

RLI CORP  
Form 10-K  
February 28, 2012

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**FORM 10-K**

- ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended December 31, 2011

or

- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number 001-09463

**RLI CORP.**

(Exact name of registrant as specified in its charter)

**Illinois**

(State or other jurisdiction of incorporation or organization)

**37-0889946**

(I.R.S. Employer Identification No.)

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9025 North Lindbergh Drive, Peoria, Illinois  
(Address of principal executive offices)

61615  
(Zip Code)

Registrant's telephone number, including area code (309) 692-1000

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class           | Name of each exchange on which registered |
|-------------------------------|---|
| Common Stock \$1.00 par value | New York Stock Exchange                   |

Securities registered pursuant to Section 12(g) of the Act: NONE

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes x No o

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes o No x

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. x

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer x

Accelerated filer o

Non-accelerated filer o  
(Do not check if a smaller reporting company)

Smaller reporting company o

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Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate market value of the registrant's common stock held by non-affiliates of the Registrant as of June 30, 2011, based upon the closing sale price of the Common Stock on June 30, 2011 as reported on the New York Stock Exchange, was \$1,156,376,000. Shares of Common Stock held directly or indirectly by each reporting officer and director along with shares held by the Company ESOP have been excluded in that such persons may be deemed to be affiliates. This determination of affiliate status is not necessarily a conclusive determination for other purposes.

The number of shares outstanding of the Registrant's Common Stock, \$1.00 par value, on February 15, 2012 was 21,198,653.

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DOCUMENTS INCORPORATED BY REFERENCE.

Portions of the 2011 Financial Report to Shareholders for the year ended December 31, 2011, are incorporated by reference into Parts I and II of this document.

Portions of the Registrant's definitive Proxy Statement for the 2012 annual meeting of security holders to be held May 3, 2012, are incorporated herein by reference into Part III of this document.

Exhibit index is located on pages 60-61 of this document, which lists documents filed as exhibits or incorporated by reference herein.

PART I

Item 1. **Business**

RLI Corp. underwrites selected property and casualty insurance through major subsidiaries collectively known as RLI Insurance Group. We conduct operations principally through four insurance companies. RLI Insurance Company, our principal subsidiary, writes multiple lines insurance on an admitted basis in all 50 states, the District of Columbia and Puerto Rico. Contractors Bonding and Insurance Company (CBIC), a subsidiary of RLI Insurance Company, has authority to write multiple lines of insurance on an admitted basis in all 50 states and the District of Columbia. Mt. Hawley Insurance Company (Mt. Hawley), a subsidiary of RLI Insurance Company (RLI Ins.), writes surplus lines insurance in all 50 states, the District of Columbia, Puerto Rico, the Virgin Islands and Guam. RLI Indemnity Company (RIC), a subsidiary of Mt. Hawley, has authority to write multiple lines of insurance on an admitted basis in 48 states and the District of Columbia. RIC has the authority to write fidelity and surety in North Carolina. We are an Illinois corporation that was organized in 1965. We have no material foreign operations.

We maintain an Internet website at <http://www.rlicorp.com>. We make available free of charge on our website our annual report on Form 10-K, our quarterly reports on Form 10-Q, current reports on Form 8-K and amendments to those reports filed with or furnished to the Securities and Exchange Commission as soon as reasonably practicable after such materials are filed or furnished. Information contained on our website is not intended to be incorporated by reference in this annual report and you should not consider that information a part of this annual report.

As a niche company, we offer specialty insurance coverages designed to meet specific insurance needs of targeted insured groups and underwrite for certain markets that are underserved by the insurance and reinsurance industry, such as our difference in conditions coverages or oil and gas surety bonds. We also provide types of coverages not generally offered by other companies, such as our stand-alone personal umbrella policy. The excess and surplus market, which unlike the standard admitted market is less regulated and more flexible in terms of policy forms and premium rates, provides an alternative for customers with hard-to-place risks. When we underwrite within the surplus lines market, we are selective in the line of business and type of risks we choose to write. Using our non-admitted status in this market allows us to tailor terms and conditions to manage these exposures more effectively than our admitted counterparts. Often, the development of these specialty insurance coverages is generated through proposals brought to us by an agent or broker seeking coverage for a specific group of clients. Once a proposal is submitted, our underwriters determine whether it would be a viable product based on our business objectives.

We distribute our property and casualty insurance through our wholly-owned branch offices that market to wholesale producers. We also market certain coverages to retail producers from several of our casualty, surety and property operations. We also offer various reinsurance coverages which are distributed through brokers and on a direct basis. In addition, from time to time, we produce a limited amount of business under agreements with managing general agents under the direction of our product vice presidents.

For the year ended December 31, 2011, the following table provides the geographic distribution of our risks insured as represented by direct premiums earned for all coverages. For the year ended December 31, 2011, no other state accounted for 2 percent or more of total direct premiums earned for all coverages.

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| State                 | Direct Premiums Earned<br>(in thousands) | Percent of Total |
|-----------------------|--|------------------|
| California            | \$ 107,129                               | 17.1%            |
| New York              | 77,548                                   | 12.4%            |
| Florida               | 73,631                                   | 11.8%            |
| Texas                 | 52,142                                   | 8.3%             |
| Washington            | 22,707                                   | 3.6%             |
| New Jersey            | 22,136                                   | 3.5%             |
| Illinois              | 18,822                                   | 3.0%             |
| Louisiana             | 17,257                                   | 2.8%             |
| Hawaii                | 15,488                                   | 2.5%             |
| Pennsylvania          | 14,045                                   | 2.2%             |
| Arizona               | 12,612                                   | 2.0%             |
| All Other             | 192,446                                  | 30.8%            |
| Total direct premiums | \$ 625,963                               | 100.0%           |

In the ordinary course of business, we rely on other insurance companies to share risks through reinsurance. A large portion of the reinsurance is put into effect under contracts known as treaties and, in some instances, by negotiation on each individual risk (known as facultative reinsurance). We have quota share, excess of loss and catastrophe (CAT) reinsurance contracts that protect against losses over stipulated amounts arising from any one occurrence or event. These arrangements allow us to pursue greater diversification of business and serve to limit the maximum net loss on catastrophes and large risks. Reinsurance is subject to certain risks, specifically market risk, which affects the cost of and the ability to secure these contracts, and credit risk, which is the risk that our reinsurers may not pay on losses in a timely fashion or at all. The following table illustrates, through premium volume, the degree to which we have utilized reinsurance during the past three years. For an expanded discussion of the impact of reinsurance on our operations, see Note 5 to our audited consolidated financial statements included in our 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

| (in thousands)          | Year Ended December 31, |            |            |
|-------------------------|-------------------------|------------|------------|
|                         | 2011                    | 2010       | 2009       |
| <b>PREMIUMS WRITTEN</b> |                         |            |            |
| Direct & Assumed        | \$ 702,107              | \$ 636,316 | \$ 631,200 |
| Reinsurance ceded       | (152,469)               | (151,176)  | (161,284)  |
| Net                     | \$ 549,638              | \$ 485,140 | \$ 469,916 |
| <b>PREMIUMS EARNED</b>  |                         |            |            |
| Direct & Assumed        | \$ 692,947              | \$ 647,306 | \$ 654,323 |
| Reinsurance ceded       | (154,495)               | (153,924)  | (162,362)  |
| Net                     | \$ 538,452              | \$ 493,382 | \$ 491,961 |

### Specialty Insurance Market Overview

The specialty insurance market differs significantly from the standard market. In the standard market, insurance rates and forms are highly regulated, products and coverage are largely uniform with relatively predictable exposures, and companies tend to compete for customers on the basis of price. In contrast, the specialty market provides coverage for risks that do not fit the underwriting criteria of the standard carriers. Competition tends to focus less on price and more on availability, service and other value-based considerations. While specialty market exposures may have higher insurance risks than their standard market counterparts, we manage these risks to achieve higher financial returns. To reach our financial and operational goals, we must have extensive knowledge and expertise in our markets. Most of our risks are underwritten on an individual basis and restricted limits, deductibles, exclusions and surcharges are employed in order to respond to distinctive risk characteristics. We operate in the excess and surplus insurance market, the specialty admitted insurance market and the specialty property reinsurance market.

*Excess and Surplus Insurance Market*

The excess and surplus market focuses on hard-to-place risks. Excess and surplus eligibility allows us to underwrite nonstandard market risks with more flexible policy forms and unregulated premium rates. This typically results in coverages that

are more restrictive and more expensive than in the standard admitted market. The excess and surplus lines regulatory environment and production model also effectively filters submission flow and matches market opportunities to our expertise and appetite. In 2011, the excess and surplus market represented approximately \$22 billion, or 5 percent, of the entire \$479 billion domestic property and casualty industry, as measured by direct premiums written. Our excess and surplus operation wrote gross premiums of \$217.0 million, or 31 percent, of our total gross premiums written.

### *Specialty Admitted Insurance Market*

We also write business in the specialty admitted market. Most of these risks are unique and hard to place in the standard market, but for marketing and regulatory reasons, they must remain with an admitted insurance company. The specialty admitted market is subject to greater state regulation than the excess and surplus market, particularly with regard to rate and form filing requirements, restrictions on the ability to exit lines of business, premium tax payments and membership in various state associations, such as state guaranty funds and assigned risk plans. For 2011, our specialty admitted operations wrote gross premiums of \$414.9 million, representing approximately 59 percent of our total gross premiums written for the year.

### *Specialty Property Reinsurance Market*

We write business in the specialty property reinsurance market. This business can be written on an individual risk (facultative) basis or on a portfolio (treaty) basis. We write contracts on an excess of loss and a proportional basis. Contract provisions are written and agreed upon between the company and its client, another (re)insurance company. The business is typically more volatile as a result of unique underlying exposures and excess and aggregate attachments. This business requires specialized underwriting and technical modeling. For 2011, our specialty property reinsurance operations wrote gross written premiums of \$70.2 million, representing about 10 percent of our total gross written premiums for the year.

## **Business Segment Overview**

Our segment data is derived using the guidance set forth in FASB Accounting Standards Codification (ASC) 280, Segment Reporting. As prescribed by the guidance, reporting is based on the internal structure and reporting of information as it is used by management. The segments of our insurance operations are casualty, property and surety. For additional information, see Note 11 to our audited consolidated financial statements included in our 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

### *Casualty Segment*

#### *General Liability*

Our general liability business consists primarily of coverage for third party liability of commercial insureds including manufacturers, contractors, apartments, real estate investment trusts (REITs) and mercantile. In 2009, we expanded into the specialized area of environmental



liability for underground storage tanks, contractors and asbestos and environmental remediation specialists. Net premiums earned from our general liability business totaled \$85.0 million, \$96.6 million and \$115.4 million, or 14 percent, 17 percent and 21 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

*Commercial and Personal Umbrella Liability*

Our commercial umbrella coverage is principally written in excess of primary liability insurance provided by other carriers and in excess of primary liability written by us. The personal umbrella coverage is written in excess of the homeowners and automobile liability coverage provided by other carriers, except in Hawaii, where some underlying homeowners coverage is written by us. In 2010, we broadened eligibility guidelines and offered certain coverage enhancements in an effort to broaden our market reach. Net premiums earned from this business totaled \$63.0 million, \$61.4 million and \$62.4 million, or 10 percent, 11 percent and 11 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

*Commercial Transportation*

Our transportation insurance facility provides automobile liability and physical damage insurance to local, intermediate and long haul truckers, public transportation risks and equipment dealers, along with other types of specialty commercial automobile risks. We also offer incidental, related insurance coverages, including general liability, commercial umbrella and excess liability and motor truck cargo. The facility is staffed by highly experienced transportation underwriters who produce business through independent agents and brokers nationwide. Net premiums earned from this business totaled \$34.1 million,

\$40.3 million and \$42.2 million, or 6 percent, 7 percent and 8 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

#### *CBIC Package Business*

In April 2011, we acquired CBIC and affiliated companies. Approximately half of the business written by CBIC is admitted property and casualty packages offered to small contractors (ContracPac) and other small-to-medium sized Main Street retail businesses. The coverages included in these packages are predominantly general liability, but also have some property/inland marine coverages as well as automobile and excess/umbrella coverage. These products are predominantly marketed through retail agents. Net premiums earned from the CBIC package business totaled \$16.4 million, or 3 percent of consolidated revenues for 2011.

#### *Executive Products*

We provide a variety of management professional liability coverages, such as directors and officers (D&O) liability insurance, employment practices liability, fiduciary liability, and fidelity coverages, for a variety of low to moderate classes of risks. We tend to focus on smaller accounts, avoiding the large account sector which is generally more sensitive to price competition. Our target accounts include publicly traded companies with market capitalization below \$5 billion (where we are writing part of the traditional D&O program), Side A coverage (where corporations cannot indemnify the individual D&Os), private companies, nonprofit organizations and sole-sponsored and multi-employer fiduciary liability accounts. Our primary focus for publicly traded companies is on providing Side A coverage. Additionally, we have had success rounding out our portfolio by writing more fiduciary liability coverage, primary and excess D&O coverage for private companies and non-profit organizations. In September 2008, we launched a fidelity division focusing on fidelity and crime coverage for commercial insureds and select financial institutions. These bonds are written through independent agencies as well as regional and national brokers. In 2011, we moved our miscellaneous professional liability business to our professional services group and combined our fidelity operation with our executive products group. Net premiums earned from the executive products business totaled \$15.5 million, \$14.5 million and \$14.8 million, or 3 percent, 2 percent and 3 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

#### *Professional Services*

In 2009, we began a professional liability business focused on providing errors and omission coverage to small-to-medium size design professionals. In 2011, we combined our miscellaneous professional liability business into this unit to form the professional services group. This group has focused on small-to-medium sized computer, technical, and miscellaneous professionals. We have recently expanded our product suite to these same customers by offering a full array of multi-peril package products including general liability, property, automobile, excess liability, and worker's compensation coverages. This business primarily markets its products through specialty retail agents throughout the country. Net premiums earned from the professional services group totaled \$13.2 million, \$6.2 million and \$2.5 million, or 2 percent, 1 percent and less than 1 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

#### *Other*

We offer a variety of other smaller products in our casualty segment, including in-home business insurance which provides limited liability and property coverage, on and off-site, for a variety of small business owners who work from their own home. We also have a number of programs

that provide multiple, specialized coverages to a segmented customer base. We rely on program administrators to source these types of programs. Net premiums earned from these lines totaled \$9.0 million, \$13.0 million and \$28.6 million, or 1 percent, 2 percent and 5 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

*Property Segment*

*Commercial*

Our commercial property coverage consists primarily of excess and surplus lines and specialty insurance such as fire, earthquake and difference in conditions, which can include earthquake, wind, flood and collapse coverages and inland marine. We provide insurance for a wide range of commercial and industrial risks, such as office buildings, apartments, condominiums and certain industrial and mercantile structures. Net premiums earned from the commercial property business totaled \$80.7 million, \$80.5 million and \$81.8 million, or 13 percent, 14 percent and 15 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

### *Marine*

Our marine coverages include cargo, hull and protection and indemnity (P&I), marine liability, as well as inland marine coverages including builders risks, contractors equipment and other floater type coverages. Net premiums earned from the marine business totaled \$51.7 million, \$48.0 million and \$52.5 million, or 8 percent, 8 percent and 10 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

### *Crop Reinsurance*

In 2010, we added crop reinsurance to the property segment as we entered into a two-year agreement to become a quota share reinsurer of Producers Agricultural Insurance Company (ProAg). ProAg is a crop insurance company located in Amarillo, Texas. Under this agreement, we will reinsure a portion of ProAg's multi-peril crop insurance (MPCI) and crop hail premium and exposure. Crop insurance is purchased by agricultural producers for protection against crop-related losses due to natural disasters and other perils. The MPCI program is a partnership with the U.S. Department of Agriculture (USDA). Crop insurers such as ProAg also issue policies that cover revenue shortfalls or production losses due to natural causes such as drought, excessive moisture, hail, wind, frost, insects, and disease. We renewed this treaty, with a smaller participation and a one-year term, for the 2012 crop year. Net premiums earned from the crop reinsurance business totaled \$34.9 million and \$27.1 million, or 6 percent and 5 percent of consolidated revenues for 2011 and 2010, respectively.

### *Property Reinsurance*

We offer facultative and other treaty reinsurance. These products were launched in 2007 for facultative coverages and expanded to treaty reinsurance in 2009. The division underwrites property facultative reinsurance for insurance companies utilizing reinsurance intermediaries. The facultative unit specializes in buffer-layer carve-outs, underground mining, power generation, and other technical risks requiring unique underwriting expertise. Perils covered range from fire and mechanical breakdown to flood and other catastrophic events. Although the predominant exposures are located within the United States, there is some incidental international exposure written by this division. During 2009, we began opportunistically writing select specialty property treaties on a proportional basis. These treaties are portfolio underwritten using specialized actuarial models and cover catastrophic perils of earthquake, windstorm and other weather-related events, as well as some additional losses. In 2011, we expanded our treaty offerings by adding a specialty treaty unit that focuses on writing quota share and excess of loss treaties for small, regional companies. From time-to-time we have participated on a limited basis in capital market vehicles (Industry Loss Warranties/CAT bonds) to take narrowly defined, diversifying CAT risk. Net premiums earned from the property reinsurance business totaled \$19.9 million, \$14.7 million and \$9.4 million, or 3 percent, 3 percent and 2 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

### *Other*

We offer a variety of other smaller programs in our property segment, including a limited amount of homeowners and dwelling fire insurance in Hawaii. In 2010, we began offering pet insurance for domesticated animals. Net premiums earned from other property coverages totaled \$16.4 million, \$11.4 million and \$11.6 million, or 3 percent, 2 percent and 2 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

### *Surety Segment*

*Miscellaneous Surety*

Our miscellaneous surety coverage includes small bonds for businesses and individuals written through approximately 10,000 independent insurance agencies throughout the United States. Examples of these types of bonds are license and permit, notary, and court bonds. These bonds are usually individually underwritten and utilize extensive automation tools for the underwriting and bond delivery to our agents. In April 2011, we acquired CBIC and affiliated entities. This acquisition added \$8.3 million of net premiums earned to miscellaneous surety in 2011. Net premiums earned from miscellaneous surety coverages totaled \$34.8 million, \$24.8 million and \$23.4 million, or 6 percent, 4 percent and 4 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

*Contract Surety*

We offer bonds for small-to-medium sized contractors throughout the United States, underwritten on an account basis. Typically, these are Performance and Payment bonds for individual construction contracts. These bonds are marketed through a select number of insurance agencies that have surety and construction expertise. We also offer small business administration

guaranteed business for small and emerging contractors. In April 2011, we acquired CBIC and affiliated entities. This acquisition added \$7.2 million of net premiums earned to contract surety in 2011. Net premiums earned from contract surety coverages totaled \$24.4 million, \$19.0 million and \$14.1 million, or 4 percent, 3 percent and 3 percent of consolidated revenues for 2011, 2010 and 2009, respectively.

#### *Commercial Surety*

We offer a large variety of commercial surety bonds for medium-to-large businesses. These risks are underwritten on an account basis and typically are for publicly traded corporations or their equivalent-sized private companies. This coverage is marketed through a select number of regional and national brokers with surety expertise. Net premiums earned from commercial surety coverages totaled \$21.3 million, \$18.9 million and \$16.6 million, or 3 percent of consolidated revenues for 2011, 2010 and 2009.

#### *Oil and Gas Surety*

Our oil and gas surety coverages provide commercial surety bonds for the energy, petrochemical and refining industries. These risks are primarily underwritten on an account basis. These bonds are primarily marketed through insurance producers with expertise in these industries. Net premiums earned from oil and gas surety coverages totaled \$18.1 million, \$17.0 million and \$16.6 million, or 3 percent of consolidated revenues for 2011, 2010 and 2009.

#### **Marketing and Distribution**

We distribute our coverages primarily through branch offices throughout the country that market to wholesale and retail brokers and through independent agents. We also market through agencies and more recently through e-commerce channels.

#### *Brokers*

The largest volume of broker-generated premium is in our commercial property, general liability, commercial surety, commercial umbrella, commercial automobile, and specialty facultative and treaty reinsurance coverages. This business is produced through independent wholesale, retail, and reinsurance brokers.

#### *Independent Agents*

Our surety segment offers its business through a variety of independent agents. Additionally, we write program business, such as at-home business and personal umbrella, through independent agents. Homeowners and dwelling fire is produced through independent agents in Hawaii. Each of these programs involves detailed eligibility criteria, which are incorporated into strict underwriting guidelines, and prequalification of

each risk using a system accessible by the independent agent. The independent agent cannot bind the risk unless they receive approval from our underwriters or through our automated system.

### ***Underwriting Agents***

We contract with certain underwriting agencies who have limited authority to bind or underwrite business on our behalf. The underwriting agreements involve strict underwriting guidelines and the agents are subject to audits upon request. These agencies may receive some compensation through contingent profit commission.

### ***E-commerce and/or Direct***

We are actively employing e-commerce to produce and efficiently process and service business, including, at-home businesses, small commercial and personal umbrella risks, surety bonding, and pet insurance. Our largest assumed reinsurance treaty is on a direct basis with ProAg.

### **Competition**

Our specialty property and casualty insurance subsidiaries are part of an extremely competitive industry that is cyclical and historically characterized by periods of high premium rates and shortages of underwriting capacity followed by periods of severe competition and excess underwriting capacity. Within the United States alone, approximately 2,400 companies, both stock and mutual, actively market property and casualty coverages. Our primary competitors in our casualty segment are, among others, Ace, Arch, James River, Meadowbrook, Navigators, USLI, Great West, Lancer, Baldwin & Lyons, Chubb, Philadelphia, Great American, Travelers and CNA. Our primary competitors in our property segment are, among others, ACE, Lexington, Arch,

Endurance, Crum & Forster, Travelers and Markel. Our primary competitors in our surety segment are, among others, ACE, Arch, HCC, CNA, Safeco, North American Specialty, Travelers and Hartford. The combination of coverages, service, pricing and other methods of competition vary from line to line. Our principal methods of meeting this competition are innovative coverages, marketing structure and quality service to the agents and policyholders at a fair price. We compete favorably in part because of our sound financial base and reputation, as well as our broad geographic penetration into all 50 states, the District of Columbia, Puerto Rico, the Virgin Islands and Guam. In the casualty, property and surety areas, we have acquired experienced underwriting specialists in our branch and home offices. We have continued to maintain our underwriting and marketing standards by not seeking market share at the expense of earnings. We have a track record of withdrawing from markets when conditions become overly adverse and we offer new coverages and new programs where the opportunity exists to provide needed insurance coverage with exceptional service on a profitable basis.

