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BACKWEB TECHNOLOGIES LTD

Form 10-Q

August 14, 2001

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SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

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FORM 10-Q  
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QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED JUNE 30, 2001

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

FOR THE TRANSITION PERIOD FROM \_\_\_\_\_ TO \_\_\_\_\_ .

COMMISSION FILE NUMBER 0-26241

-----  
BACKWEB TECHNOLOGIES LTD.  
(EXACT NAME OF REGISTRANT AS SPECIFIED IN ITS CHARTER)  
-----

ISRAEL  
(STATE OR OTHER JURISDICTION OF  
INCORPORATION OR ORGANIZATION)

77-0436149  
(I.R.S. EMPLOYER  
IDENTIFICATION NUMBER)

3 ABBA HILLEL STREET, RAMAT-GAN, ISRAEL  
(ADDRESS OF PRINCIPAL EXECUTIVE OFFICES)

52136  
(ZIP CODE)

(972) 3-6118800  
(REGISTRANT'S TELEPHONE NUMBER, INCLUDING AREA CODE)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

The number of shares of the registrant's Ordinary Shares outstanding as of August 7, 2001 was 38,404,707 shares.

BACKWEB TECHNOLOGIES LTD.

QUARTERLY REPORT ON FORM 10-Q  
QUARTERLY PERIOD ENDED JUNE 30, 2001

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THIS REPORT ON FORM 10-Q CONTAINS EXPRESS OR IMPLIED FORWARD-LOOKING STATEMENTS. THE WORDS "BELIEVES," "EXPECTS," "ANTICIPATES," "INTENDS," "FORECASTS," "PROJECTS," "PLANS," "ESTIMATES," AND SIMILAR EXPRESSIONS IDENTIFY FORWARD-LOOKING STATEMENTS. SUCH STATEMENTS REFLECT THE COMPANY'S CURRENT VIEWS WITH RESPECT TO FUTURE EVENTS AND FINANCIAL PERFORMANCE OR OPERATIONS AND SPEAK ONLY AS OF THE DATE THE STATEMENTS ARE MADE. SUCH FORWARD-LOOKING STATEMENTS INVOLVE RISKS AND UNCERTAINTIES AND READERS ARE CAUTIONED NOT TO PLACE UNDUE RELIANCE ON FORWARD-LOOKING STATEMENTS. THE COMPANY'S ACTUAL RESULTS MAY DIFFER MATERIALLY FROM SUCH STATEMENTS. FACTORS THAT CAUSE OR CONTRIBUTE TO SUCH DIFFERENCES INCLUDE, BUT ARE NOT LIMITED TO, THOSE DISCUSSED ELSEWHERE IN THIS FORM 10-Q IN, FOR EXAMPLE, ITEM 2, IN THE SECTION ENTITLED "RISK FACTORS." ALTHOUGH THE COMPANY BELIEVES THAT THE ASSUMPTIONS UNDERLYING ITS FORWARD-LOOKING STATEMENTS ARE REASONABLE, ANY OF THE ASSUMPTIONS COULD PROVE INACCURATE AND, THEREFORE, THERE CAN BE NO ASSURANCE THAT THE RESULTS CONTEMPLATED IN SUCH FORWARD-LOOKING STATEMENTS WILL BE REALIZED. THE INCLUSION OF SUCH FORWARD-LOOKING INFORMATION SHOULD NOT BE REGARDED AS A REPRESENTATION BY THE COMPANY OR ANY OTHER PERSON THAT THE FUTURE EVENTS, PLANS OR EXPECTATIONS CONTEMPLATED BY THE COMPANY WILL BE ACHIEVED. THE COMPANY UNDERTAKES NO OBLIGATION TO PUBLICLY UPDATE, REVIEW OR REVISE ANY FORWARD-LOOKING STATEMENTS TO REFLECT ANY CHANGE IN THE COMPANY'S EXPECTATIONS WITH REGARD THERETO OR ANY

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CHANGE IN EVENTS, CONDITIONS OR CIRCUMSTANCES ON WHICH ANY SUCH STATEMENT IS BASED.

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## PART I. FINANCIAL INFORMATION

### ITEM 1. CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### BACKWEB TECHNOLOGIES LTD.

#### CONDENSED CONSOLIDATED BALANCE SHEETS (IN THOUSANDS, EXCEPT SHARE DATA)

#### ASSETS

	JUNE 30, 2001	DECEMBER 31, 2000
	----- UNAUDITED	----- AUDITED
Current assets:		
Cash and cash equivalents.....	\$ 30,893	\$ 21,076
Short-term investments.....	22,916	43,658
Trade accounts receivable, net of allowance for doubtful accounts of \$3,087 and \$1,038 at June 30, 2001 and December 31, 2000, respectively.....	2,975	8,400
Other accounts receivable and prepaid expenses.....	1,178	2,370
	-----	-----
Total current assets.....	57,962	75,504
Long-term investments.....	500	3,000
Property and equipment, net.....	3,906	4,025
Goodwill and other purchased intangibles, net.....	4,896	6,462
Other long-term assets.....	1,496	1,383
	-----	-----
Total assets.....	\$ 68,760	\$ 90,374
	=====	=====

#### LIABILITIES AND SHAREHOLDERS' EQUITY

Current liabilities:		
Accounts payable and accrued liabilities.....	\$ 5,257	\$ 7,260
Deferred revenue.....	2,762	3,957
Current portion of shareholders' loans.....	--	371
	-----	-----
Total current liabilities.....	8,019	11,588
Long-term deferred revenue.....	85	113
Accrued severance pay, net.....	254	243
Shareholders' equity:		
Series E preferred stock, nominal value NIS 0.03 per share; one share authorized and outstanding at June 30, 2001 and December 31, 2000.....	3,454	3,454
Ordinary shares, nominal value NIS 0.03 per share; 150,067,829 shares authorized; 38,397,297 and 38,047,738 shares issued and outstanding at June 30, 2001 and December 31, 2000, respectively.....	147,278	146,751
Notes receivable from shareholders.....	(1,980)	(2,486)
Deferred stock compensation.....	(553)	(890)
Accumulated other comprehensive loss.....	(61)	(206)
Accumulated deficit.....	(87,736)	(68,193)

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Total shareholders' equity.....	60,402	78,430
Total liabilities and shareholders' equity.....	\$ 68,760	\$ 90,374

The accompanying notes are an integral part of the consolidated financial statements.

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BACKWEB TECHNOLOGIES LTD.

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS  
(IN THOUSANDS, EXCEPT SHARE AND PER SHARE DATA)  
(UNAUDITED)

	THREE MONTHS ENDED		SIX MONTHS ENDED	
	JUNE 30, 2001	JUNE 30, 2000	JUNE 30, 2001	JUNE 30, 2000
Revenues:				
License.....	\$ 2,820	\$ 8,342	\$ 8,007	\$ 16,342
Service.....	1,755	2,290	3,789	5,030
Total revenues.....	4,575	10,632	11,796	21,372
Cost of revenues:				
License.....	174	48	272	500
Service.....	1,336	1,590	3,086	4,530
Total cost of revenues.....	1,510	1,638	3,358	5,030
Gross profit.....	3,065	8,994	8,438	16,342
Operating expenses:				
Research and development, net.....	2,588	2,148	5,148	4,296
Sales and marketing.....	5,974	7,251	13,300	15,501
General and administrative.....	3,192	1,856	6,377	3,750
In-process research and development write-off and amortization of goodwill and other intangible assets.....	783	8,406	1,566	10,749
Amortization of deferred stock compensation.....	168	278	337	337
Total operating expenses.....	12,705	19,939	26,728	34,633
Loss from operations.....	(9,640)	(10,945)	(18,290)	(18,291)
Finance and other income, net.....	533	1,186	1,247	1,247
Write-down of equity investments.....	(2,500)	--	(2,500)	--
Net loss.....	\$ (11,607)	\$ (9,759)	\$ (19,543)	\$ (17,044)
Basic and diluted net loss per share....	\$ (0.30)	\$ (0.26)	\$ (0.51)	\$ (0.26)
Weighted average number of shares used in computing basic and diluted net loss per share.....	38,161	37,095	38,064	65,539

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The accompanying notes are an integral part of the consolidated financial statements.

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BACKWEB TECHNOLOGIES LTD.

