consumer Lending | Investment Advisors | General Corporate and Other | Eliminations | Total |
|--|-----------------------|-------------------|---------------------|------------------------|--------------------------------------|----------------------|-------|
| Net interest income | \$ 1,487 | 1,461 | 312 | 154 | 147 | - | 3,561 |
| Provision for loan and lease losses | 187 | 217 | 92 | 2 | (269) | - | 229 |
| Net interest income after provision for loan and lease losses | 1,300 | 1,244 | 220 | 152 | 416 | - | 3,332 |
| Noninterest income: | | | | | | | |
| Mortgage banking net revenue | - | 12 | 687 | 1 | - | - | 700 |
| Service charges on deposits | 242 | 304 | - | 3 | - | - | 549 |
| Corporate banking revenue | 386 | 13 | - | 3 | (2) | - | 400 |
| Investment advisory revenue | 5 | 148 | - | 384 | - | (144) ^(a) | 393 |
| Card and processing revenue | 52 | 291 | - | 5 | (76) | - | 272 |
| Other noninterest income | 95 | 86 | 45 | 10 | 643 | - | 879 |
| Securities gains, net | - | - | 3 | - | 18 | - | 21 |
| Securities gains, net - non-qualifying hedges on mortgage servicing rights | - | - | 13 | - | - | - | 13 |
| Total noninterest income | 780 | 854 | 748 | 406 | 583 | (144) | 3,227 |
| Noninterest expense: | | | | | | | |
| Salaries, wages and incentives | 233 | 457 | 175 | 134 | 582 | - | 1,581 |
| Employee benefits | 40 | 127 | 40 | 25 | 125 | - | 357 |
| Net occupancy expense | 23 | 185 | 8 | 10 | 81 | - | 307 |
| Technology and communications | 11 | 4 | 1 | - | 188 | - | 204 |
| Card and processing expense | 7 | 126 | - | - | 1 | - | 134 |
| Equipment expense | 4 | 58 | 1 | - | 51 | - | 114 |
| Other noninterest expense | 825 | 748 | 460 | 284 | (909) | (144) | 1,264 |
| Total noninterest expense | 1,143 | 1,705 | 685 | 453 | 119 | (144) | 3,961 |
| Income before income taxes | 937 | 393 | 283 | 105 | 880 | - | 2,598 |
| Applicable income tax expense | 171 | 138 | 100 | 37 | 326 | - | 772 |
| Net income | 766 | 255 | 183 | 68 | 554 | - | 1,826 |
| Less: Net income attributable to noncontrolling interests | - | - | - | - | (10) | - | (10) |
| Net income attributable to Bancorp | 766 | 255 | 183 | 68 | 564 | - | 1,836 |
| Dividends on preferred stock | - | - | - | - | 37 | - | 37 |
| | \$ 766 | 255 | 183 | 68 | 527 | - | 1,799 |

| | | | | | | | |
|---|----|--------|--------|--------|--------|---------|---------|
| Net income available to common shareholders | | | | | | | |
| Total goodwill | \$ | 613 | 1,655 | - | 148 | - | 2,416 |
| Total assets | \$ | 52,287 | 50,038 | 22,610 | 10,711 | (5,203) | 130,443 |

(a) Revenue sharing agreements between Investment Advisors and Branch Banking are eliminated in the Consolidated Statements of Income.

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| 2012 (\$ in millions) | Commercial Banking | Branch Banking | Consumer Lending | Investment Advisors | General Corporate and Other | Eliminations | Total |
|--|-----------------------|-------------------|---------------------|------------------------|--------------------------------------|----------------------|---------|
| Net interest income | \$ 1,432 | 1,362 | 314 | 117 | 370 | - | 3,595 |
| Provision for loan and lease losses | 223 | 294 | 176 | 10 | (400) | - | 303 |
| Net interest income after provision for loan and lease losses | 1,209 | 1,068 | 138 | 107 | 770 | - | 3,292 |
| Noninterest income: | | | | | | | |
| Mortgage banking net revenue | - | 14 | 830 | 1 | - | - | 845 |
| Service charges on deposits | 225 | 294 | - | 3 | - | - | 522 |
| Corporate banking revenue | 395 | 15 | - | 3 | - | - | 413 |
| Investment advisory revenue | 6 | 129 | - | 366 | - | (127) ^(a) | 374 |
| Card and processing revenue | 46 | 279 | - | 4 | (76) | - | 253 |
| Other noninterest income | 65 | 81 | 42 | 19 | 367 | - | 574 |
| Securities gains, net | - | - | 1 | - | 14 | - | 15 |
| Securities gains, net - non-qualifying hedges on mortgage servicing rights | - | - | 3 | - | - | - | 3 |
| Total noninterest income | 737 | 812 | 876 | 396 | 305 | (127) | 2,999 |
| Noninterest expense: | | | | | | | |
| Salaries, wages and incentives | 229 | 448 | 192 | 136 | 602 | - | 1,607 |
| Employee benefits | 39 | 125 | 39 | 25 | 143 | - | 371 |
| Net occupancy expense | 21 | 187 | 8 | 11 | 75 | - | 302 |
| Technology and communications | 10 | 3 | 1 | - | 182 | - | 196 |
| Card and processing expense | 5 | 115 | - | - | 1 | - | 121 |
| Equipment expense | 2 | 54 | 1 | 1 | 52 | - | 110 |
| Other noninterest expense | 800 | 660 | 429 | 264 | (652) | (127) | 1,374 |
| Total noninterest expense | 1,106 | 1,592 | 670 | 437 | 403 | (127) | 4,081 |
| Income before income taxes | 840 | 288 | 344 | 66 | 672 | - | 2,210 |
| Applicable income tax expense | 146 | 102 | 121 | 23 | 244 | - | 636 |
| Net income | 694 | 186 | 223 | 43 | 428 | - | 1,574 |
| Less: Net income attributable to noncontrolling interests | - | - | - | - | (2) | - | (2) |
| Net income attributable to Bancorp | 694 | 186 | 223 | 43 | 430 | - | 1,576 |
| Dividends on preferred stock | - | - | - | - | 35 | - | 35 |
| Net income available to common shareholders | \$ 694 | 186 | 223 | 43 | 395 | - | 1,541 |
| Total goodwill | \$ 613 | 1,655 | - | 148 | - | - | 2,416 |
| Total assets | \$ 48,693 | 48,856 | 24,657 | 9,212 | (9,524) | - | 121,894 |

(a)

Revenue sharing agreements between Investment Advisors and Branch Banking are eliminated in the Consolidated Statements of Income.

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| 2011 (\$ in millions) | Commercial Banking | Branch Banking | Consumer Lending | Investment Advisors | General Corporate and Other | Eliminations | Total |
|--|-----------------------|-------------------|---------------------|------------------------|--------------------------------------|----------------------|-------|
| Net interest income | \$ 1,357 | 1,423 | 343 | 113 | 321 | - | 3,557 |
| Provision for loan and lease losses | 490 | 393 | 261 | 27 | (748) | - | 423 |
| Net interest income after provision for loan and lease losses | 867 | 1,030 | 82 | 86 | 1,069 | - | 3,134 |
| Noninterest income: | | | | | | | |
| Mortgage banking net revenue | - | 11 | 585 | 1 | - | - | 597 |
| Service charges on deposits | 207 | 309 | - | 4 | - | - | 520 |
| Corporate banking revenue | 332 | 14 | - | 3 | 1 | - | 350 |
| Investment advisory revenue | 12 | 117 | - | 364 | (1) | (117) ^(a) | 375 |
| Card and processing revenue | 38 | 305 | - | 4 | (39) | - | 308 |
| Other noninterest income | 52 | 81 | 36 | (3) | 84 | - | 250 |
| Securities gains, net | - | - | - | - | 46 | - | 46 |
| Securities gains, net - non-qualifying hedges on mortgage servicing rights | - | - | 9 | - | - | - | 9 |
| Total noninterest income | 641 | 837 | 630 | 373 | 91 | (117) | 2,455 |
| Noninterest expense: | | | | | | | |
| Salaries, wages and incentives | 203 | 454 | 149 | 138 | 534 | - | 1,478 |
| Employee benefits | 37 | 127 | 34 | 26 | 106 | - | 330 |
| Net occupancy expense | 20 | 184 | 8 | 11 | 82 | - | 305 |
| Technology and communications | 11 | 5 | 1 | 1 | 170 | - | 188 |
| Card and processing expense | 5 | 114 | - | - | 1 | - | 120 |
| Equipment expense | 2 | 51 | 1 | 1 | 58 | - | 113 |
| Other noninterest expense | 795 | 640 | 433 | 244 | (771) | (117) | 1,224 |
| Total noninterest expense | 1,073 | 1,575 | 626 | 421 | 180 | (117) | 3,758 |
| Income before income taxes | 435 | 292 | 86 | 38 | 980 | - | 1,831 |
| Applicable income tax expense (benefit) | (6) | 102 | 30 | 14 | 393 | - | 533 |
| Net income | 441 | 190 | 56 | 24 | 587 | - | 1,298 |
| Less: Net income attributable to noncontrolling interests | - | - | - | - | 1 | - | 1 |
| Net income attributable to Bancorp | 441 | 190 | 56 | 24 | 586 | - | 1,297 |
| Dividends on preferred stock | - | - | - | - | 203 | - | 203 |
| Net income available to common shareholders | \$ 441 | 190 | 56 | 24 | 383 | - | 1,094 |

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| | | | | | | | | |
|----------------|----|--------|--------|--------|-------|---------|---|---------|
| Total goodwill | \$ | 613 | 1,656 | - | 148 | - | - | 2,417 |
| Total assets | \$ | 45,864 | 46,703 | 24,325 | 7,670 | (7,595) | - | 116,967 |

(a) Revenue sharing agreements between Investment Advisors and Branch Banking are eliminated in the Consolidated Statements of Income.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

31. SUBSEQUENT EVENTS

On February 20, 2014, the Bancorp transferred approximately \$1.3 billion in fixed-rate consumer automobile loans to a bankruptcy remote trust which was deemed to be a VIE. The primary purposes for which the VIE was created were to issue asset-backed securities with varying levels of credit subordination and payment priority, as well as residual interests, and to provide the Bancorp with access to liquidity for its originated loans. The Bancorp retained residual interests in the VIE and, therefore, has an obligation to absorb losses and a right to receive benefits from the VIE that could potentially be significant to the VIE. In addition, the Bancorp retained servicing rights for the underlying loans and, therefore, holds the power to direct the activities of the VIE that most significantly impact the economic performance of the VIE. As a result, the Bancorp concluded that it is the primary beneficiary of the VIE and, therefore, will consolidate this VIE in the Bancorp's first quarter of 2014 Form 10-Q. The assets of the VIE are restricted to the settlement of the notes and other obligations of the VIE. Third-party holders of the notes do not have recourse to the general assets of the Bancorp.