### Financial Strength Ratings

A.M. Best ratings for the industry range from A++ (Superior) to F (In Liquidation) with some companies not being rated. Standard & Poor's ratings for the industry range from AAA (Extremely strong) to R (Regulatory Action). Moody's ratings for the industry range from Aaa (Exceptional) to C (Lowest). The following table illustrates the range of ratings assigned by each of the three major rating companies that has issued a financial strength rating on our insurance companies:

| A.M. Best<br>SECURE       |                              | Standard & Poor's<br>SECURE |                   | Moody's<br>STRONG     |                |
|---------------------------|------------------------------|-----------------------------|-------------------|-----------------------|----------------|
| A++, A+                   | Superior                     | AAA                         | Extremely strong  | Aaa                   | Exceptional    |
| A,A-                      | Excellent                    | AA                          | Very strong       | Aa                    | Excellent      |
| B++, B+                   | Very good                    | A                           | Strong            | A                     | Good           |
|                           |                              | BBB                         | Good              | Baa                   | Adequate       |
| VULNERABLE                |                              | VULNERABLE                  |                   | WEAK                  |                |
| B,B-                      | Fair                         | BB                          | Marginal          | Ba                    | Questionable   |
| C++,C+                    | Marginal                     | B                           | Weak              | B                     | Poor           |
| C,C-                      | Weak                         | CCC                         | Very weak         | Caa                   | Very poor      |
| D                         | Poor                         | CC                          | Extremely weak    | Ca                    | Extremely poor |
| E                         | Under regulatory supervision | R                           | Regulatory action | C                     | Lowest         |
| F                         | In liquidation               |                             |                   |                       |                |
| S                         | Rating suspended             |                             |                   |                       |                |
| Within-category modifiers |                              | +, -                        |                   | 1,2,3 (1 high, 3 low) |                |

Publications of A.M. Best, Standard & Poor's and Moody's indicate that A and A+ ratings are assigned to those companies that, in their opinion, have achieved excellent overall performance when compared to the standards established by these firms and have a strong ability to meet their obligations to policyholders over a long period of time. In evaluating a company's financial and operating performance, each of the firms reviews the company's profitability, leverage and liquidity, as well as the company's spread of risk, the quality and appropriateness of its reinsurance, the quality and diversification of its assets, the adequacy of its policy and loss reserves, the adequacy of its surplus, its capital structure, its risk management practices and the experience and objectives of its management. These ratings are based on factors relevant to policyholders, agents, insurance brokers and intermediaries and are not directed to the protection of investors.



At December 31, 2011, the following ratings were assigned to our insurance companies:

**A.M. Best**

|   |               |
|---|---------------|
| RLI Insurance, Mt. Hawley Insurance and RLI Indemnity (group-rated) | A+, Superior  |
| Contractors Bonding and Insurance Company **                        | A (Excellent) |

**Standard & Poor's\***

|  |            |
|--|------------|
| RLI Insurance and Mt. Hawley Insurance | A+, Strong |
|--|------------|

**Moody's**

|   |          |
|---|----------|
| RLI Insurance, Mt. Hawley Insurance and RLI Indemnity | A2, Good |
|---|----------|

\* Standard & Poor's does not rate RLI Indemnity

\*\* CBIC is only rated by A.M. Best

For A.M. Best, Standard & Poor's and Moody's, the financial strength ratings represented above are affirmations of previously assigned ratings. A.M. Best, in addition to assigning a financial strength rating, also assigns financial size categories. In June 2011, RLI Ins., Mt. Hawley and RIC, which are collectively rated as a group, were assigned a financial size category of XI (adjusted policyholders' surplus of between \$750 million and \$1 billion). As of December 31, 2011, the policyholders' statutory surplus of RLI Insurance Group totaled \$710.2 million. This would put the group in A.M. Best's financial size category X (adjusted policyholders' surplus of between \$500 million and \$750 million).

**Reinsurance**

We reinsure a portion of our insurance exposure, paying or ceding to the reinsurer a portion of the premiums received on such policies. Earned premiums ceded to non-affiliated reinsurers totaled \$154.5 million, \$153.9 million and \$162.4 million in 2011, 2010, and 2009, respectively. Insurance is ceded principally to reduce net liability on individual risks and to protect against catastrophic losses. While reinsurance does not relieve us of our legal liability to our policyholders, we use reinsurance as an alternative to using our own capital to fund losses. Retention levels are adjusted each year to maintain a balance between the growth in surplus and the cost of reinsurance. Although reinsurance does not legally discharge an insurer from its primary liability for the full amount of the policies, it does make the assuming reinsurer liable to the insurer to the extent of the insurance ceded.

Reinsurance is subject to certain risks, specifically market risk (which affects the cost and ability to secure reinsurance contracts) and credit risk (which relates to the ability to collect from the reinsurer on our claims). We purchase reinsurance from a number of financially strong reinsurers. We evaluate reinsurers' ability to pay based on their financial results, level of surplus, financial strength ratings and other risk characteristics. A reinsurance committee, comprised of senior management, approves our security guidelines and reinsurer usage. More than 95 percent of our reinsurance recoverables are due from companies with financial strength ratings of A or better by A.M. Best and Standard & Poor's rating services.

The following table sets forth the 10 largest reinsurers in terms of amounts recoverable, net of collateral we are holding from such reinsurers, as of December 31, 2011. These all have financial strength ratings of A or better by A.M. Best and Standard and Poor's rating services. Also shown

are the amounts of written premium ceded to these reinsurers during the calendar year 2011.

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| (dollars in thousands)         | A.M. Best Rating | S & P Rating | Net Reinsurer Exposure as of 12/31/2011 | Percent of Total | Ceded Premiums Written | Percent of Total |
|--------------------------------|------------------|--------------|---|------------------|------------------------|------------------|
| Munich Re / HSB                | A+               | AA-          | \$ 69,014                               | 17.7%            | \$ 24,366              | 16.0%            |
| Endurance Re                   | A                | A            | 57,486                                  | 14.7%            | 16,997                 | 11.1%            |
| Axis Re                        | A                | A+           | 30,034                                  | 7.7%             | 7,252                  | 4.8%             |
| Transatlantic Re               | A                | A+           | 26,889                                  | 6.9%             | 12,528                 | 8.2%             |
| Aspen UK Ltd.                  | A                | A            | 26,738                                  | 6.9%             | 10,599                 | 7.0%             |
| Swiss Re / Westport Ins. Corp. | A+               | AA-          | 25,770                                  | 6.6%             | 3,521                  | 2.3%             |
| Gen Re                         | A++              | AA+          | 23,634                                  | 6.1%             | 1,593                  | 1.0%             |
| Berkley Insurance Co.          | A+               | A+           | 18,455                                  | 4.7%             | 6,956                  | 4.6%             |
| Lloyds of London               | A                | A+           | 15,118                                  | 3.9%             | 11,400                 | 7.5%             |
| Toa-Re                         | A+               | A+           | 13,510                                  | 3.5%             | 3,694                  | 2.4%             |
| All other reinsurers*          |                  |              | 83,255                                  | 21.3%            | 53,563                 | 35.1%            |
| Total ceded exposure           |                  |              | \$ 389,903                              | 100.0%           | \$ 152,469             | 100.0%           |

\* All other reinsurance balances recoverable, when considered by individual reinsurer, are less than 2 percent of shareholders' equity.

We utilize both treaty and facultative reinsurance coverage for our risks. Treaty coverage refers to a reinsurance contract that is applied to a group or class of business where all the risks written meet the criteria for that class. Facultative coverage is applied to individual risks as opposed to a group or class of business. It is used for a variety of reasons including supplementing the limits provided by the treaty coverage or covering risks or perils excluded from treaty reinsurance.

Much of our reinsurance is purchased on an excess of loss basis. Under an excess of loss arrangement, we retain losses on a risk up to a specified amount and the reinsurers assume any losses above that amount. We may choose to participate in the reinsurance layers purchased by retaining a percentage of the layer. It is common to find conditions in excess of loss covers such as occurrence limits, aggregate limits and reinstatement premium charges. Occurrence limits cap our recovery for multiple losses caused by the same event. Aggregate limits cap our recovery for all losses ceded during the contract term. We may be required to pay additional premium to reinstate or have access to use the reinsurance limits for potential future recoveries during the same contract year. Our property and surety treaties tend to include reinstatement provisions which require us, in certain circumstances, to pay reinstatement premiums after a loss has occurred in order to preserve coverage.

Excluding CAT reinsurance, the following table summarizes the reinsurance treaty coverage currently in effect:

| Product Line(s) Covered                        | Contract Type                  | Renewal Date | First-Dollar Retention | (in millions)<br>Per Risk Limit Purchased | Maximum Retention |
|--|--------------------------------|--------------|------------------------|---|-------------------|
| General liability                              | Excess of Loss                 | 1/1          | \$ 0.5                 | \$4.5                                     | \$ 1.4            |
| Brokerage umbrella and excess                  | Excess of Loss/<br>Quota Share | 1/1          | N/A                    | 10.0                                      | 1.5               |
| Personal umbrella and eXS                      | Excess of Loss                 | 1/1          | 1.0                    | 5.0                                       | 1.75              |
| Transportation                                 | Excess of Loss/<br>Quota Share | 1/1          | 0.5                    | 4.5                                       | 0.5               |
| Executive products                             | Quota Share                    | 7/1          | N/A                    | 25.0                                      | 8.75              |
| Professional Services - professional liability | Excess of Loss                 | 4/1          | 0.5                    | 4.5                                       | 0.95              |
| MPL and Cyber - professional liability         | Quota Share                    | 4/1          | N/A                    | 10.0                                      | 3.5               |

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|  |                                |     |     |                    |      |
|--|--------------------------------|-----|-----|--------------------|------|
| Professional Services - workers compensation | Excess of Loss                 | 4/1 | 1.0 | 9.0 per occurrence | 1.0  |
| Multi-line                                   | Excess of Loss                 | 1/1 | 0.5 | 9.5                | 0.5  |
| Property                                     | Excess of Loss                 | 1/1 | 1.0 | 14.0               | 1.6  |
| Marine                                       | Excess of Loss                 | 5/1 | 2.0 | 28.0               | 2.0  |
| Surety                                       | Excess of Loss                 | 4/1 | 2.0 | 48.0               | 7.1* |
| CBIC Surety                                  | Excess of Loss/<br>Quota Share | 4/1 | 0.2 | 11.8               | 4.1  |

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\* A limited number of commercial surety accounts are permitted to exceed the \$50 million limit. These accounts are subject to additional levels of review and are monitored on a monthly basis.

At each renewal, we consider plans to change the insurance coverage we offer, updated loss activity, the level of RLI Insurance Group's surplus, changes in our risk appetite, and the cost and availability of reinsurance treaties. In the last renewal cycle, we made several substantive changes to the coverage provided. We changed the contract type for professional services from a quota share to an excess of loss treaty. We also placed a multi-line treaty to cover the property and casualty portion of both the professional services group and CBIC policies. The new treaty is also an excess of loss structure that slightly increased our retention on CBIC policies while decreasing the property retention on the professional services group policies. Finally, we have maintained a separate treaty for CBIC's surety business that was in place at acquisition.

*Property Reinsurance Catastrophe Coverage*

Our property CAT reinsurance reduces the financial impact a CAT could have on our property segment. CATs involve multiple claims and policyholders. Reinsurance limits purchased fluctuate due to changes in the number of policies we insure, reinsurance costs, insurance company surplus levels and our risk appetite. In addition, we monitor the expected rate of return for each of our CAT lines of business. At high rates of return, we grow the book of business and may purchase additional reinsurance depending on our capital position. As the rate of return decreases, we shrink the book and may purchase less reinsurance to increase our return. In 2011, we purchased additional reinsurance to support growth in our wind book of business which was generating a profitable rate of return. We also anticipated a change in one of the third-party CAT modeling systems that resulted in an increase in estimated losses. Our reinsurance coverage for the last few years follows:

**Catastrophe Coverages**

(in millions)

|                           | 2012                   |       | 2011                   |       | 2010                   |       | 2009                   |       |
|---------------------------|------------------------|-------|------------------------|-------|------------------------|-------|------------------------|-------|
|                           | First-Dollar Retention | Limit | First-Dollar Retention | Limit | First-Dollar Retention | Limit | First-Dollar Retention | Limit |
| California Earthquake     | \$ 25                  | 300   | \$ 25                  | 300   | \$ 50                  | 325   | \$ 50                  | 325   |
| Non-California Earthquake | 20                     | 330   | 25                     | 325   | 25                     | 350   | 25                     | 350   |
| Other Perils              | 20                     | 230   | 25                     | 225   | 25                     | 150   | 25                     | 150   |

These CAT limits are in addition to the per-occurrence coverage provided by facultative and other treaty coverages. We have participated in the CAT layers purchased by retaining a percentage of each layer throughout this period. Our participation has varied based on price and the amount of risk transferred by each layer.

Our property CAT program continues to be on an excess of loss basis. It attaches after all other reinsurance has been considered. Although covered in one program, limits and attachment points differ for California earthquakes and all other perils. The following charts use information from our CAT modeling software to illustrate our pre-tax net retention resulting from particular events that would generate the listed levels of gross losses:

**Catastrophe - California Earthquake**

(in millions)

| Projected<br>Gross Loss | 2011            |               |    | 2010            |               |    | 2009            |               |  |
|-------------------------|-----------------|---------------|----|-----------------|---------------|----|-----------------|---------------|--|
|                         | Ceded<br>Losses | Net<br>Losses |    | Ceded<br>Losses | Net<br>Losses |    | Ceded<br>Losses | Net<br>Losses |  |
| \$ 50                   | \$ 23           | \$ 27         | \$ | \$ 29           | \$ 21         | \$ | \$ 9            | \$ 41         |  |
| 100                     | 69              | 31            |    | 71              | 29            |    | 48              | 52            |  |
| 200                     | 154             | 46            |    | 161             | 39            |    | 132             | 68            |  |
| 350                     | 285             | 65            |    | 299             | 51            |    | 276             | 74            |  |

**Catastrophe - Other (Earthquake outside of California, Wind, Other)**

(in millions)

| Projected<br>Gross Loss | 2011            |               |    | 2010            |               |    | 2009            |               |  |
|-------------------------|-----------------|---------------|----|-----------------|---------------|----|-----------------|---------------|--|
|                         | Ceded<br>Losses | Net<br>Losses |    | Ceded<br>Losses | Net<br>Losses |    | Ceded<br>Losses | Net<br>Losses |  |
| \$ 25                   | \$ 7            | \$ 18         | \$ | \$ 6            | \$ 19         | \$ | \$ 9            | \$ 16         |  |
| 50                      | 22              | 28            |    | 17              | 33            |    | 27              | 23            |  |
| 100                     | 60              | 40            |    | 56              | 44            |    | 68              | 32            |  |
| 150                     | 102             | 49            |    | 99              | 51            |    | 108             | 42            |  |

Projected losses as of the end of each year presented above were estimated utilizing the current treaty structure in place at that time (January of each following year).

The previous tables were generated using theoretical probabilities of events occurring in areas where our portfolio of currently in-force policies could generate the level of loss shown. Actual results could vary significantly from these tables as the actual nature or severity of a particular event cannot be predicted with any reasonable degree of accuracy. Reinsurance limits are purchased based on the anticipated losses to large events. The largest losses shown above are unlikely to occur based on the probability of those events occurring. However, there is a remote chance that a larger event could occur. If the actual event losses are larger than anticipated, we could retain additional losses above the limit of our CAT reinsurance.

Our CAT program includes one prepaid reinstatement for two layers of coverage, up to \$100 million, for a CAT other than a California earthquake. If a loss does occur, reinstatement must be purchased for the limits recovered. For a California earthquake, there is a prepaid reinstatement for the \$50.0 million excess \$50.0 million layer (placed at 75 percent, 78 percent and 75 percent for 2012, 2011, and 2010, respectively) and a reinstatement must be purchased for the remaining reinsurance coverage.

We continuously monitor and quantify our exposure to CATs, including earthquakes, hurricanes, terrorist acts and other catastrophic events. In the normal course of business, we manage our concentrations of exposures to catastrophic events, primarily by limiting concentrations of exposure to acceptable levels and by purchasing reinsurance. Exposure and coverage detail is recorded for each risk location. We quantify and monitor the total policy limit insured in each geographical region. In addition, we use third-party CAT exposure models and an internally

developed analysis to assess each risk to ensure we include an appropriate charge for assumed CAT risks. CAT exposure modeling is inherently uncertain due to the model's reliance on an infrequent observation of actual events and exposure data, increasing the importance of capturing accurate policy coverage data. The model results are used both in the underwriting analysis of individual risks, and at a corporate level for the aggregate book of CAT-exposed business. From both perspectives, we consider the potential loss produced by individual events that represent moderate-to-high loss potential at varying return periods and magnitudes. In calculating potential losses, we select appropriate assumptions including, but not limited to, loss amplification and loss adjustment expense. We establish risk tolerances at the portfolio level based on market conditions, the level of reinsurance available, changes to the assumptions in the CAT models, rating agency capital constraints, underwriting guidelines and coverages and internal preferences. Our risk tolerances for each type of CAT, and for all perils in aggregate, change over time as these internal and external conditions change. We are required to report to the rating agencies estimated loss to a single event that could include all potential earthquakes and hurricanes contemplated by the CAT modeling software. This reported loss includes the impact of insured losses based on the estimated frequency and severity of potential events, loss adjustment expense, reinstatements paid after the loss, reinsurance recoveries and taxes. Based on the CAT reinsurance treaty purchased on January 1, 2012, there is a 99.6 percent likelihood that the loss will be less than 15 percent of policyholders' surplus as of December 31, 2011. Our exposure to CAT losses grew moderately in 2011 based on multiple views of risk including policy counts and policy limits insured. Our total view of risk also includes multiple CAT models, one of which changed significantly in 2011. This model update included more extreme events and a higher probability of those events occurring causing us to view risk more conservatively. The exposure levels are still well within our tolerances for this risk.

**Environmental, Asbestos and Mass Tort Exposures**

We are subject to environmental site cleanup, asbestos removal and mass tort claims and exposures through our commercial umbrella, general liability and discontinued assumed casualty reinsurance lines of business. The majority of the exposure is in the excess layers of our commercial umbrella and assumed reinsurance books of business.

The following table represents paid and unpaid environmental, asbestos and mass tort claims data (including incurred but not reported losses) as of December 31, 2011, 2010 and 2009:

| (dollars in thousands)                      | December 31, |           |           |
|---|--------------|-----------|-----------|
|   | 2011         | 2010      | 2009      |
| <b>Loss and Loss Adjustment</b>             |              |           |           |
| <b>Expense (LAE) payments (Cumulative)</b>  |              |           |           |
| Gross                                       | \$ 91,079    | \$ 86,453 | \$ 75,544 |
| Ceded                                       | (48,039)     | (43,015)  | (41,639)  |
| Net   | \$ 43,040    | \$ 43,438 | \$ 33,905 |
| <b>Unpaid losses and LAE at end of year</b> |              |           |           |
| Gross                                       | \$ 66,429    | \$ 72,243 | \$ 68,198 |
| Ceded                                       | (31,633)     | (36,895)  | (20,142)  |
| Net   | \$ 34,796    | \$ 35,348 | \$ 48,056 |

Our environmental, asbestos and mass tort exposure is limited, relative to other insurers, as a result of entering the affected liability lines after the insurance industry had already recognized environmental and asbestos exposure as a problem and adopted appropriate coverage exclusions.

Calendar year 2011 was a quiet year in aggregate, with small decreases in both gross and net inception-to-date incurred losses. However, there was unfavorable activity in our discontinued assumed reinsurance book, for which incurred losses increased by \$2.8 million gross and \$2.9 million net. The adverse development was driven by two asbestos claims and one mass tort claim. This was more than offset by favorable development on our direct book.

The decrease in net payments was driven by mass tort claim activity from the 1980 s associated with Underwriter s Indemnity Company (UIC), which we purchased in 1999. Due to the age of this book and insolvencies of some reinsurers, collectability of reinsurance is often challenging. In 2011, we were able to collect a significant amount of reinsurance associated with a claim that we had settled in 2010. This caused our total net payments for the year to be negative.

During 2010, we experienced elevated payment activity relative to previous years on both a direct and net basis. Most of this activity was driven by mass tort claim activity from the 1980 s associated with UIC. The most significant claims from this book were settled in 2010. We recorded \$3.9 million direct and \$0.7 million net of incurred losses on these claims in 2010. The resulting payment served to decrease ending reserves. Additionally, there were significant payments associated with our assumed run-off book of reinsurance. Four asbestos claims had payments totaling \$1.5 million gross and \$1.2 million net. The significant increase in ceded reserves in 2010 was largely due to adjustments for a 2007 marine liability claim, as well as the UIC mass tort claims.



While our environmental exposure is limited, the ultimate liability for this exposure is difficult to assess because of the extensive and complicated litigation involved in the settlement of claims and evolving legislation on such issues as joint and several liability, retroactive liability and standards of cleanup. Additionally, we participate primarily in the excess layers of coverage, where accurate estimates of ultimate loss are more difficult to derive than for primary coverage.

## **Losses and Settlement Expenses**

### *Overview*

Loss and loss adjustment expense (LAE) reserves represent our best estimate of ultimate payments for losses and related settlement expenses from claims that have been reported but not paid, and those losses that have occurred but have not yet been reported to us. Loss reserves do not represent an exact calculation of liability, but instead represent our estimates,

generally utilizing individual claim estimates, actuarial expertise and estimation techniques at a given accounting date. The loss reserve estimates are expectations of what ultimate settlement and administration of claims will cost upon final resolution. These estimates are based on facts and circumstances then known to us, review of historical settlement patterns, estimates of trends in claims frequency and severity, projections of loss costs, expected interpretations of legal theories of liability and many other factors. In establishing reserves, we also take into account estimated recoveries from reinsurance, salvage and subrogation. The reserves are reviewed regularly by a team of actuaries we employ.