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
(IN THOUSANDS)  
(UNAUDITED)

	SIX MONTHS ENDED	
	JUNE 30, 2001	JUNE 30, 2000
	-----	-----
OPERATING ACTIVITIES		
Net loss.....	\$ (19,543)	\$ (11,911)
Adjustments to reconcile net loss to net cash used in operating activities:		
Bad debt.....	2,193	--
In-process research and development write-off and amortization of goodwill and other intangible assets...	1,566	8,574
Amortization of deferred stock compensation.....	337	557
Depreciation.....	853	416
Write-down of equity investments.....	2,500	--
Barter transaction.....	--	(590)
Changes in operating assets and liabilities:		
Trade accounts receivable.....	3,232	(2,643)
Other accounts receivable, prepaid expenses, and other long-term assets.....	1,079	(1,567)
Accounts payable and accrued liabilities.....	(2,003)	(1,364)
Deferred revenue.....	(1,223)	1,314
Accrued severance pay, net.....	11	83
	-----	-----
Net cash used in operating activities.....	(10,998)	(7,131)
	-----	-----
INVESTING ACTIVITIES		
Purchases of property and equipment.....	(734)	(1,063)
Purchase of short-term investments.....	(5,319)	(7,430)
Proceeds from short-term investments.....	26,206	21,824
Purchase of Mobix intellectual property.....	--	(12,300)
	-----	-----
Net cash provided by investing activities.....	20,153	1,031
	-----	-----
FINANCING ACTIVITIES		
Repayment of shareholder loans.....	(371)	(457)
Proceeds from shareholders' notes receivable.....	506	339
Proceeds from issuance of ordinary shares, net.....	527	17,106
	-----	-----
Net cash provided by financing activities.....	662	16,988
	-----	-----
Net increase in cash and cash equivalents.....	9,817	10,888
Cash and cash equivalents at beginning of the period.....	21,076	18,818
	-----	-----
Cash and cash equivalents at end of the period.....	\$ 30,893	\$ 29,706

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SUPPLEMENTAL DISCLOSURE OF NONCASH INVESTING AND FINANCING  
TRANSACTIONS

Issuance of ordinary shares for Mobix acquisition.....	\$	--	\$	4,000
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The accompanying notes are an integral part of the consolidated financial statements.

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BACKWEB TECHNOLOGIES LTD.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

NOTE 1. ORGANIZATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Organization -- BackWeb Technologies Ltd. was incorporated under the laws of Israel in August 1995 and commenced operations in November 1995. BackWeb Technologies Ltd. and its subsidiaries (collectively, "BackWeb" or the "Company") is a provider of Internet communication infrastructure and applications software that enables companies to communicate business-critical, time-sensitive information throughout their enterprise of customers, partners and employees. BackWeb sells its products primarily to end users from a variety of industries, including the telecommunications, financial and computer industries; and through OEM arrangements.

The BackWeb group of companies consist of wholly owned subsidiaries registered as follows: BackWeb Technologies, Inc., a U.S. corporation; BackWeb Canada, Inc., a Canadian corporation; BackWeb Technologies B.V., a Netherlands corporation; BackWeb Technologies (U.K.) Ltd., a United Kingdom corporation; BackWeb Technologies GmbH, a German corporation; BackWeb Technologies S.a.r.l., a French corporation; BackWeb Technologies A.B., a Swedish corporation and BackWeb K.K. Ltd., a Japanese corporation.

Basis of Presentation -- The unaudited interim condensed consolidated financial statements include the accounts of BackWeb Technologies Ltd. and its wholly owned subsidiaries. They have been prepared in accordance with established guidelines for interim financial reporting and with the instructions of Form 10-Q and Article 10 of regulation S-X. All significant intercompany balances and transactions have been eliminated in consolidation. The balance sheet at December 31, 2000 has been derived from audited financial statements at such date. In the opinion of management, the consolidated financial statements reflect all adjustments (consisting only of normal recurring adjustments to fairly state the Company's financial position), results of operations and cash flows for the period indicated. The interim consolidated financial statements should be read in conjunction with the notes to the consolidated financial statements included in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2000.

Revenue recognition -- The Company adopted Staff Accounting Bulletin 101 ("SAB 101") issued by the Securities and Exchange Commission with effect from the fourth quarter of the year ending December 31, 2000. The adoption of SAB 101 did not and is not expected to have a material effect on the Company's consolidated balance sheets or results of operations.

The Company recognizes software license revenue in accordance with Statement of Position 97-2, "Software Revenue Recognition" ("SOP 97-2"), as amended. SOP 97-2 generally requires revenue earned on software arrangements involving multiple elements to be allocated to each element based on the relative fair value of the elements. The Company has also adopted SOP 98-9,

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"Modification of SOP 97-2, Software Revenue Recognition with Respect to Certain Transactions" ("SOP 98-9"), for all transactions entered into after January 1, 2000. SOP 98-9 requires that revenue be recognized under the "Residual Method" when vendor specific objective evidence (VSOE) of fair value exists for all undelivered elements and no VSOE exists for the delivered elements.

To date, the Company has derived its revenue from license fees of its products, maintenance, training and rendering of consulting services. The Company sells its products primarily through its direct sales force, resellers and OEMs.

Revenue from license fees is recognized when persuasive evidence of an arrangement exists, delivery of the product has occurred, no significant obligations with regard to implementation remain, the fee is fixed or determinable, and collectibility is probable. The Company does not grant a right of return to its customers. When a right of return exists, the Company defers revenue until the right of return expires, at which time revenue is recognized provided that all other revenue recognition criteria have been met. If the fee is not fixed or determinable, revenue is recognized as payments become due from the customer provided that all other revenue recognition criteria have been met.

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BACKWEB TECHNOLOGIES LTD.

### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

When contracts contain multiple elements wherein VSOE of fair value exists for all undelivered elements, the Company accounts for the delivered elements in accordance with the "Residual Method" prescribed by SOP 98-9. Maintenance revenue included in these arrangements is deferred and recognized on a straight-line basis over the term of the maintenance agreement. The VSOE of fair value of the undelivered elements (maintenance, training and consulting services) is determined based on the price charged for the undelivered element when sold separately.

License revenues are comprised of perpetual or time-based license fees that are primarily derived from contracts with corporate customers and resellers. Royalty fees are earned upon delivery of products which incorporate the Company's software and are recognized when reported to the Company after delivery of the related products or in the case of extended payment terms being granted they are recognized on an installment basis. Revenues on contracts with resellers are not recognized until software is sold through to the end-user.

Service revenues are primarily comprised of revenues from standard maintenance agreements, consulting and training fees. Customers licensing our products generally purchase the standard annual maintenance agreement for the products. Revenues from maintenance agreements are recognized on a straight-line basis over the life of the maintenance period. Consulting services are billed at an agreed upon rate plus out-of-pocket expenses and training services on a per session basis. The Company recognizes service revenues from consulting and training when provided to the customer.

Deferred revenue includes amounts received from customers for which revenue has not been recognized.

Net Loss Per Share -- The basic and diluted net loss per share has been computed using the weighted-average number of Ordinary shares outstanding during the period.

The following table presents the calculation of the basic and diluted net loss per ordinary share (in thousands, except share and per share data):

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	THREE MONTHS ENDED		SIX MONTHS ENDED	
	JUNE 30, 2001	JUNE 30, 2000	JUNE 30, 2001	JUNE 30, 2000
	UNAUDITED	UNAUDITED	UNAUDITED	UNAUDITED
Net loss.....	\$ (11,607)	\$ (9,759)	\$ (19,543)	\$ (19,543)
Basic and diluted:				
Weighted-average shares.....	38,349	37,320	38,271	38,271
Less weighted-average shares subject to repurchase.....	(188)	(225)	(207)	(207)
Weighted average number of shares used in computing basic and diluted net loss per share.....	38,161	37,095	38,064	38,064
Basic and diluted net loss per share....	\$ (0.30)	\$ (0.26)	\$ (0.51)	\$ (0.51)

Recently Issued Accounting Pronouncements -- In June 2001, the Financial Accounting Standards Board issued Statements of Financial Accounting Standards No. 141, Business Combinations; and No. 142, Goodwill and Other Intangible Assets (the "new rules"), effective for the fiscal years beginning after December 15, 2001. Under the new rules, goodwill (and intangible assets deemed to have indefinite lives) will no longer be amortized but will be subject to impairment tests in accordance with the new rules. Other intangible assets will continue to be amortized over their estimated useful lives. The Company will apply the new rules on accounting for goodwill and other intangible assets beginning in the first quarter of fiscal year 2002. Application of the non-amortization provisions of the new rules is expected to result in an increase in net income of approximately \$1.6 million for fiscal 2002 (approximately \$0.04 per share based on the shares outstanding as of June 30, 2001). During the fiscal year 2002, the Company will perform the first of the required impairment tests of goodwill and intangible assets recorded as of January 1, 2002. The Company has

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

not yet determined what the effect of these tests will be on the earnings and the financial position of the Company.