On January 28, 2014, the Bancorp entered into an accelerated share repurchase transaction with a counterparty pursuant to which the Bancorp purchased 3,950,705 shares, or approximately \$99 million, of its outstanding common stock on January 31, 2014. The Bancorp repurchased the shares of its common stock as part of its Board approved 100 million share repurchase program previously announced on March 19, 2013. The Bancorp expects the settlement of the transaction to occur on or before March 26, 2014.

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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-K
ANNUAL REPORT PURSUANT TO SECTION 13 OR
15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2013

Commission file number 001-33653

Incorporated in the State of Ohio

I.R.S. Employer Identification No. 31-0854434

Address: 38 Fountain Square Plaza

Cincinnati, Ohio 45263

Telephone: (800) 972-3030

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class: | Name of each exchange on which registered: |
|---|---|
| Common Stock, Without Par Value | The NASDAQ Stock Market LLC |
| Depository Shares Representing a 1/1000 th Ownership Interest in a Share of 6.625% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series I | The NASDAQ Stock Market LLC |

Indicate by checkmark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes: No:

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.

Yes: No:

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes: No:

Indicate by check mark whether the Registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes: No:

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated

filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes: No:

There were 851,455,370 shares of the Bancorp's Common Stock, without par value, outstanding as of January 31, 2014. The Aggregate Market Value of the Voting Stock held by non-affiliates of the Bancorp was \$15,298,734,875 as of June 30, 2013.

DOCUMENTS INCORPORATED BY REFERENCE

This report incorporates into a single document the requirements of the U.S. Securities and Exchange Commission (SEC) with respect to annual reports on Form 10-K and annual reports to shareholders. The Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders is incorporated by reference into Part III of this report.

Only those sections of this 2013 Annual Report to Shareholders that are specified in this Cross Reference Index constitute part of the Registrant's Form 10-K for the year ended December 31, 2013. No other information contained in this 2013 Annual Report to Shareholders shall be deemed to constitute any part of this Form 10-K nor shall any such information be incorporated into the Form 10-K and shall not be deemed filed as part of the Registrant's Form 10-K.

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AVAILABILITY OF FINANCIAL INFORMATION

Fifth Third Bancorp (the Bancorp) files reports with the SEC. Those reports include the annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K and proxy statements, as well as any amendments to those reports. The public may read and copy any materials the Bancorp files with the SEC at the SEC's Public Reference Room at 450 Fifth Street, NW, Washington, DC 20549. The public may obtain information on the operation of the Public Reference Room by calling the SEC at 1-800-SEC-0330. The SEC maintains an internet site that contains reports, proxy and information statements and other information regarding issuers that file electronically with the SEC at www.sec.gov. The Bancorp's annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, proxy statements, and amendments to those reports filed or furnished pursuant to section 13(a) or 15(d) of the Exchange Act are accessible at no cost on the Bancorp's web site at www.53.com on a same day basis after they are electronically filed with or furnished to the SEC.

PART I

ITEM 1. BUSINESS

General Information

The Bancorp, an Ohio corporation organized in 1975, is a bank holding company as defined by the Bank Holding Company Act of 1956, as amended (the BHCA), and is registered as such with the Board of Governors of the Federal Reserve System (the FRB). The Bancorp's principal office is located in Cincinnati, Ohio.

The Bancorp's subsidiaries provide a wide range of financial products and services to the retail, commercial, financial, governmental, educational and medical sectors, including a wide variety of checking, savings and money market accounts, and credit products such as credit cards, installment loans, mortgage loans and leases. Fifth Third Bank has deposit insurance provided by the Federal Deposit Insurance Corporation (the FDIC) through the Deposit Insurance Fund. Refer to Exhibit 21 filed as an attachment to this Annual Report on Form 10-K for a list of subsidiaries of the Bancorp as of December 31, 2013.

The Bancorp derives the majority of its revenues from the U.S. Revenue from foreign countries and external customers domiciled in foreign countries is immaterial to the Bancorp's Consolidated Financial Statements.

Additional information regarding the Bancorp's businesses is included in Management's Discussion and Analysis of Financial Condition and Results of Operations.

Competition

The Bancorp competes for deposits, loans and other banking services in its principal geographic markets as well as in selected national markets as opportunities arise. In addition to the challenge of attracting and retaining customers for traditional banking services, the Bancorp's competitors include securities dealers, brokers, mortgage bankers, investment advisors and insurance companies. These competitors, with focused products targeted at highly profitable customer segments, compete across geographic boundaries and provide customers increasing access to meaningful alternatives to banking services in nearly all significant products. The increasingly competitive environment is a result primarily of changes in regulation, changes in technology, product delivery systems and the accelerating pace of consolidation among financial service providers. These competitive trends are likely to continue.

Acquisitions

The Bancorp's strategy for growth includes strengthening its presence in core markets, expanding into contiguous markets and broadening its product offerings while taking into account the integration and other risks of growth. The Bancorp evaluates strategic acquisition opportunities and conducts due diligence activities in connection with possible transactions. As a result, discussions, and in some cases, negotiations may take place and future acquisitions involving cash, debt or equity securities may occur. These typically involve the payment of a premium over book value and current market price, and therefore, some dilution of book value and net income per share may occur with any future transactions.

Regulation and Supervision

In addition to the generally applicable state and federal laws governing businesses and employers, the Bancorp and its banking subsidiary are subject to extensive regulation by federal and state laws and regulations applicable to financial institutions and their parent companies. Virtually all aspects of the business of the

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Bancorp and its banking subsidiary are subject to specific requirements or restrictions and general regulatory oversight. The principal objectives of state and federal banking laws and regulations and the supervision, regulation and examination of banks and their parent companies (such as the Bancorp) by bank regulatory agencies are the maintenance of the safety and soundness of financial institutions, maintenance of the federal deposit insurance system and the protection of consumers or classes of consumers, rather than the specific protection of shareholders of a bank or the parent company of a bank. To the extent the following material describes statutory or regulatory provisions, it is qualified in its entirety by reference to the particular statute or regulation.

Regulators

The Bancorp and/or its banking subsidiary are subject to regulation and supervision primarily by the FRB, the Consumer Financial Protection Bureau (the CFPB) and the Ohio Division of Financial Institutions (the Division) and additionally by certain other functional regulators and self-regulatory organizations. The Bancorp is also subject to regulation by the SEC by virtue of its status as a public company and due to the nature of some of its businesses. The Bancorp's banking subsidiary is subject to regulation by the FDIC, which insures the bank's deposits as permitted by law.

The federal and state laws and regulations that are applicable to banks and to some extent bank holding companies regulate, among other matters, the scope of their business, their activities, their investments, their reserves against deposits, the timing of the availability of deposited funds, the amount of loans to individual and related borrowers and the nature, amount of and collateral for certain loans, and the amount of interest that may be charged on loans. Various federal and state consumer laws and regulations also affect the services provided to consumers.

The Bancorp and/or its subsidiary are required to file various reports with, and is subject to examination by regulators, including the FRB and the Division. The FRB, Division and the CFPB have the authority to issue orders to bank holding companies and/or banks to cease and desist from certain banking practices and violations of conditions imposed by, or violations of agreements with, the FRB, Division and CFPB. Certain of the Bancorp's and/or its banking subsidiary regulators are also empowered to assess civil money penalties against companies or individuals in certain situations, such as when there is a violation of a law or regulation. Applicable state and federal laws also grant certain regulators the authority to impose additional requirements and restrictions on the activities of the Bancorp and or its banking subsidiary and, in some situations, the imposition of such additional requirements and restrictions will not be publicly available information.

Acquisitions

The BHCA requires the prior approval of the FRB for a bank holding company to acquire substantially all the assets of a bank or to acquire direct or indirect ownership or control of more than 5% of any class of the voting shares of any bank, bank holding company or savings association, or to increase any such non-majority ownership or control of any bank, bank holding company or savings association, or to merge or consolidate with any bank holding company.

The BHCA prohibits a bank holding company from acquiring a direct or indirect interest in or control of more than 5% of any class of the voting shares of a company that is not a bank or a bank holding company and from engaging directly or

indirectly in activities other than those of banking, managing or controlling banks or furnishing services to its banking subsidiaries, except that it may engage in and may own shares of companies engaged in certain activities the FRB has determined to be so closely related to banking or managing or controlling banks as to be proper incident thereto.

Financial Holding Companies

The Gramm-Leach-Bliley Act of 1999 (GLBA) permits a qualifying bank holding company to become a financial holding company (FHC) and thereby to engage directly or indirectly in a broader range of activities than those permitted for a bank holding company under the BHCA. Permitted activities for a FHC include securities underwriting and dealing, insurance underwriting and brokerage, merchant banking and other activities that are declared by the FRB, in cooperation with the Treasury Department, to be financial in nature or incidental thereto or are declared by the FRB unilaterally to be complementary to financial activities. In addition, a FHC is allowed to conduct permissible new financial activities or acquire permissible non-bank financial companies with after-the-fact notice to the FRB. A bank holding company may elect to become a FHC if each of its banking subsidiaries is well capitalized, is well managed and has at least a Satisfactory rating under the Community Reinvestment Act (CRA). The Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act) also extended the well capitalized and well managed requirement to the bank holding company. In 2000, the Bancorp elected and qualified for FHC status under the GLBA. To maintain FHC status, a holding company must continue to meet certain requirements. The failure to meet such requirements could result in restrictions on the activities of the FHC or loss of FHC status. If restrictions are imposed on the activities of an FHC, such information may not necessarily be available to the public.

Dividends

The Bancorp depends in part upon dividends received from its direct and indirect subsidiaries, including its indirect banking subsidiary, to fund its activities, including the payment of dividends. The Bancorp and its banking subsidiary are subject to various federal and state restrictions on their ability to pay dividends. The FRB has authority to prohibit bank holding companies from paying dividends if such payment is deemed to be an unsafe or unsound practice. The FRB has indicated generally that it may be an unsafe or unsound practice for bank holding companies to pay dividends unless a bank holding company's net income is sufficient to fund the dividends and the expected rate of earnings retention is consistent with the organization's capital needs, asset quality and overall financial condition. The ability to pay dividends may be further limited by provisions of the Dodd-Frank Act and implementing regulations (see the Regulatory Reform section).

Source of Strength

Under long-standing FRB policy and now as codified in the Dodd-Frank Act, a bank holding company is expected to act as a source of financial and managerial strength to each of its banking subsidiaries and to commit resources to their support. This support may be required at times when the bank holding company may not have the resources to provide it.

FDIC Assessments

As contemplated by the Dodd-Frank Act the FDIC has revised the framework by which insured depository institutions with more

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than \$10 billion in assets (large IDIs) are assessed for purposes of payments to the Deposit Insurance Fund (the DIF). The final rule implementing revisions to the assessment system took effect for the quarter beginning April 1, 2011.