The process of estimating loss reserves involves a high degree of judgment and is subject to a number of variables. These variables can be affected by both internal and external events, such as changes in claims handling procedures, claim personnel, economic inflation, legal trends and legislative changes, among others. The impact of many of these items on ultimate costs for loss and LAE is difficult to estimate. Loss reserve estimations also differ significantly by coverage due to differences in claim complexity, the volume of claims, the policy limits written, the terms and conditions of the underlying policies, the potential severity of individual claims, the determination of occurrence date for a claim and reporting lags (the time between the occurrence of the policyholder event and when it is actually reported to the insurer). Informed judgment is applied throughout the process. We continually refine our loss reserve estimates as historical loss experience develops and additional claims are reported and settled. We rigorously attempt to consider all significant facts and circumstances known at the time loss reserves are established.

Due to inherent uncertainty underlying loss reserve estimates, including, but not limited to, the future settlement environment, final resolution of the estimated liability may be different from that anticipated at the reporting date. Therefore, actual paid losses in the future may yield a significantly different amount than currently reserved – favorable or unfavorable.

The amount by which estimated losses differ from those originally reported for a period is known as development. Development is unfavorable when the losses ultimately settle for more than the levels at which they were reserved or subsequent estimates indicate a basis for reserve increases on unresolved claims. Development is favorable when losses ultimately settle for less than the amount reserved or subsequent estimates indicate a basis for reducing loss reserves on unresolved claims. We reflect favorable or unfavorable developments of loss reserves in the results of operations in the period the estimates are changed.

We record two categories of loss and LAE reserves – case-specific reserves and IBNR reserves.

Within a reasonable period of time after a claim is reported, our claim department completes an initial investigation and establishes a case reserve. This case-specific reserve is an estimate of the ultimate amount we will have to pay for the claim, including related legal expenses and other costs associated with resolving and settling it. The estimate reflects all of the current information available regarding the claim, the informed judgment of our professional claim personnel regarding the nature and value of the specific type of claim and our reserving practices. During the life cycle of a particular claim, as more information becomes available, we may revise the estimate of the ultimate value of the claim either upward or downward. We may determine that it is appropriate to pay portions of the reserve to the claimant or related settlement expenses before final resolution of the claim. The amount of the individual claim reserve will be adjusted accordingly and is based on the most recent information available.

We establish IBNR reserves to estimate the amount we will have to pay for claims that have occurred, but have not yet been reported to us; claims that have been reported to us that may ultimately be paid out differently than expected by our case-specific reserves; and claims that have been closed, but may reopen and require future payment.

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Our IBNR reserving process involves three steps: (1) an initial IBNR generation process that is prospective in nature; (2) a loss and LAE reserve estimation process that occurs retrospectively; and (3) a subsequent discussion and reconciliation between our prospective and retrospective IBNR estimates which includes changes in our provisions for IBNR where deemed appropriate. These three processes are discussed in more detail in the following sections.

LAE represents the cost involved in adjusting and administering losses from policies we issued. The LAE reserves are frequently separated into two components: allocated and unallocated. Allocated loss adjustment expense (ALAE) reserves represent an estimate of claims settlement expenses that can be identified with a specific claim or case. Examples of ALAE would be the hiring of an outside adjuster to investigate a claim or an outside attorney to defend our insured. The claims professional typically estimates this cost separately from the loss component in the case reserve. Unallocated loss adjustment expense (ULAE) reserves represent an estimate of claims settlement expenses that cannot be identified with a specific claim. An example of ULAE would be the cost of an internal claims examiner to manage or investigate a reported claim.

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All decisions regarding our best estimate of ultimate loss and LAE reserves are made by our Loss Reserve Committee (LRC). The LRC is made up of various members of the management team including the chief executive officer, chief operating officer, chief financial officer, chief actuary, general counsel and other selected executives. We do not use discounting (recognition of the time value of money) in reporting our estimated reserves for losses and settlement expenses. Based on current assumptions used in calculating reserves, we believe that our overall reserve levels at December 31, 2011, make a reasonable provision to meet our future obligations.

Net loss and loss adjustment reserves by product line at year-end 2011 and 2010 were as follows:

| (as of December 31, in \$ thousands)               | 2011       |            |            | 2010       |            |            |
|--|------------|------------|------------|------------|------------|------------|
| Product Line                                       | Case       | IBNR       | Total      | Case       | IBNR       | Total      |
| <i>Casualty segment net loss and ALAE reserves</i> |            |            |            |            |            |            |
| Commercial umbrella                                | \$ 3,149   | \$ 23,488  | \$ 26,637  | \$ 3,608   | \$ 31,829  | \$ 35,437  |
| Personal umbrella                                  | 15,366     | 28,138     | 43,504     | 24,862     | 25,677     | 50,539     |
| General liability                                  | 158,125    | 182,797    | 340,922    | 139,750    | 231,014    | 370,764    |
| Transportation                                     | 43,447     | 4,484      | 47,931     | 49,033     | 7,654      | 56,687     |
| Executive products                                 | 15,159     | 26,712     | 41,871     | 9,602      | 29,427     | 39,029     |
| Professional services                              | 1,575      | 10,403     | 11,978     | 365        | 5,408      | 5,773      |
| CBIC package                                       | 10,929     | 31,606     | 42,535     |            |            |            |
| Other casualty                                     | 20,930     | 26,660     | 47,590     | 26,604     | 39,728     | 66,332     |
| <i>Property segment net loss and ALAE reserves</i> |            |            |            |            |            |            |
| Marine   | 25,639     | 27,049     | 52,688     | 23,986     | 30,079     | 54,065     |
| Crop   | 236        | 6,003      | 6,239      | 15,439     | 4,067      | 19,506     |
| Assumed property                                   | 9,327      | 4,831      | 14,158     | 3,673      | 3,529      | 7,202      |
| Other property                                     | 11,560     | 7,915      | 19,475     | 9,825      | 11,688     | 21,513     |
| <i>Surety segment net loss and ALAE reserves</i>   |            |            |            |            |            |            |
| Miscellaneous                                      | 927        | 7,518      | 8,445      | 326        | 2,992      | 3,318      |
| Contract and commercial                            | 1,753      | 14,858     | 16,611     | 2,107      | 11,558     | 13,665     |
| Oil and gas  | 3,286      | 2,031      | 5,317      | 3,409      | 2,183      | 5,592      |
| <i>Latent liability net loss and ALAE reserves</i> |            |            |            |            |            |            |
|  | 15,624     | 19,172     | 34,796     | 15,172     | 20,176     | 35,348     |
| <i>Total net loss and ALAE reserves</i>            | 337,032    | 423,665    | 760,697    | 327,761    | 457,009    | 784,770    |
| <i>ULAE reserves</i>                               |            | 36,212     | 36,212     |            | 35,010     | 35,010     |
| <i>Total net loss and LAE reserves</i>             | \$ 337,032 | \$ 459,877 | \$ 796,909 | \$ 327,761 | \$ 492,019 | \$ 819,780 |

### **Initial IBNR Generation Process**

Initial carried IBNR reserves are determined through a reserve generation process. The intent of this process is to establish an initial total reserve that will provide a reasonable provision for the ultimate value of all unpaid loss and ALAE liabilities. For most casualty and surety products, this process involves the use of an initial loss and ALAE ratio that is applied to the earned premium for a given period. The result is our best initial estimate of the expected amount of ultimate loss and ALAE for the period by product. Paid and case reserves are subtracted from this initial estimate of ultimate loss and ALAE to determine a carried IBNR reserve.

For most property products, we use an alternative method of determining an appropriate provision for initial IBNR. Since this segment is characterized by a shorter period of time between claim occurrence and claim settlement, the IBNR reserve is determined by an IBNR percentage applied to premium earned. The IBNR percentage is determined based on historical reporting patterns and is updated periodically. In

addition, for assumed property reinsurance, consideration is given to data compiled for a sizable sample of reinsurers. No deductions for paid or case reserves are made. This alternative method of determining initial IBNR allows incurred losses and ALAE to react more rapidly to the actual emergence and is more appropriate for our property products where final claim resolution occurs over a shorter period of time. For assumed crop there is reliance on information provided by the ceding company.

Our crop reinsurance business is unique and is subject to an inherently higher degree of estimation risk during interim periods. As a result, the interim reports and professional judgments of our ceding company's actuaries and crop business experts provide important information which assists us in estimating our carried reserves.

We do not reserve for natural or man-made catastrophes until an event has occurred. Shortly after such occurrence, we review insured locations exposed to the event, catastrophe model loss estimates based on our own exposures and industry loss

estimates of the event. We also consider our knowledge of frequency and severity from early claim reports to determine an appropriate reserve for the catastrophe. These reserves are reviewed frequently to consider actual losses reported and appropriate changes to our estimates are made to reflect the new information.

The initial loss and ALAE ratios that are applied to earned premium are reviewed at least semi-annually. Prospective estimates are made based on historical loss experience adjusted for exposure mix, price change and loss cost trends. The initial loss and ALAE ratios also reflect a provision for estimation risk. We consider estimation risk by product and coverage within product if applicable. A product with greater overall volatility and uncertainty has greater estimation risk. Characteristics of products or coverages with higher estimation risk include, but are not limited to, the following:

- Significant changes in underlying policy terms and conditions,
- A new business or one experiencing significant growth and/or high turnover,
- Small volume or lacking internal data requiring significant utilization of external data,
- Unique reinsurance features including those with aggregate stop-loss, reinstatement clauses, commutation provisions, or clash protection,
- Longer emergence patterns with exposures to latent unforeseen mass tort,
- Assumed reinsurance businesses where there is an extended reporting lag and/or a heavier utilization of ceding company data and claims and product expertise,
- High severity and/or low frequency,
- Operational processes undergoing significant change and/or
- High sensitivity to significant swings in loss trends or economic change.

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Following is a table of significant risk factors involved in estimating losses grouped by major product line. We distinguish between loss ratio risk and reserve estimation risk. Loss ratio risk refers to the possible dispersion of loss ratios from year to year due to inherent volatility in the business such as high severity or aggregating exposures. Reserve estimation risk recognizes the difficulty in estimating a given year's ultimate loss liability. As an example, our property CAT business (included below in Other Property ) has significant variance in year-over-year results; however its reserving estimation risk is relatively moderate.

**Significant Risk Factors**

| <b>Product line</b>                       | <b>Length of Reserve Tail</b> | <b>Emergence patterns relied upon</b> | <b>Other risk factors</b>  | <b>Expected loss ratio variability</b> | <b>Reserve estimation variability</b> |
|---|-------------------------------|---------------------------------------|--|--|---------------------------------------|
| Commercial umbrella                       | Long                          | Internal                              | Low frequency High severity<br>Loss trend volatility<br>Unforeseen tort potential<br>Exposure changes/mix                | High                                   | High                                  |
| Personal umbrella                         | Medium                        | Internal                              | Low frequency  | Medium                                 | Medium                                |
| General liability                         | Long                          | Internal                              | Exposure growth/mix<br>Unforeseen tort potential   | Medium                                 | High                                  |
| Transportation                            | Medium                        | Internal                              | High severity Exposure<br>growth/mix   | Medium                                 | Medium                                |
| Executive products                        | Long                          | Internal & significant external       | Low frequency High severity<br>Loss trend volatility<br>Economic volatility<br>Unforeseen tort potential<br>Small volume | High                                   | High                                  |
| Professional Services                     | Long                          | External                              | Exposure growth Highly<br>varied exposures Loss trend<br>volatility Unforeseen tort<br>potential Small volume            | High                                   | High                                  |
| CBIC Package                              | Long                          | Internal                              | Exposure growth/mix<br>Unforeseen tort potential   | Medium                                 | High                                  |
| Other casualty                            | Medium                        | Internal & external                   | Small volume   | Medium                                 | Medium                                |
| Marine                                    | Medium                        | Significant external                  | New business Small volume  | High                                   | High                                  |
| Crop                                      | Short                         | External                              | Weather, yield and price<br>volatility CAT aggregation<br>exposure Unique inuring<br>reinsurance features                | Medium                                 | Medium                                |
| Assumed Property                          | Medium                        | External                              | New business CAT<br>aggregation exposure Low<br>frequency High severity<br>Reporting delay                               | High                                   | Medium                                |
| Other Property                            | Short                         | Internal                              | CAT aggregation exposure<br>Low frequency High severity  | High                                   | Medium                                |
| Surety                                    | Medium                        | Internal                              | Economic volatility<br>Uniqueness of exposure  | Medium                                 | Medium                                |
| Runoff including asbestos & environmental | Long                          | Internal & external                   | Loss trend volatility Mass<br>tort/latent exposure   | High                                   | High                                  |





The historical and prospective loss and ALAE estimates along with the risks listed are the basis for determining our initial and subsequent carried reserves. Adjustments in the initial loss ratio by product and segment are made where necessary and reflect updated assumptions regarding loss experience, loss trends, price changes and prevailing risk factors. The LRC makes all final decisions regarding changes in the initial loss and ALAE ratios.

#### ***Loss and LAE Reserve Estimation Process***

A full analysis of our loss reserves takes place at least semi-annually. The purpose of this analysis is to provide validation of our carried loss reserves. Estimates of the expected value of the unpaid loss and LAE are derived using actuarial methodologies. These estimates are then compared to the carried loss reserves to determine the appropriateness of the current reserve balance.

The process of estimating ultimate payment for claims and claim expenses begins with the collection and analysis of current and historical claim data. Data on individual reported claims, including paid amounts and individual claim adjuster estimates, are grouped by common characteristics. There is judgment involved in this grouping. Considerations when grouping data include the volume of the data available, the credibility of the data available, the homogeneity of the risks in each cohort and both settlement and payment pattern consistency. We use this data to determine historical claim reporting and payment patterns which are used in the analysis of ultimate claim liabilities. For portions of the business without sufficiently large numbers of policies or that have not accumulated sufficient historical statistics, our own data is supplemented with external or industry average data as available and when appropriate. For our new products such as crop reinsurance, as well as for executive products, professional services and marine, we utilize external data extensively.

In addition to the review of historical claim reporting and payment patterns, we also incorporate estimated losses relative to premium (loss ratios) by year into the analysis. The expected loss ratios are based on a review of historical loss performance, trends in frequency and severity and price level changes. The estimates are subject to judgment including consideration given to available internal and industry data, growth and policy turnover, changes in policy limits, changes in underlying policy provisions, changes in legal and regulatory interpretations of policy provisions and changes in reinsurance structure.

We use historical development patterns, expected loss ratios and standard actuarial methods to derive an estimate of the ultimate level of loss and LAE payments necessary to settle all the claims occurring as of the end of the evaluation period.

Our reserve processes include multiple standard actuarial methods for determining estimates of IBNR reserves. Other supplementary methodologies are incorporated as necessary. Mass tort and latent liabilities are examples of exposures where supplementary methodologies are used. Each method produces an estimate of ultimate loss by accident year. We review all of these various estimates and the actuaries assign weights to each based on the characteristics of the product being reviewed.

The methodologies we have chosen to incorporate are a function of data availability and appropriately reflective of our own book of business. There are a number of additional actuarial methods that are available but are not currently being utilized because of data constraints or because the methods were either deemed redundant or not predictive for our book of business. From time to time, we evaluate the need to add supplementary methodologies. New methods are incorporated if it is believed that they improve the estimate of our ultimate loss and LAE liability. To a small extent this occurred in 2011 as we initiated some supplemental calculations for a sub-segment experiencing apparent changes in case reserve practices. All of the actuarial methods tend to converge to the same estimate as an accident year matures. Our core methodologies are listed below with a short description and their relative strengths and weaknesses:

**Paid Loss Development** Historical payment patterns for prior claims are used to estimate future payment patterns for current claims. These patterns are applied to current payments by accident year to yield an expected ultimate loss.

*Strengths:* The method reflects only the claim dollars that have been paid and is not subject to case-basis reserve changes or changes in case reserve practices.

*Weaknesses:* External claims environment changes can impact the rate at which claims are settled and losses paid (e.g., increase in attorney involvement or legal precedent). Adjustments to reflect changes in payment patterns on a prospective basis are difficult to quantify. For losses that have occurred recently, payments can be minimal and thus early estimates are subject to significant instability.

**Incurred Loss Development** Historical case-incurred patterns (paid losses plus case reserves) for past claims are used to estimate future case-incurred amounts for current claims. These patterns are applied to current case-incurred losses by accident year to yield an expected ultimate loss.

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*Strengths:* Losses are reported more quickly than paid, therefore, the estimates stabilize sooner. The method reflects more information (claims department case reserve) in the analysis than the paid loss development method.

*Weaknesses:* Method involves additional estimation risk if significant changes to case reserving practices have occurred.

**Case Reserve Development** Patterns of historical development in reported losses relative to historical case reserves are determined. These patterns are applied to current case reserves by accident year and the result is combined with paid losses to yield an expected ultimate loss.

*Strengths:* Like the incurred development method, this method benefits from using the additional information available in case reserves that is not available from paid losses only. It also can provide a more reasonable estimate than other methods when the proportion of claims still open for an accident year is unusually high or low.

*Weaknesses:* It is subject to the risk of changes in case reserving practices or philosophy. It may provide unstable estimates when an accident year is immature and more of the IBNR is expected to come from unreported claims rather than development on reported claims.

**Expected Loss Ratio** Historical loss ratios, in combination with projections of frequency and severity trends as well as estimates of price and exposure changes, are analyzed to produce an estimate of the expected loss ratio for each accident year. The expected loss ratio is then applied to the earned premium for each year to estimate the expected ultimate losses. The current accident year expected loss ratio is also the prospective loss and ALAE ratio used in our initial IBNR generation process.

*Strengths:* Reflects an estimate independent of how losses are emerging on either a paid or a case reserve basis. Method is particularly useful in the absence of historical development patterns or where losses take a long time to emerge.

*Weaknesses:* Ignores how losses are actually emerging and thus produces the same estimate of ultimate loss regardless of favorable/unfavorable emergence.

**Paid and Incurred Bornhuetter/Ferguson (BF)** This approach blends the expected loss ratio method with either the paid or incurred loss development method. In effect, the BF methods produce weighted average indications for each accident year. As an example, if the current accident year for commercial automobile liability is estimated to be 20 percent paid, then the paid loss development method would receive a weight of 20 percent, and the expected loss ratio method would receive an 80 percent weight. Over time, this method will converge with the ultimate estimated by the respective loss development method.

*Strengths:* Reflects actual emergence that is favorable/unfavorable, but assumes remaining emergence will continue as previously expected. Does not overreact to the early emergence (or lack of emergence) where patterns are most unstable.

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*Weaknesses:* Could potentially understate favorable or unfavorable development by putting weight on the expected loss ratio.

In most cases, multiple estimation methods will be valid for the particular facts and circumstances of the claim liabilities being evaluated. Each estimation method has its own set of assumption variables and its own advantages and disadvantages, with no single estimation method being better than the others in all situations, and no one set of assumption variables being meaningful for all product line components. The relative strengths and weaknesses of the particular estimation methods, when applied to a particular group of claims, can also change over time; therefore, the weight given to each estimation method will likely change by accident year and with each evaluation.

The actuarial central estimates typically follow a progression that places significant weight on the BF methods when accident years are younger and claims emergence is immature. As accident years mature and claims emerge over time, increasing weight is placed on the incurred development method, the paid development method and the case reserve development method. For product lines with faster loss emergence, the progression to greater weight on the incurred and paid development methods occurs more quickly.

For our long- and medium-tail products, the BF methods are typically given the most weight for the first 36 months of evaluation. These methods are also predominant for the first 12 months of evaluation for short-tail lines. Beyond these time periods, our actuaries apply their professional judgment when weighting the estimates from the various methods deployed but place significant reliance on the expected stage of development in normal circumstances.

Judgment can supersede this natural progression if risk factors and assumptions change, or if a situation occurs that amplifies a particular strength or weakness of a methodology. Extreme projections are critically analyzed and may be adjusted, given less credence, or discarded altogether. Internal documentation is maintained that records any substantial changes in methods or assumptions from one loss reserve study to another.

Our estimates of ultimate loss and LAE reserves are subject to change as additional data emerges. This could occur as a result of change in loss development patterns, a revision in expected loss ratios, the emergence of exceptional loss activity, a change in weightings between actuarial methods, the addition of new actuarial methodologies, new information that merits inclusion, or the emergence of internal variables or external factors that would alter our view.

There is uncertainty in the estimates of ultimate losses. Significant risk factors to the reserve estimate include, but are not limited to, unforeseen or unquantifiable changes in:

- Loss payment patterns,
  
- Loss reporting patterns,
  
- Frequency and severity trends,
  
- Underlying policy terms and conditions,
  
- Business or exposure mix,
  
- Operational or internal processes affecting the timing of loss and LAE transactions,
  
- Regulatory and legal environment, and/or
  
- Economic environment.

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Our actuaries engage in discussions with senior management, underwriting and the claim department on a regular basis to ascertain any substantial changes in operations or other assumptions that are necessary to consider in the reserving analysis.

A considerable degree of judgment in the evaluation of all these factors is involved in the analysis of reserves. The human element in the application of judgment is unavoidable when faced with uncertainty. Different experts will choose different assumptions, based on their individual backgrounds, professional experiences and areas of focus. Hence, the estimate selected by various qualified experts may differ significantly from each other. We consider this uncertainty by examining our historic reserve accuracy and through an internal peer review process.

Given the substantial impact of the reserve estimates on our financial statements, we subject the reserving process to significant diagnostic testing and reasonability checks. In addition, there are data validity checks and balances in our front-end processes. Data anomalies are researched and explained to reach a comfort level with the data and results. Leading indicators such as actual versus expected emergence and other diagnostics are also incorporated into the reserving processes.

### *Determination of Our Best Estimate*

Upon completion of our full loss and LAE estimation analysis, the results are discussed with the LRC. As part of this discussion, the analysis supporting an actuarial central estimate of the IBNR loss reserve by product is reviewed. The actuaries also present explanations supporting any changes to the underlying assumptions used to calculate the indicated central estimate. A review of the resulting variance between the indicated reserves and the carried reserves determined from the initial IBNR generation process takes place. Quarterly, we also consider the most recent actual loss emergence compared to the expected loss emergence derived using the last full loss and ALAE analyses. Our actuaries make a recommendation to management in regards to booked reserves that reflect their analytical assessment and view of estimation risk. After discussion of these analyses and all relevant risk factors, the LRC determines whether the reserve balances require adjustment. Resulting reserve balances have always fallen within our actuaries' reasonable range of estimates.