NOTE 2. SELECTIVE BALANCE SHEET DETAIL

Cash Equivalents and Short-Term Investments -- Cash equivalents consist of money market instruments, bank time deposits and debt-securities with original maturities of 90 days or less. Short-term investments consist of debt securities with original maturities between three months and two years.

Management determines the appropriate classification of debt and equity securities at the time of purchase and evaluates such designation as of each balance sheet date. To date, all debt securities have been classified as "available-for-sale" and are carried at fair market value, based on quoted market prices with material unrealized gains and losses, if any, included as a



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separate component of shareholders' equity. Realized gains and losses and declines in value of securities judged to be other than temporary are included in interest income and have not been material to date. The cost of securities sold is based on the specific identification method.

The following is a summary of the Company's investment portfolio as of June 30, 2001 (in \$ thousands):

	COST	UNREALIZED LOSS	ESTIMATED FAIR VALUE
	UNAUDITED	UNAUDITED	UNAUDITED
Corporate debt securities.....	\$22,977	\$(61)	\$22,916
	=====	=====	=====

The accumulated and other comprehensive loss consists entirely of unrealized losses on short-term investments. As of June 30, 2001 and December 31, 2000, the amount was \$61,000 and \$206,000, respectively.

Property and Equipment -- Property and equipment are stated at cost, net of accumulated depreciation. Property and equipment are depreciated on a straight-line basis over the estimated useful lives of the assets, generally two to three years.

Property and equipment, at cost, consists of the following (in \$ thousands):

	JUNE 30, 2001	DECEMBER 31, 2000
	UNAUDITED	AUDITED
Computer and peripheral equipment.....	\$ 3,742	\$ 3,392
Office equipment, furniture, fixtures and other.....	2,479	2,251
Leasehold improvements.....	1,071	919
	-----	-----
	7,292	6,562
Less accumulated depreciation.....	(3,386)	(2,537)
	-----	-----
Property and equipment, net.....	\$ 3,906	\$ 4,025
	=====	=====

Write-Down of Equity Investments -- The Company invested during fiscal year 2000, \$3.0 million in certain development companies in Internet centric businesses in which the company believed it had a significant strategic interest. However, due to the economic slowdown and the significant decline in capital available to and in the valuations of the privately funded Internet centric businesses, the Company believes that a portion of these investments has become impaired. Accordingly, in the three-months ended June 30, 2001 the Company has recorded a charge of \$2.5 million to reflect impairment of these assets below their recorded cost to represent what the Company's management considers to be fair value.

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

### Accounts Payable and Accrued Liabilities

Accounts payable and accrued liabilities consist of the following (in \$ thousands):

	JUNE 30, 2001	DECEMBER 31, 2000
	----- UNAUDITED	----- AUDITED
Accounts payable.....	\$ 390	\$ 770
Accrued compensation and related expense.....	2,543	1,921
Sales events.....	423	377
Other.....	1,901	4,192
	-----	-----
	\$5,257	\$7,260
	=====	=====

#### NOTE 3. CREDIT FACILITIES

Bank Line of Credit -- In December 1998, BackWeb entered into a line of credit agreement with TransAmerica Business Credit Corporation, which provides for formula and nonformula revolving credit loans aggregating up to \$6,500,000. The line of credit is secured by substantially all of BackWeb's assets. Borrowings under the line of credit bear interest at the bank's prime rate plus 2% - 4%. No amounts were outstanding at June 30, 2001 and December 31, 2000.

The amount available under the formula loans is limited to the lower of \$3,000,000 or an amount equal to 85% of eligible accounts receivable. The amount available under the nonformula loans and term loans are \$2,000,000 and \$1,500,000, respectively. As of June 30, 2001, BackWeb had \$5,000,000 in unused availability under the formula and nonformula line of credit.

Credit Risk -- Financial instruments, which potentially subject BackWeb to concentrations of credit risk, consist of cash, cash equivalents, short-term investments and trade receivables. BackWeb's cash and cash equivalents and short-term investments generally consist of money market funds with high credit quality financial institutions and corporate debt securities, which are invested in major banks in the United States. Such investments in the United States may be in excess of insured limits and are not insured in other jurisdictions. Management believes that the financial institutions that hold the Company's investments are financially sound and, accordingly, minimal credit risk exists with respect to these investments. The Company has established guidelines relative to credit ratings, diversification and maturity that seek to maintain safety and liquidity. The Company from time to time engages in selling receivables on a non-recourse basis with established commercial banking institutions.

BackWeb sells its products to customers primarily in the United States. BackWeb performs ongoing credit reviews of its customers' financial condition and generally does not require collateral.

#### NOTE 4. COMMITMENTS AND CONTINGENCIES

Contingencies -- From time to time, the Company may have certain contingent



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On June 27, 2000, BackWeb completed its acquisition (the "Acquisition") of the software and intellectual property owned, licensed or developed by Mobix Communications Ltd., ("Mobix") for an aggregate amount of \$16.4 million, pursuant to a Software and Asset Purchase Agreement among the Company, Mobix and the principal shareholder of Mobix, (i) a cash payment of \$9.6 million, and (ii) a number of ordinary shares of BackWeb equal to \$2.9 million in value (based on the average daily closing price of BackWeb ordinary shares for the 15 consecutive trading days immediately preceding the closing of the Acquisition) or 155,914 ordinary shares. Such shares were deposited in escrow together with an additional \$2.4 million in cash to satisfy Mobix's and the principal shareholder's indemnification obligations and to secure the retention of certain key employees of Mobix, (iii) BackWeb granted a number of stock options valued at \$1.1 million to retain two key employees from Mobix, (iv) Acquisition costs amounted to \$444,000.

BackWeb allocated the excess purchase price over the fair value of net tangible assets acquired to the following identifiable intangible assets: \$8.4 million to in-process research and development ("IPR&D"). \$5.3 million to goodwill and \$2.7 million to assembled work force and to other intangibles. As of the acquisition date, technological feasibility of the in-process technology has not been established and the technology had no alternative future use; therefore, BackWeb expensed the amount of the purchase price allocated to IPR&D of approximately \$8.4 million as of the date of the Acquisition in accordance with generally accepted accounting principles. The capitalized intangible assets are being amortized on a straight-line basis over their estimated useful lives of two to three years.

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BACKWEB TECHNOLOGIES LTD.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

### NOTE 7. SUBSEQUENT EVENTS

On July 2, 2001 the Company announced a restructuring plan. The restructuring plan intended to reduce the Company's cost structure beginning in the three-months ending September 30, 2001.

The restructuring plan includes the reduction in workforce, vacating certain facilities, and canceling of office service leases as a result of employee terminations and office consolidation. On July 9, 2001 the Company terminated approximately 60 employees representing approximately 25% of the Company's global workforce employed as of June 30, 2001. The restructuring charges to be incurred during the three months ending September 30, 2001 are estimated to be in the range of \$1.5 to \$1.9 million.

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### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis should be read in conjunction with, and is qualified by, our Consolidated Financial Statements and Notes thereto included elsewhere herein, as well as the section on "Risk Factors" that is set forth below. In addition, this discussion contains forward-looking statements and is, therefore, subject to the overall qualification on forward-looking statements that appears at the beginning of this Form 10-Q.

#### OVERVIEW

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BackWeb is a leading provider of Internet communication infrastructure software and application-specific software that enables companies to communicate business-critical, time-sensitive information to their customers, partners and employees. We were incorporated on August 31, 1995 and commenced our operations in November 1995. During the period from commencement of operations through December 31, 1996, we were in a development stage and had insignificant revenues. Operating activities during this period related primarily to developing our products, building our corporate infrastructure and raising capital. In December 1996, we shipped the first commercial version of our software.