Prior to the passage of the Dodd-Frank Act, a large IDI s DIF premiums principally were based on the size of an IDI s domestic deposit base. The Dodd-Frank Act changed the assessment base from a large IDI s domestic deposit base to its total assets less tangible equity. In addition to potentially greatly increasing the size of a large IDI s assessment base, the expansion of the assessment base affords the FDIC much greater flexibility to vary its assessment system based upon the different asset classes that large IDIs normally hold on their balance sheets.

To implement this provision, the FDIC created an assessment scheme vastly different from the deposit-based system. Under the new system, large IDIs are assessed under a complex scorecard methodology that seeks to capture both the probability that an individual large IDI will fail and the magnitude of the impact on the DIF if such a failure occurs.

Transactions with Affiliates

Sections 23A and 23B of the Federal Reserve Act, restrict transactions between a bank and its affiliates (as defined in Sections 23A and 23B of the Federal Reserve Act), including a parent bank holding company. The Bancorp s banking subsidiary is subject to certain restrictions, including but not limited to restrictions on loans to its affiliates, on investments in the stock or securities thereof, on the taking of such stock or securities as collateral for loans to any borrower, and on the issuance of a guarantee or letter of credit on their behalf. Among other things, these restrictions limit the amount of such transactions, require collateral in prescribed amounts for extensions of credit, prohibit the purchase of low quality assets and require that the terms of such transactions be substantially equivalent to terms of comparable transactions with non-affiliates. Generally, the Bancorp s banking subsidiary is limited in its extension of credit to any affiliate to 10% of the banking subsidiary s capital stock and surplus and its extension of credit to all affiliates to 20% of the banking subsidiary s capital stock and surplus.

Community Reinvestment Act

The CRA generally requires insured depository institutions to identify the communities they serve and to make loans and investments and provide services that meet the credit needs of those communities. Furthermore, the CRA requires the FRB to evaluate the performance of the Bancorp s banking subsidiary in helping to meet the credit needs of its communities. As a part of the CRA program, the banking subsidiary is subject to periodic examinations by the FRB, and must maintain comprehensive records of their CRA activities for this purpose. During these examinations, the FRB rates such institutions compliance with the CRA as Outstanding, Satisfactory, Needs to Improve or Substantial Noncompliance. Failure of an institution to receive at least a Satisfactory rating could inhibit such institution or its holding company from undertaking certain activities, including engaging in activities permitted as a financial holding company under the GLBA and acquiring other financial institutions. The FRB must take into account the record of performance of banks in meeting the credit needs of the entire community served, including low- and moderate-income neighborhoods. Fifth Third Bank received a Satisfactory CRA rating in its most recent CRA examination.

Capital

The FRB has established capital guidelines for bank holding companies and FHCs. The FRB, the Division and the FDIC have also issued regulations establishing capital requirements for banks. Failure to meet capital requirements could subject the Bancorp and its banking subsidiary to a variety of restrictions and enforcement actions. In addition, as discussed previously, the Bancorp and its banking subsidiary must remain well capitalized and well managed for the Bancorp to retain its status as a FHC. See the Regulatory Reform section for additional information on capital requirements impacting the Bancorp.

Privacy

The FRB, FDIC and other bank regulatory agencies have adopted final guidelines (the Guidelines) for safeguarding confidential, personal customer information. The Guidelines require each financial institution, under the supervision and ongoing oversight of its Board of Directors or an appropriate committee thereof, to create, implement and maintain a comprehensive written information security program designed to ensure the security and confidentiality of customer information, protect against any anticipated threats or hazards to the security or integrity of such information and protect against unauthorized access to or use of such information that could result in substantial harm or inconvenience to any customer. The Bancorp has adopted a customer information security program that has been approved by the Bancorp's Board of Directors.

The GLBA requires financial institutions to implement policies and procedures regarding the disclosure of nonpublic personal information about consumers to non-affiliated third parties. In general, the statute requires explanations to consumers on policies and procedures regarding the disclosure of such nonpublic personal information, and, except as otherwise required by law, prohibits disclosing such information except as provided in the banking subsidiary's policies and procedures. The Bancorp's banking subsidiary has implemented a privacy policy.

Anti-Money Laundering

The Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001 (the Patriot Act), designed to deny terrorists and others the ability to obtain access to the United States financial system, has significant implications for depository institutions, brokers, dealers and other businesses involved in the transfer of money. The Patriot Act, as implemented by various federal regulatory agencies, requires financial institutions, including the Bancorp and its subsidiaries, to implement new policies and procedures or amend existing policies and procedures with respect to, among other matters, anti-money laundering, compliance, suspicious activity and currency transaction reporting and due diligence on customers. The Patriot Act and its underlying regulations also permit information sharing for counter-terrorist purposes between federal law enforcement agencies and financial institutions, as well as among financial institutions, subject to certain conditions, and require the FRB (and other federal banking agencies) to evaluate the effectiveness of an applicant in combating money laundering activities when considering applications filed under Section 3 of the BHCA or the Bank Merger Act. The Bancorp's Board has approved policies and procedures that are believed to be compliant with the Patriot Act.

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Exempt Brokerage Activities

The GLBA amended the federal securities laws to eliminate the blanket exceptions that banks traditionally have had from the definition of broker and dealer. The GLBA also required that there be certain transactional activities that would not be brokerage activities, which banks could effect without having to register as a broker. In September 2007, the FRB and SEC approved Regulation R to govern bank securities activities. Various exemptions permit banks to conduct activities that would otherwise constitute brokerage activities under the securities laws. Those exemptions include conducting brokerage activities related to trust, fiduciary and similar services, certain services and also conducting a de minimis number of riskless principal transactions, certain asset-backed transactions and certain securities lending transactions. The Bancorp only conducts non-exempt brokerage activities through its affiliated registered broker-dealer.

Regulatory Reform

On July 21, 2010, President Obama signed into law the Dodd-Frank Act, which is aimed, in part, at accountability and transparency in the financial system and includes numerous provisions that apply to and/or could impact the Bancorp and its banking subsidiary. The Dodd-Frank Act implements changes that, among other things, affect the oversight and supervision of financial institutions, provide for a new resolution procedure for large financial companies, create a new agency responsible for implementing and enforcing compliance with consumer financial laws, introduce more stringent regulatory capital requirements, effect significant changes in the regulation of over-the-counter derivatives, reform the regulation of credit rating agencies, implement changes to corporate governance and executive compensation practices, incorporate requirements on proprietary trading and investing in certain funds by financial institutions (known as the Volcker Rule), require registration of advisers to certain private funds, and effect significant changes in the securitization market. In order to fully implement many provisions of the Dodd-Frank Act, various government agencies, in particular banking and other financial services agencies are required to promulgate regulations. Set forth below is a discussion of some of the major sections the Dodd-Frank Act and implementing regulations that have or could have a substantial impact on the Bancorp and its banking subsidiary. Due to the volume of regulations required by the Dodd-Frank Act, not all proposed or final regulations that may have an impact on the Bancorp or its banking subsidiary are necessarily discussed.

Financial Stability Oversight Council

The Dodd-Frank Act created the Financial Stability Oversight Council (FSOC), which is chaired by the Secretary of the Treasury and composed of expertise from various financial services regulators. The FSOC has responsibility for identifying risks and responding to emerging threats to financial stability. On March 15, 2012, the Department of Treasury issued an interim final rule to establish an assessment schedule for the collection of fees from bank holding companies and foreign banks with at least \$50 billion in assets to cover the expenses of the Office of Financial Research and FSOC. The fees would also cover certain expenses incurred by the FDIC. The Bancorp paid approximately \$1 million for the initial assessment period which commenced July 21, 2012 and ended March 31, 2013 and was not assessed a fee in the first semiannual assessment which ended September 30, 2013.

On August 16, 2013, the FRB also adopted a final rule to implement an assessment provision under the Dodd-Frank Act equal to the expense and the FRB estimates are necessary or appropriate to supervise and regulate bank holding companies with \$50 billion or more in assets. The Bancorp paid approximately \$3 million for the first annual assessment under the FRB s rule.

Executive Compensation

The Dodd-Frank Act provides for a say on pay for shareholders of all public companies. Under the Dodd-Frank Act, each company must give its shareholders the opportunity to vote on the compensation of its executives at least once every three years. The Dodd-Frank Act also adds disclosure and voting requirements for golden parachute compensation that is payable to named executive officers in connection with sale transactions. The SEC adopted rules finalizing these say on pay provisions in January 2011.

Pursuant to the Dodd-Frank Act, in June 2012, the SEC adopted a final rule directing the stock exchanges to prohibit listing classes of equity securities if a company's compensation committee members are not independent. The rule also provides that a company's compensation committee may only select a compensation consultant, legal counsel or other advisor after taking into consideration factors to be identified by the SEC that affect the independence of a compensation consultant, legal counsel or other advisor.

The SEC is required under the Dodd-Frank Act to issue rules obligating companies to disclose in proxy materials for annual meetings of shareholders information that shows the relationship between executive compensation actually paid to their named executive officers and their financial performance, taking into account any change in the value of the shares of a company's stock and dividends or distributions. The Dodd-Frank Act also requires the SEC to propose rules requiring companies to disclose the ratio of the compensation of its chief executive officer to the median compensation of its employees. The SEC proposed rules implementing the pay ratio provisions in September 2013.

The Dodd-Frank Act provides that the SEC must issue rules directing the stock exchanges to prohibit listing any security of a company unless the company develops and implements a policy providing for disclosure of the policy of the company on incentive-based compensation that is based on financial information required to be reported under the securities laws and that, in the event the company is required to prepare an accounting restatement due to the material noncompliance of the company with any financial reporting requirement under the securities laws, the company will recover from any current or former executive officer of the company who received incentive-based compensation during the three-year period preceding the date on which the company is required to prepare the restatement based on the erroneous data, any exceptional compensation above what would have been paid under the restatement.

The Dodd-Frank Act requires the SEC to adopt a rule to require that each company disclose in the proxy materials for its annual meetings whether an employee or board member is permitted to purchase financial instruments designed to hedge or offset decreases in the market value of equity securities granted as compensation or otherwise held by the employee or board member.

Corporate Governance

The Dodd-Frank Act clarifies that the SEC may, but is not required to promulgate rules that would require that a company's proxy materials include a nominee for the board of directors

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submitted by a shareholder. Although the SEC promulgated rules to accomplish this, these rules were invalidated by a federal appeals court decision. The SEC has said that they will not challenge the ruling, but has not ruled out the possibility that new rules could be proposed.

The Dodd-Frank Act requires stock exchanges to have rules prohibiting their members from voting securities that they do not beneficially own (unless they have received voting instructions from the beneficial owner) with respect to the election of a member of the board of directors (other than an uncontested election of directors of an investment company registered under the Investment Company Act of 1940), executive compensation or any other significant matter, as determined by the SEC by rule.