As a predominantly excess and surplus lines and specialty insurer servicing niche markets, we believe there are several reasons to carry on an overall basis reserves above the actuarial central estimate. We believe we are subject to above-average variation in estimates and that this variation is not symmetrical around the actuarial central estimate.

One reason for the variation is the above-average policyholder turnover and changes in the underlying mix of exposures typical of an excess and surplus lines business. This constant change can cause estimates based on prior experience to be less reliable than estimates for more stable, admitted books of business. Also, as a niche market insurer, there is little industry-level information for direct comparisons of current and prior experience and other reserving parameters. These unknowns create greater-than-average variation in the actuarial central estimates.

Actuarial methods attempt to quantify future events. However, insurance companies are subject to unique exposures that are difficult to foresee at the point coverage is initiated and, often, many years subsequent. Judicial and regulatory bodies involved in interpretation of insurance contracts have increasingly found opportunities to expand coverage beyond that which was intended or contemplated at the time the policy was issued. Many of these policies are issued on an all risk and occurrence basis. Aggressive plaintiff attorneys have often sought coverage beyond the insurer's original intent. Some examples would be the industry's ongoing asbestos and environmental litigation, court interpretations of exclusionary language for mold and construction defect, and debates over wind versus flood as the cause of loss from major hurricane events.

We believe that because of the inherent variation and the likelihood that there are unforeseen and under-quantified liabilities absent from the actuarial estimate, it is prudent to carry loss reserves above the actuarial central estimate. Most of our variance between the carried reserve and the actuarial central estimate is in the most recent accident years for our casualty segment, where the most significant estimation risks reside. These estimation risks are considered when setting the initial loss ratios. In the cases where these risks fail to materialize, favorable loss development will likely occur over subsequent accounting periods. It is also possible that the risks materialize above the amount we considered when booking our initial loss reserves. In this case, unfavorable loss development is likely to occur over subsequent accounting periods.

Our best estimate of loss and LAE reserves may change as a result of a revision in the actuarial central estimate, the actuary's certainty in the estimates and processes and our overall view of the underlying risks. From time to time, we benchmark our reserving policies and procedures and refine them by adopting industry best practices where appropriate. A detailed, ground-up analysis of the actuarial estimation risks associated with each of our products and segments, including an assessment of industry information, is performed annually. This information is used when determining management's best estimate of booked reserves.

Loss reserve estimates are subject to a high degree of variability due to the inherent uncertainty of ultimate settlement values. Periodic adjustments to these estimates will likely occur as the actual loss emergence reveals itself over time. Our loss reserving processes reflect accepted actuarial practices and our methodologies result in a reasonable provision for reserves as of December 31, 2011.

### ***Reserve Sensitivities***

There are three major parameters that have significant influence on our actuarial estimates of ultimate liabilities by product. They are the actual losses that are reported, the expected loss emergence pattern and the expected loss ratios used in the analyses. If the actual losses reported do not emerge as expected, it may cause us to challenge all or some of our previous assumptions. We may change expected loss emergence patterns, the expected loss ratios used in our analysis and/or the weights we place on a given actuarial method. The impact will be much greater and more leveraged for products with longer emergence patterns. Our general liability product is an example of a product with a relatively long emergence pattern. We have constructed a chart below that illustrates the sensitivity of our general liability reserve estimates to these key parameters. We believe the scenarios to be reasonable as similar favorable variations have occurred in recent years. In particular, our actual general liability loss emergence in 2009 was very favorable and in 2010 and 2011 our emergence for all products combined excluding general liability was favorable by 32 percent and 18 percent, respectively. The numbers below are the resulting change in estimated ultimate loss and ALAE in millions of dollars as of December 31, 2011, as a result of the change in the parameter shown. These parameters were applied to a general liability net reserve balance of \$340.9 million at December 31, 2011.





| (in millions)  | Result from favorable<br>change in parameter | Result from unfavorable<br>change in the parameter |
|--|--|--|
| +/-5 point change in expected loss ratio for all accident years  | \$ (10.1)                                    | \$ 10.1  |
| +/-10% change in expected emergence patterns   | \$ (7.4)                                     | \$ 7.1   |
| +/-30% change in actual loss emergence over a calendar year  | \$ (22.4)                                    | \$ 22.5  |
| Simultaneous change in expected loss ratio (5pts), expected emergence patterns (10%), and actual loss emergence (30%). | \$ (39.2)                                    | \$ 40.3  |

There are often significant inter-relationships between our reserving assumptions that have offsetting or compounding effects on the reserve estimate. Thus, in almost all cases, it is impossible to discretely measure the effect of a single assumption or construct a meaningful sensitivity expectation that holds true in all cases. The scenario above is representative of general liability, one of our largest, and longest-tailed, products. It is unlikely that all of our products would have variations as wide as illustrated in the example. It is also unlikely that all of our products would simultaneously experience favorable or unfavorable loss development in the same direction or at their extremes during a calendar year. Because our portfolio is made up of a diversified mix of products, there would ordinarily be some offsetting favorable and unfavorable emergence by product as actual losses start to emerge and our loss estimates become more refined.

It is difficult for us to predict whether the favorable loss development observed in 2006 through 2011 will continue for any of our products in the future. We have reviewed historical data detailing the development of our total balance sheet reserves and changes in accident year loss ratios relative to original estimates. Based on this analysis and our understanding of loss reserve uncertainty, we believe fluctuations will occur in our estimate of ultimate reserve liabilities over time. Over the next calendar year, given our current exposure level and product mix, it would be reasonably likely for us to observe loss reserve development relating to prior years' estimates across all of our products ranging from approximately 10 percent (\$80 million) favorable to 3 percent (\$24 million) unfavorable.

**Historical Loss and LAE Development**

The table which follows is a reconciliation of our unpaid losses and settlement expenses (LAE) for the years 2011, 2010 and 2009.

| (Dollars in thousands)                                  | Year Ended December 31, |              |              |
|---|-------------------------|--------------|--------------|
|   | 2011                    | 2010         | 2009         |
| <b>Unpaid losses and LAE at beginning of year:</b>      |                         |              |              |
| Gross   | \$ 1,173,943            | \$ 1,146,460 | \$ 1,159,311 |
| Ceded   | (354,163)               | (336,392)    | (350,284)    |
| Net   | \$ 819,780              | \$ 810,068   | \$ 809,027   |
| <b>Unpaid losses and LAE - CBIC - Acquisition date:</b> |                         |              |              |
| Gross   | \$ 72,387               | \$           | \$           |
| Ceded   | (18,881)                |              |              |
| Net   | \$ 53,506               | \$           | \$           |
| <b>Increase (decrease) in incurred losses and LAE:</b>  |                         |              |              |
| Current accident year                                   | \$ 310,145              | \$ 284,575   | \$ 269,965   |
| Prior accident years                                    | (110,061)               | (83,243)     | (66,577)     |
| Total incurred  | \$ 200,084              | \$ 201,332   | \$ 203,388   |
| <b>Loss and LAE payments for claims incurred:</b>       |                         |              |              |
| Current accident year                                   | \$ (89,924)             | \$ (43,945)  | \$ (41,890)  |
| Prior accident years                                    | (186,537)               | (147,675)    | (160,457)    |
| Total paid  | \$ (276,461)            | \$ (191,620) | \$ (202,347) |
| Net unpaid losses and LAE at end of year                | \$ 796,909              | \$ 819,780   | \$ 810,068   |
| <b>Unpaid losses and LAE at end of year:</b>            |                         |              |              |
| Gross   | \$ 1,150,714            | \$ 1,173,943 | \$ 1,146,460 |
| Ceded   | (353,805)               | (354,163)    | (336,392)    |
| Net   | \$ 796,909              | \$ 819,780   | \$ 810,068   |

The differences from our initial reserve estimates emerged as changes in our ultimate loss estimates as we updated those estimates through our reserve analysis process. The recognition of the changes in initial reserve estimates occurred over time as claims were reported, initial case reserves were established, initial reserves were reviewed in light of additional information and ultimate payments were made on the collective set of claims incurred as of that evaluation date. The new information on the ultimate settlement value of claims is continually updated until all claims in a defined set are settled. As a small specialty insurer with a diversified product portfolio, our experience will ordinarily exhibit fluctuations from period to period. While we attempt to identify and react to systematic changes in the loss environment, we also must consider the volume of experience directly available to us and interpret any particular period's indications with a realistic technical understanding of the reliability of those observations.

The table below summarizes our prior accident years' loss reserve development by segment for 2011, 2010 and 2009:

| (in thousands)  | 2011        | 2010        | 2009        |
|---|-------------|-------------|-------------|
| <b>(Favorable)/Unfavorable reserve development by segment</b> |             |             |             |
| Casualty  | \$ (83,892) | \$ (64,602) | \$ (65,523) |
| Property  | (18,453)    | (8,271)     | 3,434       |

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|        |    |           |    |          |    |          |
|--------|----|-----------|----|----------|----|----------|
| Surety |    | (7,716)   |    | (10,370) |    | (4,488)  |
| Total  | \$ | (110,061) | \$ | (83,243) | \$ | (66,577) |

A discussion of significant components of reserve development for the three most recent calendar years follows:

**2011.** During 2011, all of our segments experienced favorable emergence from prior years' reserve estimates. From the casualty segment there was \$83.9 million of favorable development coming mostly from accident years 2006 through 2009.

Again this year, the expected loss ratios initially used to establish carried reserves for these accident years proved to be higher than required. This resulted in loss emergence significantly lower than expected. This was predominantly caused by favorable frequency and severity trends that continued to be considerably less than our long-term expectations. In addition, we believe this to be the result of our underwriters' risk selection which has mostly offset price declines and loss cost inflation. Nearly all of our casualty products contributed to the favorable development, but this was particularly true for our general liability product. It was by far the largest contributor at \$37.3 million and was driven primarily by the construction classes. Other significant favorable development came from our commercial umbrella, personal umbrella and transportation products in amounts of \$15.1 million, \$7.7 million and \$6.9 million, respectively. In addition, our program business, much of which is in runoff, was responsible for \$6.2 million of the total. Unfavorable development came from the asbestos and environmental exposures associated with business assumed in the 1970's and 1980's which totaled \$1.5 million.

The property segment experienced \$18.5 million of favorable development in 2011. Of this amount, \$8.5 million came from the marine product in accident years 2008 through 2010. The longer-tailed hull, protection & indemnity and liability coverages were responsible for most of the total. The difference in conditions product was also a contributor in 2011 with \$7.0 million of favorable development that was primarily the result of the favorable final resolution of a claim arising from the 1994 Northridge earthquake. Other products having favorable development were assumed crop, assumed facultative reinsurance and homeowners.

The surety segment contributed \$7.7 million of favorable emergence in 2011. Accident years 2010 and 2009 were responsible for the majority of that development. The biggest contributors by product were contract, energy and commercial with favorable development of \$3.9 million, \$2.2 million and \$2.0 million, respectively. We have been monitoring these products for the last few years for signs of adverse experience caused by the economic environment. In prior years we had not seen much evidence of stress on our customers, however, this began to change somewhat in 2011, particularly with respect to contract surety. This did not significantly affect development on prior accident years but did affect loss estimates for the current accident year.

**2010.** During 2010, we experienced favorable loss emergence from prior years' reserve estimates across all of our segments. For our casualty segment, we experienced \$64.6 million of favorable development, predominantly from the accident years 2006 through 2008. In retrospect, the expected loss ratios initially used to establish carried reserves for these accident years proved to be higher than required, which resulted in loss emergence significantly lower than expected. This was predominantly caused by favorable frequency and severity trends that continued to be considerably less than we expect over the long term. This was particularly true for our personal umbrella, transportation and executive products which experienced favorable loss development of \$17.7 million, \$11.6 million and \$9.1 million, respectively. We also saw favorable loss emergence across most of our other casualty business including our commercial umbrella, program and general liability products. The experience on program business was a reversal compared to our experience in recent years. The contribution from general liability was much smaller than in previous years because of adverse experience on owner, landlord and tenant (non-construction) classes. This affected development on accident year 2009 in particular. In addition, we realized favorable development from some runoff casualty business including environmental and asbestos exposures. This was enhanced by successful reinsurance recovery efforts.

Our property segment realized \$8.3 million of favorable loss development in 2010. Most of the development came from accident years 2009 and 2008. Marine business was the primary driver of the favorable development accounting for \$4.6 million. The corrective actions taken in 2009 had a positive impact on 2010 results, particularly in the hull, protection & indemnity and marine liability products. Nearly every other property product experienced favorable development with the difference in conditions, assumed facultative reinsurance and runoff construction products having the most favorable results.

The surety segment experienced \$10.4 million of favorable emergence in 2010. Accident year 2009 produced nearly all of the favorable development. The contract and commercial surety products were responsible for the majority of the favorable development, contributing \$5.4 million and \$3.7 million, respectively. We have been monitoring these products closely for signs of adverse experience caused by the condition of the economy over the last few years. To date, the impact has been much less than we thought likely and this is largely responsible for the favorable development.

**2009.** During 2009, we experienced favorable loss emergence from prior years' reserve estimates across our casualty and surety segments, which were partially offset by unfavorable loss emergence in our property segment. For our casualty segment, we experienced \$65.5 million of favorable development, predominantly from the accident years 2003 through 2008. In retrospect, the expected loss ratios initially used to set booked reserves for these accident years proved to be conservative, which resulted in loss emergence significantly lower than expected. This was predominantly caused by favorable frequency and severity trends that were considerably less than we would expect over the long term. This was particularly true for our general liability, personal umbrella and transportation products, which experienced favorable loss development of \$38.2 million, \$11.2 million and \$10.1 million, respectively. The construction class was the largest contributor to the favorable

emergence in the general liability product. We also saw favorable loss emergence across almost all of our other casualty products including our commercial umbrella products and executive products group. Offsetting this favorable trend, our program business experienced \$4.5 million of unfavorable prior years' loss development during the year, almost all in the 2008 accident year. We re-underwrote and downsized this product offering during 2009. We also realized \$5.2 million of unfavorable development from some runoff casualty business from accident year 1987 related to environmental and asbestos exposures and the resulting changes in collectibility estimates.

Our property segment realized \$3.4 million of unfavorable loss development in 2009. Most of this emergence was in accident years 2007 and 2008 and the direct result of the longer-tailed coverage within our marine business. We entered the marine business in 2005 and it had grown steadily until the first half of 2009. We had relied extensively on external loss development patterns to that point. Our losses have developed much more slowly than would be expected particularly in the hull, protection & indemnity and marine liability lines. As a result, we booked \$11.4 million of adverse development on prior years' reserves. We took underwriting action in 2009, exiting certain heavy commercial segments of the book and reorganizing the business. Offsetting the marine development was favorable development on catastrophes including \$4.2 million from the 2008 hurricanes and Midwest flood. We also observed favorable loss emergence in our fire and runoff construction businesses.

Our surety segment experienced \$4.5 million of favorable emergence in 2009. Almost all of the favorable emergence was from the 2008 accident year. Very little observed loss severity in the commercial surety product resulted in \$1.5 million of favorable emergence. Continued improvement in our contract surety loss ratio resulting from past re-underwriting of the business led to \$3.4 million of favorable loss reserve development. We continue to watch these products closely as they can be significantly impacted by economic downturns. However, there has been no impact to loss frequency or severity up to this point.

The following table presents the development of our balance sheet reserves from 2001 through 2011. The top line of the table shows the net reserves at the balance sheet date for each of the indicated periods. This represents the estimated amount of net losses and settlement expenses arising in all prior years that are unpaid at the balance sheet date, including losses that had been incurred but not yet reported to us. The lower portion of the table shows the re-estimated amount of the previously recorded net reserves based on experience as of the end of each succeeding year, as well as the re-estimated previously recorded gross reserves as of December 31, 2011. The estimate changes as more information becomes known about the frequency and severity of claims for individual periods.

An extra column for 2011 has been added to the table to identify the reserves added due to the mid-2011 acquisition of CBIC and the development that occurred between the acquisition date and year-end 2011.

Adverse loss and LAE reserve development can be observed in the table for years ending 2001-2002 on a net basis, and 2001-2003 on a gross basis. This development is related to unexpectedly large increases in loss frequency and severity and unquantifiable expansion of policy terms and conditions that took place in accident years 1997-2001 for our casualty segment. These causes widely impacted the property and casualty insurance industry during this time as soft market conditions were prevalent. These factors, combined with our rapid growth during 1999-2002, caused significant estimation risk, and thus had a related impact on our reserve liabilities for those years.

As the table displays, variations exist between our cumulative loss experience on a gross and net basis, due to the application of reinsurance. On certain products, our net retention (after applying reinsurance) is significantly less than our gross retention (before applying reinsurance). These differences in retention can cause a significant (leveraged) difference between loss reserve development on a net and gross basis. Additionally, the relationship of our gross to net retention changes over time. For example, we changed underwriting criteria to increase gross retentions (gross policy limits) on certain products written in 1999 through 2001, while leaving net retention unchanged. These products contained gross policy limits of up to \$50.0 million, while the relating net retention remained at \$0.5 million. Loss severity on certain of these products exceeded original expectations. As shown in the table that follows, on a re-estimated basis, this poor loss experience resulted in significant indicated gross deficiencies, with substantially less deficiency indicated on a net basis, as many losses were initially recorded at their full net retention. In 2002,

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we reduced our gross policy limits on many of these products to \$15.0 million, while net retention increased to \$1.0 million. As the relationship of our gross to net retention changes over time, re-estimation of loss reserves will result in variations between our cumulative loss experience on a gross and net basis.



|   |              |              |            |              |              |              |              |              |              |              |           |
|---|--------------|--------------|------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|
| <b>Net Liability for unpaid losses and Settlement expenses at end of the year</b> | \$ 327,250   | \$ 391,952   | \$ 531,393 | \$ 668,419   | \$ 738,657   | \$ 793,106   | \$ 774,928   | \$ 809,027   | \$ 810,068   | \$ 819,780   | \$ 53,500 |
| <b>Paid cumulative as of:</b>   |              |              |            |              |              |              |              |              |              |              |           |
| One year later  | 98,953       | 94,465       | 129,899    | 137,870      | 154,446      | 162,450      | 161,484      | 160,460      | 147,677      | 177,862      | 9,025     |
| Two years later   | 159,501      | 182,742      | 212,166    | 239,734      | 270,210      | 275,322      | 267,453      | 269,740      | 259,456      |              |           |
| Three years later   | 211,075      | 234,231      | 273,019    | 324,284      | 353,793      | 348,018      | 343,777      | 348,188      |              |              |           |
| Four years later  | 238,972      | 269,446      | 322,050    | 378,417      | 399,811      | 394,812      | 393,157      |              |              |              |           |
| Five years later  | 260,618      | 300,238      | 357,239    | 406,002      | 431,959      | 422,835      |              |              |              |              |           |
| Six years later   | 281,775      | 321,841      | 373,122    | 425,186      | 447,415      |              |              |              |              |              |           |
| Seven years later   | 295,663      | 331,092      | 387,506    | 431,414      |              |              |              |              |              |              |           |
| Eight years later   | 302,293      | 343,080      | 389,868    |              |              |              |              |              |              |              |           |
| Nine years later  | 313,596      | 343,422      |            |              |              |              |              |              |              |              |           |
| Ten years later   | 312,783      |              |            |              |              |              |              |              |              |              |           |
| <b>Liability re-estimated as of:</b>  |              |              |            |              |              |              |              |              |              |              |           |
| One year later  | 340,775      | 393,347      | 520,576    | 605,946      | 695,254      | 687,927      | 712,590      | 742,451      | 726,825      | 709,719      | 53,500    |
| Two years later   | 335,772      | 394,297      | 485,146    | 577,709      | 636,356      | 637,117      | 658,109      | 655,838      | 632,697      |              |           |
| Three years later   | 344,668      | 397,772      | 478,113    | 566,181      | 599,420      | 601,939      | 605,111      | 596,476      |              |              |           |
| Four years later  | 355,997      | 409,597      | 490,022    | 549,795      | 576,319      | 569,806      | 560,565      |              |              |              |           |
| Five years later  | 359,161      | 424,809      | 483,575    | 536,803      | 556,836      | 540,895      |              |              |              |              |           |
| Six years later   | 377,264      | 422,027      | 479,049    | 525,321      | 539,639      |              |              |              |              |              |           |
| Seven years later   | 379,229      | 422,137      | 473,251    | 509,462      |              |              |              |              |              |              |           |
| Eight years later   | 380,904      | 420,722      | 456,302    |              |              |              |              |              |              |              |           |
| Nine years later  | 380,729      | 405,059      |            |              |              |              |              |              |              |              |           |
| Ten years later   | 369,074      |              |            |              |              |              |              |              |              |              |           |
| <b>Net cumulative redundancy (deficiency)</b>                                     | \$ (41,824)  | \$ (13,107)  | \$ 75,091  | \$ 158,957   | \$ 199,018   | \$ 252,211   | \$ 214,363   | \$ 212,551   | \$ 177,371   | \$ 110,061   |           |
| Gross liability   | \$ 604,505   | \$ 732,838   | \$ 903,441 | \$ 1,132,599 | \$ 1,331,866 | \$ 1,318,777 | \$ 1,192,178 | \$ 1,159,311 | \$ 1,146,460 | \$ 1,173,943 | \$ 72,385 |
| Reinsurance recoverable   | (277,255)    | (340,886)    | (372,048)  | (464,180)    | (593,209)    | (525,671)    | (417,250)    | (350,284)    | (336,392)    | (354,163)    | (18,880)  |
| Net liability   | \$ 327,250   | \$ 391,952   | \$ 531,393 | \$ 668,419   | \$ 738,657   | \$ 793,106   | \$ 774,928   | \$ 809,027   | \$ 810,068   | \$ 819,780   | \$ 53,500 |
| Gross re-estimated liability  | \$ 794,814   | \$ 873,089   | \$ 905,705 | \$ 935,778   | \$ 990,856   | \$ 881,533   | \$ 885,392   | \$ 905,064   | \$ 933,537   | \$ 1,019,725 | \$ 72,385 |
| Re-estimated recoverable  | (425,740)    | (468,030)    | (449,403)  | (426,316)    | (451,217)    | (340,638)    | (324,827)    | (308,588)    | (300,840)    | (310,006)    | (18,880)  |
| Net re-estimated liability  | \$ 369,074   | \$ 405,059   | \$ 456,302 | \$ 509,462   | \$ 539,639   | \$ 540,895   | \$ 560,565   | \$ 596,476   | \$ 632,697   | \$ 709,719   | \$ 53,500 |
| <b>Gross cumulative redundancy (deficiency)</b>                                   | \$ (190,309) | \$ (140,251) | \$ (2,264) | \$ 196,821   | \$ 341,010   | \$ 437,244   | \$ 306,786   | \$ 254,247   | \$ 212,923   | \$ 154,218   |           |

\* Represents CBIC's reserves acquired on April 28, 2011 and subsequent development thereon through December 31, 2011.