In August 1997, in an effort to expand the features and functionalities of our product offerings, we acquired all the outstanding shares of Lanacom Inc., a Canadian corporation. The acquisition has been accounted for using the purchase method of accounting, and accordingly the purchase price has been allocated to the tangible and intangible assets acquired and the liabilities assumed on the basis of their respective fair value on the acquisition date. The purchase price of \$3.9 million was determined based on the value of shares originally issued and options granted. Of the total purchase price, approximately \$3.2 million was allocated to goodwill, representing the excess of the aggregate purchase price on the fair value of tangible and intangible assets. The remainder of the purchase price was allocated to net tangible liabilities assumed (\$103,000), developed technology (\$400,000) and other identifiable intangible assets (\$383,000). Goodwill, developed technology and other identified intangibles are amortized on a straight-line basis over the estimated useful life which ranges from 24 to 30 months. The first BackWeb product, Version 4.0, incorporating Lanacom's Headliner product, was released in January 1998.

In early 1998, we engaged in a comprehensive re-examination of our business strategy and changed our strategic focus from a consumer-oriented to an enterprise-oriented Internet communication company. In connection with this change in strategy, we undertook a fundamental repositioning and reorganization of our work force, particularly in our sales organization. During 1998, we continued to enhance our infrastructure software, BackWeb Foundation Version 5.0, and in December 1998 released our first packaged application, BackWeb Sales Accelerator. Since our inception, revenues have been derived primarily from the licensing of our products and to a lesser extent from maintenance and support, consulting and training services. The rate of growth of our service revenue is not commensurate with the costs of service revenues such as salaries and related expenses of our customer support and consulting organizations and cost of third party contractors to provide consulting services. Accordingly, our gross margins on service revenue are significantly lower than our gross margins on license revenue. Our products are marketed worldwide through a combination of a direct sales force, resellers, system integrators and OEM's.

On June 27, 2000 BackWeb completed its acquisition of the software and intellectual property owned, licensed or developed by Mobix Communication Ltd., for an aggregate amount of \$16.4 million pursuant to a Software and Asset Purchase Agreement among the Company, Mobix and the principal shareholder of Mobix. BackWeb allocated the excess purchase price over the fair value of net tangible assets acquired to the following identifiable intangible assets: \$8.4 million to in-process research and development ("IPR&D"), \$5.3 million to goodwill and \$2.7 million to assembled work force and to other intangibles. As of the acquisition date, technological feasibility of the in-process technology had not been established and the technology had no alternative future use; therefore, BackWeb expensed the amount of the purchase price allocated to IPR&D of approximately \$8.4 million as of the date of the acquisition in accordance with generally accepted accounting principles. The capitalized intangible assets are being amortized on a straight-line basis over the expected useful lives of two to three years.

We recognize software license revenue in accordance with Statement of Position 97-2, "Software Revenue Recognition" ("SOP 97-2"), as amended. SOP 97-2 generally required revenue earned on software arrangements involving multiple elements to be allocated to each element based on the relative fair value of the elements. We have also adopted SOP 98-9, "Modification of SOP 97-2, Software Revenue Recognition with Respect to Certain Transactions" ("SOP 98-9"), for all transactions entered into after January 1, 2000. SOP 98-9 requires that revenue be recognized under the "Residual Method" when vendor specific objective evidence (VSOE) of fair value exists for all undelivered elements and no VSOE exists for the delivered elements.

To date, the Company has derived its revenue from license fees of its products, maintenance, training and rendering of consulting services. The Company sells its products primarily through its direct sales force, reseller's and OEMs.

Revenue from license fees is recognized when persuasive evidence of an arrangement exists, delivery of the product has occurred, no significant obligations with regard to implementation remain, the fee is fixed or determinable, collectibility is probable. We generally do not grant a right of return to our customers. When a right of return exists, we defer revenue until the right of return expires, at which time revenue is recognized provided that all other revenue recognition criteria have been met. If the fee is not fixed or determinable, revenue is recognized as payments become due from the customer provided that all other revenue recognition criteria have been met.

When contracts contain multiple elements wherein VSOE of fair value exists for all undelivered elements, we account for the delivered elements in accordance with the "Residual Method" prescribed by SOP 98-9. Maintenance revenue included in these arrangements is deferred and recognized on a straight-line basis over the term of the maintenance agreement. The VSOE of fair value of the undelivered elements (maintenance, training and consulting services) is determined based on the price charged for the undelivered element when sold separately.

License revenues are comprised of perpetual or time-based license fees that are primarily derived from contracts with corporate customers and resellers, and royalty fees earned upon shipment of products which incorporate the Company's software. Revenues on contracts with resellers are not recognized until software is sold through to the end-user. Royalty revenues are recognized when reported to the company after shipment of the related products, or in the case of fixed price arrangements over the course of the agreement.

Service revenues are primarily comprised of revenues from standard maintenance agreements, consulting and training fees. Customers licensing our products generally purchase these standard annual maintenance agreement for the products. Revenues from maintenance agreements are recognized on a straight-line basis over the life of the maintenance period. Consulting services are billed at an agreed upon rate plus out-of-pocket expenses and training services on a per-session basis. We recognize service revenues from consulting and training when provided to the customer.

The functional currency of our operations is in the U.S. dollar, which is the primary currency in the economic environment in which we conduct our business. A significant portion of our research and development expenses in Israel is incurred in New Israeli Shekels (NIS). The results of our operations are subject to fluctuations in the U.S. dollar -- NIS exchange rate, which is influenced by various global economic factors including inflation in Israel.

RESULTS OF OPERATIONS

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### Revenues

Our revenues are derived primarily from licensing of BackWeb Foundation and BackWeb e-Accelerator and to a lesser extent from maintenance and support, consulting and training services. Total revenues for the three-months ended June 30, 2001 was \$4.6 million a decrease of approximately \$6.0 million or 57.0% from \$10.6 million in the three-months ended June 30, 2000. Total revenues for the six-months ended June 30, 2001 was \$11.8 million a decrease of approximately \$7.7 million or 39.6% from \$19.5 million in the six-months ended June 30, 2000. The decreases were due to a decrease in license sales.

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Customers outside of the United States accounted for 68.2% of revenues in the three-months ended June 30, 2001 compared to 44.9% of revenues in the three-months ended June 30, 2000. Customers outside of the United States accounted for 71.5% of revenues in the six-months ended June 30, 2001 compared to 36.8% of revenues in the six-months ended June 30, 2000. Excluding indirect revenues from our OEM Customers, revenues arising outside of the United States accounted for 16.6% in the three-months ended June 30, 2001 compared to 19.0% of revenues in the three-months ended June 30, 2000. Excluding indirect revenues from our OEM Customers, revenues arising outside of the United States accounted for 14.4% in the six-months ended June 30, 2001 compared to 14.7% of revenues in the six-months ended June 30, 2000. One OEM accounted for 47.0% and 14.0% of our revenues in the six-months ended June 30, 2001 and 2000, respectively.

License revenues were \$2.8 million or 61.6% of revenues in the three-months ended June 30, 2001 compared to \$8.3 million or 78.5% of revenues in the three-months ended June 30, 2000. License revenues were \$8.0 million or 67.9% of revenues in the six-months ended June 30, 2001 compared to \$15.2 million or 77.9% of revenues in the six-months ended June 30, 2000. The decreases in license revenues as a percentage of total revenues were primarily due to the decrease in license revenues versus previous fiscal quarters. Service revenues were \$1.8 million or 38.4% of revenues in the three-months ended June 30, 2001 compared to \$2.3 million or 21.5% of revenues in the three-months ended June 30, 2000. Service revenues were \$3.8 million or 32.1% of revenues in the six-months ended June 30, 2001 compared to \$4.3 million or 22.1% of revenues in the six-months ended June 30, 2000. The decreases in service revenues as a percentage of total revenues were primarily due to the decrease in service revenues versus previous fiscal quarters.