Credit Ratings

The Dodd-Frank Act includes a number of provisions that are targeted at improving the reliability of credit ratings. The SEC has been charged with adopting various rules in this regard.

Consumer Issues

The Dodd-Frank Act created a new bureau, the CFPB, which has the authority to implement regulations pursuant to numerous consumer protection laws and has supervisory authority, including the power to conduct examination and take enforcement actions, with respect to depository institutions with more than \$10 billion in consolidated assets. The CFPB also has authority, with respect to consumer financial services to, among other things, restrict unfair, deceptive or abusive acts or practices, enforce laws that prohibit discrimination and unfair treatment and to require certain consumer disclosures.

Debit Card Interchange Fees

The Dodd-Frank Act provides for a set of new rules requiring that interchange transaction fees for electric debit transactions be reasonable and proportional to certain costs associated with processing the transactions. The FRB was given authority to, among other things, establish standards for assessing whether interchange fees are reasonable and proportional. In June 2011, the FRB issued a final rule establishing certain standards and prohibitions pursuant to the Dodd-Frank Act, including establishing standards for debit card interchange fees and allowing for an upward adjustment if the issuer develops and implements policies and procedures reasonably designed to prevent fraud. The provisions regarding debit card interchange fees and the fraud adjustment became effective October 1, 2011. The rules impose requirements on the Bancorp and its banking subsidiary and may negatively impact our revenues and results of operations. On July 31, 2013 a United States District Court found that portions of the final interchange rules were contrary to the language of the Dodd-Frank Act. The Court held that, in adopting the final rules, the FRB violated the Durbin Amendment's provisions concerning which costs are allowed to be taken into account for purposes of setting fees that are reasonable and proportional to the costs incurred by the issuer and therefore the rule's maximum permissible fees were too high. In addition, the Court held that the final rules' network non-exclusivity provisions concerning unaffiliated payment networks for debit cards also violated the Durbin Amendment. The Court vacated the final rule, but stayed its ruling to provide the FRB an opportunity to replace the invalidated portions. The FRB has appealed this decision. If this decision is ultimately upheld and/or the FRB re-issues rules for purposes of implementing the Durbin Amendment in a manner consistent with this decision, the amount of debit card

interchange fees the Bancorp would be permitted to charge likely would be reduced.

FDIC Matters and Resolution Planning

Title II of the Dodd-Frank Act creates an orderly liquidation process that the FDIC can employ for failing systemically important financial companies. Additionally, the Dodd-Frank Act also codifies many of the temporary changes that had already been implemented, such as permanently increasing the amount of deposit insurance to \$250,000.

In January 2012, the FDIC issued a final rule that requires an insured depository institution with \$50 billion or more in total assets to submit periodic contingency plans to the FDIC for resolution in the event of the institution's failure. The rule became effective in January 2012, however, submission of plans will be staggered over a period of time. The Bancorp's banking subsidiary is subject to this rule and submitted its first resolution plan pursuant to this rule as of December 31, 2013.

In October 2011, the FRB and FDIC issued a final rule implementing the resolution planning requirements of Section 165(d) of the Dodd-Frank Act. The final rule requires bank holding companies with assets of \$50 billion or more and nonbank financial firms designated by FSOC for supervision by the FRB to annually submit resolution plans to the FDIC and FRB. Each plan shall describe the company's strategy for rapid and orderly resolution in bankruptcy during times of financial distress. Under the final rule, companies will submit their initial resolution plans on a staggered basis. The Bancorp submitted its first resolution plan pursuant to this rule as of December 31, 2013.

Proprietary Trading and Investing in Certain Funds

The Dodd-Frank Act sets forth new restrictions on banking organizations' ability to engage in proprietary trading and sponsors of or invest in private equity and hedge funds (the Volcker Rule). The final regulations implementing the Volcker Rule (Final Rules) were adopted on December 10, 2013. The Volcker Rule generally prohibits any banking entity from (i) engaging in short-term proprietary trading for its own account and (ii) sponsoring or acquiring any ownership interest in a private equity or hedge fund. The Volcker Rule and Final Rules contain a number of exceptions. The Volcker Rule permits transactions in the securities of the U.S. government and its agencies, certain government-sponsored enterprises and states and their political subdivisions, as well as certain investments in small business investment companies. Transactions on behalf of customers and in connection with certain underwriting and market making activities, as well as risk-mitigating hedging activities and certain foreign banking activities are also permitted. The Final Rules exclude certain funds from the prohibition on fund ownership and sponsorship including wholly-owned subsidiaries, joint ventures, and acquisitions vehicles, as well as SEC registered investment companies. *De minimis* ownership of private equity or hedge funds is also permitted under the Final Rules. In addition to the general prohibition on sponsorship and investment, the Volcker rule contains additional requirements applicable to any private equity or hedge fund that is sponsored by the banking entity or for which it serves as investment manager or investment advisor. The Bancorp will be required under the Final Rules to demonstrate that it has a Volcker Rule compliance program. In connection with the issuance of the Final Rules, the Federal Reserve extended the conformance period generally until July 21, 2015. The Final Rules become effective April 2014, but because

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of the FRB general extension, the Bancorp will have until July 21, 2015 to fully conform its activities and investments to the Final Rules. The FRB may extend the conformance period for two additional one-year periods. Further, with respect to covered funds that are illiquid funds, the FRB has the authority to grant up to five more years for the Bancorp to conform to the final Volcker Rule with respect to such illiquid funds. The Bancorp does not know whether it will be granted any extension of time to conform its activities to the final Volcker Rule.

Derivatives

Title VII of the Dodd-Frank Act includes measures to broaden the scope of derivative instruments subject to regulation by requiring clearing and exchange trading of certain derivatives, imposing new capital and margin requirements for certain market participants and imposing position limits on certain over-the-counter derivatives. Certain affiliates of the Bancorp that engage in significant swaps activities may be required to register with the Commodity Futures Trading Commission or the SEC as a swap dealer, security-based swap dealer, major swap participant or major security-based swap participant. As with the Volcker Rule, the Bancorp will be required to demonstrate that it has a satisfactory compliance program to monitor the activities of any such entity registered under the new regulations. The ultimate impact of these derivatives regulations, and the time it will take to comply, continues to remain uncertain. The final regulations will impose additional operational and compliance costs on us and may require us to restructure certain businesses and negatively impact our revenues and results of operations.

Interstate Bank Branching

The Dodd-Frank Act includes provisions permitting national and insured state banks to engage in *de novo* interstate branching if, under the laws of the state where the new branch is to be established, a state bank chartered in that state would be permitted to establish a branch.

Systemically Significant Companies and Capital

Title I of the Dodd-Frank Act creates a new regulatory regime for large bank holding companies. U.S. bank holding companies with \$50 billion or more in total consolidated assets, including Fifth Third, are subject to enhanced prudential standards and early remediation requirements under Title I. Title I of Dodd-Frank establishes a broad framework for identifying, applying heightened supervision and regulation to, and (as necessary) limiting the size and activities of systemically significant financial companies.

The Dodd-Frank Act requires the FRB to impose enhanced capital and risk-management standards on these firms and mandates the FRB to conduct annual stress tests on all bank holding companies with \$50 billion or more in assets to determine whether they have the capital needed to absorb losses in baseline, adverse, and severely adverse economic conditions. In November 2011, the FRB adopted final rules requiring bank holding companies with \$50 billion or more in consolidated assets to submit capital plans to the FRB on an annual basis. Under the final rules, the FRB annually will evaluate an institutions capital adequacy, internal capital adequacy, assessment processes and plans to make capital distributions such as dividend payments and stock repurchases.

In November 2013, the FRB provided instructions on the 2014 Comprehensive Capital Analysis and Review (CCAR). The 2014 CCAR required bank holding companies with consolidated assets of \$50 billion or more to submit a capital plan to the FRB by January 6, 2014. The mandatory elements of the

capital plan are an assessment of the expected use and sources of capital over the planning horizon, a description of all planned capital actions over the planning horizon, a discussion of any expected changes to the Bancorp's business plan that are likely to have a material impact on its capital adequacy or liquidity, a detailed description of the Bancorp's

process for assessing capital adequacy and the Bancorp's capital policy.

In December 2011, the FRB issued proposed rules to strengthen regulation and supervision of large bank holding companies and systemically important nonbank financial firms. The proposed rules would generally apply to all U.S. bank holding companies with consolidated assets of \$50 billion or more, such as the Bancorp, and any nonbank financial firms that may be designated by the FSOC as systemically important companies. The proposal, which is mandated by the Dodd-Frank Act, includes a wide range of measures addressing such issues as capital, liquidity, credit exposure, stress testing, risk management and early remediation requirements.

In December of 2010 and revised in June of 2011, the Basel Committee on Banking Supervision (the Basel Committee) issued Basel III, a global regulatory framework, to enhance international capital standards. Basel III is designed to materially improve the quality of regulatory capital and introduces a new minimum common equity requirement. Basel III also raises the numerical minimum capital requirements and introduces capital conservation and countercyclical buffers to induce banking organizations to hold capital in excess of regulatory minimums. In addition, Basel III establishes an international leverage standard for internationally active banks.

In June of 2012, U.S. banking regulators proposed enhancements to the regulatory capital requirements for U.S. banks, which implement aspects of Basel III, such as re-defining the regulatory capital elements and minimum capital ratios, introducing regulatory capital buffers above those minimums, revising the agencies' rules for calculating risk-weighted assets and introducing a new Tier I common equity ratio. In July of 2013, U.S. banking regulators approved the final enhanced regulatory capital rules (Final Capital Rules), which included modifications to the proposed rules.

The Final Capital Rules, among other things, (i) introduce a new capital measure Common Equity Tier 1 (CET1), (ii) specify that Tier 1 capital consists of CET1 and Additional Tier 1 capital instruments meeting specified requirements, (iii) define CET1 narrowly by requiring that most adjustments to regulatory capital measures be made to CET1 and not to the other components of capital and (iv) expand the scope of the adjustments as compared to existing regulations. CET1 capital consists of common stock instruments that meet the eligibility criteria in the final rules, retained earnings, accumulated other comprehensive income and common equity Tier 1 minority interest.