## Operating Ratios

### *Premiums to Surplus Ratio*

The following table shows, for the periods indicated, our insurance subsidiaries' statutory ratios of net premiums written to policyholders' surplus. While there is no statutory requirement applicable to us that establishes a permissible net premiums written to surplus ratio, guidelines established by the National Association of Insurance Commissioners, or NAIC, provide that this ratio should generally be no greater than 3 to 1. While the NAIC provides this general guideline, rating agencies often require a more conservative ratio to maintain strong or superior ratings.

| (Dollars in thousands)         | Year Ended December 31, |            |            |            |            |
|--------------------------------|-------------------------|------------|------------|------------|------------|
|                                | 2011                    | 2010       | 2009       | 2008       | 2007       |
| Statutory net premiums written | \$ 549,638*             | \$ 485,140 | \$ 469,916 | \$ 513,456 | \$ 538,763 |
| Policyholders' surplus         | 710,186                 | 732,379    | 784,161    | 678,041    | 752,004    |
| Ratio                          | 0.8 to 1                | 0.7 to 1   | 0.6 to 1   | 0.8 to 1   | 0.7 to 1   |

\* Includes statutory results of CBIC post-acquisition

### *GAAP and Statutory Combined Ratios*

Our underwriting experience is best indicated by our GAAP combined ratio, which is the sum of (a) the ratio of incurred losses and settlement expenses to net premiums earned (loss ratio) and (b) the ratio of policy acquisition costs and other operating expenses to net premiums earned (expense ratio). The difference between the combined ratio and 100 reflects the per-dollar rate of underwriting income or loss.

| GAAP           | Year Ended December 31, |      |      |      |      |
|----------------|-------------------------|------|------|------|------|
|                | 2011                    | 2010 | 2009 | 2008 | 2007 |
| Loss ratio     | 37.2                    | 40.8 | 41.3 | 46.7 | 35.1 |
| Expense ratio  | 41.2                    | 39.9 | 41.0 | 37.5 | 36.3 |
| Combined ratio | 78.4                    | 80.7 | 82.3 | 84.2 | 71.4 |

We also calculate the statutory combined ratio, which is not indicative of GAAP underwriting income due to accounting for policy acquisition costs differently for statutory accounting purposes compared to GAAP. The statutory combined ratio is the sum of (a) the ratio of statutory loss and settlement expenses incurred to statutory net premiums earned (loss ratio) and (b) the ratio of statutory policy acquisition costs and other underwriting expenses to statutory net premiums written (expense ratio). The difference between the combined ratio and 100 reflects the per-dollar rate of underwriting income or loss.

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| Statutory               | Year Ended December 31, |          |          |          |         |
|-------------------------|-------------------------|----------|----------|----------|---------|
|                         | 2011                    | 2010     | 2009     | 2008     | 2007    |
| Loss ratio              | 37.2                    | 40.8     | 41.3     | 46.7     | 35.1    |
| Expense ratio           | 41.9                    | 40.6     | 42.6     | 39.0     | 38.2    |
| Combined ratio          | 79.1*                   | 81.4     | 83.9     | 85.7     | 73.3    |
| Industry combined ratio | 108.2(1)                | 102.2(2) | 100.6(2) | 105.2(2) | 95.6(2) |

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\*Includes statutory results of CBIC post-acquisition

(1) Source: Insurance Information Institute. Estimated for the year ended December 31, 2011.

(2) Source: A.M. Best Aggregate & Averages Property-Casualty (2011 Edition) statutory basis.

## Investments

Investment portfolios are managed both internally and externally by experienced portfolio managers. We follow an investment policy that is reviewed quarterly and revised periodically. Oversight of our investment policies is conducted by our board of directors and senior officers.

Our investment portfolio serves primarily as the funding source for loss reserves and secondly as a source of income and appreciation. Our investment strategy is based on preservation of capital as the first priority, with a secondary focus on generating total return. Investments of the highest quality and marketability are critical for preserving our claims-paying ability. Common stock investments are limited to securities listed on the national exchanges. Our portfolio contains no derivatives or off-balance sheet structured investments. In addition, we have a diversified investment portfolio and balance our investment credit risk to minimize aggregate credit exposure. Despite fluctuations of realized and unrealized gains and losses in the equity portfolio, our investment in equity securities as part of a long-term asset allocation strategy has contributed significantly to our historic growth in book value.

Our investments include fixed income debt securities, common stock equity securities and exchange traded funds (ETFs). As disclosed in our 2011 Financial Report to Shareholders, attached as Exhibit 13, we determined the fair values of certain financial instruments based on the fair value hierarchy.

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. We determined the fair values of certain financial instruments based on the fair value hierarchy. GAAP guidance requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The guidance also describes three levels of inputs that may be used to measure fair value.

The following are the levels of the fair value hierarchy and a brief description of the type of valuation inputs that are used to establish each level:

**Pricing Level 1** is applied to valuations based on readily available, unadjusted quoted prices in active markets for identical assets. These valuations are based on quoted prices that are readily and regularly available in an active market.

**Pricing Level 2** is applied to valuations based upon quoted prices for similar assets in active markets, quoted prices for identical or similar assets in inactive markets; or valuations based on models where the significant inputs are observable (e.g. interest rates, yield curves, prepayment speeds, default rates, loss severities) or can be corroborated by observable market data.

**Pricing Level 3** is applied to valuations that are derived from techniques in which one or more of the significant inputs are unobservable. Financial assets are classified based upon the lowest level of significant input that is used to determine fair value.

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As a part of management's process to determine fair value, we utilize a widely recognized, third party pricing source to determine our fair values. We have obtained an understanding of the third-party pricing source's valuation methodologies and inputs. The following is a description of the valuation techniques used for financial assets that are measured at fair value, including the general classification of such assets pursuant to the fair value hierarchy.

**Corporate, Government and Municipal Bonds:** The pricing vendor uses a generic model which uses standard inputs, including (listed in order of priority for use) benchmark yields, reported trades, broker/ dealer quotes, issuer spreads, two-sided markets, benchmark securities, market bids/offers and other reference data. The pricing vendor also monitors market indicators, as well as industry and economic events. Further, the model uses Option Adjusted Spread (OAS) and is a multi-dimensional relational model. All bonds valued using these techniques are classified as Level 2. All Corporate, Government and Municipal securities were deemed Level 2.

**Mortgage-backed Securities (MBS)/Collateralized Mortgage Obligations (CMO) and Asset-backed Securities (ABS):** The pricing vendor evaluation methodology includes interest rate movements, new issue data and other pertinent data. Evaluation of the tranches (non-volatile, volatile or credit sensitivity) is based on

the pricing vendors' interpretation of accepted modeling and pricing conventions. This information is then used to determine the cash flows for each tranche, benchmark yields, prepayment assumptions and to incorporate collateral performance. To evaluate CMO volatility, an OAS model is used in combination with models that simulate interest rate paths to determine market price information. This process allows the pricing vendor to obtain evaluations of a broad universe of securities in a way that reflects changes in yield curve, index rates, implied volatility, mortgage rates and recent trade activity. MBS/CMO and ABS with corroborated, observable inputs are classified as Level 2. All of our MBS/CMO and ABS are deemed Level 2.

**Common Stock:** Exchange traded equities have readily observable price levels and are classified as Level 1 (fair value based on quoted market prices). All of our common stock holdings are deemed Level 1.

For the Level 2 securities, as described above, we periodically conduct a review to assess the reasonableness of the fair values provided by our pricing service. Our review consists of a two pronged approach. First, we compare prices provided by our pricing service to those provided by an additional source. Second, we obtain prices from securities brokers and compare them to the prices provided by our pricing service. In both comparisons, when discrepancies are found, we compare our prices to actual reported trade data. Based on this assessment, we determined that the fair values of our Level 2 securities provided by our pricing service are reasonable.

For common stock, we receive prices from the same nationally recognized pricing service. Prices are based on observable inputs in an active market and are therefore disclosed as Level 1. Based on this assessment, we determined that the fair values of our Level 1 securities provided by our pricing service are reasonable. Due to the relatively short-term nature of cash, short-term investments, accounts receivable and accounts payable, their carrying amounts are reasonable estimates of fair value.

Assets measured at fair value on a recurring basis as of December 31, 2011 and 2010 are summarized below:

| (\$ in 000s)<br>Description          | As of December 31, 2011   |  |   | Total   |
|--------------------------------------|---|--|---|---------|
|                                      | Quoted Prices in<br>Active Markets for<br>Identical Assets<br>(Level 1) | Significant<br>Observable<br>Inputs<br>(Level 2) | Fair Value Measurements Using<br>Significant<br>Unobservable<br>Inputs<br>(Level 3) |         |
| <b>Trading securities</b>            |   |  |   |         |
| Corporates                           | \$  | \$   | \$  | \$      |
| Mortgage-backed                      |   | 7  |   | 7       |
| ABS/CMO*                             |   |  |   |         |
| Treasuries                           |   |  |   |         |
| Total trading securities             | \$  | \$   | 7   | \$      |
| <b>Available-for-sale securities</b> |   |  |   |         |
| U.S. agencies                        | \$  | \$   | 113,819   | \$      |
| Corporates                           |   | 467,100  |   | 467,100 |
| Mortgage-backed                      |   | 248,986  |   | 248,986 |
| ABS/CMO*                             |   | 56,953   |   | 56,953  |
| Non-U.S. govt. & agency              |   | 6,697  |   | 6,697   |
| U.S. treasuries                      |   | 16,172   |   | 16,172  |
| Municipals                           |   | 236,590  |   | 236,590 |
| Equity                               | 388,689   |  |   | 388,689 |
| Total available-for-sale securities  | \$  | 388,689  | \$  | \$      |
| Total                                | \$  | 388,689  | \$  | \$      |

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\*Asset-backed & collateralized mortgage obligations



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| (\$ in 000s)<br>Description                | As of December 31, 2010   |  |   | Total     |
|--|---|--|---|-----------|
|  | Quoted Prices in<br>Active Markets for<br>Identical Assets<br>(Level 1) | Significant<br>Observable<br>Inputs<br>(Level 2) | Fair Value Measurements Using<br>Significant<br>Unobservable<br>Inputs<br>(Level 3) |           |
| <b>Trading securities</b>                  |   |  |   |           |
| Mortgage-backed                            | \$  | \$   | 15  | \$        |
| ABS/CMO*                                   |   |  |   |           |
| Treasuries                                 |   |  |   |           |
| <b>Total trading securities</b>            | <b>\$</b>   | <b>\$</b>  | <b>15</b>   | <b>\$</b> |
| <b>Available-for-sale securities</b>       |   |  |   |           |
| U.S. agencies                              | \$  | \$   | 102,213   | \$        |
| Corporates                                 |   |  | 471,376   |           |
| Mortgage-backed                            |   |  | 254,141   |           |
| ABS/CMO*                                   |   |  | 49,915  |           |
| Non-U.S. govt & agency                     |   |  | 1,557   |           |
| U.S. treasuries                            |   |  | 15,824  |           |
| Municipals                                 |   |  | 237,038   |           |
| Equity                                     |   | 321,897  |   |           |
| <b>Total available-for-sale securities</b> | <b>\$</b>   | <b>321,897</b>                                   | <b>\$</b>   | <b>\$</b> |
| <b>Total</b>                               | <b>\$</b>   | <b>321,897</b>                                   | <b>\$</b>   | <b>\$</b> |

\*Asset-backed & collateralized mortgage obligations

As noted in the above tables, we did not have any assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) as of December 31, 2011 and 2010. Additionally, there were no securities transferred in or out of levels 1 or 2 during 2011 or 2010.

We continuously monitor the values of our investments in fixed income securities and equity securities for other-than-temporary impairment (OTTI). If this review suggests that a decline in fair value is other-than-temporary based upon many factors, including the duration or significance of the unrealized loss, our carrying value in the investment is reduced to its fair value through an adjustment to earnings. During 2011, we recognized \$0.3 million in impairment losses. All losses were in our equity portfolio on securities we no longer had the intent to hold. In 2010, we did not record any impairment losses. All impairments of equity securities were recorded through earnings due to our intent to sell the securities.

The fixed income portfolio contained 27 securities at a loss as of December 31, 2011. Of these 27 securities, nine have been in an unrealized loss position for 12 consecutive months or longer and these collectively represent \$1.7 million in unrealized losses. The fixed income unrealized losses can be primarily attributed to higher risk premiums in the banking and finance sectors due to global uncertainty. They are not credit-specific issues. All fixed income securities in the investment portfolio continue to pay the expected coupon payments under the contractual terms of the securities. In 2009, we adopted GAAP guidance on the recognition and presentation of other-than-temporary impairment (OTTI). Accordingly, any credit-related impairment related to fixed income securities we do not plan to sell and for which we are not more-likely-than-not to be required to sell is recognized in net earnings, with the non-credit related impairment recognized in comprehensive earnings. Based on our analysis, our fixed income portfolio is of a high credit quality and we believe we will recover the amortized cost basis of our fixed income securities. We continually monitor the credit quality of our fixed income investments to assess if it is probable that we will receive our contractual or estimated cash flows in the form of principal and interest.

Key factors that we consider in the evaluation of credit quality include:

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- Changes in technology that may impair the earnings potential of the investment,
- The discontinuance of a segment of the business that may affect the future earnings potential,

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- Reduction or elimination of dividends,
- Specific concerns related to the issuer's industry or geographic area of operation,
- Significant or recurring operating losses, poor cash flows and/or deteriorating liquidity ratios and
- Downgrades in credit quality by a major rating agency.

As of December 31, 2011, we held 25 common stocks that were in unrealized loss positions. The total unrealized loss on these securities was \$2.5 million. With respect to both the significance and duration of the unrealized loss positions, we have no equity securities in an unrealized loss position of greater than 20 percent for more than six consecutive months.

*Fixed Income Securities*

As of December 31, 2011, our fixed income portfolio had the following rating distributions:

| FAIR VALUE                                | AAA        | AA         | A          | BBB        | No Rating | Fair Value   |
|---|------------|------------|------------|------------|-----------|--------------|
| <b>Bonds:</b>                             |            |            |            |            |           |              |
| Corporate - financial                     | \$         | \$ 21,085  | \$ 92,872  | \$ 41,532  | \$ 3,375  | \$ 158,864   |
| All other corporate                       |            | 7,579      | 116,555    | 108,018    |           | 232,152      |
| Financials - private placements           |            | 15,932     | 12,564     | 21,624     |           | 50,120       |
| All other corporates - private placements | 9,711      |            | 20,389     | 10,400     |           | 40,500       |
| U.S. govt. agency (GSE)                   |            | 374,647    |            |            |           | 374,647      |
| Non-U.S. govt. agency                     |            | 5,150      | 1,547      |            |           | 6,697        |
| Tax-exempt municipal securities           | 54,879     | 172,513    | 10,987     |            |           | 238,379      |
| <b>Structured:</b>                        |            |            |            |            |           |              |
| GSE - RMBS                                | \$         | \$ 248,993 | \$         | \$         | \$        | \$ 248,993   |
| Non-GSE RMBS - prime                      |            |            |            |            |           |              |
| Non-GSE RMBS - Alt A                      |            |            |            |            |           |              |
| Non-GSE RMBS - subprime                   |            |            |            |            |           |              |
| ABS - home equity                         |            |            |            |            |           |              |
| ABS - credit cards                        |            |            |            |            |           |              |
| ABS - auto loans                          |            |            |            |            |           |              |
| All other ABS                             |            | 6,749      |            |            |           | 6,749        |
| CMBS                                      |            | 50,204     |            |            |           | 50,204       |
| CDOs/CLOs                                 |            |            |            |            |           |              |
|   | \$ 121,543 | \$ 845,899 | \$ 254,914 | \$ 181,574 | \$ 3,375  | \$ 1,407,305 |

Our fixed income portfolio comprised 74 percent of our total 2011 portfolio, compared to 80 percent in 2010. As of December 31, 2011, the fair value of our fixed income portfolio consisted of 9 percent AAA-rated securities, 60 percent AA-rated securities, 18 percent A-rated securities and 13 percent BBB-rated securities.

As of December 31, 2011, the duration of the fixed income portfolio was 3.5 years and remained diversified with investments in treasury, government sponsored agency, corporate, municipal, mortgage-backed and asset-backed securities. All fixed income securities in the investment portfolio continue to pay the expected coupon payments under the contractual terms of the securities and we believe it is probable that we will receive all contractual or estimated cash flows based on our analysis of previously disclosed factors. In selecting the maturity of securities in which we invest, we consider the relationship between the duration of our fixed income investments and the duration of our liabilities, including the expected ultimate payout patterns of our reserves. We believe that both liquidity and interest rate risk can be minimized by such asset/liability management.

Our MBS portfolio is comprised of residential MBS investments. As of December 31, 2011, MBS investments totaled \$249.0 million (18 percent) of the fixed income portfolio compared to \$254.2 million (18 percent) as of December 31, 2010.

We believe MBS investments add diversification, liquidity, credit quality and additional yield to our portfolio. Our objective for the MBS portfolio is to provide reasonable cash flow stability and increased yield. The MBS portfolio includes CMOs and mortgage-backed pass-through securities. A mortgage pass-through is a security consisting of a pool of residential mortgage loans. All payments of principal and interest are passed through to investors each month. A CMO is a mortgage-backed security with a more finite maturity. This can reduce the risks associated with prepayment because each security is divided into maturity classes that are paid off sequentially, under certain expected interest rate conditions. Our MBS portfolio does not include interest-only securities, principal-only securities or other MBS investments which may exhibit extreme market volatility.

Our asset-backed securities (ABS) portfolio is comprised of rate reduction utility bonds. As of December 31, 2011, ABS/CMBS (commercial mortgage-backed securities) investments were \$57.0 million (4 percent) of the fixed income portfolio, compared to \$49.9 million (3 percent) as of December 31, 2010. CMBS made up \$50.2 million (88 percent) of the ABS/CMBS portfolio at December 31, 2011, compared to \$40.2 million (81 percent) at December 31, 2010. The entire ABS/CMBS portfolio was rated AAA as of December 31, 2011.

We do not own any subprime mortgages, credit card asset-backed securities, or auto loan asset backed securities as of December 31, 2011.

As of December 31, 2011, the municipal bond component of the fixed income portfolio decreased \$4.7 million, to \$238.4 million and comprised 17 percent of our total fixed income portfolio, the same as 2010.

We believe municipal fixed income securities can provide diversification and additional tax-advantaged yield to our portfolio. Our objective for the municipal fixed income portfolio is to provide reasonable cash flow stability and increased after tax yield.

Our municipal fixed income portfolio is comprised of general obligation (GO) and revenue securities. The revenue sources include sectors such as sewer and water, public improvement, school, transportation, colleges and universities.

As of December 31, 2011, approximately 62 percent of the municipal fixed income securities in the investment portfolio were GO and the remaining 38 percent were revenue fixed income. Ninety-five percent of our municipal fixed income securities were rated AA or better, while 100 percent were rated A or better.

As of December 31, 2011, our corporate debt portfolio totaled \$481.6 million (34 percent) of the fixed income portfolio compared to \$486.4 million (34 percent) as of December 31, 2010. The corporate debt portfolio has an overall quality rating of single A, diversified amongst 160 issuers, with no single issuer greater than \$12 million or 1 percent of invested assets.

We believe corporate debt investments add diversification and additional yield to our portfolio. With our high quality, diversified portfolio, the corporate debt investments will continue to be a significant part of our investment program. We believe it is probable that the securities in our portfolio will continue to receive contractual payments in the form of principal and interest.

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As of December 31, 2011, our GSE or Agency debt portfolio totaled \$358.5 million (25 percent) of the fixed income portfolio, compared to \$384.5 million (27 percent) as of December 31, 2010. GSE securities carry no explicit government guarantee of creditworthiness, but are considered high quality partly due to an implicit guarantee that the government would not allow such important institutions to fail or default on senior debt. The GSE debt portfolio has an overall quality rating of AA+.

During 2011, while the majority of available cash flows went towards the purchase of fixed income securities, we also increased our equity allocation to 20 percent. The mix of instruments within the portfolio is decided at the time of purchase on the basis of fundamental analysis and relative value. As of December 31, 2011, 87 percent of the fixed income portfolio was rated A or better and 69 percent was rated AA or better.

We currently classify 19 percent of the securities in our fixed income portfolio as held-to-maturity, meaning they are carried at amortized cost and are intended to be held until their contractual maturity. Other portions of the fixed income portfolio are classified as available-for-sale (81 percent) or trading (less than 1 percent) and are carried at fair

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value. As of December 31, 2011, we maintained \$1.1 billion in fixed income securities within the available-for-sale and trading classifications. The available-for-sale portfolio provides an additional source of liquidity and can be used to address potential future changes in our asset/liability structure.