### Cost of Revenues

Cost of license revenues consists primarily of expenses related to media duplication and packaging of products. Cost of license revenues was \$174,000 or 6.2% of license revenues for the three-months ended June 30, 2001 compared to \$48,000 or 0.6% of license revenues for the three-months ended June 30, 2000. Cost of license revenues was \$272,000 or 3.4% of license revenues for the six-months ended June 30, 2001 compared to \$80,000 or 0.5% of license revenues for the six-months ended June 30, 2000. Cost of service revenues consists primarily of expenses related to salaries and expenses of the customer support and professional service organizations, including related expenses of BackWeb consultants and third party consultants. Cost of service revenues was \$1.3 million, or 76.1% of service revenues, in the three-months ended June 30, 2001 compared to \$1.6 million or 69.4% of service revenues, in the three-months ended June 30, 2000. Cost of service revenues was \$3.1 million, or 81.4% of service revenues, in the six-months ended June 30, 2001 compared to \$2.9 million or 67.7% of service revenues, in the six-months ended June 30, 2000. The increase in cost of service as a percentage of revenues was due to reduced levels of consulting revenue.

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### OPERATING EXPENSES

#### Research and Development, Net

Research and development expenses consist of personnel and related costs of our research and development employees, equipment and supply costs for our development efforts. These expenses are charged to operations as incurred. We have research and development facilities primarily based in Israel. Research and development expenses were \$2.6 million in the three-months ended June 30, 2001 compared to \$2.1 million in the three-months ended June 30, 2000. Research and development expenses were \$5.1 million in the six-months ended June 30, 2001 compared to \$4.0 million in the six-months ended June 30, 2000. Research and development expenses were 56.6% and 20.2% of total revenue in the three-month periods ended June 30, 2001 and 2000, respectively and were 43.6% and 20.4% for the six-month periods ended June 30, 2001 and 2000, respectively. Research and development expenses increased as a percentage of revenue principally due to reduced levels of license and service revenue.

#### Sales and Marketing

Sales and marketing expenses consist of personnel and related costs for our direct sales force and marketing employees, and marketing programs, including trade shows, advertising, collateral, sales materials, seminars and public relations. We have sales personnel in offices located in the United States, Canada, Europe

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and Japan. Sales and marketing expenses were \$6.0 million in the three-months ended June 30, 2001 compared to \$7.3 million in the three-months ended June 30, 2000. Sales and marketing expenses were \$13.3 million in the six-months ended June 30, 2001 compared to \$14.2 million in the six-months ended June 30, 2000. Sales and marketing expenses were 130.6% and 68.2% of total revenue in the three-month periods ended June 30, 2001 and 2000, respectively and were 112.8% and 72.6% for the six-month periods ended June 30, 2001 and 2000, respectively. Sales and marketing expenses decreased due to reduced expenses but increased as percentage of revenue due to reduced levels of license and service revenue.

#### General and Administrative

General and administrative expenses consist primarily of personnel and related costs for general corporate functions, including finance, accounting, general management, human resources, information services, legal and provision for bad and doubtful debts. General and administrative expenses were \$3.2 million in the three-months ended June 30, 2001 compared to \$1.9 million in the three-months ended June 30, 2000. General and administrative expenses were \$6.4 million in the six-months ended June 30, 2001 compared to \$3.5 million in the six-months ended June 30, 2000. General and administrative expenses were 69.8% and 17.5% of total revenue in the three-month periods ended June 30, 2001 and 2000, respectively and were 54.1% and 17.7% for the six-month periods ended June 30, 2001 and 2000, respectively. Excluding the provision for bad and doubtful debts of \$1.1 million and \$0 for the three-months ended June 30, 2001 and June 30, 2000, respectively, the general and administrative expenses were \$2.2 million and \$1.9 million, respectively. Excluding the provision for bad and doubtful debts of \$2.2 million and \$0 for the six-months ended June 30, 2001 and June 30, 2000, respectively, the general and administrative expenses were \$4.2 million and \$3.5 million, respectively.

Amortization of Goodwill, Other Intangible Assets and Deferred Stock Compensation



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Amortization of goodwill, intellectual property, other intangible assets and deferred stock compensation consists of amortization of goodwill and other intangibles associated with our acquisition of Lanacom in August 1997, deferred stock compensation for 1999, the initial write-off of the acquisition of intellectual property from Mobix Communications Ltd. in June 2000 and amortization of goodwill, intellectual property and other intangibles associated with the acquisition of intellectual property from Mobix Communications Ltd., in June 2000. Deferred stock compensation represents the aggregate differences between the respective exercise price of options at their dates of grant and the deemed fair market value of our ordinary shares for accounting purposes. Goodwill and other intangibles are being amortized on a straight-line basis over the estimated useful life, generally two to two and one-half years. Deferred stock compensation is presented as a reduction of shareholders' equity and is amortized over the vesting period of the underlying options based on an accelerated vesting method. Amortization expense was \$168,000 for the three-months ended June 30, 2001 compared to \$278,000 in the three-months ended June 30, 2000. Amortization expense was \$337,000 for the six-months ended June 30, 2001 compared to \$557,000 in the six-months ended June 30, 2000.

### Finance and Other Income, Net

Finance and other income, (net) includes interest income earned on our cash, cash equivalents and short-term investments offset by interest expense. Other income and expense also includes the effects of exchange gains and losses arising from the re-measurement of transactions in foreign currencies. For the three-months ended June 30, 2001, finance and other income was \$533,000 compared to \$1.2 million in the three-months ended June 30, 2000. For the six-months ended June 30, 2001, finance and other income was \$1.2 million compared to \$2.3 million in the six-months ended June 30, 2000.

### Write-Down of Equity Investments

The Company invested during fiscal year 2000, \$3.0 million in certain development companies in Internet centric businesses in which the company believed it had a significant strategic interest. However, due to the economic slowdown and the significant decline in capital available to and in the valuations of the privately funded Internet centric businesses, the Company believes that a portion of these investments has become

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impaired. Accordingly, in the three-months ended June 30, 2001 the Company has recorded a charge of \$2.5 million to reflect impairment of these assets below their recorded cost to represent what the Company's management considers to be fair value.

### LIQUIDITY AND CAPITAL RESOURCES

As of June 30, 2001 the Company had cash, cash equivalents and short-term investments of \$53.8 million, which represents a decrease of \$10.9 million as compared to December 31, 2000.

Net cash used in operating activities was \$11.0 million and \$7.1 million for the six-months ended June 30, 2001 and 2000, respectively and was primarily used in funding the operations of the ongoing business needs. Cash provided by investing activities was \$20.2 million and \$1.0 million for the six-months ended June 30, 2001 and 2000, respectively. Cash provided by financing activities was \$662,000 and \$17.0 million for the six-months ended June 30, 2001 and 2000, respectively, and consists primarily of proceeds from the issuance of ordinary shares.

Our capital requirements depend on numerous factors, including market

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acceptance of our products, the resources we devote to developing, marketing, selling and supporting our products, the timing and extent of establishing additional international operations and other factors. We expect to devote substantial capital resources to hire and expand our sales, support, marketing and product development organizations, to expand marketing programs and for other general corporate activities. We believe that our current cash balances will be sufficient to fund our operations for at least the next 24 months.

As of June 30, 2001, the Company had \$5,000,000 in an unused, available line-of-credit facility. See Note 3. "Credit Facilities" to the Condensed Consolidated Financial Statements.

### EFFECTIVE CORPORATE TAX RATES

Our tax rate will reflect a mix of the U.S. statutory tax rate on our U.S. income, versus European country tax rates on our individual European country income and the Israeli tax rate discussed below. We expect that most of our taxable income will be generated in Israel. Israeli companies are generally subject to income tax at the rate of 36% of taxable income. The majority of our income, however, is derived from our company's capital investment program with "Approved Enterprise" status under the Law for the Encouragement of Capital Investments, and is eligible therefore for tax benefits. As a result of these benefits, we will have a tax exemption on income derived during the first two years in which this investment program produces taxable income, provided that we do not distribute such income as a dividend, and a reduced tax rate of 15 - 25% for the next 5 to 8 years depending upon the proportion of foreign ownership of the Company.

All of these tax benefits are subject to various conditions and restrictions. See "Israeli Taxation and Investment Programs -- Law for the Encouragement of Capital Investments Act 1959." There can be no assurance that we will obtain approval for additional Approved Enterprise Programs, or that the provisions of the law will not change.

Since we have incurred tax losses through June 30, 2001, we have not yet used the tax benefits for which we are eligible. See "Risk Factors".