When fully phased-in on January 1, 2019, the Final Capital Rules require banking organizations to maintain (i) a minimum ratio of CET1 to risk-weighted assets of at least 4.5%, plus a 2.5% capital conservation buffer (which is added to the 4.5% CET1 ratio as that buffer is phased-in, effectively resulting in a minimum ratio of CET1 to risk-weighted assets of at least 7.0% upon full implementation), (ii) a minimum ratio of Tier 1 capital to risk-weighted assets of at least 6.0%, plus the capital conservation buffer (which is added to the 6.0% Tier 1 capital ratio as that buffer is phased-in, effectively resulting in a minimum Tier 1 capital ratio of 8.5% upon full implementation), (iii) a minimum ratio of total capital (that is, Tier 1 plus Tier 2 capital) to risk-weighted assets of at least 8.0%, plus the capital

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conservation buffer (which is added to the 8.0% total capital ratio as that buffer is phased-in, effectively resulting in a minimum total capital ratio of 10.5% upon full implementation) and (iv) as a newly adopted international standard, a minimum leverage ratio of 4.0%, calculated as the ratio of Tier 1 capital to adjusted average consolidated assets for large internationally active banks.

The Final Capital Rules also provide for a countercyclical capital buffer designed to absorb losses during periods of economic stress. Banking institutions with a ratio of CET1 to risk-weighted assets above the minimum but below the conservation buffer will face limitations on the payment of dividends, common stock repurchases and discretionary cash payments to executive officers based on the amount of the shortfall.

The Final Capital Rules provide for a number of deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing rights, deferred tax assets dependent upon future taxable income and significant investments in non-consolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10% of CET1 or all such categories in the aggregate exceed 15% of CET1. Under current capital standards, the effects of accumulated other comprehensive income items included in capital are excluded for the purposes of determining regulatory capital ratios. Under the Final Capital Rules, Bancorp has a one-time election (the Opt-out Election) to filter certain accumulated other comprehensive income (AOCI) components, comparable to the treatment under the current general risk-based capital rule.

The new capital rules are effective for the Bancorp on January 1, 2015, subject to phase-in periods for certain of their components and other provisions. The Bancorp is in the process of evaluating the final rules and their potential impact.

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ITEM 2. PROPERTIES

The Bancorp's executive offices and the main office of Fifth Third Bank are located on Fountain Square Plaza in downtown Cincinnati, Ohio in a 32-story office tower, a five-story office building with an attached parking garage and a separate ten-story office building known as the Fifth Third Center, the William S. Rowe Building and the 530 Building, respectively. The Bancorp's main operations center is located in Cincinnati, Ohio, in a three-story building with an attached parking garage known as the Madisonville Operations Center. The Bank owns 100% of these buildings.

At December 31, 2013, the Bancorp, through its banking and non-banking subsidiaries, operated 1,320 banking centers, of which 941 were owned, 264 were leased and 115 for which the buildings are owned but the land is leased. The banking centers are located in the states of Ohio, Kentucky, Indiana, Michigan, Illinois, Florida, Tennessee, North Carolina, West Virginia, Pennsylvania, Missouri, and Georgia. The Bancorp's significant owned properties are owned free from mortgages and major encumbrances.

EXECUTIVE OFFICERS OF THE BANCORP

Officers are appointed annually by the Board of Directors at the meeting of Directors immediately following the Annual Meeting of Shareholders. The names, ages and positions of the Executive Officers of the Bancorp as of February 24, are listed below along with their business experience during the past 5 years:

Kevin T. Kabat, 57. Vice Chairman of the Bancorp since September 2012 and Chief Executive Officer of the Bancorp since April 2007. Previously, Mr. Kabat was President of the Bancorp from June 2006 to September 2012 and Chairman from June 2008 to June 2010. Prior to that, Mr. Kabat was Executive Vice President of the Bancorp since December 2003.

Steven Alonso, 53. Executive Vice President of the Bancorp since March 2012. Previously, Mr. Alonso was Executive Vice President of Fifth Third Bank since November 2008. Prior to that, Mr. Alonso served as founder, chairman and CEO of OakStreet Mortgage, LLC.

Greg D. Carmichael, 52. President of the Bancorp since September 2012 and Chief Operating Officer of the Bancorp since June 2006. Previously, Mr. Carmichael was the Executive Vice President and Chief Information Officer of the Bancorp since June 2003.

Frank R. Forrest, 59. Executive Vice President and Chief Risk and Credit Officer of the Bancorp since September 2013. Previously, Mr. Forrest served with Bank of America Merrill Lynch. From March 2012 until June 2013, Mr. Forrest served as Managing Director and Quality Control Executive for Legacy Asset Services, a division of Bank of America. From September 2008 until March 2012, Mr. Forrest was Managing Director and Global Debt Products Executive for Global Corporate and Investment Banking. Formerly from January 2007 to September 2008, Mr. Forrest was Risk Management Executive for Commercial Banking.

Mark D. Hazel, 48. Senior Vice President and Controller of the Bancorp since February 2010. Prior to that, Mr. Hazel was the Assistant Bancorp Controller since 2006 and was the Controller of Nonbank entities since 2003.

James R. Hubbard, 55. Senior Vice President and Chief Legal Officer of the Bancorp since February 2010. Prior to that, Mr. Hubbard was the Senior Vice President and Director of Legal Services since June 2001.

James C. Leonard, 44. Senior Vice President and Treasurer of the Bancorp since October 2013. Previously, Mr. Leonard was the Director of Business Planning and Analysis since 2006 and was the

Chief Financial Officer of the Commercial Banking Division since 2001.

Gregory L. Kosch, 54. Executive Vice President of the Bancorp since June 2005. Previously, Mr. Kosch was Senior Vice President and head of the Bancorp's Commercial Division in the Chicago affiliate since June 2002.

Daniel T. Poston, 55. Executive Vice President of the Bancorp since June 2003, and Chief Strategy and Administrative Officer of the Bancorp since October 2013. Previously, Mr. Poston was the Chief Financial Officer of the Bancorp from September 2009 to October 2013. Previously, Mr. Poston was the Controller of the Bancorp from July 2007 to May 2008 and from November 2008 to September 2009. Previously, Mr. Poston was the Chief Financial Officer of the Bancorp from May 2008 to November 2008. Formerly, Mr. Poston was the Auditor of the Bancorp since October 2001 and was Senior Vice President of the Bancorp and Fifth Third Bank since January 2002.

Joseph R. Robinson, 46. Executive Vice President and Chief Information Officer and Director of Information Technology and Operations of the Bancorp since September 2009. Previously, Mr. Robinson was Executive Vice President and Chief Information Officer of the Bancorp since April 2008. Prior to that, he was Senior Vice President and Director of Central Operations since November 2006 and Senior Vice President of IT Enterprise Solutions since March 2004.

Robert A. Sullivan, 59. Senior Executive Vice President of the Bancorp since December 2002.

Teresa J. Tanner, 45. Executive Vice President and Chief Human Resources Officer of the Bancorp since February 2010. Previously, Ms. Tanner was Senior Vice President and Director of Enterprise Learning since September 2008. Prior to that, she was Human Resources Senior Vice President and Senior Business Partner for the Information Technology and Central Operations divisions since July 2006. Previously, she was Vice President and Senior Business Partner for Operations since September 2004.

Mary E. Tuuk, 49. Executive Vice President of Corporate Services & Board Secretary of the Bancorp since July 2013. Previously, Ms. Tuuk served as Affiliate President of Fifth Third Bank (Western Michigan) from November 2011 to June 2013. Prior to that, Ms. Tuuk was the Executive Vice President and Chief Risk Officer of the Bancorp from June 2007 to October 2011 and from July 2013 through September 2013. Ms. Tuuk was Senior Vice President of Fifth Third Bancorp since 2003.

Tayfun Tuzun, 49. Executive Vice President and Chief Financial Officer of the Bancorp since October 2013. Previously, Mr. Tuzun was the Senior Vice President and Treasurer of the Bancorp from December 2011 to October 2013. Prior to that, Mr. Tuzun was the Assistant Treasurer and Balance Sheet Manager of Fifth Third Bancorp. Previously, Mr. Tuzun was the Structured Finance Manager since 2007.

Table of Contents**PART II****ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES**

The Bancorp's common stock is traded in the over-the-counter market and is listed under the symbol FITB on the NASDAQ® Global Select Market System.

High and Low Stock Prices and Dividends Paid Per Share

| | High | Low | Dividends Paid Per Share |
|----------------|---------|---------|-----------------------------|
| 2013 | | | |
| Fourth Quarter | \$21.14 | \$17.49 | \$0.12 |
| Third Quarter | \$19.79 | \$17.80 | \$0.12 |
| Second Quarter | \$18.74 | \$15.62 | \$0.12 |
| First Quarter | \$16.77 | \$15.19 | \$0.11 |
| | | | Dividends Paid |
| 2012 | High | Low | Per Share |
| Fourth Quarter | \$16.16 | \$13.75 | \$0.10 |
| Third Quarter | \$15.95 | \$13.07 | \$0.10 |
| Second Quarter | \$14.67 | \$12.04 | \$0.08 |
| First Quarter | \$14.73 | \$12.78 | \$0.08 |

See a discussion of dividend limitations that the subsidiaries can pay to the Bancorp discussed in Note 3 of the Notes to the Consolidated Financial Statements. Additionally, as of December 31, 2013, the Bancorp had 49,524 shareholders of record.

Issuer Purchases of Equity Securities

| Period | Shares Purchased ^(a) | Average Price Paid Per Share | Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Shares that May Be Purchased Under the Plans or Programs |
|---------------|------------------------------------|------------------------------------|--|--|
| October 2013 | 4,270,250 | \$18.39 | 4,270,250 | 70,694,231 |
| November 2013 | 8,538,423 | 19.68 | 8,538,423 | 62,155,808 |
| December 2013 | 19,084,195 | 20.33 | 19,084,195 | 43,071,613 |
| Total | 31,892,868 | \$19.90 | 31,892,868 | 43,071,613 |

(a) The Bancorp repurchased 66,283, 93,841 and 63,573 shares during October, November and December of 2013 in connection with various employee compensation plans of the Bancorp. These purchases are not included against the maximum number of shares that may yet be purchased under the Board of Directors authorization.

See further discussion of stock-based compensation in Note 24 of the Notes to the Consolidated Financial Statements.

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The following performance graphs do not constitute soliciting material and should not be deemed filed or incorporated by reference into any other Company filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent the Bancorp specifically incorporates the performance graphs by reference therein.

Total Return Analysis

The graphs below summarize the cumulative return experienced by the Bancorp's shareholders over the years 2008 through 2013, and 2003 through 2013, respectively, compared to the S&P 500 Stock and the S&P Banks indices.

FIFTH THIRD BANCORP VS. MARKET INDICES

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PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The information required by this item relating to the Executive Officers of the Registrant is included in PART I under EXECUTIVE OFFICERS OF THE BANCORP.