Aggregate maturities for the fixed-income portfolio as of December 31, 2011, are as follows:

| (thousands)            |           | Par<br>Value     | Amortized<br>Cost   | Fair<br>Value       | Carrying<br>Value   |
|------------------------|-----------|------------------|---------------------|---------------------|---------------------|
|                        | 2012      | 13,640           | 13,717              | 13,953              | 13,895              |
|                        | 2013      | 9,000            | 9,001               | 9,538               | 9,338               |
|                        | 2014      | 34,183           | 34,598              | 36,324              | 36,324              |
|                        | 2015      | 50,050           | 50,032              | 52,903              | 52,809              |
|                        | 2016      | 34,805           | 35,068              | 36,988              | 36,988              |
|                        | 2017      | 38,500           | 39,512              | 43,138              | 43,138              |
|                        | 2018      | 76,646           | 77,638              | 84,930              | 84,930              |
|                        | 2019      | 67,868           | 70,711              | 77,338              | 77,338              |
|                        | 2020      | 121,510          | 123,955             | 129,551             | 129,551             |
|                        | 2021      | 204,374          | 206,356             | 213,407             | 213,363             |
|                        | 2022      | 51,595           | 52,446              | 54,459              | 54,421              |
|                        | 2023      | 32,555           | 34,320              | 36,116              | 36,116              |
|                        | 2024      | 21,836           | 22,812              | 23,858              | 23,858              |
|                        | 2025      | 124,317          | 124,620             | 124,360             | 124,328             |
|                        | 2026      | 153,171          | 154,009             | 155,368             | 154,904             |
|                        | 2027      | 1,600            | 1,736               | 1,790               | 1,790               |
|                        | 2028      | 0                | 0                   | 0                   | 0                   |
|                        | 2029      | 0                | 0                   | 0                   | 0                   |
|                        | 2030      | 8,000            | 7,964               | 7,338               | 7,513               |
| <b>Total excluding</b> |           |                  |                     |                     |                     |
| Mtge/ABS/CMO*          | \$        | 1,043,650        | \$ 1,058,495        | \$ 1,101,359        | \$ 1,100,604        |
| Mtge/ABS/CMO*          | \$        | 283,653          | \$ 287,466          | \$ 305,946          | \$ 305,946          |
| <b>Grand Total</b>     | <b>\$</b> | <b>1,327,303</b> | <b>\$ 1,345,961</b> | <b>\$ 1,407,305</b> | <b>\$ 1,406,550</b> |

\*Mortgage-backed, asset-backed & collateralized mortgage obligations

### *Equity Securities*

At December 31, 2011, our equity securities were valued at \$388.7 million, an increase of \$66.8 million from the \$321.9 million held at the end of 2010. During 2011, the pretax change in unrealized gains on equity securities was \$10.5 million. Equity securities represented 20 percent of cash and invested assets at the end of 2011, an increase from 18 percent at year-end 2010. As of the year-end 2011, total equity investments held represented 47 percent of our shareholders' equity. The securities within the equity portfolio remain primarily invested in large-cap issues with an overall dividend yield that exceeds the S&P 500. In addition, we have investments in eight Exchange Traded Funds (ETFs). Our strategy remains one of value investing, with security selection taking precedence over market timing. A buy-and-hold strategy is used, minimizing both transaction costs and taxes. In 2011, we recorded impairment losses of \$0.3 million on our equity securities we no longer had the intent to hold. We did not record any impairment losses in 2010.





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The following table illustrates the distribution by sector of our equity portfolio as of December 31, 2011, including fair value, cost basis and unrealized gains and losses:

| (in thousands)         | Cost<br>Basis     | 12/31/2011<br>Fair Value | % of Total<br>Fair Value | Net<br>Unrealized<br>Gain/Loss |
|------------------------|-------------------|--------------------------|--------------------------|--------------------------------|
| <b>Common stock:</b>   |                   |                          |                          |                                |
| Consumer discretionary | \$ 21,778         | \$ 30,503                | 7.8%                     | \$ 8,725                       |
| Consumer staples       | 19,387            | 34,829                   | 9.0%                     | 15,442                         |
| Energy                 | 13,808            | 29,460                   | 7.6%                     | 15,652                         |
| Financials             | 26,161            | 30,524                   | 7.9%                     | 4,363                          |
| Healthcare             | 13,418            | 23,979                   | 6.2%                     | 10,561                         |
| Industrials            | 25,765            | 38,975                   | 10.0%                    | 13,210                         |
| Information technology | 23,678            | 31,407                   | 8.1%                     | 7,729                          |
| Materials              | 7,045             | 8,993                    | 2.3%                     | 1,948                          |
| Telecommunications     | 9,297             | 15,187                   | 3.9%                     | 5,890                          |
| Utilities              | 46,893            | 70,474                   | 18.1%                    | 23,581                         |
| ETFs                   | 62,170            | 74,358                   | 19.1%                    | 12,188                         |
| <b>Total</b>           | <b>\$ 269,400</b> | <b>\$ 388,689</b>        | <b>100%</b>              | <b>\$ 119,289</b>              |

As of December 31, 2011, our common stock portfolio totaled \$314.3 million (81 percent) of the equity portfolio compared to \$245.9 million (76 percent) as of December 31, 2010. The increase in value of our common stock portfolio in 2011 was due to increasing our allocation to the equity portfolio during the second half of the year as well as the strong returns in the asset class in the fourth quarter.

Our common stock portfolio consists primarily of large cap, value oriented, dividend paying securities. We employ a long-term, buy-and-hold strategy that has provided outstanding risk-adjusted returns over the last 10 years. We believe an equity allocation provides certain diversification and return benefits over the long term. The strategy provides above-market dividend yields with less volatility than the market.

As of December 31, 2011, our ETF investment totaled \$74.4 million (19 percent) of the equity portfolio compared to \$76.0 million (24 percent) as of December 31, 2010. The ETF investments add diversification and liquidity to our portfolio.

We had cash, short-term investments and fixed income securities maturing within one year of \$118.9 million at year-end 2011. This total represented 6 percent of cash and invested assets versus 4 percent the prior year. Our short-term investments consist of investments with original maturities with 90 days or less, primarily AAA-rated prime and government money market funds.

Our investment results are summarized in the following table:

| (in thousands)                  | Year ended December 31, |              |              |              |              |
|---------------------------------|-------------------------|--------------|--------------|--------------|--------------|
|                                 | 2011                    | 2010         | 2009         | 2008         | 2007         |
| Average Invested Assets (1)     | \$ 1,851,654            | \$ 1,827,761 | \$ 1,755,665 | \$ 1,749,303 | \$ 1,834,009 |
| Net Investment Income (2)(3)    | 63,681                  | 66,799       | 67,346       | 78,986       | 78,901       |
| Net Realized Gains/(Losses) (3) | 17,036                  | 23,243       | (12,755)     | (46,738)     | 28,966       |
|                                 | 32,855                  | 28,695       | 95,281       | (123,607)    | (14,650)     |

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|  |      |      |      |       |      |
|--|------|------|------|-------|------|
| Change in Unrealized<br>Appreciation/(Depreciation) (3)(4) |      |      |      |       |      |
| Annualized Return on Average Invested<br>Assets            | 6.1% | 6.5% | 8.5% | -5.2% | 5.1% |

- 
- (1) Average of amounts at beginning and end of each year (inclusive of cash and short-term investments).
  - (2) Investment income, net of investment expenses.
  - (3) Before income taxes.
  - (4) Relates to available-for-sale fixed income and equity securities.

## Regulation

### State and Federal Legislation

As an insurance holding company, we, as well as our insurance company subsidiaries, are subject to regulation by the states and territories in which the insurance subsidiaries are domiciled or transact business. Holding company registration in each insurer's state of domicile requires periodic reporting to the state regulatory authority of the financial, operational and management data of the insurers within the holding company system. All transactions within a holding company system affecting insurers must have fair and reasonable terms, and the insurer's policyholder surplus following any transaction must be both reasonable in relation to its outstanding liabilities and adequate for its needs. Notice to regulators is required prior to the consummation of certain transactions affecting insurance company subsidiaries of the holding company system.

The insurance holding company laws also require that ordinary dividends paid by an insurance company be reported to the insurer's domiciliary regulator prior to payment of the dividend and that extraordinary dividends may not be paid without such regulator's prior approval. An extraordinary dividend is generally defined under both Illinois and Washington law as a dividend that, together with all other dividends made within the past 12 months, exceeds the greater of 100 percent of the insurer's statutory net income for the most recent calendar year, or 10 percent of its statutory policyholders' surplus as of the preceding year end. Insurance regulators have broad powers to prevent the reduction of statutory surplus to inadequate levels, and there is no assurance that extraordinary dividend payments would be permitted.

Other regulations impose restrictions on the amount and type of investments our insurance company subsidiaries may have. Regulations designed to ensure financial solvency of insurers and to require fair and adequate treatment and service for policyholders are enforced by various filing, reporting and examination requirements. Marketplace oversight is conducted by monitoring and periodically examining trade practices, approving policy forms, licensing of agents and brokers, requiring the filing and, in some cases, approval of premiums and commission rates to ensure they are fair and equitable. Financial solvency is monitored by minimum reserve and capital requirements (including risk-based capital requirements), periodic financial reporting procedures (annually, quarterly, or more frequently if necessary), and periodic examinations.

The quarterly and annual financial reports to the states utilize statutory accounting principles that are different from GAAP, which present the business as a going concern. The statutory accounting principles used by insurance regulators, in keeping with the intent to assure policyholder protection, are generally based on a solvency concept.

Many jurisdictions have laws and regulations that limit an insurer's ability to withdraw from a particular market. For example, states may limit an insurer's ability to cancel or non-renew policies. Furthermore, certain states prohibit an insurer from withdrawing one or more lines of business from the state, except pursuant to a plan that is approved by the state insurance department. The state insurance department may disapprove a withdrawal plan that may lead to marketplace disruption. Laws and regulations that limit cancellation and non-renewal and that subject program withdrawals to prior approval requirements may restrict our ability to exit unprofitable marketplaces in a timely manner.

In addition, state-level changes to the insurance regulatory environment are frequent, including changes caused by legislation, regulations by the state insurance regulators and court rulings. State insurance regulators are members of the National Association of Insurance Commissioners (NAIC). The NAIC is a non-governmental regulatory support organization that seeks to promote uniformity and to enhance state regulation of insurance through various activities, initiatives and programs. Among other regulatory and insurance company support activities, the NAIC maintains a state insurance department accreditation program and proposes model laws, regulations and guidelines for approval by state legislatures and insurance regulators. To the extent such proposed model laws and regulations are adopted by states, they will apply to insurance carriers.

Virtually all states require licensed insurers to participate in various forms of guaranty associations in order to bear a portion of the loss suffered by the policyholders of insurance companies that become insolvent. Depending upon state law, licensed insurers can be assessed an amount that is generally equal to a small percentage of the annual premiums written for the relevant lines of insurance in that state to pay the claims of an insolvent insurer. These assessments may increase or decrease in the future, depending upon the rate of insolvencies of insurance companies. In some states, these assessments may be wholly or partially recovered through policy fees paid by insureds.

In addition, the insurance holding company laws require advance approval by state insurance commissioners of any change in control of an insurance company that is domiciled (or, in some cases, having such substantial business

that it is deemed to be commercially domiciled) in that state. Control is generally presumed to exist through the ownership of 10 percent or more of the voting securities of a domestic insurance company or of any company that controls a domestic insurance company. In addition, insurance laws in many states contain provisions that require prenotification to the insurance commissioners of a change in control of a non-domestic insurance company licensed in those states. Any future transactions that would constitute a change in control of our insurance company subsidiaries, including a change of control of us, would generally require the party acquiring control to obtain the prior approval by the insurance departments of the insurance company subsidiaries' states of domicile (Illinois and Washington) or commercial domicile, if any, and may require pre-acquisition notification in applicable states that have adopted pre-acquisition notification provisions. Obtaining these approvals could result in a material delay of, or deter, any such transaction.

In addition to monitoring our existing regulatory obligations, we are also monitoring developments in the following areas to determine the potential effect on our business and to comply with our legal obligations.

#### *Dodd-Frank Act*

The Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank) was passed in 2010 as a response to the economic recession in the late 2000s and represents significant change and increase in regulation of the American financial services industry. Dodd-Frank changes the existing regulatory structures of banking and other financial institutions, including creating new governmental agencies (while merging and removing others), increasing oversight of financial institutions and specialized oversight of institutions regarded as presenting a systemic risk, protecting consumers and investors, promoting transparency and accountability at financial institutions, enhancing regulation of capital markets, and a variety of additional changes affecting the overall regulation and operation of financial services businesses in America. The legislation also mandates new rules affecting executive compensation and corporate governance for public companies. In addition, Dodd-Frank contains insurance industry-specific provisions, including establishment of the Federal Office of Insurance (FOI) and streamlining the regulation and taxation of surplus lines insurance and reinsurance among the states. The FOI, part of the U.S. Department of Treasury, has limited authority and no direct regulatory authority over the business of insurance. FOI's principal mandates include monitoring the insurance industry, collection of insurance industry information and data, and representation of the U.S. with international insurance regulators. Many aspects of Dodd-Frank will be implemented over time by various federal agencies, including bank regulatory agencies and the Securities and Exchange Commission (SEC).

As a public company with insurance company subsidiaries, several aspects of Dodd-Frank apply to our company. Specifically, provisions affecting executive compensation, corporate governance for public companies and those addressing the insurance industry will affect us. Accordingly, we will monitor, implement and comply with all Dodd-Frank related changes to our regulatory environment.

#### *Federal Regulation of Insurance*

The U.S. insurance industry is not currently subject to any significant amount of federal regulation and instead is regulated principally at the state level. However, Dodd-Frank (summarized above) includes elements that affect the insurance industry and insurance companies such as ours. Implementation of the insurance-specific aspects of Dodd-Frank is expected to take a year or more, including passage of enabling regulations and legislation at the state level. We will continue to monitor, implement and comply with all insurance-specific aspects of Dodd-Frank. We expect the intended reduction of state regulation of surplus lines insurance to positively affect our company, although the benefits may not be realized immediately. However, we cannot predict whether any such legislation will have an impact on our company. We will continue to monitor all federal insurance legislation and related state regulations that implement Dodd-Frank.

#### *Licenses and Trademarks*

We enter into various license arrangements with third parties and vendors on a regular basis for various goods and services. We have a two-year software license and services agreement with Risk Management Solutions, Inc. for the modeling of natural hazard CATs, which renewed effective February 1, 2010. RLI Ins. has a perpetual license with AIG Technology Enterprises, Inc. for policy management, claims processing, premium accounting, file maintenance,

financial/management reporting, reinsurance processing and statistical reporting. We also enter into other software licensing agreements for various software programs/systems from time to time in the ordinary course of business.

We hold U.S. federal service mark registration of our corporate logo RLI and several other company service mark and trademarks with the U.S. Patent and Trademark Office. Such registrations protect our intellectual property nationwide from deceptively similar use. The duration of these registrations is 10 years unless renewed. We monitor our trademarks and service marks and protect them from unauthorized use as necessary.

## Employees

As of December 31, 2011, we employed a total of 862 associates. Of the 862 total associates, 55 were part-time and 807 were full-time.

## Forward Looking Statements

Forward looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 appear throughout this report. These statements relate to our current expectations, beliefs, intentions, goals or strategies regarding the future and are based on certain underlying assumptions by us. These forward looking statements generally include words such as expect, will, should, anticipate, believe, and similar expressions. Such assumptions are, in turn, based on information available and internal estimates and analyses of general economic conditions, competitive factors, conditions specific to the property and casualty insurance industry, claims development and the impact thereof on our loss reserves, the adequacy of our reinsurance programs, developments in the securities market and the impact on our investment portfolio, regulatory changes and conditions and other factors and are subject to various risks, uncertainties and other factors, including, without limitation those set forth below in Item 1A Risk Factors. Actual results could differ materially from those expressed in, or implied by, these forward looking statements. We assume no obligation to update any such statements. You should review the various risks, uncertainties and other factors listed from time to time in our Securities and Exchange Commission filings.

## Item 1A. Risk Factors

*Our results of operations and revenues may fluctuate as a result of many factors, including cyclical changes in the insurance industry, which may cause the price of our securities to be volatile.*

The results of operations of companies in the property and casualty insurance industry historically have been subject to significant fluctuations and uncertainties. Our profitability can be affected significantly by:

- Competitive pressures impacting our ability to retain business at an adequate rate. In particular, our ability to renew larger assumed reinsurance treaties such as our crop reinsurance business;
- Rising levels of loss costs that we cannot anticipate at the time we price our coverages;

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- Volatile and unpredictable developments, including man-made, weather-related and other natural CATs, terrorist attacks or significant price changes of the commodities we insure;
- Changes in the level of private and government-related reinsurance capacity;
- Changes in the amount of losses resulting from new types of claims and new or changing judicial interpretations relating to the scope of insurers' liabilities;
- Fluctuations in equity markets and interest rates, inflationary pressures and other changes in the investment environment, which affect returns on invested assets and may impact the ultimate payout of losses; and
- Adverse conditions in the financial services industry which can make access to capital more difficult.

In addition, the demand for property and casualty insurance can vary significantly, rising as the overall level of economic activity increases and falling as that activity decreases, causing our revenues to fluctuate. These fluctuations in results of operations and revenues may cause the price of our securities to be volatile.

*Adverse changes in the economy could lower the demand for our insurance products and could have an adverse effect on the revenue and profitability of our operations*

Factors such as business revenue, construction spending, government spending, the volatility and strength of the capital markets and inflation can all affect the business and economic environment. These same factors affect our ability to generate revenue and profits. Insurance premiums in our markets are heavily dependent on our customer



revenues, values transported, miles traveled and number of new projects initiated. In an economic downturn that is characterized by higher unemployment, declines in construction spending and reduced corporate revenues, the demand for insurance products is adversely affected. Adverse changes in the economy may lead our customers to have less need for insurance coverage, to cancel existing insurance policies, to modify coverage or to not renew with us, all of which affect our ability to generate revenue. We are unable to predict the likely duration and severity of the current economic downturn and the ultimate impact this could have on the revenue and profitability of our operations.

***Catastrophic losses, including those caused by natural disasters, such as earthquakes and hurricanes, or man-made events such as terrorist attacks, are inherently unpredictable and could cause us to suffer material financial losses.***

We face the risk of property damage resulting from catastrophic events, particularly earthquakes on the West Coast and hurricanes and tropical storms affecting the continental U.S. or Hawaii. Most of our past CAT-related claims have resulted from earthquakes and hurricanes. For example, we incurred a pre-tax net loss of \$57.2 million related to the 1994 Northridge earthquake in California. In recent years, hurricanes have had a significant impact on our results. In 2008, we incurred a pre-tax loss of \$24.0 million on hurricanes Ike and Gustav. We incurred a pre-tax loss of \$22.5 million from the 2005 hurricanes, Katrina, Rita and Wilma. CATs can also be caused by various events, including windstorms, hailstorms, explosions, severe winter weather and fires and may include terrorist events such as the attacks on the World Trade Center and the Pentagon on September 11, 2001.

The incidence and severity of CATs are inherently unpredictable. The extent of losses from a CAT is a function of both the total amount of insured exposure in the area affected by the event and the severity of the event. Most CATs are restricted to fairly specific geographic areas; however, hurricanes and earthquakes may produce significant damage in large, heavily populated areas. Various events can cause CAT losses. In addition to hurricanes and earthquakes, CAT losses can be due to windstorms, severe winter weather and fires and their frequency and severity are inherently unpredictable. In addition, climate change could have an impact on longer-term natural CAT trends. Extreme weather events that are linked to rising temperatures, changing global weather patterns, sea, land and air temperatures, as well as sea levels, rain and snow could result in increased occurrence and severity of CATs. CATs can cause losses in a variety of our property and casualty segments, and it is possible that a catastrophic event or multiple catastrophic events could cause us to suffer material financial losses. In addition, CAT claims may be higher than we anticipated or modeled and could cause substantial volatility in our financial results for any fiscal quarter or year. Our ability to write new business could also be affected. We believe that increases in the value and geographic concentration of insured property and the effects of inflation could also increase the severity of claims from CAT events in the future.

***Actual insured losses may be greater than our loss reserves, which would negatively impact our profitability.***

Significant periods of time often elapse between the occurrence of an insured loss, the reporting of the loss to us and our payment of that loss. To recognize liabilities for unpaid losses, we establish reserves as balance sheet liabilities representing estimates of amounts needed to pay reported and unreported losses and the related loss adjustment expenses. Loss reserves are just an estimate of the ultimate costs of claims and do not represent an exact calculation of liability. Estimating loss reserves is a difficult and complex process involving many variables and subjective judgments. As part of the reserving process, we review historical data and consider the impact of various factors such as:

- Loss emergence and cedant reporting patterns;
- Underlying policy terms and conditions;
- Business and exposure mix;

- Trends in claim frequency and severity;
- Changes in operations;
- Emerging economic and social trends;
- Inflation; and
- Changes in the regulatory and litigation environments.

This process assumes that past experience, adjusted for the effects of current developments and anticipated trends, is an appropriate basis for predicting future events. It also assumes that adequate historical or other data exists upon which to make these judgments. There is no precise method, however, for evaluating the impact of any specific factor on the adequacy of reserves, and actual results are likely to differ from original estimates. If the actual amount of insured losses is greater than the amount we have reserved for these losses, our profitability could suffer.

***We may suffer losses from litigation, which could materially and adversely affect our financial condition and business operations.***

As is typical in our industry, we face risks associated with litigation of various types, including disputes relating to insurance claims under our policies as well as other general commercial and corporate litigation. We are party to a variety of litigation matters throughout the year. Litigation is subject to inherent uncertainties, and if there were an outcome unfavorable to us, there exists the possibility of a material adverse impact on our results of operations and financial position in the period in which the outcome occurs. And, as described above, even if an unfavorable outcome does not materialize, we still may face substantial expense and disruption associated with the litigation.

***Our reinsurers may not pay on losses in a timely fashion, or at all, which may increase our costs.***

We purchase reinsurance by transferring part of the risk we have assumed (known as ceding) to a reinsurance company in exchange for part of the premium we receive in connection with the risk. Although reinsurance makes the reinsurer liable to us to the extent the risk is transferred or ceded to the reinsurer, it does not relieve us (the reinsured) of our liability to our policyholders. Accordingly, we bear credit risk with respect to our reinsurers. That is, our reinsurers may not pay claims made by us on a timely basis, or they may not pay some or all of these claims, for a variety of reasons. Either of these events would increase our costs and could have a materially adverse effect on our business.

***If we cannot obtain adequate reinsurance protection for the risks we have underwritten, we may be exposed to greater losses from these risks or we may reduce the amount of business we underwrite, which will reduce our revenues.***

Market conditions beyond our control determine the availability and cost of the reinsurance protection that we purchase. In addition, the historical results of reinsurance programs and the availability of capital also affect the availability of reinsurance. Our reinsurance facilities are generally subject to annual renewal. We cannot be sure that we can maintain our current reinsurance facilities or that we can obtain other reinsurance facilities in adequate amounts and at favorable rates. If we are unable to renew our expiring facilities or to obtain new reinsurance facilities on terms we deem acceptable, either our net exposures would increase - which could increase our costs - or, if we were unwilling to bear an increase in net exposures, we would have to reduce the level of our underwriting commitments - especially CAT-exposed risks - which would reduce our revenues.