### IMPACT OF INFLATION AND CURRENCY FLUCTUATIONS

Most of our sales are in U.S. dollars. However a large portion of our costs are incurred in relation to our operations in Israel. A substantial portion of our operating expenses, primarily our research and development costs, are denominated in NIS. Costs not denominated in U.S. dollars are translated to U.S. dollars, when recorded, at prevailing rates of exchange. This is done for the purposes of our financial statements and reporting. Costs not denominated in U.S. dollars will increase if the rate of inflation in Israel exceeds the devaluation of the Israeli currency as compared to the U.S. dollar or if the timing of such devaluations were to lag considerably behind inflation. Consequently, we are and will be affected by changes in the prevailing NIS/ U.S. dollar exchange rate. We might also be affected by the U.S. dollar exchange rate to the major European and Asian currencies due to the fact that we operate offices throughout Europe and Asia.

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### RECENTLY ISSUED ACCOUNTING PRONOUNCEMENTS

In June 2001, the Financial Accounting Standards Board issued Statements of Financial Accounting Standards No. 141, Business Combinations; and No. 142, Goodwill and Other Intangible Assets (the "new rules"), effective for the fiscal years beginning after December 15, 2001. Under the new rules, goodwill (and intangible assets deemed to have indefinite lives) will no longer be amortized

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but will be subject to impairment tests in accordance with the new rules. Other intangible assets will continue to be amortized over their estimated useful lives. The Company will apply the new rules on accounting for goodwill and other intangible assets beginning in the first quarter of fiscal year 2002. Application of the non-amortization provisions of the new rules is expected to result in an increase in net income of approximately \$1.6 million for fiscal 2002 (approximately \$0.04 per share based on the shares outstanding as of June 30, 2001). During the fiscal year 2002, the Company will perform the first of the required impairment tests of goodwill and intangible assets recorded as of January 1, 2002. The Company has not yet determined what the effect of these tests will be on the earnings and the financial position of the Company.

### RISK FACTORS

The Company operates in a rapidly changing environment that involves numerous risks, some of which are beyond the Company's control. The following discussion highlights some of these risks.

#### WE RECENTLY INSTITUTED A COST RESTRUCTURING PLAN AND CANNOT GUARANTEE ITS SUCCESS

On July 2, 2001, we announced a restructuring plan that was intended to reduce the Company's cost structure. The restructuring plan includes the reduction of workforce, vacating certain facilities, and canceling of office service leases as a result of employee terminations and office consolidation. We cannot guarantee that the restructuring plan will have the intended result of decreasing our cost structure to anticipated levels. Further, the loss of personnel could result in our inability to provide satisfactory service to our existing customers, to compete for and take advantage of new business opportunities, or to maintain or increase our market share. Any of these results would have a material adverse effect on our business and our operating results.

#### OUR BUSINESS IS DIFFICULT TO EVALUATE BECAUSE OUR OPERATING HISTORY IS LIMITED AND WE HAVE RECENTLY CHANGED OUR STRATEGIC FOCUS

We have a limited operating history and an even more limited history operating the business as currently conducted. We cannot be certain that our business strategy will be successful. We were incorporated on August 31, 1995 and did not begin generating revenues until December 1996. In early 1998, we changed our strategic focus from a consumer-oriented to an enterprise-oriented Internet communication company. This change required us to adjust our business processes and make a number of significant personnel changes.

#### WE HAVE A HISTORY OF LOSSES AND WE EXPECT FUTURE LOSSES

We have not achieved profitability and expect to continue to incur net losses for at least the fiscal year 2001. We incurred net losses of \$19.5 million for the six-months ended June 30, 2001, \$19.2 million for the year ended December 31, 2000, \$11.5 million for the year ended December 31, 1999, and \$14.6 million for the year ended December 31, 1998. As of June 30, 2001, we had an accumulated deficit of approximately \$87.7 million. We will need to generate significant revenues to achieve and maintain profitability. In addition, some of our customers continue to operate in the dot-com market based on internet-centric business models and are experiencing a significant economic slowdown and an inability to raise additional capital, which could have a material adverse effect on our revenue and earnings.

#### INTERNET-RELATED STOCK PRICES ARE ESPECIALLY VOLATILE AND THIS VOLATILITY MAY DEPRESS OUR STOCK PRICE

The stock market from time to time has experienced significant price and

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volume fluctuations. Recently, the stock market and specifically the stock prices of internet-related companies have been very volatile. This volatility is not necessarily related to the operating performance of companies. Because we are an internet-

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related company, our stock price may be similarly volatile. This volatility may reduce the price of our common stock without regard to our operating performance and investors could lose all or part of their investments.

OUR BUSINESS WILL SUFFER IF OUR TARGET CUSTOMERS DO NOT ACCEPT INTERNET SOLUTIONS

Our future revenues and profits, if any, depend upon the widespread acceptance and use of the Internet as an effective medium of business and communication by our customers. Rapid growth in the use of and interest in the Internet has occurred only recently. As a result, acceptance and use may not continue to develop at historical rates, and a sufficiently broad base of consumers may not adopt, and continue to use, the Internet and other online services as a medium of commerce and communication. Our success will depend, in large part, on the acceptance of the Internet in the commercial marketplace and on the ability of third parties to provide reliable Internet infrastructure network with the speed, data capacity, security and hardware necessary for reliable Internet access and services. To the extent that the Internet continues to experience increased numbers of users, increased frequency of use or increased bandwidth requirements of users, the Internet infrastructure may not be able to support the demands placed on it and the performance or reliability of the Internet could suffer.

OUR BACKWEB FOUNDATION PLATFORM AND APPLICATIONS ARE NEW AND IT IS UNCLEAR IF THEY WILL ACHIEVE MARKET ACCEPTANCE

We do not know if our products will be successful. The market for Internet communications solutions is in its infancy, and we are not certain that our target customers will widely adopt and deploy our technology throughout their networks. Even if our products are effective, our target customers may not choose them for technical, cost, support or other reasons. Our future growth depends on the commercial success of BackWeb Foundation and applications developed upon BackWeb Foundation, such as BackWeb e-Accelerator, PAS and Shadow.

RAPID TECHNOLOGICAL CHANGES COULD CAUSE OUR PRODUCTS TO BECOME OBSOLETE

The Internet communications market is characterized by rapid technological change, frequent new product introductions, changes in customer requirements and evolving industry standards. If we are unable to develop and introduce products or enhancements in a timely manner to meet these technological changes, we may not be able to successfully compete. In addition, our products may become obsolete in which event we may not be a viable business.

COMPETITION IN THE INTERNET COMMUNICATIONS MARKET MAY REDUCE THE DEMAND FOR, OR PRICE OF, OUR PRODUCTS

The Internet communications market is intensely competitive and rapidly changing. We expect that competition will intensify in the near-term because of the attention the Internet is currently receiving and because there are very limited barriers to entry. Our primary long-term competitors may not have entered the market yet because the Internet communications market is new. Competition could result in price reductions, fewer customer orders, reduced gross margin and loss of market share, any of which could cause our business to suffer. We may not be able to compete successfully, and competitive pressures

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may harm our business. Many of our current and potential competitors have greater name recognition, longer operating histories, larger customer bases and significantly greater financial, technical, marketing, public relations, sales, distribution and other resources than we do. Some of our potential competitors are among the largest and most well-capitalized software companies in the world.

### OUR QUARTERLY OPERATING RESULTS ARE SUBJECT TO FLUCTUATIONS AND SEASONALITY

Our operating results are difficult to predict. Our revenues and operating results may vary significantly from quarter to quarter due to a number of factors, inter alia:

- demand for our products and services;
- the timing and mix of sales of our products and services;

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- loss of customers;
- changes in the growth rate of Internet usage;
- delays in introducing new products and services;
- new product introductions by competitors;
- changes in our pricing policies or the pricing policies of our competitors;
- costs related to acquisitions of technology or businesses; and,
- economic conditions generally as well as those specific to the Internet and related industries.

Due to the foregoing factors, we believe that quarter-to-quarter comparisons of our operating results are not a good indication of our future performance. It is likely that in some future quarter, our operating results may be below the expectation of public market analysts and investors.

### WE ANTICIPATE INCREASED OPERATING EXPENSES, WHICH COULD CAUSE OUR BUSINESS TO SUFFER IF WE DO NOT CORRESPONDINGLY INCREASE REVENUES

We plan to significantly increase our operating expenses to expand our sales and marketing operations, broaden our customer support capabilities, improve operational and financial systems, develop new distribution channels and fund greater levels of research and development. If we do not significantly increase our revenues to meet these increased expenses, our business will suffer.