The information required by this item concerning Directors and the nomination process is incorporated herein by reference under the caption ELECTION OF DIRECTORS of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

The information required by this item concerning the Audit Committee and Code of Business Conduct and Ethics is incorporated herein by reference under the captions CORPORATE GOVERNANCE and BOARD OF DIRECTORS, ITS COMMITTEES, MEETINGS AND FUNCTIONS of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

The information required by this item concerning Section 16 (a) Beneficial Ownership Reporting Compliance is incorporated herein by reference under the caption SECTION 16 (a) BENEFICIAL OWNERSHIP REPORTING COMPLIANCE of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

ITEM 11. EXECUTIVE COMPENSATION

The information required by this item is incorporated herein by reference under the captions COMPENSATION DISCUSSION AND ANALYSIS, COMPENSATION OF NAMED EXECUTIVE OFFICERS AND DIRECTORS, COMPENSATION COMMITTEE REPORT and COMPENSATION COMMITTEE INTERLOCKS AND INSIDER PARTICIPATION of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

Security ownership information of certain beneficial owners and management is incorporated herein by reference under the captions CERTAIN BENEFICIAL OWNERS, ELECTION OF DIRECTORS, COMPENSATION DISCUSSION AND ANALYSIS and COMPENSATION OF NAMED EXECUTIVE OFFICERS AND DIRECTORS of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

The information required by this item concerning Equity Compensation Plan information is included in Note 24 of the Notes to the Consolidated Financial Statements.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information required by this item is incorporated herein by reference under the captions CERTAIN TRANSACTIONS, ELECTION OF DIRECTORS, CORPORATE GOVERNANCE and BOARD OF DIRECTORS, ITS COMMITTEES, MEETINGS AND FUNCTIONS of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

The information required by this item is incorporated herein by reference under the caption PRINCIPAL INDEPENDENT EXTERNAL AUDIT FIRM FEES of the Bancorp's Proxy Statement for the 2014 Annual Meeting of Shareholders.

PART IV

ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

| | Pages |
|---|--------|
| Report of Independent Registered Public Accounting Firm | 87 |
| Fifth Third Bancorp and Subsidiaries Consolidated Financial Statements | 88-92 |
| Notes to Consolidated Financial Statements | 93-172 |
| The schedules for the Bancorp and its subsidiaries are omitted because of the absence of conditions under which they are required, or because the information is set forth in the Consolidated Financial Statements or the notes thereto. | |

The following lists the Exhibits to the Annual Report on Form 10-K.

- 2.1 Master Investment Agreement (excluding exhibits and schedules) dated as of March 27, 2009 and amended as of June 30, 2009, among Fifth Third Bank, Fifth Third Financial Corporation, Advent-Kong Blocker Corp., FTPS Holding, LLC and Fifth Third Processing Solutions, LLC. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Commission on July 2, 2009.
- 3.1 Amended Articles of Incorporation of Fifth Third Bancorp, as amended.
- 3.2 Code of Regulations of Fifth Third Bancorp, as Amended as of September 18, 2012. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Commission on September 21, 2012.
- 4.1 Junior Subordinated Indenture, dated as of March 20, 1997 between Fifth Third Bancorp and Wilmington Trust Company, as Debenture Trustee. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on March 26, 1997.
- 4.2 Indenture, dated as of May 23, 2003, between Fifth Third Bancorp and Wilmington Trust Company, as Trustee. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 22, 2003.
- 4.3 Global security representing Fifth Third Bancorp's \$500,000,000 4.50% Subordinated Notes due 2018. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 22, 2003.
- 4.4 First Supplemental Indenture, dated as of December 20, 2006, between Fifth Third Bancorp and Wilmington Trust Company, as Trustee. Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2006.
- 4.5 Global security representing Fifth Third Bancorp's \$500,000,000 5.45% Subordinated Notes due 2017. Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2006.
- 4.6 Global security representing Fifth Third Bancorp's \$250,000,000 Floating Rate Subordinated Notes due 2016. Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2006.
- 4.7 First Supplemental Indenture dated as of March 30, 2007 between Fifth Third Bancorp and Wilmington Trust Company, as trustee, to the Junior Subordinated Indenture dated as of May 20, 1997 between Fifth Third and

the Trustee. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on March 30, 2007.

- 4.8 Global security dated as of March 4, 2008 representing Fifth Third Bancorp's \$500,000,000 8.25% Subordinated Notes due 2038. Incorporated by reference to Registrant's Quarterly Report on Form 10-Q filed for the quarter ended March 31, 2008. (1)

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- 4.9 Indenture for Senior Debt Securities dated as of April 30, 2008 between Fifth Third Bancorp and Wilmington Trust Company, as trustee. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 6, 2008.
- 4.10 Supplemental Indenture dated as of January 25, 2011 between Fifth Third Bancorp and Wilmington Trust Company, as Trustee, to the Indenture for Senior Debt Securities dated as of April 30, 2008 between Fifth Third and the Trustee. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on January 25, 2011.
- 4.11 Global Security dated as of January 25, 2011 representing Fifth Third Bancorp's \$500,000,000 3.625% Senior Notes due 2016. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on January 25, 2011. (2)
- 4.12 Second Supplemental Indenture dated as of March 7, 2012 between Fifth Third Bancorp and Wilmington Trust Company, as Trustee, to the Indenture for Senior Debt Securities dated as of April 30, 2008 between Fifth Third and the Trustee. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on March 7, 2012.
- 4.13 Global Security dated as of March 7, 2012 representing Fifth Third Bancorp's \$500,000,000 3.500% Senior Notes due 2022. Incorporated by reference to the Registrant's Current Report on Form 8-K/A filed with the Securities and Exchange Commission on March 7, 2012.
- 4.14 Deposit Agreement dated May 16, 2013, between Fifth Third Bancorp, as issuer, Wilmington Trust, National Association, as depositary and calculation agent, American Stock Transfer & Trust Company, LLC, as transfer agent and registrar, and the holders from time to time of the depositary receipts issued thereunder. Incorporated by reference to Exhibit 4.3 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 16, 2013.
- 4.15 Form of Certificate Representing the 5.10% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series H, of Fifth Third Bancorp. Incorporated by reference to Exhibit 4.2 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 16, 2013.
- 4.16 Form of Depositary Receipt for the 5.10% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series H, of Fifth Third Bancorp. Incorporated by reference to Exhibit 4.4 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 16, 2013.
- 4.17 Global Security dated as of November 20, 2013 representing Fifth Third Bancorp's \$500,000,000 4.30% Subordinated Notes due 2024. Incorporated by reference to Exhibit 4.1 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on November 20, 2013.
- 4.18 Deposit Agreement dated December 9, 2013, between Fifth Third Bancorp, as issuer, Wilmington Trust, National Association, as depositary and calculation agent, American Stock Transfer & Trust Company, LLC as transfer agent and registrar, and the holders from time to time of the depositary receipts issued thereunder. Incorporated by reference to Exhibit 4.3 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on December 9, 2013.
- 4.19 Form of Certificate Representing the 6.625% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series I, of Fifth Third Bancorp. Incorporated by reference to Exhibit 4.2 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on December 9, 2013.
- 4.20 Form of Depositary Receipt for the 6.625% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series I, of Fifth Third Bancorp. Incorporated by reference to Exhibit 4.4 of the Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on December 9, 2013.
- 10.1 Fifth Third Bancorp Unfunded Deferred Compensation Plan for Non-Employee Directors, as Amended and Restated. Incorporated by reference to Exhibit 10.1 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013. *
- 10.2 Indenture effective November 19, 1992 between Fifth Third Bancorp, Issuer and NBD Bank, N.A., Trustee. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on November 18, 1992 and as Exhibit 4.1 to

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- the Registrant's Registration Statement on Form S-3, Registration No. 33-54134.
- 10.3 Fifth Third Bancorp Master Profit Sharing Plan, as Amended and Restated. Incorporated by reference to the Registrant's Annual Report on Form 10-K for the year ended December 31, 2011.*
- 10.4 First Amendment to Fifth Third Bancorp Master Profit Sharing Plan, as Amended and Restated. Incorporated by reference to the Registrant's Annual Report on Form 10-K for the year ended December 31, 2011.*
- 10.5 Second Amendment to Fifth Third Bancorp Master Profit Sharing Plan, as Amended and Restated. Incorporated by reference to Exhibit 10.7 of the Registrant's Annual Report on Form 10-K for the year ended December 31, 2012.*
- 10.6 Third Amendment to Fifth Third Bancorp Master Profit Sharing Plan, as Amended and Restated. Incorporated by reference to Exhibit 10.8 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013.*
- 10.7 Fourth Amendment to Fifth Third Bancorp Master Profit Sharing Plan, as Amended and Restated.*
- 10.8 Fifth Third Bancorp Incentive Compensation Plan. Incorporated by reference to Registrant's Proxy Statement dated February 19, 2004.*
- 10.9 Fifth Third Bancorp 2008 Incentive Compensation Plan. Incorporated by reference to the Registrant's Proxy Statement dated March 6, 2008.*
- 10.10 Fifth Third Bancorp 2011 Incentive Compensation Plan. Incorporated by reference to the Registrant's Proxy Statement dated March 10, 2011.*
- 10.11 Amended and Restated Fifth Third Bancorp 1993 Stock Purchase Plan. Incorporated by reference to Registrant's Annual Report on Form 10-K for the year ended December 31, 2011.*
- 10.12 Fifth Third Bancorp Non-qualified Deferred Compensation Plan, as Amended and Restated.
- 10.13 Fifth Third Bancorp Stock Option Gain Deferral Plan. Incorporated by reference to Registrant's Proxy Statement dated February 9, 2001.*
- 10.14 Amendment No. 1 to Fifth Third Bancorp Stock Option Gain Deferral Plan. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on May 26, 2006. *
- 10.15 Notice of Grant of Performance Units and Award Agreement. Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2004. *
- 10.16 Notice of Grant of Restricted Stock and Award Agreement (for Executive Officers). Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2004. *
- 10.17 Notice of Grant of Stock Appreciation Rights and Award Agreement. Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2004. *
- 10.18 Notice of Grant of Restricted Stock and Award Agreement (for Directors). Incorporated by reference to Registrant's Annual Report on Form 10-K filed for the fiscal year ended December 31, 2004. *
- 10.19 Amended and Restated First National Bankshares of Florida, Inc. 2003 Incentive Plan. Incorporated by reference to First National Bankshares of Florida, Inc.'s Annual Report on Form 10-K for the year ended December 31, 2003. *
- 10.20 Form of Executive Agreement effective December 31, 2008, between Fifth Third Bancorp and Kevin T. Kabat, Robert A. Sullivan and Greg D. Carmichael. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on December 31, 2008. *
- 10.21 Form of Executive Agreement effective December 31, 2008, between Fifth Third Bancorp and Mary E. Tuuk. Incorporated by reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on December 31, 2008. *
- 10.22 Form of Executive Agreement effective February 3, 2014, between Fifth Third Bancorp and Tayfun Tuzun. Incorporated by reference to Exhibit 10.1 to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on February 7, 2014.*
- 10.23 Form of Executive Agreement effective February 3, 2014, between Fifth Third Bancorp and Frank R. Forrest. Incorporated by reference to Exhibit 10.2 to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on February 7, 2014.*
- 10.24

