

CONVERGYS CORP
Form 8-K
May 24, 2004

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

Date of Report: May 20, 2004

CONVERGYS CORPORATION

(Exact name of registrant as specified in its charter)

Ohio
(State or other jurisdiction
of incorporation)

1-4379
(Commission File Number)

31-1598292
(IRS Employer
Identification No.)

201 East Fourth Street

Cincinnati, Ohio
(Address of principal executive offices)

45202
(Zip Code)

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Registrant's telephone number, including area code: (513) 723-7000

Item 5. Other Events.

On May 20, 2004, Convergys Corporation (NYSE:CVG) consummated its acquisition of 100% of the outstanding shares of Encore Receivables Management, Inc., an Olathe, Kansas-based provider of accounts receivable management and collection services whose clients include companies in the bank card, telecommunications, retail and automotive industries.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

CONVERGYS CORPORATION

By: /s/ William H. Hawkins II

William H. Hawkins II
General Counsel and Secretary

Date: May 24, 2004