### OUR GROWTH MAY SUFFER BECAUSE OF THE DIFFICULTIES IN IMPLEMENTING OUR PRODUCTS

The use of our products by our customers often requires implementation services. Although we currently provide implementation services sufficient to meet our current business level, our growth will be limited in the event we are unable to expand our implementation services personnel or subcontract these services to qualified third parties.

### IF WE LOSE A MAJOR CUSTOMER, OUR REVENUES COULD SUFFER BECAUSE OF OUR CUSTOMER CONCENTRATION

We have generated a substantial portion of our annual and quarterly

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historical revenues from a limited number of customers. As a result, if we lose a major customer, or if there is a decline in end-users in any of our customers' licenses, our revenues would be adversely affected. In the six-months ending June 30, 2001 one OEM customer accounted for approximately 47% of our total revenues. In 2000, one OEM customer accounted for more than 27% of our revenues. In 1999, revenues from one End-user customer represented 13% of our revenues. We expect that a small number of customers will continue to account for a substantial portion of revenues for the foreseeable future and revenues from one or more of these customers may represent more than 10% of our revenues in future years.

OUR LONG AND UNPREDICTABLE SALES CYCLE DEPENDS ON FACTORS OUTSIDE OUR CONTROL AND MAY CAUSE LICENSE REVENUES TO VARY SIGNIFICANTLY

To date, our customers have taken a long time to evaluate our products before making their purchase decisions. The long, and often unpredictable, sales and implementation cycles for our products may cause license revenues and operating results to vary significantly from period to period. Along with our distribution partners, we spend a lot of time educating and providing information to our prospective customers regarding the use and benefits of our products. In addition, our customers often begin by purchasing our products on a pilot basis before they decide whether or not to purchase additional licenses for full deployment. Even after purchase, our customers tend to deploy BackWeb Foundation slowly, depending upon the skill set of the customer, the size of the deployment, the complexity of the customer's network environment; and the quantity of hardware and the degree of hardware configuration necessary to deploy our products.

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FAILURE TO EXPAND OUR SALES AND MARKETING ORGANIZATIONS COULD LIMIT OUR GROWTH

If we fail to substantially expand our direct and indirect sales and marketing operations in our existing markets, our growth will be limited. We have recently expanded our direct sales force in North America and Europe and plan to hire additional sales personnel as needed to meet market demand. Currently, we believe we will need to significantly expand our sales and marketing organization. We might not be able to hire or retain the kind and number of sales and marketing personnel we are targeting because competition for qualified sales and marketing personnel in the Internet communications market is intense.

FAILURE TO DEVELOP KEY STRATEGIC RELATIONSHIPS COULD LIMIT OUR GROWTH

We believe that our success in penetrating our target markets depends in part on our ability to develop and maintain strategic relationships with key independent software vendors (ISVs), resellers, systems integrators, distribution partners and customers. If we fail to develop these strategic partnerships, our growth could be limited.

WE MAY EXPERIENCE DIFFICULTIES MANAGING OUR EXPECTED GROWTH AND GEOGRAPHIC DISPERSION

Our ability to successfully offer products and services and to implement our business plan in the rapidly evolving Internet communications market requires an effective planning and management process. We continue to increase the scope of our operations domestically and internationally and expect to grow our headcount substantially depending on market conditions.

These factors together with our anticipated future operations and geographic dispersion will continue to place, a significant strain on our

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management systems and resources. We expect that we will need to continue to improve our financial and managerial controls and reporting systems and procedures, and expand, train and manage our work force worldwide.

OUR INTELLECTUAL PROPERTY COULD BE USED BY THIRD PARTIES WITHOUT OUR CONSENT BECAUSE PROTECTION OF OUR INTELLECTUAL PROPERTY IS LIMITED

Our success and ability to compete are substantially dependent upon our internally developed technology, which we protect through a combination of patent, copyright, trade secret and trademark law. However, we may not be able to adequately protect our proprietary rights, which may harm our business. Unauthorized parties may attempt to copy or otherwise obtain and use our products or technology. Policing unauthorized use of our products is difficult, and we cannot be certain that the steps we have taken will prevent misappropriation of our technology, particularly in foreign countries where the laws may not protect our proprietary rights as fully as in the United States.

OUR PRODUCTS MAY BE USED IN AN UNINTENDED AND NEGATIVE MANNER

Our products are used to transmit information through the Internet. Our products could be used to transmit harmful applications, negative messages, unauthorized reproduction of copyrighted material, inaccurate data, or computer viruses to end-users in the course of delivery. Any such transmission could damage our reputation or could give rise to legal claims against us. We could spend a significant amount of time and money defending against these legal claims.

OUR PROPRIETARY TECHNOLOGY MAY BE SUBJECT TO INFRINGEMENT CLAIMS

Substantial litigation regarding intellectual property rights exists in the software industry. A successful claim of product infringement against us and our failure or inability to license the infringed or similar technology could harm our business. We expect that software products may be increasingly subject to third-party infringement claims as the number of competitors in our industry segment grows and the functionality of products in different industry segment overlaps. Third parties may make a claim of infringement against us with respect to our products and technology. Any claims, with or without merit, could be time-consuming to defend, result in costly litigation, divert management's attention and resources, cause product shipment delays;

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or require us to enter into royalty or licensing agreements. Royalty or licensing agreements, if required, may not be available on acceptable terms, if at all.

WE DO NOT HAVE SUFFICIENT INSURANCE TO COVER ALL POTENTIAL PRODUCT LIABILITY AND WARRANTY CLAIMS

Our products are integrated into our customers' networks. The sale and support of our products may entail the risk of product liability or warranty claims based on damage to these networks. In addition, the failure of our products to perform to customer expectations could give rise to warranty claims. Although we carry general liability and E&O insurance, our insurance may not cover potential claims of this type or may not be adequate to protect us from all liability that may be imposed.

OUR BUSINESS COULD SUFFER IF WE LOSE THE SERVICES OF KEY PERSONNEL

We will need to hire a significant number of additional sales, support, marketing, and research and development personnel in fiscal 2001 and beyond to

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increase our revenues. If we fail to attract qualified personnel or retain current employees, including, our executive officers and other key employees, our revenues may not increase and could decline. None of our officers or key employees is bound by an employment agreement for any specific term. Our relationships with these officers and key employees are at will. Moreover, we do not have "key person" life insurance policies covering any of our employees.

ANY MAJOR DEVELOPMENTS IN THE POLITICAL OR ECONOMIC CONDITIONS IN ISRAEL COULD CAUSE OUR BUSINESS TO SUFFER BECAUSE WE ARE INCORPORATED IN ISRAEL AND HAVE IMPORTANT FACILITIES AND RESOURCES LOCATED IN ISRAEL

We are incorporated under the laws of the State of Israel. Our principal research and development facilities as well as certain executive offices are located in Israel. Any major hostilities involving Israel or the interruption or curtailment of trade between Israel and its present trading partners could significantly harm our business. Inflation in Israel and any devaluation of the NIS against the U.S. dollar could have an impact on our financial results. Since a significant portion of our research and development expenses are incurred in NIS, we may be negatively affected by fluctuations in the exchange rate between the U.S. dollar and the NIS. If Israel's economy is hurt by a high inflation rate, our operations and financial condition could suffer.

ANY FUTURE PROFITABILITY MAY BE DIMINISHED IF TAX BENEFITS FROM THE STATE OF ISRAEL ARE REDUCED OR WITHHELD

Pursuant to the Law for the Encouragement of Capital Investments, the Israel Government has granted "Approved Enterprise" status to our existing capital investment programs. Consequently, we are eligible for tax benefits for the first several years in which we generate taxable income. Our future profitability may be diminished if all or a portion of these tax benefits are reduced. These tax benefits may be cancelled in the event of changes in Israeli government policies or if we fail to comply with requisite conditions and criteria. Currently the most significant conditions which we must continue to meet include making specified investments in fixed assets, maintaining the development and production nature of our facilities, and financing of at least 30% of these investments through the issuance of capital stock.

THE LOSS OF OUR RIGHT TO USE SOFTWARE LICENSED TO US BY THIRD PARTIES COULD HARM OUR BUSINESS

We license technology that is incorporated into our products from third parties, including security and encryption software. Any interruption in the supply or support of any licensed software could disrupt our operations and delay our sales, unless and until we can replace the functionality provided by this licensed software. Because our products incorporate software developed and maintained by third parties, we depend on these third parties to deliver and support reliable products, enhance their current products, develop new production on a timely and cost-effective basis and respond to emerging industry standards and other technological changes.