Form of Amended Executive Agreement effective January 19, 2012, between Fifth Third Bancorp and Daniel T. Poston. Incorporated by

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| | reference to Registrant's Current Report on Form 8-K filed with the Securities and Exchange Commission on January 24, 2012.* |
| 10.25 | Warrant dated June 30, 2009 issued by Vantiv Holding, LLC to Fifth Third Bank. Incorporated by reference to the Registrant's Schedule 13D filed with the Commission on April 2, 2012. |
| 10.26 | Second Amended & Restated Limited Liability Company Agreement (excluding certain exhibits) dated as of March 21, 2012 by and among Vantiv, Inc., Fifth Third Bank, FTPS Partners, LLC, Vantiv Holding, LLC and each person who becomes a member after March 21, 2012. Incorporated by reference to the Registrant's Schedule 13D filed with the Commission on April 2, 2012. |
| 10.27 | Amendment and Restatement Agreement and Reaffirmation (excluding certain schedules) dated as of June 30, 2009 among Fifth Third Processing Solutions, LLC, FTPS Holding, LLC, Card Management Company, LLC, Fifth Third Holdings, LLC and Fifth Third Bank. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Commission on July 2, 2009. |
| 10.28 | Registration Rights Agreement dated as of March 21, 2012 by and among Vantiv, Inc., Fifth Third Bank, FTPS Partners, LLC, JPND Enterprises, LLC and certain stockholders of Vantiv, Inc. Incorporated by reference to the Registrant's Schedule 13D filed with the Commission on April 2, 2012. |
| 10.29 | Exchange Agreement dated as of March 21, 2012 by and among Vantiv, Inc., Vantiv Holding, LLC, Fifth Third Bank, FTPS Partners, LLC and such other holders of Class B Units and Class C Non-Voting Units that are from time to time parties of the Exchange Agreement. Incorporated by reference to the Registrant's Schedule 13D filed with the Commission on April 2, 2012. |
| 10.30 | Recapitalization Agreement dated as of March 21, 2012 by and among Vantiv, Inc., Vantiv Holding, LLC, Fifth Third Bank, FTPS Partners, LLC, JPND Enterprises, LLC and certain stockholders of Vantiv, Inc. Incorporated by reference to the Registrant's Schedule 13D filed with the Commission on April 2, 2012. |
| 10.31 | Description of Vantiv, Inc. Director Compensation for Greg D. Carmichael. Incorporated by reference to Exhibit 10.8 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012. On May 10, 2012, Daniel T. Poston was elected as a Class B Director of Vantiv, Inc. Mr. Poston is subject to a substantially similar compensation arrangement as described in Exhibit 10.8 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012.* |
| 10.32 | Stock Appreciation Right Award Agreement. Incorporated by reference to Exhibit 10.2 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013.* |
| 10.33 | Performance Share Award Agreement. Incorporated by reference to Exhibit 10.3 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013.* |
| 10.34 | Restricted Stock Award Agreement (for Directors). Incorporated by reference to Exhibit 10.4 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013.* |
| 10.35 | Restricted Stock Award Agreement (for Executive Officers). Incorporated by reference to Exhibit 10.5 of the Registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2013.* |
| 10.36 | Separation Agreement dated July 25, 2013 between Paul Reynolds and Fifth Third Bancorp. Incorporated by reference to the Registrant's Current Report on Form 8-K filed with the Commission on July 30, 2013.* |
| 10.37 | Master Confirmation, as supplemented by a Supplemental Confirmation, for accelerated share repurchase transaction dated November 13, 2013 between Fifth Third Bancorp and Deutsche Bank AG, London Branch** |
| 10.38 | Master Confirmation, as supplemented by a Supplemental Confirmation, for accelerated share repurchase transaction dated December 10, 2013 between Fifth Third Bancorp and Deutsche Bank AG, London Branch** |
| 12.1 | Computations of Consolidated Ratios of Earnings to Fixed Charges. |
| 12.2 | Computations of Consolidated Ratios of Earnings to Combined Fixed Charges and Preferred Stock Dividend Requirements. |
| 21 | Fifth Third Bancorp Subsidiaries, as of December 31, 2013. |
| 23 | Consent of Independent Registered Public Accounting Firm-Deloitte & Touche LLP. |

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- 31(i) Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 by Chief Executive Officer.
- 31(ii) Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 by Chief Financial Officer.
- 32(i) Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 by Chief Executive Officer.
- 32(ii) Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 by Chief Financial Officer.
- 101 Interactive data files pursuant to Rule 405 of Regulation S-T: (i) the Consolidated Balance Sheets, (ii) the Consolidated Statements of Income, (iii) the Consolidated Statements of Comprehensive Income (iv) the Consolidated Statements of Changes in Equity, (v) the Consolidated Statements of Cash Flows, and (vi) the Notes to Consolidated Financial Statements tagged as blocks of text and in detail.

(1) Fifth Third Bancorp also entered into an identical security on March 4, 2008 representing an additional \$500,000,000 of its 8.25% Subordinated Notes due 2038.

(2) Fifth Third Bancorp also entered into an identical security on January 25, 2011 representing an additional \$500,000,000 of its 3.625% Senior Notes due 2016.

** Denotes management contract or compensatory plan or arrangement.*

*** An application for confidential treatment for selected portions of this exhibit has been filed with the Securities and Exchange Commission.*

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

FIFTH THIRD BANCORP

Registrant

/s/ Kevin T. Kabat

Kevin T. Kabat

Vice Chairman and CEO

Principal Executive Officer

February 24, 2014

Pursuant to requirements of the Securities Exchange Act of 1934, this report has been signed on February 24, 2014 by the following persons on behalf of the Registrant and in the capacities indicated.

OFFICERS:

/s/ Kevin T. Kabat

Kevin T. Kabat

Vice Chairman and CEO

Principal Executive Officer

/s/ Tayfun Tuzun

Tayfun Tuzun

Executive Vice President and CFO

Principal Financial Officer

/s/ Mark D. Hazel

Mark D. Hazel

Senior Vice President and Controller

Principal Accounting Officer

DIRECTORS:

/s/ William M. Isaac

William M. Isaac

Chairman

/s/ James P. Hackett

James P. Hackett

Lead Director

/s/ Nicholas K. Akins
Nicholas K. Akins

/s/ Darryl F. Allen
Darryl F. Allen

/s/ B. Evan Bayh III
B. Evan Bayh III

/s/ Ulysses L. Bridgeman, Jr.
Ulysses L. Bridgeman, Jr.

/s/ Emerson L. Brumback
Emerson L. Brumback

/s/ Gary R. Heminger
Gary R. Heminger

/s/ Jewell D. Hoover
Jewell D. Hoover

/s/ Kevin T. Kabat
Kevin T. Kabat

/s/ Mitchel D. Livingston, Ph.D.
Mitchel D. Livingston, Ph.D.

/s/ Michael B. McCallister
Michael B. McCallister

/s/ Hendrik G. Meijer
Hendrik G. Meijer

/s/ John J. Schiff, Jr.
John J. Schiff, Jr.

/s/ Marsha C. Williams
Marsha C. Williams

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| Year | Interest-Earning Assets | | | | | Total | Cash and Due | | Total Average Assets |
|------|-------------------------|------------------------|------------------------------|------------|------------|-------|--------------|------------|----------------------|
| | Loans and Leases | Federal Funds Sold (a) | Interest-Bearing Deposits in | | from Banks | | Other Assets | | |
| | | | Banks | Securities | | | | | |
| 2013 | \$ 89,093 | 1 | 2,416 | 16,444 | \$ 107,954 | 2,482 | 15,053 | \$ 123,732 | |
| 2012 | 84,822 | 2 | 1,493 | 15,319 | 101,636 | 2,355 | 15,695 | 117,614 | |
| 2011 | 80,214 | 1 | 2,030 | 15,437 | 97,682 | 2,352 | 15,335 | 112,666 | |
| 2010 | 79,232 | 11 | 3,317 | 16,371 | 98,931 | 2,245 | 14,841 | 112,434 | |
| 2009 | 83,391 | 12 | 1,023 | 17,100 | 101,526 | 2,329 | 14,266 | 114,856 | |
| 2008 | 85,835 | 438 | 183 | 13,424 | 99,880 | 2,490 | 13,411 | 114,296 | |
| 2007 | 78,348 | 257 | 147 | 11,630 | 90,382 | 2,275 | 10,613 | 102,477 | |
| 2006 | 73,493 | 252 | 144 | 20,910 | 94,799 | 2,477 | 8,713 | 105,238 | |
| 2005 | 67,737 | 88 | 113 | 24,806 | 92,744 | 2,750 | 8,102 | 102,876 | |
| 2004 | 57,042 | 120 | 195 | 30,282 | 87,639 | 2,216 | 5,763 | 94,896 | |

AVERAGE DEPOSITS AND SHORT-TERM BORROWINGS (\$ IN MILLIONS)

| Year | Deposits | | | | | | | Total | Short-Term Borrowings | | Total |
|------|-----------|----------|---------|--------------|--------------|--------------------|----------------|-----------|-----------------------|------------|-------|
| | Interest | | | Money Market | Certificates | | | | Total | Borrowings | |
| | Demand | Checking | Savings | | Other Time | \$100,000 and Over | Foreign Office | | | | |
| 2013 | \$ 29,925 | 23,582 | 18,440 | 9,467 | 3,760 | 6,339 | 1,518 | \$ 93,031 | 3,527 | \$ 96,558 | |
| 2012 | 27,196 | 23,096 | 21,393 | 4,903 | 4,306 | 3,102 | 1,555 | 85,551 | 4,806 | 90,357 | |
| 2011 | 23,389 | 18,707 | 21,652 | 5,154 | 6,260 | 3,656 | 3,497 | 82,315 | 3,122 | 85,437 | |
| 2010 | 19,669 | 18,218 | 19,612 | 4,808 | 10,526 | 6,083 | 3,361 | 82,277 | 1,926 | 84,203 | |
| 2009 | 16,862 | 15,070 | 16,875 | 4,320 | 14,103 | 10,367 | 2,265 | 79,862 | 6,980 | 86,842 | |
| 2008 | 14,017 | 14,191 | 16,192 | 6,127 | 11,135 | 9,531 | 4,220 | 75,413 | 10,760 | 86,173 | |
| 2007 | 13,261 | 14,820 | 14,836 | 6,308 | 10,778 | 6,466 | 3,155 | 69,624 | 6,890 | 76,514 | |
| 2006 | 13,741 | 16,650 | 12,189 | 6,366 | 10,500 | 5,795 | 3,711 | 68,952 | 8,670 | 77,622 | |
| 2005 | 13,868 | 18,884 | 10,007 | 5,170 | 8,491 | 4,001 | 3,967 | 64,388 | 9,511 | 73,899 | |
| 2004 | 12,327 | 19,434 | 7,941 | 3,473 | 6,208 | 2,403 | 4,449 | 56,235 | 13,539 | 69,774 | |