***Our investment results and, therefore, our financial condition may be impacted by changes in the business, financial condition or operating results of the entities in which we invest, as well as changes in interest rates, government monetary policies, general economic conditions, liquidity and overall market conditions.***

We invest the premiums we receive from customers until they are needed to pay expenses or policyholder claims or until they are recognized as profits. At December 31, 2011, our investment portfolio consisted of \$1.4 billion in fixed income securities, \$388.7 million in equity securities and \$105.0 million in cash and short-term investments. For the 12 months ended December 31, 2011, we experienced a \$32.9 million pre-tax unrealized gain on our investment portfolio. For the fiscal year ended December 31, 2010, we experienced \$28.7 million in pre-tax unrealized gains on our investment portfolio. The 2011 gains were due to gains in the available-for-sale portfolio as interest rates declined during the second half of 2011. The 2010 gains were due to the strong performance of the equity market. Fluctuations in the value of our investment portfolio can occur as a result of changes in the business, financial condition or operating results of the entities in which we invest, as well as changes in interest rates, government monetary policies, liquidity of holdings and general economic conditions. These fluctuations may, in turn, negatively impact our financial condition and impair our ability to raise capital, if needed.

*We compete with a large number of companies in the insurance industry for underwriting revenues.*

We compete with a large number of other companies in our selected lines of business. During periods of intense competition for premium (soft markets), we are vulnerable to the actions of other companies who may seek to write business without the appropriate regard for ultimate profitability. During these times, it is very difficult to grow or maintain premium volume without sacrificing underwriting discipline and income.

We face competition both from specialty insurance companies, underwriting agencies and intermediaries, as well as diversified financial services companies that are significantly larger than we are and that have significantly greater financial, marketing, management and other resources. Some of these competitors also have greater experience

and market recognition than we do. We may incur increased costs in competing for underwriting revenues. If we are unable to compete effectively in the markets in which we operate or to expand our operations into new markets, our underwriting revenues may decline, as well as overall business results.

A number of new, proposed or potential legislative or industry developments could further increase competition in our industry. These developments include:

- An increase in capital-raising by companies in our lines of business, which could result in new entrants to our markets and an excess of capital in the industry;
- The deregulation of commercial insurance lines in certain states and the possibility of federal regulatory reform of the insurance industry, which could increase competition from standard carriers for our excess and surplus lines of insurance business;
- Programs in which state-sponsored entities provide property insurance in CAT-prone areas or other alternative markets types of coverage; and
- Changing practices caused by the Internet, which may lead to greater competition in the insurance business.

New competition from these developments could cause the supply and/or demand for insurance or reinsurance to change, which could affect our ability to price our coverages at attractive rates and thereby adversely affect our underwriting results.

*A downgrade in our ratings from A.M. Best, Standard & Poor's, or Moody's could negatively affect our business.*

Ratings are a critical factor in establishing the competitive position of insurance companies. Our insurance companies are rated by A.M. Best, Standard & Poor's and Moody's. A.M. Best, Standard & Poor's and Moody's ratings reflect their opinions of an insurance company's and an insurance holding company's financial strength, operating performance, strategic position and ability to meet its obligations to policyholders, and are not evaluations directed to investors. Our ratings are subject to periodic review by such firms, and we cannot assure the continued maintenance of our current ratings. All of our ratings were reviewed during 2011. A.M. Best reaffirmed its A+, Superior rating for the combined entity of RLI Ins., Mt. Hawley and RIC (group-rated). A.M. Best also reaffirmed its A, Excellent rating for CBIC. Standard and Poor's reaffirmed our A+, Strong rating for the group of RLI Ins., Mt. Hawley and RIC. Moody's reaffirmed our group rating of A2, Good for RLI Ins., Mt. Hawley and RIC. Because these ratings have become an increasingly important factor in establishing the competitive position of insurance companies, if our ratings are reduced from their current levels by A.M. Best, Standard & Poor's or Moody's, our competitive position in the industry, and therefore our business, could be adversely affected. A significant downgrade could result in a substantial loss of business as policyholders might move to other companies with higher claims-paying and financial strength ratings.

*We are subject to extensive governmental regulation, which may adversely affect our ability to achieve our business objectives. Moreover, if we fail to comply with these regulations, we may be subject to penalties, including fines and suspensions, which may adversely affect our financial condition and results of operations.*

We are subject to extensive governmental regulation and supervision. Most insurance regulations are designed to protect the interests of policyholders rather than shareholders and other investors. These regulations, generally administered by a department of insurance in each state in which we do business, relate to, among other things:

- Approval of policy forms and premium rates;
- Standards of solvency, including risk-based capital measurements;
- Licensing of insurers and their producers;
- Restrictions on the nature, quality and concentration of investments;
- Restrictions on the ability of our insurance company subsidiaries to pay dividends to us;
- Restrictions on transactions between insurance company subsidiaries and their affiliates;
- Restrictions on the size of risks insurable under a single policy;
- Requiring deposits for the benefit of policyholders;
- Requiring certain methods of accounting;
- Periodic examinations of our operations and finances;
- Prescribing the form and content of records of financial condition required to be filed; and
- Requiring reserves for unearned premium, losses and other purposes.

State insurance departments also conduct periodic examinations of the affairs of insurance companies and require the filing of annual and other reports relating to financial condition, holding company issues and other matters.

These regulatory requirements may adversely affect or inhibit our ability to achieve some or all of our business objectives.

In addition, regulatory authorities have relatively broad discretion to deny or revoke licenses for various reasons, including the violation of regulations. In some instances, we follow practices based on our interpretations of regulations or practices that we believe may be generally followed by the industry. These practices may turn out to be different from the interpretations of regulatory authorities. If we do not have the requisite licenses and approvals or do not comply with applicable regulatory requirements, insurance regulatory authorities could preclude or temporarily suspend us from carrying on some or all of our activities or otherwise penalize us. This could adversely affect our ability to operate our business. Further, changes in the level of regulation of the insurance industry or changes in laws or regulations themselves or interpretations by regulatory authorities could adversely affect our ability to operate our business.

In addition to regulations specific to the insurance industry, including principally the insurance laws of Illinois and Washington, as a public company we are also subject to the regulations of the U. S. Securities and Exchange Commission and the New York Stock Exchange, each of which regulate many areas such as financial and business disclosures, corporate governance and shareholder matters. We are also subject to the corporation laws of Illinois and Washington, where we and our four insurance company subsidiaries are incorporated. At the federal level, we are subject to the Sarbanes-Oxley Act of 2002 and the Dodd-Frank Act of 2010, each of which regulate corporate governance and other areas. We monitor these laws, regulations and rules on an ongoing basis to ensure compliance, and make appropriate changes as necessary. Implementing such changes may require adjustments to our business methods, increase our costs and other changes that could cause us to be less competitive in our industry.

***We may be unable to attract and retain qualified key employees.***

We depend on our ability to attract and retain qualified executive officers, experienced underwriting talent and other skilled employees who are knowledgeable about our business. If we cannot attract or retain top-performing executive officers, underwriters and other personnel, or if the quality of their performance decreases, we may be unable to maintain our current competitive position in the specialized markets in which we operate and be unable to expand our operations into new markets.

***We are an insurance holding company and, therefore, may not be able to receive dividends from our insurance subsidiaries in needed amounts.***

RLI Corp. is the holding company for our four insurance operating companies. At the holding company level, our principal assets are the shares of capital stock of our insurance company subsidiaries. We may rely on dividends from our insurance company subsidiaries to meet our obligations for paying principal and interest on outstanding debt obligations, dividends to shareholders and corporate expenses. The payment of dividends by our insurance company subsidiaries will depend on the surplus and future earnings of these subsidiaries and is also subject to regulatory restrictions. The maximum dividend distribution in a rolling 12-month period is limited by Illinois law to the greater of 10 percent of RLI Ins. policyholder surplus as of December 31 of the preceding year or their net income for the 12-month period ending December 31 of the preceding year. These levels may be exceeded in some cases with prior approval from the regulatory authorities of Illinois. Based on the calculation of this limitation, the maximum dividend distribution that can be paid by RLI Ins. for any rolling 12-month period ending during 2012, without prior approval, would be \$139.0 million, which represents RLI Ins. 's net income for 2011. The 12-month rolling dividend limitation in 2011, based on the above criteria, was \$129.3 million (or RLI Ins. 's 2010 net income). In 2011, total cash dividends of \$150.0 million were paid by RLI Ins., \$25.0 million in June 2011 and \$125.0 million in December 2011. The entire \$150.0 million was paid as an extraordinary dividend after seeking and receiving approval from the Illinois regulatory authorities in June and October, respectively. The extraordinary dividend paid to RLI Corp. in December 2011 was used to support the special dividend of \$105.8 million paid to shareholders on December 20, 2011. Again in 2012, due to the 12-month rolling dividend limitation and the large affiliate dividend paid in December 2011, RLI Ins. will be limited in amounts it can pay in dividends without seeking approval from Illinois regulatory authorities. As a result, we may not be

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able to receive dividends from our subsidiaries at times and in amounts necessary to meet our debt service obligations or to pay dividends to our shareholders or corporate expenses.

*Anti-takeover provisions affecting us could prevent or delay a change of control that is beneficial to you.*

Provisions of our articles of incorporation and by-laws, and provisions of applicable Illinois law and applicable federal and state regulations may discourage, delay or prevent a merger, tender offer or other change of control that



holders of our securities may consider favorable. Certain of these provisions impose various procedural and other requirements that could make it more difficult for shareholders to effect certain corporate actions. These provisions could:

- Have the effect of delaying, deferring or preventing a change in control of us;
- Discourage bids for our securities at a premium over the market price;
- Adversely affect the market price of, and the voting and other rights of the holders of, our securities; or
- Impede the ability of the holders of our securities to change our management.

***Breaches or interruptions of our computer systems could adversely affect our financial condition and results of operations.***

We rely on multiple computer systems to issue policies, pay claims, run modeling functions and complete various internal processes. These systems may be exposed to unplanned interruption, unreliability and data breaches.

Any such issues could materially impact our company, including the impairment of information availability, compromise of system integrity/accuracy, reduction of our volume of transactions and interruption of our general business. Although we believe our computer systems are securely protected against cyber-security risks, we cannot guarantee that such problems will never occur. If they do, interruption to our business and related costs could be significant, which could impair our profitability.

***We may not be able to effectively start up or integrate a new product opportunity.***

Our ability to grow our business depends in part on our creation, implementation and acquisition of new insurance products that are profitable and fit within our business model. New product launches as well as business acquisitions are subject to many obstacles, including ensuring we have sufficient business and systems processes, determining appropriate pricing, assessing opportunity costs and regulatory burdens and planning for internal infrastructure needs. If we cannot accurately assess and overcome these obstacles or we improperly implement new insurance products, our ability to grow profitably will be impaired.

***Access to capital and market liquidity has generally been more difficult and may adversely affect our ability to take advantage of business opportunities as they arise.***

Our ability to grow our business depends in part on our ability to access capital when needed. We cannot predict the extent and duration of future economic and market disruptions, the impact of government interventions into the market to address these disruptions, and their combined impact on our industry, business and investment portfolios.

Item 1B. **Unresolved Staff Comments**

None

Item 2. **Properties**

We own six commercial buildings in Peoria, Illinois. Our primary building is a two-story 80,000 square foot office building, which serves as our corporate headquarters. Located on the same 20.6 acre campus is a 24,000 square foot building which is used by two branch offices of RLI Ins. and a supporting department. We also own a 25,400 square foot multi-story building used for record storage, a training center and office space. Our corporate campus also includes a 12,800 square foot building used as office space as well as storage for furniture and equipment. The final structure is a 15,000 square foot office building, of which 5,000 square feet is leased. None of the buildings are dedicated exclusively to one of our segments. We share ownership with Maui Jim, Inc. of a 16,800 square foot airplane hangar located at the Greater Peoria Regional Airport.

Most of our branch offices and other company operations lease office space throughout the country.

**Item 3. Legal Proceedings**

We are party to numerous claims, losses and litigation matters that arise in the normal course of our business. Many of such claims, losses or litigation matters involve claims under policies that we underwrite as an insurer. We believe that the resolution of these claims and losses will not have a material adverse effect on our financial condition, results of operations or cash flows.

We are also involved in various other legal proceedings and litigation unrelated to our insurance business that arise in the ordinary course of business operations. Management believes that any liabilities that may arise as a result of these legal matters will not have a material adverse effect on our financial condition or results of operations.

**Item 4. Mine Safety Disclosures**

Not applicable.

PART II

**Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities**

(a) Refer to the Investor Information on page 72 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein for information on the market on which our common stock is traded, holders of our common stock and dividends.

Refer to Part III, Item 12, Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters, of this document for information on securities authorized for issuance under our equity compensation plan.

(b) Not applicable.

(c) Our common stock repurchase program, which authorized us to repurchase up to \$100 million of our Company's common stock, was initially approved by our board of directors on May 3, 2007. On November 14, 2007, our board of directors increased the previously announced repurchase program by \$100 million, for a total of \$200 million of our common stock. In the second quarter of 2010, we completed our \$200 million share repurchase program. On May 6, 2010, our Board of Directors implemented a new \$100 million share repurchase program. For the year, we repurchased 111,956 shares at an average cost of \$59.16 per share (\$6.6 million). We have \$87.5 million of remaining capacity from the repurchase program. The transactions occurred pursuant to open market purchases. The repurchase program may be suspended or discontinued at any time without prior notice. There were no repurchases during the fourth quarter of 2011.

**Item 6. Selected Financial Data**

Refer to the Selected Financial Data on pages 70 through 71 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

**Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations**

Refer to the Management's Discussion and Analysis of Financial Condition and Results of Operations on pages 6 through 32 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein. Certain accounting policies are viewed by management to be critical accounting policies. These policies relate to unpaid loss and settlement expenses, investment valuation and other-than-temporary impairment, recoverability of reinsurance balances, deferred policy acquisition costs and deferred taxes. A detailed discussion of these critical accounting policies can be found on pages 8 through 13 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

Throughout this report (including portions incorporated by reference herein), we present our operations in the way we believe will be most meaningful, useful and transparent to anyone using this financial information to evaluate our performance. In addition to the GAAP presentation of net income, we show certain statutory reporting information and other non-GAAP financial measures that are valuable in managing our business, including underwriting income, gross premiums written, net written premiums and combined ratios. A detailed discussion of these measures can be found on pages 7 through 8 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

**Item 7A. Quantitative and Qualitative Disclosures About Market Risk**

Refer to the Management's Discussion and Analysis of Financial Condition and Results of Operations on pages 6 through 32 of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein.

**Item 8. Financial Statements and Supplementary Data**

Refer to the consolidated financial statements and supplementary data included on pages 33 through 67, of the 2011 Financial Report to Shareholders, attached as Exhibit 13 and incorporated by reference herein. (See also Index to Financial Statement Schedules on page 49).

**Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure**

There were no changes in accountants or disagreements with accountants on any matters of accounting principles or practices or financial statement disclosure.

**Item 9A. Controls and Procedures**

*Conclusion Regarding the Effectiveness of Disclosure Controls and Procedures*

Under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, we conducted an evaluation of our disclosure controls and procedures, as such term is defined under Rule 13a-15(e) promulgated under the Securities Exchange Act of 1934, as amended (the Exchange Act). Based on this evaluation, our principal executive officer and our principal financial officer concluded that our disclosure controls and procedures were effective as of December 31, 2011.

*Management's Report on Internal Control Over Financial Reporting*

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Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f). Under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, we conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework in *Internal Control - Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. We have excluded from our evaluation, the internal control over financial reporting of Contractors Bonding and Insurance Company (CBIC), which we acquired on April 28, 2011, as discussed in Note 13 of the Notes to Consolidated Financial Statements in this annual report. This exclusion is in accordance with rules issued by the Securities and Exchange Commission allowing an assessment of a recent business combination to be omitted from management's report on internal control over financial reporting in the year of consolidation. Our next annual assessment will not exclude CBIC. As of December 31, 2011, total assets subject to CBIC's internal control over financial reporting represented \$261 million, or 10 percent, of our total assets. Total gross premiums written subject to CBIC's internal control over financial reporting represented \$36 million, or 5 percent, of total gross premiums written for the year ended December 31, 2011. Based on our evaluation under the framework in *Internal Control - Integrated Framework*, our management concluded that our internal control over financial reporting was effective as of December 31, 2011.

Our internal control over financial reporting as of December 31, 2011 has been audited by KPMG LLP, an independent registered public accounting firm, as stated in their report on page 64 of the 2011 Financial Report to Shareholders, attached as Exhibit 13.

There was no change in our internal control over financial reporting during our fourth fiscal quarter ended December 31, 2011 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

**Item 9B. Other Information**

None

PART III

Items 10 to 14.

Pursuant to General Instructions G(3) of Form 10-K, Items 10 to 14, inclusive, have not been restated or answered because the Company intends to file within 120 days after the close of its fiscal year with the Securities and Exchange Commission a definitive proxy statement pursuant to Regulation 14A under the Exchange Act, which proxy statement involves the election of directors. The information required in these items 10 to 14, inclusive, is incorporated by reference to that proxy statement.

PART IV

**Item 15. Exhibits and Financial Statement Schedules**

(a) (1-2) Consolidated Financial Statements and Schedules. See Index to Financial Statement Schedules attached.

(3) Exhibits. See Exhibit Index on pages 60-61.

(b) Exhibits. See Exhibit Index on pages 60-61.

(c) Financial Statement Schedules. The schedules included on attached pages 51 through 59 as required by Regulation S-X are excluded from the Company's 2011 Financial Report to Shareholders. See Index to Financial Statement Schedules on page 49. There is no other financial information required by Regulation S-X that is excluded from the Company's 2011 Financial Report to Shareholders.





SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

RLI Corp.

(Registrant)

By: /s/Thomas L. Brown  
Thomas L. Brown  
Vice President, Chief Financial Officer and Treasurer

Date: February 28, 2012

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

By: /s/Jonathan E. Michael  
Jonathan E. Michael, Chairman & CEO  
(Principal Executive Officer)

Date: February 28, 2012

By /s/Thomas L. Brown  
Thomas L. Brown, Vice President,  
Chief Financial Officer  
(Principal Financial Officer and Principal Accounting  
Officer)

Date: February 28, 2012

By: /s/Kaj Ahlmann  
Kaj Ahlmann, Director

Date: February 28, 2012

By: /s/Barbara R. Allen  
Barbara R. Allen, Director

Date: February 28, 2012

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By: /s/John T. Baily  
John T. Baily, Director

Date: February 28, 2012

By: /s/Jordan W. Graham  
Jordan W. Graham, Director

Date: February 28, 2012

By: /s/Gerald I. Lenrow  
Gerald I. Lenrow, Director

Date February 28, 2012

By: /s/Charles M. Linke  
Charles M. Linke, Director

Date: February 28, 2012

By: /s/F. Lynn McPheeters  
F. Lynn McPheeters, Director

Date: February 28, 2012

By: /s/Jonathan E. Michael  
Jonathan E. Michael, Director

Date: February 28, 2012

By: /s/Robert O. Viets  
Robert O. Viets, Director

Date: February 28, 2012

INDEX TO FINANCIAL STATEMENT SCHEDULES

|   | <b>Reference (Page)</b> |
|---|-------------------------|
| <u>Data Submitted Herewith:</u>   |                         |
| <u>Report of Independent Registered Public Accounting Firm</u>  | 50                      |
| Schedules:  |                         |
| <u>I. Summary of Investments - Other than Investments in Related Parties at December 31, 2011.</u>                                  | 51                      |
| <u>II. Condensed Financial Information of Registrant, as of and for the three years ended December 31, 2011.</u>                    | 52-54                   |
| <u>III. Supplementary Insurance Information, as of and for the three years ended December 31, 2011.</u>                             | 55-56                   |
| <u>IV. Reinsurance for the three years ended December 31, 2011.</u>   | 57                      |
| <u>V. Valuation and Qualifying Accounts for the three years ended December 31, 2011.</u>  | 58                      |
| <u>VI. Supplementary Information Concerning Property-Casualty Insurance Operations for the three years ended December 31, 2011.</u> | 59                      |

Schedules other than those listed are omitted for the reason that they are not required, are not applicable or that equivalent information has been included in the financial statements, and notes thereto, or elsewhere herein.

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders

RLI Corp.:

Under date of February 28, 2012, we reported on the consolidated balance sheets of RLI Corp. and Subsidiaries as of December 31, 2011 and 2010, and the related consolidated statements of earnings and comprehensive earnings, shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2011, as contained in the 2011 Financial Report to Shareholders. These consolidated financial statements and our report thereon are incorporated by reference in the annual report on Form 10-K for the year 2011. In connection with our audits of the aforementioned consolidated financial statements, we also audited the related financial statement schedules as listed in the accompanying index. These financial statement schedules are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statement schedules based on our audits.

In our opinion, such financial statement schedules, when considered in relation to the basic consolidated financial statements taken as a whole, present fairly, in all material respects, the information set forth therein.