ISRAELI REGULATIONS MAY LIMIT OUR ABILITY TO ENGAGE IN RESEARCH AND DEVELOPMENT AND EXPORT OUR PRODUCTS

Under Israeli law we are required to obtain an Israeli government license to engage in research and development of and export of the encryption technology incorporated in our products. Our current government

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license to engage in these activities expires May 2002. Our research and development activities in Israel together with our ability to export our products out of Israel would be limited if the Israeli government revokes our



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current license, our current license is not renewed, our license fails to cover the scope of the technology in our products, or Israeli law regarding research and development or export of encryption technologies were to change.

ISRAELI COURTS MIGHT NOT ENFORCE JUDGMENTS RENDERED OUTSIDE OF ISRAEL WHICH MAY MAKE IT DIFFICULT TO COLLECT ON JUDGMENTS RENDERED AGAINST US

We are incorporated in Israel. Some of our directors and executive officers are not residents of the United States and some of their assets and our assets are located outside the United States. Service of process upon our non-U.S. resident directors and executive officers, and enforcement of judgments obtained in the United States against us, and our directors and executive officers, may be difficult to obtain within the United States. BackWeb Technologies, Inc., our U.S. subsidiary, is the U.S. agent authorized to receive service of process in any action against us in any federal or state court arising out of our initial public offering or any related purchase or sale of securities. We have not given consent for this agent to accept service of process in connection with any other claim.

We have been informed by our legal counsel in Israel, Naschitz, Brandes & Co., that there is doubt as to the enforceability of civil liabilities under U.S. securities laws in original actions instituted in Israel. However, subject to certain time limitations, an Israeli court may declare a foreign civil judgment enforceable if it finds that:

- the judgment was rendered by a court which was, according to the laws of the state of the court, competent to render the judgment;
- the judgment is no longer appealable;
- the obligation imposed by the judgment is enforceable according to the rules relating to the enforceability of judgments in Israel and the substance of the judgment is not contrary to public policy; and
- the judgment is executory in the state in which it was given.

Even if the above conditions are satisfied, an Israeli court will not enforce a foreign judgment if it was given in a state whose laws do not provide for the enforcement of judgments of Israeli courts (subject to exceptional cases) or if its enforcement is likely to prejudice the sovereignty or security of the State of Israel. An Israeli court also will not declare a foreign judgment enforceable if:

- the judgment was obtained by fraud;
- there was no due process;
- the judgment was rendered by a court not competent to render it according to the laws of private international law in Israel;
- the judgment is at variance with another judgment that was given in the same matter between the same parties and which is still valid; or
- at the time the action was brought in the foreign court a suit in the same matter and between the same parties was pending before a court or tribunal in Israel.

OUR OFFICERS, DIRECTORS AND AFFILIATED ENTITIES OWN A LARGE PERCENTAGE OF BACKWEB AND COULD SIGNIFICANTLY INFLUENCE THE OUTCOME OF ACTIONS

Our executive officers, directors and entities affiliated with them, in the aggregate, beneficially own approximately 40.4% of our outstanding ordinary

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shares. These shareholders, if acting together, would be able to significantly influence all matters requiring approval by our shareholders, including the election of directors and the approval of mergers or other business combination transactions.

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WE HAVE ADOPTED ANTI-TAKEOVER PROVISIONS THAT COULD DELAY OR PREVENT AN ACQUISITION OF BACKWEB, EVEN IF AN ACQUISITION WOULD BE BENEFICIAL TO OUR SHAREHOLDERS

Provisions of Israel corporate and tax law and of our articles of association may have the effect of delaying, preventing or making more difficult a merger or other acquisition of BackWeb, even if an acquisition would be beneficial to our shareholders.

Israeli corporate law regulates acquisitions of shares through tender offers, requires special approvals for transactions involving significant shareholders and regulates other matters that may be relevant to these types of transactions. Furthermore, Israel tax considerations may make potential transactions unappealing to us or to some of our shareholders. In addition, our charter documents provide for a staggered board of directors.

THE NEW ISRAEL COMPANIES LAW MAY CAUSE UNCERTAINTIES REGARDING CORPORATE GOVERNANCE

The new Israel Companies Law, which became effective on February 1, 2000, has brought about significant changes to Israel corporate law. Under this new law, there may be uncertainties regarding corporate governance in some areas. These uncertainties will persist until this new law has been adequately interpreted, and these uncertainties could inhibit takeover attempts or other transactions and inhibit other corporate decisions.

OUR BOARD OF DIRECTORS CAN AUTHORIZE AND EXPAND THE NUMBER GRANTED UNDER OUR 1996 ISRAELI EMPLOYEE STOCK OPTION PLAN

Under Israeli law, our Board of Directors may authorize additional shares to be issued under our 1996 Israeli Employee Stock Option Plan. Such action does not require an amendment to such plan or shareholder approval under Israeli law (but may in certain cases, require approval under the rules applicable to companies listed on the NASDAQ Stock Market). The Board's ability to expand the number of shares to be granted under such plan is governed by and limited by the fiduciary duties of each Board member under Israeli corporate law and the remaining number of our authorized shares which are not outstanding. Any such Board actions may result in dilution to the ownership interest of existing shareholders.

OUR BOARD OF DIRECTORS HAS LIMITED THE NUMBER OF OPTIONS THAT IT MAY GRANT UNDER OUR AMENDED AND RESTATED 1998 U.S. STOCK OPTION PLAN, BUT IT CAN REMOVE THE LIMITATION WITHOUT OBTAINING SHAREHOLDER APPROVAL

Our shareholders have approved the issuance, under our Amended and Restated 1998 U.S. Stock Option Plan, of options to purchase up to 12.9 million shares as of June 30, 2001. Our Board of Directors has adopted a resolution to limit the issuance under that plan to approximately 10.6 million shares. Our Board of Directors has the authority, without obtaining shareholder approval, to remove or reduce the limitation, which could cause dilution to our existing shareholders.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

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We develop products in Israel and sell them in North America, Asia and Europe. As a result, our financial results could be affected by factors such as changes in foreign currency exchange rates or weak economic conditions in foreign markets. As most of our sales are currently made in U.S. dollars, a strengthening of the dollar could make our products less competitive in foreign markets. Our interest income is sensitive to changes in the general level of U.S. interest rates, particularly since the majority of our investments are in short-term instruments. We regularly assess these risks and have established policies and business practices to protect the adverse effects of these and other potential exposures. As a result, the Company does not anticipate material losses in these areas. Due to the nature of our short-term investments, we have concluded that there is no material market risk exposure. Therefore, no quantitative tabular disclosures are required.

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### PART II. OTHER INFORMATION

#### ITEM 1. LEGAL PROCEEDINGS

We are not currently a party to any material legal proceedings.

#### ITEM 2. CHANGES IN SECURITIES AND USE OF PROCEEDS

None.

#### ITEM 3. DEFAULTS UPON CHANGES OF SENIOR SECURITIES

None.

#### ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

None.

#### ITEM 5. OTHER INFORMATION

None.

#### ITEM 6. EXHIBITS AND REPORTS ON FORM 8-K

(a) Exhibits

The following exhibits are filed herewith or are incorporated by reference to exhibits previously filed with the Commission.

EXHIBIT NO.	DESCRIPTION
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3.1	Articles of Association of Registrant*
3.2	Memorandum of Association of Registrant (English translation)*
4.1	Specimen of Ordinary Share Certificate*
4.2	Fourth Amended and Restated Rights Agreement*
4.3	Form of Liquidity Proposal between BackWeb Technologies, Ltd. and the Exchangeable Shareholders*

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(\* ) Incorporated herein by reference to the corresponding Exhibit from the

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Company's Registration Statement on Form F-1 (File No. 333-10358).

(b) Reports on Form 8-K

No reports on Form 8-K were filed by the Company during the six-months ended June 30, 2001

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SIGNATURES

Pursuant to the requirements of the Securities and Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

BACKWEB TECHNOLOGIES LTD.

Date: August 10, 2001

By: /s/ CHRISTOPHER C. MARHSALL

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Christopher C. Marshall  
Vice President of Finance and  
Chief Accounting Officer

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