INCOME (\$ IN MILLIONS, EXCEPT PER SHARE DATA)

| Year | Net Income (Loss) Available to | | | | | Per Share ^(b) Originally Reported | | | | |
|------|--------------------------------|------------------|--------------------|---------------------|-----------------------------|--|--------------------|----------|------------------|---------|
| | Interest Income | Interest Expense | Noninterest Income | Noninterest Expense | Common Shareholder Earnings | Diluted Earnings | Dividends Declared | Earnings | Diluted Earnings | |
| | | | | | | | | | | |
| 2013 | \$ 3,973 | 412 | 3,227 | 3,961 | 1,799 | 2.05 | 2.02 | 0.47 | 2.05 | \$ 2.02 |
| 2012 | 4,107 | 512 | 2,999 | 4,081 | 1,541 | 1.69 | 1.66 | 0.36 | 1.69 | 1.66 |
| 2011 | 4,218 | 661 | 2,455 | 3,758 | 1,094 | 1.20 | 1.18 | 0.28 | 1.20 | 1.18 |

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| | | | | | | | | | | |
|------|-------|-------|-------|-------|---------|--------|--------|------|--------|--------|
| 2010 | 4,489 | 885 | 2,729 | 3,855 | 503 | 0.63 | 0.63 | 0.04 | 0.63 | 0.63 |
| 2009 | 4,668 | 1,314 | 4,782 | 3,826 | 511 | 0.73 | 0.67 | 0.04 | 0.73 | 0.67 |
| 2008 | 5,608 | 2,094 | 2,946 | 4,564 | (2,180) | (3.91) | (3.91) | 0.75 | (3.94) | (3.94) |
| 2007 | 6,027 | 3,018 | 2,467 | 3,311 | 1,075 | 1.99 | 1.98 | 1.70 | 2.00 | 1.99 |
| 2006 | 5,955 | 3,082 | 2,012 | 2,915 | 1,188 | 2.13 | 2.12 | 1.58 | 2.14 | 2.13 |
| 2005 | 4,995 | 2,030 | 2,374 | 2,801 | 1,548 | 2.79 | 2.77 | 1.46 | 2.79 | 2.77 |
| 2004 | 4,114 | 1,102 | 2,355 | 2,863 | 1,524 | 2.72 | 2.68 | 1.31 | 2.72 | 2.68 |

MISCELLANEOUS AT DECEMBER 31 (\$ IN MILLIONS, EXCEPT PER SHARE DATA)

Bancorp Shareholders Equity

| Year | Common Shares Outstanding | Common Stock | Preferred Stock | Capital Surplus | Retained Earnings | Other Comprehensive Income | Treasury Stock | Book Value Per Share | Allowance for Loan and Leases | |
|------|---------------------------|--------------|-----------------|-----------------|-------------------|----------------------------|----------------|----------------------|-------------------------------|-----------|
| | | | | | | | | | Total | Per Share |
| 2013 | 855,305,745 | \$ 2,051 | 1,034 | 2,561 | 10,156 | 82 | (1,295) | \$ 14,589 | 15.85 | \$ 1,582 |
| 2012 | 882,152,057 | 2,051 | 398 | 2,758 | 8,768 | 375 | (634) | 13,716 | 15.10 | 1,854 |
| 2011 | 919,804,436 | 2,051 | 398 | 2,792 | 7,554 | 470 | (64) | 13,201 | 13.92 | 2,255 |
| 2010 | 796,272,522 | 1,779 | 3,654 | 1,715 | 6,719 | 314 | (130) | 14,051 | 13.06 | 3,004 |
| 2009 | 795,068,164 | 1,779 | 3,609 | 1,743 | 6,326 | 241 | (201) | 13,497 | 12.44 | 3,749 |
| 2008 | 577,386,612 | 1,295 | 4,241 | 848 | 5,824 | 98 | (229) | 12,077 | 13.57 | 2,787 |
| 2007 | 532,671,925 | 1,295 | 9 | 1,779 | 8,413 | (126) | (2,209) | 9,161 | 17.18 | 937 |
| 2006 | 556,252,674 | 1,295 | 9 | 1,812 | 8,317 | (179) | (1,232) | 10,022 | 18.00 | 771 |
| 2005 | 555,623,430 | 1,295 | 9 | 1,827 | 8,007 | (413) | (1,279) | 9,446 | 16.98 | 744 |
| 2004 | 557,648,989 | 1,295 | 9 | 1,934 | 7,269 | (169) | (1,414) | 8,924 | 15.99 | 713 |

(a) Federal funds sold and interest-bearing deposits in banks are combined in other short-term investments in the Consolidated Financial Statements.

(b) Adjusted for accounting guidance related to the calculation of earnings per share, which was adopted retroactively on January 1, 2009.

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| | | | |
|---|--|--|---------------------------------------|
| FIFTH THIRD | John J. Schiff, Jr. | Frank R. Forrest | Jordan A. Miller, Jr. |
| BANCORP DIRECTORS | <i>Chairman of the Executive Committee & Director</i> | <i>Executive Vice President,</i> | Thomas Partridge |
| William M. Isaac, Chairman | <i>Cincinnati Financial Corporation</i> | <i>Chief Risk and Credit Officer</i> | Robert A. Sullivan |
| <i>Senior Managing Director-Global Head of Financial Institutions</i> | | | Michelle L. VanDyke |
| <i>FTI Consulting</i> | Marsha C. Williams | Mark D. Hazel | Thomas G. Welch, Jr. |
| | <i>Retired Senior Vice President & Chief Financial Officer</i> | <i>Senior Vice President & Controller</i> | FIFTH THIRD |
| James P. Hackett, Lead Director | <i>Orbitz Worldwide, Inc.</i> | James R. Hubbard | BANCORP BOARD |
| <i>CEO & Director</i> | | | COMMITTEES |
| <i>Steelcase, Inc.</i> | DIRECTORS EMERITI | | Finance Committee |
| | Philip G. Barach | | William M. Isaac, Chair |
| Nicholas K. Akins | John F. Barrett | | Emerson L. Brumback |
| <i>President & CEO</i> | J. Kenneth Blackwell | Gregory L. Kosch | James P. Hackett |
| <i>American Electric Power Company</i> | Milton C. Boesel, Jr. | <i>Executive Vice President</i> | Gary R. Heminger |
| | Douglas G. Cowan | | Kevin T. Kabat |
| Darryl F. Allen | Thomas L. Dahl | James C. Leonard | Audit Committee |
| <i>Retired Chairman</i> | Ronald A. Dauwe | <i>Senior Vice President & Treasurer</i> | Darryl F. Allen, Chair |
| <i>President & CEO</i> | Gerald V. Dirvin | | Emerson L. Brumback |
| <i>Aeroquip-Vickers, Inc.</i> | Thomas B. Donnell | Daniel T. Poston | Jewell D. Hoover |
| | Nicholas M. Evans | <i>Executive Vice President &</i> | Michael B. McCallister |
| B. Evan Bayh III | Richard T. Farmer | <i>Chief Strategy and Administrative Officer</i> | Marsha C. Williams |
| <i>Partner</i> | Louis R. Fiore | | |
| <i>McGuireWoods LLP</i> | John D. Geary | | Human Capital and Compensation |

| | | | |
|--|---|--|---|
| | Ivan W. Gorr | Joseph R. Robinson | Committee |
| Ulysses L. Bridgeman, Jr. <i>President</i> <i>B.F. Companies</i> | Joseph H. Head, Jr. Allen M. Hill William J. Keating Jerry L. Kirby | <i>Executive Vice President & Chief Information Officer</i> | Gary R. Heminger, Chair Emerson L. Brumback Mitchel D. Livingston, Ph. D. |
| Emerson L. Brumback <i>Retired President & COO</i> <i>M&T Bank</i> | Robert L. Koch II Kenneth W. Lowe Robert B. Morgan | Robert A. Sullivan <i>Senior Executive Vice President</i> | Hendrik G. Meijer Marsha C. Williams |
| | Michael H. Norris | Teresa J. Tanner | Nominating and Corporate Governance Committee |
| Gary R. Heminger <i>President, CEO & Director</i> <i>Marathon Petroleum Corporation</i> | David E. Reese James E. Rogers George A. Schaefer, Jr. Donald B. Shackelford | <i>Executive Vice President & Chief Human Resources Officer</i> | James P. Hackett, Chair Darryl F. Allen B. Evan Bayh III Ulysses L. Bridgeman, Jr. |
| Jewell D. Hoover <i>Principal & Bank Consultant</i> <i>Hoover and Associates, LLC</i> | David B. Sharrock Stephen Stranahan Dennis J. Sullivan, Jr. Dudley S. Taft Alton C. Wendzel | Mary E Tuuk <i>Executive Vice President of Corporate Services and Board Secretary</i> | Risk and Compliance Committee Marsha C. Williams, Chair B. Evan Bayh III |
| Kevin T. Kabat <i>Vice Chairman & CEO</i> <i>Fifth Third Bancorp</i> | FIFTH THIRD BANCORP OFFICERS Kevin T. Kabat <i>Vice Chairman & CEO</i> | Tayfun Tuzun <i>Executive Vice President & Chief Financial Officer</i> | B. Evan Bayh III Ulysses L. Bridgeman, Jr. Jewell D. Hoover Hendrik G. Meijer |
| Mitchel D. Livingston, Ph.D. <i>Retired Vice President for Student Affairs</i> <i>& Chief Diversity Officer</i> <i>University of Cincinnati</i> | Greg D. Carmichael <i>President &</i> | AFFILIATE AND MARKET PRESIDENTS Donald Abel, Jr. | Trust Committee Mitchel D. Livingston, Ph.D., Chair |

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| | | | |
|-----------------------------------|---------------------------------|----------------------|---------------------|
| | <i>Chief Operating Officer</i> | David A. Call | Kevin T. Kabat |
| Michael B. McCallister | | John N. Daniel | John J. Schiff, Jr. |
| <i>Retired Chairman & CEO</i> | Steven Alonso | Karen Dee | |
| <i>Humana Inc.</i> | <i>Executive Vice President</i> | David Girodat | |
| | | Shawn Hagan | |
| Hendrik G. Meijer | | Thomas Heiks | |
| <i>Co-Chairman, Director</i> | | Nancy H. Huber | |
| <i>& Co-CEO</i> | | Julie Hughes | |
| <i>Meijer, Inc.</i> | | Jerry Kelsheimer | |
| | | Randolph Koporc | |
| | | Robert W. LaClair | |
| | | Brian Lamb | |
| | | Ralph S. Michael III | |

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