/s/ KPMG LLP

Chicago, Illinois  
February 28, 2012

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE I SUMMARY OF INVESTMENTS OTHER THAN INVESTMENTS

## IN RELATED PARTIES

December 31, 2011

| Column A<br>(in thousands)                   | Column B            | Column C            | Column D   |
|--|---------------------|---------------------|--|
| Type of Investment                           | Cost (1)            | Fair Value          | Amount at<br>which shown in<br>the balance sheet |
| <b>Fixed maturities:</b>                     |                     |                     |  |
| <b>Bonds:</b>                                |                     |                     |  |
| <b>Available-for-sale</b>                    |                     |                     |  |
| U.S. Government                              | \$ 15,721           | \$ 16,172           | \$ 16,172  |
| U.S. Agencies                                | 112,975             | 113,819             | 113,819  |
| Non-U.S. Government & Agency                 | 6,403               | 6,697               | 6,697  |
| Mtge/ABS/CMO*                                | 287,459             | 305,939             | 305,939  |
| Corporates                                   | 439,079             | 467,100             | 467,100  |
| States, political subdivisions, and revenues | 224,091             | 236,590             | 236,590  |
| <b>Total available-for-sale</b>              | <b>\$ 1,085,728</b> | <b>\$ 1,146,317</b> | <b>\$ 1,146,317</b>                              |
| <b>Held-to-maturity</b>                      |                     |                     |  |
| U.S. Government                              | \$                  | \$                  | \$   |
| U.S. Agencies                                | 243,571             | 244,656             | 243,571  |
| Corporates                                   | 15,000              | 14,536              | 15,000   |
| State, political subdivisions, and revenues  | 1,655               | 1,789               | 1,655  |
| <b>Total held-to-maturity</b>                | <b>\$ 260,226</b>   | <b>\$ 260,981</b>   | <b>\$ 260,226</b>                                |
| <b>Trading</b>                               |                     |                     |  |
| U.S. Government                              | \$                  | \$                  | \$   |
| U.S. Agencies                                |                     |                     |  |
| Mtge/ABS/CMO*                                | 7                   | 7                   | 7  |
| Corporates                                   |                     |                     |  |
| States, political subdivisions, and revenues |                     |                     |  |
| <b>Total trading</b>                         | <b>\$ 7</b>         | <b>\$ 7</b>         | <b>\$ 7</b>                                      |
| <b>Total fixed maturities</b>                | <b>\$ 1,345,961</b> | <b>\$ 1,407,305</b> | <b>\$ 1,406,550</b>                              |
| <b>Equity securities, available-for-sale</b> |                     |                     |  |
| <b>Common stock</b>                          |                     |                     |  |
| Ind Misc & all other                         | \$ 207,230          | \$ 314,331          | \$ 314,331                                       |
| I Shares (Ind/misc)                          | 62,170              | 74,358              | 74,358   |
| Reits (Ind/misc)                             | 0                   | 0                   | 0  |
| <b>Total equity securities</b>               | <b>\$ 269,400</b>   | <b>\$ 388,689</b>   | <b>\$ 388,689</b>                                |
| <b>Cash &amp; short-term investments</b>     | <b>\$ 105,049</b>   | <b>\$ 105,049</b>   | <b>\$ 105,049</b>                                |
| <b>Total investments and cash</b>            | <b>\$ 1,720,410</b> | <b>\$ 1,901,043</b> | <b>\$ 1,900,288</b>                              |

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\*Mortgage-backed, asset-backed & collateralized mortgage obligations.

Note: See notes 1E and 2 of Notes to Consolidated Financial Statements, as attached in Exhibit 13. See also the accompanying report of independent registered accounting firm on page 50 of this report.

(1) Original cost of equity securities and, as to fixed maturities, original cost reduced by repayments and adjusted for amortization of premiums or accrual of discounts.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE II CONDENSED FINANCIAL INFORMATION OF REGISTRANT

(PARENT COMPANY)

## CONDENSED BALANCE SHEETS

December 31,

| (in thousands, except share data)  | 2011       | 2010       |
|--|------------|------------|
| <b>ASSETS</b>  |            |            |
| Cash   | \$ 346     | \$ 26      |
| Short-term investments, at cost which approximates fair value  | 11,217     | 1,019      |
| Investments in subsidiaries, at equity value   | 846,851    | 831,560    |
| Investments in unconsolidated investee, at equity value  | 49,968     | 43,358     |
| Fixed income:  |            |            |
| Available-for-sale, at fair value (amortized cost - \$28,048 in 2011 and \$30,921 in 2010)   | 27,547     | 30,035     |
| Property and equipment, at cost, net of accumulated depreciation of \$2,616 in 2011 and \$2,381 in 2010  | 4,771      | 4,995      |
| Income taxes receivable - current  | 2,968      |            |
| Deferred debt costs  | 219        | 326        |
| Other assets   | 482        | 499        |
| Total assets   | \$ 944,369 | \$ 911,818 |
| <b>LIABILITIES AND SHAREHOLDERS EQUITY</b>   |            |            |
| Liabilities:   |            |            |
| Accounts payable, affiliates   | \$ 6,684   | \$ 3,658   |
| Income taxes payable - current   |            | 118        |
| Income taxes payable - deferred  | 15,535     | 13,167     |
| Bonds payable, long-term debt  | 100,000    | 100,000    |
| Interest payable, long-term debt   | 2,727      | 2,727      |
| Other liabilities  | 571        | 772        |
| Total liabilities  | \$ 125,517 | \$ 120,442 |
| Shareholders' equity:  |            |            |
| Common stock (\$1 par value, authorized 100,000,000 shares, issued 32,627,244 shares in 2011 and 32,317,691 shares in 2010, and outstanding 21,162,137 shares in 2011 and 20,964,540 shares in 2010) | \$ 32,627  | \$ 32,318  |
| Paid in capital  | 227,788    | 215,066    |
| Accumulated other comprehensive earnings, net of tax   | 117,325    | 95,992     |
| Retained earnings  | 834,111    | 834,375    |
| Deferred compensation  | 10,445     | 6,474      |
| Treasury shares at cost (11,465,107 shares in 2011 and 11,353,151 shares in 2010)  | (403,444)  | (392,849)  |
| Total shareholders' equity   | \$ 818,852 | \$ 791,376 |
| Total liabilities and shareholders' equity   | \$ 944,369 | \$ 911,818 |



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See Notes to Consolidated Financial Statements, as attached in Exhibit 13. See also the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE II CONDENSED FINANCIAL INFORMATION OF REGISTRANT

(PARENT COMPANY) (continued)

## CONDENSED STATEMENTS OF EARNINGS AND COMPREHENSIVE EARNINGS

Years ended December 31,

| (in thousands)  | 2011       | 2010       | 2009       |
|---|------------|------------|------------|
| Net investment income   | \$ 1,179   | \$ 675     | \$ 906     |
| Net realized investment gains (losses)  | 42         | (13)       | 166        |
| Equity in earnings of unconsolidated investees                                | 6,497      | 7,101      | 5,052      |
| Selling, general and administrative expenses                                  | (7,766)    | (7,998)    | (7,941)    |
| Interest expense on debt  | (6,050)    | (6,050)    | (6,050)    |
| Loss before income taxes  | (6,098)    | (6,285)    | (7,867)    |
| Income tax benefit  | (4,949)    | (8,754)    | (3,590)    |
| Net earnings (loss) before equity in net earnings of subsidiaries             | (1,149)    | 2,469      | (4,277)    |
| Equity in net earnings of subsidiaries  | 131,740    | 124,963    | 98,122     |
| Net earnings  | \$ 130,591 | \$ 127,432 | \$ 93,845  |
| Other comprehensive loss, net of tax Unrealized gains on securities:          |            |            |            |
| Unrealized holding gains (losses) arising during the period                   | \$ 277     | \$ (530)   | \$ (70)    |
| Less: reclassification adjustment for losses (gains) included in net earnings | (27)       | 8          | (108)      |
| Other comprehensive income (loss) - parent only                               | 250        | (522)      | (178)      |
| Equity in other comprehensive earnings of subsidiaries/investees              | 21,083     | 19,103     | 62,459     |
| Other comprehensive earnings  | 21,333     | 18,581     | 62,281     |
| Comprehensive earnings  | \$ 151,924 | \$ 146,013 | \$ 156,126 |

See Notes to Consolidated Financial Statements, as attached in Exhibit 13. See also the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE II CONDENSED FINANCIAL INFORMATION OF REGISTRANT

(PARENT COMPANY) (continued)

## CONDENSED STATEMENTS OF CASH FLOWS

Years ended December 31,

| (in thousands)  | 2011         | 2010         | 2009        |
|---|--------------|--------------|-------------|
| <b>Cash flows from operating activities</b>   |              |              |             |
| Earnings (loss) before equity in net earnings of subsidiaries                               | \$ (1,149)   | \$ 2,469     | \$ (4,277)  |
| Adjustments to reconcile net losses to net cash provided by (used in) operating activities: |              |              |             |
| Net realized investment gains   | (42)         | 13           | (166)       |
| Depreciation  | 235          | 271          | 271         |
| Other items, net  | (104)        | 255          | 572         |
| Change in:  |              |              |             |
| Affiliate balances payable  | 3,026        | (1,109)      | 1,803       |
| Federal income taxes  | 3,330        | 1,730        | 1,511       |
| Stock option excess tax benefit   | (4,210)      | (2,732)      | (444)       |
| Changes in investment in unconsolidated investees:  |              |              |             |
| Undistributed earnings  | (6,497)      | (7,101)      | (5,052)     |
| Dividends received  |              | 7,920        |             |
| Net cash provided by (used in) operating activities   | \$ (5,411)   | \$ 1,716     | \$ (5,782)  |
| <b>Cash flows from investing activities</b>   |              |              |             |
| Purchase of:  |              |              |             |
| Fixed income, available-for-sale  | \$ (29,621)  | \$ (42,908)  | \$ (28,536) |
| Short-term investments, net   | (10,198)     |              | (13,425)    |
| Property and equipment  | (11)         | (6)          |             |
| Sale of:  |              |              |             |
| Fixed income, available-for-sale  | 8,125        |              | 7,531       |
| Equity securities, available-for-sale   |              |              |             |
| Short-term investments, net   |              | 15,072       |             |
| Call or maturity of:  |              |              |             |
| Fixed income, available-for-sale  | 24,400       | 27,930       | 33,750      |
| Cash dividends received-subidiaries   | 150,000      | 208,000      | 40,000      |
| Net cash provided by (used in) investing activities   | \$ 142,695   | \$ 208,088   | \$ 39,320   |
| <b>Cash flows from financing activities</b>   |              |              |             |
| Stock option excess tax benefit   | \$ 4,210     | \$ 2,732     | \$ 444      |
| Proceeds from stock option exercises  | 8,821        | 5,087        | 4,804       |
| Treasury shares purchased   | (6,624)      | (23,858)     | (19,251)    |
| Treasury shares reissued  |              |              | 5,222       |
| Cash dividends paid   | (143,371)    | (193,848)    | (25,023)    |
| Net cash used in financing activities   | \$ (136,964) | \$ (209,887) | \$ (33,804) |
| Net (decrease) increase in cash   | 320          | (83)         | (266)       |
| Cash at beginning of year   | 26           | 109          | 375         |
| Cash at end of year   | \$ 346       | \$ 26        | \$ 109      |

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Interest paid on outstanding debt for 2011, 2010 and 2009 amounted to \$6.0 million. See Notes to Consolidated Financial Statements, as attached in Exhibit 13. See also the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE III--SUPPLEMENTARY INSURANCE INFORMATION

As of and for the years ended December 31, 2011, 2010 and 2009

| (in thousands)<br>Segment    | Deferred policy<br>acquisition<br>costs | Unpaid losses<br>and settlement<br>expenses, gross | Unearned<br>premiums,<br>gross | Net<br>premiums<br>earned | Inurred losses<br>and settlement<br>expenses<br>current year |
|------------------------------|---|--|--------------------------------|---------------------------|--|
| Year ended December 31, 2011 |   |  |                                |                           |  |
| Casualty segment             | \$ 33,614                               | \$ 973,077   | \$ 171,768                     | \$ 236,198                | \$ 168,983   |
| Property segment             | 24,515                                  | 133,861  | 103,346                        | 203,660                   | 120,422  |
| Surety segment               | 34,312                                  | 43,776   | 66,153                         | 98,594                    | 20,740   |
| RLI Insurance Group          | \$ 92,441                               | \$ 1,150,714                                       | \$ 341,267                     | \$ 538,452                | \$ 310,145   |
| Year ended December 31, 2010 |   |  |                                |                           |  |
| Casualty segment             | \$ 25,768                               | \$ 1,005,935                                       | \$ 157,249                     | \$ 232,047                | \$ 179,463   |
| Property segment             | 22,477                                  | 134,691  | 93,265                         | 181,645                   | 90,734   |
| Surety segment               | 26,190                                  | 33,317   | 51,023                         | 79,690                    | 14,378   |
| RLI Insurance Group          | \$ 74,435                               | \$ 1,173,943                                       | \$ 301,537                     | \$ 493,382                | \$ 284,575   |
| Year ended December 31, 2009 |   |  |                                |                           |  |
| Casualty segment             | \$ 27,221                               | \$ 1,018,241                                       | \$ 170,513                     | \$ 265,957                | \$ 188,889   |
| Property segment             | 22,539                                  | 95,428   | 93,339                         | 155,303                   | 65,172   |
| Surety segment               | 26,120                                  | 32,791   | 48,675                         | 70,701                    | 15,904   |
| RLI Insurance Group          | \$ 75,880                               | \$ 1,146,460                                       | \$ 312,527                     | \$ 491,961                | \$ 269,965   |

NOTE 1: Investment income is not allocated to the segments, therefore net investment income has not been provided.

See the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE III--SUPPLEMENTARY INSURANCE INFORMATION

(continued)

As of and for the years ended December 31, 2011, 2010 and 2009

| (in thousands)<br>Segment    | Incurred<br>losses and<br>settlement<br>expenses<br>prior year | Policy<br>acquisition<br>costs | Other<br>operating<br>expenses | Net<br>premiums<br>written |
|------------------------------|--|--------------------------------|--------------------------------|----------------------------|
| Year ended December 31, 2011 |  |                                |                                |                            |
| Casualty segment             | \$ (83,892)  | \$ 64,717                      | \$ 22,215                      | \$ 238,611                 |
| Property segment             | (18,453)   | 57,656                         | 13,481                         | 210,904                    |
| Surety segment               | (7,716)  | 55,352                         | 8,616                          | 100,123                    |
| RLI Insurance Group          | \$ (110,061)   | \$ 177,725                     | \$ 44,312                      | \$ 549,638                 |
| Year ended December 31, 2010 |  |                                |                                |                            |
| Casualty segment             | \$ (64,602)  | \$ 60,280                      | \$ 20,474                      | \$ 223,253                 |
| Property segment             | (8,271)  | 53,055                         | 12,043                         | 179,899                    |
| Surety segment               | (10,370)   | 44,736                         | 6,067                          | 81,988                     |
| RLI Insurance Group          | \$ (83,243)  | \$ 158,071                     | \$ 38,584                      | \$ 485,140                 |
| Year ended December 31, 2009 |  |                                |                                |                            |
| Casualty segment             | \$ (65,523)  | \$ 69,245                      | \$ 21,932                      | \$ 242,463                 |
| Property segment             | 3,434  | 51,886                         | 11,551                         | 152,889                    |
| Surety segment               | (4,488)  | 40,889                         | 6,285                          | 74,564                     |
| RLI Insurance Group          | \$ (66,577)  | \$ 162,020                     | \$ 39,768                      | \$ 469,916                 |

See the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE IV--REINSURANCE

Years ended December 31, 2011, 2010 and 2009

| (in thousands)<br>Segment           | Direct<br>amount | Ceded to<br>other<br>companies | Assumed<br>from other<br>companies | Net<br>amount | Percentage<br>of amount<br>assumed<br>to net |
|-------------------------------------|------------------|--------------------------------|------------------------------------|---------------|--|
| <b>2011</b>                         |                  |                                |                                    |               |  |
| Casualty                            | \$ 327,411       | \$ 91,991                      | \$ 778                             | \$ 236,198    | 0.3%   |
| Property                            | 194,946          | 56,356                         | 65,070                             | \$ 203,660    | 32.0%  |
| Surety                              | 103,606          | 6,148                          | 1,136                              | \$ 98,594     | 1.2%   |
| RLI Insurance Group Premiums earned | \$ 625,963       | \$ 154,495                     | \$ 66,984                          | \$ 538,452    | 12.4%  |
| <b>2010</b>                         |                  |                                |                                    |               |  |
| Casualty                            | \$ 325,707       | \$ 94,807                      | \$ 1,147                           | \$ 232,047    | 0.5%   |
| Property                            | 189,298          | 53,487                         | 45,834                             | 181,645       | 25.2%  |
| Surety                              | 84,664           | 5,630                          | 656                                | 79,690        | 0.8%   |
| RLI Insurance Group Premiums earned | \$ 599,669       | \$ 153,924                     | \$ 47,637                          | \$ 493,382    | 9.7%   |
| <b>2009</b>                         |                  |                                |                                    |               |  |
| Casualty                            | \$ 365,928       | \$ 101,334                     | \$ 1,363                           | \$ 265,957    | 0.5%   |
| Property                            | 199,019          | 54,578                         | 10,862                             | 155,303       | 7.0%   |
| Surety                              | 75,087           | 6,450                          | 2,064                              | 70,701        | 2.9%   |
| RLI Insurance Group Premiums earned | \$ 640,034       | \$ 162,362                     | \$ 14,289                          | \$ 491,961    | 2.9%   |

See the accompanying report of independent registered accounting firm on page 50 of this report.

## RLI CORP. AND SUBSIDIARIES

## SCHEDULE V--VALUATION AND QUALIFYING ACCOUNTS

Years ended December 31, 2011, 2010 and 2009

| (in thousands)                               | Balance<br>at beginning<br>of period | Amounts<br>charged<br>to expense | Amounts<br>recovered<br>(written off) | Balance<br>at end of<br>period |
|--|--------------------------------------|----------------------------------|---------------------------------------|--------------------------------|
| 2011 Allowance for uncollectible reinsurance | \$ 26,900                            | \$                               | \$ (496)                              | \$ 26,404                      |
| 2010 Allowance for uncollectible reinsurance | \$ 29,620                            | \$ (1,865)                       | \$ (855)                              | \$ 26,900                      |
| 2009 Allowance for uncollectible reinsurance | \$ 29,211                            | \$ 1,002                         | \$ (593)                              | \$ 29,620                      |

See the accompanying report of independent registered accounting firm on page 50 of this report.



## RLI CORP. AND SUBSIDIARIES

## SCHEDULE VI SUPPLEMENTARY INFORMATION CONCERNING

## PROPERTY-CASUALTY INSURANCE OPERATIONS

Years ended December 31, 2011, 2010 and 2009

| (in thousands)<br>Affiliation with<br>Registrant (1) | Deferred policy<br>acquisition<br>costs | Claims and<br>claim adjustment<br>expense reserves | Unearned<br>premiums,<br>gross | Net<br>premiums<br>earned | Net<br>investment<br>income |
|--|---|--|--------------------------------|---------------------------|-----------------------------|
| 2011   | \$ 92,441                               | \$ 1,150,714                                       | \$ 341,267                     | \$ 538,452                | \$ 63,681                   |
| 2010   | \$ 74,435                               | \$ 1,173,943                                       | \$ 301,537                     | \$ 493,382                | \$ 66,799                   |
| 2009   | \$ 75,880                               | \$ 1,146,460                                       | \$ 312,527                     | \$ 491,961                | \$ 67,346                   |

|      | Claims and claim adjustment<br>expenses incurred related to:<br>Current<br>year | Prior<br>year | Amortization<br>of deferred<br>acquisition costs | Paid claims and<br>claim adjustment<br>expenses | Net<br>premiums<br>written |
|------|---|---------------|--|---|----------------------------|
| 2011 | \$ 310,145  | \$ (110,061)  | \$ 177,725                                       | \$ 276,461                                      | \$ 549,638                 |
| 2010 | \$ 284,575  | \$ (83,243)   | \$ 158,071                                       | \$ 191,620                                      | \$ 485,140                 |
| 2009 | \$ 269,965  | \$ (66,577)   | \$ 162,020                                       | \$ 202,347                                      | \$ 469,916                 |

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(1) Consolidated property-casualty insurance operations.

See the accompanying report of independent registered accounting firm on page 50 of this report.

# Edgar Filing: RLI CORP - Form 10-K

## EXHIBIT INDEX

| Exhibit No. | Description of Document   | Reference (page)   |
|-------------|---|--|
| 3.1         | Amended and Restated Articles of Incorporation                          | Incorporated by reference to the Company's Form 8-K filed May 8, 2009.   |
| 3.2         | Restated By-Laws  | Incorporated by reference to the Company's Form 8-K filed November 18, 2008.   |
| 4.1         | Senior Indenture dated as of December 9, 2003                           | Incorporated by reference to the Company's Form 8-K filed December 10, 2003.   |
| 10.1        | The RLI Corp. Directors' Irrevocable Trust Agreement*                   | Incorporated by reference to the Company's Quarterly Form 10-Q for the Second Quarter ended June 30, 1993.                 |
| 10.2        | RLI Corp. Incentive Stock Option Plan*                                  | Incorporated by reference to Company's Registration Statement on Form S-8 filed on March 11, 1996, File No. 333-01637.     |
| 10.3        | Directors' Stock Option Plan*   | Incorporated by reference to the Company's Registration Statement on Form S-8 filed on June 6, 1997, File No. 333-28625.   |
| 10.5        | RLI Corp. Nonemployee Directors Deferred Compensation Plan, as amended* | Incorporated by reference to the Company's Form 10-K filed February 25, 2009.  |
| 10.6        | RLI Corp. Executive Deferred Compensation Plan, as amended*             | Incorporated by reference to the Company's Form 10-K filed February 25, 2009.  |
| 10.7        | Key Employee Excess Benefit Plan, as amended*                           | Incorporated by reference to the Company's Form 10-K filed February 25, 2009.  |
| 10.8        | RLI Corp. Omnibus Stock Plan*   | Incorporated by reference to the Company's Registration Statement on Form S-8 filed on May 31, 2005, File No. 333-125354.  |
| 10.9        | RLI Annual Incentive Compensation Plan, as amended*                     | Incorporated by reference to the Company's Form 10-K filed February 25, 2011   |
| 10.10       | RLI Long-Term Incentive Plan*   | Incorporated by reference to the Company's Registration Statement on Form S-8 filed on May 7, 2010, File No. 333-166614.   |
| 11.0        | Statement re: computation of per share earnings                         | Refer to the Note 10, Earnings per share, on page 42 of the 2011 Financial Report to Shareholders, attached as Exhibit 13. |
| 13.0        | 2011 Financial Report to Shareholders                                   | Attached as Exhibit 13.  |

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\*Management contract or compensatory plan.



EXHIBIT INDEX

| <b>Exhibit No.</b> | <b>Description of Document</b>   | <b>Reference Page</b>   |
|--------------------|--|-------------------------|
| 21.1               | Subsidiaries of the Registrant   | Page 62                 |
| 23.1               | Consent of KPMG LLP  | Page 63                 |
| 31.1               | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002  | Page 64                 |
| 31.2               | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002  | Page 65                 |
| 32.1               | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 | Page 66                 |
| 32.2               | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 | Page 67                 |
| 101                | XBRL-Related Documents   | Attached as Exhibit 101 |